

# **Managing Cisco NFVI Security**

The following topics describe Cisco NFVI network and application security and best practices.

- Verifying Management Node Network Permissions, on page 1
- Verifying Management Node File Permissions, on page 2
- Viewing Administrator Access Attempts, on page 2
- Verifying SELinux, on page 3
- Validating Port Listening Services, on page 3
- Validating Non-Root Users for OpenStack Services, on page 4
- Verifying Password Strength, on page 4
- Reconfiguring Passwords and OpenStack Configurations, on page 5
- Enabling CVIMMON Post Pod Installation, on page 9
- Enabling NFVIMON Post Pod Install, on page 9
- Reconfiguring CIMC Password on an Existing Install, on page 11
- Increasing Provider and Tenant VLAN Ranges, on page 12
- Fernet Key Operations, on page 13
- Managing Certificates, on page 14
- Reconfiguring TLS Certificates, on page 14
- Enabling Keystone v3 on an Existing Install, on page 15
- Cisco VIM Monitor Alerting Rules Customization, on page 21
- Alert Manager and Receiver Customization, on page 24

## **Verifying Management Node Network Permissions**

The Cisco NFVI management node stores sensitive information related to Cisco NFVI operations. Access to the management node can be restricted to requests coming from IP addresses known to be used by administrators. The administrator source networks is configured in the setup file, under [NETWORKING] using the admin source networks parameter.

To verify this host based firewall setting, log into the management node as an admin user and list the rules currently enforces by iptables. Verify that the source networks match the values configured. If no source networks have been configured, then all source traffic is allowed. However, note that only traffic destined to ports with known admin services is allowed to pass. The **admin\_source\_networks** value can be set at install time or changed through a reconfigure.

[root@control-server-1 ~]# iptables -list
Chain INPUT (policy ACCEPT)

```
prot opt source
icmp -- anywhere
                                          destination
target
ACCEPT
                                         anvwhere
          tcp -- 10.0.0.0/8
                                        anywhere
                                                              tcp dpt:ssh
          tcp -- 172.16.0.0/12
ACCEPT
                                        anywhere
                                                              tcp dpt:ssh
          tcp -- 10.0.0.0/8
tcp -- 172.16.0.0/12
                                                               tcp dpt:https
ACCEPT
                                         anywhere
                                         anywhere
                                                               tcp dpt:https
ACCEPT
                                         anywhere
                                                               tcp dpt:4979
          tcp -- 172.16.0.0/12
tcp -- 10.0.0.0/8
tcp -- 172.16.0.0/12
ACCEPT
                                        anywhere
                                                              tcp dpt:4979
                                        anywhere
                                                              tcp dpt:esmagent
                                       anywhere
ACCEPT
                                                              tcp dpt:esmagent
          tcp -- 10.0.0.0/8 anywhere
tcp -- 172.16.0.0/12 anywhere
tcp -- 10.0.0.0/8 anywhere
ACCEPT
          tcp -- 10.0.0.0/8
                                                              tcp dpt:8008
                                                               tcp dpt:8008
ACCEPT
          tcp -- 10.0.0.0/8
ACCEPT
                                                              tcp dpt:copy
          tcp -- 172.16.0.0/12 anywhere tcp -- 10.0.0.0/8 anywhere
ACCEPT
                                                             tcp dpt:copy
ACCEPT
                                                              tcp dpt:22250
          tcp -- 172.16.0.0/12 anywhere
ACCEPT
                                                              tcp dpt:22250
          all -- anywhere
                                         anywhere
                                                               state RELATED, ESTABLISHED
          all -- anywhere
DROP
                                          anywhere
```

# **Verifying Management Node File Permissions**

The Cisco NFVI management node stores sensitive information related to Cisco NFVI operations. These files are secured by strict file permissions. Sensitive files include secrets.yaml, openrc, \*.key, and \*.pem. To verify the file permissions, log into the management node as an admin user and list all of the files in the 
~/openstack-configs/ directory. Verify that only the owner has read and write access to these files. For example:

```
[root@control-server-1 ~]# 1s -1 ~/openstack-configs
total 172
-rw-----. 1 root root 3272 Jun 21 17:57 haproxy.key
-rw----. 1 root root 5167 Jun 21 17:57 haproxy.pem
-rw----. 1 root root 223 Aug 8 18:09 openrc
-rw----. 1 root root 942 Jul 6 19:44 secrets.yaml
[...]
```

## **Viewing Administrator Access Attempts**

As the UCS servers are part of the critical Cisco NFVI infrastructure, Cisco recommends monitoring administrator login access periodically.

To view the access attempts, use the **journalctl** command to view the log created by ssh. For example:

```
[root@control-server-1 ~]# journalctl -u sshd
-- Logs begin at Tue 2016-06-21 17:39:35 UTC, end at Mon 2016-08-08 17:25:06 UTC. --
Jun 21 17:40:03 hh23-12 systemd[1]: Started OpenSSH server daemon.
Jun 21 17:40:03 hh23-12 systemd[1]: Starting OpenSSH server daemon...
Jun 21 17:40:03 hh23-12 sshd[2393]: Server listening on 0.0.0.0 port 22.
Jun 21 17:40:03 hh23-12 sshd[2393]: Server listening on :: port 22.
Jun 21 17:40:43 hh23-12 sshd[2393]: Server listening on :: port 22.
Jun 21 17:41:13 hh23-12 sshd[12657]: Connection closed by 171.70.163.201 [preauth]
Jun 21 17:41:13 hh23-12 sshd[12659]: Accepted password for root from 171.70.163.201 port 40499
Jun 21 17:46:41 hh23-12 systemd[1]: Stopping OpenSSH server daemon...
Jun 21 17:46:41 hh23-12 systemd[1]: Started OpenSSH server daemon.
Jun 21 17:46:41 hh23-12 systemd[1]: Starting OpenSSH server daemon...
Jun 21 17:46:41 hh23-12 sshd[13930]: Server listening on 0.0.0.0 port 22.
Jun 21 17:46:41 hh23-12 sshd[13930]: Server listening on :: port 22.
```

```
Jun 21 17:50:45 hh23-12 sshd[33964]: Accepted password for root from 171.70.163.201 port 40545

Jun 21 17:56:36 hh23-12 sshd[34028]: Connection closed by 192.168.212.20 [preauth]

Jun 21 17:57:08 hh23-12 sshd[34030]: Accepted publickey for root from 10.117.212.20 port 62819

Jun 22 16:42:40 hh23-12 sshd[8485]: Invalid user user1 from 10.117.212.20

Jun 22 16:42:40 hh23-12 sshd[8485]: input_userauth_request: invalid user user1 [preauth]
```

# **Verifying SELinux**

To minimize the impact of a security breach on a Cisco NFVI server, the Cisco VM enables SELinux (Security Enhanced Linux) to protect the server resources. To validate that SELinux is configured and running in enforcing mode, use the **sestatus** command to view the status of SELinux and verify that its status is enabled and in enforcing mode. For example:

```
[root@mgmt1 ~]# /usr/sbin/sestatus -v
SELinux status:
SELinuxfs mount:
                              /sys/fs/selinux
SELinux root directory:
                              /etc/selinux
Loaded policy name:
                              targeted
Current mode:
                               enforcing
Mode from config file:
                              permissive
Policy MLS status:
                              enabled
Policy deny unknown status:
                              allowed
Max kernel policy version:
                               28
```

# **Validating Port Listening Services**

To prevent access by unauthorized users and processes, Cisco NFVI has no extra services listening on network ports. To verify this, use the netstat -plnt command to get a list of all services listening on the node and verify that no unauthorized services are listening. For example:

