

Configure Verify and Troubleshoot Web Auth on Mac Filter Failure

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Background Information](#)

[Configure](#)

[Network Diagram](#)

[Configurations](#)

[Configure Web Parameters](#)

[Configure Policy Profile](#)

[Configure WLAN Profile](#)

[Configure AAA Settings:](#)

[ISE configuration:](#)

[Verify](#)

[Controller configuration](#)

[Client policy state on controller](#)

[Troubleshoot](#)

[Collecting Radioactive trace](#)

[Embedded Packet Captures:](#)

[Related Article](#)

Introduction

This document describes to Configure, Troubleshoot and Verify Local Web Auth on “Mac Filter Failure” feature using ISE for external authentication.

Prerequisites

Configure ISE for MAC Authentication

Valid user credentials configured on ISE/Active Directory

Requirements

Cisco recommends that you have knowledge of these topics:

Basic understanding to navigate through controller Web UI

Policy, WLAN profile and Policy Tags configuration

Service policy configuration on ISE

Components Used

9800 WLC version 17.12.2

C9120 AXI AP

9300 switch

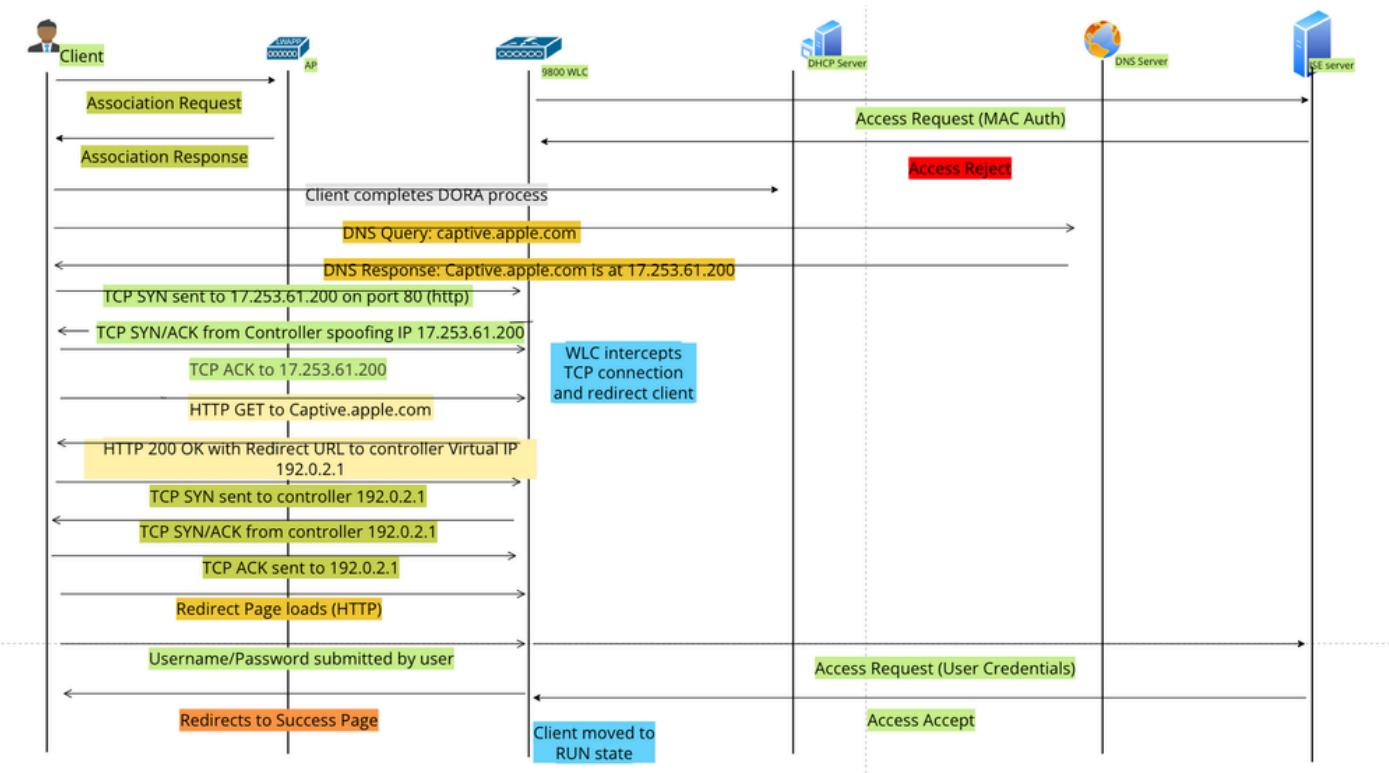
ISE version version 3.1.0.518

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

The Web Auth "On Mac Failure Filter" feature serves as a fallback mechanism in WLAN environments that use both MAC Authentication and Web Authentication.

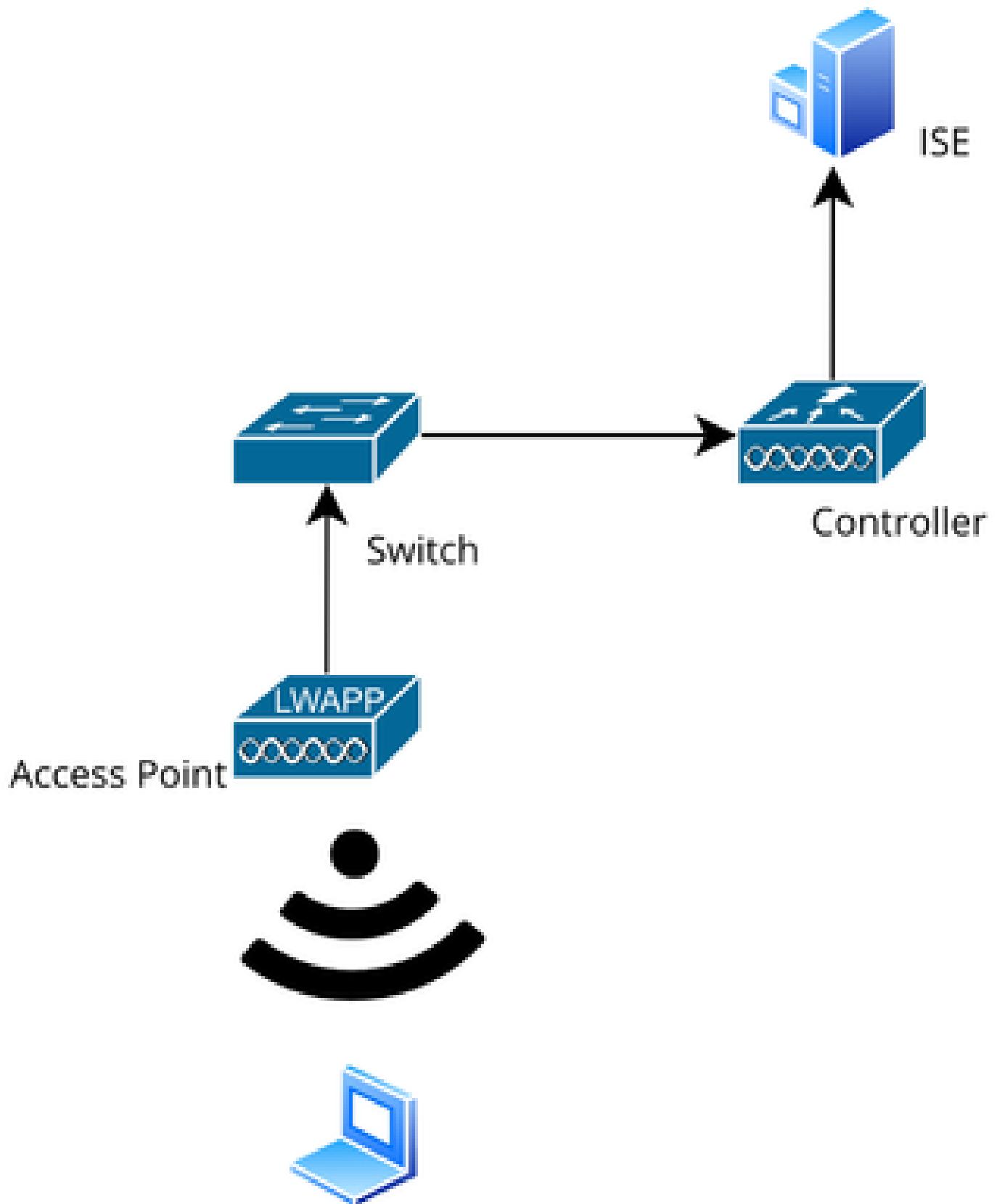
- Fallback Mechanism:** When a client attempts to connect to a WLAN with MAC Filter against an external RADIUS server (ISE) or local server and fails to authenticate, this feature automatically initiates a Layer 3 Web Authentication.
- Successful Authentication:** If a client successfully authenticates through the MAC Filter, Web Authentication is bypassed, allowing the client to connect directly to the WLAN.
- Avoiding Disassociations:** This feature helps prevent disassociations that can otherwise occur due to MAC filter authentication failures.



