Abilitare la comunicazione sicura tra CMS e CUCM

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Introduzione

In questo documento viene descritto come abilitare la comunicazione tra Cisco Meeting Server (CMS) e Cisco Unified Communications Manager (CUCM).

Prerequisiti

Requisiti

Cisco raccomanda la conoscenza dei seguenti argomenti:

- CMS versione 3.8 e successive
- CUCM e IM&P
- Jabber

Componenti usati

Le informazioni fornite in questo documento si basano sulle seguenti versioni software e hardware:

- CMS versione 3.8
- CUCM e IM&P 14 SU (3)

Le informazioni discusse in questo documento fanno riferimento a dispositivi usati in uno specifico ambiente di emulazione. Su tutti i dispositivi menzionati nel documento la configurazione è stata ripristinata ai valori predefiniti. Se la rete è operativa, valutare attentamente eventuali conseguenze derivanti dall'uso dei comandi.

Premesse

In questo documento viene descritto il processo per stabilire una comunicazione sicura tra CMS e CUCM per la condivisione della presenza di Jabber/app Web. Illustra i passaggi dettagliati per la configurazione e la risoluzione dei problemi relativi all'aggiornamento dello stato degli utenti Jabber durante le riunioni dell'app Web sul CMS. È possibile configurare Meeting Server per aggiornare lo stato della presenza degli utenti Jabber durante una riunione con l'app Web Cisco Meeting Server.

Configurazione

Comunicazione sicura tra CMS e server CUCM/IMP

1e038db166 Identity Self-

Accedere a CUCM nella pagina di amministrazione del sistema operativo, selezionaresecurity > Certificate Management e scaricare il certificato TOMCAT.

cisco Fe	Cisco Unified Operating System Administ	ration						Navigation Cisc
Show - Settin	igs ▼ Security ▼ Software Upgrades ▼ Senices ▼ Help ▼							
Certificate Lis	st							
Generate S	Self-signed 👜 Upload Certificate/Certificate chain 🔋 Generate CSR	Reuse C	ertificate					
CAPF-trust	High_Assurance_SUDI_CA_0a6475524cd8617c62	Trust	CA- signed	RSA	High_Assurance_SUDI_CA	Cisco_Root_CA_2099	08/10/2099	This certificate was used to s Presence of this certificate all securely with UCM using the M
CAPF-trust	Cisco_Basic_Assurance_Root_CA_2099_01a65af15ee994ebe1	Trust	Self- signed	RSA	Cisco_Basic_Assurance_Root_CA_2099	Cisco_Basic_Assurance_Root_CA_2099	05/27/2099	This certificate was used to s Presence of this certificate all securely with UCM using the M
CAPF-trust	CAPE-4c15e524	Trust	Self- signed	RSA	CAPF-4c15e524	CAPF-4c15e524	05/07/2028	
CAPF-trust	Cisco Root CA M2-01	Trust	Self- signed	RSA	Cisco_Root_CA_M2	Cisco_Root_CA_M2	11/12/2037	This certificate was used to s Presence of this certificate all securely with UCM using the f
CAPF-trust	Cisco_Root_CA_2099_019a335878ce16c1c1	Trust	Self- signed	RSA	Cisco_Root_CA_2099	Cisco_Root_CA_2099	08/10/2099	This certificate was used to s Presence of this certificate all securely with UCM using the M
CAPF-trust	Cisco_Manufacturing_CA_SHA2_02	Trust	CA- signed	RSA	Cisco_Manufacturing_CA_SHA2	Cisco_Root_CA_M2	11/12/2037	This certificate was used to s Presence of this certificate al securely with UCM using the f
ipsec	cucm14test.test.com_6dffacb16e53663f3d9af4a66f355758	Identity	Self-	RSA	cucm14test.test.com	cucm14test.test.com	09/30/2028	Self-signed certificate genera

RSA

Certificato Tomcat CUCM

ITLRe

Accedere a Cisco Unified Presence Server (CUPS) nella pagina di amministrazione del sistema operativo, individuare Security > Certificate Management e scaricare il certificato CUPS.

ITLRECOVERY_cucm14

05/01/2028 Self-signed certificate genera 10/04/2025 Certificate Signed by S-WIN2

uludu Cisco	Unified IM and P	resence	Operatin	g Syste	em Administrat	ion	Navigatio	n Cisco Unified IM and Presence OS Administration 👻 Go
CISCO For Cisco	Unified Communications Se	olutions						cisco About Logout
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Certificate List								
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Status								
Certificate List (1 - 23 of 23)							Rows per Page 50 v
Find Certificate List whe	ere Certificate v beg	ins with 💌	Select item or e	nter search	Find Clear Filter			
Certificate	Common Name	Usage	Туре	Кеу Туре	Distribution	Issued By	Expiration	Description
cup	impnew.test.com	Identity	CA-signed	RSA	impnew.test.com	S-WIN2008R2-CA	10/04/2025	Certificate Signed by S-WIN2008R2-CA
cup-ECDSA	impnew-EC.test.com	Identity	Self-signed	EC	impnew.test.com	impnew-EC.test.com	09/30/2028	Self-signed certificate generated by system
cup-trust	Impnew-EC	Trust	Self-signed	EC	Impnew	Impnew-EC	09/30/2028	Trusted local cluster own-certificate
cup-trust	impnew-EC.test.com	Trust	Self-signed	EC	impnew.test.com	impnew-EC.test.com	09/30/2028	Trusted local cluster own-certificate

