

Managing User Access

This section has the following topics for managing users and roles in IoT FND:

- [Managing the Password Policy](#)
- [Configuring Remote Authentication](#)
- [Managing Roles](#)
- [Managing Users](#)

All user management actions are accessed through the **Admin > Access Management** menu ([Figure 1](#)).

Figure 1 Admin Menu



Managing the Password Policy

IoT FND provides default password policy values that you can enforce among IoT FND users.

Note: To modify these values, you must be logged in either as root or as a user with Administrative Operations permissions.

Caution: In some cases, changing password policies immediately terminates all user sessions and resets all passwords.

Note: The “Password history size” and “Max unsuccessful login attempts” policies do not apply to IoT FND North Bound API users.

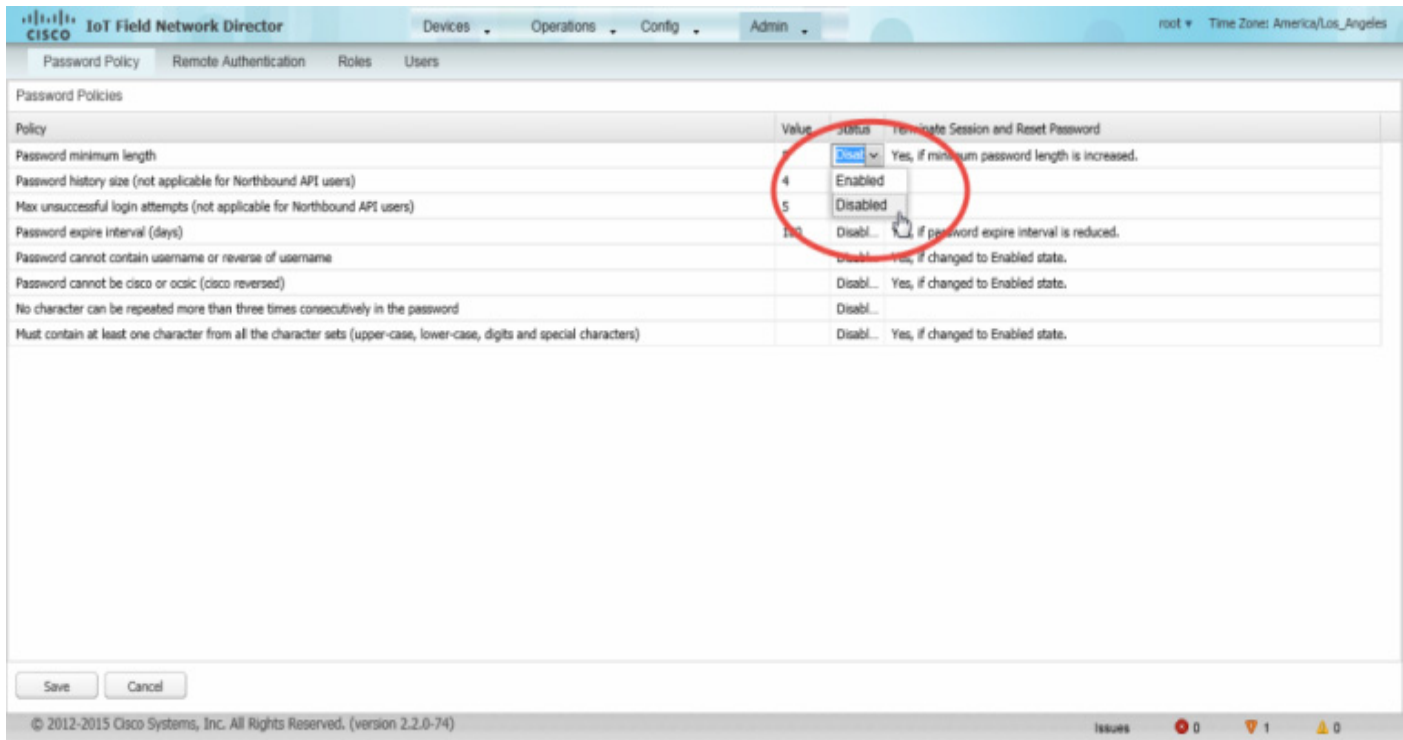
These changes *invalidate* all user sessions and expire their passwords (including the root user):

- When you increase the minimum length of passwords
- When you decrease the password expiry interval

- When you enable “**Password cannot contain username or reverse of username**”
- When you enable “**Password cannot be cisco or ocsic (cisco reversed)**”
- When you enable “**No character can be repeated more than three times consecutively in the password**”
- When you enable “**Must contain at least one character from all the character sets (upper-case, lower-case, digits and special characters)**”

To edit password policies:

1. Choose **Admin > Access Management > Password Policy**.



2. To enable or disable a policy, choose the appropriate option (**Enabled** or **Disabled**) from the Status drop-down menu.
3. To modify the value of a policy, if applicable, enter the new value in the Value field.

Note: IoT FND supports a maximum password length of 32 characters.

4. Click **Save** to start enforcing the new policies.

Note: The password policy you configure in IoT FND applies only to local users and not to remote Active Directory (AD) users. The password policy for AD users is determined and enforced by the AD admin.

Configuring Remote Authentication

To configure remote authentication for IoT FND, you need to perform configurations steps in Active Directory (AD) and IoT FND.

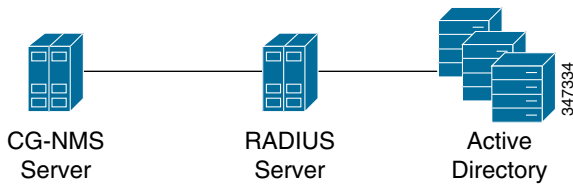
- [Support for Remote Authentication](#)
- [Configuring Remote Authentication in AD](#)
- [Configuring Security Policies on the RADIUS Server](#)

- [Configuring Remote Authentication in IoT FND](#)
- [Enabling and Disabling Remote User Accounts](#)
- [Deleting Remote User Accounts](#)
- [Logging In to IoT FND Using a Remote User Account](#)

Support for Remote Authentication

With Remote Authentication, it is easier to integrate IoT FND into an existing AD and Network Policy Server (NPS) infrastructure. This allows administrators to configure IoT FND access for users in AD.

When you configure remote authentication in IoT FND, it hands over the authentication and authorization responsibility to AD and NPS. AD performs user authentication to check the validity of user credentials. The RADIUS server performs user authorization to check whether a user belongs to a group that defines the user role. If so, the server returns the role name to IoT FND.



The following is the flow of user authentication and authorization by AD and NPS:

1. The user enters their credentials.
 - If user was created locally on the NMS server, authentication and authorization occurs locally.
 - If IoT FND determines that the user is a remote user, authentication and authorization occurs on the configured RADIUS server.
 - If remote authentication is not configured, authentication fails and user is denied access.
2. For remote users, if authentication and authorization are successful, the assigned user role returns to the NMS server from the RADIUS server.
3. If the role that returns is valid, the user is granted access.

