

### **Streaming Telemetry**

- Information About Streaming Telemetry, on page 1
- Gather Points, on page 1
- Subscription, on page 2
- Transport, on page 3
- Scale Considerations, on page 3
- Session, on page 3
- Configuring Telemetry on a Cisco Catalyst 9800 Series Wireless Controller, on page 4
- Troubleshooting Telemetry Support, on page 11

### Information About Streaming Telemetry

Streaming telemetry is a new paradigm in monitoring the health of a network. It provides a mechanism to efficiently stream configuration and operational data of interest from the Cisco Catalyst 9800 Series Wireless Controller. This streamed data is transmitted in a structured format to remote management stations for monitoring and troubleshooting purposes.

This topic explains how to enable the telemetry support the Wi-Fi and system health-related data. Not that telemetry support can be enhanced up to a scale of 1000 access points (APs) and 15000 clients. A single collector setup can be used to subscribe to the requested XPaths. A telemetry feed can be used to subscribe to data elements to monitor APs and clients effectively. Data is provided through the native Cisco wireless models.

### **Gather Points**

Gather points are the top-level XPaths and act as the smallest unit of data exported by a target. Any subscription to an XPath raises to the level of the Gather point, and the target sends updates comprising of all the leaves defined under this Gather point. For example, when you subscribe to an XPath

/access-point-operdata/radio-oper-data/vap-oper-config/ssid, which is part of the Gather point /access-point-operdata/radio-oper-data/vap-oper-config, the reply will comprise of all the attributes that are a part of the Gather point, in this case, AP-VAP-ID, SSID, and WLAN ID.

The following lists the supported Gather points for an XPaths.

**Table 1: Supported Gather Points and Subscription Intervals** 

Supported Gather Point	Subscription Interval
wireless-access-point-oper:access-point-oper-data/ethernet-mac-wtp-mac-map	>=15 mins
/wireless-access-point-oper:access-point-oper-data/capwap-data	>=15 mins
/wireless-access-point-oper:access-point-oper-data/cdp-cache-data/	>=15 mins
/wireless-access-point-oper:access-point-oper-data/radio-oper-stats	>=60 secs
/wireless-access-point-oper:access-point-oper-data/radio-oper-data	>=180 secs
/wireless-access-point-oper:access-point-oper-data/oper-data	>=180 secs
/wireless-rrm-oper:rrm-oper-data/rrm-measurement	>=180 secs
/wireless-client-oper:client-oper-data/dot11-oper-data	>=180 secs
/wireless-client-oper:client-oper-data/common-oper-data	>=15 mins
/wireless-client-oper:client-oper-data/policy-data	>=60 secs
/wireless-client-oper:client-oper-data/sisf-db-mac/ipv4-binding/ip-key/ip-addr	>=15 mins
/wireless-client-oper:client-oper-data/traffic-stats	>=180 secs
/lldp-ios-xe-oper:lldp-entries/lldp-state-details	>=60 secs
/device-hardware-xe-oper:device-hardware-data/device-hardware	>=15 mins
/wireless-mobility-oper:mobility-oper-data/mobility-node-data/ulink-status	>=60 secs
/process-cpu-ios-xe-oper:cpu-usage/cpu-utilization/one-minute	>=60 secs
/platform-sw-ios-xe-oper:cisco-platform-software/control-processes	>=60 secs
/environment-ios-xe-oper:environment-sensors/environment-sensor	>=60 secs
/lldp-ios-xe-oper:lldp-entries/lldp-intf-details	>=60 secs
/interfaces-ios-xe-oper:interfaces/interface	>=60 secs
/platform-ios-xe-oper:components/component	>=60 secs
/mdt-oper-v2:mdt-oper-v2-data	>=60 secs
/wireless-access-point-oper:access-point-oper-data/radio-oper-data/radio-band-info	>=180 secs

### **Subscription**

A subscription binds one or more Gather points and destinations. A Multicast Default (MDT) streams data for each Gather point at the configured frequency (cadence-based streaming).

### **Transport**

The protocol that is used for the connection between a publisher and a receiver is known as the transport protocol, and this decides how data are transmitted. This protocol is independent of the management protocol for configured subscriptions. The supported transport protocols are gNMI and gRPC. The gNMI transport protocol supports JSON encoding of data, while gRPC supports Key-value Google Protocol Buffers (kvGPB) encoding.

### **Scale Considerations**

The following table provides the scale numbers that are applicable to the native model for an XPath set.

Table 2: Scaling Considerations to the Native Model

Attribute	Scale
AP	4000
Client	15000
SSID Per AP	6
BSSID per AP	12
Neighbors per AP	60 (30x2)
Number of Physical Neighbor APs	49
Number of Neighbor Records	60000 records

### **Session**

You can choose to initiate the subscription by establishing a telemetry session between the controller and the receiver. A telemetry session can be initiated using:

- gNMI Dial-In Mode
- gRPC Dial-Out Mode

### gNMI Dial-In-Mode

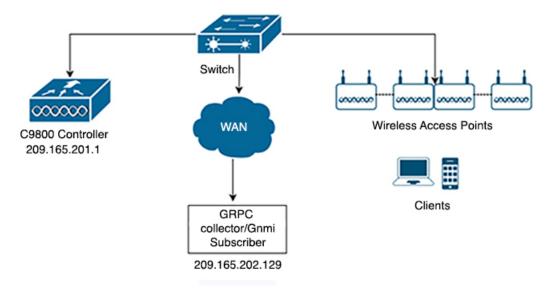
In a dial-in mode, a Model-Driven Telemetry (MDT) receiver dials in to the controller, and subscribes dynamically to one or more Gather points or subscriptions. The controller acts as the server, and the receiver as the client. The controller streams telemetry data through the same session. The dial-in mode of subscriptions is dynamic, which gets terminated when the receiver cancels the subscription or when the session is terminated.

### gRPC- Dial-Out-Mode

In a dial-out mode, the controller dials out to the receiver. Here the controller acts as a client and receiver acts as a server. In this mode, Gather points and destinations are configured and bound together into one or more subscriptions. The controller continually attempts to establish a session with each destination in the subscription, and streams data to the receiver. The dial-out mode of subscriptions is persistent.

Figure 1: Telemetry Session

The following figure explains the telemetry session:



# **Configuring Telemetry on a Cisco Catalyst 9800 Series Wireless Controller**

To configure telemetry on a Cisco Catalyst 9800 Series Wireless Controller, perform the following:

- 1. Enable gNXI in an Insecure Mode
- 2. Enable gNXI in a Secure Mode
- 3. Verify the Status of the Subscription
- 4. Manage Configured Subscriptions

### **Enabling gNXI in Insecure Mode (CLI)**

-	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode

	Command or Action	Purpose
	Example:	Enter your password, if prompted.
	Device# enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	gnxi	Starts the gNXI process.
	Example:	
	Device(config)# gnxi	
Step 4	gnxi server	Enables the gNXI server in insecure mode.
	Example:	
	Device(config)# gnxi server	
Step 5	gnxi port port-number	Sets the gNXI port.
	Example:	The default insecure gNXI port is 9339.
	Device(config)# gnxi 50000	
Step 6	end	Returns to privileged EXEC mode.
	Example:	
	Device(config)# end	
Step 7	show gnxi state	Displays the status of gNXI server.
	Example:	
	Device# show gnxi state	

### **Example**

The following is a sample output of the **show gnxi state** command:

Device# show gnxi state
State Status
----Enabled Up

### **Enabling gNXI in Secure Mode (CLI)**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode
	Example:	Enter your password, if prompted.
	Device# enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	gnxi	Starts the gNXI process.
	Example:	
	Device(config)# gnxi	
Step 4	gnxi secure-server	Enables the gNXI server in secure mode.
	Example:	
	Device(config)# gnxi secure-server	
Step 5	gnxi secure-trustpoint trustpoint-name	Specifies the trustpoint and certificate set that
	Example:	gNXI uses for authentication.
	Device(config)# gnxi secure-trustpoint	
Step 6	gnxi secure-client-auth	(Optional) The gNXI process authenticates the
	Example:	client certificate against the root certificate.
	Device(config)# gnxi secure-client-auth	
Step 7	gnxi secure-port	(Optional) Sets the gNXI port.
	Example:	• The default insecure gNXI port is 9339.
	Device(config)# gnxi secure-port	
Step 8	end	Returns to privileged EXEC mode.
	Example:	
	Device(config)# end	
Step 9	show gnxi state	Displays the gNXI servers status.
	Example:	
	Device# show gnxi state	

### Example

The following is sample output from the **show gnxi state** command:

Device# show gnxi state
State Status
----Enabled Up

## Verifying the Status of a Telemetry Subscription on a Cisco Catalyst 9800 Series Wireless Controller

To verify the status of a subscription, use the following command:

```
Device# show telemetry ietf subscription all
Device# show telemetry ietf subscription 101
Device# show telemetry ietf subscription 101 detail
Device# show telemetry ietf subscription 101 receiver
Device# show telemetry internal connection
Device# show telemetry internal subscription all stats
Device# show telemetry receiver all
Device# show telemetry receiver name < receivers-name>
Device# show telemetry connection all
```

## Managing Configured Subscriptions on a Cisco Catalyst 9800 Series Wireless Controller

Use the **show platform software ndbman switch** {*switch-number* | **active**| **standby**} **models** command to display the list of YANG models that support on-change subscription.



