



High Availability Configuration Guide

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CHAPTER 1

Read Me First

Important Information about Cisco IOS XE 16

Effective Cisco IOS XE Release 3.7.0E for Catalyst Switching and Cisco IOS XE Release 3.17S (for Access and Edge Routing) the two releases evolve (merge) into a single version of converged release—the Cisco IOS XE 16—providing one release covering the extensive range of access and edge products in the Switching and Routing portfolio.

Feature Information

Use [Cisco Feature Navigator](#) to find information about feature support, platform support, and Cisco software image support. An account on Cisco.com is not required.

Related References

- [Cisco IOS Command References, All Releases](#)

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CHAPTER 2

Configuring Stateful Switchover

The Stateful Switchover (SSO) feature works with Nonstop Forwarding (NSF) in Cisco software to minimize the amount of time a network is unavailable to its users following a switchover. The primary objective of SSO is to improve the availability of networks constructed with Cisco routers. SSO performs the following functions:

- Maintains stateful protocol and application information to retain user session information during a switchover.
- Enables line cards to continue to forward network traffic with no loss of sessions, providing improved network availability.
- Provides a faster switchover relative to high system availability.
- [Finding Feature Information, on page 3](#)
- [Prerequisites for Stateful Switchover, on page 4](#)
- [Restrictions for Stateful Switchover, on page 4](#)
- [Information About Stateful Switchover, on page 7](#)
- [How to Configure Stateful Switchover, on page 22](#)
- [Configuration Examples for Stateful Switchover, on page 32](#)
- [Additional References, on page 38](#)
- [Feature Information for Stateful Switchover, on page 40](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see [Bug Search Tool](#) and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Prerequisites for Stateful Switchover

General Prerequisites

-
- Before copying a file to flash memory, be sure that ample space is available in flash memory. Compare the size of the file you are copying to the amount of available flash memory shown. If the space available is less than the space required by the file you will copy, the copy process will not continue and an error message similar to the following will be displayed:

```
%Error copying tftp://image@server/tftpboot/filelocation/imagename (Not enough space on device).
```

-
- For Nonstop Forwarding (NSF) support, neighbor routers must be running NSF-enabled images, though SSO need not be configured on the neighbor device.

Cisco 10000 Series Devices Prerequisites

- On Cisco 10000 series devices only, to boot both Performance Routing Engines (PREs) from the TFTP boot server, you must use the **ip address negotiated** command in interface configuration mode to enable DHCP on the PRE. Otherwise, you will get a duplicate IP address error because of the synchronization of the IP address from the active to the standby Route Processor (RP).

Cisco 7500 Series Internet Router Platform Prerequisites

- On the Cisco 7507 and Cisco 7513 routers, any combination of RSP8 and RSP16 devices, or any combination of RSP2 and RSP4, are required.

Restrictions for Stateful Switchover

General Restrictions for SSO

- Configuration changes made through SNMP may not be automatically configured on the standby RP after a switchover occurs.
- The Hot Standby Routing Protocol (HSRP) is not supported with Cisco Nonstop Forwarding with Stateful Switchover. Do not use HSRP with Cisco Nonstop Forwarding with Stateful Switchover.
- Enhanced Object Tracking (EOT) is not stateful switchover-aware and cannot be used with HSRP, Virtual Router Redundancy Protocol (VRRP), or Gateway Load Balancing Protocol (GLBP) in SSO mode.

- Multicast is not SSO-aware and restarts after switchover; therefore, multicast tables and data structures are cleared upon switchover.

Configuration Mode Restrictions

- The configuration registers on both RPs must be set the same for the networking device to behave the same when either RP is rebooted.
- During the startup (bulk) synchronization, configuration changes are not allowed. Before making any configuration changes, wait for a message similar to the following:

```
%HA-5-MODE:Operating mode is sso, configured mode is sso.
```

We recommend a wait time of 10-15 minutes after receiving the "Bulk Sync succeeded" message before performing any configuration on the RSP3 module.

```
HA_CONFIG_SYNC-6-BULK_CFGSYNC_SUCCEED: Bulk Sync succeeded
```

```
%HA-6-STANDBY_READY: Standby RP in slot n  
is operational in SSO mode
```

Switchover Process Restrictions

- If the router is configured for SSO mode, and the active RP fails before the standby is ready to switchover, the router will recover through a full system reset.

ATM Restrictions

- Label-controlled ATM (LC-ATM) functionality does not co-exist with SSO in this release.
- The ATM line protocol does not support stateful switchover capability for the following features in this release:
 - SVCs
 - Switched virtual paths (SVPs)
 - Tagged virtual circuits (TVCs)
 - Point-to-multipoint SVC
 - Integrated Local Management Interface (ILMI)
 - Signaling and Service Specific Connection Oriented Protocol (SSCOP)
 - ATM Connection Manager, permanent virtual circuit (PVC) discovery, ATM applications
 - Backward or version compatibility
 - Statistics and accounting
 - Zero ATM cell loss

Frame Relay and Multilink Frame Relay Restrictions

- The following Frame Relay features are not synchronized between the active and standby RPs in this release: Frame Relay statistics; enhanced LMI (ELMI); Link Access Procedure, Frame Relay (LAPF); SVCs; and subinterface line state.



Note The subinterface line state is determined by the PVC state, which follows the line card protocol state on DCE interfaces, and is learned from first LMI status exchange after switchover on DTE interfaces.

- Frame Relay SSO is supported with the following features:
 - Serial interfaces
 - DTE and DCE LMI (or no keepalives)
 - PVCs (terminated and switched)
 - IP
- When no LMI type is explicitly configured on a DTE interface, the autosensed LMI type is synchronized.
- LMI sequence numbers are not synchronized between the active and standby RPs by default.

LMI keepalive messages contain sequence numbers so that each side (network and peer) of a PVC can detect errors. An incorrect sequence number counts as one error. By default, the switch declares the line protocol and all PVCs down after three consecutive errors. Although it seems that synchronizing LMI sequence numbers might prevent dropped PVCs, the use of resources required to synchronize LMI sequence numbers for potentially thousands of interfaces (channelized) on larger networking devices might be a problem in itself. The networking device can be configured to synchronize LMI sequence numbers. Synchronization of sequence numbers is not necessary for DCE interfaces.

- Changes to the line protocol state are synchronized between the active and standby RPs. The line protocol is assumed to be up on switchover, providing that the interface is up.
- PVC state changes are not synchronized between the active and standby RPs. The PVC is set to the up state on switchover provided that the line protocol state is up. The true state is determined when the first full status message is received from the switch on DTE interfaces.
- Subinterface line state is not synchronized between the active and standby RPs. Subinterface line state is controlled by the PVC state, by configuration settings, or by the hardware interface state when the PVC is up. On switchover, the subinterface state is set to up, providing that the subinterfaces are not shut down and the main interface is up and the line protocol state is up. On DTE devices, the correct state is learned after the first LMI status exchange.
- Dynamic maps are not synchronized between the active and standby RPs. Adjacency changes as a result of dynamic map change are relearned after switchover.
- Dynamically learned PVCs are synchronized between the active and standby RPs and are relearned after the first LMI status exchange.
- For Multilink Frame Relay bundle links, the state of the local bundle link and peer bundle ID is synchronized.
- For a Multilink Frame Relay bundle, the peer ID is synchronized.

PPP Restrictions

- The following PPP features are not supported: dialer; authentication, authorization, and accounting (AAA), IPPOOL, Layer 2 (L2X), Point-to-Point Tunneling Protocol (PPTP), Microsoft Point-to-point Encryption (MPPE), Link Quality Monitoring (LQM), link or header compression, bridging, asynchronous PPP, and XXCP.

Cisco ASR 1000 Series Aggregation Services Routers Restrictions

- Only RPR and SSO are supported on Cisco ASR 1000 Aggregation Services routers.
- RPR and SSO can be used on Cisco ASR 1000 Aggregation Services routers to enable a second Cisco software process on a single RP. This configuration option is only available on Cisco ASR 1002 and Cisco ASR 1004 routers. On all other Cisco ASR 1000 Aggregation Services routers, the second Cisco software process can run on the standby RP only.
- A second Cisco software process can only be enabled using RPR or SSO if the RP is using 8 GB of DRAM. The **show version** command output shows the amount of DRAM configured on the router.
- Enabling software redundancy on the Cisco ASR 1001, 1002, and 1004 routers can reduce the Cisco IOS memory by more than half and adversely affect control plane scalability. We recommend that you use hardware redundant platforms, such as the Cisco ASR 1006 or 1013 routers, in networks where both scalability and high availability are critical.
- Cisco ASR 1000 Series Router software redundancy requires an RTU license (FLASR1-IOSRED-RTU(=) on ASR 1002; and FLSASR1-IOSRED(=) on ASR 1001, ASR 1001-X, ASR 1001-HX, ASR 1002-HX, and ASR 1002-X), which allows you to enable software redundancy on the Cisco ASR 1001, ASR 1002, ASR 1001-X, ASR 1001-HX, ASR 1002-HX, ASR 1002-X, and ASR 1004 chassis. Software redundancy requires 4-GB DRAM on the RP1, and minimum 8-GB DRAM on the ASR 1001, ASR 1001-X, ASR 1001-HX, or ASR 1002-X. The Cisco ASR 1001, ASR 1002, and ASR 1002-X come by default with 4-GB DRAM on the built-in route processor, the ASR 1001-X and ASR 1001-HX come by default with 8-GB DRAM, and the ASR 1002-HX comes by default with 16-GB DRAM.

Information About Stateful Switchover

SSO Overview

SSO provides protection for network edge devices with dual RPs that represent a single point of failure in the network design, and where an outage might result in loss of service for customers.

In Cisco networking devices that support dual RPs, SSO takes advantage of RP redundancy to increase network availability. The feature establishes one of the RPs as the active processor while the other RP is designated as the standby processor, and then synchronizing critical state information between them. Following an initial synchronization between the two processors, SSO dynamically maintains RP state information between them.

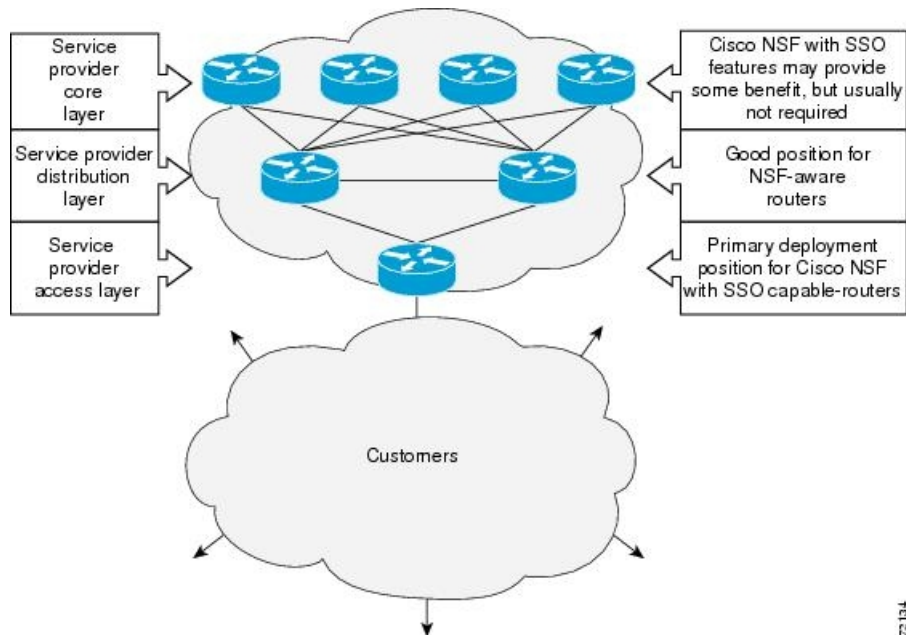
A switchover from the active to the standby processor occurs when the active RP fails, is removed from the networking device, or is manually taken down for maintenance.

SSO is used with the Cisco Nonstop Forwarding (NSF) feature. Cisco NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored following a

switchover. With Cisco NSF, peer networking devices do not experience routing flaps, thereby reducing loss of service outages for customers.

The figure below illustrates how SSO is typically deployed in service provider networks. In this example, Cisco NSF with SSO is primarily at the access layer (edge) of the service provider network. A fault at this point could result in loss of service for enterprise customers requiring access to the service provider network.

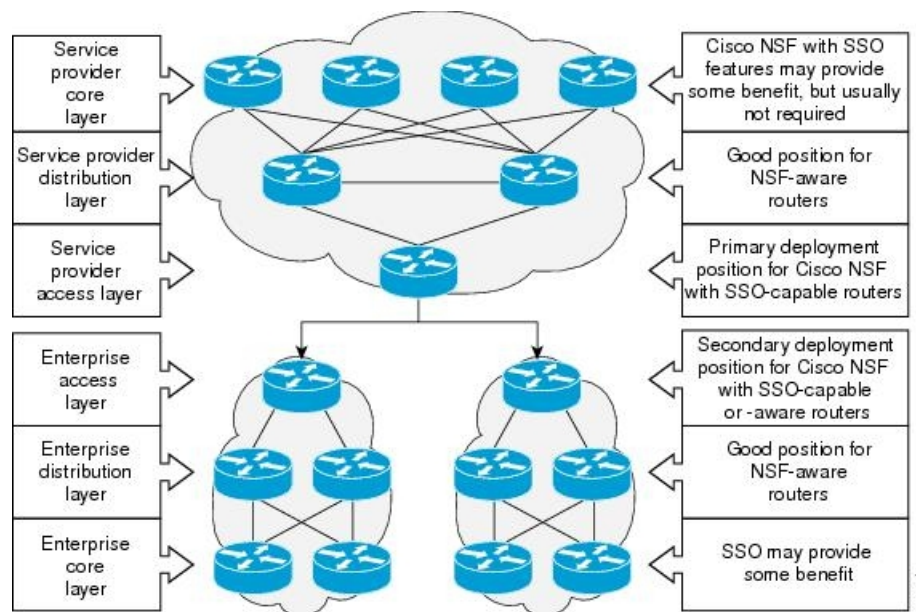
Figure 1: Cisco NSF with SSO Network Deployment: Service Provider Networks



For Cisco NSF protocols that require neighboring devices to participate in Cisco NSF, Cisco NSF-aware software images must be installed on those neighboring distribution layer devices. Additional network availability benefits might be achieved by applying Cisco NSF and SSO features at the core layer of your network; however, consult your network design engineers to evaluate your specific site requirements.

Additional levels of availability may be gained by deploying Cisco NSF with SSO at other points in the network where a single point of failure exists. The figure below illustrates an optional deployment strategy that applies Cisco NSF with SSO at the enterprise network access layer. In this example, each access point in the enterprise network represents another single point of failure in the network design. In the event of a switchover or a planned software upgrade, enterprise customer sessions would continue uninterrupted through the network.

Figure 2: Cisco NSF with SSO Network Deployment: Enterprise Networks



Redundancy Modes

High System Availability

HSA mode allows you to install two RPs in a single router to improve system availability. This mode is available only on Cisco 7500 series routers. Supporting two RPs in a router provides the most basic level of increased system availability through a “cold restart” feature. A cold restart means that when one RP fails, the other RP reboots the router. Thus, the router is never in a failed state for very long, thereby increasing system availability.

Route Processor Redundancy Mode

Router Processor Redundancy (RPR) allows Cisco software to be booted on the standby processor prior to switchover (a cold boot). In RPR, the standby RP loads a Cisco software image at boot time and initializes itself in standby mode; however, although the startup configuration is synchronized to the standby RP, system changes are not. In the event of a fatal error on the active RP, the system switches to the standby processor, which reinitializes itself as the active processor, reads and parses the startup configuration, reloads all of the line cards, and restarts the system.

Route Processor Redundancy Plus

In RPR+ mode, the standby RP is fully initialized. For RPR+ both the active RP and the standby RP must be running the same software image. The active RP dynamically synchronizes startup and the running configuration changes to the standby RP, meaning that the standby RP need not be reloaded and reinitialized (a hot boot).

Additionally, on the Cisco 10000 and 12000 series Internet routers, the line cards are not reset in RPR+ mode. This functionality provides a much faster switchover between the processors. Information synchronized to the standby RP includes running configuration information, startup information (Cisco 7304, Cisco 7500, Cisco 10000, and Cisco 12000 series networking devices), and changes to the chassis state such as online

insertion and removal (OIR) of hardware. Line card, protocol, and application state information is not synchronized to the standby RP.

Stateful Switchover Mode

Redundancy Modes by Platform and Software Release



Note During normal operation, SSO is the only supported mode for the Cisco 10000 series Internet routers.

The five tables below show redundancy modes by platform and release.

Table 1: Redundancy Modes by Platform in Cisco IOS Release 12.2S

Platform	Mode	12.2 (18)S	12.2 (20)S	12.2 (25)S
7304	HSA	No	Yes	Yes
	RPR	No	Yes	Yes
	RPR+	No	Yes	Yes
	SSO	--	Yes	Yes
7500	HSA	Yes	No	Yes
	RPR	Yes	No	Yes
	RPR+	Yes	No	Yes
	SSO	Yes	No	Yes

Table 2: Redundancy Modes by Platform in Cisco IOS Release 12.2SB

Platform	Mode	12.2(28)SB	12.2(31)SB2
7304	HSA	No	Yes
	RPR	No	Yes
	RPR+	No	Yes
	SSO	No	Yes
10000	HSA	No	No
	RPR	Yes	Yes
	RPR+	Yes	Yes
	SSO	Yes	Yes

Table 3: Redundancy Modes by Platform in Cisco IOS Release 12.2SR

Platform	Mode	12.2 (33) SRA	12.2(33) SRB	12.2(33) SRC
7600	HSA	No	No	No
	RPR	Yes	Yes	Yes
	RPR+	Yes	Yes	Yes
	SSO	Yes	Yes	Yes

Table 4: Redundancy Modes by Platform in Cisco IOS Release 12.2SX

Platform	Mode	12.2 (33)SXH
CAT6500	HSA	No
	RPR	Yes
	RPR+	Yes
	SSO	Yes

Table 5: Redundancy Modes by Platform in Cisco IOS Release 12.0S

Redundancy Mode Support in Cisco IOS Releases						
Platform	Mode	12.0(22)S	12.0(23)S	12.0(24)S	12.0(26)S	12.0(28)S
7500	HSA	Yes	Yes	Yes	Yes	Yes
	RPR	Yes	Yes	Yes	Yes	Yes
	RPR+	Yes	Yes	Yes	Yes	Yes
	SSO	Yes	Yes	Yes	Yes	Yes
10000	HSA	No	No	No	No	No
	RPR	No	No	No	No	No
	RPR+	Yes	Yes	Yes	Yes	Yes
	SSO	Yes	Yes	Yes	Yes	Yes
12000	HSA	No	No	No	No	No
	RPR	Yes	Yes	Yes	Yes	Yes
	RPR+	Yes	Yes	Yes	Yes	Yes
	SSO	Yes	Yes	Yes	Yes	Yes

Route Processor Synchronization

In networking devices running SSO, both RPs must be running the same configuration so that the standby RP is always ready to assume control if the active RP fails.