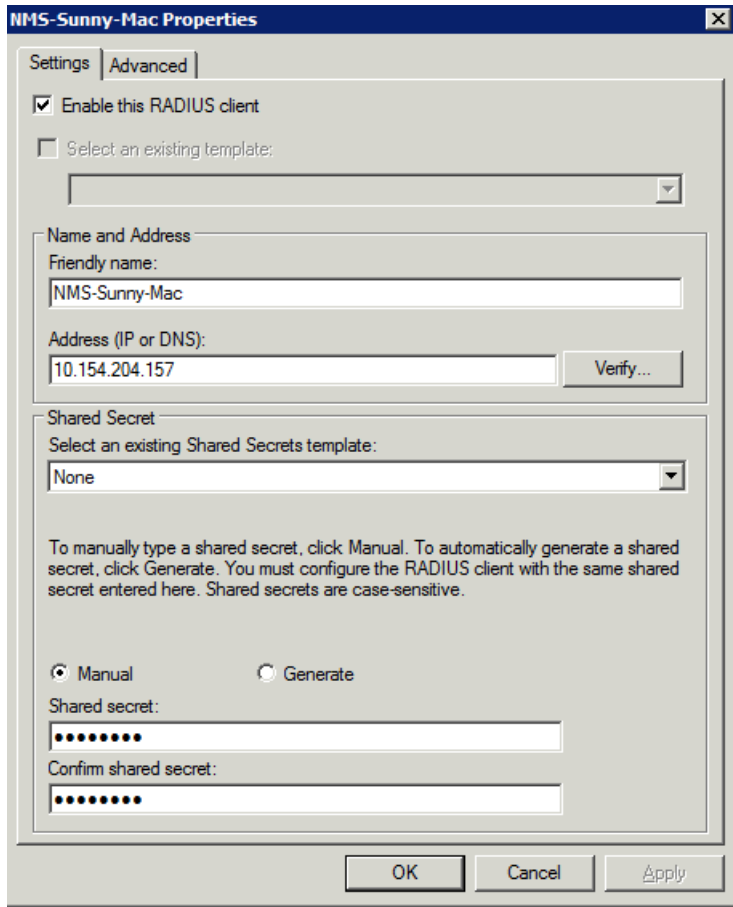
Note: When remote authentication is enabled, user management is done in AD. If an AD user logs in who was deleted from IoT FND, their profile is added back to IoT FND. To prevent access to IoT FND, their AD user profiles must first be deleted from AD.

Configuring Remote Authentication in AD

To configure AD to allow IoT FND to remotely authenticate users:

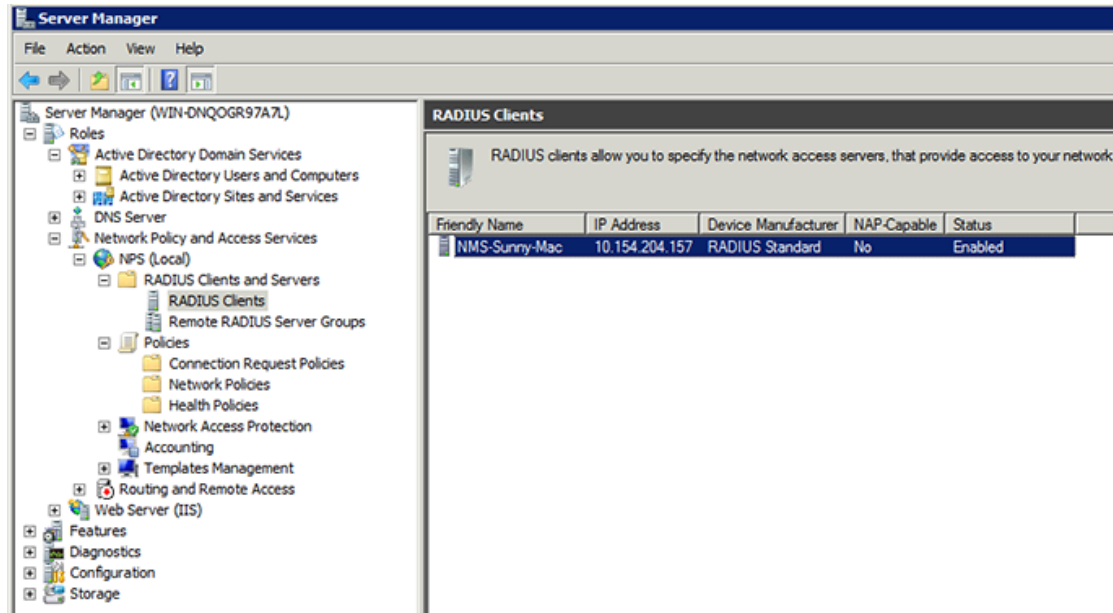
1. Log in to NPS.
2. Add IoT FND as a radius client on the RADIUS server.

Provide a friendly name, and IP address or DNS name of the IoT FND server and configure the shared secret that IoT FND uses to connect to the RADIUS server.



347319

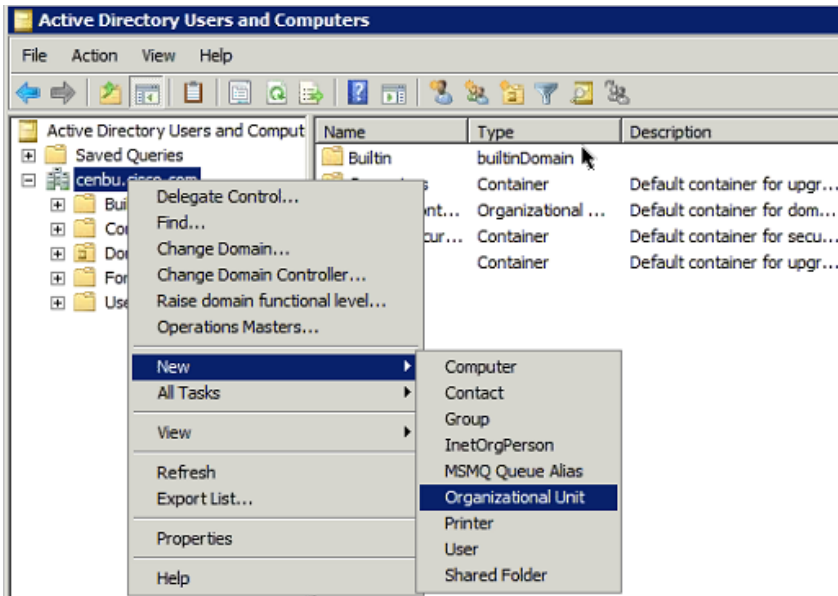
An entry for the RADIUS client appears under RADIUS Clients and Servers.



