

Configuring Smart Licensing

- Prerequisites for Configuring Smart Licensing, on page 1
- Introduction to Smart Licensing, on page 1
- Connecting to CSSM, on page 2
- Linking Existing Licenses to CSSM, on page 4
- Configuring a Connection to CSSM and Setting Up the License Level, on page 4
- Registering a Device on CSSM, on page 15
- Monitoring Smart Licensing Configuration, on page 20
- Configuration Examples for Smart Licensing, on page 21
- Additional References, on page 27
- Feature History for Smart Licensing, on page 28

Prerequisites for Configuring Smart Licensing

You must have the following in CSSM:

- Cisco Smart Account
- One or more Virtual Account
- User role with proper access rights
- · You should have accepted the Smart Software Licensing Agreement on CSSM to register devices.
- Network reachability to https://tools.cisco.com.

Introduction to Smart Licensing

Cisco Smart Licensing is a flexible licensing model that provides you with an easier, faster, and more consistent way to purchase and manage software across the Cisco portfolio and across your organization. And it's secure – you control what users can access. With Smart Licensing you get:

• Easy Activation: Smart Licensing establishes a pool of software licenses that can be used across the entire organization—no more PAKs (Product Activation Keys).

- Unified Management: My Cisco Entitlements (MCE) provides a complete view into all of your Cisco products and services in an easy-to-use portal, so you always know what you have and what you are using.
- License Flexibility: Your software is not node-locked to your hardware, so you can easily use and transfer licenses as needed.

To use Smart Licensing, you must first set up a Smart Account on Cisco Software Central (software.cisco.com).

For a more detailed overview on Cisco Licensing, go to cisco.com/go/licensingguide.

Overview of CSSM

Cisco Smart Software Manager (CSSM) enables you to manage all your Cisco smart software licenses from one centralized portal. With CSSM, you can organize and view your licenses in groups called virtual accounts (collections of licenses and product instances).

You can access the CSSM on https://software.cisco.com/#, by clicking the Smart Software Licensing link under the License tab.



Note

Use a Chrome 32.0, Firefox 25.0, or Safari 6.0.5 web browser to access CSSM. Also, ensure that Javascript 1.5 or a later version is enabled in your browser.

Use the CSSM to do the following tasks:

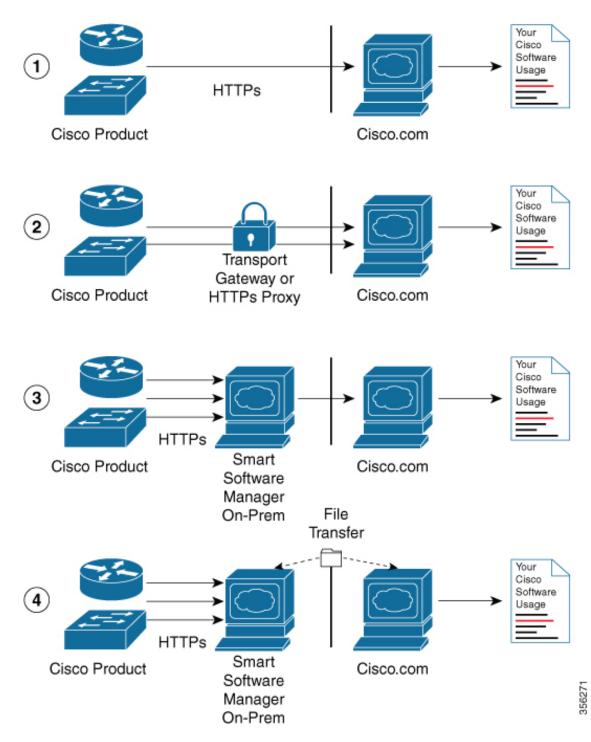
- Create, manage, or view virtual accounts.
- · Create and manage Product Instance Registration Tokens.
- Transfer licenses between virtual accounts or view licenses.
- Transfer, remove, or view product instances.
- Run reports against your virtual accounts.
- Modify your email notification settings.
- View overall account information.

CSSM Help describes the procedures for carrying out these tasks.

Connecting to CSSM

The following illustration shows the various options available to connect to CSSM:





1. Direct cloud access: In this method, Cisco products send usage information directly over the internet to Cisco.com; no additional components are needed for the connection.

- 2. Direct cloud access through an HTTPs proxy: In this method, Cisco products send usage information over the internet through a proxy server either a Call Home Transport Gateway or an off-the-shelf proxy (such as Apache) to Cisco.com.
- **3.** Mediated access through a connected on-premises collector: In this method, Cisco products send usage information to a locally-connected collector, which acts as a local license authority. Periodically, this information is exchanged to keep the databases synchronized.
- **4.** Mediated access through a disconnected on-premises collector: In this method, Cisco products send usage information to a local disconnected collector, which acts as a local license authority. Exchange of human-readable information takes place occasionally (maybe once a month) to keep the databases synchronized.

Options 1 and 2 provide an easy connection option, and options 3 and 4 provide a secure environment connection option. Cisco Smart Software Manager On-Prem (formerly known as Cisco Smart Software Manager satellite) provides support for options 3 and 4.

