



IoT Services Management

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Information About IoT Services Management

Cisco Catalyst 9800 devices running the Cisco IOS-XE image Version 17.3.2 support Cisco Spaces: IoT Services along with the Network Assurance on Cisco Catalyst Center. However, IoT Services and the Intelligent Capture (iCAP) port configuration are mutually exclusive. That is, if the iCAP feature needs to be enabled on a device, then IoT Services cannot be deployed. Similarly, if IoT Services needs to be enabled on a device, then iCAP feature cannot be deployed. From Cisco IOS XE Cupertino 17.7.1 Release onwards, IoT Services and Intelligent Capture (iCAP) port configuration are allowed to co-exist. That is, when both IoT Services and iCAP features are enabled on the controller, there will be two gRPC connections from the AP.

Following is a table that shows the pairs of configurations that can or cannot coexist on IOS-XE image version 17.3.2 and 17.7.

| Cisco DNA-C Configuration | Cisco Spaces Configuration | Coexistence on IOS-XE Image Version 17.3.2 |
|---|--|--|
| network-assurance enable | ap cisco-dna token <i>token</i> | yes |
| network-assurance icap server port <i>port</i> | ap cisco-dna token <i>token</i> | no |

Cisco Spaces: IoT Services is an end-to-end solution. Hence, you do not need to manually enable IoT services or Dot15 radio on the controller. Dot15 radio is enabled or disabled automatically through Cisco Spaces. However, you can verify if Dot15 radio is enabled from the controller.

Similarly, Cisco Spaces enables gRPC in the **default ap profile configuration** of the controller. You do not need to manually enable it. However, you can verify the same on the controller.

Cisco Spaces enables the **apphost** configuration, which is required for the **default ap profile** configuration. If **apphost** is not enabled by Cisco Spaces, then you must manually enable it. This is required in order to host IOx applications on an AP.

Enabling the Dot15 Radio

When you enable the BLE radio configuration globally, the APs that are joined to the controller enable their BLE radio, if they have the BLE radio chip in their hardware. This configuration will be applied to all the APs that will join the controller after the configuration is enabled.

Procedure

| | Command or Action | Purpose |
|---------------|---|---|
| Step 1 | configure terminal Example: Device# <code>configure terminal</code> | Enters global configuration mode. |
| Step 2 | no ap dot15 shutdown Example: Device(config)# <code>no ap dot15 shutdown</code> | Enables the dot15 radios for APs, globally. |
| Step 3 | ap dot15 shutdown Example: Device(config)# <code>ap dot15 shutdown</code> | Disables the dot15 radio for all APs, globally. |

Configuring the gRPC Token



Note

- The configuration is pushed automatically from Cisco Spaces. There is no need to manually enable gRPC on the **default ap profile** configuration. You can verify the same on the controller
- The NETCONF (NETCONF/YANG configuration) must be enabled on the device for the Cisco Spaces to push the required configuration to the controller. Secure Copy (**ip scp server enable**) must be enabled on the controller so that Cisco Spaces can push the gRPC certificate to the controller.
- The iCAP server port configuration should not be present in the configuration. If it exists, then run the iCAP server port 0 command.

Procedure

| | Command or Action | Purpose |
|---------------|---|---|
| Step 1 | configure terminal Example: Device# <code>configure terminal</code> | Enters global configuration mode. |
| Step 2 | ap cisco-dna token {0 8} cisco-token-number | Configures the Cisco Spaces gRPC token. |

| | Command or Action | Purpose |
|--|--|---|
| | Example: Device(config)# ap cisco-dna token 0 <i>cisco-token-number</i> | 0: Specifies the string as an UNENCRYPTED password. 8: Indicates the placeholder for backward compatibility. |

Enabling gRPC in an AP Profile

The Manage Streams feature of Cisco Spaces pushes the gRPC configuration only to the default AP profile, currently. If you are using a different AP profile, you must manually configure gRPC.

The following procedure explains how to manually enable gRPC on an AP profile that is not the default-ap-profile. Cisco Spaces may not push gRPC on all the AP profiles. Therefore, the following commands can be used to enable gRPC for individual AP profiles.

