



Upgrading from Legacy Releases

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Upgrading and Migrating from Legacy Releases

If a direct upgrade or migration from your current release is not supported, you can use the following process:

- perform a direct upgrade to an intermediate release using either the Unified CM OS Admin interface or the Cisco Prime Collaboration Deployment (PCD) Upgrade task
- perform a migration from the intermediate release to the current release using the PCD Migration task

Find your starting release in the table below and use it to identify the intermediate releases that you can use as steps in the upgrade and migration process. After you have identified the intermediate release, use the links in the steps below to find the documentation for that release.

If your starting release is not listed, it may require an upgrade to more than one intermediate release. See the "Supported Upgrade Paths To/From Table" at http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/compat/ccmcompmatr1.html#pgfId-391518.

Table 1: Upgrade to Release 12.0(1) from Legacy Releases

Installed Version	Upgrade to this Version on MCS hardware	Migrate to this Version on a Virtual Machine
Unified Communications Manager Releases		
4.x	Migrate to 6.1(5), 7.1(3), or 7.1(5) using Unified Communications Manager Data Migration Assistant (DMA) Check the <i>Software Compatibility Matrix</i> for the intermediate release to find the supported upgrade path from your current release, or see the "Supported Upgrade Paths To/From Table" at the link above.	PCD Migration to 12.x

Installed Version	Upgrade to this Version on MCS hardware	Migrate to this Version on a Virtual Machine
5.1(2) 5.1(3) 6.0(x) 6.1(1) 6.1(2) 6.1(3) 6.1(4)	Direct Upgrade to 6.1(5) or 7.1(3)	PCD Migration to 12.x
7.0(1) 7.1(2)	7.1(3), 7.1(5), 8.0(x), 8.5(1), or 8.6(2)	PCD Migration to 12.x
Cisco Unified Presence Releases		
8.0(x)	Direct Upgrade to 8.5(4)	PCD Migration to 12.0(1)
Unified Communications Manager Business Edition Releases		
Business Edition 3000 (BE3000)	Upgrades and migrations to Unified Communications Manager Release 12.x are not supported for these deployments. We recommend that you perform a fresh installation for upgrades from these products to the current Unified Communications Manager release.	
Business Edition 5000 (BE5000)		

Procedure

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- Step 1** Refer to the upgrade documentation for the intermediate release and follow the instructions to upgrade your system.
- For Unified Communications Manager upgrade documentation, see <http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-installation-guides-list.html>.
 - For IM and Presence Service (formerly Cisco Unified Presence) upgrade documentation, see <http://www.cisco.com/c/en/us/support/unified-communications/unified-presence/products-installation-guides-list.html>.
- Step 2** Refer to the *Cisco Prime Collaboration Deployment Administration Guide* at <http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html> and follow the instructions to perform a PCD migration to the current release.
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