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# Stacking and High Availability Configuration Guide, Cisco IOS XE Dublin 17.11.x (Catalyst 9200 Switches)

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# **Managing Switch Stacks**

A switch stack can have up to eight stacking-capable switches connected through their StackWise ports. The stack members work together as a unified system. Layer 2 and Layer 3 protocols present the entire switch stack as a single entity to the network.

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# **Prerequisites for Switch Stacks**

- All the switches in the stack must be running the same license level as the active switch. For information about license levels, see the *System Management* section of this guide.
- All the switches in the switch stack must be running compatible software versions.

### **Restrictions for Switch Stacks**

The following are the restrictions for switch stack configuration:

- This feature is not supported on C9200CX-12P-2X2G, C9200CX-8P-2X2G, and C9200CX-12T-2X2G models of the Cisco Catalyst 9200CX Series Switches
- A switch stack can have up to eight stacking-capable switches connected through their StackWise ports.
- Only homogenous stacking is supported, that is, a stack of Cisco Catalyst 9200 Series Switches with only Cisco Catalyst 9200 Series Switches as stack members.
- You cannot have a switch stack containing a mix of different license levels.
- Do not stack Cisco Catalyst 9200L Series Switches with Cisco Catalyst 9200 Series Switches.
- C9200-24PB and C9200-48PB switch models can only be stacked with each other and not with other models of the Cisco Catalyst 9200 Series Switches.

• During a switchover, when the standby device syncs with the active device, the following log message is displayed on the console:

%SM-4-BADEVENT: Event 'standby\_phy\_link\_up' is invalid for the current state 'NO\_NEIGHBOR': rep\_lsl\_rx Gix/x/x -Traceback=

Ignore this message. It does not have any functional or operational impact.

# **Information About Switch Stacks**

### Switch Stack Overview

A switch stack can have up to eight stacking-capable switches connected through their StackWise ports. The stack members work together as a unified system. Layer 2 and Layer 3 protocols present the entire switch stack as a single entity to the network.

The active switch controls the operation of the switch stack, and is the single point of stack-wide management.

From the active switch, you configure:

- System-level (global) features that apply to all stack members
- · Interface-level features for each stack member

The active switch contains the saved and running configuration files for the switch stack. The configuration files include the system-level settings for the switch stack and the interface-level settings for each stack member. Each stack member has a current copy of these files for back-up purposes.

### Switch Stack Bridge ID and MAC Address

A switch stack is identified in the network by its *bridge ID* and, if it is operating as a Layer 3 device, its router MAC address. The bridge ID and router MAC address are determined by the MAC address of the active switch.

If the active switch changes, the MAC address of the new active switch determines the new bridge ID and router MAC address.

If the entire switch stack reloads, the switch stack uses the MAC address of the active switch.

#### Persistent MAC Address on the Switch Stack

You can use the persistent MAC address feature to set a time delay before the stack MAC address changes. During this time period, if the previous active switch rejoins the stack, the stack continues to use its MAC address as the stack MAC address, even if the switch is now a stack member and not an active switch. If the previous active switch does not rejoin the stack during this period, the switch stack takes the MAC address of the new active switch as the stack MAC address. By default, the stack MAC address will be the MAC address of the first active switch, even if a new active switch takes over.

You can use the persistent MAC address feature to set a time delay before the stack MAC address changes to the MAC address of the new stack master. When this feature is enabled, the stack MAC address changes in approximately 4 minutes. During this time, if the previous stack master rejoins the stack, the stack continues to use its MAC address as the stack MAC address, even if the switch is now a stack member and not a stack

master. If the previous stack master does not rejoin the stack during this period, the switch stack takes the MAC address of the new stack master as the stack MAC address.

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Note You can also configure stack MAC persistency so that the stack MAC address never changes to the new active switch MAC address, by using the **stack-mac persistent timer 0** command. This avoids Link Aggregation Control Protocol (LACP) and Port Aggregation Protocol (PAgP) flaps or inconsistencies.

### **Upgrading a Switch Running Incompatible Software**

The auto-upgrade and auto-advise features enable a switch with software packages that are incompatible with the switch stack to be upgraded to a compatible software version so that it can join the switch stack.

