

Tech-Support Commands

This module describes commands used for displaying the output of **show** commands using Cisco IOS XR software software. The command output varies depending on the router platform and configuration.

The **show tech-support** commands all display common data from commands such as **show version**. Each **show tech-support** command also generates and gathers relevant data for a specific area. This data includes trace output to collect debugging information available in the specific area of interest.

To use commands of this module, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using any command, contact your AAA administrator for assistance.

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show tech-support

To automatically run **show** commands that display system information, use the **show tech-support** command in the XR EXEC mode.

show tech-support [password] [file send-to [background] [{compressed | uncompressed}]] [location node-id]

Syntax Description

password	(Optional) Leaves passwords and other security information in the output. If not used, passwords and other security-sensitive information in the output are replaced with the label " <removed>".</removed>
file	(Optional) Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.

Command Default

The command output is not compressed.

Passwords and other security information are not displayed.

Command Modes

System Admin Config mode

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support** command:

- show running-config
- show version
- · show interfaces
- · show arm summary
- · show arm conflicts
- show install
- show filesystem
- dir location all: pwd = disk0:
- dir location all: pwd = bootflash:
- run top_procs
- · show processes aborts location all
- · show processes blocked location all
- show placement nodes all
- · show placement policy program all
- · show memory summary location all
- · show lpts ifib brief
- · show im database all
- run gsp_show
- · show context all location all
- · show redundancy
- · show dsc all
- · show lr all
- show ipv4 traffic
- · show ipv6 traffic
- show logging
- · show inventory
- · show packet-memory
- show packet-memory corrupt
- show packet-memory failures
- show platform

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

 $http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html$

Task ID	Task ID	Operations
	basic-services or cisco-support	read

show tech-support bcdl

bcdl-group

To automatically run **show** commands that display information specific to bulk content downloader (BCDL) debugging, use the **show tech-support bcdl** command in XR EXEC mode.

show tech-support bcdl [bcdl-group]

{ file send-to [background | compressed | uncompressed]} [location node-id][rack rack-id]

(Optional) Name of the BCDL group.

Syntax Description

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file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
rack rack-id	(Optional) Specifies a list of racks.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification	
Release 5.0.0	This command was introduced.	

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://server_path**.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support bcdl** command to run **show** commands that display information specific to BCDL debugging. The BCDL is used to pass routing information from the Routing Information Base (RIB) to the linecards for Forwarding Information Base (FIB) processing. BCDL also allows Multiprotocol Label Switching (MPLS) to send label information to the FIB and allows Local Packet Transport Services (LPTS) to send information to the linecard processes.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support bcdl** command:

- · show bcdl
- · show bcdl consumers
- · show bcdl tables
- show process bcdl_agent
- · show bcdl trace location all

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID	Operations
basic-services or cisco-support	read
sysmgr	read

show tech-support bundles

To automatically run **show** commands that display information specific to bundle debugging, use the **show tech-support bundles** command in XR EXEC mode.

show tech-support bundles { file send-to [background | compressed | uncompressed] }

Syntax Description

file	(Optional) Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://server_path**.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



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This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support bundles** command for 802.3ad link bundles. This command is used to locate any issues related to bundling.

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

 $http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html$

Task ID	Task ID	Operations
	cisco-support	read

show tech-support cef

To automatically run **show** commands that display information specific to Cisco Express Forwarding (CEF) debugging, use the **show tech-support cef** command in XR EXEC mode.

show tech-support cef [vrf vrf-name [{ipv4 | ipv6 | mpls}] [{A.B.C.D | A.B.C.D/length | detail | brief | interface | rack}]] [file send-to [background] [{compressed | uncompressed}]] [compress | location node-id]

Syntax Description

file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
vrf	(Optional) Specifies a VPN routing and forwarding (VRF) instance.	
vrf-name	(Optional) Name of a VRF.	
ipv4	(Optional) Specifies IPv4 CEF information.	
ipv6	(Optional) Specifies IPv6 CEF information.	
mpls	(Optional) Specifies Multiprotocol Label Switching CEF information.	
A.B.C.D	(Optional) Specifies IPv4 Prefix entries.	
A.B.C.D/length	(Optional) Specifies IPv4 Prefix mask.	
detail	(Optional) Specifies detailed CEF debugging information.	
brief	(Optional) Specifies a brief CEF debugging information.	
interface	(Optional) Specifies CEF interface status and configuration.	
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
rack	(Optional) Specifies a list of racks.	
platform	(Optional) Specifies platform CEF related logs.	

Command Default

IPv4 is the default.

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://**server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support cef** command to run **show** commands that display information specific to CEF debugging. This command is used to locate any issues related to the Forwarding Information Base (FIB) which is more commonly referred to as Cisco Express Forwarding (CEF). This command generates CEF debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support cef** command:

- · show version
- show running
- show route {ipv4 | ipv6} unicast
- show proc blocked
- show cef {ipv4 | ipv6 | mpls} exceptions
- show cef {ipv4 | ipv6 | mpls} drop
- show ipv4 interface brief
- show cef {ipv4 | ipv6} summary
- show cef {ipv4 | ipv6 | mpls} interface
- show cef ipv4 non-recursive
- show cef {ipv4 | ipv6}
- show cef {ipv4 | ipv6 | mpls} adjacency
- show mpls forwarding (if the mpls keyword is specified)

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

 $http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html$

Task ID

Task ID	Operations
basic-services or cisco-support	read
cef	read

show tech-support cfgmgr

To automatically run **show** commands that display information to gather information about the configuration manager, use the **show tech-support cfgmgr** command in XR EXEC mode.

]

Syntax Description

rack	Specifies that the command output for a rack.	
location	Specifies a node. The <i>node-id</i> argument is	
node-id	entered in the rack/slot/module notation.	
file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support cfgmgr** command to gather information about the configuration manager. This command is used to locate any issues in regards to executing configuration commands or problems.

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
basic-services	read
sysmgr	read
cisco-support	read

show tech-support custom source-file

To automatically run a customised list of **show** commands specified in a text file, use the **show tech-support custom source-file** command in the XR EXEC mode.

showtech-supportcustom[source-file]file-location

Syntax Description

custom Executes the general health check commands specified in the *general.tech* file and collects debugging information.

The general health check command list (*general.tech*) is present in the default directory.

source-file

(Optional) Executes customised list of **show** commands specified in a text file and collects debugging information.

The source file includes all diagnostics commands from EXEC and sys-admin mode.

file-location Name of the file. The following valid options are listed:

- filename
- disk0: filename
- ftp: filename
- harddisk: filename
- harddiska: filename
- harddiskb: filename
- rootfs: filename
- tftp: filename

Command Default

The command output is compressed.

Passwords and other security information are not displayed.

