



Cisco HyperFlex Systems Installation Guide for Microsoft Hyper-V, Release 3.0

First Published: 2018-04-24

Last Modified: 2019-09-18

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CHAPTER 1

Overview

- [Introduction, on page 1](#)
- [Installation Workflow, on page 1](#)

Introduction

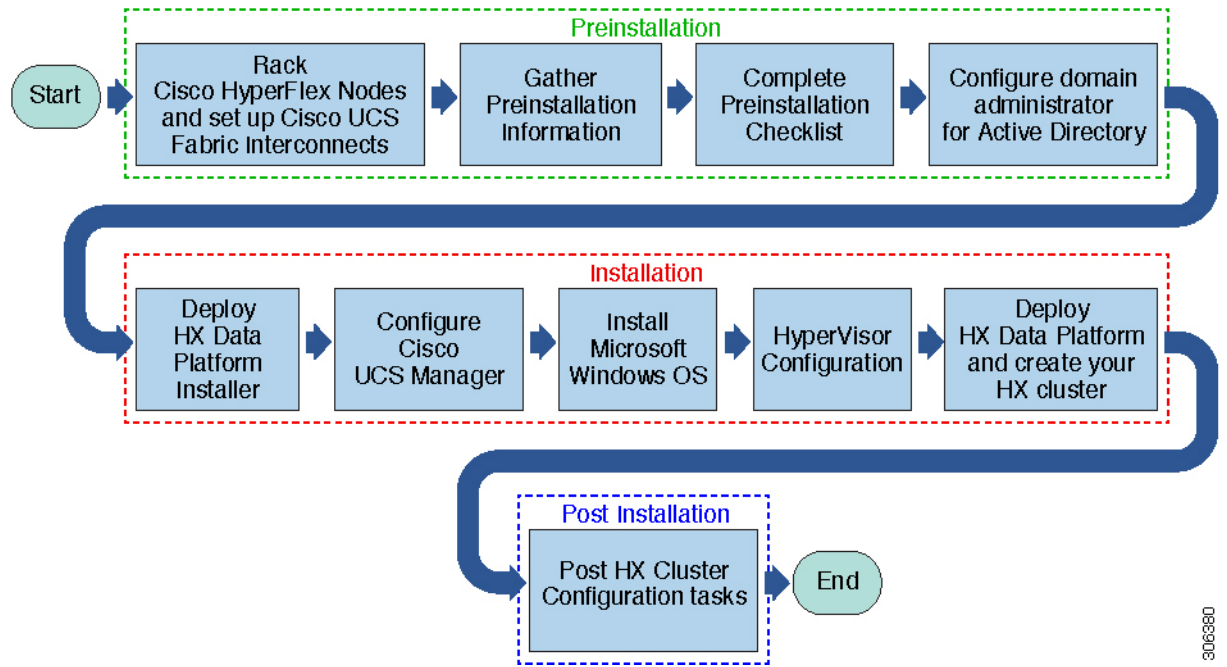
This guide provides instructions on how to install and configure *Cisco HyperFlex Systems on Microsoft Hyper-V*.

To install *Cisco HyperFlex Systems on VMware ESXi*, refer to the installation guides available at: <https://www.cisco.com/c/en/us/support/hyperconverged-systems/hyperflex-hx-data-platform-software/products-installation-guides-list.html>

To install *Cisco HyperFlex Systems for Edge (Remote and branch offices)*, refer to the deployment guides available at: <https://www.cisco.com/c/en/us/support/hyperconverged-systems/hyperflex-hx-data-platform-software/products-installation-and-configuration-guides-list.html>

Installation Workflow

The following illustration and table summarize the installation workflow:



306380

| Task | Description | Reference |
|--------------------------|--|--|
| Preinstallation | Rack HyperFlex nodes, and set up Cisco UCS Fabric Interconnects (FIs). | See: Rack Cisco HyperFlex Nodes, on page 75 |
| | Complete Preinstallation checklist. | Preinstallation Tasks Summary |
| Installation | Deploy HX Data Platform Installer using Microsoft Hyper-V Manager | See: Step 1 - Deploying HX Data Platform Installer. |
| | Configure Cisco UCS Manager using HX Data Platform Installer. | See: Step 2 - Cisco UCS Manager Configuration, on page 21 (using HX Data Platform Installer) |
| | Install Windows Server and Hyper V, Deploy HX Data Platform and create your initial cluster. | Step 3 - Microsoft OS Installation, on page 30 |
| | Create Domain Administrator (hxadmin) for Active Directory. | Enabling Constrained Delegation, on page 10 |
| Post Installation | Post HX Cluster Configuration tasks. | Configuring a File Share Witness, on page 56 |



CHAPTER 2

Preinstallation Information

- [Preinstallation Information, on page 3](#)

Preinstallation Information

To ease your installation, gather the following information that you would require during installation. Download the editable preinstallation sheet PDF from the following location:

[Cisco HyperFlex Systems Preinstallation Information Sheet](#)

Global Information

| | | | |
|----------------------------------|--|------------------|--|
| Cisco UCS Manager Version | | DNS Server 1 | |
| NTP Server 1 | | DNS Server 2 | |
| NTP Server 2 | | Domain Name (AD) | |
| Time Zone | | SCVMM Host | |
| SMTP | | | |

Fabric Interconnect Information

| Component | IP Address | Hostname | Username | Password | Description |
|--------------------------------|-------------------|-----------------|-----------------|-----------------|---|
| FI-VIP | | | admin | | |
| FI-A | | | admin | | |
| FI-B | | | admin | | |
| IP-Ext-Mgmt: (range) | | | | | Must be same subnet as FI mgmt at must at least have 1 ip pr. HX Node |

| Component | IP Address | Hostname | Username | Password | Description |
|----------------------|------------|----------|----------|----------|--------------------------|
| Subnet | | | | | For EXT mgmt and FI mgmt |
| Default Gateway | | | | | For EXT mgmt and FI mgmt |
| HX Installer | | | | | |
| HX Installer Subnet | | | | | |
| HX Installer Gateway | | | | | |

HX Installer Information

| | |
|-----------------------------|--|
| MAC Pools Prefix (00:25:B5) | |
|-----------------------------|--|

| HX Nodes | Hostname | Node Management IP | Management Subnet Mask | Management Default Gateway | Node Data IP | HX Controller Data IP | Data Subnet Mask | Data Default Gateway | (Optional) Live Migration IP | Live Migration Subnet | Live Migration Subnet | Live Migration Default Gateway |
|------------------------|----------|--------------------|------------------------|----------------------------|--------------|-----------------------|------------------|----------------------|------------------------------|-----------------------|-----------------------|--------------------------------|
| Node 1 | | | | | | | | | | | | |
| Node 2 | | | | | | | | | | | | |
| Node 3 | | | | | | | | | | | | |
| Node 4 | | | | | | | | | | | | |
| Node 5 | | | | | | | | | | | | |
| Node 6 | | | | | | | | | | | | |
| Node 7 | | | | | | | | | | | | |
| Node 8 | | | | | | | | | | | | |
| Microsoft Cluster Name | | | | | | | | | | | | |

| HX Nodes Hostnames | Hostname | Node Mgmt IP | Mgmt Subnet Mask | Mgmt Default Gateway | Node Data IP | HX Controller Data IP | Data Subnet Mask | Data Default Gateway | (Optional) Live Migration IP | Live Migration Subnet | Live Migration Subnet | Live Migration Default Gateway |
|-------------------------------|----------|--------------------|------------------------|----------------------------|--------------------|--------------------------------|------------------------|----------------------------|---------------------------------------|-----------------------------|-----------------------------|---|
| HX Connect UI | | | | | | | | | | | | |
| HX File Cluster Name | | | | | | | | | | | | |

VLAN Information

| Usage | Name | Default VLAN ID | Chosen VLAN ID |
|----------------|-----------------|-----------------|----------------|
| Mgmt | hx-inband-mgmt | 3091 | |
| storage-data | hx-storage-data | 3092 | |
| Live Migration | hx-livemigrate | 3093 | |
| VM Network | vm-network | 3094 | |

Hyper-V Information

| | |
|----------------------|--|
| HX Cluster Name | |
| Hyper-V Cluster Name | |

Constrained Delegation

| | |
|--------------------|--|
| distinguished Name | |
| hadmin password | |



CHAPTER 3

Preinstallation Checklist

- [System Requirements](#), on page 7
- [Guidelines and Limitations](#), on page 9
- [Preinstallation Tasks Summary](#), on page 9

System Requirements

Hardware Requirements

| Requirement | Description |
|--------------------------------------|--|
| Cisco HX Data Platform Servers | Cisco HyperFlex M5 Converged nodes: <ul style="list-style-type: none">• All Flash—Cisco HyperFlex HXAF240c M5, HXAF220c M5• Hybrid—Cisco HyperFlex HX240c M5, HX220c M5 |
| Cisco UCS Fabric Interconnects (FIs) | Cisco UCS Fabric Interconnects (FIs) 6200 and 6300 |

Network Services

| Network Service | Description |
|-----------------|---|
| DNS | Microsoft Active Directory and Active Directory integrated DNS are required for the HX Platform. Standalone DNS server is not supported. Non-Windows DNS servers are not supported. |

| Network Service | Description |
|-----------------|---|
| NTP | <p>Ensure that the time is synchronized between the controller VMs and the hosts. For that purpose, use the Active Directory Time Synchronization Engine.</p> <p>Attention Ensure that you use the Active Directory domain name as the NTP server when prompted by HX Data Platform Installer.</p> <p>Note Do not nest all of your Active Directory servers in your Hyperflex cluster. Active Directory should reside outside of the Hyperflex cluster so that if the cluster were to encounter issues, you could still authenticate.</p> <p>Note If you are using Active Directory as an NTP server, please make sure that the NTP server is setup according to Microsoft best practices. For more information, see Windows Time Service Tools and Settings. Please note that if the NTP server is not set correctly, time sync may not work, and you may need to fix the time sync on the client-side. For more information, see Synchronizing ESXi/ESX time with a Microsoft Domain Controller.</p> |

Port Requirements

If your network is behind a firewall, in addition to the standard port requirements, Microsoft recommends ports for the Hyper-V Manager and Hyper-V cluster. Verify that the following firewall ports are open.

| Port Number | Protocol | Direction | Usage |
|------------------------------------|---|------------------|--|
| 80 | HTTP/TCP | Inbound | HX Data Platform Installer |
| 443 | HTTPS /TCP | Inbound | HX Data Platform Installer |
| 2068 | virtual keyboard/Video/Mouse (vKVM) / TCP | Inbound | hx-ext-mgmt IP pool (one IP per HX node) |
| 22 | SSH/TCP | Inbound/Outbound | HX Data Platform Installer |
| 110 (secure POP port is TCP; 995) | POP3/TCP | Inbound/Outbound | |
| 143 (secure IMAP port is TCP; 993) | IMAP4/TCP | Inbound/Outbound | |

| Port Number | Protocol | Direction | Usage |
|-----------------------|-------------|-----------|----------------------------|
| 25 | SMTP/TCP | Outbound | Mail Server |
| 53 (external lookups) | DNS/TCP/UDP | Outbound | DNS |
| 123 | NTP/UDP | Outbound | NTP |
| 161 | SNMP Poll | Inbound | SNMP |
| 162 | SNMP Trap | Outbound | SNMP |
| 8089 | TCP | Inbound | HX Data Platform Installer |
| 445 | SMB 2 | Inbound | HX Controller VM |

Guidelines and Limitations

For best experience with Microsoft Hyper-V installation, you must follow the specific guidelines listed below.

- Adding HyperFlex nodes to Microsoft System Center 2016 Virtual Machine Manager (Windows VMM 2016) evaluation version will cause errors. Refer to [Microsoft help article](#) for a resolution for this issue.
- The following features are NOT supported in the current release:
 - SED Drives
 - Native Replication
 - Cisco HyperFlex Edge
 - Stretched Clusters
 - Intersight-based deployment
 - LAZ and scale beyond 8 nodes
 - HX M4 Hardware

Preinstallation Tasks Summary

Ensure the following is installed and configured prior to installing and deploying HyperFlex.

| Task | Description |
|---|---|
| Rack HyperFlex nodes including Cisco UCS Fabric Interconnects set up | See: Rack Cisco HyperFlex Nodes, on page 75 , |
| Verify Cisco UCS Manager version | |

| Task | Description |
|---|--|
| Verify VLANs | Configure the upstream switches to accommodate non-native VLANs. Cisco HX Data Platform Installer sets the VLANs as non-native by default. |
| Add DNS Records | You must add DNS A and PTR records for your installation. See: Adding DNS Records, on page 10 |
| Configure Domain Administrator for Active Directory | See: Enabling Constrained Delegation, on page 10 |

Adding DNS Records

Prior to the installation you must add DNS A and PTR records to avoid installation failures.

| Device | Description |
|--------------------------|---|
| Hyper-V host | For each host, add an A and PTR record. |
| Controller node | Controller VM IP address for the A record. This is eth0 on the management IP network. |
| Windows Failover Cluster | Windows Failover Cluster Object. |
| HX Connect UI | Cluster management IP address. |

Refer to [DNS Records](#) section in this guide for the records shown as PowerShell commands to run directly on your environment.

Enabling Constrained Delegation

The steps in this topic must be completed to enable constrained delegation.

Constrained delegation is used to join computers to the Active Directory. You provide constrained delegation information through the HX Data Platform Installer. Constrained delegation uses a service account that is created manually. For example: `hxadmin`. This service account is then used to log in to Active Directory, join the computers, and perform authentication from the HyperFlex Storage Controller VM. The Active Directory computer accounts applied to every node in the HyperFlex cluster include:

- Hyper-V host
- HyperFlex Storage Controller VM
- Hyper-V host cluster namespace
- Server Message Block (SMB) Share namespace for the HyperFlex cluster

Procedure

-
- Step 1** Create an `hxadmin` domain user account as HX service account.

- Step 2** Create an Organization Unit (OU) in Active Directory (AD), for example, HyperFlex.
- Use the Active Directory Users and Computers management tool to create the OU. Select **View > Advanced Features** to enable advanced features. Select the OU that you created. For example, **HyperFlex > Properties > Attribute Editor**.
 - Find the distinguished name attribute in the OU, and record the information as this will be required in the Constrained Delegation wizard of the HX Data Platform Installer wizard. The values will look like this:
OU=HyperFlex,DC=contoso,DC=com.

Use the **Get-ADOrganizationalUnit** cmdlet to get an organizational unit (OU) object or to perform a search to get multiple OUs.

```
Get-ADOrganizationalUnit
[-AuthType <ADAuthType>]
[-Credential <PSCredential>]
-Filter <String>
[-Properties <String[]>]
[-ResultPageSize <Int32>]
[-ResultSetSize <Int32>]
[-SearchBase <String>]
[-SearchScope <ADSearchScope>]
[-Server <String>]
[<CommonParameters>]
```

- Step 3** Use Active Directory Users and Computers management tool to grant full permissions for the `hxadmin` user for the newly created OU. Ensure that Advanced features are enabled. If not, go back to Step 2.
- Select the OU that you created. For example, **HyperFlex > Properties > Security > Advance**.
 - Click **Change Owner** and choose your `hxadmin` user.
 - Click **Add** in the **Advanced** view.
 - Select the principal and choose the `hxadmin` user. Then, choose **Full Control**, and click **OK**.
-



CHAPTER 4

Installation

- [Installation Tasks Summary, on page 13](#)

Installation Tasks Summary

The following table summarizes the steps to complete Microsoft Hyper-V installation.

| Task | Reference |
|--|---|
| Deploy HX Data Platform Installer | Step 1 - Deploying HX Data Platform Installer, on page 13 |
| Configure Cisco UCS Manager (<i>using HX Data Platform Installer</i>) | Step 2 - Cisco UCS Manager Configuration, on page 21 |
| Install Microsoft Windows Server | Step 3 - Microsoft OS Installation, on page 30 |
| Hypervisor configuration, HX Data Platform and Cluster deployment | Step 4 - Hypervisor Configuration, HX Data Platform and Cluster Deployment , on page 41 |

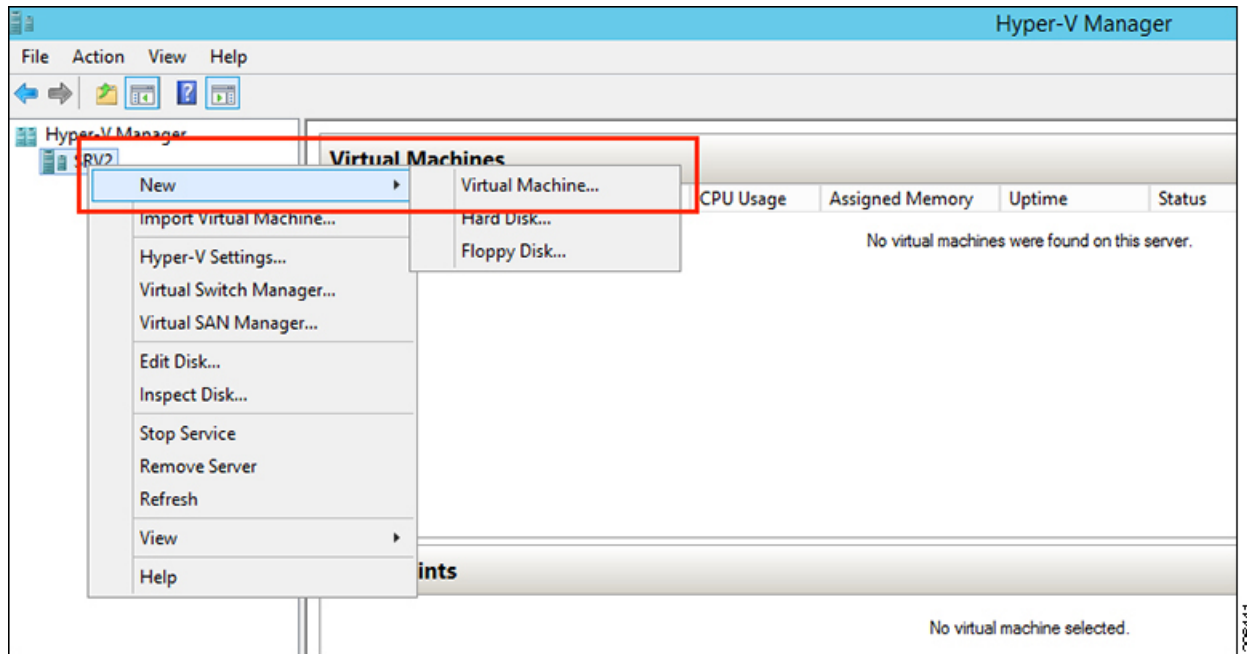
Step 1 - Deploying HX Data Platform Installer

Deploy HX Data Platform Installer using **Microsoft Hyper-V Manager** to create a HX Data Platform Installer virtual machine.

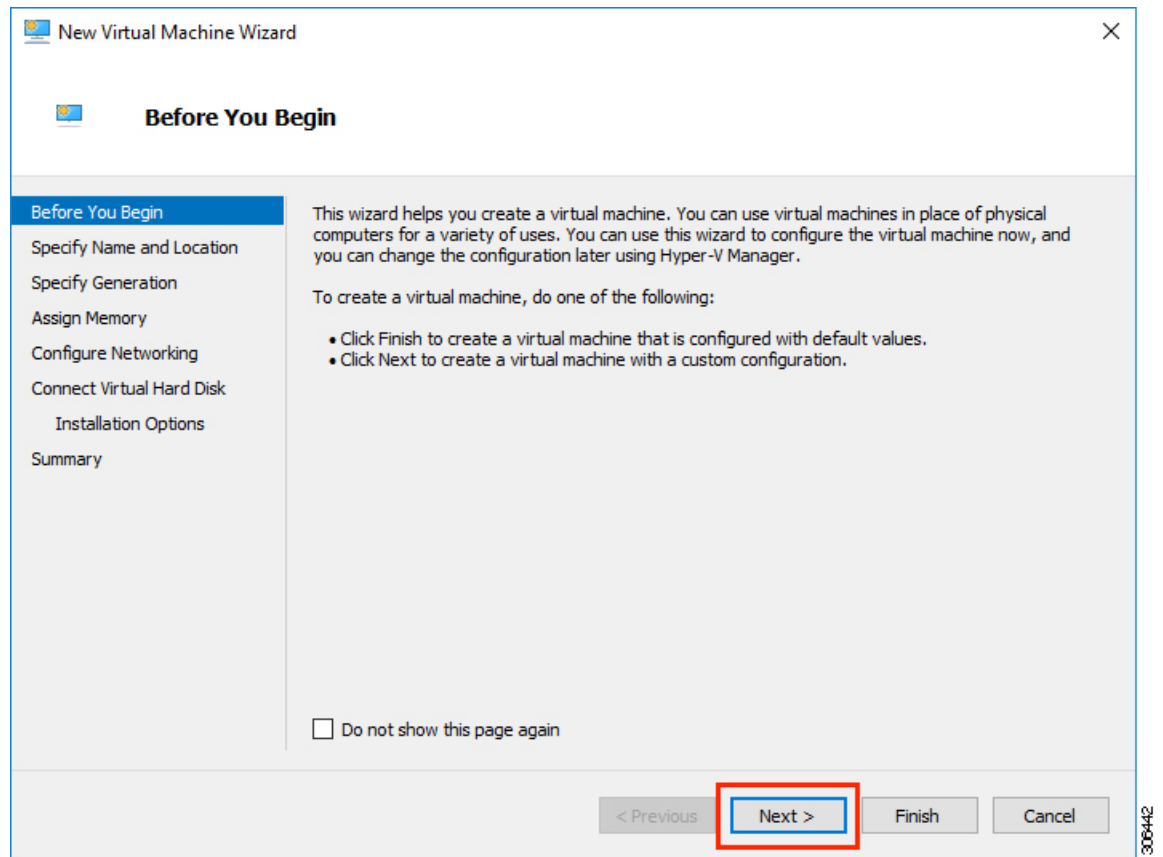
Procedure

- Step 1** Locate and download the HX Data Platform Installer .vhdx zipped file (for example, **Cisco-HX-Data-Platform-Installer-v3.0.1a-build-hyperv.vhdx**) from the Cisco Software Downloads site.
- Step 2** Extract the zipped folder to your local computer and copy the .vhdx file to the Hyper-V host where you want to host the HX Data Platform Installer. For example, `\\hyp-v-host01\...\HX-Installer\Cisco-HX-Data-Platform-Installer-v3.0.1a-29499-hyperv.vhdx`
- Step 3** In **Hyper-V Manager**, navigate to one of the Hyper-V servers.

Step 4 Select the Hyper-V server, and right click and select **New > Create a virtual machine**. The Hyper-V Manager New Virtual Machine Wizard displays.

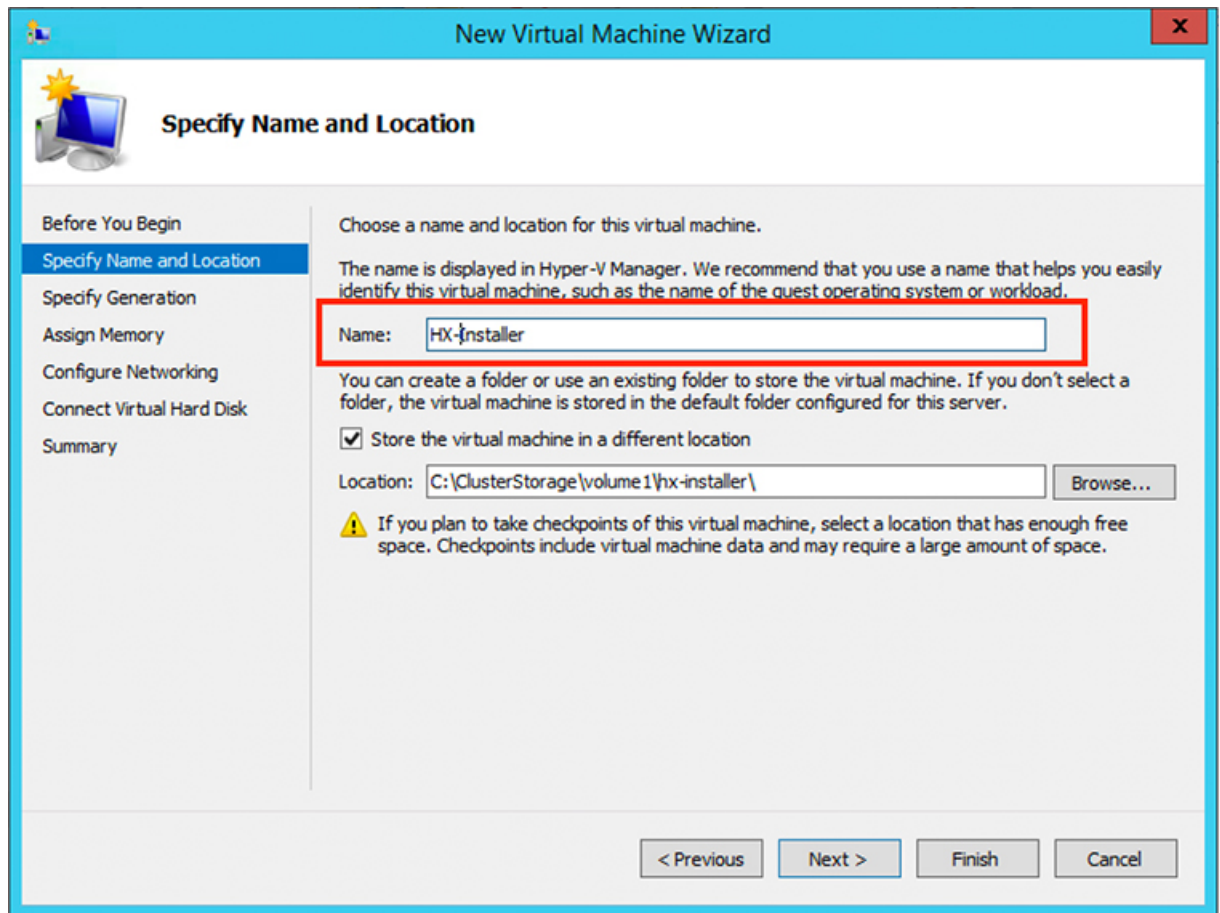


Step 5 In the **Before you Begin** page, click Next.