### Switch Stack Management Connectivity

You manage the switch stack and the stack member interfaces through the active switch. You can use the CLI, SNMP, and any of the supported network management applications. You cannot manage stack members on an individual basis.

# How to Configure a Switch Stack

### **Monitoring the Device Stack**

Table 1: Commands fo	r Displaying Stack	Information
----------------------	--------------------	-------------

Command	Description
show module	Displays summary informaton about the stack.
show switch detail	Displays detailed information about the stack.
show switch neighbors	Displays the stack neighbors.
show switch stack-ports [summary]	Displays port information for the stack. Use the <b>summary</b> keyword to display the stack cable length, the stack link status, and the loopback status.
show switch stack-ports [detail]	Displays the stack link status and information for each stack member. Use the <b>detail</b> keyword to display the stack interface status, errors, drops, packet transmission and bandwidth details.
show redundancy	Displays the redundant system and the current processor information. The redundant system information includes the system uptime, standby failures, switchover reason, hardware, configured and operating redundancy mode. The current processor information displayed includes the active location, the software state, the uptime in the current state and so on.

Command	Description
show redundancy state	Displays all the redundancy states of the active and standby devices.

# **Configuration Examples for Switch Stacks**

### **Switch Stack Configuration Scenarios**

Most of these switch stack configuration scenarios assume that at least two devices are connected through their StackWise ports.

#### **Table 2: Configuration Scenarios**

Scenario		Result		
Active switch election specifically determined by existing active switches	Connect two powered-on switch stacks through the StackWise ports.	Only one of the two active switched becomes the new active switch.		
Active switch election specifically determined by the stack member priority value	<ol> <li>Connect two switches through their StackWise ports.</li> <li>Use the switch <i>stack-member-number</i> priority <i>new-priority-number</i> command to set one stack member with a higher member priority value.</li> <li>Restart both member switches at the same time.</li> </ol>	The stack member with the higher priority value is elected active switch.		
Active switch election specifically determined by the configuration file	<ul> <li>Assuming that both member switches have the same priority value:</li> <li>1. Make sure that one stack member has a default configuration and that the other stack member has a saved (nondefault) configuration file.</li> <li>2. Restart both member switches at the same time.</li> </ul>	The stack member with the saved configuration file is elected active switch.		
Active switch election specifically determined by the MAC address	Assuming that both member switches have the same priority value, configuration file, and license level, restart both member switches at the same time.	The stack member with the lower MAC address is elected active switch		

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Scenario		Result
Stack member number conflict	<ul> <li>Assuming that one stack member has a higher priority value than the other stack member:</li> <li>1. Ensure that both member switches have the same stack member number. If necessary, use the switch <i>current-stack-member-number</i> renumber <i>new-stack-member-number</i> command.</li> <li>2. Restart both member switches at the same time.</li> </ul>	The stack member with the higher priority value retains its stack member number. The other stack member has a new stack member number.
Add a stack member	<ol> <li>Power off the new switch.</li> <li>Through their StackWise ports, connect the new switch to a powered-on switch stack.</li> <li>Power on the new switch.</li> </ol>	The active switch is retained. The new switch is added to the switch stack.
Active switch failure	Remove (or power off) the active switch.	One of the remaining member switches becomes the new active switch. All other member switches in the stack remain as member switches and do not reboot.
Add member switches	<ol> <li>Through their StackWise ports, connect devices.</li> <li>Power on all devices.</li> </ol>	Two devices become active switches. One active switch has member switches. The other active switch remains as a standalone device. Use the Mode button and port LEDs on the device to identify which devices are active switches and which devices belong to each active switch.

### **Enabling the Persistent MAC Address Feature: Example**

This example shows how to configure the persistent MAC address feature for a 7-minute time delay and to verify the configuration:

```
Device(config)# stack-mac persistent timer 7
WARNING: The stack continues to use the base MAC of the old active
WARNING: as the stack-MAC after a active switchover until the MAC
WARNING: persistency timer expires. During this time the Network
WARNING: Administrators must make sure that the old stack-mac does
WARNING: not appear elsewhere in this network domain. If it does,
WARNING: user traffic may be blackholed.
Device(config)# end
Device# show switch
```

Switch/Stack Mac Address : 0016.4727.a900								
Mac pers	Mac persistency wait time: 7 mins							
					H/W	Current		
Switch#	Role	Mac Address		Priority	Version	State		
*1	Active	0016.4727.a	900	1	P2B	Ready		

## show switch stack-ports summary Command Output: Example

Only Port 1 on stack member 2 is disabled.

