Factory Reset on SPA302D Handset

Objective

This article explains how to revert back to factory default settings on SPA302D mobility enhanced handset.

Caution: Factory reset removes all the data in the handset such as contacts, speed dials and call records. The handset will be restored to the original factory software state. However, the handset registration will not be altered.

Applicable Device

- SPA302D Handset

Software Version

- v2.31

Perform Factory Reset

Step 1. On the home screen, press the **Select** button to choose the **Settings** icon. The selection will be highlighted with a black outline as shown in the above image.

Step 2. On the *Settings* menu, choose **Factory Reset** with the use of **up** and **down** navigation buttons and press the **Select** button.

Step 3. On the *Factory Reset* menu, press the **Confirm** softkey to confirm factory reset.

The handset will be reverted to its original factory software and will be returned to the home screen.