



## **Cisco Nexus Dashboard Hardware Setup Guide for UCS-C225-M6 Servers**

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## Preface

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- [Trademarks, on page vii](#)
- [Obtaining Documentation and Submitting a Service Request, on page viii](#)

## Bias-Free Documentation



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# CHAPTER 1

## Overview

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- [Overview, on page 1](#)
- [External Features, on page 2](#)
- [Component Location, on page 3](#)
- [Summary of Server Features, on page 5](#)

## Overview

Cisco Nexus Dashboard provides a common platform for deploying Cisco Data Center applications. These applications provide real time analytics, visibility and assurance for policy and infrastructure.

The Cisco Nexus Dashboard server is required for installing and hosting the Cisco Nexus Dashboard application.

The server is orderable in the following version:

- ND-NODE-L4 — Small form-factor (SFF) drives, with 10-drive backplane. Supports up to 10 2.5-inch SAS/SATA drives. Drive bays 1 and 2 support NVMe SSDs.

Following PCIe Riser combinations are available:

- One half-height riser card in PCIe Riser 1
- Three half-height riser cards in PCIe Riser 1, 2, 3
- Two full-height riser cards Riser 1 and 3
- Riser 1—Supports Riser1. Supports single x16 PCIe supporting full height 3/4 length cards in 2 riser configuration (or) Half-height 3/4-length cards in 3 riser configuration and NC-SI from Pilot4.
- Riser 2—Supports Riser 1. Supports single x16 PCIe supporting only Half-height 3/4-length cards in 3-riser configuration.
- Riser 3—Supports Riser 3A, 3B. PCIe slot 3 with the following options:
  - Riser3A Supports single x16 PCIe supporting half height 3/4 length cards in 3 riser configuration and NC-SI.
  - Riser3B Supports single x16 PCIe supporting full height 3/4-length cards in 2 riser configuration and NC-SI.

- 2 10GBase-T Ethernet LAN over Motherboard (LOM) ports for network connectivity, plus one 1 Gigabit Ethernet dedicated management port
- One mLOM/VIC card provides 10G/25G/40G/50G/100G connectivity. Supported cards are:
  - Cisco VIC 1455 VIC PCIE – Quad Port 10/25G SFP28 (UCSC-PCIE-C25Q-04)

## External Features

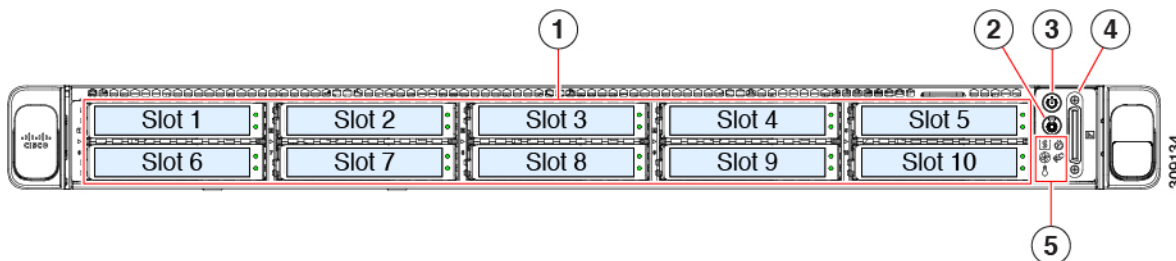
This topic shows the external features of the server versions.

### Cisco ND-NODE-L4 (SFF Drives) Front Panel Features

The following figure shows the front panel features of the small form-factor drive versions of the server.

For definitions of LED states, see [Front-Panel LEDs, on page 28](#).

Figure 1: ND-NODE-L4 (SFF Drives) Front Panel



Drive bays 1 – 10 support SAS/SATA hard disk drives (HDDs) and solid state drives (SSDs)	Fan status LED
2 • ND-NODE-L4 : Drive bays 1 and 2 support NVMe PCIe SSDs.	Network link activity LED
Power button/power status LED	Temperature status LED
Unit identification button/LED	Pull-out asset tag
System status LED	KVM connector (used with KVM cable that provides one DB-15 VGA, one DB-9 serial, and two USB connectors)
Power supply status LED	-

### Cisco ND-NODE-L4 Rear Panel Features

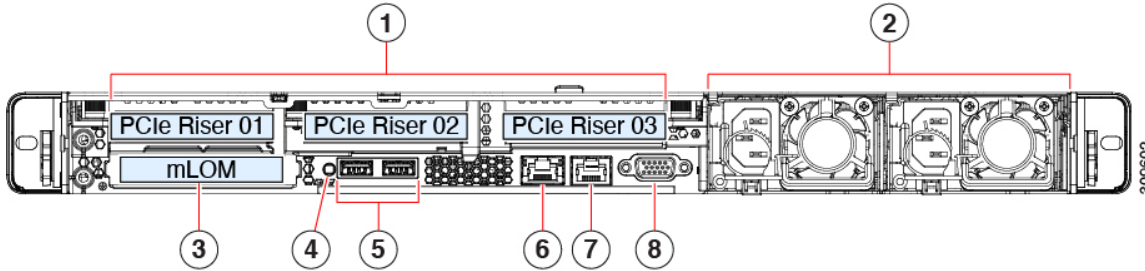
The rear panel features can be different depending on the number and type of PCIe cards in the server.

By default, single CPU servers come with only one half-height riser 1 installed, and dual CPU servers support all three half-height risers.

The following figure shows the rear panel features of the server with three riser configuration.

For definitions of LED states, see [Rear-Panel LEDs, on page 30](#).

Figure 2: Cisco ND-NODE-L4 Rear Panel Three Riser Configuration



The following figure shows the rear panel features of the server with three riser configuration.

**PCIe slots**

Following PCIe Riser combinations are available:

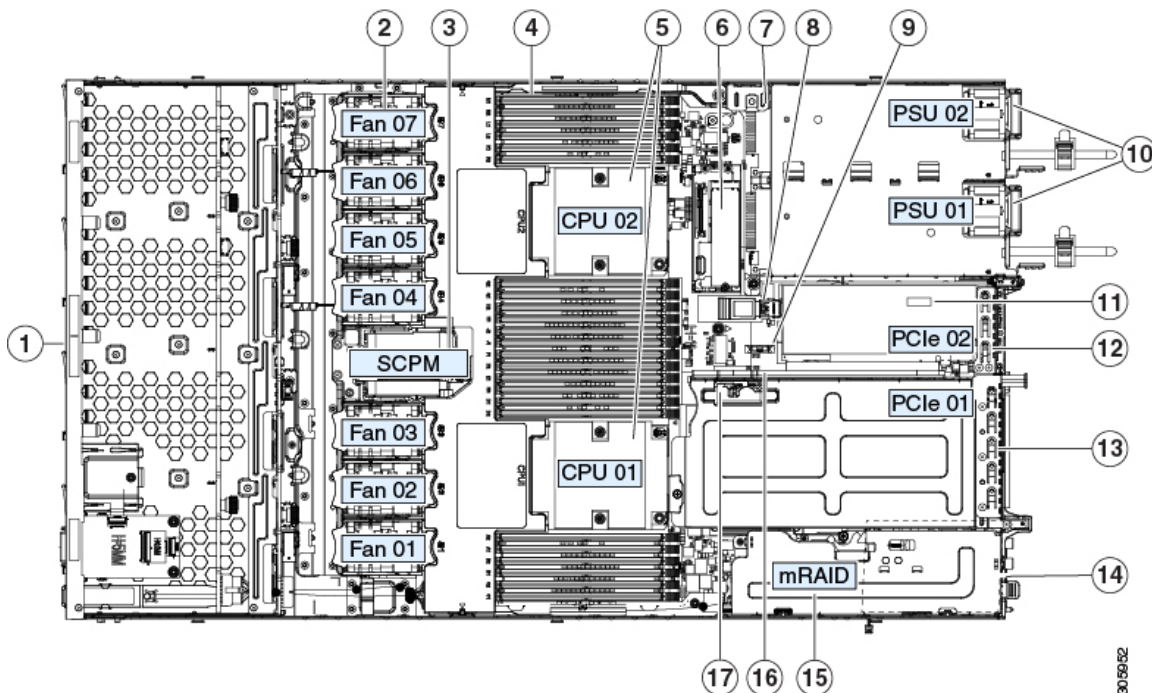
- One half-height riser card in PCIe Riser 1
- Three half-height riser cards in PCIe Riser 1, 2, 3
- Two full-height riser cards Riser 1 and 3
- Riser 1—Supports Riser1. Supports single x16 PCIe supporting full height 3/4 length cards in 2 riser configuration (or) Half-height 3/4-length cards in 3 riser configuration and NC-SI from Pilot4.
- Riser 2—Supports Riser 1. Supports single x16 PCIe supporting only Half-height 3/4-length cards in 3-riser configuration.
- Riser 3—Supports Riser 3A, 3B. PCIe slot 3 with the following options:
  - Riser3A Supports single x16 PCIe supporting half height 3/4 length cards in 3 riser configuration and NC-SI.
  - Riser3B Supports single x16 PCIe supporting full height 3/4-length cards in 2 riser configuration and NC-SI.

Power supply units (PSUs), two which can be redundant when configured in 1+1 power mode.	Modular LAN-on-motherboard (mLOM) card bay (x16 PCIe lane)
System identification button/LED	USB 3.0 ports (two)
Dedicated 1 GB Ethernet management port	COM port (RJ-45 connector)
VGA video port (DB-15 connector)	

## Component Location

This topic shows the locations of the field-replaceable components and service-related items. The view in the following figure shows the server with the top cover removed.

Figure 3: ND-NODE-L4, Serviceable Component Locations



<p><b>1</b> Front-loading drive bays 1–10 support SAS/SATA drives.</p> <ul style="list-style-type: none"> <li>• ND-NODE-L4 : Drive bays 1 and 2 support NVMe PCIe SSDs.</li> </ul>	<p><b>9</b> Power supplies (hot-swappable when redundant as 1+1)</p>
<p><b>2</b> Cooling fan modules (seven, hot-swappable)</p>	<p><b>11</b> Trusted platform module (TPM) socket on motherboard (not visible in this view)</p>
<p><b>3</b> Supercap unit mounting bracket (RAID backup)</p>	<p><b>2</b> PCIe riser 2/slot 2 (half-height, x16 lane)</p> <p>Includes PCIe cable connectors for front-loading NVMe SSDs (x8 lane)</p>
<p><b>4</b> DIMM sockets on motherboard (12 per CPU)</p>	<p><b>3</b> PCIe riser 1/slot 1 (full-height, x16 lane)</p> <p>Includes socket for Micro-SD card</p>
<p><b>5</b> CPUs and heatsinks (up to two)</p>	<p><b>4</b> Modular LOM (mLOM) card bay on chassis floor (x16 PCIe lane), not visible in this view</p>

<b>6</b> Mini-storage module socket. Options: <ul style="list-style-type: none"> <li>• SD card module with two SD card slots</li> <li>• M.2 module with slots for either two SATA M.2 drives or two NVMe M.2 drives</li> <li>• Cisco Boot-Optimized M.2 RAID Controller (module with two slots for SATA M.2 drives, plus an integrated SATA RAID controller that can control the two M.2 drives in a RAID 1 array)</li> </ul>	<b>5</b> Modular RAID (mRAID) riser, can optionally be a riser that supports either: <ul style="list-style-type: none"> <li>• Hardware RAID controller card</li> <li>• Interposer card for embedded SATA RAID</li> </ul>
<b>7</b> Chassis intrusion switch (optional)	<b>6</b> PCIe cable connectors for front-loading NVMe SSDs on PCIe riser 2
<b>8</b> Internal USB 3.0 port on motherboard	<b>7</b> Micro-SD card socket on PCIe riser 1
<b>9</b> RTC battery, vertical socket	-

## Summary of Server Features

The following table lists a summary of server features.

Feature	Description
Chassis	One rack-unit (1RU) chassis
Central Processor	<p>Up to two CPUs from the Intel Xeon Processor Scalable Family.</p> <p>This includes CPUs from the following series:</p> <ul style="list-style-type: none"> <li>• Intel Xeon Silver 4XXX Processors</li> </ul> <p>Up to two Socket AMD Zen2/3 Architecture supporting Rome/Milan processors</p>
Memory	<p>24 DDR4 DIMM sockets on the motherboard (12 each CPU)</p> <p>32 DDR4 DIMMs, up to 3200 MHz(1DPC), 2933 MHz (2DPC), with support for RDIMMs, LRDIMMs</p>
Multi-bit error protection	Multi-bit error protection is supported
Video	<p>The Cisco Integrated Management Controller (CIMC) provides video using the Matrox G200e video/graphics controller:</p> <ul style="list-style-type: none"> <li>• Integrated 2D graphics core with hardware acceleration</li> <li>• Embedded DDR memory interface supports up to 512 MB of addressable memory (8 MB is allocated by default to video memory)</li> <li>• Supports display resolutions up to 1920 x 1200 16bpp @ 60Hz</li> <li>• High-speed integrated 24-bit RAMDAC</li> <li>• Single lane PCI-Express host interface running at Gen 1 speed</li> </ul>

Feature	Description
Baseboard management	<p>BMC, running Cisco Integrated Management Controller (Cisco IMC) firmware.</p> <p>Depending on your Cisco IMC settings, Cisco IMC can be accessed through the 1-Gb dedicated management port, the 1-Gb/10-Gb Ethernet LAN ports or a Cisco virtual interface card.</p>
Network and management I/O	<p>Rear panel:</p> <ul style="list-style-type: none"> <li>• One 1-Gb Ethernet dedicated management port (RJ-45 connector)</li> <li>• One RS-232 serial port (RJ-45 connector)</li> <li>• One VGA video connector port (DB-15 connector)</li> <li>• Two USB 3.0 ports</li> <li>• One flexible modular LAN on motherboard (mLOM)/OCP 3.0 slot that can accommodate various interface cards</li> <li>• One KVM console connector (supplies two USB 2.0 connectors, one VGA DB15 video connector, and one serial port (RS232) RJ45 connector)</li> <li>• Two 1-Gb/10-Gb BASE-T Ethernet LAN ports (RJ-45 connectors)</li> </ul> <p>The dual LAN ports can support 1 Gbps and 10 Gbps, depending on the link partner capability.</p> <p>Front panel:</p> <ul style="list-style-type: none"> <li>• One KVM console connector (supplies two USB 2.0 connectors, one VGA DB15 video connector, and one serial port (RS232) RJ45 connector)</li> <li>• One front-panel keyboard/video/mouse (KVM) connector that is used with the KVM cable, which provides two USB 2.0, one VGA, and one DB-9 serial connector.</li> </ul>
Modular LAN on Motherboard (mLOM)/ OCP3 3.0 slot	<p>One dedicated socket (x16 PCIe lane) that can be used to add an mLOM card for additional rear-panel connectivity.</p> <p>The dedicated mLOM/OCP 3.0 slot on the motherboard can flexibly accommodate the following cards:</p> <ul style="list-style-type: none"> <li>• Cisco Virtual Interface Cards</li> <li>• OCP 3.0 network interface card (UCSC-O-ID10GC)</li> </ul>

Feature	Description
Power	<p>One power supply:</p> <ul style="list-style-type: none"> <li>• AC power supplies 1050 W AC each</li> </ul> <p>Up to two of the following hot-swappable power supplies:</p> <ul style="list-style-type: none"> <li>• 770 W (AC)</li> <li>• 1050 W (AC)</li> <li>• 1050 W (DC)</li> <li>• 1600 W (AC)</li> <li>• 2300 W (AC)</li> </ul> <p>One power supply is mandatory; one more can be added for 1 + 1 redundancy.</p>
ACPI	The advanced configuration and power interface (ACPI) 4.0 standard is supported.
Front Panel	The front panel controller provides status indications and control buttons
Cooling	<p>Seven hot-swappable fan modules for front-to-rear cooling.</p> <p>Eight hot-swappable fan modules for front-to-rear cooling.</p>
PCIe I/O	<p>Two horizontal PCIe expansion slots on a PCIe riser assembly.</p> <p>See PCIe Slot Specifications, on page 60 for specifications of the slots.</p> <p>Horizontal PCIe expansion slots are supported by PCIe riser assemblies. The server supports either of the following configurations:</p> <ul style="list-style-type: none"> <li>• One half-height riser card in PCIe Riser 1</li> <li>• Three half-height riser cards in PCIe Riser 1, 2, 3</li> <li>• Two full-height riser cards</li> </ul>
InfiniBand	The PCIe bus slots in this server support the InfiniBand architecture.

Feature	Description
Expansion Slots	<p>Three half-height riser slots</p> <ul style="list-style-type: none"> <li>• Riser 1 (controlled by CPU 1): One x16 PCIe Gen4 Slot, (Cisco VIC), half-height, 3/4 length</li> <li>• Riser 2 (controlled by CPU 1): One x16 PCIe Gen4 Slot, electrical x8, half-height, 3/4 length</li> <li>• Riser 3 (controlled by CPU 1): One x16 PCIe Gen4 Slot, (Cisco VIC), half-height, 3/4 length</li> </ul> <p>Two full-height riser slots</p> <ul style="list-style-type: none"> <li>• Riser 1 (controlled by CPU 1): One x16 PCIe Gen4 Slot, (Cisco VIC), full-height, 3/4 length</li> <li>• Riser 3 (controlled by CPU 1): One x16 PCIe Gen4 Slot, (Cisco VIC), full-height, 3/4 length</li> </ul>
Interfaces	<p>Rear panel:</p> <ul style="list-style-type: none"> <li>• One 1Gbase-T RJ-45 management port</li> <li>• One RS-232 serial port (RJ45 connector)</li> <li>• One DB15 VGA connector</li> <li>• Two USB 3.0 port connectors</li> <li>• One flexible modular LAN on motherboard (mLOM) slot that can accommodate various interface cards</li> </ul> <p>Front panel:</p> <ul style="list-style-type: none"> <li>• One KVM console connector (supplies two USB 2.0 connectors, one</li> <li>• VGA DB15 video connector, and one serial port (RS232) RJ45 connector)</li> </ul>
Storage, front-panel	<p>The server is orderable in the following version.</p> <ul style="list-style-type: none"> <li>• ND-NODE-L4 , Small form-factor (SFF) drives, with 10-drive backplane. Supports up to 10 2.5-inch SAS/SATA drives. Drive bays 1 and 2 support NVMe SSDs.</li> </ul>
Internal Storage Devices	<p>Apart from the front panel, server supports a mini-storage module connector on the motherboard supports a boot-optimized RAID controller carrier that holds up two SATA M.2 SSDs. Mixing different capacity SATA M.2 SSDs is not supported. It also supports USB3.0 TypeA connector.</p>
Integrated Management Processor	<p>Baseboard Management Controller (BMC) running Cisco Integrated Management Controller (CIMC) firmware.</p> <p>Depending on your CIMC settings, the CIMC can be accessed through the 1GE dedicated management port, the 1GE/10GE LOM ports, or a Cisco virtual interface card (VIC).</p> <p>CIMC manages certain components within the server, such as the Cisco 12G SAS HBA.</p>



Feature	Description
Storage Controllers	<p>The Cisco 12G SAS RAID controller or Cisco 12G SAS HBA plugs into a dedicated slot. Only one of these at a time can be used at a time.</p> <ul style="list-style-type: none"><li>• Cisco 12G SAS RAID controller<ul style="list-style-type: none"><li>• RAID support (RAID 0, 1, 5, 6, 10, 50, 60, SRAID0, and JBOD mode)</li><li>• Supports up to 10 internal SAS/SATA drives</li><li>• Plugs into drive backplane</li></ul></li><li>• Cisco 12G SAS HBA<ul style="list-style-type: none"><li>• No RAID support</li><li>JBOD/Pass-through Mode support</li><li>Supports up to 10 SAS/SATA internal drives</li><li>Plugs into drive backplane</li></ul></li></ul>
Modular LAN over Motherboard (mLOM) slot	<p>The dedicated mLOM slot on the motherboard can flexibly accommodate the following cards:</p> <ul style="list-style-type: none"><li>• Cisco Virtual Interface Cards (VICs)</li></ul>
Intersight	Intersight provides server management capabilities





## CHAPTER 2

# Installing the Server

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- [Installing the Server in a Rack](#), on page 14
- [Initial Server Setup](#), on page 19
- [Updating the BIOS and Cisco IMC Firmware](#), on page 23
- [Accessing the System BIOS](#), on page 24
- [Smart Access Serial](#), on page 24
- [Smart Access USB](#), on page 25

## Preparing for Installation

This section contains the following topics:

### Installation Warnings and Guidelines



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**Note** Before you install, operate, or service a server, review the [Regulatory Compliance and Safety Information for Cisco UCS C-Series Servers](#) for important safety information.

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**Note** Before you install, operate, or service a server, review the [Regulatory Compliance and Safety Information](#) for important safety information.

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**Warning** **IMPORTANT SAFETY INSTRUCTIONS**

**This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.**

Statement 1071

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**Warning** To prevent the system from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature of: 35° C (95° F).

Statement 1047

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**Warning** The plug-socket combination must be accessible at all times, because it serves as the main disconnecting device.

Statement 1019

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**Warning** This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 15 A.

Statement 1005

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**Warning** Installation of the equipment must comply with local and national electrical codes.

Statement 1074

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**Warning** This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock, and key, or other means of security.

Statement 1017

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**Caution** To ensure proper airflow it is necessary to rack the servers using rail kits. Physically placing the units on top of one another or “stacking” without the use of the rail kits blocks the air vents on top of the servers, which could result in overheating, higher fan speeds, and higher power consumption. We recommend that you mount your servers on rail kits when you are installing them into the rack because these rails provide the minimal spacing required between the servers. No additional spacing between the servers is required when you mount the units using rail kits.

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**Caution** Avoid uninterruptible power supply (UPS) types that use ferroresonant technology. These UPS types can become unstable with systems such as the Cisco UCS, which can have substantial current draw fluctuations from fluctuating data traffic patterns.

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When you are installing a server, use the following guidelines:

- Plan your site configuration and prepare the site before installing the server. See the [Cisco UCS Site Preparation Guide](#) for the recommended site planning tasks.

- Ensure that there is adequate space around the server to allow for accessing the server and for adequate airflow. The airflow in this server is from front to back.
- Ensure that the air-conditioning meets the thermal requirements listed in the [Environmental Specifications, on page 101](#).
- Ensure that the cabinet or rack meets the requirements listed in the [Rack Requirements, on page 13](#).
- Ensure that the site power meets the power requirements listed in the [Power Specifications, on page 103](#). If available, you can use an uninterruptible power supply (UPS) to protect against power failures.

## Rack Requirements

The rack must be of the following type:

- A standard 19-in. (48.3-cm) wide, four-post EIA rack, with mounting posts that conform to English universal hole spacing, per section 1 of ANSI/EIA-310-D-1992.
- The rack-post holes can be square 0.38-inch (9.6 mm), round 0.28-inch (7.1 mm), #12-24 UNC, or #10-32 UNC when you use the Cisco-supplied slide rails.
- The minimum vertical rack space per server must be one rack unit (RU), equal to 1.75 in. (44.45 mm).

### Supported Cisco Slide Rail Kits

The server supports the following rail kit options:

- Cisco part UCSC-RAIL-M6= (ball-bearing slide rail kit)
- Cisco part UCSC-CMA-C220M6= (cable management arm)

### Rack Installation Tools Required

The slide rails sold by Cisco Systems for this server do not require tools for installation.

### Slide Rail and Cable Management Arm Dimensions

The slide rails for this server have an adjustment range of 24 to 36 inches (610 to 914 mm).

The optional cable management arm (CMA) adds additional length requirements:

- The additional distance from the rear of the server to the rear of the CMA is 5.4 inches (137.4 mm).
- The total length of the server including the CMA is 35.2 inches (894 mm).

## Grounding Requirements

The switch is sensitive to variations in voltage supplied by the power sources. Overvoltage, undervoltage, and transients (or spikes) can erase data from memory or cause components to fail. To protect against these types of problems, ensure that there is an earth-ground connection for the switch. You can connect the grounding pad on the switch either directly to the earth-ground connection or to a fully bonded and grounded rack.

When you properly install the chassis in a grounded rack, the switch is grounded because it has a metal-to-metal connection to the rack. Alternatively, you can ground the chassis by using a customer-supplied grounding

cable that meets your local and national installation requirements (we recommend 6-AWG wire for U.S. installations) connected to the chassis with a grounding lug (provided in the switch accessory kit) and to the facility ground.



**Note** You automatically ground AC power supplies when you connect them to AC power sources. For DC power supplies, you must connect a grounding wire when wiring the power supply to the DC power source.

## Installing the Server in a Rack

This section describes how to install the server in a rack using the supported rail kit (UCSC-RAIL-M6) that is sold by Cisco.



**Warning** To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

**This unit should be mounted at the bottom of the rack if it is the only unit in the rack.**

**When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.**

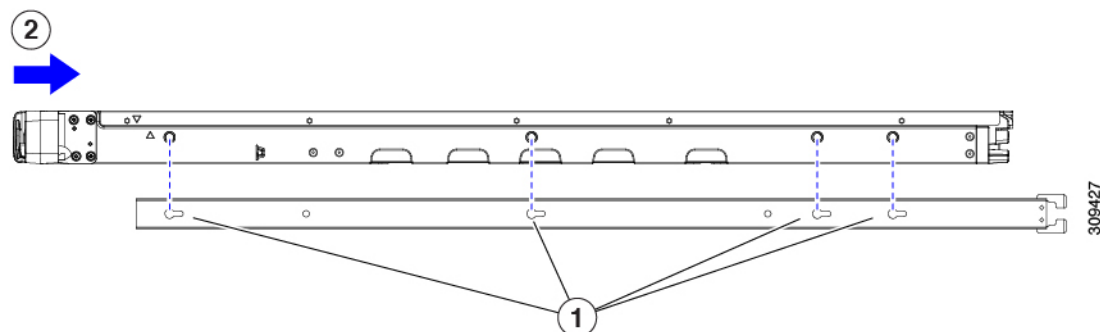
**If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.**

Statement 1006

**Step 1** Attach the inner rails to the sides of the server:

- Align an inner rail with one side of the server so that the three keyed slots in the rail align with the three pegs on the side of the server.
- Set the keyed slots over the pegs, and then slide the rail toward the front to lock it in place on the pegs.
- Install the second inner rail to the opposite side of the server.

**Figure 4: Attaching the Inner Rail to the Side of the Server**



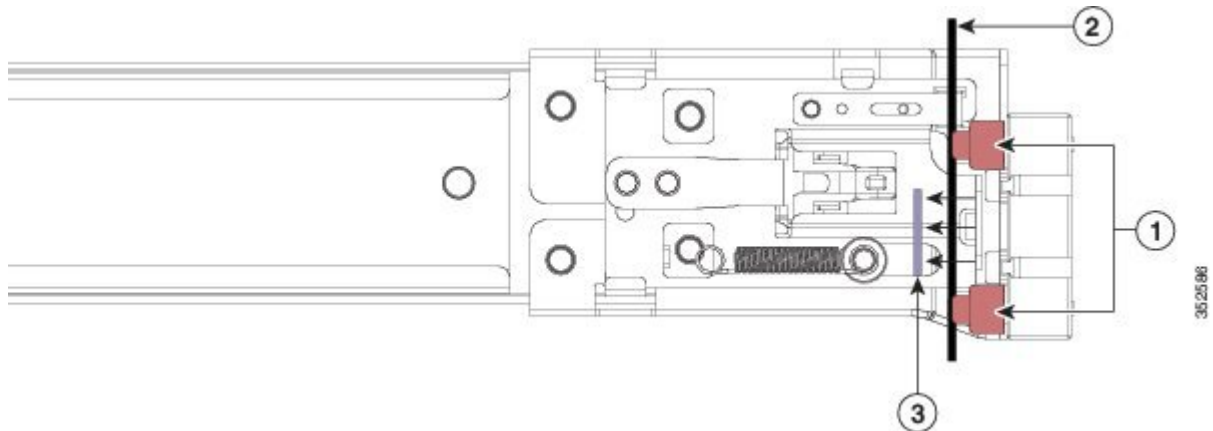
Keyed slots in rail

Front of server slides into keyed slots

**Step 2** Open the front securing plate on both slide-rail assemblies. The front end of the slide-rail assembly has a spring-loaded securing plate that must be open before you can insert the mounting pegs into the rack-post holes.

On the *outside* of the assembly, push the green-arrow button toward the rear to open the securing plate.

**Figure 5: Front Securing Mechanism, Inside of Front End**



Front mounting pegs	Securing plate shown pulled back to the open position
Rack post between mounting pegs and opened securing plate	-

**Step 3** Install the outer slide rails into the rack:

- a) Align one slide-rail assembly front end with the front rack-post holes that you want to use.

The slide rail front-end wraps around the outside of the rack post and the mounting pegs enter the rack-post holes from the outside-front.

**Note** The rack post must be between the mounting pegs and the *open* securing plate.

- b) Push the mounting pegs into the rack-post holes from the outside-front.  
 c) Press the securing plate release button, marked PUSH. The spring-loaded securing plate closes to lock the pegs in place.  
 d) Adjust the slide-rail length, and then push the rear mounting pegs into the corresponding rear rack-post holes. The slide rail must be level front-to-rear.

The rear mounting pegs enter the rear rack-post holes from the *inside* of the rack post.

