

Migrating to Smart Licensing Using Policy

Smart Licensing Using Policy is introduced in Cisco IOS XE Amsterdam 17.3.2. This is therefore the minimum required version for Smart Licensing Using Policy.

- Prerequisites, on page 1
- Upgrading to Smart Licensing Using Policy, on page 1
- Downgrading from Smart Licensing Using Policy, on page 5
- Sample Migration Scenarios, on page 7
- Migrating to a Version of SSM On-Prem That Supports Smart Licensing Using Policy, on page 29

Prerequisites

Before you begin the migration, if you want to learn how to perform a new deployment, see Information About Smart Licensing Using Policy.

Ensure that you read the Upgrading to Smart Licensing Using Policy, on page 1 section, to understand how Smart Licensing Using Policy handles various aspects of all earlier licensing models.

Note that all the licenses that you are using prior to migration will be available after upgrade. This means that not only registered and authorized licenses (including reserved licenses), but also evaluation licenses will be migrated. The advantage with migrating registered and authorized licenses is that you will have fewer configuration steps to complete after migration, because your configuration is retained after upgrade (transport type configuration and configuration for connection to CSSM, all authorization codes). This ensures a smoother transition to the Smart Licensing Using Policy environment.

Device-led conversion is not supported for migration to Smart Licensing Using Policy.

Upgrading to Smart Licensing Using Policy

This section explains the following aspects:

• Migrating from earlier licensing models to Smart Licensing Using Policy.

Earlier licensing models include Smart Licensing, Specific License Reservation (SLR), Right-to-Use Licensing (RTU), and evaluation or expired licenses from earlier licensing models. The Sample Migration Scenarios, on page 7 section provides details and examples for migration scenarios.

Device-led conversion is not supported for migration to Smart Licensing Using Policy.

• Upgrading in the Smart Licensing Using Policy environment - where the software version you are upgrading from and the software version you are upgrading to, both support Smart Licensing Using Policy.

For more information, see the subsequent sections.

Identifying the Current Licensing Model Before Upgrade

Before you upgrade to Smart Licensing Using Policy, if you want to know the current licensing model that is effective on the product instance, enter the **show license all** command in privileged EXEC mode. This command displays information about the current licensing model for all except the RTU licensing model. The **show license right-to-use** privileged EXEC command displays license information only if the licensing model is RTU.

How Upgrade Affects Enforcement Types for Existing Licenses

When you upgrade to a software version which supports Smart Licensing Using Policy, the way existing licenses are handled, depends primarily on the license enforcement type.

- An unenforced license that was being used before upgrade, continues to be available after the upgrade. This includes all licenses from all earlier licensing models.
 - Smart Licensing.
 - Specific License Reservation (SLR), which has an accompanying authorization code. The authorization code continues to be valid after upgrade to Smart Licensing Using Policy and authorizes existing license consumption.
 - Right-to-Use (RTU) Licensing.
 - Evaluation or expired licenses from any of the above mentioned licensing models.
- An enforced or export-controlled license that was being used before upgrade, continues to be available after upgrade if the required authorization exists.

An export-controlled license is supported on certain models and only starting from Cisco IOS XE Bengaluru 17.6.2. No export-controlled or enforced licenses were available on any of the Cisco Catalyst Access, Core, and Aggregation Switches prior to this.

How Upgrade Affects Reporting for Existing Licenses

Existing License	Reporting Requirements After Migration to Smart Licensing Using Policy
Right-to-Use (RTU)	Depends on the license being used.
	After migration and deployment of a supported topology, in output of the show license usage command, refer to the Next ACK deadline field to know if and when reporting is required.
Specific License Reservation (SLR)	Required only if there is a change in license consumption.
	An existing SLR authorization code authorizes existing license consumption after upgrade to Smart Licensing Using Policy.

Existing License	Reporting Requirements After Migration to Smart Licensing Using Policy
Smart Licensing (Registered and Authorized licenses): Reporting for these licenses is based on the reporting requirements in the policy.	Depends on the policy.
Evaluation or expired licenses	Based on the reporting requirements of the Cisco default policy.

How Upgrade Affects Transport Type for Existing Licenses

The transport type, if configured in your existing set-up, is retained after upgrade to Smart Licensing Using Policy.

When compared to the earlier version of Smart Licensing, additional transport types are available with Smart Licensing Using Policy. There is also a change in the default transport mode. The following table clarifies how this may affect upgrades:

Transport type Before Upgrade	License or License State Before Upgrade	Transport Type After Upgrade
Default (callhome)	evaluation	cslu (default in Smart Licensing Using Policy)
	SLR	off
	registered	callhome
smart	evaluation	off
	SLR	off
	registered	smart
Not applicable	Not applicable	cslu
For example, if the existing licensing model is RTU.	For example, if the existing licensing model is RTU.	

How Upgrade Affects the Token Registration Process

In the earlier version of Smart Licensing, a token was used to register and connect to CSSM. ID token registration is not required in Smart Licensing Using Policy. The token generation feature is still available in CSSM, and is used to *establish trust* when a product instance is directly connected to CSSM. See Connected Directly to Cisco SSM.

Upgrading the Software Version

See the corresponding release note for the upgrade procedure. If there are any general release-specific considerations, these are called-out in the corresponding release notes. For example, to upgrade to Cisco IOS XE Amsterdam 17.3.2, see *Release Notes for Cisco <platform name>*, *Cisco IOS XE Amsterdam 17.3.x*.

You can use the procedure to upgrade in install mode or with In-Service Software Upgrade (ISSU) (on supported platforms and supported releases).

See the section "Upgrading the Switch Software" in the catalyst 9000 release notes. The following tables provides links to the respective Cisco Catalyst 9000 Series Switches models along with ISSU support.

Table 1:

Catalyst 9000 Platform	Link	ISSU Supported?
Release Notes for Cisco Catalyst 9200 Series Switches	https://www.cisco.com/c/en/us/ support/switches/ catalyst-9200-r-series-switches/ products-release-notes-list.html	No
Release Notes for Cisco Catalyst 9300 Series Switches	https://www.cisco.com/c/en/us/ support/switches/ catalyst-9300-series-switches/ products-release-notes-list.html	No
Release Notes for Cisco Catalyst 9400 Series Switches	https://www.cisco.com/c/en/us/ support/switches/ catalyst-9400-series-switches/ products-release-notes-list.html	Yes
Release Notes for Cisco Catalyst 9500 Series Switches	https://www.cisco.com/c/en/us/ support/switches/ catalyst-9500-series-switches/ products-release-notes-list.html	Yes
Release Notes for Cisco Catalyst 9600 Series Switches:	https://www.cisco.com/c/en/us/ support/switches/ catalyst-9600-series-switches/ products-release-notes-list.html	Yes

After Upgrading the Software Version

Complete topology implementation.

