



Monitoring Dashboard API Endpoints

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To log into the Monitoring Dashboard (Logvisualizer or LV) API portal:

Before you begin

Create a Cisco Webex CCE service request to get the service account credentials for API access.

Step 1 Form the Monitoring Dashboard (LV Portal) URL. The format of the URL is as follows:

Example:

```
https://<xxx>01wx<nnn>log01.wx<nnn>.webexcce.com/:<port>
```

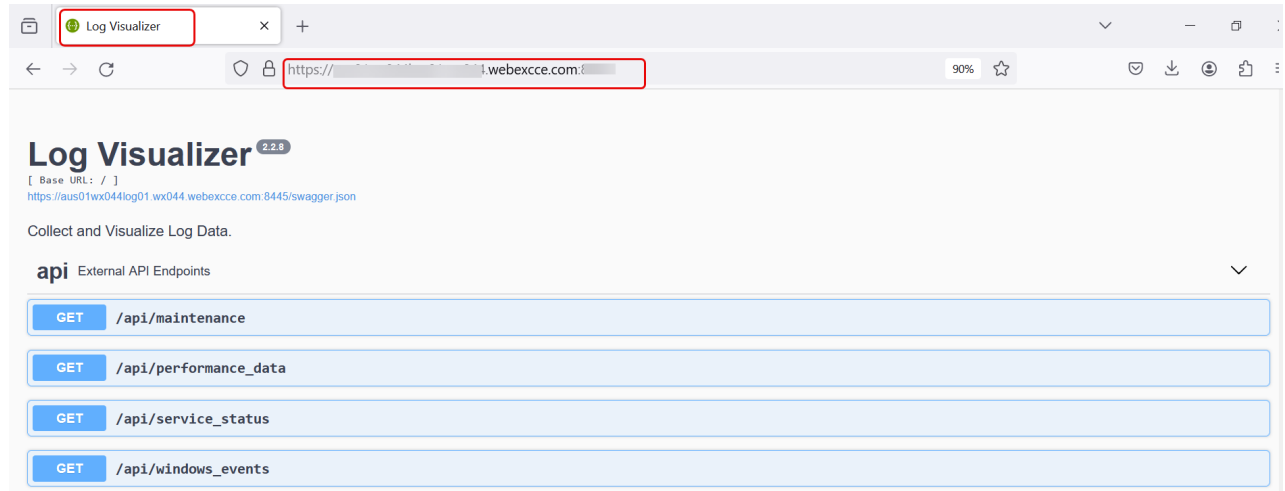
In the preceding URL, replace xxx with the data center site ID. For example, AUS for Austin. Similarly, replace nnn with the three-digit tenant ID. The port number is always 8445.

```
https://aus01wx039log01.wx039.webexcce.com:8445
```

Step 2 Enter the LV portal in the address bar of your browser.

Step 3 When prompted to enter the credentials, enter the API service account credential to access the specific API endpoint. The LV API Portal is displayed as shown in the below image:

Figure 1: Logvisualizer API Interface



The following images show sample payload results of the following GET API call:
https://aus01wx038log1a.wx038.webexccc.com:8445/api/service_status
The results contain data on svcStatusGrpTenant and finesse_active_conn (if applicable).