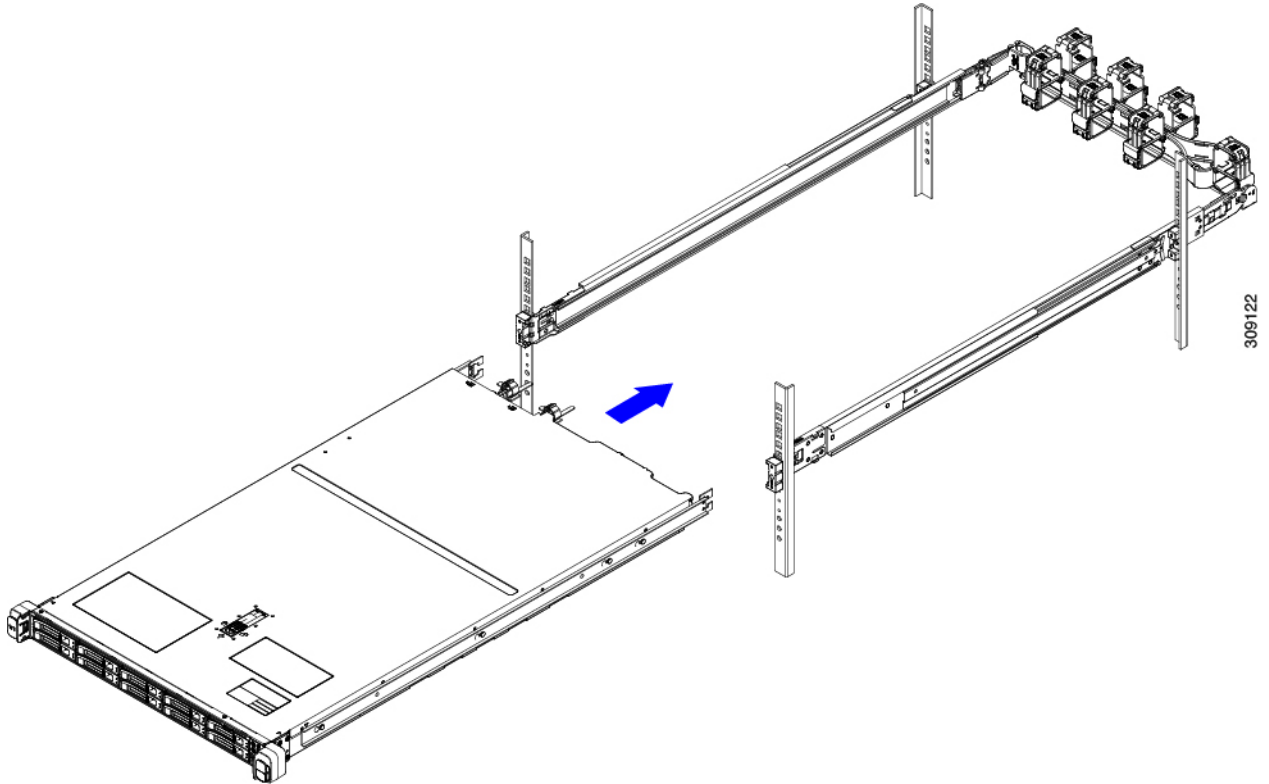
- e) Attach the second slide-rail assembly to the opposite side of the rack. Ensure that the two slide-rail assemblies are at the same height and are level front-to-back.  
 f) Pull the inner slide rails on each assembly out toward the rack front until they hit the internal stops and lock in place.

**Step 4** Insert the server into the slide rails:

**Caution** This server can weigh up to 60 pounds (27 kilograms) when fully loaded with components. We recommend that you use a minimum of two people or a mechanical lift when lifting the server. Attempting this procedure alone could result in personal injury or equipment damage.

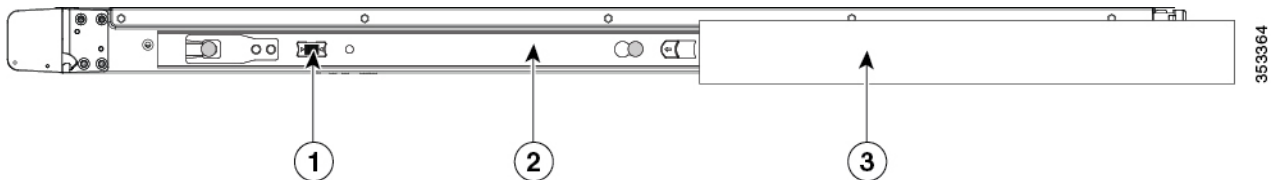
- a) Align the rear ends of the inner rails that are attached to the server sides with the front ends of the empty slide rails on the rack.

b) Push the inner rails into the slide rails on the rack until they stop at the internal



c) Slide the inner-rail release clip toward the rear on both inner rails, and then continue pushing the server into the rack until its front slam-latches engage with the rack posts.

Figure 6: Inner-Rail Release Clip



Inner-rail release clip	Outer slide rail attached to rack post
Inner rail attached to server and inserted into outer slide rail	-

**Step 5** (Optional) Secure the server in the rack more permanently by using the two screws that are provided with the slide rails. Perform this step if you plan to move the rack with servers installed.

With the server fully pushed into the slide rails, open a hinged slam latch lever on the front of the server and insert a screw through the hole that is under the lever. The screw threads into the static part of the rail on the rack post and prevents the server from being pulled out. Repeat for the opposite slam latch.

**Step 6** (Optional) If applicable, do the following:

a) Attach the cable management arm. Go to [Installing the Cable Management Arm \(Optional\)](#), on page 17 or [Reversing the Cable Management Arm \(Optional\)](#), on page 18.



- b) Attach the locking bezel.

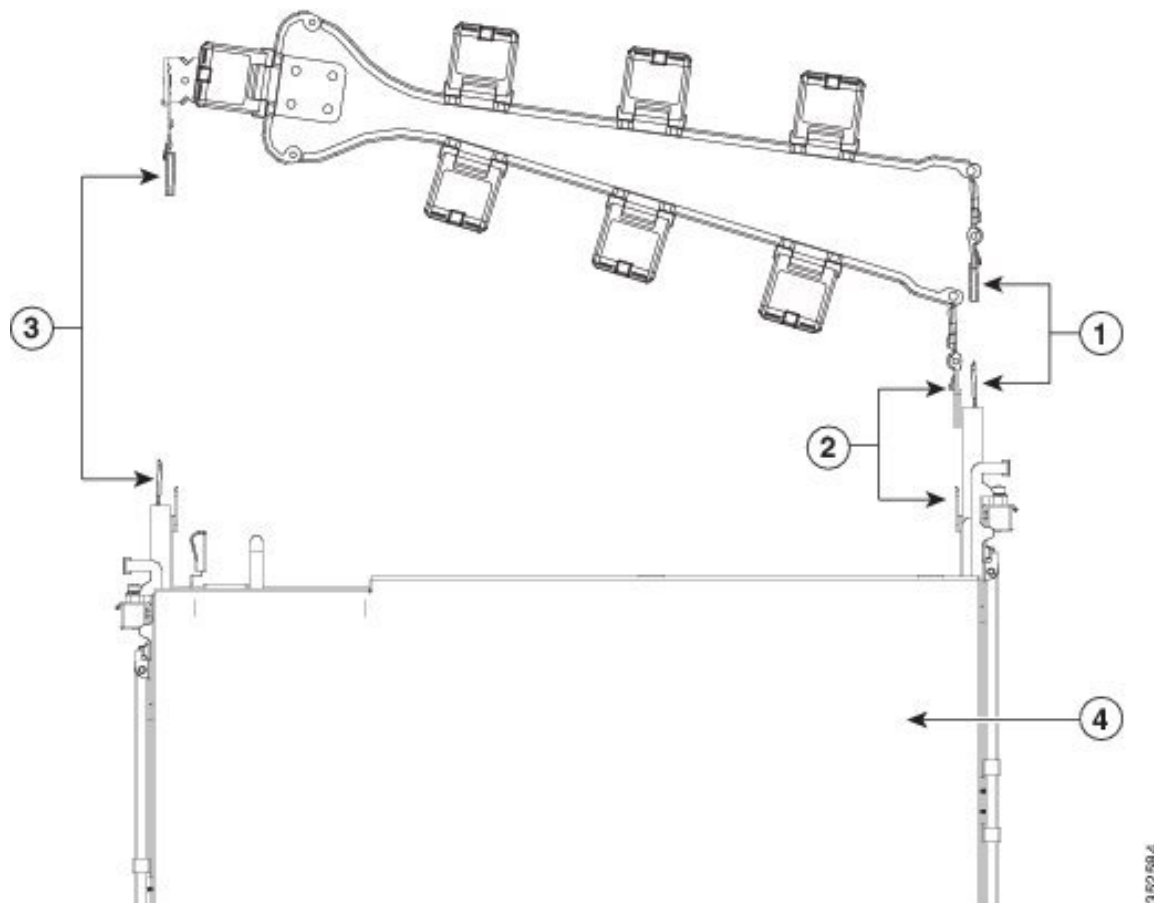
## Installing the Cable Management Arm (Optional)



**Note** The cable management arm (CMA) is reversible left-to-right. To reverse the CMA, see [Installing the Cable Management Arm \(Optional\)](#), on page 17 before installation.

- Step 1** With the server pushed fully into the rack, slide the CMA tab of the CMA arm that is farthest from the server onto the end of the stationary slide rail that is attached to the rack post. Slide the tab over the end of the rail until it clicks and locks.

**Figure 7: Attaching the CMA to the Rear Ends of the Slide Rails**



① CMA tab on arm farthest from server attaches to end of stationary outer slide rail.

② CMA tab on width-adjustment slider attaches to end of stationary outer slide rail.

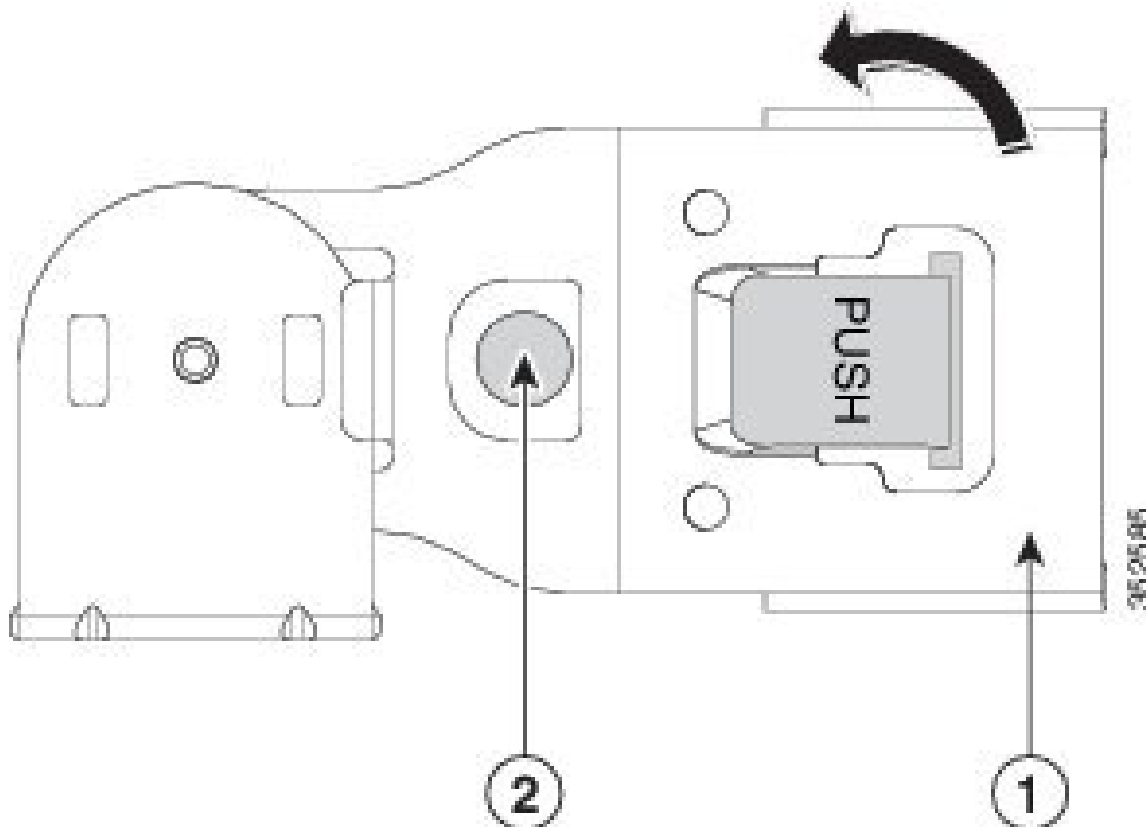
CMA tab on arm closest to the server attaches to end of inner slide rail attached to server.	Rear of server
--	----------------

- Step 2** Slide the CMA tab that is closest to the server over the end of the inner rail that is attached to the server. Slide the tab over the end of the rail until it clicks and locks.
- Step 3** Pull out the width-adjustment slider that is at the opposite end of the CMA assembly until it matches the width of your rack.
- Step 4** Slide the CMA tab that is at the end of the width-adjustment slider onto the end of the stationary slide rail that is attached to the rack post. Slide the tab over the end of the rail until it clicks and locks.
- Step 5** Open the hinged flap at the top of each plastic cable guide and route your cables through the cable guides as desired.

## Reversing the Cable Management Arm (Optional)

- Step 1** Rotate the entire CMA assembly 180 degrees, left-to-right. The plastic cable guides must remain pointing upward.
- Step 2** Flip the tabs at the ends of the CMA arms so that they point toward the rear of the server.
- Step 3** Pivot the tab that is at the end of the width-adjustment slider. Depress and hold the metal button on the outside of the tab and pivot the tab 180 degrees so that it points toward the rear of the server.

*Figure 8: Reversing the CMA*



CMA tab on end of width-adjustment slider	Metal button on outside of tab
---	--------------------------------

## Initial Server Setup



**Note** This section describes how to power on the server, assign an IP address, and connect to server management when using the server in standalone mode.

### Server Default Settings

The server is shipped with these default settings:

- If the server does not have any VIC card, the default NIC mode is **Dedicated**. If the server has a VIC card in Riser 1 slot, the default NIC mode is **OCP**, but the VIC precedence first goes to MLOM, then Riser 1, and then Riser 2.  
If you want to use the dedicated management ports to access Cisco IMC, you can connect to the server and change the NIC mode as described in [Setting Up the System With the Cisco IMC Configuration Utility, on page 22](#).
- In *Dedicated* mode, NIC redundancy is set to *None*. In *Cisco Card* mode, the NIC redundancy is set to *Active-Active*. All Ethernet ports are utilized simultaneously.
- DHCP is enabled.
- IPv4 and IPv6 are enabled.

### Connection Methods

There are two methods for connecting to the system for initial setup:

- Local setup—Use this procedure if you want to connect a keyboard and monitor directly to the system for setup. This procedure can use the VGA and USB ports on the front of the server.
- Remote setup—Use this procedure if you want to perform setup through your dedicated management LAN.



**Note** To configure the system remotely, you must have a DHCP server on the same network as the system. Your DHCP server must be preconfigured with the range of MAC addresses for this server node. The MAC address is printed on a label that is on the pull-out asset tag on the front panel. This server node has a range of six MAC addresses assigned to the Cisco IMC. The MAC address printed on the label is the beginning of the range of six contiguous MAC addresses.

## Connecting to the Server Locally For Setup

This procedure requires the following equipment:

- VGA monitor
- USB keyboard
- Either the supported Cisco KVM cable (Cisco PID N20-BKVM); or a USB cable and VGA DB-15 cable

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**Step 1** Attach a power cord to each power supply in your server, and then attach each power cord to a grounded power outlet. Wait for approximately two minutes to let the server boot to standby power during the first bootup. You can verify system power status by looking at the system Power Status LED on the front panel. The system is in standby power mode when the LED is amber.

**Step 2** Connect a USB keyboard and VGA monitor to the server using one of the following methods:

- Connect an optional KVM cable (Cisco PID N20-BKVM) to the KVM connector on the front panel. Connect your USB keyboard and VGA monitor to the KVM cable.
- Connect a USB keyboard and VGA monitor to the corresponding connectors on the rear panel.

**Step 3** Open the Cisco IMC Configuration Utility:

- a) Press and hold the front panel power button for four seconds to boot the server.
- b) During bootup, press **F8** when prompted to open the Cisco IMC Configuration Utility.

**Note** The first time that you enter the Cisco IMC Configuration Utility, you are prompted to change the default password. The default password is either "password" or "Insieme123". The Strong Password feature is enabled.

The following are the requirements for Strong Password:

- The password can have minimum 8 characters; maximum 14 characters.
- The password must not contain the user's name.
- The password must contain characters from three of the following four categories:
  - English uppercase letters (A through Z)
  - English lowercase letters (a through z)
  - Base 10 digits (0 through 9)
  - Non-alphabetic characters !, @, #, \$, %, ^, &, \*, -, \_, =, “

**Step 4** Continue with [Setting Up the System With the Cisco IMC Configuration Utility, on page 22](#).

---

## Connecting to the Server Remotely For Setup

This procedure requires the following equipment:

- One RJ-45 Ethernet cable that is connected to your management LAN.

### Before you begin



**Note** To configure the system remotely, you must have a DHCP server on the same network as the system. Your DHCP server must be preconfigured with the range of MAC addresses for this server node. The MAC address is printed on a label that is on the pull-out asset tag on the front panel. This server node has a range of six MAC addresses assigned to the Cisco IMC. The MAC address printed on the label is the beginning of the range of six contiguous MAC addresses.

**Step 1** Attach a power cord to each power supply in your server, and then attach each power cord to a grounded power outlet. Wait for approximately two minutes to let the server boot to standby power during the first bootup. You can verify system power status by looking at the system Power Status LED on the front panel. The system is in standby power mode when the LED is amber.

**Step 2** Plug your management Ethernet cable into the dedicated management port on the rear panel.

**Step 3** Allow your preconfigured DHCP server to assign an IP address to the server node.

**Step 4** Use the assigned IP address to access and log in to the Cisco IMC for the server node. Consult with your DHCP server administrator to determine the IP address.

**Note** The default user name for the server is *admin*. The default password is *password*.

**Step 5** From the Cisco IMC Server Summary page, click **Launch KVM Console**. A separate KVM console window opens.

**Step 6** From the Cisco IMC Summary page, click **Power Cycle Server**. The system reboots.

**Step 7** Select the KVM console window.

**Note** The KVM console window must be the active window for the following keyboard actions to work.

**Step 8** When prompted, press **F8** to enter the Cisco IMC Configuration Utility. This utility opens in the KVM console window.

**Note** The first time that you enter the Cisco IMC Configuration Utility, you are prompted to change the default password. The default password is either "password" or "Insieme123". The Strong Password feature is enabled.

The following are the requirements for Strong Password:

- The password can have minimum 8 characters; maximum 14 characters.
- The password must not contain the user's name.
- The password must contain characters from three of the following four categories:
  - English uppercase letters (A through Z)
  - English lowercase letters (a through z)
  - Base 10 digits (0 through 9)
  - Non-alphabetic characters !, @, #, \$, %, ^, &, \*, -, \_, =, “

**Step 9** Continue with [Setting Up the System With the Cisco IMC Configuration Utility, on page 22](#).

## Setting Up the System With the Cisco IMC Configuration Utility

### Before you begin

The following procedure is performed after you connect to the system and open the Cisco IMC Configuration Utility.

- 
- Step 1** Set the NIC mode to **Dedicated**. The dedicated management port is used to access Cisco IMC for server management.
- Step 2** Choose whether to enable DHCP for dynamic network settings, or to enter static network settings.

**Note** Before you enable DHCP, you must preconfigure your DHCP server with the range of MAC addresses for this server. The MAC address is printed on a label on the rear of the server. This server has a range of six MAC addresses assigned to Cisco IMC. The MAC address printed on the label is the beginning of the range of six contiguous MAC addresses.

The *static* IPv4 and IPv6 settings include the following:

- The Cisco IMC IP address.  
For IPv6, valid values are 1 - 127.
- The gateway.  
For IPv6, if you do not know the gateway, you can set it as none by entering :: (two colons).
- The preferred DNS server address.  
For IPv6, you can set this as none by entering :: (two colons).

- Step 3** (Optional) Make VLAN settings.
- Step 4** Press **F1** to go to the second settings window, then continue with the next step.  
From the second window, you can press **F2** to switch back to the first window.
- Step 5** (Optional) Set a hostname for the server.
- Step 6** (Optional) Enable dynamic DNS and set a dynamic DNS (DDNS) domain.
- Step 7** (Optional) If you check the Factory Default check box, the server reverts to the factory defaults.
- Step 8** (Optional) Set a default user password.

**Note** The default password is either "password" or "Insieme123". The Strong Password feature is enabled.

- Step 9** (Optional) Enable auto-negotiation of port settings or set the port speed and duplex mode manually.
- Note** Auto-negotiation is applicable only when you use the Dedicated NIC mode. Auto-negotiation sets the port speed and duplex mode automatically based on the switch port to which the server is connected. If you disable auto-negotiation, you must set the port speed and duplex mode manually.

- Step 10** (Optional) Reset port profiles and the port name.
- Step 11** Press **F5** to refresh the settings that you made. You might have to wait about 45 seconds until the new settings appear and the message, "Network settings configured" is displayed before you reboot the server in the next step.
- Step 12** Press **F10** to save your settings and reboot the server.

**Note** If you chose to enable DHCP, the dynamically assigned IP and MAC addresses are displayed on the console screen during bootup.

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### What to do next

Use a browser and the IP address of the Cisco IMC to connect to the Cisco IMC management interface. The IP address is based upon the settings that you made (either a static address or the address assigned by your DHCP server).



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**Note** The factory default username for the server is *admin*. The default password is either "password" or "Insieme123".

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To manage the server, see the *Cisco UCS C-Series Rack-Mount Server Configuration Guide* or the *Cisco UCS C-Series Rack-Mount Server CLI Configuration Guide* for instructions on using those interfaces for your Cisco IMC release. The links to the configuration guides are in the [Cisco UCS C-Series Documentation Roadmap](#).

## Updating the BIOS and Cisco IMC Firmware



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**Caution** When you upgrade the BIOS firmware, you must also upgrade the Cisco IMC firmware to the same version or the server does not boot. Do not power off the server until the BIOS and Cisco IMC firmware are matching or the server does not boot.

Cisco provides the *Cisco Host Upgrade Utility* to assist with simultaneously upgrading the BIOS, Cisco IMC, and other firmware to compatible levels.

---

The server uses firmware obtained from and certified by Cisco. Cisco provides release notes with each firmware image. There are several possible methods for updating the firmware:

- **Recommended method for firmware update:** Use the Cisco Host Upgrade Utility to simultaneously upgrade the Cisco IMC, BIOS, and component firmware to compatible levels.

See the *Cisco Host Upgrade Utility Quick Reference Guide* for your firmware release at the documentation roadmap link below.

- You can upgrade the Cisco IMC and BIOS firmware by using the Cisco IMC GUI interface.

See the *Cisco UCS C-Series Rack-Mount Server Configuration Guide*.

- You can upgrade the Cisco IMC and BIOS firmware by using the Cisco IMC CLI interface.

See the *Cisco UCS C-Series Rack-Mount Server CLI Configuration Guide*.

For links to the documents listed above, see the [Cisco UCS C-Series Documentation Roadmap](#).

# Accessing the System BIOS

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**Step 1** Enter the BIOS Setup Utility by pressing the **F2** key when prompted during bootup.

**Note** The version and build of the current BIOS are displayed on the Main page of the utility.

**Step 2** Use the arrow keys to select the BIOS menu page.

**Step 3** Highlight the field to be modified by using the arrow keys.

**Step 4** Press **Enter** to select the field that you want to change, and then modify the value in the field.

**Step 5** Press the right arrow key until the Exit menu screen is displayed.

**Step 6** Follow the instructions on the Exit menu screen to save your changes and exit the setup utility (or press **F10**). You can exit without saving changes by pressing **Esc**.

---

## Smart Access Serial

This server supports the Smart Access Serial feature. This feature allows you to switch between host serial and Cisco IMC CLI.

- This feature has the following requirements:
  - A serial cable connection, which can use either the RJ-45 serial connector on the server rear panel, or a DB-9 connection when using the KVM cable (Cisco PID N20-BKVM) on the front-panel KVM console connector.
  - Console redirection must be enabled in the server BIOS.
  - Terminal type must be set to VT100+ or VTUFT8.
  - Serial-over-LAN (SOL) must be disabled (SOL is disabled by default).
- To switch from host serial to Cisco IMC CLI, press **Esc+9**.  
You must enter your Cisco IMC credentials to authenticate the connection.
- To switch from Cisco IMC CLI to host serial, press **Esc+8**.



---

**Note** You cannot switch to Cisco IMC CLI if the serial-over-LAN (SOL) feature is enabled.

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- After a session is created, it is shown in the CLI or web GUI by the name `serial`.



# Smart Access USB

This server supports the Smart Access USB feature. The board management controller (BMC) in this server can accept a USB mass storage device and access the data on it. This feature allows you to use the front-panel USB device as a medium to transfer data between the BMC and the user without need for network connectivity. This can be useful, for example, when remote BMC interfaces are not yet available, or are not accessible due to network misconfiguration.

- This feature has the following requirements:
  - The KVM cable (Cisco PID N20-BKVM) connected to the front panel KVM console connector.
  - A USB storage device connected to one of the USB 2.0 connectors on the KVM cable. The USB device must draw less than 500 mA to avoid disconnect by the current-protection circuit.



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**Note** Any mouse or keyboard that is connected to the KVM cable is disconnected when you enable Smart Access USB.

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- You can use USB 3.0-based devices, but they will operate at USB 2.0 speed.
  - We recommend that the USB device have only one partition.
  - The file system formats supported are: FAT16, FAT32, MSDOS, EXT2, EXT3, and EXT4. NTFS is not supported.
- The front-panel KVM connector has been designed to switch the USB port between Host OS and BMC.
  - Smart Access USB can be enabled or disabled using any of the BMC user interfaces. For example, you can use the Cisco IMC Configuration Utility that is accessed by pressing **F8** when prompted during bootup.
    - Enabled: the front-panel USB device is connected to the BMC.
    - Disabled: the front-panel USB device is connected to the host.
  - In a case where no management network is available to connect remotely to Cisco IMC, a Device Firmware Update (DFU) shell over serial cable can be used to generate and download technical support files to the USB device that is attached to front panel USB port.





## CHAPTER 3

# Maintaining the Server

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- [Status LEDs and Buttons](#), on page 27
- [Preparing For Component Installation](#), on page 32
- [Removing and Replacing Components](#), on page 37
- [Replacing SAS/SATA Hard Drives or Solid State Drives](#), on page 39
- [Replacing a Front-Loading NVMe SSD](#), on page 41
- [Replacing Fan Modules](#), on page 44
- [Replacing CPUs and Heatsinks](#), on page 45
- [Replacing Memory DIMMs](#), on page 56
- [Replacing a Mini-Storage Module](#), on page 64
- [Replacing a USB Drive](#), on page 66
- [Replacing the RTC Battery](#), on page 68
- [Replacing Power Supplies](#), on page 69
- [Replacing a PCIe Riser](#), on page 74
- [Replacing a PCIe Card](#), on page 76
- [Cisco VIC mLOM and OCP Card Replacement Considerations](#), on page 79
- [Replacing an mLOM Card](#), on page 81
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- [Replacing the Supercap \(RAID Backup\)](#), on page 84
- [Replacing a Boot-Optimized M.2 RAID Controller Module](#), on page 85
- [Replacing a Chassis Intrusion Switch](#), on page 89
- [Installing a Trusted Platform Module \(TPM\)](#), on page 90
- [Removing the PCB Assembly \(PCBA\)](#), on page 93
- [Service DIP Switch, Headers and Jumpers](#), on page 94

## Status LEDs and Buttons

This section contains information for interpreting front, rear, and internal LED states.