-	[root@-control-server-1 ~]# netstat -plnt Active Internet connections (only servers)							
		nd-Q Local Address	Foreign Address	State	PID/Program			
name	-	-	3		_			
tcp	0	0 23.23.4.101:8776	0.0.0.0:*	LISTEN	24468/python2			
tcp	0	0 23.23.4.101:5000	0.0.0.0:*	LISTEN	19874/httpd			
tcp	0	0 23.23.4.101:5672	0.0.0.0:*	LISTEN	18878/beam.smp			
tcp	0	0 23.23.4.101:3306	0.0.0.0:*	LISTEN	18337/mysqld			
tcp	0	0 127.0.0.1:11211	0.0.0.0:*	LISTEN	16563/memcached			
tcp	0	0 23.23.4.101:11211	0.0.0.0:*	LISTEN	16563/memcached			
tcp	0	0 23.23.4.101:9292	0.0.0.0:*	LISTEN	21175/python2			
tcp	0	0 23.23.4.101:9999	0.0.0.0:*	LISTEN	28555/python			
tcp	0	0 23.23.4.101:80	0.0.0.0:*	LISTEN	28943/httpd			
tcp	0	0 0.0.0.0:4369	0.0.0.0:*	LISTEN	18897/epmd			
tcp	0	0 127.0.0.1:4243	0.0.0.0:*	LISTEN	14673/docker			
tcp	0	0 0.0.0.0:22	0.0.0.0:*	LISTEN	2909/sshd			
tcp	0	0 23.23.4.101:4567	0.0.0.0:*	LISTEN	18337/mysqld			
tcp	0	0 23.23.4.101:15672	0.0.0.0:*	LISTEN	18878/beam.smp			
tcp	0	0 0.0.0.0:35672	0.0.0.0:*	LISTEN	18878/beam.smp			

tcp	0	0 127.0.0.1:25	0.0.0.0:*	LISTEN	4531/master
tcp	0	0 23.23.4.101:35357	0.0.0.0:*	LISTEN	19874/httpd
tcp	0	0 23.23.4.101:8000	0.0.0.0:*	LISTEN	30505/python
tcp	0	0 23.23.4.101:6080	0.0.0.0:*	LISTEN	27996/python2
tcp	0	0 23.23.4.101:9696	0.0.0.0:*	LISTEN	22396/python2
tcp	0	0 23.23.4.101:8004	0.0.0.0:*	LISTEN	30134/python
tcp	0	0 23.23.4.101:8773	0.0.0.0:*	LISTEN	27194/python2
tcp	0	0 23.23.4.101:8774	0.0.0.0:*	LISTEN	27194/python2
tcp	0	0 23.23.4.101:8775	0.0.0.0:*	LISTEN	27194/python2
tcp	0	0 23.23.4.101:9191	0.0.0.0:*	LISTEN	20752/python2
tcp6	0	0 :::9200	:::*	LISTEN	18439/xinetd
tcp6	0	0 :::4369	:::*	LISTEN	18897/epmd
tcp6	0	0 :::22	:::*	LISTEN	2909/sshd
tcp6	0	0 ::1:25	:::*	LISTEN	4531/master

# Validating Non-Root Users for OpenStack Services

To prevent unauthorized access, Cisco NFVI runs OpenStack processes as a non-root user. To verify OpenStack processes are not running as root, use the **ps** command to get a list of all node processes. In the following example the user is 162:

```
[root@control-server-1 ~] # ps -aux | grep nova-api
      27194 0.6 0.0 360924 132996 ?
                                                Aug08 76:58 /usr/bin/python2
/usr/bin/nova-api
162 27231 0.0 0.0 332192 98988 ?
                                           S
                                                Aug08
                                                       0:01 /usr/bin/python2
/usr/bin/nova-api
      27232 0.0 0.0 332192 98988 ?
                                                       0:01 /usr/bin/python2
162
                                                Aug08
/usr/bin/nova-api
     27233 0.0 0.0 332192 98988 ?
                                                Aug08
                                                       0:01 /usr/bin/python2
/usr/bin/nova-api
```

### **Verifying Password Strength**

Cisco NFVI passwords can be generated in two ways during installation:

- The Cisco NFVI installer generates unique passwords automatically for each protected service.
- You can provide an input file containing the passwords you prefer.

Cisco-generated passwords are unique, long, and contain a mixture of uppercase, lowercase, and numbers. If you provide the passwords, password strength is your responsibility.

You can view the passwords by displaying the secrets.yaml file. For example:

```
[root@mgmt1 ~]# cat ~/openstack-configs/secrets.yaml
ADMIN_USER_PASSWORD: QaZ12n13wvvNY7AH
CINDER_DB_PASSWORD: buJL8pAfytoJ01cm
CINDER_KEYSTONE_PASSWORD: AYbcB8mx6a50t549
CLOUDPULSE_KEYSTONE_PASSWORD: HAT6vbl7Z56yZLtN
COBBLER_PASSWORD: bax8leYFyyDon0ps
CPULSE_DB_PASSWORD: aYGSZURpGChztbMv
DB_ROOT_PASSWORD: bjb3Uvwus6cvaNe5
KIBANA_PASSWORD: c50e57Dbm7LF0dRV
[...]
```

## **Reconfiguring Passwords and OpenStack Configurations**



Note

This section is not applicable, if you have installed the optional Cisco Virtual Topology System. For information about use of passwords when VTS is installed, see *Installing Cisco VTS* section in the *Cisco NFV Infrastructure 2.4 Installation Guide*.

You can reset some configurations after installation including the OpenStack service password and debugs, TLS certificates, and ELK configurations. Two files, secrets.yaml and openstack\_config.yaml which are located in:/root/installer-{tag id}/openstack-configs/, contain the passwords, debugs, TLS file location, and ELK configurations. Also, Elasticsearch uses disk space for the data that is sent to it. These files can grow in size, and Cisco VIM has configuration variables that establishes the frequency and file size under which they are rotated.

Cisco VIM installer generates the OpenStack service and database passwords with 16 alphanumeric characters and stores those in /root/openstack-configs/secrets.yaml. You can change the OpenStack service and database passwords using the password reconfigure command on the deployed cloud. The command identifies the containers affected by the password change and restarts them so the new password can take effect.



Note

Always schedule the password reconfiguration in a maintenance window as the container restart might disrupt the control plane.

