

如何從智慧許可恢復為傳統許可？

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簡介

本文說明如何將智慧許可配置恢復為傳統許可。

從智慧許可證恢復到傳統許可證沒有直接的步驟。本文包含還原許可證型別配置的解決方法。

狀況

運行12.0或更高版本的ESA，並啟用智慧許可(SL)。如果您想改回傳統/傳統許可(CL)，請按照解決方法部分中提到的步驟操作。

因應措施

警告：

- 1.將配置重置回所有初始/預設值。
- 2.這會影響生產，因此建議在執行此操作之前儲存配置檔案的副本（使用加密密碼）。

以下是用於還原更改的命令

```
(Machine cisco.com)> resetconfig  
  
Are you sure you want to reset all configuration values? [N]> y  
  
Machine cisco.com removed from the cluster.  
All settings have been restored to the factory defaults.
```

附註： `resetconfig`命令僅在離線狀態下工作。

您必須掛起偵聽程式（如此處所述）才能執行`resetconfig`命令。

```
(Machine cisco.com)> suspend  
  
Enter the number of seconds to wait before abruptly closing connections.  
[30]>  
  
Waiting for listeners to exit...
```

```
Receiving suspended for Test.  
Waiting for outgoing deliveries to finish...  
Mail delivery suspended.  
(Machine cisco.com)>
```

或

```
(Machine esa.cisco.com)> diagnostic
```

```
Choose the operation you want to perform:
```

```
- RAID - Disk Verify Utility.  
- DISK_USAGE - Check Disk Usage.  
- NETWORK - Network Utilities.  
- REPORTING - Reporting Utilities.  
- TRACKING - Tracking Utilities.  
- RELOAD - Reset configuration to the initial manufacturer values.  
- SERVICES - Service Utilities.  
[ ]> reload
```

This command will remove all user settings and reset the entire device.

If this is a Virtual Appliance, all feature keys will be removed,
and the license must be reapplied.

```
Are you sure you want to continue? [N]> y
```

```
Are you *really* sure you want to continue? [N]> y
```

```
Do you want to wipe also? [N]>
```

```
Reverting to "virtualimage" preconfigure install mode.
```

```
Connection to x.x.x.x closed by remote host.
```

附註：請在TAC工程師的指南中執行上述更改。如果您遇到任何問題，可以立即聯絡TAC。

相關資訊

- [Cisco Email Security Appliance — 最終使用手冊](#)
- [如何在Cisco ESA、WSA和SMA上安裝功能金鑰](#)
- [智慧許可概述和最佳實踐](#)