Linking Existing Licenses to CSSM

The following section is required for those licenses that were purchased without a Cisco Smart Account. These licenses will not be available in CSSM after you have upgraded to Cisco IOS XE Fuji 16.9.1. You are requested to contact the Cisco Global Licensing Operations (GLO) team with the following email template. Fill the template with the appropriate information to request linking of your existing licenses to your Cisco Smart Account in CSSM.

Email Template:

To: licensing@cisco.com

Subject: Request for Linking Existing Licenses to Cisco Smart Account

Email Text:

Cisco.com ID: #####

Smart virtual account name: ######

Smart account domain ID (domain in the form of "xyz.com"): #####

List of UDIs:

List of licenses with count:

Proof of purchase (Please attach your proof of purchase along with this mail)

Configuring a Connection to CSSM and Setting Up the License Level

The following sections provide information about how to set up a connection to CSSM and set up the license level.

Setting Up a Connection to CSSM

The following steps show how to set up a Layer 3 connection to CSSM to verify network reachability. Skip this section if you already have Layer 3 connectivity to CSSM.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	{ ip ipv6 } name-server server-address 1 [server-address 2] [server-address 3] [server-address 4] [server-address 5] [server-address 6]	Configures Domain Name System (DNS).
	Example:	
	Device(config)# ip name-server 209.165.201.1 209.165.200.225 209.165.201.14 209.165.200.230	
Step 4	ip name-server vrf Mgmt-vrf server-address	(Optional) Configures DNS on the VRF
	1 [server-address 2] [server-address 3]	interface.
	[server-address 4] [server-address 5] [server-address 6]	Note You should configure this command as an alternative to the
	Example:	ip name-server command.
	Device(config)# ip name-server vrf Mgmt-vrf 209.165.201.1 209.165.200.225 209.165.201.14 209.165.200.230	
Step 5	ip domain lookup source-interface	(Optional) Configures the source interface for
	interface-type interface-number	the DNS domain lookup.
	Example:	
	<pre>Device(config) # ip domain lookup source-interface Vlan100</pre>	
Step 6	ip domain name example.com	Configures the domain name.
	Example:	
	Device(config)# ip domain name example.com	
Step 7	ip host tools.cisco.com ip-address	(Optional) Configures static
	Example:	hostname-to-address mappings in the DNS hostname cache if automatic DNS mapping is not available.

	Command or Action	Purpose
	Device(config)# ip host tools.cisco.com 209.165.201.30	a
Step 8	interface vlan_id	Configures a Layer 3 interface.
	Example:	
	Device(config)# interface Vlan100 Device(config-if)# ip address 192.0.2.10 255.255.255.0 Device(config-if)# exit	2
Step 9	ntp server <i>ip-address</i> [version <i>number</i>] [key <i>key-id</i>] [prefer]	Forms a server association with the specified system.
	Example:	Note The ntp server command is mandatory to ensure that the
	Device(config)# ntp server 198.51.100.100 version 2 prefer	device time is synchronized with CSSM.
Step 10	switchport access vlan vlan_id	(Optional) Enables the VLAN for which this
	Example:	access port carries traffic and sets the interfac as a nontrunking nontagged single-VLAN Ethernet interface.
	Device (config) # interface	
	<pre>GigabitEthernet1/0/1 Device(config-if)# switchport access vlan 100 Device(config-if)# switchport mode</pre>	Note This step is to be configured only if the switchport access mode is required.
	access Device(config-if)# exit Device(config)#	
Step 11	ip route <i>ip-address ip-mask subnet mask</i>	Configures a route on the device.
	Example:	Note You can configure either a static route or a dynamic route.
	Device(config)# ip route 192.0.2.0 255.255.255.255 192.0.2.1	
Step 12	license smart transport callhome	Enables the transport mode as Call Home.
	Example:	Note The license smart transport
	<pre>Device(config)# license smart transport callhome</pre>	callhome command is mandatory.
Step 13	ip http client source-interface <i>interface-type interface-number</i>	Configures a source interface for the HTTP client.
	Example:	Note The ip http client
	Device(config)# ip http client source-interface Vlan100	source-interface <i>interface-type</i> <i>interface-number</i> command is mandatory.

	Command or Action	Purpose
Step 14	exit	(Optional) Exits global configuration mode
	Example:	and returns to privileged EXEC mode.
	Device(config)# exit	
Step 15	copy running-config startup-config	(Optional) Saves your entries in the
	Example:	configuration file.
	Device# copy running-config startup-config	

Configuring the Call Home Service for Direct Cloud Access

Note By default, the CiscoTAC-1 profile is already set up on the device. Use the **show call-home profile all** command to check the profile status.