Web Auth Flow

Configure

Network Diagram



Network Topology

Configurations

Configure Web Parameters

Navigate to Configuration > Security > Web Auth and select the **Global** parameter map

Verify the **Virtual IP** and **Trustpoint** configuration from the Global Parameter Map. All custom Web Auth parameter profiles inherit the Virtual IP and Trustpoint configuration from the Global Parameter Map.

Edit Web Auth Parameter

General Advanced

Parameter-map Name	global	Virtual IPv4 Address	192.0.2.1
Maximum HTTP connections	100	Trustpoint	TP-self-signed-3...
Init-State Timeout(secs)	120	Virtual IPv4 Hostname	
Type	webauth	Virtual IPv6 Address	X::X::X::X
Captive Bypass Portal	<input type="checkbox"/>	Web Auth intercept HTTPS	<input type="checkbox"/>
Disable Success Window	<input type="checkbox"/>	Enable HTTP server for Web Auth	<input checked="" type="checkbox"/>
Disable Logout Window	<input type="checkbox"/>	Disable HTTP secure server for Web Auth	<input type="checkbox"/>
Disable Cisco Logo	<input type="checkbox"/>	Banner Configuration	
Clearing Client Status	<input type="checkbox"/>		

Global Web Auth Parameter Profile

Step1: Select "Add" to create a custom web authentication parameter map. Enter Profile name and choose Type as "Webauth".

Configuration > Security > Web Auth

+ Add Delete

Parameter Map Name	global
--------------------	--------

Create Web Auth Parameter

Parameter-map Name*	Web-Filter
Maximum HTTP connections	1-200
Init-State Timeout(secs)	60-3932100
Type	webauth

Web Auth Parameter Profile

If your clients are also getting an IPv6 address, you must also add a Virtual IPv6 address in the parameter

map. Use an IP in the documentation range **2001:db8::/32**

If your clients obtained an IPv6 address, there is a good chance they try to get the HTTP web auth redirection in V6 and not V4, which is why you need the Virrtual IPv6 to be set also.

CLI Configuration:

```
parameter-map type webauth Web-Filter  
  type webauth
```

Configure Policy Profile

Step1: Create a Policy Profile

Navigate to Configuration > Tags & Profiles > Policy. Select "Add". In the General tab, specify a name for the profile and enable the status toggle.

The screenshot shows the 'Add Policy Profile' dialog box. The 'General' tab is active. The 'Name*' field contains 'Web-Filter-Policy' and is highlighted with a red box. The 'Status' field is set to 'ENABLED' and is also highlighted with a red box. To the right, under 'WLAN Switching Policy', 'Central Switching' and 'Central Authentication' are marked as 'ENABLED' (green checkmarks), while 'Central DHCP' and 'Flex NAT/PAT' are marked as 'DISABLED' (gray boxes). Other tabs like 'Access Policies' and 'QoS and AVC' are visible but not highlighted.

Policy Profile

Step2:

Under the Access Policies tab, choose the client VLAN from the VLAN section dropdown list.

General **Access Policies** QOS and AVC Mobility Advanced

RADIUS Profiling	<input type="checkbox"/>	WLAN ACL
HTTP TLV Caching	<input type="checkbox"/>	IPv4 ACL <input type="button" value="Search or Select"/> <input type="button" value="Edit"/>
DHCP TLV Caching	<input type="checkbox"/>	IPv6 ACL <input type="button" value="Search or Select"/> <input type="button" value="Edit"/>
WLAN Local Profiling		URL Filters <input type="button" value="Edit"/>
Global State of Device Classification	<input type="button" value="i"/>	
Local Subscriber Policy Name	<input type="button" value="Search or Select"/> <input type="button" value="Edit"/>	Pre Auth <input type="button" value="Search or Select"/> <input type="button" value="Edit"/>
VLAN		Post Auth <input type="button" value="Search or Select"/> <input type="button" value="Edit"/>
VLAN/VLAN Group	<input type="button" value="VLAN2074"/> <input type="button" value="▼"/> <input type="button" value="i"/>	Multicast VLAN <input type="button" value="Enter Multicast VLAN"/>

Access Policy tab

CLI Configuration:

```
wireless profile policy Web-Filter-Policy
  wlan VLAN2074
  no shutdown
```

Configure WLAN Profile

Step1: Navigate to Configuration > Tags and Profiles > WLANs. Select "Add" to create a new profile. Define a profile name and SSID name, and enable the status field.

[+ Add](#)[Delete](#)[Clone](#)[Enable WLAN](#)[Disable WLAN](#)

Add WLAN

[General](#)[Security](#)[Advanced](#)

Profile Name*

Mac_Filtering_Wlan

SSID*

Mac_Filtering_Wlan

WLAN ID*

9

Status

ENABLED

Broadcast SSID

ENABLED

Radio Policy [i](#)[Show slot configuration](#)

6 GHz

Status

ENABLED



- ✗ WPA3 Enabled
- ✓ Dot11ax Enabled

5 GHz

Status

ENABLED



2.4 GHz

Status

ENABLED

802.11b/g
Policy

802.11b/g



WLAN Profile

Step2: Under the Security tab, enable the "Mac Filtering" checkbox and configure the RADIUS server in the Authorization List (ISE or local server). This setup utilizes ISE for both Mac Authentication and Web Authentication.

Add WLAN

General Security Advanced

Layer2

Layer3

AAA

WPA + WPA2

WPA2 + WPA3

WPA3

Static WEP

None

MAC Filtering

Authorization List*

OWE Transition Mode

Lobby Admin Access

Fast Transition

Status

Over the DS

Reassociation Timeout *

WLAN Layer 2 security

Step3: Navigate to Security > Layer3. Enable Web Policy and associate it with the Web Authentication Parameter Map profile. Check the "On Mac Filter Failure" checkbox and choose the RADIUS server from the Authentication list dropdown.

Edit WLAN

⚠ Changing WLAN parameters while it is enabled will result in loss of connectivity for clients connected to it.

General Security Advanced Add To Policy Tags

Layer2

Layer3

AAA

Web Policy

Web Auth Parameter Map

Authentication List

<< Hide

On MAC Filter Failure

Splash Web Redirect

Preauthentication ACL

For Local Login Method List to work, please make sure

WLAN Layer3 security tab

CLI Configuration

```
wlan Mac_Filtering_Wlan 9 Mac_Filtering_Wlan
```

```

mac-filtering network
radio policy dot11 24ghz
radio policy dot11 5ghz
no security ft adaptive
no security wpa
no security wpa2
no security wpa wpa2 ciphers aes
no security wpa akm dot1x
security web-auth
security web-auth authentication-list ISE-List
security web-auth on-macfilter-failure
security web-auth parameter-map Web-Filter
no shutdown

```

Step4: Configure Policy Tags, Create WLAN Profile, and Policy Profile Mapping

Navigate to Configuration > Tags & Profiles > Tags > Policy. Click "Add" to define a name for the Policy Tag. Under WLAN-Policy Maps, select "Add" to map the previously created WLAN and Policy profile.