To achieve the benefits of SSO, synchronize the configuration information from the active RP to the standby RP at startup and whenever changes to the active RP configuration occur. This synchronization occurs in two separate phases:

- While the standby RP is booting, the configuration information is synchronized in bulk from the active RP to the standby RP.
- When configuration or state changes occur, an incremental synchronization is conducted from the active RP to the standby RP.

Bulk Synchronization During Initialization

When a system with SSO is initialized, the active RP performs a chassis discovery (discovery of the number and type of line cards and fabric cards, if available, in the system) and parses the startup configuration file.

The active RP then synchronizes this data to the standby RP and instructs the standby RP to complete its initialization. This method ensures that both RPs contain the same configuration information.

Even though the standby RP is fully initialized, it interacts only with the active RP to receive incremental changes to the configuration files as they occur. Executing CLI commands on the standby RP is not supported.

During system startup, the startup configuration file is copied from the active RP to the standby RP. Any existing startup configuration file on the standby RP is overwritten. The startup configuration is a text file stored in the NVRAM of the RP. It is synchronized whenever you perform the following operations:

- The command **copy system:running-config nvram:startup-config** is used.
- The command **copy running-config startup-config** is used.
- The command **write memory** is used.
- The command **copy filename nvram:startup-config** is used.
- SNMP SET of MIB variable ccCopyEntry in CISCO_CONFIG_COPY MIB is used.
- System configuration is saved using the **reload** command.
- System configuration is saved following entry of a forced switchover command.

Incremental Synchronization

After both RPs are fully initialized, any further changes to the running configuration or active RP states are synchronized to the standby RP as they occur. Active RP states are updated as a result of processing protocol information, external events (such as the interface becoming up or down), or user configuration commands (using Cisco IOS commands or Simple Network Management Protocol [SNMP]) or other internal events.

Changes to the running configuration are synchronized from the active RP to the standby RP. In effect, the command is run on both the active and the standby RP.

Configuration changes caused by an SNMP set operation are synchronized on a case-by-case basis. Only two SNMP configuration set operations are supported:

- **shut** and **no-shut** (of an interface)

- `link up/down trap enable/disable`

Routing and forwarding information is synchronized to the standby RP:

- State changes for SSO-aware protocols (ATM, Frame Relay, PPP, High-Level Data Link Control [HDLC]) or applications (SNMP) are synchronized to the standby RP.
- Cisco Express Forwarding (CEF) updates to the Forwarding Information Base (FIB) are synchronized to the standby RP.

Chassis state changes are synchronized to the standby RP. Changes to the chassis state due to line card insertion or removal are synchronized to the standby RP.

Changes to the line card states are synchronized to the standby RP. Line card state information is initially obtained during bulk synchronization of the standby RP. Following bulk synchronization, line card events, such as whether the interface is up or down, received at the active processor are synchronized to the standby RP.

The various counters and statistics maintained in the active RP are not synchronized because they may change often and because the degree of synchronization they require is substantial. The volume of information associated with statistics makes synchronizing them impractical.

Not synchronizing counters and statistics between RPs may create problems for external network management systems that monitor this information.

Switchover Operation

Switchover Conditions

An automatic or manual switchover may occur under the following conditions:

- A fault condition that causes the active RP to crash or reboot--automatic switchover
- The active RP is declared dead (not responding)--automatic switchover
- The command is invoked--manual switchover

The user can force the switchover from the active RP to the standby RP by using a CLI command. This manual procedure allows for a graceful or controlled shutdown of the active RP and switchover to the standby RP. This graceful shutdown allows critical cleanup to occur.



Note This procedure should not be confused with the graceful shutdown procedure for routing protocols in core routers--they are separate mechanisms.



Caution The SSO feature introduces a number of new command and command changes, including commands to manually cause a switchover. The **reload** command does not cause a switchover. The **reload** command causes a full reload of the box, removing all table entries, resetting all line cards, and interrupting nonstop forwarding.

Switchover Time

The time required by the device to switch over from the active RP to the standby RP varies by platform:

- On the Cisco 7500 series devices, switchover time is approximately 30 seconds.
- On the Cisco 7304 and Cisco 10000 series devices, switchover time is only a few seconds.
- On the Cisco 12000 series devices, switchover time due to a manual switchover or due to automatic switchover caused by an error is only a few seconds. If the switchover is caused by a fault on the active RP, the standby RP will detect the problem following the switchover timeout period, which is set to three seconds by default.
- On the Cisco ASR 1000 series routers, switchover time is only a few seconds.

Although the newly active processor takes over almost immediately following a switchover, the time required for the device to begin operating again in full redundancy (SSO) mode can be several minutes, depending on the platform. The length of time can be due to a number of factors including the time needed for the previously active processor to obtain crash information, load code and microcode, and synchronize configurations between processors and line protocols and Cisco NSF-supported protocols.

The impact of the switchover time on packet forwarding depends on the networking device:

- On the Cisco 7500 series devices, forwarding information is distributed, and packets forwarded from the same line card should have little to no forwarding delay; however, forwarding packets between line cards requires interaction with the RP, meaning that packet forwarding might have to wait for the switchover time. The switchover time on Cisco 7500 series devices is also dependent on the type of RSPs installed on the system.
- On the Cisco 10000 series devices, Cisco Express Forwarding information resides on the RP, so packet forwarding can be impacted momentarily while the switchover occurs.
- On the Cisco 12000 series devices, complete forwarding information is distributed to the line cards, so packet forwarding is not impacted as long as the line cards are working.

Online Removal of the Active RP

For Cisco 7500 series routers, online removal of the active RSP will automatically switch the redundancy mode to RPR. Online removal of the active RSP causes all line cards to reset and reload, which is equivalent to an RPR switchover, and results in a longer switchover time. When it is necessary to remove the active RP from the system, first issue a switchover command to switch from the active RSP to the standby RSP. When a switchover is forced to the standby RSP before the previously active RSP is removed, the network operation benefits from the continuous forwarding capability of SSO.

For Cisco 7304, Cisco 10000, and Cisco 12000 series Internet routers that are configured to use SSO, online removal of the active RP automatically forces a stateful switchover to the standby RP.

Fast Software Upgrade

You can use Fast Software Upgrade (FSU) to reduce planned downtime. With FSU, you can configure the system to switch over to a standby RP that is preloaded with an upgraded Cisco software image. FSU reduces outage time during a software upgrade by transferring functions to the standby RP that has the upgraded Cisco software preinstalled. You can also use FSU to downgrade a system to an older version of Cisco software or have a backup system loaded for downgrading to a previous image immediately after an upgrade.

SSO must be configured on the networking device before performing FSU.



Note During the upgrade process, different images will be loaded on the RPs for a short period of time. During this time, the device will operate in RPR or RPR+ mode, depending on the networking device.

Core Dump Operation

In networking devices that support SSO, the newly active primary processor runs the core dump operation after the switchover has taken place. Not having to wait for dump operations effectively decreases the switchover time between processors.

Following the switchover, the newly active RP will wait for a period of time for the core dump to complete before attempting to reload the formerly active RP. The time period is configurable. For example, on some platforms an hour or more may be required for the formerly active RP to perform a core dump, and it might not be site policy to wait that much time before resetting and reloading the formerly active RP. In the event that the core dump does not complete within the time period provided, the standby is reset and reloaded regardless of whether it is still performing a core dump.

The core dump process adds the slot number to the core dump file to identify which processor generated the file content.



Note Core dumps are generally useful only to your technical support representative. The core dump file, which is a very large binary file, must be transferred using the TFTP, FTP, or remote copy protocol (rcp) server and subsequently interpreted by a Cisco Technical Assistance Center (TAC) representative that has access to source code and detailed memory maps.

Virtual Template Manager for SSO

The virtual template manager feature for SSO provides virtual access interfaces for sessions that are not HA-capable and are not synchronized to the standby router. The virtual template manager uses a redundancy facility (RF) client to allow the synchronization of the virtual interfaces in real time as they are created.

The virtual databases have instances of distributed FIB entries on line cards. Line cards require synchronization of content and timing in all interfaces to the standby processor to avoid incorrect forwarding. If the virtual access interface is not created on the standby processor, the interface indexes will be corrupted on the standby router and line cards, which will cause problems with forwarding.

SSO-Aware Protocols and Applications

SSO-supported line protocols and applications must be SSO-aware. A feature or protocol is SSO-aware if it maintains, either partially or completely, undisturbed operation through an RP switchover. State information for SSO-aware protocols and applications is synchronized from active to standby to achieve stateful switchover for those protocols and applications.

The dynamically created state of SSO-unaware protocols and applications is lost on switchover and must be reinitialized and restarted on switchover.

SSO-aware applications are either platform-independent, such as in the case of line protocols or platform-dependent (such as line card drivers). Enhancements to the routing protocols (Cisco Express

Forwarding, Open Shortest Path First, and Border Gateway Protocol [BGP]) have been made in the SSO feature to prevent loss of peer adjacency through a switchover; these enhancements are platform-independent.

Line Protocols

SSO-aware line protocols synchronize session state information between the active and standby RPs to keep session information current for a particular interface. In the event of a switchover, session information need not be renegotiated with the peer. During a switchover, SSO-aware protocols also check the line card state to learn if it matches the session state information. SSO-aware protocols use the line card interface to exchange messages with network peers in an effort to maintain network connectivity.

Supported Line protocols by Platform

The five tables below indicate which line protocols are supported on various platforms and releases.

Table 6: Line Protocol Support in Cisco IOS Release 12.2S

Protocol	Platform	12.2 (18)S	12.2 (20)S	12.2 (25)S
ATM	Cisco 7304	No	Yes	Yes
	Cisco 7500	Yes	No	Yes
Frame Relay and Multilink Frame Relay	Cisco 7304	No	Yes	Yes
	Cisco 7500	Yes	No	Yes
PPP and Multilink PPP	Cisco 7304	No	Yes	Yes
	Cisco 7500	Yes	No	Yes
HDLC	Cisco 7304	No	Yes	Yes
	Cisco 7500	Yes	No	Yes

Table 7: Line Protocol Support in Cisco IOS Release 12.2SB

Protocol	Platform	12.2 (28)SB	12.2(31)SB2
ATM	Cisco 7304	Yes	Yes
	Cisco 10000	Yes	Yes
Frame Relay and Multilink Frame Relay	Cisco 7304	Yes	Yes
	Cisco 10000	Yes	Yes
PPP and Multilink PPP	Cisco 7304	Yes	Yes
	Cisco 10000	Yes	Yes
HDLC	Cisco 7304	Yes	Yes
	Cisco 10000	Yes	Yes

Table 8: Line Protocol Support in Cisco IOS Release 12.2SR

Protocol	Platform	12.2(33)SRA	12.2(33)SRB	12.2(33)SRC
ATM	Cisco 7600	Yes	Yes	Yes
Frame Relay and Multilink Frame Relay	Cisco 7600	Yes	Yes	Yes
PPP and Multilink PPP	Cisco 7600	Yes	Yes	Yes
HDLC	Cisco 7600	Yes	Yes	Yes

Table 9: Line Protocol Support in Cisco IOS Release 12.2SX

Protocol	Platform	12.2(33)SXH
ATM	Cisco CAT6500	Yes
	Cisco 7600	Yes
Frame Relay and Multilink Frame Relay	Cisco CAT6500	Yes ¹
	Cisco 7600	Yes
PPP and Multilink PPP	Cisco CAT6500	Yes
	Cisco 7600	Yes
HDLC	Cisco CAT6500	Yes
	Cisco 7600	Yes

¹ Frame Relay is supported, but Multilink Frame Relay is not.

Table 10: Line Protocol Support in Cisco IOS Release 12.0S

Protocol	Platform	12.0(22)S	12.0(23)S	12.0(24)S	12.0(26)S	12.0(28)S
ATM	Cisco 7500	Yes	Yes	Yes	Yes	Yes
	Cisco 10000	Yes	Yes	Yes	Yes	Yes
	Cisco 12000	Yes	Yes	Yes	Yes	Yes
Frame Relay and Multilink Frame Relay	Cisco 7500	Yes	Yes	Yes	Yes	Yes
	Cisco 10000	Yes	Yes	Yes	Yes	Yes
	Cisco 12000	No	No	No	No	Yes
PPP and Multilink PPP	Cisco 7500	Yes	Yes	Yes	Yes	Yes
	Cisco 10000	Yes	Yes	Yes	Yes	Yes
	Cisco 12000	Yes	Yes	Yes	Yes	Yes

Protocol	Platform	12.0(22)S	12.0(23)S	12.0(24)S	12.0(26)S	12.0(28)S
HDLC	Cisco 7500	Yes	Yes	Yes	Yes	Yes
	Cisco 10000	Yes	Yes	Yes	Yes	Yes
	Cisco 12000	Yes	Yes	Yes	Yes	Yes

ATM Stateful Switchover

With stateful switchover, ATM dynamic state information is synchronized between the active RP and standby RP. Thus when the active RP fails, the standby RP can take over without spending excessive time relearning the dynamic state information, and forwarding devices can continue to forward packets with only a few seconds of interruption (less on some platforms).



Note ATM SSO is not configurable and runs by default on networking devices configured with ATM and Redundancy Mode SSO.

Permanent Virtual Circuits

For ATM to support forwarding during and after switchover, ATM permanent virtual circuits (PVCs) must remain up not only within the networking device, but also within the ATM network.

In an ATM network, all traffic to or from an ATM interface is prefaced with a virtual path identifier (VPI) and virtual channel identifier (VCI). A VPI-VCI pair is considered a single virtual circuit. Each virtual circuit is a private connection to another node on the ATM network. In ATM SSO, the VPI-VCI pair is associated with a virtual circuit descriptor (VCD). ATM SSO uses VCD information in synchronizing VPI-VCI information to the standby RP.

Each virtual circuit is treated as a point-to-point or point-to-multipoint mechanism to another networking device or host and can support bidirectional traffic. On point-to-point subinterfaces, or when static mappings are configured, Inverse Address Resolution Protocol (ARP) need not run. In cases where dynamic address mapping is used, an Inverse ARP protocol exchange determines the protocol address to VPI-VCI mapping for the PVC. This process occurs as soon as the PVC on a multipoint subinterface makes the transition to active. If that process fails for some reason, the remote networking device may drop the Inverse ARP request if it has not yet seen the PVC transition to active. Inverse ARP runs every 60 seconds to relearn the dynamic address mapping information for the active RP.

Frame Relay and Multilink Frame Relay Stateful Switchover

With stateful switchover, Frame Relay and Multilink Frame Relay dynamic state information is synchronized between the active RP and standby RP. Thus when the active RP fails, the standby RP can take over without spending excessive time relearning the dynamic state information, and forwarding devices can continue to forward packets with only a few seconds of interruption (less on some platforms).

Permanent Virtual Circuits

For Frame Relay and Multilink Frame Relay to support forwarding during and after switchover, Frame Relay PVCs must remain up not only within the networking device, but also within the Frame Relay network.

In many cases the networking devices are connected to a switch, rather than back-to-back to another networking device, and that switch is not running Cisco software. The virtual circuit state is dependent on line state. PVCs

are down when the line protocol is down. PVCs are up when the line protocol is up and the PVC status reported by the adjacent switch is active.

On point-to-point subinterfaces, or when static mappings are configured, Inverse ARP need not run. In cases where dynamic address mapping is used, an Inverse ARP protocol exchange determines the protocol address to data-link connection identifier (DLCI) mapping for the PVC. This exchange occurs as soon as the multipoint PVC makes the transition to active. If the exchange fails for some reason, for example, the remote networking device may drop the Inverse ARP request if it has not yet seen the PVC transition to active--any outstanding requests are run off a timer, with a default of 60 seconds.

Keepalive Messages

A crucial factor in maintaining PVCs is the delivery of Local Management Interface (LMI) protocol messages (keepalives) during switchover. This keepalive mechanism provides an exchange of information between the network server and the switch to verify that data is flowing.

If a number of consecutive LMI keepalives messages are lost or in error, the adjacent Frame Relay device declares the line protocol down and all PVCs on that interface are declared down within the Frame Relay network and reported as such to the remote networking device. The speed with which a switchover occurs is crucial to avoid the loss of keepalive messages.

The line protocol state depends on the Frame Relay keepalive configuration. With keepalives disabled, the line protocol is always up as long as the hardware interface is up. With keepalives enabled, LMI protocol messages are exchanged between the networking device and the adjacent Frame Relay switch. The line protocol is declared up after a number of consecutive successful LMI message exchanges.

The line protocol must be up according to both the networking device and the switch. The default number of exchanges to bring up the line protocol is implementation-dependent: Three is suggested by the standards; four is used on a Cisco Frame Relay switch, taking 40 seconds at the default interval of 10 seconds; and two is used on a Cisco networking device acting as a switch or when connected back-to-back. This default number could be extended if the LMI "autosense" feature is being used while the LMI type expected on the switch is determined. The number of exchanges is configurable, although the switch and router may not have the same owner.