The Call Home service provides email-based and web-based notification of critical system events to CSSM. To configure and enable the Call Home service, perform this procedure:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	call-home	Enters Call Home configuration mode.
	Example:	
	Device(config)# call-home	
Step 4	no http secure server-identity-check	Disables server identity check when HTTF
	Example:	connection is established.
	<pre>Device(config-call-home)# no http secure server-identity-check</pre>	
Step 5	contact-email-address email-address	Assigns customer's email address. You can
	Example:	enter up to 200 characters in email address
	Device(config-call-home)#	format with no spaces.
	contact-email-addr username@example.com	

	Command or Action	Purpose
Step 6	<pre>profile CiscoTAC-1 Example: Device(config-call-home)# profile CiscoTAC-1</pre>	By default, the CiscoTAC-1 profile is inactive. To use this profile with the Call Home service, you must enable the profile.
Step 7	<pre>destination transport-method http Example: Device(config-call-home-profile)# destination transport-method http</pre>	Enables the Call Home service via HTTP.
Step 8	destination address http url Example: Device(config-call-home-profile)# destination address http https://tcols.cisco.com/its/service/cdtbe/services/IDCEService	Connects to CSSM.
Step 9	active Example: Device(config-call-home-profile)# active	Enables the destination profile.
Step 10	<pre>no destination transport-method email Example: Device(config-call-home-profile)# no destination transport-method email</pre>	Disables the Call Home service via email.
Step 11	exit Example: Device(config-call-home-profile)# exit	Exits Call Home destination profile configuration mode and returns to Call Home configuration mode.
Step 12	<pre>exit Example: Device(config-call-home)# exit</pre>	Exits Call Home configuration mode and returns to global configuration mode.
Step 13	<pre>service call-home Example: Device(config)# service call-home</pre>	Enables the Call Home feature.
Step 14	exit Example: Device(config)# exit	Exits global configuration mode and returns to privileged EXEC mode.
Step 15	copy running-config startup-config Example: Device# copy running-config startup-config	(Optional) Saves your entries in the configuration file.

Configuring the Call Home Service for Direct Cloud Access through an HTTPs Proxy Server

The Call Home service can be configured through an HTTPs proxy server. This configuration requires no user authentication to connect to CSSM.

Note

Authenticated HTTPs proxy configurations are not supported.

To configure and enable the Call Home service through an HTTPs proxy, perform this procedure:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	call-home	Enters Call Home configuration mode.
	Example:	
	Device(config)# call-home	
Step 4	contact-email-address email-address	Configures the default email address as
	Example:	sch-smart-licensing@cisco.com.
	Device(config-call-home)#	
	contact-email-addr sch-smart-licensing@cisco.com	
Step 5	http-proxy proxy-address proxy-port	Configures the proxy server information to the
•	port-number	Call Home service.
	Example:	
	Device(config-call-home)# http-proxy 198.51.100.10 port 3128	
Step 6	profile CiscoTAC-1	By default, the CiscoTAC-1 profile is inactive
	Example:	To use this profile with the Call Home service
	Device(config-call-home)# profile CiscoTAC-1	you must enable the profile.
Step 7	destination transport-method http	Enables the Call Home service via HTTP.
-	Example:	

	Command or Action	Purpose
	Device(config-call-home-profile)# destination transport-method http	
Step 8	no destination transport-method email	Disables the Call Home service via email.
	Example: Device(config-call-home-profile)# no destination transport-method email	
Step 9	profile name	Enters Call Home destination profile
	<pre>Example: Device(config-call-home)# profile test1</pre>	configuration mode for the specified destination profile name. If the specified destination profile does not exist, it is created.
Step 10	reporting smart-licensing-data	Enables data sharing with the Call Home service via HTTP.
	<pre>Example: Device(config-call-home-profile)# reporting smart-licensing-data</pre>	
Step 11	destination transport-method http	Enables the HTTP message transport method.
	<pre>Example: Device(config-call-home-profile)# destination transport-method http</pre>	
Step 12	destination address http url	Connects to CSSM.
	Example: Device(config-call-home-profile)# destination address http https://tools.cisoc.cm/its/service/cdthe/services/DDEService	
Step 13	active	Enables the destination profile.
	<pre>Example: Device(config-call-home-profile)# active</pre>	
Step 14	exit Example:	Exits Call Home destination profile configuration mode and returns to Call Home configuration mode.
	Device(config-call-home-profile)# exit	
Step 15	exit Example:	Exits Call Home configuration mode and returns to global configuration mode.
	Device(config-call-home)# exit	
Step 16	service call-home	Enables the Call Home feature.
	Example: Device(config)# service call-home	
Step 17	ip http client proxy-server <i>proxy-address</i> proxy-port <i>port-number</i>	Enables the Call Home feature.

	Command or Action	Purpose
	Example:	
	Device(config)# ip http client proxy-server 198.51.100.10 port 3128	
Step 18	exit	Exits global configuration mode and returns
	Example:	to privileged EXEC mode.
	Device(config)# exit	
Step 19	copy running-config startup-config	(Optional) Saves your entries in the
	Example:	configuration file.
	Device# copy running-config startup-config	

Configuring the Call Home Service for Cisco Smart Software Manager On-Prem

For information about Cisco Smart Software Manager On-Prem (formerly known as Cisco Smart Software Manager satellite), see https://www.cisco.com/c/en/us/buy/smart-accounts/software-manager-satellite.html.