#### # show switch stack-ports summary

#/ Stack	Neighb	or Cable	e Link	Link	Sync	#	In	
Port#	Port Status		Length	OK	Active	OK	Changes To LinkOK	Loopback
1/1	OK	3	50 cm	Yes	Yes	Yes	1	No
1/2	Down	None	3 m	Yes	No	Yes	1	No
2/1	Down	None	3 m	Yes	No	Yes	1	No
2/2	OK	3	50 cm	Yes	Yes	Yes	1	No
3/1	OK	2	50 cm	Yes	Yes	Yes	1	No
3/2	OK	1	50 cm	Yes	Yes	Yes	1	No

#### Table 3: show switch stack-ports summary Command Output

Field	Description						
Switch#/Port#	Member number and its stack port number.						
Stack Port Status	Status of the stack port.						
	• Down—A cable is detected, but either no connected neighbor is up, or the stack port is disabled.						
	• OK—A cable is detected, and the connected neighbor is up.						
Neighbor	Switch number of the active member at the other end of the stack cable.						
Cable Length	Valid lengths are 50 cm, 1 m, or 3 m.						
	If the switch cannot detect the cable length, the value is <i>no cable</i> . The cable might not be connected, or the link might be unreliable.						
	When there is no cable connected to the stack port, the value displayed is <i>no cable</i> along with the cable length value.						
Link OK	Whether the stack cable is connected and functional. There may or may not be a neighbor connected on the other end.						
	The <i>link partner</i> is a stack port on a neighbor switch.						
	• No—There is no stack cable connected to this port or the stack cable is not functional.						
	• Yes—There is a functional stack cable connected to this port.						

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Field	Description
Link Active	Whether a neighbor is connected on the other end of the stack cable.
	• No—No neighbor is detected on the other end. The port cannot send traffic over this link.
	• Yes—A neighbor is detected on the other end. The port can send traffic over this link.
Sync OK	Whether the link partner sends valid protocol messages to the stack port.
	• No—The link partner does not send valid protocol messages to the stack port.
	• Yes—The link partner sends valid protocol messages to the port.
# Changes to LinkOK	The relative stability of the link.
	If a large number of changes occur in a short period of time, link flapping can occur.
In Loopback	Whether a stack cable is attached to a stack port on the member.
	• No—At least one stack port on the member has an attached stack cable.
	• Yes—None of the stack ports on the member has an attached stack cable.

### show switch stack-ports detail Command Output: Example

The following is a sample output of the command for a working stack:

```
Device# show switch stack-ports detail
1/1 is DOWN Loopback No
Cable Length 50cm
                     Neighbor NONE
Link Ok Yes Sync Ok Yes Link Active No
Changes to LinkOK 1
Five minute input rate 0 bytes/sec
Five minute output rate 0 bytes/sec
    752 bytes input
    240 bytes output
CRC Errors
           Data CRC 0
       Ringword CRC 0
       InvRingWord 0
        PcsCodeWord 667
1/2 is OK Loopback No
Cable Length 50cm
                  Neighbor 3
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 1
Five minute input rate 7 bytes/sec
Five minute output rate 0 bytes/sec
    54332 bytes input
    1120 bytes output
CRC Errors
           Data CRC 0
       Ringword CRC 0
       InvRingWord 0
        PcsCodeWord 0
2/1 is OK Loopback No
Cable Length 50cm Neighbor 3
```

Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 1 Five minute input rate 0 bytes/sec Five minute output rate 30 bytes/sec 146390 bytes input 217587 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 2/2 is DOWN Loopback No Cable Length 50cm Neighbor NONE Link Ok Yes Sync Ok Yes Link Active No Changes to LinkOK 1 Five minute input rate 0 bytes/sec Five minute output rate 0 bytes/sec 1208 bytes input 480 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 3/1 is OK Loopback No Cable Length 50cm Neighbor 1 Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 1 Five minute input rate 0 bytes/sec Five minute output rate 0 bytes/sec 41245 bytes input 240 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 3/2 is OK Loopback No Cable Length 50cm Neighbor 2 Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 1 Five minute input rate 10 bytes/sec Five minute output rate 0 bytes/sec 60412 bytes input 480 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0