# Front-Panel LEDs

Figure 9: Front Panel LEDs

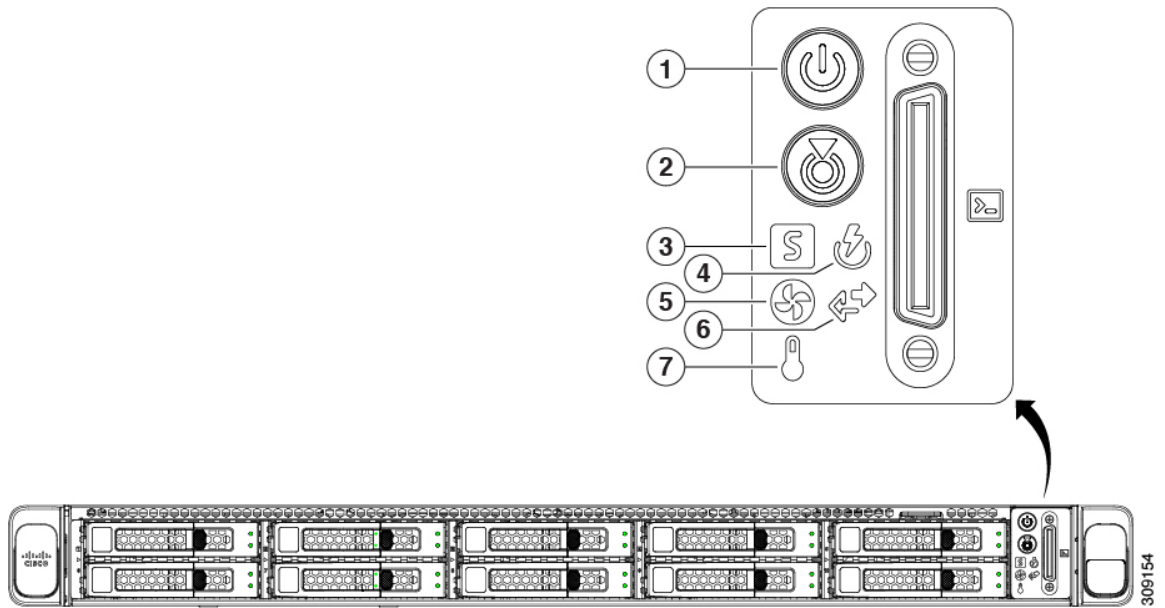









Table 1: Front Panel LEDs, Definition of States

LED Name	States
<p>1</p> <p>Power button/LED (  )</p>	<ul style="list-style-type: none"> <li>• Off—There is no AC power to the server.</li> <li>• Amber—The server is in standby power mode. Power is supplied only to the Cisco IMC and some motherboard functions.</li> <li>• Green—The server is in main power mode. Power is supplied to all server components.</li> </ul>
<p>2</p> <p>Unit identification (  )</p>	<ul style="list-style-type: none"> <li>• Off—The unit identification function is not in use.</li> <li>• Blue, blinking—The unit identification function is activated.</li> </ul>

<p><b>3</b> System health (  )</p>	<ul style="list-style-type: none"> <li>• Green—The server is running in normal operating condition.</li> <li>• Green, blinking—The server is performing system initialization and memory check.</li> <li>• Amber, steady—The server is in a degraded operational state (minor fault). For example:             <ul style="list-style-type: none"> <li>• Power supply redundancy is lost.</li> <li>• CPUs are mismatched.</li> <li>• At least one CPU is faulty.</li> <li>• At least one DIMM is faulty.</li> <li>• At least one drive in a RAID configuration failed.</li> </ul> </li> <li>• Amber, 2 blinks—There is a major fault with the system board.</li> <li>• Amber, 3 blinks—There is a major fault with the memory DIMMs.</li> <li>• Amber, 4 blinks—There is a major fault with the CPUs.</li> </ul>
<p><b>4</b> Power supply status (  )</p>	<ul style="list-style-type: none"> <li>• Green—All power supplies are operating normally.</li> <li>• Amber, steady—One or more power supplies are in a degraded operational state.</li> <li>• Amber, blinking—One or more power supplies are in a critical fault state.</li> </ul>
<p><b>5</b> Fan status (  )</p>	<ul style="list-style-type: none"> <li>• Green—All fan modules are operating properly.</li> <li>• Amber, blinking—One or more fan modules breached the non-recoverable threshold.</li> </ul>
<p><b>6</b> Network link activity (  )</p>	<ul style="list-style-type: none"> <li>• Off—The Ethernet LOM port link is idle.</li> <li>• Green—One or more Ethernet LOM ports are link-active, but there is no activity.</li> <li>• Green, blinking—One or more Ethernet LOM ports are link-active, with activity.</li> </ul>
<p><b>7</b> Temperature status (  )</p>	<ul style="list-style-type: none"> <li>• Green—The server is operating at normal temperature.</li> <li>• Amber, steady—One or more temperature sensors breached the critical threshold.</li> <li>• Amber, blinking—One or more temperature sensors breached the non-recoverable threshold.</li> </ul>

## Rear-Panel LEDs

Figure 10: Rear Panel LEDs

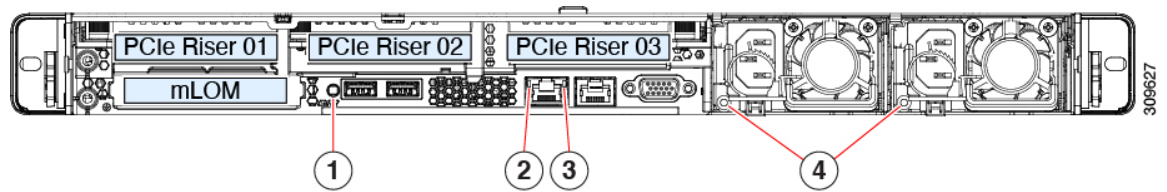


Table 2: Rear Panel LEDs, Definition of States

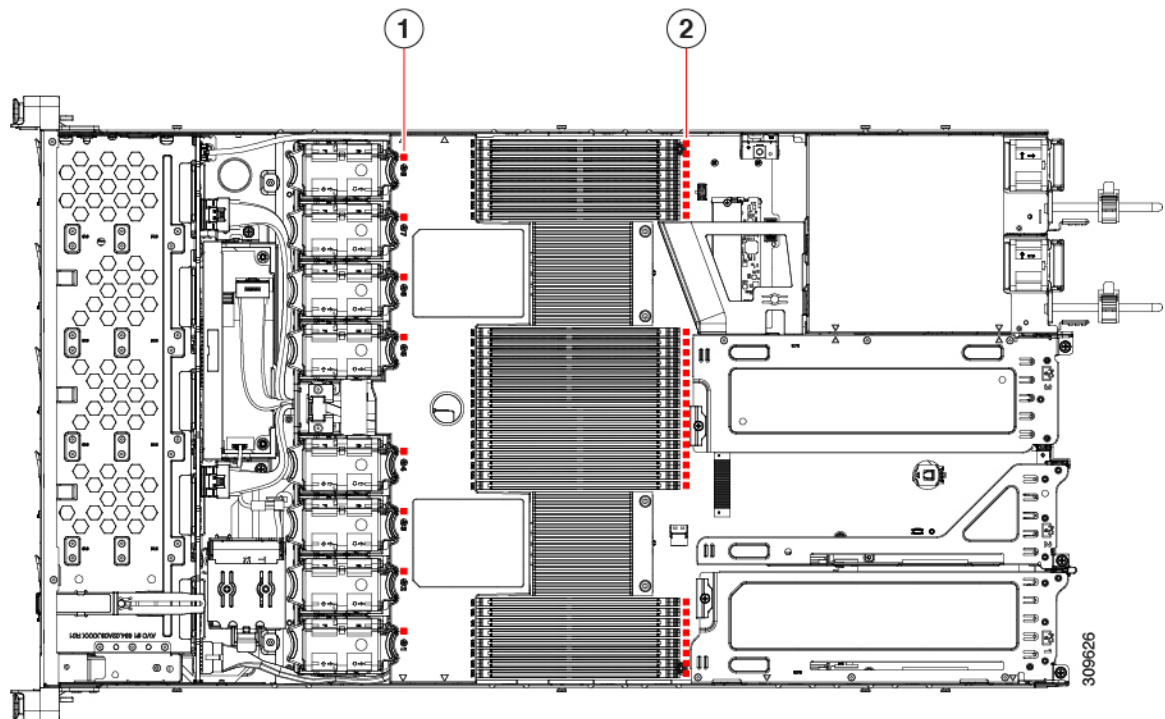
LED Name	States
Rear unit identification	<ul style="list-style-type: none"> <li>• Off—The unit identification function is not in use.</li> <li>• Blue, blinking—The unit identification function is activated.</li> </ul>
2-Gb Ethernet dedicated management link speed	<ul style="list-style-type: none"> <li>• Off—Link speed is 10 Mbps.</li> <li>• Amber—Link speed is 100 Mbps.</li> <li>• Green—Link speed is 1 Gbps.</li> </ul>
3-Gb Ethernet dedicated management link status	<ul style="list-style-type: none"> <li>• Off—No link is present.</li> <li>• Green—Link is active.</li> <li>• Green, blinking—Traffic is present on the active link.</li> </ul>

<p>Power supply status (one LED each power supply unit)</p>	<p><b>AC power supplies:</b></p> <ul style="list-style-type: none"> <li>• Off—No AC input (12 V main power off, 12 V standby power off).</li> <li>• Green, blinking—12 V main power off; 12 V standby power on.</li> <li>• Green, solid—12 V main power on; 12 V standby power on.</li> <li>• Amber, blinking—Warning threshold detected but 12 V main power on.</li> <li>• Amber, solid—Critical error detected; 12 V main power off (for example, over-current, over-voltage, or over-temperature failure).</li> </ul> <p><b>DC power supplies:</b></p> <ul style="list-style-type: none"> <li>• Off—No DC input (12 V main power off, 12 V standby power off).</li> <li>• Green, blinking—12 V main power off; 12 V standby power on.</li> <li>• Green, solid—12 V main power on; 12 V standby power on.</li> <li>• Amber, blinking—Warning threshold detected but 12 V main power on.</li> <li>• Amber, solid—Critical error detected; 12 V main power off (for example, over-current, over-voltage, or over-temperature failure).</li> </ul>
---	---

## Internal Diagnostic LEDs

The server has internal fault LEDs for CPUs, DIMMs, and fan modules.

Figure 11: Internal Diagnostic LED Locations



Fan module fault LEDs (one behind each fan connector on the motherboard)

- Amber—Fan has a fault or is not fully seated.
- Green—Fan is OK.

DIMM fault LEDs (one behind each DIMM socket on the motherboard)

These LEDs operate only when the server is in standby power mode.

- Amber—DIMM has a fault.
- Off—DIMM is OK.

CPU fault LEDs (one behind each CPU socket on the motherboard).

These LEDs operate only when the server is in standby power mode.

- Amber—CPU has a fault.
- Off—CPU is OK.

## Preparing For Component Installation

This section includes information and tasks that help prepare the server for component installation.



## Required Equipment For Service Procedures

The following tools and equipment are used to perform the procedures in this chapter:

- T-30 Torx driver (supplied with replacement CPUs for heatsink removal)
- #1 flat-head screwdriver (supplied with replacement CPUs for heatsink removal)
- #1 Phillips-head screwdriver (for M.2 SSD and intrusion switch replacement)
- Electrostatic discharge (ESD) strap or other grounding equipment such as a grounded mat

## Shutting Down and Removing Power From the Server

The server can run in either of two power modes:

- Main power mode—Power is supplied to all server components and any operating system on your drives can run.
- Standby power mode—Power is supplied only to the service processor and certain components. It is safe for the operating system and data to remove power cords from the server in this mode.



---

**Caution** After a server is shut down to standby power, electric current is still present in the server. To completely remove power as directed in some service procedures, you must disconnect all power cords from all power supplies in the server.

---

You can shut down the server by using the front-panel power button or the software management interfaces.

### Shutting Down Using the Power Button

---

**Step 1** Check the color of the Power button/LED:

- Amber—The server is already in standby mode and you can safely remove power.
- Green—The server is in main power mode and must be shut down before you can safely remove power.

**Step 2** Invoke either a graceful shutdown or a hard shutdown:

**Caution** To avoid data loss or damage to your operating system, you should always invoke a graceful shutdown of the operating system.

- Graceful shutdown—Press and release the **Power** button. The operating system performs a graceful shutdown and the server goes to standby mode, which is indicated by an amber Power button/LED.
- Emergency shutdown—Press and hold the **Power** button for 4 seconds to force the main power off and immediately enter standby mode.

**Step 3** If a service procedure instructs you to completely remove power from the server, disconnect all power cords from the power supplies in the server.

---

## Shutting Down Using The Cisco IMC GUI

You must log in with user or admin privileges to perform this task.

---

**Step 1** In the Navigation pane, click the **Server** tab.

**Step 2** On the Server tab, click **Summary**.

**Step 3** In the Actions area, click **Power Off Server**.

**Step 4** Click **OK**.

The operating system performs a graceful shutdown and the server goes to standby mode, which is indicated by an amber Power button/LED.

**Step 5** If a service procedure instructs you to completely remove power from the server, disconnect all power cords from the power supplies in the server.

---

## Shutting Down Using The Cisco IMC CLI

You must log in with user or admin privileges to perform this task.

---

**Step 1** At the server prompt, enter:

**Example:**

```
server# scope chassis
```

**Step 2** At the chassis prompt, enter:

**Example:**

```
server/chassis# power shutdown
```

The operating system performs a graceful shutdown and the server goes to standby mode, which is indicated by an amber Power button/LED.

**Step 3** If a service procedure instructs you to completely remove power from the server, disconnect all power cords from the power supplies in the server.

---

## Removing the Server Top Cover

**Step 1** Remove the top cover:

a) If the cover latch is locked, slide the lock sideways to unlock it.

When the latch is unlocked, the handle pops up so that you can grasp it.

b) Lift on the end of the latch so that it pivots vertically to 90 degrees.

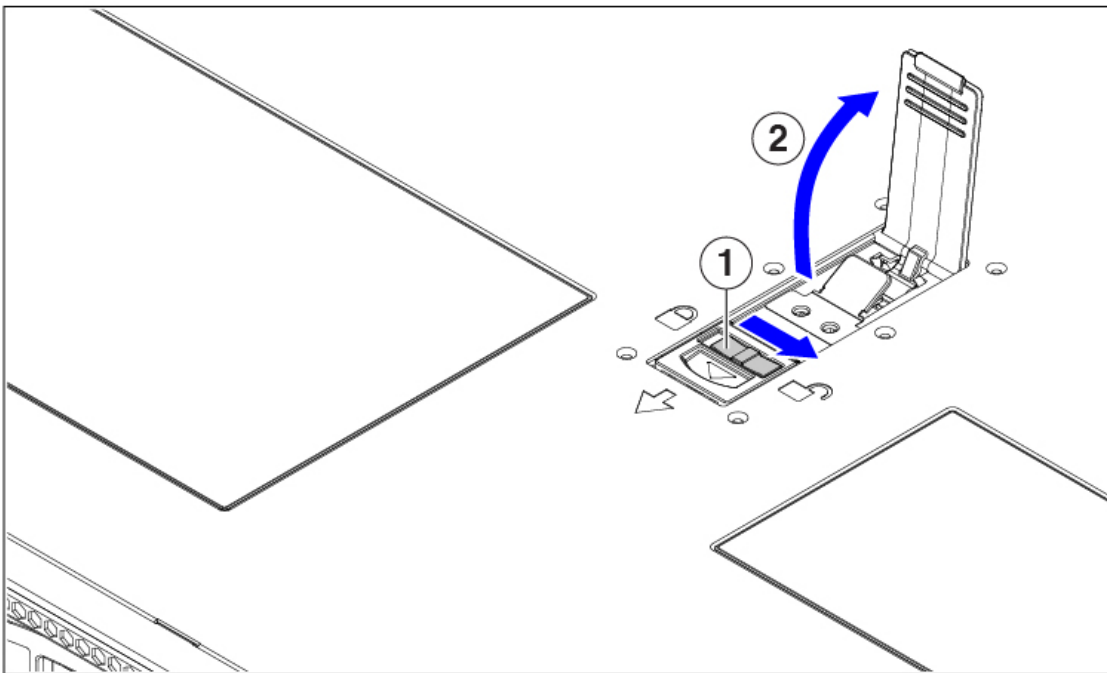
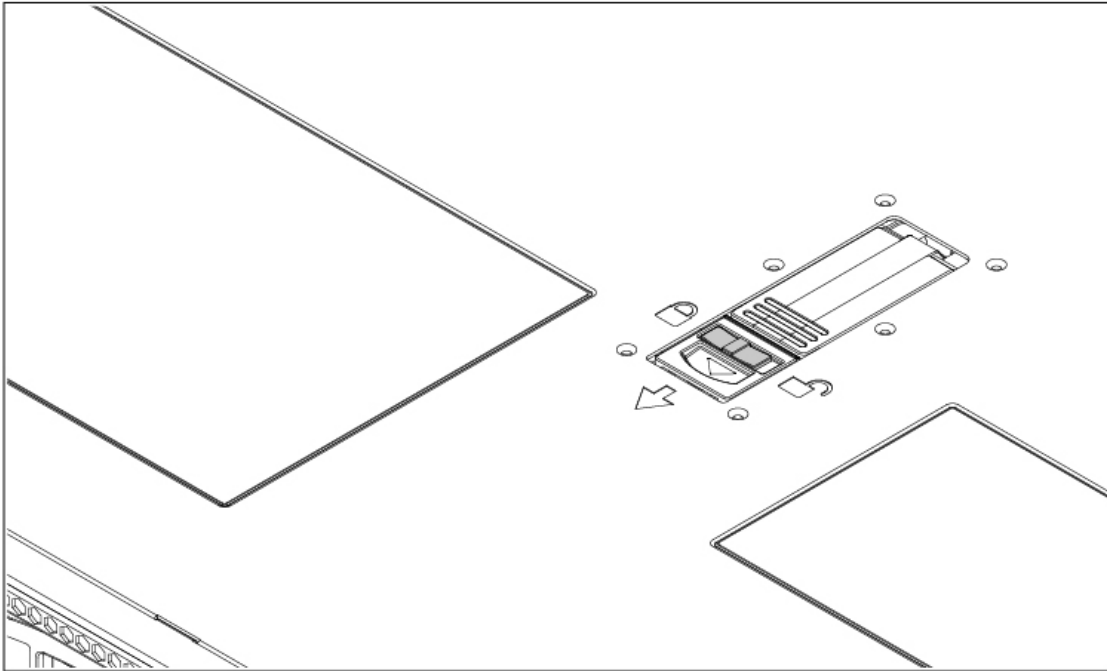
c) Simultaneously, slide the cover back and lift the top cover straight up from the server and set it aside.

**Step 2** Replace the top cover:

- a) With the latch in the fully open position, place the cover on top of the server a few inches behind the lip of the front cover panel.
- b) Slide the cover forward until the latch makes contact.
- c) Press the latch down to the closed position. The cover is pushed forward to the closed position as you push down the latch.
- d) Lock the latch by sliding the lock button to sideways to the left.

Locking the latch ensures that the server latch handle does not protrude when you install the blade.

Figure 12: Removing the Top Cover



309157

Cover lock

Cover latch handle

## Hot Swap vs Hot Plug

Some components can be removed and replaced without shutting down and removing power from the server. This type of replacement has two varieties: hot-swap and hot-plug.

- Hot-swap replacement—You do not have to shut down the component in the software or operating system. This applies to the following components:
  - SAS/SATA hard drives
  - SAS/SATA solid state drives
  - Cooling fan modules
  - Power supplies (when redundant as 1+1)
- Hot-plug replacement—You must take the component offline before removing it for the following component:
  - NVMe PCIe solid state drives

## Removing and Replacing Components

**Warning**

**Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.**

Statement 1029

**Caution**

When handling server components, handle them only by carrier edges and use an electrostatic discharge (ESD) wrist-strap or other grounding device to avoid damage.

**Tip**

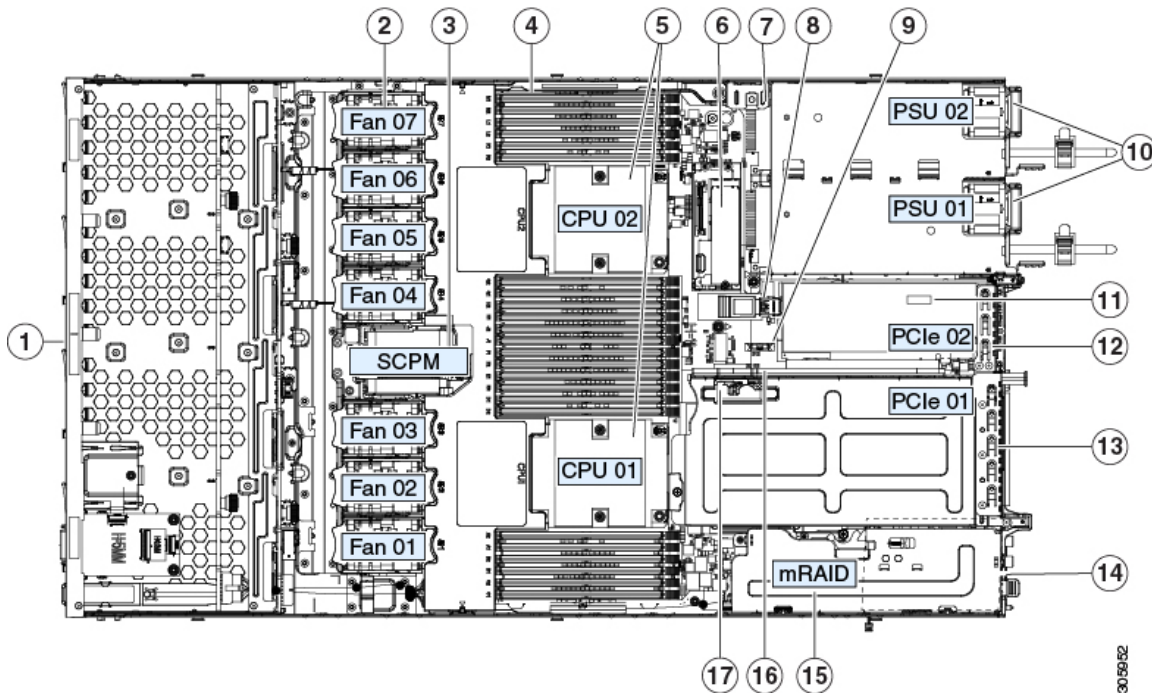
You can press the unit identification button on the front panel or rear panel to turn on a flashing, blue unit identification LED on both the front and rear panels of the server. This button allows you to locate the specific server that you are servicing when you go to the opposite side of the rack. You can also activate these LEDs remotely by using the Cisco IMC interface.

This section describes how to install and replace server components.

## Component Location

This topic shows the locations of the field-replaceable components and service-related items. The view in the following figure shows the server with the top cover removed.

Figure 13: ND-NODE-L4, Serviceable Component Locations



<p><b>1</b> Front-loading drive bays 1–10 support SAS/SATA drives.</p> <ul style="list-style-type: none"> <li>• ND-NODE-L4 : Drive bays 1 and 2 support NVMe PCIe SSDs.</li> </ul>	<p><b>9</b> Power supplies (hot-swappable when redundant as 1+1)</p>
<p><b>2</b> Cooling fan modules (seven, hot-swappable)</p>	<p><b>11</b> Trusted platform module (TPM) socket on motherboard (not visible in this view)</p>
<p><b>3</b> Supercap unit mounting bracket (RAID backup)</p>	<p><b>2</b> PCIe riser 2/slot 2 (half-height, x16 lane) Includes PCIe cable connectors for front-loading NVMe SSDs (x8 lane)</p>
<p><b>4</b> DIMM sockets on motherboard (12 per CPU)</p>	<p><b>3</b> PCIe riser 1/slot 1 (full-height, x16 lane) Includes socket for Micro-SD card</p>
<p><b>5</b> CPUs and heatsinks (up to two)</p>	<p><b>4</b> Modular LOM (mLOM) card bay on chassis floor (x16 PCIe lane), not visible in this view</p>

<p>6 Mini-storage module socket. Options:</p> <ul style="list-style-type: none"> <li>• SD card module with two SD card slots</li> <li>• M.2 module with slots for either two SATA M.2 drives or two NVMe M.2 drives</li> <li>• Cisco Boot-Optimized M.2 RAID Controller (module with two slots for SATA M.2 drives, plus an integrated SATA RAID controller that can control the two M.2 drives in a RAID 1 array)</li> </ul>	<p>5 Modular RAID (mRAID) riser, can optionally be a riser that supports either:</p> <ul style="list-style-type: none"> <li>• Hardware RAID controller card</li> <li>• Interposer card for embedded SATA RAID</li> </ul>
<p>7 Chassis intrusion switch (optional)</p>	<p>6 PCIe cable connectors for front-loading NVMe SSDs on PCIe riser 2</p>
<p>8 Internal USB 3.0 port on motherboard</p>	<p>7 Micro-SD card socket on PCIe riser 1</p>
<p>9 RTC battery, vertical socket</p>	<p>-</p>

## Replacing SAS/SATA Hard Drives or Solid State Drives



**Note** You do not have to shut down the server or drive to replace SAS/SATA hard drives or SSDs because they are hot-swappable. To replace an NVMe PCIe SSD drive, which must be shut down before removal, see [Replacing a Front-Loading NVMe SSD, on page 41](#).

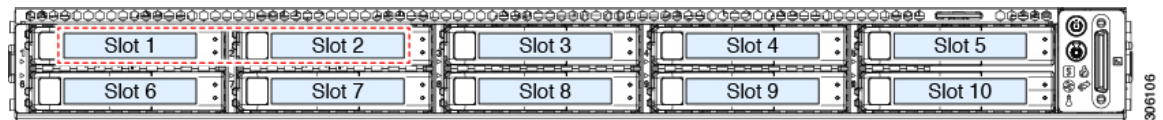
### SAS/SATA Drive Population Guidelines

The server is orderable in the following version:

- ND-NODE-L4 — Small form-factor (SFF) drives, with 10-drive backplane. Supports up to 10 2.5-inch SAS/SATA drives. Drive bays 1 and 2 support NVMe SSDs.

Drive bay numbering is shown in the following figures.

**Figure 14: Drive Bay Numbering**



Observe these drive population guidelines for optimum performance:

- When populating drives, add drives to the lowest-numbered bays first.
- Keep an empty drive blanking tray in any unused bays to ensure proper airflow.
- You can mix SAS/SATA hard drives and SAS/SATA SSDs in the same server. However, you cannot configure a logical volume (virtual drive) that contains a mix of hard drives and SSDs. That is, when you create a logical volume, it must contain all SAS/SATA hard drives or all SAS/SATA SSDs.

## 4K Sector Format SAS/SATA Drives Considerations

- You must boot 4K sector format drives in UEFI mode, not legacy mode. UEFI mode is the system default. Only if the mode has been changed and must be changed back to UEFI mode, see the following procedure.
  - Do not configure 4K sector format and 512-byte sector format drives as part of the same RAID volume.
  - For operating system support on 4K sector drives, see the interoperability matrix tool for your server:  
[Hardware and Software Interoperability Matrix Tools](#)
- 
- 

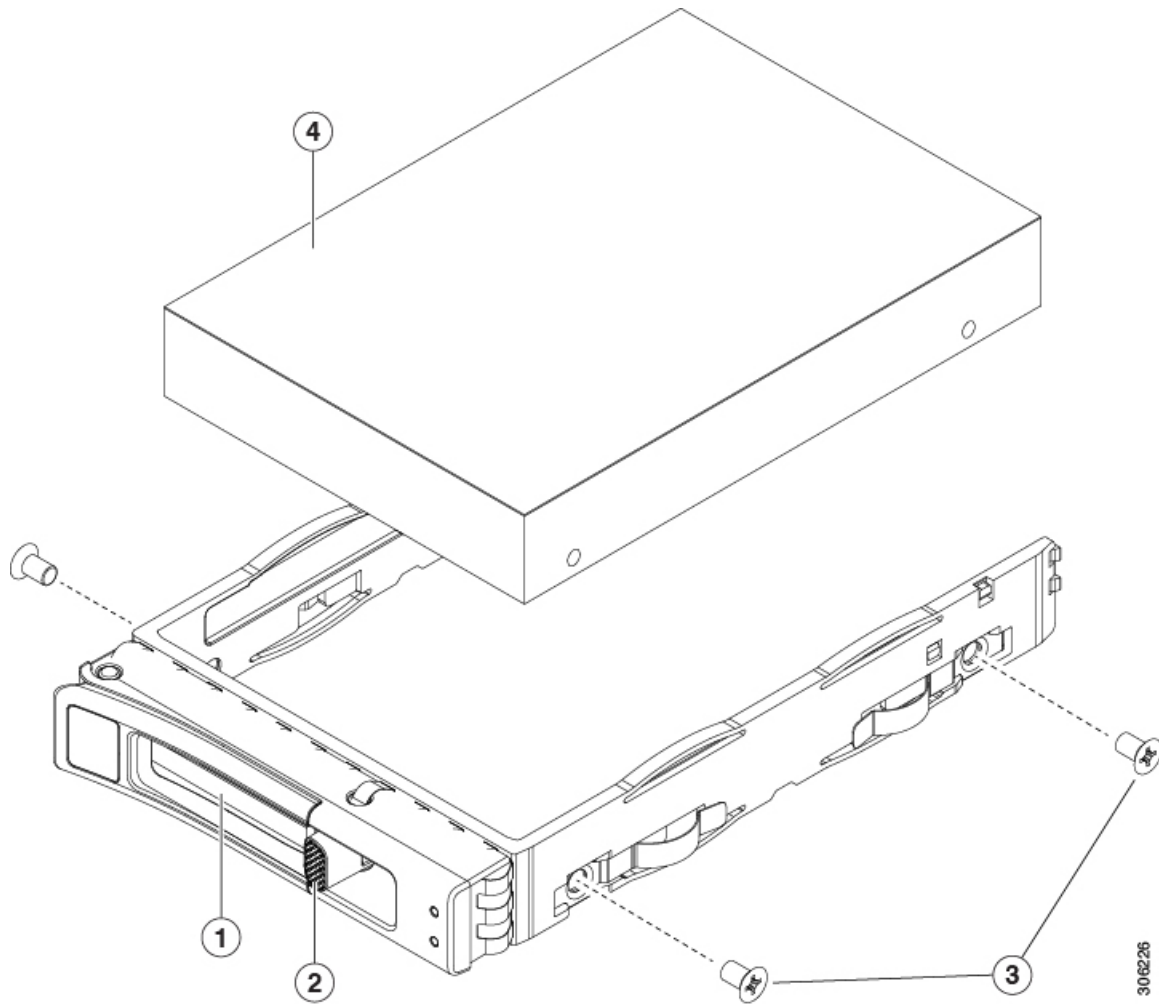
## Replacing a SAS/SATA Drive

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- Step 1** Remove the drive that you are replacing or remove a blank drive tray from the bay:
- a) Press the release button on the face of the drive tray.
  - b) Grasp and open the ejector lever and then pull the drive tray out of the slot.
  - c) If you are replacing an existing drive, remove the four drive-tray screws that secure the drive to the tray and then lift the drive out of the tray.
- Step 2** Install a new drive:
- a) Place a new drive in the empty drive tray and install the four drive-tray screws.
  - b) With the ejector lever on the drive tray open, insert the drive tray into the empty drive bay.
  - c) Push the tray into the slot until it touches the backplane, and then close the ejector lever to lock the drive in place.



Figure 15: Replacing a Drive in a Drive Tray



Ejector lever	Drive tray screws (two on each side)
Release button	Drive removed from drive tray

## Replacing a Front-Loading NVMe SSD

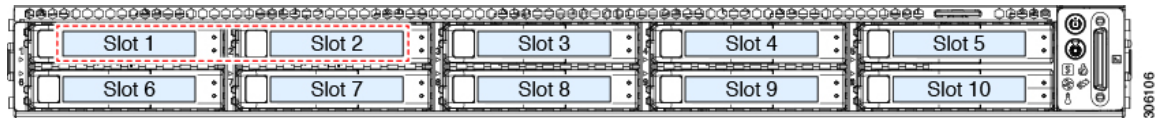
This section is for replacing 2.5-inch form-factor NVMe solid-state drives (SSDs) in front-panel drive bays.

### Front-Loading NVMe SSD Population Guidelines

The server supports the following front drive bay configurations with 2.5 inch NVMe SSDs:

- Cisco UCS C220 M6 SAS/SATA (UCSC-C225-M6S)—Optional, front-loading drive bays 1 to 4 support 2.5-inch NVMe SSDs (with optional front NVMe cables).
- Cisco UCS C220 M6 NVMe (UCSC-C225-M6N)—10-drive backplane. Supports up to 10 2.5-inch NVMe-only SSDs.

**Figure 16: Drive Bay Numbering**



## Front-Loading NVMe SSD Requirements and Restrictions

Observe these requirements:

- Hot-plug support must be enabled in the system BIOS. If you ordered the system with NVMe drives, hot-plug support is enabled at the factory.
- The NVMe-optimized, SFF 10-drive version, supports NVMe drives only.

Observe these restrictions:

- NVMe SFF 2.5-inch SSDs support booting only in UEFI mode. Legacy boot is not supported. For instructions on setting up UEFI boot, see [4K Sector Format SAS/SATA Drives Considerations, on page 40](#).
- You cannot control NVMe PCIe SSDs with a SAS RAID controller because NVMe SSDs interface with the server via the PCIe bus.
- UEFI boot is supported in all supported operating systems. Hot-insertion and hot-removal are supported in all supported operating systems except VMWare ESXi.

## Enabling Hot-Plug Support in the System BIOS

Hot-plug (OS-informed hot-insertion and hot-removal) is disabled in the system BIOS by default.

- If the system was ordered with NVMe PCIe SSDs, the setting was enabled at the factory. No action is required.
- If you are adding NVMe PCIe SSDs after-factory, you must enable hot-plug support in the BIOS. See the following procedures.

### Enabling Hot-Plug Support Using the BIOS Setup Utility

- 
- Step 1** Enter the BIOS setup utility by pressing the **F2** key when prompted during bootup.
- Step 2** Navigate to **Advanced > PCI Subsystem Settings > NVMe SSD Hot-Plug Support**.
- Step 3** Set the value to **Enabled**.

