• **1 | 1 • 1 | 1 •** CISCO ..

Managing User Access

This section has the following topics for managing users and roles in IoT FND:

- Managing the Password Policy
- Configuring Remote Authentication
- Managing Roles
- Managing Users

All user management actions are accessed through the Admin > Access Management menu (Figure 1).

| System Management |
|-----------------------|
| Active Sessions |
| Audit Trail |
| Certificates |
| Data Retention |
| License Center |
| Logging |
| Provisioning Settings |
| Server Settings |
| Syslog Settings |
| |

Managing the Password Policy

IoT FND provides default password policy values that you can enforce among IoT FND users.

Note: To modify these values, you must be logged in either as root or as a user with Administrative Operations permissions.

Caution: In some cases, changing password policies immediately terminates all user sessions and resets all passwords.

Note: The "Password history size" and "Max unsuccessful login attempts" policies do not apply to IoT FND North Bound API users.

These changes invalidate all user sessions and expire their passwords (including the root user):

- When you increase the minimum length of passwords
- When you decrease the password expiry interval

- When you enable "Password cannot contain username or reverse of username"
- When you enable "Password cannot be cisco or ocsic (cisco reversed)"
- When you enable "No character can be repeated more than three times consecutively in the password"
- When you enable "Must contain at least one character from all the character sets (upper-case, lower-case, digits and special characters)"

To edit password policies:

1. Choose Admin > Access Management > Password Policy.

| cisco IoT Field Network Director Devices Operations Config . | Admin _ root v Time Zone: America/Los_Angeles |
|---|---|
| Password Policy Remote Authentication Roles Users | |
| Password Policies | |
| Policy | Value Status Tominate Session and Reset Password |
| Password minimum length | Yes, if minimum password length is increased. |
| Password history size (not applicable for Northbound API users) | 4 Enabled |
| Max unsuccessful login attempts (not applicable for Northbound API users) | s Disabled |
| Password expire interval (days) | Disabl. 💭 if partword expire interval is reduced. |
| Password cannot contain username or reverse of username | oreality res, if changed to Enabled state. |
| Password cannot be cisco or ocsic (cisco reversed) | Disabl Yes, if changed to Enabled state. |
| No character can be repeated more than three times consecutively in the password | Disabl |
| Must contain at least one character from all the character sets (upper-case, lower-case, digits and special characters) | Disabl Yes, if changed to Enabled state. |
| | |
| Save Cancel | |
| © 2012-2015 Cisco Systems, Inc. All Rights Reserved. (version 2.2.0-74) | issues 🥥 0 🔍 1 🔺 0 |

- 2. To enable or disable a policy, choose the appropriate option (Enabled or Disabled) from the Status drop-down menu.
- 3. To modify the value of a policy, if applicable, enter the new value in the Value field.

Note: IoT FND supports a maximum password length of 32 characters.

4. Click Save to start enforcing the new policies.

Note: The password policy you configure in IoT FND applies only to local users and not to remote Active Directory (AD) users. The password policy for AD users is determined and enforced by the AD admin.

Configuring Remote Authentication

To configure remote authentication for IoT FND, you need to perform configurations steps in Active Directory (AD) and IoT FND.

- Support for Remote Authentication
- Configuring Remote Authentication in AD
- Configuring Security Policies on the RADIUS Server

- Configuring Remote Authentication in IoT FND
- Enabling and Disabling Remote User Accounts
- Deleting Remote User Accounts
- Logging In to IoT FND Using a Remote User Account

Support for Remote Authentication

With Remote Authentication, it is easier to integrate IoT FND into an existing AD and Network Policy Server (NPS) infrastructure. This allows administrators to configure IoT FND access for users in AD.

When you configure remote authentication in IoT FND, it hands over the authentication and authorization responsibility to AD and NPS. AD performs user authentication to check the validity of user credentials. The RADIUS server performs user authorization to check whether a user belongs to a group that defines the user role. If so, the server returns the role name to IoT FND.



The following is the flow of user authentication and authorization by AD and NPS:

- 1. The user enters their credentials.
 - If user was created locally on the NMS server, authentication and authorization occurs locally.
 - If IoT FND determines that the user is a remote user, authentication and authorization occurs on the configured RADIUS server.
 - If remote authentication is not configured, authentication fails and user is denied access.
- 2. For remote users, if authentication and authorization are successful, the assigned user role returns to the NMS server from the RADIUS server.
- 3. If the role that returns is valid, the user is granted access.

Note: When remote authentication is enabled, user management is done in AD. If an AD user logs in who was deleted from IoT FND, their profile is added back to IoT FND. To prevent access to IoT FND, their AD user profiles must first be deleted from AD.

Configuring Remote Authentication in AD

To configure AD to allow IoT FND to remotely authenticate users:

- 1. Log in to NPS.
- 2. Add IoT FND as a radius client on the RADIUS server.