The default number of lost messages or errors needed to bring down the line is three (two on a Cisco router). By default, if a loss of two messages is detected in 15 to 30 seconds, then a sequence number or LMI type error in the first message from the newly active RP takes the line down.

If a line goes down, consecutive successful LMI protocol exchanges (default of four over 40 seconds on a Cisco Frame Relay switch; default of two over 20 seconds on a Cisco device) will bring the line back up again.

PPP and Multilink PPP Stateful Switchover

With stateful switchover, specific PPP state information is synchronized between the active RP and standby RP. Thus when the active RP fails, the standby RP can take over without spending excessive time renegotiating the setup of a given link. As long as the physical link remains up, forwarding devices can continue to forward packets with only a few seconds of interruption (less on some platforms). Single-link PPP and Multilink PPP (MLP) sessions are maintained during RP switchover for IP connections only.

PPP and MLP support many Layer 3 protocols such as IPX and IP. Only IP links are supported in SSO. Links supporting non IP traffic will momentarily renegotiate and resume forwarding following a switchover. IP links will forward IP traffic without renegotiation.

A key factor in maintaining PPP session integrity during a switchover is the use of keepalive messages. This keepalive mechanism provides an exchange of information between peer interfaces to verify data and link

integrity. Depending on the platform and configuration, the time required for switchover to the standby RP might exceed the keepalive timeout period. PPP keepalive messages are started when the physical link is first brought up. By default, keepalive messages are sent at 10-second intervals from one PPP interface to the other PPP peer.

If five consecutive keepalive replies are not received, the PPP link would be taken down on the newly active RP. Caution should be used when changing the keepalive interval duration to any value less than the default setting.

Only in extremely rare circumstances could the RP switchover time exceed the default 50-second keepalive duration. In the unlikely event this time is exceeded, the PPP links would renegotiate with the peers and resume IP traffic forwarding.



Note PPP and MLP are not configurable and run by default on networking devices configured with SSO.

HDLC Stateful Switchover

With stateful switchover, High-Level Data Link Control (HDLC) synchronizes the line protocol state information. Additionally, the periodic timer is restarted for interfaces that use keepalive messages to verify link integrity. Link state information is synchronized between the active RP and standby RP. The line protocols that were up before the switchover remain up afterward as long as the physical interface remains up. Line protocols that were down remain down.

A key factor in maintaining HDLC link integrity during a switchover is the use of keepalive messages. This keepalive mechanism provides an exchange of information between peer interfaces to verify data is flowing. HDLC keepalive messages are started when the physical link is first brought up. By default, keepalive messages are sent at 10-second intervals from one HDLC interface to the other.

HDLC waits at least three keepalive intervals without receiving keepalive messages, sequence number errors, or a combination of both before it declares a line protocol down. If the line protocol is down, SSO cannot support continuous forwarding of user session information in the event of a switchover.



Note HDLC is not configurable and runs by default on networking devices configured with SSO.

Quality of Service

The modular QoS CLI (MQS)-based QoS feature maintains a database of various objects created by the user, such as those used to specify traffic classes, actions for those classes in traffic policies, and attachments of those policies to different traffic points such as interfaces. With SSO, QoS synchronizes that database between the primary and secondary RP.

IPv6 Support for Stateful Switchover

IPv6 neighbor discovery supports SSO using Cisco Express Forwarding. When switchover occurs, the Cisco Express Forwarding adjacency state, which is checkpointed, is used to reconstruct the neighbor discovery cache.

Line Card Drivers

Platform-specific line card device drivers are bundled with the Cisco software image for SSO and are correct for a specific image, meaning they are designed to be SSO-aware.

Line cards used with the SSO feature periodically generate status events that are forwarded to the active RP. Information includes the line up or down status, and the alarm status. This information helps SSO support bulk synchronization after standby RP initialization and support state reconciliation and verification after a switchover.

Line cards used with the SSO feature also have the following requirements:

- Line cards must not reset during switchover.
- Line cards must not be reconfigured.
- Subscriber sessions may not be lost.



Note The standby RP communicates only with the active RP, never with the line cards. This function helps to ensure that the active and standby RP always have the same information.

APS

RPR+ and SSO support allow the automatic protection switching (APS) state to be preserved in the event of failover.

Routing Protocols and Nonstop Forwarding

Cisco nonstop forwarding (NSF) works with SSO to minimize the amount of time a network is unavailable to its users following a switchover. When a networking device restarts, all routing peers of that device usually detect that the device went down and then came back up. This down-to-up transition results in what is called a “routing flap,” which could spread across multiple routing domains. Routing flaps caused by routing restarts create routing instabilities, which are detrimental to the overall network performance. Cisco NSF helps to suppress routing flaps, thus improving network stability.

Cisco NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored following a switchover. With Cisco NSF, peer networking devices do not experience routing flaps. Data traffic is forwarded through intelligent line cards while the standby RP assumes control from the failed active RP during a switchover. The ability of line cards to remain up through a switchover and to be kept current with the FIB on the active RP is key to Cisco NSF operation.

A key element of Cisco NSF is packet forwarding. In Cisco networking devices, packet forwarding is provided by Cisco Express Forwarding. Cisco Express Forwarding maintains the FIB, and uses the FIB information that was current at the time of the switchover to continue forwarding packets during a switchover. This feature eliminates downtime during the switchover.

Cisco NSF supports the BGP, IS-IS, and OSPF routing protocols. In general, these routing protocols must be SSO-aware to detect a switchover and recover state information (converge) from peer devices. Each protocol depends on Cisco Express Forwarding to continue forwarding packets during switchover while the routing protocols rebuild the Routing Information Base (RIB) tables.

Network Management

Network management support for SSO is provided through the synchronization of specific SNMP data between the active and standby RPs. From a network management perspective, this functionality helps to provide an uninterrupted management interface to the network administrator.



Note Synchronization of SNMP data between RPs is available only when the networking device is operating in SSO mode.

SSO for Circuit Emulation Services

SSO for circuit emulation services (CES) for TDM pseudowires provides the ability to switch an incoming DS1/T1/E1 on one SPA to another SPA on same SIP or onto a different SIP.

How to Configure Stateful Switchover

Copying an Image onto an RP



Note To copy a consolidated package or subpackages onto active and standby RPs on the Cisco ASR 1000 Series Router, see the *Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide*.

SUMMARY STEPS

1. `enable`
2. `copy tftp {slot | disk}device-number : filename`
3. `copy tftp {slave | stby-} {slot | disk}device-number : filename`
4. `exit`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	copy tftp {slot disk}device-number : filename Example: <pre>Router# copy tftp slot0:image1</pre>	Copies a Cisco software image onto the flash device of the active RP.

	Command or Action	Purpose
Step 3	copy tftp {slave stby-} {slot disk} device-number : filename Example: Router# copy tftp stby-slot0:image1	Copies a Cisco software image onto the flash device of the standby RP.
Step 4	exit Example: Router# exit	Exits to user EXEC mode.

Setting the Configuration Register and Boot Variable



Note Following the reload, each RP is in its default mode: The Cisco 7304 router boots in SSO mode; the Cisco 7500 series router reboots in HSA mode; the Cisco 10000 series Internet router boots in SSO mode, and the Cisco 12000 series Internet router reboots in RPR mode.

SUMMARY STEPS

1. enable
2. show version
3. configure terminal
4. no boot system {flash [flash-fs:][partition-number:][filename] | tftpfilename [ip-address]}
5. boot system {flash [flash-fs:][partition-number:][filename] | tftpfilename [ip-address]}
6. config-register value
7. exit
8. copy running-config startup-config
9. reload

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	show version Example: Router# show version	Obtains the current configuration register setting.

	Command or Action	Purpose
Step 3	configure terminal Example: <pre>Router# configure terminal</pre>	Enters global configuration mode.
Step 4	no boot system {flash <i>[flash-fs:][partition-number:][filename] ftpfilename</i> <i>[ip-address]}</i> Example: <pre>Router(config)# no boot system flash</pre>	(Optional) Clears any existing system flash or TFTP boot image specification.
Step 5	boot system {flash <i>[flash-fs:][partition-number:][filename</i> <i>] tftpfilename [ip-address]}</i> Example: Example: <pre>Router(config)# boot system flash</pre>	Specifies the filename of stored image in flash memory or, for Cisco 10000, on a TFTP server.
Step 6	config-register <i>value</i> Example: <pre>Router(config)# config-register 0x2102</pre>	Modifies the existing configuration register setting to reflect the way in which you want to load a system image.
Step 7	exit Example: <pre>Router(config)# exit</pre>	Exits global configuration mode and returns the router to privileged EXEC mode.
Step 8	copy running-config startup-config Example: <pre>Router# copy running-config startup-config</pre>	Saves the configuration changes to the startup configuration file.
Step 9	reload Example: <pre>Router# reload</pre>	Reboots both RPs on the device to ensure that changes to the configuration take effect.

Configuring SSO



Note Cisco 7304 routers and Cisco 10000 series Internet routers operate in SSO mode by default after reloading the same version of SSO-aware images on the device. No configuration is necessary.

Before you begin

Image to be used by active or standby RP at initialization must be available on the local flash device.

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **hw-module slot** *slot-number* **image** *file-spec*
4. **redundancy**
5. **mode sso**
6. **end**
7. **copy running-config startup-config**

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	configure terminal Example: Router# configure terminal	Enters global configuration mode.
Step 3	hw-module slot <i>slot-number</i> image <i>file-spec</i> Example: Router(config)# hw-module slot 6 image slot0:rsp-pv-mz	(Optional) For Cisco 7500 series devices only. Specifies the image to be used by an RP at initialization. <ul style="list-style-type: none"> • Repeat this step for both the active and standby RPs.
Step 4	redundancy Example: Router(config)# redundancy	Enters redundancy configuration mode.
Step 5	mode sso Example:	Sets the redundancy configuration mode to SSO on both the active and standby RP.

	Command or Action	Purpose
	<code>Router(config)# mode sso</code>	Note After configuring SSO mode, the standby RP will automatically reset.
Step 6	end Example: <code>Router(config-red)# end</code>	Exits redundancy configuration mode and returns the router to privileged EXEC mode.
Step 7	copy running-config startup-config Example: <code>Router# copy running-config startup-config</code>	Saves the configuration changes to the startup configuration file.

Configuring Frame Relay and Multilink Frame Relay Autosynchronization LMI Sequence Numbers

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `frame-relay redundancy auto-sync lmi-sequence-numbers`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: <code>Router> enable</code>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	configure terminal Example: <code>Router# configure terminal</code>	Enters global configuration mode.
Step 3	frame-relay redundancy auto-sync lmi-sequence-numbers Example: <code>Router(config)# frame-relay redundancy auto-sync lmi-sequence-numbers</code>	Configures automatic synchronization of Frame Relay LMI sequence numbers between the active RP and the standby RP.

Verifying SSO Configuration

SUMMARY STEPS

1. `enable`
2. `show redundancy [clients | counters | history | switchover history | states]`
3. `show redundancy states`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	show redundancy [clients counters history switchover history states] Example: <pre>Router# show redundancy</pre>	Displays SSO configuration information.
Step 3	show redundancy states Example: <pre>Router# show redundancy states</pre>	Verifies that the device is running in SSO mode.

Performing a Fast Software Upgrade



Note During the upgrade process, different images will be loaded on the RPs for a very short period of time. If a switchover occurs during this time, the device will recover in HSA, RPR or RPR+ mode, depending on the networking device.

SUMMARY STEPS

1. `enable`
2. `copy tftp {slot | disk} device-number:filename`
3. `copy tftp {slave | stby-} {slot | disk} device-number : filename`
4. `configure terminal`
5. `no hw-module slot slot-number image file-spec`
6. `hw-module slot slot-number image file-spec`
7. `no boot system flash [flash-fs:][partition-number:][filename]`
8. `boot system flash [flash-fs:][partition-number:][filename]`
9. `config-register value`

10. `exit`
11. `copy running-config startup-config`
12. `hw-module standby-cpu reset`
13. `reload standby-cpu`
14. `redundancy force-switchover [main-cpu]`

DETAILED STEPS

	Command or Action	Purpose
Step 1	<p><code>enable</code></p> <p>Example:</p> <pre>Router> enable</pre>	<p>Enables privileged EXEC mode.</p> <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	<p><code>copy tftp {slot disk} device-number:filename</code></p> <p>Example:</p> <pre>Router# copy tftp slot0:image1</pre>	<p>Copies a Cisco software image onto the flash device of the active RP.</p>
Step 3	<p><code>copy tftp {slave stby-} {slot disk } device-number : filename</code></p> <p>Example:</p> <pre>Router# copy tftp stby-slot0:image1</pre> <p>Example:</p>	<p>Copies a Cisco software image onto the flash device of the standby RP.</p>
Step 4	<p><code>configure terminal</code></p> <p>Example:</p> <pre>Router# configure terminal</pre>	<p>Enters global configuration mode.</p>
Step 5	<p><code>no hw-module slot slot-number image file-spec</code></p> <p>Example:</p> <pre>Router(config)# no hw-module slot 6 image slot0:rsp-pv-mz</pre>	<p>For Cisco 7500 series routers only. Clears existing configuration entries for the specified image on an RSP. Configuration entries are additive, and the networking device will use the first image found in the configuration file.</p> <ul style="list-style-type: none"> • Repeat this step for both the active and standby RSPs.
Step 6	<p><code>hw-module slot slot-number image file-spec</code></p> <p>Example:</p> <pre>Router(config)# hw-module slot 6 image slot0:image1</pre>	<p>For Cisco 7500 series routers only. Specifies the image to be used by the RSP at initialization. Configuration entries are additive, and the networking device will use the first image found in the configuration file.</p> <ul style="list-style-type: none"> • Repeat this step for both the active and standby RSPs.

	Command or Action	Purpose
Step 7	<p>no boot system flash <code>[flash-fs:][partition-number:][filename]</code></p> <p>Example:</p> <pre>Router(config)# no boot system flash</pre>	Clears the current boot image filename from the configuration file.
Step 8	<p>boot system flash <code>[flash-fs:][partition-number:][filename]</code></p> <p>Example:</p> <pre>Router(config)# boot system flash</pre>	Specifies the filename of a boot image stored in flash memory.
Step 9	<p>config-register <i>value</i></p> <p>Example:</p> <pre>Router(config)# config-register 0x2102</pre>	Modifies the existing configuration register setting to reflect the way in which you want to load a system image.
Step 10	<p>exit</p> <p>Example:</p> <pre>Router(config)# exit</pre>	Exits global configuration mode and returns the router to privileged EXEC mode.
Step 11	<p>copy running-config startup-config</p> <p>Example:</p> <pre>Router# copy running-config startup-config</pre>	Saves the configuration changes to your startup configuration in NVRAM so that the router will boot with the configuration you have entered.
Step 12	<p>hw-module standby-cpu reset</p> <p>Example:</p> <pre>Router# hw-module standby-cpu reset</pre>	Resets and reloads the standby processor with the specified Cisco software image, and executes the image.
Step 13	<p>reload standby-cpu</p> <p>Example:</p> <pre>Router# reload standby-cpu</pre>	(Optional) For Cisco 12000 series Internet routers only. Resets and reloads the standby processor with the specified Cisco software image, and executes the image.
Step 14	<p>redundancy force-switchover [main-cpu]</p> <p>Example:</p> <pre>Router# redundancy force-switchover</pre>	<p>Forces a switchover to the standby RP.</p> <ul style="list-style-type: none"> For Cisco 10000 series Internet routers: The main-cpu keyword is required.

Troubleshooting Stateful Switchover

- The standby RP was reset, but there are no messages describing what happened--To display a log of SSO events and clues as to why a switchover or other event occurred, enter the **show redundancy history** command on the newly active RP.
- The show redundancy states command shows an operating mode that is different than what is configured on the networking device--On certain platforms the output of the **show redundancy states** command displays the actual operating redundancy mode running on the device, and not the configured mode as set by the platform. The operating mode of the system can change depending on system events. For example, SSO requires that both RPs on the networking device be running the same software image; if the images are different, the device will not operate in SSO mode, regardless of its configuration.
- Reloading the device disrupts SSO operation--The SSO feature introduces a number of commands, including commands to manually cause a switchover. The reload command is not an SSO command. This command causes a full reload of the box, removing all table entries, resetting all line cards, and thereby interrupting network traffic forwarding. To avoid reloading the box unintentionally, use the **redundancy force-switchover** command.
- During a software upgrade, the networking device appears to be in a mode other than SSO--During the software upgrade process, the show redundancy command indicates that the device is running in a mode other than SSO.

This is normal behavior. Until the FSU procedure is complete, each RP will be running a different software version.

- You can enter ROM monitor mode by restarting the router and then pressing the Break key or issuing a **send break** command from a telnet session during the first 60 seconds of startup. The send break function can be useful for experienced users or for users under the direction of a Cisco Technical Assistance Center (TAC) representative to recover from certain system problems or to evaluate the cause of system problems.

