

ProtectLink Web Registration and Activation on the RV016 and RV082 VPN Routers

Objective

Cisco ProtectLink Web is a security service that can filter content by website or URL and protect against web based attacks. Cisco ProtectLink Web is available for the RV016 and Rv082 with the purchase of a license.

The objective of this document is to describe the registration and activation of ProtectLink web protection for the RV016 and RV082 VPN Routers.

Applicable Devices

- RV016
- RV082

Software Version

- v4.2.2.08

Cisco ProtectLink Web Configuration

Registration of Product

Step 1. Log in to the web configuration utility and choose **Cisco ProtectLink Web**. The *Cisco ProtectLink Web* page opens:



Step 2. Click **Register ProtectLink services and obtain an Activation Code (AC)** to register the router for ProtectLink. The link opens the *Register Your Product* page in a separate window on the browser.

System Summary

System Information

Serial Number :	NKS10403550	Firmware Version :	v4.2.2.08 (Apr 26 2013 19:12:26)
PID VID :	RV082 V03	Firmware MD5 Checksum :	9f4450cc2cc023dc0e9d6aef842afd48
LAN		<u>Working Mode</u> :	Gateway
<u>IPv4/ Subnet mask</u> :	192.168.1.1/255.255.255.0		
<u>IPv6/ Prefix</u> :	--- / ---		
System Up Time :	0 Days 1 Hours 5 Minutes 51 Seconds (Now : Thu Aug 15 2013 16:52:28)		

Cisco ProtectLink Go buy **Register** Activate

Alternatively, you can also log in to the web configuration utility, choose **System Summary** and click **Register** to register the router for ProtectLink.



Home Products Purchase **Support** Security Info Partners About Us

Knowledge Base
 FAQs
 Update Center
 Supported Versions
 Beta Programs
 Virus Response Service
 Submission Wizard
 Premium Support
Online Registration
 > Help

Home > Support > [Online Registration](#) > **Register Your Product**

Register Your Product

Please enter your Registration Key (for example xx-xxxx-xxxxxx-xxxxxx) below and click **Next**. Contact your reseller if you cannot locate your Registration Key.

If you are a current ProtectLink Gateway user, and have purchased another router, [Click here](#) to register the new router.

For further assistance, contact www.cisco.com/support

.....

Enter your Registration Key:

- - - -

.....

Copyright 1989-2012 Trend Micro, Inc. All rights reserved. [Legal Notice](#) | [Privacy Policy](#) | [Contact Us](#)

Step 3. Enter the Registration Key in the Enter your Registration Key field.

Step 4. Click **Next**. The *Confirm License Terms* page opens:

Confirm License Terms

Trend Micro licenses its products worldwide in accordance with certain terms and conditions. By breaking the seal on the CD jacket in the product box or registering the product's Registration Key, you or your company or organization accepted a Trend Micro license agreement.

Below you will find a representative Trend Micro License Agreement. If you or your company has already entered into a valid written license agreement with Trend Micro, click on the button below to confirm your acceptance of that original written agreement. If, for some reason, you have not already accepted a license agreement with Trend Micro, review the following Trend Micro License Agreement and click on the button below if you accept its terms. If not, or if you have any questions, contact Trend Micro before proceeding.

Trend Micro License Agreement
(Package Version)

READ THESE TERMS CAREFULLY BEFORE BREAKING THE SEAL ON THE ACCOMPANYING CD JACKET OR USING THE SERIAL NUMBER. THESE ACTIONS CONSTITUTE AN ACKNOWLEDGEMENT THAT YOU HAVE READ AND UNDERSTOOD THIS AGREEMENT AND AGREE TO BE BOUND BY ITS TERMS.

IF YOU DO NOT AGREE TO THESE TERMS, LICENSOR IS UNWILLING TO LICENSE THE SOFTWARE TO YOU AND YOU MUST RETURN THE SOFTWARE (INCLUDING THE UNOPENED CD PACKAGE, WRITTEN MATERIALS AND PACKAGING) TO THE SELLER NO LATER THAN 30 DAYS AFTER RECEIPT OF THE SOFTWARE FOR A FULL REFUND.

Except as set forth in the paragraph below, Trend Micro Incorporated ("Trend Micro") offers to license the Trend Micro software (including documentation) in this package ("Software") subject to the terms and conditions of this License Agreement (the "Agreement"). IF YOU ARE ACQUIRING THE SOFTWARE ON BEHALF OF YOUR COMPANY OR ORGANIZATION (COLLECTIVELY "COMPANY"), BY BREAKING THE SEAL ON THE ACCOMPANYING CD JACKET OR INSTALLING THE SERIAL NUMBER, YOU REPRESENT THAT (A) YOU ARE DULY AUTHORIZED TO REPRESENT YOUR COMPANY AND (B) YOU ACCEPT THE TERMS AND CONDITIONS OF THIS AGREEMENT ON BEHALF OF YOUR COMPANY. AN AGREEMENT IS THEN FORMED.