Provide a friendly name, and IP address or DNS name of the IoT FND server and configure the shared secret that IoT FND uses to connect to the RADIUS server.

| Enable this RADIUS client | |
|--|----------------------|
| | |
| Select an existing template: | |
| | - |
| , | _ |
| ame and Address | |
| NMS Super Mac | |
| The south share state st | |
| ddress (IP or DNS): | |
| 10.154.204.157 Ve | ify |
| | |
| o manually type a shared secret, click Manual. To automatically generate a ecret, click Generate. You must configure the RADIUS client with the same ecret entered here. Shared secrets are case-sensitive. | a shared e shared |
| o manually type a shared secret, click Manual. To automatically generate a ecret, click Generate. You must configure the RADIUS client with the same ecret entered here. Shared secrets are case-sensitive. | a shared e shared |
| o manually type a shared secret, click Manual. To automatically generate a ecret, click Generate. You must configure the RADIUS client with the same ecret entered here. Shared secrets are case-sensitive. | a shared e shared |
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| o manually type a shared secret, click Manual. To automatically generate a ecret, click Generate. You must configure the RADIUS client with the same ecret entered here. Shared secrets are case-sensitive. Manual O Generate hared secret: | a shared e shared |
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| To manually type a shared secret, click Manual. To automatically generate a ecret, click Generate. You must configure the RADIUS client with the same ecret entered here. Shared secrets are case-sensitive. | a share e share |

An entry for the RADIUS client appears under RADIUS Clients and Servers.



3. Log in to AD and create an organizational unit.

Cisco recommends that you create all security groups (IoT FND roles) within this organizational unit.

| 📑 Active Dir | ectory Users and Computers | | | |
|--|---|---|--|--|
| File Action | View Help | | | |
| 🗢 🔿 🖄 | 💼 📋 🖨 🤉 💀 🛐 | 🙎 🗽 | 🛅 🍸 🗾 🕯 | 2 |
| Active Dire Active Dire Saved Solution Solution Solution Solution Co Do Do Solution S | ctory Users and Comput Queries Builtin Delegate Control Find Change Domain Change Domain Controller Raise domain functional level Operations Masters | Typ bui nt Org bur Con Con | oe ItinDomain tainer ganizational ntainer ntainer | Description Default container for upgr Default container for dom Default container for secu Default container for upgr |
| | New All Tasks All Tasks View Refresh Export List Properties Help | Comput Contaci Group InetOrg MSMQ (Organiz Printer User Shared | ter t gPerson Queue Alias rational Unit Folder | |

4. Add security groups corresponding to IoT FND roles to the organizational unit.

The following example shows the security groups defined in the NMS_ROLES organizational unit.

| min_role Proper | es | | | | | 2 |
|--|---|---|---|---------------------|--------------------------|------|
| Verview Condition | s Constraints Settings | | | | | |
| Policy name: | admin_role | | | | | |
| | | | | | | |
| Policy State If enabled, NPS (| valuates this policy while perfor | rming authorization. If disab | eled, NPS does not ev | valuate this policy | y. | |
| Policy enable | l . | | | | | |
| -Access Permissio | 1 | | | | | |
| If conditions and access. What is | constraints of the network po access permission? | olicy match the connection | request, the policy of | can either grant | access or deny | |
| Grant access. | Grant access if the connection | n request matches this polic; | у. | | | |
| Deny access. | eny access if the connection | request retches this policy | /. | | | |
| Ignore user ac | ount dial-in properties. | | | | | |
| If the connecti authorization w | n request matches the condition In network policy only; do not e | ons and constraints of this n evaluate the dial-in propertie | network policy and the es of user accounts . | e policy grants ac | ccess, perform | |
| Network connect | on method | | | | | |
| Select the type o or Vendor specifi | network access server that se | ends the connection reques | t to NPS. You can se | lect either the ne | stwork access server typ | be |
| Type of netw | rk access server: | | | | | |
| Unspecified | | • | | | | |
| C Vendor speci | c: | | | | | |
| 10 | | | | | | |
| | | | | | | |
| | | | [| ОК | Cancel A | pply |

Tip: When creating the security groups, ensure that they map one-to-one to IoT FND roles (that is, every role defined in IoT FND maps to only one AD security group). The name of the security group does not have to match a role name in IoT FND, but for organizational purposes, Cisco recommends using names that correlate the security group name to a IoT FND role.



Note: You cannot create or assign the IoT FND root role in AD.

5. Assign AD users a role by adding them to the security group mapping to that role.

Since, users can only belong to one security group, the IoT FND role that the user is assigned after log in is dependent on their assigned AD security group.