Command Modes

System Admin Config mode

XR EXEC mode

Command History

Release 6.3.3 This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://**server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID

Operations

basic-services or cisco-support read

The following example shows the output of the **show tech-support custom source-file** command:

```
RP/0/RP0/CPU0:#show tech-support custom source-file disk0:cli.dat

Mon Apr 30 12:11:41.831 UTC

++ Show tech start time: 2018-Apr-30.121148.UTC ++

Mon Apr 30 12:11:49 UTC 2018 Waiting for gathering to complete
..................Mon Apr 30 12:12:55 UTC 2018 Waiting for Sysadmin show tech-support collection
.............Mon Apr 30 12:19:55 UTC 2018 Please collect Admin show tech-support ctrace in addition to any sysadmin show-tech-support collection

Mon Apr 30 12:19:56 UTC 2018 Compressing show tech output
Show tech output available at 0/RP0/CPU0:
/harddisk:/showtech/showtech-custom-2018-Apr-30.121148.UTC.tgz
++ Show tech end time: 2018-Apr-30.122001.UTC ++
```

The following example shows the output of the **show tech-support custom** command:

When you execute the **show tech-support custom** command, the general health check commands specified in the *general.tech* file are executed.

show tech-support ethernet

To automatically run **show** commands that display information specific to ethernet debugging, use the **show tech-support ethernet** command in XR EXEC mode.

show tech-support ethernet[controllers[file send-to [background] [{compressed|uncompressed}]]]
| [interface interface-type interface-instance] | [protocols]

Syntax Description

controllers	Collects the L1 Ethernet controller related information and saves to disk.	
file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
interface	(Optional) Collects the status and configuration information about a specific interface.	
interface-type	Identifies a physical interface or a virtual interface.	
	Note Use the show interfaces command to see a list of all possible interfaces currently configured on the router.	
interface-instance	Specifies the interface instance. The argument <i>interface-instance</i> is expressed in the rack/slot/module notation.	
protocols	(Optional) Specifies the interest for ethernet protocols.	

Command Default

IPv4 is the default.

The command output is compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support ethernet** command to run **show** commands that display information specific to VLAN and ethernet infrastructure debugging. This command generates ethernet debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following show commands run automatically when you run the show tech-support ethernet command:

- · show ethernet controller trace
- · show controllers oper
- · show controllers phy
- show icpe-internal local controller odu-group trace location 0/1/CPU0
- show icpe-internal local controller odu-group db location 0/1/CPU0
- · show process odu_group_ma
- show process odu_group_ea
- · show process blocked
- · show context

The following show commands run automatically when you run the show tech-support ethernet command per node:

- · show process blocked
- show context
- show controllers oper
- show controllers bert
- · show controllers stats
- · show controllers control
- · show controllers mac
- show controllers internal
- show controllers phy
- show controllers xgxs
- · show controllers regs
- show ethernet driver trace
- · show ethernet infra trace
- ullet show processes ether_caps_partner
- show processes ether_sock
- · show processes vlan_ma
- show processes vlan ea
- · show ethernet infra internal ether-ma global

- show ethernet infra internal ether-ma trunks
- · show ethernet infra internal vlan-ma global
- show ethernet infra internal vlan-ma trunks
- · show ethernet infra internal vlan-ma subs
- · show ethernet infra internal ea global
- · show ethernet infra internal ea trunks
- · show ethernet infra internal ea subs
- show ethernet driver internal all driver-id all
- show ethernet driver api-stats location 0/0/CPU0
- show ethernet driver api-stats detail all location 0/0/CPU0
- show ethernet trace hardware spa
- show ethernet trace hardware plim location 0/0/CPU0
- show ethernet trace hardware plim location 0/1/CPU0
- show ethernet trace hardware plim location 0/2/CPU0
- show ethernet ring g8032 status location 0/0/CPU0
- show ethernet ring g8032 trace
- show process eth_intf_ea
- show process eth_intf_ma
- show ethernet v-ether db location 0/0/CPU0
- show ethernet v-ether trace location 0/0/CPU0
- show ethernet cfm trace detail location all
- show ethernet cfm services show ethernet cfm interfaces status
- show ethernet cfm configuration-errors
- show ethernet cfm nv satellite-fabrics
- · show ethernet cfm nv satellite-links
- show ethernet cfm nv host-meps
- show ethernet cfm nv satellites
- · show ethernet cfm local maintenance-points
- show ethernet cfm local meps
- · show ethernet cfm local meps verbose
- show ethernet cfm peer meps
- show ethernet cfm peer meps detail
- show ethernet cfm traceroute-cache
- · show ethernet cfm traceroute-cache detail
- show ethernet cfm ccm-learning-database
- show ethernet cfm interface statistics
- show ethernet cfm interface ais
- show ethernet cfm summary
- · show ethernet oam trace verbose location all
- show ethernet oam trace verbose global-mgr location all
- · show ethernet oam configuration
- · show ethernet oam discovery
- show ethernet oam interfaces
- · show ethernet oam statistics
- · show error-disable

- show ethernet loopback trace location all
- show ethernet loopback permitted
- · show ethernet loopback active
- show ethernet sla configuration-errors
- show ethernet sla operations
- · show ethernet sla statistics
- · show ethernet sla statistics detail
- · show ethernet sla support
- · show spp offload lib trace location all

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID Operations

cisco-support read

show tech-support fabric

To automatically run **show** commands that display information specific to fabric debugging, use the **show tech-support fabric** command in System Admin EXEC mode.

show tech-support fabric [file sent-to [background] [{compressed | uncompressed}]] [location node-id] [rack]

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file	(Optional) Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
rack	(Optional) Specifies a list of rack.

Command Default

The command output is not compressed.

Command Modes

System Admin EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://server_path**.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support fabric** command to run **show** commands that display information specific to fabric debugging. This command generates fabric information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support fabric multicast** command:

- · show controllers fabric fgid stat all detail
- · show controllers fabric fgid info
- show process fgid_allocator
- · show process fgid_aggregator
- · show process fgid_server
- · show process fgid_allocator

The following **show** commands run automatically when you run the **show tech-support fabric traffic** command:

- show controllers fabric plane all detail
- · show controllers fabric plane all stat brief
- show controllers fabric plane all stat detail
- show controllers fabric link port
- show controller fabricg stat
- show controllers fabricq queues
- show controllers fabricq eio links all
- show controller ingressq stat
- show controller ingressq queue all
- · show controller ingressq fabric pla
- show control ingressq block ssm bpmem 0
- show controllers ingressq block fqm queue
- show controllers ingressq vports all
- show controllers ingressq interfaces all
- show controllers ingressq eio links all
- show controller fia rxslice all uq all channel all
- · show controllers cpuctrl devices ingressq pdma queue all act
- show controllers cpuctrl devices egressq pdma queue all act
- · show controllers cpuctrl devices fabricq pdma queue all act

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID	Task ID	Operations
	cisco-support	read

show tech-support gsp

To automatically run **show** commands that display information specific to Gigabit Switch Platform (GSP) debugging, use the **show tech-support gsp** command in XR EXEC mode.