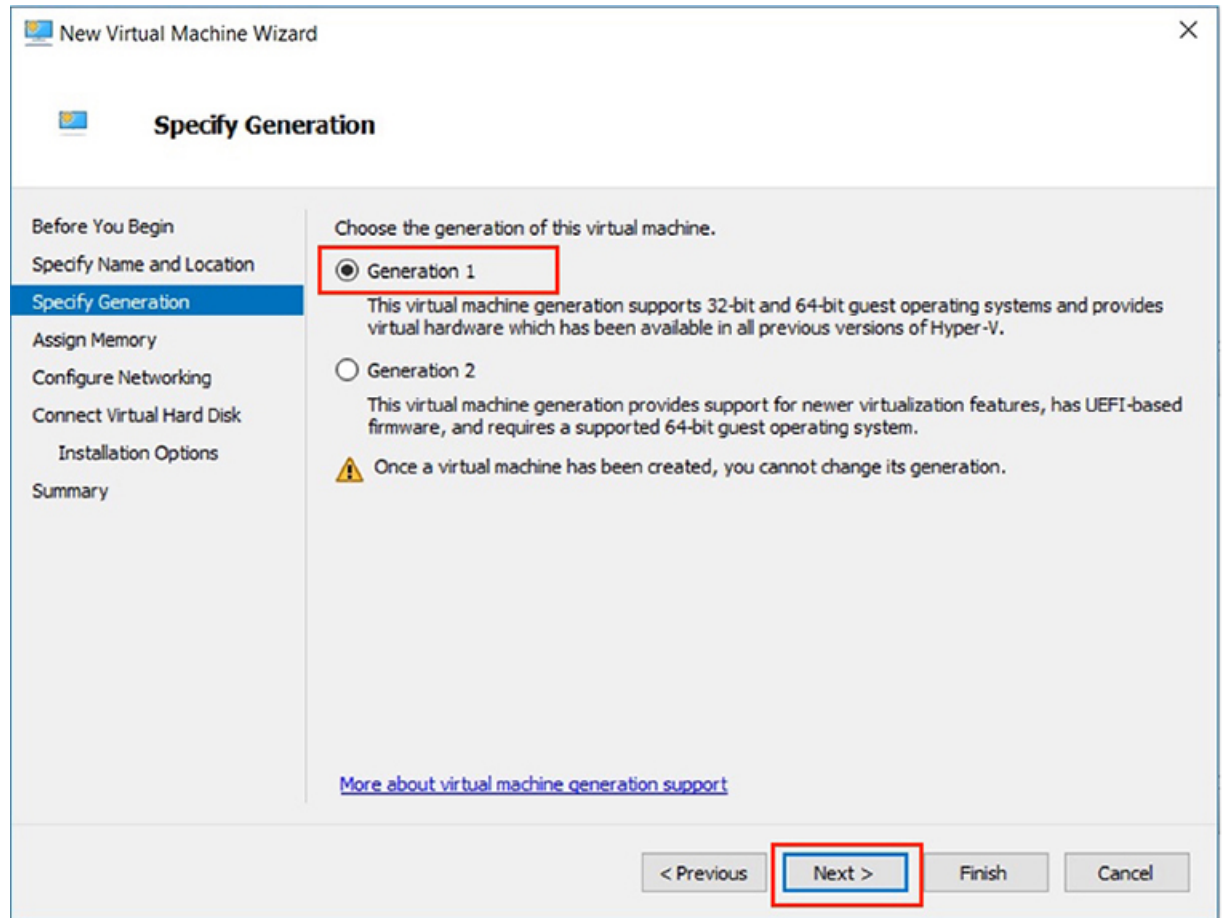
**Step 6**

In the **Specify Name and Location** page, enter a name and location for the virtual machine where the virtual machine configuration files will be stored. Click **Next**.

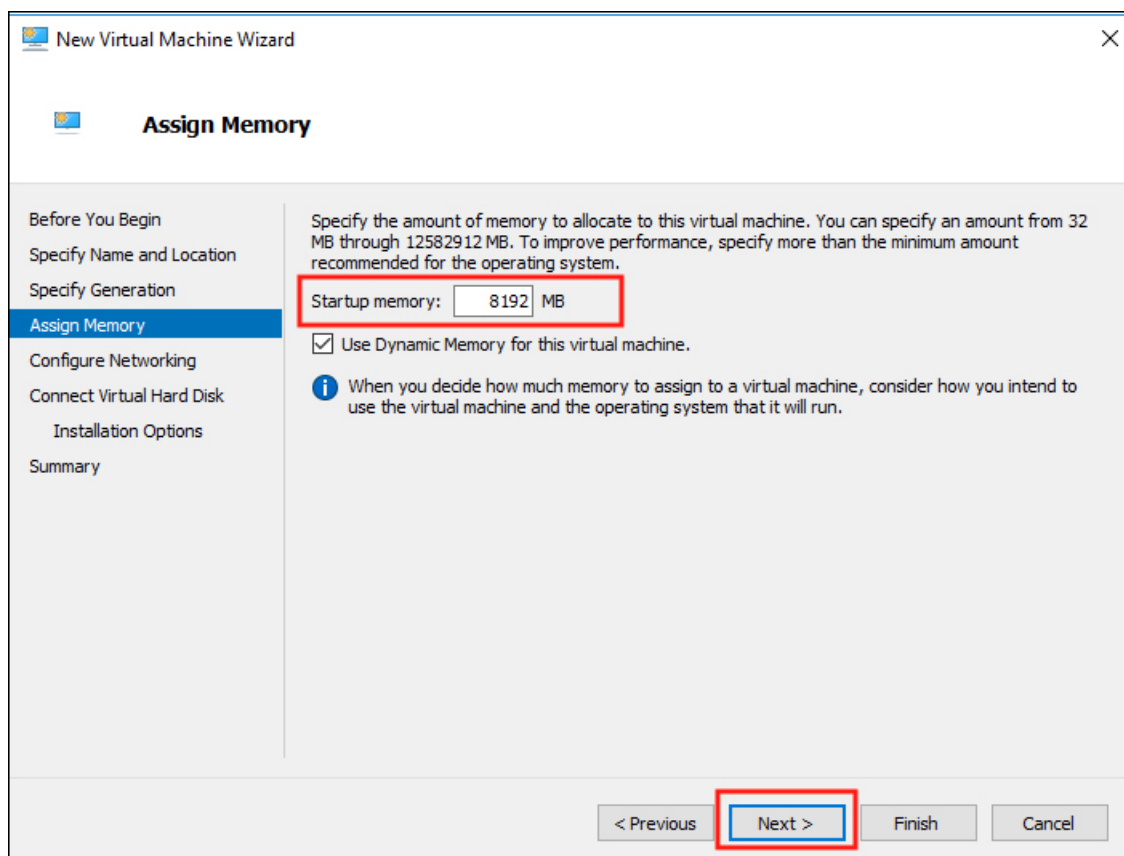
Note As a best practice, store the VM together with the `.vhdx` file.

**Step 7**

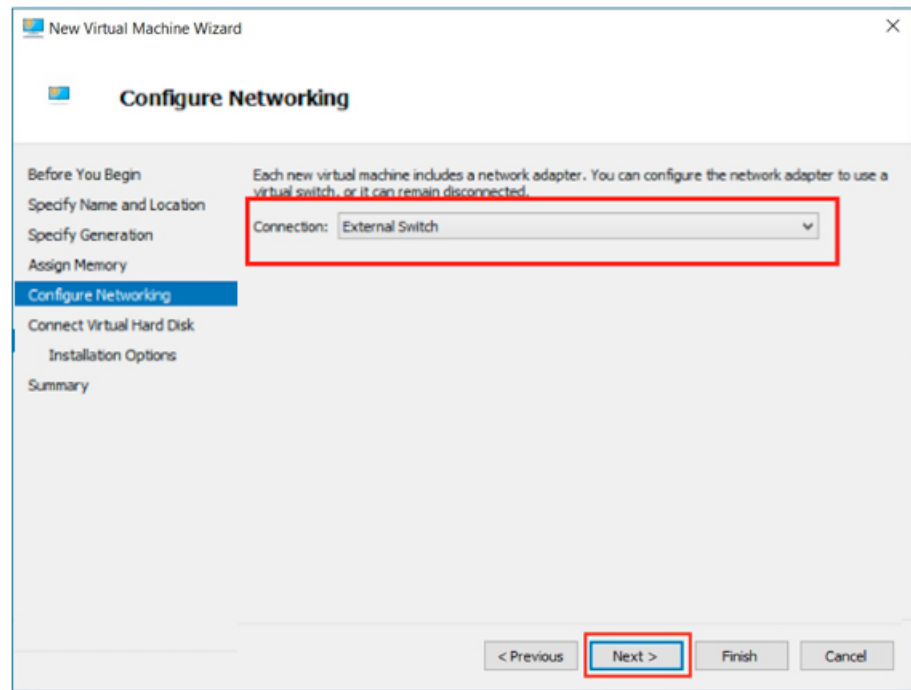
In the **Specify Generation** page, select **Generation 1**. Click **Next**. If you select Generation 2, the VM may not boot.



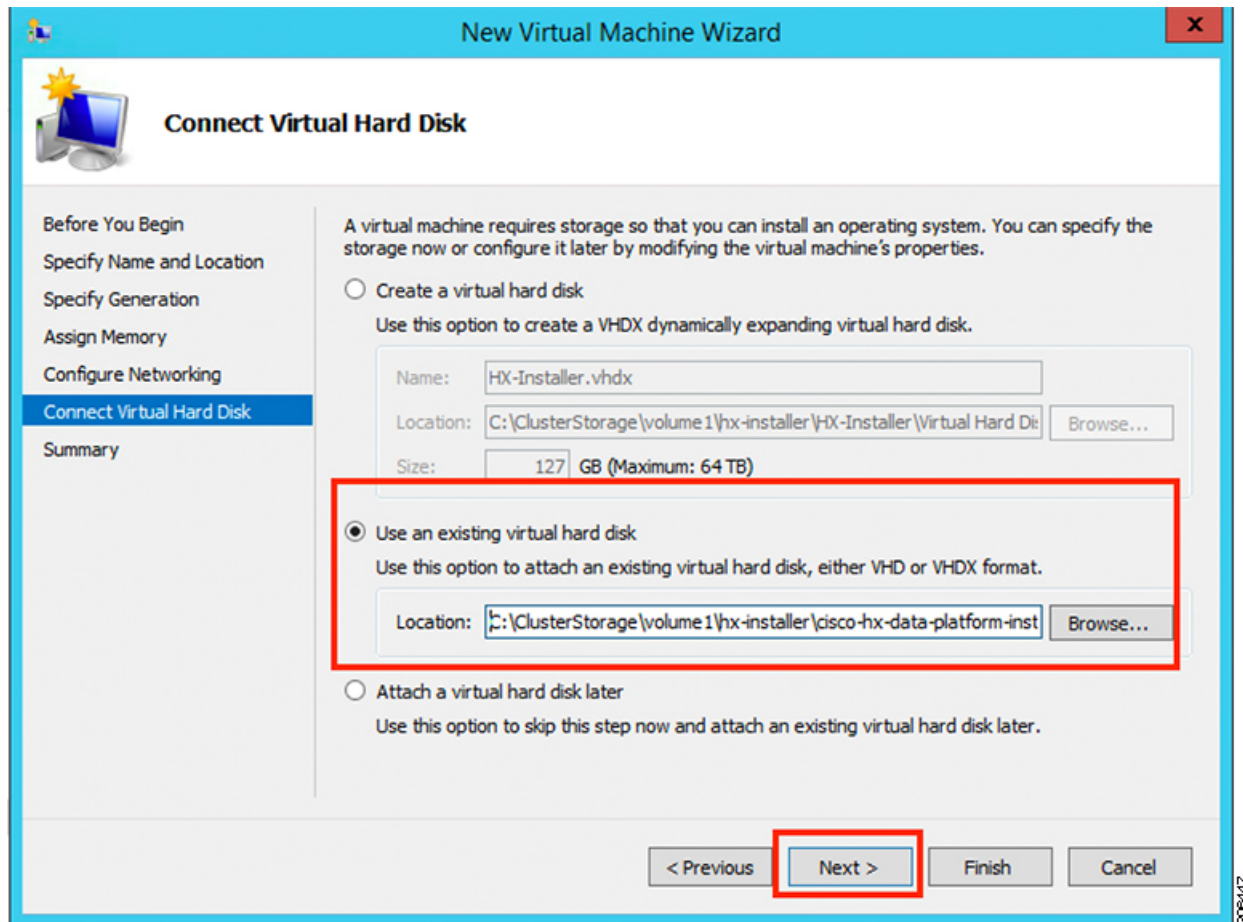
Step 8 In the **Assign Memory** page, set the start up memory value to **4096 MB**. Click **Next**.

**Step 9**

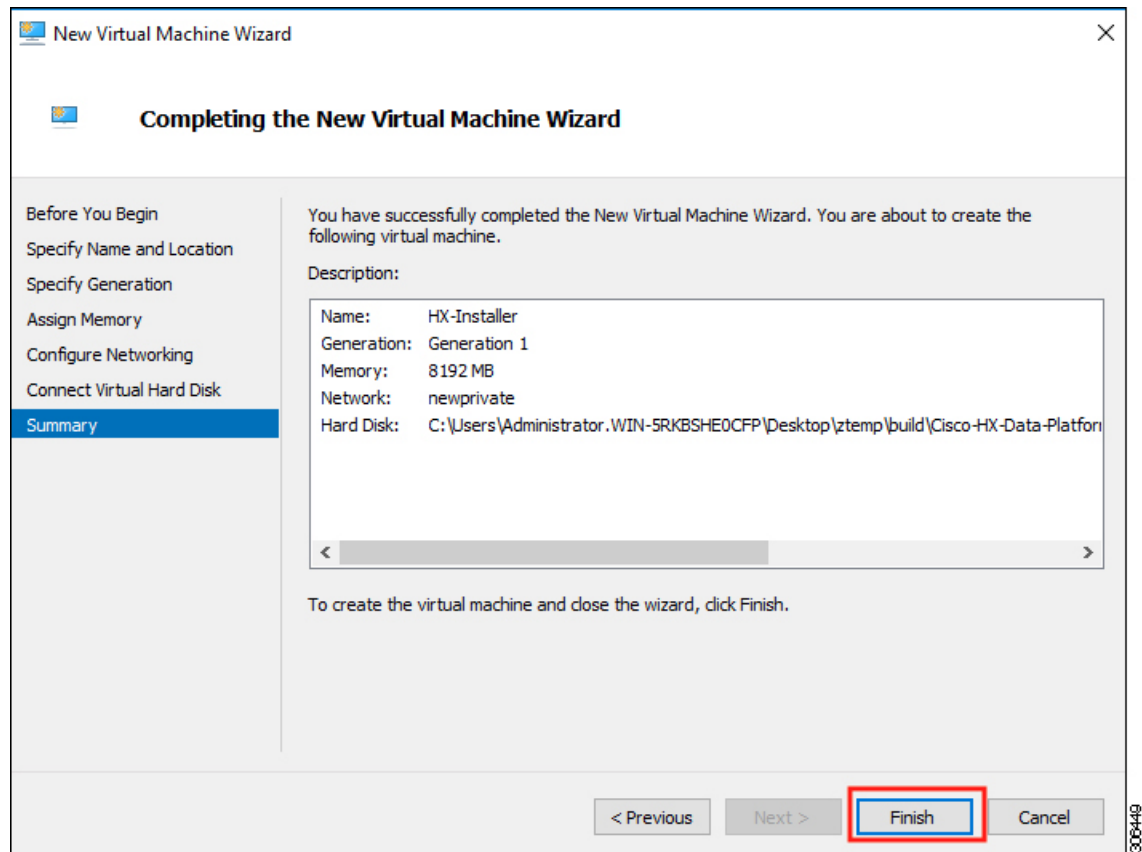
In the **Configure Networking** page, select a network connection for the virtual machine to use from a list of existing virtual switches. Click **Next**.



- Step 10** In the **Connect Virtual Hard Disk** page, select **Use an existing virtual hard disk**, and browse to the folder on your Hyper-V host that contains the `.vhd` file. Click **Next**.



Step 11 In the **Summary** page, verify that the list of options displayed are correct. Click **Finish**.



- Step 12** After the VM is created, power it ON, and launch the GUI.
- Right-click on the VM and choose **Connect**.
 - Choose **Action > Start (Ctrl+S)**.
 - When the VM is booted, make a note of the URL (IP address of the VM). You will need this information in the following steps in the installation.

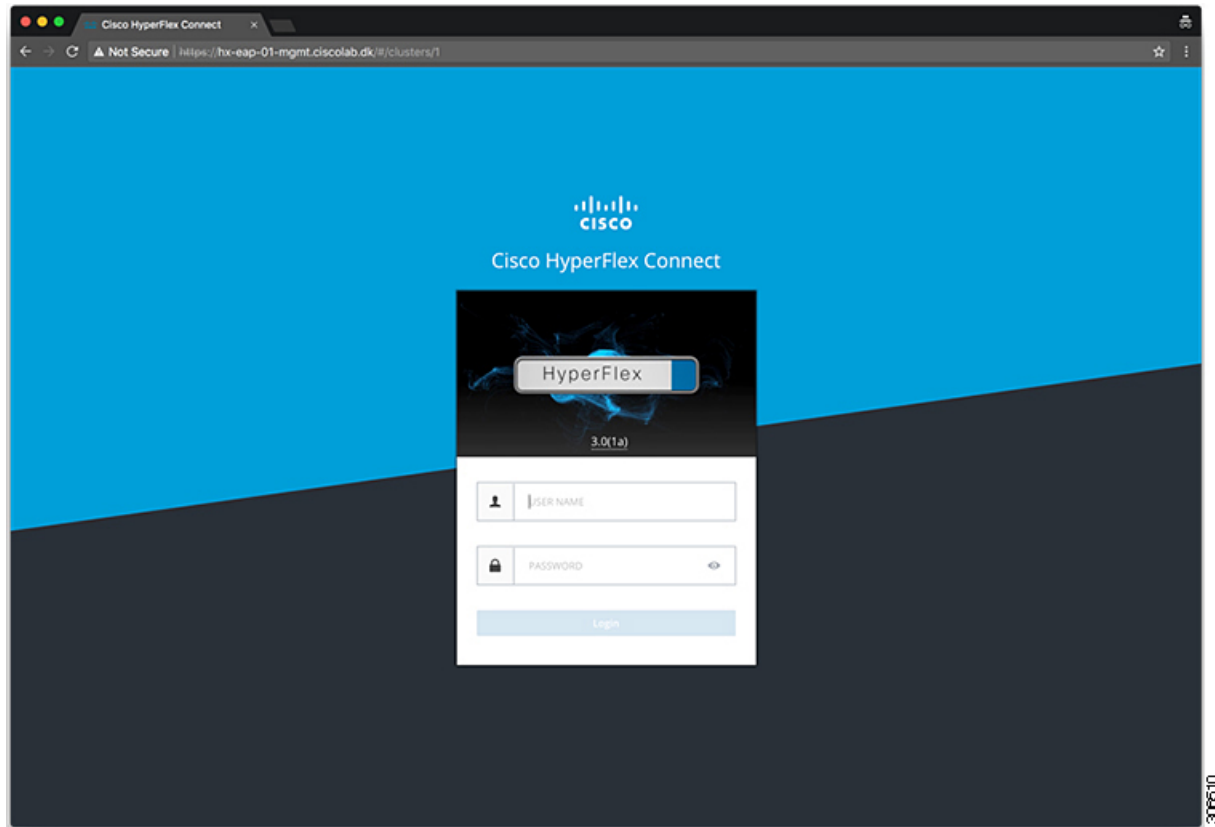
Step 2 - Cisco UCS Manager Configuration

The following procedure describes configuring Cisco UCS Manager using HX Installer.

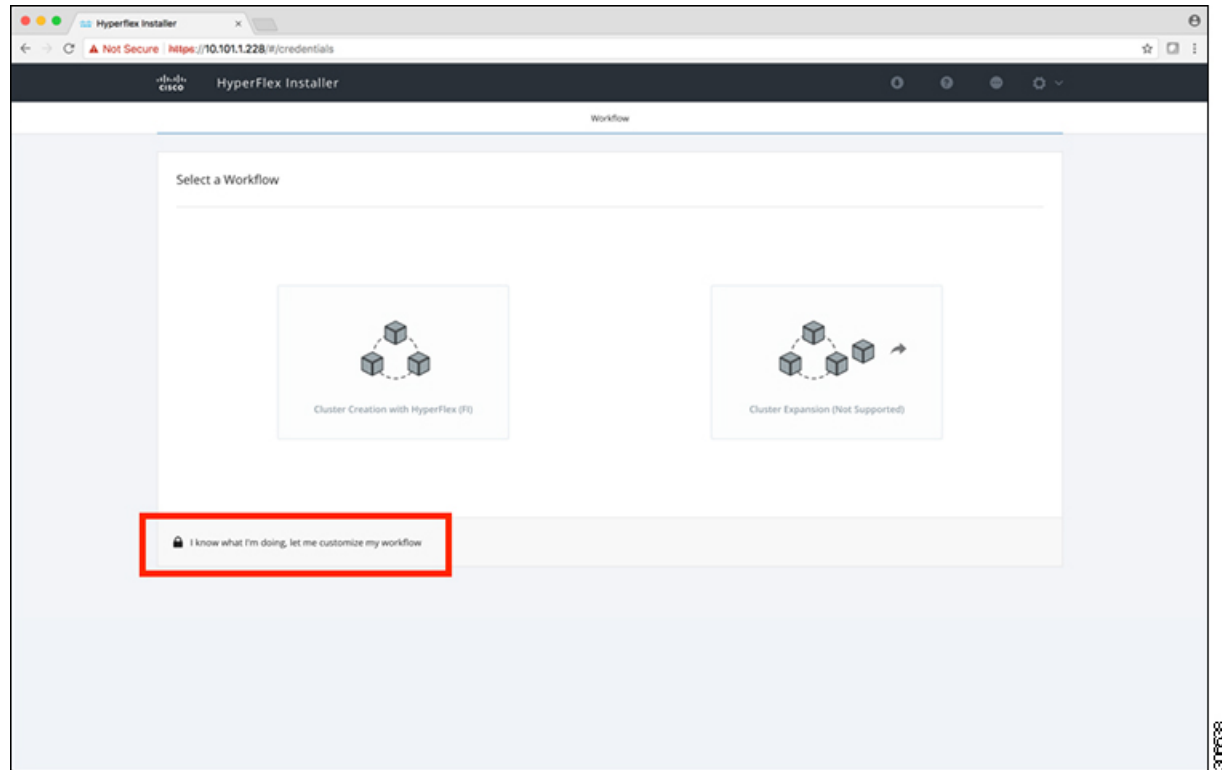
Procedure

- Step 1** Log into the HX Data Platform Installer using the following steps:
- In a browser, enter the URL for the VM where HX Data Platform Installer was installed. If you do not have the URL, go back to Step 13 in the earlier section on [Step 1 - Deploying HX Data Platform Installer](#).
 - Use the credentials: `username: root, password: Cisco123`
- Important** Systems ship with a default password of `Cisco123` that must be changed during installation. You cannot continue installation unless you specify a new user supplied password.