Add Policy Tag

Name*	default-policy-tag
Description	Enter Description

WLAN-POLICY Maps: 0

+ Add	X Delete
-------	----------

WLAN Profile	Policy Profile
No items to display	

Map WLAN and Policy

WLAN Profile*	Search or Select	Policy Profile*	Search or Select
<input type="button" value="X"/> <input checked="" type="button" value="✓"/>			

Policy TAG map

CLI Configuration:

```

wireless tag policy default-policy-tag
description "default policy-tag"
wlan Mac_Filtering_Wlan policy Web-Filter-Policy

```

Step 5: Navigate to Configuration > Wireless > Access Point. Select the access point responsible for broadcasting this SSID. Within the Edit AP menu, assign the created Policy Tag.

Mapping policy TAG to AP

Configure AAA Settings:

Step1: Create a Radius Server:

Navigate to Configuration > Security > AAA. Click the "Add" option under the Server/Group section. On the "Create AAA Radius Server" page, enter the server name, IP address, and Shared Secret.

Configuration > Security > AAA Show Me How

+ AAA Wizard

Servers / Groups AAA Method List AAA Advanced

+ Add Delete

RADIUS Servers Server Groups

Create AAA Radius Server

Name*	<input type="text"/>	Support for CoA ⓘ	ENABLED <input checked="" type="checkbox"/>
Server Address*	<input type="text"/> IPv4/IPv6/Hostname	CoA Server Key Type	Clear Text <input type="button" value="▼"/>
PAC Key	<input type="checkbox"/>	CoA Server Key ⓘ	<input type="text"/>
Key Type	Clear Text <input type="button" value="▼"/>	Confirm CoA Server Key	<input type="text"/>
Key* ⓘ	<input type="text"/>	Automate Tester	<input type="checkbox"/>
Confirm Key*	<input type="text"/>		
Auth Port	1812		
Acct Port	1813		
Server Timeout (seconds)	1-1000		
Retry Count	0-100		

Cancel Apply to Device

Server Configuration

CLI Configuration

```
radius server ISE-Auth
address ipv4 10.197.224.122 auth-port 1812 acct-port 1813
key *****
server name ISE-Auth
```

Step2: Create a Radius Server Group:

Select the "Add" option under the Server Groups section to define a server group. Toggle the servers to be included within the same group configuration.

It is not required to set the source interface. By default, the 9800 uses its routing table to figure out the interface to use to reach the RADIUS server and typically uses the default gateway.

Configuration > Security > AAA Show Me How

Servers / Groups AAA Method List AAA Advanced

+ Add × Delete

RADIUS TACACS+ LDAP

Create AAA Radius Server Group

Name*	ISE-Group	! Name is required
Group Type	RADIUS	
MAC-Delimiter	none	
MAC-Filtering	none	
Dead-Time (mins)	5	
Load Balance	<input checked="" type="checkbox"/> DISABLED	
Source Interface VLAN ID	2074	

Available Servers Assigned Servers

ISE-Auth

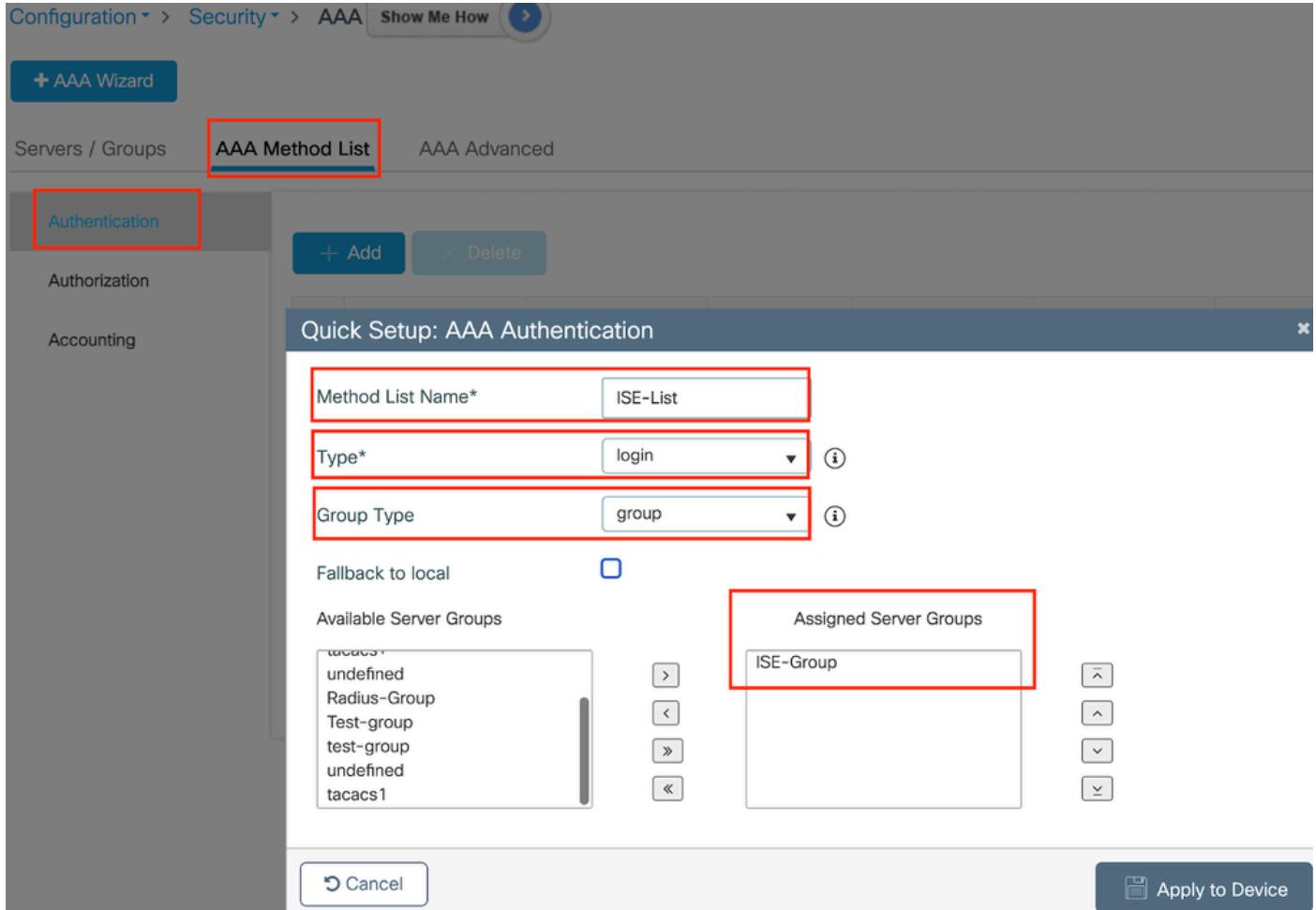
Server Group

CLI Configuration

```
aaa group server radius ISE-Group
  server name ISE-Auth
  ip radius source-interface Vlan2074
  deadtime 5
```

Step3: Configure AAA Method List:

Navigate to the AAA Method List tab. Under Authentication, click Add. Define a method list name with Type as "login" and Group type as "Group". Map the configured authentication server group under the Assigned Server Group section.