Troubleshooting SSO

SUMMARY STEPS

1. **enable**
2. **crashdump-timeout** [*mm* | *hh* : *mm*]
3. **debug atm ha-error**
4. **debug atm ha-events**
5. **debug atm ha-state**
6. **debug ppp redundancy** [**detailed** | **event**]
7. **debug redundancy** {**all** | **ui** | **clk** | **hub**}
8. **show diag** [*slot-number* | **chassis** | **subslot** *slot / subslot*] [**details** | **summary**]
9. **show redundancy** [**clients** | **counters** | **debug-log** | **handover** | **history** | **switchover history** | **states** | **inter-device**]
10. **show version**

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	crashdump-timeout [<i>mm</i> <i>hh</i> : <i>mm</i>] Example: router(config-red)# crashdump-timeout	Set the longest time that the newly active RP will wait before reloading the formerly active RP.
Step 3	debug atm ha-error Example: Router# debug atm ha-error	Debugs ATM HA errors on the networking device.
Step 4	debug atm ha-events Example: Router# debug atm ha-events	Debugs ATM HA events on the networking device.
Step 5	debug atm ha-state Example: Router# debug atm ha-state	Debugs ATM high-availability state information on the networking device.
Step 6	debug ppp redundancy [detailed event] Example: Router# debug ppp redundancy	Debugs PPP redundancy on the networking device.
Step 7	debug redundancy { all ui clk hub } Example: Router# debug redundancy all	Debugs redundancy on the networking device.
Step 8	show diag [<i>slot-number</i> chassis subslot <i>slot / subslot</i>] [details summary] Example: Router# show diag	Displays hardware information for the router.
Step 9	show redundancy [clients counters debug-log handover history switchover history states inter-device] Example:	Displays the redundancy configuration mode of the RP. Also displays information about the number of switchovers, system uptime, processor uptime, and redundancy state, and reasons for any switchovers.

	Command or Action	Purpose
	Router# show redundancy	
Step 10	show version Example: Router# show version	Displays image information for each RP.

Configuration Examples for Stateful Switchover

Example Verifying that SSO Is Configured on Various Platforms

In the following several examples, the **show redundancy** command is used to verify that SSO is configured on the device. Sample output is provided for several platforms.

Cisco 7304 Router

```
Router# show redundancy

Redundant System Information :
Available system uptime = 2 minutes
Switchovers system experienced = 0
Standby failures = 0
Last switchover reason = none
Hardware Mode = Duplex
Configured Redundancy Mode = SSO
Operating Redundancy Mode = SSO
Maintenance Mode = Disabled
Communications = Up
Current Processor Information :
Active Location = slot 0
Current Software state = ACTIVE
Uptime in current state = 2 minutes
Image Version = Cisco Internetwork Operating System Software
IOS (tm) 7300 Software (C7300-P-M), Version 12.2(20)S6, RELEASE SOFTWARE (fc4)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2004 by cisco Systems, Inc.
```

In the following several examples, the **show redundancy** command is used to verify that SSO is configured on the device. Sample output is provided for several platforms.

Cisco 7304 Router

```
Router# show redundancy

Redundant System Information :
Available system uptime = 2 minutes
Switchovers system experienced = 0
Standby failures = 0
Last switchover reason = none
Hardware Mode = Duplex
Configured Redundancy Mode = SSO
```



```

Operating Redundancy Mode = SSO
Maintenance Mode = Disabled
Communications = Up
Current Processor Information :
Active Location = slot 0
Current Software state = ACTIVE
Uptime in current state = 2 minutes
Image Version = Cisco Internetwork Operating System Software
IOS (tm) 7300 Software (C7300-P-M), Version 12.2(20)S6, RELEASE SOFTWARE (fc4)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2004 by cisco Systems, Inc.
Compiled Fri 29-Oct-04 14:39
BOOT =
CONFIG_FILE =
BOOTLDR = bootdisk:c7300-boot-mz.121-13.EX1
Configuration register = 0x0
Peer Processor Information :
Standby Location = slot 2
Current Software state = STANDBY HOT
Uptime in current state = 1 minute
Image Version = Cisco Internetwork Operating System Software
IOS (tm) 7300 Software (C7300-P-M), Version 12.2(20)S6, RELEASE SOFTWARE (fc4)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2004 by cisco Systems, Inc.
Compiled Fri 29-Oct-04 14:39
BOOT =
CONFIG_FILE =
BOOTLDR = bootdisk:c7300-boot-mz.121-13.EX1
Configuration register = 0x0

```

Cisco 7500 Series Router

```

Router# show redundancy
Operating mode is sso
redundancy mode sso
hw-module slot 6 image disk0:rsp-pv-mz
hw-module slot 7 image disk0:rsp-pv-mz
Active in slot 6
Standby in slot 7
The system total uptime since last reboot is 2 weeks, 23 hours 41 minutes.
The system has experienced 4 switchovers.
The system has been active (become master) for 21 hours 1 minute.
Reason for last switchover: User forced.

```

Cisco 10000 Series Internet Router

```

Router# show redundancy
PRE A (This PRE)   : Active
PRE B              : Standby
Operating mode     : SSO
Uptime since this PRE switched to active : 13 hours, 51 minutes
Total system uptime from reload          : 15 hours, 8 minutes
Switchovers this system has experienced : 2
Standby failures since this PRE active   : 0
The standby PRE has been up for          : 13 hours, 47 minutes
Standby PRE information....
Standby is up.
Standby has 524288K bytes of memory.
Standby BOOT variable = disk0:c10k-p10-mz
Standby CONFIG_FILE variable =
Standby BOOTLDR variable =

```

```

Standby Configuration register is 0x2102
Standby version:
Cisco Internetwork Operating System Software
IOS (tm) 10000 Software (C10K-P10-M), Version 12.0(20020221:082811)
  [REL-bowmore.ios-weekly 100]
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Thu 21-Feb-02 03:28
Active version:
Cisco Internetwork Operating System Software
IOS (am) 10000 Software (C10K-P10-M), Version 12.0(20020221:082811)
  [REL-bowmore.ios-weekly 100]
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Thu 21-Feb-02 03:28

```

Cisco 12000 Series Internet Router

```

Router# show redundancy
Active GRP in slot 4:
Standby GRP in slot 5:
Preferred GRP: none
Operating Redundancy Mode: SSO
Auto synch: startup-config running-config
switchover timer 3 seconds [default]

```

Cisco ASR 1000 Series Router

```

Router# show redundancy states
  my state = 13 -ACTIVE
  peer state = 4 -STANDBY COLD
  Mode = Duplex
  Unit ID = 48
Redundancy Mode (Operational) = rpr
Redundancy Mode (Configured) = rpr
Redundancy State = rpr
  Maintenance Mode = Disabled
  Manual Swact = enabled
Communications = Up
  client count = 66
  client_notification_TMR = 30000 milliseconds
  RF debug mask = 0x0

```

Example Verifying that SSO Is Operating on the Device

In the following several examples, the **show redundancy** command with the **states** keyword is used to verify that SSO is configured on the device. Sample output is provided for several platforms.

Cisco 7304 Router

```

Router# show redundancy states

my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit ID = 0
Redundancy Mode (Operational) = SSO
Redundancy Mode (Configured) = SSO
Split Mode = Disabled
Manual Swact = Enabled

```

```
Communications = Up
client count = 18
client_notification_TMR = 30000 milliseconds
RF debug mask = 0x0
```

Cisco 7500 Series Router

```
Router# show redundancy states
```

```
my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit ID = 7
Redundancy Mode = sso
Maintenance Mode = Disabled
Manual Swact = Enabled
Communications = Up
client count = 12
client_notification_TMR = 30000 milliseconds
RF debug mask = 0x0
```

Cisco 10000 Series Internet Router

```
Router# show redundancy states
```

```
my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit = Preferred Primary
Unit ID = 0
Redundancy Mode = SSO
Maintenance Mode = Disabled
Manual Swact = Enabled
Communications = Up
client count =14
client_notification_TMR = 30000 milliseconds
RF debug mask = 0x0
```

Cisco 12000 Series Internet Router

```
Router# show redundancy states
```

```
my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit ID = 4
Redundancy Mode = SSO
Maintenance Mode = Disabled
Manual Swact = Enabled
Communications = Up
client count = 14
client_notification_TMR = 30000 milliseconds
RF debug mask = 0x
```

Cisco ASR 1000 Series Router

```
Router# show redundancy states
```

```
my state = 13 -ACTIVE
```

```

peer state = 4 -STANDBY COLD
  Mode = Duplex
  Unit ID = 48
Redundancy Mode (Operational) = rpr
Redundancy Mode (Configured) = rpr
Redundancy State = rpr
  Maintenance Mode = Disabled
Manual Swact = enabled
  Communications = Up
  client count = 66
client_notification_TMR = 30000 milliseconds
  RF debug mask = 0x0

```

Example Verifying SSO Protocols and Applications

Enter the **show redundancy** command with the **client** keyword to display the list of applications and protocols that have registered as SSO protocols or applications. You can also verify the list of supported line protocols.

Cisco 7304 Router

```
Router# show redundancy clients
```

```

clientID = 0 clientSeq = 0 RF_INTERNAL_MSG
clientID = 29 clientSeq = 60 Redundancy Mode RF
clientID = 25 clientSeq = 130 CHKPT RF
clientID = 1314 clientSeq = 137 7300 Platform RF
clientID = 22 clientSeq = 140 Network RF Client
clientID = 24 clientSeq = 150 CEF RRP RF Client
clientID = 5 clientSeq = 170 RFS client
clientID = 23 clientSeq = 220 Frame Relay
clientID = 49 clientSeq = 225 HDLC
clientID = 20 clientSeq = 310 IPROUTING NSF RF cli
clientID = 21 clientSeq = 320 PPP RF
clientID = 34 clientSeq = 350 SNMP RF Client
clientID = 52 clientSeq = 355 ATM
clientID = 35 clientSeq = 360 History RF Client
clientID = 54 clientSeq = 530 SNMP HA RF Client
clientID = 75 clientSeq = 534 VRF common
clientID = 57 clientSeq = 540 ARP
clientID = 65000 clientSeq = 65000 RF_LAST_CLIENT

```

Cisco 7500 Series Router

```
Router# show redundancy clients
```

```

clientID = 0      clientSeq = 0      RF_INTERNAL_MSG
clientID = 25     clientSeq = 130     CHKPT RF
clientID = 22     clientSeq = 140     Network RF Client
clientID = 24     clientSeq = 150     CEF RRP RF Client
clientID = 37     clientSeq = 151     MDFS RRP RF Client
clientID = 23     clientSeq = 220     FRAME RELAY
clientID = 49     clientSeq = 225     HDLC
clientID = 20     clientSeq = 310     IPROUTING NSF RF cli
clientID = 21     clientSeq = 320     PPP RF
clientID = 34     clientSeq = 330     SNMP RF Client
clientID = 29     clientSeq = 340     ATM
clientID = 35     clientSeq = 350     History RF Client
clientID = 50     clientSeq = 530     SNMP HA RF Client
clientID = 65000 clientSeq = 65000     RF_LAST_CLIENT

```

Cisco 10000 Series Internet Routers

```

Router# show redundancy clients
clientID = 0      clientSeq = 0      RF_INTERNAL_MSG
clientID = 25     clientSeq = 130     CHKPT RF
clientID = 22     clientSeq = 140     Network RF Client
clientID = 24     clientSeq = 150     CEF RRP RF Client
clientID = 26     clientSeq = 160     C10K RF Client
clientID = 5      clientSeq = 170     RFS client
clientID = 23     clientSeq = 220     Frame Relay
clientID = 49     clientSeq = 225     HDLC
clientID = 20     clientSeq = 310     IPROUTING NSF RF cli
clientID = 21     clientSeq = 320     PPP RF
clientID = 34     clientSeq = 330     SNMP RF Client
clientID = 29     clientSeq = 340     ATM
  clientID = 35   clientSeq = 350     History RF Client
  clientID = 65000 clientSeq = 65000 RF_LAST_CLIENT

```

Cisco 12000 Series Internet Router

```

Router# show redundancy clients
clientID = 0      clientSeq = 0      RF_INTERNAL_MSG
clientID = 25     clientSeq = 130     CHKPT RF
clientID = 27     clientSeq = 132     C12K RF COMMON Client
clientID = 30     clientSeq = 135     Redundancy Mode RF
clientID = 22     clientSeq = 140     Network RF Client
clientID = 24     clientSeq = 150     CEF RRP RF Client
clientID = 37     clientSeq = 151     MDFS RRP RF Client
clientID = 5      clientSeq = 170     RFS client
clientID = 23     clientSeq = 220     Frame Relay
clientID = 49     clientSeq = 225     HDLC
clientID = 20     clientSeq = 310     IPROUTING NSF RF cli
clientID = 21     clientSeq = 320     PPP RF
clientID = 34     clientSeq = 330     SNMP RF Client
clientID = 29     clientSeq = 340     ATM
clientID = 35     clientSeq = 350     History RF Client
clientID = 50     clientSeq = 530     SNMP HA RF Client
  clientID = 65000 clientSeq = 65000 RF_LAST_CLIENT

```

Cisco ASR 1000 Series Router

```

Router# show redundancy clients
clientID = 0      clientSeq = 0      RF_INTERNAL_MSG
clientID = 29     clientSeq = 60      Redundancy Mode RF
clientID = 139    clientSeq = 62      IfIndex
clientID = 25     clientSeq = 69      CHKPT RF
clientID = 1340   clientSeq = 90      ASR1000-RP Platform
clientID = 1501   clientSeq = 91      Cat6k CWAN HA
clientID = 78     clientSeq = 95      TSPTUN HA
clientID = 305    clientSeq = 96      Multicast ISSU Conso
clientID = 304    clientSeq = 97      IP multicast RF Clie
clientID = 22     clientSeq = 98      Network RF Client
clientID = 88     clientSeq = 99      HSRP
clientID = 114    clientSeq = 100     GLBP
clientID = 1341   clientSeq = 102     ASR1000 DPIDX
clientID = 1505   clientSeq = 103     Cat6k SPA TSM
clientID = 1344   clientSeq = 110     ASR1000-RP SBC RF
clientID = 227    clientSeq = 111     SBC RF
clientID = 71     clientSeq = 112     XDR RRP RF Client
clientID = 24     clientSeq = 113     CEF RRP RF Client

```

clientID = 146	clientSeq = 114	BFD RF Client
clientID = 306	clientSeq = 120	MFIB RRP RF Client
clientID = 1504	clientSeq = 128	Cat6k CWAN Interface
clientID = 75	clientSeq = 130	Tableid HA
clientID = 401	clientSeq = 131	NAT HA
clientID = 402	clientSeq = 132	TPM RF client
clientID = 5	clientSeq = 135	Config Sync RF clien
clientID = 68	clientSeq = 149	Virtual Template RF
clientID = 23	clientSeq = 152	Frame Relay
clientID = 49	clientSeq = 153	HDLC
clientID = 72	clientSeq = 154	LSD HA Proc
clientID = 113	clientSeq = 155	MFI STATIC HA Proc
clientID = 20	clientSeq = 171	IPROUTING NSF RF cli
clientID = 100	clientSeq = 173	DHCPC
clientID = 101	clientSeq = 174	DHCPD
clientID = 74	clientSeq = 183	MPLS VPN HA Client
clientID = 34	clientSeq = 185	SNMP RF Client
clientID = 52	clientSeq = 186	ATM
clientID = 69	clientSeq = 189	AAA
clientID = 118	clientSeq = 190	L2TP
clientID = 82	clientSeq = 191	CCM RF
clientID = 35	clientSeq = 192	History RF Client
clientID = 90	clientSeq = 204	RSVP HA Services
clientID = 70	clientSeq = 215	FH COMMON RF CLIENT
clientID = 54	clientSeq = 220	SNMP HA RF Client
clientID = 73	clientSeq = 221	LDP HA
clientID = 76	clientSeq = 222	IPRM
clientID = 57	clientSeq = 223	ARP
clientID = 50	clientSeq = 230	FH_RF_Event_Detector
clientID = 1342	clientSeq = 240	ASR1000 SpaFlow
clientID = 1343	clientSeq = 241	ASR1000 IF Flow
clientID = 83	clientSeq = 255	AC RF Client
clientID = 84	clientSeq = 257	AToM manager
clientID = 85	clientSeq = 258	SSM
clientID = 102	clientSeq = 273	MQC QoS
clientID = 94	clientSeq = 280	Config Verify RF cli
clientID = 135	clientSeq = 289	IKE RF Client
clientID = 136	clientSeq = 290	IPSEC RF Client
clientID = 130	clientSeq = 291	CRYPTO RSA
clientID = 148	clientSeq = 296	DHCPv6 Relay
clientID = 4000	clientSeq = 303	RF_TS_CLIENT
clientID = 4005	clientSeq = 305	ISSU Test Client
clientID = 93	clientSeq = 309	Network RF 2 Client
clientID = 205	clientSeq = 311	FEC Client
clientID = 141	clientSeq = 319	DATA DESCRIPTOR RF C
clientID = 4006	clientSeq = 322	Network Clock
clientID = 225	clientSeq = 326	VRRP
clientID = 65000	clientSeq = 336	RF_LAST_CLIENT

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco High Availability commands	<i>Cisco IOS High Availability Command Reference</i>

Related Topic	Document Title
DHCP proxy client	ISSU and SSO--DHCP High Availability Features module in the <i>Cisco IOS IP Addressing Services Configuration Guide</i>
MPLS high availability	MPLS High Availability: Overview module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>
NSF/SSO - 802.3ah OAM Support	Using Ethernet Operations, Administration, and Maintenance module in the <i>Cisco IOS Carrier Ethernet Configuration Guide</i>
NSF/SSO - Any Transport over MPLS (AToM)	Any Transport over MPLS and AToM Graceful Restart module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>
NSF/SSO - E-LMI Support	Configuring Ethernet Local Management Interface at a Provider Edge module in the <i>Cisco IOS Carrier Ethernet Configuration Guide</i>
SSO - BFD (Admin Down)	Bidirectional Forwarding Detection module in the <i>Cisco IOS IP Routing: BFD Configuration Guide</i>
SSO GLBP	GLBP SSO module in the <i>Cisco IOS IP Application Services Configuration Guide</i>
SSO HSRP	Configuring HSRP module in the <i>Cisco IOS IP Application Services Configuration Guide</i>
SSO and RPR on the Cisco ASR 1000 series routers	<i>Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide</i>
SSO VRRP	Configuring VRRP module in the <i>Cisco IOS IP Application Services Configuration Guide</i>
Basic IPv6 configuration	Implementing IPv6 Addressing and Basic Connectivity module in the <i>Cisco IOS IPv6 Configuration Guide</i>
Virtual Private LAN Services	NSF/SSO/ISSU Support for VPLS module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported, and support for existing MIBs has not been modified.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
No new or modified RFCs are supported by this feature.	--

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for Stateful Switchover

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 11: Feature Information for Cisco Stateful Switchover

Feature Name	Releases	Feature Information
Stateful Switchover (SSO)	12.0(22)S 12.0(23)S 12.0(24)S 12.2(20)S 12.2(18)S 12.2(33)SRA	<p>This feature was introduced:</p> <p>In 12.0(23)S, support was added for 1xGE and 3xGE line cards on the Cisco 12000 series Internet router.</p> <p>In 12.0(24)S, support was added for the following line cards on the Cisco 12000 series Internet router:</p> <ul style="list-style-type: none"> • Engine 1 <ul style="list-style-type: none"> • 2-port OC-12/STM-4c DPT • Engine 2 <ul style="list-style-type: none"> • 1-port OC-48/STM-16c DPT • 8-port OC-3/STM-1c ATM • IP Service Engine (ISE) <ul style="list-style-type: none"> • 4-port OC-3c/STM-1c POS/SDH ISE • 8-port OC-3c/STM-1c POS/SDH ISE • 16-port OC-3c/STM-1c POS/SDH ISE • 4-port OC-12c/STM-4c POS/SDH ISE • 1-port OC-48c/STM-16c POS/SDH ISE • 4-port channelized OC-12/STM-4 (DS3/E3, OC-3c/STM-1c) POS/SDH ISE • 1-port channelized OC-48/STM-16 (DS3/E3, OC-3c/STM-1c) POS/SDH ISE <p>In 12.0(26)S, support was added for the following line cards on the Cisco 12000 series Internet router:</p> <ul style="list-style-type: none"> • 4-port OC-12c/STM-4c DPT ISE <p>In 12.2(20)S, support was added for the Cisco 7304 router.</p>
CEM SSO/ISSU	12.2(33)SRC	This feature was introduced.
Dynamic Host Configuration Protocol (DHCP) On Demand Address Pool (ODAP) client/server	12.2(31)SB2	This feature was updated to be SSO-compliant.
NSF/SSO--Virtual Private LAN Services	12.2(33)SX14 15.0(1)S	This feature was introduced.
Route Processor Redundancy Plus (RPR+)	12.2(20)S	This feature was introduced on the Cisco 7304 router.