To configure the Call Home service for the Cisco Smart Software Manager On-Prem (formerly known as Cisco Smart Software Manager satellite), perform this procedure:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	call-home	Enters Call Home configuration mode.
	Example:	
	Device(config)# call-home	
Step 4	profile CiscoTAC-1	By default, the CiscoTAC-1 profile is inactive
	Example:	To use this profile with the Call Home service,
	Device(config-call-home)# profile CiscoTAC-1	you must enable the profile.
Step 5	no destination address http <i>url</i>	Disable the default destination address.
	Example:	
	Device(config-call-home-profile)# no	
	destination address http https://tools.cisco.com/its/service/oddre/services/IDEServic	De

	Command or Action	Purpose
Step 6	no http secure server-identity-check	Disables server identity check when HTTP
	Example:	connection is established.
	<pre>Device(config-call-home)# no http secure server-identity-check</pre>	5
Step 7	profile name	Enters Call Home destination profile
	<pre>Example: Device(config-call-home)# profile test1</pre>	configuration mode for the specified destination profile name. If the specified destination profile does not exist, it is created
Step 8	reporting smart-licensing-data	Enables data sharing with the Call Home
	Example:	service via HTTP.
	<pre>Device(config-call-home-profile)# reporting smart-licensing-data</pre>	
Step 9	destination transport-method http	Enables the HTTP message transport method
	Example:	
	<pre>Device(config-call-home-profile)# destination transport-method http</pre>	
Step 10	destination address http url	Configures the destination URL (CSSM) to
	Example:	which Call Home messages are sent.
	<pre>Device(config-call-home-profile)# destination address http</pre>	Note
	https://209.165.201.15:443/11zaşootgelasag/sevices/beiceRepetHardle	Ensure the IP address or the fully qualified domain name (FQDN) in the destination URI
	or	matches the IP address or the FQDN as
	Device(config-call-home-profile)#	configured for the Satellite Name on the Cisco Smart Software Manager On-Prem.
	destination address http http://209.165.201.15:80/Traportgiesa/services/DeviceRepetHardle	
Step 11		(Optional) Configures a preferred message
Step II	destination preferred-msg-format {long-text short-text xml}	format. The default is XML.
	Example:	
	Device(config-call-home-profile)#	
0. 40	destination preferred-msg-format xml	
Step 12	active	Enables the destination profile. By default, a profile is enabled when it is created.
	Example:	
	Device (config-call-home-profile) # active	
Step 13	exit	Exits Call Home destination profile configuration mode and returns to Call Home
	Example:	configuration mode.
	Device(config-call-home-profile)# exit	
Step 14	exit	Exits Call Home configuration mode and
	Example:	returns to global configuration mode.

	Command or Action	Purpose
	Device(config-call-home)# exit	
Step 15	ip http client source-interface <i>interface-type interface-number</i>	Configures a source interface for the HTTP client.
	Example: Device(config)# ip http client source-interface Vlan100	Note The ip http client source-interface <i>interface-type</i> <i>interface-number</i> command is mandatory for a vrf interface.
Step 16	crypto pki trustpoint name Example: Device(config)# crypto pki trustpoint SLA-TrustPoint	(Optional) Declares the trustpoint and a given name and enters ca-trustpoint configuration mode.
Step 17	<pre>revocation-check none Example: Device(ca-trustpoint)# revocation-check none</pre>	(Optional) Specifies that certificate checking is ignored.
Step 18	<pre>end Example: Device(ca-trustpoint)# end</pre>	(Optional) Exits ca-trustpoint configuration mode and returns to privileged EXEC mode.
Step 19	copy running-config startup-config Example: Device# copy running-config startup-config	(Optional) Saves your entries in the configuration file.

Configuring the License Level

This procedure is optional. You can use this procedure to :

- Downgrade or upgrade licenses.
- · Enable or disable an evaluation or extension license
- Clear an upgrade license

The required license level(s) needs to be configured on the device before registering. The following are the license levels available for Cisco Catalyst 9000 Series Switches:

Base licenses

- Network Essentials
- Network Advantage (includes Network Essentials)

Add-on licenses—These can be subscribed for a fixed term of three, five, or seven years.

• Digital Networking Architecture (DNA) Essentials

I

• DNA Advantage (includes DNA Essentials)

To configure the license levels, follow this procedure:

Procedure

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	license boot level license_level	Activates the licenses on the switch.
	Example:	
	Device(config)# license boot level network-essentials	
Step 4	exit	Returns to the privileged EXEC mode.
	Example:	
	Device(config)# exit	
Step 5	write memory	Saves the license information on the switch.
	Example:	
	Device# write memory	
Step 6	show version	Shows license-level information.
	Example:	
	Device# show version	
	Technology-package Current Type Technology-package Next reboot	
	network-essentials Smart License network-essentials None Subscription Smart License None	*
Step 7	reload	Reloads the device.
	Example:	
	Device# reload	

Registering a Device on CSSM

To register a device on CSSM, you must do the following tasks:

- **1.** Generate a unique token from the CSSM.
- 2. Register the device with the generated token.

