



High Availability Configuration Guide, Cisco IOS XE Release 3S

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

© 2011 Cisco Systems, Inc. All rights reserved.



CONTENTS

Configuring Stateful Switchover 1

Finding Feature Information 1

Prerequisites for Stateful Switchover 1

General Prerequisites 2

SNMP for Stateful Switchover Prerequisites 2

Restrictions for Stateful Switchover 2

General Restrictions for SSO 2

Configuration Mode Restrictions 3

Switchover Process Restrictions 3

ATM Restrictions 3

Cisco IOS XE Release 2.2 Restrictions 3

Cisco ASR 1000 Series Aggregation Services Routers Restrictions 4

SNMP for Stateful Switchover Restrictions 4

Information About Stateful Switchover 4

SSO Overview 4

Redundancy Modes 6

Route Processor Redundancy Mode 6

Route Processor Redundancy Plus 6

Stateful Switchover Mode 7

Route Processor Synchronization 7

Bulk Synchronization During Initialization 7

Incremental Synchronization 7

Switchover Operation 8

Switchover Conditions 8

Switchover Time 9

Online Removal of the Active RP 9

Core Dump Operation 9

SSO-Aware Protocols and Applications 10

Line Protocols 10

ATM Stateful Switchover	10
Frame Relay Stateful Switchover	11
PPP and Multilink PPP Stateful Switchover	12
HDLC Stateful Switchover	13
Quality of Service	13
IPv6 Support for Stateful Switchover	13
Line Card Drivers	13
Routing Protocols and Nonstop Forwarding	14
Network Management	14
Enhanced SNMP Support for High Availability	14
SNMP for Stateful Switchover Overview	15
Network Management for SSO	15
Uninterrupted Service Using SSO	15
Communication with the NMS	15
Counters and Statistics	15
Switchover Notification	16
Traps	16
SSO MIB Support	16
CISCO-RF-MIB Modifications for SSO Support	17
New cRFHistorySwitchOverTable Table in CISCO-RF-MIB for SSO Support	17
New Objects in CISCO-RF-MIB for SSO Support	17
How to Configure Stateful Switchover	18
Copying an Image onto an RP	18
Setting the Configuration Register and Boot Variable	19
Configuring SSO	22
Configuring Frame Relay SSO for LMI Sequence Numbers Synchronization	23
Verifying SSO Configuration	24
Troubleshooting Stateful Switchover	25
Troubleshooting SSO	25
Troubleshooting SNMP for Stateful Switchover	28
Configuration Examples for Stateful Switchover	29
Example SSO on the Cisco ASR 1000 Series Router	29
Example SSO Protocols and Applications Registered on the Cisco ASR Series Router	30
Additional References	31
Feature Information for Stateful Switchover	33

Configuring Nonstop Forwarding	37
Finding Feature Information	37
Prerequisites for Nonstop Forwarding	37
Restrictions for Nonstop Forwarding	38
General Restrictions	38
BGP NSF Restrictions	38
EIGRP NSF Restrictions	38
OSPF NSF Restrictions	39
Information About Nonstop Forwarding	39
Nonstop Forwarding	39
Cisco NSF Routing and Forwarding	40
Cisco Express Forwarding and NSF	40
BGP NSF Operations	41
EIGRP NSF Operations	41
IPv6 support for NSF Operations	42
Nonstop Forwarding and Graceful Restart for MP-BGP IPv6 Address Family	42
Nonstop Forwarding for IPv6 RIP	43
Nonstop Forwarding for Static Routes	43
IS-IS NSF Operations	43
IETF IS-IS Configuration	43
Cisco IS-IS Configuration	44
OSPF NSF Operations	44
How to Configure Nonstop Forwarding	44
Configuring and Verifying BGP NSF	45
Configuring and Verifying EIGRP NSF	46
Configuring OSPF NSF	48
Configuring Cisco NSF for OSPF	48
Configuring IETF NSF for OSPF	49
Configuring and Verifying IS-IS NSF	51
Troubleshooting Nonstop Forwarding	53
Configuration Examples for Nonstop Forwarding	56
Example NSF-Capable CEF	56
Example BGP NSF	57
Example EIGRP NSF	57
Example OSPF and Cisco NSF	58

Example OSPF and IETF NSF	58
Example IS-ISNSF	58
Additional References	59
Feature Information for Configuring Nonstop Forwarding	61
Performing an In Service Software Upgrade	65
Finding Feature Information	65
Information About Performing an ISSU	65
ISSU Process Overview	65
ISSU and the Cisco ASR 1000 Series Router	66
How to Perform an ISSU	66
Configuration Examples for Performing an ISSU	66
Example Verifying Redundancy Mode Before Beginning the ISSU Process	67
Example Verifying the ISSU State	67
Additional References	68
Feature Information for Performing an XE ISSU	69
AAA High Availability Support for Local PPPoX Sessions	73
Finding Feature Information	73
Restrictions for AAA High Availability Support for Local PPPoX Sessions	73
Information About AAA High Availability Support for Local PPPoX Sessions	74
AAA HA Enhancement	74
HA and Authentication	75
HA and Authorization	75
HA and Accounting	75
System Accounting	75
Periodic Accounting	75
How to Configure AAA High Availability Support for Local PPPoX Sessions	76
Configuring AAA High Availability Support for Local PPPoX Sessions	76
Troubleshooting an AAA High Availability Configuration	76
Additional References	76
Feature Information for AAA High Availability Support for Local PPPoX Sessions	78



Configuring Stateful Switchover

The Stateful Switchover (SSO) feature works with Nonstop Forwarding (NSF) in Cisco software to minimize the amount of time a network is unavailable to its users following a switchover. The primary objective of SSO is to improve the availability of networks constructed with Cisco routers. SSO performs the following functions:

- Maintains stateful protocol and application information to retain user session information during a switchover.
- Enables line cards to continue to forward network traffic with no loss of sessions, providing improved network availability.
- Provides a faster switchover relative to high system availability.
- [Finding Feature Information, page 1](#)
- [Prerequisites for Stateful Switchover, page 1](#)
- [Restrictions for Stateful Switchover, page 2](#)
- [Information About Stateful Switchover, page 4](#)
- [How to Configure Stateful Switchover, page 18](#)
- [Configuration Examples for Stateful Switchover, page 29](#)
- [Additional References, page 31](#)
- [Feature Information for Stateful Switchover, page 33](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the Feature Information Table at the end of this document.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Prerequisites for Stateful Switchover

- [General Prerequisites, page 2](#)
- [SNMP for Stateful Switchover Prerequisites, page 2](#)

General Prerequisites

- For hardware-redundant platforms, two Route Processors (RPs) must be installed in the chassis, each running the same version or a compatible version of the Cisco software.
- Before copying a file to flash memory, be sure that ample space is available in flash memory. Compare the size of the file you are copying to the amount of available flash memory shown. If the space available is less than the space required by the file you will copy, the copy process will not continue and an error message similar to the following will be displayed:

```
%Error copying tftp://image@server/tftpboot/filelocation/imagenam (Not enough space on device).
```

- Distributed Cisco Express Forwarding must be enabled on any networking device configured to run SSO.
- For Nonstop Forwarding (NSF) support, neighbor routers must be running NSF-enabled images, though SSO need not be configured on the neighbor device.