Note

Currently, you can only use the gRPC protocol for managing configured subscriptions.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode
	Example:	Enter your password, if prompted.
	Device# enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	telemetry ietf subscription id	Creates a telemetry subscription and enters
	Example:	telemetry-subscription mode.
Device(config)# telemetry ietf subscription 112		
Step 4	encoding encode-kvgpb	Specifies the Key-value Google Protocol
	Example:	Buffers (kvGPB) encoding.
	Device(config-mdt-subs)# encoding encode-kvgpb	

	Command or Action	Purpose
Step 5	filter xpath path	Specifies the XPath filter for the subscription.
	Example:	
	Device(config-mdt-subs)# filter xpath /wireless access point-oper:access point-oper-data/opwap-data	
Step 6	source-address{ A.B.C.D   X:X:X:X:X }  Example:	Configures the source IP address on the telemetry subscription interface.
	<pre>Device(config-mdt-subs)# source-address ip-address 209.165.200.225   2001:DB8::1</pre>	
Step 7	stream yang-push path	Configures a stream for the subscription.
	Example:	
	<pre>Device(config-mdt-subs)# stream yang-push</pre>	
Step 8	update-policy {on-change   periodic} period  Example:	Configures a periodic update policy for the subscription.
	Device(config-mdt-subs)# update-policy periodic 3000	
Step 9	receiver ip address ip-address receiver-port protocol protocol profile name	Configures a periodic update policy for the subscription.
	Example:	
	Device(config-mdt-subs)# receiver ip address 209.165.201.1 protocol grpc-tcp	
Step 10	end	Exits telemetry-subscription configuration
	Example:	mode and returns to privileged EXEC mode.
	Device(config-mdt-subs)# end	

### **Zero Trust Telemetry**

To configure zero trust telemetry on a Cisco Catalyst 9800 Series Wireless Controller, perform the following:

- 1. Define a protocol
- 2. Define a named receiver
- 3. Configure telemetry subscription

### **Define a Protocol**

### Before you begin

Define crypto trustpoints (CAforMDTserver and IDforWLCclient) and certificates before the telemetry configuration.

#### **Procedure**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 2	telemetry protocol grpc profile profile-name	Configures the protocol gRPC profile and enters
	Example:	gRPC profile name.
	Device(config)# telemetry protocol grpc profile mtlsyang	
Step 3	ca-trustpoint ca-for-mdt-server	Adds the server CA trustpoint.
	Example:	
	Device(config-mdt-protocol-grpc-profile)# ca-trustpoint CAforMDTserver	
Step 4	id-trustpoint wlc-id-trustpoint	Adds the client ID trustpoint.
	Example:	
	<pre>Device(config-mdt-protocol-grpc-profile)# id-trustpoint IDforWLCclient</pre>	

### **Define a Named Receiver**

This procedure defines:

- FQDN DNS name
- Crypto protocol definition

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 2	telemetry receiver protocol receiver-name	Configures the receiver name.
	Example:	
	Device(config)# telemetry receiver protocol collector	

	Command or Action	Purpose
Step 3	host name FQDN-receiver	Adds FQDN DNS name of receiver.
	Example:	
	<pre>Device(config-mdt-protocol-receiver) # host name collector-telemetry.cisco.com 57500</pre>	
Step 4	protocol grpc-tls profile profile-name	Defines the gRPC TLS profile named mtlsyang.
	Example:	
	<pre>Device(config-mdt-protocol-receiver) # protocol grpc-tls profile mtlsyang</pre>	

### **Configure Telemetry Subscription**

This procedure configures:

- Xpath
- Named receiver
- Protocol

	Command or Action	Purpose
Step 1	enable Example:	Enables privileged EXEC mode Enter your password, if prompted.
	Device# enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	telemetry ietf subscription id	Creates a telemetry subscription and enters
	Example:	telemetry-subscription mode.
	<pre>Device(config)# telemetry ietf subscription 113</pre>	
Step 4	encoding encode-kvgpb	Specifies the Key-value Google Protocol
	Example:	Buffers (kvGPB) encoding.
	Device(config-mdt-subs)# encoding encode-kvgpb	
Step 5	filter xpath path	Specifies the XPath filter for the subscription.
	Example:	
	Device(config-mdt-subs)# filter xpath /wirelessble-ltx-qper-ble-ltx-qp	