On successful registration, the device will receive an identity certificate. This certificate is saved on your device and automatically used for all future communications with Cisco. CSSM will attempt to renew the registration information every 30 days.

Additionally, license usage data is collected and a report is sent to you every month. If required, you can configure your Call Home settings to filter out sensitive information (like hostname, username and password) from the usage report.

Note

Downgrading a device from Cisco IOS XE Fuji 16.9.1 to any prior release will migrate the smart license to traditional license. All smart license information on the device will be removed. In case the device needs to be upgraded back to Cisco IOS XE Fuji 16.9.1, the license status will remain in evaluation mode until the device is registered again in CSSM.

Generating a New Token from CSSM

Tokens are generated to register new product instances to the virtual account.

Step 1	Log in to CSSM from https://software.cisco.com/#.			
	You must log in to the portal using the username and password provided by Cisco.			
Step 2	Click the Inventory tab.			
Step 3	From the Virtual Account drop-down list, choose the required virtual account.			
Step 4	Click the General tab.			
Step 5	Click New Token.			

Cisco Software	Central > Smart So	ftware Licensing				English [Change]	Hello,	💷 Smart A	.ccount Name 🔻
Smart S	Software Lic	censing						Feedback	Support Help
Alerts Inver	ntory License Cor	nversion Reports	Preferences	Satellites Activity				stions About Lice	
Virtual Acc	count: Virtual A	Account 1 💌					28 Major	9 Minor	Hide Alerts
General	Licenses	Product Instances	Event Log						
Virtual Acc	count								
Descriptio	on:	Account 1	1						
Default Vi	rtual Account:	No							
	istance Registrati	ion Tokens be used to register new	v product instances	to this virtual account.					
New Tol	ken								
Token		Expiration Date		Description	Export-	Controlled	Created By	Action	ns
ZjgxNzdjYjo	ctOWRhMC00M2I0L.	.2 Expired		Token 1	Allowed	1	User 1	Action	ns 🔻
ZTg2MjBjM	IzUtN2U0Ni00NDdkL.	Z Expired			Allowed	i	User 1	Action	ns 🔻

The Create Registration Token window is displayed.

- **Step 6** In the **Description** field, enter the token description.
- **Step 7** In the **Expire After** field, enter the number of days the token must be active.
- **Step 8** (Optional) In the **Max. Number of Uses** field, enter the maximum number of uses allowed after which the token expires.

to the Smart Licensing cor	figuration for your product	instances, so that they can use licenses from this virtu ts and enter the token, to register them with this virtual	account.
Virtual Account:	Virtual Account 1		
Description :	Token 2		
* Expire After:	30	Days	
	Between 1 - 365, 30) days recommended	
Max. Number of Uses:			
	The token will be e	xpired when either the expiration or the maximum uses	s reached
Allow export-controlled	functionality on the produ	cts registered with this token 🕚	

Step 9 Check the **Allow export-controlled functionality on the products registered with this token** checkbox.

Enabling this checkbox ensures Cisco compliance with US and country-specific export policies and guidelines. For more information, see https://www.cisco.com/c/en/us/about/legal/global-export-trade.html.

- **Step 10** Click **Create Token** to create a token.
- **Step 11** After the token is created, click **Copy** to copy the newly created token.

This will create a token that is go to the Smart Licensing con	used to register product figuration for your product	instances, so that they can use licenses from thi ts and enter the token, to register them with this	s virtual account.Once it's created virtual account.
Virtual Account:	Virtual Account 1		
Description :	Token 2		
* Expire After:	30	Days	
	Between 1 - 365, 3	0 days recommended	
Max. Number of Uses:			
	The token will be e	xpired when either the expiration or the maximum	uses is reached
Allow export-controlled	functionality on the produ	icts registered with this token 🕧	
			Create Token Cancel

Registering a Device with the New Token

To register a device with the new token, perform this procedure:

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	Example:	Enter your password, if prompted.	
	Device> enable		
Step 2	license smart register idtoken token_ID	Registers the device with the back-end server	
	Example:	using the token generated from CSSM.	
	Device# license smart register idtoken \$1141yhnWebFs1d&wUWeC5ahzCRDa1FwbRea@Hb1RMz0%30%0	a	
Step 3	write memory	Saves the license information on the device.	
	Example:		
	Device# write memory		

Procedure

Verifying the License Status After Registration

To verify the status of a license after registration, use the show license all command.

