Upgrade to Cisco DNA Center 1.2.12.x

To complete any of the upgrade procedures described in this chapter, you'll need to know the latest version of the System package for the relevant Cisco DNA Center release. To determine the latest version, do the following:

1. From the release notes landing page, open the release notes for the appropriate Cisco DNA Center release.

2. Refer to the "Package Versions in Cisco DNA Center" table and note the System package version that's listed for the release.

Upgrade from Release 1.2.10.x to Release 1.2.12.x

You can upgrade directly from Cisco DNA Center 1.2.10.x to 1.2.12.x.

Procedure

Step 1   From the Cisco DNA Center home page, choose ✿ > **System Settings** > **Software Updates**.

A **Cisco DNA Center 1.2.12 is Here!** banner appears at the top of the page with a **Switch Now** button.

The **Switch Now** button becomes active only after you download and update any packages that appear on the page.

Step 2   At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.

Step 3   After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.

Step 4   Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 5   Click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner.

Step 6   At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

Step 7   A system update appears on the **Software Updates** page. Click **Update**.

Step 8   At the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.

Step 9   After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.

Step 10   Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Upgrade from Release 1.2.8 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2.8 to 1.2.12.x. You must first upgrade to 1.2.10.x and then to 1.2.12.x.

Procedure

Step 1   From the Cisco DNA Center home page, choose ⚙ > **System Settings** > **Software Updates**.

A **Cisco DNA Center 1.2.10 is Here!** banner appears at the top of the page with a **Switch Now** button.

Step 2   Click **Switch Now** in the banner.

Step 3   At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.12 is Here!** banner that appears at the top of the page.

Step 4   A system update appears on the **Software Updates** page. Click **Update**.

Step 5   After the system update is complete, at the top of the **Application Updates** field, click **Download All**.
The packages begin downloading.

Step 6   After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**.
The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.

Step 7   Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 8   After the upgrade to 1.2.10.x is complete, see .

Upgrade from Release 1.2.6 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2.6 to 1.2.12.x. You must first upgrade to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.

Procedure

Step 1   Do one of the following:

- If you installed Cisco DNA Center 1.2.6 as a fresh installation, you must apply a system update patch (1.1.0.659.1) before you can upgrade to 1.2.8. From the Cisco DNA Center home page, choose ✿ > **System Settings** > **Software Updates**.

  After you apply the system update patch, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button. Click **Switch Now** and **OK**.

- If you upgraded to 1.2.6 (system update 1.1.0.659.1) from a previous Cisco DNA Center release, you see a **Cisco DNA Center 1.2.8 is Here!** banner. Click **Switch Now** and **OK**.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.

Step 2   A system update appears on the **Software Updates** page. Click **Update**.

Step 3   After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 4   After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.

Step 5   Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 6   After the upgrade to 1.2.8 is complete, see Upgrade from Release 1.2.8 to Release 1.2.12.x, on page 2.

Upgrade from Release 1.2.5 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2.5 to 1.2.12.x. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.

Procedure

Step 1   From the Cisco DNA Center home page, choose ✿ > **System Settings** > **Software Updates**.

You will see a system update for 1.2.6; accept the update, download the 1.2.6 packages, and upgrade to 1.2.6.

After the upgrade to 1.2.6 is complete, a **Cisco DNA Center 1.2.8 is Here!** banner appears at the top of the page with a **Switch Now** button.

Step 2   Click **Switch Now** in the banner.

Step 3   At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.10 is Here!** banner that appears at the top of the page.

Step 4   A system update appears on the **Software Updates** page. Click **Update**.

Step 5   After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 6   After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.

Step 7   Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 8   After the upgrade to 1.2.8 is complete, see .

Upgrade from Release 1.2 – 1.2.4 to Release 1.2.12.x

You cannot upgrade directly from Cisco DNA Center 1.2 – 1.2.4 to 1.2.12.x. You must first upgrade to 1.2.6, then to 1.2.8, then to 1.2.10.x, and then to 1.2.12.x.

Procedure

Step 1   From the Cisco DNA Center home page, choose ⚙ > **System Settings** > **Software Updates**.

A **Cisco DNA Center 1.2.6 is Here!** banner appears at the top of the page with a **Switch Now** button.

Step 2   Click **Switch Now** in the banner.

Step 3   At the prompt, click **OK** to proceed with the upgrade.

Wait for approximately 90 seconds for the progress bar to finish and the updated system version and banner to display. Refresh the page several times if the updated system version and banner do not appear.

At this point in the procedure, do *not* click **Switch Now** in the **Cisco DNA Center 1.2.8 is Here!** banner that appears at the top of the page.

Step 4   A system update appears on the **Software Updates** page. Click **Update**.

Step 5   After the system update is complete, at the top of the **Application Updates** field, click **Download All**. The packages begin downloading.

Step 6   After the packages are downloaded, at the top of the **Application Updates** field, click **Update All**. The packages begin updating.

Don't update *individual* applications unless the Cisco TAC instructs you to do so.

Step 7   Ensure that each application has been updated by reviewing its version in the **Installed Apps** page.

Step 8   After the upgrade to 1.2.6 is complete, see Upgrade from Release 1.2.6 to Release 1.2.12.x, on page 3.