If a transport mode is available in your pre-upgrade set-up, this is retained after you upgrade. Only in some cases, like with evaluation licenses or with licensing models where the notion of a transport type does not exist, the default (**cslu**) is applied - in these cases you may have a few more steps to complete before you are set to operate in the Smart Licensing Using Policy environment.

No matter which licensing model you upgrade from, you can change the topology after upgrade.

· Synchronize license usage with CSSM

No matter which licensing model you are upgrading from and no matter which topology you implement, synchronize your usage information with CSSM. For this you have to follow the reporting method that applies to the topology you implement. This initial synchronization ensures that up-to-date usage information is reflected in CSSM and a custom policy (if available), is applied. The policy that is applicable after this synchronization also indicates subsequent reporting requirements. These rules are also tabled here: How Upgrade Affects Reporting for Existing Licenses, on page 2



Note

After initial usage synchronization is completed, reporting is required only if the policy, or, system messages indicate that it is.

Upgrades Within the Smart Licensing Using Policy Environment

This section covers any release-specific considerations or actions that apply when you upgrade the product instance from one release where Smart Licensing Using Policy is supported to another release where Smart Licensing Using Policy is supported.

Starting with Cisco IOS XE Cupertino 17.7.1, RUM reports are stored in a format that reduces processing time. In order to ensure that there are no usage reporting inconsistencies resulting from the differences in the old and new formats, we recommend completing one round of usage reporting as a standard practice when upgrading from an earlier release that supports Smart Licensing Using Policy, to Cisco IOS XE Cupertino 17.7.1 or a later release.

Downgrading from Smart Licensing Using Policy

This section provides information about downgrades to an earlier licensing model, for new deployments and existing deployments. It also covers information relevant to downgrades within the Smart Licensing Using Policy environment.

New Deployment Downgrade

This section applies if you had a newly purchased product instance with a software version where Smart Licensing Using Policy was already enabled by default and you want to downgrade to a software version where Smart Licensing Using Policy is not supported.

The outcome of the downgrade depends on whether a Trust Code was installed while you were still operating in the Smart Licensing Using Policy environment, and further action may be required depending on the release you downgrade to.

If the topology you implemented while in the Smart Licensing Using Policy environment was "Connected Directly to CSSM", then a trust code installation can be expected or assumed, because it is required as part of topology implementation. For any of the other topologies, trust establishment is not mandatory. Downgrading product instances with one of these other topologies will therefore mean that you have to restore licenses to a registered and authorized state by following the procedures that are applicable in the Smart Licensing environment. See the table below.

In the Smart Licensing Using Policy Environment	Downgrade to	Outcome and Further Action
Standalone product instance, connected directly to CSSM, and trust established.	Cisco IOS XE Amsterdam 17.3.1 OR Cisco IOS XE Gibraltar 16.12.4 and later releases in Cisco IOS XE Gibraltar 16.12.x OR Cisco IOS XE Fuji 16.9.6 and later releases in Cisco IOS XE Fuji 16.9.x	No further action is required. The product instance attempts to renew trust with CSSM after downgrade. After a successful renewal, licenses are in a registered state and the earlier version of Smart Licensing is effective on the product instance.
	Any other release (other than the ones mentioned in the row above) that supports Smart Licensing	Action is required: You must reregister the product instance. Generate an ID token in the CSSM Web UI and on the product instance, configure the license smart register idtoken <i>idtoken</i> command in global configuration mode.
High Availability set-up, connected directly to CSSM, and trust established.	Any release that supports Smart Licensing	Action is required: You must reregister the product instance. Generate an ID token in the CSSM Web UI and on the product instance, configure the license smart register idtoken <i>idtoken</i> all command in global configuration mode.
Any other topology. (Connected to CSSM Through CSLU, CSLU Disconnected from CSSM, No Connectivity to CSSM and No CSLU)	Any release that supports Smart Licensing	Action is required. Restore licenses to a registered and authorized state by following the procedures that are applicable in the Smart Licensing environment.

Table 2: Outcome and Action for New Deployment Downgrade to Smart Licensing

Upgrading to Smart Licensing Using Policy and Then Downgrading

Downgrades Within the Smart Licensing Using Policy Environment

This section covers any release-specific considerations or actions that apply when you downgrade the product instance from one release where Smart Licensing Using Policy is supported to another release where Smart Licensing Using Policy is supported.

Starting with Cisco IOS XE Cupertino 17.7.1, RUM reports are stored in a format that reduces processing time. In order to ensure that there are no usage reporting inconsistencies resulting from the differences in the old and new formats, we recommend completing one round of usage reporting as a standard practice when downgrading from Cisco IOS XE Cupertino 17.7.1 or a later release to an earlier release supporting Smart Licensing Using Policy.

Sample Migration Scenarios

Sample migration scenarios have been provided considering the various existing licensing models and licenses. All scenarios provide sample outputs before and after migration, any CSSM Web UI changes to look out for (as an indicator of a successful migration or further action), and how to identify and complete any necessary post-migration steps.



Note

For SSM On-Prem, the sequence in which you perform the various upgrade-related activities is crucial. So only for this scenario, the migration sequence has been provided - and not an example.

Example: Smart Licensing to Smart Licensing Using Policy

The following is an example of a Cisco Catalyst 9500 switch migrating from Smart Licensing to Smart Licensing Using Policy. This is a High Availability set-up with an active and standby.

- Table 3: Smart Licensing to Smart Licensing Using Policy: show Commands
- The CSSM Web UI After Migration, on page 11
- Reporting After Migration, on page 14

The show command outputs below call-out key fields to check, before and after migration.

Table 3: Smart Licensing to Smart Licensing Using Policy: show Commands

Before Upgrade	After Upgrade
show license summary (Smart Licensing)	show license summary (Smart Licensing Using Policy)
The Status and License Authorization fields show that the license is registered and Authorized.	The Status field shows that the licenses are now IN USE instead of registered and authorized.