show tech-support gsp [{client | group}] [location node-id] [rack][file send-to [background] [{compressed | uncompressed}]]

Syntax Description

client	(Optional) Displays the client tech-support information.	
group	(Optional) Displays the group tech-support information by <i>group-id</i> or <i>group-name</i> .	
rack	(Optional) Displays the number of racks	
location	(Optional) Specifies a node.	
node-id	(Optional) Node ID. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://**server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support gsp** command to run **show** commands that display information specific to GSP debugging. GSP is a common IPC utilized in Cisco IOS XR software to communicate between nodes. This command would be used to determine if there are any issues with GSP communication between nodes. This command generates GSP debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following show commands run automatically when you run the show tech-support gsp command:

- · show gsp group addresses
- show gsp group admin addresses
- · show gsp group lr-control addresses
- show gsp group gid 0
- show gsp group gid 1000
- show gsp group gid 2000
- show gsp memory
- · show gsp stats client
- show gsp stats server jid 0
- show gsp trace server bootstrap location all
- show gsp trace server timeout slow location all
- show gsp trace server timeout fast location all
- · show gsp trace server limp fast location all
- show gsp trace server limp slow location all
- · show gsp trace server error api location all
- show gsp trace server error minor location all
- show gsp trace server ens location all

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
basic-services or cisco-support	read
sysmgr	read

show tech-support install

To automatically run **show** commands that display information specific to installation information, use the **show tech-support install** command in the XR EXEC mode.

show tech-support install [file send-to[background] [{compressed | uncompressed}]] [location node-id] [rack]

Syntax Description

file	(Optional) Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
rack	(Optional) Displays the list of racks.

Command Default

Output is logged to the terminal screen.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support install** command to run **show** commands that display information specific to installation information. This command is useful for any problems encountered while executing install operations on the system during an install activate, install add, remove, or commit operation. This command generates installation information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following show commands run automatically when you run the show tech-support install command:

- show install request
- show version
- show install active summary
- show install committed summary
- · show install package all detail
- show install log verbose
- show running-config sanitize
- · show redundancy
- · show logging
- show platform
- · show install active detail
- · show install committed detail
- · show install inactive detail
- show pkgfs trace location all
- show memory summary location node-id
- show context location node-id
- show processes memory location node-id
- show processes aborts location node-id
- show processes blocked location node-id
- show pkgfs trace location node-id
- show filesystem location node-id
- run diskinfo (various)

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID Operations

basic-services read

show tech-support mpls ldp

To automatically run **show** commands that display information specific to Multiprotocol Label Switching (MPLS) Label Distribution Protocol (LDP) debugging, use the **show tech-support mpls ldp** command in XR EXEC mode.

show tech-support mpls ldp location node-id {verbosity $value \mid file \ send-to \ [background]$ [{compressed | uncompressed}]}

	[{compressed uncompressed}]}	
Syntax Description	file	Specifies that the command output is saved to a specified file.
	sent-to	Name of the file. The following valid options are listed:
		• filename
		• disk0: filename
		• disk1: filename
		• harddisk: filename
		• tftp: filename
	background	(Optional) Specifies that the command runs in the background.
	compressed	(Optional) Displays compressed command output.
	uncompressed	(Optional) Displays the command output with no compression.
	location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
	rack rack-id	(Optional) Specifies a list of racks or a specific rack with <i>rack-id</i> argument.
	verbosityvalue	Specifies the verbosity. The <i>value</i> argument is expressed in number and has valid range from 1 through 4.
		• 1: brief
		• 2: detail
		• 3: detail+trace (dflt)
		• 4: extended
	vrf name	(Optional) Specifies a VPN routing and forwarding (VRF) instance.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/name.tgz tftp://server_path**.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

This command generates LDP debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
cisco-support	read
mpls-ldp	read

show tech-support mpls optical-uni

To automatically run **show** commands that display information specific to Multiprotocol Label Switching (MPLS) Optical User Network Interface (O-UNI) debugging, use the **show tech-support mpls optical-uni** command in XR EXEC mode.

show tech-support mpls optical-uni $\{file\ send-to\ [background]\ [\{compressed\ |\ uncompressed\}]\ |\ terminal\ [page]\}$

crintion	
	cription

file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
terminal	Specifies that the command output is displayed on the terminal.	
page	(Optional) Specifies that the command output is displayed one page at a time. Use the return key to display the next line of output or use the space bar to display the next page of information. If not used, the output scrolls (that is, it does not stop for page breaks).	
	Press the Ctrl+C keys to stop the command output.	

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

This command generates O-UNI debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
cisco-support	read
ouni	read

show tech-support mpls rsvp

To automatically run **show** commands that display information specific to Multiprotocol Label Switching (MPLS) Resource Reservation Protocol (RSVP) debugging, use the **show tech-support mpls rsvp** command in XR EXEC mode.

show tech-support mpls rsvp $\{terminal [page] | file send-to [background] [\{compressed | uncompressed\}] | standby \}$

Syntax Description

terminal	erminal Displays the command output on the terminal.	
page	(Optional) Displays the command output on a single page at a time. Use the Return key to display the next line of output or use the space bar to display the next page of information. If not used, the output scrolls (that is, it does not stop for page breaks). Press the Ctrl-C keys to stop the command output.	
file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed: • filename • disk0: filename • disk1: filename • harddisk: filename • tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
standby	Displays standby node specific information.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support mpls** command to run **show** commands that display information specific to MPLS RSVP debugging. This command generates RSVP debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router. See 'Obtaining Documentation and Submitting a Service Request' section on page iii in the Preface for Cisco Technical Support contact information.



Note

This command is not required during normal use of the router.

The following show commands run automatically when you run the show tech-support mpls rsvp command:

- show rsvp interface detail
- show rsvp counters pak
- show rsvp counters handles
- show rsvp counters database private
- · show rsvp counters messages private
- show rsvp counters memory
- show rsvp counters events
- show rsvp counters notifications-client
- · show rsvp counters request
- show rsvp counters destroy-reasons
- show rsvp counters policy
- show rsvp graceful-restart
- show rsvp fast-reroute summary
- show rsvp graceful-restart neighbors detail
- show rsvp hello instance detail
- show rsvp sender detail
- show rsvp reservation detail
- show rsvp request detail
- show rsvp session detail
- show rsvp authentication
- show rsvp sender private
- show rsvp reservation private
- · show rsvp request private
- · show rsvp interface private
- show rsvp installed private
- show rsvp trace events
- · show rsvp trace default
- show rsvp trace buffer
- show rsvp trace interface
- show rsvp trace errors
- show rsvp trace client
- · show rsvp debug-error

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID	Task ID	Operations
	cisco-support	read
	mpls-te or ouni	read