Device> enable Device# show license all Smart Licensing Status

```
Smart Licensing is ENABLED
Registration:
 Status: REGISTERED
  Smart Account: Smart Account Name
 Virtual Account: Virtual Account 1
 Export-Controlled Functionality: Allowed
 Initial Registration: SUCCEEDED on Jul 13 09:30:40 2018 EDT
 Last Renewal Attempt: None
 Next Renewal Attempt: Jan 09 09:30:40 2019 EDT
  Registration Expires: Jul 13 09:25:31 2019 EDT
License Authorization:
  Status: AUTHORIZED on Jul 13 09:30:45 2018 EDT
  Last Communication Attempt: SUCCEEDED on Jul 13 09:30:45 2018 EDT
  Next Communication Attempt: Aug 12 09:30:45 2018 EDT
  Communication Deadline: Oct 11 09:25:40 2018 EDT
Utility:
 Status: DISABLED
Data Privacy:
  Sending Hostname: yes
   Callhome hostname privacy: DISABLED
   Smart Licensing hostname privacy: DISABLED
 Version privacy: DISABLED
Transport:
 Type: Callhome
License Usage
_____
C9300 DNA Advantage (C9300-24 DNA Advantage):
 Description: C9300-24P DNA Advantage
  Count: 3
  Version: 1.0
  Status: AUTHORIZED
C9300 Network Advantage (C9300-24 Network Advantage):
  Description: C9300-24P Network Advantage
  Count: 3
  Version: 1.0
 Status: AUTHORIZED
Product Information
_____
UDI: PID:C9300-24U,SN:FCW2125L046
HA UDI List:
   Active:PID:C9300-24U, SN:FCW2125L046
    Standby:PID:C9300-24U,SN:FCW2125L03U
   Member:PID:C9300-24U,SN:FCW2125G01T
Agent Version
_____
Smart Agent for Licensing: 4.4.13 rel/116
Component Versions: SA: (1 3 dev)1.0.15, SI: (dev22)1.2.1, CH: (rel5)1.0.3, PK: (dev18)1.0.3
Reservation Info
_____
License reservation: DISABLED
```

Canceling a Device's Registration in CSSM

When your device is taken off the inventory, shipped elsewhere for redeployment, or returned to Cisco for replacement using the return merchandise authorization (RMA) process, you can use the **deregister** command to cancel the registration of your device.

To cancel device registration, follow this procedure:

Before you begin

Layer 3 connection to CSSM must be available to successfully deregister the device.

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	Example:	Enter your password, if prompted.	
	Device> enable		
Step 2	license smart deregister Example:	Cancels the device's registration, and sends the device into evaluation mode. All smart licensing	
	Device# license smart deregister	entitlements and certificates on the corresponding platform are removed. The device product instance stored on CSSM is also removed.	

Monitoring Smart Licensing Configuration

Use the following commands in privileged EXEC mode to monitor smart licensing configuration.

Table 1: Commands to Monitor Smart Licensing Configuration

Command	Purpose
show license status	Displays the compliance status of smart licensing. The following is the list of possible statuses:
	• Enabled: Indicates that smart licensing is enabled.
	• Waiting: Indicates the initial state after your device has made a license entitlement request. The device establishes communication with Cisco and successfully registers itself with the CSSM.
	• Registered: Indicates that your device is able to communicate with the CSSM, and is authorized to initiate requests for license entitlements.
	• Authorized: Indicates that your device is in Compliance status and is authorized to use the requested type and count of licenses. The Authorization status has a lifetime of 90 days. At the end of 30 days, the device will send a new entitlement authorization request to the CSSM to renew the authorization.
	• Out Of Compliance: Indicates that one or more of your licenses are out of compliance. You must buy additional licenses.
	• Eval Mode: You must register the device with the CSSM within 90 days (of device usage). Otherwise, your device's evaluation period will expire.
	• Evaluation Period Expired: At the end of 90 days, if your device has not registered, the device enters Evaluation Expired mode.
show license all	Displays all the entitlements in use. Additionally, it shows the associated licensing certificates, compliance status, UDI, and other details.
show tech-support license	Displays the detailed debug output.
show license usage	Displays the license usage information.

Command	Purpose	
show license summary	Displays the summary of all the active licenses.	

Configuration Examples for Smart Licensing

The following sections provide various Smart Licensing configuration examples.

Example: Viewing the Call Home Profile

Example

To display the Call Home profile, use the show call-home profile all command:

```
Device> enable
Device# show call-home profile all
Profile Name: CiscoTAC-1
   Profile status: ACTIVE
   Profile mode: Full Reporting
   Reporting Data: Smart Call Home, Smart Licensing
   Preferred Message Format: xml
   Message Size Limit: 3145728 Bytes
   Transport Method: http
   HTTP address(es): https://tools.cisco.com/its/service/oddce/services/DDCEService
   Other address(es): default
   Periodic configuration info message is scheduled every 1 day of the month at 09:15
   Periodic inventory info message is scheduled every 1 day of the month at 09:00
                          Severity
   Alert-group
   _____
   crash
                         debuq
   diagnostic
                         minor
   environment
                          warning
   inventory
                          normal
   Syslog-Pattern
                        Severity
   _____
   APF-.-WLC_.*
                          warning
```