**Step 4** Save your changes and exit the utility.

---

## Replacing a Front-Loading NVMe SSD

This topic describes how to replace 2.5-inch form-factor NVMe SSDs in the front-panel drive bays.



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**Note** OS-surprise removal is not supported. OS-informed hot-insertion and hot-removal are supported on all supported operating systems except VMware ESXi.

---



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**Note** OS-informed hot-insertion and hot-removal must be enabled in the system BIOS. See [Enabling Hot-Plug Support in the System BIOS, on page 42](#).

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**Step 1** Remove an existing front-loading NVMe SSD:

- a) Shut down the NVMe SSD to initiate an OS-informed removal. Use your operating system interface to shut down the drive, and then observe the drive-tray LED:
  - Green—The drive is in use and functioning properly. Do not remove.
  - Green, blinking—the driver is unloading following a shutdown command. Do not remove.
  - Off—The drive is not in use and can be safely removed.
- b) Press the release button on the face of the drive tray.
- c) Grasp and open the ejector lever and then pull the drive tray out of the slot.
- d) Remove the four drive tray screws that secure the SSD to the tray and then lift the SSD out of the tray.

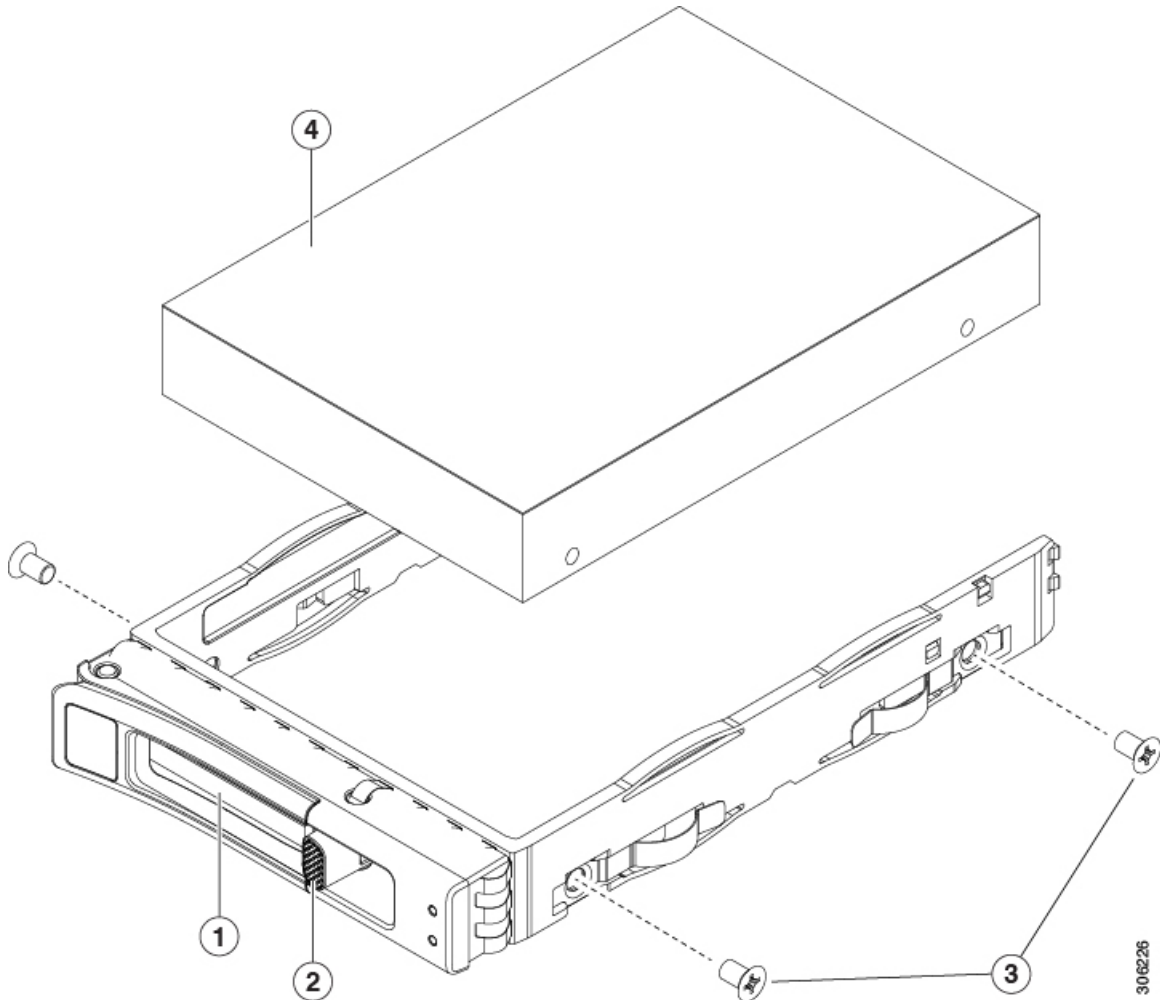
**Step 2** Install a new front-loading NVMe SSD:

- a) Place a new SSD in the empty drive tray and install the four drive-tray screws.
- b) With the ejector lever on the drive tray open, insert the drive tray into the empty drive bay.
- c) Push the tray into the slot until it touches the backplane, and then close the ejector lever to lock the drive in place.

**Step 3** Observe the drive-tray LED and wait until it returns to solid green before accessing the drive:

- Off—The drive is not in use.
- Green, blinking—the driver is initializing following hot-plug insertion.
- Green—The drive is in use and functioning properly.

Figure 17: Replacing a Drive in a Drive Tray



Ejector lever	Drive tray screws (two on each side)
Release button	Drive removed from drive tray

## Replacing Fan Modules



**Tip** Each fan module has a fault LED next to the fan connector on the motherboard. This LED lights green when the fan is correctly seated and is operating OK. The LED lights amber when the fan has a fault or is not correctly seated.



**Caution** You do not have to shut down or remove power from the server to replace fan modules because they are hot-swappable. However, to maintain proper cooling, do not operate the server for more than one minute with any fan module removed.

**Step 1**

Remove an existing fan module:

- a) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

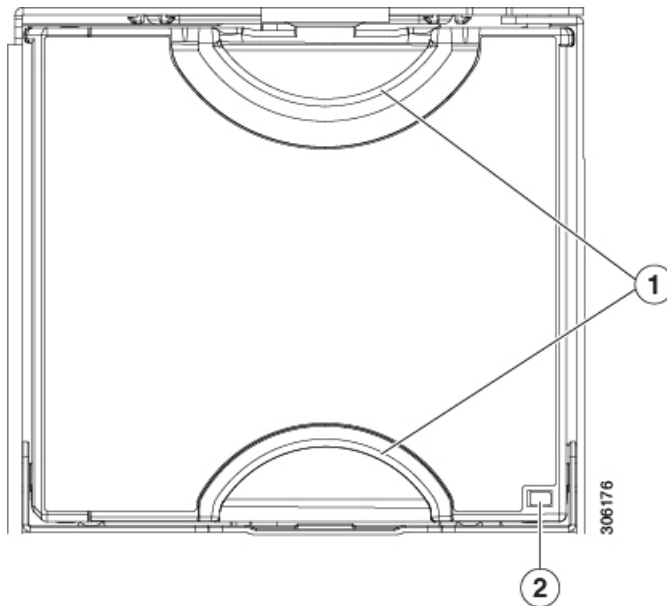
- b) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- c) Grasp the fan module at its front and rear finger-grips. Lift straight up to disengage its connector from the motherboard.

**Step 2**

Install a new fan module:

- a) Set the new fan module in place. The arrow printed on the top of the fan module should point toward the rear of the server.
- b) Press down gently on the fan module to fully engage it with the connector on the motherboard.
- c) Replace the top cover to the server.
- d) Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

**Figure 18: Top View of Fan Module**



## Replacing CPUs and Heatsinks

This section contains CPU configuration rules and the procedure for replacing CPUs and heatsinks:

## CPU Configuration Rules

This server has two CPU sockets on the motherboard. Each CPU supports eight DIM channels (16 DIMM slots). See [DIMM Slot Numbering, on page 56](#).

- The server can operate with one CPU or two identical CPUs installed.
- The minimum configuration is that the server must have at least CPU 1 installed. Install CPU 1 first, and then CPU 2.
- The following restrictions apply when using a single-CPU configuration:
  - Any unused CPU socket must have the protective dust cover from the factory in place.
  - The maximum number of DIMMs is 16 (only CPU 1 channels A, B, C, D, E, F, G, and H).

## Tools Required For CPU Replacement

You need the following tools and equipment for this procedure:

- T-20 Torx driver (for heatsink and CPU socket screws)
- Heatsink cleaning kit—Supplied with replacement CPU. Orderable separately as Cisco PID UCSX-HSCK=.

One cleaning kit can clean up to four CPUs.

- Thermal interface material (TIM)—Syringe supplied with replacement CPU. Use only if you are reusing your existing heatsink (new heatsinks have a pre-applied pad of TIM). Orderable separately as Cisco PID UCS-CPU-TIM=.

One TIM kit covers one CPU.

See also [Additional CPU-Related Parts to Order with RMA Replacement CPUs, on page 55](#).

## Replacing a CPU and Heatsink



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**Caution** CPUs and their sockets are fragile and must be handled with extreme care to avoid damaging pins. The CPUs must be installed with heatsinks and thermal interface material to ensure cooling. Failure to install a CPU correctly might result in damage to the server.

---

**Step 1** Remove the existing CPU/heatsink assembly from the server:

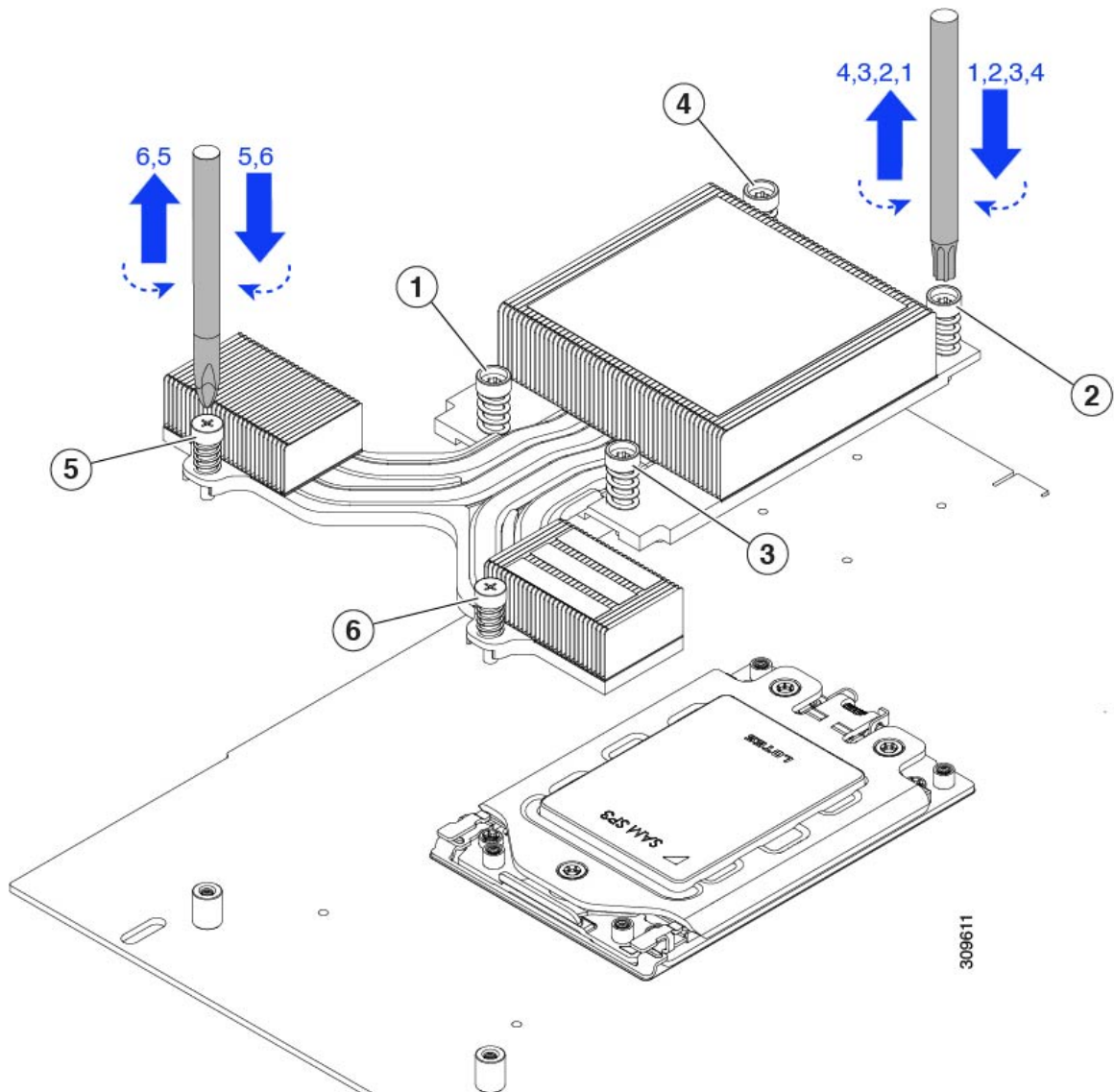
- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

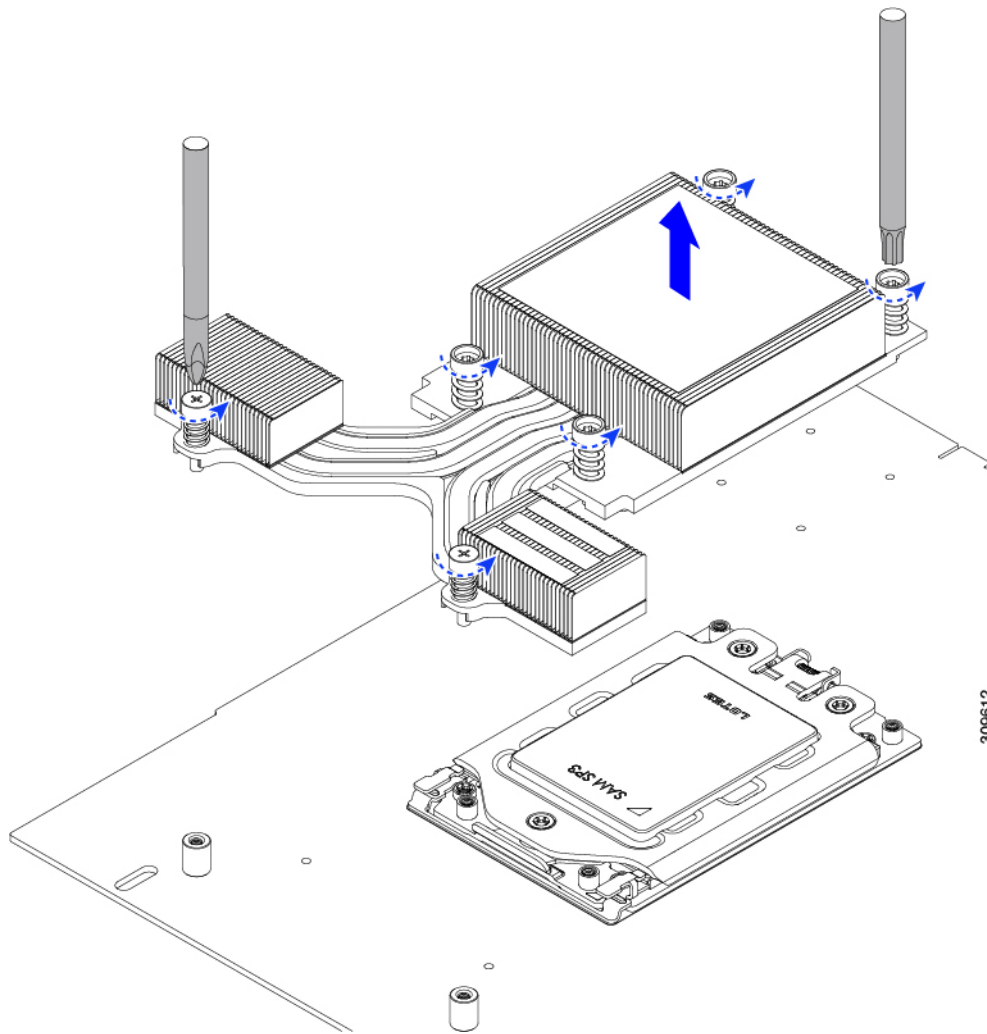
- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).

- d) Use the T-20 Torx driver that is supplied with the replacement CPU to loosen the four captive nuts that secure the assembly to the motherboard standoffs.

**Note** Alternate loosening the heatsink nuts evenly so that the heatsink remains level as it is raised. Loosen the heatsink nuts in the order shown on the heatsink label: 4, 3, 2, 1, 6, 5.

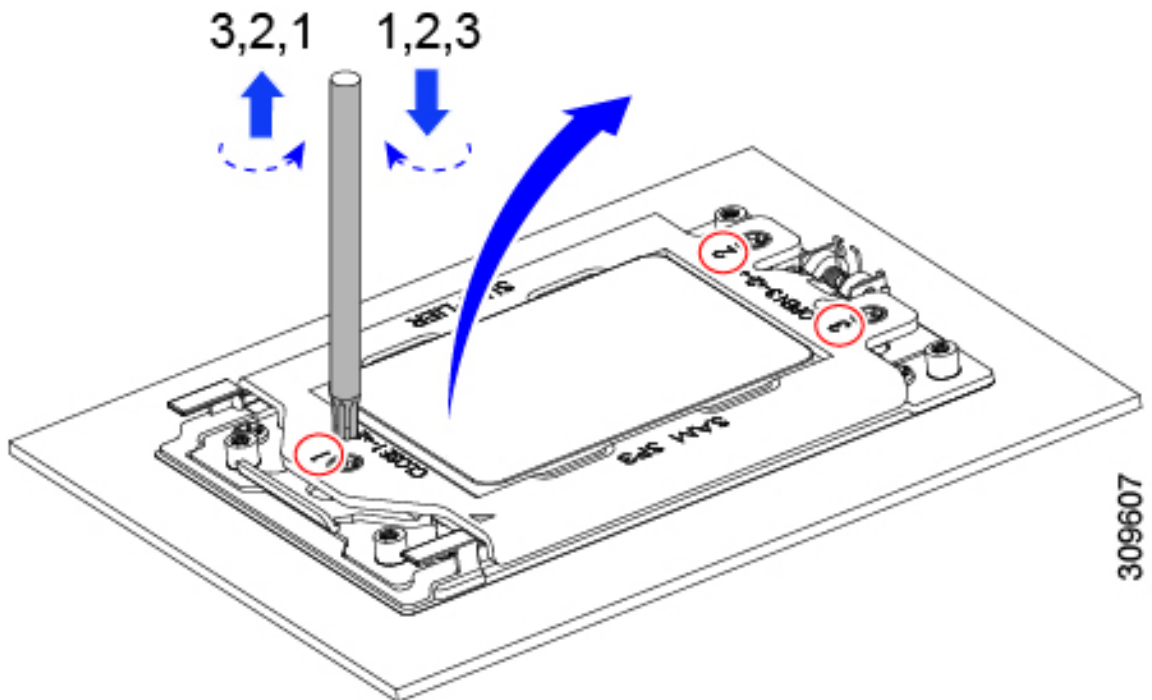


- e) Remove the heatsink.

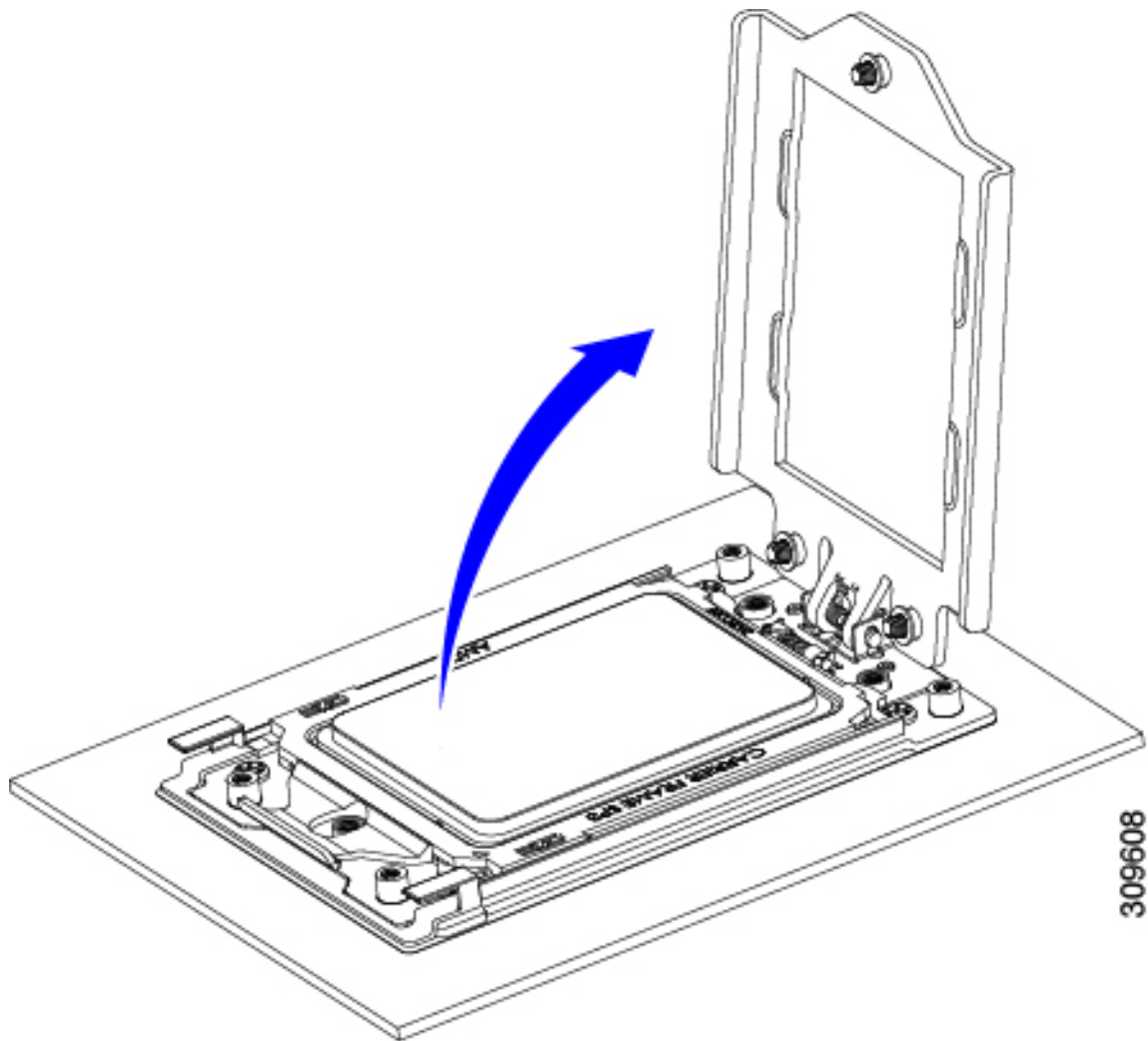


- f) Loosening the three socket frame screws.

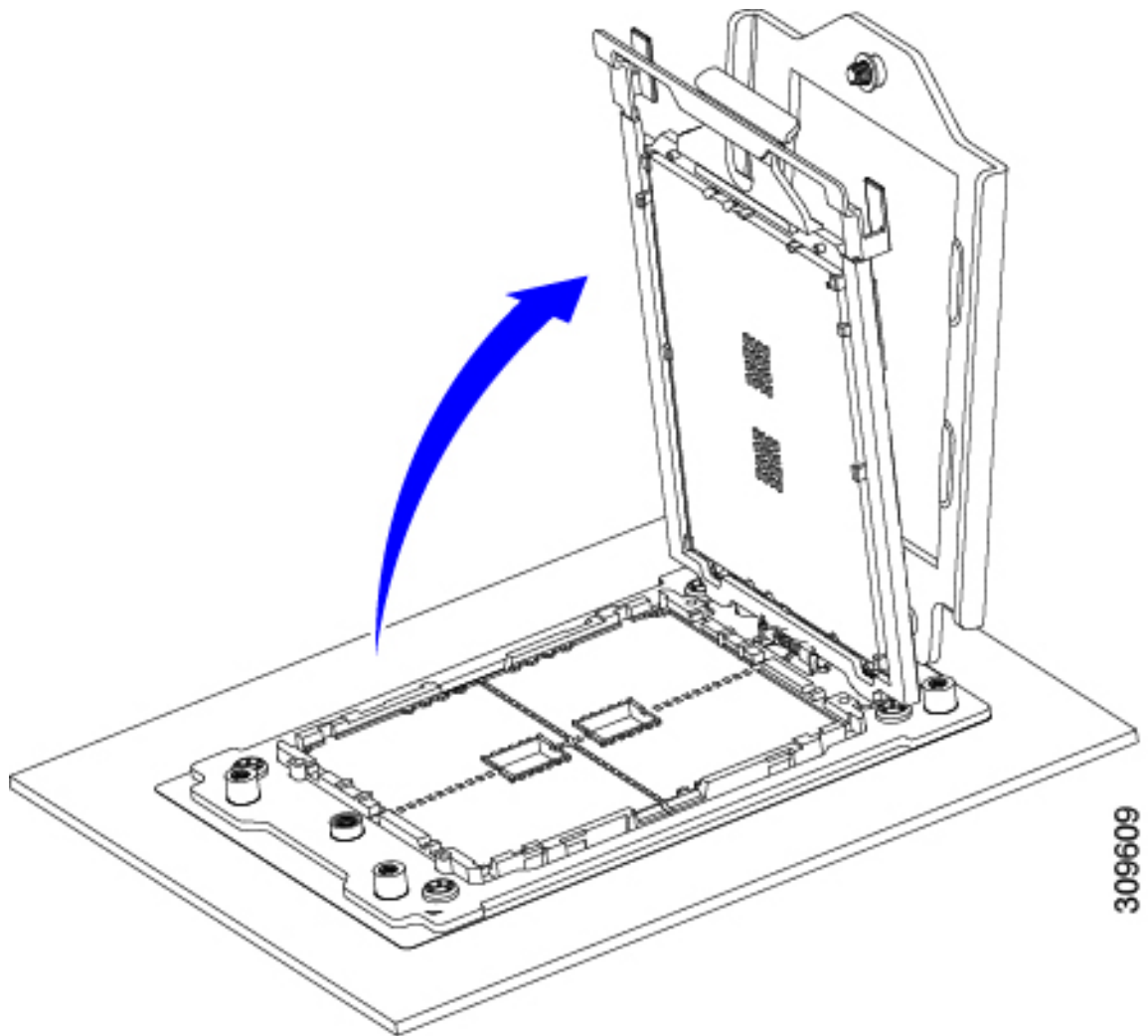




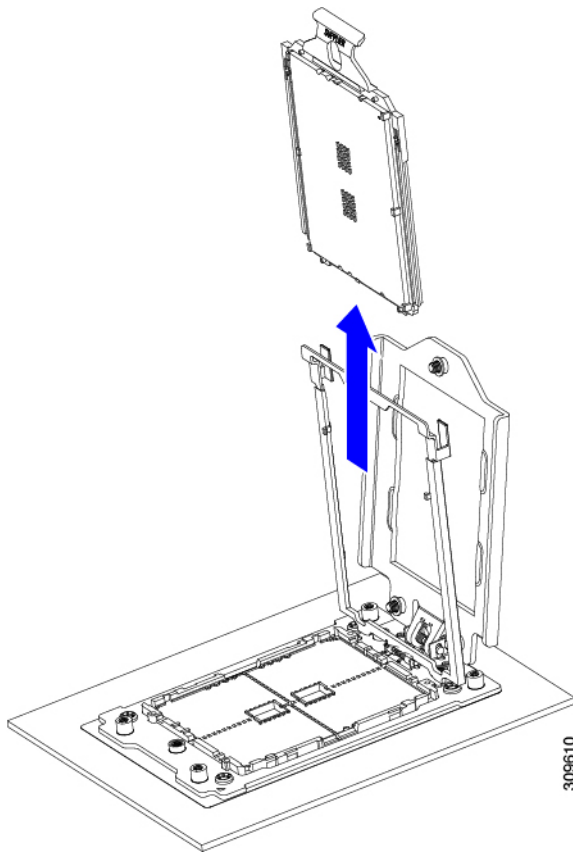
g) Open the socket frame.



h) Open the rail frame.

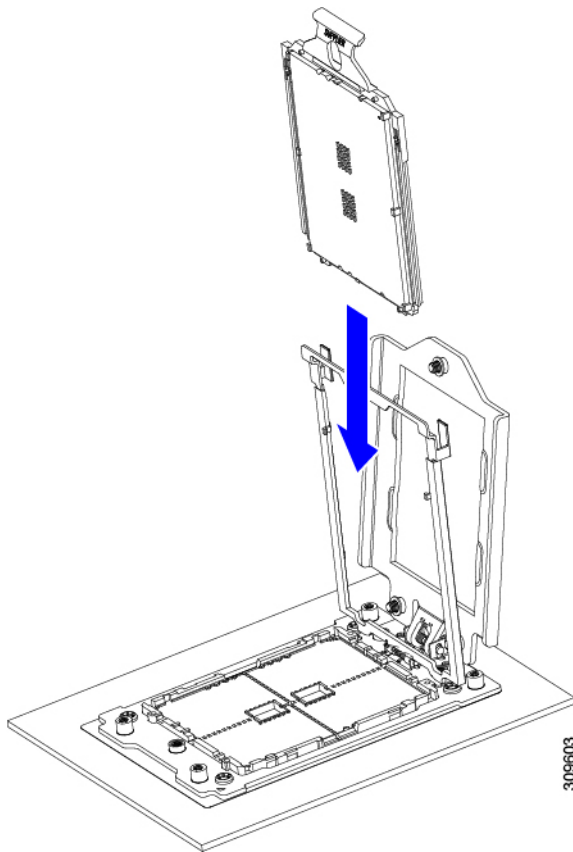


- i) Take out the CPU with carrier frame.