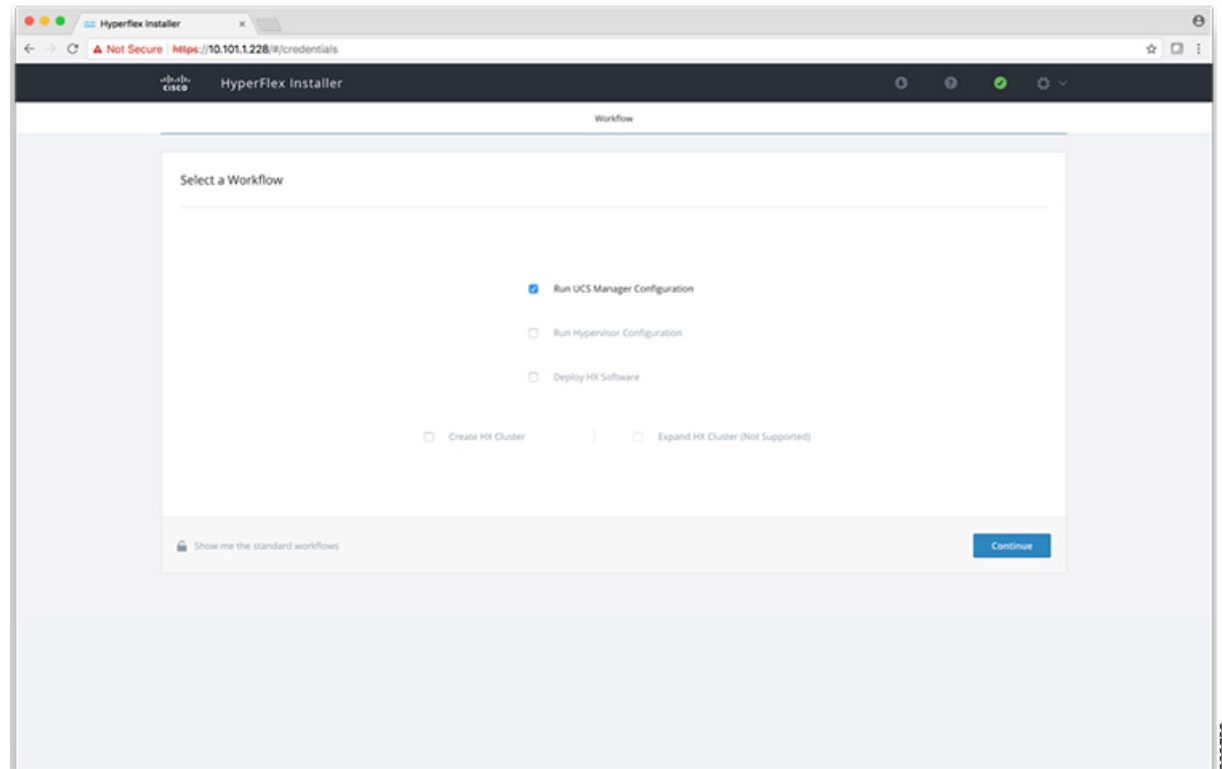
- c) Read the EULA. Click **I accept the terms and conditions**.
- d) Verify the product version listed in the lower right corner is correct. This version must be 3.0(1a) or later. Click **Login**.



Step 2 From the HX Data Platform Installer **Workflow** page, select **I know what I'm doing, let me customize my workflow**.

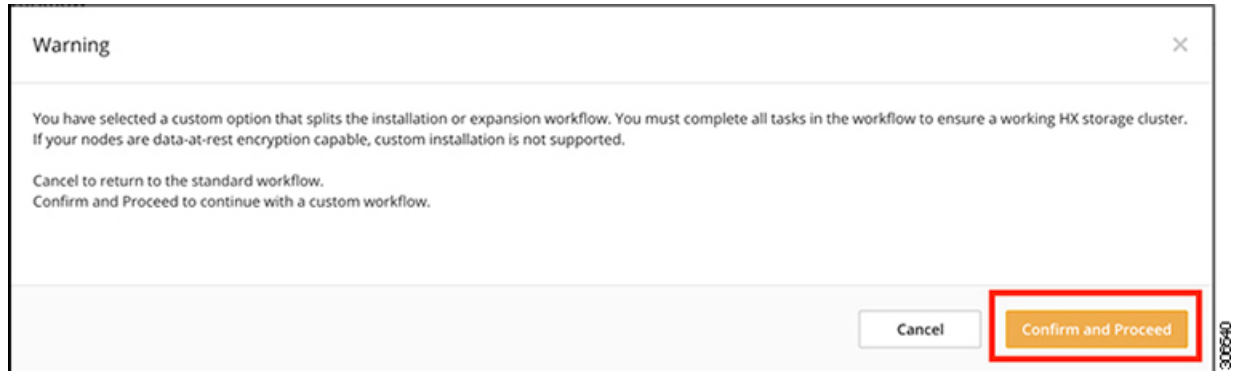
**Step 3**

On the next screen, click **Run UCS Manager Configuration** and then **Continue**.



Caution Do not choose any other workflow option at this point.

Step 4 Click **Confirm** in the pop-up that displays.

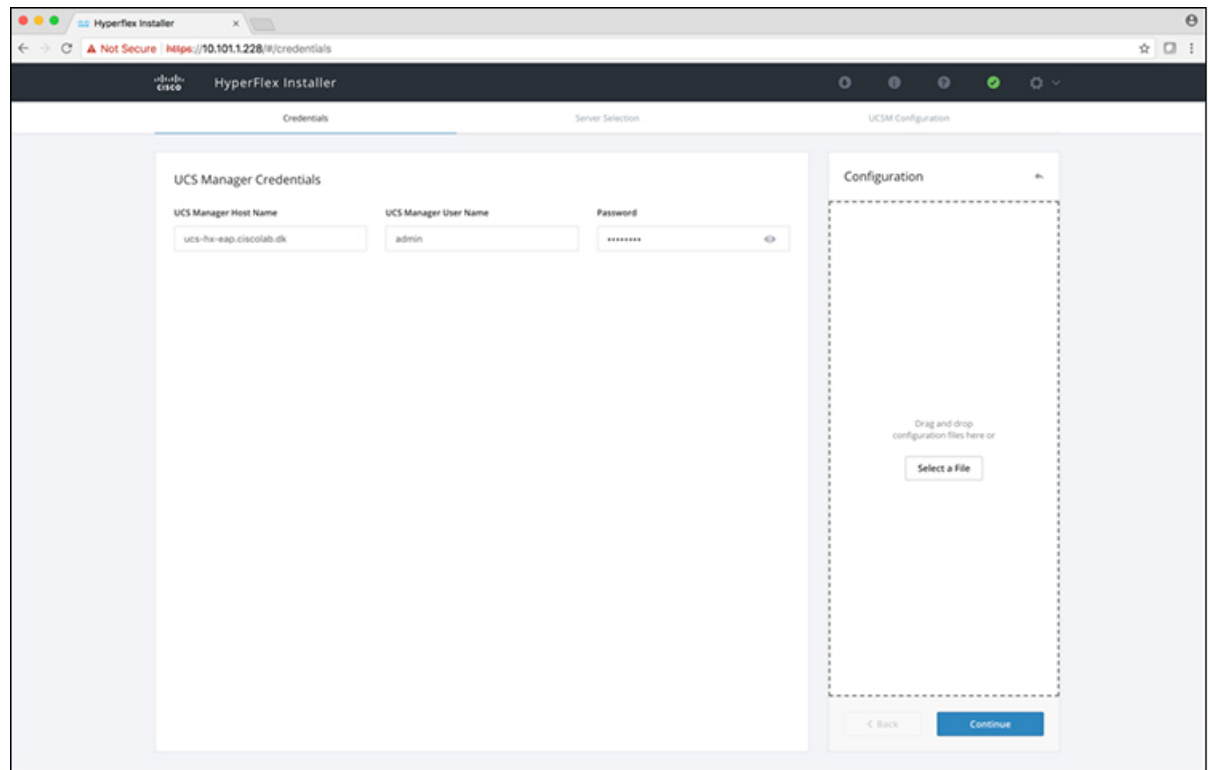


Step 5 **UCS Manager Credentials**

At this point the right side of the page is unused. Further in the setup process a configuration JSON is saved, so in subsequent installations the JSON file can be imported to add the data quickly.

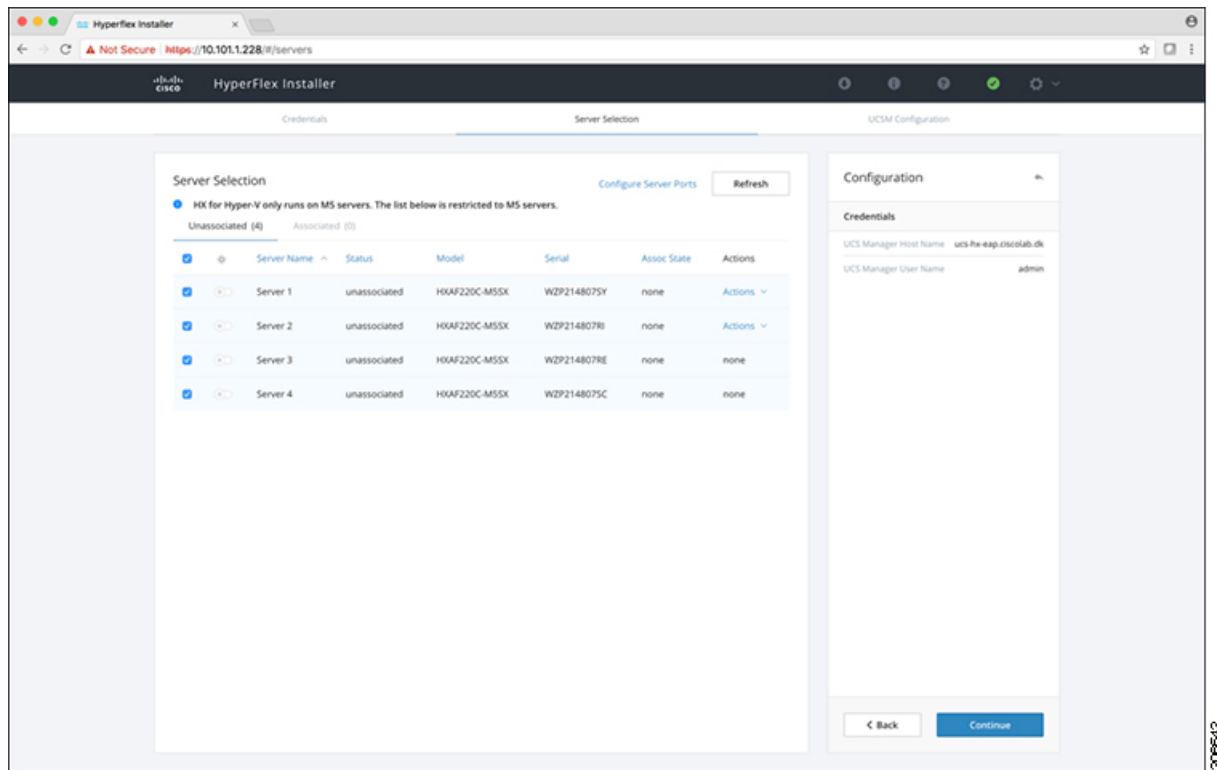
Complete the following fields for UCS Manager.

| Field | Description |
|------------------------------------|--|
| UCS Manager Host Name | FQDN or the VIP address of the UCSM. |
| UCS Manager User Name and Password | Administrator user and password or an user with UCSM admin rights. |



Click **Continue** to proceed. The installer will now try to connect to the UCSM and query for available servers. The configuration pane will be populated as the installer progresses. You can at any time save the JSON file so you can re-use it for subsequent installations. This feature works on all the different workflows in the installer. After the query finishes then you will get a screen with the available servers

Choose all the servers that you want to install in the cluster and click **Continue**.



Note HyperFlex for Hyper-V does only support M5 Servers.

Step 6 VLAN Configuration

HyperFlex needs to have at least 4 VLANs to function, each needs to be on different IP subnets and extended from the fabric interconnects to the connecting uplink switches, to ensure that traffic can flow from the Primary Fabric Interconnect (Fabric A) to the Subordinate Fabric Interconnect (Fabric B).

| Name | Usage | ID |
|-----------------|---------------------------------|---------|
| hx-inband-mgmt | Hyper-V and Hyperflex VM mgmt.. | 10 |
| hx-storage-data | HyperFlex storage traffic | 20 |
| hx-livemigrate | Hyper-V Live Migration network | 30 |
| vm-network | VM guest network | 100,101 |

Use the following illustration as a reference for entering values in this screen.

VLAN Configuration

VLAN for Hypervisor and HyperFlex management

| VLAN Name | VLAN ID |
|----------------|---------|
| hx-inband-mgmt | |

VLAN for HyperFlex storage traffic

| VLAN Name | VLAN ID |
|-----------------|---------|
| hx-storage-data | |

VLAN for VM Live Migration

| VLAN Name | VLAN ID |
|----------------|---------|
| hx-livemigrate | |

VLAN for VM Network

| VLAN Name | VLAN ID(s) |
|------------|------------|
| vm-network | |

- Note**
- Do not use VLAN 1 as it is not best practice and can cause issues with disjoint layer 2.
 - vm-network can be multiple VLANs added as a comma separated list.

Caution Renaming the 4 core networks is not supported.

Step 7

Enter the remaining network configuration.

| Field | Description | Value |
|-----------------|--|---------------------|
| MAC pool prefix | MAC address pool for the HX cluster, to be configured in UCSM by the installer. Ensure that the mac address pool isn't used anywhere else in your layer 2 environment. | 00:25:b5:xx |
| IP blocks | The range of IP addresses that are used for Out-Of-Band management of the hyperflex nodes. | 10.193.211.124-.127 |
| Subnet Mask | The subnet mask for the Out-Of-Band network | 255.255.0.0 |
| Gateway | The gateway address for the Out-Of-Band network | 10.193.0.1 |

- Note**
- The Out-Of-Band network needs to be on the same subnet as UCS Manager.
 - You can add multiple blocks of addresses as a comma separated line.

MAC Pool

MAC Pool Prefix

'hx-ext-mgmt' IP Pool for Out-of-band CIMC

IP Blocks Subnet Mask Gateway

iSCSI Storage and FC Storage are used for adding external storage to the HyperFlex cluster. This is currently not supported for the Hyper-V Edition.

Step 8 Advanced Section

| Field | Description | Example Value |
|-----------------------------|---|---------------|
| UCS Firmware Server Version | Choose the appropriate UCS Server Firmware version. | 3.2(3a) |
| HyperFlex Cluster Name | This user defined name will be used as part of the service profile naming In UCSM for easier identification. | |
| Org Name | The org. name is used for isolating the HX environment from the rest of the UCS platform to ensure consistency. | HX-Cluster1 |
| | | HX-Cluster1 |

- Note**
- The UCS C and B bundles must exist on the Fabric interconnect otherwise the installation will fail. If the right version is not available in the drop-down list, then upload it to UCSM before proceeding with this procedure.
 - Currently supported version for HyperFlex Hyper-V is 3.2(3a).

VLAN Configuration

VLAN for Hypervisor and HyperFlex management

| | |
|---|-----------------------------------|
| VLAN Name | VLAN ID |
| <input type="text" value="hx-inband-mgmt"/> | <input type="text" value="2696"/> |

VLAN for HyperFlex storage traffic

| | |
|--|-----------------------------------|
| VLAN Name | VLAN ID |
| <input type="text" value="hx-storage-data"/> | <input type="text" value="2697"/> |

VLAN for VM Live Migration

| | |
|---|-----------------------------------|
| VLAN Name | VLAN ID |
| <input type="text" value="hx-livemigrate"/> | <input type="text" value="2698"/> |

VLAN for VM Network

| | |
|---|-----------------------------------|
| VLAN Name | VLAN ID(s) |
| <input type="text" value="vm-network"/> | <input type="text" value="2699"/> |

Configuration

Credentials

UCS Manager Host Name

UCS Manager User Name

Server Selection

| | |
|----------|-----------------------------|
| Server 2 | WZP214807Ri / HXAF220C-MSSX |
| Server 3 | WZP214807RE / HXAF220C-MSSX |
| Server 1 | WZP214807SY / HXAF220C-MSSX |
| Server 4 | WZP214807SC / HXAF220C-MSSX |

MAC Pool

MAC Pool Prefix

'hx-ext-mgmt' IP Pool for Out-of-band CIMC

| | | |
|---|--|---|
| IP Blocks | Subnet Mask | Gateway |
| <input type="text" value="10.101.2.243-247"/> | <input type="text" value="255.255.255.0"/> | <input type="text" value="10.101.2.1"/> |

> iSCSI Storage

> FC Storage

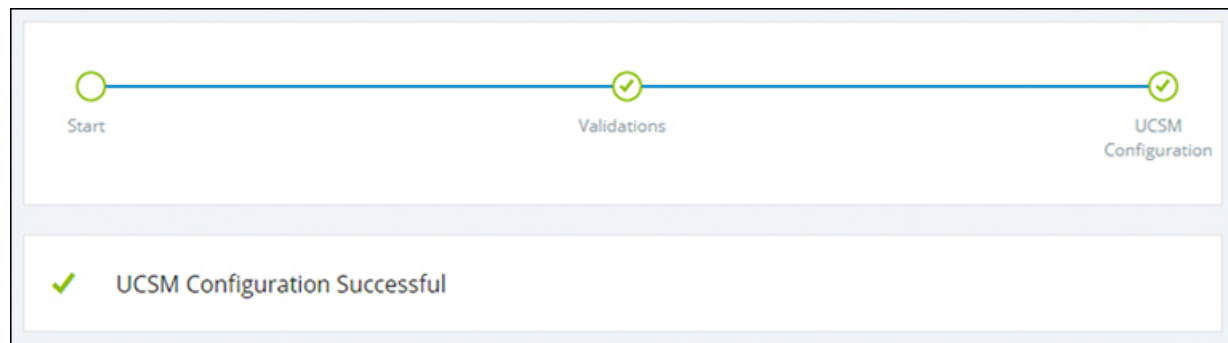
Advanced

| | | |
|--------------------------------------|--|--|
| UCS Server Firmware Version | HyperFlex Cluster Name | Org Name |
| <input type="text" value="3.2(3a)"/> | <input type="text" value="HX-EAP-01"/> | <input type="text" value="HX-EAP-01"/> |

Step 9

Step 10

When you click **Start**, the installer validates your input and then begins configuring the UCS Manager. When the HX Data Platform Installer is finished, then you are ready to proceed to next step, [Step 3 - Microsoft OS Installation](#), on page 30.



Step 3 - Microsoft OS Installation

For Microsoft OS installation, you will need to first configure a vMedia policy in Cisco UCS Manager to map the following two image files:

- Customer provided **Windows 2016 Datacenter edition ISO**, and
- Cisco provided **Cisco HyperFlex Driver image**.

These image files must be placed on a share that is reachable from Cisco UCS Manager and the Out-of-band subnet that was used in the previous installation step. If you do not have a location to serve the files from, then you can use the installer to host the files. Please see the section: [How to upload the iso and img file to the installer VM using WinSCP](#).



Note Ensure network connectivity exists between the fileshare and all server management IP addresses.

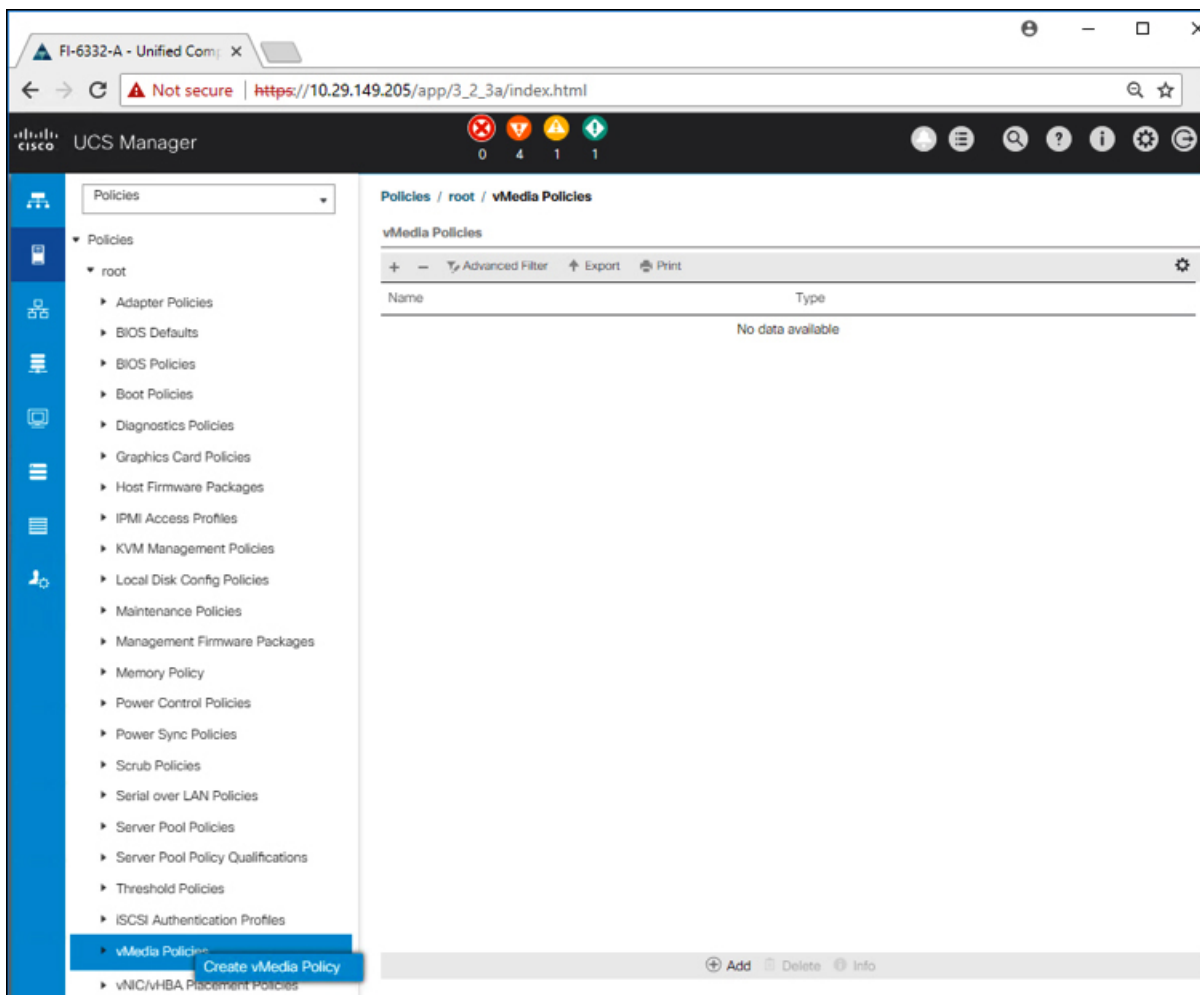
Procedure

Step 1 Launch Cisco UCS Manager::

- a) In your web browser, type the **Cisco UCS Manager** IP address.
- b) Click **Launch UCS Manager**.
- c) In the login screen, enter the with the username as **admin** and the password set in the beginning of the installation. Click **Log in**.

Step 2 Create a vMedia policy for the Windows OS and Cisco driver images:

- a) In the Navigation pane, click **Servers**.
- b) Expand **Servers > Policies > root > Sub-Organizations > hx-cluster_name > vMedia Policies**
- c) Right-click **vMedia Policies** and select **Create vMedia Policy HyperFlex**.