Run the following command to view the list of passwords and configurations:

```
[root@mgmt1 ~] # cd ~/installer-xxxx
[root@mgmt1 installer-xxxx]# ciscovim help reconfigure
usage: ciscovim reconfigure [--regenerate secrets] [--setpassword <secretkey>]
                           [--setopenstackconfig <option>]
Reconfigure the openstack cloud
Optional arguments:
 --regenerate secrets
                               Regenerate All Secrets
 --setpassword <secretkey>
                               Set of secret keys to be changed.
 --setopenstackconfig <option> Set of Openstack config to be changed.
[root@mgmt1 ~]# ciscovim list-openstack-configs
             Name
                                                Option
     CINDER DEBUG LOGGING
                                                False
     KEYSTONE DEBUG LOGGING
                               False
   CLOUDPULSE VERBOSE LOGGING |
                                                 True
     MAGNUM VERBOSE LOGGING |
                                                 True
```

```
NOVA DEBUG LOGGING
                                            True
    NEUTRON_VERBOSE_LOGGING
                                            True
     external lb vip cert | /root/openstack-configs/haproxy.pem
     GLANCE VERBOSE LOGGING |
                                           True
                  elk rotation frequency
                                          monthly
   CEILOMETER VERBOSE LOGGING |
                                           True
    elk rotation del older |
                                             10
      HEAT DEBUG LOGGING
                                           False
    KEYSTONE_VERBOSE_LOGGING |
                                            True
    external_lb_vip_cacert | /root/openstack-configs/haproxy-ca.crt |
     MAGNUM DEBUG LOGGING
                                            True
    CINDER VERBOSE LOGGING
                                            True
     elk rotation size
                                             2.
    CLOUDPULSE DEBUG LOGGING |
                                           False
    NEUTRON DEBUG LOGGING |
                                            True
     HEAT VERBOSE LOGGING
                                            True
    CEILOMETER DEBUG LOGGING
                                           False
     GLANCE DEBUG LOGGING
                                           False
     NOVA VERBOSE LOGGING
                                            True
[root@mgmt1 installer-xxxx]#
[root@mgmt1 installer-xxxx]# ciscovim list-password-keys
+----+
| Password Keys
+-----+
| COBBLER PASSWORD
| CPULSE DB PASSWORD
| DB ROOT PASSWORD
| KIBANA PASSWORD
| GLANCE DB PASSWORD
| GLANCE KEYSTONE PASSWORD
| HAPROXY PASSWORD
| HEAT DB PASSWORD
| HEAT KEYSTONE PASSWORD
| HEAT STACK DOMAIN ADMIN PASSWORD
| HORIZON SECRET KEY
| KEYSTONE_ADMIN_TOKEN
| KEYSTONE DB PASSWORD
| METADATA PROXY SHARED SECRET
| NEUTRON DB PASSWORD
| NEUTRON KEYSTONE PASSWORD
| NOVA DB PASSWORD
| NOVA KEYSTONE PASSWORD
| RABBITMQ ERLANG COOKIE
| RABBITMQ PASSWORD
| WSREP PASSWORD
[root@mgmt1 installer-xxxx]#
```

You can change specific password and configuration identified from the available list.

#### Run the reconfiguration command as follows:

```
[root@mgmt1 ~]# ciscovim reconfigure --setpassword ADMIN_USER_PASSWORD,NOVA_DB_PASSWORD
--setopenstackconfig HEAT_DEBUG_LOGGING,HEAT_VERBOSE_LOGGING
Password for ADMIN_USER_PASSWORD:
Password for NOVA_DB_PASSWORD:
Enter T/F for option HEAT_DEBUG_LOGGING:T
Enter T/F for option HEAT_VERBOSE_LOGGING:T
```

The password must be alphanumeric and can be maximum 32 characters in length.

Following are the configuration parameters for OpenStack:

Configuration Parameter	Allowed Values
CEILOMETER_DEBUG_LOGGING	T/F (True or False)
CEILOMETER_VERBOSE_LOGGING	T/F (True or False)
CINDER_DEBUG_LOGGING	T/F (True or False)
CINDER_VERBOSE_LOGGING	T/F (True or False)
CLOUDPULSE_DEBUG_LOGGING	T/F (True or False)
CLOUDPULSE_VERBOSE_LOGGING	T/F (True or False)
GLANCE_DEBUG_LOGGING	T/F (True or False)
GLANCE_VERBOSE_LOGGING	T/F (True or False)
HEAT_DEBUG_LOGGING	T/F (True or False)
HEAT_VERBOSE_LOGGING	T/F (True or False)
KEYSTONE_DEBUG_LOGGING	T/F (True or False)
KEYSTONE_VERBOSE_LOGGING	T/F (True or False)
MAGNUM_DEBUG_LOGGING	T/F (True or False)
MAGNUM_VERBOSE_LOGGING	T/F (True or False)
NEUTRON_DEBUG_LOGGING	T/F (True or False)
NEUTRON_VERBOSE_LOGGING	T/F (True or False)
NOVA_DEBUG_LOGGING	T/F (True or False)
NOVA_VERBOSE_LOGGING	T/F (True or False)
elk_rotation_del_older	Days after which older logs are purged
elk_rotation_frequency	Available options: "daily", "weekly", "fortnightly", "monthly"
elk_rotation_size	Gigabytes (entry of type float/int is allowed)
external_lb_vip_cacert	Location of HAProxy CA certificate

external_lb_vip_cert	Location of HAProxy certificate
NOVA_RAM_ALLOCATION_RATIO	Mem oversubscription ratio (from 1.0 to 4.0)
NOVA_CPU_ALLOCATION_RATIO	CPU allocation ratio (from 1.0 to 16.0)
ES_SNAPSHOT_AUTODELETE	Elastic search auto-delete configuration, can manage the following:
	period: ["hourly", "daily", "weekly", "monthly"] # Frequency of cronjob to check for disk space
	threshold_warning: <1-99> # % of disk space occupied to display warning message
	threshold_low: <1-99> # % of disk space occupied after cleaning up snapshots
	threshold_high: <1-99> # % of disk space when starting to delete snapshots

Alternatively, you can regenerate all passwords using regenerate\_secrets command option as follows:

```
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim reconfigure --regenerate secrets
```

In addition to the services passwords, you can change the debug and verbose options for Heat, Glance, Cinder, Nova, Neutron, Keystone and Cloudpulse in /root/openstack-configs/openstack\_config.yaml. You can modify the other configurations including the ELK configuration parameters, API and Horizon TLS certificates, Root CA, NOVA\_EAMALLOCATION\_RATIO and ES\_SNAPSHOT\_AUTODELETE. When reconfiguring these options (For Example API and TLS), some control plane downtime will occur, so plan the changes during maintenance windows.

The command to reconfigure these elements are:

#### ciscovim reconfigure

The command includes a built-in validation to ensure that you do not enter typos in the secrets.yaml or openstack\_config.yaml files.

When reconfiguration of password or enabling of openstack-services fails, all subsequent pod management operations are blocked. In such case, you can contact Cisco TAC to resolve the situation.



Note

- For pod operations, OpenStack uses the service accounts such as admin, cinder, glance, heat, heat\_domain\_admin, neutron, nova, placement, and cloudpulse. These accounts use passwords to authenticate each other for standard operations. You must not change the password used by these accounts, other than using the ciscovim reconfigure operation. To enforce this behavior, starting Cisco VIM 2.4.5, the "change password" panel is disabled on the Horizon dashboard for these accounts.
- You should create personal OpenStack user accounts for those who need OpenStack admin or member access. You can change the passwords for these accounts through the Horizon dashboard, OpenStack CLI, or OpenStack client interface.

### **Enabling CVIMMON Post Pod Installation**

CVIMMON, an extensive monitoring solution, is designed to monitor a single pod from a single management system. Cisco VIM can be optionally installed with CVIMMON, to monitor the health and performance of the NFV infrastructure. CVIMMON is enabled by extending the setup\_data.yaml with relevant information on an existing pod, using the reconfigure option.

Post installation of Cisco VIM 2.4.3 or later versions, you can enable CVIMMON and CVIM-TRAP (SNMP, SERVER MON) using the reconfigure option.



Note

CVIM-TRAP can be enabled, only if CVIMMON exists. Once the CVIMMON or CVIM-TRAP is enabled, it cannot be disabled again.

