Virtual Machine issues

This section includes troubleshooting topics about virtual machine issues.

Virtual Machine Crashes

Problem Your virtual machine crashes and does not resume functioning.

Possible Cause

Solution Attempt to perform the following solutions:

- **Solution** Attempt to restart your virtual machine from VMware vCenter.

- **Solution** If you took snapshots of your virtual machines, attempt to restore a snapshot.

  Note **Solution** Snapshots might not contain all of your configuration information and you might have to perform some configuration tasks to restore all functions on your system.

- **Solution** If you configured a storage server, you can attempt to perform a disaster recovery procedure to restore your system. Refer to "Using the Disaster Recovery Feature" in your Administration Guide for more information.

- **Solution** If none of the above solve your problem, contact the Cisco TAC for assistance. You can contact the TAC at the following URL: http://www.cisco.com/cisco/web/support/index.html