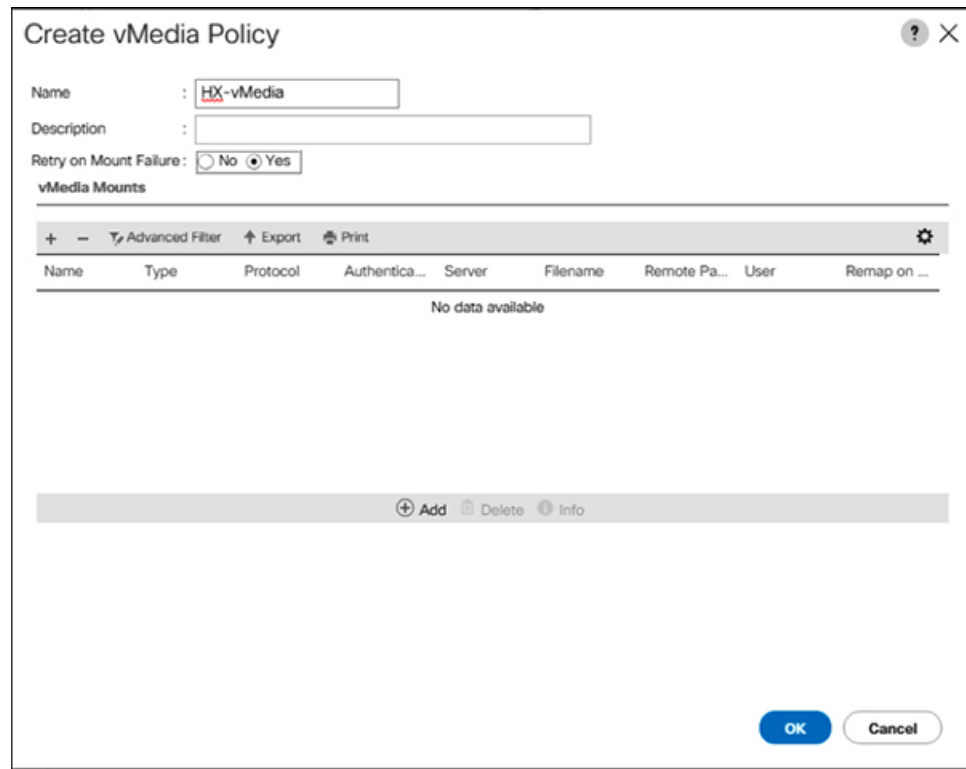


d) In the **Create vMedia Policy** dialog box, complete the following fields:

| Field Name | Description |
|-------------|---|
| Name | The name of the vMedia policy. For example, <i>HX-vMedia</i> . This name can be between 1 and 16 alphanumeric characters. You cannot use spaces or any special characters other than - (hyphen), _ (underscore), : (colon), and . (period), and you cannot change this name after the object is saved. |
| Description | A description of the policy. We recommend including information about where and when the policy should be used. Maximum 115 characters. |

| Field Name | Description |
|-------------------------------|---|
| Retry on Mount Failure | <p>Designates if the vMedia will continue mounting when a mount failure occurs. This can be:</p> <ul style="list-style-type: none"> • Yes • No <p>Note The default setting is Yes. When Yes is selected the remote server will continue to try to mount the vMedia mount process until it is successful or you disable this option. If you select No, a warning message will appear indicating retry on mount failure will not work in case of mount failure.</p> |

Refer to the following screenshot as an example:

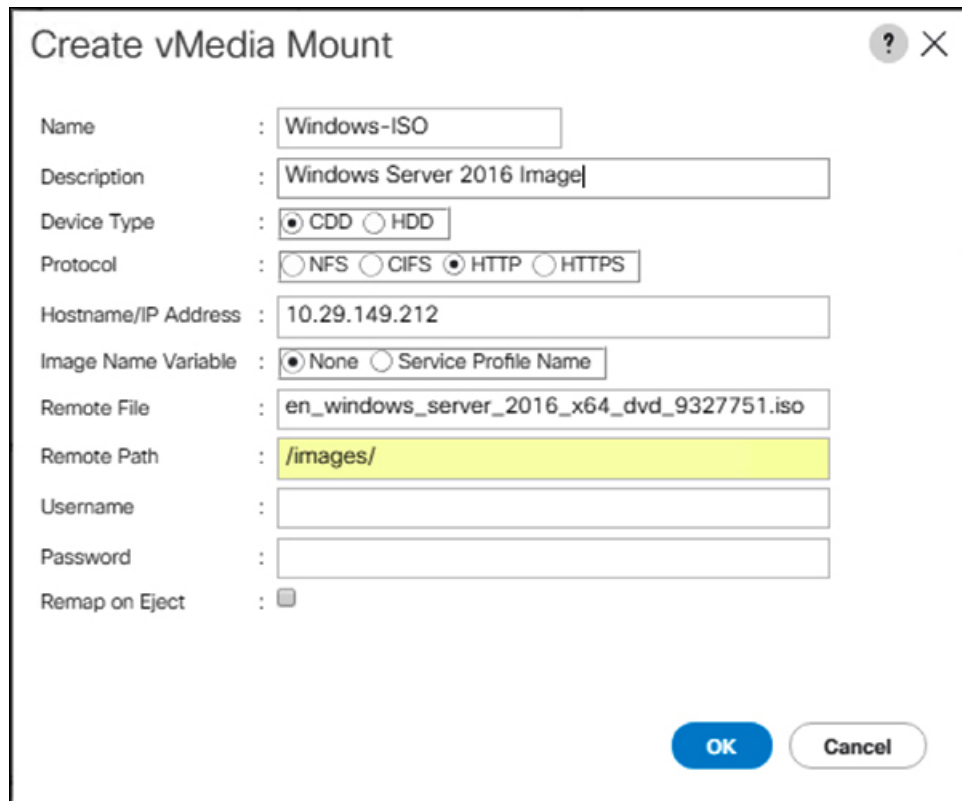


- e) On the icon bar under the **vMedia Mounts** pane, click + **Add**. In the **Create vMedia Mount** dialog box, complete the following fields:

| Field Name | Description | Example Value |
|--------------------|-----------------------------------|---------------------------|
| Name | Name for the mount point. | Windows-ISO |
| Description | Can be used for more information. | Windows Server 2016 image |

| Field Name | Description | Example Value |
|----------------------------|--|---------------|
| Device Type | Type of image that you want to mount. This can be: <ul style="list-style-type: none"> • CDD—Scriptable vMedia CD. • HDD—Scriptable vMedia HDD. | CDD |
| Protocol | The protocol used for accessing the share where the ISO files are located. | HTTP |
| Hostname/IP Address | IP address or FQDN of the server hosting the images. | 10.101.1.92 |
| Image Name Variable | This value is not used in HyperFlex installation. | None |
| Remote File | The filename of the ISO file that you want to mount. | |
| Remote Path | The path on the remote server to where the file resides | |
| Username | If you use CIFS or NFS a username might be necessary | |
| Password | If you use CIFS or NFS a password might be necessary | |

Refer to the screenshot below as an example:



Create vMedia Mount

Name : Windows-ISO

Description : Windows Server 2016 Image

Device Type : CDD HDD

Protocol : NFS CIFS HTTP HTTPS

Hostname/IP Address : 10.29.149.212

Image Name Variable : None Service Profile Name

Remote File : en_windows_server_2016_x64_dvd_9327751.iso

Remote Path : /images/

Username :

Password :

Remap on Eject :

OK **Cancel**

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- f) Click **OK**. When you click **OK**, you will now be returned to the **vMedia Policies** screen, and you should see the information that you just submitted.

Create vMedia Policy

Name : HX-vMedia

Description :

Retry on Mount Failure: No Yes

vMedia Mounts

| Name | Type | Protocol | Authentica... | Server | Filename | Remote Pa... | User | Remap on ... |
|----------|------|----------|---------------|--------------|-------------|--------------|------|--------------|
| Windo... | CDD | HTTP | Default | 10.29.149... | en_windo... | /images/ | | No |

+ - Advanced Filter ↑ Export Print

+ Add - Delete Info

OK Cancel

- g) Repeat **Steps 2e and 2f**, however, change the type to **HDD** and the remote file name to the **Cisco HyperFlex driver image**.
- h) At the end of this step, the two vMedia mounts will be listed in the Create vMedia Policy screen as shown in the following screenshot:

Create vMedia Policy

Name :

Description :

Retry on Mount Failure: No Yes

vMedia Mounts

| Name | Type | Protocol | Authentica... | Server | Filename | Remote Pa... | User | Remap on ... |
|-----------|------|----------|---------------|--------------|---------------|--------------|------|--------------|
| HX-Cls... | HDD | HTTP | Default | 10.29.149... | HXInstall-... | /images/ | | No |
| Windo... | CDD | HTTP | Default | 10.29.149... | en_windo... | /images/ | | No |

+ Add - Delete ? Info

OK Cancel

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Step 3 Associate the vMedia Policy to a Service Profile:

- a) In the Navigation pane, select **Servers > Service Profile Templates > root > Sub-Organizations > hx-cluster_name > Service Template hx-nodes_name (example:hx-nodes-m5)**

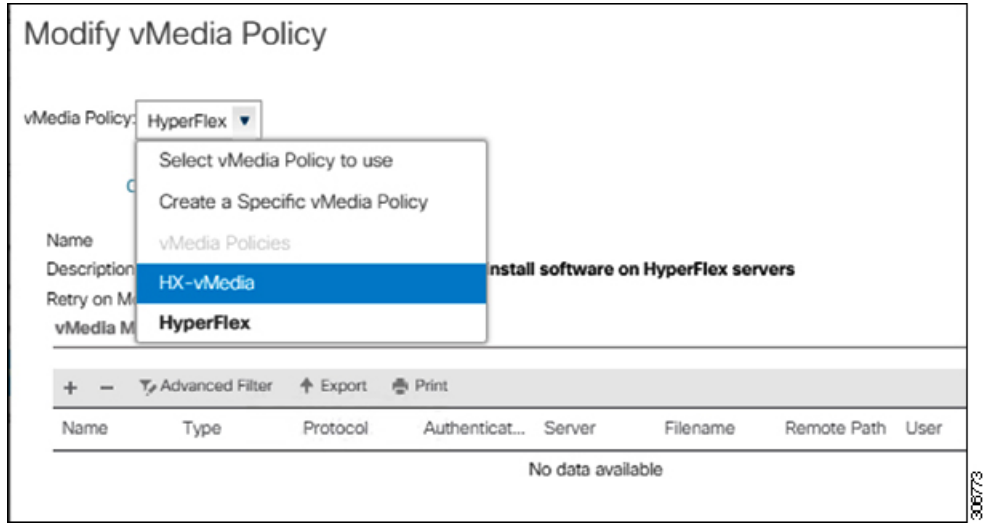
The screenshot shows the Cisco UCS Manager web interface. The breadcrumb navigation is: Service Profile Templates / root / Sub-Organizations / HyperFlex / Service Template hx-nodes-m5. The 'vMedia Policy' tab is selected, showing the configuration for the 'HyperFlex' policy. The configuration includes:

- Name: HyperFlex
- vMedia Policy Instance: org-root/org-HyperFlex/mnt-cfg-policy-HyperFlex
- Description: vMedia policy to install or re-install software on HyperFlex servers
- Retry on Mount Failure: Yes

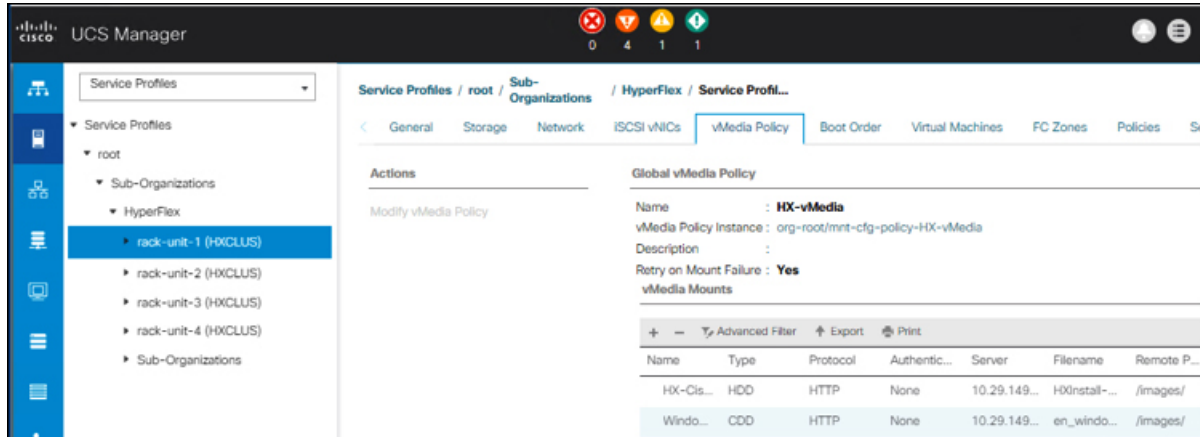
The vMedia Mounts table is currently empty, displaying 'No data available'.

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- b) Click the **vMedia Policy** tab. Then, click **Modify vMedia Policy**
- c) Choose the **vMedia Policy** that you created earlier from the drop-down selection, and click **OK** twice.

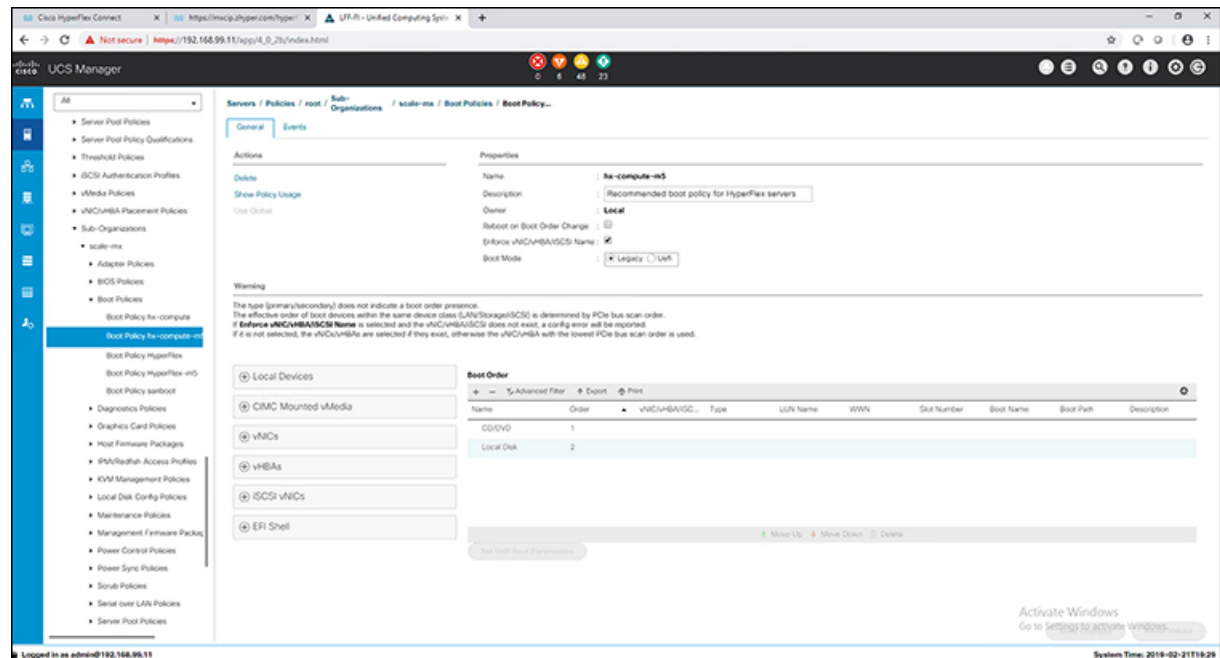


- d) Under the **General** tab, verify that the vMedia policy is added to the Service Profile.



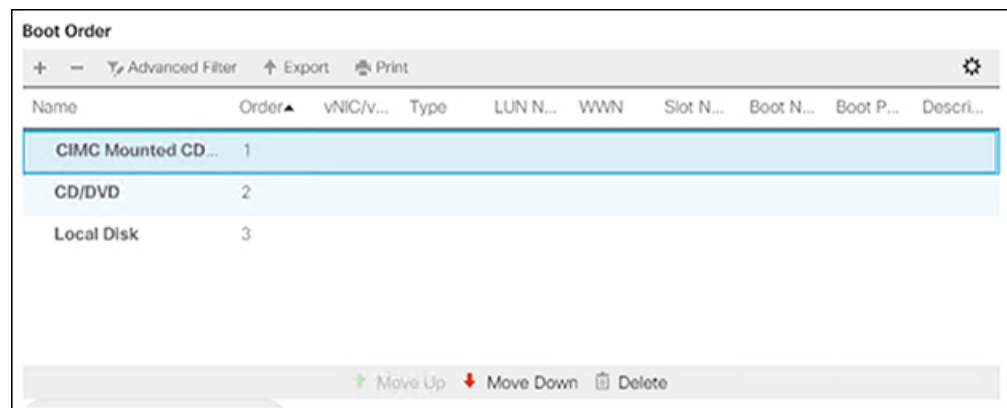
Step 4 **Modify Boot Policy and set the boot order to have CIMC CD/DVD to the list:**

- a) In the Navigation pane, click the **Servers** tab.
- b) Expand **Servers > Policies > root > > Boot Policies > Boot Policy HyperFlex-m5**



- c) In the **Boot Order** configuration pane, click **CIMC Mounted CD/DVD**. Then, click **Add CIMC Mounted CD/DVD** to add this to the boot order. Move it to the top of the boot order using the **Move up** button.

Important As shown in the screenshot below, the **CIMC Mounted CD/DVD** option must be highest in the boot order preceding the other options, **Embedded Local Disk** and **CD/DVD**.

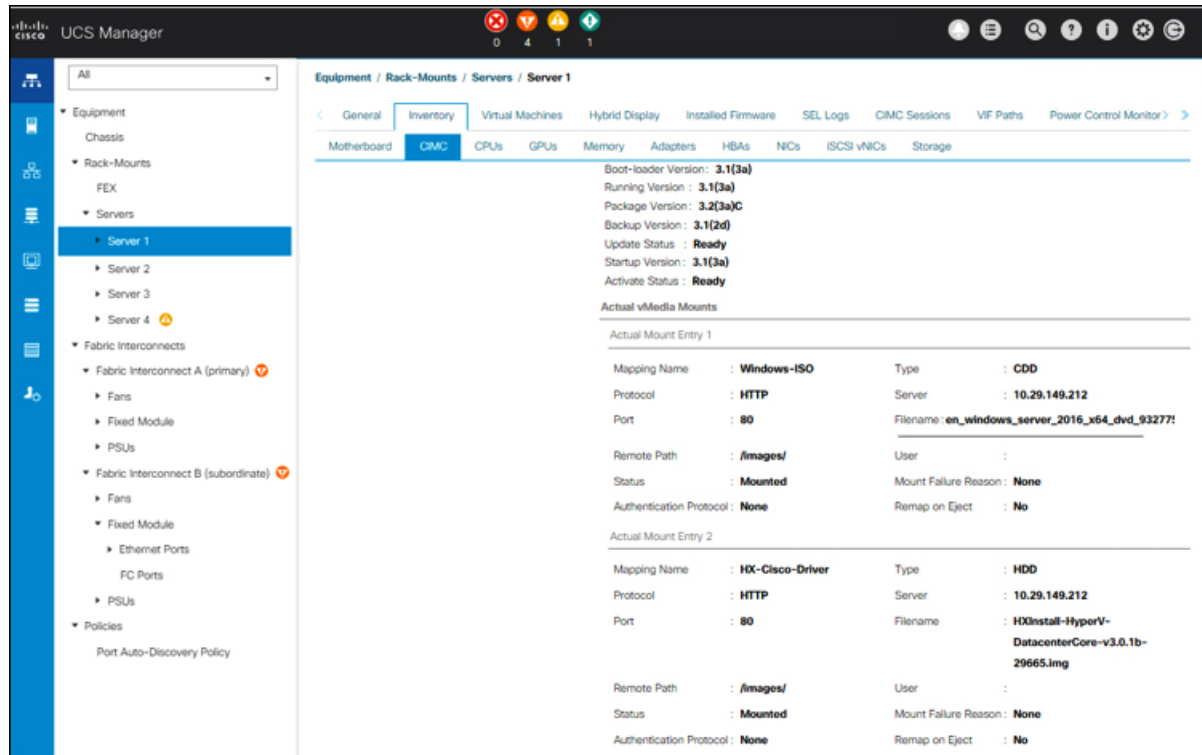


- d) Click **Save Changes**, and click **OK** in the **Success** dialog box. The modified boot policy is saved.

Step 5

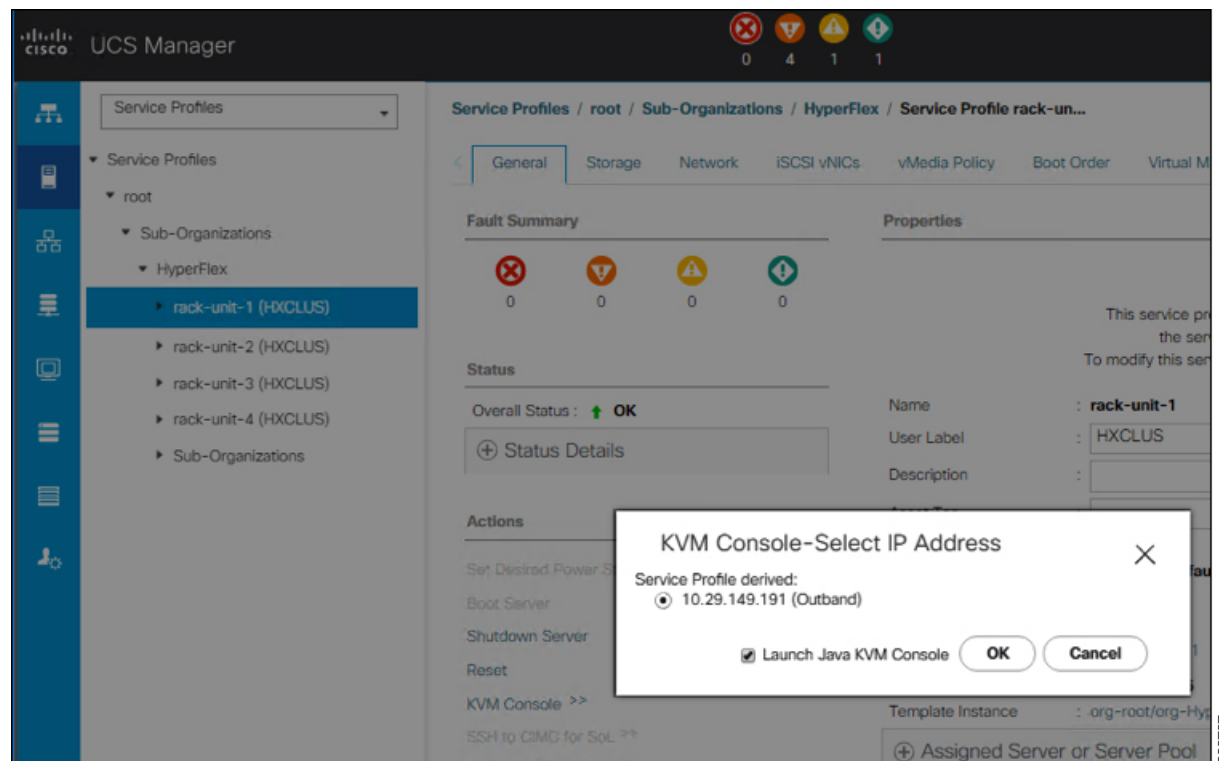
Verify successful vMedia mounting:

- On the **Equipment** tab, select one of the servers.
- Click **Inventory > CIMC**, scroll down and ensure for mount entry #1(OS image) and mount entry #2 (Cisco HyperFlex driver image) you see status as **Mounted** and there are no failures.



- c) In the menu bar, click **Servers** and choose the first HyperFlex service profile.
- d) Click the **General tab** and choose **Actions > KVM Console>>**.

Note The KVM console will try to open in a new browser. Be aware of any pop-up blockers. Allow the pop-ups and re-open the KVM



- e) Reboot the host, launch the KVM Console, and power on the server to monitor the progress of the Windows installation. You should see the **Loading Files** screen appear. Windows should install automatically without user intervention. You should see a blue screen and within a few moments you should see the **Setup is starting** message. If automated installation does not begin, double-check that both images are mounted to the server.
- f) Once Windows installation completes, a command prompt will show up. Wait for the installation to complete. The host will then reboot a few times. The installation is complete when you get a clear command prompt at `c:\users\administrator>`

Note Ignore the prompt with the **The system cannot find the file specified** message.

Important Ensure that you have completed **Steps e and f**, on ALL servers that will be part of the HX cluster.

- g) Login to each server, enter the command `C>Users>Administrator>Get-ScheduledTask` and verify that the HX Install Bootstrap Launcher task is running.

Step 6 Remove the vMedia policy from the service profile:

- a) To un-map the vMedia policy from the service profile, go to **Servers > Service Profile Templates > root > Sub-Organizations > hx-cluster_name > Service Template hx-nodes_name (example:hx-nodes-m5)**. Then, click on **Modify vMedia Policy**.
- b) Under the vMedia Policy drop-down selection, deselect the vMedia policy (*HX-vMedia*) previously used to map the two images.

Step 7 Restore the boot order to the one before installation:

- a) In the Navigation pane, click the **Servers** tab.
- b) Expand **Servers > Policies > root > > Boot Policies > Boot Policy HyperFlex-m5**

- c) In the **Boot Order** configuration pane, use the **Move Down** button to move **CIMC Mounted CD/DVD** option to the bottom of the list.

Step 4 - Hypervisor Configuration, HX Data Platform and Cluster Deployment

After the installation of the OS is completed, perform the following steps to configure the hypervisor, install the HX Data Platform Software and configure the cluster.

Procedure

Step 1 Hypervisor configuration

- a) Re-open the HX Data Platform Installer and log in.
- b) You might need to “start over” because the previous workflow was finished. Click on the gear icon in the top right corner and select **Start Over**.
- c) In the main menu, select **I know what I'm doing, let me customize my workflow**. In the **Warning** dialog box, click **Confirm and Proceed**.
- d) Complete information for the UCS Manager, Domain Information and Hypervisor Credentials.

| Field | Description | Default Value |
|-------------------------------|--|---------------|
| UCS Manager Host Name | FQDN or the VIP address of the UCSM | |
| UCS Manager User Name | Admin user or an user with UCSM admin rights | Admin |
| Password | Password for the UCS Manager User Name | |
| Domain Name | Active Directory domain name that the HyperFlex cluster is going to be a member off. | |
| Local Administrator User Name | Local Administrative username on the Hyper-V Hosts | Administrator |
| Local Administrator Password | Password for the local administrative user on the Hyper-V hosts | Cisco 123 |

Note If you haven't changed the Administrator password for the Windows Hyper-V in the previous step the default value is as shown above.