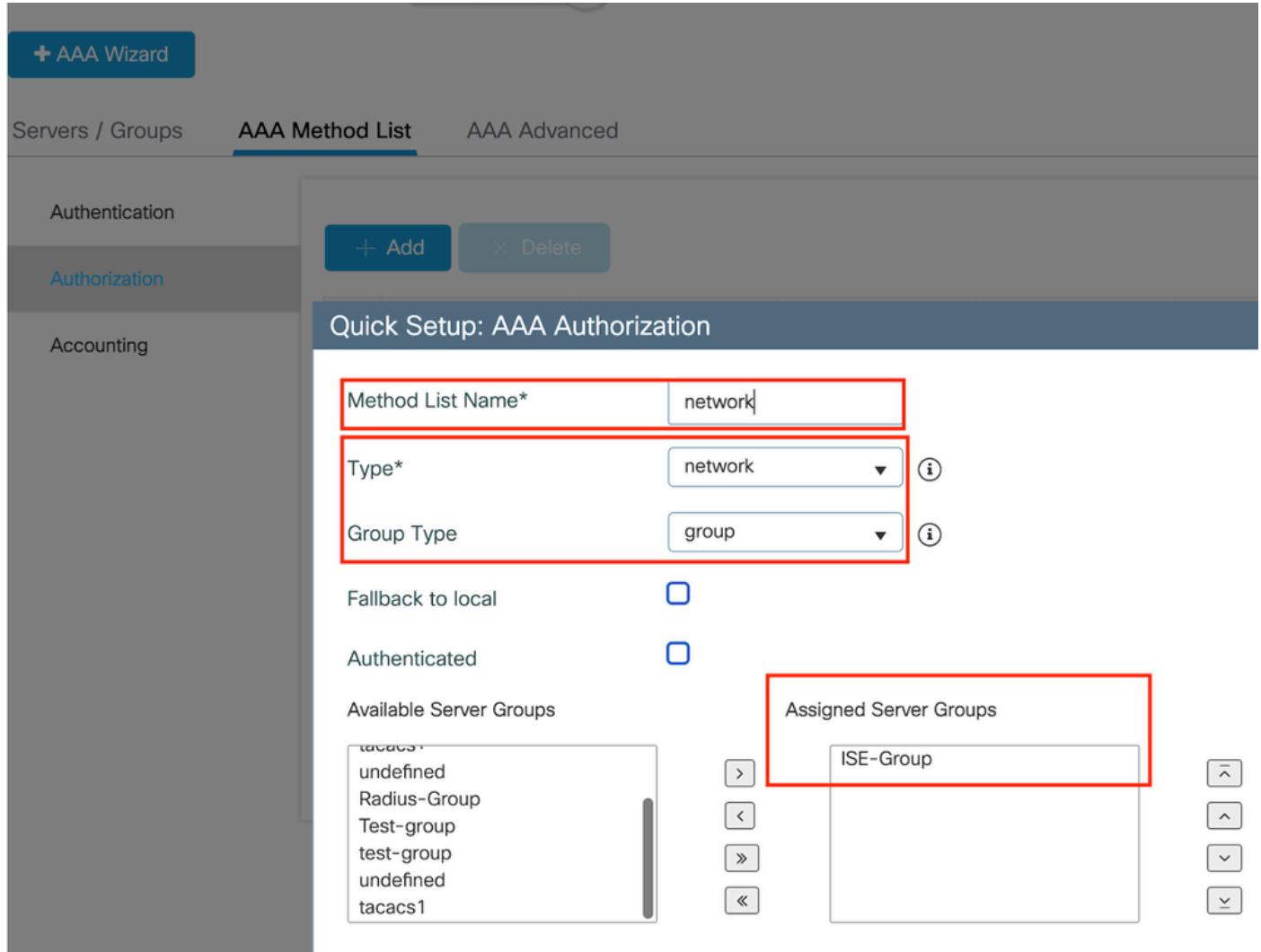


Authentication Method list

CLI Configuration

```
aaa authentication login ISE-List group ISE-Group
```

Navigate to the Authorization Method List section and click "Add". Define a method list name and set the type to "network" with Group type as "Group". Toggle the configured RADIUS server to the Assigned Server Groups section.



Authorization method list

CLI Configuration

```
aaa authorization network network group ISE-Group
```

ISE configuration:

Add WLC as a network device on ISE

Step1: Navigate to Administration > Network Devices and click Add. Enter the controller IP address, Hostname and shared secret under the Radius Authentication Settings

Network Devices

Name

|

Description



IP Address



* IP :

/

32



Add Network device

RADIUS Authentication Settings

RADIUS UDP Settings

Protocol

RADIUS

Shared Secret

Show

Shared Secret

Step2: Create User entry

Under the Identity Management > Identities, select the Add option.

Configure the username and password which the client must use to web authentication

✓ Network Access User

* Username **testuser**

Status Enabled ▾

Email

✓ Passwords

Password Type: Internal Users ▾

Password

Re-Enter Password

* Login Password ······

Add user credentials

Step3: Navigate to Administration > Identity Management > Groups > Registered Devices and click Add.

Enter device mac address to create an entry on the server.

The screenshot shows the Cisco ISE Administration interface under the Identity Management section. On the left, there's a sidebar with tabs for Identities, Groups (which is selected and highlighted with a red box), External Identity Sources, Identity Source Sequences, and Settings. The main content area is titled "Endpoint Identity Group List > RegisteredDevices". It shows a table for "Endpoint Identity Group" with one row:

* Name	RegisteredDevices
Description	Asset Registered Endpoints Identity Group
Parent Group	

 Below the table is a "Save" button. To the left of the main content, there's a sidebar titled "Identity Groups" with a search bar and filter icons. It lists categories like "Endpoint Identity Groups" (which is expanded, showing "Blocked List", "GuestEndpoints", and "RegisteredDevices" which is also highlighted with a red box), "Profiled" (with "Unknown"), and "User Identity Groups". At the bottom of the main content, there are tabs for "Identity Group Endpoints" (selected and highlighted with a red box), "MAC Address", "Static Group Assignment", and "Endpoint Profile".

Add device mac address

Step4: Create Service Policy

Navigate to Policy > Policy sets and select “+” sign to create a new policy set

This policy set is for user web authentication, where a username and password for the client is created in Identity Management

The screenshot shows the Cisco ISE Administration interface under the Policy section. The top navigation bar has tabs for Policy Sets (selected and highlighted with a red box), Policies, and Rules. Below the navigation, there's a search bar and a table for "Policy Sets". The table has columns for Status, Policy Set Name, Description, Conditions, Allowed Protocols / Server Sequence, Hits, and Actions. One row is selected and highlighted with a red box:

Status	User-Webauth	Description	Conditions	Allowed Protocols / Server Sequence	Hits	Actions
<input checked="" type="checkbox"/>	User-Webauth		Wireless_802.1X	Default Network Access	0	<button>Reset Policyset Hitcounts</button> <button>Save</button>

 Below the table, there's a section for "Authentication Policy (1)" with a red box around it. The table for "Authentication Policy" has columns for Status, Rule Name, Conditions, Use, Hits, and Actions. One row is selected and highlighted with a red box:

Status	Default	Conditions	Use	Hits	Actions
<input checked="" type="checkbox"/>	Default		Internal Users	0	<button>Options</button>

Web Authentication Service policy

Similarly, create a MAB service policy and map internal endpoints under authentication policy.

