Cisco UC-One

- Cisco Headset 520 Series, on page 1
- Cisco Headset 530 Series, on page 2
- Cisco Headset 560 Series, on page 3
- Cisco Headset 730, on page 4
- Bang & Olufsen Cisco 980, on page 5

Cisco Headset 520 Series

The Cisco Headset 520 Series can connect to Cisco UC-One through any USB connection.

The following tables contain information on the minimum device and headset firmware versions that support the Cisco Headset 520 Series.

Table 1: Minimum Headset Firmware

Headset Model	Minimum Firmware
Cisco Headset 520 Series	Headset Firmware 2.0(1) or later

Table 2: Compatible Devices and Soft Clients

Model	Minimum Firmware	Recommended Firmware	Connection
Cisco UC-One	UC-One version 22.9 or later	UC-One version 22.9 or later	USB

The following table lists the available headset features on Cisco UC-One.

Table 3: Cisco Headset 520 Series Features

Feature	USB
Answer and end calls	Yes
Hold calls	Yes
Mute calls	Yes

Feature	USB
Volume control	Yes
Adjust sidetone	No
Adjust microphone gain	No
Adjust equalizer	No
Reset settings	No
Headset upgrades	No

Cisco Headset 530 Series

The Cisco Headset 530 Series can connect to Cisco UC-One through any USB connection.

The following tables contain information on the minimum device and headset firmware versions that support the Cisco Headset 530 Series.

Table 4: Minimum Headset Firmware

Headset Model	Minimum Firmware
Cisco Headset 530 Series	Headset Firmware 2.0(1) or later

Table 5: Compatible Devices and Soft Clients

Model	Minimum Firmware	Recommended Firmware	Connection
Cisco UC-One	UC-One version 22.9 or later	UC-One version 22.9 or later	USB

The following table lists the available headset features on Cisco UC-One.

Table 6: Cisco Headset 530 Series Features

Feature	USB
Answer and end calls	Yes
Hold calls	Yes
Mute calls	Yes
Volume control	Yes
Adjust sidetone	No
Adjust microphone gain	No
Adjust equalizer	No

Feature	USB
Reset settings	No
Headset upgrades	No

Cisco Headset 560 Series

The Cisco Headset 560 Series can connect to Cisco UC-One through any USB connection.

The following tables contain information on the minimum device and headset firmware versions that support the Cisco Headset 560 Series.

Table 7: Minimum Headset Firmware

Headset Model	Minimum Firmware
Cisco Headset 560 Series	Headset Firmware 2.1(1) or later

Table 8: Compatible Devices and Soft Clients

Model	Minimum Firmware	Recommended Firmware	Connection
Cisco UC-One	UC-One version 22.9 or later	UC-One version 22.9 or later	USB

The following table lists the available headset features on Cisco UC-One.

Table 9: Cisco Headset 560 Series Features

Feature	USB
Answer and end calls	Yes
Hold calls	Yes
Mute calls	Yes
Volume control	Yes
Adjust sidetone	No
Adjust microphone gain	No
Adjust equalizer	No
Reset settings	No
Headset upgrades	No

Cisco Headset 730

The Cisco Headset 730 can connect to Cisco UC-One through a USB or Bluetooth connection.

The following tables contain information on the minimum device and headset firmware versions that support the Cisco Headset 730.

Table 10: Minimum Headset Firmware

Headset Model	Minimum Firmware
Cisco Headset 730	Cisco Headset 730 firmware version 1-6-0-150 or later
Cisco Headset USB HD Adapter	USB HD Adapter firmware version 1-3-12

Table 11: Compatible Devices and Soft Clients

Model	Minimum Firmware	Recommended Firmware	Connection
Cisco UC-One	UC-One version 22.9 or later	UC-One version 22.9 or later	USB USB HD Adapter Bluetooth

The following table lists the available headset features on Cisco UC-One.

Table 12: Cisco Headset 730 Features

Feature	USB	USB HD Adapter	Bluetooth
Answer and end calls	Yes	Yes	Yes
Mute/unmute calls	Yes	Yes	Yes
Volume control	Yes	Yes	Yes
Presence LED Light Sync	No	No	No
Adjust sidetone	No	No	No
Adjust microphone gain	No	No	No
Adjust equalizer	No	No	No
Adjust Active Noise Cancellation	No	No	No
Reset settings	No	No	No
Headset upgrades	No	No	No

Feature	USB	USB HD Adapter	Bluetooth
USB HD Adapter upgrades	No	No	No

Bang & Olufsen Cisco 980

The Bang & Olufsen Cisco 980 can make basic calls through Cisco UC-One through a USB or Bluetooth connection. However, full headset support isn't available at this time.

The following tables contain information on the minimum device and headset firmware versions that support the B&O Cisco 980.

Table 13: Minimum Headset Firmware

Headset Model	Minimum Firmware
Bang & Olufsen Cisco 980	B&O Cisco 980 firmware version 3.1.66 or later
Cisco Headset USB HD Adapter	USB HD Adapter firmware version 1-3-20

Table 14: Compatible Devices and Soft Clients

Model	Minimum Firmware	Recommended Firmware	Connection
Cisco UC-One	UC-One version 22.9 or later	UC-One version 22.9 or later	USB USB HD Adapter Bluetooth

The following table lists the available headset features on Cisco UC-One.

Table 15: B&O Cisco 980 Features

Feature	USB	USB HD Adapter	Bluetooth
Answer calls	No	No	No
Mute/unmute calls	No	No	No
Volume control	No	No	No
Adjust sidetone	No	No	No
Adjust microphone gain	No	No	No
Adjust equalizer	No	No	No
Adjust Active Noise Cancellation	No	No	No

Feature	USB	USB HD Adapter	Bluetooth
Reset settings	No	No	No
Headset upgrades	No	No	No
USB HD Adapter upgrades	No	No	No