347318

3. Log in to AD and create an organizational unit.

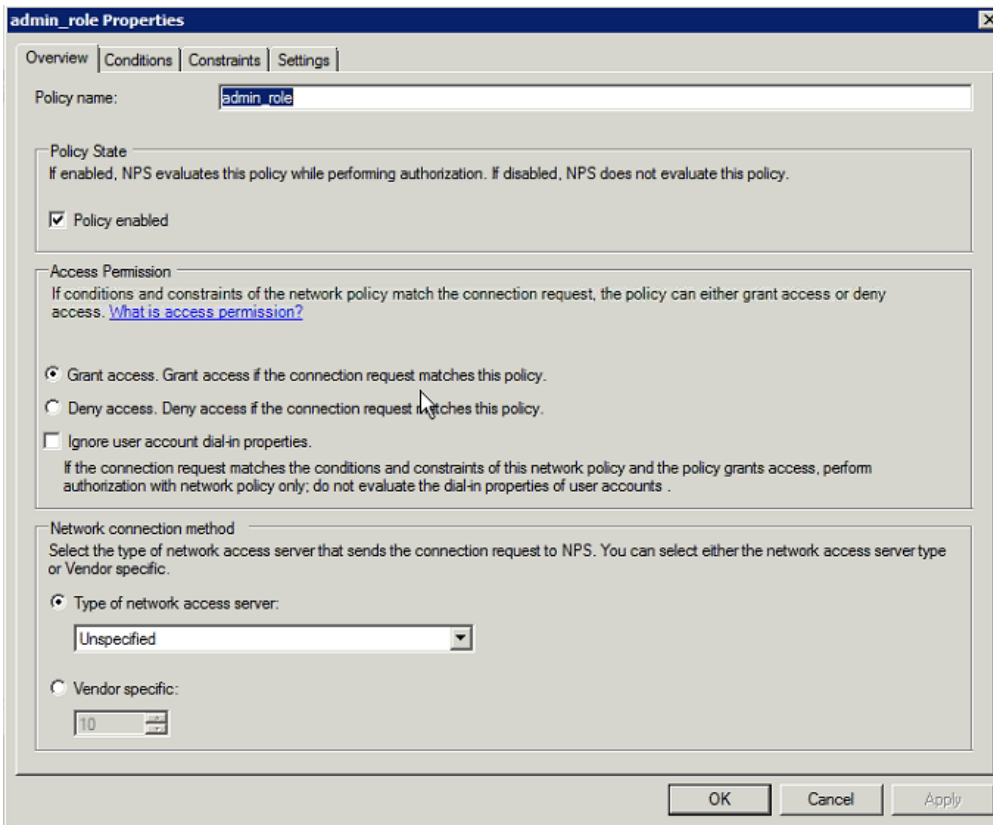
Cisco recommends that you create all security groups (IoT FND roles) within this organizational unit.



347328

4. Add security groups corresponding to IoT FND roles to the organizational unit.

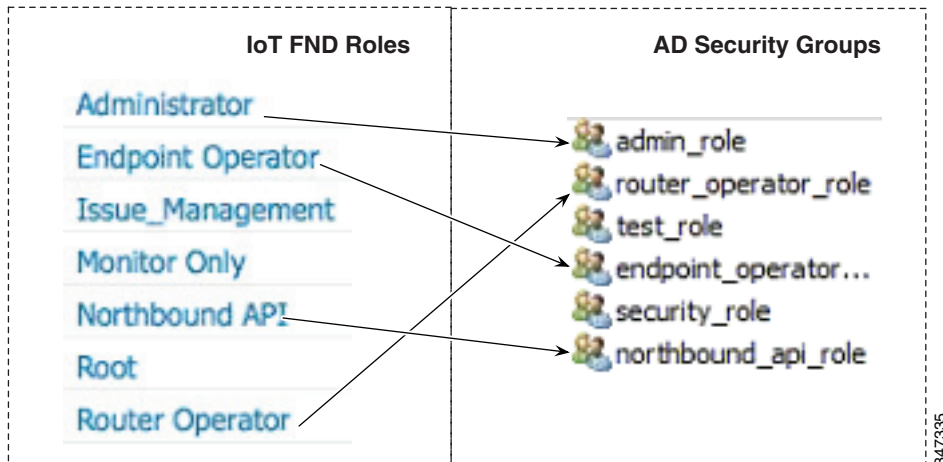
The following example shows the security groups defined in the NMS_ROLES organizational unit.



347320

Tip: When creating the security groups, ensure that they map one-to-one to IoT FND roles (that is, every role defined in IoT FND maps to only one AD security group). The name of the security group does not have to match a role name in IoT FND, but for organizational purposes, Cisco recommends using names that correlate the security group name to a IoT FND role.

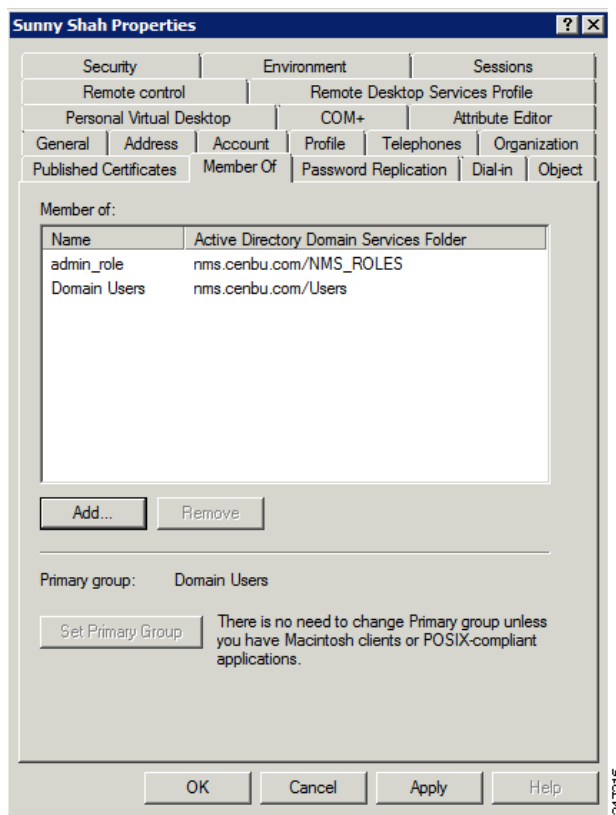
Note: You cannot create or assign the IoT FND root role in AD.



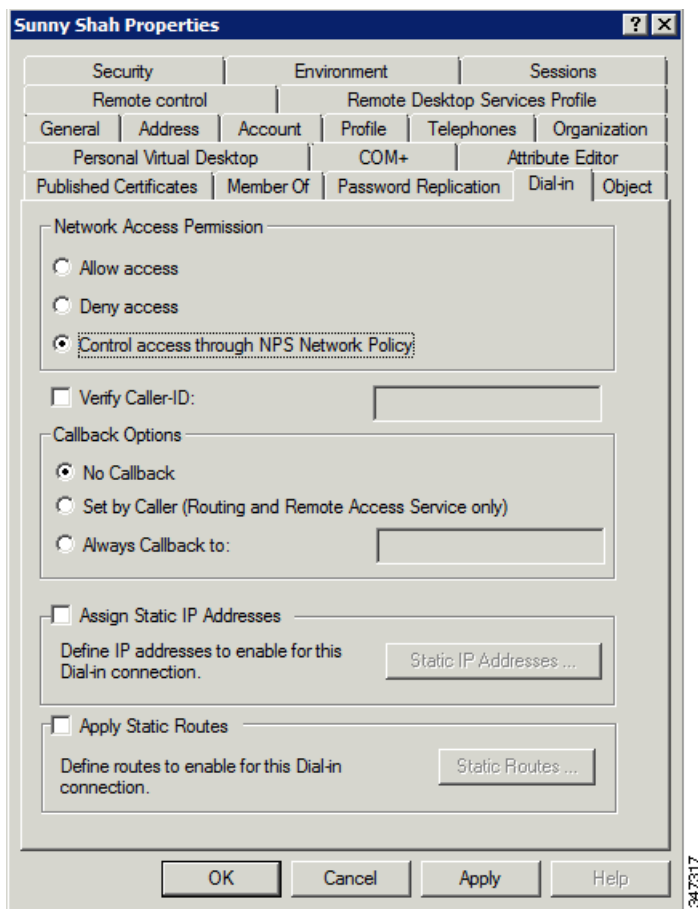
5. Assign AD users a role by adding them to the security group mapping to that role.

Since, users can only belong to one security group, the IoT FND role that the user is assigned after log in is dependent on their assigned AD security group.

Tip: In AD, users cannot be assigned multiple IoT FND roles, and cannot belong to multiple security groups. To assign permissions from more than one role to a group of users, create a new IoT FND role with the required permissions, and a create the corresponding AD security group. Users in this new group can then carry out the tasks allowed by this role.



