



Using Cisco IOS XE Software

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Understanding Command Modes

The command modes available in the traditional Cisco IOS CLI are exactly the same as the command modes available in Cisco IOS XE.

You use the CLI to access Cisco IOS XE software. Because the CLI is divided into many different modes, the commands available to you at any given time depend on the mode that you are currently in. Entering a question mark (?) at the CLI prompt allows you to obtain a list of commands available for each command mode.

When you log in to the CLI, you are in user EXEC mode. User EXEC mode contains only a limited subset of commands. To have access to all commands, you must enter privileged EXEC mode, normally by using a password. From privileged EXEC mode, you can issue any EXEC command—user or privileged mode—or you can enter global configuration mode. Most EXEC commands are one-time commands. For example, **show** commands show important status information, and **clear** commands clear counters or interfaces. The EXEC commands are not saved when the software reboots.

Configuration modes allow you to make changes to the running configuration. If you later save the running configuration to the startup configuration, these changed commands are stored when the software is rebooted. To enter specific configuration modes, you must start at global configuration mode. From global configuration mode, you can enter interface configuration mode and a variety of other modes, such as protocol-specific modes.

ROM monitor mode is a separate mode used when the Cisco IOS XE software cannot load properly. If a valid software image is not found when the software boots or if the configuration file is corrupted at startup, the software might enter ROM monitor mode.

[Table 1: Accessing and Exiting Command Modes](#), on page 2 describes how to access and exit various common command modes of the Cisco IOS XE software. It also shows examples of the prompts displayed for each mode.

Table 1: Accessing and Exiting Command Modes

Command Mode	Access Method	Prompt	Exit Method
User EXEC	Log in.	Router>	Use the logout command.
Privileged EXEC	From user EXEC mode, use the enable EXEC command.	Router#	To return to user EXEC mode, use the disable command.
Global configuration	From privileged EXEC mode, use the configure terminal privileged EXEC command.	Router (config) #	To return to privileged EXEC mode from global configuration mode, use the exit or end command.
Interface configuration	From global configuration mode, specify an interface using an interface command.	Router (config-if) #	To return to global configuration mode, use the exit command. To return to privileged EXEC mode, use the end command.
Diagnostic	The router boots up or accesses diagnostic mode in the following scenarios: <ul style="list-style-type: none"> • In some cases, diagnostic mode will be reached when the IOS process or processes fail. In most scenarios, however, the router will reload. • A user-configured access policy was configured using the transport-map command that directed the user into diagnostic mode. See the Using Cisco IOS XE Software, on page 1 chapter of this book for information on configuring access policies. • The router was accessed using a Route Switch Processor auxiliary port. • A break signal (Ctrl-C, Ctrl-Shift-6, or the send break command) was entered and the router was configured to go into diagnostic mode when the break signal was received. 	Router (diag) #	If the IOS process failing is the reason for entering diagnostic mode, the IOS problem must be resolved and the router rebooted to get out of diagnostic mode. If the router is in diagnostic mode because of a transport-map configuration, access the router through another port or using a method that is configured to connect to the Cisco IOS CLI. If the router is accessed through the Route Switch Processor auxiliary port, access the router through another port. Accessing the router through the auxiliary port is not useful for customer purposes anyway.

Command Mode	Access Method	Prompt	Exit Method
ROM monitor	From privileged EXEC mode, use the reload EXEC command. Press the Break key during the first 60 seconds while the system is booting.	>	To exit ROM monitor mode, use the continue command.

Universal IOS Image

Starting with XE318SP, there are two flavors of universal images supported on Cisco ASR900 series routers:

- Universal images with the "universalk9" designation in the image name: This universal image offers the strong payload cryptography Cisco IOS feature, the IPsec VPN feature.
- Universal images with the universalk9_npe" designation in the image name: The strong enforcement of encryption capabilities provided by Cisco Software Activation satisfies requirements for the export of encryption capabilities. However, some countries have import requirements that require that the platform does not support any strong crypto functionality such as payload cryptography. To satisfy the import requirements of those countries, the `npe' universal image does not support any strong payload encryption.