SNMP for Stateful Switchover Prerequisites

- The router must be in SSO mode.
- SNMP must be configured. See the Configuring SNMP Support module of *Cisco IOS XE Network Management Configuration Guide* for configuration information. There are no configuration tasks for SNMP for SSO.

Restrictions for Stateful Switchover

- [General Restrictions for SSO, page 2](#)
- [Configuration Mode Restrictions, page 3](#)
- [Switchover Process Restrictions, page 3](#)
- [ATM Restrictions, page 3](#)
- [Cisco IOS XE Release 2.2 Restrictions, page 3](#)
- [Cisco ASR 1000 Series Aggregation Services Routers Restrictions, page 4](#)
- [SNMP for Stateful Switchover Restrictions, page 4](#)

General Restrictions for SSO

- Both RPs must run the same Cisco software image. If the RPs are operating different Cisco software images, the system reverts to RPR mode even if SSO is configured.
- Configuration changes made through SNMP may not be automatically configured on the standby RP after a switchover occurs.
- Load sharing between dual processors is not supported.
- The Hot Standby Routing Protocol (HSRP) is not supported with Cisco Nonstop Forwarding with Stateful Switchover. Do not use HSRP with Cisco Nonstop Forwarding with Stateful Switchover.

- Enhanced Object Tracking (EOT) is not stateful switchover-aware and cannot be used with HSRP, Virtual Router Redundancy Protocol (VRRP), or Gateway Load Balancing Protocol (GLBP) in SSO mode.
- Multicast is not SSO-aware and restarts after switchover; therefore, multicast tables and data structures are cleared upon switchover.

Configuration Mode Restrictions

- The configuration registers on both RPs must be set the same for the networking device to behave the same when either RP is rebooted.
- During the startup (bulk) synchronization, configuration changes are not allowed. Before making any configuration changes, wait for a message similar to the following:

```
Dec 3 04:05:55.350: %HA_CONFIG_SYNC-6-BULK_CFGSYNC_SUCCEEDED: Bulk Sync succeeded
Dec 3 04:05:55.418: %RF-5-RF_TERMINAL_STATE: Terminal state reached for (SSO)
```

Switchover Process Restrictions

- If the router is configured for SSO mode, and the active RP fails before the standby is ready to switch over, the router will recover through a full system reset.

ATM Restrictions

- Label-controlled ATM (LC-ATM) functionality does not co-exist with SSO in this release.
- The ATM line protocol does not support stateful switchover capability for the following features in this release:
 - SVCs
 - Switched virtual paths (SVPs)
 - Tagged virtual circuits (TVCs)
 - Point-to-multipoint SVC
 - Integrated Local Management Interface (ILMI)
 - Signaling and Service Specific Connection Oriented Protocol (SSCOP)
 - ATM Connection Manager, permanent virtual circuit (PVC) discovery, ATM applications
 - Backward or version compatibility
 - Statistics and accounting
 - Zero ATM cell loss

Cisco IOS XE Release 2.2 Restrictions

- SSO is not supported for IP sessions or traffic class sessions.
- SSO is not supported for any features on IP sessions or traffic class sessions.
- SSO is not supported for the following features for PPP sessions: PBHK; L4RD; and Traffic class.
- IP sessions are only present on the active router and are not checkpointed to the standby router. Therefore, upon switchover, sessions have to be reestablished and the subscriber must reselect services.

Cisco ASR 1000 Series Aggregation Services Routers Restrictions

- Only RPR and SSO are supported on Cisco ASR 1000 Aggregation Services routers.
- RPR and SSO can be used on Cisco ASR 1000 Aggregation Services routers to enable a second Cisco software process on a single RP. This configuration option is only available on Cisco ASR 1002 and Cisco ASR 1004 routers. On all other Cisco ASR 1000 Aggregation Services routers, the second Cisco software process can run on the standby RP only.
- A second Cisco software process can only be enabled using RPR or SSO if the RP is using 4 GB of DRAM. The **show version** command output shows the amount of DRAM configured on the router.
- Enabling software redundancy on the Cisco ASR 1001, 1002, and 1004 routers can reduce the Cisco IOS memory by more than half and adversely affect control plane scalability. We recommend that you use hardware redundant platforms, such as the Cisco ASR 1006 or 1013 routers, in networks where both scalability and high availability are critical.

SNMP for Stateful Switchover Restrictions

- Statistics and counter values will not be synchronized from the active to the standby RP.
- Only the MIBs listed in the [SSO MIB Support, page 16](#) are synchronized between the active and the standby RPs.
- SNMP requests can fail during the switchover process, that is, while the standby RP is taking over as the active RP. Data in the unsynchronized MIBs may be out of synchronization, and the information in these MIBs can be lost on a switchover.
- Synchronization of SNMP data between RPs is available only when the networking device is operating in SSO mode.

Information About Stateful Switchover

- [SSO Overview, page 4](#)
- [Redundancy Modes, page 6](#)
- [Route Processor Synchronization, page 7](#)
- [Switchover Operation, page 8](#)
- [SSO-Aware Protocols and Applications, page 10](#)
- [Enhanced SNMP Support for High Availability, page 14](#)

SSO Overview

SSO provides protection for network edge devices with dual RPs that represent a single point of failure in the network design, and where an outage might result in loss of service for customers.

In Cisco networking devices that support dual RPs, SSO takes advantage of RP redundancy to increase network availability. The feature establishes one of the RPs as the active processor while the other RP is designated as the standby processor, and then synchronizing critical state information between them. Following an initial synchronization between the two processors, SSO dynamically maintains RP state information between them.

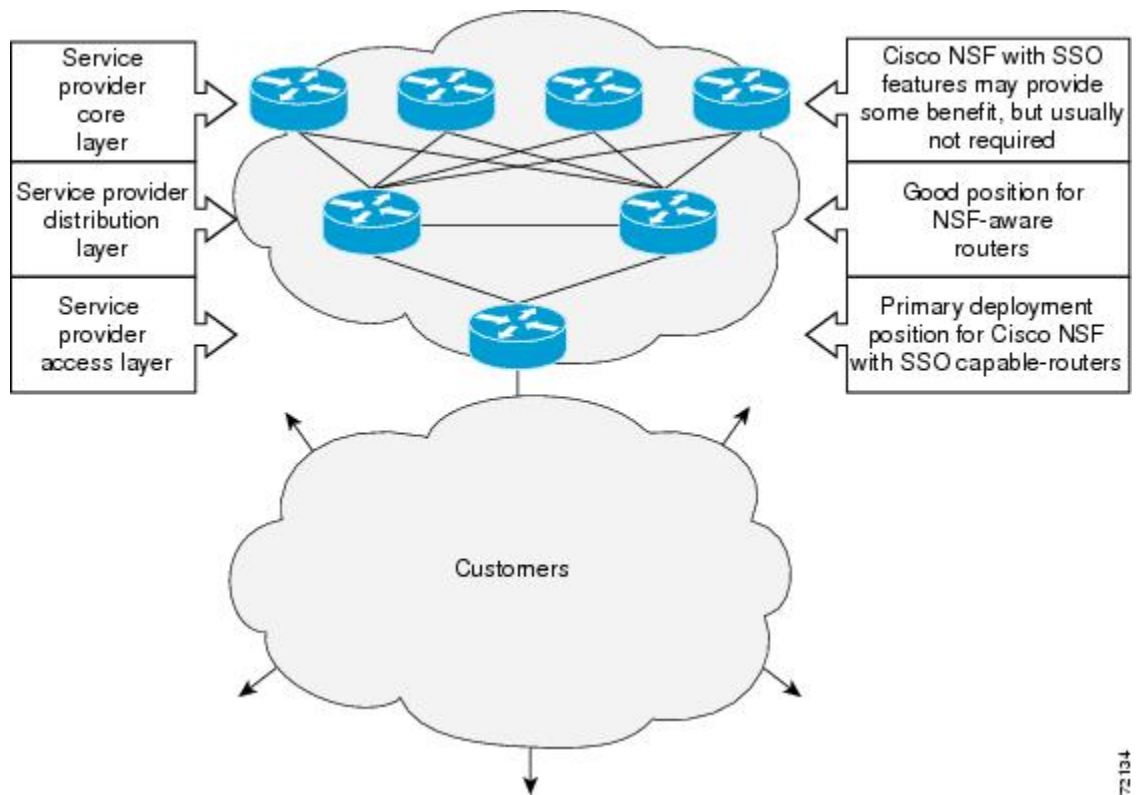
On Cisco ASR 1000 series routers, SSO can also be used to enable a second Cisco software process on the same RP. This second Cisco IOS process acts as a standby process for the active Cisco software process, and also allows certain subpackages to be upgraded without experiencing any router downtime.