6. Configure the Dial-in Network Access Permission to use the NPS Network Policy.

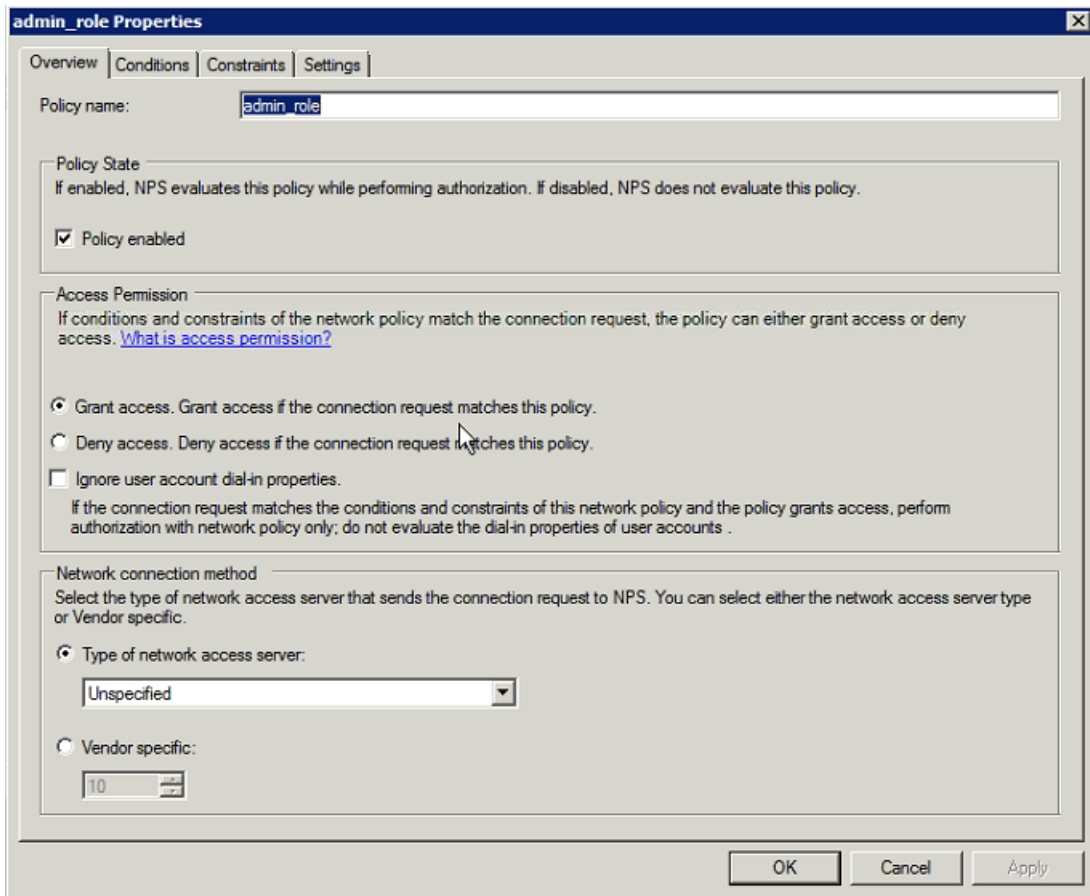


Configuring Security Policies on the RADIUS Server

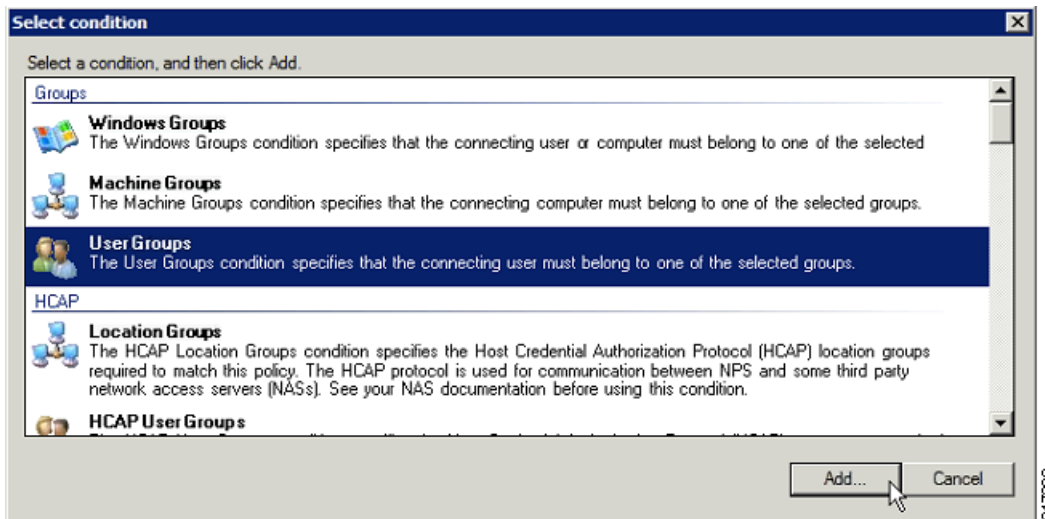
To authorize users for IoT FND access, configure security policies for the RADIUS server.

To configure security policies on the RADIUS server, follow these steps:

1. Create a network policy for each security group you created in AD.
2. Configure the policy as follows:
 - a. In the Overview pane, define the policy name, enable it, and grant access permissions.

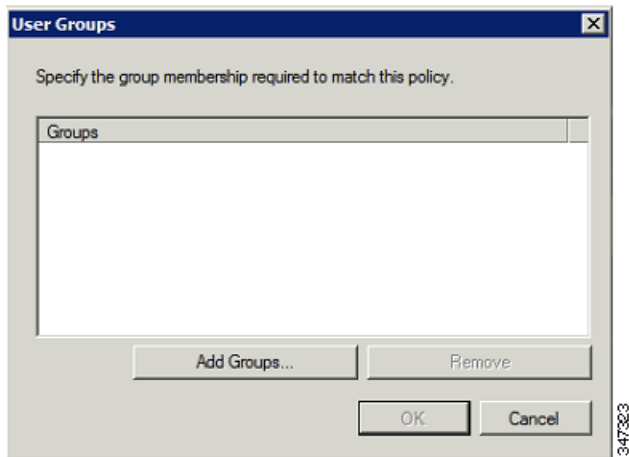


b. Click the **Conditions** tab, select the **User Groups** condition, and click **Add**.

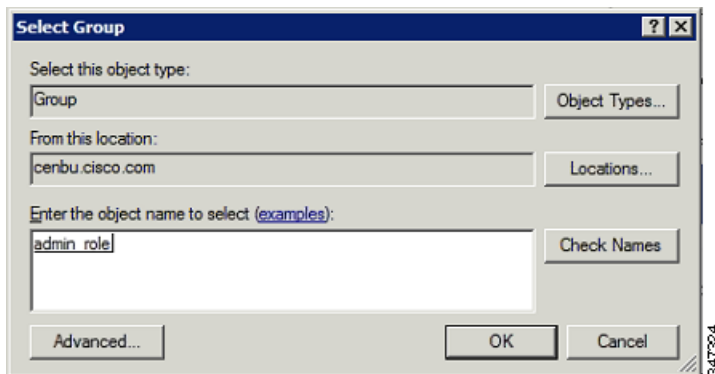


The User Groups condition specifies that the connecting user must belong to the selected group. For this policy to pass, the user being authorized must belong to the user group configured in this policy.

c. In the User Groups window, click **Add Groups**.