Tip: In AD, users cannot be assigned multiple IoT FND roles, and cannot belong to multiple security groups. To assign permissions from more than one role to a group of users, create a new IoT FND role with the required permissions, and a create the corresponding AD security group. Users in this new group can then carry out the tasks allowed by this role.

| inny Snan Proper | ties | | | ? × |
|--|---|--|--|-----------|
| Security Remote con Personal Virtua General Addres Published Certificate | rol Environ rol F Desktop F s Account P s Member Of P | ment Remote Deskt COM+ rofile Tele assword Repli | Sessions op Services Profile Attribute Ed ophones Orgar cation Dial-in | itor |
| Member of: | Astive Directory D | i- Ci | - Faller | _ |
| admin mlo | Active Directory D | IMS DOLES | es foider | |
| Domain Users | nms.cenbu.com/l | Jsers | | |
| | | | | |
| Add | Remove | | | |
| Add | Remove Domain Users | | | |
| Add Primary group: Set Primary Gro | Domain Users There is no ne you have Mac applications. | ed to change intosh clients o | Primary group unle or POSIX-complian | 255 It |

6. Configure the Dial-in Network Access Permission to use the NPS Network Policy.

| unny Shah Properties ? 🗙 |
|--|
| Security Environment Sessions |
| Remote control Remote Desktop Services Profile |
| General Address Account Profile Telephones Organization |
| Personal Virtual Desktop COM+ Attribute Editor |
| Published Certificates Member Of Password Replication Dial-in Object |
| Network Access Permission O Allow access O Deny access O Control access through NPS Network Policy Verify Caller-ID: |
| No Callback Set by Caller (Routing and Remote Access Service only) |
| |
| Define IP addresses to enable for this Dial-in connection. |
| Apply Static Routes |
| Define routes to enable for this Dial-in Static Routes |
| |
| OK Cancel Apply Help |

Configuring Security Policies on the RADIUS Server

To authorize users for IoT FND access, configure security policies for the RADIUS server.

To configure security policies on the RADIUS server, follow these steps:

- 1. Create a network policy for each security group you created in AD.
- **2.** Configure the policy as follows:
 - a. In the Overview pane, define the policy name, enable it, and grant access permissions.

| min_role Properties | × |
|--|---|
| Overview Conditions Constraints Settings | |
| Policy name: admin_role | |
| Policy State If enabled, NPS evaluates this policy while performing authorization. If disabled, NPS does n | not evaluate this policy. |
| Access Permission | |
| If conditions and constraints of the network policy match the connection request, the po access. What is access permission? | olicy can either grant access or deny |
| © Grant access. Grant access if the connection request matches this policy. | |
| C Deny access. Deny access if the connection request instches this policy. | |
| Ignore user account dial-in properties. | |
| If the connection request matches the conditions and constraints of this network policy and authorization with network policy only; do not evaluate the dial-in properties of user account of the connection of the second secon | nd the policy grants access, perform unts . |
| Network connection method Select the type of network access server that sends the connection request to NPS. You c or Vendor specific. | an select either the network access server type |
| Type of network access server: | |
| Unspecified | |
| C Vendor specific: | |
| 10 === | |
| | |
| | OK Cancel Apply |

b. Click the Conditions tab, select the User Groups condition, and click Add.

| Select o | ondition | × |
|-------------|--|---|
| Select a | a condition, and then click Add. | |
| Groups | 2 | - |
| 1 | Windows Groups The Windows Groups condition specifies that the connecting user or computer must belong to one of the selected | |
| 2 | Machine Groups The Machine Groups condition specifies that the connecting computer must belong to one of the selected groups. | |
| 8 8, | User Groups The User Groups condition specifies that the connecting user must belong to one of the selected groups. | |
| HCAP | | |
| 3 | Location Groups The HCAP Location Groups condition specifies the Host Credential Authorization Protocol (HCAP) location groups required to match this policy. The HCAP protocol is used for communication between NPS and some third party network access servers (NASs). See your NAS documentation before using this condition. | |
| 02 | HCAP User Groups | • |
| | Add Cancel | |

The User Groups condition specifies that the connecting user must belong to the selected group. For this policy to pass, the user being authorized must belong to the user group configured in this policy.

c. In the User Groups window, click Add Groups.

| Groups | | |
|--------|-------|---|
| | | |
| | | |
| | | |
| | | |
| | 1 | D |

- d. In the Select Group window, enter the name of the group
- e. Click **OK** to close the Select Group dialog box, and then click **OK** to close the User dialog box.

| Select Group | | ? × |
|---|----|----------------------|
| Select this object type: | | |
| Group | | Object Types |
| From this location: | | |
| cenbu.cisco.com | | Locations |
| Enter the object name to select (examples): | | |
| admin role | | Check Names |
| | | |
| Advanced | ОК | Cancel 8 |
| | | – – – – // [8 |

f. Click Cancel to close the Select condition window.