Before Upgrade	After Upg	ırade		
Device# show license summary Smart Licensing is ENABLED	Device# License License	show lice Usage:	nse summary	Count Status
Registration:				
Status: REGISTERED	network-	advantage	(C9500 Network Advant	age) 2 IN USE
Smart Account: SA-Eg-Company-01	dna-adva	intage	(C9500-16X DNA Advant	age) 2 IN USE
Virtual Account: SLE_Test				
Export-Controlled Functionality: ALLOWED				
Last Renewal Attempt: None				
Next Renewal Attempt: Mar 21 11:08:58 2021 PST				
License Authorization:				
Jast Communication Attompt: SUCCEEDED				
Next Communication Attempt: Oct 22 11:09:07 2020 PST				
License Usage:				
License Entitlement tag Count	:			
Status				
C9500 Network Advantage (C9500 Network Advantage) 2				
AUTHORIZED				
C9500-DNA-16X-A (C9500-16X DNA Advantage) 2				
AUTHORIZED				
show license usage (Smart Licensing)		show lice	ense usage (Smart Licensi	ng Using Policy)
		The lies	a counta romain the come	
		The licer	ise counts remain the same	
		The Enfo licenses	brcement Type field displathat were being used prior	ys NOT ENFORCED, becau to upgrade were unenforced
Device# show license usage		Device#	show license usage	
License Authorization:			-	
Status: AUTHORIZED on Sep 22 11:09:07 2020 PST				
C9500 Network Advantage (C9500 Network Advantage):		License	Authorization:	
Description: C9500 Network Advantage		Status	s: Not Applicable	
Count: 2		network	-advantage (C9500 Netwo	ork Advantage):
Version: 1.0		Count	iption: network-advanta	age
STATUS: AUTHORIZED		Versi	: Z nr: 1 0	
C9500-DNA-16X-A (C9500-16X DNA Advantage)		Status	s: IN USE	
Description: C9500-DNA-16X-A		Export	t status: NOT RESTRICT	ED
Count: 2		Featu	re Name: network-advant	tage
Version: 1.0		Featu	re Description: networl	k-advantage
Status: AUTHORIZED		Enford	cement type: NOT ENFOR	CED
Export status: NOT RESTRICTED		Licens	se type: Perpetual	
		dna-adva	antage (C9500-16X DNA A	Advantage):
		Descri	iption: C9500-16X DNA A	Advantage
		Count	: Z Version: I.U	
		Function	5. IN USE F status, NOM desembtom	<u>م</u>
		Featur	re Name: dna-advantage	
		Featur	re Description: C9500-1	16X DNA Advantage

Enforcement type: NOT ENFORCED License type: Subscription

show license status (Smart Licensing)	show license status (Smart Licensing Using Policy)
	The Transport: field: A transport type was configured and therefore retained after upgrade.
	The Policy: header and details: A custom policy was available in the Smart Account or Virtual Account – this has also been automatically installed on the product instance. (After establishing trust, CSSM returns a policy. The policy is then automatically installed.)
	The Usage Reporting: header: The Next report push: field provides information about when the product instance will send the next RUM report to CSSM.
	The Trust Code Installed: field: The ID token is successfully converted and a trusted connected has been established with CSSM.

Device# show license status Device# show license status Utility: Smart Licensing is ENABLED Utility: Status: DISABLED Status: DISABLED Smart Licensing Using Policy: Data Privacy: Status: ENABLED Sending Hostname: yes Data Privacy: Callhome hostname privacy: DISABLED Sending Hostname: yes Callhome hostname privacy: DISABLED Smart Licensing hostname privacy: DISABLED Version privacy: DISABLED Smart Licensing hostname privacy: DISABLED Transport: Type: Callhome Version privacy: DISABLED Registration: Transport: Status: REGISTERED Type: Callhome Smart Account: Eg-SA-01 Policy: Virtual Account: Eg-VA-01 Policy in use: Merged from multiple sources. Export-Controlled Functionality: ALLOWED Initial Registration: SUCCEEDED on Sep 22 11:08:58 2020 PST Reporting ACK required: yes (CISCO default) Last Renewal Attempt: None Unenforced/Non-Export Perpetual Attributes: Next Renewal Attempt: Mar 21 11:08:57 2021 PST First report requirement (days): 365 (CISCO Registration Expires: Sep 22 11:04:23 2021 PST default) License Authorization: Reporting frequency (days): 0 (CISCO Status: AUTHORIZED on Sep 22 11:09:07 2020 PST default) Last Communication Attempt: SUCCEEDED on Sep 22 11:09:07 2020 Report on change (days): 90 (CISCO default) PST Next Communication Attempt: Oct 22 11:09:06 2020 PST Unenforced/Non-Export Subscription Communication Deadline: Dec 21 11:04:34 2020 PST Attributes: Export Authorization Key: First report requirement (days): 90 (CISCO Features Authorized: default) <none> Reporting frequency (days): 90 (CISCO Miscellaneus: default) Custom Id: <empty> Report on change (days): 90 (CISCO default) Enforced (Perpetual/Subscription) License Attributes: First report requirement (days): 0 (CISCO default) Reporting frequency (days): 0 (CISCO default) Report on change (days): 0 (CISCO default) Export (Perpetual/Subscription) License Attributes: First report requirement (days): 0 (CISCO default) Reporting frequency (days): 0 (CISCO default) Report on change (days): 0 (CISCO default) Miscellaneous: Custom Id: <empty> Usage Reporting: Last ACK received: Sep 22 13:49:38 2020 PST Next ACK deadline: Dec 21 12:02:21 2020 PST Reporting push interval: 30 days Next ACK push check: Sep 22 12:20:34 2020 PST Next report push: Oct 22 12:05:43 2020 PST Last report push: Sep 22 12:05:43 2020 PST Last report file write: <none> Trust Code Installed: Active: PID:C9500-16X, SN:FCW2233A5ZV INSTALLED on Sep 22 12:02:20 2020 PST Standby: PID:C9500-16X, SN:FCW2233A5ZY INSTALLED on Sep 22 12:02:20 2020 PST

Migrating to Smart Licensing Using Policy

show license udi (Smart Licensing)	show license udi (Smart Licensing Using Policy)
	This is a High Availability set-up and the command displays all UDIs in the set-up.
Device# show license udi	Device# show license udi
UDI: PID:C9500-16X,SN:FCW2233A5ZV HA UDI List: Active:PID:C9500-16X,SN:FCW2233A5ZV Standby:PID:C9500-16X,SN:FCW2233A5ZY	UDI: PID:C9500-16X,SN:FCW2233A5ZV HA UDI List: Active:PID:C9500-16X,SN:FCW2233A5ZV Standby:PID:C9500-16X,SN:FCW2233A5ZY

The CSSM Web UI After Migration

Log in to the CSSM Web UI at https://software.cisco.com. Under Smart Software Licensing, click the Manage licenseslink.