Table 4: show switch stack-ports detail Command Output

Field	Description
Neighbor	Switch number of the active member at the other end of the stack cable.
Cable Length	Valid lengths are 50 cm, 1 m, or 3 m.
	If the switch cannot detect the cable length, the value is <i>Unknown</i> . The cable might not be connected, or the link might be unreliable.

Field	Description
Link OK	Whether the stack cable is connected and functional. There may or may not be a neighbor connected on the other end.
	The <i>link partner</i> is a stack port on a neighbor switch.
	• No: There is no stack cable connected to this port or the stack cable is not functional.
	• Yes: There is a functional stack cable connected to this port.
Link Active	Whether a neighbor is connected on the other end of the stack cable.
	• No: No neighbor is detected on the other end. The port cannot send traffic over this link.
	• Yes: A neighbor is detected on the other end. The port can send traffic over this link.
Sync OK	Whether the link partner sends valid protocol messages to the stack port.
	• No: The link partner does not send valid protocol messages to the stack port.
	• Yes: The link partner sends valid protocol messages to the port.
# Changes to LinkOK	The relative stability of the link.
	If a large number of changes occur in a short period of time, link flapping can occur.
Five minute input rate	The average rate (calculated over a five minute period) at which packets are received, measured in packets/sec.
Five minute output rate	The average rate (calculated over a five minute period) at which packets are transmitted, measured in packets/sec.
CRC Errors	Different types of Cyclic Redundancy Check (CRC) errors that are seen on a stack interface:
	• Data CRC: Stack interface data CRC error
	Ringword CRC: Stack interface ring word CRC error
	• InvRingWord: Stack interface invalid ring word error
	PcsCodeWord: Stack interface Physical Coding Sublayer (PCS) error
	These errors normally occur when a stack interface state changes due to a switchover or a switch reload. You can ignore such errors.
	But when these error counters increase significantly or when they increase continuously over a period of time, check the stack cable for issues.

he following is a sample output when the stack port flaps:

```
Device# show switch stack-ports detail
1/1 is OK Loopback No
Cable Length 50cm Neighbor 2
```

Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 4 Five minute input rate 0 bytes/sec Five minute output rate 0 bytes/sec 320 bytes input 80 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 770 1/2 is OK Loopback No Neighbor 3 Cable Length 50cm Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 1 Five minute input rate 5 bytes/sec Five minute output rate 1 bytes/sec 2949 bytes input 320 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 2/1 is OK Loopback No Cable Length 50cm Neighbor 3 Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 1 Five minute input rate 0 bytes/sec Five minute output rate 0 bytes/sec 49375 bytes input 160 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 2/2 is OK Loopback No Cable Length 50cm Neighbor 1 Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 2 Five minute input rate 0 bytes/sec Five minute output rate 0 bytes/sec 1824 bytes input 160 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 3/1 is OK Loopback No Cable Length 50cm Neighbor 1 Link Ok Yes Sync Ok Yes Link Active Yes Changes to LinkOK 1 Five minute input rate 372 bytes/sec Five minute output rate 7 bytes/sec 111876 bytes input 4613 bytes output CRC Errors Data CRC 0 Ringword CRC 0 InvRingWord 0 PcsCodeWord 0 3/2 is OK Loopback No

```
Cable Length 50cm Neighbor 2
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 2
Five minute input rate 0 bytes/sec
Five minute output rate 0 bytes/sec
80 bytes input
0 bytes output
CRC Errors
Data CRC 0
Ringword CRC 0
InvRingWord 0
PcsCodeWord 0
```