The condition appears in the Conditions pane.

| rview | Conditions | Constraints | Settings | | | | | | | | | | |
|------------------|---------------------------------|-----------------|----------------|--------------|---------------|-----------------|------------|-------------------|-----------|------------|----------|-------|---|
| nfigun | e the conditio | ns for this ne | twork policy. | | | | | | | | | | |
| - onditi | ione match the | connection | request NP | S uses this | naliau ta aut | horize the co | nnection | ramuaet If | condition | e do noti | məteb ti | ha | |
| nnecti | ion request, N | PS skips this | policy and e | evaluates of | her policies, | if additional p | policies a | re configur | ed. | IS GO HOLI | INGLATIO | iic | |
| | | | | | | | | | | | | | |
| Co | ondition | 1 | Value | | | | | | | | | | |
| 👗 Us | ser Groups | (| CENBU\adm | in_role | | | | | | | | | |
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| dition | n depointion: | | | | | | | | | | | | |
| ndition | n description: | tion monific | as that the co | | eer must hal | and to one of | the cele | ted annua | | | | | |
| ndition e Use | n description: er Groups con | dition specifie | es that the co | onnecting us | ser must bek | ang to one of | the sele | cted group | ş. | | | | |
| ndition e Use | n description: er Groups con | dition specifie | es that the co | onnecting us | ser must bela | ang to one of | the sele | cted group | s. | | | | |
| ndition e Use | n description: er Groups con | dition specifie | es that the co | onnecting us | ser must bek | ang to one of | the sele | cted group | ş. | | | | |
| nditior e Use | n description: er Groups con | dition specifie | es that the co | annecting us | ser must bek | ang to one of | the sele | cted group Add | s. | Edit | 1 | Remov | e |
| nditior e Use | n description: er Groups con | dition specifie | es that the co | annecting us | ser must belo | ong to one of | the sele | cted group Add | s. | Edit | | Remov | е |
| ndition e Use | n description: er Groups con | dition specifie | es that the co | annecting us | ser must bela | ong to one of | the selec | cted group Add | \$. | Edit | | Remov | e |
| ndition > Use | n description: er Groups con | dition specifie | es that the co | onnecting us | ser must belo | ong to one of | the selec | cted group Add | \$. | Edit | | Remov | e |

g. Click the Settings tab, and then click Add to display the Attribute Information window.

| Add Vendor S | Specific Attribute | × | | | | |
|--|---|---------|--|--|--|--|
| To add an attribute to the settings, select the attribute, and then click Add. | | | | | | |
| To add a Vend | dor Specific attribute that is not listed, select Custom, and then click Add. | | | | | |
| Vendor: Cisco | | | | | | |
| Attributes: | Vendor | | | | | |
| Cisco-AV-Pa | air Cisco | | | | | |
| | | | | | | |
| Description: | | | | | | |
| Specifies the (| Cisco AV Pair VSA. | | | | | |
| | Add | . Close | | | | |

h. Click Add to define a Vendor Specific Attribute (VSA) that is sent to IoT FND (RADIUS client) after the user credentials and security group membership are verified.

The VSA to configure is:

- Attribute Name: Cisco-AV-Pair
- Attribute number: 5000
- Attribute format: String.
- Attribute value: Enter the attribute value to send to IoT FND.

| Attribute Information | | × |
|----------------------------------|----|-------------|
| Attribute name: Cisco-AV-Pair | | |
| Attribute number: 5000 | | |
| Attribute format: String | | |
| Attribute value: | | |
| Administrator | | |
| | ок | Cancel 2228 |

Note: The string entered in the Attribute value field must be the exact string listed in the Radius Server VSA column on the Roles page in IoT FND (Admin > Access Management > Roles).

| cisco IoT Field Network Director | | Devices 🖕 | Operations 🗸 | Config 🖕 | Admin 🖕 | | | |
|---------------------------------------|----------------|----------------|-------------------|----------|---------|--|--|--|
| Password Policy Remote Authentication | n Roles I | Users | | | | | | |
| Roles | Roles | | | | | | | |
| Add Delete | | | | | | | | |
| Role 🔺 | Users | | Radius Server VSA | | | | | |
| admin_ops | demo | | Administrator | | | | | |
| Administrator | tester | | Endpoint Operator | | | | | |
| bahamas | bahamas | | Issue_Management | | | | | |
| Endpoint Operator | | | Monitor Only | | | | | |
| Monitor Only | bahamas, demo, | , smoc, tester | Northbound API | | | | | |
| Northbound API | orchestration | | Root | | | | | |
| Root | root | | Router Operator | | | | | |
| Router Operator | | | | | | | | |
| SMOC Operator | smoc | | | | | | | |
| | | | | | | | | |

i. Click OK.