Click the **Inventory** tab. From the **Virtual Account** drop-down list, choose the required virtual account. Click the **Product Instances** tab.

Registered licenses in the Smart Licensing environment were displayed with the hostname of the product instance in the Name column. After upgrade to Smart Licensing Using Policy, they are displayed with the UDI of the product instance. All migrated UDIs are displayed. In this example, they are PID:C9500-16X,SN:FCW2233A5ZV and PID:C9500-16X,SN:FCW2233A5ZY.

Only the active product instance reports usage, therefore PID:C9500-16X,SN:FCW2233A5ZV displays license consumption information under **License Usage**. The standby does not report usage and the **License Usage** section for the standby displays No Records Found.

It is always the active that reports usage, so if the active in this High Availabilty set-up changes, the new active product instance will display license consumption information and report usage.

Figure 1: Smart Licensing to Smart Licensing Using Policy: Active and Standby Product Instances After Migration

Figure 2: Smart Licensing to Smart Licensing Using Policy: UDI and License Usage under Active Product Instance

Reporting After Migration

The product instance sends the next RUM report to CSSM, based on the policy.

If you want to change your reporting interval to report more frequently: on the product instance, configure the **license smart usage interval** command. For syntax details see the *license smart (global config)* command in the Command Reference for the corresponding release.

Example: RTU Licensing to Smart Licensing Using Policy

The following is an example of a Cisco Catalyst 9300 switch migrating from Right-to-Use (RTU) Licensing to Smart Licensing Using Policy. This is a set-up with an active and members.

RTU Licensing is available on Cisco Catalyst 9300, 9400, and 9500 Series Switches until Cisco IOS XE Fuji 16.8.x. Smart Licensing was introduced starting from Cisco IOS XE Fuji 16.9.1.

When the software version is upgraded to one that supports Smart Licensing Using Policy, all licenses are displayed as IN USE and the Cisco default policy is applied on the product instance. If any add-on licenses are used, the Cisco default policy requires usage reporting in 90 days. No export-controlled or enforced licenses were available on Cisco Catalyst Access, Core, and Aggregation Switches when the RTU licensing model was supported, and therefore no functionality is lost.

- Table 4: RTU Licensing to Smart Licensing Using Policy: show Commands
- The CSSM Web UI After Migration, on page 16
- Reporting After Migration, on page 17

The table below calls out key changes or new fields to check for in the **show** command outputs, after upgrade to Smart Licensing Using Policy

Table 4: RTU Licensing to Smart Licensing Using Policy: show Commands

Before Upgrade	After Upgrade
show license right-to-use summary (RTU Licensing)	show license summary (Smart Licensing Using Policy)
	All licenses are migrated and IN USE.
Device# show license right-to-use summary License Name Type Period left	Device# show license summary License Usage:
network-essentials Permanent Lifetime	License Entitlement Tag Count Status
dna-essentials Subscription CSSM Managed	network-essentials (C9300-24 Network Essen) 2 IN USE
License Level In Use: network-essentials+dna-essential:	dna-essentials (C9300-24 DNA Essentials) 2 IN
Subscription License Level on Reboot:	network-essentials (C9300-48 Network Essen) 1 IN USE
network-essentials+dna-essentials Subscription	dna-essentials (C9300-48 DNA Essentials) 1 IN USE

show license right-to-use usage (Smart Licensing)	show license usage (Smart Licensing Using Policy)
	All licenses (permanent, subscription) have been migrated and the licenses are now IN USE and have types Perpetual and Subscription.
	The Enforcement Type field displays NOT ENFORCED, because all the licenses that were being using prior to upgrade, were unenforced licenses.
Device# show license right-to-use usage	Device# show license usage
Slot# License Name Type usage-duration(y:m:d) In-Use EULA 	License Authorization: Status: Not Applicable network-advantage (C9300-24 Network Advantage): Description: C9300-24 Network Advantage Count: 2 Version: 1.0 Status: IN USE Export status: NOT RESTRICTED Feature Name: network-advantage Feature Description: C9300-24 Network Advantage Enforcement type: NOT RESTRICTED
1 dna-advantage Evaluation 00:00:00 no no 1 dna-advantage Subscription 00:00:00 no no 	License type: Perpetual dna-advantage (C9300-24 DNA Advantage): Description: C9300-24 DNA Advantage Count: 2
2 network-essentials Permanent 00:00:00 yes yes 2 network-essentials Evaluation 00:00:00 no no 2 network-essentials Subscription 00:00:00 no no 2 network-advantage Permanent 00:00:00 no no 2 network-advantage Evaluation 00:00:00 no no 2 network-advantage Subscription 00:00:00 no no 2 dna-essentials Evaluation 00:00:00 no no 2 dna-essentials Subscription 00:00:00 yes yes 2 dna-advantage Evaluation 00:00:00 no no 2 dna-advantage Subscription 00:00:00 no no 3 dna-advantage Subscription 00:00:00 no no	<pre>version: 1.0 Status: IN USE Export status: NOT RESTRICTED Feature Name: dna-advantage Feature Description: C9300-24 DNA Advantage Enforcement type: NOT ENFORCED License type: Subscription network-advantage (C9300-48 Network Advantage): Description: C9300-48 Network Advantage Count: 1 Version: 1.0 Status: IN USE Export status: NOT RESTRICTED Feature Name: network-advantage</pre>
EULA 3 network-essentials Permanent 00:00:00 yes yes 3 network-essentials Evaluation 00:00:00 no no	Feature Description: C9300-48 Network Advantage Enforcement type: NOT ENFORCED License type: Perpetual
3 network-essentials Subscription 00:00:00 no no 3 network-advantage Permanent 00:00:00 no no 3 network-advantage Evaluation 00:00:00 no no 3 network-advantage Subscription 00:00:00 no no 3 dna-essentials Evaluation 00:00:00 no no 3 dna-essentials Subscription 00:00:00 yes yes 3 dna-advantage Evaluation 00:00:00 no no 3 dna-advantage Subscription 00:00:00 no no 3 dna-advantage Subscription 00:00:00 no no	<pre>dna-advantage (C9300-48 DNA Advantage): Description: C9300-48 DNA Advantage Count: 1 Version: 1.0 Status: IN USE Export status: NOT RESTRICTED Feature Name: dna-advantage Feature Description: C9300-48 DNA Advantage Enforcement type: NOT ENFORCED License type: Subscription</pre>