To enable the CVIMMON and SNMP features or to change the individual parameters in CVIMMON and SNMP:

1. Take a backup of setup\_data file and update it manually with the configuration details by entering the following command:

```
# cd /root/
# mkdir MyDir
# cp /root/openstack-configs/setup_data.yaml /root/MyDir
# cd /root/MyDir
```

- **2.** Edit the setup data.
- **3.** Save the file and execute the below command. For sample configuration, see *Enabling CVIMMON on Cisco VIM* section of *CVIM Installation Guide*

#ciscovim --setupfile /root/MyDir/setup data.yaml reconfigure



Note

Migration from SNMPv2 to SNMPv3 is only supported, but not vice-versa.

# **Enabling NFVIMON Post Pod Install**

You can optionally install Cisco VIM with a third-party software known as NFVIMON. which is used to monitor the health and performance of the NFV infrastructure. The NFVIMON feature enables extensive monitoring and performance data for various components of the cloud infrastructure including Cisco UCS blade and rack servers, service profiles, Nexus top of rack switches, fabric connections and also the OpenStack instances. The monitoring system is designed such that it can monitor single or multiple Pods from a single management system. NFVIMON can be enabled by extending the setup\_data.yaml with relevant information on an existing pod, through the reconfigure option.

NFVIMON consists of 4 components: dispatcher, collector, Resource Manager (RM) and control-center with Cisco Zenpacks (CC). As NVIFMON is a third party software, care has been taken to make sure its integration into VIM is loosely coupled and the VIM automation only deals with installing the minimal software piece

(dispatcher) needed to monitor the pod. The installing of the other NFVIMON components (collector, Resource Manager (RM) and control-center with Cisco Zenpacks (CC)), are Cisco Advance Services led activity and those steps are outside the scope of the current install guide.

### Before you Begin

Ensure that you have engaged with Cisco Advance Services on the planning and installation of the NFVIMON accessories along with its network requirements. Also, the image information of collector, Resource Manager (RM) and control-center with Cisco Zenpacks (CC)) is available only through Cisco Advance Services. At a high level, have a node designated to host a pair of collector VM for each pod, and a common node to host CC and RM VMs, which can aggregate and display monitoring information from multiple pods. In terms of networking, the collectors VMs need to have 2 interfaces: an interface in br\_mgmt of the VIM, and another interface that is routable, which can reach the VIM Installer REST API and the RM VMs. As the collector VM is sitting in an independent node, 4 IPs from the management network of the pod should be pre-planned and reserved. Install steps of the collector, Resource Manager (RM) and control-center with Cisco Zenpacks (CC)) are Cisco Advance Services led activity.

#### **Installation of NFVIMON Dispatcher**

The dispatcher is the only component in NFVIMON offering that is managed by VIM orchestrator. While the dispatcher acts as a conduit to pass openstack information of the pod to the collectors, it is the Cisco NFVI Zenpack sitting in the CC/RM node, that gathers the node level information. To enable dispatcher as part of the VIM Install, update the setup data with the following information:

```
#Define the PODNAME
PODNAME: <PODNAME with no space>; ensure that this is unique across all the pods
NFVTMON:
 MASTER:
                          # Master Section
    admin ip: <IP address of Control Centre VM>
 COLLECTOR:
              # Collector Section
management vip: <VIP for ceilometer/dispatcher to use> #Should be unique across the VIM
Pod; Should be part of br_mgmt network
   Collector VM Info:
       hostname: <hostname of Collector VM 1>
       password: <password for collector vm1> # max length of 32
      ccuser password: <password from master for 'ccuser' (to be used for self monitoring)>
  # max length of 32
        admin ip: <ssh ip collector vm1> # Should be part of br api network
       management ip: <mgmt ip collector vml> # Should be part of br mgmt network
       hostname: <hostname of Collector VM 2>
       password: password for collector vm2> # max length of 32
      ccuser password: <password from master for 'ccuser' (to be used for self monitoring)>
  # max length of 32
       admin ip: <ssh ip collector vm2> # Should be part of br api network
       management ip: <mgmt ip collector vm2> # Should be part of br mgmt network
  DISPATCHER:
    rabbitmq username: admin # Pod specific user for dispatcher module in
ceilometer-collector
```

To monitor ToR, ensure that the following TORSWITCHINFO sections are defined in the setup data.yaml.

```
TORSWITHCINFO:
   SWITCHDETAILS:
-
   hostname: <switch_a_hostname>:  # Mandatory for NFVIMON if switch monitoring is
needed
   username: <TOR switch username>  # Mandatory for NFVIMON if switch monitoring is
needed
```

```
password: <TOR switch password>
                                         # Mandatory for NFVBENCH; Mandatory for NFVIMON
if switch monitoring is needed
      ssh ip: <TOR switch ssh ip>
                                         # Mandatory for NFVIMON if switch monitoring is
needed
      hostname: <switch b hostname>:
                                          # Mandatory for NFVIMON if switch monitoring is
needed
      username: <TOR switch username>
                                          # Mandatory for NFVIMON if switch monitoring is
needed
                                         # Mandatory for NFVIMON if switch monitoring is
      password: <TOR switch password>
      ssh_ip: <TOR switch ssh ip>
                                         # Mandatory for NFVIMON if switch monitoring is
needed
```

To initiate the integration of NFVIMON on an existing pod, copy the setupdata into a local dir and update it manually with information listed above, and then run the reconfiguration command as follows:

```
[root@mgmt1 ~]# cd /root/
[root@mgmt1 ~]# mkdir MyDir
[root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml>
[root@mgmt1 ~]# vi my_setup_data.yaml (update the setup_data to include NFVIMON related info)
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim reconfigure --setupfile ~/MyDir/<my_setup_data.yaml>
```



Note

- Unconfiguration of this feature is not supported.
- NFVIMON is supported only on a pod running with Keystone v2.
- NFVIMON needs root privileges as the non-root admin keys cannot be used for monitoring.

# Reconfiguring CIMC Password on an Existing Install

Cisco VIM, allows you to reconfigure the CIMC password on an existing install along with OpenStack services.



Note

You must have a C-series pod, up and running with Cisco to reconfigure the CIMC password.

**Step 1** Update the cimc\_password in the CIMC-COMMON section, and/or the individual cimc\_password for each server and then run the reconfigure option provided by Ciscovimclient.

```
CIMC-COMMON:
    cimc_username: "admin"
    cimc_password: <"new password">
:
:
:
SERVERS:
:
control-server-2:
```

**Step 2** To change the CIMC password for the pod, copy the setupdata into a local location and update it manually with the CIMC password as shown in the snippet above. The new password must satisfy at least three of the following conditions:

**Note** Do not change CIMC password directly into the exiting /root/openstack-configs/setup data.yaml file.

- Must contain at least one lower case letter.
- Must contain at least one upper case letter.
- Must contain at least one digit between 0 to 9.
- One of these special characters !\$#@\%^-\_+=\*&
- Your password has to be 8 to 14 characters long.
- **Step 3** Run the vim reconfiguration command, to post update the setup data as follows:

```
[root@mgmt1 ~]# cd /root/
[root@mgmt1 ~]# mkdir MyDir
[root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml>
[root@mgmt1 ~]# cp <my_setup_data.yaml> <my_setup_data_original.yaml>
[root@mgmt1 ~]# vi my_setup_data.yaml (update the relevant CIMC setup_data to include LDAP info)
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim reconfigure --cimc_password --setupfile /root/MyDir/<my_setup_data.yaml>
```

**Note** After successful completion of the CIMC Password, reconfigure operation triggers an auto-back when the management node auto-back recovery feature is enabled. If the CIMC Password reconfigure fails, contact Cisco TAC to recover from the failure.