Feature Name	Releases	Feature Information
SSO - Automatic Protection Switching (APS)	12.2(28)SB	This feature was introduced.
SSO - BFD (Admin Down)	12.2(33)SB	This feature was introduced.
SSO - DHCP proxy client	12.2(31)SB2 12.2(33)SRC	This feature was updated to be SSO-compliant. In 12.2(33)SRC, this feature was introduced.
SSO - DHCP relay on unnumbered interface	12.2(31)SB2	This feature was updated to be SSO-compliant.
SSO - DHCP server	12.2(31)SB2	This feature was updated to be SSO-compliant.
SSO - Gateway Load Balancing Protocol (GLBP)	12.2(31)SB2 12.2(33)SXH	This feature was updated to be SSO-compliant.
SSO - HDLC	12.2(28)SB 15.0(1)S	This feature was introduced.
SSO - HSRP	12.2(33)SXH 15.0(1)S Cisco IOS XE 3.1.0SG	This feature was introduced.
SSO - MLPPP	12.2(28)SB	This feature was introduced.
SSO - Multilink Frame Relay	12.2(25)S 12.2(31)SB2 12.2(33)SRB 15.0(1)S	This feature was introduced. In 12.2(28)S, support was added for the Cisco 12000 series Internet router. In 12.2(31)SB2, support was added for the Cisco 10000 series Internet router. In 12.2(33)SRB, this feature was updated to be SSO compliant.
SSO - Multilink PPP (MLP)	15.0(1)S	This feature is supported.
SSO - PPP	12.2(33)SRB 15.0(1)S	This feature was updated to be SSO-compliant.
SSO - PPPoA	12.2(31)SB2	This feature was updated to be SSO-compliant.
SSO - PPPoE	12.2(31)SB2	This feature was updated to be SSO-compliant.
SSO - PPPoE IPv6	12.2(33)SXE	This feature was introduced.
SSO - Quality of Service (QoS)	12.2(25)S 15.0(1)S	This feature was introduced.
SSO - VRRP	12.2(33)SRC 15.0(1)S	This feature was introduced.
Virtual template manager SSO	12.2(33)SRC	This feature was introduced.



CHAPTER 3

Configuring Nonstop Forwarding

This module describes how to configure Nonstop Forwarding (NSF) in Cisco software to minimize the amount of time a network is unavailable to its users following a switchover. The main objective of NSF is to continue forwarding IP packets following a Route Processor (RP) switchover. NSF is supported by the BGP, EIGRP, IPv6, IS-IS, and OSPF protocols for routing and by CEF for forwarding.

The following terms are used throughout this document:

- NSF-aware device--A device that is running NSF-compatible software
- NSF-capable device--A device that is configured to support NSF. NSF-capable devices can rebuild routing information from either NSF-aware or NSF-capable neighboring devices.
- [Finding Feature Information, on page 43](#)
- [Prerequisites for Nonstop Forwarding, on page 43](#)
- [Restrictions for Nonstop Forwarding, on page 44](#)
- [Information About Nonstop Forwarding, on page 45](#)
- [How to Configure Nonstop Forwarding, on page 52](#)
- [Configuration Examples for Nonstop Forwarding, on page 61](#)
- [Additional References, on page 65](#)
- [Feature Information for Nonstop Forwarding, on page 67](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see [Bug Search Tool](#) and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Prerequisites for Nonstop Forwarding

- The networking device that is to be configured for NSF must first be configured for SSO. For information, see the Configuring Stateful Switchover section.

- For Border Gateway Protocol (BGP) NSF, all neighboring devices must be NSF-aware and must be configured for BGP graceful restart.
- For Enhanced Interior Gateway Routing Protocol (EIGRP) NSF:
 - All neighboring devices must be NSF-capable or NSF-aware.
 - An NSF-aware device must be completely converged with the network before it can assist an NSF-capable device in an NSF restart operation.
- For Internet Engineering Task Force (IETF) Intermediate System to Intermediate System (IS-IS), all neighboring devices must be NSF-aware.
- For Open Shortest Path First (OSPF) NSF, all networking devices on the same network segment must be NSF-aware.
- For IPv6 NSF, IPv6 must be enabled on your networking device.
- On platforms supporting the Route Switch Processor (RSP), and where the Cisco Express Forwarding (CEF) switching mode is configurable, configure distributed CEF (dCEF) switching mode using the **ip cef distributed** command.

Restrictions for Nonstop Forwarding

General Restrictions

NSF capability is not enabled by default for OSPF, ISIS, or BGP. NSF capability is enabled by default for EIGRP only.

BGP NSF Restrictions

- BGP support in NSF requires that neighbor networking devices be NSF-aware. If an NSF-capable device discovers that a particular BGP neighbor does not have graceful restart capability, it will not establish an NSF-capable session with that neighbor. All other neighbors that have graceful restart capability will continue to have NSF-capable sessions with this NSF-capable networking device.
- All devices must be configured with the same type of NSF helper mode, either IETF graceful restart or Cisco NSF.

EIGRP NSF Restrictions

- An NSF-aware device cannot support two NSF-capable peers performing an NSF restart operation at the same time. However, both neighbors will reestablish peering sessions after the NSF restart operation is complete.
- Distributed platforms that run a supporting version of Cisco software can support full NSF capabilities. These devices can perform a restart operation and can support other NSF capable peers.
- Single processor platforms that run a supporting version of Cisco software support only NSF awareness. These devices maintain adjacency and hold known routes for the NSF-capable neighbor until it signals that it is ready for the NSF-aware device to send its topology table or the route-hold timer expires.

OSPF NSF Restrictions

- OSPF NSF for virtual links is not supported.
- OSPF NSF for sham links is not supported.
- OSPF NSF supports NSF/SSO for IPv4 traffic only.
- OSPFv3 is not supported with NSF/SSO. Only OSPFv2 is supported with NSF/SSO.
- All neighbor networking devices must be NSF-aware. If an NSF-capable device discovers that it has non-NSF-aware neighbors on a particular network segment, it will disable NSF capabilities for that segment. Other network segments composed entirely of NSF-capable or NSF-aware devices will continue to provide NSF capabilities.
- You can configure strict link state advertisement (LSA) checking on both NSF-aware and NSF-capable devices; however, it is effective only when the device is in helper mode.

Cisco 7200 Series Router Restrictions

- The Cisco 7200 series router has a single CPU and cannot support the stateful switchover in the event of a network processor engine (NPE) fault.
- The Cisco 7206 supports NSF and can operate in a peer role with a Cisco 7500, 10000, or 12000 series router running Cisco IOS Release 12.0(23)S or a later release. With NSF enabled, an RP switchover on the Cisco 7500, 10000, or 12000 series router peer should not cause a loss of PPP, ATM, high-level data link control (HDLC), or Frame Relay sessions, or a loss of any OSPF, BGP, or IS-IS adjacencies established between the Cisco 7200 and the peer.

Information About Nonstop Forwarding

Nonstop Forwarding



Note In the following content, the term Route Processor (RP) is used to describe the route processing engine on all networking devices, regardless of the platform designation, unless otherwise noted.

NSF works with the SSO feature in Cisco software to minimize the amount of time a network is unavailable to its users following a switchover. The main objective of NSF is to continue forwarding IP packets following an RP switchover.

Usually, when a networking device restarts, all routing peers of that device detect that the device went down and then came back up. This transition results in what is called a routing flap, which could spread across multiple routing domains. Routing flaps caused by routing restarts create routing instabilities, which are detrimental to the overall network performance. NSF helps to suppress routing flaps in SSO-enabled devices, thus reducing network instability.

NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored following a switchover. With NSF, peer networking devices do not experience

routing flaps. Data traffic is forwarded through intelligent line cards or dual forwarding processors (FPs) while the standby RP assumes control from the failed active RP during a switchover. The ability of line cards and FPs to remain up through a switchover and to be kept current with the Forwarding Information Base (FIB) on the active RP is key to NSF operation.

The NSF feature provides the following benefits:

- Improved network availability—NSF continues forwarding network traffic and application state information so that user session information is maintained after a switchover.
- Overall network stability—Network stability may be improved with the reduction in the number of route flaps that had been created when devices in the network failed and lost their routing tables.
- Neighboring devices do not detect link flapping—Because the interfaces remain up across a switchover, neighboring devices do not detect a link flap (that is, the link does not go down and come back up).
- Prevention of routing flaps—Because SSO continues forwarding network traffic in the event of a switchover, routing flaps are avoided.
- No loss of user sessions—User sessions established prior to the switchover are maintained.

NSF always runs together with SSO. SSO supported protocols and applications must be high-availability (HA)-aware. A feature or protocol is HA-aware if it maintains, either partially or completely, undisturbed operation during an RP switchover. For some HA-aware protocols and applications, state information is synchronized from the active to the standby processor.

Cisco NSF Routing and Forwarding

Cisco NSF is supported by the BGP, EIGRP, IPv6, IS-IS, and OSPF protocols for routing and by CEF for forwarding. Of the routing protocols, BGP, EIGRP, IPv6, IS-IS, and OSPF have been enhanced with NSF-capability and awareness, which means that devices running these protocols can detect a switchover and take the necessary actions to continue forwarding network traffic and to recover route information from the peer devices. The IS-IS protocol can be configured to use state information that has been synchronized between the active and the standby RP to recover route information following a switchover instead of information received from peer devices.

Each protocol depends on CEF to continue forwarding packets during switchover while the routing protocols rebuild the Routing Information Base (RIB) tables. Once the routing protocols have converged, CEF updates the FIB table and removes stale route entries. CEF, in turn, updates the line cards with the new FIB information.

Routing Protocols and CEF Support in Cisco NSF

The table below lists the routing protocol and CEF support in Cisco NSF.

Table 12: Routing Protocol and CEF Support in Cisco NSF

Protocol	Platform	NSF Support in Cisco IOS Software Release			
12.0(22)S	12.0(23)S	12.0(24)S	12.2(18)S	12.2(28)SB	12.2(33)SRA

Protocol	Platform	NSF Support in Cisco IOS Software Release					
BGP	Cisco 7200	Yes ²	Yes	Yes	No ³	No	No
	Cisco 7304	No	No	No	No	Yes	No
	Cisco 7500	Yes	Yes	Yes	Yes	No	No
	Cisco 7600	No	No	No	No	No	Yes
	Cisco 10000	Yes	Yes	Yes	No	Yes	No
	Cisco 12000	Yes	Yes	Yes	No	No	No
OSPF	Cisco 7200	Yes	Yes	Yes	No	No	No
	Cisco 7304	No	No	No	No	Yes	No
	Cisco 7500	Yes	Yes	Yes	Yes	No	No
	Cisco 7600	No	No	No	No	No	Yes
	Cisco 10000	Yes	Yes	Yes	No	No	No
	Cisco 12000	Yes	Yes	Yes	No	No	No
IS-IS	Cisco 7200	Yes	Yes	Yes	No	No	No
	Cisco 7304	No	No	No	No	Yes	No
	Cisco 7500	Yes	Yes	Yes	Yes	No	No
	Cisco 7600	No	No	No	No	No	Yes
	Cisco 10000	Yes	Yes	Yes	No	Yes	No
	Cisco 12000	Yes	Yes	Yes	No	No	No
CEF	Cisco 7200 ⁴	--	--	--	--	--	--
	Cisco 7304	No	No	No	No	Yes	No
	Cisco 7500	Yes	Yes	Yes	Yes	No	No
	Cisco 7600	No	No	No	No	No	Yes
	Cisco 10000	Yes	Yes	Yes	No	No	No
	Cisco 12000	Yes	Yes	Yes	No	No	No

Protocol	Platform	NSF Support in Cisco IOS Software Release					
EIGRP	Cisco 7200	No	No	No	Yes	No	No
	Cisco 7304	No	No	No	No	Yes	No
	Cisco 7500	No	No	No	Yes	No	No
	Cisco 7600	No	No	No	No	No	Yes
	Cisco 10000	No	No	No	No	No	No
	Cisco 12000	No	No	No	No	No	No

² The Cisco 7200 is a single-route processor system and cannot maintain its forwarding table in the event of a route processor failure. It cannot perform nonstop forwarding of packets. However, it supports the NSF protocol extensions for BGP, EIGRP, OSPF, and IS-IS. Therefore, it can peer with NSF-capable routers and facilitate the resynchronization of routing information with such routers.

³ The Cisco 7200 is NSF-aware in Cisco IOS Release 12.2(18)S.

⁴ The Cisco 7200 is a single-processor device and does not support SSO; therefore, CEF support for NSF does not apply.

Cisco Express Forwarding and NSF

A key element of NSF is packet forwarding. In a Cisco networking device, packet forwarding is provided by CEF. CEF maintains the FIB, and uses the FIB information that was current at the time of the switchover to continue forwarding packets during a switchover. This feature reduces traffic interruption during the switchover.

During normal NSF operation, CEF on the active RP synchronizes its current FIB and adjacency databases with the FIB and adjacency databases on the standby RP. Upon switchover of the active RP, the standby RP initially has FIB and adjacency databases that are mirror images of those that were current on the active RP. For platforms with intelligent line cards, the line cards will maintain the current forwarding information over a switchover; for platforms with forwarding engines, CEF will keep the forwarding engine on the standby RP current with changes that are sent to it by CEF on the active RP. In this way, the line cards or forwarding engines will be able to continue forwarding after a switchover as soon as the interfaces and a data path are available.

As the routing protocols start to repopulate the RIB on a prefix-by-prefix basis, the updates in turn cause prefix-by-prefix updates to CEF, which it uses to update the FIB and adjacency databases. Existing and new entries will receive the new version (“epoch”) number, indicating that they have been refreshed. The forwarding information is updated on the line cards or forwarding engine during convergence. The RP signals when the RIB has converged. The software removes all FIB and adjacency entries that have an epoch older than the current switchover epoch. The FIB now represents the newest routing protocol forwarding information.

The routing protocols run only on the active RP, and they receive routing updates from their neighbor devices. Routing protocols do not run on the standby RP. Following a switchover, the routing protocols request that the NSF-aware neighbor devices send state information to help rebuild the routing tables. Alternately, the IS-IS protocol can be configured to synchronize state information from the active to the standby RP to help rebuild the routing table on the NSF-capable device in environments where neighbor devices are not NSF-aware.

For NSF operation, the routing protocols depend on CEF to continue forwarding packets while the routing protocols rebuild the routing information. The CEF NSF feature operates by default while the networking device is running in SSO mode. No configuration is necessary.

BGP NSF Operations

When a NSF-capable device begins a BGP session with a BGP peer, it sends an OPEN message to the peer. Included in the message is a declaration that the NSF-capable device has “graceful restart capability.” Graceful restart is the mechanism by which BGP routing peers avoid a routing flap following a switchover. If the BGP peer has received this capability, it is aware that the device sending the message is NSF-capable. Both the NSF-capable device and its BGP peers need to exchange the graceful restart capability in their OPEN messages, at the time of session establishment. If both the peers do not exchange the graceful restart capability, the session will not be graceful restart capable.

If the BGP session is lost during the RP switchover, the NSF-aware BGP peer marks all the routes associated with the NSF-capable device as stale; however, it continues to use these routes to make forwarding decisions for a set period of time. This functionality means that no packets are lost while the newly active RP is waiting for convergence of the routing information with the BGP peers.

After an RP switchover occurs, the NSF-capable device reestablishes the session with the BGP peer. In establishing the new session, it sends a new graceful restart message that identifies the NSF-capable device as having restarted.

At this point, the routing information is exchanged between the two BGP peers. Once this exchange is complete, the NSF-capable device uses the routing information to update the RIB and the FIB with the new forwarding information. The NSF-aware device uses the network information to remove stale routes from its BGP table. Following that, the BGP protocol is fully converged.