The Transport: field displays its off. The Trust Code Installed: field displays that a trust code is not installed. Under the Usage Reporting: header, the Next report push: field provides information about when the next RUM report must
The Trust Code Installed: field displays that a trust code is not installed. Under the Usage Reporting: header, the Next report push: field provides information about when the next RUM report must
Under the Usage Reporting: header, the Next report push: field provides information about when the next RUM report must
be sent to CSSM.
Device# show license status Utility:
Status: DISABLED Smart Licensing Using Policy: Status: ENABLED Data Privacy:
Sending Hostname: yes Callhome hostname privacy: DISABLED Smart Licensing hostname privacy: DISABLED Version privacy: DISABLED
Transport: Type: Transport Off
Policy: Policy in use: Merged from multiple sources. Reporting ACK required: yes (CISCO default)
Unenforced/Non-Export Perpetual Attributes: First report requirement (days): 365 (CISCO default)
Reporting frequency (days): 0 (CISCO default) Report on change (days): 90 (CISCO default) Unenforced/Non-Export Subscription Attributes: First report requirement (days): 90 (CISCO default)
Reporting frequency (days): 90 (CISCO default) Report on change (days): 90 (CISCO default) Enforced (Perpetual/Subscription) License Attributes:
<pre>First report requirement (days): 0 (CISCO default) Reporting frequency (days): 0 (CISCO default) Report on change (days): 0 (CISCO default) Export (Perpetual/Subscription) License Attributes: First report requirement (days): 0 (CISCO default) Reporting frequency (days): 0 (CISCO default) Report on change (days): 0 (CISCO default) Miscellaneous: Custom Id: <empty> Usage Reporting: Last ACK received: <none> Next ACK deadline: Jan 26 10:27:59 2021 PST Reporting push interval: 20 days Next ACK push check: <none> Next report push: Oct 28 10:29:59 2020 PST Last report push: <none> Last report file write: <none></none></none></none></none></empty></pre>

The CSSM Web UI After Migration

No changes in the CSSM Web UI.

Reporting After Migration

Implement any one of the supported topologies, and fulfil reporting requirements. See Connecting to Cisco SSM and Implementing Smart Licensing Using Policy. The reporting method you can use depends on the topology you implement.

Example: SLR to Smart Licensing Using Policy

The following is an example of a Cisco Catalyst 9500 switch migrating from Specific License Reservation (SLR) to Smart Licensing Using Policy. This is a High Availability set-up with an active and standby.

The license conversion is automatic and authorization codes are migratied. No further action is required to complete migration. After migration the No Connectivity to Cisco SSM and No CSLU topology is effective. For information about the SLR authorization code in the Smart Licensing Using Policy environment, see Authorization Code.

- Table 5: SLR to Smart Licensing Using Policy: show Commands
- The CSSM Web UI After Migration, on page 23
- Reporting After Migration, on page 26

The show command outputs below call-out key fields to check, before and after migration.

Table 5: SLR to Smart Licensing Using Policy: show Commands

Before Upgrade	After Upgrade
show license summary (SLR)	show license summary (Smart Licensing Using Policy)
The Registration and License Authorization status fields show that the license was REGISTERED - SPECIFIC LICENSE RESERVATION and AUTHORIZED - RESERVED.	The status field shows that the licenses are now IN USE instead of registered and authorized.
Device# show license summary	Device# show license summary
Smart Licensing is ENABLED License Reservation is ENABLED Registration: Status: REGISTERED - SPECIFIC LICENSE RESERVATION Export-Controlled Functionality: ALLOWED License Authorization: Status: AUTHORIZED - RESERVED License Usage:	License Reservation is ENABLED License Usage: License Entitlement tag Count Status
License Entitlement tag Count Status	
C9500 Network Advantage(C9500 Network Advantage) 2 AUTHORIZED C9500-DNA-16X-A (C9500-16X DNA Advantage) 2 AUTHORIZED	

show license reservation (SLR)	show license all (Smart Licensing Using Policy)
	The License Authorizations header: shows that base (C9500 Network Advantage) and add-on (C9500-DNA-16X-A) licenses on the active and standby product instances were authorized with Specific License Reservation. The Authorization type: field shows SPECIFIC INSTALLED.
	The Last Confirmation code: field: shows that the SLR authorization code is successfully migrated for the active and standby product instances in the High Availability set-up.