Policy Sets → Test-MAB

Reset [Reset Policyset Hitcounts](#) Save

Status	Policy Set Name	Description	Conditions	Allowed Protocols / Server Sequence	Hits
	Test-MAB		Normalised Radius-RADIUSFlowType EQUALS WirelessMAB	Default Network Access 0	0

Authentication Policy (1)

Status	Rule Name	Conditions	Use	Hits	Actions
	Default		Internal Endpoints 0	0	

+ Options

MAB Authentication service policy

Verify

Controller configuration

```
<#root>
show wireless tag policy detailed
default-policy-tag

Policy Tag Name : default-policy-tag
Description      : default policy-tag
Number of WLAN-POLICY maps: 1
WLAN Profile Name          Policy Name
-----
Mac_Filtering_Wlan
```

Web-Filter-Policy

```
<#root>
show wireless profile policy detailed
web-filter-policy

Policy Profile Name      :
web-filter-policy

Description      :
Status          :
```

ENABLED

VLAN :
2074
Multicast VLAN : 0

<#root>

show wlan name

Mac_Filtering_Wlan

WLAN Profile Name :
Mac_Filtering_Wlan

=====

Identifier : 9
Description :
Network Name (SSID) :

Mac_Filtering_Wlan

Status :
Enabled

Broadcast SSID :
Enabled

Mac Filter Authorization list name :
network

Webauth On-mac-filter Failure :
Enabled

Webauth Authentication List Name :
ISE-List

Webauth Authorization List Name : Disabled
Webauth Parameter Map :
Web-Filter

<#root>

show parameter-map type webauth name Web-Filter
Parameter Map Name :
Web-Filter

Type :
webauth

Auth-proxy Init State time : 120 sec
Webauth max-http connection : 100

```
Webauth Logout-window      :  
Enabled  
Webauth success-window     :  
Enabled  
Consent Email              : Disabled  
Activation Mode             : Replace  
Sleeping-Client             : Disabled  
Webauth Login-auth-bypass:
```

```
<#root>  
  
show ip http server status  
  
HTTP server status:  
Enabled  
HTTP server port:  
80  
  
HTTP server active supplementary listener ports: 21111  
HTTP server authentication method: local  
HTTP server auth-retry 0 time-window 0  
HTTP server digest algorithm: md5  
HTTP server access class: 0  
HTTP server IPv4 access class: None  
HTTP server IPv6 access class: None  
HTTP server base path:  
HTTP File Upload status: Disabled  
HTTP server upload path:  
HTTP server help root:  
Maximum number of concurrent server connections allowed: 300  
Maximum number of secondary server connections allowed: 50  
Server idle time-out: 180 seconds  
Server life time-out: 180 seconds  
Server session idle time-out: 600 seconds  
Maximum number of requests allowed on a connection: 25  
Server linger time : 60 seconds  
HTTP server active session modules: ALL  
HTTP secure server capability: Present  
HTTP secure server status:  
Enabled  
HTTP secure server port:  
443
```

```
show ap name AP2-AIR-AP3802I-D-K9-2 tag detail
```

```
Policy tag mapping
```

WLAN Profile Name	Policy Name	VLAN	Flex
Mac_Filtering_Wlan	Web-Filter-Policy	2074	ENAB

Client policy state on controller

Navigate to the Dashboard > Clients section to confirm the status of connected clients.
Client is currently in Web Auth pending state

Clients	Sleeping Clients	Excluded Clients									
<input type="button" value="Delete"/>	<input type="button" value=""/>	<input type="button" value=""/>									
Selected 0 out of 1 Clients											
Client MAC Address	IPv4 Address	IPv6 Address	AP Name	Slot ID	SSID	WLAN ID	Client Type	State	Protocol	User Name	Device Type
6c7e.67e3.6db9	10.76.6.150	fe80::10eb:ede2:23fe:75c3	AP2-AIR-AP3802I-D-K9-2	1	Mac_Filtering_Wlan	9	WLAN	Web Auth Pending	11ac	6c7e67e36db9	N/A
1	10									1 - 1 of 1 clients	<input type="button" value=""/>

Client detail

show wireless client summary

Number of Clients: 1

MAC Address AP Name

Type ID State Protocol Method

6c7e.67e3.6db9 AP2-AIR-AP3802I-D-K9-2

WLAN 9 Webauth Pending 11ac Web

<#root>

show wireless client mac-address 6c7e.67e3.6db9 detail

Client MAC Address :

6c7e.67e3.6db9

Client MAC Type : Universally Administered Address

Client DUID: NA

Client IPv4 Address :

10.76.6.150

Client IPv6 Addresses : fe80::10eb:ede2:23fe:75c3

Client Username :

6c7e67e36db9

AP MAC Address : 1880.902b.05e0

AP Name: AP2-AIR-AP3802I-D-K9-2

AP slot : 1

Client State : Associated

Policy Profile :

Web-Filter-Policy

Flex Profile : N/A

Wireless LAN Id: 9

WLAN Profile Name:

Mac_Filtering_Wlan

Wireless LAN Network Name (SSID): Mac_Filtering_Wlan

```
BSSID : 1880.902b.05eb

Client ACLs : None
Mac authentication :

Failed

Policy Manager State:

Webauth Pending

Last Policy Manager State :

IP Learn Complete

Client Entry Create Time : 88 seconds
Policy Type : N/A
Encryption Cipher : None

Auth Method Status List
    Method : Web Auth
    Webauth State      :

Get Redirect

    Webauth Method      :

Webauth
```

After successful Web-Authentication, client policy manager state transitions to RUN

```
<#root>

show wireless client mac-address 6c7e.67e3.6db9 detail

Client ACLs : None
Mac authentication : Failed
Policy Manager State:

Run

Last Policy Manager State :

Webauth Pending

Client Entry Create Time : 131 seconds
Policy Type : N/A
```

Troubleshoot

The functionality of the Web Auth on MAC Failure feature relies on the controller capability to trigger web authentication upon MAB failure. Our primary aim is to gather RA traces efficiently from the controller for troubleshooting and analysis.

Collecting Radioactive trace

Activate Radio Active Tracing to generate client debug traces for the specified MAC address in the CLI.

Steps to enable Radioactive Tracing:

Ensure all the conditional debugs are disabled

```
clear platform condition all
```

Enable debug for specified mac address

```
debug wireless mac <H.H.H> monitor-time <Time in seconds>
```

After reproducing the issue, disable debugging to halt the RA trace collection.

```
no debug wireless mac <H.H.H>
```

Once the RA trace is stopped, the debug file is generated in the controller bootflash.

```
show bootflash: | include ra_trace  
2728      179 Jul 17 2024 15:13:54.000000000 +00:00 ra_trace_MAC_aaaabbbbcccc_HHMMSS.XXX_timezone_Da
```

Copy the file to an external server.

```
copy bootflash:ra_trace_MAC_aaaabbbbcccc_HHMMSS.XXX_timezone_DayWeek_Month_Day_year.log tftp://<IP address>
```

Display the debug log:

```
more bootflash:ra_trace_MAC_aaaabbbbcccc_HHMMSS.XXX_timezone_DayWeek_Month_Day_year.log
```

Enable RA trace in GUI,

Step1: Navigate to Troubleshooting > Radioactive Trace. Select the option to add a new entry, then enter the client MAC address in the designated Add MAC/IP Address tab.

Conditional Debug Global State: Started

Wireless Deb

+ Add

Delete

Start

Stop

Last Run

Add MAC/IP Address x

MAC/IP Address*

Enter a MAC/IP Address every newline

Cancel

Apply to Device

Radioactive trace

Embedded Packet Captures:

Navigate to Troubleshooting > Packet Capture. Enter the capture name and specify the client MAC address as the inner filter MAC. Set the buffer size to 100 and choose the uplink interface to monitor incoming and outgoing packets.

Troubleshooting > Packet Capture

+ Add

X Delete

Create Packet Capture

Capture Name* TestPCap

Filter* any

Monitor Control Plane

Inner Filter Protocol DHCP

Inner Filter MAC

Buffer Size (MB)* 100

Limit by* Duration 3600 secs ~= 1.00 hour

Available (12)