The following is a sample output when a switch reloads:

```
Device#show switch stack-ports detail
1/1 is OK Loopback No
Cable Length 50cm
                     Neighbor 2
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 5
Five minute input rate 0 bytes/sec
Five minute output rate 0 bytes/sec
     2032 bytes input
     320 bytes output
CRC Errors
            Data CRC 184
        Ringword CRC 187
        InvRingWord 120
        PcsCodeWord 112
1/2 is OK Loopback No
Cable Length 50cm
                    Neighbor 3
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 1
Five minute input rate 2 bytes/sec
Five minute output rate 0 bytes/sec
     24164 bytes input
     800 bytes output
CRC Errors
            Data CRC 0
        Ringword CRC 0
        InvRingWord 0
        PcsCodeWord 0
2/1 is OK Loopback No
Cable Length 50cm
                    Neighbor 3
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 1
Five minute input rate 0 bytes/sec
Five minute output rate 0 bytes/sec
     3024 bytes input
     240 bytes output
CRC Errors
            Data CRC 0
        Ringword CRC 0
        InvRingWord 0
        PcsCodeWord 0
2/2 is OK Loopback No
Cable Length 50cm
                     Neighbor 1
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 1
Five minute input rate 7 bytes/sec
Five minute output rate 0 bytes/sec
     9148 bytes input
     480 bytes output
CRC Errors
            Data CRC 0
```

```
Ringword CRC 0
       InvRingWord 0
        PcsCodeWord 0
3/1 is OK Loopback No
Cable Length 50cm Neighbor 1
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 1
Five minute input rate 0 bytes/sec
Five minute output rate 15 bytes/sec
    1509354 bytes input
    27853 bytes output
CRC Errors
           Data CRC 0
       Ringword CRC 0
       InvRingWord 0
        PcsCodeWord 0
3/2 is OK Loopback No
Cable Length 50cm Neighbor 2
Link Ok Yes Sync Ok Yes Link Active Yes
Changes to LinkOK 3
Five minute input rate 0 bytes/sec
Five minute output rate 0 bytes/sec
    240 bytes input
    160 bytes output
CRC Errors
           Data CRC 118
       Ringword CRC 74
        InvRingWord 125
        PcsCodeWord 373
```

### **Software Loopback: Examples**

In a stack with three members, stack cables connect all the members:

### # show switch stack-ports summary #

Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	OK	3	50 cm	Yes	Yes	Yes	1	No
1/2	OK	2	3 m	Yes	Yes	Yes	1	No
2/1	OK	1	3 m	Yes	Yes	Yes	1	No
2/2	OK	3	50 cm	Yes	Yes	Yes	1	No
3/1	OK	2	50 cm	Yes	Yes	Yes	1	No
3/2	OK	1	50 cm	Yes	Yes	Yes	1	No

If you disconnect the stack cable from Port 1 on Switch 1, these messages appear:

01:09:55: %STACKMGR-4-STACK\_LINK\_CHANGE: Stack Port 2 Switch 3 has changed to state DOWN 01:09:56: %STACKMGR-4-STACK\_LINK\_CHANGE: Stack Port 1 Switch 1 has changed to state DOWN

# show sw #	itch sta	ick-ports s	ummary					
Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	Absent	None	No cable	No	No	No	1	No
1/2	OK	2	3 m	Yes	Yes	Yes	1	No
2/1	OK	1	3 m	Yes	Yes	Yes	1	No
2/2	OK	3	50 cm	Yes	Yes	Yes	1	No

3/1	OK	2	50 cm	Yes	Yes	Yes	1	No
3/2	Down	None	50 cm	No	No	No	1	No

If you disconnect the stack cable from Port 2 on Switch 1, the stack splits.

Switch 2 and Switch 3 are now in a two-member stack connected through stack cables:

# snow sw stack-ports summary	#	show	sw	stack-ports	summary
-------------------------------	---	------	----	-------------	---------

#								
Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
2/1	Down	None	3 m	No	No	No	1	No
2/2	OK	3	50 cm	Yes	Yes	Yes	1	No
3/1	OK	2	50 cm	Yes	Yes	Yes	1	No
3/2	Down	None	50 cm	No	No	No	1	No

Switch 1 is a standalone switch:

# show switch stack-ports summary

# Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	Absent	None	No cable	No	No	No	1	Yes
1/2	Absent	None	No cable	No	No	No	1	Yes

### Software Loopback with Connected Stack Cables: Examples

#

#

• On Port 1 on Switch 1, the port status is *Down*, and a cable is connected.