Examples

The following example shows some of the **show tech-support mpls rsvp** command output:

```
RP/0/RP0/CPU0:router# show tech-support mpls rsvp terminal page
          show tech-support mpls rsvp (Detail with Event traces)
------ show rsvp interface detail ------
INTERFACE: GigE0/1/0/0 (ifh=0x1180060).
VRF ID: 0x0 (Default).
BW (bits/sec): Max=1230M. MaxFlow=1230M.
              Allocated=0 (0%). MaxSub=0.
Signalling: No DSCP marking. No rate limiting.
States in: 0. Max missed msgs: 4.
Expiry timer: Not running. Refresh interval: 45s.
Normal Refresh timer: Not running. Summary refresh timer: Not running.
Refresh reduction local: Enabled. Summary Refresh: Enabled (4096 bytes max).
Reliable summary refresh: Disabled. Bundling: Enabled. (4096 bytes max).
Ack hold: 400 ms, Ack max size: 4096 bytes. Retransmit: 900ms.
----- show rsvp counters pak -----
Number of pak TX=0
Number of pak events received from raw=1
Number of spurious events received from raw=1
Number of packets received from raw=0
Number of errored drops=0
Authentication queue:
   Number of enqueues=0
   Number of drops due to max q size=0
   High water mark=0
   Current queue size=0
High priority queue:
   Number of enqueues=0
   Number of drops due to max q size=0
   High water mark=0
   Current queue size=0
Low priority queue:
   Number of enqueues=0
   Number of drops due to max q size=0
   High water mark=0
   Current queue size=0
----- show rsvp counters handles -----
        All allocated handles:
   Unallocated cached handles: 1019
```

```
LXSB handles: 1
ISB handles: 2
KI handles: 1
 Total handles ever allocated: 5
Total handles ever freed: 0
----- show rsvp counters database private ------
                         Sessions: 0
     Locally created and incoming Paths: 0
            Outgoing Paths: 0
Locally created and incoming Reservations: 0
           Outgoing Reservations: 0
                      Interfaces: 2
                        Installed: 0
                     New LSP count: 0
                Refreshed LSP count: 0
    LSP count recovered from checkpoint: 0
                    Proxy Senders: 0
                 Proxy Reservations: 0
                    Proxy Listeners: 1
                    TMB allocation: 0
                      Local Routes: 22
------ show rsvp counters messages private ------
Routed
                              Recv Xmit
Resv 0
                 Recv Xmit
  PathError
                           0 ResvError
                          0
                              ResvTear
Hello
                                                       0
  PathTear
   ResvConfirm
                           0
                          0 SRefresh
                                                        0
  Ack
                          0 ChallengeRsp
   Challenge
   Retransmit
                          0 Rate Limited
   OutOfOrder
                         0 AckSubmsg
0 ResvSubmsg
0 ResvTearSubmsg
   Bundle
   PathSubmsg
                                                       0
   PathTearSubmsg
                                                        0
  PathErrorSubmsg
                          0 ResvErrorSubmsq
   PathQuery
                          0
 All RSVP Interfaces Recv Xmit
----- show rsvp counters memory -----
```

Tech-Support Commands

Pool size Count

32	0
48	0
96	0
128	0
192	0
256	0
Dynamic	0

----- show rsvp counters events -----

show rsvp	counters n	otifications-client			
Total notifications Total filtered notifications					
Path delete	0	Path delete	0		
Path error	0	Path error	0		
Path change	0	Path change	0		
Matching Resv create	0	Matching Resv create	0		
Matching Resv change	0	Matching Resv change	0		
Matching Resv delete	0	Matching Resv delete	0		
Async Path create	0	Async Path create	0		
Resv delete	0	Resv delete	0		
Resv error	0	Resv error	0		
Resv confirm	0	Resv confirm	0		
Async Resv create	0	Async Resv create	0		
Listener Path create	0	Listener Path create	0		
Listener Path change	0	Listener Path change	0		
Listener Path delete	0	Listener Path delete	0		
Listener Path FRR	0	Listener Path FRR	0		
Listener Assign Backup err	0	Listener Assign Backup err	0		
Listener Resv create	0	Listener Resv create	0		
Listener Resv change	0	Listener Resv change	0		
Listener Resv delete	0	Listener Resv delete	0		
Restart Time	0	Restart Time	0		
Recovery Done	0	Recovery Done	0		

show tech-support mpls traffic-eng

To automatically run **show** commands that display information specific to Multiprotocol Label Switching (MPLS) Traffic Engineering (TE) debugging, use the **show tech-support mpls traffic-eng** command in XR EXEC mode.

show tech-support mpls traffic-eng {forwarding tunnel-name tunnel-name $p2mp \mid tp \mid file send-to [background] [{compressed \mid uncompressed}] \mid terminal [page]}$

Syntax Description

file	Specifies that the command output is saved to a specified file.				
sent-to	Name of the file. The following valid options are listed:				
	• filename				
	• disk0: filename				
	• disk1: filename				
	• harddisk: filename				
	• tftp: filename				
forwarding	Displays forwarding information for a tunnel.				
background	(Optional) Specifies that the command runs in the background.				
compressed	(Optional) Displays compressed command output.				
uncompressed	(Optional) Displays the command output with no compression.				
tp	Displays Transport Profile Information.				
tunnel-name	Specifies the tunnel name that is used by the RSVP process.				
tunnel name	Name for the tunnel.				
p2mp	Specifies P2MP tunnel.				
terminal	Specifies that the command output is displayed on the terminal.				
page	(Optional) Specifies that the command output is displayed one page at a time. Use the return key to display the next line of output or use the space bar to display the next page of information. If not used, the output scrolls (that is, it does not stop for page breaks).				
	Press the Ctrl+C keys to stop the command output.				

Command Modes

XR EXEC mode

Command History

Release	Modification			
Release 5.0.0	This command was introduced.			

Usage Guidelines



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

This command generates MPLS-TE information that can be useful for Cisco Technical Support representatives when troubleshooting a router. See 'Obtaining Documentation and Submitting a Service Request' section on page iii in the Preface for Cisco Technical Support contact information.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
cisco-support	read
mpls-te	read

Examples

The following example shows some of the **show tech-support mpls traffic-eng** command output that is displayed on the terminal:

```
RP/0/RP0/CPU0:router# show tech-support mpls traffic-eng terminal page
                      show tech-support mpls traffic-eng
----- show mpls traffic-eng tunnels summary ------show mpls traffic-eng
Signalling Summary:
             LSP Tunnels Process: running
                    RSVP Process: running
                      Forwarding: enabled
    Head: 0 interfaces, 0 active signalling attempts, 0 established
          0 explicit, 0 dynamic
          0 activations, 0 deactivations
          0 recovering, 0 recovered
   Mids: 2
    Tails: 0
          Periodic reoptimization: every 3600 seconds, next in 2703 seconds
          Periodic FRR Promotion: every 300 seconds, next in 106 seconds
      Periodic auto-bw collection: disabled
Fast ReRoute Summary:
    Head:
             0 FRR tunnels, 0 protected, 0 rerouted
             0 FRR tunnels, 0 protected, 0 rerouted
```

```
Summary: 0 protected, 0 link protected, 0 node protected, 0 bw protected
Backup: 0 tunnels, 0 assigned
Interface: 0 protected, 0 rerouted
```

