

Probleemoplossing voor Kubernetes Pod-crash op CNDP

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Inleiding

Dit document beschrijft hoe u problemen kunt oplossen bij pod crash op Cloud Native Implementation Platform (CNDP).

Voorwaarden

Vereisten

Er zijn geen specifieke vereisten van toepassing op dit document.

Gebruikte componenten

Dit document is niet beperkt tot specifieke software- en hardware-versies.

De informatie in dit document is gebaseerd op de apparaten in een specifieke laboratoriumomgeving. Alle apparaten die in dit document worden beschreven, hadden een opgeschoonde (standaard)configuratie. Als uw netwerk live is, moet u zorgen dat u de potentiële impact van elke opdracht begrijpt.

Achtergrondinformatie

In deze installatie wordt in Cloud Native Implementation Platform (CNDP) de Session Management-functie (SMF) gehost.

Probleem

Je ziet waarschuwingen op Common Execution Environment (CEE) voor pod crash.

Command:

```
cee# show alerts active summary summary
```

Example:

```
[smf-rcdn/cee-rcdn] cee# show alerts active summary summary
```

```
NAME UID SUMMARY
```

```
-----
k8s-pod-crashing-loop bd4394046466 Pod smf-rcdn/smf-service-n0-6 (smf-service) is...
k8s-pod-crashing-loop 0ac1019911e3 Pod smf-rcdn/smf-service-n0-14 (smf-service) i...
k8s-pod-crashing-loop eeff8fa16660 Pod smf-rcdn/smf-service-n0-9 (smf-service) is...
k8s-pod-crashing-loop 470ff66822dc Pod smf-rcdn/smf-service-n0-5 (smf-service) is...
k8s-pod-crashing-loop cc8950f07ace Pod smf-rcdn/smf-service-n0-15 (smf-service) i...
k8s-pod-crashing-loop 05a7d1e291a6 Pod smf-rcdn/smf-service-n0-3 (smf-service) is...
```

Analyse

Verbind met de master node en toon alle kubernetes pods die zijn gecrasht. Grep for CrashLoopBackOff. Van dezelfde output kunnen we het aantal keren zien dat deze peul opnieuw is gestart.

Command:

```
master$ kubectl get pods -n
```

```
cloud-user@smf-rcdn-master-1:~$ kubectl get pods -n smf-rcdn |grep -v Running
```

NAME	READY	STATUS	RESTARTS
smf-service-n0-10 6d7h	1/2	CrashLoopBackOff	1224
smf-service-n0-11 6d7h	1/2	CrashLoopBackOff	1242
smf-service-n0-15 6d7h	1/2	CrashLoopBackOff	1244
smf-service-n0-2 6d7h	1/2	CrashLoopBackOff	1241
smf-service-n0-3 6d7h	1/2	CrashLoopBackOff	1251
smf-service-n0-5 6d7h	1/2	CrashLoopBackOff	1231
smf-service-n0-7 6d7h	1/2	CrashLoopBackOff	1249

Beschrijf de peul die crashte. Op deze manier krijg je meer informatie over waarom pod crashte. Neem logboeken onder **Evenementen** waar.

Command:

```
master$ kubectl describe pod -n
```

```
:
```

```
cloud-user@smf-rcdn-master-1:~$ kubectl describe pod -n smf-rcdn smf-service-n0-11 |grep -i start
```

```
Start Time: Tue, 09 Aug 2022 03:13:54 +0000 Started: Tue, 09 Aug 2022 03:13:56 +0000 Restart
```

```
Count: 0 Started: Mon, 15 Aug 2022 11:33:10 +0000 Started: Mon, 15 Aug 2022 11:26:55 +0000
```



```
-rw-r----- 1 root root 6052439 Sep 21 17:57 core.smf-  
service.0.a829fbabe2e649a7ab02150838fe47ae.23846.1599847052000000.lz4  
-rw-r----- 1 root root 70642243 Sep 21 17:58 core.smf-  
service.0.a829fbabe2e649a7ab02150838fe47ae.18327.1599847110000000.lz4  
-rw-r----- 1 root root 66052273 Sep 21 18:10 core.smf-  
service.0.a829fbabe2e649a7ab02150838fe47ae.1504.1599847843000000.lz4  
-rw-r----- 1 root root 65132876 Sep 21 18:10 core.smf-  
service.0.a829fbabe2e649a7ab02150838fe47ae.12528.1599847855000000.lz4  
-rw-r----- 1 root root 65000665 Sep 21 18:32 core.smf-  
service.0.a829fbabe2e649a7ab02150838fe47ae.9462.1599849167000000.lz4  
ubuntu@smf-rcdn-master1:~$: /var/lib/systemd/coredump$
```