Starting with Cisco IOS XE Release 3.18SP, IPsec tunnel is supported only on the Cisco ASR903 and ASR907 routers with payload encryption (PE) images. IPsec requires an IPsec license to function.



Note

- IPsec license must be acquired and installed in the router for IPsec functionality to work. When you enable or disable the IPsec license, reboot is mandatory for the system to function properly. IPsec is not supported on Cisco IOS XE Everest 16.5.1.
- NPE images shipped for Cisco ASR 900 routers do not support data plane encryptions. However, control plane encryption is supported with NPE images, with processing done in software, without the crypto engine.

Understanding Diagnostic Mode

Diagnostic mode is supported.

The router boots up or accesses diagnostic mode in the following scenarios:

- The IOS process or processes fail, in some scenarios. In other scenarios, the RSP will simply reset when the IOS process or processes fail.
- A user-configured access policy was configured using the **transport-map** command that directs the user into diagnostic mode.
- A send break signal (**Ctrl-C** or **Ctrl-Shift-6**) was entered while accessing the router, and the router was configured to enter diagnostic mode when a break signal was sent.

In diagnostic mode, a subset of the commands that are also available in User EXEC mode are made available to users. Among other things, these commands can be used to:

- Inspect various states on the router, including the IOS state.
- Replace or roll back the configuration.

- Provide methods of restarting the IOS or other processes.
- Reboot hardware, such as the entire router, an RSP, an IM, or possibly other hardware components.
- Transfer files into or off of the router using remote access methods such as FTP, TFTP, SCP, and so on.

The diagnostic mode provides a more comprehensive user interface for troubleshooting than previous routers, which relied on limited access methods during failures, such as ROMmon, to diagnose and troubleshoot IOS problems.

The diagnostic mode commands are stored in the non-IOS packages on the chassis, which is why the commands are available even if the IOS process is not working properly. Importantly, all the commands available in diagnostic mode are also available in privileged EXEC mode on the router even during normal router operation. The commands are entered like any other commands in the privileged EXEC command prompts when used in privileged EXEC mode.

Accessing the CLI Using a Console

The following sections describe how to access the command-line interface (CLI) using a directly-connected console or by using Telnet or a modem to obtain a remote console:

Accessing the CLI Using a Directly-Connected Console

This section describes how to connect to the console port on the router and use the console interface to access the CLI. The console port is located on the front panel of each Route Switch Processor (RSP).

Connecting to the Console Port

Before you can use the console interface on the router using a terminal or PC, you must perform the following steps:

Procedure

- Step 1** Configure your terminal emulation software with the following settings:
- 9600 bits per second (bps)
 - 8 data bits
 - No parity
 - 1 stop bit
 - No flow control
- Step 2** Connect to the port using the RJ-45-to-RJ-45 cable and RJ-45-to-DB-25 DTE adapter or using the RJ-45-to-DB-9 DTE adapter (labeled “Terminal”).
-

Using the Console Interface

Every RSP has a console interface. Notably, a standby RSP can be accessed using the console port in addition to the active RSP in a dual RSP configuration.

To access the CLI using the console interface, complete the following steps:

Procedure

- Step 1** After you attach the terminal hardware to the console port on the router and you configure your terminal emulation software with the proper settings, the following prompt appears:
- Example:**
- ```
Press RETURN to get started.
```
- Step 2** Press **Return** to enter user EXEC mode. The following prompt appears:
- Example:**
- ```
Router>
```
- Step 3** From user EXEC mode, enter the **enable** command as shown in the following example:
- Example:**
- ```
Router> enable
```
- Step 4** At the password prompt, enter your system password. If an enable password has not been set on your system, this step may be skipped. The following example shows entry of the password called “enablepass”:
- Example:**
- ```
Password: enablepass
```
- Step 5** When your enable password is accepted, the privileged EXEC mode prompt appears:
- Example:**
- ```
Router#
```
- Step 6** You now have access to the CLI in privileged EXEC mode and you can enter the necessary commands to complete your desired tasks.
- Step 7** To exit the console session, enter the **exit** command as shown in the following example:
- Example:**
- ```
Router# exit
```
-

Accessing the CLI from a Remote Console Using Telnet

This section describes how to connect to the console interface on a router using Telnet to access the CLI.