show	mpls traffic-eng counters	tunnels summary	
Head:	Mid:	Tail:	
Total:	0 Total:	8 Total:	0
Sender Create:	0 Path Create:	2 Path Create:	0
Sender Modify:	0 Path Change:	0 Path Change:	0
Sender Delete:	0 Path Delete:	0 Path Delete:	0
RESV Create:	0 Receiver Create:	2 Receiver Create:	0
RESV Change:	<pre>0 Receiver Modify:</pre>	<pre>0 Receiver Modify:</pre>	0
RESV Delete:	O Receiver Delete:	O Receiver Delete:	0
Path Delete:	0 RESV Create:	2 RESV Create:	0
Path Error:	0 RESV Delete:	0 RESV Delete:	0
Path Change:	0 RESV Change:	0 RESV Change:	0
Path Create:	<pre>0 Sender Create:</pre>	2 RESV Error:	0
RESV Confirm:	<pre>0 Sender Modify:</pre>	0	
	Sender Delete	0	
Other:	0 Other:	0 Other:	0

----- show mpls traffic-eng counters batch ------

Messages	Batches	MinSize	MaxSize	AverageSize	Description
0	0	0	0	0	IF CREATE
0	0	0	0	0	CAPS ADD
0	0	0	0	0	MTU UPDATE
0	0	0	0	0	STATE UPDATE
0	0	0	0	0	IF REPLICATE
0	0	0	0	0	IF DEL CONFIRM
0	0	0	0	0	IF DELETE
25	23	1	2	1	NOTFN from IM
4	2	2	2	2	MESSAGE to RSVP
9	6	1	2	1	MESSAGES from RSVP
0	0	0	0	0	MESSAGES to IGP
0	0	0	0	0	SYSDB VRFNs
0	0	0	0	0	SYSDB APPLYs
2	1	2	2	2	MESSAGE to LSD
2	2	2	2	1	MESSAGES from LSD
12	6	1	6	2	MESSAGES to IPARM

----- show mpls traffic-eng link-management statistics summary -----

LSP Admission Statistics::

	Setup	Setup	Setup	Setup	Tear	Tear	Tear
	Requests	Admits	Rejects	Errors	Requests	Preempts	Errors
Path	2	2	0	0	0	0	0
Resv	2	2	0	0	0	0	0

----- show mpls traffic-eng link-management summary

System Information::

Links Count : 6 (Maximum Links Supported 100)
Flooding System : enabled
IGP Areas Count : 1

IGP Areas Count

IGP Areas

IGP Area[1]:: OSPF 100 area 0 Flooding Protocol : OSPF

```
Flooding Status
                      : flooded
 --More-- Zero Nodes Found.
     Periodic Flooding : enabled (every 180 seconds)
     Flooded Links
                      : 6
     IGP System ID
                      : 10.1.1.1
     MPLS TE Router ID : 10.1.1.1
     IGP Neighbors
                      : 6
----- show mpls traffic-eng fast-reroute database summary -----
        Count
Status
Active
       0
          0
Readv
Partial 0
------ show mpls forwarding summary -------
Forwarding entries:
  Label switching: 60
  MPLS TE tunnel head: 0
  MPLS TE fast-reroute: 0 via 0 protected next-hops
  MPLS TE internal: 0
Forwarding updates:
  392 updates, 37 messages
Labels in use:
  Reserved: 3
  Lowest: 0
  Highest: 16059
  Deleted stale label entries: 0
Pkt drops=0, fragm=0, fail look=0
Pkts dropped:
               0
Pkts fragmented: 0
Failed lookups: 0
----- show cef drop location 0/0/cpu0 ------ show cef drop location
CEF Drop Statistics
----- show cef drop location 0/1/cpu0 ------
CEF Drop Statistics
Node: 0/1/CPU0
 Unresolved drops
                   packets :
                                           0
                   packets :
                                           0
 Unsupported drops
 NullO drops packets:
No route drops packets:
                                           0
 No route drops packets:
No Adjacency drops packets:
                                          0
                                          0
 Checksum error drops packets :
```

show tech-support multicast

To automatically run **show** commands that display information specific to multicast-related information, use the **show tech-support multicast** command in XR EXEC mode.

show tech-support multicast [address-family] [classic] [group group-address] [terminal [page]] [file send-to [background] [{compressed | uncompressed}]] [source source-address] [hardware] [location node-id] [rack] [vrf vrf-name]

Syntax Description

address-family	Collects address family specific information. It can be either ipv4 or ipv6.
classic	(Optional) Retrieves multicast related information using the non-fast method.
group	(Optional) Specifies the multicast group address.
group-address	(Optional) Address or name of the multicast group. An address is a multicast IP address in four-part dotted-decimal notation. A name is as defined in the Domain Name System (DNS) hosts table.
terminal	(Optional) Displays the command output on the terminal.
page	(Optional) Displays the command output on a single page at a time. Use the Return key to display the next line of output or use the space bar to display the next page of information. If not used, the output scrolls (that is, it does not stop for page breaks).
file	(Optional) Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	 filename disk0: filename disk1: filename harddisk: filename tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
source	(Optional) Displays the multicast source address.
source address	(Optional) Source address for multicast.
location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
hardware	(Optional) Displays the hardware platform information.
rack	(Optional) Displays the list of racks.
vrf	(Optional) Specifies a VPN routing and forwarding (VRF) instance.

Command Default

Output is logged to the terminal screen.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.
Release 6.4.1	From this release onwards address-family is a mandatory keyword.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support multicast** command to run **show** commands that display information specific to multicast-related information for PIM, IGMP, and meast. This command generates multicast information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following show commands run automatically when you run the show tech-support multicast command:

- show version
- show running-config
- show ip interface brief
- show install
- · show processes aborts location all
- show processes blocked location all
- show context location all
- · show memory summary location all
- · show ip access-lists show ip mhost default-interface
- · show msdp summary
- show msdp globals

- show msdp sa-cache summary
- · show msdp statistics peer
- · show pim group-map
- · show pim topology route-count
- show pim topology ip-address
- show pim rpf count
- · show pim rpf
- show pim traffic
- · show pim join-prune statistic
- show pim interface state-on
- show pim tunnel info all
- · show pim neighbor
- · show pim nsf
- show pim summary
- · show igmp groups summary
- show igmp groups group-address
- show igmp interface
- · show igmp traffic
- · show igmp nsf
- show igmp summary
- · show mrib client filter
- show mrib route summary
- show mrib route source-address
- · show mrib nsf
- show cef ipv4 prefix location node-id
- show mfib route summary location node-id
- show mfib route source-address location node-id
- show mfib counter location node-id
- show mfib nsf location node-id
- show mfib hardware route mofrr location node-id
- show mfib hardware route olist detail source-address location node-id
- show mfib hardware interface detail location node-id
- show mfib hardware route statistics source-address location node-id
- show mfib hardware resource-counter location node-id
- show mfib hardware adjacency detail location node-id
- show mfib hardware route accept-bitmap detail source-address location node-id

