

# **Maintenance**

- Upgrade procedures, on page 1
- Certificate renewal, on page 16

# **Upgrade procedures**

### **Sensor Self Update**

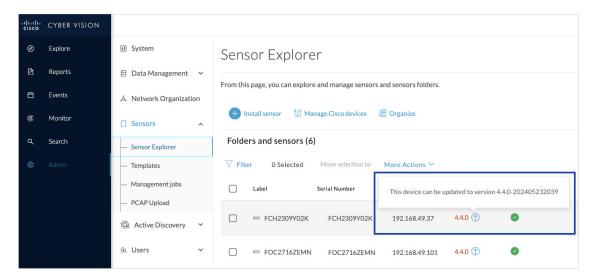
Cisco Cyber Vision now allows sensor updates regardless of the install method (i.e., without the extension). Release 4.4.1 provides the necessary foundation for sensor self-updates. However, the self-update feature will only be functional in future releases.

Starting with Cisco Cyber Vision release 4.4.1, you can update all sensors automatically. The required steps are:

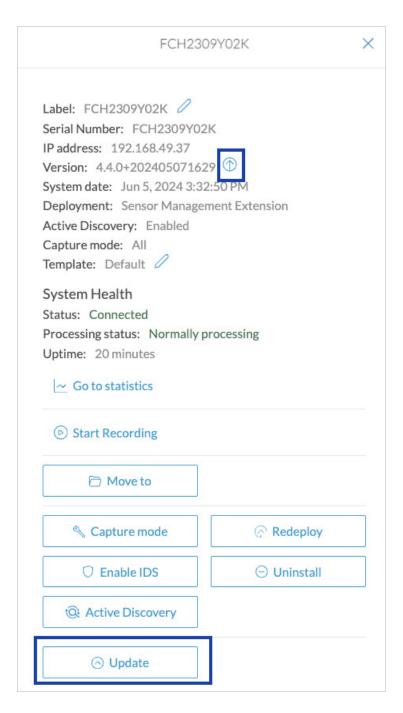
- Select sensors to update.
- The Center adds a new job to the sensor queue.
- The sensor automatically collects and validates the update file.
- The sensor restarts with the new version.

# **Update Warnings**

In the Cisco Cyber Vision center on the Sensor Explorer page (Admin – Sensors – Sensor Explorer), users receive an alert to update the sensor. When this happens, the version number turns red, and a blue arrow with a tooltip indicates the sensor is upgradeable.



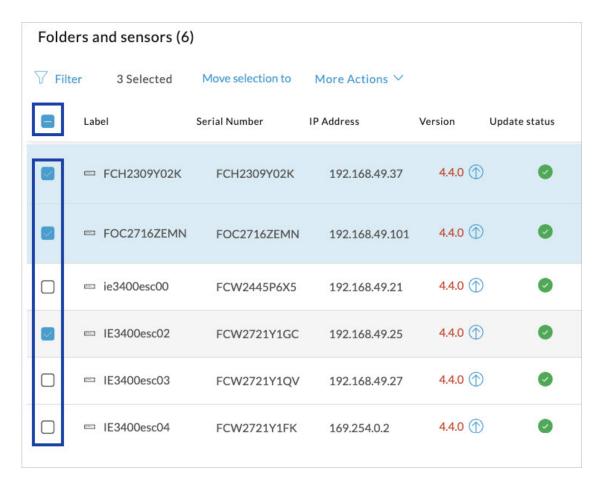
On the sensor's right-side, the same blue arrow and an **Update** button is visible.