L

```
Device# show license reservation
License reservation: ENABLED
Overall status:
 Active: PID:C9500-16X, SN:FCW2233A5ZV
      Reservation status: SPECIFIC INSTALLED on Aug 31
10:15:01 2020 PDT
     Export-Controlled Functionality: ALLOWED
     Last Confirmation code: 4bfbea7f
 Standby: PID:C9500-16X, SN:FCW2233A5ZY
     Reservation status: SPECIFIC INSTALLED on Aug 31
10:15:01 2020 PDT
     Export-Controlled Functionality: ALLOWED
     Last Confirmation code: 9394f196
Specified license reservations:
 C9500 Network Advantage (C9500 Network Advantage):
   Description: C9500 Network Advantage
   Total reserved count: 2
   Term information:
     Active: PID:C9500-16X, SN:FCW2233A5ZV
       License type: PERPETUAL
         Term Count: 1
      Standby: PID:C9500-16X, SN:FCW2233A5ZY
       License type: PERPETUAL
         Term Count: 1
 C9500-DNA-16X-A (C9500-16X DNA Advantage):
   Description: C9500-DNA-16X-A
   Total reserved count: 2
   Term information:
     Active: PID:C9500-16X, SN:FCW2233A5ZV
       License type: TERM
         Start Date: 2020-MAR-17 UTC
         End Date: 2021-MAR-17 UTC
         Term Count: 1
      Standby: PID:C9500-16X, SN:FCW2233A5ZY
```

```
Device# show license reservation
Smart Licensing Status
_____
Smart Licensing is ENABLED
License Reservation is ENABLED
Export Authorization Key:
 Features Authorized:
   <none>
Utility:
 Status: DISABLED
Smart Licensing Using Policy:
 Status: ENABLED
Data Privacy:
 Sending Hostname: yes
   Callhome hostname privacy: DISABLED
   Smart Licensing hostname privacy: DISABLED
 Version privacy: DISABLED
Transport:
 Type: Transport Off
Miscellaneous:
 Custom Id: <empty>
Policy:
 Policy in use: Merged from multiple sources.
 Reporting ACK required: yes (CISCO default)
 Unenforced/Non-Export Perpetual Attributes:
   First report requirement (days): 365 (CISCO default)
   Reporting frequency (days): 0 (CISCO default)
   Report on change (days): 90 (CISCO default)
 Unenforced/Non-Export Subscription Attributes:
   First report requirement (days): 90 (CISCO default)
    Reporting frequency (days): 90 (CISCO default)
    Report on change (days): 90 (CISCO default)
 Enforced (Perpetual/Subscription) License Attributes:
    First report requirement (days): 0 (CISCO default)
   Reporting frequency (days): 0 (CISCO default)
    Report on change (days): 0 (CISCO default)
 Export (Perpetual/Subscription) License Attributes:
   First report requirement (days): 0 (CISCO default)
    Reporting frequency (days): 0 (CISCO default)
   Report on change (days): 0 (CISCO default)
Usage Reporting:
 Last ACK received: <none>
 Next ACK deadline: Nov 29 10:50:05 2020 PDT
 Reporting Interval: 30
 Next ACK push check: <none>
 Next report push: Aug 31 10:52:05 2020 PDT
 Last report push: <none>
 Last report file write: <none>
Trust Code Installed: <none>
License Usage
_____
network-advantage (C9500 Network Advantage):
 Description: network-advantage
 Count: 2
 Version: 1.0
 Status: IN USE
 Export status: NOT RESTRICTED
 Feature Name: network-advantage
  Feature Description: network-advantage
 Enforcement type: NOT ENFORCED
```

```
License type: Perpetual
 Reservation:
   Reservation status: SPECIFIC INSTALLED
   Total reserved count: 2
dna-advantage (C9500-16X DNA Advantage):
 Description: C9500-16X DNA Advantage
 Count: 2
 Version: 1.0
 Status: IN USE
 Export status: NOT RESTRICTED
 Feature Name: dna-advantage
  Feature Description: C9500-16X DNA Advantage
 Enforcement type: NOT ENFORCED
 License type: Subscription
 Reservation:
   Reservation status: SPECIFIC INSTALLED
    Total reserved count: 2
Product Information
 _____
UDI: PID:C9500-16X,SN:FCW2233A5ZV
HA UDI List:
   Active:PID:C9500-16X,SN:FCW2233A5ZV
    Standby:PID:C9500-16X,SN:FCW2233A5ZY
Agent Version
_____
Smart Agent for Licensing: 5.0.5 rel/42
License Authorizations
_____
Overall status:
 Active: PID:C9500-16X, SN:FCW2233A5ZV
     Status: SPECIFIC INSTALLED on Aug 31 10:15:01 2020
PDT
      Last Confirmation code: 4bfbea7f
 Standby: PID:C9500-16X, SN:FCW2233A5ZY
     Status: SPECIFIC INSTALLED on Aug 31 10:15:01 2020
PDT
     Last Confirmation code: 9394f196
Specified license reservations:
 C9500 Network Advantage (C9500 Network Advantage):
   Description: C9500 Network Advantage
    Total reserved count: 2
   Enforcement type: NOT ENFORCED
    Term information:
     Active: PID:C9500-16X, SN:FCW2233A5ZV
       Authorization type: SPECIFIC INSTALLED on Aug
31 10:15:01 2020 PDT
        License type: PERPETUAL
         Term Count: 1
      Standby: PID:C9500-16X, SN:FCW2233A5ZY
       Authorization type: SPECIFIC INSTALLED on Aug
31 10:15:01 2020 PDT
       License type: PERPETUAL
         Term Count: 1
 C9500-DNA-16X-A (C9500-16X DNA Advantage):
   Description: C9500-DNA-16X-A
    Total reserved count: 2
    Enforcement type: NOT ENFORCED
    Term information:
     Active: PID:C9500-16X, SN:FCW2233A5ZV
       Authorization type: SPECIFIC INSTALLED on Aug
31 10:15:01 2020 PDT
       License type: PERPETUAL
         Term Count: 1
      Standby: PID:C9500-16X, SN:FCW2233A5ZY
```

	Authorization type: SPECIFIC INSTALLED on Aug 31 10:15:01 2020 PDT License type: PERPETUAL Term Count: 1 Purchased Licenses: No Purchase Information Available Derived Licenses: Entitlement Tag: regid.2017-03.com.cisco.advantagek9-Nyquist-C9500, 1.0_f1563759-2e03-4a4c-bec5-5feec525a12c Entitlement Tag: regid.2017-07.com.cisco.C9500-DNA-16X-A, 1.0_ef3574d1-156b-486a-864f-9f779ff3ee49
show license status (SLR)	<pre>show license status (Smart Licensing Using Policy) The Transport: header: Type:displays that the transport type is set to off. The Usage Reporting: header: Next report push: field displays if and when the next RUM report must be uploaded to CSSM.</pre>

Device# show license status	Device# show license status
Smart Licensing is ENABLED	Utility:
Utility:	Status: DISABLED
Status: DISABLED	License Reservation is ENABLED
License Reservation is ENABLED	Data Privacy:
Data Privacy:	Sending Hostname: yes
Sending Hostname: yes	Callhome hostname privacy: DISABLED
Callhome hostname privacy: DISABLED	Smart Licensing hostname privacy: DISABLED
Smart Licensing hostname privacy: DISABLED	Version privacy: DISABLED
Version privacy: DISABLED	Transport:
Transport:	Type: Transport Off
Type: Callhome	Policy:
Registration:	Policy in use: Merged from multiple sources.
Status: REGISTERED - SPECIFIC LICENSE RESERVATION	Reporting ACK required: yes (CISCO default)
Export-Controlled Functionality: ALLOWED	Unenforced/Non-Export Perpetual Attributes:
Initial Registration: SUCCEEDED on Aug 31 11:07:39	First report requirement (days): 365 (CISCO default)
2020 PDT	
License Authorization:	Reporting frequency (days): 0 (CISCO default)
Status: AUTHORIZED - RESERVED on Aug 31 10:15:01 2020	Report on change (days): 90 (CISCO default)
PDT	Unenforced/Non-Export Subscription Attributes:
Export Authorization Key:	First report requirement (days): 90 (CISCO default)
Features Authorized:	
<none></none>	Reporting frequency (days): 90 (CISCO default)
License type: TERM	Report on change (days): 90 (CISCO default)
Start Date: 2020-MAR-17 UTC	Enforced (Perpetual/Subscription) License Attributes:
End Date: 2021-MAR-17 UTC	
Term Count: 1	First report requirement (days): 0 (CISCO default)
	Reporting frequency (days): 0 (CISCO default)
	Report on change (days): 0 (CISCO default)
	Export (Perpetual/Subscription) License Attributes:
	First report requirement (days): 0 (CISCO default)
	Reporting frequency (days): 0 (CISCO default)
	Report on change (days): 0 (CISCO default)
	Miscellaneous:
	Custom Id: <empty></empty>
	Usage Reporting:
	Last ACK received: <none></none>
	Next ACK deadline: Nov 29 10:50:05 2020 PDT
	Neut ACK much checks (meno)
	Next ACK push check: <none></none>
	Next report push: Aug 31 10:52:05 2020 PDT
	Last report push: <none></none>
	Last report fire write: <none></none>
	IIIUSE CODE INSTATIED: /NONE/