Example: Viewing the License Information Before Registering

Example

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To display the license entitlements, use the **show license all** command:

major

```
Device> enable
Device# show license all
Load for five secs: 1%/0%; one minute: 0%; five minutes: 0%
```

```
No time source, 09:28:07.210 EDT Fri Jul 13 2018
Smart Licensing Status
_____
Smart Licensing is ENABLED
Registration:
 Status: UNREGISTERED
 Export-Controlled Functionality: Not Allowed
License Authorization:
 Status: EVAL MODE
 Evaluation Period Remaining: 68 days, 0 hours, 30 minutes, 5 seconds
Utility:
 Status: DISABLED
Data Privacy:
 Sending Hostname: yes
   Callhome hostname privacy: DISABLED
   Smart Licensing hostname privacy: DISABLED
 Version privacy: DISABLED
Transport:
 Type: Callhome
License Usage
_____
(C9300-24 DNA Advantage):
 Description:
 Count: 3
 Version: 1.0
 Status: EVAL MODE
(C9300-24 Network Advantage):
 Description:
 Count: 3
 Version: 1.0
 Status: EVAL MODE
Product Information
_____
UDI: PID:C9300-24U, SN:FCW2125L046
HA UDI List:
   Active:PID:C9300-24U, SN:FCW2125L046
   Standby:PID:C9300-24U,SN:FCW2125L03U
   Member:PID:C9300-24U,SN:FCW2125G01T
Agent Version
-----
Smart Agent for Licensing: 4.4.13_rel/116
Component Versions: SA:(1_3_dev)1.0.15, SI:(dev22)1.2.1, CH:(rel5)1.0.3, PK:(dev18)1.0.3
Reservation Info
_____
```

License reservation: DISABLED

Example

To display the license usage information, use the show license usage command:

```
Device> enable
Device# show license usage
Load for five secs: 1%/0%; one minute: 0%; five minutes: 0%
No time source, 09:28:34.123 EDT Fri Jul 13 2018
License Authorization:
 Status: EVAL MODE
 Evaluation Period Remaining: 68 days, 0 hours, 29 minutes, 38 seconds
(C9300-24 DNA Advantage):
  Description:
 Count: 3
 Version: 1.0
 Status: EVAL MODE
(C9300-24 Network Advantage):
 Description:
 Count: 3
 Version: 1.0
 Status: EVAL MODE
```

Example

To display all the license summaries, use the show license summary command:

```
Device> enable
Device# show license summary
Load for five secs: 1%/0%; one minute: 0%; five minutes: 0%
No time source, 09:28:39.986 EDT Fri Jul 13 2018
Smart Licensing is ENABLED
Registration:
 Status: UNREGISTERED
 Export-Controlled Functionality: Not Allowed
License Authorization:
 Status: EVAL MODE
 Evaluation Period Remaining: 68 days, 0 hours, 29 minutes, 33 seconds
License Usage:
 License
                      Entitlement tag
                                                Count Status
  _____
                                                3 EVAL MODE
3 EVAL MODE
                      (C9300-24 DNA Advantage)
                      (C9300-24 Network Advan...)
```

Example

To display the license status information, use the show license status command:

```
Device> enable
Device# show license status
```

```
Load for five secs: 1%/0%; one minute: 0%; five minutes: 0%
No time source, 09:28:37.683 EDT Fri Jul 13 2018
Smart Licensing is ENABLED
Utility:
 Status: DISABLED
Data Privacy:
  Sending Hostname: yes
   Callhome hostname privacy: DISABLED
   Smart Licensing hostname privacy: DISABLED
  Version privacy: DISABLED
Transport:
 Type: Callhome
Registration:
 Status: UNREGISTERED
 Export-Controlled Functionality: Not Allowed
License Authorization:
  Status: EVAL MODE
  Evaluation Period Remaining: 68 days, 0 hours, 29 minutes, 35 seconds
```

Example: Registering a Device

Example

To register a device, use the license smart register idtoken command:

```
Device> enable
Device# license smart register idtoken
Tl4UytrNXBzbEs1ck8veUtWaG5abnZJOFdDa1FwbVRa%0AblRMbz0%3D%0A
Device# write memory
```