If a BGP peer does not support the graceful restart capability, it will ignore the graceful-restart capability in an OPEN message but will establish a BGP session with the NSF-capable device. This function will allow interoperability with non-NSF-aware BGP peers (and without NSF functionality), but the BGP session with non-NSF-aware BGP peers will not be graceful restart-capable.

BGP support in NSF requires that neighbor networking devices be NSF-aware; that is, the devices must have the graceful restart capability and advertise that capability in their OPEN message during session establishment. If an NSF-capable device discovers that a particular BGP neighbor does not have graceful restart capability, it will not establish an NSF-capable session with that neighbor. All other neighbors that have graceful restart capability will continue to have NSF-capable sessions with this NSF-capable networking device.

EIGRP NSF Operations

Cisco NSF is supported by the EIGRP protocol for routing and by CEF for forwarding. EIGRP depends on CEF to continue forwarding packets during switchover while the routing protocols rebuild the Routing Information Base (RIB) tables. Once the routing protocols have converged, CEF updates the FIB table and removes stale route entries. CEF, in turn, updates the line cards with the new FIB information.

EIGRP nonstop forwarding (NSF) capabilities are exchanged by EIGRP peers in hello packets. The NSF-capable device notifies its neighbors that an NSF restart operation has started by setting the restart (RS) bit in a hello packet. When an NSF-aware device receives notification from an NSF-capable neighbor that an NSF-restart operation is in progress, the NSF-capable and NSF-aware devices immediately exchange their topology tables. The NSF-aware device sends an end-of-table (EOT) update packet when the transmission of its topology table is complete. The NSF-aware device then performs the following actions to assist the NSF-capable device:

- The EIGRP hello hold timer is expired to reduce the time interval set for hello packet generation and transmission. This allows the NSF-aware device to reply to the NSF-capable device more quickly reducing the amount of time required for the NSF-capable device to rediscover neighbors and rebuild the topology table.

- The route-hold timer is started. This timer is used to set the period of time that the NSF-aware device will hold known routes for the NSF-capable neighbor.
- The NSF-aware device notes in the peer list that the NSF-capable neighbor is restarting, maintains adjacency, and holds known routes for the NSF-capable neighbor until the neighbor signals that it is ready for the NSF-aware device to send its topology table or the route-hold timer expires. If the route-hold timer expires on the NSF-aware device, the NSF-aware device will discard held routes and treat the NSF-capable device as a new device joining the network and reestablishing adjacency accordingly.
- The NSF-aware device will continue to send queries to the NSF-capable device that is still converging after switchover, effectively extending the time before a stuck-in-active (SIA) condition can occur.

When the switchover operation is complete, the NSF-capable device notifies its neighbors that it has reconverged and has received all of their topology tables by sending an EOT update packet to the assisting devices. The NSF-capable device then returns to normal operation. The NSF-aware device will look for alternate paths (go active) for any routes that are not refreshed by the NSF-capable (restarting device). The NSF-aware device will then return to normal operation. If all paths are refreshed by the NSF-capable device, the NSF-aware device will immediately return to normal operation.

NSF-aware devices are completely compatible with non-NSF-aware or non-NSF-capable neighbors in an EIGRP network. A non-NSF-aware neighbor will ignore NSF capabilities and reset adjacencies and otherwise maintain the peering sessions normally.

IPv6 support for NSF Operations

Nonstop Forwarding and Graceful Restart for MP-BGP IPv6 Address Family

The graceful restart capability is supported for IPv6 BGP unicast, multicast, and VPNv6 address families, enabling Cisco NSF functionality for BGP IPv6. The BGP graceful restart capability allows the BGP routing table to be recovered from peers without keeping the TCP state.

NSF continues forwarding packets while routing protocols converge, therefore avoiding a route flap on switchover. Forwarding is maintained by synchronizing the FIB between the active and standby RP. On switchover, forwarding is maintained using the FIB. The RIB is not kept synchronized; therefore, the RIB is empty on switchover. The RIB is repopulated by the routing protocols and subsequently informs the FIB about RIB convergence by using the NSF_RIB_CONVERGED registry call. The FIB tables are updated from the RIB, removing any stale entries. The RIB starts a fail-safe timer during RP switchover, in case the routing protocols fail to notify the RIB of convergence.

The Cisco BGP address family identifier (AFI) model is modular and scalable, and supports multiple AFIs and subsequent address family identifier (SAFI) configurations.

Nonstop Forwarding for IPv6 RIP

RIP registers as an IPv6 NSF client. Doing so has the benefit of using RIP routes installed in the Cisco Express Forwarding table until RIP has converged on the standby.

Nonstop Forwarding for Static Routes

Cisco NSF supports IPv6 static routes.

IS-IS NSF Operations

When an IS-IS NSF-capable device performs an RP switchover, it must perform two tasks in order to resynchronize its Link State Database with its IS-IS neighbors. First, it must relearn the available IS-IS neighbors on the network without causing a reset of the neighbor relationship. Second, it must reacquire the contents of the Link State Database for the network.

The IS-IS NSF feature offers two options when configuring NSF:

- IETF IS-IS
- Cisco IS-IS

If neighbor devices on a network segment are NSF-aware, meaning that neighbor devices are running a software version that supports the IETF Internet draft for device restartability, they will assist an IETF NSF device that is restarting. With IETF, neighbor devices provide adjacency and link-state information to help rebuild the routing information following a switchover. A benefit of IETF IS-IS configuration is operation between peer devices based on a proposed standard.

If you configure IETF on the networking device, but neighbor devices are not IETF-compatible, NSF will abort following a switchover.

If the neighbor devices on a network segment are not NSF-aware, you must use the Cisco configuration option. The Cisco IS-IS configuration transfers both protocol adjacency and link-state information from the active to the standby RP. A benefit of Cisco configuration is that it does not rely on NSF-aware neighbors.

IETF IS-IS Configuration

With the IETF IS-IS configuration, the NSF-capable device sends IS-IS NSF restart requests to neighboring NSF-aware devices as quickly as possible after an RP switchover. Neighbor networking devices recognize this restart request as a cue that the neighbor relationship with this device should not be reset, but that they should initiate database resynchronization with the restarting device. As the restarting device receives restart request responses from devices on the network, it can begin to rebuild its neighbor list.

Once this exchange is complete, the NSF-capable device uses the link-state information to remove stale routes, update the RIB, and update the FIB with the new forwarding information. IS-IS is then fully converged.

The switchover from one RP to the other happens within seconds. IS-IS reestablishes its routing table and resynchronizes with the network within a few additional seconds. At this point, IS-IS waits for a specified interval before it will attempt a second NSF restart. During this time, the new standby RP will boot up and synchronize its configuration with the active RP. The IS-IS NSF operation waits for a specified interval to ensure that connections are stable before attempting another restart of IS-IS NSF. This functionality prevents IS-IS from attempting back-to-back NSF restarts with stale information.

Cisco IS-IS Configuration

With the Cisco configuration option, full adjacency and link-state packet (LSP) information is saved, or “checkpointed,” to the standby RP. Following a switchover, the newly active RP maintains its adjacencies using the checkpointed data, and can quickly rebuild its routing tables.

The switchover from one RP to the other happens within seconds. IS-IS reestablishes its routing table and resynchronizes with the network within a few additional seconds. At this point, IS-IS waits for a specified interval before it will attempt a second NSF restart. During this time, the new standby RP will boot up and synchronize its configuration with the active RP. Once this synchronization is completed, IS-IS adjacency and LSP data is checkpointed to the standby RP; however, a new NSF restart will not be attempted by IS-IS

until the interval time expires. This functionality prevents IS-IS from attempting back-to-back NSF restarts. IS-IS NSF provides a command to extend the wait time for interfaces that, for whatever reason, do not come up in a timely fashion.

Following a switchover, Cisco IS-IS NSF has complete neighbor adjacency and LSP information; however, it must wait for all interfaces that had adjacencies prior to the switchover to come up. If an interface does not come up within the allocated interface wait time, the routes learned from these neighbor devices are not considered in routing table recalculation.

NSF-OSPF Operations

For Cisco Nonstop Forwarding (NSF), the Open Shortest Path First (OSPF) routing protocol has been enhanced to support high availability (HA) features in Stateful Switchover (SSO). Before an OSPF NSF-capable device can perform a Route Processor (RP) switchover, the device must be aware of the available OSPF neighbors on the network without resetting the neighbor relationship, and the device must acquire the contents of the link state database for the network. The NSF-capable device sends an OSPF NSF signal to neighboring NSF-aware devices to notify the devices that the neighbor relationship with the sending device must not be reset. The NSF-capable device uses the signals that it receives from other devices on the network to rebuild its neighbor list.

The NSF-capable device synchronizes its database with all the NSF-aware neighbors on its neighbor list. After all neighbors exchange routing information, the NSF-capable device uses the routing information to remove stale routes and update the routing information base (RIB) and the forwarding information base (FIB) with the new forwarding information. The OSPF protocols are then fully converged.

Prior to RFC 3623, Cisco implemented the proprietary Cisco NSF. The RFC 3623 Graceful OSPF Restart feature supports IETF NSF for OSPF processes in multivendor networks. The following are NSF device modes of operation common to Cisco and IETF NSF implementations:

- **Restarting mode**—In this mode, the OSPF device performs nonstop forwarding recovery because of an RP switchover.
- **Helper mode**—Also known as NSF-awareness mode. In this mode, the neighboring device is in the restarting state and helps in NSF recovery.

The strict link state advertisement (LSA) checking feature allows a helper device to terminate the graceful restart process if the device detects a changed LSA that would cause flooding during the graceful restart process. Strict LSA checking is disabled by default. You can enable strict LSA checking when there is a change to an LSA that would be flooded to the restarting device.

How to Configure Nonstop Forwarding

Configuring and Verifying BGP NSF

Repeat this procedure on each peer device.

SUMMARY STEPS

1. **enable**
2. **configure terminal**

3. `router bgp autonomous-system-number`
4. `bgp graceful-restart [restart-time seconds | stalepath-time seconds]`
5. `end`
6. `show ip bgp neighbors [ip-address [advertised-routes | dampened-routes | flap-statistics | paths [reg-exp] | received prefix-filter | received-routes | routes | policy[detail]]]]`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	configure terminal Example: <pre>Router# configure terminal</pre>	Enters global configuration mode.
Step 3	router bgp <i>autonomous-system-number</i> Example: <pre>Router(config)# router bgp 120</pre>	Enables a BGP routing process, and enters router configuration mode.
Step 4	bgp graceful-restart [<i>restart-time seconds</i> <i>stalepath-time seconds</i>] Example: <pre>Router(config-router)# bgp graceful-restart</pre>	Enables the BGP graceful restart capability, which starts NSF for BGP.
Step 5	end Example: <pre>Router(config-router)# end</pre>	Exits to privileged EXEC mode.
Step 6	show ip bgp neighbors [<i>ip-address</i> [<i>advertised-routes</i> <i>dampened-routes</i> <i>flap-statistics</i> <i>paths</i> [<i>reg-exp</i>] <i>received prefix-filter</i> <i>received-routes</i> <i>routes</i> <i>policy[detail]</i>]]] Example: <pre>Router# show ip bgp neighbors</pre>	Displays information about BGP and TCP connections to neighbors.

Configuring and Verifying EIGRP NSF

Repeat this procedure on each peer device.

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **router eigrp *as-number***
4. **nsf**
5. **timers nsf converge *seconds***
6. **timers nsf signal *seconds***
7. **timers nsf route-hold *seconds***
8. **timers graceful-restart *purge-time seconds***
9. **end**
10. **show ip protocols**

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. • Enter your password if prompted.
Step 2	configure terminal Example: Router# configure terminal	Enters global configuration mode.
Step 3	router eigrp <i>as-number</i> Example: Router(config)# router eigrp 109	Enables an EIGRP routing process, and enters router configuration mode.
Step 4	nsf Example: Router(config)# no nsf	(Optional) Enables NSF capabilities. • This command is enabled by default.
Step 5	timers nsf converge <i>seconds</i> Example: Router(config-router)# timers nsf converge 120	(Optional) Adjusts the maximum time that the restarting device will wait for the EOT notification from an NSF-capable or NSF-aware peer. • Enter this command on NSF-capable devices only.
Step 6	timers nsf signal <i>seconds</i> Example: Router(config-router)# timers nsf signal 20	(Optional) Adjusts the maximum time for the initial restart period. • Enter this command on NSF-capable devices only.

	Command or Action	Purpose
Step 7	timers nsf route-hold <i>seconds</i> Example: <pre>Router(config-router)# timers nsf route-hold 240</pre>	(Optional) Sets the route-hold timer to determine how long an NSF-aware EIGRP device will hold routes for an inactive peer. <ul style="list-style-type: none"> • This command is supported in releases before Cisco IOS 12.2(33)SRE.
Step 8	timers graceful-restart purge-time <i>seconds</i> Example: <pre>Router(config-router)# timers graceful-restart purge-time 240</pre>	(Optional) Sets the route-hold timer to determine how long an NSF-aware EIGRP device will hold routes for an inactive peer. <ul style="list-style-type: none"> • This command is supported in Cisco IOS Release 12.2(33)SRE and later releases.
Step 9	end Example: <pre>Router(config-router)# end</pre>	Exits to privileged EXEC mode.
Step 10	show ip protocols Example: <pre>Router# show ip protocols</pre>	Displays the parameters and current state of the active routing protocol process.

Configuring NSF-OSPF

Perform only one of the following tasks:

Configuring Cisco NSF-OSPF

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **router ospf** *process-id* [*vrf vpn-name*]
4. **nsf cisco** [**enforce global**]
5. **nsf cisco helper** [**disable**]
6. **nsf ietf helper** [**disable** | **strict-lsa-checking**]
7. **end**
8. **show ip ospf nsf**

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example:	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

	Command or Action	Purpose
	Device> enable	
Step 2	configure terminal Example: Device# configure terminal	Enters global configuration mode.
Step 3	router ospf <i>process-id</i> [<i>vrf vpn-name</i>] Example: Device(config)# router ospf 12	Enables Open Shortest Path First (OSPF) routing process and enters router configuration mode.
Step 4	nsf cisco [<i>enforce global</i>] Example: Device(config-router)# nsf cisco	Enables Cisco Nonstop Forwarding (NSF) restarting mode. <ul style="list-style-type: none"> • This command is not required on devices that operate only in NSF helper mode.
Step 5	nsf cisco helper [<i>disable</i>] Example: Device(config-router)# nsf cisco helper	Enables Cisco NSF helper support. <ul style="list-style-type: none"> • This command shows how to enable Cisco NSF helper mode.
Step 6	nsf ietf helper [<i>disable</i> <i>strict-lsa-checking</i>] Example: Device(config-router)# nsf ietf helper disable	(Optional) Disables IETF NSF helper mode on an NSF-aware device.
Step 7	end Example: Device(config-router)# end	Returns to privileged EXEC mode.
Step 8	show ip ospf nsf Example: Device# show ip ospf nsf	Displays OSPF NSF state information.

Configuring IETF NSF-OSPF

SUMMARY STEPS

1. enable
2. configure terminal
3. router ospf *process-id* [*vrf vpn-name*]
4. nsf ietf [*restart-interval seconds*]
5. nsf ietf helper [*disable* | *strict-lsa-checking*]

6. `nsf cisco helper disable`
7. `end`
8. `show ip ospf nsf`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: <pre>Device> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	configure terminal Example: <pre>Device# configure terminal</pre>	Enters global configuration mode.
Step 3	router ospf <i>process-id</i> [<i>vrf vpn-name</i>] Example: <pre>Device(config)# router ospf 12</pre>	Enables Open Shortest Path First (OSPF) routing process and enters router configuration mode.
Step 4	nsf ietf [<i>restart-interval seconds</i>] Example: <pre>Device(config-router)# nsf ietf restart-interval 180</pre>	Enables IETF Nonstop Forwarding (NSF) restarting mode. <ul style="list-style-type: none"> • This command is not required on devices that operate only in helper mode.
Step 5	nsf ietf helper [<i>disable</i> <i>strict-lsa-checking</i>] Example: <pre>Device(config-router)# nsf ietf helper strict-lsa-checking</pre>	(Optional) Configures IETF NSF helper mode on neighbor devices that operate in helper mode.
Step 6	nsf cisco helper disable Example: <pre>Device(config-router)# nsf cisco helper disable</pre>	(Optional) Disables Cisco NSF helper mode on an NSF-aware device.
Step 7	end Example: <pre>Device(config-router)# end</pre>	Returns to privileged EXEC mode.
Step 8	show ip ospf nsf Example: <pre>Device# show ip ospf nsf</pre>	Displays OSPF NSF state information.

Configuring and Verifying IS-IS NSF

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **router isis *area-tag***
4. **nsf [cisco | ietf]**
5. **nsf interval *minutes***
6. **nsf t3 {manual *seconds* | adjacency}**
7. **nsf interface wait *seconds***
8. **end**
9. **show isis nsf**

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	configure terminal Example: <pre>Router# configure terminal</pre>	Enters global configuration mode.
Step 3	router isis <i>area-tag</i> Example: <pre>Router(config)# router isis cisco1</pre>	Enables the IS-IS routing protocol to specify an IS-IS process and enters router configuration mode.
Step 4	nsf [cisco ietf] Example: <pre>Router(config-router)# nsf ietf</pre>	Enables IS-IS NSF operations.
Step 5	nsf interval <i>minutes</i> Example: <pre>Router(config-router)# nsf interval 2</pre>	(Optional) Configures the minimum time between NSF restart attempts.
Step 6	nsf t3 {manual <i>seconds</i> adjacency} Example: <pre>Router(config-router)# nsf t3 manual 40</pre>	(Optional) Specifies the methodology used to determine how long IETF NSF will wait for the link-state packet (LSP) database to synchronize before generating overloaded link-state information. <ul style="list-style-type: none"> • This command is supported for IETF NSF only.