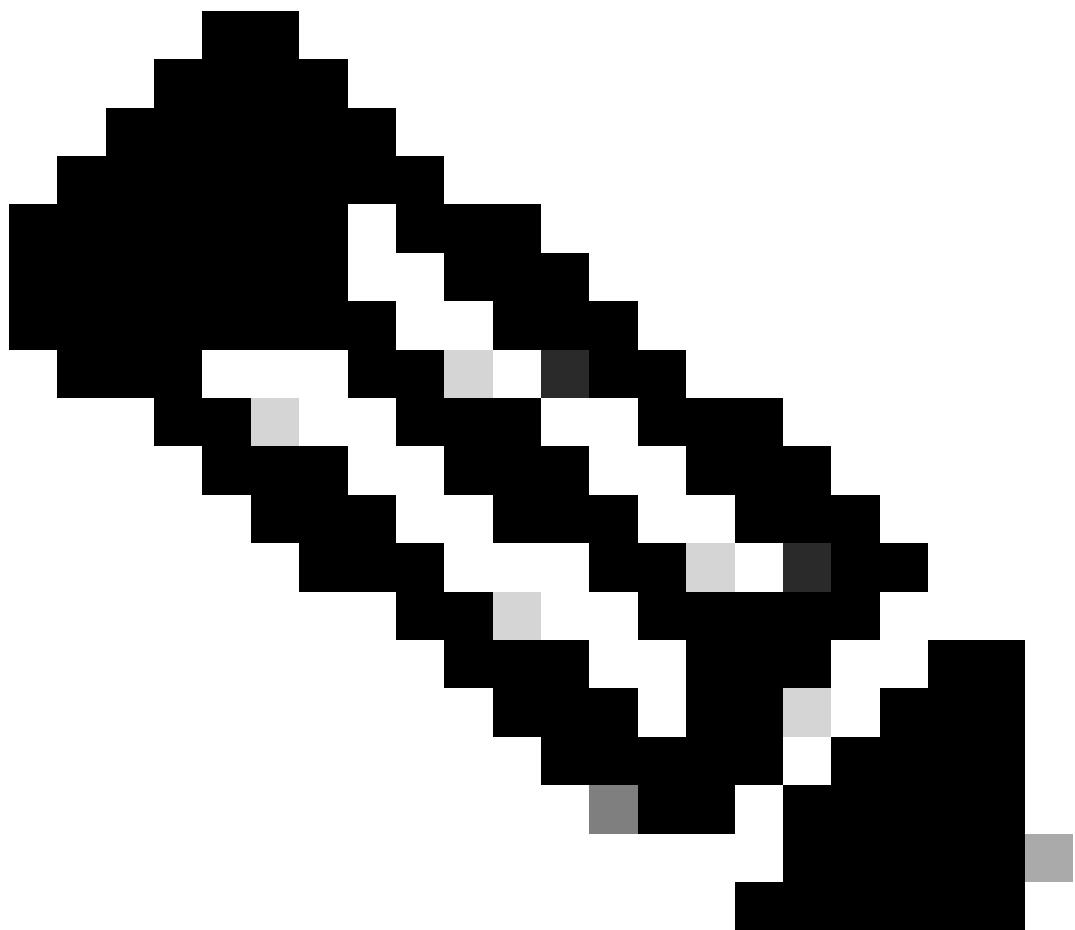
Search 

	Tw0/0/1	
	Tw0/0/2	
	Tw0/0/3	
	Te0/1/0	

Selected (1)

	Tw0/0/0	
--	---------	--

Embedded packet capture



Note: Select the "Monitor Control Traffic" option to view traffic redirected to the system CPU and reinjected into the data plane.

Select Start to capture packets

Capture Name	Interface	Monitor Control Plane	Buffer Size	Filter by	Limit	Status	Action
<input type="checkbox"/> TestPCap	TwoGigabitEthernet0/0/0	No	0%	any	3600 secs	Inactive	<button>▶ Start</button>

Start capture

CLI configuration

```
monitor capture TestPCap inner mac <H.H.H>
monitor capture TestPCap buffer size 100
monitor capture TestPCap interface twoGigabitEthernet 0/0/0 both
monitor capture TestPCap start
```

<Reproduce the issue>

```
monitor capture TestPCap stop
```

```
show monitor capture TestPCap
```

```
Status Information for Capture TestPCap
  Target Type:
  Interface: TwoGigabitEthernet0/0/0, Direction: BOTH
  Status : Inactive
  Filter Details:
  Capture all packets
  Inner Filter Details:
  Mac: 6c7e.67e3.6db9
  Continuous capture: disabled
  Buffer Details:
  Buffer Type: LINEAR (default)
  Buffer Size (in MB): 100
  Limit Details:
  Number of Packets to capture: 0 (no limit)
  Packet Capture duration: 3600
  Packet Size to capture: 0 (no limit)
  Maximum number of packets to capture per second: 1000
  Packet sampling rate: 0 (no sampling)
```

Export packet capture to external TFTP server

```
monitor capture TestPCap export tftp://<IP address>/ TestPCap.pcap
```

The screenshot shows the Cisco ISE web interface. At the top, there are buttons for '+ Add' and 'Delete'. Below is a table with the following columns: Capture Name, Interface, Monitor Control Plane, Buffer Size, Filter by, Limit, Status, and Action. A single row is selected, labeled 'TestPCap', with the 'Interface' set to 'TwoGigabitEthernet0/0/0'. The 'Status' is 'Inactive'. The 'Action' column contains a 'Start' button (green) and an 'Export' button (blue). A red box highlights the 'Export' button. A modal dialog box titled 'Export Capture - TestPCap' is open over the table. It has a dropdown menu 'Export to*' set to 'desktop'. At the bottom of the dialog are 'Cancel' and 'Export' buttons, with the 'Export' button also highlighted by a red box.

Export packet capture

Example scenario during successful MAC authentication, a client device connects to the network, its MAC address is validated by the RADIUS server through configured policies, and upon verification, access is granted by the network access device, allowing network connectivity.

Once client associates, controller sends a Access-Request to ISE server,

User name is the mac address of the client as this is MAB authentication

```
2024/07/16 21:12:52.711298748 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Send Access-Request to authenticator 19 c6
2024/07/16 21:12:52.711310730 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: authenticator 19 c6
2024/07/16 21:12:52.711326401 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: User-Name
2024/07/16 21:12:52.711329615 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: User-Password
2024/07/16 21:12:52.711337331 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Service-Type
2024/07/16 21:12:52.711340443 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Vendor, Cisco
2024/07/16 21:12:52.711344513 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Cisco AVpair
2024/07/16 21:12:52.711349087 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Framed-MTU
2024/07/16 21:12:52.711351935 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Message-Authenticator
2024/07/16 21:12:52.711377387 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: EAP-Key-Name
2024/07/16 21:12:52.711382613 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Vendor, Cisco
2024/07/16 21:12:52.711385989 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Cisco AVpair
```

ISE sends Access-Accept as we have a valid user entry

```
2024/07/16 21:12:52.779147404 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Received from id 1812
2024/07/16 21:12:52.779156117 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: authenticator 5d dc
2024/07/16 21:12:52.779161793 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: User-Name
2024/07/16 21:12:52.779165183 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Class
2024/07/16 21:12:52.779219803 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Message-Authenticator
```

```
2024/07/16 21:12:52.779417578 {wncd_x_R0-0}{1}: [mab] [17765]: (info): [6c7e.67b7.2d29:capwap_90000005]
2024/07/16 21:12:52.779436247 {wncd_x_R0-0}{1}: [mab] [17765]: (info): [6c7e.67b7.2d29:capwap_90000005]
```

Client policy state transitioned to Mac Auth completed

```
2024/07/16 21:12:52.780181486 {wncd_x_R0-0}{1}: [client-auth] [17765]: (info): MAC: 6c7e.67b7.2d29 Client
2024/07/16 21:12:52.780238297 {wncd_x_R0-0}{1}: [client-orch-sm] [17765]: (debug): MAC: 6c7e.67b7.2d29
```

Client is in IP learn state after successful MAB authentication

```
2024/07/16 21:12:55.791404789 {wncd_x_R0-0}{1}: [client-orch-state] [17765]: (note): MAC: 6c7e.67b7.2d29 Client
2024/07/16 21:12:55.791739386 {wncd_x_R0-0}{1}: [client-iplearn] [17765]: (info): MAC: 6c7e.67b7.2d29
```

```
2024/07/16 21:12:55.794130301 {iosrp_R0-0}{1}: [buginf] [4440]: (debug): AUTH-FEAT-SISF-EVENT: IP update
```

Client policy manager state updated to RUN, Web Authentication is skipped for the client which completes MAB authentication

```
2024/07/16 21:13:11.210786952 {wncd_x_R0-0}{1}: [errmsg] [17765]: (info): %CLIENT_ORCH_LOG-6-CLIENT_ADD
```