Preparing to Connect to the Router Console Using Telnet

Before you can access the router remotely using Telnet from a TCP/IP network, you need to configure the router to support virtual terminal lines (vty) using the **line vty** global configuration command. You also should configure the vty to require login and specify a password.



Note To prevent disabling login on the line, be careful that you specify a password with the **password** command when you configure the **login** line configuration command. If you are using authentication, authorization, and accounting (AAA), you should configure the **login authentication** line configuration command. To prevent disabling login on the line for AAA authentication when you configure a list with the **login authentication** command, you must also configure that list using the **aaa authentication login** global configuration command. For more information about AAA services, refer to the *Cisco IOS XE Security Configuration Guide*, Release 2 and *Cisco IOS Security Command Reference* publications.

In addition, before you can make a Telnet connection to the router, you must have a valid host name for the router or have an IP address configured on the router. For more information about requirements for connecting to the router using Telnet, information about customizing your Telnet services, and using Telnet key sequences, refer to the *Cisco IOS Configuration Fundamentals Configuration Guide*, Release 12.2SR.

Using Telnet to Access a Console Interface

To access a console interface using Telnet, complete the following steps:

Procedure

Step 1 From your terminal or PC, enter one of the following commands:

- **connect** *host* [*port*] [*keyword*]
- **telnet** *host* [*port*] [*keyword*]

In this syntax, *host* is the router hostname or an IP address, *port* is a decimal port number (23 is the default), and *keyword* is a supported keyword. For more information, refer to the *Cisco IOS Configuration Fundamentals Command Reference*.

Note If you are using an access server, then you will need to specify a valid port number such as **telnet 172.20.52.40 2004**, in addition to the hostname or IP address.

The following example shows the **telnet** command to connect to the router named “router”:

Example:

```
unix_host% telnet router
Trying 172.20.52.40...
Connected to 172.20.52.40.
Escape character is '^]'.
unix_host% connect
```

Step 2 At the password prompt, enter your login password. The following example shows entry of the password called “mypass”:

Example:

```
User Access Verification
Password: mypass
```

Note If no password has been configured, press **Return**.

Step 3 From user EXEC mode, enter the **enable** command as shown in the following example:

Example:

```
Router> enable
```

- Step 4** At the password prompt, enter your system password. The following example shows entry of the password called “enablepass”:

Example:

```
Password: enablepass
```

- Step 5** When the enable password is accepted, the privileged EXEC mode prompt appears:

Example:

```
Router#
```

- Step 6** You now have access to the CLI in privileged EXEC mode and you can enter the necessary commands to complete your desired tasks.

- Step 7** To exit the Telnet session, use the **exit** or **logout** command as shown in the following example:

Example:

```
Router# logout
```

Accessing the CLI from a Remote Console Using a Modem

To access the router remotely using a modem through an asynchronous connection, connect the modem to the console port.

The console port on a chassis is an EIA/TIA-232 asynchronous, serial connection with no flow control and an RJ-45 connector. The console port is located on the front panel of the RSP.

To connect a modem to the console port, place the console port mode switch in the in position. Connect to the port using the RJ-45-to-RJ-45 cable and the RJ-45-to-DB-25 DCE adapter (labeled “Modem”).

To connect to the router using the USB console port, connect to the port using a USB Type A-to-Type A cable.

Using the Auxiliary Port

The auxiliary port on the Route Switch Processor does not serve any useful purpose for customers.

This port should only be accessed under the advisement of a customer support representative.