A switchover from the active to the standby processor occurs when the active RP fails, is removed from the networking device, or is manually taken down for maintenance.

SSO is used with the Cisco Nonstop Forwarding (NSF) feature. Cisco NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored following a switchover. With Cisco NSF, peer networking devices do not experience routing flaps, thereby reducing loss of service outages for customers.

The figure below illustrates how SSO is typically deployed in service provider networks. In this example, Cisco NSF with SSO is primarily at the access layer (edge) of the service provider network. A fault at this point could result in loss of service for enterprise customers requiring access to the service provider network.

Figure 1 Cisco NSF with SSO Network Deployment: Service Provider Networks

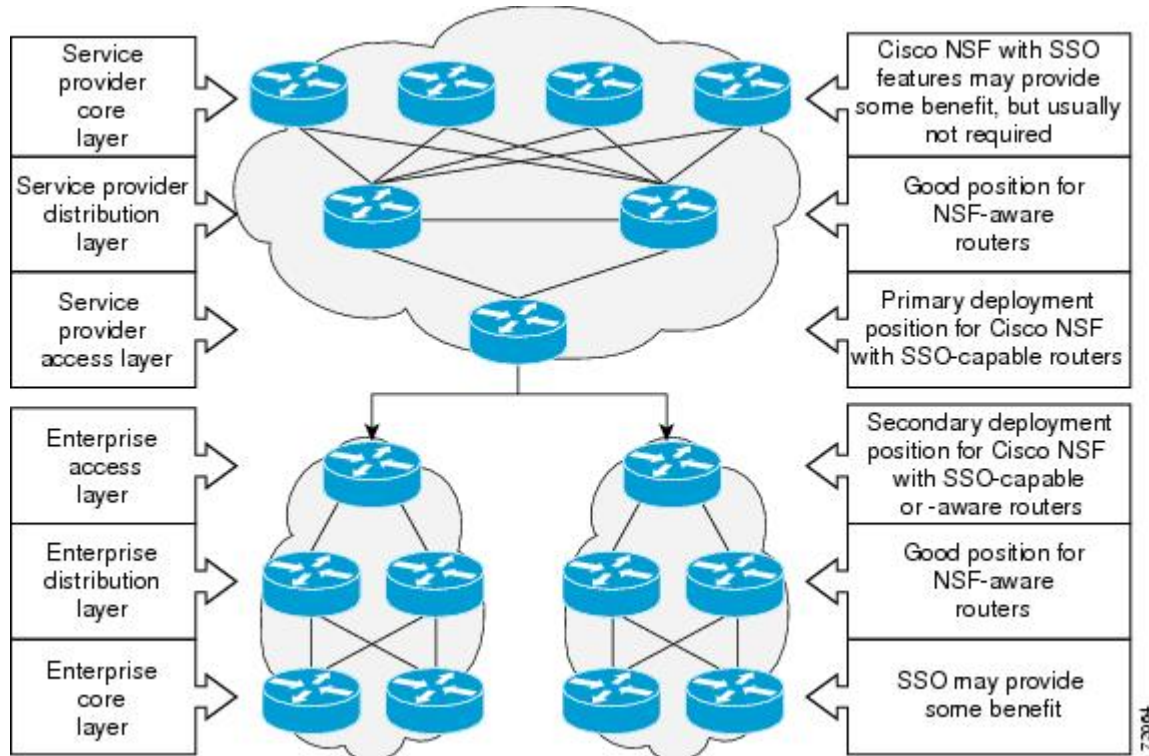


For Cisco NSF protocols that require neighboring devices to participate in Cisco NSF, Cisco NSF-aware software images must be installed on those neighboring distribution layer devices. Additional network availability benefits might be achieved by applying Cisco NSF and SSO features at the core layer of your network; however, consult your network design engineers to evaluate your specific site requirements.

Additional levels of availability may be gained by deploying Cisco NSF with SSO at other points in the network where a single point of failure exists. The figure below illustrates an optional deployment strategy that applies Cisco NSF with SSO at the enterprise network access layer. In this example, each access point in the enterprise network represents another single point of failure in the network design. In the event of a

switchover or a planned software upgrade, enterprise customer sessions would continue uninterrupted through the network.

Figure 2 Cisco NSF with SSO Network Deployment: Enterprise Networks



Redundancy Modes

- [Route Processor Redundancy Mode, page 6](#)
- [Route Processor Redundancy Plus, page 6](#)
- [Stateful Switchover Mode, page 7](#)

Route Processor Redundancy Mode

Router Processor Redundancy (RPR) allows Cisco software to be booted on the standby processor prior to switchover (a cold boot). In RPR, the standby RP loads a Cisco software image at boot time and initializes itself in standby mode; however, although the startup configuration is synchronized to the standby RP, system changes are not. In the event of a fatal error on the active RP, the system switches to the standby processor, which reinitializes itself as the active processor, reads and parses the startup configuration, reloads all of the line cards, and restarts the system.

Route Processor Redundancy Plus

In RPR+ mode, the standby RP is fully initialized. For RPR+ both the active RP and the standby RP must be running the same software image. The active RP dynamically synchronizes startup and the running

configuration changes to the standby RP, meaning that the standby RP need not be reloaded and reinitialized (a hot boot).

Stateful Switchover Mode

SSO mode provides all the functionality of RPR+ in that Cisco software is fully initialized on the standby RP. In addition, SSO supports synchronization of line card, protocol, and application state information between RPs for supported features and protocols (a hot standby).

Route Processor Synchronization

In networking devices running SSO, both RPs must be running the same configuration so that the standby RP is always ready to assume control if the active RP fails.