## **Increasing Provider and Tenant VLAN Ranges**

Cisco VIM, provides the flexibility of increasing the provider and tenant VLAN ranges after the post pod installation. Increasing provider and tenant VLAN ranges applies to C-series and B-series pod that is enabled with Cisco UCS Manager plugin. B-series pod running without Cisco UCS Manager plugin, cannot use this feature because of the inherent day-0 networking configuration to be done in FI.



Note

You should have the tenant and provider networks enabled on the pod from day-0.

To increase provider and tenant VLAN ranges enter the TENANT\_VLAN\_RANGES and/or PROVIDER\_VLAN\_RANGES in the setup\_data.yaml file and run the reconfigure command through Ciscovimclient as follows:

```
TENANT_VLAN_RANGES: old_vlan_info, new_vlan_info or/and
PROVIDER VLAN RANGES: old vlan info, new vlan info
```

To change the pod, copy the setupdata into a local dir and update it manually by running the following command:

```
[root@mgmt1 ~] # cd /root/ [root@mgmt1 ~] # mkdir MyDir [root@mgmt1 ~] # cd MyDir
```

Update the setup data, by running the following command:

```
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml> [root@mgmt1 ~]# vi my setup data.yaml (update the setup data with the right info)
```

Run the re-configuration command as follows:

```
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ./ciscovimclient/ciscovim reconfigure --setupfile ~/MyDir/<my setup data.yaml>
```

## **Fernet Key Operations**

Keystone fernet token format is based on the cryptographic authentication method - Fernet. Fernet is an implementation of Symmetric Key Encryption. Symmetric key encryption is a cryptographic mechanism that uses the same cryptographic key to encrypt plaintext and the same cryptographic key to decrypt ciphertext. Fernet authentication method also supports multiple keys where it takes a list of symmetric keys, performs all encryption using the first key in a list and attempts to decrypt using all the keys from that list.

The Cisco NFVI pods uses Fernet keys by default. The following operations can be carried out in Cisco NFVI pods.

To check if the fernet keys are successfully synchronized across the keystone nodes.

```
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim help check-fernet-keys
usage: ciscovim check-fernet-keys
```

Check whether the fernet keys are successfully synchronized across keystone nodes.

#### To set the fernet key frequency:

#### To forcefully rotate the fernet keys:

```
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim help rotate-fernet-keys
usage: ciscovim rotate-fernet-keys
Trigger rotation of the fernet keys on keystone
```

#### To resync the fernet keys across the keystone nodes:

```
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim help resync-fernet-keys
usage: ciscovim resync-fernet-keys
Resynchronize the fernet keys across all the keystone nodes
```

## **Managing Certificates**

When TLS protection is configured for the OpenStack APIs, the two certificate files, haproxy.pem and haproxy-ca.crt, are stored in the /root/openstack-configs/ directory. Clients running on servers outside of the deployed cloud to verify cloud authenticity need a copy of the root certificate (haproxy-ca.crt). If a well-known certificate authority has signed the installed certificate, no additional configuration is needed on client servers. However, if a self-signed or local CA is used, copy haproxy-ca.crt to each client. Following instructions specific to the client operating system or browser to install the certificate as a trusted certificate.

Alternatively, you can explicitly reference the certificate when using the OpenStack CLI by using the environment variable OS CACERT or command line parameter –cacert.

While Cisco NFVI is operational, a daily check is made to monitor the expiration dates of the installed certificates. If certificates are not nearing expiration, an informational message is logged. As the certificate approaches expiration, an appropriate warning or critical message is logged.

```
2017-04-24T13:56:01 INFO Certificate for OpenStack Endpoints at 192.168.0.2:5000 expires in 500 days
```

It is important to replace the certificates before they expire. After Cisco NFVI is installed, you can update the certificates by replacing the haproxy.pem and haproxy-ca.crt files and running the reconfigure command:

```
cd ~/installer-xxxx; ciscovim reconfigure
```

## **Reconfiguring TLS Certificates**

Cisco VIM provides a way to configure TLS certificates on-demand for any reason. For Example: certificate expiration policies governing certificate management.

Reconfiguration of certificates in general is supported in the following components:

Cisco VIM Rest API endpoints:

Steps to be performed to reconfigure certificate files are as follows:

• Copy the new key, CA root and certificate files into the ~/openstack-configs folder under the following filenames

```
cp <new-ca-root-cert> ~/openstack-configs/mercury-ca.crt
cp <new-key-file> ~/openstack-configs/mercury.key
cp <new-cert-file> ~/openstack-configs/mercury.crt
```

Once copied run the reconfigure steps as under:

```
cd ~/installer-xxxx/tools
./restapi.py -a reconfigure-tls
```

OpenStack API endpoints

Steps to be performed to reconfigure certificate files are as follows:

• Copy the new key, CA root and certificate files into the ~/openstack-configs folder under the following filenames

```
cp <new-ca-root-cert> ~/openstack-configs/haproxy-ca.crt
cp <new-cert-file> ~/openstack-configs/haproxy.pem
```

• Once copied run the reconfigure steps as follows:

```
cd ~/installer-xxxx; ciscovim reconfigure
```

- SwiftStack Service through Horizon and CinderBackup Service.
  - Reconfiguring TLS certificates for SwiftStack mainly involves client side certificate updates. The CA root certificate in both these cases is updated for components within OpenStack that are clients of the SwiftStack service in general.
  - Copy the new CA root certificate to the ~/openstack-configs folder and run reconfigure.

```
cp <new-ca-root-cert> ~/openstack-configs/haproxy-ca.crt
cd ~/installer-xxxx; ciscovim reconfigure
```

- Logstash service and Fluentd (client-side certificates).
  - For the Logstash service on the management node, both the key and certificate file are reconfigured as part of the reconfigure operation.
  - For the Fluentd service on the controllers, compute and storage nodes, the certificate file are reconfigured as part of the reconfigure operation.
  - Copy of the key and certificate files to the ~/openstack-configs folder on the management node and run reconfigure operation.

```
cp <new-key-file> ~/openstack-configs/logstash-forwarder.key
  cp <new-cert-file> ~/openstack-configs/logstash-forwarder.crt
cd ~/installer-xxxx; ciscovim reconfigure
```

# **Enabling Keystone v3 on an Existing Install**

To continue enhancing our security portfolio, and multi-tenancy with the use of domains, Keystone v3 support has been added in Cisco VIM from an authentication end-point. It should be noted that Keystone v2 and v3 are mutually exclusive. The administrator has to decide during install time the authentication end-point version to go with. By default, VIM orchestrator picks keystone v2 as the authentication end-point. So one can enable Keystonev3 as an install option on day-0 (see 2.4 CiscoVIM install guide), or enable it as a reconfigure option after the pod is installed. To enable Keystone v3 after the pod is installed, one needs to define the following under the optional service section in the setup\_data.yam filel.

```
# Optional Services:
OPTIONAL_SERVICE_LIST:
- keystonev3
```

To initiate the integration of Keystone v3 on an existing pod, copy the setupdata into a local dir and update it manually, then run reconfiguration command as follows:

```
[root@mgmt1 ~]# cd /root/
[root@mgmt1 ~]# mkdir MyDir
[root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml>
[root@mgmt1 ~]# vi my_setup_data.yaml (update the setup_data to include keystone v3 info)
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim --setupfile ~/MyDir/<my setup data.yaml> reconfigure
```

It should be noted that un-configuration of this feature is not supported today. Additionally, re-versioning Keystone API from v3 to v2 is also not supported.