Example: Viewing the License Status After Registering

Example

To display the license entitlements, use the show license all command:

```
Device> enable
Device# show license all
Load for five secs: 0%/0%; one minute: 2%; five minutes: 1%
No time source, 09:31:16.387 EDT Fri Jul 13 2018
Smart Licensing Status
______
Smart Licensing is ENABLED
Registration:
   Status: REGISTERED
   Smart Account: Smart Account Name
```

```
Virtual Account: Virtual Account 1
  Export-Controlled Functionality: Allowed
  Initial Registration: SUCCEEDED on Jul 13 09:30:40 2018 EDT
  Last Renewal Attempt: None
  Next Renewal Attempt: Jan 09 09:30:40 2019 EDT
  Registration Expires: Jul 13 09:25:31 2019 EDT
License Authorization:
  Status: AUTHORIZED on Jul 13 09:30:45 2018 EDT
  Last Communication Attempt: SUCCEEDED on Jul 13 09:30:45 2018 EDT
  Next Communication Attempt: Aug 12 09:30:45 2018 EDT
  Communication Deadline: Oct 11 09:25:40 2018 EDT
Utility:
  Status: DISABLED
Data Privacy:
  Sending Hostname: yes
   Callhome hostname privacy: DISABLED
   Smart Licensing hostname privacy: DISABLED
 Version privacy: DISABLED
Transport:
  Type: Callhome
License Usage
_____
C9300 DNA Advantage (C9300-24 DNA Advantage):
  Description: C9300-24P DNA Advantage
  Count: 3
 Version: 1.0
 Status: AUTHORIZED
C9300 Network Advantage (C9300-24 Network Advantage):
  Description: C9300-24P Network Advantage
  Count: 3
 Version: 1.0
  Status: AUTHORIZED
Product Information
_____
UDI: PID:C9300-24U, SN:FCW2125L046
HA UDI List:
   Active:PID:C9300-24U, SN:FCW2125L046
    Standby:PID:C9300-24U,SN:FCW2125L03U
   Member:PID:C9300-24U,SN:FCW2125G01T
Agent Version
_____
Smart Agent for Licensing: 4.4.13 rel/116
Component Versions: SA:(1_3_dev)1.0.15, SI:(dev22)1.2.1, CH:(rel5)1.0.3, PK:(dev18)1.0.3
Reservation Info
_____
License reservation: DISABLED
```

Example

To display license usage information, use the show license usage command:

```
Device> enable
Device# show license usage
License Authorization:
   Status: AUTHORIZED on Jul 17 09:47:28 2018 EDT
C9300 DNA Advantage (C9300-24 DNA Advantage):
   Description: C9300-24P DNA Advantage
   Count: 3
   Version: 1.0
   Status: AUTHORIZED
C9300 Network Advantage (C9300-24 Network Advantage):
   Description: C9300-24P Network Advantage
   Count: 3
   Version: 1.0
   Status: AUTHORIZED
```

Example

To display all the license summaries, use the **show license summary** command:

```
Device> enable
Device# show license summary
Load for five secs: 1%/0%; one minute: 1%; five minutes: 1%
No time source, 09:32:13.746 EDT Fri Jul 13 2018
Smart Licensing is ENABLED
Registration:
 Status: REGISTERED
 Smart Account: Smart Account Name
 Virtual Account: Virtual Account 1
 Export-Controlled Functionality: Allowed
 Last Renewal Attempt: None
 Next Renewal Attempt: Jan 09 09:30:40 2019 EDT
License Authorization:
 Status: AUTHORIZED
 Last Communication Attempt: SUCCEEDED
 Next Communication Attempt: Aug 12 09:30:44 2018 EDT
License Usage:
 License
                       Entitlement tag
                                                  Count Status
   _____
          _____
                                               3 AUTHORIZED.) 3 AUTHORIZED
 C9300 DNA Advantage (C9300-24 DNA Advantage)
 C9300 Network Advantage (C9300-24 Network Advan...)
```

Example

To display the license status information, use the show license status command:

```
Device> enable
Device# show license status
Load for five secs: 0%/0%; one minute: 1%; five minutes: 1%
No time source, 09:32:00.191 EDT Fri Jul 13 2018
```

```
Smart Licensing is ENABLED
```

L

```
Utility:
  Status: DISABLED
Data Privacy:
 Sending Hostname: yes
   Callhome hostname privacy: DISABLED
   Smart Licensing hostname privacy: DISABLED
 Version privacy: DISABLED
Transport:
 Type: Callhome
Registration:
  Status: REGISTERED
  Smart Account: Smart Account Name
 Virtual Account: Virtual Account 1
  Export-Controlled Functionality: Allowed
  Initial Registration: SUCCEEDED on Jul 13 09:30:40 2018 EDT
  Last Renewal Attempt: None
 Next Renewal Attempt: Jan 09 09:30:40 2019 EDT
 Registration Expires: Jul 13 09:25:31 2019 EDT
License Authorization:
  Status: AUTHORIZED on Jul 13 09:30:45 2018 EDT
  Last Communication Attempt: SUCCEEDED on Jul 13 09:30:45 2018 EDT
  Next Communication Attempt: Aug 12 09:30:45 2018 EDT
  Communication Deadline: Oct 11 09:25:40 2018 EDT
```

Additional References

Related Documents

Related Topic	Document Title	
Cisco Smart Software Manager Help	Smart Software Manager Help	
Cisco Smart Software Manager On-Prem	Cisco Smart Software Manager On-Prem	

Technical Assistance

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/support
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

Feature History for Smart Licensing

This table provides release and related information for features explained in this module.

These features are available on all releases subsequent to the one they were introduced in, unless noted otherwise.

Release	Feature	Feature Information
Cisco IOS XE Fuji 16.9.1	Smart Licensing	 A cloud-based, software license management solution that allows you to manage and track the status of your license, hardware, and software usage trends. Starting from this release, Smart Licensing is the
		default and the only available method to manage licenses.
		Starting from Cisco IOS XE Fuji 16.9.1 the Right-To-Use (RTU) licensing mode is deprecated, and the associated license right-to-use command is no longer available on the CLI.

Use Cisco Feature Navigator to find information about platform and software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn