Preface

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About This Document

This document provides the details of the Engineering Specials for the Cisco Unified Contact Center Express.

Note Unified CCX Engineering Specials are cumulative, unless specified otherwise. Therefore, you must install the latest Engineering Special available at the time for the Unified CCX version. However, it is not mandatory but beneficial to stay on the latest Engineering Special so that the defect fixes are applied proactively on the system.

Send your feedback to ask-ccx@cisco.com.

Changed History

Change	See	Date
Added CDETs for 11.6(2) ES08	Unified Contact Center Express Release 11.6(2)	September 2021
Added CDETs for 12.0(1) ES04	Unified Contact Center Express Release 12.0(1)	
Added CDETs for 12.5(1) ES02	Unified Contact Center Express Release 12.5(1)	
Added CDETs for 12.5(1) ES03	Unified Contact Center Express Release 12.5(1)	
Added CDETs for 12.5(1) SU1 ES01	Unified Contact Center Express Release 12.5(1)	

Change	See	Date
Added CDETs for 11.6.2 ES02	Unified Contact Center Express Release 11.6(2)	May 2020
Added CDETs for 11.6.2 ES03	Unified Contact Center Express Release 11.6(2)	
Added CDETs for 11.6.2 ES04	Unified Contact Center Express Release 11.6(2)	
Added CDETs for 11.6.2 ES05	Unified Contact Center Express Release 11.6(2)	
Added CDETs for 12.0 ES01	Unified Contact Center Express Release 12.0(1)	
Added CDETs for 12.0 ES02	Unified Contact Center Express Release 12.0(1)	
Added CDETs for 12.0 ES03	Unified Contact Center Express Release 12.0(1)	
Added CDETs for 12.5 ES01	Unified Contact Center Express Release 12.5(1)	