Using Keyboard Shortcuts

Commands are not case sensitive. You can abbreviate commands and parameters if the abbreviations contain enough letters to be different from any other currently available commands or parameters.

Table 2: Keyboard Shortcuts , on page 8 lists the keyboard shortcuts for entering and editing commands.

Table 2: Keyboard Shortcuts

Keystrokes	Purpose
Ctrl-B or the Left Arrow key ¹	Move the cursor back one character
Ctrl-F or the Right Arrow key ¹	Move the cursor forward one character
Ctrl-A	Move the cursor to the beginning of the command line
Ctrl-E	Move the cursor to the end of the command line
Esc B	Move the cursor back one word
Esc F	Move the cursor forward one word

¹ The arrow keys function only on ANSI-compatible terminals such as VT100s.

Using the History Buffer to Recall Commands

The history buffer stores the last 20 commands you entered. History substitution allows you to access these commands without retyping them, by using special abbreviated commands.

Table 3: History Substitution Commands, on page 8 lists the history substitution commands.

Table 3: History Substitution Commands

Command	Purpose
Ctrl-P or the Up Arrow key ²	Recall commands in the history buffer, beginning with the most recent command. Repeat the key sequence to recall successively older commands.
Ctrl-N or the Down Arrow key ¹	Return to more recent commands in the history buffer after recalling commands with Ctrl-P or the Up Arrow key.
Router# show history	While in EXEC mode, list the last several commands you have just entered.

² The arrow keys function only on ANSI-compatible terminals such as VT100s.

Getting Help

Entering a question mark (?) at the CLI prompt displays a list of commands available for each command mode. You can also get a list of keywords and arguments associated with any command by using the context-sensitive help feature.

To get help specific to a command mode, a command, a keyword, or an argument, use one of the following commands:

Table 4: Help Commands and Purpose

Command	Purpose
<code>help</code>	Provides a brief description of the help system in any command mode.
<code>abbreviated-command-entry ?</code>	Provides a list of commands that begin with a particular character string. (No space between command and question mark.)
<code>abbreviated-command-entry <Tab></code>	Completes a partial command name.
<code>?</code>	Lists all commands available for a particular command mode.
<code>command ?</code>	Lists the keywords or arguments that you must enter next on the command line. (Space between command and question mark.)

Finding Command Options Example

This section provides an example of how to display syntax for a command. The syntax can consist of optional or required keywords and arguments. To display keywords and arguments for a command, enter a question mark (?) at the configuration prompt or after entering part of a command followed by a space. The Cisco IOS XE software displays a list and brief description of available keywords and arguments. For example, if you were in global configuration mode and wanted to see all the keywords or arguments for the **rep** command, you would type **rep ?**.

The <cr> symbol in command help output stands for “carriage return.” On older keyboards, the carriage return key is the Return key. On most modern keyboards, the carriage return key is the Enter key. The <cr> symbol at the end of command help output indicates that you have the option to press **Enter** to complete the command and that the arguments and keywords in the list preceding the <cr> symbol are optional. The <cr> symbol by itself indicates that no more arguments or keywords are available and that you must press **Enter** to complete the command.

[Table 5: Finding Command Options](#), on page 9 shows examples of how you can use the question mark (?) to assist you in entering commands.

Table 5: Finding Command Options

Command	Comment
<pre>Router> enable Password: <password> Router#</pre>	Enter the enable command and password to access privileged EXEC commands. You are in privileged EXEC mode when the prompt changes to a “#” from the “>”; for example, Router> to Router# .