To achieve the benefits of SSO, synchronize the configuration information from the active RP to the standby RP at startup and whenever changes to the active RP configuration occur. This synchronization occurs in two separate phases:

- While the standby RP is booting, the configuration information is synchronized in bulk from the active RP to the standby RP.
- When configuration or state changes occur, an incremental synchronization is conducted from the active RP to the standby RP.
- [Bulk Synchronization During Initialization, page 7](#)
- [Incremental Synchronization, page 7](#)

Bulk Synchronization During Initialization

When a system with SSO is initialized, the active RP performs a chassis discovery (discovery of the number and type of line cards and fabric cards, if available, in the system) and parses the startup configuration file.

The active RP then synchronizes this data to the standby RP and instructs the standby RP to complete its initialization. This method ensures that both RPs contain the same configuration information.

Even though the standby RP is fully initialized, it interacts only with the active RP to receive incremental changes to the configuration files as they occur. Executing CLI commands on the standby RP is not supported.

During system startup, the startup configuration file is copied from the active RP to the standby RP. Any existing startup configuration file on the standby RP is overwritten. The startup configuration is a text file stored in the NVRAM of the RP. It is synchronized whenever you perform the following operations:

- The command **copy system:running-config nvram:startup-config** is used.
- The command **copy running-config startup-config** is used.
- The command **write memory** is used.
- The command **copy filename nvram:startup-config** is used.
- SNMP SET of MIB variable ccCopyEntry in CISCO_CONFIG_COPY MIB is used.
- System configuration is saved using the **reload** command.
- System configuration is saved following entry of a forced switchover command.

Incremental Synchronization

After both RPs are fully initialized, any further changes to the running configuration or active RP states are synchronized to the standby RP as they occur. Active RP states are updated as a result of processing protocol information, external events (such as the interface becoming up or down), or user configuration commands (using Cisco IOS commands or Simple Network Management Protocol [SNMP]) or other internal events.

Changes to the running configuration are synchronized from the active RP to the standby RP. In effect, the command is run on both the active and the standby RP.

Configuration changes caused by an SNMP set operation are synchronized on a case-by-case basis. Only two SNMP configuration set operations are supported:

- **shut** and **no-shut** (of an interface)
- **link up/down trap** *enable/disable*

Routing and forwarding information is synchronized to the standby RP:

- State changes for SSO-aware protocols (ATM, Frame Relay, PPP, High-Level Data Link Control [HDLC]) or applications (SNMP) are synchronized to the standby RP.
- Cisco Express Forwarding (CEF) updates to the Forwarding Information Base (FIB) are synchronized to the standby RP.

Chassis state changes are synchronized to the standby RP. Changes to the chassis state due to line card insertion or removal are synchronized to the standby RP.

Changes to the line card states are synchronized to the standby RP. Line card state information is initially obtained during bulk synchronization of the standby RP. Following bulk synchronization, line card events, such as whether the interface is up or down, received at the active processor are synchronized to the standby RP.

The various counters and statistics maintained in the active RP are not synchronized because they may change often and because the degree of synchronization they require is substantial. The volume of information associated with statistics makes synchronizing them impractical.

Not synchronizing counters and statistics between RPs may create problems for external network management systems that monitor this information.

Switchover Operation

- [Switchover Conditions](#), page 8
- [Switchover Time](#), page 9
- [Online Removal of the Active RP](#), page 9
- [Core Dump Operation](#), page 9

Switchover Conditions

An automatic or manual switchover may occur under the following conditions:

- A fault condition that causes the active RP to crash or reboot--automatic switchover
- The active RP is declared dead (not responding)--automatic switchover
- The command is invoked--manual switchover

The user can force the switchover from the active RP to the standby RP by using a CLI command. This manual procedure allows for a graceful or controlled shutdown of the active RP and switchover to the standby RP. This graceful shutdown allows critical cleanup to occur.

**Note**

This procedure should not be confused with the graceful shutdown procedure for routing protocols in core routers--they are separate mechanisms.

**Caution**

The SSO feature introduces a number of new command and command changes, including commands to manually cause a switchover. The **reload** command does not cause a switchover. The **reload** command causes a full reload of the box, removing all table entries, resetting all line cards, and interrupting nonstop forwarding.

Switchover Time

Switchover time is only a few seconds on the Cisco ASR 1000 Series Router. Packets that are switched or routed by the Cisco QuantumFlow Processor (QFP) on the switching fabric card are not impacted by the RP switchover. However, if packets are punted to the RP for further processing, switching and routing will be impacted. The length of time can be due to a number of factors including the time needed for the previously active processor to obtain crash information, load code and microcode, and synchronize configurations between processors and line protocols and Cisco NSF-supported protocols.

The Cisco ASR 1000 Series Router has separate RPs and Forwarding Processor (FP). All transit packets are handles by the FP. Therefore, no transit packet loss occurs during RP switchover (dual RPs) or during IOSD process switchover (single RP).

Online Removal of the Active RP

For Cisco ASR 1000 Series Routers that are configured to use SSO, online removal of the active RP automatically forces a stateful switchover to the standby RP.

Core Dump Operation

In networking devices that support SSO, the newly active primary processor runs the core dump operation after the switchover has taken place. Not having to wait for dump operations effectively decreases the switchover time between processors.

Following the switchover, the newly active RP will wait for a period of time for the core dump to complete before attempting to reload the formerly active RP. The time period is configurable. For example, on some platforms an hour or more may be required for the formerly active RP to perform a coredump, and it might not be site policy to wait that much time before resetting and reloading the formerly active RP. In the event that the core dump does not complete within the time period provided, the standby is reset and reloaded regardless of whether it is still performing a core dump.

The core dump process adds the slot number to the core dump file to identify which processor generated the file content.

**Note**

Core dumps are generally useful only to your technical support representative. The core dump file, which is a very large binary file, must be transferred using the TFTP, FTP, or remote copy protocol (rcp) server and subsequently interpreted by a Cisco Technical Assistance Center (TAC) representative that has access to source code and detailed memory maps.

SSO-Aware Protocols and Applications

SSO-supported line protocols and applications must be SSO-aware. A feature or protocol is SSO-aware if it maintains, either partially or completely, undisturbed operation through an RP switchover. State information for SSO-aware protocols and applications is synchronized from active to standby to achieve stateful switchover for those protocols and applications.

The dynamically created state of SSO-unaware protocols and applications is lost on switchover and must be reinitialized and restarted on switchover.

SSO-aware applications are either platform-independent, such as in the case of line protocols or platform-dependent (such as line card drivers). Enhancements to the routing protocols (Cisco Express Forwarding, Open Shortest Path First, and Border Gateway Protocol [BGP]) have been made in the SSO feature to prevent loss of peer adjacency through a switchover; these enhancements are platform-independent.

- [Line Protocols, page 10](#)
- [Quality of Service, page 13](#)
- [IPv6 Support for Stateful Switchover, page 13](#)
- [Line Card Drivers, page 13](#)
- [Routing Protocols and Nonstop Forwarding, page 14](#)
- [Network Management, page 14](#)

Line Protocols

SSO-aware line protocols synchronize session state information between the active and standby RPs to keep session information current for a particular interface. In the event of a switchover, session information need not be renegotiated with the peer. During a switchover, SSO-aware protocols also check the line card state to learn if it matches the session state information. SSO-aware protocols use the line card interface to exchange messages with network peers in an effort to maintain network connectivity.