### LDAP/AD support with Keystone v3

With the introduction of KeystoneV3, the openstack service authentication can now we delegated to an external LDAP/AD server. In Cisco VIM, this feature has been introduced optionally if the authorization is done by Keystone v3. Just like Keystonev3, this feature can be enabled on an existing pod running Cisco VIM. To avail of this feature post pod deployment, the setup\_data needs to be augmented with the following information during the installation of the pod.

An important pre-requisite for enabling AD/LDAP integration is that the AD/LDAP endpoint MUST be reachable from all the Controller nodes that run OpenStack Keystone Identity Service.

```
domain: <Domain specific name>
  user objectclass: <objectClass for Users> # e.g organizationalPerson
  group objectclass: <objectClass for Groups> # e.g. groupOfNames
  user tree dn: '<DN tree for Users>' # e.g. 'ou=Users,dc=cisco,dc=com'
  group tree_dn: '<DN tree for Groups>' # e.g. 'ou=Groups,dc=cisco,dc=com'
  suffix: '<suffix for DN>' # e.g. 'dc=cisco,dc=com'
 url: '<ldap:// host:port>' # e.g. 'ldap://172.26.233.104:389'
url: '<ldaps|ldap>://[<ip6-address>]:[port]'
e.g.ldap://[2001:420:293:2487:dlca:67dc:94b1:7e6c]:389 ---> note the mandatory "[..]"
around the ipv6 address
 user: '<DN of bind user>' # e.q. 'dc=admin,dc=cisco,dc=com', Optional but need to added
along with password.
 password: <password> # e.g. password of bind user, Optional but need to be added along
with DN of bind user.
user filter = (memberOf=CN=os-users, OU=OS-Groups, DC=mercury, DC=local)
user id attribute = sAMAccountName
user name attribute = sAMAccountName
user mail attribute = mail
                                       # Optional
group_tree_dn = ou=OS-Groups,dc=mercury,dc=local
group name attribute = sAMAccountName
group filter: '(&(objectClass=group)(|(cn=server-ops)(cn=admins)))' # Optional
group member attribute: memberUid # Optional
group id attribute: gidNumber # Optional
group members are ids: True
                                # Optional
chase referrals: <True or False> # Optional
```

Condition for LDAP user and password parameters are as follows:

- 1 Can be optional
- 2 Should be mutually inclusive
- 3 If defined, it cannot be empty

To initiate the integration of LDAP with Keystone v3 on an existing pod, copy the setupdata into a local dir and update it manually with the relevant LDAP and Keystone v3 (if absent from before) configuration, then run reconfiguration command as follows:

```
[root@mgmt1 ~]# cd /root/
[root@mgmt1 ~]# mkdir MyDir
[root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml>
[root@mgmt1 ~]# vi my_setup_data.yaml (update the setup_data to include LDAP info)
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim reconfigure --setupfile ~/MyDir/<my_setup_data.yaml>
```

The reconfigure feature supports a full or partial reconfiguration of the LDAP integration service.



Note

All the parameters within the LDAP stanza are configurable with the exception of the domain parameter.

**Integrating identity with LDAP over TLS**: The automation supports keystone integration with LDAP over TLS. In order to enable TLS, the CA root certificate must be presented as part of the /root/openstack-configs/haproxy-ca.crt file. The url parameter within the LDAP stanza must be set to ldaps.

Additionally, the url parameter supports the following format: url: '<ldaps | ldap>://<FQDN | IP-Address>:[port]'

The protocol can be one of the following: ldap for non-ssland ldaps when TLS has to be enabled.

The ldap host can be a fully-qualified domainname (FQDN) or an IPv4 or v6 Address depending on how the SSL certificates are generated. .

The port number is optional and if not provided assumes that the ldap services are running on the default ports. For Example: 389 for non-ssl and 636 for ssl. However, if these are not the defaults, then the non-standard port numbers must be provided. Except for the domain, all other item values can be changed via the 'reconfigure' option.

### **Moving Netapp transport from http to https**

For deployements, with NETAPP running over http protocol you can migrate it to https, post-deployment.

**Step 1** To initiate the change, copy the setupdata into a local dir and update it manually the name/value pair in the netapp section:

```
NETAPP:
...
server_port: 443
transport_type: https
...
netapp cert file: <root ca path for netapp cluster only if protocol is https>
```

**Step 2** Excute the following commands to update the netapp section:

```
[root@mgmt1 ~]# cd /root/
[root@mgmt1 ~]# mkdir MyDir [root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml>
[root@mgmt1 ~]# vi my_setup_data.yaml (update the setup_data to netapp section as listed above)
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim reconfigure --setupfile ~/MyDir/<my_setup_data.yaml>
```

### Replacing ACI Controller in Cisco VIM

The Opflex ML2 plugin (in Unified mode) integrated with Cisco VIM manages the tenant VLANs dynamically, as VMs come and go in the cloud. In addition, we support an administrator driven automated workflow to provision the provider networks. This feature is supported on a C-series based Fullon or Micropod running with Cisco VIC 1227 and Intel NIC x710 with redundancy at NIC level. While the integration of ACI into Cisco VIM is a day-0 activity, Cisco VIM supports the replacement of the ACI controller in the ACI cluster and the expansion of the leaf switches to increase the fabric.

#### **Step 1** To update the setup data, follow the below steps:

```
apic hosts: '<ip1|host1>:[port], <ip2|host2>:[port], <ip3|host3>:[port]'
# max of 3, min of 1, not 2; reconfigurable
Since the APIC manages the Leaf switches, its mandatory to define the new Leaf switches (in pairs)
in the following format:
TORSWITCHINFO: (mandatory)
 SWITCHDETAILS:
  hostname: <leaf-hostname-1>
   vpc peer keepalive: <leaf-hostname-2>
   vpc domain: 1 # Must be unique across pairs
  br mgmt port_info: 'eth1/27'  # br_mgmt_* attributes must exist on at least one pair
  br_mgmt_vlan info: '3401'
   node id: <int> # unique across switches
   hostname: <leaf-hostname-2>
   vpc peer keepalive: <leaf-hostname-1>
   vpc domain: 1
   br mgmt port info: 'eth1/27' # br mgmt * attributes must exist on at least one pair
   br_mgmt_vlan_info: '3401'
   node id: <int> # unique across switches
```

**Step 2** To initiate the change in ACI config on an existing pod, copy the setupdata into a local dir and update it manually with the relevantapic hosts and/or new TORSWITCH information, then run reconfiguration commands follows:

```
[root@mgmt1 ~]# cd /root/ [root@mgmt1 ~]# mkdir MyDir [root@mgmt1 ~]# cd MyDir
[root@mgmt1 ~]# cp /root/openstack-configs/setup_data.yaml <my_setup_data.yaml> [root@mgmt1 ~]# vi
my_setup_data.yaml (update the setup_data to include ACI info)
[root@mgmt1 ~]# cd ~/installer-xxxx
[root@mgmt1 ~]# ciscovim reconfigure --setupfile ~/MyDir/<my setup data.yaml>
```

### **Hardening Cisco VIM Deployment**

If you want to harden the Cisco VIM deployment, set up the firewalls ahead of the external interfaces.

The following tables provide information about the expected traffic from the management interfaces of Cisco VIM.