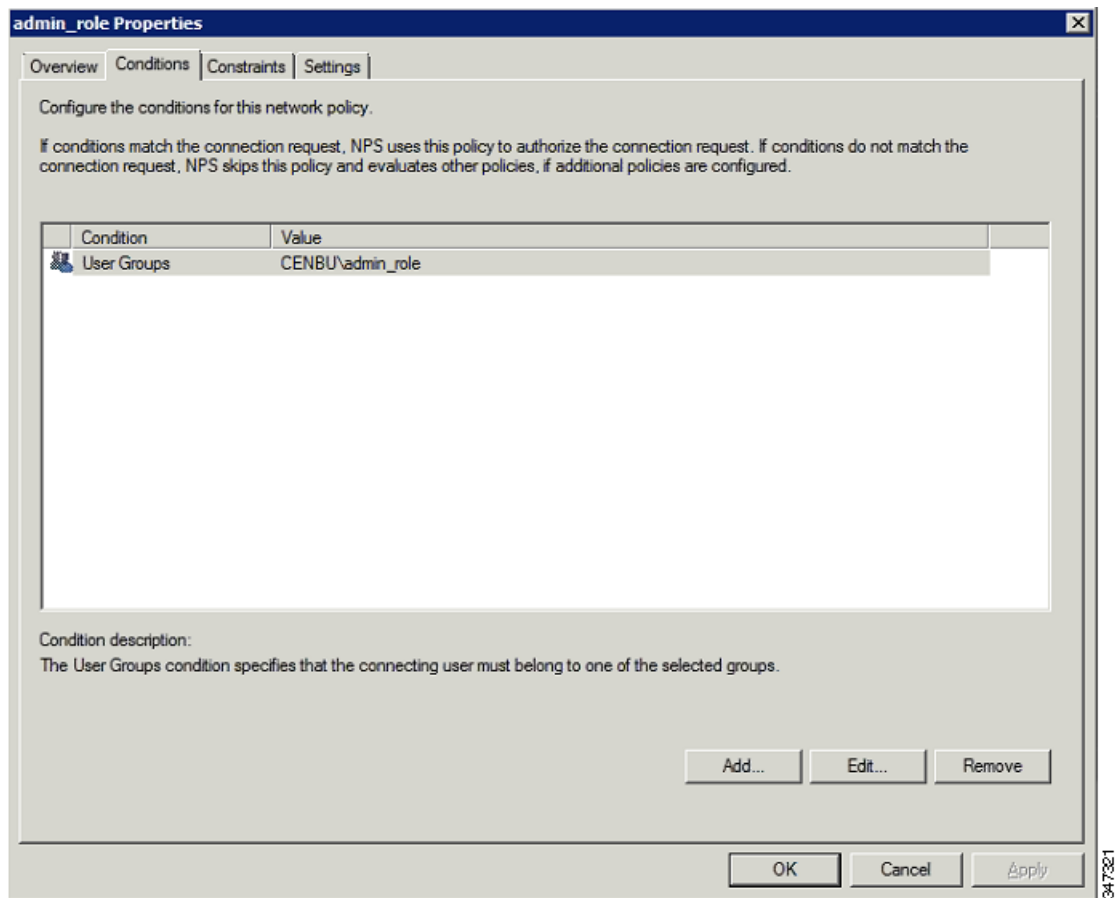


- d. In the Select Group window, enter the name of the group
- e. Click **OK** to close the Select Group dialog box, and then click **OK** to close the User dialog box.

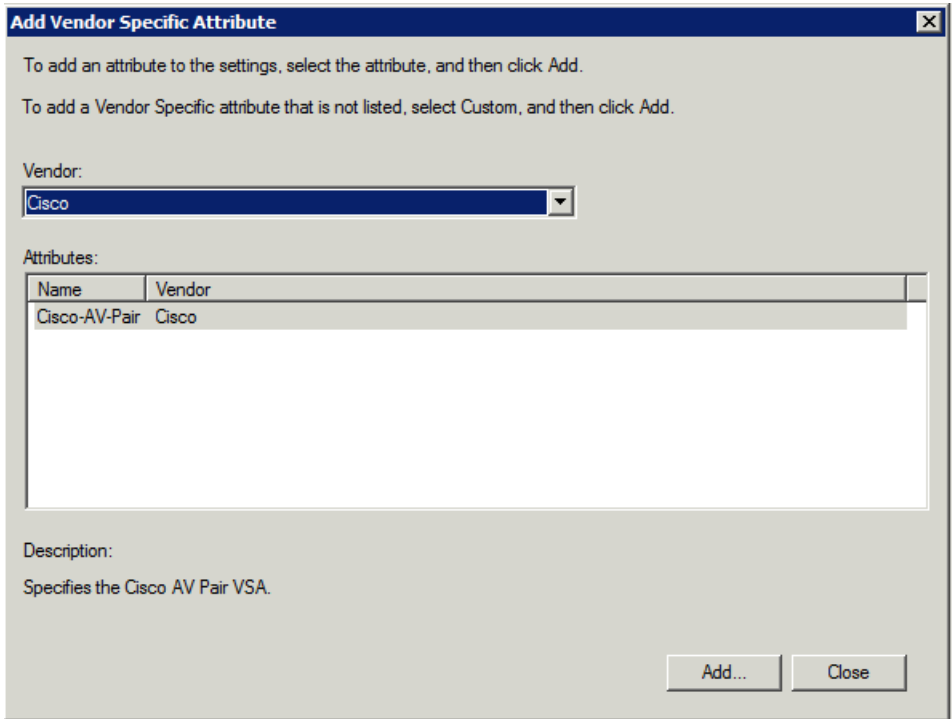


- f. Click **Cancel** to close the Select condition window.

The condition appears in the Conditions pane.



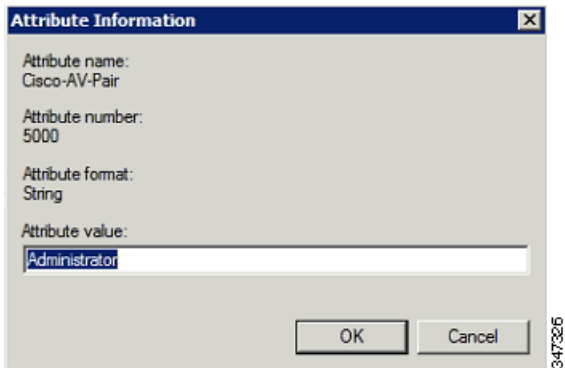
- g. Click the **Settings** tab, and then click **Add** to display the Attribute Information window.