- [ATM Stateful Switchover, page 10](#)
- [Frame Relay Stateful Switchover, page 11](#)
- [PPP and Multilink PPP Stateful Switchover, page 12](#)
- [HDLC Stateful Switchover, page 13](#)

ATM Stateful Switchover

With stateful switchover, ATM dynamic state information is synchronized between the active RP and standby RP. Thus when the active RP fails, the standby RP can take over without spending excessive time relearning the dynamic state information, and forwarding devices can continue to forward packets with only a few seconds of interruption (less on some platforms).

**Note**

ATM SSO is not configurable and runs by default on networking devices configured with ATM and Redundancy Mode SSO.

Permanent Virtual Circuits

For ATM to support forwarding during and after switchover, ATM permanent virtual circuits (PVCs) must remain up not only within the networking device, but also within the ATM network.

In an ATM network, all traffic to or from an ATM interface is prefaced with a virtual path identifier (VPI) and virtual channel identifier (VCI). A VPI-VCI pair is considered a single virtual circuit. Each virtual circuit is a private connection to another node on the ATM network. In ATM SSO, the VPI-VCI pair is associated with a virtual circuit descriptor (VCD). ATM SSO uses VCD information in synchronizing VPI-VCI information to the standby RP.

Each virtual circuit is treated as a point-to-point or point-to-multipoint mechanism to another networking device or host and can support bidirectional traffic. On point-to-point subinterfaces, or when static mappings are configured, Inverse Address Resolution Protocol (ARP) need not run. In cases where dynamic address mapping is used, an Inverse ARP protocol exchange determines the protocol address to VPI-VCI mapping for the PVC. This process occurs as soon as the PVC on a multipoint subinterface makes the transition to active. If that process fails for some reason, the remote networking device may drop the Inverse ARP request if it has not yet seen the PVC transition to active. Inverse ARP runs every 60 seconds to relearn the dynamic address mapping information for the active RP.

ATM OAM Managed PVC or SVC Timeout

Operation, Administration, and Maintenance (OAM) F5 loopback cells must be echoed back on receipt by the remote host, thus demonstrating connectivity on the PVC between the router and the remote host. With ATM SSO, OAM loopback cells received on an interface must be echoed within 15 seconds before a PVC or switched virtual circuit (SVC) is declared down. By default, the OAM timeout is set to 10 seconds, followed by at most five retries sent at 1-second intervals. In the worst case, a switchover will begin just before expiration of the 10-second period, meaning that the PVC will go down within 5 seconds on the remote networking device if switchover has not completed within 5 seconds.

**Note**

Timers at remote ATM networking devices may be configurable, depending on the remote device owner.

Frame Relay Stateful Switchover

With stateful switchover, Frame Relay dynamic state information is synchronized between the active RP and standby RP. Thus when the active RP fails, the standby RP can take over without spending excessive time relearning the dynamic state information, and forwarding devices can continue to forward packets with only a few seconds of interruption (less on some platforms).

Permanent Virtual Circuits

For Frame Relay to support forwarding during and after switchover, Frame Relay PVCs must remain up not only within the networking device, but also within the Frame Relay network.

In many cases the networking devices are connected to a switch, rather than back-to-back to another networking device, and that switch is not running Cisco software. The virtual circuit state is dependent on line state. PVCs are down when the line protocol is down. PVCs are up when the line protocol is up and the PVC status reported by the adjacent switch is active.

On point-to-point subinterfaces, or when static mappings are configured, Inverse ARP need not run. In cases where dynamic address mapping is used, an Inverse ARP protocol exchange determines the protocol address to data-link connection identifier (DLCI) mapping for the PVC. This exchange occurs as soon as the multipoint PVC makes the transition to active. If the exchange fails for some reason, for example, the remote networking device may drop the Inverse ARP request if it has not yet seen the PVC transition to active--any outstanding requests are run off a timer, with a default of 60 seconds.

Keepalive Messages

A crucial factor in maintaining PVCs is the delivery of Local Management Interface (LMI) protocol messages (keepalives) during switchover. This keepalive mechanism provides an exchange of information between the network server and the switch to verify that data is flowing.

If a number of consecutive LMI keepalives messages are lost or in error, the adjacent Frame Relay device declares the line protocol down and all PVCs on that interface are declared down within the Frame Relay network and reported as such to the remote networking device. The speed with which a switchover occurs is crucial to avoid the loss of keepalive messages.

The line protocol state depends on the Frame Relay keepalive configuration. With keepalives disabled, the line protocol is always up as long as the hardware interface is up. With keepalives enabled, LMI protocol messages are exchanged between the networking device and the adjacent Frame Relay switch. The line protocol is declared up after a number of consecutive successful LMI message exchanges.

The line protocol must be up according to both the networking device and the switch. The default number of exchanges to bring up the line protocol is implementation-dependent: Three is suggested by the standards; four is used on a Cisco Frame Relay switch, taking 40 seconds at the default interval of 10 seconds; and two is used on a Cisco networking device acting as a switch or when connected back-to-back. This default number could be extended if the LMI “autosense” feature is being used while the LMI type expected on the switch is determined. The number of exchanges is configurable, although the switch and router may not have the same owner.

The default number of lost messages or errors needed to bring down the line is three (two on a Cisco IOS XE router). By default, if a loss of two messages is detected in 15 to 30 seconds, then a sequence number or LMI type error in the first message from the newly active RP takes the line down.

If a line goes down, consecutive successful LMI protocol exchanges (default of four over 40 seconds on a Cisco Frame Relay switch; default of two over 20 seconds on a Cisco device) will bring the line back up again.

PPP and Multilink PPP Stateful Switchover

With stateful switchover, specific PPP state information is synchronized between the active RP and standby RP. Thus when the active RP fails, the standby RP can take over without spending excessive time renegotiating the setup of a given link. As long as the physical link remains up, forwarding devices can continue to forward packets with only a few seconds of interruption (less on some platforms). Single-link PPP and Multilink PPP (MLP) sessions are maintained during RP switchover for IP connections only.

PPP and MLP support many Layer 3 protocols such as IPX and IP. Only IP links are supported in SSO. Links supporting non IP traffic will momentarily renegotiate and resume forwarding following a switchover. IP links will forward IP traffic without renegotiation.

A key factor in maintaining PPP session integrity during a switchover is the use of keepalive messages. This keepalive mechanism provides an exchange of information between peer interfaces to verify data and link integrity. Depending on the platform and configuration, the time required for switchover to the standby RP might exceed the keepalive timeout period. PPP keepalive messages are started when the physical link is first brought up. By default, keepalive messages are sent at 10-second intervals from one PPP interface to the other PPP peer.

If five consecutive keepalive replies are not received, the PPP link would be taken down on the newly active RP. Caution should be used when changing the keepalive interval duration to any value less than the default setting.

Only in extremely rare circumstances could the RP switchover time exceed the default 50-second keepalive duration. In the unlikely event this time is exceeded, the PPP links would renegotiate with the peers and resume IP traffic forwarding.

**Note**

PPP and MLP are not configurable and run by default on networking devices configured with SSO.

HDLC Stateful Switchover

With stateful switchover, High-Level Data Link Control (HDLC) synchronizes the line protocol state information. Additionally, the periodic timer is restarted for interfaces that use keepalive messages to verify link integrity. Link state information is synchronized between the active RP and standby RP. The line protocols that were up before the switchover remain up afterward as long as the physical interface remains up. Line protocols that were down remain down.