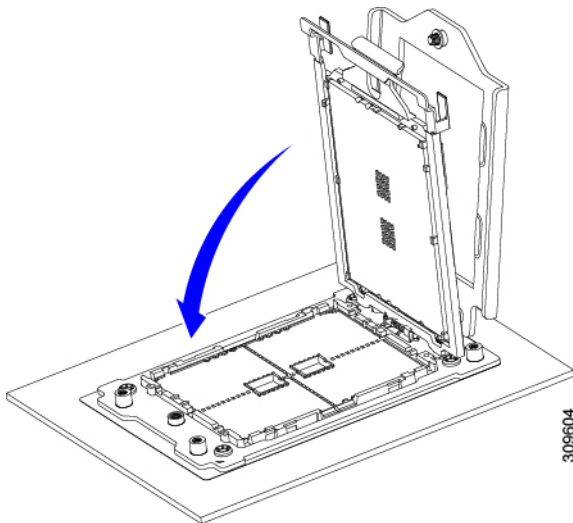
**Step 2** Install the new CPU:

**Caution** The CPU contacts and pins are extremely fragile. In this step, use extreme care to avoid touching or damaging the CPU contacts or the CPU socket pins.

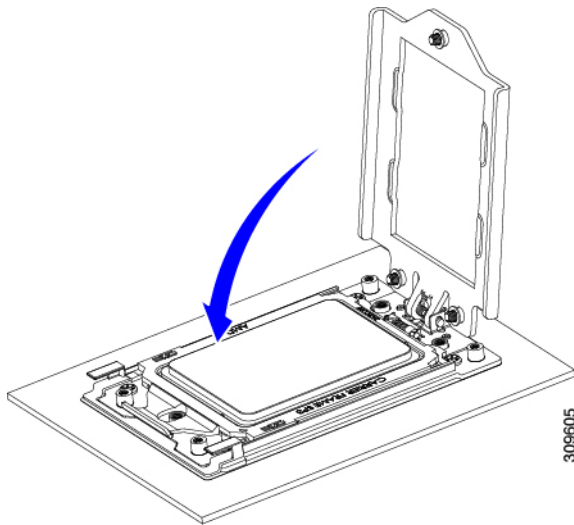
- a) Grasping the CPU only by the handling tab on its carrier frame, carefully slide it down into the open rail frame.



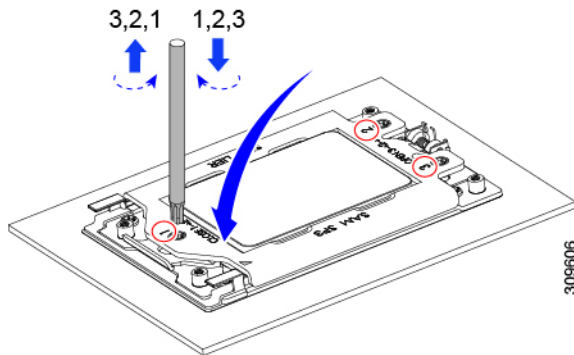
b) Gently close the rail frame down to the flat, closed position.



c) Gently close the socket frame down to the flat, closed position.



- d) Tighten the three screws on the socket frame in this order: 1, 2, 3.

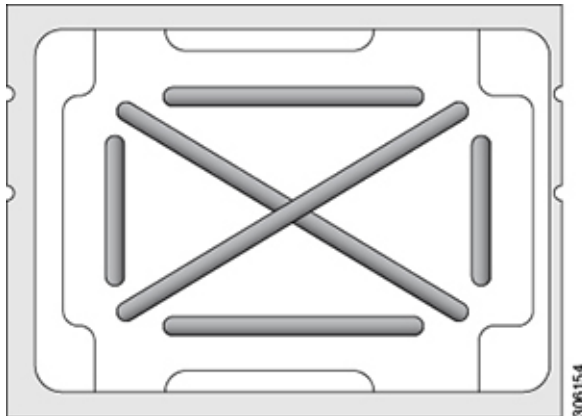


### Step 3 Apply new TIM to the heatsink:

**Note** The heatsink must have new TIM on the heatsink-to-CPU surface to ensure proper cooling and performance.

- If you are installing a new heatsink, it is shipped with a pre-applied pad of TIM. Go to step 5.
  - If you are reusing a heatsink, you must remove the old TIM from the heatsink and then apply new TIM to the CPU surface from the supplied syringe. Continue with step a below.
- a) Apply the cleaning solution that is included with the heatsink cleaning kit (UCSX-HSCK=) to the old TIM on the heatsink and let it soak for a least 15 seconds.
  - b) Wipe all of the TIM off the heatsink using the soft cloth that is included with the heatsink cleaning kit. Be careful to avoid scratching the heatsink surface.
  - c) Using the syringe of TIM provided with the new CPU (UCS-CPU-TIM=), apply 4 cubic centimeters of thermal interface material to the top of the CPU. Use the pattern shown below to ensure even coverage.

**Figure 19: Thermal Interface Material Application Pattern**



**Caution** Use only the correct heatsink for your CPUs to ensure proper cooling.

**Step 4** Install the heatsink to the CPU:

- a) Align the heatsink over the CPU socket. Align the triangle-mark on the heatsink with the triangle-mark on the socket frame.
- b) Use a T-20 Torx driver to tighten the six captive screws that secure the heatsink.

**Caution** Alternate tightening the heatsink screws evenly so that the heatsink remains level while it is lowered. Tighten the heatsink screws in the order shown on the heatsink label (1, 2, 3, 4, 5, 6).

**Step 5** Reconnect any cables that you removed.

**Step 6** Power on the server.

## Additional CPU-Related Parts to Order with RMA Replacement CPUs

When a return material authorization (RMA) of the CPU is done on a Cisco UCS C-Series server, additional parts might not be included with the CPU spare. The TAC engineer might need to add the additional parts to the RMA to help ensure a successful replacement.



**Note** The following items apply to CPU *replacement* scenarios. If you are replacing a system chassis and *moving* existing CPUs to the new motherboard, you do not have to separate the heatsink from the CPU.

Scenario 1—You are reusing the existing heatsinks or moving CPUs and heatsinks to a new node:

- Heatsink cleaning kit (UCSX-HSCK=)
  - One cleaning kit can clean up to four CPUs.
- Thermal interface material (TIM) kit (UCS-CPU-TIM=)
  - One TIM kit covers one CPU.

Scenario 2—You are replacing the existing heatsinks:

- Heatsink: UCSC-HSHP-225M6=  
New heatsinks have a pre-applied pad of TIM.
- Heatsink cleaning kit (UCSX-HSCK=)  
One cleaning kit can clean up to four CPUs.

A CPU heatsink cleaning kit is good for up to four CPU and heatsink cleanings. The cleaning kit contains two bottles of solution, one to clean the CPU and heatsink of old TIM and the other to prepare the surface of the heatsink.

New heatsink spares come with a pre-applied pad of TIM. It is important to clean any old TIM off of the CPU surface prior to installing the heatsinks. Therefore, even when you are ordering new heatsinks, you must order the heatsink cleaning kit.

## Replacing Memory DIMMs



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**Caution** DIMMs and their sockets are fragile and must be handled with care to avoid damage during installation.

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**Caution** Cisco does not support third-party DIMMs. Using non-Cisco DIMMs in the server might result in system problems or damage to the motherboard.

---



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**Note** To ensure the best server performance, it is important that you are familiar with memory performance guidelines and population rules before you install or replace DIMMs.

---

## DIMM Population Rules and Memory Performance Guidelines

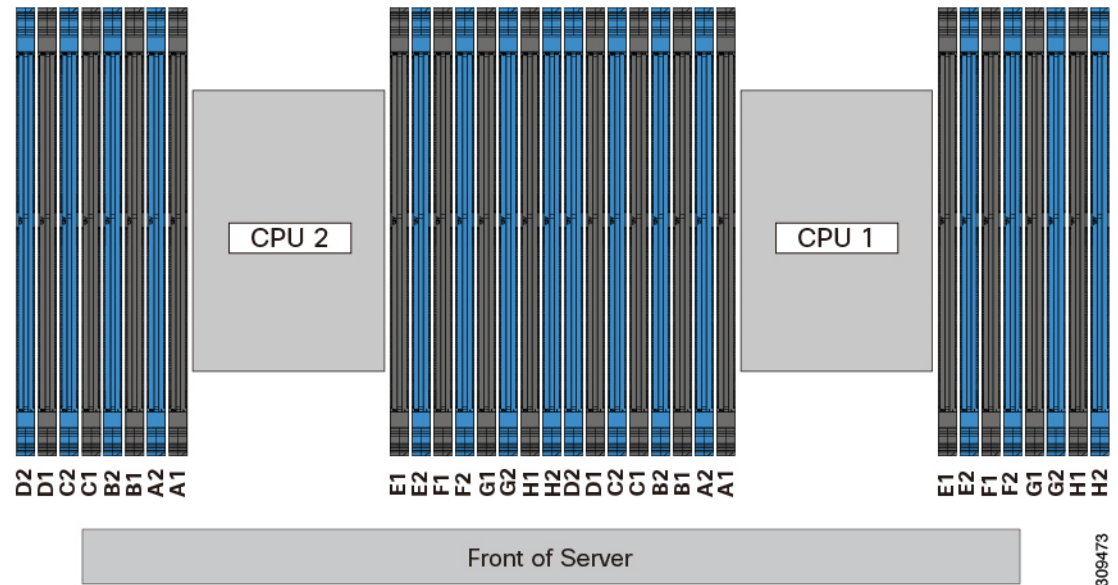
This topic describes the rules and guidelines for maximum memory performance.

### DIMM Slot Numbering

The following figure shows the numbering of the DIMM slots on the motherboard.



Figure 20: DIMM Slot Numbering



### DIMM Population Rules

Observe the following guidelines when installing or replacing DIMMs for maximum performance:

- Each CPU supports eight memory channels, A through H.
  - CPU 1 supports channels P1 A1, P1 A2, P1 B1, P1 B2, P1 C1, P1 C2, P1 D1, P1 D2, P1 E1, P1 E2, P1 F1, P1 F2, P1 G1, P1 G2, P1 H1, and P1 H2.
  - CPU 2 supports channels P2 A1, P2 A2, P2 B1, P2 B2, P2 C1, P2 C2, P2 D1, P2 D2, P2 E1, P2 E2, P2 F1, P2 F2, P2 G1, P2 G2, P2 H1, and P2 H2.
- Each channel has two DIMM sockets (for example, channel A = slots A1, A2).
- When both CPUs are installed, populate the DIMM slots of each CPU identically.
- In a single-CPU configuration, populate the channels for CPU1 only (P1 A1 through P1 H2).
- For optimal performance, populate DIMMs in the order shown in the following table, depending on the number of CPUs and the number of DIMMs per CPU. If your server has two CPUs, balance DIMMs evenly across the two CPUs as shown in the table.



**Note** The sections below list recommended configurations. Using 5, 7, 9, 10, or 11 DIMMs per CPU is not recommended.

### Memory Population Order

Memory slots are color coded, blue and black. The color coded channel population order is blue slots first, then black.

The following tables show the memory population order for each memory option.

Table 3: DIMMs Population Order for 2 CPU Configuration

Number of DDR4 DIMMs per CPU (Recommended Configurations)	Populate CPU 1 Slot	Populate CPU2 Slots
1	P1_C2	P2_C2
2	P1_C2 P1_D2	P2_C2 P2_D2
4	P1_C2 P1_D2 P1_G2 P1_H2	P2_C2 P2_D2 P2_G2 P2_H2
6	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2	P2_C2 P2_D2 P2_G2 P2_H2 P2_A2 P2_E2
8	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2	P2_C2 P2_D2 P2_G2 P2_H2 P2_A2 P2_E2 P2_B2 P2_F2

<p>10</p>	<p>P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2 P1_D1 P1_E1</p>	<p>P2_C2 P2_D2 P2_G2 P2_H2 P2_A2 P2_E2 P2_B2 P2_F2 P2_D1 P2_E1</p>
<p>12</p>	<p>P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2 P1_D1 P1_E1 P1_B1 P1_G1</p>	<p>P2_C2 P2_D2 P2_G2 P2_H2 P2_A2 P2_E2 P2_B2 P2_F2 P2_D1 P2_E1 P2_B1 P2_G1</p>

14	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2 P1_D1 P1_E1 P1_B1 P1_G1 P1_C1 P1_F1	P2_C2 P2_D2 P2_G2 P2_H2 P2_A2 P2_E2 P2_B2 P2_F2 P2_D1 P2_E1 P2_B1 P2_G1 P2_C1 P2_F1
16	All populated (A1,A2) through (H1, H2)	All populated (A1,A2) through (H1, H2)

**Table 4: DIMMs Population Order for 1 CPU Configuration**

Number of DDR4 DIMMs per CPU (Recommended Configurations)	Populate CPU 1 Slot
1	P1_C2
2	P1_C2 P1_D2
4	P1_C2 P1_D2 P1_G2 P1_H2
6	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2

Number of DDR4 DIMMs per CPU (Recommended Configurations)	Populate CPU 1 Slot
8	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2
10	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2 P1_D1 P1_E1
12	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2 P1_D1 P1_E1 P1_B1 P1_G1

Number of DDR4 DIMMs per CPU (Recommended Configurations)	Populate CPU 1 Slot
14	P1_C2 P1_D2 P1_G2 P1_H2 P1_A2 P1_E2 P1_B2 P1_F2 P1_D1 P1_E1 P1_B1 P1_G1 P1_C1 P1_F1
16	All populated (A1,A2) through (H1, H2)

- The maximum combined memory allowed in the 16 DIMM slots controlled by any one CPU is 16 x 256 GB.
- Memory mirroring reduces the amount of memory available by 50 percent because only one of the two populated channels provides data. When memory mirroring is enabled, you must install DIMMs in even numbers of channels.
- NVIDIA M-Series GPUs can support only less-than 1 TB memory in the server.
- NVIDIA P-Series GPUs can support 1 TB or more memory in the server.
- AMD FirePro S7150 X2 GPUs can support only less-than 1 TB memory in the server.
- Observe the DIMM mixing rules shown in the following table.

**Table 5: DIMM Mixing Rules**

DIMM Parameter	DIMMs in the Same Channel	DIMMs in the Same Bank
DIMM Capacity For example, 8GB, 16GB, 32GB, 64GB, 128GB	You can mix different capacity DIMMs in the same channel (for example, A1, A2).	You cannot mix DIMMs with different capacities and Revisions in the same bank (for example A1, B1). The Revision value depends on the manufactures. Two DIMMs with the same PID can have different Revisions.

DIMM speed For example, 2666 GHz	You can mix speeds, but DIMMs will run at the speed of the slowest DIMMs/CPU installed in the channel.	You cannot mix DIMMs with different speeds and Revisions in the same bank (for example A1, B1). The Revision value depends on the manufactures. Two DIMMs with the same PID can have different Revisions.
DIMM type RDIMMs or LRDIMMs	You cannot mix DIMM types in a channel.	You cannot mix DIMM types in a bank.

### Memory Mirroring

The CPUs in the server support memory mirroring only when an even number of channels are populated with DIMMs. If one or three channels are populated with DIMMs, memory mirroring is automatically disabled.

Memory mirroring reduces the amount of memory available by 50 percent because only one of the two populated channels provides data. The second, duplicate channel provides redundancy.

## Replacing DIMMs

### Identifying a Faulty DIMM

Each DIMM socket has a corresponding DIMM fault LED, directly in front of the DIMM socket. See [Internal Diagnostic LEDs, on page 31](#) for the locations of these LEDs. When the server is in standby power mode, these LEDs light amber to indicate a faulty DIMM.

#### Step 1

Remove an existing DIMM:

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- d) Remove the air baffle that covers the front ends of the DIMM slots to provide clearance.
- e) Locate the DIMM that you are removing, and then open the ejector levers at each end of its DIMM slot.

#### Step 2

Install a new DIMM:

**Note** Before installing DIMMs, see the memory population rules for this server: [DIMM Population Rules and Memory Performance Guidelines, on page 56](#).

- a) Align the new DIMM with the empty slot on the motherboard. Use the alignment feature in the DIMM slot to correctly orient the DIMM.
- b) Push down evenly on the top corners of the DIMM until it is fully seated and the ejector levers on both ends lock into place.
- c) Replace the top cover to the server.
- d) Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

# Replacing a Mini-Storage Module

The mini-storage module plugs into a motherboard socket to provide additional internal storage. The module is available in two different versions:

- M.2 SSD Carrier—provides two M.2 form-factor SSD sockets.



---

**Note** The Cisco IMC firmware does not include an out-of-band management interface for the M.2 drives installed in the M.2 version of this mini-storage module (UCS-MSTOR-M2). The M.2 drives are not listed in Cisco IMC inventory, nor can they be managed by Cisco IMC. This is expected behavior.

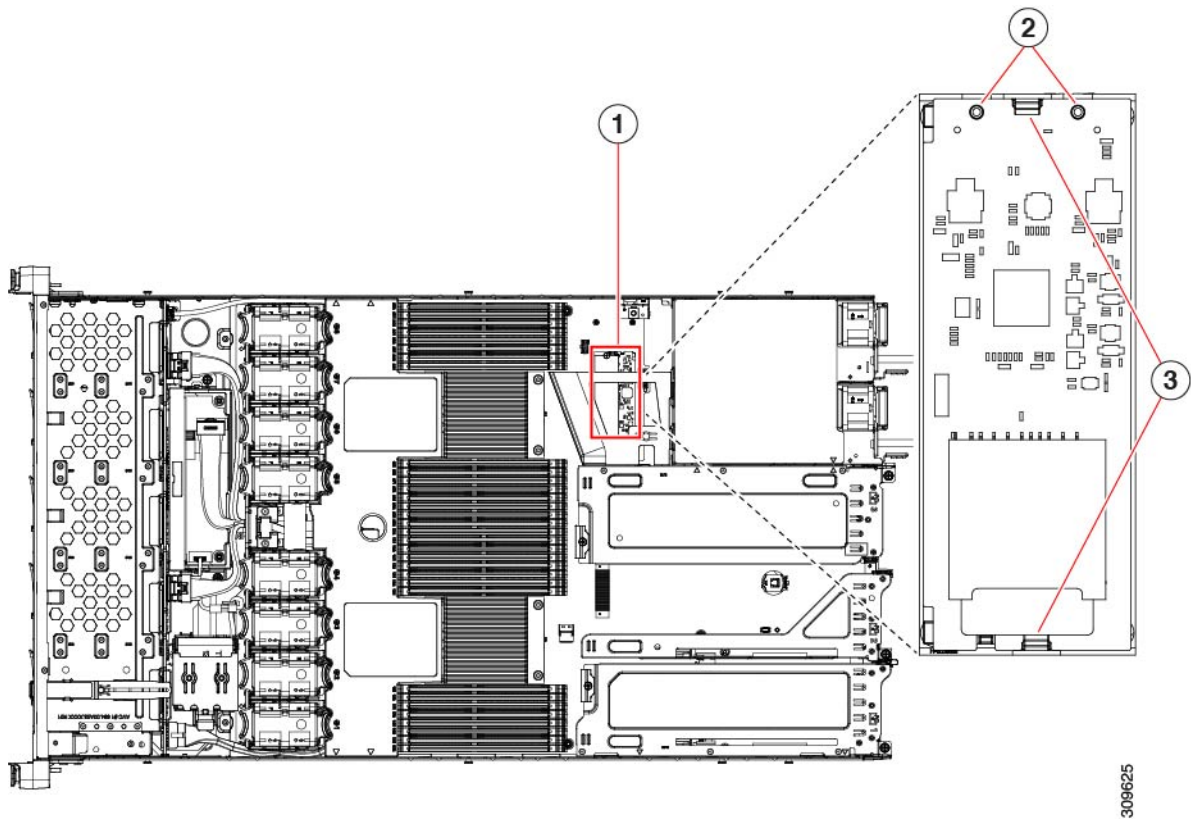
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## Replacing a Mini-Storage Module Carrier

This topic describes how to remove and replace a mini-storage module carrier. The carrier has one media socket on its top and one socket on its underside. Use the following procedure for any type of mini-storage module carrier (SD card or M.2 SSD).

- 
- Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.
- Caution** If you cannot safely view and access the component, remove the server from the rack.
- Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 4** Remove a carrier from its socket:
- Locate the mini-storage module carrier in its socket just in front of power supply 1.
  - At each end of the carrier, push outward on the clip that secures the carrier.
  - Lift both ends of the carrier to disengage it from the socket on the motherboard.
  - Set the carrier on an anti-static surface.
- Step 5** Install a carrier to its socket:
- Position the carrier over socket, with the carrier's connector facing down and at the same end as the motherboard socket. Two alignment pegs must match with two holes on the carrier.
  - Gently push down the socket end of the carrier so that the two pegs go through the two holes on the carrier.
  - Push down on the carrier so that the securing clips click over it at both ends.
- Step 6** Replace the top cover to the server.
- Step 7** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.





309625

Location of socket on motherboard	Securing clips
Alignment pegs	-

## Replacing an M.2 SSD in a Mini-Storage Carrier For M.2

This topic describes how to remove and replace an M.2 SATA in a mini-storage carrier for M.2 (UCS-MSTOR-M2). The carrier has one M.2 SSD socket on its top and one socket on its underside.

### Population Rules For Mini-Storage M.2 SSDs

- Both M.2 SSDs must be SATA.
- You can use one or two M.2 SSDs in the carrier.
- M.2 socket 1 is on the top side of the carrier; M.2 socket 2 is on the underside of the carrier (the same side as the carrier's motherboard connector).

**Step 1** Power off the server and then remove the mini-storage module carrier from the server as described in [Replacing a Mini-Storage Module Carrier, on page 64](#).

**Step 2** Remove an M.2 SSD:

- a) Use a #1 Phillips-head screwdriver to remove the single screw that secures the M.2 SSD to the carrier.
- b) Remove the M.2 SSD from its socket on the carrier.

**Step 3** Install a new M.2 SSD:

- a) Angle the M.2 SSD downward and insert the connector-end into the socket on the carrier. The M.2 SSD's label must face up.
- b) Press the M.2 SSD flat against the carrier.
- c) Install the single screw that secures the end of the M.2 SSD to the carrier.

**Step 4** Install the mini-storage module carrier back into the server and then power it on as described in [Replacing a Mini-Storage Module Carrier, on page 64](#).

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## Replacing a USB Drive



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**Caution** We do not recommend that you hot-swap the internal USB drive while the server is powered on because of the potential for data loss.

---

**Step 1** Remove an existing internal USB drive:

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

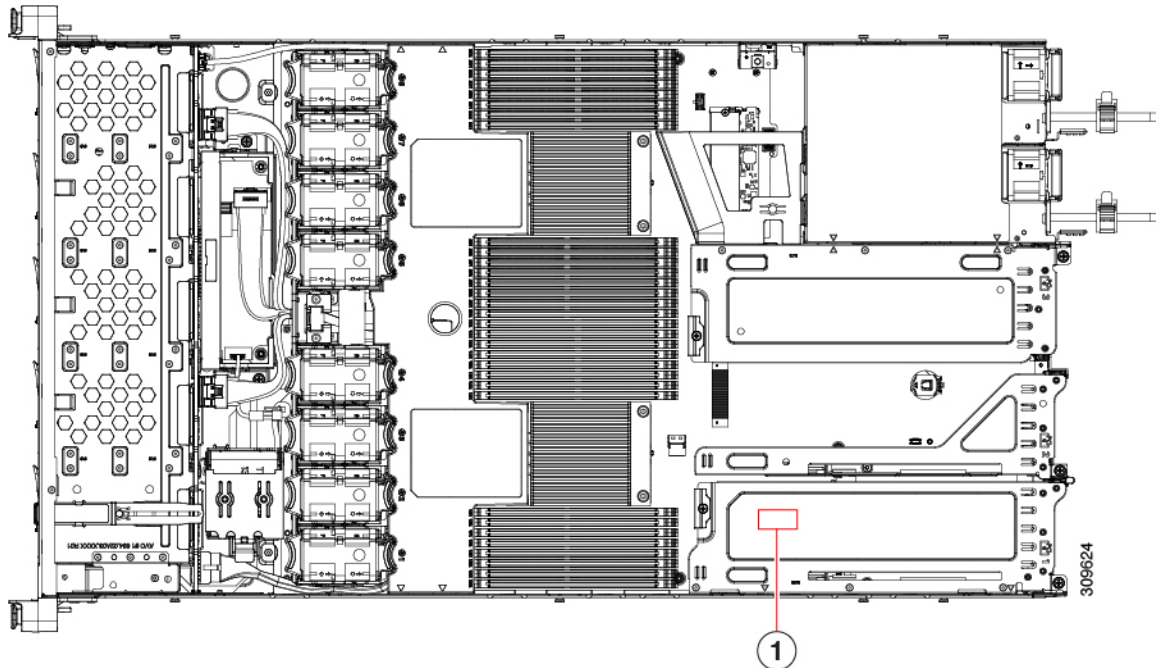
**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- d) Locate the USB socket on the motherboard, directly in front of PCIe riser 2.
- e) Grasp the USB drive and pull it horizontally to free it from the socket.

**Step 2** Install a new internal USB drive:

- a) Align the USB drive with the socket.
- b) Push the USB drive horizontally to fully engage it with the socket.
- c) Replace the top cover to the server.
- d) Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Figure 21: Location of Internal USB Port



Location of horizontal USB socket on motherboard	-
--	---

## Enabling or Disabling the Internal USB Port

The factory default is that all USB ports on the server are enabled. However, the internal USB port can be enabled or disabled in the server BIOS.

- Step 1** Enter the BIOS Setup Utility by pressing the **F2** key when prompted during bootup.
- Step 2** Navigate to the **Advanced** tab.
- Step 3** On the Advanced tab, select **USB Configuration**.
- Step 4** On the USB Configuration page, select **USB Ports Configuration**.
- Step 5** Scroll to **USB Port: Internal**, press **Enter**, and then choose either **Enabled** or **Disabled** from the dialog box.
- Step 6** Press **F10** to save and exit the utility.

# Replacing the RTC Battery



**Warning** There is danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

[Statement 1015]



**Warning Recyclers:** Do not shred the battery! Make sure you dispose of the battery according to appropriate regulations for your country or locale.

The real-time clock (RTC) battery retains system settings when the server is disconnected from power. The battery type is CR2032. Cisco supports the industry-standard CR2032 battery, which can be ordered from Cisco (PID N20-MBLIBATT) or purchased from most electronic stores.

**Step 1** Remove the RTC battery:

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- d) Locate the RTC battery. The vertical socket is directly in front of PCIe riser 2.
- e) Remove the battery from the socket on the motherboard. Gently pry the securing clip on one side open to provide clearance, then lift straight up on the battery.

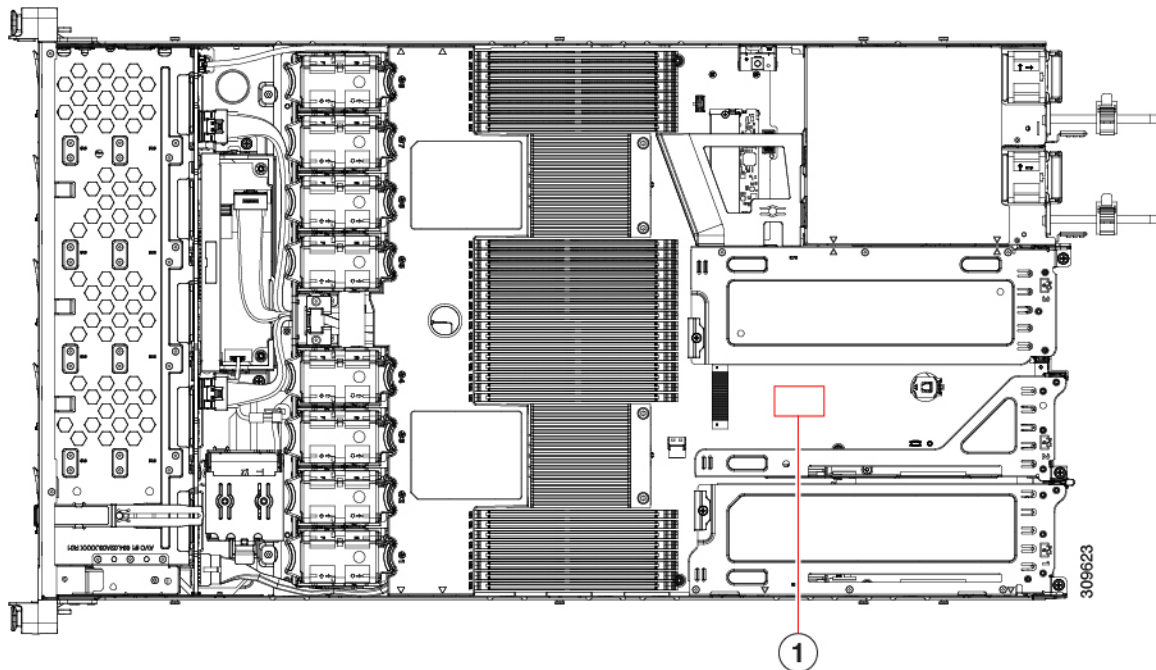
**Step 2** Install a new RTC battery:

- a) Insert the battery into its holder and press down until it clicks in place under the clip.

**Note** The flat, positive side of the battery marked “3V+” should face left as you face the server front.

- b) Replace the top cover to the server.
- c) Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Figure 22: RTC Battery Location on Motherboard



RTC battery in vertical socket	-
--------------------------------	---

## Replacing Power Supplies

The server can have one or two Titanium 80PLUS rated power supplies. When two power supplies are installed they are redundant as 1+1 by default, but they also support cold redundancy mode. Cold redundancy (CR) suspends power delivery on one or more power supplies and forces the remainder of the load to be supplied by the active PSU(s). As a result, total power efficiency is improved by best utilizing the PSU efficiency when compared to load characteristics.

- See also [Power Specifications](#), on page 103 for more information about the power supplies.
- See also [Rear-Panel LEDs](#), on page 30 for information about the power supply LEDs.

This section includes procedures for replacing AC and DC power supply units. See [Replacing AC Power Supplies](#), on page 70.

- [Replacing DC Power Supplies](#), on page 70
- [Installing DC Power Supplies \(First Time Installation\)](#), on page 72
- [Grounding for DC Power Supplies](#), on page 73

## Replacing AC Power Supplies



**Note** If you have ordered a server with power supply redundancy (two power supplies), you do not have to power off the server to replace a power supply because they are redundant as 1+1.



**Note** Do not mix power supply types or wattages in the server. Both power supplies must be identical.

**Step 1** Remove the power supply that you are replacing or a blank panel from an empty bay:

a) Perform one of the following actions:

- If your server has only one power supply, shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server](#), on page 33.
- If your server has two power supplies, you do not have to shut down the server.

b) Remove the power cord from the power supply that you are replacing.

c) Grasp the power supply handle while pinching the release lever toward the handle.

d) Pull the power supply out of the bay.

