

Monitoring Dashboard API Endpoints

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To log into the Monitoring Dashboard (Logvisualizer or LV) API portal:

Before you begin

Create a Cisco Webex CCE service request to get the service account credentials for API access.

Step 1 Form the Monitoring Dashboard (LV Portal) URL. The format of the URL is as follows:

Example:

https://<xxx>01wx<nnn>log01.wx<nnn>.webexcce.com/:<port>

In the preceding URL, replace xxx with the data center site ID. For example, AUS for Austin. Similarly, replace nnn with the three-digit tenant ID. The port number is always 8445.

https://aus01wx039log01.wx039.webexcce.com:8445

- **Step 2** Enter the LV portal in the address bar of your browser.
- **Step 3** When prompted to enter the credentials, enter the API service account credential to access the specific API endpoint. The LV API Portal is displayed as shown in the below image:

Figure 1: Logvisualizer API Interface

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[Base URL: /] https://aus01vx044log01 vx044 webexcce.com 8445/swagger.json				
Collect and Visualize Log Data.				
api External API Endpoints				\sim
GET /api/maintenance				
GET /api/performance_data				
GET /api/service_status				
GET /api/windows_events				

The following images show sample payload results of the following GET API call: https://aus01wx038log1a.wx038.webexcce.com:8445/api/service_statusThe results contain data on svcStatusGrpTenant and finesse_active_conn (if applicable).

Figure 2: Response in JSON format

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Save (Copy Collapse All	Expand All 🛛 🗑 Filte	er JSON				
▼ fines	se_active_conn:						
▼ 0:							
	active_conn:	50					
	host:	"den01wx044fex0	1.wx044.	vebexcce.com"			
▼ 1:							
	active_conn:	3					
	host:	"aus02wx044fex0	1.wx044.	vebexcce.com"			
▼ svcSt	catusGrpTenant:						
▼ 0:							
	events:						
	name:	"Voice Service	WX044"				
	status:	"Operational"					
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	status:	"Operational"	Dervice	10.0 cited			
₩ 3 :		-per occonat					
	events:						
	name:	"Reporting Serv	ices WX0	14"			
	status:	"Operational"					

Figure 3: Response in Raw Data

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JSON Raw Data Headers Save Copy Pretty Print { "finesse_active_conn": [{ "active_conn": 50, "host": "den01wx044f.webexcce.com" }, "active_conn": 3, "host": "aus02wx044fex01.wx044.webexcce.com" }, "sycStatusGrpTenant": [\leftarrow	→ C A https://aus01wx044log01.wx044.webexcce.com:8445/api/service_status 9% ☆		≡
<pre>Save Copy PrettyPrint { "finesse_active_conn": [" active_conn": 50, "host": "den01wx044fex01.wx044.webexcce.com" }, " active_conn": 3, "host": "aus02wx044fex01.wx044.webexcce.com" }, " sycStatusGrpTenant": [</pre>	JSON	Raw Data Headers		
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<pre>{ "events": "", "name": "Voice Service WX044", "status": "Operational" }, { "events": "", "name": "Contact Center Service WX044", "status": "Operational" }, { "events": "", "name": "Contact Center Service WX044", "status": "Operational" }, { "events": "", "name": "Reporting Services WX044", "status": "Operational" } </pre>	<pre>{ find f</pre>	<pre>messe_active_conn": ["active_conn": 59, "host": "den@lux044fex01.ux044.webexcce.com" "active_conn": 3, "host": "aus02ux044fex01.uxx044.webexcce.com" "StatusGrpTenant": ["events": "", "name": "Voice Service WX044", "status": "Operational" "events": "", "name": "Contact Center Service WX044", "status": "Operational" "events": "", "name": "Contact Center Service WX044", "status": "Operational" "events": "", "name": "Contact Center Service WX044", "status": "Operational"</pre>		