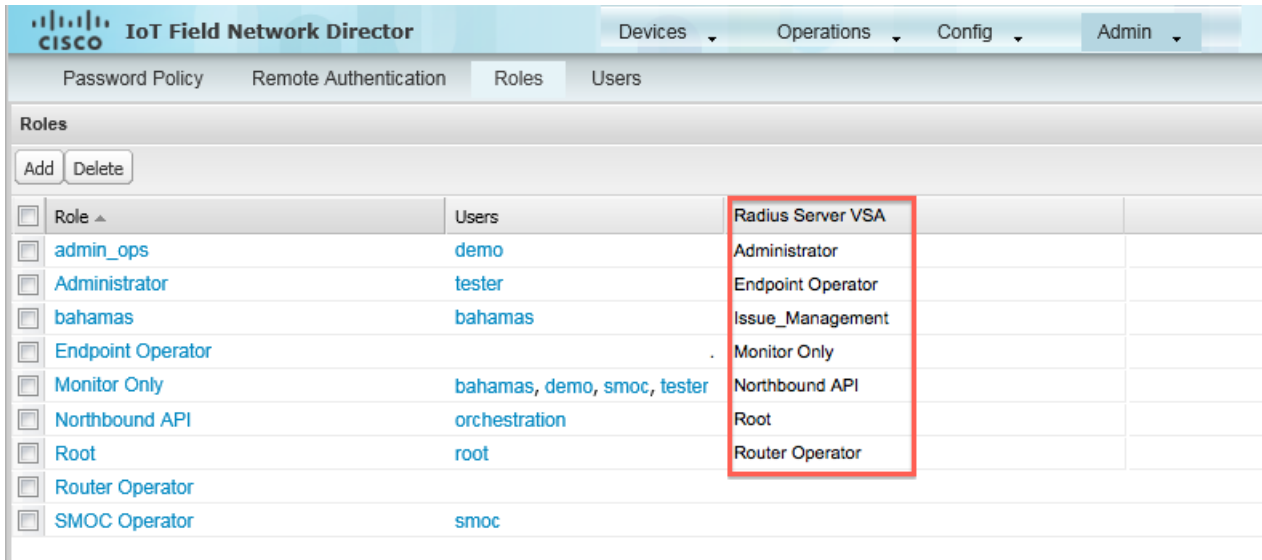
- h. Click **Add** to define a Vendor Specific Attribute (VSA) that is sent to IoT FND (RADIUS client) after the user credentials and security group membership are verified.

The VSA to configure is:

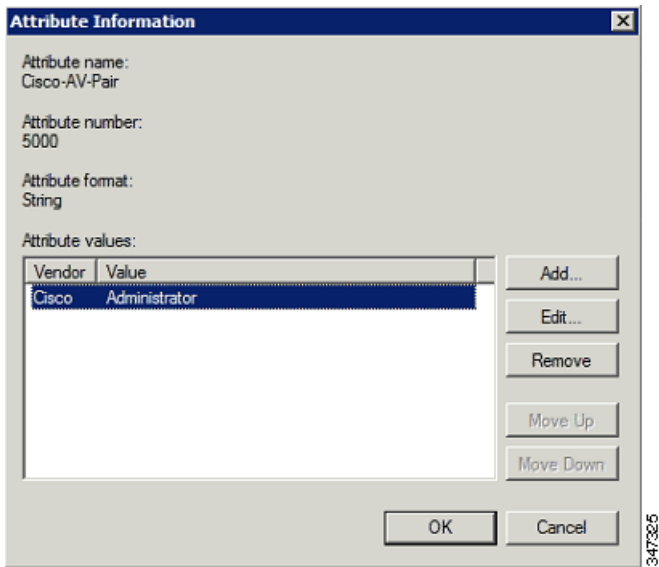
- Attribute Name: Cisco-AV-Pair
- Attribute number: 5000
- Attribute format: String.
- Attribute value: Enter the attribute value to send to IoT FND.



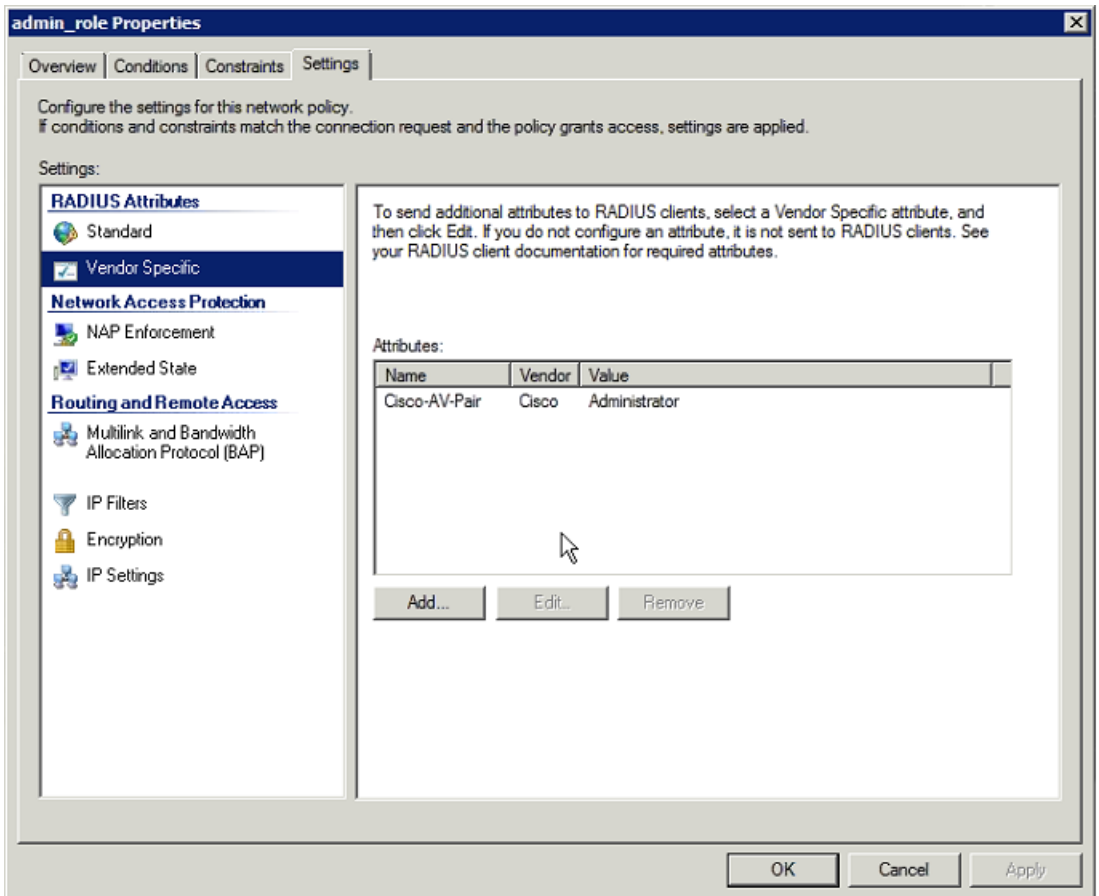
Note: The string entered in the Attribute value field must be the exact string listed in the Radius Server VSA column on the Roles page in IoT FND (**Admin > Access Management > Roles**).



i. Click **OK**.



The VSA attribute appears in the Settings pane.



j. Click **OK**.

Configuring Remote Authentication in IoT FND

You enable remote user authentication and configure RADIUS server settings on the Remote Authentication page (**Admin > Access Management > Remote Authentication**).

To configure remote authentication:

1. Choose **Admin > Access Management > Remote Authentication**.

2. Check the **Enable Remote Authentication** check box.
3. Enter this information about the RADIUS server:

Field	Description
IP	The IP address of the RADIUS server.
Name	A descriptive name of the RADIUS server.
Shared Secret	The shared secret you configured on the RADIUS server.
Confirm Shared Secret	
Authentication Port	The RADIUS server port that IoT FND uses to send request to. The default port is 1812.
Accounting Port	The RADIUS server accounting port. The default port is 1813.
Retries	The number of times to send a request to the RADIUS server before IoT FND times out and remote authentication fails because no response was received from the RADIUS server.
Timeout	The number of seconds before IoT FND times out and remote authentication fails because no response was received from the RADIUS server.

4. To ensure that IoT FND can reach the RADIUS server, click **Test Configuration**.
 - a. Enter your AD username and password.
 - b. Click **Submit**.

The results of the configuration test displays.