Certificato Presence CUPS

Scaricare il certificato CA ROOT che ha firmato il certificato Tomcat and Cup.

cisco	Inified Operating System Administration						Navigation Cisco Unified O	S Administration	
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Certificate *	Common Name/Common Name_SerialNumber	Usage	Type	Key Type	Distribution	Issued By	Expiration	Description	
tomcat-trust	cucm14test-EC.test.com 486beedo456be0fb40ff7716b999d3a4	Trust	Self-signed	EC	cucm14test.test.com	cucm14test-EC.test.com	09/30/2028	Trust Certificate	
tomcat-trust	S-WIN2008R2-CA_0d758d12017cb7bf49a9a7381b3d388e	Trust	Self-signed	RSA	S-WIN2008R2-CA	S-WIN2008R2-CA	09/29/2028	Signed Certificate	
tomcat-trust	mphewAdds.com_societoAddsocidointelora VAriodiloridos.	Inust	Serraignea	R5A	impnew.test.com	impnew.test.com	09/30/2028	Trust Certificate	
tomcat-trust	cucm14test.test.com_36a7986900000000004	Trust	CA-signed	RSA	cucm14test.test.com	S-WIN2008R2-CA	10/04/2025	Trust Certificate	
tomcat-trust	impnew-EC.test.com_779ac9d72e3f6e922687583a1071417e	Trust	Self-signed	EC	impnew.test.com	impnew-EC.test.com	09/30/2028	Trust Certificate	
Generate Cellinand	Unload Cartificate/Cartificate chain Canacate CCD Rause Cartificate								

Certificato radice di Tomcat

alada Cis	sco Unified IM a	nd Preser	nce Opera	ting Syste	em A	dminist	rati	on	Navigation Cis	co Unified IM and Presence OS Administration 💙
cisco For	Cisco Unified Communica	tions Solutions								cisco About Log
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Certificate List										
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4 records fo	ound									
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Certificate Lis	t (1 - 4 of 4)									Rows per Page 50
Find Certificate Li	ist where Certificate	✓ begins with	✓ cup-trust		Find	Clear Filter	4			
			Select iter	n or enter search	text N					
Certificate	Common Name	Usage	Туре	Key Type		Distribution		Issued By	Expiration	Description
cup-trust	impnew-EC	Trust	Self-signed	EC	impn	ew		Impnew-EC	09/30/2028	Trusted local cluster own-certificate
cup-trust	impnew-EC.test.com	Trust	Self-signed	EC	impn	ew.test.com		impnew-EC.test.com	09/30/2028	Trusted local cluster own-certificate
cup-trust	S-WIN2008R2-CA	Trust	Self-signed	RSA	S-WI	N2008R2-CA		S-WIN2008R2-CA	09/29/2028	Signed Certificate
cup-trust	impnew	Trust	Self-signed	RSA	impn	ew		impnew	09/30/2028	Trusted local cluster own-certificate
Generate Self-s	igned Upload Certificate/	Certificate chain	Generate CSR	Reuse Certific	ate					

Certificato radice per CUPS

Crea un bundle di certificati CUCM. Per certificato bundle si intende l'inserimento del certificato del server nella parte superiore, del certificato intermedio (qualsiasi) nella parte centrale e del certificato ROOT nella parte inferiore, seguito da un (1) ritorno a capo.

Di seguito è riportato un esempio per il certificato BUNDLE:

