



## Uninstalling Cisco Prime Access Registrar

This chapter provides information about uninstalling Cisco Prime Access Registrar software.

As a prerequisite for uninstallation, copy the directory `/opt/CSCOAr/data` to a temporary location such as `/tmp`, before you uninstall the Prime Access Registrar software for future use.

### Uninstalling Prime Access Registrar 8.0 Software

Prime Access Registrar software includes the **uninstall-ar** program in `/opt/CSCOAr/bin` that you use to remove Prime Access Registrar software on Linux machines.



#### Note

If you currently use the 3.5.2 Linux version, the **uninstall-ar** program removes `/opt/CSCOAr/data`. Before you run the **uninstall-ar** program, copy the `/opt/CSCOAr/data` directory to a temporary location such as `/tmp`. After you install the upgrade software, move the data directory back to `/opt/CSCOAr/data`.

**Step 1** Log into the Prime Access Registrar workstation as a root user.

**Step 2** To remove the Linux version of Prime Access Registrar software, change directory to `/opt/CSCOAr/bin` and stop the server.

```
cd /opt/CSCOAr/bin
```

```
arserver stop
```

```
Waiting for these processes to die (this may take some time):
Cisco Prime AR RADIUS server running      (pid: 1403)
Cisco Prime AR Server Agent running      (pid: 29310)
Cisco Prime AR MCD lock manager running  (pid: 29320)
Cisco Prime AR MCD server running        (pid: 29317)
Cisco Prime AR GUI running                (pid: 29441)
5 processes left.2 processes left.0 processes left
Cisco Prime Access Registrar Server Agent shutdown complete.
```

**Step 3** Run the **uninstall-ar** program as shown below:

```
uninstall-ar
```

```
Are you sure you want to remove CSCOAr-7.0.0-1335103986 and
CSCOArui-add-7.0.0-1335103986? [y/n]:
```

**Step 4** Enter **Yes** or **Y** to continue removing the Linux software.

```
Are you sure you want to remove CSCoar-7.0.0-1335103986 and
CSCoarui-add-7.0.0-1335103986? [y/n]: y
Nothing running, no need to shutdown.
host root bin###
```

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