Finding Command Options Example

Command	Comment
<pre>Router# configure terminal Enter configuration commands, one per line. End with CNTL/Z. Router(config)#</pre>	<p>Enter the configure terminal privileged EXEC command to enter global configuration mode. You are in global configuration mode when the prompt changes to Router(config)# .</p>
<pre>Router(config)# interface gigabitEthernet ? <0-0> GigabitEthernet interface number <0-1> GigabitEthernet interface number Router(config)#interface gigabitEthernet 0? . / <0-0> Router(config)#interface gigabitEthernet 0/? <0-5> Port Adapter number Router(config)#interface gigabitEthernet 0/0? / Router(config)#interface gigabitEthernet 0/0/? <0-15> GigabitEthernet interface number Router(config)#interface gigabitEthernet 0/0/0? . <0-23> Router(config)#interface gigabitEthernet 0/0/0</pre>	<p>Enter interface configuration mode by specifying the serial interface that you want to configure using the interface serial global configuration command.</p> <p>Enter ? to display what you must enter next on the command line. In this example, you must enter the serial interface slot number and port number, separated by a forward slash.</p> <p>When the <cr> symbol is displayed, you can press Enter to complete the command.</p> <p>You are in interface configuration mode when the prompt changes to Router(config-if)# .</p>
<pre>Router(config-if)# ? Interface configuration commands: . . . ip Interface Internet Protocol config commands keepalive Enable keepalive lan-name LAN Name command llc2 LLC2 Interface Subcommands load-interval Specify interval for load calculation for an interface locaddr-priority Assign a priority group logging Configure logging for interface loopback Configure internal loopback on an interface mac-address Manually set interface MAC address mls mls router sub/interface commands mpoa MPOA interface configuration commands mtu Set the interface Maximum Transmission Unit (MTU) netbios Use a defined NETBIOS access list or enable name-caching name-caching no Negate a command or set its defaults nrzi-encoding Enable use of NRZI encoding ntp Configure NTP . . . Router(config-if)#</pre>	<p>Enter ? to display a list of all the interface configuration commands available for the serial interface. This example shows only some of the available interface configuration commands.</p>

Command	Comment
<pre>Router(config-if)# ip ? Interface IP configuration subcommands: access-group Specify access control for packets accounting Enable IP accounting on this interface address Set the IP address of an interface authentication authentication subcommands bandwidth-percent Set EIGRP bandwidth limit broadcast-address Set the broadcast address of an interface cgmp Enable/disable CGMP directed-broadcast Enable forwarding of directed broadcasts dvmrp DVMRP interface commands hello-interval Configures IP-EIGRP hello interval helper-address Specify a destination address for UDP broadcasts hold-time Configures IP-EIGRP hold time . . . Router(config-if)# ip</pre>	<p>Enter the command that you want to configure for the interface. This example uses the ip command.</p> <p>Enter ? to display what you must enter next on the command line. This example shows only some of the available interface IP configuration commands.</p>
<pre>Router(config-if)# ip address ? A.B.C.D IP address negotiated IP Address negotiated over PPP Router(config-if)# ip address</pre>	<p>Enter the command that you want to configure for the interface. This example uses the ip address command.</p> <p>Enter ? to display what you must enter next on the command line. In this example, you must enter an IP address or the negotiated keyword.</p> <p>A carriage return (<cr>) is not displayed; therefore, you must enter additional keywords or arguments to complete the command.</p>
<pre>Router(config-if)# ip address 172.16.0.1 ? A.B.C.D IP subnet mask Router(config-if)# ip address 172.16.0.1</pre>	<p>Enter the keyword or argument that you want to use. This example uses the 172.16.0.1 IP address.</p> <p>Enter ? to display what you must enter next on the command line. In this example, you must enter an IP subnet mask.</p> <p>A <cr> is not displayed; therefore, you must enter additional keywords or arguments to complete the command.</p>
<pre>Router(config-if)# ip address 172.16.0.1 255.255.255.0 ? secondary Make this IP address a secondary address <cr> Router(config-if)# ip address 172.16.0.1 255.255.255.0</pre>	<p>Enter the IP subnet mask. This example uses the 255.255.255.0 IP subnet mask.</p> <p>Enter ? to display what you must enter next on the command line. In this example, you can enter the secondary keyword, or you can press Enter.</p> <p>A <cr> is displayed; you can press Enter to complete the command, or you can enter another keyword.</p>

Command	Comment
Router(config-if)# ip address 172.16.0.1 255.255.255.0 Router(config-if)#	In this example, Enter is pressed to complete the command.