### **Update Procedure**

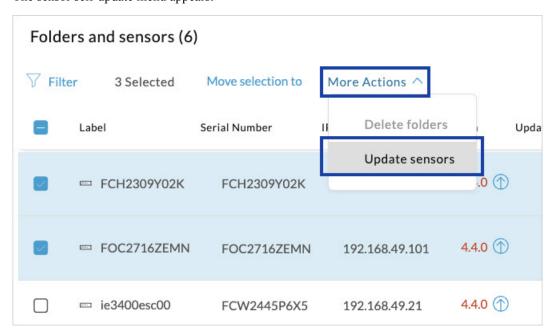
#### **Procedure**

**Step 1** Use the checkboxes on the left to select multiple sensors.

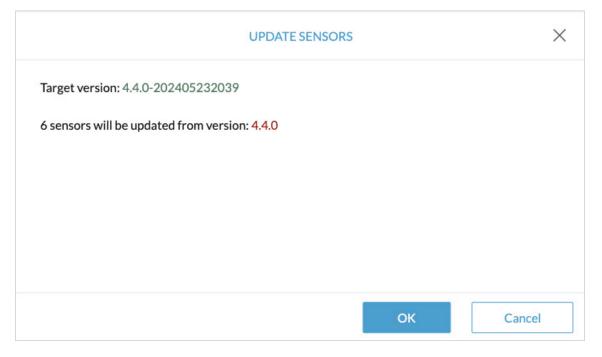


#### **Step 2** Go to the **More Actions** and click **Update sensors**.

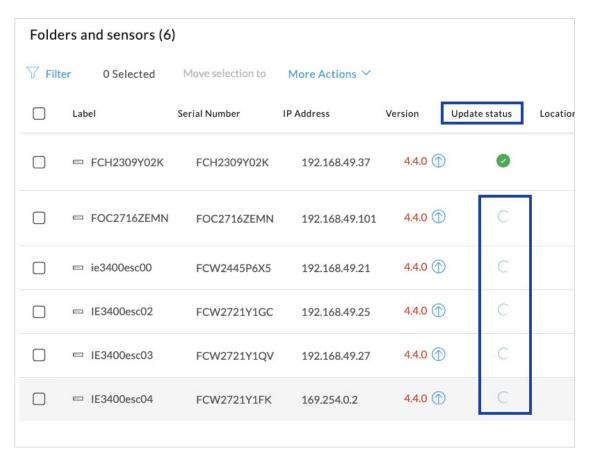
The sensor self-update menu appears.



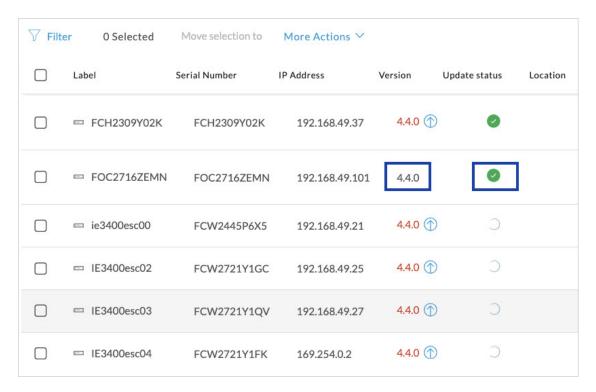
Step 3 Click OK.



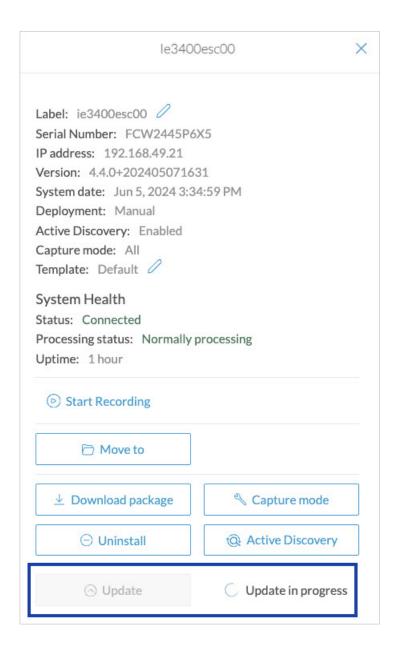
**Step 4** During the update, a blue circle appears in the **Update status** column.



**Step 5** After the update, the version number turns black, and a green symbol appears in the **Update status** column.

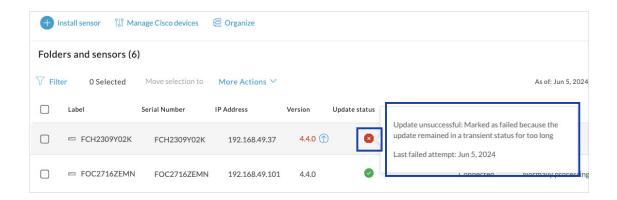


**Step 6** The **Update in progress** status is visible.



### **Update Failure**

If the update is unsuccessful, the **Update status** column displays a red cross and a message that provides the details.



### **Upgrade through the Cisco Cyber Vision sensor management extension**

Before updating sensors, the Cisco Cyber Vision sensor management extension must be up-to-date.