On Port 2 on Switch 1, the port status is Absent, and no cable is connected.

```
# show switch stack-ports summary
```

Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	Down	None	50 Cm	No	No	No	1	No
1/2	Absent	None	No cable	No	No	No	1	No

- In a *physical loopback*, a cable connects both stack ports on a switch. You can use this configuration to test
  - · Cables on a switch that is running properly
  - Stack ports with a cable that works properly

# show switch stack-ports summary

" Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
2/1	OK	2	50 cm	Yes	Yes	Yes	1	No
2/2	OK	2	50 cm	Yes	Yes	Yes	1	No

The port status shows that

- Switch 2 is a standalone switch.
- The ports can send and receive traffic.

#### Software Loopback with no Connected Stack Cable: Example

#### # show switch stack-ports summary

Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	Absent	None	No cable	No	No	No	1	Yes
1/2	Absent	None	No cable	No	No	No	1	Yes

#### Finding a Disconnected Stack Cable: Example

#

Stack cables connect all stack members. Port 2 on Switch 1 connects to Port 1 on Switch 2.

This is the port status for the members:

#### # show switch stack-ports summary

Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	OK	2	50 cm	Yes	Yes	Yes	0	No
1/2	OK	2	50 cm	Yes	Yes	Yes	0	No
2/1	OK	1	50 cm	Yes	Yes	Yes	0	No
2/2	OK	1	50 cm	Yes	Yes	Yes	0	No

#### If you disconnect the cable from Port 2 on Switch 1, these messages appear:

%STACKMGR-4-STACK\_LINK\_CHANGE: Stack Port 1 Switch 2 has changed to state DOWN %STACKMGR-4-STACK LINK CHANGE: Stack Port 2 Switch 1 has changed to state DOWN

#### This is now the port status:

### # show switch stack-ports summary #

Sw#/Port#	Port Status	Neighbor	Cable Length	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	OK	2	50 cm	Yes	Yes	Yes	1	No
1/2	Absent	None	No cable	No	No	No	2	No
2/1	Down	None	50 cm	No	No	No	2	No
2/2	OK	1	50 cm	Yes	Yes	Yes	1	No

Only one end of the cable connects to a stack port, Port 1 on Switch 2.

- The *Stack Port Status* value for Port 2 on Switch 1 is *Absent*, and the value for Port 1 on Switch 2 is *Down*.
- The Cable Length value is No cable.

Diagnosing the problem:

- Verify the cable connection for Port 2 on Switch 1.
- Port 2 on Switch 1 has a port or cable problem if
  - The In Loopback value is Yes.
- or
  - The Link OK, Link Active, or Sync OK value is No.

#### Fixing a Bad Connection Between Stack Ports: Example

Stack cables connect all members. Port 2 on Switch 1 connects to Port 1 on Switch 2.

This is the port status:

#

```
# show switch stack-ports summary
```

Sw#/Port#	Port Status	Neighbor	Cab. Leng	le gth	Link OK	Link Active	Sync OK	#Changes To LinkOK	In Loopback
1/1	OK	2	50 0	cm	Yes	Yes	Yes	1	No
1/2	Down	None	50 0	cm	No	No	No	2	No
2/1	Down	None	50 0	cm	No	No	No	2	No
2/2	OK	1	50 0	cm	Yes	Yes	Yes	1	No

Diagnosing the problem:

- The Stack Port Status value is Down.
- Link OK, Link Active, and Sync OK values are No.
- The Cable Length value is 50 cm. The switch detects and correctly identifies the cable.

The connection between Port 2 on Switch 1 and Port 1 on Switch 2 is unreliable on at least one of the connector pins.

### **Additional References for Switch Stacks**

#### **Related Documents**

Related Topic	Document Title
Cabling and powering on a switch stack.	Cisco Catalyst 9200 Series Switches Hardware Installation Guide
SGACL High Availability	"Cisco TrustSec SGACL High Availability" module of the Cisco TrustSec Switch Configuration Guide

#### **Error Message Decoder**

Description	Link
To help you research and resolve system error messages in this release, use the Error Message Decoder tool.	https://www.cisco.com/cgi-bin/Support/Errordecoder/index.cgi

#### **Standards and RFCs**

Standard/RFC	Title
None	

#### MIBs

MIB	MIBs Link
All the supported MIBs for this release.	To locate and download MIBs for selected platforms, Cisco IOS releases, and , use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

#### **Technical Assistance**

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/support
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

# **Feature History for Switch Stacks**

This table provides release and related information for features explained in this module.