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
basic-services or cisco-support	read
multicast	read

show tech-support netflow

To automatically run **show** commands that display information specific to netflow debugging, use the **show tech-support netflow** command in XR EXEC mode.

show tech-support netflow [file send-to [background] [{compressed | uncompressed}]] [location node-id] [rack]

Syntax Description

file	Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
rack	(Optional) Displays the list of racks.
	·

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://**server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

This command generates netflow debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations

cisco-support read

Tech-Support Commands

show tech-support nrs

To automatically run **show** commands that display information specific to the name registration service (NRS) information, use the **show tech-support nrs** command in XR EXEC mode.

show tech-support nrs [{file send-to [{background | compressed | uncompressed}]|location node-id | rack}]

Syntax Description

Specifies that the command output is saved to a specified file.
Name of the file. The following valid options are listed:
• filename
• disk0: filename
• disk1: filename
• harddisk: filename
• tftp: filename
(Optional) Specifies that the command runs in the background.
(Optional) Displays compressed command output.
(Optional) Displays the command output with no compression.
(Optional) Displays the list of racks.
(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support nrs** command to collect data for the NRS. The NRS is a central registration authority and is used by the Replication Data Services (RDS) and the Event Notification Services (ENS). This command generates NRS debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID Operations

basic-services read

show tech-support password

To automatically run **show** commands that display information to include the password in the output for debugging, use the **show tech-support password** command in XR EXEC mode.

 $show \ \ tech-support \ \ password \ \ \{[file \ \mathit{send-to} \ [background] \ [\{compressed \mid uncompressed\}]]| \ location \ \ \mathit{node-id} \mid \underline{rack}\}$

Syntax Description

file	Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
rack	(Optional) Displays the list of racks.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

This command generates output to include the password for debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID Operations

basic-services read

show tech-support pfi

To automatically run **show** commands that display information specific to Packet Forwarding Infrastructure (PFI) debugging for all components, use the **show tech-support pfi** command in XR EXEC mode.

show tech-support pfi [file send-to [background] [{compressed|uncompressed}]]

Syntax Description

file	Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support pfi** command to collect information for the PFI, which consists of interface-related date with regards to netio and interface manager. This command generates output PFI debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

 $http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html$

Task ID

Task ID	Operations
basic-services	read
cisco-support	read

show tech-support qos

To automatically run **show** commands that display platform dependent and platform independent Quality of Service (QoS) debugging information, use the **show tech-support qos** command in XR EXEC mode.

show tech-support qos $\{platform \mid pi\}$ [file send-to [background] [$\{compressed \mid uncompressed\}$]] [$\{location \ node-id\}$] [rack]

Syntax Description

platform	Collects platform dependent QOS related information and saves to disk.
pi	Collects platform independent QOS related information and saves to disk.
file	Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
location	(Optional) Specifies a node.
node-id	Node ID. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
rack	(Optional) Displays the list of racks.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

This command generates QoS debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

Task ID

Task ID Operations

basic-services read

cisco-support read

show tech-support rdsfs

To automatically run **show** commands that display information specific to Replication Data Services File System (RDSFS) debugging, use the **show tech-support rdsfs** command in XR EXEC mode.

show tech-support rdsfs [file send-to [background] [{compressed | uncompressed}]] [location node-id] [rack]

Syntax Description

file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	acompressed (Optional) Displays the command output with no compression.	
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
rack	(Optional) Displays the list of racks.	
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Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support rdsfs** command to run **show** commands that display information specific to RDSFS debugging and is relevant to bring to a ready state. This command generates RDSFS debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
Task ID	Operations

cisco-support read

show tech-support rib

To automatically run **show** commands that display information specific to Routing Information Base (RIB) debugging, use the **show tech-support rib** command in XR EXEC mode.

show tech-support rib {ipv4 location {active | standby} | ipv6 location {active | standby}} {file send-to [background] [{compressed | uncompressed}] | terminal [page]}

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terminal	Displays the command output on the terminal.	
page	(Optional) Displays the command output on a single page at a time. Use the Return key to display the next line of output or use the space bar to display the next page of information. If not used, the output scrolls (that is, it does not stop for page breaks).	
	Press the Ctrl-C keys to stop the command output.	
file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
	utp. jacame	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	ed (Optional) Displays the command output with no compression.	
ipv4	Displays the IPv4 command output.	
ipv6	Displays the IPv6 command output.	
active	Collects information from the Active RIB.	
standby	Collects information from the Standby RIB.	

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command

to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://**server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

The RIB data stores the best path information for the routing protocol that is sent to FIB to help build the data structures. This command generates RIB debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID Operations

cisco-support read

show tech-support routing bfd

To automatically run **show** commands that display information specific to Bidirectional Forwarding Detection (BFD) debugging, use the **show tech-support routing bfd** command in XR EXEC mode.

 $show \ \ tech-support \ \ routing \ \ bfd[file \ \ send-to \ \ [background] \ \ [\{compressed \mid uncompressed\}]] \ \ [location \ \ node-id][rack]$

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file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
rack	(Optional) Displays the list of racks.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support routing bfd** command to run **show** commands that display information specific to BFD debugging. This command generates BFD debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support routing bfd** command:

- · show bfd session
- · show bfd
- · show memory heap fail all
- · show memory summary location all
- show process blocked location node-id
- show adjacency
- · show bfd location
- show bfd session detail location node-id
- show bfd session agent detail location node-id
- show bfd timer-groups location node-id
- show bfd index-mgrs location node-id
- show bfd session-array location node-id
- show bfd interfaces location node-id
- show bfd bundles detail location node-id
- show bfd counters packet invalid location node-id
- show bfd counters packet private location node-id
- · show bfd client private
- show controllers cpuctrl summary
- show controllers cpuctrl client pdma bfd active location all

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID	Operations
basic-services	read
cisco-support	read
ospf	read

show tech-support routing isis

To automatically run **show** commands that display information specific to Intermediate System-to-Intermediate System (IS-IS) debugging, use the **show tech-support routing isis** command in XR EXEC mode.

show tech-support routing isis [file send-to [background] [{compressed|uncompressed}]] [location node-id][rack]

Syntax Description

file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	d (Optional) Specifies that the command runs in the background.	
compressed	ssed (Optional) Displays compressed command output.	
uncompressed	incompressed (Optional) Displays the command output with no compression.	
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
rack	(Optional) Displays the list of racks.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support isis** command to run **show** commands that display information specific to IS-IS debugging. This command generates IS-IS debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router. See 'Obtaining Documentation and Submitting a Service Request' section on page iii in the Preface for Cisco Technical Support contact information.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support routing isis** command:

- show isis trace all location all
- · show isis all
- show clns statistics
- · show imds interface all
- show ipv4 int brief
- show ipv6 int brief
- show route ipv4
- show route ipv6
- show inst which comp clns-isis

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID Operations

basic-services read

show tech-support routing ospf

To automatically run **show** commands that display information specific to Open Shortest Path First (OSPF) debugging, use the **show tech-support routing ospf** command in XR EXEC mode.

show tech-support routing ospf {active | no-trace | standby} {terminal [page] | file send-to [background] [{compressed | uncompressed}]}

Syntax Description

no-trace	Excludes trace information from the command output.	
active	Displays information from active route processor only.	
standby	Displays information from standby route processor only.	
terminal	Displays the command output on the terminal.	
page	(Optional) Displays the command output on a single page at a time. Use the Return key to display the next line of output or use the space bar to display the next page of information. If not used, the output scrolls (that is, it does not stop for page breaks).	
	Press the Ctrl-C keys to stop the command output.	
file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification	
Release 5.0.0	This command was introduced.	