| Attribute Information | × |
|----------------------------------|-----------|
| Attribute name: Cisco-AV-Pair | |
| Attribute number: 5000 | |
| Attribute format: String | |
| Attribute values: | |
| Vendor Value | Add |
| Cisco Administrator | Edit |
| | Remove |
| | Move Up |
| | Move Down |
| ОК | Cancel |

The VSA attribute appears in the Settings pane.

| dmin_role Properties Overview Conditions Constraints Settings | 1 | | × | | | |
|---|------------------------|------------|------------------------------------|--|--|--|
| Configure the settings for this network policy. If conditions and constraints match the conne | ection request and the | policy gra | ants access, settings are applied. | | | |
| Settings: RADIUS Attributes Standard Vendor Specific NAR Expression | | | | | | |
| Eutonded State | Attributes: | | | | | |
| | Name | Vendor | Value | | | |
| Multilink and Bandwidth Allocation Protocol (BAP) P Filters Encryption | | L. | | | | |
| | Add | Edit | Remove | | | |
| | | | OK Cancel Apply | | | |

j. Click OK.

Configuring Remote Authentication in IoT FND

You enable remote user authentication and configure RADIUS server settings on the Remote Authentication page (Admin > Access Management > Remote Authentication).

To configure remote authentication:

1. Choose Admin > Access Management > Remote Authentication.

| cisco IoT Field | Network Director | | Devices , Operations , Config , Admin , |
|---------------------|-----------------------|--------------|---|
| Password Policy | Remote Authentication | Roles | Users |
| Radius Server Info | Enable Remote Au | thentication | |
| Radius Server Descr | IP: | | |
| Shared S | Becret: | | |
| Confirm Shared S | Secret: | | |
| Authentication | n Port: | | |
| Accounting | g Port: | | |
| R | etries: | | |
| Timeout (sec | onds): | | |
| Te | st Connectivity Save | Cance | el |

2. Check the Enable Remote Authentication check box.

3. Enter this information about the RADIUS server:

| Field | Description |
|-----------------------|--|
| IP | The IP address of the RADIUS server. |
| Name | A descriptive name of the RADIUS server. |
| Shared Secret | The shared secret you configured on the RADIUS server. |
| Confirm Shared Secret | |
| Authentication Port | The RADIUS server port that IoT FND uses to send request to. The default port is 1812. |
| Accounting Port | The RADIUS server accounting port. The default port is 1813. |
| Retries | The number of times to send a request to the RADIUS server before IoT FND times out and remote authentication fails because no response was received from the RADIUS server. |
| Timeout | The number of seconds before IoT FND times out and remote authentication fails because no response was received from the RADIUS server. |

- 4. To ensure that IoT FND can reach the RADIUS server, click **Test Configuration**.
 - a. Enter your AD username and password.
 - b. Click Submit.

The results of the configuration test displays.

- c. Click OK.
- 5. Click Save when done.

Enabling and Disabling Remote User Accounts

In IoT FND you cannot enable or disable remote AD user accounts. To enable or disable remote AD user accounts, use your AD server.

Deleting Remote User Accounts

In IoT FND, you can delete remote user accounts. However, this only removes the user from the IoT FND Users page (Admin > Access Management > Users); it does not delete the user account from AD. If a deleted user logs in to IoT FND and AD authentication is successful, an entry for the user is added to the IoT FND Users page.

Logging In to IoT FND Using a Remote User Account

Logging in to IoT FND using a remote AD user account is transparent to the user. In the background, IoT FND checks whether the account is local, and for remote users sends an authentication request to the RADIUS server configured on the Remote Authentication page (Admin > Access Management > Remote Authentication). If both authentication and authorization are successful, IoT FND adds an entry for the user in the Users page (Admin > Access Management > Users).

Unlike entries for local users on the Users page, the user name filed in remote user entries is not a link. You cannot click the name of a remote user to obtain more information about the user.

Note: Remote users cannot be managed through IoT FND. If a remote user wants to update their password, they must use their organization's AD password update tool. Remote users cannot update their password using IoT FND.

Managing Roles

Use roles to assign permissions based on the role or roles a user plays. Roles define the type of tasks IoT FND users can perform. This section has the following topics:

- Adding Roles
- Deleting Roles
- Editing Roles
- Viewing Roles

IoT FND lets you assign a role to any user. The operations the user can perform are based on the permissions enabled for the role. The following topics are discussed in this section:

- Basic User Permissions
- System-Defined User Roles
- Custom User Roles

Basic User Permissions

Table 1 describes basic IoT FND permissions.