A key factor in maintaining HDLC link integrity during a switchover is the use of keepalive messages. This keepalive mechanism provides an exchange of information between peer interfaces to verify data is flowing. HDLC keepalive messages are started when the physical link is first brought up. By default, keepalive messages are sent at 10-second intervals from one HDLC interface to the other.

HDLC waits at least three keepalive intervals without receiving keepalive messages, sequence number errors, or a combination of both before it declares a line protocol down. If the line protocol is down, SSO cannot support continuous forwarding of user session information in the event of a switchover.

**Note**

HDLC is not configurable and runs by default on networking devices configured with SSO.

Quality of Service

The modular QoS CLI (MQS)-based QoS feature maintains a database of various objects created by the user, such as those used to specify traffic classes, actions for those classes in traffic policies, and attachments of those policies to different traffic points such as interfaces. With SSO, QoS synchronizes that database between the primary and secondary RP.

IPv6 Support for Stateful Switchover

IPv6 neighbor discovery supports SSO using Cisco Express Forwarding. When switchover occurs, the Cisco Express Forwarding adjacency state, which is checkpointed, is used to reconstruct the neighbor discovery cache.

Line Card Drivers

Platform-specific line card device drivers are bundled with the Cisco software image for SSO and are correct for a specific image, meaning they are designed to be SSO-aware.

Line cards used with the SSO feature periodically generate status events that are forwarded to the active RP. Information includes the line up or down status, and the alarm status. This information helps SSO support bulk synchronization after standby RP initialization and support state reconciliation and verification after a switchover.

Line cards used with the SSO feature also have the following requirements:

- Line cards must not reset during switchover.
- Line cards must not be reconfigured.
- Subscriber sessions may not be lost.

**Note**

The standby RP communicates only with the active RP, never with the line cards. This function helps to ensure that the active and standby RP always have the same information.

Routing Protocols and Nonstop Forwarding

Cisco nonstop forwarding (NSF) works with SSO to minimize the amount of time a network is unavailable to its users following a switchover. When a networking device restarts, all routing peers of that device usually detect that the device went down and then came back up. This down-to-up transition results in what is called a “routing flap,” which could spread across multiple routing domains. Routing flaps caused by routing restarts create routing instabilities, which are detrimental to the overall network performance. Cisco NSF helps to suppress routing flaps, thus improving network stability.

Cisco NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored following a switchover. With Cisco NSF, peer networking devices do not experience routing flaps. Data traffic is forwarded through intelligent line cards while the standby RP assumes control from the failed active RP during a switchover. The ability of line cards to remain up through a switchover and to be kept current with the FIB on the active RP is key to Cisco NSF operation.

A key element of Cisco NSF is packet forwarding. In Cisco networking devices, packet forwarding is provided by Cisco Express Forwarding. Cisco Express Forwarding maintains the FIB, and uses the FIB information that was current at the time of the switchover to continue forwarding packets during a switchover. This feature eliminates downtime during the switchover.

Cisco NSF supports the BGP, IS-IS, and OSPF routing protocols. In general, these routing protocols must be SSO-aware to detect a switchover and recover state information (converge) from peer devices. Each protocol depends on Cisco Express Forwarding to continue forwarding packets during switchover while the routing protocols rebuild the Routing Information Base (RIB) tables.

**Note**

Distributed Cisco Express Forwarding must be enabled in order to run NSF.

Network Management

Network management support for SSO is provided through the synchronization of specific SNMP data between the active and standby RPs. From a network management perspective, this functionality helps to provide an uninterrupted management interface to the network administrator.

**Note**

Synchronization of SNMP data between RPs is available only when the networking device is operating in SSO mode.

Enhanced SNMP Support for High Availability

- [SNMP for Stateful Switchover Overview](#), page 15
- [Network Management for SSO](#), page 15
- [Uninterrupted Service Using SSO](#), page 15
- [Communication with the NMS](#), page 15

- [SSO MIB Support, page 16](#)
- [CISCO-RF-MIB Modifications for SSO Support, page 17](#)

SNMP for Stateful Switchover Overview

The SNMP and stateful switchover feature helps to improve the availability of networks made up of Cisco networking devices. Using SSO, a networking device with redundant RPs will continue forwarding traffic, continue operating as a routing protocol peer, and remain manageable under a set of circumstances that ordinarily would cause an interruption in service.

The SSO feature allows one of the processors on the networking device to operate as the active RP, which passes the necessary system, routing, and application state information to the standby RP. Upon switchover, the standby RP quickly assumes the role of active RP. The goal of SNMP network management with SSO functionality is to provide an uninterrupted management interface to the end user during and after a switchover.

SNMP network management with SSO functionality ensures an uninterrupted management interface to the end user. The network administrator can differentiate a switchover from a system restart based on the notification type (for example, `ciscoRFSwactNotif` for switchover and `coldStart` or `warmStart` for system restarts). Uninterrupted service also includes synchronizing the SNMP configuration and data from core MIBs such as IF-MIB and ENTITY-MIB to the standby RP.

Network Management for SSO

Network management support for SSO is provided through the synchronization of specific SNMP data between the active and standby RPs. From a network management perspective, this synchronization helps to provide an uninterrupted management interface to the network administrator.

Synchronization of SNMP data between RPs is available only when the networking device is operating in SSO mode.

Uninterrupted Service Using SSO

When a networking device uses SSO, the network management engine of the standby RP should be indistinguishable from the network management engine of the active RP. A network management system (NMS) should not interpret a switchover to mean that a new device has come up.

The `sysUpTime` MIB object reports the system uptime. To prevent a switchover from being flagged as a restart, this object is synchronized between the active and the standby RPs. As a result, no `coldStart` or `warmStart` traps will be generated as a result of the switchover--the `ciscoRFSwactNotif` notification is used to signal a switchover.

Communication with the NMS

- [Counters and Statistics, page 15](#)
- [Switchover Notification, page 16](#)
- [Traps, page 16](#)

Counters and Statistics

The various counters and statistics maintained in the RP are not synchronized because they may change often and the degree of synchronization they require is substantial. They also are not critical to the system

operation. Because of this lack of synchronization, counter objects experience a discontinuity after a switchover. The `cRFStatusFailoverTime` will be the value of `sysUpTime` when any one or more of the counters experiences a discontinuity.

Switchover Notification

The `ciscoRFSwactNotif` notification informs the NMS about a switchover. This notification provides information regarding the unit ID of the originator of the notification, the newly active redundant unit, the `sysUptime` data, and reason codes for why a switchover has occurred. The NMS can then use the `ciscoRFSwactNotif` notification to resynchronize the counter statistics values, if necessary. For more information, see the [CISCO-RF-MIB Modifications for SSO Support, page 17](#) section.

Traps

Only notifications generated on the active RP are sent to the notification destination. None of the notifications generated on the standby RP are sent to the notification destination. Furthermore, notifications can be lost if they were generated on the active RP before a switchover. The NMS should be aware of these constraints.

SSO MIB Support

The CISCO-RF-MIB provides configuration control and status for the redundancy facility (RF) subsystem.