These features are available on all releases subsequent to the one they were introduced in, unless noted otherwise.

Release	Feature	Feature Information
Cisco IOS XE Fuji 16.9.1	Switch Stack	A switch stack can have up to eight stacking-capable switches connected through their StackWise ports. The stack members work together as a unified system. Layer 2 and Layer 3 protocols present the entire switch stack as a single entity to the network.
Cisco IOS XE Amsterdam 17.2.1	Switch Stack	C9200-24PB and C9200-48PB switch models can only be stacked with each other and not with other models of the Cisco Catalyst 9200 Series Switches.
Cisco IOS XE Amsterdam 17.3.1	Switch Stack	A new command <b>show switch stack-ports</b> <b>detail</b> was introduced to display detailed information on the stack link of each stack member.

Use the Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to https://cfnng.cisco.com/. An account on Cisco.com is not required



# **Configuring 1:1 Redundancy**

Enabling the 1:1 redundancy stack mode allows you to assign active and standby roles to specific switches in the stack.

- Prerequisites for 1:1 Redundancy, on page 19
- Information About 1:1 Redundancy, on page 19
- How to Configure 1:1 Redundancy, on page 20
- Verifying the Stack Mode, on page 20
- Configuration Examples for 1:1 Redundancy, on page 21
- Additional References for 1:1 Redundancy, on page 21
- Feature History for 1:1 Redundancy, on page 22

# Prerequisites for 1:1 Redundancy

The following are prerequisites for 1:1 redundancy:

- All the switches in the stack must be running the same license level as the active switch. For information about license levels, see the *System Management Configuration Guide* of the required release.
- All the switches in the stack must be running compatible software versions.

## Information About 1:1 Redundancy

1:1 redundancy is used to assign active and standby roles to specific switches in the stack. This overrides the traditional N+1 role selection algorithm, where any switch in the stack can be active or standby. In 1:1 redundancy, the stack manager determines the active and standby role for a specific switch, based on the flash ROMMON variable. The algorithm assigns one switch as active, another switch as standby, designating all remaining switches in the stack as members. When an active switch reboots it becomes standby and the existing standby switch becomes the new active. The existing member switches remain in the same state.

# How to Configure 1:1 Redundancy

### **Enabling 1:1 Redundancy Stack Mode**

Follow these steps to enable the 1:1 redundancy stack mode, and set a switch as the active switch in a stack, or as the standby:

#### Procedure

	Command or Action	Purpose
Step 1	enable Example: Device> enable	Enables privileged EXEC mode. Enter your password if prompted.
Step 2	<pre>switch switch-number role{active   standby} Example: Device# switch 1 role active</pre>	Changes stack mode to 1:1 mode and designates the switch as active or standby.

### **Disabling 1:1 Redundancy Stack Mode**

On a switch where 1:1 redundancy is enabled, follow these steps to disable the feature. This changes the stack mode to N+1:

#### Procedure

	Command or Action	Purpose
Step 1	enable Example:	Enables privileged EXEC mode. Enter your password if prompted.
	Device> enable	
Step 2	<pre>switch clear stack-mode Example: Device# switch clear stack-mode</pre>	Changes stack mode to the N+1 mode and removes active and standby assignments.

# Verifying the Stack Mode

To verify the current stack mode on a switch, enter the **show switch stack-mode** command in priviledged EXEC mode. The output displays detailed status of the currently running stack mode.

Device#	show su	witch stack-mode				
Switch	Role	Mac Address	Version	Mode	Configured	State
1	Member	3c5e.c357.c880		1+1'	Active'	Ready
*2	Active	547c.69de.cd00	V05	1+1'	Standby'	Ready
3	Member	547c.6965.cf80	V05	1+1'	Member'	Ready

The Mode field indicates the current stack mode

The Configured field refers to the switch state expected after a reboot.