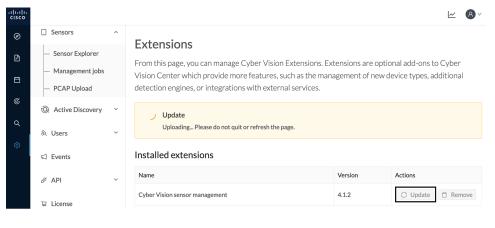
It is possible to select which sensors to update. The update status will be visible in the Management jobs page.

### **Update the sensor management extension**

The Cisco Cyber Vision sensor management extension must be up-to-date to update IOx sensors.

#### **Procedure**

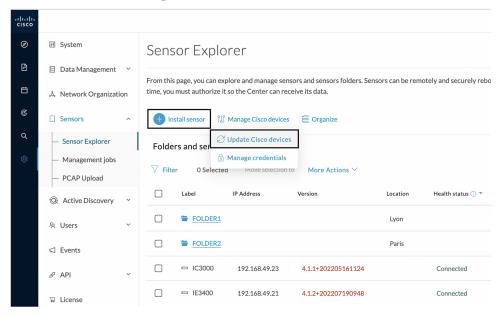
- **Step 1** Retrieve the sensor management extension file (i.e. CiscoCyberVision-sensor-management-<version>.ext) on cisco com
- **Step 2** In Cisco Cyber Vision, navigate to Admin > Extensions.
- **Step 3** Click **Update** to browse the new version of the extension file.



### **Update the sensors**

#### **Procedure**

- **Step 1** In Cisco Cyber Vision, navigate to Admin > Sensors > Sensor Explorer. Sensors that are not up-to-date have their version displayed in red.
- Step 2 Click Install sensor, then Update Cisco devices.



The update Cisco devices window pops up listing all sensors that have been deployed with the sensor management extension.

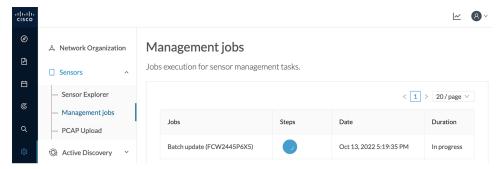


**Step 3** Select the sensors you want to update.

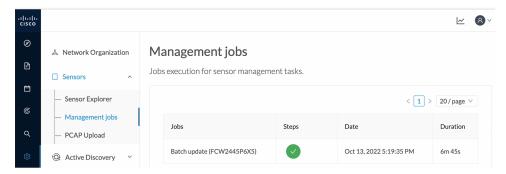


Step 4 Click Update.

The sensors' update status appear in the Management jobs page in batches per sensor type and of maximum ten sensors per batch.



Herebelow the management jobs indicate that the batch of sensors updated successfully.



If the batch update fails, click the red update error icon to see logs.

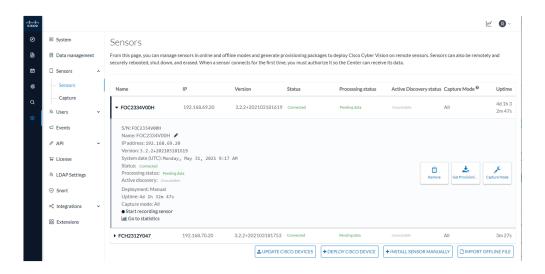


# **Upgrade through the IOx Local Manager**

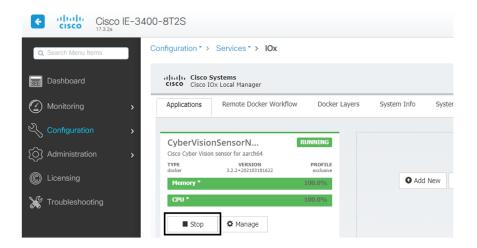
The following section explains how to upgrade the sensor through the IOx Local Manager.

In the example below, the sensor is upgraded from Cisco Cyber Vision version 3.2.2 to version 3.2.3.

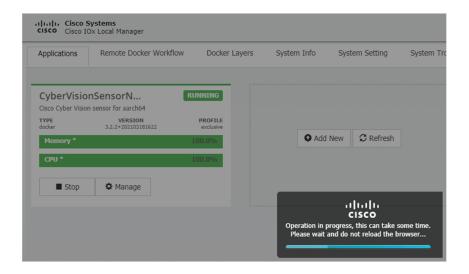
Figure 1: The sensor in version 3.2.2 in the Sensors administration page of Cisco Cyber Vision



- 1. Access the IOx Local Manager.
- **2.** Stop the application.

