



WebEx Audio

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What's the capacity for WebEx Audio?

WebEx Audio capacity is 1000 attendees for all supported WebEx services with 500 attendees on telephony and 500 on WebEx integrated VoIP.

Are there any calling restrictions from certain locations?

Yes, this document outlines those restrictions: http://www.webex.com/pdf/tollfree_restrictions.pdf

Does WebEx Audio support a mixed-mode or hybrid audio conference with VoIP attendees?

Yes, WebEx Audio supports a hybrid audio in the Meeting Center and Training Center services.

What are the known issues and limitations for CMR Hybrid (WebEx-enabled TelePresence) and CMR Cloud meetings that use telephony service provider (TSP) audio?

For some telephony service provider (TSP) audio accounts, if a host with a TSP account schedules two adjacent CMR Hybrid or CMR Cloud meetings, with the second one scheduled to start immediately after the first one ends, and if the TelePresence scheduling system automatically extends the first meeting past the scheduled end, the second meeting will end automatically because the same TSP audio account and host access code cannot be used for both meetings at the same time.

To work around this problem, hosts can set up two different TSP audio accounts with different host access codes, and use one account for the first meeting and the other account for the second meeting. Another option is for the administrator to turn off the option for the TelePresence systems to automatically extend the meeting.