Cisco Remote PHY Device Management Guide for Cisco 1x2 / Compact Shelf RPD Software 2.1

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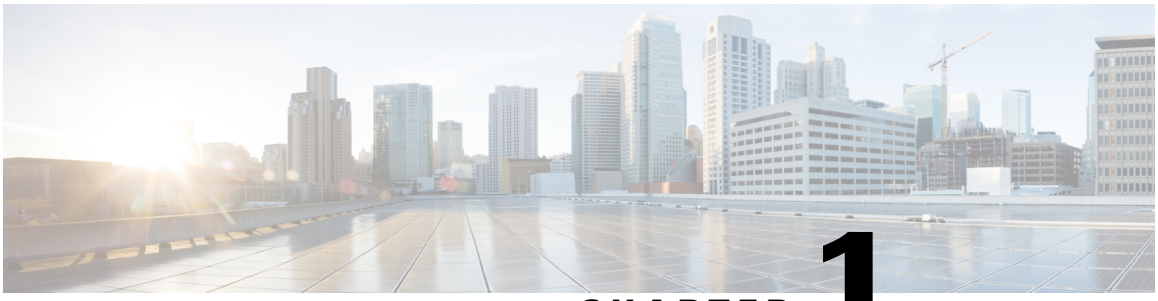
CONTENTS



CHAPTER 1

Secure Software Download

This document describes how to upgrade software from RPD and Cisco cBR by using Secure Software Download feature.

Hardware Compatibility Matrix for Cisco Remote PHY Device

Note The hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases unless otherwise specified.

Table 1: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Plaform	Remote PHY Device
Cisco GS7000 Node	**Cisco 1x2 RPD Software 1.1 and Later Releases** Cisco Remote PHY Device 1x2 • PID—RPD-1X2=

Information About Secure Software Download

The secure software download (SSD) feature allows you to authenticate the source of a code file and verify the downloaded code file before using it in your system. The SSD is applicable to Remote PHY (R-PHY) devices installed in unsecure locations.

The Remote PHY architecture allows RPDs to download code. Hence, authenticating the source and checking the integrity of the downloaded code is important.

To authenticate and verify downloading of the code, SSD helps in verifying the manufacturer signature and the operator signature, if any. The manufacturer signature affirms the source and integrity of the code file to the RPD. If an additional signature is available from the operator, the RPD verifies both signatures with a certificate chain before accepting a code file.

Prerequisites for Upgrading Software using SSD

The following prerequisites are applicable to upgrading RPD software using SSD:

- The R-PHY node supports downloading software initiated through the GCP message sent from Cisco cBR.
- RPD supports a secure software download initiated using SSH and CLI directly on the RPD.
- R-PHY uses TFTP or HTTP to access the server to retrieve the software update file.

How to Upgrade Software from RPD and Cisco cBR Using SSD

Note To know more about the commands referenced in this module, see the Cisco IOS Master Command List.

Initiating RPD Software Upgrade from Cisco cBR

The RPD software upgrade can be initiated from Cisco cBR-8 Router. Use the following commands for initiating the upgrade:

```
cable rpd {all|oui|slot|RPD IP|RPD MAC} ssd server_IP {
            tftp|http} file_name [c-cvc-c|m-cvc-c]
                [CVC Chain File Name]
```

Initiating Software Upgrade from RPD Using SSD

If you want to initiate the software upgrade from RPD, set the SSD parameters on RPD. Use the following commands.

Setting the value for SSD CVC (Manufacturer's and Co-signer Code Validation Certificates) parameter is optional.