Figure 2: Response in JSON format

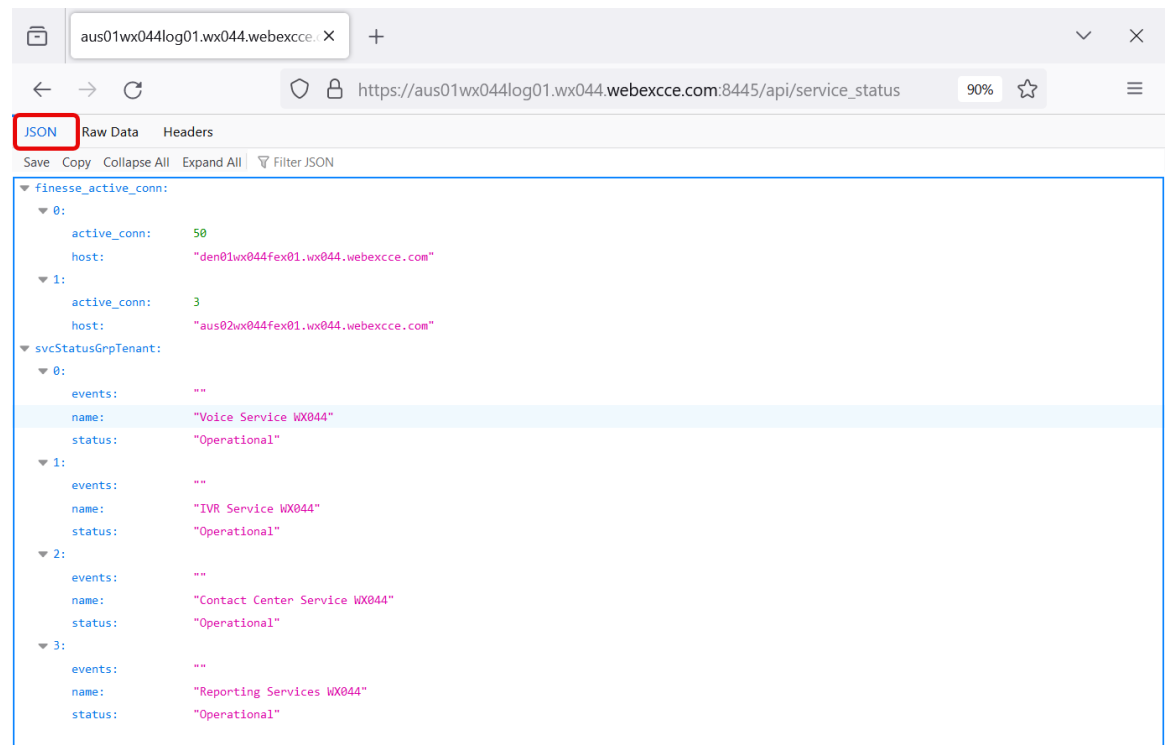
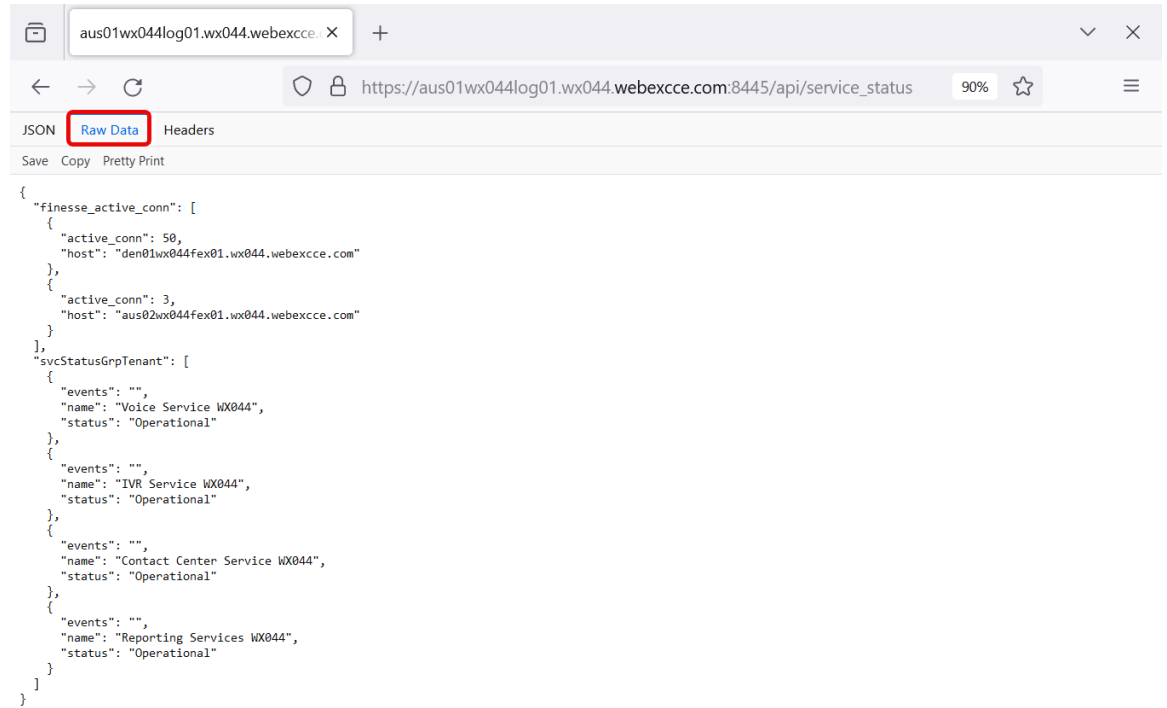


Figure 3: Response in Raw Data

```
{
  "finesse_active_conn": [
    {
      "active_conn": 50,
      "host": "den01wx044fex01.wx044.webexcce.com"
    },
    {
      "active_conn": 3,
      "host": "aus02wx044fex01.wx044.webexcce.com"
    }
  ],
  "svcStatusGrpTenant": [
    {
      "events": "",
      "name": "Voice Service WX044",
      "status": "Operational"
    },
    {
      "events": "",
      "name": "IVR Service WX044",
      "status": "Operational"
    },
    {
      "events": "",
      "name": "Contact Center Service WX044",
      "status": "Operational"
    },
    {
      "events": "",
      "name": "Reporting Services WX044",
      "status": "Operational"
    }
  ]
}
```