Procedure

| | Command or Action | Purpose |
|---------------|---|---|
| Step 1 | configure terminal Example: Device# configure terminal | Enters global configuration mode. |
| Step 2 | ap profile <i>ap-profile-name</i> Example: Device(config)# ap profile <i>ap-profile-name</i> | Configures the AP profile and enters the AP profile configuration mode. |
| Step 3 | cisco-dna grpc Example: Device(config-ap-profile)# cisco-dna grpc | Enables the gRPC channel on the APs, in the AP profile. |

Verifying BLE State and Mode

To verify the BLE state and mode, run the following command:

```
Device# show ap ble summary
AP Name          BLE AP State      BLE mode
-----
Axel-1           Up                Advanced (IOx)
Axel-2           Up                Advanced (IOx)
9117-1           Up                Advanced (IOx)
3800-1           Up                Base (Native)
1815             Up                Base (Native)
9120-3           Up                Advanced (IOx)
9120-1           Up                Base (Native)
9115-ax          Up                Base (Native)
9120-2           Up                Base (Native)
```

Verifying BLE Details

To verify BLE details, run the following command:

```

Device# show ap name APXXXX.BDXX.29XX ble detail
Mode report time      : 07/28/2020 09:40:57
Mode                  : Base (Native)
Radio mode            : BLE
Admin state report time : 07/28/2020 09:40:57
Admin state           : Up
Interface report time  : 07/28/2020 09:40:57
Interface              : MSM1
Interface state        : Open
Type                   : Integrated
Capability report time  : 07/14/2020 17:10:49
Capability              : BLE, Zigbee, USB,
Host data report time   : 07/28/2020 09:52:04
Host data
  Device name          : APXXXXBDX
  Dot15 Radio MAC      : 18:04:ed:c5:0e:c8
  API version           : 1
  FW version            : 2.7.16
  Broadcast count       : 4389
  Uptime                : 596050 deciseconds
  Active profile        : viBeacon
Scan Statistics report time : 07/28/2020 09:40:57
Scan statistics
  Total scan records    : 0
Scan role report time   : 07/28/2020 09:43:19
Scan role
  Scan state            : Disable
  Scan interval         : 0 seconds
  Scan window           : 800 milliseconds
  Scan max value        : 8
  Scan filter           : Enable
Broadcaster role
  Current profile type: iBeacon
  Last report time     : N/A
  UUID                 : Unknown
  Major                : Unknown
  Minor                : Unknown
  Transmit power       : Unknown
  Frequency             : Unknown
  Advertised transmit power : Unknown
  Current profile type: Eddystone URL
  Last report time     : 07/28/2020 09:47:17
  URL                  : https://www.cisco.com
  Current profile type: Eddystone UID
  Last report time     : 07/28/2020 09:43:25
  Namespace            : 04d77XXXXXXXXXXXXXXXXXX
  Instance id          : 5df5XXXXXXXXXX
  Current profile type: viBeacon
  Last report time     : 07/28/2020 09:52:04
  Interval              : 450 milliseconds
  Beacon ID            : 0
  UUID                 : 30XXXXXX-3XXX-4XXX-9XXX-d3XXXXXXXXXX
  Major                : 36341
  Minor                : 33196
  Transmit power       : 3 dBm
  Advertised transmit power : 60 dBm
  Enable                : Enable
  Beacon ID            : 1

```

```
UUID : 57XXXXXX-cXXX-4XXX-aXXX-85XXXXXXXXXX
Major : 3875
Minor : 567
Transmit power : 2 dBm
Advertised transmit power : 69 dBm
Enable : Enable
.
.
.
```

Verifying gRPC Summary, Status, and Statistics

To verify the gRPC summary, run the following command:

```
Device# show ap grpc summary
AP Name          AP Mac          gRPC Status
-----
APXXXX.BDXX.F2XX 0cXX.bdXX.66XX  Up
```

To verify the packet statistics on the gRPC channel that also shows the transmit and receive failures, run the following command:

```
Device# show ap name APXXXX.BDXX.F2XX grpc detail
gRPC channel status : Up
Packets transmit attempts : 62
Packets transmit failures : 0
Packets receive count : 62
Packets receive failures : 0
```