Configure the values for the following parameters

- SSD server IP address
- Filename
- Transport method

```
ssd set server server_IP filename file_name transport {tftp|http}
ssd set cvc {manufacturer|co-signer} cvc_chain_file_name
ssd control start
```

Verifying Software Upgrade Using SSD Configuration

To display the RPD SSD status, use the **cable rpd [all|oui|slot|RPD IP|RPD MAC] ssd status** command as given in the following example.

```
Router# cable rpd all ssd status
RPD-ID         ServerAddress Protocol Status            Filename
0004.9f00.0591 192.0.2.0     TFTP     ImageDownloading
image/RPD_seres_rpd_20170216_010001.itb.SSA
0004.9f00.0861 192.0.2.2     TFTP     CodeFileVerified
userid/RPD_seres_rpd_20170218_010001.itb.SSA
0004.9f03.0091 192.0.2.1     TFTP     ImageDownloadFail chuangli/openwrt-seres-rpd-rdb.itb.SSA
```

The available statuses are the following:

- CVCVerified
- CVCRejected
- CodeFileVerified
- CodeFileRejected
- ImageDownloading
- ImageDownloadSucceed
- ImageDownloadFail
- MissRootCA

Examples for Upgrading RPD Software Using SSD

This section provides example for the Software Using SSD configuration.

Example: RPD Software Upgrade Using SSD on Cisco cBR

```
cable rpd 0004.9f00.0861 ssd 20.1.0.33
  tftp userid/RPD_seres_rpd_20170218_010001.itb.SSA
rpd 0004.9f00.0861 server:20.1.0.33, proto:TFTP,
file:userid/RPD_seres_rpd_20170218_010001.itb.SSA
```

Example: RPD Software Upgrade Using SSD on RPD

```
RPHY#ssd set server 10.79.41.148
filename RPD_seres_rpd_20170103_010002.itb.SSA transport tftp
Router#ssd control start
```

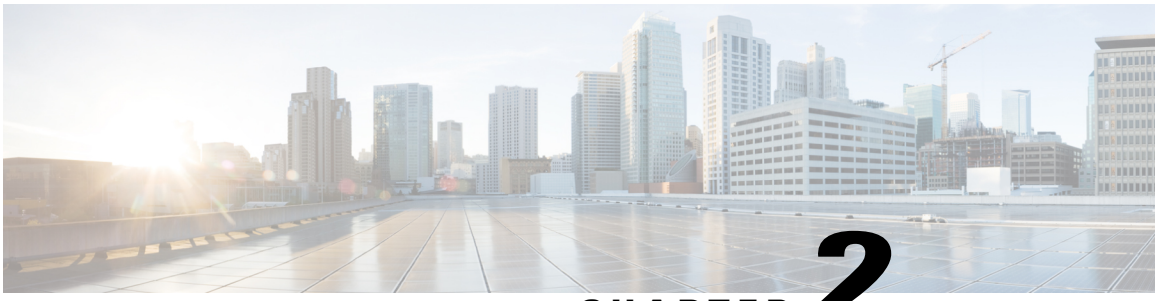
Feature Information for Secure Software Download

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

Note The table below lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 2: Feature Information for Secure Software Download

Feature Name	Releases	Feature Information
Secure Software Download	Cisco 1x2 RPD Software 1.1	This feature was introduced on the Cisco Remote PHY Device.



CHAPTER 2

Cisco Remote PHY Fault Management

This document describes how to configure the events for fault management on the Cisco cBR Series Converged Broadband Router.

Information About Fault Management

Fault management on RPD is required for remote monitoring, detection, diagnosis, reporting, and correcting the issues.

The Fault management module provides the following support:

- RPD can send events to the CCAP core
- CCAP core can get events from RPD
- On the CCAP core, view log in to the CLI
- SNMP poll events are supported

RPD Event Reporting

An RPD logs events, generates asynchronous notifications that indicate malfunction situations, and notifies the operator about important events. The RPD event reporting includes two methods of reporting.

- During the initialization of RPD, CCAP core synchronizes events from the RPD.
- During run-time operations, RPD notifies the CCAP Core of the events

Restrictions for Configuring RPD Events

Following restrictions are applicable:

A maximum of 1000 events are retained on Cisco cBR. The RPD retains 1000 events locally and 1000 events in pending state.

How to Configure RPD Events

Note To know more about the commands referenced in this module, see the Cisco IOS Master Command List.

Configuring RPD Events

You can configure an event profile and apply it to RPD. Use the following commands to configure RPD events:

```
enable
configure terminal
cable profile rpd-event profile_id
  priority {emergency|alert|critical|error|warning|notice|informational|debug}
{0x0|0x1|0x2|0x3}
  enable-notify
```

- 0x0—No log
- 0x1— Save log in RPD local storage
- 0x2—Report to Cisco cBR
- 0x3— Save log in RPD local storage and report to Cisco cBR

You must enable-notifications for the RPD to report any event to the Core.