The CSSM Web UI After Migration

In CSSM, there are no changes in the **Product Instances** tab. The Last Contact column displays "Reserved Licenses" since there has been no usage reporting yet.

After the requisite RUM report is uploaded and acknowledged "Reserved Licenses" and license usage will only be seen in the Active PID product Instance.

Figure 3: SLR to Smart Licensing Using Policy: Active and Standby Product Instances After Migration, Before Reporting

Figure 4: SLR to Smart Licensing Using Policy: Active and Standby Product Instances After Migration, After Reporting

Reporting After Migration

SLR licenses require reporting only when there is a change in licensing consumption (For example, when using an add-on license which is for specified term). The policy (**show license status**) indicates this, or you will receive syslog messages about this.

Since all communication to and from the product instance is disabled, to report license usage you must save RUM reports to a file and upload it to CSSM (from a workstation that has connectivity to the internet, and Cisco):

1. Generate and save RUM reports.

Enter the **license smart save usage** command in provileged EXEC mode. In the example below, all RUM reports are saved to the flash memory of the product instance, in file all_rum.txt. For syntax details see the *license smart (privileged EXEC)* command in the Command Reference for the corresponding release. In the example, the file is first saved to bootflash and then copied to a TFTP location:

Device# license smart save usage all file bootflash:all_rum.txt Device# copy bootflash:all_rum.txt tftp://10.8.0.6/all_rum.txt

- 2. Upload usage data to CSSM: Uploading Data or Requests to Cisco SSM and Downloading a File.
- 3. Install the ACK on the product instance: Installing a File on the Product Instance.

Example: Evaluation or Expired to Smart Licensing Using Policy

The following is an example of a Cisco Catalyst 9500 switch with evaluation licenses (Smart Licensing) that are migrated to Smart Licensing Using Policy.

The notion of evaluation licenses does not apply to Smart Licensing Using Policy. When the software version is upgraded to one that supports Smart Licensing Using Policy, all licenses are displayed as IN USE and the Cisco default policy is applied to the product instance. No export-controlled or enforced licenses were available on Cisco Catalyst Access, Core, and Aggregation Switches when the earlier licensing models were effective, and therefore no functionality is lost.

- Table 6: Evaluation or Expired to Smart Licensing Using Policy: show Commands
- The CSSM Web UI After Migration, on page 28
- Reporting After Migration, on page 28

The table below calls out key changes or new fields to check for in the **show** command outputs, after upgrade to Smart Licensing Using Policy

Table 6: Evaluation or Expired to Smart Licensing Using Policy: show Commands

Before Upgrade	After Upgrade
show license summary (Smart Licensing, Evaluation Mode)	show license summary (Smart Licensing Using Policy)
Licenses are UNREGISTERED and in EVAL MODE.	All licenses are migrated and IN USE. There are no EVAL MODE licenses.

Before Upgrade	After Upgrade
Device# show license summary	Device# show license summary
Smart Licensing is ENABLED Registration: Status: UNREGISTERED Export=Controlled Eucotionality: NOT ALLOWED	License Usage: License Entitlement tag Count Status
License Authorization:	network-advantage (C9500 Network Advantage) 2 IN
Status: EVAL MODE Evaluation Period Remaining: 89 days, 21 hours, 37 minutes, 30 seconds License Usage: License Entitlement tag Count Status	USE dna-advantage (C9500-16X DNA Advantage) 2 IN USE
(C9500 Network Advantage)2 EVAL MODE(C9500-16X DNA Advantage)2 EVAL MODE	-
show license usage (Smart Licensing, Evaluation Mode)	show license usage (Smart Licensing Using Policy)
	The Enforcement Type field displays NOT ENFORCED, because all the licenses that were being using prior to upgrade, were unenforced licenses.
Device# show license usage License Authorization: Status: EVAL MODE Evaluation Period Remaining: 89 days, 21 hours, 37 minutes, 21 seconds (C9500 Network Advantage): Description: Count: 2 Version: 1.0 Status: EVAL MODE Export status: NOT RESTRICTED (C9500-16X DNA Advantage): Description: Count: 2 Version: 1.0 Status: EVAL MODE Export status: NOT RESTRICTED Status: EVAL MODE Export status: NOT RESTRICTED	Device# show licenses. Device# show license usage License Authorization: Status: Not Applicable network-advantage (C9500 Network Advantage): Description: network-advantage Count: 2 Version: 1.0 Status: IN USE Export status: NOT RESTRICTED Feature Name: network-advantage Feature Description: network-advantage Enforcement type: NOT ENFORCED License type: Perpetual dna-advantage (C9500-16X DNA Advantage): Description: C9500-16X DNA Advantage Count: 2 Version: 1.0 Status: IN USE Export status: NOT RESTRICTED Feature Name: dna-advantage Feature Description: C9500-16X DNA Advantage Enforcement type: NOT ENFORCED License type: Subscription
show license status (Smart Licensing, Evaluation Mode)	show license status (Smart Licensing Using Policy)
	The Transport: field displays that its off.
	The Policy field shows that the Cisco default policy is applied
	The Trust Code Installed: field displays that a trust code is not installed.
	The Usage Reporting: header: The Next report push: field provides information about when the next RUM report must be sent to CSSM.

