



Use the Administration Control Panel for Cisco Unified Communications Manager (CUCM)

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Switch the Call Agent to Cisco Unified Communications Manager Express

Use this procedure to switch the call agent to Cisco Unified Communications Manager Express.

Step 1 Choose **Administration > Control Panel**.

Step 2 Under the Call Agent Integration: CUCM label, click **Switch to CUCME**.

A warning box appears indicating:

“Warning: This operation will a. permanently delete all non-local site related configuration b. reboot the system automatically Do you wish to continue?”

Step 3 Click **Ok** to switch to Cisco Unified Communications Manager Express or click **Cancel**.

To save or reload Cisco Unity Express, see [Save or Reload Cisco Unity Express, on page 1](#).

Save or Reload Cisco Unity Express



Note This operation takes a few moments to complete.

Use this procedure to save or reload Cisco Unity Express.

- Step 1** Choose **Administration > Control Panel**.
- Step 2** Click **Save Configuration**.
- Step 3** Click **Ok** at the prompt.
- Step 4** Click **Reload Cisco Unity Express**. A dialog box appears warning you that reloading the system will terminate all end user sessions and that any unsaved configuration data will be lost.
- Step 5** Click **Ok** or **Cancel** to complete the task.

To switch the call agent to Cisco Unified Communications Manager Express, see [Switch the Call Agent to Cisco Unified Communications Manager Express, on page 1](#).