Table 1IoT FND User Permissions

| Permission | Description |
|---------------------------|---|
| Add/Modify/Delete Devices | Allows users to import, remove and change FAR and endpoint devices. |
| Administrative Operations | Allows users to perform system administration operations such as user management, role management, and server configuration settings. |
| Endpoint Configuration | Allows users to edit configuration templates and push configuration to MEs. |
| Endpoint Firmware Update | Allows users to add and delete firmware images and perform ME firmware update operations. |
| Endpoint Group Management | Allows users to assign, remove and change devices from ME configuration and firmware groups. |

| Permission | Description |
|-------------------------------------|--|
| Endpoint Reboot | Allows users to reboot the ME device. |
| GOS Application Management | Allows uses to add and delete Guest OS applications. |
| Issue Management | Allows users to close issues. |
| Label Management | Allows users to add, change, and remove labels. |
| Manage Device Credentials | Allows users to view FAR credentials such as WiFi pre-shared key, admin user password, and master key. |
| Manage Head-End Devices Credentials | Allows users to view the ASR admin NETCONF password. |
| NBAPI Audit Trail | Allows users to query and delete audit trails using IoT FND NB API. |
| NBAPI Device Management | Allows users to add, remove, export, and change FAR and endpoint devices using IoT FND NB API. |
| NBAPI Endpoint Operations | Allows users to manage endpoint operations using IoT FND NB API. |
| NBAPI Event Subscribe | Allows users to search events, subscribe and unsubscribe from events (including Outage events) using IoT FND NB API. |
| NBAPI Reprovision | Allows users to reprovision devices using IoT FND NB API. |
| NBAPI Rules | Allows users to search, create, delete, activate, and deactivate rules using IoT FND NB API. |
| NBAPI Search | Allows users to search devices, get device details, group information, and metric history using IoT FND NB API. |
| Router Configuration | Allows users to edit FAR configuration templates and push configuration to FARs. |
| Router Firmware Update | Allows users to add and delete firmware images and perform firmware update operations for FARs. |
| Router Group Management | Allows users to assign, remove, and change device assignments to FAR configuration and firmware groups. |
| Router Reboot | Allows users to reboot the FAR. |
| Rules Management | Allows users to add, edit, activate, and deactivate rules. |
| Security Policy | Allows users to block mesh devices, refresh mesh keys, and so on. |
| Tunnel Provisioning Management | Allows users to manage tunnel groups, edit/apply tunnel-related templates, and perform factory reprovisioning. |
| Work Order Management | Allows users to manage work orders for IoT-DM. |

Table 1 IoT FND User Permissions (continued)

System-Defined User Roles

Note: The system-defined Root role cannot be assigned to users.

Table 2 lists system-defined roles. These roles cannot be modified.

Table 2System-defined User Roles

| Role | Description |
|--|---|
| Add Devices | This role can add, modify, and delete devices from IoT FND. |
| Administrator | This role combines these basic permissions: |
| | Administrative Operations |
| | Label Management |
| | Rules Management |
| Endpoint Operator | This role combines these basic permissions: |
| | Label Management |
| | Endpoint Configuration |
| | Endpoint Firmware Update |
| | Endpoint Group Management |
| | Endpoint Reboot |
| Monitor Only | This role provides users with read-only access to IoT FND. By default, this role is defined for every user. |
| North Bound API | This role combines these basic permissions: |
| | NB API Audit Trail |
| | NB API Device Management |
| | NB API Endpoint Operations |
| | NB API Event Subscribe |
| | NB API Orchestration Service |
| | NB API Rules |
| | NB API Search |
| Router Operator | This role combines these basic permissions: |
| | Label Management |
| | Router Configuration |
| | Router Firmware Update |
| | Router Group Management |
| | Router Reboot |
| Router Operator with Manage Device Creds | This role combines the permissions of a Router Operator with: |
| | Device credential management |
| Security Policy | This role can manage security policies through IoT FND. |
| Tunnel Provisioning Management | This role can provision tunnels. |

Custom User Roles

In IoT FND you can define custom roles. For each role you create, you can assign it one or more basic user permissions (see Table 1). These permissions specify the type of actions users with this role can perform.

Adding Roles

To add IoT FND user roles:

- 1. Choose Admin > Access Management > Roles.
- 2. Click Add.