Switch# show license status	Switch# show license status
Smart Licensing is ENABLED	Utility:
Utility:	Status: DISABLED
Status: DISABLED	Smart Licensing Using Policy:
Data Privacy:	Status: ENABLED
Sending Hostname: yes	Data Privacy:
Callhome hostname privacy: DISABLED	Sending Hostname: yes
Smart Licensing hostname privacy: DISABLED	Callhome hostname privacy: DISABLED
Version privacy: DISABLED	Smart Licensing hostname privacy: DISABLED
Transport:	Version privacy: DISABLED
Type: Callhome	Transport:
Registration:	Type: Transport Off
Status: UNREGISTERED	Policy:
Export-Controlled Functionality: NOT ALLOWED	Policy in use: Merged from multiple sources.
License Authorization:	Reporting ACK required: yes (CISCO default)
Fueluation Deriod Romaining: 99 days 21 hours 37	First report requirement (days): 265 (CISCO default)
minutes 15 seconds	First report requirement (days): 565 (Cisco deradic)
Export Authorization Key:	Reporting frequency (days) • 0 (CISCO default)
Features Authorized:	Report on change (days): 90 (CISCO default)
<pre><none></none></pre>	Unenforced/Non-Export Subscription Attributes:
Miscellaneus:	First report requirement (days): 90 (CISCO default)
Custom Id: <empty></empty>	
	Reporting frequency (days): 90 (CISCO default)
	Report on change (days): 90 (CISCO default)
	Enforced (Perpetual/Subscription) License Attributes:
	First report requirement (days), 0 (CISCO default)
	Pererting froguency (days): 0 (CISCO default)
	Report on change (days): 0 (CISCO default)
	Export (Perpetual/Subscription) License Attributes.
	First report requirement (days): 0 (CISCO default)
	Reporting frequency (days): 0 (CISCO default)
	Report on change (days): 0 (CISCO default)
	Miscellaneous:
	Custom Id: <empty></empty>
	Usage Reporting:
	Last ACK received: <none></none>
	Next ACK deadline: Jan 26 10:27:59 2021 PST
	Reporting push interval: 20 days
	Next ACK push check: <none></none>
	Next report push: Oct 28 10:29:59 2020 PST
	Last report push: <none></none>
	Last report file write: <none></none>
	Trust Code Installed: <none></none>

The CSSM Web UI After Migration

No changes in the CSSM Web UI.

Reporting After Migration

Implement any one of the supported topologies, and fulfil reporting requirements. See Connecting to Cisco SSM and Implementing Smart Licensing Using Policy. The reporting method you can use depends on the topology you implement.

Migrating to a Version of SSM On-Prem That Supports Smart Licensing Using Policy

If you are using a version of SSM On-Prem that is earlier than the minimum required version (See SSM On-Prem Deployment), you can use this section as an outline of the process and sequence you have to follow to migrate the SSM On-Prem version, the product instance, and any other tasks like SLAC installation, if applicable.

1. Upgrade SSM On-Prem.

Upgrade to the minimum required Version 8, Release 202102 or a later version.

Refer to the Cisco Smart Software Manager On-Prem Migration Guide.

2. Upgrade the product instance.

For information about when Smart Licensing Using Policy was introduced on a supported product instance, see Supported Products.

For information about the upgrade procedure, see Upgrading the Software Version, on page 4.

3. Re-Register a local account with CSSM

Online and Offline options are available. Refer to the Cisco Smart Software Manager On-Prem Migration Guide > *Re-Registering a local Account (Online Mode)* or *Manually Re-Registering a Local Account (Offline Mode)*.

Once re-registration is complete, the following events occur automatically:

- SSM On-Prem responds with new transport URL that points to the tenant in SSM On-Prem.
- The transport type configuration on the product instance changes from from **call-home** or **smart**, to **cslu**. The transport URL is also updated automatically.
- **4.** Save configuration changes on the product instance, by entering the **copy running-config startup-config** command in privileged EXEC mode.
- 5. Clear older On-Prem Smart Licensing certificates on the product instance and reload the product instance. Do not save configuration changes after this.



Note This step is required only if the software version running on the product instance is Cisco IOS XE Amsterdam 17.3.x or Cisco IOS XE Bengaluru 17.4.x.

Enter the license smart factory reset and then the reload commands in privileged EXEC mode.

Device# license smart factory reset Device# reload

- 6. Perform usage synchronization
 - **a.** On the product instance, enter the **license smart sync** {**all**|**local**} command, in privileged EXEC mode. This synchronizes the product instance with SSM On-Prem, to send and receive any pending data.

Device(config) # license smart sync local

You can verify this in the SSM On-Prem UI. Go to **Inventory** > **SL Using Policy**. In the **Alerts** column, the following message is displayed: Usage report from product instance.

- b. Synchronize usage information with CSSM (choose one)
 - Option 1:

SSM On-Prem is connected to CSSM: In the SSM On-Prem UI, Smart Licensing workspace, nagivate to **Reports** > **Usage Schedules** > **Synchronize now with Cisco**.

• Option 2:

SSM On-Prem is not connected to CSSM. See Exporting and Importing Usage Data (SSM On-Prem UI).

Result:

You have completed migration and initial usage synchronization. Product instance and license usage information is now displayed in SSM On-Prem.

For subsequent reporting, you have the following options:

- To synchronize data between the product instance and SSM On-Prem:
 - Schedule periodic synchronization between the product instance and SSM On-Prem, by configuring the reporting interval. Enter the **license smart usage interval** *interval_in_days* command in global configuration mode.

To know when the product instance will be sending the next RUM report, enter the **show license** all command in privileged EXEC mode and in the output, check the Next report push: field.

- Enter the **license smart sync** privileged EXEC command, for ad hoc or on-demand synchronization between the product instance and SSM On-Prem.
- To synchronize usage information with CSSM:
 - Schedule periodic synchronization with CSSM. In the SSM On-Prem UI, navigate to Reports > Usage Schedules > Synchronization schedule with Cisco. Enter the following frequency information and save:
 - **Days**: Refers to how *often* synchronization occurs. For example, if you enter 2, synchronization occurs once every two days.
 - **Time of Day:**: Refers to the time at which synchronization occurs, in the 24-hour notation system. For example, if you enter 14 hours and 0 minutes, synchronization occurs at 2 p.m. (1400) in your local time zone.
 - Upload and download the required files for reporting: Exporting and Importing Usage Data (SSM On-Prem UI).