1	BEGIN · CERTIFICATE	
2	MIIFqsCCBJOgAwIBAgIKNqeYaQAAAAAABDANBgkqhkiG9w0BAQsFADBBMRMwEQYK	
3	CZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUsEXMBUGA1UEAsMOUy1X	
4	SU4yMDA4UjItQ0EwHhcNMjMxMDA0MTMyNsE2WhcNMjUxMDA0MTMsNsE2WjBXMQsw	
5	CQYDVQQGEwJJTjEMMAoGA1UECBMDa2FyMQwwCgYDVQQHEwNpbmQxDjAMBgNVBAoT	
6	BWNpc2NvMRwwGgYDVQQDExNjdWNtMTR0ZXN0LnR1c3QuY29tMIIBIjANBgkqhkiG	
7	9w0BAQEFAAOCAQ8AMIIBCgKCAQEAoYE9sn27hV05JUwAEwutEy5RA4WwsxIvkqEI	
8	ah0fDpRI2GgY+mrH9q70hAvG3uDYBtBHKYJpkYepeULNjZkhO7a39IeeJMG8/q28	
9	SCkZ+j1VIyw8gt+CnG6E6ibCD+HNdtKfwL0ipSd1TnlieX6DsF05Z1K4Alm4yrsN	
10	+b0/wSIkfV0+ValyC90nbTCUkIKgvqvqGzdiyndb6TRfhi+w4RD+0NgOBjWHqcXX	
11	WXgp9JWYQdy7YeX8Y2k1jBAyRhSPfa35hojy470hE91N8axmHRm2m5htqEe0kSOy	
12	2oO9pj7f7AqlwsVAfVpQCxx1ZsXtZARHpGdswpm4M8r5MoXPtwIDAQABo4ICjTCC	
13	AokwDgYDVR0PAQH/BAQDAgWgMB0GA1UdJQQWMBQGCCsGAQUFBwMBBggrBgEFBQcD	
14	AjAoBgNVHREEITAfggh0ZXN0LmNvbYITY3VjbTE0dGVzdC50ZXN0LmNvbTAdBgNV	
15	HQ4EFgQUTMTpsuTuO5EBHZwgGFb6qii7MS8wHwYDVR0jBBgwFoAUaL6fIQ4Vp+QI	Server Certificate on TOP
16	UDs/X6MwFAVhJ4IwgcgGA1UdHw3BwDCBvTCBuqCBt6CBtIaBsWxkYXA6Ly8vQ049	
17	Uy1XSU4yMDA4UjItQ0EsQ049V010MjAw0FIyLENOPUNEUCxDTj1QdWJsaWM1MjBL	
18	ZXk1MjBTZXJ2aWN1cyxDTj1TZXJ2aWN1cyxDTj1Db25maWd1cmF0aW9uLERDPVMs	CUCM TOMCAT CERT
19	REM9Y29tP2N1cnRpZmljYXR1UmV2b2NhdG1vbkxpc3Q/YmFsZT9vYmp1Y3RDbGFs	CUCM TOMCAT CERT
20	csljUkxEaXN0cmlidXRpb25Qb21udDCBugYIKwYBBQUHAQEEga0wgaowgacGCCsG	
21	AQUFBsAChoGabGRhcDovLy9DTj1TLVdJTjIwMDhSMi1DQSxDTj1BSUEsQ049UHVi	
22	bG1jJTIwS2V5JTIwU2Vydm1jZXMsQ049U2Vydm1jZXMsQ049Q29uZm1ndXJhdG1v	
23	bixEQs1TLERDFWNvbT9jQUN1cnRpZm1jYXR1P2Jhc2U/b2JqZWN0Q2xhc3M9Y2Vy	
24	dG1maWNhdG1vbkF1dGhvcm10eTA9BgkrBgEEAYI3FQcEMDAuBiYrBgEEAYI3FQiF	
25	yrsWhcnoHIXBjS6B5uhFhsusPgeGpusehts3XAIBZAIBAjAnBgkrBgEEAYI3FQoE	
26	GjAYMAoGCCsGAQUFBwMBMAoGCCsGAQUFBwMCMA0GCSqGSIb3DQEBCwUAA4IBAQCQ	
27	hREe6ZJHVx1N7JNgY0REi4V953FiyQPIVYFYVEdaKA1+Afv1S214D7ohFIjL5rSA	
28	ThWiFFSW1mEa5Cj1g9gi21eHIZuDuoR6XEKWB/bkC9BXoDkKMFV7bh9CoOsFmXk8	
29	r6xeN7HScAHAs3wFILUnAip1KP/7odBkNUsgT39NJAL1UgVPpT81r61k8OR5TaYI	
30	9vs4dw5oCqsI7Z0Av8ZDKNfDTsWoOGtUZdCMIxasJ05ALmMBtagqYBNj16URkR8i	
31	f2sOkb+NdPZD4XAEOOtW8rjil24ukr7JBgeWYsjsD2tsZsJgslMprNaVuMDh280Q	
32	JQFAiCOp2GgYjkJBZcH2	
33	END CERTIFICATE	
34	BEGIN · CERTIFICATE	
35	MIIDXTCCAkWgAwIBAgIQDXWNEgF8t79Jqac4Gz04jjANBgkqhkiG9w0BAQsFADBB	
36	MRMwEQYKCZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUGA1UE	
37	AxMOUy1XSU4yMDA4UjItQ0EwHhcNMjMwOTI5MTMxMsIsWhcNMjgwOTI5MTMyMsIy	
38	WjBBMRMwEQYKCZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUG	
39	AlUEAxMOUy1XSU4yMDA4UjItQ0EwggEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwggEK	
40	AoIBAQCXa6tjSyOUyn6GkoSbe98SaSKrUNGbCORKnI41tWEiX0vPITEsqZUPRJq4	
41	7C8useeDiJPUbWAY9e8F4nm+VhGSEKqkwekrlJAF1mV4hkypxR0Wz64b4yO4Ln8e	
42	3E/F6/SXA6HOqHDylqlQMWSA/PXB441GKbSnfA4pjTBSnMP5WL+iBruYHp9tX6EJ	Root certificate at bottom
43	IJq5Fe+RZYNh/mLuB+0Qf10Cn4sqsxZGf8DxhJNHU+2mSq7h319exxioDcwiVwZO	
44	xqUKrvBs6jBtOg4Kvs3za4AHyP91SAA2vp42MwtBdis8O3wx+vm/HoVr0fHum/W1	
45	292iwR9JxA4tKoJHVpBwMVnrK7TrAgMBAAGjUTBPMAsGA1UdDwQEAwIBhjAPBgNV	
46	HRMBAf8EBTADAQH/MB0GA1UdDgQWBBRovp8hDhWn5AhQOz9fozAUBWEngjAQBgkr	
47	BgEEAYI3FQEEAwIBADANBgkqhkiG9w0BAQsFAAOCAQEAV5nsa91K4BISCAuBgMMe	
48	YSPExL5kExPQcFtJtlFjnC5uTC4I0MQQFfuralBQfr4DokDXK5892npt5DAFors5	
49	k60GpH1bRPBaoxJhK0TaSimL6yAZ0fZo380nrVRDZKlug/1VeXF/2h1TeZc73utt	
50	k5sqcwqTQO4NHrBp0Udybmpf2L5BJhlctoH490PI0HEbmVDE0WALKX1iqsuEZrmm	
51	Mr10MRRLs2ZBpX2WSqw90IrmpWI3fds2kE2S1DvuaNcc7B8W0hgWT3HxnvuMTvZi	
52	b6Yf7hb5F3ZSOpHFU1bZ22tqk4qouEigyoaUZaLcVhV5UdBCCvwyU19vU6+EscnM	
53	Wy==	
54	END · CERTIFICATE	
55		
		just 1 carriage return

Pacchetto di certificati Tomcat

Crea un bundle di certificati CUPS. Per certificato bundle si intende l'inserimento del certificato del server nella parte superiore, del certificato intermedio (qualsiasi) nella parte centrale e del certificato ROOT nella parte inferiore, seguito da un (1) ritorno a capo.