The HX Data Platform Installer now connects to UCS Manager and lists the relevant servers for the HX Cluster. The HX Data Platform Installer now validates UCS Firmware etc.

- e) Validate the selected servers and click **Continue**.
- f) Complete the network information as you have done in the chapter: **Cisco UCS Manager Configuration using HX Data Platform Installer** and ensure the data is the same. Click **Continue** to proceed to next screen.
- g) Configure Hypervisor Settings. Input the values for the Hypervisor configuration as show below

| Field | Description | Example Value |
|--------------------------------------|---|------------------------|
| Configure common Hypervisor Settings | | |
| Subnet Mask | Subnet mask for the hypervisor hosts management network | 255.255.255.0 |
| Gateway | Default gateway for the hypervisor hosts management network | 10.101.251.1 |
| DNS Servers | Comma separated list for the DNS Servers in the AD that the hypervisor hosts are going to be member of. | 10.99.2.200,10.992.201 |
| Hypervisor Settings | | |
| Static IP address | Management IP address for each host | 10.101.251.41 |
| Hostname | Hostname for each host | HX-Hypv-01 |

Note If you leave the checkbox **Make IP Addresses and Hostnames Sequential** as checked then the installer will automatically fill the rest of the servers sequential from the first.

Click **Start** to begin the Hypervisor Configuration.

The installation now continues and configures the Hypervisor hosts.

Important Be aware that even if the steps are completed as shown above, the Hypervisor configuration is not completed. The servers are working in the background until the installer reports an overall completion.

Step 2 HX Data Platform Deployment

- You may need to start over because the previous workflow was completed. In the top right corner of the install, select **Start Over**, confirm that you wish to start over.
- In the HX Data Platform Installer **Workflow** page, select **I know what I'm doing, let me customize my workflow**.
- Check the **Deploy HX Software** and **Create HX Cluster** and click **Continue**.
- In the warning message, click **Confirm and Proceed**.
- Domain information, Constrained Delegation, Hypervisor Credentials.** Use the following table to complete the fields in this page.

| Field | Description | Example Value |
|---------------------------|---|---------------|
| Domain Information | | |
| Domain Name | Active Directory Domain that the cluster will be a part of. | contoso.com |

| Field | Description | Example Value |
|--|--|---|
| HX Service Account | The HX service account that was created in the preinstallation phase. Important Verify that the Active Directory policies allow HX service account to have effective permissions to “ Write servicePrincipalName ” on the computer object created for smb namespace. | hxadmin |
| Password | Password for the HX service account. | |
| Constrained Delegation | | |
| HX Service Account and Password | Required for Constrained Delegation. | |
| Use HX Service Account | Uses the HX service account for Constrained Delegation. The user must be a domain administrator. | Click checkbox if HX service account is provided. |
| Configure Constrained Delegation now (recommended) or Configure Constrained Delegation later | Select one of the checkboxes. Constrained Delegation is required for VM Live Migration. To configure Constrained Delegation later, use the procedure described in Configuring a Static IP Address for Live Migration and VM Network, on page 53 . | |
| Advanced Attributes (optional) | | |
| Domain Controller | FQDN for the Domain Controller that you want to use specifically for the installation. | dc.contoso.com |
| Organization Unit | The OU created during the preinstallation phase can be used here Then, the OU will be the home for the HX nodes in the Active Directory. | OU=HyperFlex, DC=contoso, DC=com |
| Hypervisor Credentials | | |

| Field | Description | Example Value |
|--|---|--|
| Hypervisor Local Administrator User Name | Local administrator username on the Hyper-V hosts | Default username/password: administrator/Cisco123 Important Systems ship with a default password of Cisco123 that must be changed during installation. You cannot continue installation unless you specify a new user supplied password. |

Click **Continue**.

- f) **IP Addresses.** Click **Add Server** to add the servers you need for the cluster.

Complete the hostnames for the Hyper-V hosts and the Storage Controllers running on the Hyper-V hosts. These hostnames must be added to forward and reverse look up prior to this step. Remember that only Windows AD Integrated DNS is supported.

Complete the data IP addresses for both the Hyper-V hosts and controller VMs.

Note The management VLAN uses the addresses and Data VLAN does not.

Use the following table to complete the fields in this page.

| Field | Description | Example Value |
|-------------------|--|----------------|
| Management | | |
| Cluster Address | Hostname for the HX Connect UI | HX-EAP-01-MGMT |
| Subnet Mask | Subnet mask for the management VLAN | 255.255.255.0 |
| Gateway | Gateway address for the Management VLAN | 10.101.251.1 |
| Data | | |
| Cluster Address | IP address for the HX cluster on the Data VLAN | 10.101.252.50 |
| Subnet Mask | Subnet mask for the management VLAN | 255.255.255.0 |
| Gateway | Gateway address for the management VLAN. | 10.101.252.1 |

Click **Continue**.

Step 3 Cluster Configuration

a) **Cisco HX Cluster Configuration.**

Use the table below to complete the fields in this page.

| Field | Description | Example Value |
|---------------------------------|---|----------------------------------|
| Cisco HX Cluster | | |
| Cluster Name (SMB Access Point) | The cluster name to be used as the FQDN for the datastores. | HX-EAP-01 |
| Replication Factor | Select the number of redundant data replicas across the HX storage cluster. Options are 2 or 3. This cannot be changed after the cluster is created. 3 is recommended for production workloads. | 3 (Default Value) |
| Failover Cluster Name | The name used for the Windows Failover Cluster. | |
| Controller VM | | |
| Create Admin Password | | |
| Confirm Administrator Password | | |
| System Services | | |
| DNS Servers | Comma separated lists of DNS Servers. | 10.99.2.200, 10.99.2.201 |
| NTP Servers | The controller VMs needs must be in sync with Windows Active Directory, therefore you must point to your AD domain controllers for time synchronization. | dc1.contoso.com, dc2.contoso.com |
| DNS Domain Name | The domain name for the Active Directory. | contoso.com |
| Timezone | The timezone that you want the HX controllers to report in. | |
| Auto Support | | |
| Enable Connected Services | Auto Support to ship telemetry data of the HX cluster to Cisco Support. | |
| Send Service ticket to | Email address or alias to receive a copy of the ticket sent to Cisco. | <i>email_address</i> |

| Field | Description | Example Value |
|-------------------------------------|---|---------------|
| Advance Networking | | |
| Management VLAN tag | VLAN used for the Management Network. This must be the same as used earlier in the installation process for the management network. | |
| Data VLAN tag | VLAN used for the Management network. This must be the same as used earlier in the installation process for the data network. | |
| Advanced Configuration | | |
| Enable Jumbo Frames on Data network | Sets the MTU size for the storage data network on the host vSwitches and vNICs, and each storage controller VM. The default value is 9000. To set your MTU size to a value other than 9000, contact Cisco TAC. Ensure that jumbo frames run on the links connected to the storage VMs. | |
| Disk Partitions | Removes all existing data and partitions from all nodes added to the storage cluster. You must backup any data that should be retained. Select this option to delete existing data and partitions. This is for manually prepared servers. Do not select this option for factory prepared systems. The disk partitions on factory prepared systems are properly configured. | |
| VDI | Configures for VDI only environments. To change the VDI settings after the storage cluster is created, shutdown or move the resources, make changes, and restart the cluster. | |
| Hypervisor Settings | | |
| Primary DNS suffix | Completed in earlier steps in the installation. | |

| Field | Description | Example Value |
|-------------------------|---|---------------|
| Additional DNS suffixes | Complete this field if you need more suffixes appended on your Hyper-V hosts. | |

Refer to the illustration below as a sample entries for the various fields in this page.

The screenshot displays the configuration interface for a Cisco HX Cluster. The main content area is organized into several sections:

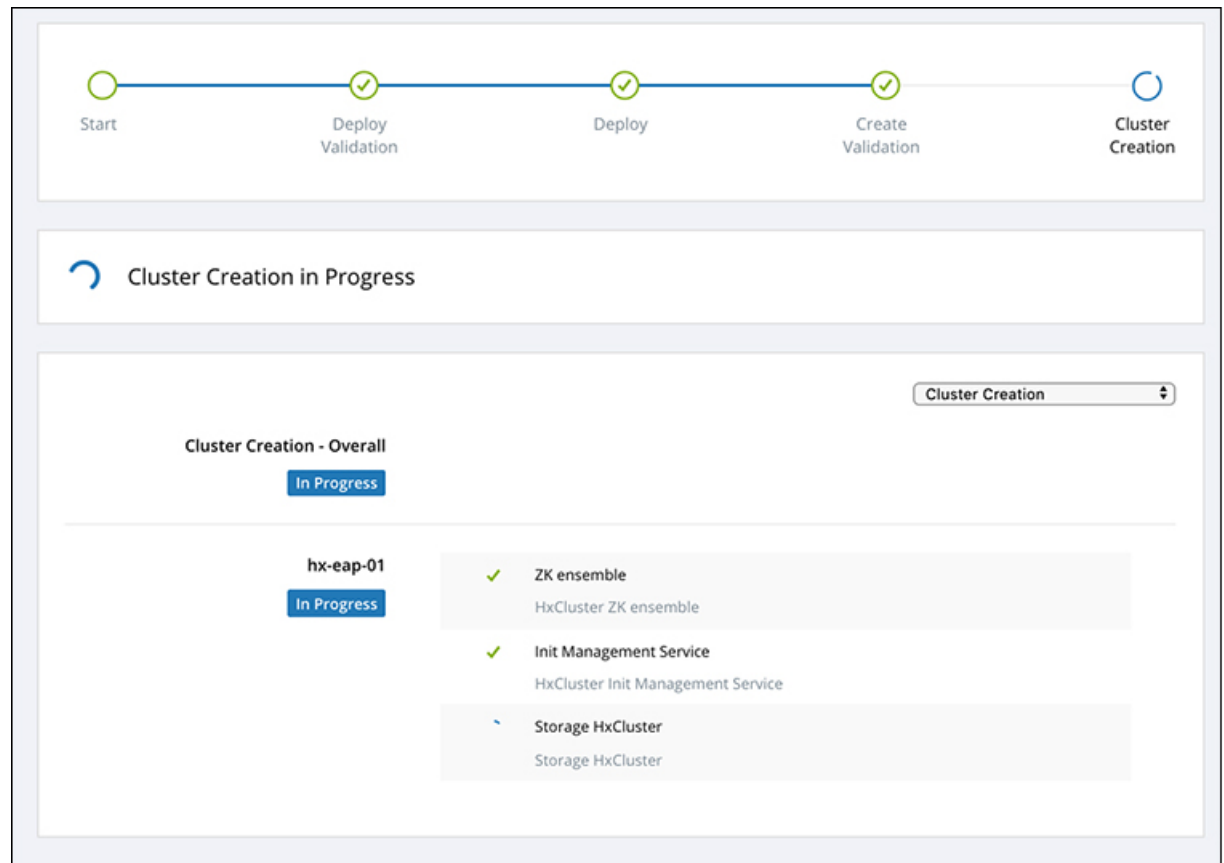
- Cisco HX Cluster:** Includes fields for Cluster Name (SMB Access Point) set to 'hx-eap-01', Replication Factor set to '3', and Failover Cluster Name set to 'HX-EAP-CLU01'.
- Controller VM:** Features 'Create Admin Password' and 'Confirm Admin Password' fields, both masked with dots.
- System Services:** Contains 'DNS Server(s)' (10.99.2.200, 10.99.2.201), 'NTP Server(s)' (Ciscolab.dk), 'DNS Domain Name' (ciscolab.dk), and a 'Time Zone' dropdown set to '(UTC+01:00) Brussels, Copenhagen, Madrid, Paris'.
- Auto Support:** Includes a checked 'Enable Connected Services (Recommended)' checkbox and a 'Send service ticket notifications to' field with the email 'lagranbe@cisco.com'.
- Advanced Networking:** Shows 'Management VLAN Tag' (2996), 'Management vSwitch' (vswitch-hx-inband-mgmt), 'Data VLAN Tag' (2997), and 'Data vSwitch' (vswitch-hx-storage-data).
- Advanced Configuration:** Contains checkboxes for 'Enable Jumbo Frames on Data Network' (checked), 'Clean up disk partitions' (checked), and 'Optimize for VDI only deployment' (unchecked).

The right-hand sidebar provides a 'Configuration' summary:

- Credentials:** Domain Name (Ciscolab.dk), HX Service Account (hxadmin), Time Zone (Romance Standard Time), Local Administrator User Name (Administrator).
- IP Addresses:** Lists settings for three servers (Server 0, Server 1, Server 2), including Management Hypervisor, Management Storage Controller, Data Hypervisor, and Data Storage Controller with their respective IP addresses.

At the bottom of the sidebar, there are '< Back' and 'Start' buttons.

- b) Click **Start** to begin the deployment. The **Progress** page displays the progress of the configuration tasks: Start, Deploy Validation, Deploy, Create Validation, Cluster Creation.



Caution Do not skip validation warnings.
See the **Warnings** section for more details.

c) When the following screen is displayed, the installation process is completed.

Cluster Name **hx-eap-01** ONLINE HEALTHY

| | | | |
|-------------------------------|----------------------------|-----------------------|--------------------------|
| Version | 3.0.1a-29499 | Domain Name | Ciscolab.dk |
| Cluster Management IP Address | HX-EAP-01-MGMT.Ciscolab.dk | Failover cluster Name | HX-EAP-CLU01 |
| Cluster Data IP Address | 10.101.252.50 | DNS Server(s) | 10.99.2.200, 10.99.2.201 |
| Replication Factor | Three copies | NTP Server(s) | Ciscolab.dk |
| Available Capacity | 6.4 TB | | |

Servers

| Model | Serial Number | Management Hypervisor | Management Storage Controller | Data Network Hypervisor | Data Network Storage Controller |
|---------------|---------------|-----------------------|-------------------------------|-------------------------|---------------------------------|
| HXAF220C-MSSX | WZP214807SY | 10.101.251.41 | 10.101.251.51 | 10.101.251.41 | 10.101.252.51 |
| HXAF220C-MSSX | WZP214807SC | 10.101.251.44 | 10.101.251.54 | 10.101.251.44 | 10.101.252.54 |
| HXAF220C-MSSX | WZP214807RI | 10.101.251.42 | 10.101.251.52 | 10.101.251.42 | 10.101.252.52 |
| HXAF220C-MSSX | WZP214807RE | 10.101.251.43 | 10.101.251.53 | 10.101.251.43 | 10.101.252.53 |

[Back to Workflow Selection](#)
[Launch HyperFlex Connect](#)

Configuring a Static IP Address on HX Data Platform Installer

During a default installation of the VM, the HX Installer will try and automatically obtain an IP address using DHCP. To ensure that you have the same IP address at every boot, you can assign a static IP address on the VM.

Use the following commands to configure your network interface (/etc/network/interfaces) with a static IP address. Make sure you change the relevant settings to suit your network.

Procedure

| | Command or Action | Purpose |
|---------------|--|---|
| Step 1 | Run the following command: ifdown eth0 . | Warning This step ensures that the interface is down before performing the static IP configuration. Failure to do so could lead to issues during the installation process that may require TAC support. |
| Step 2 | Using your favorite editor, edit the /etc/network/eth0.interface file to match your environment. For example, add the following lines in the file: | <pre> auto eth0 # eth0 interface iface eth0 inet static # configures static IP for the eth0 interface metric 100 address XX.XX.XX.XX # Static IP address fr the installer VM netmask 255.255.0.0 # netmask for the </pre> |

| | Command or Action | Purpose |
|---------------|--|--|
| | | Static IP addresss gateway XX.XX.X.X # gateway for the Static IP addresss dns-nameservers XX.XX.X.XXX #DNS name servers used by the HX installer dns-search <DNS_Search_Name>.local # DNS search domain name used by the installer |
| Step 3 | Save the file so that the changes take effect. | |
| Step 4 | Run the following command: ifup eth0 | |
| Step 5 | Reboot the installer VM. | |



CHAPTER 5

Post Installation

- [Post Installation Tasks Summary, on page 51](#)

Post Installation Tasks Summary

After successful cluster configuration, perform the following addition post installation tasks to ensure that the cluster is ready to serve VMs.

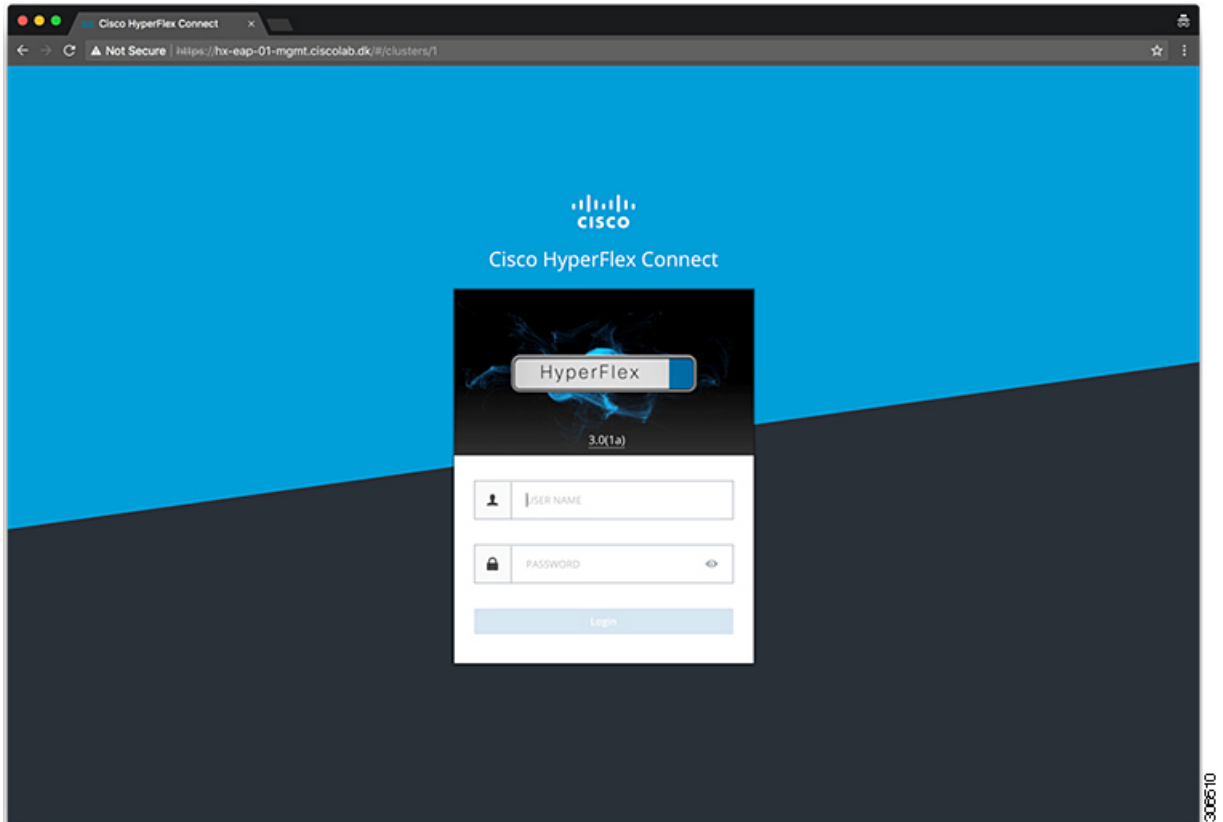
| Task | Reference |
|---|---|
| Create the First Datastore | Create the First Datastore, on page 51 |
| Assign a static IP address for Live Migration and VM Network | Configuring a Static IP Address for Live Migration and VM Network, on page 53 |
| (Optional) Constrained Delegation | (Optional) Post Installation Constrained Delegation, on page 54 |
| Configure Local Default Paths | Configure Local Default Paths, on page 55 |
| Configure File Share Witness | Configuring a File Share Witness, on page 56 |
| Checking the Windows Version on the Hyper-V Host | Checking the Windows Version on the Hyper-V Host, on page 61 |
| Validate Failover Cluster Manager | Validate Failover Cluster Manager, on page 61 |
| Deploying VMs on a Hyper-V cluster | Deploying VMs on a Hyper-V cluster, on page 63 |
| Configuring HyperFlex Share to SCVMM | Configuring HyperFlex Share to SCVMM, on page 69 |
| Re-enabling Windows Defender | Re-enabling Windows Defender, on page 71 |

Create the First Datastore

Before you begin using the cluster, you must create a datastore. The datastore can be created in HX Connect UI.

Procedure

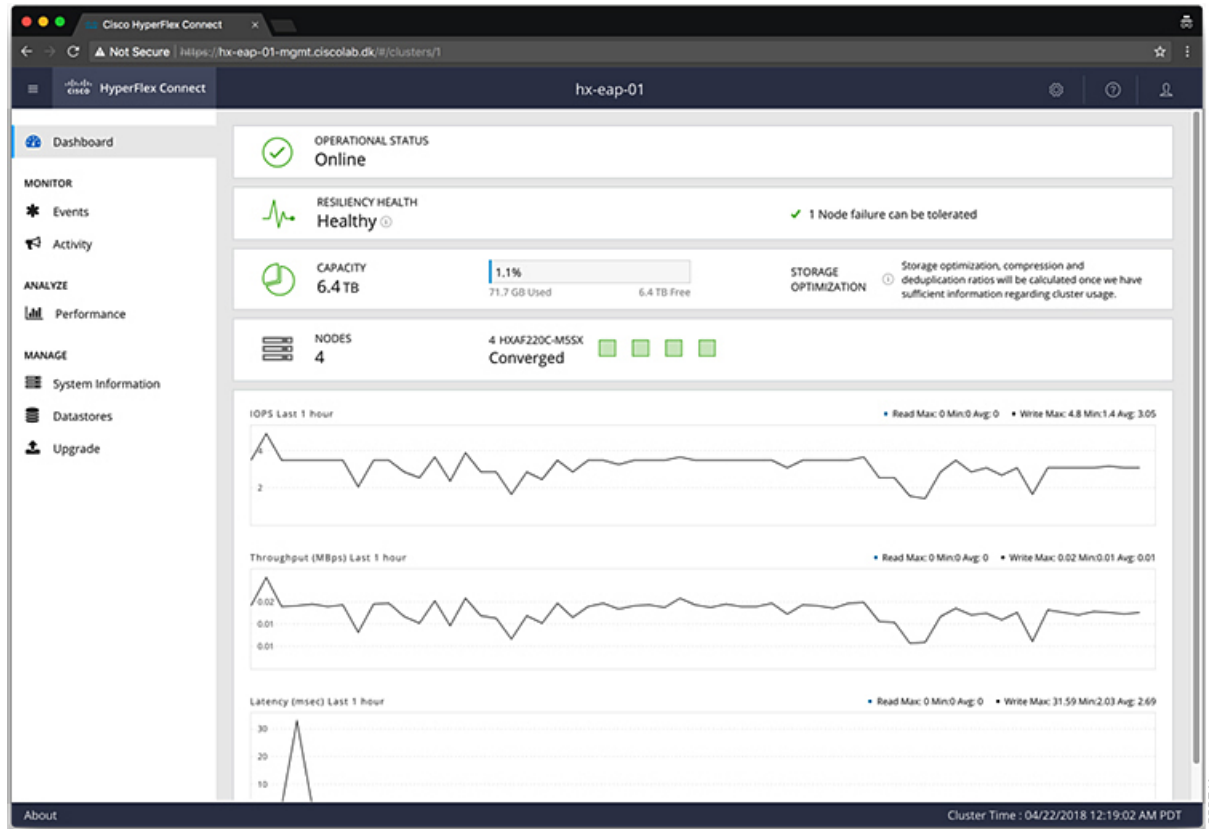
Step 1 Launch HX Connect UI from a browser of your choice from *https://Cluster_IP/* or *https://FQDN*.



Step 2 Log in with the following credentials:

- **Username**—**hxadmin**
- **Password**—Use the password set during cluster installation.

Step 3 In the Navigation pane, select **Datastores**.



Step 4 In the Work pane, click **Create Datastore**.

Step 5 In the **Create Datastore** dialog box, complete the following fields:

| Field | Description |
|-----------------------|--|
| Datastore Name | Enter a name for the datastore. Cisco recommends that you use all lower case characters for the datastore name. |
| Size | Select the size for the datastore. |
| Block Size | Select the block size for the datastore. |

Note Cisco recommends 8K block size and as few datastores as possible to ensure the best performance.