Applying the Event Profile to RPD

Use the following commands to apply the Event Profile to an RPD:

```
enable
configure terminal
cable rpd rpd_name
  rpd-event profile profile_id
```

Note If RPD is online when changing the profile, reset the RPD, after you change the profile.

Getting RPD Events

To pull Events from RPD, use the **cable rpd [RPD IP|RPD MAC|all] event {locallog|pending}** command, as given in the following example:

```
Router#cable rpd 30.84.2.111 event pending
```

Clearing all events on Cisco cBR Database

To remove all Events on Cisco cBR, use the clear cable rpd all event command, as given in the following example:

```
Router#clear cable rpd all event
```

Viewing the RPD Events

To view all RPD Events, use the **show cable rpd [RPD IP|RPD MAC] event** command as given in the following example.

```
Router# show cable rpd 93.3.50.7 event
RPD           EventId    Level Count  LastTime       Message
0004.9f00.0861 66070204   Error  1     Feb21 12:11:06 GCP Connection Failure
CCAP-IP=30.85.33.2;RPD-ID=0004.9f00.0861;
0004.9f00.0861 2148074241 Error  1     Feb21 12:11:25 Session failed:connecting timeout,
@SLAVE: 93.3.50.7:None --> 30.85.33.2:8190;RPD-ID=0004.9f00.0861;
```

Viewing RPD Events Using Log

To view all RPD Events, use the show logging command, as given in the following example.

```
Router# show logging | include RPD-ID=0004.9f00.0861
004181: Feb 21 12:18:59.649 CST: %RPHYMAN-3-RPD_EVENT_ERROR:  CLC5: rphyman:
GCP Connection Failure CCAP-IP=30.85.33.2;RPD-ID=0004.9f00.0861;EVENT-ID=66070204;
FirstTime=2017-2-21,12:11:6.0;
LastTime=2017-2-21,12:11:6.0;
Count=1;PendingQueue;
004185: Feb 21 12:19:18.875 CST: %RPHYMAN-3-RPD_EVENT_ERROR:  CLC5: rphyman:
Session failed:connecting timeout, @SLAVE: 93.3.50.7:None --> 10.10.10.12:1190;
RPD-ID=0004.9f00.0861;
EVENT-ID=2148074241;
FirstTime=2017-2-21,12:11:25.0;
LastTime=2017-2-21,12:11:25.0;
Count=1;PendingQueue;
```

Configuration Examples

This section provides example for the fault management configuration on Cisco cBR-8.

Example: RPD Event Configuration

```
enable
configure terminal
cable profile rpd-event 6
```

```
    priority emergency 0x3
    priority alert 0x3
    priority critical 0x3
    priority error 0x3
    priority warning 0x3
    priority notice 0x3
    priority informational 0x3
    enable-notify
cable rpd node6
    identifier badb.ad13.5e08
    core-interface Te3/1/5
        principal
        rpd-ds 0 downstream-cable 3/0/17 profile 10
        rpd-us 0 upstream-cable 3/0/34 profile 13
    r-dti 16
    rpd-event profile 6
```

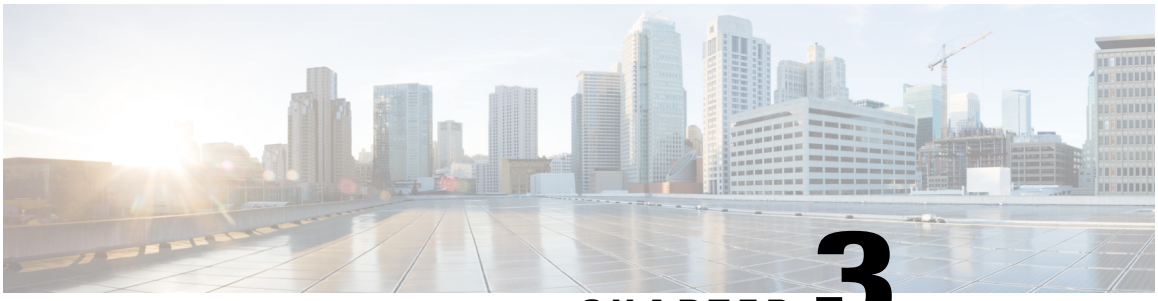
Feature Information for R-PHY Fault Management