1	BEGIN CERTIFICATE	
2	MIIFqTCCBJGgAwIBAgIKNrMm8gAAAAABTANBgkqhkiG9w0BAQsFADBBMRMwEQYK	
3	CZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUGA1UEAxMOUy1X	
4	SU4yMDA4UjItQ0EwHhcNMjMxMDA0MTMsOTU0WhcNMjUxMDA0MTM0OTU0WjBjMQsw	
5	CQYDVQQGEwJJTjEOMAwGA1UECBMFa2FybmExDDAKBgNVBAcTA2JnbDEOMAwGA1UE	
6	ChMFY21sY28xDDAKEgNVEAsTA2thcjEYMEYGA1UEAxMPaW1wbmV3LnR1c3QuY29t	
7	MIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAkHb9jsWyhi6i4IkSx8hC	
8	21U5L2HBQ28RDQw1vT3CFGZut+dayK9KshYtsOAhRFwLPWgGtABJWMr98f+DM0RG	
9	FsmCtNolZsEOqSQCR6b/kbQuC+6LhhgpIM8I44StLaAF4neZ/5dmCU9sJNCpnbpH	
LO	EbgbXKhW8V4ZBZeLP0T2savk5V+vriGuMjV299vGrEu49kB0EN2M+mnfcnf2OxT5	
11	wtFqCY9jijKSKC4Ocu6iJS8A7Hi/yJQJ1NeUmnLpGpF/HKUrclu5pBdfiV1EXBkS	
12	LX2bm49PFGRS0guxJ2VC457vmAqACqKvwE5s3HvW1t3Tp1WE4AZt5n3s9tsYS0C7	
13	bwIDAQABo4ICfsCCAnswHQYDVR01BBYwFAYIKwYBBQUHAwEGCCsGAQUFBwMCMA4G	CUDE Castificate
14	A1UdDwEB/wQEAwIFoDAaBqNVHREEEsARgg9pbXBuZXcudGVsdC5jb20wHQYDVR00	COPS Certificate
1.5	BEYEFOxvmV/jdcIDMEVOjsWR/vRAo9ktMB8GA1UdIwQYMBaAFGi+nvEOFafkCFA7	
16	P1+jMBQFYSeCMIHIBaNVHR8EgcAwgb0wgbgggbeggbSGgbFsZGFw0i8vL0NOPVMt	
7	V010MiAwOFIvLUNBLENOFVdJTijwMDhSMixDTilDRFAs0049UHVibGliJTIwS2V5	
18	JTIwU2VvdmljZXMs0049U2VvdmljZXMs0049029uZmlndXJhdGlvbixE0s1TLERD	
.9	PWNybT9jZXJ0aWZpY2F0ZVJ1dm9jYXRpb25MaXN0P2Jhc2U/b2JgZWN002xhc3M9	
20	Y1JMRG1sdHJpYnV0aW9uUG9pbnOwgboGCCsGAOUFBwEBBIGtMIGgMIGnBggrBgEF	
21	BOcwhoa Bernwk YXA 6Luß vO049Uv1XSU4vMDA4UijT±00E=00490U1BLENOPVB1Ymvn	
12	YulluMEt.] = SiluMEN1 cn2nY2VsLENOPUN1 cn2nY2VsLENOPUNybm2nZ2VyYXBnb24 s	
22	REMGILINE De 1 ib 20 / YOFD2XJ0 a W2p Y2 F0 Z T9 i YXN1 P29 i amVidEN «YXNs PWN1 cmPm	
24	2ml i VXRnb25BdXRob2JndHkwPOYJKwYBBAGCNwIIHBDAwLaYmKwYBBAGCNwIIIhca7	
25	FoX.16BvFvY0vc=hoDVb1 =z4HbchzHohc91vC2W0C2OTwJvVJKvVRB3CC1vUKBBov	
26	CD1KBaarBaFFBO-D111KBaarBaFFBO-D1i1NBakahkiG9v0B10+F11OC10F1UJDv	
27	2=MOFWaIW4bisbs/VCDCbIMDG54TF+FINTBasoavaw12XI1do0.JiN3T7Xd+Fo3G0	
28	IVD:DN2g226wiV5C2;+TL=/sUnc1C5wM6krI/8DFnBernerwhOUdgDIIChn4g21;NU	
20	-N-B-TLaOVOU-2/FU-BOhUb1DGovfryMi50+40b15vVc88b0bopI1T/8c2mv5m27	
10	D5=	
21	V22+T.TC=v12vD+4+acOviVEVND8m8+WTRTIF=+aV2aUba8ff0FaDVVf/7mWrR.TDD	
12	2m/lton=21Ud=FFUDu==	
12	FND: CEDITICITE	
14	BEGIN CERTIFICATE	
25	MIDVTCCLARATEL TODVENE F8+70 Tex = 4C=0.4 + 1 ME = L + L + C0=0Blo=FlDEE	
16	MDM-FOVECTI-17D-1 COBCDVDV20+MDF-D-VECTI-17D-1 COBCDVBIL-PV/BILS1	
17	AMOLULY SHALADS AND	
10	KINDUYIASUYYEETTI 2D. CORCEVEN 20. WERE STRATES SALENA GORCEVEN	
10	a j DERRAWEGI KCZIMI ZE Y DOGOGKI DI Z SERKEWOWI KCZIMI ZE Y DOGOGKI DO SE KADOG	
10	A TRACCY - C+ 2 - OTHER C + - 0.0 - 0.0 - 0.0 - 0.0 - 1.1 - WP: VO- DTPP 2000 T-4	
11	2C0Di TDILWAYOOFA	
10	<pre>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>></pre>	Root Certificate
12	3E/FC/SARCHOGNDYIGIQHWSA/FAB44IGABSHIA4DJIBSHAFSWL+IBFUINPFEACES	
1.6	10q3fe+K21WA/mLub+Ogrioch43qsx26fbDxh0Wh0+2m3q/h319exx10bcw1vw20	
171	xquarvoscjotogaavsszaanyrsisaasvpaswebdiscoswarvom/novrornum/wi	
10	2921WK90KA4CK00NVPDWHVNTK/IIAGMDAAGJUIDPHASGAIUdDWQLAWIDNJAPDGNV	
10	nkhbriolbinukun/mbuGaluduggwbbkovponunwnSangussiosAubwlngjAgbgar	
10	DGFFF11stAFFAATDADADGKGUK169WUDAUSTAAOCAUEAVSDS291K4D1SCAUBGMMe	
10	ISFERLSRERFUCTUTEITINCOULCHIONOUTTUTEIBUTTHORDENASSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSS	
19	KOUGPHIDRPDAORJHKUTADIMLOYAZUTZO380hrVRDZKIUG/IVEXr/ZhITeZc73utt	
10	KosgewgiQuawnropuudyompiziosinictoH490Pi0H2bmvD2UWALKXligsuEZimm	
10	MITUMAKL522DDA2W5qW901Impw13IG52KE251DvuaNcc7B6W0ngWI3HxnyuMTy21	
22	Deir/nber3250phr01b222tqk4qouE1gyoa02aLcVhV50dBCCvwy019y06+EscnM	
10		
1	END CERTIFICALE	
00		