Table 1: Management Nodes

Interface	Direction	Protocol	UDP/TCP	Port	Application	Note
br_api	incoming	HTTPS	ТСР	8445	RestAPI	
br_api	incoming	HTTPS	ТСР	8008	RestAPI logs	

Interface	Direction	Protocol	UDP/TCP	Port	Application	Note
br_api	incoming	HTTPS	TCP	9000	Unified Management UI	
br_api	incoming	HTTPS	ТСР	5601	Kibana	
br_api	incoming	SSH	ТСР	22	SSH	
br_api	incoming	HTTPS	ТСР	3000	Grafana	Technical preview
br_api	outgoing	NTP	UDP	123	NTP	
br_api	outgoing	DNS	UDP	53	DNS	
br_api	outgoing	Syslog	UDP	514	Syslog	User configurable. Default value is 514.
br_mgmt	incoming	НТТР	ТСР	7081	Fluentd-aggr	From all nodes to mgmt node
localhost	outgoing	НТТР	ТСР	9090	Prometheus	Technical preview
localhost	outgoing	НТТР	ТСР	9093	Alertmanager	Technical preview
localhost	incoming/outgoing	НТТР	ТСР	1162	SVMPCVM_MON	Technical preview
br_api	incoming	SNMP	UDP	162	SNMP	Technical preview. Userdefined. Default value is 162
br_api	incoming	НТТР	ТСР	22	SERVER_MON	Technical preview; from CIMC of the UCS servers.
br_api	incoming	LDAP	TCP	389	LDAP	Default: 389 or defined in setup_data
br_api	incoming	LDAPS	TCP	636	LDAPS	Default: 636 or defined in setup_data

Table 2: Controller Nodes

Interface	Direction	Protocol	UDP/TCP	Port	Application	Note
external_lb_vip	incoming	НТТР	ТСР	80	Redirects to 443	
external_lb_vip	incoming	HTTPS	ТСР	443	Horizon	
external_lb_vip	incoming	HTTPS	ТСР	8774	Nova	
external_lb_vip	incoming	HTTPS	ТСР	6080	Nova NoVNC Proxy	
external_lb_vip	incoming	HTTPS	ТСР	9696	Neutron	
external_lb_vip	incoming	HTTPS	ТСР	8776	Cinder	
external_lb_vip	incoming	HTTPS	ТСР	9292	Galance	
external_lb_vip	incoming	HTTPS	ТСР	8000	Heat	
external_lb_vip	incoming	HTTPS	ТСР	8004	Heat	
external_lb_vip	incoming	HTTPS	ТСР	9999	Cloudpulse	
external_lb_vip	incoming	HTTPS	ТСР	8777	Ceilometer	
external_lb_vip	incoming	HTTPS	ТСР	8778	Placement	
external_lb_vip	incoming	HTTPS	ТСР	5000	Keystone	
br_mgmt	incoming	НТТР	ТСР	156272	RabbitMQ monitoring	From management node only
br_mgmt	incoming	LDAP	ТСР	389	LDAP	Default: 389 or defined in setup_data
br_mgmt	incoming	LDAPS	ТСР	636	LDAPS	Default: 636 or defined in setup_data
br_mgmt	outgoing	НТТР	ТСР	7081	Fluentd	To management node

### Table 3: Cisco VIM Software Hub Server Node

Interface	Direction	Protocol	UDP/TCP	Port	Application	Note
br_public	outgoing	NTP	UDP	123	NTP	

Interface	Direction	Protocol	UDP/TCP	Port	Application	Note
br_public	incoming	HTTPS	ТСР	443	HTTPD	Browsing artifacts on a web browser
br_private	incoming	HTTPS	ТСР	8441	HTTPD	Reverse proxy for docker registry
br_public	incoming	SSH	ТСР	22	SSH	

#### **Table 4: Unified Management Node**

Interface	Direction	Protocol	UDP/TCP	Port	Application	Note
br_api	outgoing	HTTPS	ТСР	8445	Unified Management	Connect to Cisco VIM management node RestAPI
br_api	incoming	HTTPS	ТСР	9000	HTTPD	UI
br_api	incoming	SSH	ТСР	22	SSH	

# **Cisco VIM Monitor Alerting Rules Customization**

Cisco VIM monitor is deployed with a set of built-in alerting rules that cover the most important error conditions that can occur in the pod. You can view the alerts from the Grafana user interface or Alerting dashboard or send them optionally to a number of supported receivers.

After deployment, the pod administrators can customize the alerting rules based on their requirements.

#### **Alerting Rules Customization**

The alerting rules define how alerts should be triggered based on conditional expressions on any available metric. For example, you can trigger an alert when any performance metric such as CPU usage, network throughput or disk usage reaches certain threshold.

You can add new alerting rules and modify or delete the pre-built existing alerting rules by following the below steps:

- 1. Create a custom alerting rule configuration file named custom\_alerting\_rules.yml under the management node openstack-configs directory.
- 2. Add the new rules, modified rules and deleted rules in that file using your favorite editor (see the file format below)
- **3.** Verify that the custom alerting rule file is valid using a provided tool.
- 4. Once validated, issue a standard reconfiguration using the ciscovim cli.

### **Custom Alerting Rule File Format**

The custom\_alerting\_rules.yml file must follow the format defined in this section. This format is identical to the one used by the Prometheus configuration file, with a few additional semantic extensions to support deletion and modification of pre-built existing rules.

#### **General Format**

The group entry contains a list of groups identified by (group\_name), where each group can include one or more rules. Use the labels to determine the severity and other snmp trap attributes.

Following are the limitations to set labels:

- severity, snmp\_fault\_code, and snmp\_fault\_severity must be set to one of the values specified in the example below.
- snmp fault source should indicate the metric used in the alert expression
- snmp node must not be changed.
- snmp podid must be same as the pod name specified in setup data.yaml

```
groups:
- name: {group name}
 rules:
  - alert: {alert name}
    annotations:
     description: {alert_description}
     summary: {alert summary}
    expr: {alert expression}
    for: {pending_time}
    labels:
     severity: {informational/warning/critical}
     snmp fault code:
{other/resourceUsage/resourceThreshold/serviceFailure/hardwareFailure/networkConnectivity}
      snmp_fault_severity: {emergency/critical/major/alert/informational}
      snmp_fault_source: {fault_source}
      snmp node: '{{ $labels.instance }}'
      snmp_podid: {pod_id}
```

#### **Addition of Alerting Rules**

Any alert rule specified under a group other than **change-rules** group or **delete-rules** group is populated to the merged output file. You can prioritize the custom rules over the pre-existing rules if there are two alerts with the same name in both the files, such that only the one from custom file is kept as a result of the merge.

### **Modification of Alerting Rules**

You can modify any pre-existing rule using the following syntax:

```
groups:
- name: change-rules
rules:
- alert: {alert_name}
    expr: {new_alert_expression}
    annotations:
    summary: {new_alert_summary}
```

The above merge script finds only the group named **change-rules** and modifies the expression and/or summary of the corresponding alert.

If the alert to be changed does not exist, it will not be created and no changes are performed.

### **Deletion of Alerting Rule**

You can delete any built-in rule using the following construct:

```
groups:
- name: delete-rules
  rules:
- alert: {alert name/regular expression}
```

The above merge script finds only the group named **delete-rules** and deletes the pre-existing rules that match the alert name or regular expressions.

If the alert to be deleted does not exist, no changes are performed.