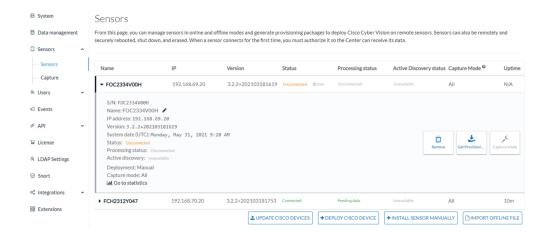


The operation takes a few moments.



The application status switches to STOPPED.

In Cisco Cyber Vision, the sensor status switches to Disconnected.



- **3.** In the IOx Local Manager, click the **Deactivate** button. The application status moves to DEPLOYED.
- 4. Click Upgrade.



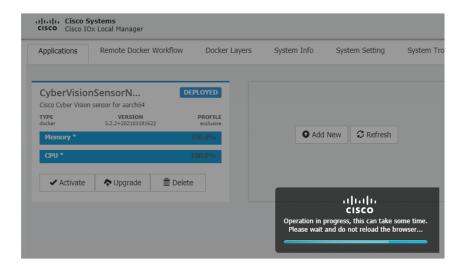
The pop up Upgrade application appears.



- 5. Select the **Preserve Application Data** option.
- **6.** Select the new version of the application archive file. e.g. CiscoCyberVision-IOx-aarch64-3.2.3.tar



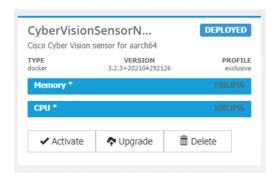
The operation takes a few moments.



A message indicating that the sensor has been successfully upgraded is displayed.



- 7. Check the number of the new version.
- 8. Click Activate.



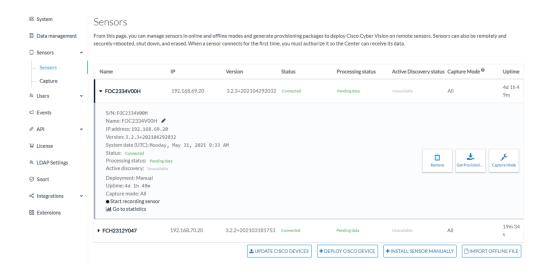
- **9.** Check configurations.
- **10.** Click the **Activate App** button.

The application status moves to ACTIVATED.

11. Click the **Start** button.

The application status changes to RUNNING.

In Cisco Cyber Vision, the sensor is upgraded from version 3.2.2 to 3.2.3 and its status moves to Connected.



# **Certificate renewal**

The certificates generated by Cisco Cyber Vision have a validity of two years.

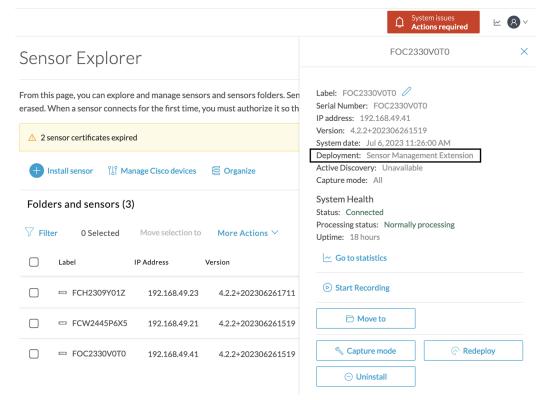
Sensor certificates must be renewed manually. The procedure used differs whether the certificate is already expired or not and whether the sensor has been deployed using the sensor management extension.

- If the certificate is still valid, refer to Sensor certificate renewal, on page 16.
- If the sensor was deployed with the sensor management extension, refer to Sensor certificate renewal, on page 16.
- If the certificate is outdated, and was deployed manually, refer to Sensor certificate renewal through the Local Manager, on page 20.

### Sensor certificate renewal

The following procedure applies to:

• Sensors deployed with the sensor management extension, whether the certificate expiration date is exceeded or not (i.e. the deployment method is indicated in the sensor's right side panel).