 - c. Click **OK**.
5. Click **Save** when done.

Enabling and Disabling Remote User Accounts

In IoT FND you cannot enable or disable remote AD user accounts. To enable or disable remote AD user accounts, use your AD server.

Deleting Remote User Accounts

In IoT FND, you can delete remote user accounts. However, this only removes the user from the IoT FND Users page (**Admin > Access Management > Users**); it does not delete the user account from AD. If a deleted user logs in to IoT FND and AD authentication is successful, an entry for the user is added to the IoT FND Users page.

Logging In to IoT FND Using a Remote User Account

Logging in to IoT FND using a remote AD user account is transparent to the user. In the background, IoT FND checks whether the account is local, and for remote users sends an authentication request to the RADIUS server configured on the Remote Authentication page (**Admin > Access Management > Remote Authentication**). If both authentication and authorization are successful, IoT FND adds an entry for the user in the Users page (**Admin > Access Management > Users**).

Unlike entries for local users on the Users page, the user name filed in remote user entries is not a link. You cannot click the name of a remote user to obtain more information about the user.

Note: Remote users cannot be managed through IoT FND. If a remote user wants to update their password, they must use their organization's AD password update tool. Remote users cannot update their password using IoT FND.

Managing Roles

Use roles to assign permissions based on the role or roles a user plays. Roles define the type of tasks IoT FND users can perform. This section has the following topics:

- [Adding Roles](#)
- [Deleting Roles](#)
- [Editing Roles](#)
- [Viewing Roles](#)

IoT FND lets you assign a role to any user. The operations the user can perform are based on the permissions enabled for the role. The following topics are discussed in this section:

- [Basic User Permissions](#)
- [System-Defined User Roles](#)
- [Custom User Roles](#)

Basic User Permissions

[Table 1](#) describes basic IoT FND permissions.

Table 1 IoT FND User Permissions

Permission	Description
Add/Modify/Delete Devices	Allows users to import, remove and change FAR and endpoint devices.
Administrative Operations	Allows users to perform system administration operations such as user management, role management, and server configuration settings.
Endpoint Configuration	Allows users to edit configuration templates and push configuration to MEs.
Endpoint Firmware Update	Allows users to add and delete firmware images and perform ME firmware update operations.
Endpoint Group Management	Allows users to assign, remove and change devices from ME configuration and firmware groups.

Table 1 IoT FND User Permissions (continued)

Permission	Description
Endpoint Reboot	Allows users to reboot the ME device.
GOS Application Management	Allows uses to add and delete Guest OS applications.
Issue Management	Allows users to close issues.
Label Management	Allows users to add, change, and remove labels.
Manage Device Credentials	Allows users to view FAR credentials such as WiFi pre-shared key, admin user password, and master key.
Manage Head-End Devices Credentials	Allows users to view the ASR admin NETCONF password.
NBAPI Audit Trail	Allows users to query and delete audit trails using IoT FND NB API.
NBAPI Device Management	Allows users to add, remove, export, and change FAR and endpoint devices using IoT FND NB API.
NBAPI Endpoint Operations	Allows users to manage endpoint operations using IoT FND NB API.
NBAPI Event Subscribe	Allows users to search events, subscribe and unsubscribe from events (including Outage events) using IoT FND NB API.
NBAPI Reprovision	Allows users to reprovision devices using IoT FND NB API.
NBAPI Rules	Allows users to search, create, delete, activate, and deactivate rules using IoT FND NB API.
NBAPI Search	Allows users to search devices, get device details, group information, and metric history using IoT FND NB API.
Router Configuration	Allows users to edit FAR configuration templates and push configuration to FARs.
Router Firmware Update	Allows users to add and delete firmware images and perform firmware update operations for FARs.
Router Group Management	Allows users to assign, remove, and change device assignments to FAR configuration and firmware groups.
Router Reboot	Allows users to reboot the FAR.
Rules Management	Allows users to add, edit, activate, and deactivate rules.
Security Policy	Allows users to block mesh devices, refresh mesh keys, and so on.
Tunnel Provisioning Management	Allows users to manage tunnel groups, edit/apply tunnel-related templates, and perform factory reprovisioning.
Work Order Management	Allows users to manage work orders for IoT-DM.

System-Defined User Roles

Note: The system-defined Root role cannot be assigned to users.

Table 2 lists system-defined roles. These roles cannot be modified.

Table 2 System-defined User Roles

Role	Description
Add Devices	This role can add, modify, and delete devices from IoT FND.
Administrator	This role combines these basic permissions: <ul style="list-style-type: none"> ■ Administrative Operations ■ Label Management ■ Rules Management
Endpoint Operator	This role combines these basic permissions: <ul style="list-style-type: none"> ■ Label Management ■ Endpoint Configuration ■ Endpoint Firmware Update ■ Endpoint Group Management ■ Endpoint Reboot
Monitor Only	This role provides users with read-only access to IoT FND. By default, this role is defined for every user.
North Bound API	This role combines these basic permissions: <ul style="list-style-type: none"> ■ NB API Audit Trail ■ NB API Device Management ■ NB API Endpoint Operations ■ NB API Event Subscribe ■ NB API Orchestration Service ■ NB API Rules ■ NB API Search
Router Operator	This role combines these basic permissions: <ul style="list-style-type: none"> ■ Label Management ■ Router Configuration ■ Router Firmware Update ■ Router Group Management ■ Router Reboot
Router Operator with Manage Device Creds	This role combines the permissions of a Router Operator with: <ul style="list-style-type: none"> ■ Device credential management
Security Policy	This role can manage security policies through IoT FND.
Tunnel Provisioning Management	This role can provision tunnels.

Custom User Roles

In IoT FND you can define custom roles. For each role you create, you can assign it one or more basic user permissions (see [Table 1](#)). These permissions specify the type of actions users with this role can perform.

Adding Roles

To add IoT FND user roles:

1. Choose **Admin > Access Management > Roles**.
2. Click **Add**.

The screenshot shows the Cisco IoT Field Network Director interface. The top navigation bar includes 'Devices', 'Operations', 'Config', and 'Admin'. The 'Admin' menu is expanded to show 'Password Policy', 'Remote Authentication', 'Roles', and 'Users'. The 'Roles' page is active, displaying the 'Add Role' form. The form has a 'Role Name' input field and a 'Permission Assignment' section with a list of 30 permissions, each with an unchecked checkbox. At the bottom are 'Save' and 'Cancel' buttons.

Permission	Assigned
<input type="checkbox"/> Permission	
<input type="checkbox"/> Add/Modify/Delete Devices	
<input type="checkbox"/> Administrative Operations	
<input type="checkbox"/> Device Manager User	
<input type="checkbox"/> Endpoint Configuration	
<input type="checkbox"/> Endpoint Firmware Update	
<input type="checkbox"/> Endpoint Group Management	
<input type="checkbox"/> Endpoint Reboot	
<input type="checkbox"/> GOS Application Management	
<input type="checkbox"/> Issue Management	
<input type="checkbox"/> Label Management	
<input type="checkbox"/> Manage Device Credentials	
<input type="checkbox"/> Manage Head-End Device Credentials	
<input type="checkbox"/> NBAPI Audit Trail	
<input type="checkbox"/> NBAPI Device Management	
<input type="checkbox"/> NBAPI Endpoint Operations	
<input type="checkbox"/> NBAPI Event Subscribe	
<input type="checkbox"/> NBAPI Orchestration Service	
<input type="checkbox"/> NBAPI Reprovision	
<input type="checkbox"/> NBAPI Rules	
<input type="checkbox"/> NBAPI Search	
<input type="checkbox"/> Router Configuration	
<input type="checkbox"/> Router File Management	
<input type="checkbox"/> Router Firmware Update	
<input type="checkbox"/> Router Group Management	
<input type="checkbox"/> Router Reboot	
<input type="checkbox"/> Rules Management	
<input type="checkbox"/> Security Policy	
<input type="checkbox"/> Tunnel Provisioning Management	
<input type="checkbox"/> Work Order Management	

3. Enter the name of the role.
4. Check the appropriate check boxes to assign permissions.
5. Click **Save**.
6. To continue to add roles, click **Yes**; otherwise, click **No** to return to the Roles page.

