



Preface

This section explains the objectives and intended audience of this publication and describes the conventions that convey instructions and other information.

Objectives

This guide provides instructions for installing, migrating, and uninstalling Cisco Hosted Collaboration Mediation (HCM) Release 1.1 on a Linux system.

Audience

The primary audience for this guide includes network operations personnel and system administrators. This guide assumes that you are familiar with the following products and topics:

- Basic internetworking terminology and concepts
- Red Hat Enterprise Linux
- Cisco Secure Access Control System (ACS) Server
- JBoss Application Server
- MySQL Administration
- Oracle database administration

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Displayed session and system information	screen font
Information that the user must enter	boldface screen font
Variables that the user must supply	<i>italic screen</i> font
Menu items and button names	boldface font
Selecting a menu item	Option > Network Preferences



Caution

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the manual.



Timesaver

Means *the described action saves time*. You can save time by performing the action described in the paragraph.



Tip

Means *the following information will help you solve a problem*.

Product Documentation

Table 1 lists the HCM documentation set.

We sometimes update the documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates. You must access the links in Table 1 for the most current HCM 1.1 documentation.

Table 1 **Product Documentation**

Document Title	Available Formats
<i>User Guide for Cisco Hosted Collaboration Mediation 1.1</i>	On Cisco.com: http://www.cisco.com/en/US/products/ps11243/products_user_guide_list.html
<i>Installation Guide for Cisco Hosted Collaboration Mediation 1.1 (this document)</i>	On Cisco.com: http://www.cisco.com/en/US/products/ps11243/rod_installation_guides_list.html
<i>Release Notes for Cisco Hosted Collaboration Mediation 1.1</i>	On Cisco.com: http://www.cisco.com/en/US/products/ps11243/rod_release_notes_list.html
<i>Programmer's Guide for Cisco Hosted Collaboration Mediation Interface 1.1</i>	On Cisco.com: http://www.cisco.com/en/US/products/ps11243/rod_technical_reference_list.html
<i>Open Source Used In Cisco Hosted Collaboration Mediation 1.1</i>	On Cisco.com: http://www.cisco.com/en/US/products/ps11243/products_licensing_information_listing.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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