Configuring a Static IP Address for Live Migration and VM Network

Log in to each Hyper-V node and execute the following commands in Power Shell to assign a static IP address for Live Migration and VM Network.

| # | Command | Purpose |
|---|---|--|
| 1 | <code>New-NetIPAddress -ifAlias "vSwitch-hx-livemigration" -IPAddress 192.168.73.21 -PrefixLength 24</code> | Assigns a static IP address to the Live Migration network. |
| 2 | <code>New-NetIPAddress -ifAlias "vswitch-hx-vm-network" -IPAddress 192.168.74.21 -PrefixLength 24</code> | Assigns a static IP address to the VM network. |

(Optional) Post Installation Constrained Delegation



Attention

This step must be performed only if Constrained Delegation was not configured during initial installation. It is recommended that you perform this procedure using the HX Installer and not as part of post-installation.

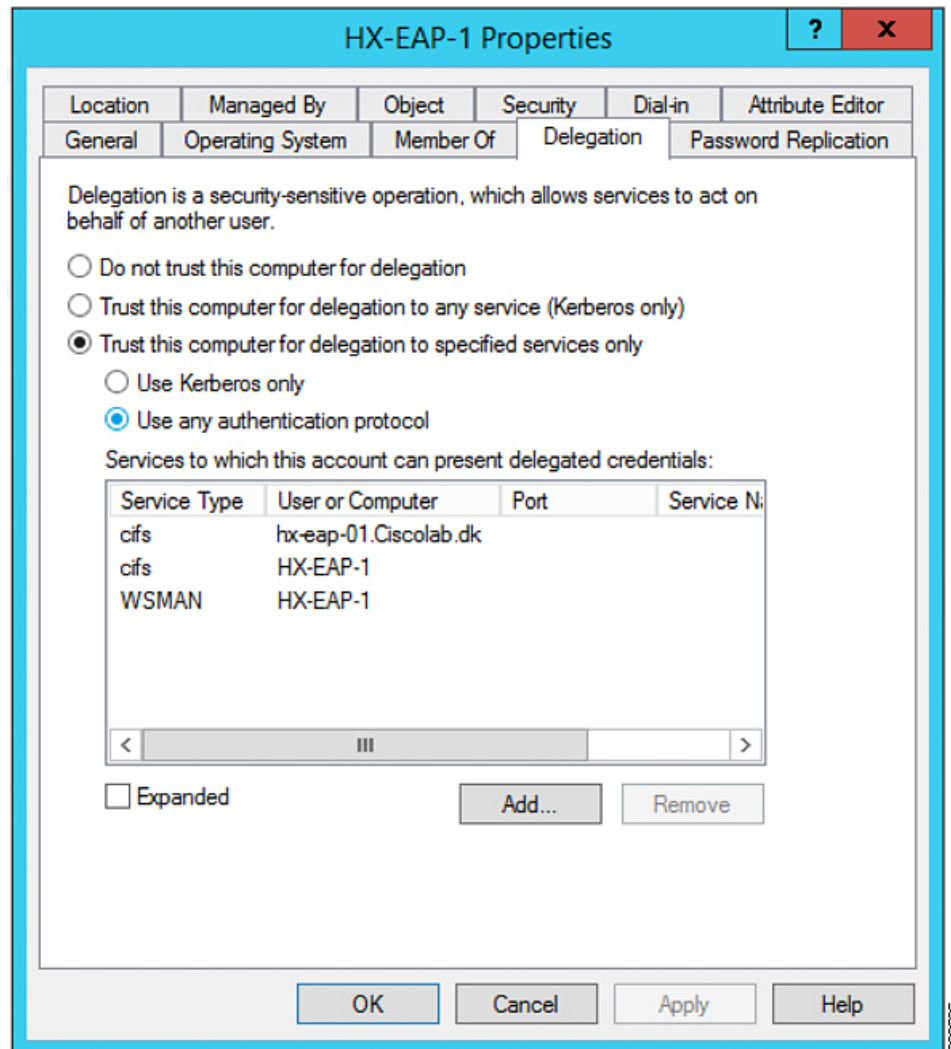
Constrained Delegation gives granular control over impersonation. When the remote management requests are made to the Hyper-V hosts, it needs to make those requests to the storage on behalf of the caller. This is allowed if that host is trusted for delegation for the CIFS service principal of HX Storage.

Constrained Delegation requires that the option for the security setting **User Account Control: Behavior of the elevation prompt for Administrators in Admin Approval Mode** is set to **Elevate without Prompting**. This will prevent the global AD policy from overriding policy on HX OU.

Perform the following procedure *on each Hyper-V host in the HX Cluster* to configure using **Windows Active Directory Users and Computers**.

Procedure

- Step 1** Click **Start**, click **Administrative Tools**, and then click **Active Directory Users and Computers**.
- Step 2** Expand domain, and then expand the Computers folder.
- Step 3** In the right pane, right-click on the computer name (for example, HX-Properties), and then click **Properties**.
- Step 4** Click on the **Delegation** tab.
- Step 5** Select **Trust this computer for delegation to specified services only**.
- Step 6** Ensure that **Use any authentication protocol** is selected.
- Step 7** Click **Add**. In the **Add Services** dialog box, click **Users or Computers**, and then browse or type the name of the Service Type (such as CIFS). Click **OK**. The following illustration can be used as an example.



Step 8 Repeat these steps for all nodes.

Configure Local Default Paths

Configure the default local path for the VMs to ensure that they will be on the HX cluster datastore.

Run the following commands in PowerShell:

```
$Creds = Get-Credential -Message "User Credentials" -UserName <<current logon username>>
$hosts = ("hostname1","hostname2","hostname3","hostname4")
Invoke-Command -ComputerName $hosts -Credential $Creds -ScriptBlock {Set-VMHost
-VirtualHardDiskPath
"\HX-EAP-01.ciscolab.dk\DS1_8K" -VirtualMachinePath "\HX-EAP-01.ciscolab.dk\DS1_8K"}
```



Note Remember to change the variables to suit your environment.

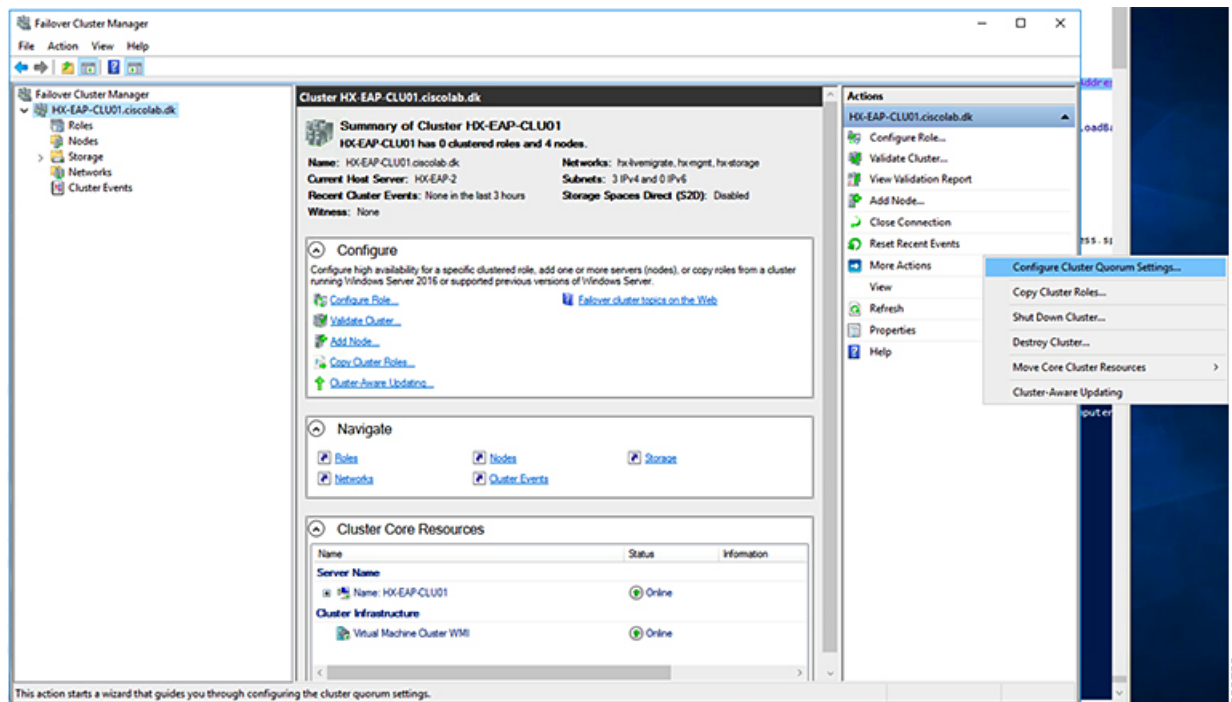
Configuring a File Share Witness

As a Microsoft best practice, ensure that you configure a Quorum witness datastore. Use the following procedure to configure a File Share Witness using **Failover Cluster Manager (FCM)**.

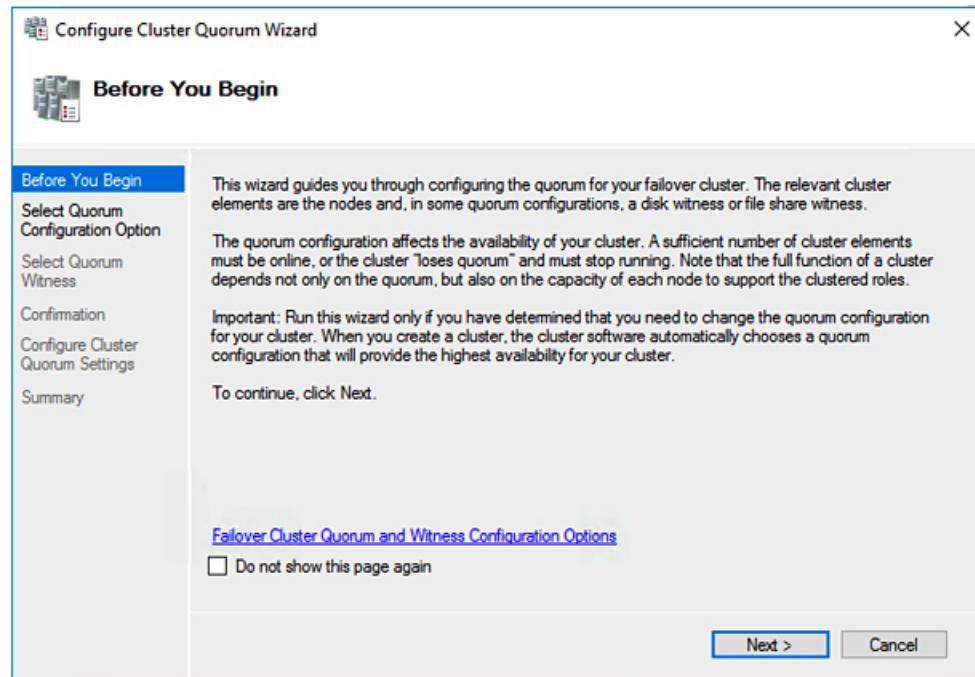
Procedure

Step 1 Launch FCM.

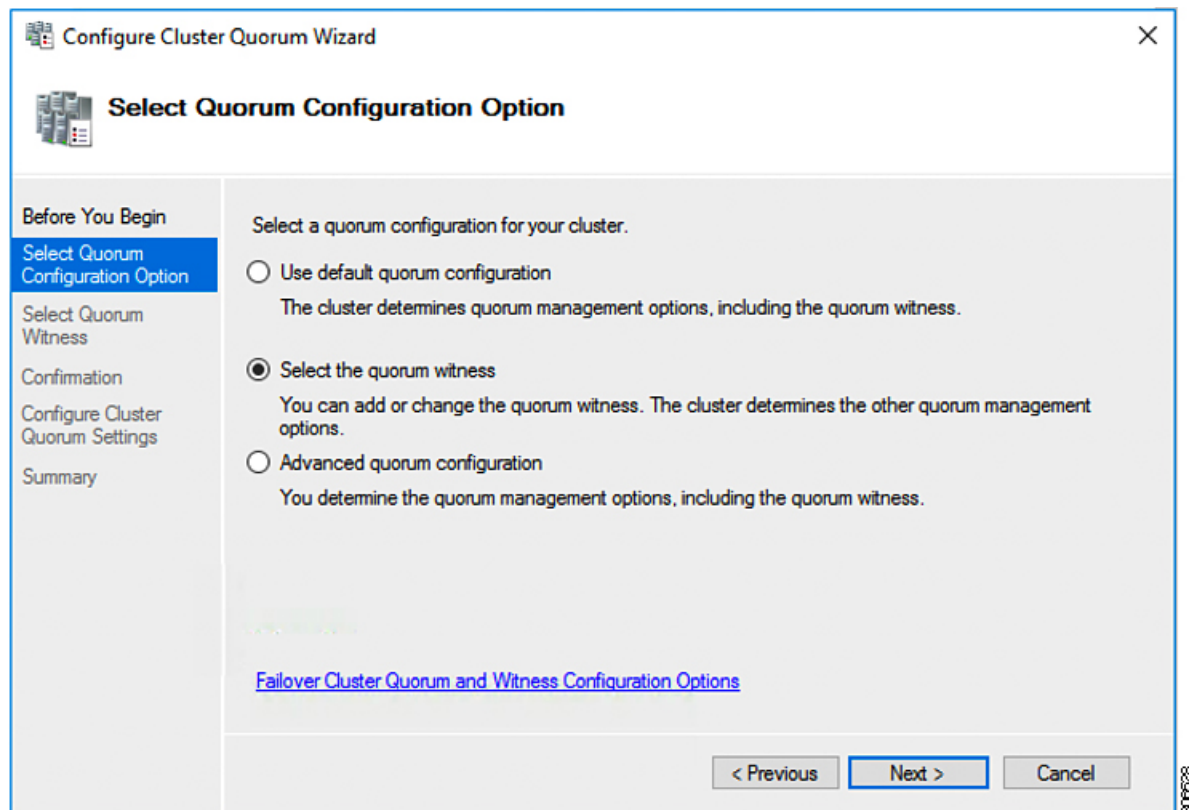
Step 2 In the navigation pane, select your cluster. Then, in the **Actions** pane, select **More Actions > Configure Cluster Quorum Settings...**



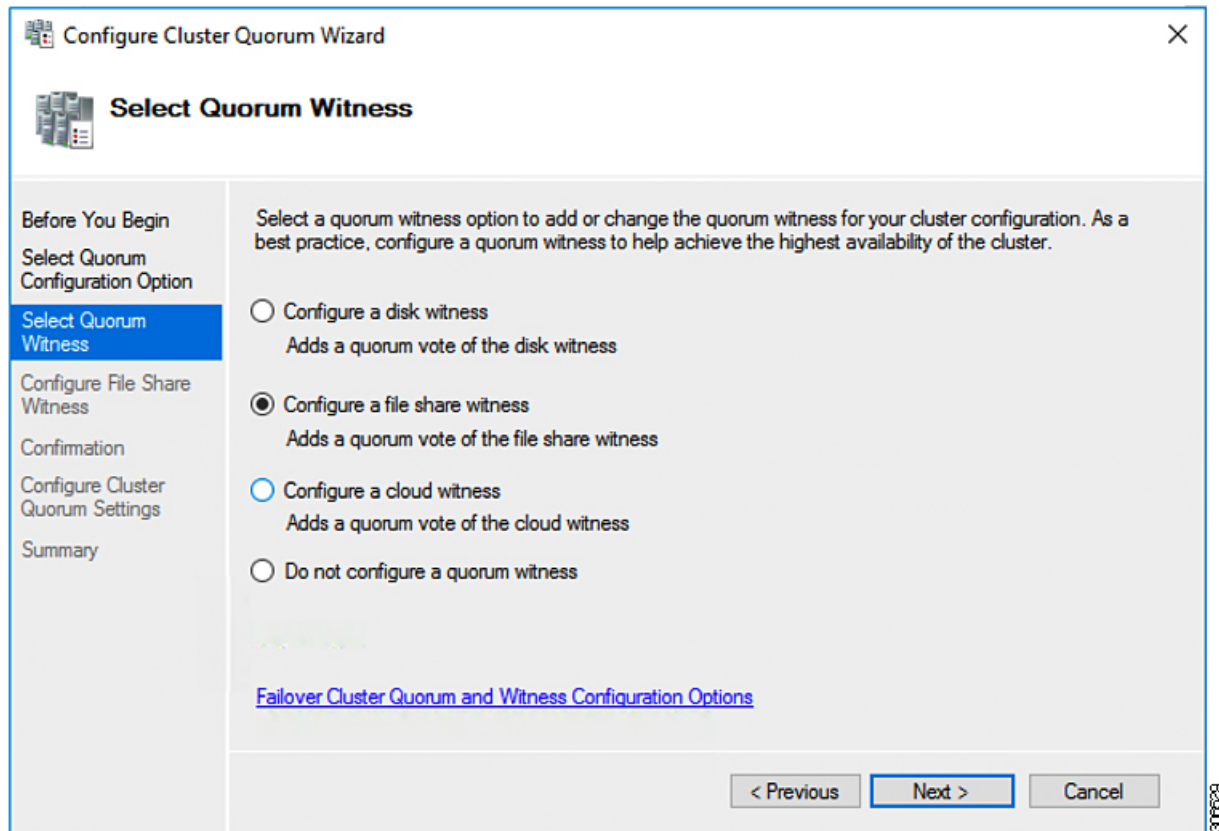
Step 3 The **Configure Cluster Quorum** wizard is launched. Click **Next**.



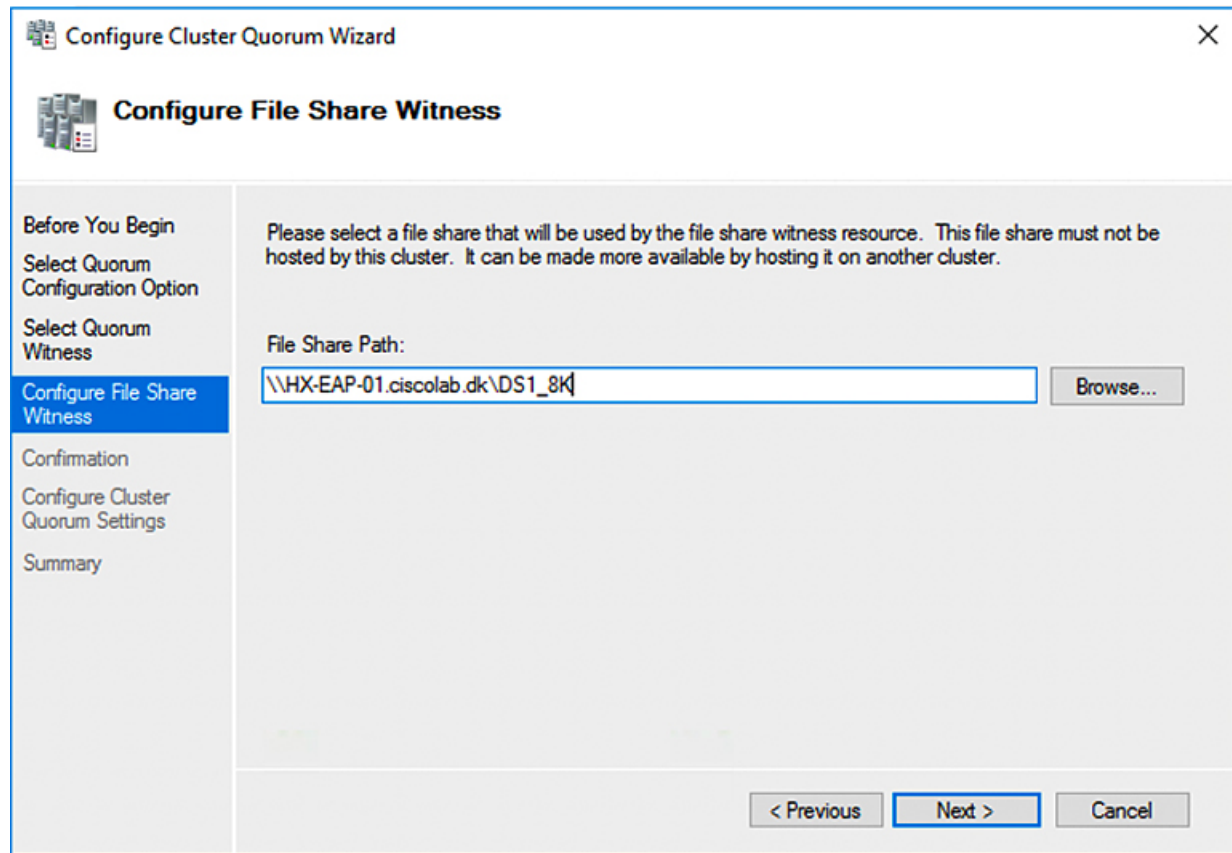
Step 4 In the **Select Quorum Configuration Option** screen, choose **Select the quorum witness**. Click **Next**.



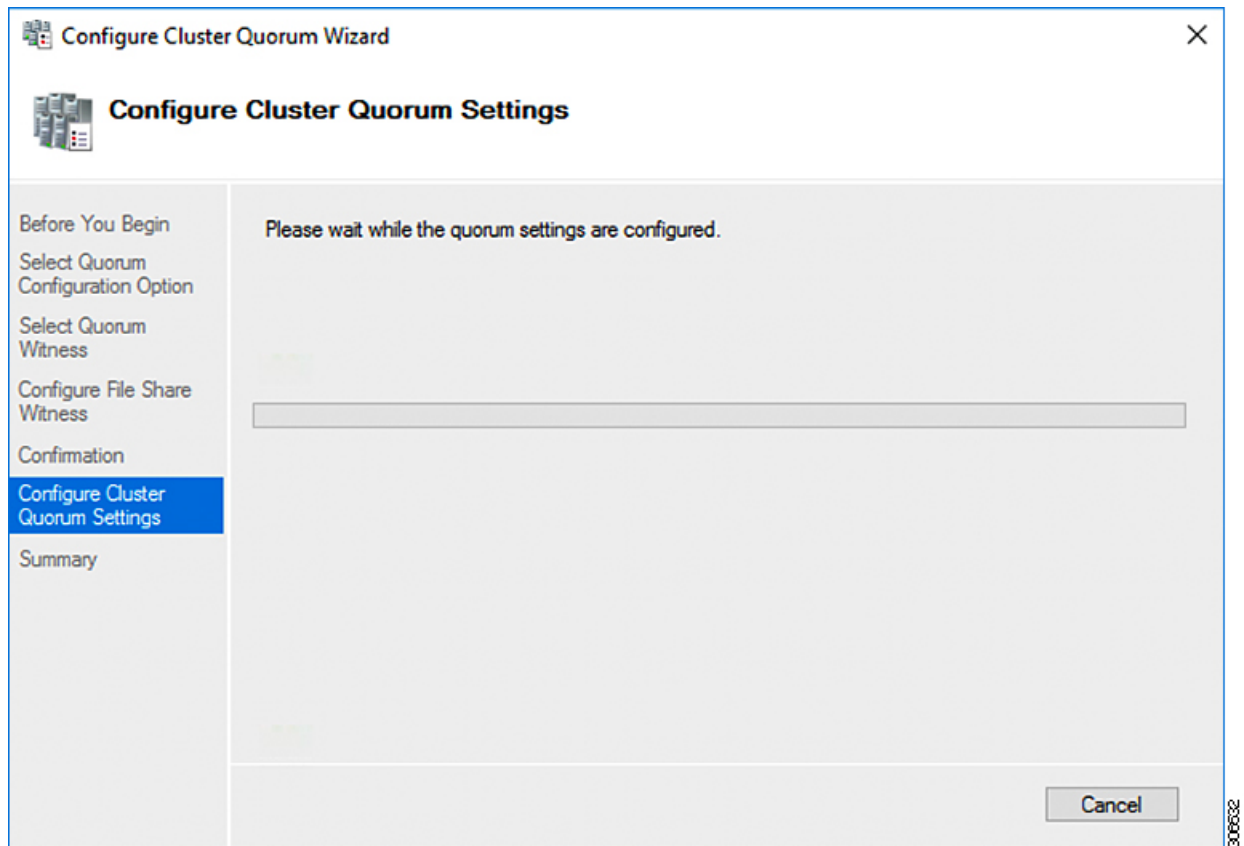
Step 5 In the **Select Quorum Witness** screen, choose **Configure a file share witness**. Click **Next**.



Step 6 In the **Configure File Share Witness** screen, specify the path to the File Share. Click **Next**.