	Command or Action	Purpose
Step 7	nsf interface wait <i>seconds</i> Example: <pre>Router(config-router)# nsf interface wait 15</pre>	(Optional) Specifies how long a Cisco NSF restart will wait for all interfaces with IS-IS adjacencies to come up before completing the restart. <ul style="list-style-type: none"> • This command is supported for Cisco NSF only.
Step 8	end Example: <pre>Router(config-router)# end</pre>	Exits to privileged EXEC mode.
Step 9	show isis nsf Example: <pre>Router# show isis nsf</pre>	Displays current state information regarding IS-IS NSF.

Troubleshooting Nonstop Forwarding

SUMMARY STEPS

1. enable
2. debug eigrp nsf
3. debug ip eigrp notifications
4. debug isis nsf [detail]
5. debug ospf nsf [detail]
6. show cef nsf
7. show cef state
8. show clns neighbors
9. show ip bgp
10. show ip bgp neighbor
11. show ip cef
12. show ip eigrp neighbors [*interface-type* | *as-number* | **static** | **detail**]
13. show ip ospf
14. show ip ospf neighbor [detail]
15. show ip protocols
16. show isis database [detail]
17. show isis nsf

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example:	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

	Command or Action	Purpose
	Device> enable	
Step 2	debug eigrp nsf Example: Device# debug eigrp nsf	Displays notifications and information about NSF events for an EIGRP routing process.
Step 3	debug ip eigrp notifications Example: Device# debug ip eigrp notifications	Displays information and notifications for an EIGRP routing process. This output includes NSF notifications and events.
Step 4	debug isis nsf [detail] Example: Device# debug isis nsf [detail]	Displays information about the IS-IS state during a Cisco NSF restart.
Step 5	debug ospf nsf [detail] Example: Device# debug ospf nsf [detail]	Displays debugging messages related to OSPF Cisco NSF commands.
Step 6	show cef nsf Example: Device# show cef nsf	Displays the current NSF state of CEF on both the active and standby RPs.
Step 7	show cef state Example: Device# show cef state	Displays the CEF state on a networking device.
Step 8	show clns neighbors Example: Device# show clns neighbors	Displays both end system and intermediate system neighbors.
Step 9	show ip bgp Example: Device# show ip bgp	Displays entries in the BGP routing table.
Step 10	show ip bgp neighbor Example: Device# show ip bgp neighbor	Displays information about the TCP and BGP connections to neighbor devices.

	Command or Action	Purpose
Step 11	show ip cef Example: <pre>Device# show ip cef</pre>	Displays entries in the FIB that are unresolved, or displays FIB summary.
Step 12	show ip eigrp neighbors [<i>interface-type</i> <i>as-number</i> static detail] Example: <pre>Device# show ip eigrp neighbors detail</pre>	Displays displayed information about neighbors discovered by EIGRP.
Step 13	show ip ospf Example: <pre>Device# show ip ospf</pre>	Displays general information about OSPF routing processes.
Step 14	show ip ospf neighbor [detail] Example: <pre>Device# show ip ospf neighbor [detail]</pre>	Displays OSPF-neighbor information on a per-interface basis.
Step 15	show ip protocols Example: <pre>Device# show ip protocols</pre>	Displays the parameters and current state of the active routing protocol process. <ul style="list-style-type: none"> • The status of EIGRP NSF configuration and support is displayed in the output.
Step 16	show isis database [detail] Example: <pre>Device# show isis database [detail]</pre>	Displays the IS-IS link-state database.
Step 17	show isis nsf Example: <pre>Device# show isis nsf</pre>	Displays the current state information regarding IS-IS NSF.

Configuration Examples for Nonstop Forwarding

Example NSF-Capable CEF

The CEF NSF feature operates by default while the networking device is running in SSO mode. No configuration is necessary. The following sample output shows that CEF is NSF capable:

```
Router# show cef state
```

```

CEF Status [RP]
CEF enabled/running
dCEF enabled/running
CEF switching enabled/running
CEF default capabilities:
Always FIB switching:      yes
Default CEF switching:    yes
Default dCEF switching:   yes
Update HWIDB counters:    no
Drop multicast packets:   no
CEF NSF capable:       yes
IPC delayed func on SSO:  no
RRP state:
I am standby RRP:         no
My logical slot:          0
RF PeerComm:              no

```

Example BGP NSF

The following partial output shows the BGP configuration on the SSO-enabled device:

```

Router# show running-config
router bgp 120
  bgp graceful-restart
  neighbor 10.2.2.2 remote-as 300

```

The following sample output shows that the graceful restart function is both advertised and received and that the address families have the graceful restart capability. If no address families were listed, then BGP NSF will not occur.

```

Router# show ip bgp neighbors
192.168.2.2
BGP neighbor is 192.168.2.2, remote AS YY, external link
  BGP version 4, remote router ID 192.168.2.2
  BGP state = Established, up for 00:01:18
  Last read 00:00:17, hold time is 180, keepalive interval is 60 seconds
  Neighbor capabilities:
    Route refresh:advertised and received(new)
  Address family IPv4 Unicast:advertised and received
    Address family IPv4 Multicast:advertised and received
    Graceful Restart Capabilty:advertised and received
      Remote Restart timer is 120 seconds
  Address families preserved by peer:
    IPv4 Unicast, IPv4 Multicast
  Received 1539 messages, 0 notifications, 0 in queue
  Sent 1544 messages, 0 notifications, 0 in queue
  Default minimum time between advertisement runs is 30 seconds

```

Example: EIGRP NSF

The following sample output shows that EIGRP NSF support is present in the installed software image.

- “EIGRP NSF-aware route hold timer is ...” is displayed in the output for either NSF-aware or NSF-capable devices, and the default or user-defined value for the route-hold timer is displayed.
- “EIGRP NSF enabled” or “EIGRP NSF disabled” appears in the output only when the NSF capability is supported by the device.

```
Device# show ip protocols

Routing Protocol is "eigrp 100"
  Outgoing update filter list for all interfaces is not set
  Incoming update filter list for all interfaces is not set
  Default networks flagged in outgoing updates
  Default networks accepted from incoming updates
  EIGRP metric weight K1=1, K2=0, K3=1, K4=0, K5=0
  EIGRP maximum hopcount 100
  EIGRP maximum metric variance 1
  Redistributing: eigrp 100
  EIGRP NSF-aware route hold timer is 240s
  EIGRP NSF enabled
    NSF signal timer is 20s
    NSF converge timer is 120s
  Automatic network summarization is in effect
  Maximum path: 4
  Routing for Networks:
    10.4.9.0/24
  Routing Information Sources:
    Gateway         Distance      Last Update
  Distance: internal 90 external 170
```

Example: Configuring Cisco NSF-OSPF

The following example shows how to enable Cisco Nonstop Forwarding (NSF) helper support in the router configuration mode:

```
Device> enable
Device# configure terminal
Device(config)# router ospf 400
Device(config-router)# nsf cisco helper
Device(config-router)# nsf ietf helper disable
Device(config-router)# end
```

The following sample output from the **show ip ospf nsf** command shows that NSF is enabled for Open Shortest Path First (OSPF) process 400. NSF helper mode is enabled by default on devices running NSF-compatible software. In this configuration, IETF helper mode is disabled for process 400.

```
Device> show ip ospf nsf

Routing Process "ospf 400"
Non-Stop Forwarding enabled
IETF NSF helper support disabled
Cisco NSF helper support enabled
  OSPF restart state is NO_RESTART
  Handle 2162698, Router ID 192.168.2.155, checkpoint Router ID 0.0.0.0
  Config wait timer interval 10, timer not running
  Dbase wait timer interval 120, timer not running
```

Example: Configuring IETF NSF-OSPF

The following example shows how to enable IETF Nonstop Forwarding (NSF) helper support in the router configuration mode:

```
Device> enable
Device# configure terminal
```

```
Device(config)# router ospf 500
Device(config-router)# nsf ietf helper strict-lsa-checking
Device(config-router)# nsf cisco helper disable
Device(config-router)# end
```

The following sample output from the **show ip ospf nsf** command shows that NSF is enabled for Open Shortest Path First (OSPF) process 500. NSF helper mode is enabled by default on devices running NSF-compatible software. In this configuration, Cisco helper mode is disabled.

```
Device> show ip ospf nsf

Routing Process "ospf 500"
Non-Stop Forwarding enabled
IETF NSF helper support enabled
Cisco NSF helper support disabled
  OSPF restart state is NO_RESTART
  Handle 1786466333, Router ID 10.1.1.1, checkpoint Router ID 0.0.0.0
  Config wait timer interval 10, timer not running
  Dbase wait timer interval 120, timer not running
```

Example IS-ISNSF

The following partial output shows that this device uses the Cisco implementation of IS-IS NSF. The display will show either Cisco IS-IS or IETF IS-IS configuration.

```
Router# show running-config
router isis
nsf cisco
```

In a Cisco NSF configuration, the display output is different on the active and the standby RPs.

The following sample output on the active RP shows that Cisco NSF is enabled on the device:

```
Router# show isis nsf
NSF is ENABLED, mode 'cisco'
RP is ACTIVE, standby ready, bulk sync complete
NSF interval timer expired (NSF restart enabled)
Checkpointing enabled, no errors
Local state:ACTIVE, Peer state:STANDBY HOT, Mode:SSO
```

The following sample output on the standby RP shows that NSF is enabled on the device (NSF restart enabled):

```
Router# show isis nsf
NSF enabled, mode 'cisco'
RP is STANDBY, chkpt msg receive count:ADJ 2, LSP 7
NSF interval timer notification received (NSF restart enabled)
Checkpointing enabled, no errors
Local state:STANDBY HOT, Peer state:ACTIVE, Mode:SSO
```

The following sample output shows that IETF NSF is configured for the IS-IS networking device:

```
Router# show isis nsf
NSF is ENABLED, mode IETF
NSF pdb state:Inactive
NSF L1 active interfaces:0
NSF L1 active LSPs:0
NSF interfaces awaiting L1 CSNP:0
Awaiting L1 LSPs:
NSF L2 active interfaces:0
```



```

NSF L2 active LSPs:0
NSF interfaces awaiting L2 CSNP:0
Awaiting L2 LSPs:
Interface:Serial3/0/2
  NSF L1 Restart state:Running
  NSF p2p Restart retransmissions:0
  Maximum L1 NSF Restart retransmissions:3
  L1 NSF ACK requested:FALSE
  L1 NSF CSNP requested:FALSE
  NSF L2 Restart state:Running
  NSF p2p Restart retransmissions:0
  Maximum L2 NSF Restart retransmissions:3
  L2 NSF ACK requested:FALSE
Interface:GigabitEthernet2/0/0
  NSF L1 Restart state:Running
  NSF L1 Restart retransmissions:0
  Maximum L1 NSF Restart retransmissions:3
  L1 NSF ACK requested:FALSE
  L1 NSF CSNP requested:FALSE
  NSF L2 Restart state:Running
  NSF L2 Restart retransmissions:0
  Maximum L2 NSF Restart retransmissions:3
  L2 NSF ACK requested:FALSE
  L2 NSF CSNP requested:FALSE
Interface:Loopback1
  NSF L1 Restart state:Running
  NSF L1 Restart retransmissions:0
  Maximum L1 NSF Restart retransmissions:3
  L1 NSF ACK requested:FALSE
  L1 NSF CSNP requested:FALSE
  NSF L2 Restart state:Running
  NSF L2 Restart retransmissions:0
  Maximum L2 NSF Restart retransmissions:3
  L2 NSF ACK requested:FALSE
  L2 NSF CSNP requested:FALSE

```

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco debug commands	<i>Cisco IOS Debug Command Reference</i>
Cisco IOS High Availability commands	<i>Cisco IOS High Availability Command Reference</i>
BGP support for NSF	BGP Support for Nonstop Routing (NSR) with Stateful Switchover (SSO) module in the <i>Cisco IOS IP Routing: BGP Configuration Guide</i>
EIGRP NSF awareness	EIGRP Nonstop Awareness module in the <i>Cisco IOS IP Routing: EIGRP Configuration Guide</i>
IPv6 BGP graceful restart	Implementing Multiprotocol BGP for IPv6 module in the <i>Cisco IOS IPv6 Configuration Guide</i>

Related Topic	Document Title
IPv6 RIP	Implementing RIP for IPv6 module in the <i>Cisco IOS IPv6 Configuration Guide</i>
IPv6 static routes	Implementing Static Routes for IPv6 module in the <i>Cisco IOS IPv6 Configuration Guide</i>
NSF/SSO--802.3ah OAM Support	Using Ethernet Operations, Administration, and Maintenance module in the <i>Cisco IOS Carrier Ethernet Configuration Guide</i>
NSF/SSO--Any Transport over MPLS (AToM)	Any Transport over MPLS and AToM Graceful Restart module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>
NSF/SSO--E-LMI Support	Configuring Ethernet Local Management Interface at a Provider Edge module in the <i>Cisco IOS Carrier Ethernet Configuration Guide</i>
NSF/SSO--MPLS VPN	Configuring NSF/SSO--MPLS VPN module in the <i>MPLS Configuration Guide</i>
Virtual Private LAN Services	NSF/SSO/ISSU Support for VPLS module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported, and support for existing MIBs has not been modified.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
RFC 3623	<i>Graceful OSPF Restart</i>
RFC 3847	<i>Restart Signaling for Intermediate System to Intermediate System (IS-IS)</i>
RFC 4781	<i>Graceful Restart Mechanism for BGP</i>

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for Nonstop Forwarding

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 13: Feature Information for Nonstop Forwarding

Feature Name	Releases	Feature Information
EIGRP Nonstop Forwarding (NSF) Awareness	12.2(18)S	NSF support for EIGRP allows an NSF-aware device that is running EIGRP to forward packets along routes known to a device performing a switchover operation or in a well-known failure condition. The following commands were introduced or modified: debug eigrp nsf , debug ip eigrp notifications , show ip eigrp neighbors , show ip protocols , timers graceful-restart purge-time , timers nsf route-hold .
MFIB: IPv4 SSO/ISSU	12.2(33)SRE	This feature was introduced.
Nonstop Forwarding Support for EIGRP	12.2(18)S 12.2(28)SB	NSF support for EIGRP allows an NSF-aware device that is running EIGRP to forward packets along routes known to a device performing a switchover operation or in a well-known failure condition. The following commands were introduced or modified: nsf(EIGRP) , router eigrp , timers nsf converge , timers nsf signal .
NSF Awareness--OSPF	12.2(31)SB2 15.0(1)S	Allows customer premises equipment (CPE) devices to participate in the upstream device's NSF recovery process. The following commands were introduced or modified: debug ospf nsf , nsf (OSPF) , nsf cisco , nsf ietf , show ip ospf neighbor , show ip ospf nsf .

Feature Name	Releases	Feature Information
NSF--OSPF (RFC 3623 OSPF Graceful Restart)	12.0(32)S 12.2(33)SRA 12.2(31)SB2 12.2(33)SXH	NSF for OSPFv2 in Cisco IOS software, using the IETF standardized graceful restart functionality as described in RFC 3623, was introduced. The following commands were introduced or modified: nsf cisco , nsf ietf , nsf (OSPF) .
NSF--Graceful Restart (GR) and Non Stop Routing (NSR) for IS-IS Road/FIT	15.0(1)S	This feature is supported.
NSF/SSO (Nonstop Forwarding with Stateful Switchover)	12.0(22)S 12.0(23)S 12.0(24)S 12.2(20)S 15.0(1)S	This feature was introduced. In Cisco IOS Release 12.0(23)S, support was added for 1xGE and 3xGE line cards on the Cisco 12000 series Internet router. In Cisco IOS Release 12.0(24)S, support was added for the following line cards on the Cisco 12000 series Internet router. <ul style="list-style-type: none"> • Engine 1 <ul style="list-style-type: none"> • 2-port OC-12/STM-4c DPT • Engine 2 <ul style="list-style-type: none"> • 1-port OC-48/STM-16c DPT • 8-port OC-3/STM-1c ATM • IP Service Engine (ISE) <ul style="list-style-type: none"> • 4-port OC-3c/STM-1c POS/SDH ISE • 8-port OC-3c/STM-1c POS/SDH ISE • 16-port OC-3c/STM-1c POS/SDH ISE • 4-port OC-12c/STM-4c POS/SDH ISE • 1-port OC-48c/STM-16c POS/SDH ISE • 4-port channelized OC-12/STM-4 (DS3/E3, OC-3c/STM-1c) POS/SDH ISE • 1-port channelized OC-48/STM-16 (DS3/E3, OC-3c/STM-1c) POS/SDH ISE The following commands were introduced or modified: bgp graceful-restart , debug isis nsf , ip cef distributed , nsf(IS-IS) , nsf interface wait , nsf interval , nsf t3 , router bgp , router isis , router ospf , show cef nsf , show cef state , show clns neighbors , show ip bgp , show ip bgp neighbors , show ip cef , show ip eigrp neighbors , show ip protocols , show isis database , show isis nsf .

Feature Name	Releases	Feature Information
NSF/SSO--MPLS VPN	12.2(25)S 12.2(28)SB 12.2(33)SRA 12.2(33)SXH	<p>This feature allows a provider edge (PE) router or Autonomous System Border Router (ASBR) (with redundant Route Processors) to preserve data forwarding information in a Multiprotocol Label Switching (MPLS) Virtual Private Network (VPN) when the primary Route Processor restarts.</p> <p>In 12.2(25)S, this feature was introduced on the Cisco 7500 series router.</p> <p>In 12.2(28)SB, support was added for the Cisco 10000 series routers.</p> <p>In 12.2(33)SRA, support was added for the Cisco 7600 series routers.</p>
NSF/SSO--Virtual Private LAN Services	12.2(33)SXI4 15.0(1)S	This feature was introduced.