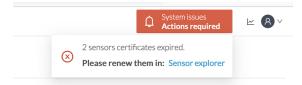


• In the case of sensors deployed manually, it only applies if the sensors certificate have not expired yet (i.e. the sensor certificate status is Expire Soon).

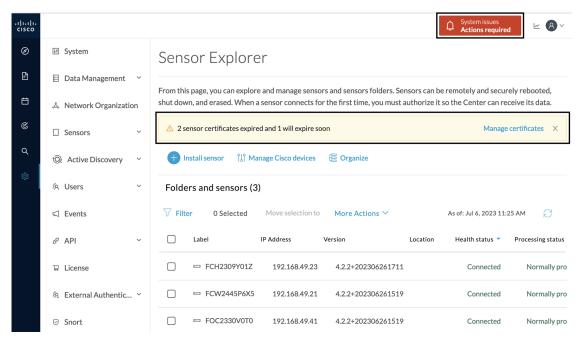
If sensors have been deployed manually and the certificate expiration date is exceeded, refer to Sensor certificate renewal through the Local Manager, on page 20.

#### **Procedure**

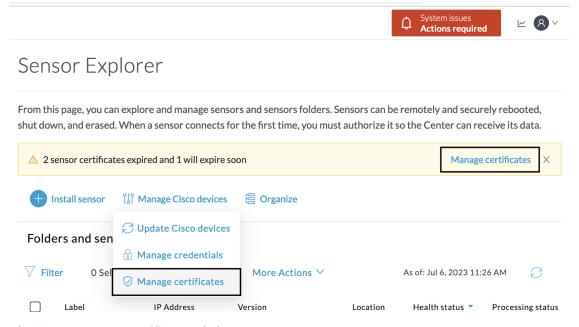
**Step 1** In Cisco Cyber Vision, navigate to Admin > Sensors > Sensor Explorer or click the top banner alert to access the Sensor Explorer page directly.



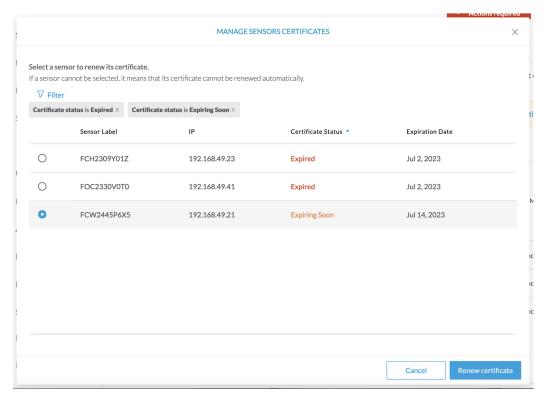
Another alert is displayed.



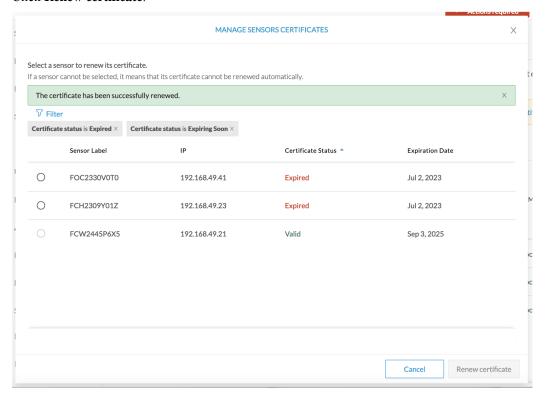
Step 2 Click Manage certificates in the alert or Manage Cisco devices > Manage certificates.



The **Manage sensors certificates** window opens.



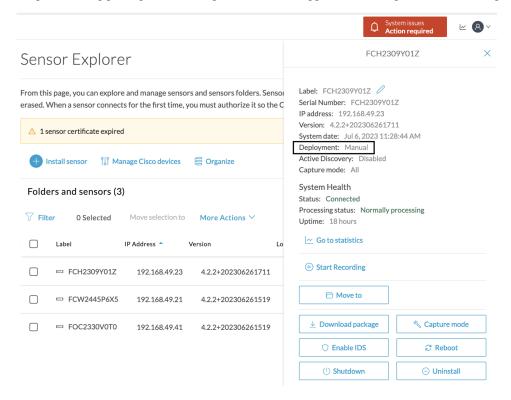
- **Step 3** Select the sensor with the status Expiring Soon.
- Step 4 Click Renew certificate.