Verification using Embedded Packet Capture

radius						
No.	Time	Source	Destination	Length	Protocol	Info
53	02:42:52.710961	10.76.6.156	10.197.224.122		RADIUS	Access-Request id=0
54	02:42:52.778951	10.197.224.122	10.76.6.156		RADIUS	Access-Accept id=0

Frame 53: 464 bytes on wire (3712 bits), 464 bytes captured (3712 bits)
Ethernet II, Src: Cisco_58:42:4b (f4:bd:9e:58:42:4b), Dst: Cisco_34:90:e7 (6c:5e:3b:34:90:e7)
Internet Protocol Version 4, Src: 10.76.6.156, Dst: 10.197.224.122
User Datagram Protocol, Src Port: 65433, Dst Port: 1812
RADIUS Protocol
Code: Access-Request (1)
Packet identifier: 0x0 (0)
Length: 422
Authenticator: 19c6635633a7e6b6f30070b02a7f753c
[The response to this request is in frame 54]
Attribute Value Pairs
 > AVP: t=User-Name(1) l=14 val=6c7e67b72d29
 > AVP: t=User-Password(2) l=18 val=Encrypted
 > AVP: t=Service-Type(6) l=6 val=Call-Check(10)
 > AVP: t=Vendor-Specific(26) l=31 vnd=ciscoSystems(9)
 > AVP: t=Framed-MTU(12) l=6 val=1485

Radius Packet

Example where MAC authentication failure for a client device

Mac Authentication initaited for a client after successful association

```
2024/07/17 03:20:59.842211775 {wncd_x_R0-0}{1}: [mab] [17765]: (info): [6c7e.67e3.6db9:capwap_90000005]
2024/07/17 03:20:59.842280253 {wncd_x_R0-0}{1}: [ewlc-infra-evq] [17765]: (note): Authentication Success
2024/07/17 03:20:59.842284313 {wncd_x_R0-0}{1}: [client-auth] [17765]: (info): MAC: 6c7e.67e3.6db9 Client
2024/07/17 03:20:59.842320572 {wncd_x_R0-0}{1}: [mab] [17765]: (info): [6c7e.67e3.6db9:capwap_90000005]
```

ISE would send Access-Reject as this device entry is not present in ISE

```
2024/07/17 03:20:59.842678322 {wncd_x_R0-0}{1}: [mab] [17765]: (info): [6c7e.67e3.6db9:capwap_90000005]
2024/07/17 03:20:59.842877636 {wncd_x_R0-0}{1}: [auth-mgr] [17765]: (info): [6c7e.67e3.6db9:capwap_90000005]
```

Web-Auth initiated for client device as MAB failed

```
2024/07/17 03:20:59.843728206 {wncd_x_R0-0}{1}: [client-auth] [17765]: (info): MAC: 6c7e.67e3.6db9 Client
```

Once the Client initiates a HTTP GET request, Redirect URL is pushed to the client device as the corresponding TCP session is spoofed by the controller.

```
2024/07/17 03:21:37.817434046 {wncd_x_R0-0}{1}: [webauth-https] [17765]: (info): capwap_90000005[6c7e.67e3.6db9:capwap_90000005]
```

```
2024/07/17 03:21:37.817459639 {wncd_x_R0-0}{1}: [webauth-httpd] [17765]: (debug): capwap_90000005[6c7e..  
2024/07/17 03:21:37.817466483 {wncd_x_R0-0}{1}: [webauth-httpd] [17765]: (debug): capwap_90000005[6c7e..  
2024/07/17 03:21:37.817482231 {wncd_x_R0-0}{1}: [webauth-state] [17765]: (info): capwap_90000005[6c7e..
```

Client initiates a HTTP Get to the redirect URL and once the page loads the login credentials is submitted.

The controller sends a Access Request to ISE

This is a web authentication as a valid user name is observed in Access-Accept packet

```
2024/07/17 03:22:51.132347799 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Send Access-Request to ..  
2024/07/17 03:22:51.132362949 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: authenticator fd 40 ..  
2024/07/17 03:22:51.132368737 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Calling-Station-Id ..  
2024/07/17 03:22:51.132372791 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: User-Name ..  
2024/07/17 03:22:51.132376569 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Vendor, Cisco ..
```

Access-Accept received from ISE

```
2024/07/17 03:22:51.187040709 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Received from id 1812, ..  
2024/07/17 03:22:51.187050061 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: authenticator d3 ac ..  
2024/07/17 03:22:51.187055731 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: User-Name ..  
2024/07/17 03:22:51.187059053 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Class ..  
2024/07/17 03:22:51.187102553 {wncd_x_R0-0}{1}: [radius] [17765]: (info): RADIUS: Message-Authenticator ..
```

Web Authentication is successful and client state transition to RUN state

```
2024/07/17 03:22:51.193775717 {wncd_x_R0-0}{1}: [errmsg] [17765]: (info): %CLIENT_ORCH_LOG-6-CLIENT_ADD..  
2024/07/17 03:22:51.194009423 {wncd_x_R0-0}{1}: [client-orch-state] [17765]: (note): MAC: 6c7e.67e3.6db..
```

Verification through EPC captures

The client completes TCP handshake with the controller virtual IP address and the client loads the redirect portal page. Once the user submits username and password, we can observe a radius access-request from the controller management IP address.

After successful authentication, the client TCP session is closed and on the controller the client transitions into RUN state.

15649	08:52:51.122979	10.76.6.150	192.0.2.1	TCP	58832 → 443 [SYN, ECE, CWR] Seq=0 Win=65535 Len=0 MSS=1250 WS=64 TStamp=4022788869 TSecr=0 SACK_PERM
15650	08:52:51.123986	192.0.2.1	10.76.6.150	TCP	443 → 58832 [SYN, ACK, ECE] Seq=0 Ack=1 Win=65160 Len=0 MSS=1460 SACK_PERM TStamp=3313564363 TSecr=4022788871
15651	08:52:51.125985	10.76.6.150	192.0.2.1	TCP	58832 → 443 [ACK] Seq=1 Ack=1 Win=131200 Len=0 TStamp=4022788871 TSecr=3313564363
15652	08:52:51.126992	10.76.6.150	192.0.2.1	512 TLSv1.2	Client Hello
15653	08:52:51.126992	192.0.2.1	10.76.6.150	TCP	443 → 58832 [ACK] Seq=1 Ack=518 Win=64768 Len=0 TStamp=3313564366 TSecr=4022788871
15654	08:52:51.126992	192.0.2.1	10.76.6.150	85,164 TLSv1.2	Server Hello, Change Cipher Spec, Encrypted Handshake Message
15655	08:52:51.129982	10.76.6.150	192.0.2.1	TCP	58832 → 443 [ACK] Seq=518 Ack=166 Win=131088 Len=0 TStamp=4022788876 TSecr=3313564367
15656	08:52:51.129982	10.76.6.150	192.0.2.1	1,64 TLSv1.2	Change Cipher Spec, Encrypted Handshake Message
15657	08:52:51.130989	10.76.6.150	192.0.2.1	640 TLSv1.2	Application Data
15658	08:52:51.130989	10.76.6.150	192.0.2.1	160 TLSv1.2	Application Data
15659	08:52:51.130989	192.0.2.1	10.76.6.150	TCP	443 → 58832 [ACK] Seq=166 Ack=1403 Win=64000 Len=0 TStamp=3313564371 TSecr=4022788876
15660	08:52:51.131981	10.76.6.156	10.197.224.122	RADIUS	Access-Request id=3
15663	08:52:51.186986	10.197.224.122	10.76.6.156	RADIUS	Access-Accept id=3
15665	08:52:51.191976	192.0.2.1	10.76.6.150	TCP	443 → 58832 [ACK] Seq=166 Ack=1403 Win=64128 Len=948 TStamp=3313564432 TSecr=4022788876 [TCP segment of frame 15665]
15666	08:52:51.191976	192.0.2.1	10.76.6.150	TCP	443 → 58832 [ACK] Seq=1114 Ack=1403 Win=64128 Len=948 TStamp=3313564432 TSecr=4022788876 [TCP segment of frame 15666]
15667	08:52:51.191976	192.0.2.1	10.76.6.150	2496 TLSv1.2	Application Data
15668	08:52:51.192983	192.0.2.1	10.76.6.150	48 TLSv1.2	Encrypted Alert
15673	08:52:51.196980	10.76.6.150	192.0.2.1	TCP	58832 → 443 [ACK] Seq=1403 Ack=2667 Win=128512 Len=0 TStamp=4022788942 TSecr=3313564432
15674	08:52:51.196980	10.76.6.150	192.0.2.1	TCP	58832 → 443 [ACK] Seq=1403 Ack=2721 Win=128512 Len=0 TStamp=4022788942 TSecr=3313564432
15675	08:52:51.196980	10.76.6.150	192.0.2.1	TCP	[TCP Window Update] 58832 → 443 [ACK] Seq=1403 Ack=2721 Win=131072 Len=0 TStamp=4022788942 TSecr=3313564432
15676	08:52:51.197987	10.76.6.150	192.0.2.1	48 TLSv1.2	Encrypted Alert
15677	08:52:51.197987	10.76.6.150	192.0.2.1	TCP	58832 → 443 [FIN, ACK] Seq=1456 Ack=2721 Win=131072 Len=0 TStamp=4022788942 TSecr=3313564432
15678	08:52:51.197987	192.0.2.1	10.76.6.150	TCP	443 → 58832 [RST] Seq=2721 Win=0 Len=0
15679	08:52:51.197987	192.0.2.1	10.76.6.150	TCP	443 → 58832 [RST] Seq=2721 Win=0 Len=0

