

License Evaluation Period on the RV34x Series Routers Frequently Asked Questions (FAQs)

Objective

Licenses are required for all Cisco products. The Cisco RV34x Series Router comes with a 90-day license evaluation period that allows you to experience the advanced security features of the router.

The objective of this article is to answer frequently asked questions about the License Evaluation Period on the RV34x Series Router.

Applicable Devices

- RV34x Series

Software Version

- 1.0.01.16

Frequently Asked Questions

1. When does the 90 - day countdown of the license evaluation period start? (First usage of the router? First configuration of a licensed setting? Total uptime/continuous usage?)

The 90-day countdown will start once the security feature is enabled on the router and the device has not been registered to a smart account. When you switch the security feature off, the countdown will stop. Turning it on will continue counting down.

2. Is there any method to reset the countdown?

As of now, there is no known way to reset the counter. Licensing is based on Cisco Smart Licensing. It is recommended to get familiar with Cisco Smart Licensing Terms and Conditions in general. Adherence to the Cisco Smart Licensing functionality is necessary. Click [here](#) to find out more about the licensing terminology.

3. Based on testing on some of the older firmware, it is observed that it would reset if the router was rolled back to factory defaults. Why is this no longer happening on the firmware version 1.0.01.10 and later ?

The latest firmware 1.0.01.16 is available on the [Cisco Download Software](#) page. It is not advised to roll back to old firmware as the results are not predictable.

4. I have already registered the router with the product instance token but how come the License Authorization Status says I am still running in Evaluation Mode?

This is because you have not allocated any licenses. To take it out of evaluation mode, go to the Smart License Usage area on the router web-based utility and click **Choose Licenses**. View the Smart Licenses table and click **Save and Authorize**. This should take your router out of evaluation mode and be authorized.