CHAPTER 4

Performing an In Service Software Upgrade

This module describes the In Service Software Upgrade (ISSU) process and provides configuration examples for ISSU on Cisco ASR 1000 Series routers.

- [Finding Feature Information, on page 71](#)
- [Information About Performing an ISSU, on page 71](#)
- [How to Perform an ISSU, on page 73](#)
- [Configuration Examples for Performing an ISSU, on page 73](#)
- [Additional References, on page 74](#)
- [Feature Information for Performing an XE ISSU, on page 75](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see [Bug Search Tool](#) and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Information About Performing an ISSU

ISSU Process Overview

ISSU allows Cisco software to be upgraded or downgraded, at a router level, while the system continues to forward packets. ISSU takes advantage of the Cisco high availability infrastructure--Cisco NSF with SSO and hardware redundancy--and eliminates downtime associated with software upgrades or version changes by allowing updates while the system remains in service. Cisco high availability features combine to lower the impact that planned maintenance activities have on network service availability, with the results of less downtime and better access to critical systems.

SSO mode supports configuration synchronization. When images on the active and standby RPs are different, this feature allows the two Route Processors (RPs) to remain synchronized although they may support different sets of commands.

An ISSU-capable router consists of two RPs (active and standby) and one or more line cards. Before initiating the ISSU process, you must copy the Cisco IOS software into the file systems of both RPs

After you have copied the Cisco IOS software to both file systems, load the new version of Cisco IOS software onto the standby RP.

After switchover, the standby RP takes over as the new active RP.

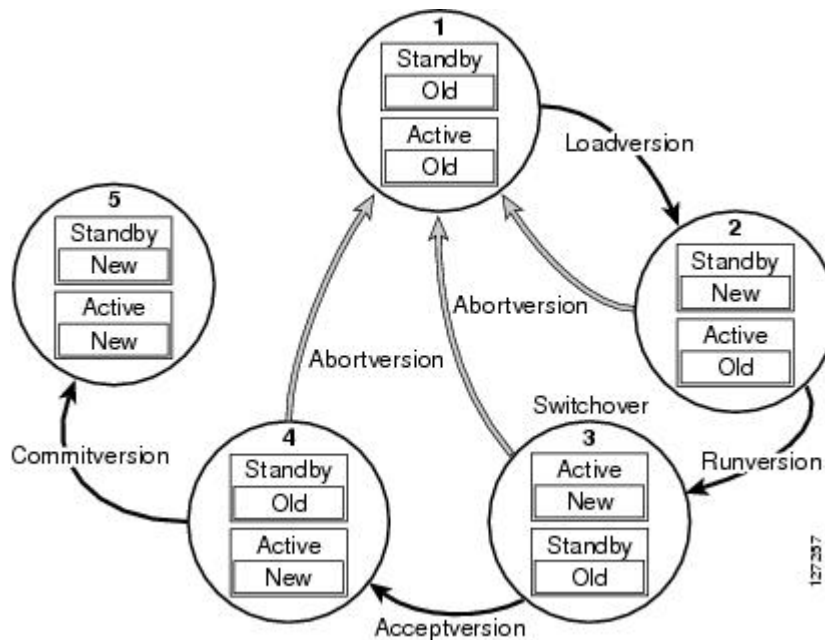
Then, the former active RP, which is now the new standby RP, is loaded with the new software.

The two RPs in a system can be in one of three different states during ISSU:

- Active--One RP is actively forwarding packets with old software. After the ISSU process is performed, the original active RP becomes the standby RP.
- Standby--Perform ISSU on the standby RP, loading it with new software. After the ISSU process is performed, the original standby RP is the new active RP.
- Hot standby--After the original standby RP becomes the new active RP, load the new software image into the new standby RP. Doing so makes the standby RP a hot standby RP.

The figure below shows the ISSU states during the ISSU process.

Figure 3: ISSU States During the ISSU Process



ISSU and the Cisco ASR 1000 Series Router

See the *Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide* for information about ISSU and Cisco ASR 1000 Series routers.

How to Perform an ISSU

Unlike SSO, which is a mode of operation for the device and a prerequisite for performing ISSU, the ISSU process is a series of steps performed while the router or switch is in operation. The steps result in the implementation of new or modified Cisco software, and have a minimal impact to traffic.

For information on performing Cisco IOS XE ISSU upgrades on the Cisco ASR 1000 Series Router, see the “[Software Upgrade Process](#)” section in the *Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide*.

Configuration Examples for Performing an ISSU

Example Verifying Redundancy Mode Before Beginning the ISSU Process

The following examples display verification that the system is in SSO mode and that slot R0 is the active RP1 and slot R1 is the standby RP1. Both RPs are running the same Cisco IOS XE Software image.

```
Router# show redundancy states
  my state = 13 -ACTIVE
  peer state = 8 -STANDBY HOT
    Mode = Duplex
    Unit ID = 48
  Redundancy Mode (Operational) = sso
  Redundancy Mode (Configured) = sso
  Redundancy State = sso
    Maintenance Mode = Disabled
    Manual Swact = enabled
  Communications = Up
    client count = 67
  client_notification_TMR = 30000 milliseconds
  RF debug mask = 0x0
Router# show platform

Chassis type: ASR1006
Slot      Type                State                Insert time (ago)
-----
0         ASR1000-SIP10         ok                   02:48:56
  0/0     SPA-2X1GE-V2         ok                   02:46:38
  0/1     SPA-2XOC3-POS        ok                   02:46:38
R0        ASR1000-RP1          ok, active          02:48:56
R1        ASR1000-RP1          ok, standby         02:48:56
F0        ASR1000-ESP10        ok, active          02:48:56
F1        ASR1000-ESP10        ok, standby         02:48:56
P0        ASR1006-PWR-AC       ok                   02:47:55
P1        ASR1006-PWR-AC       ok                   02:47:55
Slot      CPLD Version          Firmware Version
-----
0         07091401              12.2 (33r) XN2
R0        07062111              12.2 (33r) XN2
R1        07062111              12.2 (33r) XN2
F0        07051680              12.2 (33r) XN2
F1        07051680              12.2 (33r) XN2
```

Example Verifying the ISSU State

The following example displays and verifies the ISSU state:

```
Router# show issu state detail

--- Starting installation state synchronization ---
Finished installation state synchronization
No ISSU operation is in progress
```

The new version of the Cisco IOS XE Software must be present on both of the RPs. The directory information displayed for each of the RPs shows that the new version is present.

```
Router# dir harddisk:
Directory of harddisk:/
 11 drwx      16384 Jul 24 2008 15:04:47 +00:00 lost+found
1114113 drwx      65536 Nov 25 2008 16:58:36 +00:00 tracelogs
294913 drwx      4096 Jul 24 2008 15:14:39 +00:00 core
 12 -rw-    225308932 Nov 12 2008 15:50:37 +00:00
asr1000rpl-adventerprisek9.02.02.00.122-33.XNB-20080810_010002-mcp_dev_2.bin
 13 -rw-    209227980 Aug 20 2008 17:31:59 +00:00 asr1000special
 14 -rw-    222240972 Sep 8 2008 17:13:22 +00:00 rp_super.ppc.bin
 15 -rw-    209985740 Nov 25 2008 16:50:39 +00:00
asr1000rpl-adventerprisek9.02.01.02.122-33.XNA2.bin
39313059840 bytes total (38439649280 bytes free)
Router# dir stby-harddisk:
Directory of stby-harddisk:/
 11 drwx      16384 Jul 24 2008 15:05:35 +00:00 lost+found
1507329 drwx      73728 Nov 25 2008 16:58:50 +00:00 tracelogs
2424833 drwx      4096 Jul 24 2008 15:22:04 +00:00 core
 12 -rw-    225308932 Sep 8 2008 04:48:39 +00:00
asr1000rpl-adventerprisek9.02.02.00.122-33.XNB-20080810_010002-mcp_dev_2.bin
 13 -rw-    209227980 Aug 20 2008 17:41:21 +00:00 asr1000special
 14 -rw-    222240972 Sep 8 2008 18:04:26 +00:00 rp_super.ppc.bin
 15 -rw-    209985740 Nov 25 2008 16:55:11 +00:00
asr1000rpl-adventerprisek9.02.01.02.122-33.XNA2.bin
39313059840 bytes total (38438928384 bytes free)
```

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS High Availability commands	<i>Cisco IOS High Availability Command Reference</i>
FHRP and HSRP group shutdown	Configuring HSRP chapter of the <i>Cisco IOS XE IP Application Services Configuration Guide</i>
ISSU on the Cisco ASR 1000 Series Routers	In Service Software Upgrades chapter of the <i>Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide</i>
VRRP	Configuring VRRP chapter in the <i>Cisco IOS XE IP Application Services Configuration Guide</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported by this feature, and support for existing MIBs has not been modified by this feature.	To locate and download MIBs for selected platforms, Cisco IOS XE Software releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.	--

Technical Assistance

Description	Link
<p>The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.</p> <p>To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.</p> <p>Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.</p>	http://www.cisco.com/techsupport

Feature Information for Performing an XE ISSU

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 14: Feature Information for Performing an ISSU

Feature Name	Releases	Feature Information
In Service Software Upgrade (ISSU)	Cisco IOS XE Release 2.1	<p>The following features were introduced:</p> <ul style="list-style-type: none"> • Dual IOS processes on the same RP • In Service Software Upgrade (ISSU) <ul style="list-style-type: none"> • ISSU - ARP • ISSU - Frame Relay • ISSU - GLBPv6 • ISSU - HSRPv6 • ISSU - HDLC • ISSU - IGMP snooping • ISSU - IPv6 uRPF • ISSU - IS-IS • ISSU - Managed LNS MPLS • ISSU - MLD Access Group • ISSU - NAT • ISSU - PPP/MLP • ISSU - QoS • ISSU - SNMP <p>The following commands were introduced or modified issu abortversion, issu acceptversion, issu commitversion, issu loadversion, issu runversion, issu set rollback timer, show issu clients, show issu comp-matrix, show issu rollback timer, show issu sessions, show issu state, show redundancy.</p>
ISSU - ATM	Cisco IOS XE Release 2.3	This feature was introduced.
ISSU - HSRPv6 on VRF interfaces	Cisco IOS XE Release 3.1S	This feature was introduced for Cisco ASR 1000 Series Aggregation Services Routers.
ISSU - Multicast MPLS VPN	Cisco IOS XE Release 2.5	This feature was introduced.



CHAPTER 5

AAA High Availability Support for Local PPPoX Sessions

This feature enhances the authentication, authorization, and accounting (AAA) capability to meet high availability (HA) criteria for locally terminated Point-to-Point Protocol (PPP) over Ethernet (PPPoE) and PPPoEoX sessions, where *X* represents VLAN or QinQ. The following Feature Manager features are supported in this implementation of AAA HA:

- Absolute (session) timeout
- Idle timeout
- Access control lists (ACLs)
- ACL Filter
- Quality of service (QoS)
- [Finding Feature Information, on page 77](#)
- [Restrictions for AAA High Availability Support for Local PPPoX Sessions, on page 78](#)
- [Information About AAA High Availability Support for Local PPPoX Sessions, on page 78](#)
- [How to Configure AAA High Availability Support for Local PPPoX Sessions, on page 80](#)
- [Additional References, on page 80](#)
- [Feature Information for AAA High Availability Support for Local PPPoX Sessions, on page 82](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see [Bug Search Tool](#) and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Restrictions for AAA High Availability Support for Local PPPoX Sessions

- If an administrator changes the protocol of a server group (for example, from RADIUS to TACACS+), HA will not be available for sessions configured to use that server group.
- IP sessions are not supported in this implementation of AAA HA.
- This implementation of AAA HA supports only locally terminated PPPoX sessions, including the following:
 - PPP over Ethernet (PPPoE)
 - PPPoE terminated into a multiprotocol label switching (MPLS) virtual private network (VPN)
 - PPPoEoE 802.1q into MPLS VPN
 - PPPoEoE 802.1q-in-q into MPLS VPN
 - Dynamic Host Configuration Protocol (DHCP) VPN ID option 82
 - Per VPN AAA
- The following Feature Manager features are not supported in this implementation of AAA HA:
 - Prepaid Time Monitor
 - Prepaid Volume Monitor
 - L4 Redirect
 - Traffic Classification
 - Portbundle Hostkey
 - IPv6 DHCP from AAA

Information About AAA High Availability Support for Local PPPoX Sessions

AAA HA Enhancement

Cisco HA delivers carrier grade reliability with Cisco devices running Cisco IOS XE software. Carrier grade means that service disruption because of outages, service upgrades, or other maintenance activities on Cisco IOS XE platforms are rarely experienced. To achieve this level of service, Cisco uses two route processors to manage and control the sessions and services for each device. One processor is active and the other is in standby mode, ready to provide backup. A transition from the active processor to the standby processor is transparent to the end user, but not necessarily to the service provider.

The router must maintain the following information during transient component failures:

- Authentication status of clients
- Authorization status
- Accounting and billing information

To maintain this information during transitions to the standby processor, Cisco IOS XE software uses an HA replay model to re-create as much state and database information as possible between the active and standby devices. The HA replay model works within existing external AAA server protocols to achieve the desired behavior.

HA and Authentication

For authentication, only the following state information is maintained: knowledge that a session authenticated on the active processor need not be reauthenticated on the standby processor. Each authentication protocol, such as local, TACACS+, or RADIUS, responds in its protocol-specific way to an authentication request from a standby device. All AAA client authentication replies on a standby device should be successful.

HA and Authorization

The HA process for authorization data is different from the authentication process. The AAA server caches the authorization responses for the sessions in order to provide the appropriate authorization attributes to AAA clients during a session replay. AAA clients use the authorization attributes to create a session copy on the standby route processor.

HA and Accounting

The AAA HA accounting framework takes advantage of existing AAA features such as system accounting and periodic accounting to limit the loss of accounting and billing information caused by a switchover between an active processor and a standby processor.

System Accounting

System accounting is a separate accounting capability that informs AAA servers about the state of a client device, such as a router. The AAA server receives a “System-Off” message when a controlled restart takes place on a client device. The message notifies the AAA server to clear any active sessions being managed for the specified client. When the client restarts and becomes available for new sessions, the AAA server receives a “System-On” message. The “System-On” message is also sent following uncontrolled restarts caused by device failures or other events that do not generate a “System-Off” message. In either case, the AAA server no longer maintains any active sessions for the specified client device. The server bills or accounts for the sessions prior to the “System-On” message and starts a new session.

AAA’s accounting HA solution does not add any new requirements to system accounting for AAA servers. Any switchover will look like a very fast, minimally disruptive outage. Although end users do not experience any loss of service during an HA switchover, AAA servers reset their sessions and restart accounting for all switched-over sessions.

Periodic Accounting

You can use periodic accounting to dynamically update records of session utilization for billing purposes. Periodic accounting minimizes the loss of usage statistics. HA does not eliminate the need to configure periodic accounting on a device if you require dynamic usage statistics for billing purposes. To achieve the HA level of reliability, the existing network topology configuration must be maintained.

How to Configure AAA High Availability Support for Local PPPoX Sessions

Configuring AAA High Availability Support for Local PPPoX Sessions

There are no configuration tasks associated with this feature. If you maintain your network topology for HA, then the AAA functions automatically participate in the HA feature for locally terminated PPPoX sessions.

Troubleshooting an AAA High Availability Configuration

SUMMARY STEPS

1. `enable`
2. `debug aaa redundancy`
3. `disable`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enters the privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password, if prompted to do so.
Step 2	debug aaa redundancy Example: Router# debug aaa redundancy	Displays AAA synchronization data for the session synchronization to the standby device.
Step 3	disable Example: Router# disable	Exits to user EXEC mode.

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco debug commands	<i>Cisco IOS Debug Command Reference</i>

Related Topic	Document Title
Cisco IOS High Availability commands	<i>Cisco IOS High Availability Command Reference</i>
BGP support for NSF	BGP Support for Nonstop Routing (NSR) with Stateful Switchover (SSO) module in the <i>Cisco IOS IP Routing: BGP Configuration Guide</i>
EIGRP NSF awareness	EIGRP Nonstop Awareness module in the <i>Cisco IOS IP Routing: EIGRP Configuration Guide</i>
IPv6 BGP graceful restart	Implementing Multiprotocol BGP for IPv6 module in the <i>Cisco IOS IPv6 Configuration Guide</i>
IPv6 RIP	Implementing RIP for IPv6 module in the <i>Cisco IOS IPv6 Configuration Guide</i>
IPv6 static routes	Implementing Static Routes for IPv6 module in the <i>Cisco IOS IPv6 Configuration Guide</i>
NSF/SSO--802.3ah OAM Support	Using Ethernet Operations, Administration, and Maintenance module in the <i>Cisco IOS Carrier Ethernet Configuration Guide</i>
NSF/SSO--Any Transport over MPLS (AToM)	Any Transport over MPLS and AToM Graceful Restart module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>
NSF/SSO--E-LMI Support	Configuring Ethernet Local Management Interface at a Provider Edge module in the <i>Cisco IOS Carrier Ethernet Configuration Guide</i>
NSF/SSO--MPLS VPN	Configuring NSF/SSO--MPLS VPN module in the <i>MPLS Configuration Guide</i>
Virtual Private LAN Services	NSF/SSO/ISSU Support for VPLS module in the <i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported, and support for existing MIBs has not been modified.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
RFC 3623	<i>Graceful OSPF Restart</i>
RFC 3847	<i>Restart Signaling for Intermediate System to Intermediate System (IS-IS)</i>
RFC 4781	<i>Graceful Restart Mechanism for BGP</i>

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for AAA High Availability Support for Local PPPoX Sessions

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 15: Feature Information for AAA HA Support for Local PPPoX Sessions

Feature Name	Releases	Feature Information
AAA High Availability Support for Local PPPoX Sessions	Cisco IOS XE Release 2.1	This feature enhances the AAA capability to meet HA criteria for locally terminated PPPoE and PPPoEoX sessions. The following command was introduced or modified: debug aaa redundancy.