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command

to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp:/**/server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support routing ospf** command to run **show** commands that display information specific to OSPF debugging. This command generates OSPF debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support routing ospf** command:

- show ospf
- · show ospf vrf all
- show ospf summary
- · show ospf vrf all summary
- show ospf interface
- · show ospf vrf all interface
- · show ospf virtual-links
- · show ospf vrf all virtual-links
- · show ospf neighbor detail
- · show ospf vrf all neighbor detail
- · show ospf database database-summary
- · show ospf vrf all database database-summary
- · show ospf database router self-originate
- · show ospf vrf all database router self-originate
- show ospf statistics prot
- · show ospf statistics raw-io
- show ospf statistics te
- · show ospf statistics spf
- · show ospf statistics rib-thread
- · show ospf statistics rib-batch
- show ospf message-queue
- show ospf border-routers
- show ospf vrf all border-routers
- · show ospf retransmission-list
- · show ospf vrf all retransmission-list
- · show ospf request-list

- show ospf vrf all request-list
- show ospf flood-list
- · show ospf vrf all flood-list
- · show ospf maxage-list
- · show ospf vrf all maxage-list
- · show ospf bad-checksum
- · show ospf vrf all bad-checksum
- show ospf standby
- show ospf vrf all standby
- show ip interface brief
- show route ipv4 summary
- show route vrf all ipv4 summary
- · show ospf trace all
- show logging process ospf



Note

- If you do not specify any options, all information is collected by default.
- Active and standby options are exclusive and only one of them can be used. When neither active or standby is used, the information is collected from both RPs.
- The no-trace option can be used with or without specifying the active or standby options.
- When **standby** option is specified, only ospf- related information from the standby RP is included in the output. The common non-ospf information such as version, placement info, logging and so on are not included.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID Operations

basic-services read

show tech-support routing ospfv3

To automatically run **show** commands that display information specific to Open Shortest Path First Version 3 (OSPFv3) debugging, use the **show tech-support routing ospfv3** command in XR EXEC mode.

show tech-support routing ospfv3 $\{instance \mid detail \mid terminal [page] \mid file send-to [background] [\{compressed \mid uncompressed\}]\}$

Syntax Description

instance	Name of the OSPFv3 instance.	
detail	Displays all available OSPFv3 information.	
terminal	Displays the command output on the terminal.	
page	(Optional) Displays the command output on a single page at a time. Use the Return key to display the next line of output or use the space bar to display the next page of information of used, the output scrolls (that is, it does not stop for page breaks). Press the Ctrl-C keys to stop the command output.	
file	Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support routing ospfv3** command to run **show** commands that display information specific to OSPFv3 debugging. This command generates OSPFv3 debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support routing ospfv3** command:

- show version
- show run router ospfv3
- · show route ipv6 ospf
- show ospfv3
- show ospfv3 interface
- show ospfv3 virtual-links
- show ospfv3 neighbor
- show ospfv3 message-queue
- show ospfv3 request-list
- · show ospfv3 retransmission-list
- show ospfv3 flood-list
- show ospfv3 border-routers
- show ospfv3 database database-summary
- · show ospfv3 database
- · show ospfv3 route

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
basic-services	read
cisco-support	read
ospf	read

show tech-support routing rpl

To automatically run **show** commands that display information specific to Routing Policy Language (RPL) debugging, use the **show tech-support routing rpl** command in XR EXEC mode.

show tech-support routing rpl [file send-to [background] [{compressed | uncompressed}]]| [location node-id] | [rack]

Syntax Description

file		
sent-to		
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	
rack	(Optional) Displays the list of racks.	

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://server_path**.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support routing rpl** command to run **show** commands that display information specific to RPL debugging. This command generates RPL debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

The following **show** commands run automatically when you run the **show tech-support routing rpl** command:

- show running-config rpl
- · show process policy_repository
- show rpl route-policy policy-name pxl
- show sysdb reg notif path /ipc/gl/policy_lang/policies/routing/ policy-name /pxl s

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID Operations

basic-services read

show tech-support serial

To automatically run **show** commands that display information specific to serial debugging, use the **show tech-support serial** command in XR EXEC mode.

show tech-support serial [interface type instance] [show-only] [rack][file send-to [background] [{compressed | uncompressed}]][trace-only] [{location node-id}]

Syntax Description

file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	 filename disk0: filename disk1: filename harddisk: filename tftp: filename 	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
interface	(Optional) Collects information about a specific interface.	
type	Interface type. For more information, use the question mark (?) online help function.	
instance	Either a physical interface instance or a virtual interface instance as follows:	
	• Physical interface instance. Naming notation is <i>rack/slot/module/port</i> and a slash between values is required as part of the notation.	
	• rack: Chassis number of the rack.	
	• slot: Physical slot number of the modular services card or line card.	
	• <i>module</i> : Module number. A physical layer interface module (PLIM) is always 0.	
	• port: Physical port number of the interface.	
	Note In references to a Management Ethernet interface located on a route processor card, the physical slot number is alphanumeric (RP0 or RP1) and the module is CPU0. Example: interface MgmtEth0/RP1/CPU0/0.	
	• Virtual interface instance. Number range varies depending on interface type.	
	For more information about the syntax for the router, use the question mark (?) online help function.	
show-only	(Optional) Collects only show command information.	
rack	(Optional) Displays the list of racks.	

trace-only	(Optional) Collects only trace information.	
location node-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support serial** command for serial-related data, such as T1/E1. This command generates serial debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID	Operations
cisco-support	read

show tech-support services

To automatically run **show** commands that display information specific to tech-support information that relates to services, use the **show tech-support services** command in XR EXEC mode.

show tech-support services svi [file send-to [background] [{compressed|uncompressed}]] [location node-id] [rack]

Syntax Description

svi	Collets information about Service Virtual Interfaces.	
file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
rack	(Optional) Displays the list of racks.	
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support services** command to run **show** commands that display information specific to the services diversion infrastructure, which is used with the service blade offerings for the Cisco IOS XR platforms. This command generates tech-support information that relates to services debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID Operations

cisco-support read

show tech-support snmp

To automatically run **show** commands that display information specific to tech-support information related to Simple Network Management Protocol (SNMP) agent, use the **show tech-support snmp** command in XR EXEC mode.

show tech-support snmp [{entitymib | ifmib | rack | location | node-id | all |] | [file send-to | [background] | [{compressed | uncompressed}]]}]

Syntax Description

entitymib	(Optional) Displays the entitymib debugging information.
	(Optional) Displays and Charymin according information.
ifmib	(Optional) Displays the ifmib debugging information.
file	(Optional) Specifies that the command output is saved to a specified file.
sent-to	Name of the file. The following valid options are listed:
	• filename
	• disk0: filename
	• disk1: filename
	• harddisk: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
locationnode-id	(Optional) Specifies a node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
all	(Optional) Specifies all locations.
rack	(Optional) Displays the list of racks.