	Command or Action	Purpose
Step 6	<pre>source-address { A.B.C.D   X:X:X:X:X }  Example: Device(config-mdt-subs) # source-address ip-address 209.165.200.225  </pre>	Configures the source IP address on the telemetry subscription interface.
	2001:DB8::1	
Step 7	stream yang-push	Configures a stream for the subscription.
	Example:	
	<pre>Device(config-mdt-subs)# stream yang-push</pre>	
Step 8	update-policy {on-change   periodic} period	Configures a periodic update policy for the
	Example:	subscription.
	<pre>Device(config-mdt-subs)# update-policy periodic 6000</pre>	
Step 9	receiver-type protocol	Configures type protocol for receiver.
	Example:	
	<pre>Device(config-mdt-subs)# receiver-type protocol</pre>	
Step 10	receiver name receiver-name	Specifies the receiver name.
	Example:	
	<pre>Device(config-mdt-subs)# receiver name collector</pre>	
Step 11	end	Exits telemetry-subscription configuration
	Example:	mode and returns to privileged EXEC mode
	Device(config-mdt-subs)# end	

### **Troubleshooting Telemetry Support**

This document outlines a set of commands for gathering data from Cisco Catalyst 9800 Series Wireless Controller, specifically focused on addressing gRPC telemetry-related issues in support of TAC cases.

Here are a few factors to consider when conducting troubleshooting steps:

- Provide a clear problem description.
- What has changed in the network?
- What was the previous working day/time?
- What is the impact of this problem?



Note

Run all the **show** commands with **show clock** or **terminal exec prompt timestamp** once to log timestamps automatically.

#### **General Guidelines**

For every issue, run the following commands:

- 1. Device# terminal length 0
- 2. Device# show clock
- 3. Device# show tech-support wireless
- 4. Device# request platform software trace archive last 1

#### **Perform Basic Checks**

1. Verify that the requisite processes (particularly pubd) are running using the following commands:

```
show platform software yang-management process
```

2. Capture and validate the telemetry-specific configuration using the following command:

```
show running-config | section telemetry
```

**3.** Check the validity of any subscriptions using the following command:

```
show telemetry ietf subscription all
```

**4.** Check the validity of any named receivers using the following command:

```
show telemetry receiver all
```

**5.** Verify the telemetry subscription states using the following command:

```
show telemetry internal subscription all stats
```

#### **Check Connectivity Issues**

1. Check the state of the subscription receiver using the following commands:

```
show telemetry ietf subscription <id> receiver
```

2. Check the state of telemetry connections using the following command:

```
show telemetry connection all
```

3. Check which subscriptions use a particular connection using the following command:

```
show telemetry connection <index> subscription
```

#### **Capture Debug Logs**

**1.** Enable the following debug options:

```
set platform software trace mdt-pubd chassis active r0 mdt-ctrl debug set platform software trace mdt-pubd chassis active r0 pubd debug set platform software trace mdt-pubd chassis active r0 green-be debug set platform software trace mdt-pubd chassis active r0 green-fe debug
```

```
set platform software trace mdt-pubd chassis active r0 dbal debug set platform software trace mdt-pubd chassis active r0 tdllib debug set platform software trace ios chassis active r0 green-be debug set platform software trace ios chassis active r0 dbal debug set platform software trace ios chassis active r0 tdllib debug
```

- **2.** Recreate the problem.
- 3. Collect debug logs:

```
request platform software trace archive last <days>
```

**4.** Disable debugging using the following commands:

```
set platform software trace mdt-pubd chassis active r0 mdt-ctrl notice set platform software trace mdt-pubd chassis active r0 pubd notice set platform software trace mdt-pubd chassis active r0 green-be notice set platform software trace mdt-pubd chassis active r0 green-fe notice set platform software trace mdt-pubd chassis active r0 dbal notice set platform software trace mdt-pubd chassis active r0 dbal notice set platform software trace ios chassis active r0 green-be notice set platform software trace ios chassis active r0 green-be notice set platform software trace ios chassis active r0 dbal notice set platform software trace ios chassis active r0 dbal notice
```

#### **General Telemetry Diagnostics**

To capture general telemetry diagnostics, use the following command:

```
show telemetry internal diagnostics
```

#### **Generate a Core**

Generate a core using the following commands:

- 1. show clock
- 2. configure terminal
- 3. service internal
- **4.** end
- 5. request platform software process core mdt-pubd chassis active r0

#### **Disable Logging**

Disable the logging using the following commands:

- 1. configure terminal
- 2. no service internal
- **3.** end

#### **Capture CPU Memory**

To capture CPU memory details use the following commands:

```
• show processes cpu platform sorted | i pubd
```

 $^{\bullet}$  show processes memory platform sorted  $\mid$  s pubd