Using the no and default Forms of Commands

Almost every configuration command has a **no** form. In general, use the **no** form to disable a function. Use the command without the **no** keyword to re-enable a disabled function or to enable a function that is disabled by default. For example, IP routing is enabled by default. To disable IP routing, use the **no ip routing** command; to re-enable IP routing, use the **ip routing** command. The Cisco IOS software command reference publications provide the complete syntax for the configuration commands and describe what the **no** form of a command does.

Many CLI commands also have a **default** form. By issuing the command **default command-name**, you can configure the command to its default setting. The Cisco IOS software command reference publications describe the function of the **default** form of the command when the **default** form performs a different function than the plain and **no** forms of the command. To see what default commands are available on your system, enter **default ?** in the appropriate command mode.

Saving Configuration Changes

Use the **copy running-config startup-config** command to save your configuration changes to the startup configuration so that the changes will not be lost if the software reloads or a power outage occurs. For example:

```
Router# copy running-config startup-config
Building configuration...
```

It might take a minute or two to save the configuration. After the configuration has been saved, the following output appears:

```
[OK]
Router#
```

This task saves the configuration to NVRAM.

Managing Configuration Files

On the chassis, the startup configuration file is stored in the nvram: file system and the running-configuration files are stored in the system: file system. This configuration file storage setup is not unique to the chassis and is used on several Cisco router platforms.

As a matter of routine maintenance on any Cisco router, users should backup the startup configuration file by copying the startup configuration file from NVRAM onto one of the router's other file systems and, additionally, onto a network server. Backing up the startup configuration file provides an easy method of recovering the startup configuration file in the event the startup configuration file in NVRAM becomes unusable for any reason.

The **copy** command can be used to backup startup configuration files. Below are some examples showing the startup configuration file in NVRAM being backed up:

Example 1: Copying Startup Configuration File to Bootflash

```
Router# dir bootflash:
Directory of bootflash:/
  11  drwx      16384   Feb 2 2000 13:33:40 +05:30  lost+found
15105 drwx      4096   Feb 2 2000 13:35:07 +05:30  .ssh
45313 drwx      4096   Nov 17 2011 17:36:12 +05:30  core
75521 drwx      4096   Feb 2 2000 13:35:11 +05:30  .prst_sync
90625 drwx      4096   Feb 2 2000 13:35:22 +05:30  .rollback_timer
105729 drwx      8192   Nov 21 2011 22:57:55 +05:30  tracelogs
30209 drwx      4096   Feb 2 2000 13:36:17 +05:30  .installer
1339412480 bytes total (1199448064 bytes free)
Router# copy nvram:startup-config bootflash:
Destination filename [startup-config]?
3517 bytes copied in 0.647 secs (5436 bytes/sec)
Router# dir bootflash:
Directory of bootflash:/
  11  drwx      16384   Feb 2 2000 13:33:40 +05:30  lost+found
15105 drwx      4096   Feb 2 2000 13:35:07 +05:30  .ssh
45313 drwx      4096   Nov 17 2011 17:36:12 +05:30  core
75521 drwx      4096   Feb 2 2000 13:35:11 +05:30  .prst_sync
90625 drwx      4096   Feb 2 2000 13:35:22 +05:30  .rollback_timer
  12  -rw-       0     Feb 2 2000 13:36:03 +05:30  tracelogs.878
105729 drwx      8192   Nov 21 2011 23:02:13 +05:30  tracelogs
30209 drwx      4096   Feb 2 2000 13:36:17 +05:30  .installer
  13  -rw-      1888   Nov 21 2011 23:03:17 +05:30  startup-config
1339412480 bytes total (1199439872 bytes free)
```