Pacchetto certificati CUPS

Eseguire il push dei certificati bundle creati in precedenza nel server CMS tramite WinSCP.

Name	Size	Туре	Name	Size	Changed	Rights	Owner
		Parent director	C2wip.key	198 KB	5/16/2020 3:44:38 PM	rrr	admin
cupbun.cer	4 KB	Security Certifi	CA.cer	198 KB	8/17/2021 9:36:00 PM	rrr	admin
eucmbun.cer	4 KB	Security Certifi	CA222.cer	198 KB	8/17/2021 10:53:32 PM	rrr	admin
			CA2222.cer	198 KB	8/24/2023 9:35:26 AM	rrr	admin
			CB1.csr	198 KB	8/24/2023 2:58:43 PM	rrr	admin
			CB1.key	198 KB	8/24/2023 2:58:43 PM	rrr	admin
			CB222.cer	198 KB	8/17/2021 11:07:26 PM	rrr	admin
			CB222.csr	198 KB	8/18/2021 4:21:01 AM	rrr	admin
			CB222.key	198 KB	8/18/2021 4:21:01 AM	rrr	admin
			CB2222.cer	198 KB	8/24/2023 9:35:26 AM	rrr	admin
			a) cmm.csr	198 KB	4/20/2022 11:12:14 PM	rrr	admin
			🗋 cmm.key	198 KB	4/20/2022 11:12:14 PM	rrr	admin
			Cms.cer	198 KB	9/21/2021 12:18:15 PM	rrr	admin
			and cms.lic	198 KB	10/26/2023 5:54:51 PM	rrr	admin
			🙀 cucmbun.cer	198 KB	10/4/2023 7:18:03 PM	rrr	admin
			La cup.cer	198 KB	10/4/2023 3:51:03 PM	rrr	admin
			cupbun.cer	198 KB	10/4/2023 7:22:10 PM	rrr	admin
			Feb_09_2023_14_14.bak	518 KB	2/9/2023 2:13:12 PM	rrr	admin
			Feb_10_2023_13_27.bak	518 KB	2/10/2023 1:25:05 PM	rrr	admin

Copia del bundle di certificati nel CMS

Assegnare il certificato del bundle TOMCAT su Callbridge utilizzando callbridge ucm certs <cert-bundle>.



Trust certificato Callbridge

Assegna certificato bundle server CUP su Callbridge tramite callbridge imps certs <cert-bundle>.



Eseguire ilcallbridge comando per verificare se i bundle di certificati sono assegnati.