The certificate is renewed and automatically sent to the sensor. Its status switches to Valid and the new expiration date appears.

# Sensor certificate renewal through the Local Manager

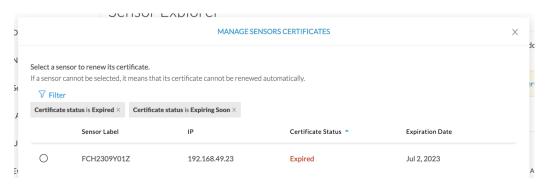
In case of certificate expiration, communication with the sensor is no longer possible if it was deployed manually (i.e. without the sensor management extension). In this case, the certificate is renewed by sending it to the sensor manually. As the certificate is part of the provisioning package, the action consists in generating the provisioning package and sending it to the sensor application through the Local Manager.



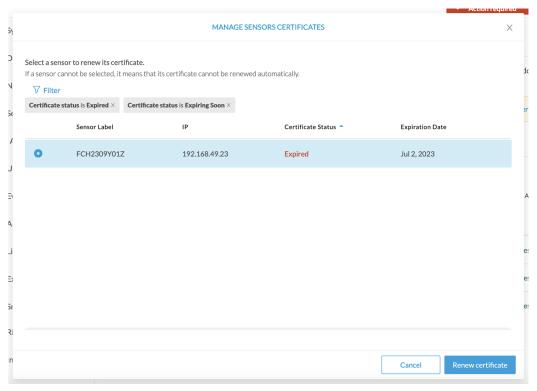
#### **Procedure**

- **Step 1** In Cisco Cyber Vision, navigate to Admin > Sensors > Sensor Explorer.
- Step 2 Click Manage Certificates.

The Manage sensors certificates window appears.



**Step 3** Select the sensor and click **Renew Certificate**.

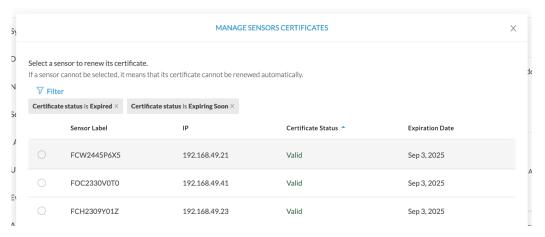


#### A message is displayed.



Step 4 Click Renew certificate again.

The sensor certificate status appears as valid.

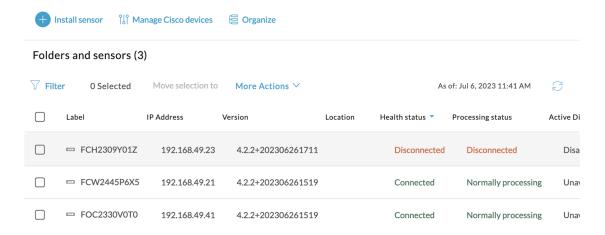


**Step 5** Close the Manage sensors certificates window.

The sensor's health and processing status appear as Disconnected.

### Sensor Explorer

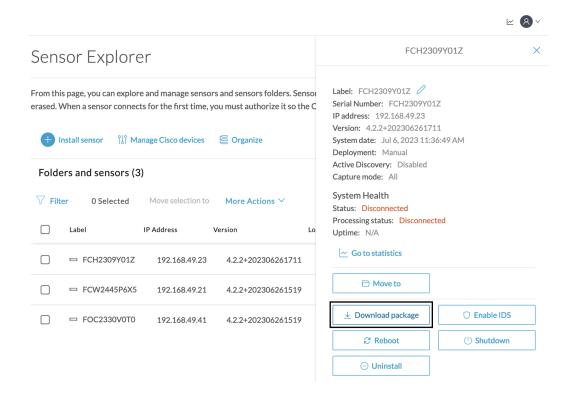
From this page, you can explore and manage sensors and sensors folders. Sensors can be remotely and securely rebooted, shut down, and erased. When a sensor connects for the first time, you must authorize it so the Center can receive its data.



**Step 6** Click the sensor in the list.

Its right side panel opens.

**Step 7** Click the **Download package** button.



Step 8 Step 9

Step 9 Import the provisioning package in the Local Manager. To do so, refer to Import the provisioning package
Step 10 The sensor's health status switches to Connected and its processing status to Normally processing.



# Sensor Explorer