Scheur alle bestanden in map.

```
ubuntu@smf-rcdn-service-ims2:~$ sudo tar czvfsmf-rcdn-service-ims2.tar.gz *.lz4
```

Van Master SFTP naar knooppunt waar de kernen zijn, en download ze naar Master /tmp map en trek het dan naar uw pc.

```
ubuntu@smf-rcdn-master1:~$: sftp smf-rcdn-service-ims2
```

Het bevel drukt logboeken vóór laatste peul opnieuw op en vangt de handtekening van neerstorting.

Command:

```
master:~$ kubectl logs -n
```

Example:

```
ubuntu@smf-rcdn-master1:~$ kubectl logs -n smf-ims -p smf-service-n1-0 -c smf-service  
/usr/local/go/src/runtime/asm_amd64.s:1357 (0x462d01) panic: runtime error: invalid memory  
address or nil pointer dereference [signal SIGSEGV: segmentation violation code=0x1 addr=0x50  
pc=0x13d92f6] goroutine 839296 [running]: panic(0x196c320, 0x3441300)  
/usr/local/go/src/runtime/panic.go:722 +0x2c2 fp=0xc000a9d050 sp=0xc000a9cfc0 pc=0x432d82  
runtime.panicmem(...) /usr/local/go/src/runtime/panic.go:199 runtime.sigpanic()  
/usr/local/go/src/runtime/signal_unix.go:394 +0x3ec fp=0xc000a9d080 sp=0xc000a9d050 pc=0x4487cc  
smf-service/userplane.(*UpfServData).
```

```
ProcessSessionModificationResponse(0xc0059fe660, 0xc005b98f00, 0xc00aa6e3c0,  
0x2001181ae72b892, 0xc00ea43570, 0x3, 0x4,
```

```
0xc005cd0820, 0xc005b11410, 0xc005b10d20, ...) /opt/workspace/smf-service/src/smf-  
service/userplane/upfSessionModification.go:743 +0x526 fp=0xc000a9d408 sp=0xc000a9d080  
pc=0x13d92f6 smf-  
service/procedures/4g/pdn5g4gHo.(*Pdn5g4gHoProcedure).awtUpfModifyProcN4ModifyResp(0xc005a17440,  
0xc0099e36c0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0) /opt/workspace/smf-service/src/smf-  
service/procedures/4g/pdn5g4gHo/mbrUtils.go:485 +0x24d fp=0xc000a9d630 sp=0xc000a9d408  
pc=0x1562d0d smf-  
service/procedures/4g/pdn5g4gHo.(*Pdn5g4gHoProcedure).handleUpfModifyEvents(0xc005a17440,  
0xc0099e36c0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0) /opt/workspace/smf-service/src/smf-  
service/procedures/4g/pdn5g4gHo/stateHandler.go:196 +0x4a1 fp=0xc000a9d768 sp=0xc000a9d630  
pc=0x1570d31 smf-service/procedures/4g/pdn5g4gHo.(*Pdn5g4gHoProcedure).HandleEvent(0xc005a17440,  
0xc0099e36c0, 0x6, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, ...) /opt/workspace/smf-service/src/smf-
```

```
service/procedures/4g/pdn5g4gHo/procedure.go:364 +0x707 fp=0xc000a9d8d0 sp=0xc000a9d768
pc=0x1567887 smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-smf/smf-common.git/src/smf-
common/callflow.(*BaseProcedure).Handle(0xc00568b4a0, 0xc0099e36c0, 0x0,
0x0, 0x0, 0x0, 0x0, 0x0, 0x0) /opt/workspace/smf-service/src/smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-smf/smf-common.git/src/smf-common/callflow/BaseProcedure.go:54
+0xdb
fp=0xc000a9d978 sp=0xc000a9d8d0 pc=0xf5996b smf-service/vendor/wwwin-github.cisco.com/mobile-
cnat-smf/smf-common.git/src/smf-common/callflow.(*SessionState).ProcessContinue(0xc00b79b6d0,
0xc0099e36c0,
0xc00568b4a0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, ...) /opt/workspace/smf-service/src/smf-
service/vendor/wwwin-github.cisco.com/mobile-cnat-smf/smf-common.git/src/smf-
common/callflow/SessionState.go:169 +0x1f2
fp=0xc000a9da20 sp=0xc000a9d978 pc=0xf5d552 smf-