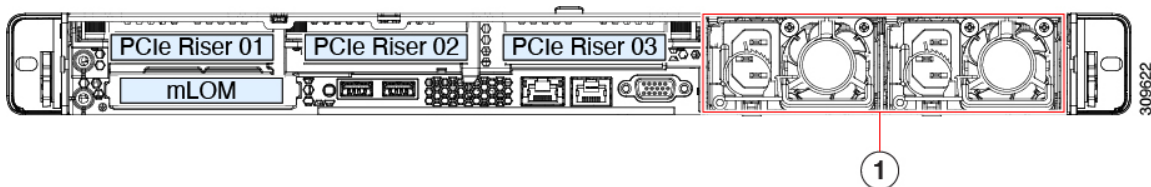
**Step 2** Install a new power supply:

a) Grasp the power supply handle and insert the new power supply into the empty bay.

b) Push the power supply into the bay until the release lever locks.

c) Connect the power cord to the new power supply.

d) Only if you shut down the server, press the Power button to boot the server to main power mode.



Power Supply location.

## Replacing DC Power Supplies



**Note** This procedure is for replacing DC power supplies in a server that already has DC power supplies installed. If you are installing DC power supplies to the server for the first time, see [Installing DC Power Supplies \(First Time Installation\)](#), on page 72.



**Warning** A readily accessible two-poled disconnect device must be incorporated in the fixed wiring.

Statement 1022



**Warning** This product requires short-circuit (overcurrent) protection, to be provided as part of the building installation. Install only in accordance with national and local wiring regulations.

Statement 1045



**Warning** Installation of the equipment must comply with local and national electrical codes.

Statement 1074



**Note** If you are replacing DC power supplies in a server with power supply redundancy (two power supplies), you do not have to power off the server to replace a power supply because they are redundant as 1+1.



**Note** Do not mix power supply types or wattages in the server. Both power supplies must be identical.

### Step 1

Remove the DC power supply that you are replacing or a blank panel from an empty bay:

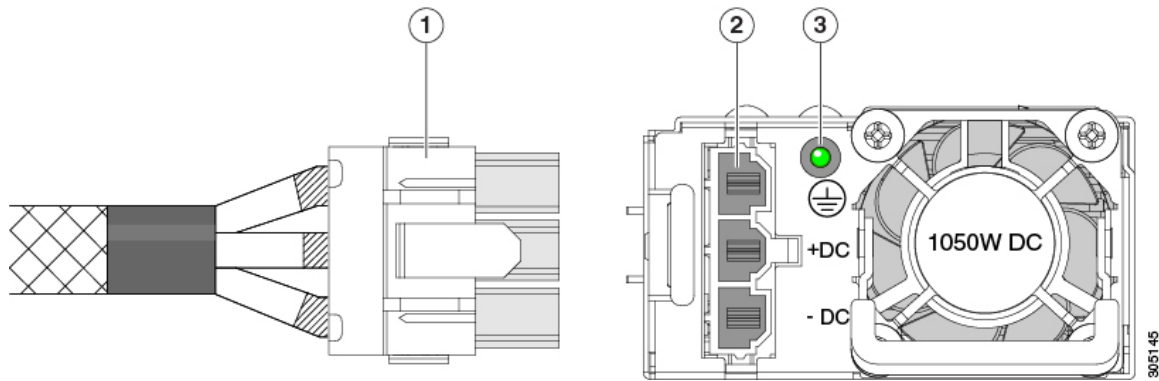
- a) Perform one of the following actions:
  - If you are replacing a power supply in a server that has only one DC power supply, shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
  - If you are replacing a power supply in a server that has two DC power supplies, you do not have to shut down the server.
- b) Remove the power cord from the power supply that you are replacing. Lift the connector securing clip slightly and then pull the connector from the socket on the power supply.
- c) Grasp the power supply handle while pinching the release lever toward the handle.
- d) Pull the power supply out of the bay.

### Step 2

Install a new DC power supply:

- a) Grasp the power supply handle and insert the new power supply into the empty bay.
- b) Push the power supply into the bay until the release lever locks.
- c) Connect the power cord to the new power supply. Press the connector into the socket until the securing clip clicks into place.
- d) Only if you shut down the server, press the Power button to boot the server to main power mode.

Figure 23: Replacing DC Power Supplies



Keyed cable connector (CAB-48DC-40A-8AWG)	PSU status LED
Keyed DC input socket	-

## Installing DC Power Supplies (First Time Installation)



**Note** This procedure is for installing DC power supplies to the server for the first time. If you are replacing DC power supplies in a server that already has DC power supplies installed, see [Replacing DC Power Supplies, on page 70](#).



**Warning** A readily accessible two-poled disconnect device must be incorporated in the fixed wiring.  
Statement 1022



**Warning** This product requires short-circuit (overcurrent) protection, to be provided as part of the building installation. Install only in accordance with national and local wiring regulations.  
Statement 1045



**Warning** Installation of the equipment must comply with local and national electrical codes.  
Statement 1074



**Note** Do not mix power supply types or wattages in the server. Both power supplies must be identical.





**Caution** As instructed in the first step of this wiring procedure, turn off the DC power source from your facility’s circuit breaker to avoid electric shock hazard.

**Step 1** Turn off the DC power source from your facility’s circuit breaker to avoid electric shock hazard.

**Note** The required DC input cable is Cisco part CAB-48DC-40A-8AWG. This 3-meter cable has a 3-pin connector on one end that is keyed to the DC input socket on the power supply. The other end of the cable has no connector so that you can wire it to your facility’s DC power.

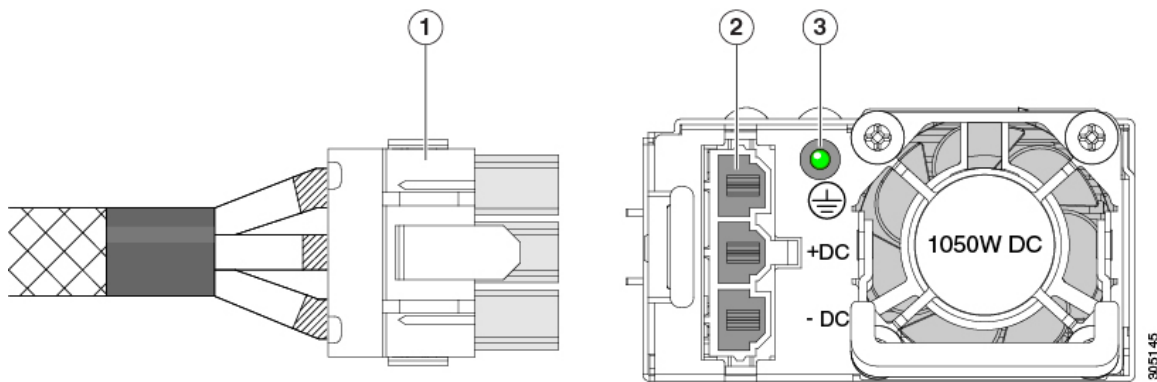
**Step 2** Wire the non-terminated end of the cable to your facility’s DC power input source.

**Step 3** Connect the terminated end of the cable to the socket on the power supply. The connector is keyed so that the wires align for correct polarity and ground.

**Step 4** Return DC power from your facility’s circuit breaker.

**Step 5** Press the Power button to boot the server to main power mode.

*Figure 24: Installing DC Power Supplies*



Keyed cable connector (CAB-48DC-40A-8AWG)	PSU status LED
Keyed DC input socket	-

**Step 6** See Installation Grounding, page 3-66 for information about additional chassis grounding.

## Grounding for DC Power Supplies

AC power supplies have internal grounding and so no additional grounding is required when the supported AC power cords are used.

When using a DC power supply, additional grounding of the server chassis to the earth ground of the rack is available. Two screw holes for use with your dual-hole grounding lug and grounding wire are supplied on the chassis rear panel.



**Note** The grounding points on the chassis are sized for 10-32 screws. You must provide your own screws, grounding lug, and grounding wire. The grounding lug must be dual-hole lug that fits 10-32 screws. The grounding cable that you provide must be 14 AWG (2 mm), minimum 60° C wire, or as permitted by the local code.

## Replacing a PCIe Riser

This server has two toolless PCIe risers for horizontal installation of PCIe cards. Each riser is available in multiple versions. See [PCIe Slot Specifications, on page 76](#) for detailed descriptions of the slots and features in each riser version.

- Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.
- Caution** If you cannot safely view and access the component, remove the server from the rack.
- Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 4** Remove the PCIe riser that you are replacing:
- Grasp the flip-up handle on the riser and the blue forward edge, and then lift up evenly to disengage its circuit board from the socket on the motherboard. Set the riser on an antistatic surface.
  - If the riser has a card installed, remove the card from the riser. See [Replacing a PCIe Card, on page 77](#).
- Step 5** Install a new PCIe riser:
- Note** The PCIe risers are not interchangeable. If you plug a PCIe riser into the wrong socket, the server will not boot. Riser 1 must plug into the motherboard socket labeled “RISER1.” Riser 2 must plug into the motherboard socket labeled “RISER2.”
- If you removed a card from the old PCIe riser, install the card to the new riser. See [Replacing a PCIe Card, on page 77](#).
  - Position the PCIe riser over its socket on the motherboard and over its alignment slots in the chassis.
  - Carefully push down on both ends of the PCIe riser to fully engage its circuit board connector with the socket on the motherboard.
- Step 6** Replace the top cover to the server.
- Step 7** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Figure 25: PCIe Riser Alignment - Two Riser Configuration

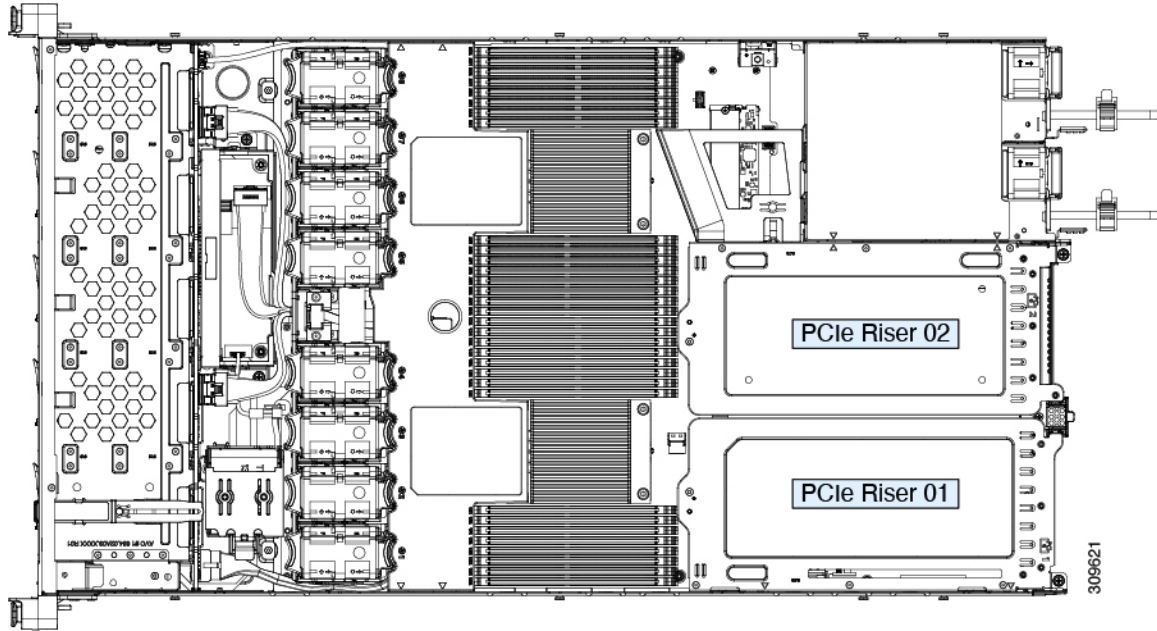
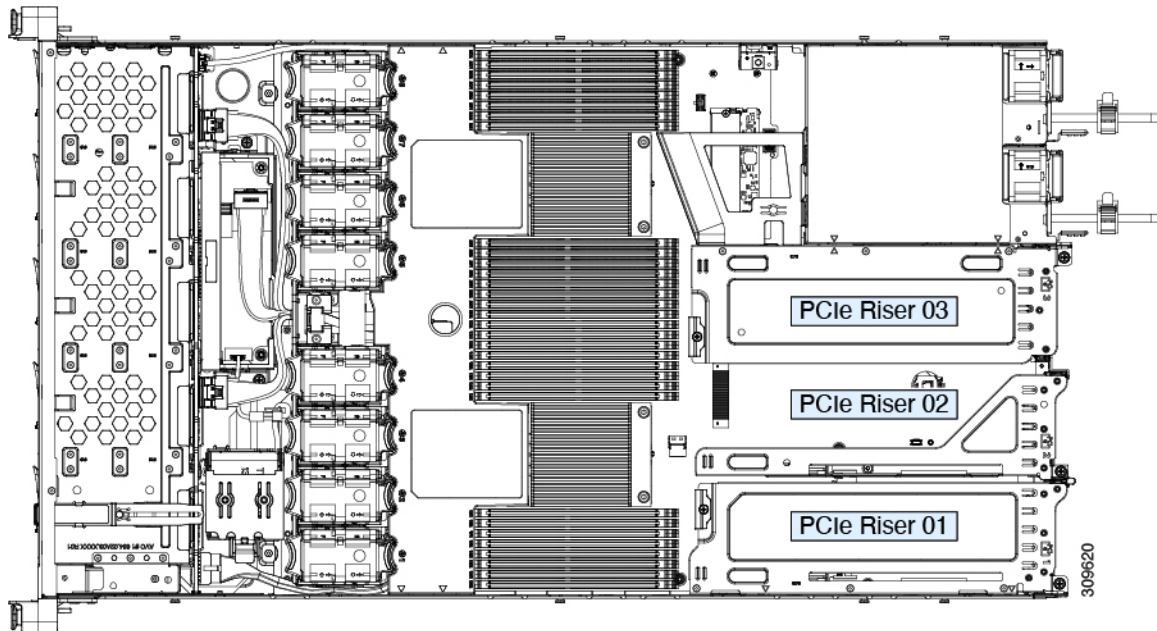


Figure 26: PCIe Riser Alignment - Three Riser Configuration



# Replacing a PCIe Card



**Note** Cisco supports all PCIe cards qualified and sold by Cisco. PCIe cards not qualified or sold by Cisco are the responsibility of the customer. Although Cisco will always stand behind and support the C-Series rack-mount servers, customers using standard, off-the-shelf, third-party cards must go to the third-party card vendor for support if any issue with that particular card occurs.

## PCIe Slot Specifications

The following tables describe the specifications for the slots in three riser combination.

**Table 6: PCIe Riser 1**

Slot Number	Electrical Lane Width	Connector Length	Maximum Card Length	Card Height (Rear Panel Opening)	NCSI Support
1	Gen-3 and 4 x16	x24 connector	$\frac{3}{4}$ length	Half-height	Yes

**Table 7: PCIe Riser 2**

Slot Number	Electrical Lane Width	Connector Length	Maximum Card Length	Card Height (Rear Panel Opening)	NCSI Support
2	Gen-3 and 4 x8	x24 connector	$\frac{3}{4}$ length	$\frac{1}{2}$ height	No

**Table 8: PCIe Riser 3**

Slot Number	Electrical Lane Width	Connector Length	Maximum Card Length	Card Height (Rear Panel Opening)	NCSI Support
3	Gen-3 and 4 x16	x24 connector	$\frac{3}{4}$ length	Half-height	Yes

The following tables describe the specifications for the slots in two riser combination.

**Table 9: PCIe Riser 1**

Slot Number	Electrical Lane Width	Connector Length	Maximum Card Length	Card Height (Rear Panel Opening)	NCSI Support
1	Gen-3 and 4 x16	x24 connector	$\frac{3}{4}$ length	Full-height	Yes

**Table 10: PCIe Riser 3**

Slot Number	Electrical Lane Width	Connector Length	Maximum Card Length	Card Height (Rear Panel Opening)	NCSI Support
-------------	-----------------------	------------------	---------------------	----------------------------------	--------------

3	Gen-3 and 4 x16	x24 connector	$\frac{3}{4}$ length	Full-height	Yes
---	-----------------	---------------	----------------------	-------------	-----

## Replacing a PCIe Card



**Note** If you are installing a Cisco UCS Virtual Interface Card, there are prerequisite considerations. See [Cisco Virtual Interface Card \(VIC\) Considerations, on page 78](#).

**Step 1** Remove an existing PCIe card (or a blank filler panel) from the PCIe riser:

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- d) Remove any cables from the ports of the PCIe card that you are replacing.
- e) Use two hands to grasp the external riser handle and the blue area at the front of the riser.
- f) Lift straight up to disengage the riser's connectors from the two sockets on the motherboard. Set the riser upside-down on an antistatic surface.
- g) Open the hinged plastic retainer that secures the rear-panel tab of the card.
- h) Pull evenly on both ends of the PCIe card to remove it from the socket on the PCIe riser.

If the riser has no card, remove the blanking panel from the rear opening of the riser.

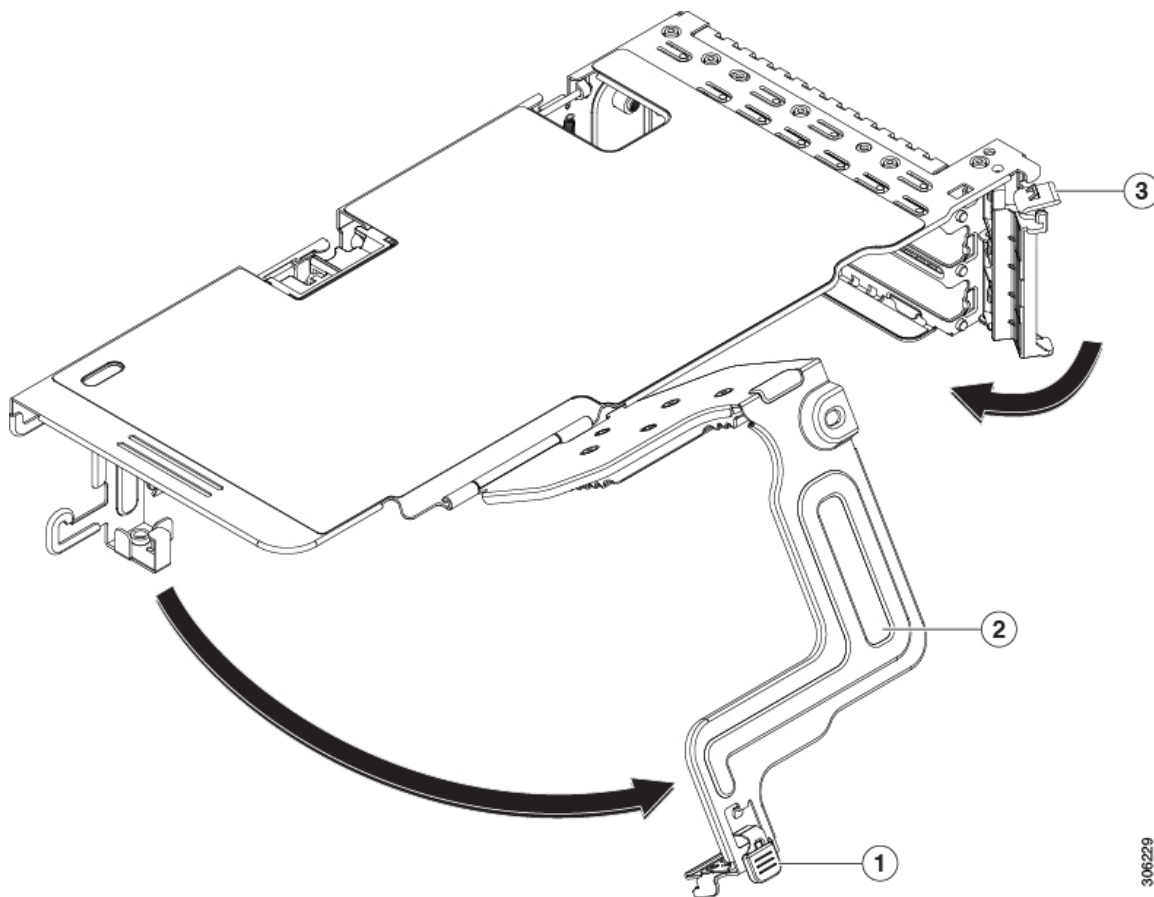
**Step 2** Install a new PCIe card:

- a) With the hinged tab retainer open, align the new PCIe card with the empty socket on the PCIe riser.

PCIe riser 1/slot 1 has a long-card guide at the front end of the riser. Use the slot in the long-card guide to help support a full-length card.

- b) Push down evenly on both ends of the card until it is fully seated in the socket.
- c) Ensure that the card's rear panel tab sits flat against the riser rear-panel opening and then close the hinged tab retainer over the card's rear-panel tab.

Figure 27: PCIe Riser Card Securing Mechanisms



Release latch on hinged securing plate	Hinged card-tab retainer
Hinged securing plate	

- d) Position the PCIe riser over its two sockets on the motherboard and over the two chassis alignment channels.
- e) Carefully push down on both ends of the PCIe riser to fully engage its two connectors with the two sockets on the motherboard.
- f) Replace the top cover to the server.
- g) Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

## Cisco Virtual Interface Card (VIC) Considerations

This section describes VIC card support and special considerations for this server.

If you want to use the Cisco UCS VIC card for Cisco UCS Manager integration, see also the [Cisco UCS C-Series Server Integration with Cisco UCS Manager Guides](#) for details about supported configurations, cabling, and other requirements.

Table 11: VIC Support and Considerations in This Server

VIC	How Many Supported in Server	Slots That Support VICs	Primary Slot For Cisco Card NIC Mode	Minimum Cisco IMC Firmware
Cisco UCS VIC 1467 UCSC-M-V25-04	1 mLOM	mLOM	mLOM	4.2(1)
Cisco UCS VIC 1477 UCSC-M-V100-04	1 mLOM	mLOM	mLOM	4.2(1)
Cisco UCS VIC 1455 UCSC-PCIE-C25Q-04	2 PCIe	Riser 1 PCIe slot 1 and 2 Riser 2 PCIe slot 4 and 5	Riser 1 PCIe slot 2 Riser 2 PCIe slot 5 <b>Note</b> Cisco PCIe VICs can be installed in slots 1 and 4 if GPUs are installed in slots 2 and 5.	4.2(1)
Cisco UCS VIC 1495 UCSC-PCIE-C100-04	2 PCIe	Riser 1 PCIe slot 1 and 2 Riser 2 PCIe slot 4 and 5	Riser 1 PCIe slot 2 Riser 2 PCIe slot 5 <b>Note</b> Cisco PCIe VICs can be installed in slots 1 and 4 if GPUs are installed in slots 2 and 5.	4.2(1)

## Cisco VIC mLOM and OCP Card Replacement Considerations

In Cisco UCS C225 M6 and C245 M6 servers, Cisco IMC network connection may be lost in the following situations, while replacing Cisco VIC mLOM and OCP cards:

- If OCP card is replaced by Cisco VIC card in MLOM Slot and the NIC mode is set to **Shared OCP** or **Shared OCP Extended**.
- If Cisco VIC Card in MLOM Slot is replaced by OCP Card and NIC mode is set to **Cisco-card MLOM**.

Follow these recommendations while replacing Cisco VIC mLOM or OCP cards in Cisco UCS C225 M6 or C245 M6 servers to avoid loss of connectivity:

- Before replacing the card, configure any of the NIC modes that has network connected, other than **Cisco card MLOM**, **Shared OCP**, or **Shared OCP Extended**. After replacing the card, configure the appropriate NIC mode.

To set the NIC mode, refer *Server NIC Configuration* section in [Configuration Guides](#) for your Cisco IMC release.

- Or, after replacing the card, configure the appropriate NIC mode using Cisco IMC Configuration Utility/F8. Refer *Connecting to the Server Locally For Setup* section in [Install and Upgrade Guides](#) for your server.
- Or, after replacing the card, perform factory default settings using Cisco IMC Configuration Utility/F8 then perform the following steps:
  1. Once the server is rebooted, boot the system to Cisco IMC Configuration Utility/F8 then change the default password.
  2. Configure the appropriate NIC mode settings.

**Table 12: Factory Default Settings**

VIC in mLOM slot	Intel OCP 3.0 NIC in mLOM Slot	VIC in Riser Slot	Dedicated Management Port	NIC Mode for CIMC Access
Yes	No	No	Yes	<b>Cisco Card</b> mode with the card in mLOM Slot
No	Yes	No	Yes	<b>Shared OCP Extended</b>
No	Yes	Yes	Yes	<b>Shared OCP Extended</b>
No	No	Yes	Yes	<b>Cisco Card</b> with VIC SLOT based on precedence: <b>For C225 M6:</b> <ol style="list-style-type: none"> <li>1. Riser 1 - Slot 1</li> <li>2. Riser 3 - Slot 3</li> </ol> <b>For C245 M6:</b> <ol style="list-style-type: none"> <li>1. Riser 1 - Slot 2</li> <li>2. Riser 2 - Slot 5</li> <li>3. Riser 1 - Slot 1</li> <li>4. Riser 2 - Slot 4</li> </ol>
No	No	No	Yes	<b>Dedicated</b>



# Replacing an mLOM Card

The server supports a modular LOM (mLOM) card to provide additional rear-panel connectivity. The mLOM socket is on the motherboard, under PCIe Riser 1.

The mLOM socket provides a Gen-3 and Gen-4 x16 PCIe lane. The socket remains powered when the server is in 12 V standby power mode and it supports the network communications services interface (NCSI) protocol.

---

**Step 1** Remove any existing mLOM card (or a blanking panel):

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- d) Remove the mRAID riser to provide access to the mLOM socket below the riser.

To remove the mRAID riser, use both hands to grasp the external blue handle on the rear and the blue finger-grip on the front. Lift straight up.

You do not have to disconnect cables from any RAID card or interposer card that is installed in the riser. Carefully move the riser aside only far enough to provide clearance.

- e) Loosen the single captive thumbscrew that secures the mLOM card to the threaded standoff on the chassis floor.
- f) Slide the mLOM card horizontally to free it from the socket, then lift it out of the server.

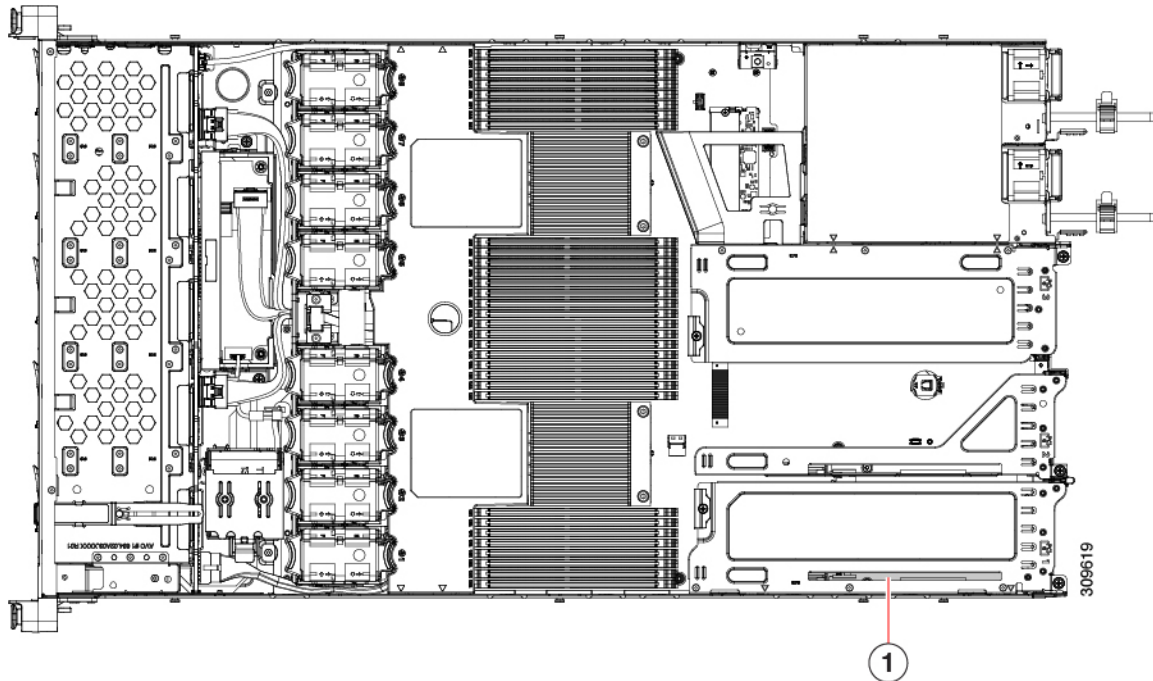
**Step 2** Install a new mLOM card:

- a) Set the mLOM card on the chassis floor so that its connector is aligned with the motherboard socket.
- b) Push the card horizontally to fully engage the card's edge connector with the socket.
- c) Tighten the captive thumbscrew to secure the card to the standoff on the chassis floor.
- d) Return the mRAID riser to its socket.

Carefully align the riser's edge connector with the motherboard socket at the same time you align the two channels on the riser with the two pegs on the inner chassis wall. Press down evenly on both ends of the riser to fully engage its connector with the motherboard socket.

- e) Replace the top cover to the server.
- f) Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Figure 28: mLOM Card Location



Position of horizontal mLOM card socket

## Replacing a SAS Storage Controller Card (RAID or HBA)

For hardware-based storage control, the server can use a Cisco modular SAS RAID controller or SAS HBA that plugs into a dedicated, vertical socket on the motherboard.

### Storage Controller Card Firmware Compatibility

Firmware on the storage controller (RAID or HBA) must be verified for compatibility with the current Cisco IMC and BIOS versions that are installed on the server. If not compatible, upgrade or downgrade the storage controller firmware using the Host Upgrade Utility (HUU) for your firmware release to bring it to a compatible level.



**Note** For servers running in standalone mode only: After you replace controller hardware (UCSC-RAID-M6, UCSC-RAID-M6HD, UCSC-SAS-M6, or UCSC-SAS-M6HD), you must run the Cisco UCS Host Upgrade Utility (HUU) to update the controller firmware, even if the firmware Current Version is the same as the Update Version. This is necessary to program the controller's suboem-id to the correct value for the server SKU. If you do not do this, drive enumeration might not display correctly in the software. This issue does not affect servers controlled in UCSM mode.

See the HUU guide for your Cisco IMC release for instructions on downloading and using the utility to bring server components to compatible levels: [HUU Guides](#).

## Replacing a SAS Storage Controller Card (RAID or HBA)

**Step 1** Prepare the server for component installation:

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).