TCP flow with radius packet

15660 08:52:51.131981 10.76.6.156	10.197.224.122	RADIUS	Access-Request id=3
15663 08:52:51.186986 10.197.224.122	10.76.6.156	RADIUS	Access-Accept id=3

Frame 15660: 499 bytes on wire (3992 bits), 499 bytes captured (3992 bits)

Ethernet II, Src: Cisco_58:42:4b (f4:bd:9e:58:42:4b), Dst: Cisco_34:90:e7 (6c:5e:3b:34:90:e7)

Internet Protocol Version 4, Src: 10.76.6.156, Dst: 10.197.224.122

User Datagram Protocol, Src Port: 65433, Dst Port: 1812

RADIUS Protocol

Code: Access-Request (1)

Packet identifier: 0x3 (3)

Length: 457

Authenticator: fd400f7e3567dc5a63cfefae379eeaa

[\[The response to this request is in frame 15663\]](#)

Attribute Value Pairs

- > AVP: t=Calling-Station-Id(31) l=19 val=6c-7e-67-e3-6d-b9
- > AVP: t=User-Name(1) l=10 val=testuser
- > AVP: t=Vendor-Specific(26) l=49 vnd=ciscoSystems(9)
- > AVP: t=Framed-IP-Address(8) l=6 val=10.76.6.150
- > AVP: t=Message-Authenticator(80) l=18 val=501b124c30216ef5973086d99f3a185
- > AVP: t=Service-Type(6) l=6 val=Dialout-Framed-User(5)
- > AVP: t=Vendor-Specific(26) l=29 vnd=ciscoSystems(9)
- > AVP: t=Vendor-Specific(26) l=22 vnd=ciscoSystems(9)
- > AVP: t=User-Password(2) l=18 val=Encrypted

Radius packet sent to ISE with user credentials

Client-side wireshark capture to validate the client traffic is getting redirected to the portal page and validate the TCP handshake to controller virtual ip address/ web server

Time	Source	Destination	Length	Protocol	Info
105 08:51:34.203945	10.76.6.150	10.76.6.145		HTTP	GET /auth/discovery?architecture=9 HTTP/1.1
108 08:51:34.206602	10.76.6.145	10.76.6.150		HTTP	HTTP/1.1 200 OK (text/html)
234 08:51:39.028084	10.76.6.150	7.7.7.7		HTTP	GET / HTTP/1.1
236 08:51:39.031420	7.7.7.7	10.76.6.150		HTTP	HTTP/1.1 200 OK (text/html)

Frame 108: 703 bytes on wire (5624 bits), 703 bytes captured (5624 bits) on interface en0, id 0

Ethernet II, Src: Cisco_34:90:e7 (6c:5e:3b:34:90:e7), Dst: Apple_e3:6d:b9 (6c:7e:67:e3:6d:b9)

Internet Protocol Version 4, Src: 10.76.6.145, Dst: 10.76.6.150

Transmission Control Protocol, Src Port: 80, Dst Port: 58811, Seq: 1, Ack: 107, Len: 637

Hypertext Transfer Protocol

Line-based text data: text/html (9 lines)

```
<HTML><meta http-equiv="Content-Type" content="text/html; charset=utf-8" name="viewport" content="width=device-width, initial-scale=1">
<HEAD>
<TITLE> Web Authentication Redirect</TITLE>
<META http-equiv="Cache-control" content="no-cache">
<META http-equiv="Pragma" content="no-cache">
<META http-equiv="Expires" content="-1">
<META http-equiv="refresh" content="1; URL=https://192.0.2.1/login.html?redirect=http://10.76.6.145/auth/discovery?architecture=9">
</HEAD>
</HTML>
```

Client side capture to validate the redirect url

Client establishes TCP handshake to the virtual IP address of the controller

Time	Source	Destination	Length	Protocol	Info
115 08:51:34.208377	10.76.6.150	192.0.2.1		TCP	58812 → 443 [SYN, ECE, CWR] Seq=0 Win=65535 Len=0 MSS=1460 WS=64 TSval=3224314628 TSecr=0 SACK_PEND
117 08:51:34.211190	192.0.2.1	10.76.6.150		TCP	443 → 58812 [SYN, ACK, ECE] Seq=0 Ack=1 Win=65160 Len=0 MSS=1250 SACK_PERM TSval=3313491061 TSecr=0
118 08:51:34.211275	10.76.6.150	192.0.2.1		TCP	58812 → 443 [ACK] Seq=1 Ack=1 Win=131200 Len=0 TSval=3224314631 TSecr=3313491061
120 08:51:34.212673	10.76.6.150	192.0.2.1	512	TLSv1.2	Client Hello
122 08:51:34.217896	192.0.2.1	10.76.6.150		TCP	443 → 58812 [ACK] Seq=1 Ack=518 Win=64768 Len=0 TSval=3313491066 TSecr=3224314632
124 08:51:34.220834	192.0.2.1	10.76.6.150	89,830	TLSv1.2	Server Hello, Certificate
125 08:51:34.220835	192.0.2.1	10.76.6.150	782	TLSv1.2	Server Key Exchange, Server Hello Done

TCP handshake between the client and webserver

Session is closed after successful web authentication,

144 08:51:34.235915	10.76.6.150	192.0.2.1		TCP	[TCP Window Update] 58812 → 443 [ACK] Seq=1145 Ack=10183 Win=131072 Len=0 TSval=3224314655 TSecr=0
145 08:51:34.235996	10.76.6.150	192.0.2.1	52	TLSv1.2	Encrypted Alert
146 08:51:34.236029	10.76.6.150	192.0.2.1		TCP	58812 → 443 [FIN, ACK] Seq=1202 Ack=10183 Win=131072 Len=0 TSval=3224314655 TSecr=3313491084
147 08:51:34.238965	192.0.2.1	10.76.6.150	52	TLSv1.2	Encrypted Alert
148 08:51:34.238966	192.0.2.1	10.76.6.150		TCP	443 → 58812 [FIN, ACK] Seq=10240 Ack=1203 Win=64256 Len=0 TSval=3313491089 TSecr=3224314655

TCP session closed after client completes web authentication

Related Article

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[Web based authentication on 9800](#)

[Configure local web authentication on 9800](#)