#### Example

The following custom configuration file includes examples of new alerting rule, modified alerting rule and deleted alerting rules:

```
groups:
- name: cpu
 rules:
  - alert: cpu idle
    annotations:
      description: CPU idle usage is too high - resources under-utilized
     summary: CPU idle too high
    expr: cpu usage idle > 80
    for: 5m
    labels:
      severity: informational
      snmp fault code: resourceUsage
      snmp fault severity: informational
      snmp_fault_source: cpu_usage_idle
      snmp_node: '{{ $labels.instance }}'
      snmp_podid: pod7
  - alert: cpu_iowait
    annotations:
      description: CPU iowait usage is too high
      summary: CPU iowait too high
    expr: cpu usage iowait > 10
    for: 3m
    labels:
      severity: warning
      snmp_fault_code: resourceUsage
      snmp fault severity: alert
      snmp fault source: cpu usage iowait
      snmp node: '{{ $labels.instance }}'
      snmp podid: pod7
- name: change-rules
  rules:
  - alert: disk used percent
    expr: disk_used_percent > 99
    annotations:
      summary: Disk used > 99%
  - alert: reboot
    annotations:
```

```
summary: Server rebooted
- alert: system_n_users
    expr: system_n_users > 10
- name: delete-rules
    rules:
    - alert: disk_filling_up_in_4h
    - alert: mem.*
```

#### **Validation Script**

Validate any custom configuration file prior to reconfiguration, by executing the following CLI command from any location on the management node:

```
check alerting rules (no additional parameters are required)
```

The validation script uses the prometheus "promtool", but skips some of its checks to allow the modification and deletion of rules. It also checks if the provided SNMP severities and fault codes are supported. When no custom file is present, the expected location is mentioned in the output.

#### Ouput of validation script in case of success

```
# check_alerting_rules
check_promtool.py: checking /prometheus/custom_alerting_rules.yml
check_promtool.py: success:
check_promtool.py: regular expressions for rules to be deleted: 2
check_promtool.py: rules to be changed: 3
check_promtool.py: rules to be added: 2
```

#### Output of validation script in case of failure

## **Alert Manager and Receiver Customization**

The Alert Manager component in Cisco VIM Monitor is in charge of routing, grouping, and inhibiting alerts that are sent by the Prometheus alert rules engine to the appropriate receivers.

The default configuration in Cisco VIM Monitor allows every alert to be forwarded as SNMP traps to the SNMP managers through SNMP agent if enabled in the Cisco VIM configuration file.

After deployment, you can add custom alert routes, alert grouping, alert inhibitions and receivers by following the below steps:

1. Create a custom alert manager rules configuration file named alertmanager custom config.yml.

- **2.** Edit the content using your favorite editor (see format below).
- **3.** Copy that file to the management node openstack-configs directory.
- **4.** Verify that the custom alerting rules file is valid using a provided tool.
- **5.** Once validated, issue a standard reconfiguration using the ciscovim cli.

#### **Supported Receivers**

The Alert Manager supports the following list of receivers:

- · webhook
- pagerduty
- e-mail
- pushover
- · wechat
- opsgenie
- victorops

You can find the configuration details for each receiver in the Prometheus Alert Manager documentation (publicly available online).

### **Alert Manager Custom Configuration File Format**

#### **General Format**

The following listing shows the general format of the alert manager configuration file. Most custom configuration files should only include a small subset of the available options.

```
global:
  # ResolveTimeout is the time after which an alert is declared resolved
  # if it has not been updated.
  [ resolve timeout: <duration> | default = 5m ]
  # The default SMTP From header field.
  [ smtp from: <tmpl string> ]
  # The default SMTP smarthost used for sending emails, including port number.
 # Port number usually is 25, or 587 for SMTP over TLS (sometimes referred to as STARTTLS).
  # Example: smtp.example.org:587
  [ smtp smarthost: <string> ]
  # The default hostname to identify to the SMTP server.
  [ smtp hello: <string> | default = "localhost" ]
  [ smtp auth username: <string> ]
  # SMTP Auth using LOGIN and PLAIN.
  [ smtp auth password: <secret> ]
  # SMTP Auth using PLAIN.
 [ smtp auth identity: <string> ]
 # SMTP Auth using CRAM-MD5.
  [ smtp auth secret: <secret> ]
  # The default SMTP TLS requirement.
  [ smtp require tls: <bool> | default = true ]
```

```
# The API URL to use for Slack notifications.
  [ slack_api url: <secret> ]
  [ victorops api key: <secret> ]
  [ victorops api url: <string> | default =
"https://alert.victorops.com/integrations/generic/20131114/alert/" ]
  [ pagerduty url: <string> | default = "https://events.pagerduty.com/v2/enqueue" ]
  [ opsgenie api key: <secret> ]
  [ opsgenie api url: <string> | default = "https://api.opsgenie.com/" ]
  [ hipchat api url: <string> | default = "https://api.hipchat.com/" ]
  [ hipchat_auth_token: <secret> ]
  [ wechat api url: <string> | default = "https://qyapi.weixin.qq.com/cqi-bin/" ]
  [ wechat api secret: <secret> ]
  [ wechat api corp id: <string> ]
  # The default HTTP client configuration
  [ http_config: <http_config> ]
# Files from which custom notification template definitions are read.
\# The last component may use a wildcard matcher, e.g. 'templates/*.tmpl'.
templates:
 [ - <filepath> ... ]
# The root node of the routing tree.
route: <route>
# A list of notification receivers.
receivers:
  - <receiver> ...
# A list of inhibition rules.
inhibit rules:
 [ - <inhibit rule> ... ]
```

### **Default Built-in Configuration File**

The default configuration file defines a generic route for all alerts to the SNMP agent running on the management node.

```
:
global:
    resolve_timeout: 5m

route:
    group_by: ['alertname', 'cluster', 'service']
    group_wait: 30s
    group_interval: 5m
    repeat_interval: 8737h

# A default receiver
    receiver: snmp

receivers:
- name: 'snmp'
    webhook_configs:
- send_resolved: true
    url: 'http://localhost:1161/alarms'
```

#### SNMP Trap Receivers

You can send the SNMP traps to SNMP managers enabled in the Cisco VIM configuration file setup data.yaml. Refer to the corresponding section in the documentation for more information.

#### Example: inhibit (mute) alerts matching a set of labels

This is the general format for inhibit alerts. You can set a regex to match both the source and target alerts and to filter the alerts per label name.

```
# Matchers that have to be fulfilled in the alerts to be muted.
target_match:
  [ <labelname>: <labelvalue>, ... ]
target_match_re:
  [ <labelname>: <regex>, ... ]

# Matchers for which one or more alerts have to exist for the
# inhibition to take effect.
source_match:
  [ <labelname>: <labelvalue>, ... ]
source_match_re:
  [ <labelname>: <regex>, ... ]

# Labels that must have an equal value in the source and target
# alert for the inhibition to take effect.
[ equal: '[' <labelname>, ... ']' ]
```

This is an example of inhibit all alerts docker\_container in containers that are down (which has the alert docker\_container\_down on).

```
inhibit_rules:
    - target_match_re:
        alertname: 'docker_container.+'
    source_match:
        alertname: 'docker_container_down'
    equal: ['job', 'instance']
```

### Example: Inhibit alerts if other alerts are active

The below configuration inhibits all warning alerts if the relative alert is critical.

```
# We use this to mute any warning-level notifications if the same alert is
# already critical.

inhibit_rules:
    source_match:
        severity: 'critical'
    target_match:
        severity: 'warning'
# Apply inhibition if the alertname is the same.
    equal: ['alertname', 'cluster', 'service']
```

### **Validation Script**

When a new configuration is set, execute the <code>check\_alertmanager\_config</code> from anywhere in the management node and ensure that you get a **SUCCESS** in the output from the configuration POV.

```
> check_alertmanager_config
Checking '/var/lib/cvim_mon/alertmanager_custom_config.yml' SUCCESS
Found:
- global config
- route
- 0 inhibit rules
- 1 receivers
- 0 templates
```

**Alert Manager and Receiver Customization**