**Step 2** Remove any existing storage controller card from the server:

**Note** The chassis includes a plastic mounting bracket that the card must be attached to before installation. During replacement, you must remove the old card from the bracket and then install the new card to the bracket before installing this assembly to the server.

- a) Disconnect SAS/SATA cables and any Supercap cable from the existing card.
- b) Lift up on the card's blue ejector lever to unseat it from the motherboard socket.
- c) Lift straight up on the card's carrier frame to disengage the card from the motherboard socket and to disengage the frame from two pegs on the chassis wall.
- d) Remove the existing card from its plastic carrier bracket. Carefully push the retainer tabs aside and then lift the card from the bracket.

**Step 3** Install a new storage controller card:

- a) Install the new card to the plastic carrier bracket. Make sure that the retainer tabs close over the edges of the card.
- b) Position the assembly over the chassis and align the card edge with the motherboard socket. At the same time, align the two slots on the back of the carrier bracket with the pegs on the chassis inner wall.
- c) Push on both corners of the card to seat its connector in the riser socket. At the same time, ensure that the slots on the carrier frame engage with the pegs on the inner chassis wall.
- d) Fully close the blue ejector lever on the card to lock the card into the socket.
- e) Connect SAS/SATA cables and any Supercap cable to the new card.

If this is a first-time installation, see [Storage Controller Cable Connectors and Backplanes, on page 109](#) for cabling instructions.

**Step 4** Replace the top cover to the server.

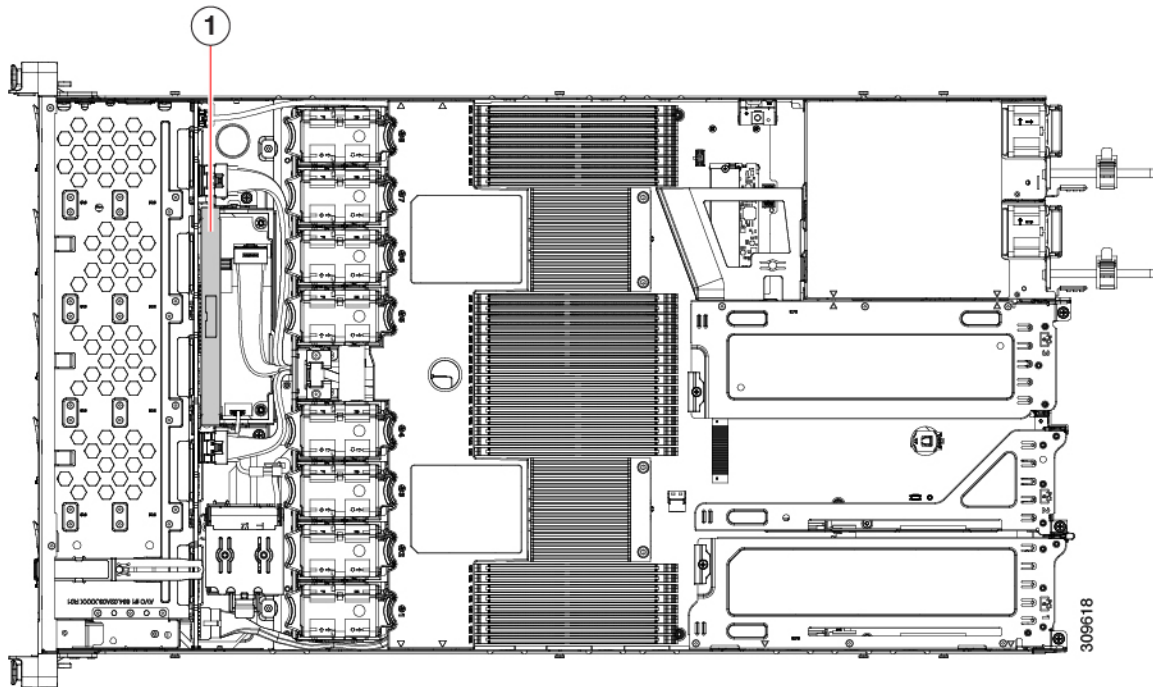
**Step 5** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

**Step 6** If your server is running in standalone mode, use the Cisco UCS Host Upgrade Utility to update the controller firmware and program the correct suboem-id for the controller.

**Note For servers running in standalone mode only:** After you replace controller hardware (UCSC-RAID-M6HD and UCSC-SAS-M6HD), you must run the Cisco UCS Host Upgrade Utility (HUU) to update the controller firmware, even if the firmware Current Version is the same as the Update Version. This is necessary to program the controller's suboem-id to the correct value for the server SKU. If you do not do this, drive enumeration might not display correctly in the software. This issue does not affect servers controlled in UCSM mode.

See the HUU guide for your Cisco IMC release for instructions on downloading and using the utility to bring server components to compatible levels: [HUU Guides](#).

**Figure 29: Storage Controller Card Location**



Storage controller card location

## Replacing the Supercap (RAID Backup)

This server supports installation of one Supercap unit. The unit mounts to a bracket that is in the middle of the row of cooling fan modules.

The Supercap provides approximately three years of backup for the disk write-back cache DRAM in the case of a sudden power loss by offloading the cache to the NAND flash.

**Step 1** Prepare the server for component installation:

- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).

- b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).

**Step 2** Remove an existing Supercap:

- a) Disconnect the Supercap cable from the existing Supercap.
- b) Push aside the securing tab to open the hinged latch that secures the Supercap to its bracket on the removable air baffle.
- c) Lift the Supercap free of the bracket and set it aside.

**Step 3** Install a new Supercap:

- a) Set the new Supercap into the mounting bracket.
- b) Close the hinged plastic clip over the Supercap. Push down until the securing tab clicks.
- c) Connect the Supercap cable from the RAID controller card to the connector on the new Supercap cable.

**Step 4** Replace the top cover to the server.

**Step 5** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Securing tab	Hinged latch
--------------	--------------

## Replacing a Boot-Optimized M.2 RAID Controller Module

The Cisco Boot-Optimized M.2 RAID Controller module connects to the mini-storage module socket on the motherboard. It includes slots for two SATA M.2 drives that can control the SATA M.2 drives in a RAID 1 array and JBOD mode.

### Replacing a Cisco Boot-Optimized M.2 RAID Controller

This topic describes how to remove and replace a Cisco Boot-Optimized M.2 RAID Controller. The controller board has one M.2 socket on its top (Slot 1) and one M.2 socket on its underside (Slot 2).

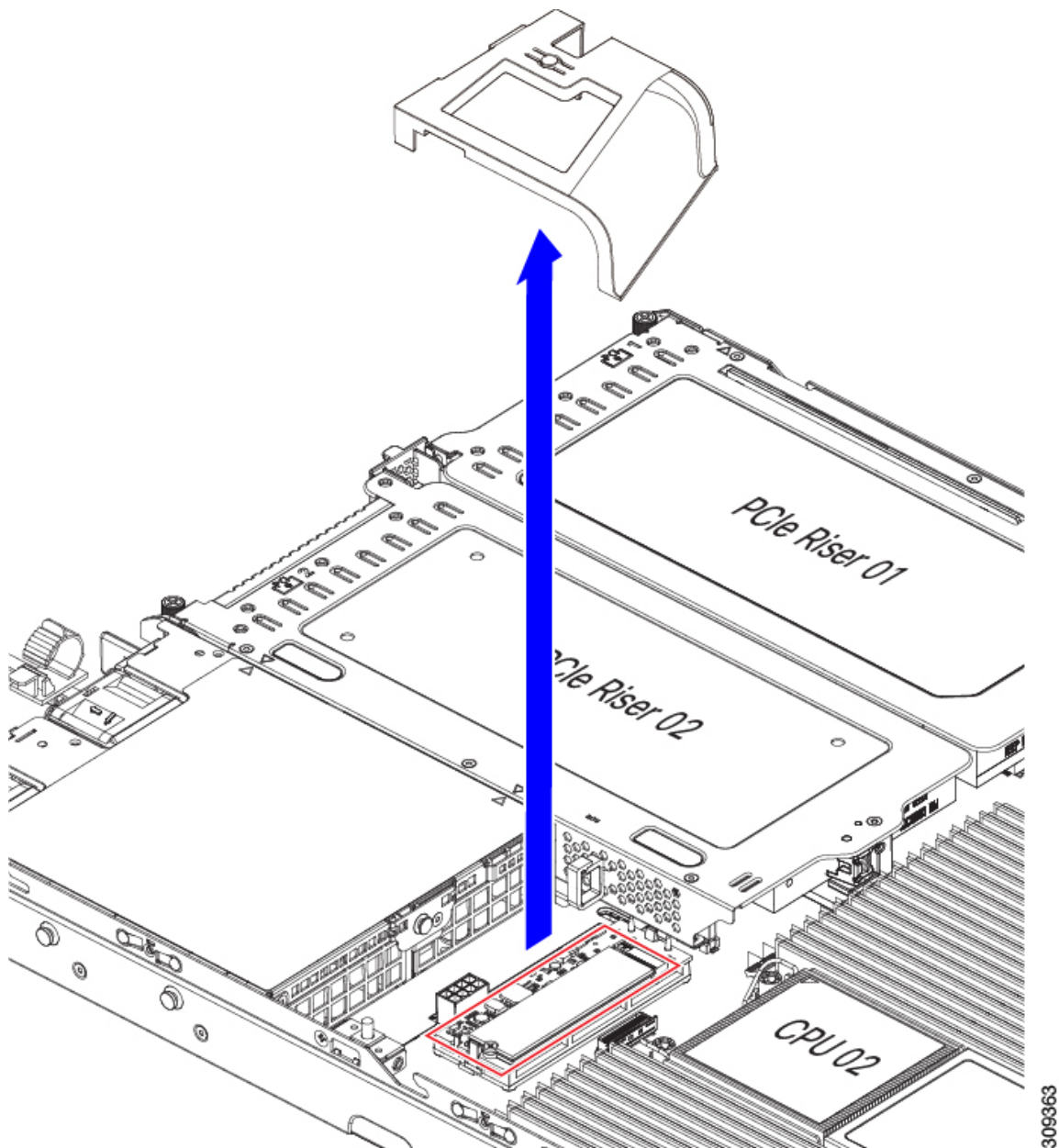
**Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).

**Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

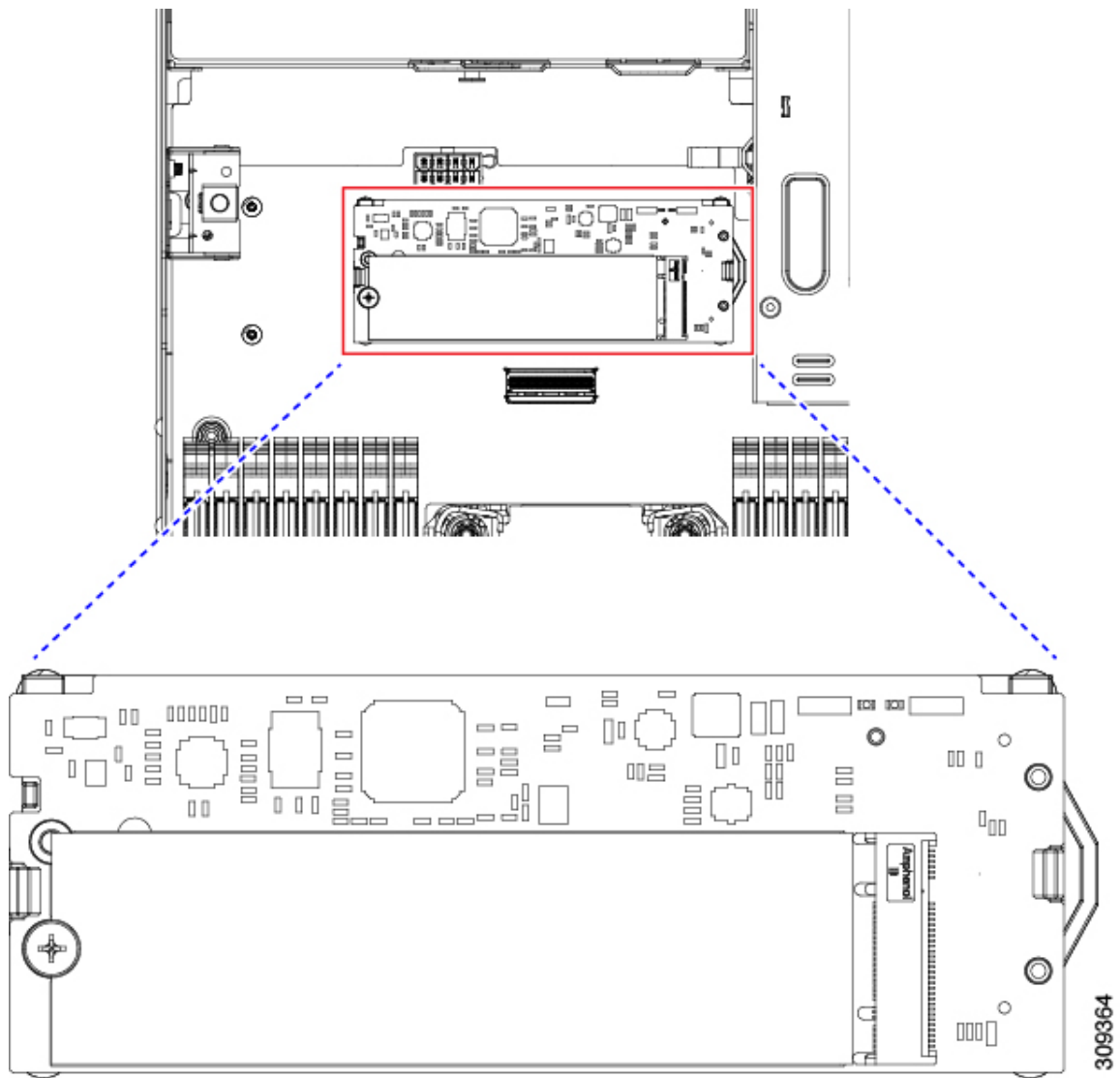
**Caution** If you cannot safely view and access the component, remove the server from the rack.

**Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).

**Step 4** Grasp and remove the air baffle located between CPU 2 and PCIe Riser 3.



- Step 5** Remove a controller from its motherboard socket:
- Locate the controller in its socket just behind CPU 2.



- b) At each end of the controller board, push outward on the clip that secures the carrier.
- c) Lift both ends of the controller to disengage it from the socket on the motherboard.
- d) Set the carrier on an anti-static surface.

Location of socket on motherboard	Securing clips
Alignment pegs	-

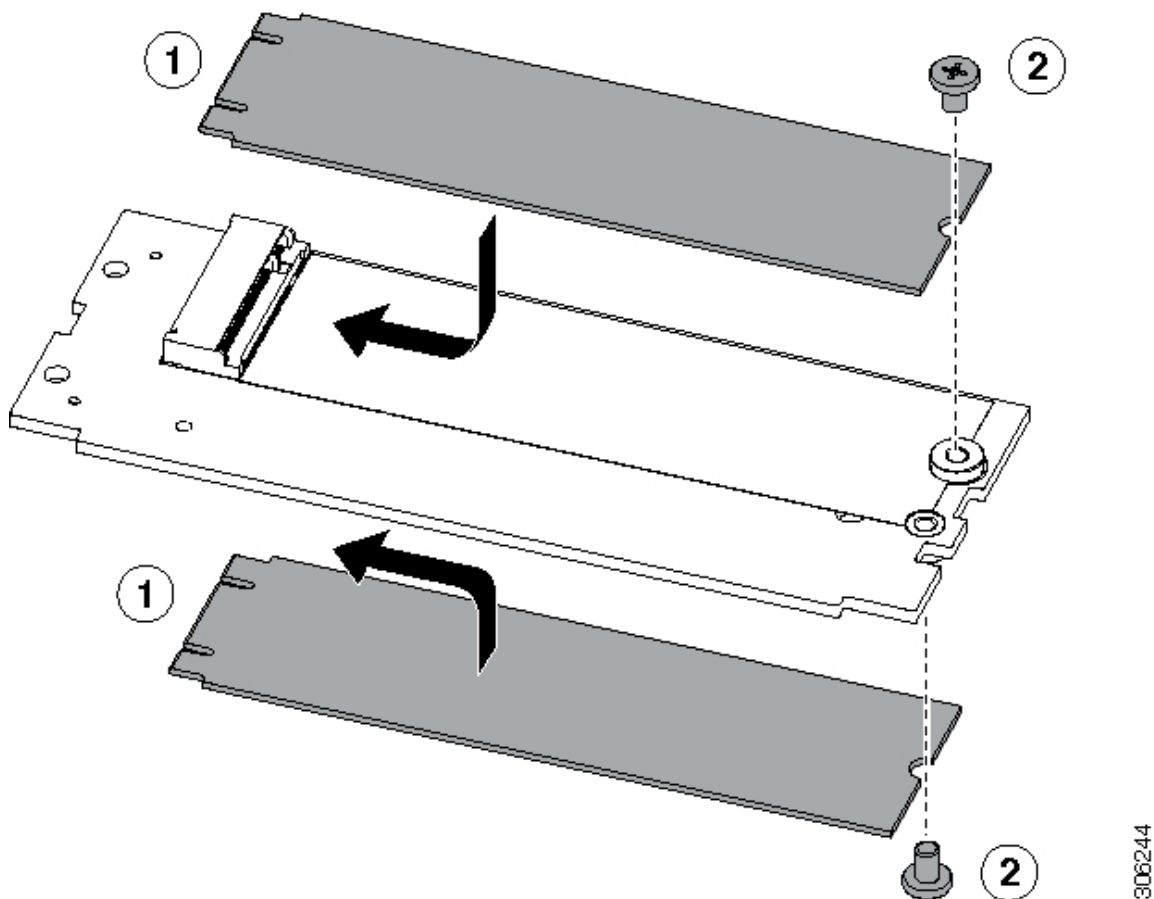
**Step 6** If you are transferring SATA M.2 drives from the old controller to the replacement controller, do that before installing the replacement controller:

**Note** Any previously configured volume and data on the drives are preserved when the M.2 drives are transferred to the new controller. The system will boot the existing OS that is installed on the drives.

- a) Use a #1 Phillips-head screwdriver to remove the single screw that secures the M.2 drive to the carrier.
- b) Lift the M.2 drive from its socket on the carrier.

- c) Position the replacement M.2 drive over the socket on the controller board.
- d) Angle the M.2 drive downward and insert the connector-end into the socket on the carrier. The M.2 drive's label must face up.
- e) Press the M.2 drive flat against the carrier.
- f) Install the single screw that secures the end of the M.2 SSD to the carrier.
- g) Turn the controller over and install the second M.2 drive.

**Figure 30: Cisco Boot-Optimized M.2 RAID Controller, Showing M.2 Drive Installation**



**Step 7** Install the controller to its socket on the motherboard:

- a) Position the controller over socket, with the controller's connector facing down and at the same end as the motherboard socket. Two alignment pegs must match with two holes on the controller.
- b) Gently push down the socket end of the controller so that the two pegs go through the two holes on the controller.
- c) Push down on the controller so that the securing clips click over it at both ends.

**Step 8** Replace the top cover to the server.

**Step 9** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

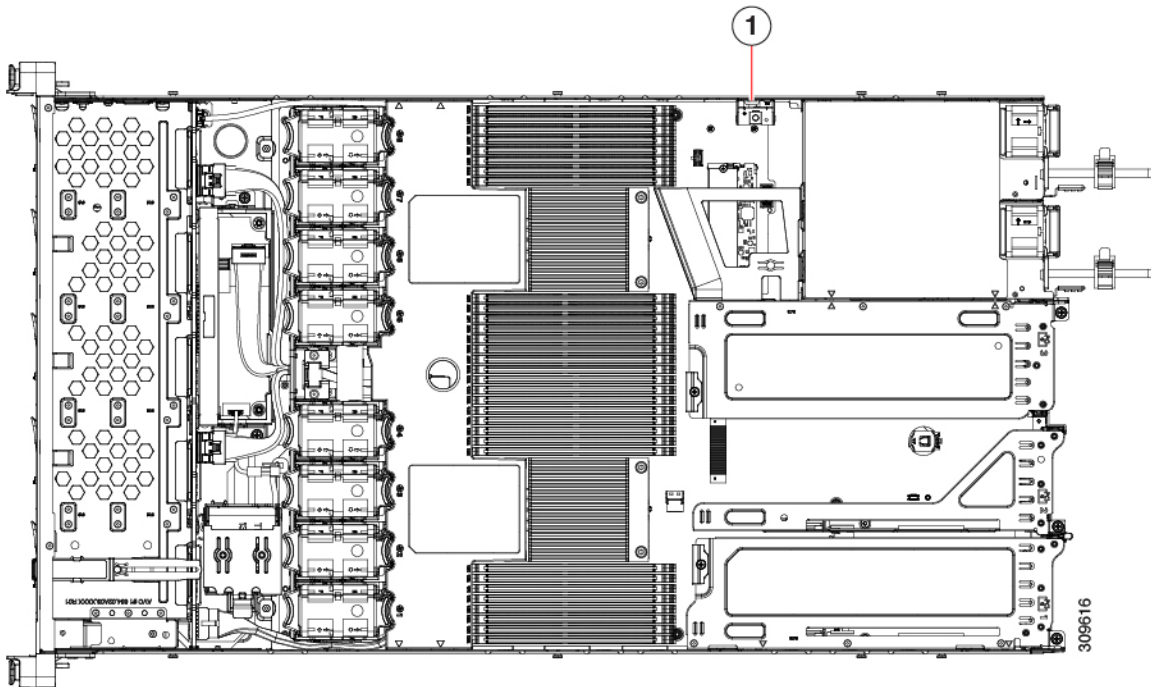


# Replacing a Chassis Intrusion Switch

The chassis intrusion switch is an optional security feature that logs an event in the system event log (SEL) whenever the cover is removed from the chassis.

- 
- Step 1** Prepare the server for component installation:
- Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
  - Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.  
**Caution** If you cannot safely view and access the component, remove the server from the rack.
  - Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 2** Remove an existing intrusion switch:
- Disconnect the intrusion switch cable from the socket on the motherboard.
  - Use a #1 Phillips-head screwdriver to loosen and remove the single screw that holds the switch mechanism to the chassis wall.
  - Slide the switch mechanism straight up to disengage it from the clips on the chassis.
- Step 3** Install a new intrusion switch:
- Slide the switch mechanism down into the clips on the chassis wall so that the screw hole lines up.
  - Use a #1 Phillips-head screwdriver to install the single screw that secures the switch mechanism to the chassis wall.
  - Connect the switch cable to the socket on the motherboard.
- Step 4** Replace the cover to the server.
- Step 5** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Figure 31: Intrusion Switch Location



Intrusion switch location

## Installing a Trusted Platform Module (TPM)

The trusted platform module (TPM) is a small circuit board that plugs into a motherboard socket and is then permanently secured with a one-way screw.

### TPM Considerations

- This server supports either TPM version 1.2 or TPM version 2.0.
- Field replacement of a TPM is not supported; you can install a TPM after-factory only if the server does not already have a TPM installed.
- If there is an existing TPM 1.2 installed in the server, you cannot upgrade to TPM 2.0. If there is no existing TPM in the server, you can install TPM 2.0.
- If the TPM 2.0 becomes unresponsive, reboot the server.

## Installing and Enabling a TPM



**Note** Field replacement of a TPM is not supported; you can install a TPM after-factory only if the server does not already have a TPM installed.

This topic contains the following procedures, which must be followed in this order when installing and enabling a TPM:

1. Installing the TPM Hardware
2. Enabling the TPM in the BIOS
3. Enabling the Intel TXT Feature in the BIOS

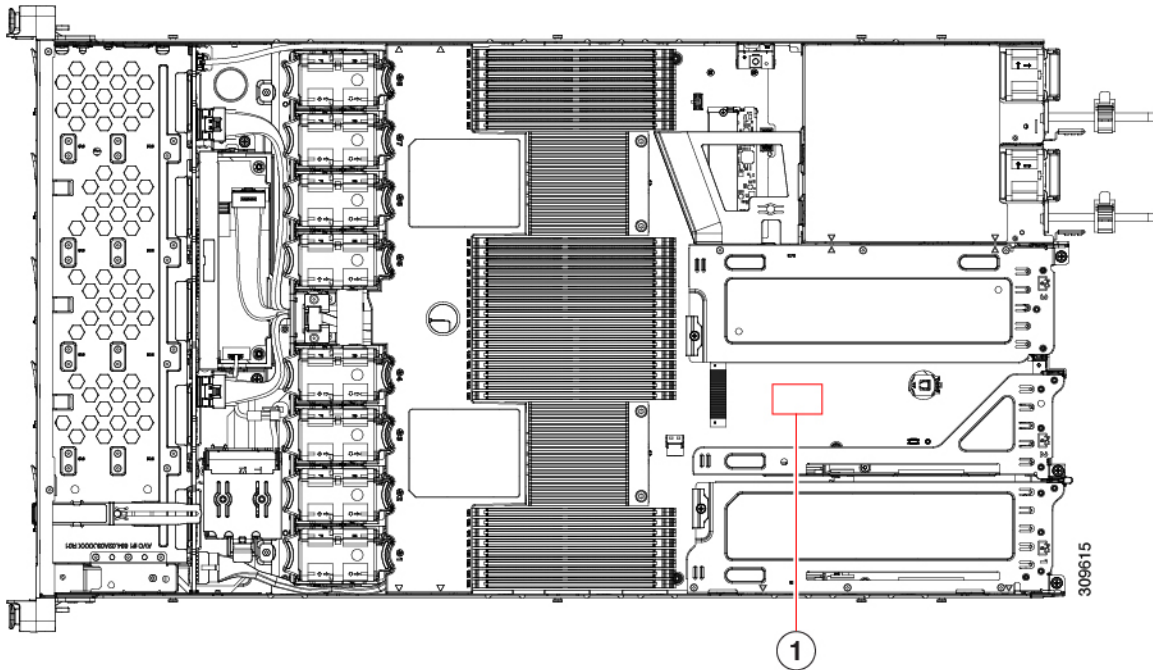
## Installing TPM Hardware



**Note** For security purposes, the TPM is installed with a one-way screw. It cannot be removed with a standard screwdriver.

- 
- Step 1** Prepare the server for component installation:
- a) Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#).
  - b) Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.  
**Caution** If you cannot safely view and access the component, remove the server from the rack.
  - c) Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 2** Check if there is a card installed in PCIe riser 2:
- If no card is installed in PCIe riser 2, you can access the TPM socket. Go to the next step.
  - If a card is installed in PCIe riser 2, remove the PCIe riser assembly from the chassis to provide clearance before continuing with the next step. See [Replacing a PCIe Card, on page 77](#) for instructions on removing the PCIe riser.
- Step 3** Install a TPM:
- a) Locate the TPM socket on the motherboard, as shown below.
  - b) Align the connector that is on the bottom of the TPM circuit board with the motherboard TPM socket. Align the screw hole on the TPM board with the screw hole that is adjacent to the TPM socket.
  - c) Push down evenly on the TPM to seat it in the motherboard socket.
  - d) Install the single one-way screw that secures the TPM to the motherboard.
  - e) If you removed the PCIe riser assembly to provide clearance, return it to the server now.
- Step 4** Replace the cover to the server.
- Step 5** Replace the server in the rack, replace cables, and then fully power on the server by pressing the Power button.

Figure 32: TPM Socket Location on Motherboard



TPM socket location on motherboard below any card in PCIe riser 2

**Step 6** Continue with [Enabling the TPM in the BIOS](#), on page 92.

## Enabling the TPM in the BIOS

After hardware installation, you must enable TPM support in the BIOS.



**Note** You must set a BIOS Administrator password before performing this procedure. To set this password, press the **F2** key when prompted during system boot to enter the BIOS Setup utility. Then navigate to **Security > Set Administrator Password** and enter the new password twice as prompted.

**Step 1** Enable TPM Support:

- a) Watch during bootup for the F2 prompt, and then press **F2** to enter BIOS setup.
- b) Log in to the BIOS Setup Utility with your BIOS Administrator password.
- c) On the BIOS Setup Utility window, choose the **Advanced** tab.
- d) Choose **Trusted Computing** to open the TPM Security Device Configuration window.
- e) Change TPM SUPPORT to **Enabled**.
- f) Press **F10** to save your settings and reboot the server.

**Step 2** Verify that TPM support is now enabled:

- a) Watch during bootup for the F2 prompt, and then press **F2** to enter BIOS setup.
- b) Log into the BIOS Setup utility with your BIOS Administrator password.
- c) Choose the **Advanced** tab.
- d) Choose **Trusted Computing** to open the TPM Security Device Configuration window.
- e) Verify that TPM SUPPORT and TPM State are Enabled.

---

## Removing the PCB Assembly (PCBA)

The PCBA is secured to the server's sheet metal. You must disconnect the PCBA from the tray before recycling the PCBA. The PCBA is secured by different types of fasteners.

### Before you begin



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**Note** **For Recyclers Only!** This procedure is not a standard field-service option. This procedure is for recyclers who will be reclaiming the electronics for proper disposal to comply with local eco design and e-waste regulations.

---

To remove the printed circuit board assembly (PCBA), the following requirements must be met:

- The server must be disconnected from facility power.
- The server must be removed from the equipment rack.
- The server's top cover must be removed. See [Removing the Server Top Cover, on page 34](#).