Controllo certificato trust Callbridge

Accedere a CUCM come amministratore CM, passare a User Management > User Settings > Access Control Group, fare clic su Add New e creare un gruppo di controllo di accesso CUCM_AXL_Group.

cisco	Cisco Uni For Cisco Unif	fied CM Ad	dministratio	on				
System 💌	Call Routing 👻 Me	dia Resources 🔻	Advanced Features	 Device 	Application 👻	User Management 🔻	Bulk Administration 💌	Help 🔻
Access Co	ontrol Group Cor	figuration						
Save								
_ Status —								
i Statu	ıs: Ready							
Access C	ontrol Group Inf	ormation —						
Name*		CUC	CM_AXL_GROUP					
Available	for Users with Use	r Rank as * 1 -	Default User Rank			~		
Save								
(i) *- in	dicates required it	em.						
Creazione d	i un gruppo AXL							

Assegnare il ruolo Standard AXL API Access al gruppo di controllo di accesso creato in precedenza.

Cisco Unified CM Administration For Cisco Unified Communications Solutions	Skip to Content Navigation Cisco Unified CM Administration cisco About
System • Call Routing • Media Resources • Advanced Features • Device • Application • User Manager	pent 💌 Bulk Administration 👻 Help 💌
Access Control Group Configuration	Related Links: Back To Find/List
📊 Save 🗶 Delete 🗈 Copy 👍 Add New	Back To Find/List Assign Role to Access Control Group
Status: Ready	Roles Dependency Records
Access Control Group Information Name* CUCM_AXL_GRDUP Available for Users with User Rank as * 1 - Default User Rank v	

Assegnazione dell'accesso API al gruppo AXL

Name* CUCM_AXL_GROUP	
Role Assignment	
Role Standard AXL API Access	
	Assign Role to Group Delete Role Assignment
Save	

Passare aUser Management > Application User, fare clic su Add New e creare un utente applicazione AXLuser. Assegnare quindi il gruppo di controllo di accesso creato in precedenza.

m • Cas Routing • Media Resources • Advanced Peatures • Device • Application • User Management • Buik Administration • Hep •		
lication User Configuration		
544		
lus		
Status: Ready	Find and List Access Control Groups — Mozilla Firefox —	×
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r ID ⁸ ashaset	O A https://10.106.113.229/ccmadmin/userGroupFindList.	
Im Passuord	Perdonal Multi America Control Communication	
A Credentials	Pind and List Access Control Groups	
Im Dipest Credentials	Select All Clear All High Add Selected	
resence Group* Standard Presence group v		
Rank* 1-Default User Rank v	statu	
Accept Presence Subscription	3 30 records found	
Accept Out-of-dialog REFER		
Accept Unsolicited Notification	Access Control Group (1 - 30 of 30) Rows p	er Page 50
locept Replaces Header	Find Access Control Group where Name ~ tegins with ~ Find Clear Filter @	
a faformation		
	Admin-3rd Party APL	1
Auto-registration Template	Application Clant Users	1
CSPieel Device Association	CUCH_AKL_GROUP	1
SEPOBIOADSP6366 (Fills more House Points)	SCHOOL OWN	1
SEPURPORT STOLEN	Standard CAR Admin Users	1
**	Standard CCH Admin Users	5
	Standard CCM End Users	1
	Standard CCM Gateway Administration	1
	Standard CCH Phone Administration	1
able Profiles	Standard CCH Read Only	1
	Standard CCH Server Haintenance	1
	Standard CCM Server Honitoring	1
**	Standard CCM Super Users	1
Controlled Device Profiles	 Standard Confidential Access Level Users 	1
	Standard CTI Alex Call Honitoring	1
	Standard CTI Allow Call Park Monitoring	1
DE Tafaccuillas	Standard CTI Allow Call Recording	1
r andre fait fait for fine (Standard CTI Allow Calling Number Modification	1
	Standard CTI Allow Control of All Devices	1
	 Standard CTI Allow Control of Phones supporting Connected Xfer and conf 	1
View Details	 Standard CTI Allow Control of Phones supporting Rollover Hode 	1
and all a second s	Standard CTI Allow Reception of SRTP Key Matanial	1 I
	Standard CTI Enabled	1
Add to Access Control Group	Randard CTI Sesure Connection	1
	Standard EM Authentication Proxy Rights	8

Creazione di un utente e assegnazione di un gruppo AXL

Creare un utente CUP e assegnare i due ruoli seguenti: Third Party Application Users e Admin-3rd Party API.

