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What's New in Cisco Product Documentation

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Cisco Product Documentation Resources

Cisco Bug Search Tool

Bug Search Tool (BST), the online successor to Bug Toolkit, is designed to improve our customers' effectiveness in network risk management and device troubleshooting.

BST allows partners and customers to search for software bugs based on product, release, and keyword, and it aggregates key data such as bug details, product, and version.

Visit Bug Search Tools & Resources on Cisco.com. For details on the tool overview and functionalities, visit the help page at https://www.cisco.com/web/applicat/cbsshelp/help.html

Cisco DocWiki

You can collaborate on Cisco documentation using Cisco DocWiki:

https://docwiki.cisco.com

Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download:

https://www.cisco.com/c/en/us/about/brand-center/network-topology-icons.html

Cisco International Websites

To find international Cisco websites, go to https://www.cisco.com and click Worldwide at the top of the page.

Cisco Internetworking Terms and Acronyms (ITA)

This resource defines internetworking terms and acronyms specific to Cisco products, technologies, or services. Some terms may also have descriptions unique to Cisco. The Cisco ITA does not duplicate industry-standard terms for which definitions can be found in other sources. To review this resource:

https://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_(ITA)

Technical Documentation Ideas Forum

This forum allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas forum:

https://www.cisco.com/go/techdocideas

Analytics and Automation Software

None at this time.

Application Networking Services

None at this time.

Cisco Interfaces and Modules

None at this time.

Cloud and Systems Management

None at this time.

Collaboration Endpoints

None at this time.

Conferencing

None at this time.

Connected Safety and Security

None at this time.

Customer Collaboration

None at this time.

Data Center Analytics

None at this time.

Hyperconverged Infrastructure

None at this time.

IOS and NX-OS Software

None at this time.

Optical Networking

None at this time.

Routers

None at this time.

Security

None at this time.

Servers-Unified Computing

None at this time.

Service Exchange

None at this time.

Software

None at this time.

Storage Networking

None at this time.

Switches

None at this time.

Unified Communications

None at this time.

Universal Gateways and Access Servers

None at this time.

Video

None at this time.

Wireless

None at this time.

Creating Bookmarks to Cisco.com Pages

After you log in to Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the *My Cisco User Guide* for help:

https://www.cisco.com/web/help/mycisco.html

Cisco Support and Downloads

The Cisco Support and Downloads website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. To receive security and technical information about your products, subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds.

Access to most tools on the Cisco Support and Downloads website requires a Cisco.com user ID and password.

For more information:

https://www.cisco.com/c/en/us/support/index.html

Submitting a Service Request

Open a service request online at:

https://www.cisco.com/c/en/us/support/index.html

Display a list of Cisco worldwide contacts at:

https://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

Sign up for Cisco email newsletters and other communications at:

https://www.cisco.com/offer/subscribe

Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:

https://www.cisco.com/go/services

Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:

https://www.cisco.com/go/marketplace/

Obtain general networking, training, and certification titles from Cisco Press publishers at:

http://www.ciscopress.com

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https://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html

■ The Warranty Finder allows you to find warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder:

www.cisco-warrantyfinder.com

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