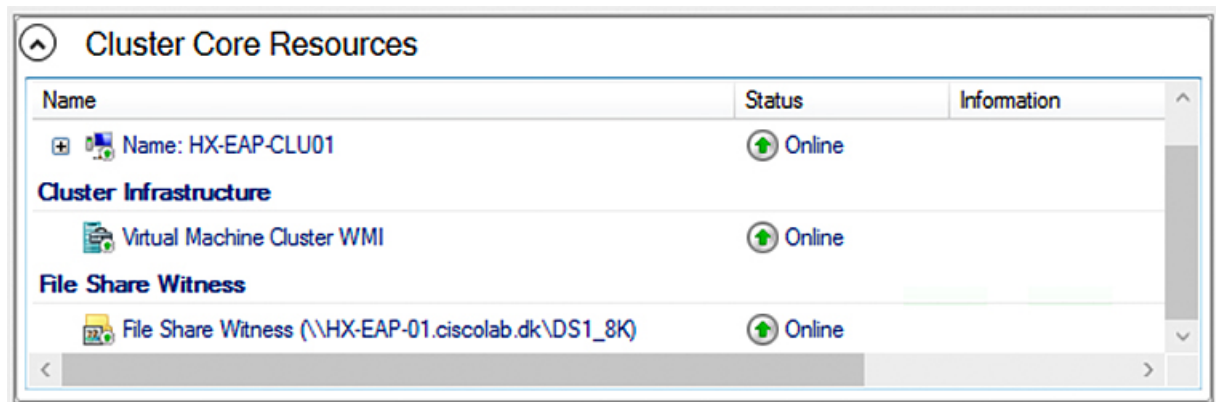
Step 7 In the **Confirmation** screen, click **Next**.



Step 8 In the **Summary** screen, click **Finish** to close the wizard.

Step 9 Alternatively, you can configure a file share witness using Windows PowerShell.

- a) Open a Windows PowerShell console as an administrator.
- b) Type `Set-ClusterQuorum -FileShareWitness <File Share Witness Path>`
- c) You should now see the File Share Witness configured for your cluster. When you navigate to your File Share Witness share you will see a folder created for your cluster.



Checking the Windows Version on the Hyper-V Host

Follow the steps below to check the version of Windows installed.

Procedure

Step 1 Login to the Hyper-V server as an administrator or HX Service Administrator account.

Step 2 In Powershell, run the following command:

```
C:\Users\adminhyperflex> Get-ItemProperty 'HKLM:\SOFTWARE\Microsoft\Windows NT\CurrentVersion'
```

Step 3 Verify the installed Windows version in the result of the command output.

Following is a sample output if you have installed Windows Server 2016.

```
ProductName : Windows Server 2016 Datacenter
ReleaseId : 1607
SoftwareType : System
UBR : 447
```

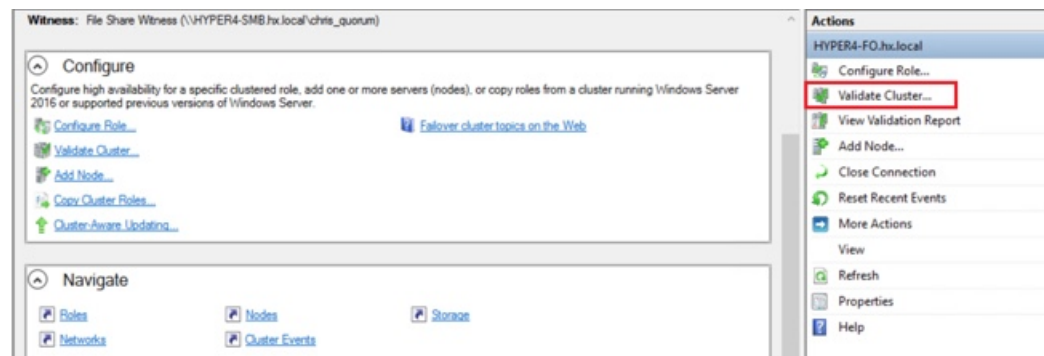
Step 4 In addition, verify the following:

- The UBR # should be greater than 1884. If not, upgrade the HyperV servers to the latest update. Refer to the *Microsoft Knowledge Base article: KB4467691*.
- If you are using a standalone HyperV manager outside HX nodes then, the Hyper-V management server should have a version UBR # greater than 1884. You must upgrade the Hyper-V management server if the version is 1884 or lower.

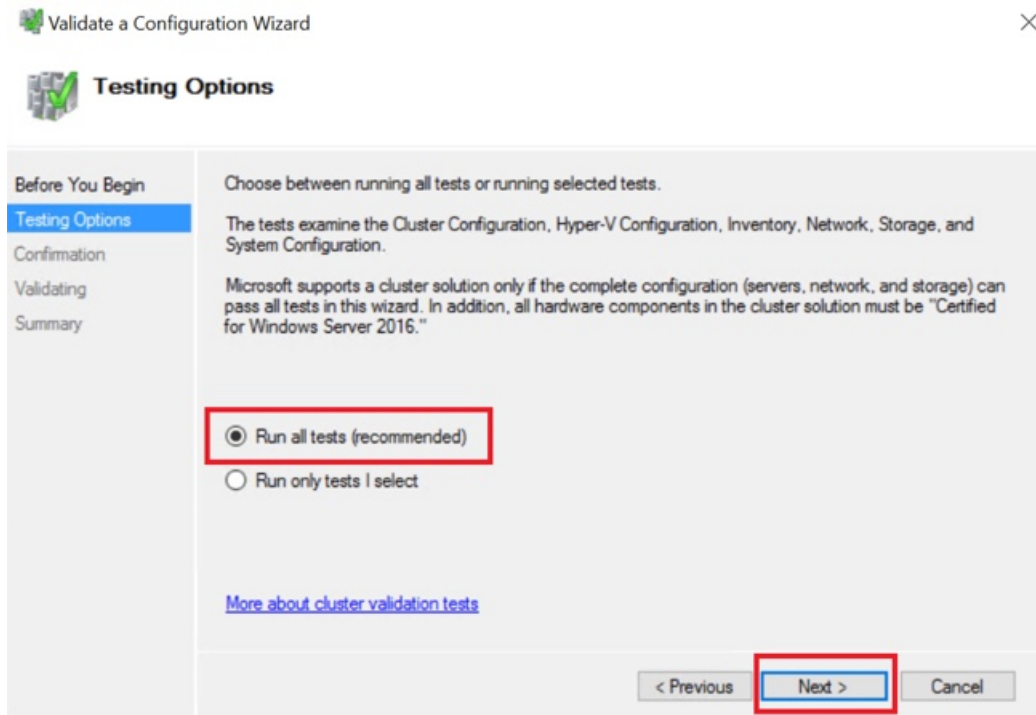
Validate Failover Cluster Manager

Procedure

Step 1 Open the Failover Cluster Manager Manager and click **Validate Cluster** and then click **Next**.

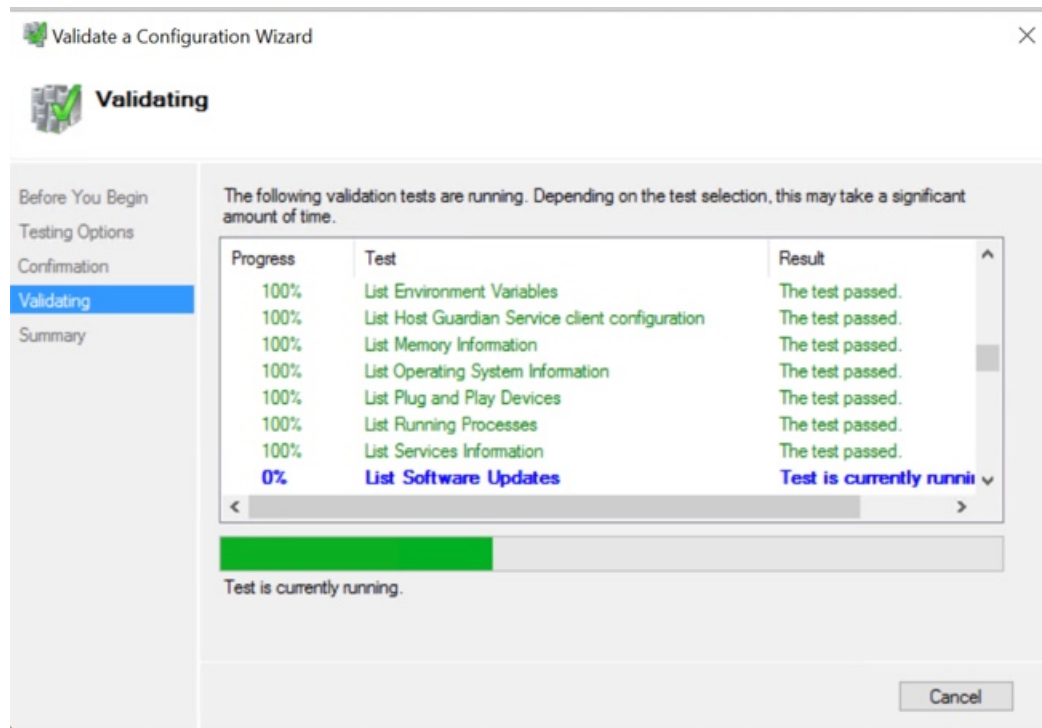


Step 2 Select **Run all tests (recommended)** and then click **Next**.



After clicking **Next**, the validation procedure starts running.

Step 3 Verify that there are no validation failures. If there are any validation failures, click **View Report** and address any results that show **Failed**.



Deploying VMs on a Hyper-V cluster

Deploying VMs on a Hyper-V cluster is a multi-step process as described below:

- **Install Remote Server Administration Tools (RSAT) on the management station/host**—You must install administrator tools such as Hyper-V Manager and Failover Cluster Manager as features Server Manager. For more information see, [Install RSAT tools on the Management Station or Host, on page 63](#).
- **Manage VMs**—Connecting to all the Hyper-V nodes in the HX cluster and creating new VMs can be accomplished using either Hyper-V Manager or Failover Cluster Manager. For more information see, [Creating VMs using Hyper-V Manager, on page 68](#), [Creating VMs using Failover Cluster Manager, on page 68](#), or [Creating ReadyClone VMs](#).

Install RSAT tools on the Management Station or Host

To install RSAT, complete the following steps:

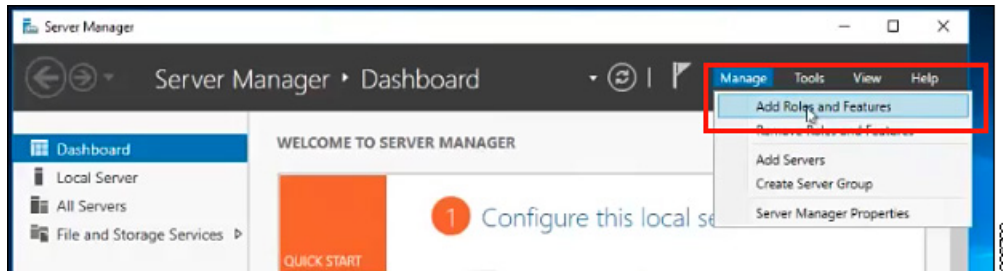
Before you begin

RSAT tool installation requires the following:

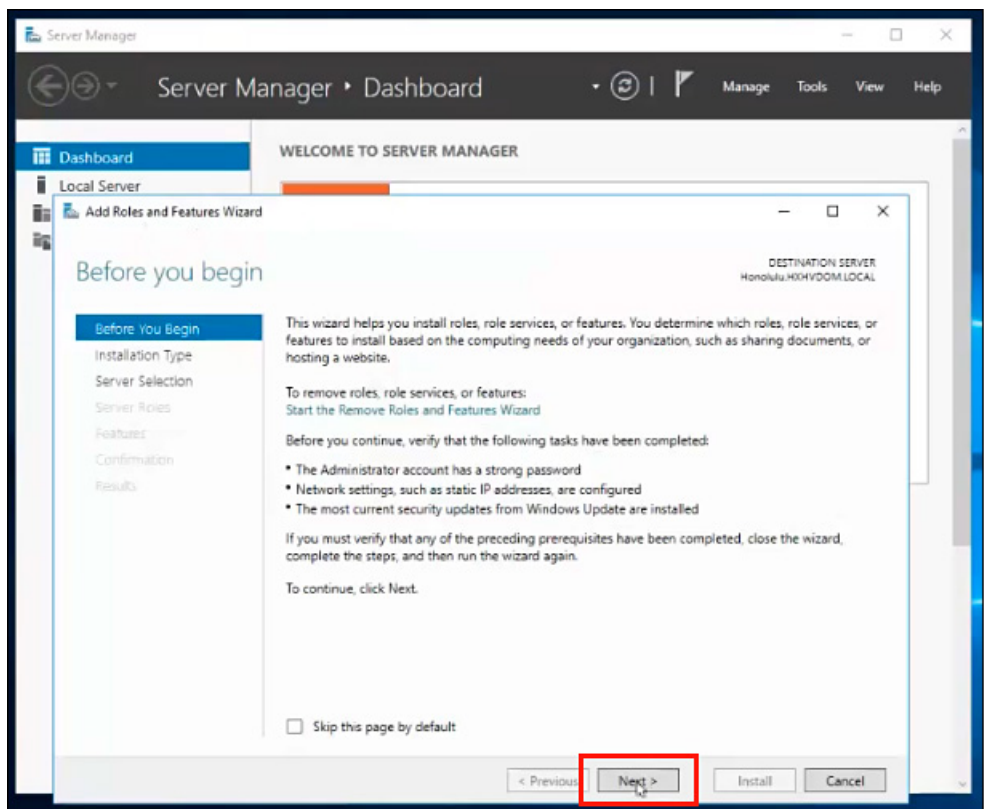
- A server from which you can install, manage, monitor the VMs on the Hyper-V HX cluster.
- Administrator tools such as Hyper-V Manager, FCM, PowerShell, SCVMM.

Procedure

Step 1 In Server Manager, click **Manage** and then select **Add Roles and Features**. The **Add Roles and Features** wizard appears.

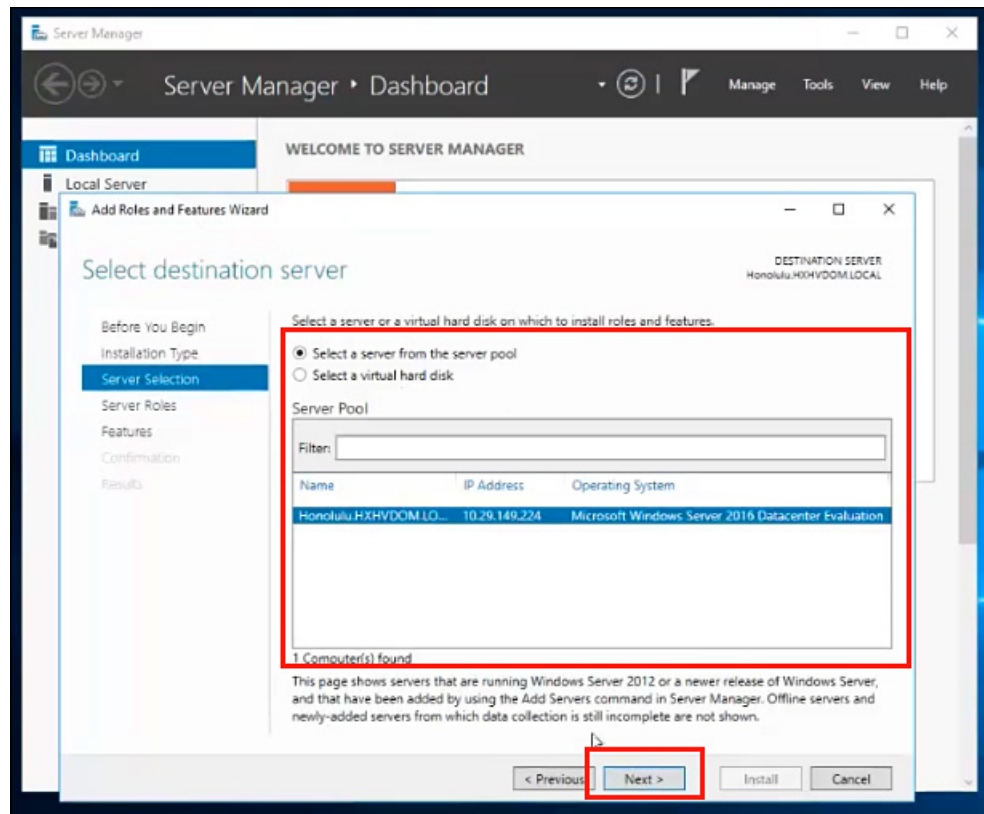


Step 2 In the **Before you begin** page, click **Next**.



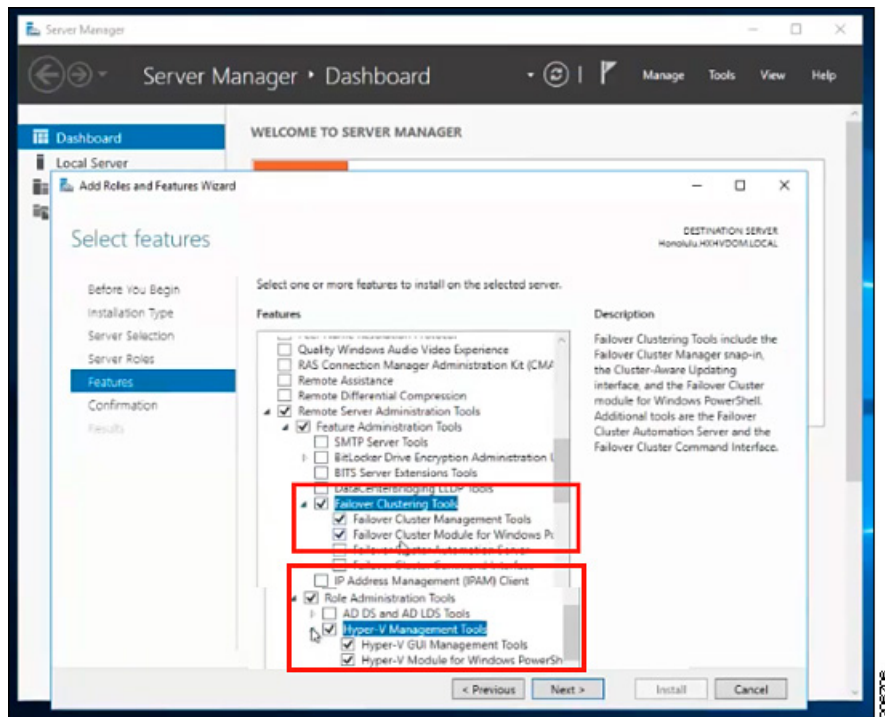
Step 3 In the **Select installation type** page, select **Role-based or feature-based installation**. Click **Next**.

Step 4 In the **Server Selection** page, select your server from the list. This server belongs to the same domain as the HX cluster. Click **Next**.



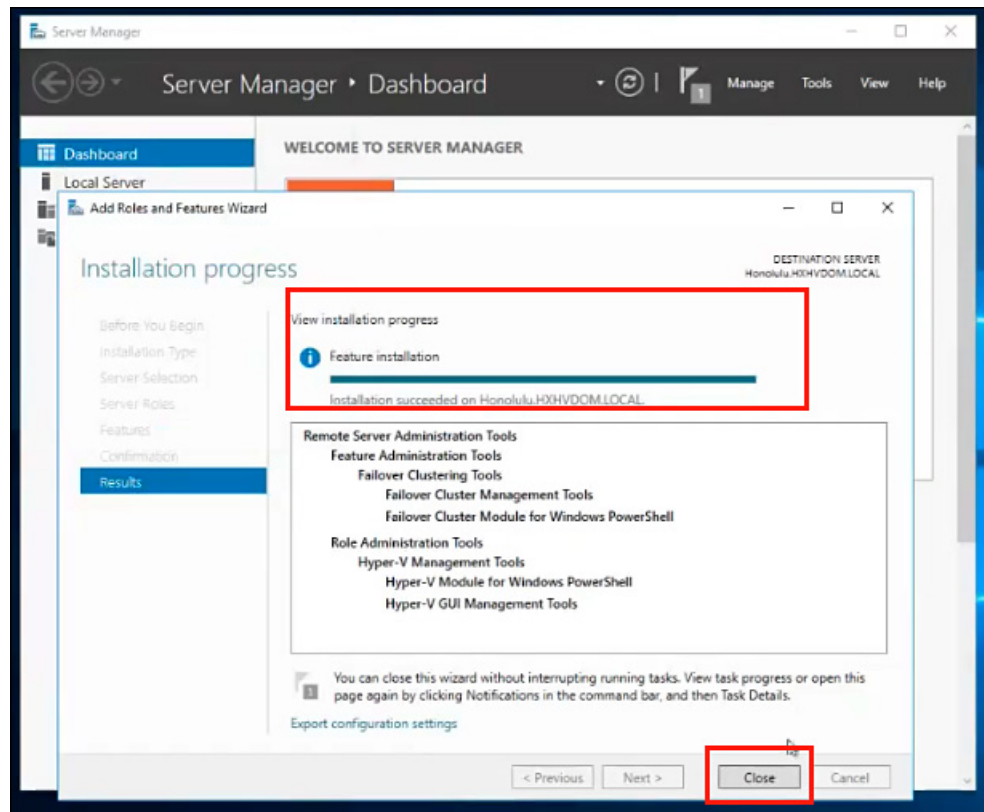
Step 5 In the **Select Roles** page, click **Next**.

Step 6 In the **Features** page, select **Remote Server Administration Tools > Feature Administration Tools > Failover Clustering Tools**, and **Role Administration Tools > Hyper-V Management Tools > Failover Clustering Tools**. Click **Next**.



Step 7 In the **Confirmation** page, click **Install**. Leave the **Restart the destination server if required** checkbox unchecked.

Step 8 The **Installation Progress** page displays installation progress. When installation completes, click **Close** to exit the wizard.



Managing VMs using Hyper-V Manager

Connecting to Hyper-V Nodes

Complete the following steps to connect to all the Hyper-V nodes in the Hyper-V HX Cluster.

Procedure

- Step 1** Open the **Server Manager** dashboard and click **Tools**. Then, click **Hyper-V Manager**. The **Hyper-V Manager** console appears.
- Step 2** In the left pane, select **Hyper-V Manager** and click **Connect to Server...**
- Step 3** In the **Select Computer** dialog box, select **Another computer** and type in the name of the Hyper-V node (for example, HXHV1) that belongs to the Hyper-V cluster. Click **OK**.
- Step 4** Repeat all of the above steps for each node in the Hyper-V HX cluster.

Note For a fresh installation, the storage controller virtual machine (StCtlVM) is the only virtual machine that appears in **Virtual Machines** pane in the **Hyper-V Manager** console. Virtual machines appear in the list under this pane as they are added in each node. For more information on how to create VMs using Hyper-V Manager, see: [Creating VMs using Hyper-V Manager, on page 68](#)

Creating VMs using Hyper-V Manager

Complete the following steps to create VMs using Hyper-V Manager.

Procedure

- Step 1** Open **Hyper-V Manager**.
 - Step 2** Select the Hyper-V server, and right click and select **New > Create a virtual machine**. The **Hyper-V Manager New Virtual Machine** wizard displays.
 - Step 3** In the **Before you Begin** page, click **Next**.
 - Step 4** In the **Specify Name and Location** page, enter a name for the virtual machine configuration file. The location for the virtual machine click **Next**.
 - Step 5** In the **Specify Generation** page, choose either **Generation 1** or **Generation 2**.
 - Step 6** In the **Assign Memory** page, set the start memory value 2048 MB. Click **Next**.
 - Step 7** In the **Configure Networking** page, select a network connection for the virtual machine to use from a list of existing virtual switches.
 - Step 8** In the **Connect Virtual Hard Disk** page, select **Create a Virtual Hard Disk** page, and enter the name, location and size for the virtual hard disk. Click **Next**.
 - Step 9** In the **Installation Options**, you can leave the default option **Install an operating system later** selected. Click **Next**.
 - Step 10** In the Summary page, verify that the list of options displayed are correct. Click **Finish**.
 - Step 11** In Hyper-V Manager, right-click the virtual machine and click **Connect**.
 - Step 12** In the **Virtual Machine Connection** window, select **Action > Start**.
-

Managing VMs using Failover Cluster Manager

Creating VMs using Failover Cluster Manager

Complete the following steps to connect to the Windows Failover cluster (installed along with the Hyper-V HX cluster) and create new VMs using Failover Cluster Manager.

Procedure

- Step 1** In the **Failover Cluster Manager** console, under the **Actions** pane, click **Connect to Server...**
- Step 2** In the **Select Cluster** dialog box, click **Browse** to navigate to the Hyper-V HX cluster. Click **OK**.
- Step 3** In the left pane, click **Roles > Virtual Machines... > New Virtual Machines...**
- Step 4** In the **New Virtual Machine** dialog box, search and select the Hyper-V node where you wish to create new VMs. Click **OK**. The **New Virtual Machine** wizard appears.
- Step 5** In the **Before You Begin** page, click **Next**.
- Step 6** In the **Specify Name and Location** page, choose a name for the VM, and specify the location or drive where the VM will be stored. Click **Next**.
- Step 7** In the **Specify Generation** page, select the generation of virtual machine you want to use (Generation 1 or Generation 2) and click **Next**.

- Step 8** In the **Assign Memory** page, enter the amount of memory that you want for the VM. Click **Next**.
- Step 9** In the **Connect Virtual Hard Disk** page, enter the name, location and hard drive size. Click **Next**.
- Step 10** In the **Installation Options** page, select the install location for the OS. Click **Next**.
- Step 11** In the **Summary** page, review the options selected and click **Finish**.
- Step 12** Right-click on the newly created VM, and click **Connect...** In the **Virtual Machine Connection** window, click **Start**.
- Note** By default, the Failover Cluster Manager will assign a default name for the 4 networks created. It is recommended to rename these network names.