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

Note The table below lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 3: Feature Information for R-PHY Fault Management

Feature Name	Releases	Feature Information
R-PHY Fault Management	Cisco 1x2 RPD Software 1.1	This feature was introduced on the Cisco Remote PHY Device.



CHAPTER 3

Cisco Remote PHY Device Operations and Debugging

This document describes the RPD operations and debugging of an RPD.

Hardware Compatibility Matrix for Cisco Remote PHY Device

Note The hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases unless otherwise specified.

Table 4: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Plaform	Remote PHY Device
Cisco GS7000 Node	**Cisco 1x2 RPD Software 1.1 and Later Releases** Cisco Remote PHY Device 1x2 • PID—RPD-1X2=

Information about RPD Operations and Debugging

The operators might need secure remote access to the RPD for activities such as setting up the RPD before the installation, maintenance, or troubleshooting. The RPD supports Secure Shell (SSH) server that allows secure access to the RPD.

Prerequisites for RPD Operations

The following prerequisites are applicable for debugging or checking RPD operations:

- RPD has established GCP connection with the CCAP-core, and RPD IP address is retrievable from CCAP-core.
- RPD is assigned an IP address through the DHCP process, and the IP address is retrievable from the DHCP server.

How to Access and Debug RPD

Note To know more about the commands referenced in this module, see the Cisco IOS Master Command List.

Accessing RPD using SSH

After logging in to the RPD for the first time, the system shows a security warning.

```
SECURITY WARNING: ssh password login is accessible!
Please use pubkey login and set password login off!
```

The following procedure shows how to use SSH to access RPD without password from NMS.

1. Check whether NMS already has an SSH key. If yes, do not generate a new key.
2. Generate a new SSH key in NMS.
   ```
   cat ~/.ssh/id_rsa.pub
   ssh-keygen -t rsa
   ```
3. Add the NMS public key in RPD.
   ```
   ssh pubkey add ?
   LINE          NMS's pubkey
   ```
4. Verify whether NMS can connect using SSH to RPD without a password.
   ```
   ssh -l admin <RPD ip>
   ```

Disabling SSH Login Password

Use the following commands to apply the Event Profile to an RPD:

```
R-PHY#conf t
R-PHY(config)#ssh password ?
off                 disable ssh password login
on                  enable ssh password login
```

```
R-PHY(config)#ssh password off
R-PHY(config)#end
```

Debugging RPD

Use the following procedure to debug RPD:

1. Disable RPD auto reboot by setting the reboot hold.

   ```
   R-PHY# set reboot hold
   ```

2. Secure copy the logs of RPD to the server using the following command.

   ```
   logging provision-archive scp server_ip user_id dst_location
   ```

3. Collect the show CLI output.

   For RPD online issues, check which status is failed. You can check the following outputs:

   - show provision all
   - show provision history
   - show dot1x detail
   - show dhcp
   - show tod
   - show ptp clock 0 config
   - show ptp clock 0 state

   For modem online issue, check ds/us config and l2tp session.

   You can collect the following outputs:

   - show downstream channel configuration
   - show downstream channel counter dps (show multiple times)
   - show downstream depi configuration
   - show upstream channel configuration <port number> <channel number>
   - show upstream iuc counter <port number> <channel number> (show multiple times)
   - show upstream map counter <port number> <channel number> (show multiple times)
   - show upstream uepi configuration
   - show l2tp tunnel
   - show l2tp session

4. Enable RPD auto reboot, after collecting all logs and CLI output.

   ```
   R-PHY#clear reboot hold
   ```

Verifying Disabled SSH Password Login

To check whether the SSH logging in using a password is disabled, use the show ssh session command as given in the following example.

```
R-PHY#show ssh session
connected session: 1
ssh password auth: off
ssh NMS pubkey num: 1
R-PHY#
```

IOS Example

This section provides example for the fault management configuration on R-PHY.