| CISCO IoT Field Network Director | Devices 🖕 | Operations 🖕 | Config 🖕 | Admin 🖕 | | | |
|---|-----------|--------------|----------|---------|--|--|--|
| Password Policy Remote Authentication Roles | Users | | | | | | |
| Add Role | | | | | | | |
| Role Name: | | | | | | | |
| Permission Assignment | | | | | | | |
| Permission | | | | | | | |
| Add/Modify/Delete Devices | | | | | | | |
| Administrative Operations | | | | | | | |
| Device Manager User | | | | | | | |
| Endpoint Configuration | | | | | | | |
| Endpoint Firmware Update | | | | | | | |
| Endpoint Group Management | | | | | | | |
| Endpoint Reboot | | | | | | | |
| GOS Application Management | | | | | | | |
| Issue Management | | | | | | | |
| Label Management | | | | | | | |
| Manage Device Credentials | | | | | | | |
| Manage Head-End Device Credentials | | | | | | | |
| NBAPI Audit Trail | | | | | | | |
| NBAPI Device Management | | | | | | | |
| NBAPI Endpoint Operations | | | | | | | |
| NBAPI Event Subscribe | | | | | | | |
| NBAPI Orchestration Service | | | | | | | |
| NBAPI Reprovision | | | | | | | |
| NBAPI Rules | | | | | | | |
| NBAPI Search | | | | | | | |
| Router Configuration | | | | | | | |
| Router File Management | | | | | | | |
| Router Firmware Update | | | | | | | |
| Router Group Management | | | | | | | |
| Router Reboot | | | | | | | |
| Rules Management | | | | | | | |
| Security Policy | | | | | | | |
| Iunnel Provisioning Management | | | | | | | |
| Work Order Management | | | | | | | |
| Save Cancel | | | | | | | |

- **3.** Enter the name of the role.
- 4. Check the appropriate check boxes to assign permissions.
- 5. Click Save.
- 6. To continue to add roles, click Yes; otherwise, click No to return to the Roles page.

Deleting Roles

Note: You cannot delete a custom role if it is in use.

To delete IoT FND user roles:

- 1. Choose Admin > Access Management > Roles.
- 2. Check the check boxes of the roles to delete.
- 3. Click Delete.
- 4. Click Yes.
- 5. Click OK.

Editing Roles

Note: You cannot edit system-defined roles, but you can edit custom roles.

To edit IoT FND custom roles:

- 1. Choose Admin > Access Management > Roles.
- 2. Click the role to edit.
- 3. Make changes to the permission assignments by checking or unchecking the relevant check boxes.
- 4. Click Save.

Viewing Roles

To view IoT FND user roles:

1. Choose Admin > Access Management > Roles.

| - i 0 | IoT Field Network Director | | Devices 🗸 | Ope | erations 🖕 | Config 🖕 | Admin 🖕 |
|----------|---------------------------------------|---------------|------------------|-----|------------|---------------|---------|
| | Password Policy Remote Authentication | Roles | Users | | | | |
| Ro | es | | | | | | |
| Ad | d Delete | | | | | | |
| | Role 🔺 | Users | | | | Radius Server | r VSA |
| | admin_ops | demo | | | | admin_ops | |
| | Administrator | tester | | | | Administrator | |
| | bahamas | bahamas | | | | bahamas | |
| | Endpoint Operator | | | | | Endpoint Ope | rator |
| | Monitor Only | bahamas, der | mo, smoc, tester | | | Monitor Only | |
| | Northbound API | orchestration | | | | Northbound A | API |
| | Root | root | | | | Root | |
| | Router Operator | | | | | Router Opera | tor |
| | SMOC Operator | smoc | | | | SMOC Operat | tor |

For every role, IoT FND lists the users assigned to this role.

2. To view permission assignments for the role, click the role link.

Managing Users

This section has the following topics on managing users:

- Resetting Passwords
- Viewing Users
- Adding Users
- Deleting Users
- Enabling Users
- Disabling Users
- Editing Users

Resetting Passwords

As the root user of the Linux server on which IoT FND runs, you can reset your password and use the password utility to reset the password for any other IoT FND user.

To reset a password, enter this command:

```
[root@yourname-lnx1 bin}#./password_admin.sh root
```

IoT FND manages its own user account database; therefore, you must add all new local users from the IoT FND user interface at the Admin > Access Management > Users page. Remote users are automatically added to the database. You can also enable, disable, edit, or delete users on this page.

A user with a disabled account cannot log in until an administrator enables their account. After a user account is active, the user must reset their password. There is no limit to the number of users that you can define on the system other than the available database storage.

Viewing Users

To view IoT FND users, open the Users page (Admin > Access Management > Users).

| CISCO IoT Field Network Director | | | Devices . | Operations . Config . | Admin . | root v Time Zone: America/Los_Angeles | | |
|----------------------------------|---|------------|---------------------|-----------------------------|---------------|---------------------------------------|--|--|
| | Password Policy Remote Auth | entication | Roles Users | | | | | |
| Users | | | | | | | | |
| Ada | Add Delete Enable Displaying 1 - 6 of 6 🕅 4 Page 1 of 1 🕨 50 💌 ಿ | | | | | | | |
| | User Name 🔺 | Enabled | Time Zone | Roles | Audit Trail | Remote User | | |
| | bahamas | true | US/Pacific | bahamas, Monitor Only | bahamas | false | | |
| | demo | true | PST | admin_ops, Monitor Only | demo | false | | |
| 2 | orchestration | true | UTC | Northbound API | orchestration | false | | |
| 0 | root | true | America/Los_Angeles | Root | root | false | | |
| | smoc | true | US/Pacific | Monitor Only, SMOC Operator | smoc | false | | |
| | tester | true | UTC | Administrator, Monitor Only | tester | false | | |