MIBs that are not listed in this section do not synchronize data between the redundant units. MIB synchronization for SSO only occurs when the system is in SSO mode.

All the objects in the following MIBs that contain SNMP configuration data are synchronized between the active and standby RPs:

- SNMP-FRAMEWORK-MIB
- SNMP-TARGET-MIB
- SNMP-USM-MIB
- SNMP-VACM-MIB
- SNMPv2-MIB

The following core MIBs support SSO:

- ENTITY-MIB--After a switchover, there will be no change in the data reported by the ENTITY-MIB object. This lack of change is result of the `entPhysicalIndex` and its associated objects being synchronized between the active and the standby RPs. The associated objects of the `entPhysicalIndex` are as follows:
 - `entPhysicalAlias`
 - `entPhysicalSerialNum`
 - `entPhysicalAssetID`
 - `entLastChangeTime`
- IF-MIB--The `ifIndex` is synchronized between the active and standby RPs, along with the `ifNumber`, `ifTableLastChange`, `ifAdminStatus`, `ifLinkUpDownTrapEnable`, `ifAlias`, `ifLastChange`, and `ifStackLastChange` objects.

The following infrastructure MIBs support SSO:

- Community MIB
- Notification MIB
- Notification log MIB

- Field-replaceable unit (FRU) control MIB
- CISCO-ENHANCED-MEMPOOL-MIB

CISCO-RF-MIB Modifications for SSO Support

- [New cRFHistorySwitchOverTable Table in CISCO-RF-MIB for SSO Support, page 17](#)
- [New Objects in CISCO-RF-MIB for SSO Support, page 17](#)

New cRFHistorySwitchOverTable Table in CISCO-RF-MIB for SSO Support

The cRFHistorySwitchOverTable tracks the history of switchovers that have occurred since system initialization. New objects that have been added as part of this table are as follows:

- cRFHistoryPrevActiveUnitId--A read-only object that indicates the active RP that went down. The value of this object is the unique ID of the active RP that has gone down. The ID can be the slot ID, the physical or logical entity ID, or a unique ID assigned by the RF.
- cRFHistoryCurrActiveUnitId--A read-only object that indicates the standby RP that took over as the active RP. The value of this object is the unique ID of the active RP. The ID can be the slot ID, the physical or logical entity ID, or a unique ID assigned by the RF.
- cRFHistorySwitchOverReason--A read-only object that indicates the reason for the switchover. The reasons for the switchover from the active RP to the standby RP can be any of the following:
 - unsupported--This feature is unsupported.
 - none--No switchover has occurred.
 - notKnown--The reason is unknown.
 - userInitiated--A safe, manual switchover was initiated by the user.
 - userForced--A manual switchover was forced by the user. Preconditions, warnings, and safety checks were ignored.
 - activeUnitFailed--An active RP fault caused an automatic switchover.
 - activeUnitRemoved--The active RP was removed, which caused an automatic switchover.
- cRFHistorySwactTime--A read-only object that indicates the date and time the switchover occurred. The value of this object is a time stamp with the date and time the switchover occurred.

New Objects in CISCO-RF-MIB for SSO Support

The object added to the new cRFHistory subgroup are as follows:

- cRFHistoryTableMaxLength--A read-write object that indicates the maximum number of entries permissible in the history table. The value of this object is an integer that is more than 0. A value of 0 results in no history being maintained.
- cRFHistoryColdStarts--A read-only object that indicates the number of system cold starts including the number of system cold starts due to switchover fault and the number of manual restarts.
- cRFHistoryStandByAvailTime--A read-only object that indicates the cumulative time that a standby redundant unit has been available since the last system initialization.

Two objects related to switchover status have also been added:

- cRFStatusFailoverTime--A read-only object that indicates the sysUpTime value when the primary redundant unit took over as active. The value of this object is 0 until the first switchover.

cRFStatusPeerStandByEntryTime--A read-only object that indicates the sysUpTime value when the peer redundant unit entered the standbyHot state. The value of this object is 0 on system initialization.

How to Configure Stateful Switchover

- [Copying an Image onto an RP](#), page 18
- [Setting the Configuration Register and Boot Variable](#), page 19
- [Configuring SSO](#), page 22
- [Configuring Frame Relay SSO for LMI Sequence Numbers Synchronization](#), page 23
- [Verifying SSO Configuration](#), page 24
- [Troubleshooting Stateful Switchover](#), page 25

Copying an Image onto an RP



Note

To copy a consolidated package or subpackages onto active and standby RPs on the Cisco ASR 1000 Series Router, see the Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide.

SUMMARY STEPS

1. **enable**
2. Do one of the following:
 - **copy tftp bootflash:: image**
 - **copy tftp harddisk: image**
3. Do one of the following:
 - **copy tftp stby-bootflash: image**
 - **copy tftp stby-harddisk: image**
4. **exit**

DETAILED STEPS

Command or Action	Purpose
Step 1 enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

Command or Action	Purpose
<p>Step 2 Do one of the following:</p> <ul style="list-style-type: none"> • copy tftp bootflash:: image • copy tftp harddisk: image <p>Example:</p> <pre>Router# copy tftp bootflash:asr1000rp1- adventerprisek9.02.01.00.122-33.XNA.bin</pre> <p>Example:</p> <pre>Router# copy tftp harddisk:asr1000rp1- adventerprisek9.02.01.00.122-33.XNA.bin</pre>	<p>Copies a Cisco IOS image using TFTP onto the flash device of the active RP.</p>
<p>Step 3 Do one of the following:</p> <ul style="list-style-type: none"> • copy tftp stby-bootflash: image • copy tftp stby-harddisk: image <p>Example:</p> <pre>Router# copy tftp stby-bootflash:asr1000rp1- adventerprisek9.02.01.00.122-33.XNA.bin</pre> <p>Example:</p> <pre>Router# copy tftp stby-harddisk:asr1000rp1- adventerprisek9.02.01.00.122-33.XNA.bin</pre>	<p>Copies a Cisco IOS image using TFTP onto the flash device of the standby RP.</p>
<p>Step 4 exit</p> <p>Example:</p> <pre>Router# exit</pre>	<p>Exits to user EXEC mode.</p>

Setting the Configuration Register and Boot Variable



Note

Following the reload, each RP is in its default mode. SSO is the default mode for the Cisco ASR 1000 Series Routers. The default configuration register value is 0x102. However, on a reload, the system is booted with the last saved value.

SUMMARY STEPS

1. **enable**
2. **show version**
3. **configure terminal**
4. Do one of the following:
 - **no boot system flash** *[flash-fs:][partition-number:][filename]*
 -
 - **no boot system tftp** *filename [ip-address]*
5. Do one of the following:
 - **boot system flash** *[flash-fs :][partition-number :][filename]*
 -
 - **boot system tftp** *filename [ip-address]*
6. **config-register** *value*
7. **exit**
8. **copy running-config startup-config**
9. **reload**

DETAILED STEPS

Command or Action	Purpose
Step 1 enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2 show version Example: Router# show version	Obtains the current configuration register setting.
Step 3 configure terminal Example: Router# configure terminal	Enters global configuration mode.