What to do next

To enable redirection of datastore access requests from outside the HX cluster boundary through the management path, add the following entry to the hosts file on the (remote) machine running Hyper-V manager, Failover Cluster Manager, or SCVMM Console. For example, edit

C:\Windows\System32\drivers\etc\hosts and add:

```
cluster_mgmt_ip \\smb_namespace_name\datastore_name  
10.10.10.100 \\hxcluster.company.com\ds1
```

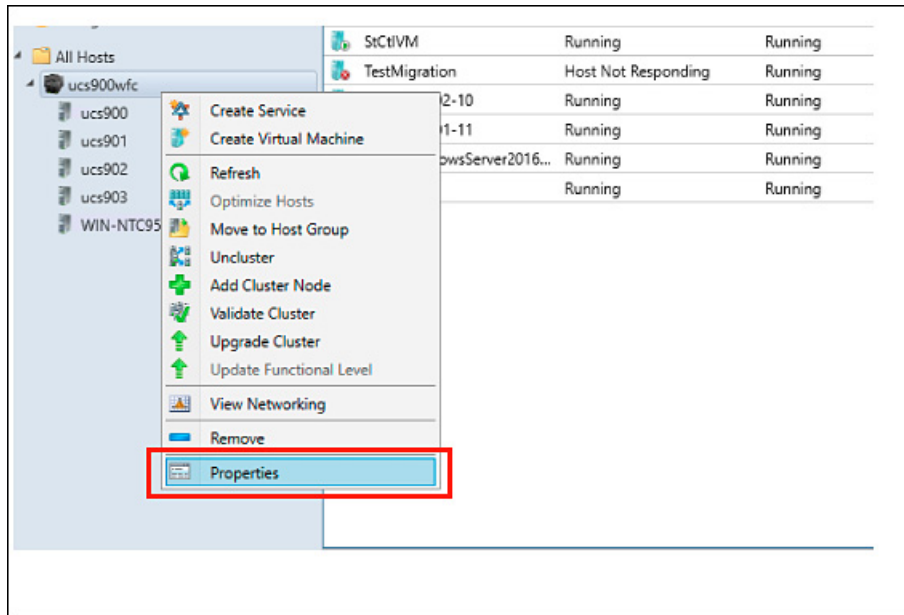
Configuring HyperFlex Share to SCVMM

Before you begin

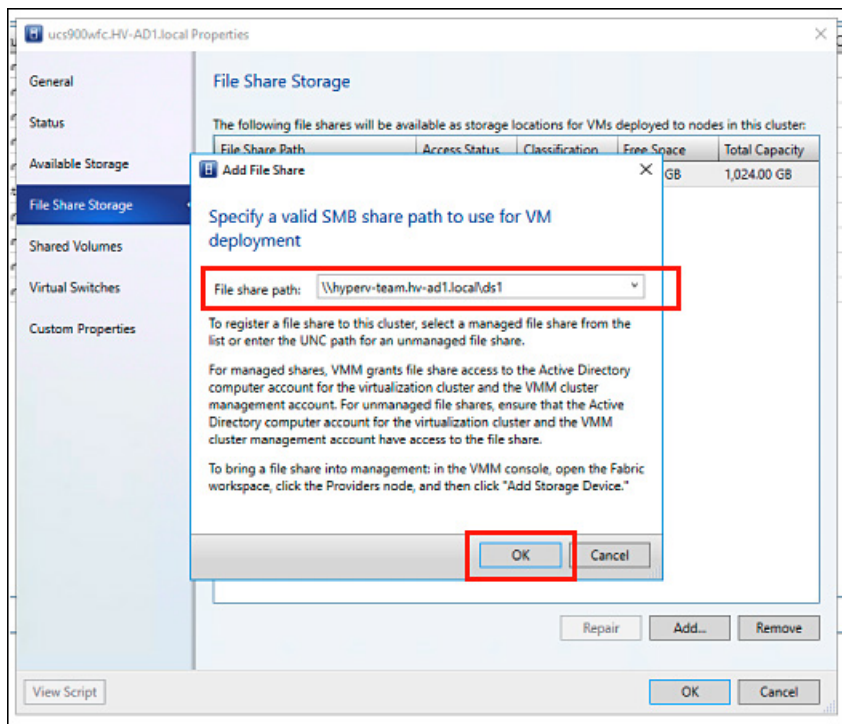
Edit the `/etc/hosts` file on the host running the VMM admin console to resolve the **smb** access point to the cluster management IP address of HyperFlex cluster. This IP address is typically used to launch Cisco HX Connect.

Procedure

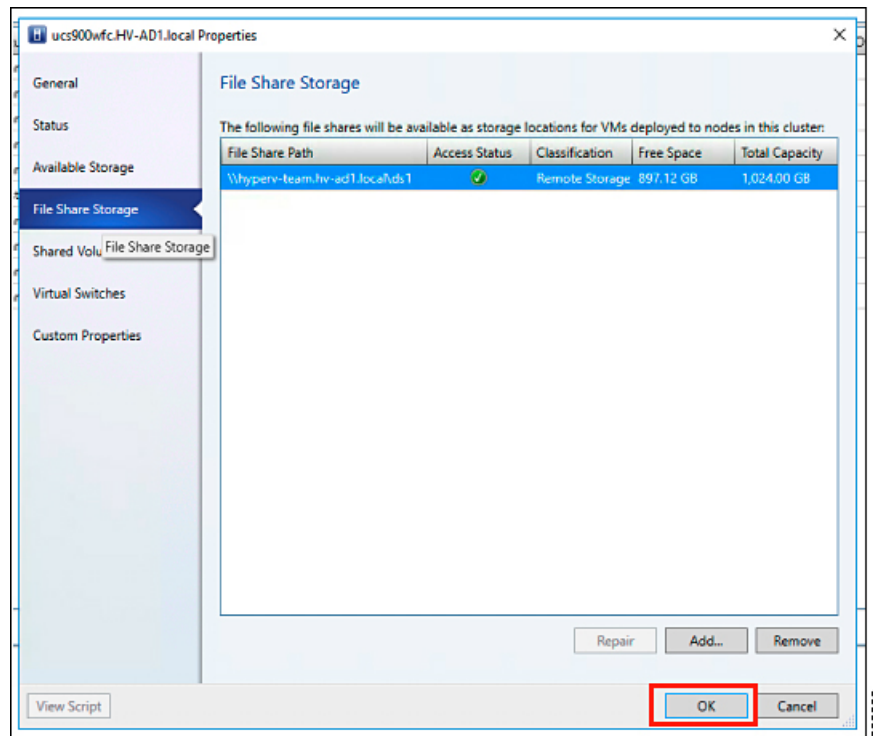
- Step 1** Add the cluster to **System Center - Virtual Machine Manager (VMM)**.
- Step 2** In the VMM console, go to **Fabric > Servers > All Hosts**.
- Step 3** Right-click on the cluster and select **Properties**.



Step 4 In the Properties window, right-click File Share Storage > Add File Storage.



Step 5 When mapping completes, the share is added as shown in the screenshot below.



Step 6 Click **OK** and exit VMM. The HyperFlex Share is now mapped and VMs can be created on this share using SCVMM.

Re-enabling Windows Defender

Run the following commands to re-enable Windows Defender.

Install Defender from PowerShell

```
Install-WindowsFeature -Name Windows-Defender
```

(Optional) Install Defender GUI from PowerShell

```
Install-WindowsFeature -Name Windows-Defender-GUI
```




CHAPTER 6

Troubleshooting Information

- [Troubleshooting, on page 73](#)

Troubleshooting

This section contains troubleshooting information for issues seen during Hyper-V deployment.

| Symptom or Scenario | Workaround or Recommendation |
|---|---|
| File Witness Share is not configured. | Create a File Witness Share and configure it as a Witness Share in Failover Cluster Manager (FCM). It is recommended not use the Witness Share created for anything else. |
| Waiting for Storage Controller VM (SCVM) times out. | <ul style="list-style-type: none">• Set the VLAN ID manually and retry, or,• Delete the controller VM and retry. |
| HX Installer fails to join computers to the domain due to incorrect Active Directory credentials to HX Installer. | Restart HX Installer in the "Deploying HX Data Platform Installer and Cluster Configuration" phase in installation, and provide correct credentials. |
| Unreliable per node statistics displayed for a node in the duration when any of controller VMs are down in the cluster. | Use Windows side counters in the time when any of the controller VMs are down. |

| Symptom or Scenario | Workaround or Recommendation |
|--|---|
| <p>The FQDN address for HX Connect may be inaccessible after successful cluster installation.</p> | <p>The default Internet Explorer security setting on Windows 2008 prevents HX Connect accessibility with the FQDN name. As a workaround, try one of the following:</p> <ul style="list-style-type: none"> • Modify the Internet Explorer setting. • Use an IP address. • Use other supported browsers such as Chrome or Firefox. |
| <p>For compute-only nodes, performance charts are unavailable in the HX Connect Dashboard page.</p> | <p>This is a 1 nly nodes.</p> |
| <p>Windows installation failed with the following error: <code>Could not detect system partition.</code> In addition, <code>setupact.log</code> shows that the setup could not detect any available disk as a valid boot device.</p> | <ol style="list-style-type: none"> 1. Switch the boot policy to Embedded Disk (Any). 2. For the Service Profile or Service Profile Template use boot policy that mirrors <code>hx-nodes-m5</code> than <code>compute-nodes-m5</code>. |
| <p>Migration failed due to incompatible processors.</p> | <p>A cluster may not have a combination of different CPU types.</p> |



CHAPTER 7

Appendix

- [Rack Cisco HyperFlex Nodes, on page 75](#)
- [Setting Up the Fabric Interconnects, on page 75](#)
- [How to upload the iso and img file to the installer VM using WinSCP, on page 79](#)
- [DNS Records, on page 81](#)
- [Updating HX Service Account Password, on page 82](#)

Rack Cisco HyperFlex Nodes

For details on the HyperFlex cluster and node limits, see **Cisco HX Data Platform Storage Cluster Specifications** in the latest version of the [Release Notes for Cisco HX Data Platform](#).

For details on the installation of Cisco HyperFlex nodes, refer to respective links from the following table:

| Type of Node To Be Installed | Reference |
|------------------------------|--|
| Converged Nodes | |
| HyperFlex HX220c M5 Nodes | Cisco HyperFlex HX220c M5 Node Installation Guides |
| HyperFlex HX240c M5 Nodes | Cisco HyperFlex HX240c M5 Node Installation Guides |



Important

Compute-only nodes are not supported with Hyper-V in 3.0(1a)

Setting Up the Fabric Interconnects

Configure a redundant pair of fabric interconnects for high availability. Connect the two fabric interconnects directly using Ethernet cables between the L1 and L2 high availability ports. Connect Port L1 on fabric interconnect A to port L1 on fabric interconnect B, and Port L2 on fabric interconnect A to port L2 on fabric interconnect B. This allows both the fabric interconnects to continuously monitor the status of each other.

Verify and obtain the following information before connecting the fabric interconnects.

| Item | Description |
|--|---|
| Verify the physical connections of the fabric interconnects. | <ul style="list-style-type: none"> • Console port for the first fabric interconnect must be physically connected to a computer or console server. • Management Ethernet port (mgmt0) must be connected to an external hub, switch, or router. • L1 ports on both the fabric interconnects must be directly connected to each other. • L2 ports on both the fabric interconnects must be directly connected to each other. |
| Verify console port parameters on the computer terminal. | <ul style="list-style-type: none"> • 9600 baud • 8 data bits • No parity • 1 stop bit |
| Obtain information for initial setup. | Collect the following information for initial setup: <ul style="list-style-type: none"> • System name • Password for admin account • Three static IP addresses • Subnet mask for three static IP addresses • Default gateway IP address • DNS server IP address • Domain name for the system |

Both fabric interconnects must go through the same setup process. Set up the primary fabric interconnect and enable for cluster configuration. When you use the same process to set up the secondary fabric interconnect, it detects the first fabric interconnect as a peer.

Configure the Primary Fabric Interconnect Using GUI

You can either follow the procedure below for configuring the primary fabric interconnect or watch [Cisco UCS Manager Initial Setup part 1](#).



Attention

IPv4 addressing is required for HyperFlex.

Procedure

- Step 1** Power up the fabric interconnect.
You will see the power on self-test messages as the fabric interconnect boots.
- Step 2** If the system obtains a lease, go to step 6, otherwise, continue to the next step.
- Step 3** Connect to the console port.
- Step 4** At the installation method prompt, enter **gui**.
- Step 5** If the system cannot access a DHCP server, you are prompted to enter the following information:
- IPv4 address for the management port on the fabric interconnect.
 - IPv4 subnet mask for the management port on the fabric interconnect.
 - IPv4 address for the default gateway assigned to the fabric interconnect.
- Step 6** Copy the web link from the prompt into a web browser and go to the Cisco UCS Manager GUI launch page.
- Step 7** On the Cisco UCS Manager GUI launch page, select **Express Setup**.
- Step 8** On the **Express Setup** page, select **Initial Setup** and click **Submit**.
- Step 9** In the **Cluster and Fabric Setup** area:
- a) Click the **Enable Clustering** option.
 - b) For the **Fabric Setup** option, select **Fabric A**.
 - c) In the **Cluster IP Address** field, enter the IPv4 address that Cisco UCS Manager will use.
- Step 10** In the **System Setup** area, complete the following fields:

| Field | Description |
|-------------------------------------|---|
| System Name field | The name assigned to the Cisco UCS domain. In a standalone configuration, the system adds "-A" to the system name. In a cluster configuration, the system adds "-A" to the fabric interconnect assigned to fabric A, and "-B" to the fabric interconnect assigned to fabric B. |
| Admin Password field | The password used for the Admin account on the fabric interconnect. Choose a strong password that meets the guidelines for Cisco UCS Manager passwords. This password cannot be blank. |
| Confirm Admin Password field | The password used for the Admin account on the fabric interconnect. |
| Mgmt IP Address field | The static IPv4 address for the management port on the fabric interconnect. |

| Field | Description |
|---|---|
| Mgmt IP Netmask field or Mgmt IP Prefix field | The IPv4 subnet mask prefix for the management port on the fabric interconnect. Note The system prompts for a Mgmt IP Netmask or a Mgmt IP Prefix based on what address type you entered in the Mgmt IP Address field. |
| Default Gateway field | The IPv4 address for the default gateway assigned to the management port on the fabric interconnect. Note The system prompts for a Default Gateway address type based on what type you entered in the Mgmt IP Address field. |
| DNS Server IP field | The IPv4 address for the DNS Server assigned to the fabric interconnect. |
| Domain Name field | The name of the domain in which the fabric interconnect resides. |

- Step 11** Click **Submit**.
A page displays the results of your setup operation.

Configure the Subordinate Fabric Interconnect Using GUI

You can either follow the procedure below for configuring the subordinate fabric interconnect or watch [Cisco UCS Manager Initial Setup part 2](#).

Procedure

- Step 1** Power up the fabric interconnect.
You will see the power-up self-test message as the fabric interconnect boots.
- Step 2** If the system obtains a lease, go to step 6, otherwise, continue to the next step.
- Step 3** Connect to the console port.
- Step 4** At the installation method prompt, enter **gui**.
- Step 5** If the system cannot access a DHCP server, you are prompted to enter the following information:
- IPv4 address for the management port on the fabric interconnect
 - IPv4 subnet mask for the management port on the fabric interconnect
 - IPv4 address for the default gateway assigned to the fabric interconnect
- Step 6** Copy the web link from the prompt into a web browser and go to the Cisco UCS Manager GUI launch page.
- Step 7** On the Cisco UCS Manager GUI launch page, select **Express Setup**.

- Step 8** On the **Express Setup** page, select **Initial Setup** and click **Submit**.
The fabric interconnect should detect the configuration information for the first fabric interconnect.
- Step 9** In the **Cluster and Fabric Setup** Area:
a) Select the **Enable Clustering** option.
b) For the **Fabric Setup** option, make sure **Fabric B** is selected.
- Step 10** In the **System Setup** Area, enter the password for the Admin account into the **Admin Password of Master** field.
The **Manager Initial Setup** Area is displayed.
- Step 11** In the **Manager Initial Setup** Area, complete the following:
- | Field | Description |
|---|---|
| Peer FI is IPv4 Cluster enabled. Please Provide Local Fabric Interconnect Mgmt0 IPv4 Address field | Enter an IPv4 address for the Mgmt0 interface on the local fabric interconnect. |
- Step 12** Click **Submit**.
A page displays the results of your setup operation.

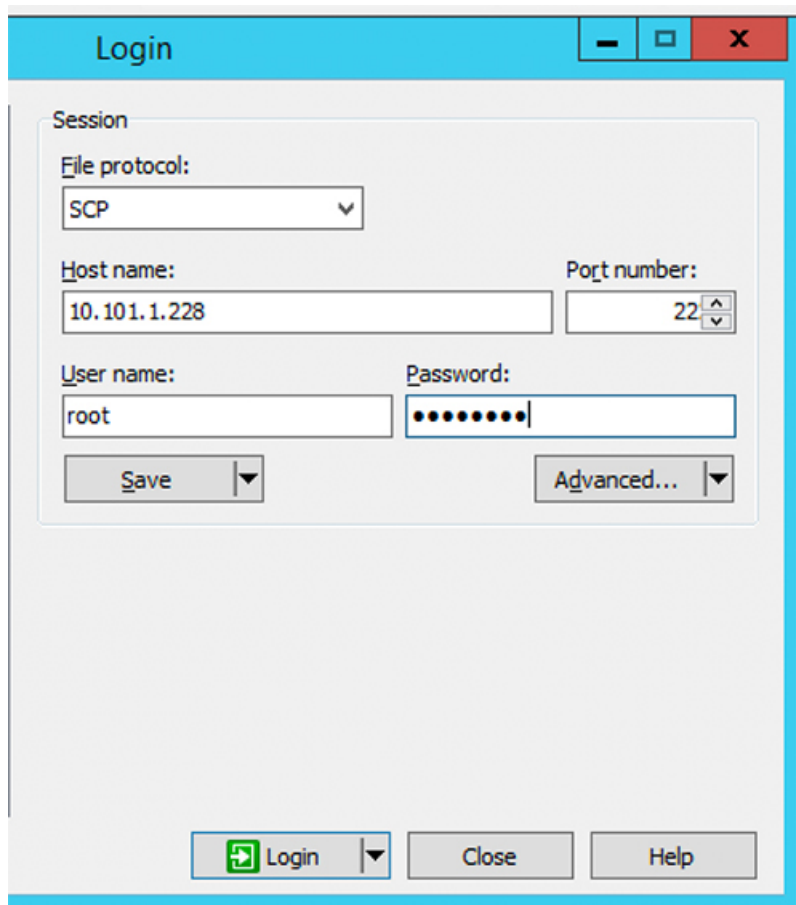
How to upload the iso and img file to the installer VM using WinSCP

You may choose to use the Installer VM as host for the ISO and IMG files to install Hyper-V. To accomplish that you need to upload the Windows ISO and the Cisco HyperFlex driver image to the installer.

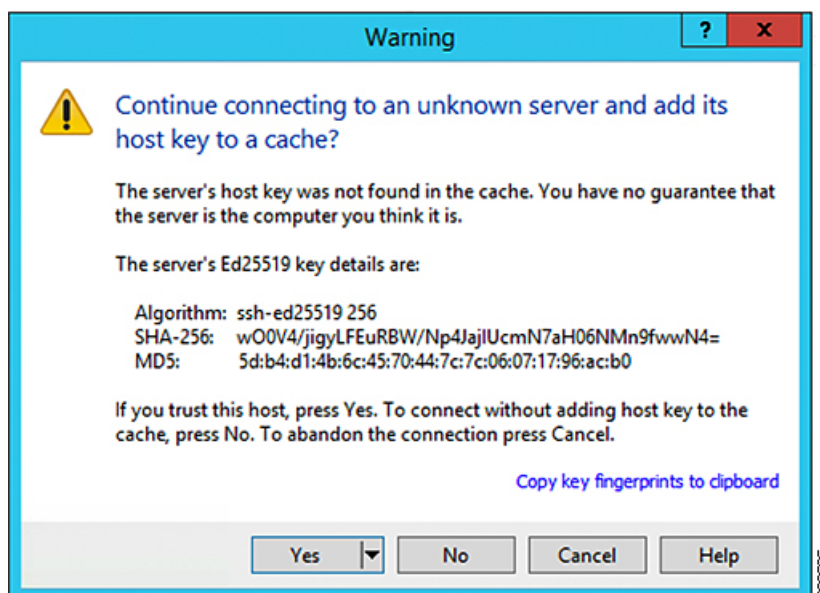
For the purpose of this guide we will use WinSCP, you can use whatever SCP client you have available.

Procedure

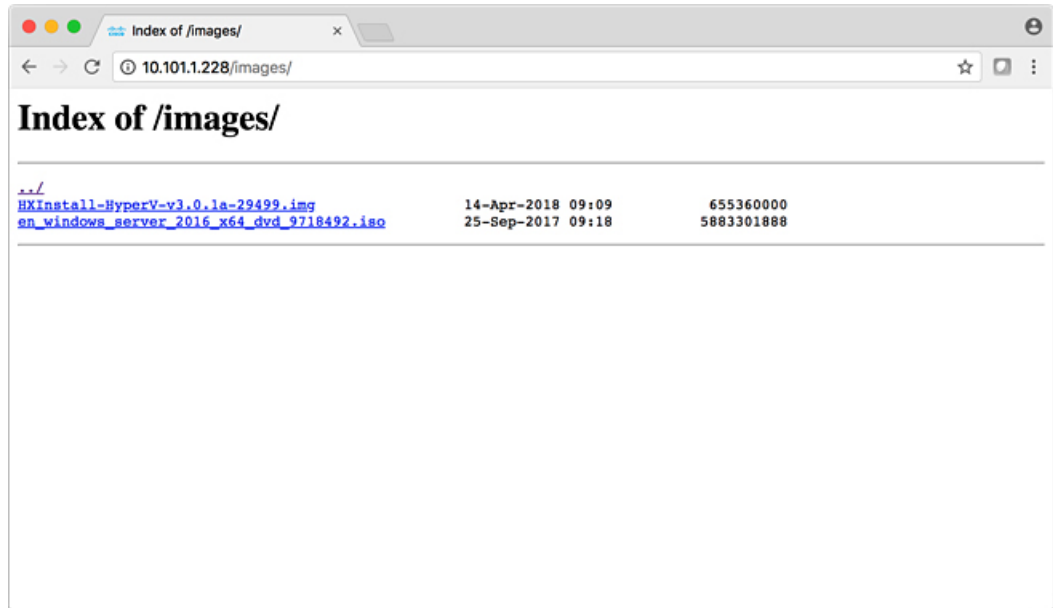
- Step 1** Download a SCP client for Windows. It could be WinSCP (<https://winscp.net/eng/download.php>) and install it on your workstation.
- Step 2** Connect to your installer VM from WinSCP. Username **root** and password **Cisco123**
- Important** Systems ship with a default password of Cisco123 that must be changed during installation. You cannot continue installation unless you specify a new user supplied password.



Step 3 Accept the key and add to the cache.



- Step 4** Once connected browse to the folder `/var/www/localhost/images/` on the installer. Browse to where to local files are located on your machine.
- Step 5** Transfer the files. Filenames can be copied if you access the URL in a browser: `http://<controller_IP>/images/`



DNS Records

Refer to the list below for the DNS records that must be added to your environment.

| |
|---|
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |

| |
|--|
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "-CNTL" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "-CNTL" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "-CNTL" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |
| Add-DnsServerResourceRecordA -Name "-CNTL" -ZoneName "Ciscolab.dk" -AllowUpdateAny -IPv4Address "" -TimeToLive 01:00:00 -CreatePtr -computername |

Updating HX Service Account Password

A new password must be updated within an HX Cluster if the password expired or was changed voluntarily. Perform the following step to update the Cisco HX Service Account Password.



Note The access to VMs and datastores will still continue to work without the new password. However, the cluster will experience some issues with the Alert, Systems Status, Support Bundle and Datastore Access reporting.

Before you begin

Ensure that the Cisco HX Service Account User Name is in the following format:

```
username@domain.com
```

Procedure

Run the `resethypervcred -u` command from one of the Storage Controller node within the cluster.

Example:

The following is an example of the command with sample output:

```
root@cvmhvl1:~# resethypervcred -u
Enter service admin name:administrator@domain.com
Enter service admin passwd:
Enter local admin name:administrator
Enter local admin passwd:
Hyperv creds updated successfully
```

Login to each controller vm as the root user and run `restart hxHyperVSvcMgr`.

After you have completed the reset and service restarts, then login to **HX Connect** as the HX Service Account User to verify your login works and HX Connect is displaying the cluster information.
