



# Cisco AI Assistant Best Practices

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## Cisco AI Assistant Best Practices

We recommend the following best practices to effectively communicate with the AI Assistant:

- Ask detailed questions - The AI Assistant is trained with policy/rule configuration and documentation data. In order to receive a relevant response, we recommend that you provide the assistant with important details.



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**Tip** Sample question- How many decryption policies are enabled on my account? Where can I access the policies? Do the policies have source and destination enabled?

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- Divide the tasks into sub-tasks - For tasks that required multiple sets of instructions it can be beneficial to divide the tasks and input the sub-tasks after the previous task is answered.



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**Note** The AI Assistant takes 24-hours to sync policy database, this results in a 24hr delay of the data provided in responses for policy inquiry. This does not impact any other features and users can continue to interact with the AI Assistant.

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**Tip** In the sample question above - We suggest breaking down the question into smaller tasks and asking them one at a time, waiting for a response before moving on to the next question. This approach helps prevent information overload and reduces the need for repetition. -

- How many decryption policies are enabled on my account?
  - Where can I access the policies?
  - Do the policies have source and destination enabled?
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- You cannot upload files or images to the AI Assistant.

- The AI Assistant currently provides support only in English language.



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**Note** Please read through the [Prompt Guide](#) to gain a better understanding of the recommended best practices.

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