service/processor.(*SmfAppMessageProcessor).ProcessContinue(0x3a31da0, 0xc005b98f00, 0x1d34988,
0x35, 0x9, 0x1d34988, 0x35) /opt/workspace/smf-service/src/smf-
service/processor/grpc_message_processor.go:430 +0x4ab fp=0xc000a9dc20 sp=0xc000a9da20
pc=0x174fc0b smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra.(*masterBlueprint).processTransaction
(0xc0003141e0, 0xc005b98f00, 0xc000a9dd98) /opt/workspace/smf-service/src/smf-
service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-
infra/infra/MasterBlueprint.go:301
+0x1a7 fp=0xc000a9dce8 sp=0xc000a9dc20 pc=0xd39ca7 smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-infra/infra.(*masterBlueprint).
processTransactionWithCR(0xc0003141e0, 0xc005b98f00, 0x1cfeb00) /opt/workspace/smf-
service/src/smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra/MasterBlueprint.go:234
+0x394 fp=0xc000a9de78 sp=0xc000a9dce8 pc=0xd396e4 smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-infra/infra.(*masterBlueprint).
processSessionTransaction(0xc0003141e0, 0xc005b98f00, 0x1, 0x0) /opt/workspace/smf-
service/src/smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra/MasterBlueprint.go:177
+0x124 fp=0xc000a9ded0 sp=0xc000a9de78 pc=0xd39104 smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-infra/infra.(*masterBlueprint).
processEvent(0xc0003141e0, 0xc005b98f00, 0x1d02487) /opt/workspace/smf-service/src/smf-
service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-
infra/infra/MasterBlueprint.go:138 +0x5fc
fp=0xc000a9df88 sp=0xc000a9ded0 pc=0xd3869c smf-service/vendor/wwwin-github.cisco.com/mobile-
cnat-golang-lib/app-infra.git/src/app-infra/infra.(*ApplicationContext).NewTransaction.func2
(0xc0006af400, 0xc005b98f00) /opt/workspace/smf-service/src/smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-
infra/infra/ApplicationContext.go:1268
+0x7c fp=0xc000a9dfd0 sp=0xc000a9df88 pc=0xd9b69c runtime.goexit()
/usr/local/go/src/runtime/asm_amd64.s:1357 +0x1 fp=0xc000a9dfd8 sp=0xc000a9dfd0 pc=0x462d01
created by smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra.(*ApplicationContext).NewTransaction /opt/workspace/smf-
service/src/smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra/ApplicationContext.go:1266 +0x62c goroutine 1 [sleep]:
runtime.gopark(0x1dbaa10, 0x34ef580, 0xc001f01313, 0x2) /usr/local/go/src/runtime/proc.go:304
+0xe0 fp=0xc000a3bca8 sp=0xc000a3bc88 pc=0x434ea0 runtime.goparkunlock(...)
```

Verbind met de CEE en verzamel tac-debug voor en na de pod crash.

tac-debug-pkg create from yyyy-mm-dd_hh:mm:ss to yyyy-mm-dd_hh:mm:ss tac-debug-pkg create from yyyy-mm-dd_hh:mm:ss to yyyy-mm-dd_hh:mm:ss

Actieplan

[Open Service-aanvraag](#) voor Cisco TAC om de basisoorzaak van deze crash te vinden.

Over deze vertaling

Cisco heeft dit document vertaald via een combinatie van machine- en menselijke technologie om onze gebruikers wereldwijd ondersteuningscontent te bieden in hun eigen taal. Houd er rekening mee dat zelfs de beste machinevertaling niet net zo nauwkeurig is als die van een professionele vertaler. Cisco Systems, Inc. is niet aansprakelijk voor de nauwkeurigheid van deze vertalingen en raadt aan altijd het oorspronkelijke Engelstalige document ([link](#)) te raadplegen.