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the **copy** command to copy the .tgz file to a server or local machine. For example, **copy harddisk:/showtech/**name.tgz **tftp://**server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR Software command references for information about these commands and descriptions of their command output. The Cisco IOS XR Software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod_command_reference_list.html

Task ID

Task ID	Operations
basic-services	read
cisco-support	read

show tech-support sysdb

To automatically run **show** commands that display information specific to the System Database (SysDB), use the **show tech-support sysdb** command in XR EXEC mode.

show tech-support sysdb [file send-to [background] [{compressed | uncompressed}}]] [rack] [location node-id]

Syntax Description

file	(Optional) Specifies that the command output is saved to a specified file.	
sent-to	Name of the file. The following valid options are listed:	
	• filename	
	• disk0: filename	
	• disk1: filename	
	• harddisk: filename	
	• tftp: filename	
background	(Optional) Specifies that the command runs in the background.	
compressed	(Optional) Displays compressed command output.	
uncompressed	(Optional) Displays the command output with no compression.	
rack	(Optional) Displays the list of racks.	
location	(Optional) Specifies a node.	
node-id	(Optional). Node ID. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.	

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 5.0.0	This command was introduced.

Usage Guidelines

This command generates tech-support information that is useful for Cisco Technical Support representatives when troubleshooting a router. By default, the output of this command is saved on the router's hard disk in a file with .tgz extension. You can share this file with Cisco Technical Support. To share, use the copy command to copy the .tgz file to a server or local machine. For example, copy harddisk:/showtech/name.tgz tftp://server_path.

For Cisco Technical Support contact information, see the 'Obtaining Documentation and Submitting a Service Request' section in the Preface.



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

The SysDB is the memory database that is used to store configuration and statistical data with some IPC data. This command generates SysDB information that relates to debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router.



Note

This command is not required during normal use of the router.

See the Cisco IOS XR software command references for information about these commands and descriptions of their command output. The Cisco IOS XR software command references are located at the following URL:

http://www.cisco.com/en/US/products/ps5845/prod command reference list.html

Task ID

Task ID	Operations
cisco-support	read
basic-services	read

show tech-support tty

To automatically run **show** commands that display information specific to tech-support information related to TTY, use the **show tech-support tty** command in XR EXEC mode.

show tech-support tty [{file sent-to [{background | compressed | uncompressed }]|location node-id | rack rack-id}]

Syntax	HOCCE	intion
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-,		

file	(Optional) Specifies that the command output is saved to a specified f
sent-to	Name of the file. The following valid options are listed:
	• filename
	• bootflash: filename
	• disk0: filename
	• disk0a: filename
	• disk1: filename
	• disk1a: filename
	• disk2: filename
	• ftp: filename
	• harddisk: filename
	• harddiska: filename
	• harddiskb: filename
	• lcdisk0: filename
	• lcdisk0a: filename
	• nvram: filename
	• rcp: filename
	• tftp: filename
background	(Optional) Specifies that the command runs in the background.
compressed	(Optional) Displays compressed command output.
uncompressed	(Optional) Displays the command output with no compression.
location node-id	(Optional) Specifies a node.
	The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
rack rack-id	(Optional) Specifies a list of racks.
	The <i>rack-id</i> denotes a rack number.

Command Default

The command output is not compressed.

Command Modes

XR EXEC mode

Command History

Release	Modification	
Release 4.3.0	This command was introduced.	

Usage Guidelines



Tip

This command can generate a very large amount of output. You may want to redirect the output to a file using the **file** *send-to* keyword and argument. Redirecting the output to a file also makes sending the output to your Cisco Technical Support representative easier.

Use the **show tech-support tty** command to run **show** commands that display information specific to tty debugging. This command generates tty debugging information that can be useful for Cisco Technical Support representatives when troubleshooting a router. See 'Obtaining Documentation and Submitting a Service Request' section on page iii in the Preface for Cisco Technical Support contact information.



Note

This command is not required during normal use of the router.

Task ID

Task ID Operation

cisco-support read

Example

The following example shows the output of the **show tech-support tty** command:

```
RP/0/RP0/CPU0:router# show tech-support tty
Tue Sep 4 09:41:21.414 UTC
++ Show tech start time: 2012-Sep-04.094121.UTC ++
Tue Sep 04 09:41:22 UTC 2012 Waiting for gathering to complete
.......
Tue Sep 04 09:44:31 UTC 2012 Compressing show tech output
Show tech output available at 0/RP0/CPU0:
harddisk:/showtech/showtech-tty-2012-Sep-04.094121.UTC.tgz
++ Show tech end time: 2012-Sep-04.094432.UTC ++
```

show tty details

To display TTY session information, use the **show tty details** command in the XR EXEC mode.

show tty details [{location node-id}]

Syntax Description

location *node-id* (Optional) Specifies a node. The *node-id* argument is entered in the *rack/slot/module* notation.

Command Default

None

Command Modes

XR EXEC mode

Command History

Release	Modification
Release 4.3.0	This command was introduced.

Usage Guidelines

No specific guidelines impact the use of this command.

Task ID

Task ID	Operation
tty-access	read

Example

The following example shows output of the show tty details command:

RP/0/RP0/CPU0:router# **show tty details**Mon Sep 3 08:18:19.057 UTC

S Con	ession Id 0	Exec Pid 39280825	Master Pid	PTY Count	Net Count	IBuf Count
Aux	0	8201				
S VTY	ession Id 0	Exec Pid 1077467	Master Pid 1077452	PTY Count 642	Net Count 40582	IBuf Count 655

The following example shows output of the show tty details location 0/RP0/CPU0 command:

RP/0/RP0/CPU0:router# show tty details location 0/RP0/CPU0 Mon Sep 3 08:20:29.469 UTC

Session Con	Id 0	Exec Pid 39280825	Master Pid 	PTY Count	Net Count	IBuf Count
Aux	0	8201				
Session VTY	Id 0	Exec Pid 1077467	Master Pid 1077452	PTY Count 642	Net Count 40582	IBuf Count 655