Deleting Roles

Note: You cannot delete a custom role if it is in use.

To delete IoT FND user roles:

1. Choose **Admin > Access Management > Roles**.
2. Check the check boxes of the roles to delete.
3. Click **Delete**.
4. Click **Yes**.
5. Click **OK**.

Editing Roles

Note: You cannot edit system-defined roles, but you can edit custom roles.

To edit IoT FND custom roles:

1. Choose **Admin > Access Management > Roles**.
2. Click the role to edit.
3. Make changes to the permission assignments by checking or unchecking the relevant check boxes.
4. Click **Save**.

Viewing Roles

To view IoT FND user roles:

1. Choose **Admin > Access Management > Roles**.

Role	Users	Radius Server VSA
admin_ops	demo	admin_ops
Administrator	tester	Administrator
bahamas	bahamas	bahamas
Endpoint Operator		Endpoint Operator
Monitor Only	bahamas , demo , smoc , tester	Monitor Only
Northbound API	orchestration	Northbound API
Root	root	Root
Router Operator		Router Operator
SMOC Operator	smoc	SMOC Operator

For every role, IoT FND lists the users assigned to this role.

2. To view permission assignments for the role, click the role link.

Managing Users

This section has the following topics on managing users:

- [Resetting Passwords](#)
- [Viewing Users](#)
- [Adding Users](#)
- [Deleting Users](#)
- [Enabling Users](#)
- [Disabling Users](#)
- [Editing Users](#)

Resetting Passwords

As the root user of the Linux server on which IoT FND runs, you can reset your password and use the password utility to reset the password for any other IoT FND user.

To reset a password, enter this command:

```
[root@yourname-lnx1 bin]#./password_admin.sh root
```

IoT FND manages its own user account database; therefore, you must add all new local users from the IoT FND user interface at the **Admin > Access Management > Users** page. Remote users are automatically added to the database. You can also enable, disable, edit, or delete users on this page.

A user with a disabled account cannot log in until an administrator enables their account. After a user account is active, the user must reset their password. There is no limit to the number of users that you can define on the system other than the available database storage.

Viewing Users

To view IoT FND users, open the Users page (**Admin > Access Management > Users**).

The screenshot shows the 'Users' page in the IoT Field Network Director interface. The page has a navigation bar with 'Devices', 'Operations', 'Config', and 'Admin' menus. Below the navigation bar, there are tabs for 'Password Policy', 'Remote Authentication', 'Roles', and 'Users'. The 'Users' tab is active. The main content area shows a table of users with columns for 'User Name', 'Enabled', 'Time Zone', 'Roles', 'Audit Trail', and 'Remote User'. There are also buttons for 'Add', 'Delete', 'Enable', and 'Disable' at the top left of the table. The table displays six users: bahamas, demo, orchestration, root, smoc, and testor.

User Name	Enabled	Time Zone	Roles	Audit Trail	Remote User
bahamas	true	US/Pacific	bahamas, Monitor Only	bahamas	false
demo	true	PST	admin_ops, Monitor Only	demo	false
orchestration	true	UTC	Northbound API	orchestration	false
root	true	America/Los_Angeles	Root	root	false
smoc	true	US/Pacific	Monitor Only, SMOC Operator	smoc	false
testor	true	UTC	Administrator, Monitor Only	testor	false

IoT FND displays this information about users:

Field	Description
User Name	Specifies the user name.
Enabled	Indicates whether the user account is enabled.
Time Zone	Specifies the user's time zone.

Field	Description
Roles	Specifies the roles assigned to the user.
Audit Trail	A link to the user’s audit trail.
Remote User	Indicates whether the user account is stored locally. If the value is false, the user account is stored in Active Directory and is accessed via the RADIUS server configured in the Remote Authentication page (Admin > Access Management > Remote Authentication).

Adding Users

To add users to IoT FND:

1. Choose **Admin > Access Management > Users**.
2. Click **Add**.

Role	Permission(s)	Required Role
<input type="checkbox"/> admin_ops	Rules Management	false
<input type="checkbox"/> Administrator	Administrative Operations, Issue Management, Label Management, Rules Management	false
<input type="checkbox"/> bahamas	Device Manager User, Work Order Management	false
<input type="checkbox"/> Endpoint Operator	Endpoint Configuration, Endpoint Firmware Update, Endpoint Group Management, Endpoint Reboot, Label Management	false
<input checked="" type="checkbox"/> Monitor Only		true
<input type="checkbox"/> Northbound API	NBAPI Audit Trail, NBAPI Device Management, NBAPI Endpoint Operations, NBAPI Event Subscribe, NBAPI Orchestration Service, NBAPI Reprovision, NBAPI Rules, NBAPI Search	false
<input type="checkbox"/> Router Operator	GOS Application Management, Label Management, Router Configuration, Router File Management, Router Firmware Update, Router Group Management, Router Reboot	false
<input type="checkbox"/> SMOC Operator	Device Manager User, Label Management, Rules Management, Work Order Management	false

3. Enter the following user information:

Field	Description
User Name	Enter the user name.
New Password	Enter the password. The password must conform to the IoT FND password policy.
Confirm Password	Re-enter the password.
Time Zone	Choose a time zone from the drop-down menu.

4. Select the user roles to assigned to this user by checking the appropriate check box under Role Assignment.
5. Click **Save**.

IoT FND creates a record for this user in the IoT FND database.

6. To add the new user, click **Yes**; otherwise, click **No** to return to the Users page.

Note: A new user account is enabled by default. This means that the user can access IoT FND.

Deleting Users

Deleting user accounts removes user preferences such as the default map location from the system. Disable a user account to temporarily deactivate it.

To delete users from IoT FND:

1. Choose **Admin > Access Management > Users**.
2. Check the check boxes of the user accounts to delete.
3. Click **Delete**.
4. Click **Yes** to confirm.
5. Click **OK**.

Enabling Users

You must enable the user account for users to access IoT FND. When users log in for the first time, IoT FND prompts them to change their password.

To enable user accounts in IoT FND:

1. Choose **Admin > Access Management > Users**.
2. Check the check boxes for the user accounts to enable.
3. Click **Enable**.
4. Click **Yes**.
5. Click **OK**.

Disabling Users

To prevent users from accessing IoT FND, disable their accounts. Disabling user accounts does not delete their records from the IoT FND database.

To disable user accounts in IoT FND:

1. Choose **Admin > Access Management > Users**.
2. Check the check boxes for the user accounts to disable.
3. Click **Disable**.

Note: If you disable a user account, IoT FND resets the user password.

4. Click **Yes**.
5. Click **OK**.

Editing Users

To edit user settings in IoT FND:

1. Choose **Admin > Access Management > Users**.
2. To edit user credentials:

- a. Click the user name link.
- b. Edit the role assignments.
- c. Click **Save**.