Following tools are required:

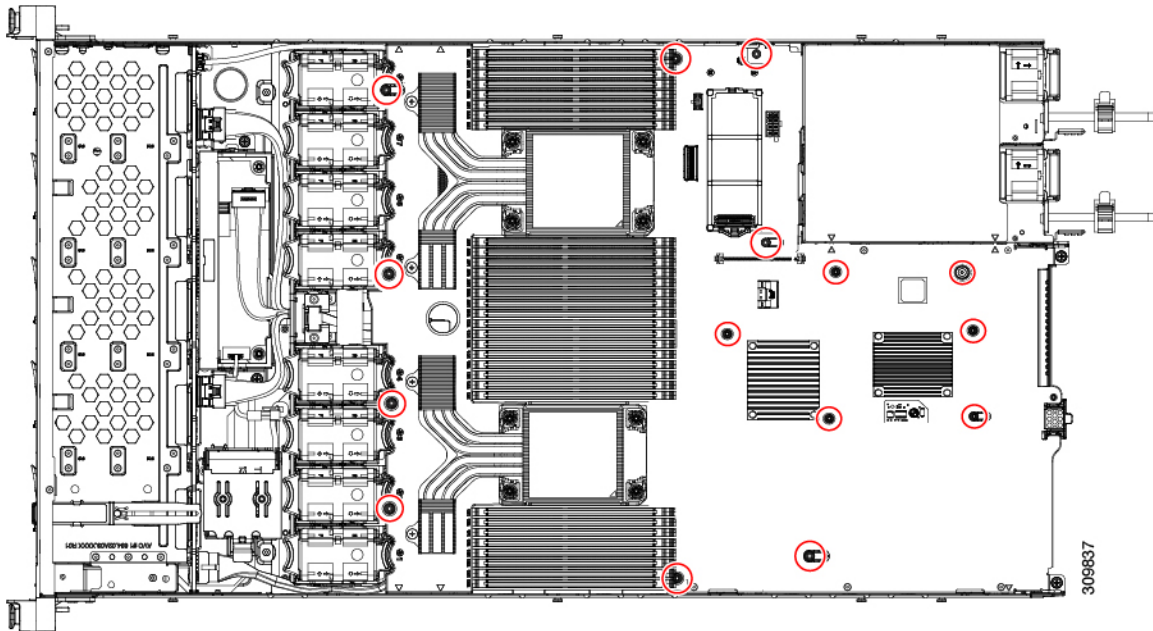
- Pliers
- T10 Torx screwdriver

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**Step 1** Locate the PCBA's mounting screws.

The following figure shows the location of the mounting screws and fasteners.

Figure 33: Screw Locations for Removing the UCS C225 M6 PCBA



**Step 2** Using a T10 Torx driver, remove all of the indicated screws.

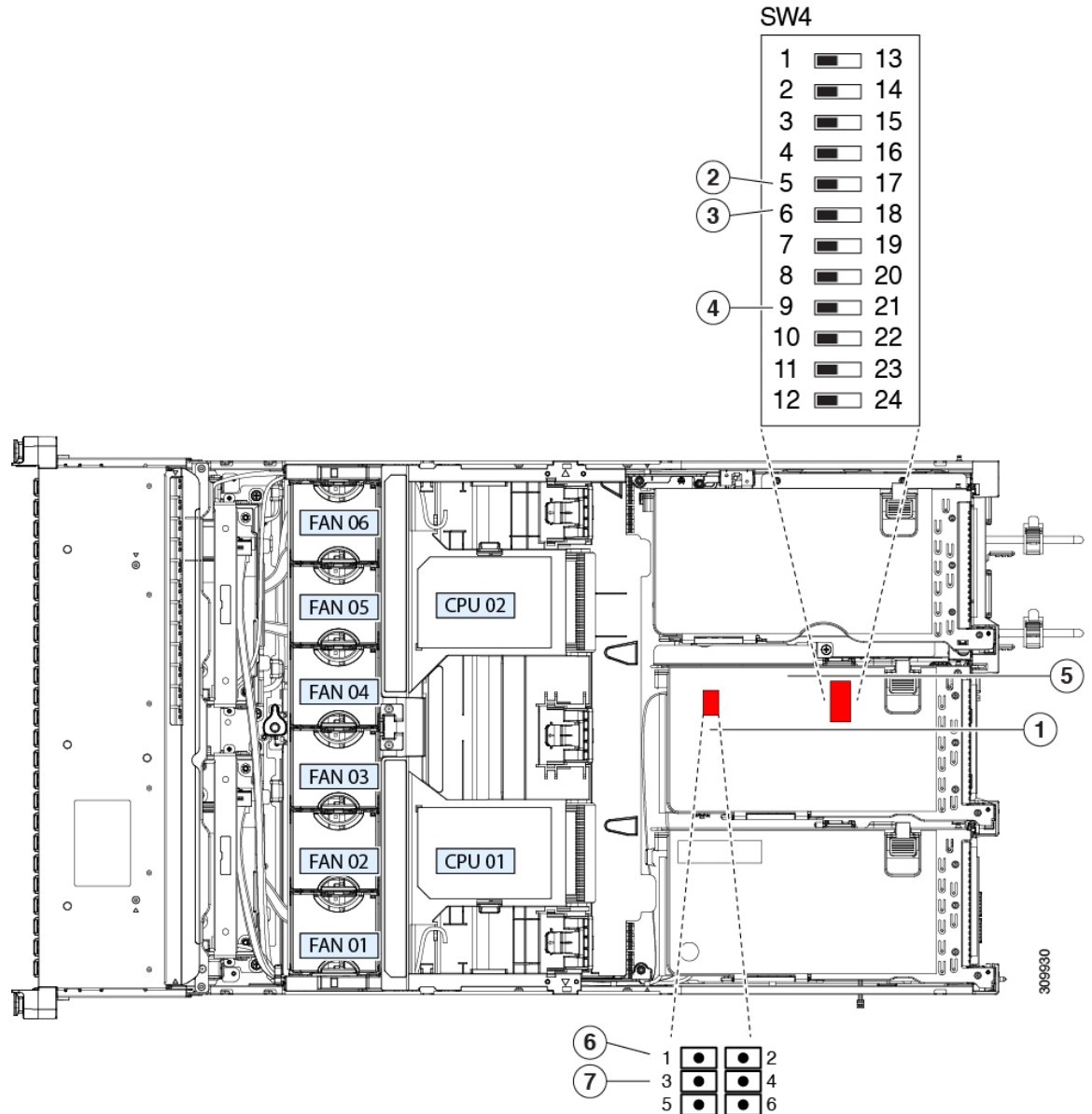
**Step 3** Remove the PCBA from the sheetmetal and dispose of each in compliance with your local ewaste and recycling regulations.

## Service DIP Switch, Headers and Jumpers

This server includes one DIP switch (SW4) and header (CN4) that you can use for certain service and debug functions.

This section contains the following topics:

Figure 34: Location of DIP Switch and Service Header Blocks SW4 and CN4



Location of header block CN4	Location of SW4 DIP switches
BIOS Recovery Switch (SW4 Switch 5 - 17) Off (Switch 5): Normal; ON (Switch 17): Recovery Mode	Boot Alternate Cisco IMC Header: CN4 pins 1 - 2
Clear BIOS Password Switch (SW4 Switch 6 - 18) Off (Switch 6): Normal; ON (Switch 18): Clear	System Secure Firmware Erase Header: CN3 pins 3 - 4
Clear CMOS Switch (SW4 Switch 9 - 21) Off (Switch 9): Normal; ON (Switch 21): Clear	

## Using the BIOS Recovery Header (SW4, Pins 5 - 17)

Depending on which stage the BIOS becomes corrupted, you might see different behavior.

- If the BIOS BootBlock is corrupted, you might see the system get stuck on the following message:

```
Initializing and configuring memory/hardware
```

- If it is a non-BootBlock corruption, a message similar to the following is displayed:

```
****BIOS FLASH IMAGE CORRUPTED****
Flash a valid BIOS capsule file using Cisco IMC WebGUI or CLI interface.
IF Cisco IMC INTERFACE IS NOT AVAILABLE, FOLLOW THE STEPS MENTIONED BELOW.
1. Connect the USB stick with bios.cap file in root folder.
2. Reset the host.
IF THESE STEPS DO NOT RECOVER THE BIOS
1. Power off the system.
2. Mount recovery jumper.
3. Connect the USB stick with bios.cap file in root folder.
4. Power on the system.
Wait for a few seconds if already plugged in the USB stick.
REFER TO SYSTEM MANUAL FOR ANY ISSUES.
```




---

**Note** As indicated by the message shown above, there are two procedures for recovering the BIOS. Try procedure 1 first. If that procedure does not recover the BIOS, use procedure 2.

---

### Procedure 1: Reboot With bios.cap Recovery File

**Step 1** Download the BIOS update package and extract it to a temporary location.

**Step 2** Copy the contents of the extracted recovery folder to the root directory of a USB drive. The recovery folder contains the bios.cap file that is required in this procedure.

**Note** The bios.cap file must be in the root directory of the USB drive. Do not rename this file. The USB drive must be formatted with either the FAT16 or FAT32 file system.

**Step 3** Insert the USB drive into a USB port on the server.

**Step 4** Reboot the server.

**Step 5** Return the server to main power mode by pressing the Power button on the front panel.

The server boots with the updated BIOS boot block. When the BIOS detects a valid bios.cap file on the USB drive, it displays this message:

```
Found a valid recovery file...Transferring to Cisco IMC
System would flash the BIOS image now...
System would restart with recovered image after a few seconds...
```

**Step 6** Wait for server to complete the BIOS update, and then remove the USB drive from the server.

**Note** During the BIOS update, Cisco IMC shuts down the server and the screen goes blank for about 10 minutes. Do not unplug the power cords during this update. Cisco IMC powers on the server after the update is complete.

---



## Procedure 2: Use BIOS Recovery DIP Switch and bios.cap Recovery File

---

- Step 1** Download the BIOS update package and extract it to a temporary location.
- Step 2** Copy the contents of the extracted recovery folder to the root directory of a USB drive. The recovery folder contains the bios.cap file that is required in this procedure.
- Note** The bios.cap file must be in the root directory of the USB drive. Do not rename this file. The USB drive must be formatted with either the FAT16 or FAT32 file system.
- Step 3** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#). Disconnect power cords from all power supplies.
- Step 4** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.
- Caution** If you cannot safely view and access the component, remove the server from the rack.
- Step 5** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 6** Locate the SW4 is DIP Switch shown in [Service DIP Switch, Headers and Jumpers, on page 94](#). Default position is at Switch 5 (Off: normal). To set to BIOS recovery mode, switch to pin 17 position (ON: recovery mode).
- Step 7** Reconnect AC power cords to the server. The server powers up to standby power mode.
- Step 8** Insert the USB thumb drive that you prepared in Step 2 into a USB port on the server.
- Step 9** Return the server to main power mode by pressing the Power button on the front panel.
- The server boots with the updated BIOS boot block. When the BIOS detects a valid bios.cap file on the USB drive, it displays this message:
- ```
Found a valid recovery file...Transferring to Cisco IMC
System would flash the BIOS image now...
System would restart with recovered image after a few seconds...
```
- Step 10** Wait for server to complete the BIOS update, and then remove the USB drive from the server.
- Note** During the BIOS update, Cisco IMC shuts down the server and the screen goes blank for about 10 minutes. Do not unplug the power cords during this update. Cisco IMC powers on the server after the update is complete.
- Step 11** After the server has fully booted, power off the server.
- Step 12** Switch SW4 back to pin 5 position (Off: normal).
- Step 13** Replace the top cover, replace the server in the rack, replace power cords and any other cables, and then power on the server by pressing the Power button.
- 

## Using the Clear BIOS Password Switch (SW4, Pins 6 - 18)

You can use SW4 DIP switch to clear the administrator password.

---

- Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#). Disconnect power cords from all power supplies.
- Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

- Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 4** Locate the SW4 DIP Switch and pins 6-18, as shown in [Service DIP Switch, Headers and Jumpers, on page 94](#).  
Default position is at pin 6 (Off: normal).
- Step 5** To clear BIOS password, switch to pin 18 position (On: clear).
- Step 6** Reinstall the top cover and reconnect AC power cords to the server. The server powers up to standby power mode, indicated when the Power LED on the front panel is amber.
- Step 7** Return the server to main power mode by pressing the Power button on the front panel. The server is in main power mode when the Power LED is green.
- Note** You must allow the entire server to reboot to main power mode to complete the reset. The state of the jumper cannot be determined without the host CPU running.
- Step 8** Press the Power button to shut down the server to standby power mode, and then remove AC power cords from the server to remove all power.
- Step 9** Remove the top cover from the server.
- Step 10** Switch SW4 back to pin 6 position (Off: normal).
- Note** If SW4 is not switched back to pin 6 position, the password is cleared every time you power cycle the server.
- Step 11** Replace the top cover, replace the server in the rack, replace power cords and any other cables, and then power on the server by pressing the Power button.

## Using the Clear CMOS DIP Switch (SW4, Pins 9 - 21)

You can use this procedure to clear the server's CMOS settings in the case of a system hang. For example, if the server hangs because of incorrect settings and does not boot, use this jumper to invalidate the settings and reboot with defaults.



**Caution** Clearing the CMOS removes any customized settings and might result in data loss. Make a note of any necessary customized settings in the BIOS before you use this clear CMOS procedure.

- Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#). Disconnect power cords from all power supplies.
- Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.
- Caution** If you cannot safely view and access the component, remove the server from the rack.
- Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 4** Locate SW4 DIP Switch and pins 9-21, as shown in [Service DIP Switch, Headers and Jumpers, on page 94](#).  
Default position is at pin 9 (Off: normal).
- Step 5** To clear the CMOS, switch to pin 21 position (On: clear).

- Step 6** Reinstall the top cover and reconnect AC power cords to the server. The server powers up to standby power mode, indicated when the Power LED on the front panel is amber.
- Step 7** Return the server to main power mode by pressing the Power button on the front panel. The server is in main power mode when the Power LED is green.
- Note** You must allow the entire server to reboot to main power mode to complete the reset. The state of the jumper cannot be determined without the host CPU running.
- Step 8** Press the Power button to shut down the server to standby power mode, and then remove AC power cords from the server to remove all power.
- Step 9** Remove the top cover from the server.
- Step 10** Switch SW4 back to pin 9 position (Off: normal).
- Note** If SW4 is not switched back to pin 9 position, the CMOS settings are reset to the defaults every time you power cycle the server.
- Step 11** Replace the top cover, replace the server in the rack, replace power cords and any other cables, and then power on the server by pressing the Power button.

---

## Using the Boot Alternate Cisco IMC Image Header (CN4, Pins 1 - 2)

You can use this Cisco IMC debug header to force the system to boot from an alternate Cisco IMC image.

- 
- Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#). Disconnect power cords from all power supplies.
- Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.
- Caution** If you cannot safely view and access the component, remove the server from the rack.
- Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).
- Step 4** Locate header block CN4, pins 1-2, as shown in [Service DIP Switch, Headers and Jumpers, on page 94](#).
- Step 5** Install a two-pin jumper across CN4 pins 1 and 2.
- Step 6** Reinstall the top cover and reconnect AC power cords to the server. The server powers up to standby power mode, indicated when the Power LED on the front panel is amber.
- Step 7** Return the server to main power mode by pressing the Power button on the front panel. The server is in main power mode when the Power LED is green.
- Note** When you next log in to Cisco IMC, you see a message similar to the following:
- ```
'Boot from alternate image' debug functionality is enabled.  
CIMC will boot from alternate image on next reboot or input power cycle.
```
- Step 8** Press the Power button to shut down the server to standby power mode, and then remove AC power cords from the server to remove all power.
- Step 9** Remove the top cover from the server.
- Step 10** Remove the jumper that you installed.

**Note** If you do not remove the jumper, the server will boot from an alternate Cisco IMC image every time that you power cycle the server or reboot Cisco IMC.

**Step 11** Replace the top cover, replace the server in the rack, replace power cords and any other cables, and then power on the server by pressing the Power button.

---

## Using the Reset Cisco IMC Password to Default Header (CN4, Pins 3 - 4)

You can use this Cisco IMC debug header to force the Cisco IMC password back to the default.

---

**Step 1** Shut down and remove power from the server as described in [Shutting Down and Removing Power From the Server, on page 33](#). Disconnect power cords from all power supplies.

**Step 2** Slide the server out the front of the rack far enough so that you can remove the top cover. You might have to detach cables from the rear panel to provide clearance.

**Caution** If you cannot safely view and access the component, remove the server from the rack.

**Step 3** Remove the top cover from the server as described in [Removing the Server Top Cover, on page 34](#).

**Step 4** Locate header block CN4, pins 3-4, as shown in [Service DIP Switch, Headers and Jumpers, on page 94](#).

**Step 5** Install a two-pin jumper across CN4 pins 3 and 4.

**Step 6** Reinstall the top cover and reconnect AC power cords to the server. The server powers up to standby power mode, indicated when the Power LED on the front panel is amber.

**Step 7** Return the server to main power mode by pressing the Power button on the front panel. The server is in main power mode when the Power LED is green.

**Note** When you next log in to Cisco IMC, you see a message similar to the following:

```
'Reset to default CIMC password' debug functionality is enabled.  
On input power cycle, CIMC password will be reset to defaults.
```

**Step 8** Press the Power button to shut down the server to standby power mode, and then remove AC power cords from the server to remove all power.

**Step 9** Remove the top cover from the server.

**Step 10** Remove the jumper that you installed.

**Note** If you do not remove the jumper, the server will reset the Cisco IMC password to the default every time that you power cycle the server. The jumper has no effect if you reboot Cisco IMC.

**Step 11** Replace the top cover, replace the server in the rack, replace power cords and any other cables, and then power on the server by pressing the Power button.

---



# APPENDIX **A**

## Server Specifications

- [Physical Specifications](#), on page 101
- [Environmental Specifications](#), on page 101
- [Power Specifications](#), on page 103
- [Power Cord Specifications](#), on page 106

## Physical Specifications

The following table lists the physical specifications for the server.

**Table 13: Physical Specifications**

Description	Specification
Height	1.7 in. (43.2 mm)
Width	16.9 in. (429.0 mm)
Depth (length)	Server only: 30 in. (762 mm) Server with slide rail: 31.5 in (800.1 mm)
Weight	<ul style="list-style-type: none"><li>• Maximum, fully configured with rail kit: 42.43 lb (19.30 kg)</li><li>• Maximum with 1 HDD, 1 CPU, 1DIMM, and 1 1600 W PSU, no rail kit: 22.32 lb (10.13 kg)</li></ul>

## Environmental Specifications

The following table lists the environmental requirements and specifications for the server.

**Table 14: Physical Specifications**

Description	Specification
-------------	---------------

Temperature, Operating	<p>10° C to 35° C (50° F to 95° F) with no direct sunlight</p> <p>Derate the maximum temperature by 1° C per every 300 meters of altitude above sea level.</p> <p><b>Note</b> Although the ASHRAE guidelines define multiple classes with different operating ranges, the <i>recommended</i> temperature and humidity operating range is the same for each class. The <i>recommended</i> temperature and humidity ranges are:</p> <ul style="list-style-type: none"> <li>• Operating Temperature: 64.4°F to 80.6°F (18°C to 27°C)</li> </ul> <p>For general information, see the <a href="#">Cisco Unified Computing System Site Planning Guide: Data Center Power and Cooling</a>.</p>
Temperature, non-operating (when the server is stored or transported)	<p>Below -40° C or above 65° C (below -40° F or above 149° F)</p> <p>Maximum rate of change (operating and non-operating) 20° C/hr (36° F/hr)</p>
Extended Operating Temperature	<p>5° C to 40° C (41° F to 104° F) with no direct sunlight</p> <p>Maximum allowable operating temperature derated</p> <p>1° C/175 m (1° F/319 ft) above 950 m (3117 ft)</p> <p>5° C to 45° C (41° F to 113° F) with no direct sunlight</p> <p>Maximum allowable operating temperature derated</p> <p>1° C/125 m (1° F/228 ft) above 950 m (3117 ft)</p> <p>System performance may be impacted when operating in the extended operating temperature range.</p> <p>Operation above 40° C is limited to less than 1% of annual operating hours.</p> <p>Hardware configuration limits apply to extended operating temperature range.</p>
Humidity (RH), operating	8 to 90% and 24° C (75o F) maximum dew-point temperature, non-condensing environment
Humidity (RH), non-operating (when the server is stored or transported)	Below 5% or above 95% and 33o C (91o F) maximum dew-point temperature, non-condensing environment
Altitude, operating	0 to 10,000 feet
Altitude, non-operating (when the server is stored or transported)	0 to 40,000 feet
Sound power level Measure A-weighted per ISO7779 LwAd (Bels) Operation at 73°F (23°C)	5.8

Sound pressure level Measure A-weighted per ISO7779 LpAm (dBA) Operation at 73°F (23°C)	43
---	----

## Power Specifications



**Note** Do not mix power supply types or wattages in the server. Both power supplies must be identical.

You can get more specific power information for your exact server configuration by using the Cisco UCS Power Calculator:

<http://ucspowercalc.cisco.com>

The power specifications for the supported power supply options are listed in the following sections.

### 770 W AC Power Supply

This section lists the specifications for each 770 W AC power supply (Cisco part number UCSC-PSU1-770W).

**Table 15: 770 W AC Specifications**

Description	Specification
AC Input Voltage	Nominal range: 100–120 VAC, 200–240 VAC (Range: 90–132 VAC, 180–264 VAC)
AC Input Frequency	Nominal range: 50 to 60Hz (Range: 47–63 Hz)
Maximum AC Input current	9.5 A at 100 VAC 4.5 A at 208 VAC
Maximum input volt-amperes	950 VA at 100 VAC
Maximum inrush current	15 A (sub-cycle duration)
Maximum hold-up time	12 ms at 770 W
Maximum output power per PSU	770 W
Power supply output voltage	12 VDC
Power supply standby voltage	12 VDC
Efficiency rating	Climate Savers Platinum Efficiency (80Plus Platinum certified)
Form factor	RSP2

Input connector	IEC320 C14
-----------------	------------

## 1050 W AC Power Supply

This section lists the specifications for each 1050 W AC power supply (Cisco part number UCSC-PSU1-1050W).

**Table 16: 1050 W AC Specifications**

Description	Specification
AC Input Voltage	Nominal range: 100–120 VAC, 200–240 VAC (Range: 90–132 VAC, 180–264 VAC)
AC Input Frequency	Nominal range: 50 to 60Hz (Range: 47–63 Hz)
Maximum AC Input current	12.5 A at 100 VAC 6.0 A at 208 VAC
Maximum input volt-amperes	1250 VA at 100 VAC
Maximum inrush current	15 A (sub-cycle duration)
Maximum hold-up time	12 ms at 1050 W
Maximum output power per PSU	800 W at 100–120 VAC 1050 W at 200–240 VAC
Power supply output voltage	12 VDC
Power supply standby voltage	12 VDC
Efficiency rating	Climate Savers Platinum Efficiency (80Plus Platinum certified)
Form factor	RSP2
Input connector	IEC320 C14

## 1050 W DC Power Supply

This section lists the specifications for each 1050 W DC power supply (Cisco part number UCSC-PSUV2-1050DC).

**Table 17: 1050 W DC Specifications**

Description	Specification
-------------	---------------



DC Input Voltage	Nominal range: -48 to -60 VDC (Range: -40 to -72 VDC)
Maximum DC input current	32 A at -40 VDC
Maximum input wattage	1234 W
Maximum inrush current	35 A (sub-cycle duration)
Maximum hold-up time	5 ms at 100% load (1050 W main and 36 W standby)
Maximum output power per PSU	1050 W on 12 VDC main power 36 W on 12 VDC standby power
Power supply output voltage	12 VDC
Power supply standby voltage	12 VDC
Efficiency rating	≥ 92% at 50% load
Form factor	RSP2
Input connector	Fixed 3-wire block

## 1600 W AC Power Supply

This section lists the specifications for each 1600 W AC power supply (Cisco part number UCSC-PSU1-1600W).

**Table 18: 1600 W AC Specifications**

Description	Specification
AC Input Voltage	Nominal range: 200–240 VAC (Range: 180–264 VAC)
AC Input Frequency	Nominal range: 50 to 60Hz (Range: 47–63 Hz)
Maximum AC Input current	9.5 A at 200 VAC
Maximum input volt-amperes	1250 VA at 200 VAC
Maximum inrush current	30 A at 35° C
Maximum hold-up time	80 ms at 1600 W
Maximum output power per PSU	1600 W at 200–240 VAC
Power supply output voltage	12 VDC
Power supply standby voltage	12 VDC

Efficiency rating	Climate Savers Platinum Efficiency (80Plus Platinum certified)
Form factor	RSP2
Input connector	IEC320 C14

## 2300 W AC Power Supply

This section lists the specifications for each 2300 W AC power supply (Cisco part number UCSC-PSU1-2300).

**Table 19: 2300 W AC Specifications**

Description	Specification
AC Input Voltage	Nominal range: 100–230 VAC (Range: 90–264 VAC)
AC Input Frequency	Nominal range: 50 to 60Hz (Range: 47–63 Hz)
Maximum AC Input current	13 A at 100 VAC
Maximum input volt-amperes	2515 VA at 208 VAC
Maximum inrush current	30 A at 35° C
Maximum hold-up time	80 ms at 1600 W
Maximum output power per PSU	2300W at 220-240V input and 1200W at 110-120V
Power supply output voltage	12 VDC
Power supply standby voltage	12 VDC
Efficiency rating	Climate Savers Platinum Efficiency (80Plus Platinum certified)
Form factor	RSP2
Input connector	IEC320 C20

## Power Cord Specifications

Each power supply in the server has a power cord. Standard power cords or jumper power cords are available for connection to the server. The shorter jumper power cords, for use in racks, are available as an optional alternative to the standard power cords.



**Note** Only the approved power cords or jumper power cords listed below are supported.

Table 20: Supported Power Cords

Description	Length (Feet)	Length (Meters)
CAB-48DC-40A-8AWG DC power cord, -48 VDC, 40 A, 8 AWG Three-socket Mini-Fit connector to three-wire	11.7	3.5
CAB-C13-C14-AC AC power cord, 10 A; C13 to C14, recessed receptacle	9.8	3.0
CAB-250V-10A-AR AC power cord, 250 V, 10 A Argentina	8.2	2.5
CAB-C13-C14-2M-JP AC Power Cord, C13 to C14 Japan PSE Mark	6.6	2.0
CAB-9K10A-EU AC Power Cord, 250 V, 10 A; CEE 7/7 Plug Europe	8.2	2.5
CAB-250V-10A-IS AC Power Cord, 250 V, 10 A Israel	8.2	2.5
CAB-250V-10A-CN AC power cord, 250 V, 10 A PR China	8.2	2.5
CAB-ACTW AC power cord, 250 V, 10 A Taiwan	7.5	2.3
CAB-C13-CBN AC cabinet jumper power cord, 250, 10 A, C13 to C14	2.2	0.68
CAB-C13-C14-2M AC cabinet jumper power cord, 250 V, 10 A, C13 to C14	6.6	2.0

CAB-9K10A-AU AC power cord, 250 V, 10 A, 3112 plug, Australia	8.2	2.5
CAB-N5K6A-NA AC power cord, 200/240 V, 6 A, North America	8.2	2.5
CAB-250V-10A-ID AC power Cord, 250 V, 10 A, India	8.2	2.5
CAB-9K10A-SW AC power cord, 250 V, 10 A, MP232 plug Switzerland	8.2	2.5
CAB-250V-10A-BR AC power Cord, 250 V, 10 A Brazil	8.2	2.5
CAB-9K10A-UK AC power cord, 250 V, 10 A (13 A fuse), BS1363 plug United Kingdom	8.2	2.5
CAB-9K12A-NA AC power cord, 125 V, 13 A, NEMA 5-15 plug North America	8.2	2.5
CAB-AC-L620-C13 AC power cord, NEMA L6-20 to C13 connectors	6.6	2.0
CAB-9K10A-IT AC power cord, 250 V, 10 A, CEI 23-16/VII plug Italy	8.2	2.5
R2XX-DMYMPWRCORD No power cord; PID option for ordering server with no power cord	NA	NA



## APPENDIX **B**

# Storage Controller Considerations

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- [Storage Controller Cable Connectors and Backplanes](#), on page 109

## Storage Controller Cable Connectors and Backplanes

This section describes cabling for the storage controllers and backplanes. The SAS/SATA cables are factory-installed and are used for all supported internal controllers.

This section also contains diagrams that show the cable-to-drive mapping.

### **Cisco 12G Modular SAS RAID Controller or HBA For Up To 10 Drives (UCSC-RAID-M6HD or UCSC-SAS-M6HD)**

These controller are supported 10-Drives SSD server version.

This HW RAID or HBA option can control up to 10 front-loading SAS/SATA drives in this server version.



---

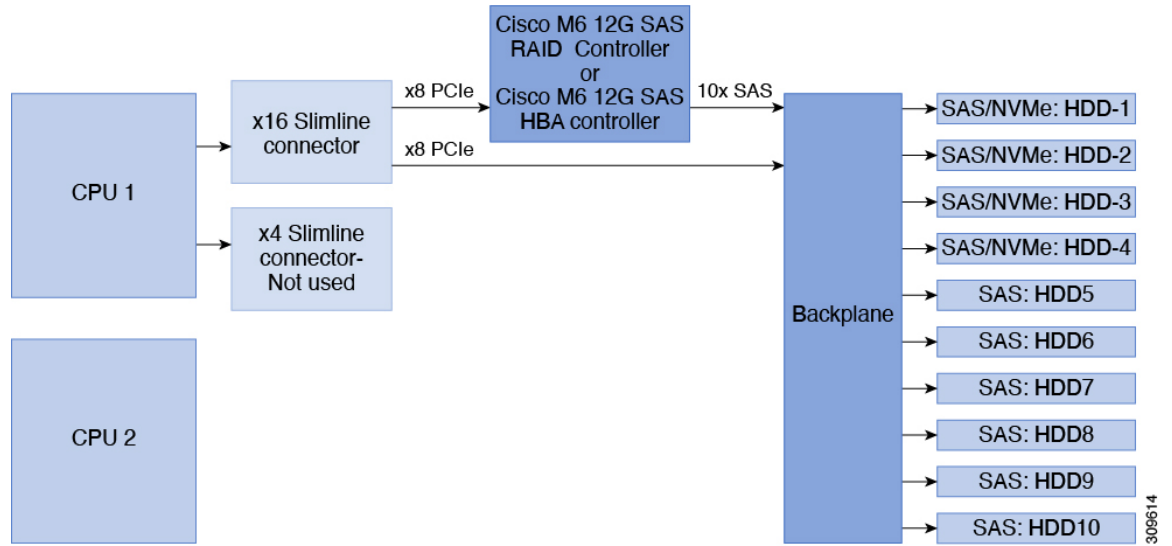
**Note** Front NVMe drives are not managed by the RAID controllers.

---

1. Server supports one Cisco M6 12G SAS RAID or Cisco M6 12G SAS HBA Controller that connects to the mother board.
  - Front-loading drive bays 1—10 support 2.5-inch SAS/SATA drives
  - Optionally, front-loading drive bays 1 to 4 support 2.5-inch NVMe SSDs (with optional front NVMe cables). These are not managed by the controller.

Drives 1 and 2 connect to NVMe connector A. Drives 3 and 4 connect to NVMe connector B.

Figure 35: Cisco UCS C225 M6 Block Diagram with Cisco M6 12G SAS RAID or Cisco M6 12G SAS HBA Controller



2. Server supports all NVMe drive version.
  - Front-loading drive bays 1—10 support 2.5-inch NVMe SSDs connected to all NVMe backplane.

Figure 36: All NVMe Backplane