Example: Generating a New NMS pubkey

```
$ cat ~/.ssh/id_rsa.pub

$ ssh-keygen -t rsa

$ cat ~/.ssh/id_rsa.pub
ssh-rsa AAAAB3NzaC1yc2EAAAABIwAAAgEAtQCXVFmRIwemejbTx0+U8taMq5n4Zetu
71xb+dtHV8Rr0wejiK1YJkT93n9hcBxsjHRu76bLp99l+DDNL3+THljwnMQC1CsdvRmGXoe
Gf1mT9aTlGDf/ RW9ZywY9t8Kep9VnANu2DWSoh0wg2pE49HFOJAbGfuFOvPEdwZGGDMQNWs
Eq/3xAQjBxajQqfgu4IqjVzKoo4PM/xx9X4Z1aMwxS3DvyN7L8O0o33mcDNsasl3SslIjMSNfq
YpwOFvQve8c2onrYHUx2p3BwQOb/b0FzFQhZMTBXm/pDMXq/fkkD0uguk1xOGnqAATMJsSHIN
0UOdvbzhhmrFRBBM4NzqQG5kNt7KvnWgxE7HdalERvMyBC2MCGbFSHmQFyWmHBHPPmLIxK98W
XutoR8fzzs+4hingZ4X9DMMNwTQ6WOzjuKq6iU= userid@example.cisco.com
```

Example: Adding NMS pubkey in RPD

```
R-PHY#conf t
R-PHY(config)#ssh pubkey add ?
LINE                NMS's pubkey
R-PHY(config)#ssh pubkey add ssh-rsa AAAAB3NzaC1yc26876bhjdsk
EEEAAAABIwAAAgErP3nFp0v0k3Nf4UvSTuOOQi2h0mAfAtQCXVFmRIwemejbTx0+U8taM
q5n4Zetu71xb+dtHV8Rr0wejiK1YJkT93n9hcBxsjHRu76bLp99l+DDNL3+THljwnMQC1
CsdvRmGXoeGf1mT9aTlGDf/YfKxZMozMnR9qlGJFXlRAwGMsCRlllnV6IkFyh59P9Udkd
SSWv+QL8lCftWBmMnyt/CkqL98NK0Vp0gIYRv7UKCwhK40c8X7PhzxCmKVFTUv3bf9VIP
NA2esgzKDFpoJZkqCjrnXU1Xu0Oj8Twci7f0ytSrFxVKuWp4XZbVDpWGH90BOQR8gKHmq
urP3nFp0v0k3Nf4UvSTuOOQi2h0mAf+9wzm+ab41ToadUbMawHyFYyuU= xxx@xxx.xxx.com
R-PHY(config)#end

R-PHY#show ssh nms-pubkey ssh-rsa AAAAB3NzaC1yc2EAAAABIwAAAgEAtQCXVFm
RIwemejbTx0+U8taMq5n4Zetu71xb+dtHV8Rr0wejiK1YJkT93n9hcBxsjHRu76bLp99l
+DDNL3+THljwnMQC1CsdvRmGXoeGf1mT9aTlGDf/YfKxZMozMnR9qlGJFXlRAwGMsCRll
lnV6IkFyh59P9UdkdSSWv+QL8lCftWBmMnyt/CkqL98NK0Vp0gIYRv7UKCwhK40c8X7Ph
zxCmKVFTUv3bf9VIPNA2esgzKDFpRvMyBC2MCGbFSHmQFyWmHBHPPmLIxK98WXutoR8fzz
s+4hingZ4X9DMMNwTQ6WOzjuKq6iU= xxx@xxx.xxx.com
```

Feature Information for RPD Operations and Debugging

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release,

feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

Note The table below lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 5: Feature Information for RPD Operations and Debugging

Feature Name	Releases	Feature Information
RPD Operations and Debugging	Cisco 1x2 RPD Software 1.1	This feature was introduced on the Cisco Remote PHY Device.