 [Printer-Friendly Format](#)

I Accept I Don't Accept *

Step 5. Click the **I Accept** radio button and click **Submit** to agree to the conditions.

Registration Information

NOTICES: The following online form asks you for contact information, including certain personal data. By entering such information and clicking the Submit button at the bottom of the form, you are giving your express consent for Trend Micro and its authorized agents to collect such personal data and to process and store such personal data in countries, such as the United States, where Trend Micro has offices and where the personal data protection laws may not be as strict as in your home country.

As part of its compliance with U.S. export control laws, Trend Micro may also share certain information you provide below with a third-party service provider operating in the U.S. and Canada. This shared data is not retained by the third-party service provider once it verifies that your use of the software will not violate U.S. export control laws.

(Required fields *)

Company name:	<input type="text"/>	*
Company address:	<input type="text"/>	*
City:	<input type="text"/>	*
State/Province:	<input type="text"/>	*
ZIP/Postal code:	<input type="text"/>	*
Country/Region:	<input type="text" value="United States"/>	*

Account Administrator Contacts: The Account Administrator contact listed below will have access to the Trend Micro Online Registration database and can view all Trend Micro products registered in your file. This person will also serve as the technical contact for service activation and setup.

Account Administrator Contact

First Name:	<input type="text"/>	*
Middle Name:	<input type="text"/>	
Last name:	<input type="text"/>	*
Title:	<input type="text"/>	*
Phone number:	<input type="text" value="Area code"/> - <input type="text" value="Number"/> - <input type="text" value="Ext."/>	
Email address:	<input type="text"/>	*

Step 6. The *Registration Information* page appears. Enter the appropriate registration information details and scroll down to click **Submit**.

Confirm Registration Information

Please confirm that the information displayed below is correct:

Company:
Street:
City:
State/Province:
Country/Region:
ZIP/Postal code:

Product purchase date: 2/25/2012
Maintenance expiration date: 3/25/2012

An email notification will be sent to your contact email address before the product maintenance contract expires.

Account Administrator Contact

Name:
Title:
Phone number:
Email address:
Mailing address:

Logon ID:

Edit

OK

Step 7. The *Confirm Registration* page opens and a final confirmation of the registration information entered is displayed. To edit information click **Edit**, otherwise click **OK** to proceed.

Activation Code

Thank you for registering.

Your logon ID and an Activation Code will be sent to the following email address:

You can visit <https://olr.trendmicro.com/registration/> and enter the logon ID and password to view your Online Registration account or register additional products.

Product Name	Language	Platform (OS)	Platform (Application)	Activation Code
ProtectLink	English	Windows	Gateway Service	

Questions? Contact [Trend Micro](#).

OK

Note: The *Activation Code* page opens. This page confirms the registration of the product. The page displays information about the Activation Code required for activation of the product. The Activation Code is also e-mailed to the address provided.

Activation of Product

Step 1. Log in to the web configuration utility and choose **Cisco ProtectLink Web**. The *Cisco ProtectLink Web* page opens:



Step 2. Click the **Use the Activation Code(AC) to activate ProtectLink Services** link. The *Activate Your Product* page opens:



Copyright 1989-2012 Trend Micro, Inc. All rights reserved. [Legal Notice](#) | [Privacy Policy](#) | [Contact Us](#)

Step 3. Enter the Activation Code in the Enter Activation Code field.

Step 4. Click **Next**.

Activate your product

> Step 2: Verify Product Information

Thank you for choosing Trend Micro. You purchased the following product(s):

Product Group	Application	Activation Code	Registration Key	Seat No.	Expiry Date
ProtectLink	Gateway Service			5	03/25/2012

If the information is correct, click Next to continue; otherwise, please contact www.cisco.com/support

[Back](#) [Next](#)

Step 5. Verify the activation and click **Next**.



Home Products Purchase **Support** Security Info Partners About Us Find a product

FAQs
Update Center
Supported Versions
Beta Programs
Virus Response Service
Submission Wizard
Premium Support

Online Registration
Help

Activate your product

> Step 3: Finish Activation

Congratulations! You have activated your product.

The Activation Code(s) for your product(s) are listed below:

Product Group	Application	Activation Code	Registration Key	Seat No.	Expiry Date
ProtectLink	Gateway Service	[REDACTED]	[REDACTED]	5	09/07/2013

- Your product will be active shortly. Internet speeds affect the process.
- Your Account Administrator ([REDACTED]) will initiate email message redirection (for InterScan Messaging Hosted Security IP Addresses).
- For further assistance, contact www.cisco.com/support.

Copyright 1989-2012 Trend Micro, Inc. All rights reserved. [Legal Notice](#) | [Privacy Policy](#) | [Contact Us](#)

Note: The *Finish Activation* page opens. This confirms the activation of ProtectLink services on the device. To make changes in the future to licenses, the username and password obtained during registration can be used to modify settings.

Step 6. Refresh the *ProtectLink* page while the device is still connected to the Internet. The ProtectLink options are displayed.