Single quotation marks (') indicate that the stack mode has been changed.

# **Configuration Examples for 1:1 Redundancy**

### Example: Enabling 1:1 Redundancy Stack Mode

You can use the **switch-number role** command to set the active and standby switch in 1:1 stack mode. The stack operates in the 1:1 stack mode with the specified active or standby after reboot. In the following example, switch 1 is assigned the active role, and switch 2 is assigned the standby role.

Device# switch 1 role active WARNING: Changing the switch role may result in redundancy mode being configured to 1+1 mode for this stack. If the configured Active or Standby switch numbers do not boot up, then the stack will not be able to boot. Do you want to continue?[y/n]? [yes]: yes

Device# switch 2 role standby

WARNING: Changing the switch role may result in redundancy mode being configured to 1+1 mode for this stack. If the configured Active or Standby switch numbers do not boot up, then the stack will not be able to boot. Do you want to continue?[y/n]? [yes]: yes

### Example: Disabling 1:1 Redundancy

You can use the **switch clear stack-mode** command to remove 1:1 stack mode, and change it back to N+1 stack mode.

```
Device# switch clear stack-mode
WARNING: Clearing the chassis HA configuration will resultin the chassis coming up in Stand
Alone mode after reboot.The HA configuration will remain the same on other chassis. Do you
wish to continue? [y/n]? [yes]:
```

# **Additional References for 1:1 Redundancy**

#### **Related Documents**

Related Topic	Document Title
For complete syntax and usage information for the commands used in this chapter.	See the <i>Stacking and High Availability Commands</i> section of the Command Reference for the release.

# **Feature History for 1:1 Redundancy**

This table provides release and related information for features explained in this module.

These features are available on all releases subsequent to the one they were introduced in, unless noted otherwise.

Release	Feature	Feature Information
Cisco IOS XE Fuji 16.9.2	1:1 Redundancy	Enables the 1:1 redundancy stack mode and enables you to assigns active and standby roles to specific switches in the stack.

Use Cisco Feature Navigator to find information about platform and software image support. To access Cisco Feature Navigator, go to https://cfnng.cisco.com.



CHAPTER J

# **Troubleshooting Stacking and High Availability**

- Overview, on page 23
- Support Articles, on page 23
- Feedback Request, on page 24
- Disclaimer and Caution, on page 24

# **Overview**

This chapter provides links to documents authored by Cisco subject matter experts (SMEs). They aim to help you resolve technical issues without requiring a support ticket. If these documents are unable to resolve your issue, we recommend visiting the applicable Cisco Community. There is a wealth of information and advice available from fellow Cisco customers who may have experienced this issue already and provided a solution. If you are not able to find a resolution on the Community, it may be best that you raise a support ticket at Cisco Support. In cases where a support ticket has to be raised, these documents provide guidance about the data that should be collected and added to the support ticket. Specify the support document you referred, and TAC can create an improvement request with the document owner.

# **Support Articles**

The documents in this section were created using specific software and hardware listed in the Components Used section of each article. However, this does not mean that they are limited to what is listed in Components Used, and generally remain relevant for later versions of software and hardware. Note that there could be some changes in the software or hardware that can cause commands to stop working, the syntax to change, or GUIs and CLIs to look different from one release to another.

The following are the support articles associated with this technology:

Document	Description
Verify and Troubleshoot Stackwise on Catalyst 9200/9300	This document describes how to troubleshoot common failure scenarios in Stackwise deployments of Catalyst 9200/9200L, 9300/9300L and 9300X switches.
Troubleshoot Catalyst 9200/9300 Reloads Due to Stack Issues	This document describes how to troubleshoot unexpected reloads due to stack issues on Catalyst 9000 switches.

# **Feedback Request**

Your input helps. A key aspect to improving these support documents is customer feedback. Note that these documents are owned and maintained by multiple teams within Cisco. If you find an issue specific to the document (unclear, confusing, information missing, etc):

- Provide feedback using the **Feedback** button located at the right panel of the corresponding article. The document owner will be notified, and will either update the article, or flag it for removal.
- Include information regarding the section, area, or issue you had with the document and what could be improved. Provide as much detail as possible.

# **Disclaimer and Caution**

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.