Application User Configu	aration			
🔜 Save 🗙 Delete 🗋 Copy 🕂 Add New			https://10.106.113.229/ccmadmin/userGroupFindList.do?whe 50%	ය ≡
Application User Informa	tion			
User ID*	cupuser Ed	it Credential	Find and List Access Control Groups	
Password			Select All Clear All Ad Selected 🕎 Close	
Confirm Password				
Digest Credentials			1 31 records found	
Confirm Digest Credentials				
BLF Presence Group*	Standard Presence group v		Access Control Group (1-31 (31)	Rows ner Rene St. v
User Rank*	1-Default User Rank v			tons bei cabe 20
Accept Presence Subscrip	stion		Find Access Control Group where Name * Degins with * ad Find Clear Filter 🕹 📼	
Accept Out-of-dialog REF	rea		Name *	Rank
Accept Unsolicited Notific	ation		Admin-3rd Party API	1
Accept Replaces Header			Application client users	1
Device Information		100	CUCM_ANL_GROUP	1
vevice information			CUP_User_GRP	1
AVAIADIE DEVICES	Auto-registration Template		Standard Audit Users	1
	CSPtest	Device Association	Standard CAR Admin Users	1
	SEP0896AD5F6396	Find more Route Po	Standard CCN Admin Users	1
	SEP08964D5F6397		Standard CCM End Users	1
	**		Standard CCM Gateway Administration	1
Controlled Devices			Standard CCM Phone Administration	1
			Standard CCM Read Only	1
			Standard CCM Server Maintenance	1
Available Profiles			Standard CCM Server Monitoring	1
			Standard CCM Super Users	1
			Standard Confidential Access Level Users	1
	~		Standard CTI Allow Call Monitoring	1
CTI Controlled Device Profile	***	_	Standard CTI Allow Call Park Monitoring	1
		*	Standard CTI Allow Call Recording	1
		^	Standard CTI Allow Calling Number Modification	1
			Standard CTI Allow Control of All Devices	1
CAPF Information			Standard CTI Allow Control of Phones supporting Connected Xfer and conf	1
Associated CAPF Profiles			Standard CTI Allow Control of Phones supporting Rollover Mode	1
			Standard CTI Allow Reception of SRTP Key Material	1
	10-10	-	Standard CTI Enabled	1
	1 77871 5	1010	Standard CTI Secure Connection	1
CPermissions Informatio	n		Standard EM Authentication Proxy Rights	1
Groups			Standard EM Roaming Across Clusters Super Users	1
	Add to A	ccess Control Group	Standard Packet Sniffer Users	1
	Remove I	rom Access Control Group	Standard RealitimeAndTraceCollection	1
Roles			Standard TabSync User	1
			Third Party Application Users	1
			Carlos de Carlos de Carlos Carlos	
	View Details		(approved) (region with (region approximation (region))	

Creazione utente CUP

Abilitare la verifica dei certificati per i certificati CUCM e Cisco Unified Communications Manager IM & Presence Service (IMPS) sul CMS utilizzando:

callbridge ucm verify <enable/disable>

callbridge imps verify <enable/disable>



Callbridge verifica i certificati CUCM e CUPS

Verificarlo eseguendo il callbridge comando.



Controllo dei comandi di Callbridge

Aggiungere ora il nome di dominio completo (FQDN) CUCM e l'utente **AXL** e **CUPS** creati in precedenza su CMS using callbridge ucm add <hostname/IP> <axl_user> epresence_user>.

axl_user = utente AXL su CUCM

presence_user = Utente CUP creato in precedenza

```
wb3>
wb3> callbridge ucm add <hostname/IP> <axl_user> <presence_user>
Onlv 1 UCM node is allowed. Delete existing UCM node to add a new UCM node.
wb3> callbridge ucm add cucm14test.test.com axluser cupuser
Enter axl user password:
Enter presence user password:
UCM node updated successfully. Restart the callbridge for changes to take effect.
wb3>
wb3>
```

Aggiunta di CUCM a Callbridge

Ora, verificare se CMS considera attendibili i servizi CUCM con l'aiuto di:

callbridge ucm <hostname/IP> axl_service status

callbridge ucm cucm14test.test.com axl_service status



callbridge imps <hostname/IP> <presence_user> presence_service status

wb3> callbridge imps impnew.test.com cisco presence_service status



Stato presenza Callbridge

I servizi disponibili consentono a CUCM e CMS di considerarsi reciprocamente attendibili per i servizi AXL e Presence.



CUCM ha utenti Lightweight Directory Access Protocol (LDAP) sincronizzati e anche aggiornati su CUPS. Gli utenti devono avere lo stesso ID utente dell'app Web e Jabber JID e devono essere connessi all'app Web con lo stesso ID utente, per poter aggiornare la presenza in Jabber.

Configurazione specifica CUCM per la condivisione della presenza tra Webapp e client Jabber

Per CUCM deve essere configurato LDAP.

Sistema LDAP:

LDAP System Configuration							
– Status –							
Please Delete All LDAP Directories Before Making Changes on This Page							
Please Disable LDAP Authentication Before Making Changes on This Page							
LDAP System Information							
Enable Synchronizing from LDAP Server							
LDAP Server Type Microsoft Active Directory	~						
LDAP Attribute for User ID sAMAccountName							

Configurazione LDAP CUCM 1

Directory LDAP:

LDAP Directory Related Links: Back to											
🔚 Save 💥 Delete [Copy 🍖 Perform Full Sync Now 🕂 Add New											
CLDAP Directory Information											
LDAP Configuration Name*	ADDOT240										
LDAP Manager Distinguished Name*	administrator@test.com										
LDAP Password*											
Confirm Password*					=						
LDAP User Search Base*	Arch Base ⁴ Olladrano DCatest DCarom										
LDAP Custom Filter for Users	< None >			~							
Synchronize*	O Users Only	Users ar	nd Groups								
LDAP Custom Filter for Groups	< None >			~							
LDAP Directory Synchronization Schedule Perform Sync Just Once Perform a Re-sync Every* 7 DAY											
└── ┌Standard User Fields To Be Synch	nronized —										
Cisco Unified Communications Mana	ger User Fields	LDAP Attribu	te						Cisco Unified Communications Manager User Field	ds LDAP Attribute	
User ID		sAMAccount	lame						First Name	givenName	
Middle Name		middleName	~						Last Name	sn	
Manager ID		manager							Department	department	
Phone Number		telephoneNu	mber 🖌						Mail ID	mail	
Title		title							Home Number	homephone	
Mobile Number		mobile							Pager Number	pager	
Directory URI		mail	`						Display Name	displayName	