IoT FND displays this information about users:

| Field | Description |
|-----------|---|
| User Name | Specifies the user name. |
| Enabled | Indicates whether the user account is enabled |
| Time Zone | Specifies the user's time zone. |

| Field | Description |
|-------------|---|
| Roles | Specifies the roles assigned to the user. |
| Audit Trail | A link to the user's audit trail. |
| Remote User | Indicates whether the user account is stored locally. If the value is false, the user account is stored in Active Directory and is accessed via the RADIUS server configured in the Remote Authentication page (Admin > Access Management > Remote Authentication). |

Adding Users

To add users to IoT FND:

- 1. Choose Admin > Access Management > Users.
- 2. Click Add.

| til til to T Field Network Director Devices , Operations , Config , Admin , root + Time Zone: America/Los Angeles | | | | | | | |
|---|--|---------------|--|-------|------------|--|--|
| Password Policy Remo | te Authentication Roles Users | | | | | | |
| Add User | | | | | | | |
| User Name New Password Confirm Password | | | | | | | |
| Time Zone UTC | ✓ | | | | | | |
| Role Assignment | | | | | | | |
| Role | Permission(s) | Required Role | | | | | |
| admin_ops | Rules Management | false | | | | | |
| C Administrator | ator Administrative Operations, Issue Management, Label Management, Rules Management | | | false | | | |
| 📄 behamas | s Device Manager User, Work Order Management | | | false | | | |
| Endpoint Operator | Endpoint Configuration, Endpoint Firmware Update, Endpoint Group Management, Endpoint Reboot, Label Management | false | | | | | |
| Monitor Only | | true | | | | | |
| Northbound API | NBAPI Audit Trail, NBAPI Device Management, NBAPI Endpoint Operations, NBAPI Event Subscribe, NBAPI Orchestration Service, NBAPI Reprovision, NBAPI Rules, NBAPI Search | false | | | | | |
| Router Operator | GOS Application Management, Label Management, Router Configuration, Router File Management, Router Firmware Update, Router Group Management, Router Reboot | false | | | | | |
| SMOC Operator | Device Manager User, Label Management, Rules Management, Work Order Management | false | | | | | |
| | | | | | | | |
| Save Cancel | | | | | | | |
| © 2012-2015 Cisco Systems, Inc. All Rights Reserved. (version 2.2.0-74) Issues 💿 0 💎 1 🔔 0 | | | | | <u>A</u> 0 | | |
| | | | | | | | |

3. Enter the following user information:

| Field | Description |
|------------------|---|
| User Name | Enter the user name. |
| New Password | Enter the password. The password must conform to the IoT FND password policy. |
| Confirm Password | Re-enter the password. |
| Time Zone | Choose a time zone from the drop-down menu. |

- 4. Select the user roles to assigned to this user by checking the appropriate check box under Role Assignment.
- 5. Click Save.

IoT FND creates a record for this user in the IoT FND database.

6. To add the new user, click Yes; otherwise, click No to return to the Users page.

Note: A new user account is enabled by default. This means that the user can access IoT FND.

Deleting Users

Deleting user accounts removes user preferences such as the default map location from the system. Disable a user account to temporarily deactivate it.

To delete users from IoT FND:

- 1. Choose Admin > Access Management > Users.
- 2. Check the check boxes of the user accounts to delete.
- 3. Click Delete.
- 4. Click Yes to confirm.
- 5. Click OK.

Enabling Users

You must enable the user account for users to access IoT FND. When users log in for the first time, IoT FND prompts them to change their password.

To enable user accounts in IoT FND:

- 1. Choose Admin > Access Management > Users.
- 2. Check the check boxes for the user accounts to enable.
- 3. Click Enable.
- 4. Click Yes.
- 5. Click OK.

Disabling Users

To prevent users from accessing IoT FND, disable their accounts. Disabling user accounts does not delete their records from the IoT FND database.

To disable user accounts in IoT FND:

- 1. Choose Admin > Access Management > Users.
- 2. Check the check boxes for the user accounts to disable.
- 3. Click Disable.

Note: If you disable a user account, IoT FND resets the user password.

- 4. Click Yes.
- 5. Click OK.

Editing Users

To edit user settings in IoT FND:

- 1. Choose Admin > Access Management > Users.
- **2.** To edit user credentials:

- **a.** Click the user name link.
- **b.** Edit the role assignments.
- c. Click Save.

Managing User Access