Example 2: Copying Startup Configuration File to USB Flash Disk

```
Router# dir usb0:
Directory of usb0:/
43261 -rwx    208904396   May 27 2008 14:10:20 -07:00
ncs4200rsp3-adventerprisek9.02.01.00.122-33.XNA.bin
255497216 bytes total (40190464 bytes free)
Router# copy nvram:startup-config usb0:
Destination filename [startup-config]?
3172 bytes copied in 0.214 secs (14822 bytes/sec)
Router# dir usb0:
Directory of usb0:/
43261 -rwx    208904396   May 27 2008 14:10:20 -07:00
ncs4200rsp3-adventerprisek9.02.01.00.122-33.XNA.bin43262 -rwx
  3172 Jul 2 2008 15:40:45 -07:00 startup-config255497216 bytes total (40186880 bytes free)
```

Example 3: Copying Startup Configuration File to a TFTP Server

```
Router# copy bootflash:startup-config tftp:
Address or name of remote host []? 172.17.16.81
Destination filename [pe24_config]? /auto/tftp-users/user/startup-config
!!
3517 bytes copied in 0.122 secs (28828 bytes/sec)
```

For more detailed information on managing configuration files, see the *Configuration Fundamentals Configuration Guide, Cisco IOS XE Release 3S*.

Filtering Output from the show and more Commands

You can search and filter the output of **show** and **more** commands. This functionality is useful if you need to sort through large amounts of output or if you want to exclude output that you need not see.

To use this functionality, enter a **show** or **more** command followed by the “pipe” character (|); one of the keywords **begin**, **include**, or **exclude**; and a regular expression on which you want to search or filter (the expression is case sensitive):

show command | {**append** | **begin** | **exclude** | **include** | **redirect** | **section** | **tee** | **count**} *regular-expression*

The output matches certain lines of information in the configuration file. The following example illustrates how to use output modifiers with the **show interface** command when you want the output to include only lines in which the expression “protocol” appears:

```
Router# show interface | include protocol
GigabitEthernet0/0/0 is up, line protocol is up
Serial4/0/0 is up, line protocol is up
Serial4/1/0 is up, line protocol is up
Serial4/2/0 is administratively down, line protocol is down
Serial4/3/0 is administratively down, line protocol is down
```

Powering Off the Router

Before you turn off a power supply, make certain the chassis is grounded and you perform a soft shutdown on the power supply. Not performing a soft shutdown will often not harm the router, but may cause problems in certain scenarios.

To perform a soft shutdown before powering off the router, enter the **reload** command to halt the system and then wait for ROM Monitor to execute before proceeding to the next step.

The following screenshot shows an example of this process:

```
Router# reload
Proceed with reload? [confirm]
*Jun 18 19:38:21.870: %SYS-5-RELOAD: Reload requested by console. Reload Reason: Reload
command.
```

Place the power supply switch in the Off position after seeing this message.

Finding Support Information for Platforms and Cisco Software Images

Cisco software is packaged in feature sets consisting of software images that support specific platforms. The feature sets available for a specific platform depend on which Cisco software images are included in a release. To identify the set of software images available in a specific release or to find out if a feature is available in a given Cisco IOS XE software image, you can use Cisco Feature Navigator or the software release notes.

Using Cisco Feature Navigator

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which Cisco IOS XE software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.

Using Software Advisor

To see if a feature is supported by a Cisco IOS XE release, to locate the software document for that feature, or to check the minimum software requirements of Cisco IOS XE software with the hardware installed on your router, Cisco maintains the Software Advisor tool on Cisco.com at <http://www.cisco.com/cgi-bin/Support/CompNav/Index.pl>.

You must be a registered user on Cisco.com to access this tool.

Using Software Release Notes

Cisco IOS XE software releases include release notes that provide the following information:

- Platform support information
- Memory recommendations
- New feature information
- Open and resolved severity 1 and 2 caveats for all platforms

Release notes are intended to be release-specific for the most current release, and the information provided in these documents may not be cumulative in providing information about features that first appeared in previous releases. Refer to Cisco Feature Navigator for cumulative feature information.