Configurazione LDAP CUCM 2

Autenticazione LDAP

CUCM 3

Configurazione LDAP CUCM 1 Configurazione LDAP CUCM 1 Configurazione LDAP CUCM 1

	Save							
	Status Status: Ready							
	LDAP Authentication for End User	s						
	✓ Use LDAP Authentication for End							
	LDAP Manager Distinguished Name*	administrator@test.com						
	LDAP Password*	••••••						
	Confirm Password*	••••••						
	LDAP User Search Base*	OU=Acano,DC=test,DC=com						
└────────────────────────────────────								
Configurazione LDAP	Hos Add Another Redundant LDAP Ser	t Name or IP Address for Server*	LDAP Port* Use TLS					

Utenti estratti da LDAP in CUCM con Mail-ID configurato:

End User Configuration								
🔚 Save 🗶 Delete 🕂 Add New 阃 Revoke Refresh Token								
Status Status: Ready								
User Information ——								
User Status User ID* Self-Service User ID	Active Enabled LDAP Synchronized User test 1000							
PIN	•••••	Edit Credential						
Confirm PIN	••••••							
Last name* Middle name	test							
First name	test							
Display name Title	test test							
Directory URI Telephone Number Home Number	test@test.com							
Mobile Number								
Pager Number								
Mail ID Manager User ID	test@test.com							

Utenti in CUCM

Utente CUCM aggiornato sul server CUPS:

ababi	Cisco Unified CM	IM and Pres	ence Adm	Navigation: Cisco Unified CM IM and Presence Administration 👻 Go					✓ G0			
cisco	For Cisco Unified Communi-	cations Solutions						4	A8	cisco	Logout	About
System -	Presence • Messaging •	Application - Bulk /	Administration 🔫	Diagnostics -	Help 👻							
E Presence	ce Topology	Node User Assi	gnment (impr	ew.test.com)								
6-1	impnew.test.com	Status										
All U	assigned Users (0)	i 2 records	found									
All Assigned Users (2)												
		User Assignm	ient (1 - 2	of 2)						Rows p	per Page	50 v
		Find User Assig	nment where L	Jser ID 🗸 🗸	begins with v		Find Clear Filter	4				
		User ID 🔺	First Name	Last Name	IM Address	Directory URI	Failed Over	Node		Presence R	edundancy G	roup
		test	test	test	test@test.com	test@test.com		impnew.test.com	De	faultCUPSu	bcluster	
		test2	test2	2	test2@test.com	test2@test.com		impnew.test.com	De	faultCUPSu	bcluster	

Utenti in CUPS

La stessa directory LDAP è configurata anche nel CMS. Il database utenti viene estratto e sincronizzato su CMS.



Status 🔻 Configuration 🔻 Logs 🔻

Users			
Filter	Submit Query		
Name	Email		
Gogi	gogi@s.com	gogi@s.com	
Saiacano	saiacano@s.com	Saiacano@s.com	
cms user	cmsuser1@saml.com	cmsuser1@saml.com	
go go	gogo@federation.com	gogo@federation.com	
ivrman	ivrman@s.com	ivrman@s.com	
joey	joey@s.com	joey@s.com	
popo1 1	popo11@saml.com	popo11@saml.com	
prashant	prkapur@s.com	prkapur@s.com	
replication user	replicationuser@saml.com	replicationuser@saml.com	
sai 1	sai1@saml.com	sai@saml.com	
sai1 acano	sai1acano@federation.com	sai1acano@federation.com	
saml superuser	ssosuperuser@saml.com	ssosuperuser@saml.com	
sankar v		sankar@s.com	
shakur 2pac	2pac@s.com	2pac@s.com	
test test	test@test.com	test@test.com	
test2	test2@test.com	test2@test.com	
user 1	user1@saml.com	user1@saml.com	

Utenti CMS

Ora, poiché è già stato verificato che il sistema CMS può considerare attendibile CUCM, è possibile procedere con il test della presenza.



Aggiunta di CUPS e CUCM a CMS

Verifica

Firmato su due client con lo stesso utente (sincronizzato dallo stesso LDAP):



Accesso utente in Jabber e webapp

Entrambi i client hanno eseguito l'accesso allo stesso utente test@test.com.



Presenza in Jabber e Webapp prima della chiamata



Lo stato della presenza cambia quando la chiamata viene aggiunta da webapp

Quando un utente Jabber accede all'app Web e si unisce a una riunione, il server di riunione aggiorna lo stato di Jabber su 'In una riunione, In una chiamata' e torna allo stato precedente dopo che l'utente ha terminato la riunione. Ad esempio, se lo stato dell'utente su Jabber mostra 'Disponibile', viene aggiornato a 'In riunione, In chiamata' quando si è in riunione con un'app Web. Quando l'utente abbandona la riunione, lo stato di Jabber viene impostato nuovamente su 'Disponibile'. Se l'utente Jabber partecipa a un'altra riunione/chiamata mentre partecipa alla riunione dell'app Web, il Meeting Server non aggiorna lo stato di Jabber. Se l'utente Jabber ha impostato il proprio stato su 'DND - Non disturbare' prima di partecipare alla riunione dell'app Web, Meeting Server non aggiorna lo stato di Jabber. Se l'utente aggiorna manualmente lo stato di Jabber in qualsiasi momento durante la riunione dell'app Web, Meeting Server non ignora lo stato dell'utente aggiornato manualmente.

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