Command or Action	Purpose
<p>Step 4 Do one of the following:</p> <ul style="list-style-type: none"> • no boot system flash [<i>flash-fs:</i>][<i>partition-number:</i>][<i>filename</i>] • • no boot system tftp <i>filename</i> [<i>ip-address</i>] <p>Example:</p> <pre>Router(config)# no boot system flash</pre> <p>Example:</p> <p>or</p> <p>Example:</p> <pre>Router(config)# no boot system tftp://192.0.7.19/cs3-rx.81-1</pre>	<p>(Optional) Remove the startup system image specification.</p>
<p>Step 5 Do one of the following:</p> <ul style="list-style-type: none"> • boot system flash [<i>flash-fs :</i>][<i>partition-number :</i>][<i>filename</i>] • • boot system tftp <i>filename</i> [<i>ip-address</i>] <p>Example:</p> <pre>Router(config)# boot system flash</pre> <p>Example:</p> <p>Example:</p> <pre>Router(config)# boot system tftp://192.0.7.19/cs3-rx.83-2</pre>	<p>Specifies the filename of image to be loaded at startup.</p>
<p>Step 6 config-register <i>value</i></p> <p>Example:</p> <pre>Router(config)# config-register 0x2102</pre>	<p>(Optional) Modifies the existing configuration register setting to reflect the way in which you want to load a system image.</p>

Command or Action	Purpose
Step 7 <code>exit</code> Example: <pre>Router(config)# exit</pre>	Exits to privileged EXEC mode.
Step 8 <code>copy running-config startup-config</code> Example: <pre>Router# copy running-config startup-config</pre>	Saves the configuration changes to the startup configuration file.
Step 9 <code>reload</code> Example: <pre>Router# reload</pre>	Reboots both RPs on the device to ensure that changes to the configuration take effect.

Configuring SSO

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `redundancy`
4. `mode {rpr | sso}`
5. `end`
6. `copy running-config startup-config`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

Command or Action	Purpose
<p>Step 2 <code>configure terminal</code></p> <p>Example:</p> <pre>Router# configure terminal</pre>	<p>Enters global configuration mode.</p>
<p>Step 3 <code>redundancy</code></p> <p>Example:</p> <pre>Router(config)# redundancy</pre>	<p>Enters redundancy configuration mode.</p>
<p>Step 4 <code>mode {rpr sso}</code></p> <p>Example:</p> <pre>Router(config-red)# mode sso</pre>	<p>Sets the redundancy configuration mode to SSO on both the active and standby RP.</p> <p>Note After configuring SSO mode, the standby RP will automatically reset.</p>
<p>Step 5 <code>end</code></p> <p>Example:</p> <pre>Router(config-red)# end</pre>	<p>Exits to privileged EXEC mode.</p>
<p>Step 6 <code>copy running-config startup-config</code></p> <p>Example:</p> <pre>Router# copy running-config startup-config</pre>	<p>Saves the configuration changes to the startup configuration file.</p>

Configuring Frame Relay SSO for LMI Sequence Numbers Synchronization

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `frame-relay redundancy auto-sync lmi-sequence-numbers`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> Enter your password if prompted.
Step 2 <code>configure terminal</code> Example: <pre>Router# configure terminal</pre>	Enters global configuration mode.
Step 3 <code>frame-relay redundancy auto-sync lmi-sequence-numbers</code> Example: <pre>Router(config)# frame-relay redundancy auto-sync lmi-sequence-numbers</pre>	Configures automatic synchronization of Frame Relay LMI sequence numbers between the active RP and the standby RP.

Verifying SSO Configuration

SUMMARY STEPS

- `enable`
- `show redundancy [clients | counters | history | switchover history | states]`
- `show redundancy states`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> Enter your password if prompted.
Step 2 <code>show redundancy [clients counters history switchover history states]</code> Example: <pre>Router# show redundancy</pre>	Displays SSO configuration information.

Command or Action	Purpose
Step 3 <code>show redundancy states</code> Example: Router# <code>show redundancy states</code>	Verifies that the device is running in SSO mode.

Troubleshooting Stateful Switchover

- The standby RP was reset, but there are no messages describing what happened--To display a log of SSO events and clues as to why a switchover or other event occurred, enter the **show redundancy history** command on the newly active RP.
 - The show redundancy states command shows an operating mode that is different than what is configured on the networking device--On certain platforms the output of the **show redundancy states** command displays the actual operating redundancy mode running on the device, and not the configured mode as set by the platform. The operating mode of the system can change depending on system events. For example, SSO requires that both RPs on the networking device be running the same software image; if the images are different, the device will not operate in SSO mode, regardless of its configuration.
 During the upgrade process, different images will be loaded on the RPs for a short period of time. If a switchover occurs during this time, the device will recover in RPR mode.
 - Reloading the device disrupts SSO operation--The SSO feature introduces a number of commands, including commands to manually cause a switchover. The reload command is not an SSO command. This command causes a full reload of the box, removing all table entries, resetting all line cards, and thereby interrupting network traffic forwarding. To avoid reloading the box unintentionally, use the **redundancy force-switchover** command.
 - During a software upgrade, the networking device appears to be in a mode other than SSO--During the software upgrade process, the show redundancy command indicates that the device is running in a mode other than SSO.
 This is normal behavior. Until the ISSU procedure is complete, each RP will be running a different software version. While the RPs are running different software versions, the mode will change to RPR. The device will change to SSO mode once the upgrade has completed.
 - You can enter ROM monitor mode by restarting the router and then pressing the Break key or issuing a **send break** command from a telnet session during the first 60 seconds of startup.The send break function can be useful for experienced users or for users under the direction of a Cisco Technical Assistance Center (TAC) representative to recover from certain system problems or to evaluate the cause of system problems.
- [Troubleshooting SSO, page 25](#)
 - [Troubleshooting SNMP for Stateful Switchover, page 28](#)

Troubleshooting SSO

SUMMARY STEPS

1. enable
2. configure terminal
3. redundancy
4. crashdump-timeout [*mm* | *hh* : *mm*]
5. end
6. debug atm ha-error
7. debug atm ha-events
8. debug atm ha-state
9. debug frame-relay redundancy
10. debug ppp redundancy [detailed| event]
11. debug redundancy { config-sync| ehsha | errors | fsm| ldb-sync-history | kpa | msg |progression | status | timer }
12. show diag [*slot-number* | chassis | subslot *slot* / *subslot*] [details | summary]
13. show redundancy [clients | counters | history | switchover history | states]
14. show version

DETAILED STEPS

	Command or Action	Purpose
Step 1	<p>enable</p> <p>Example:</p> <pre>Router> enable</pre>	<p>Enables privileged EXEC mode.</p> <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	<p>configure terminal</p> <p>Example:</p> <pre>Router# configure terminal</pre>	<p>Enters global configuration mode.</p>
Step 3	<p>redundancy</p> <p>Example:</p> <pre>Router(config)# redundancy</pre>	<p>Enters redundancy configuration mode.</p>
Step 4	<p>crashdump-timeout [<i>mm</i> <i>hh</i> : <i>mm</i>]</p> <p>Example:</p> <pre>router(config-red)# crashdump-timeout</pre>	<p>Set the longest time that the newly active RSP will wait before reloading the formerly active RSP.</p>

	Command or Action	Purpose
Step 5	<p>end</p> <p>Example:</p> <pre>Router(config-red)# exit</pre>	Exits to privileged EXEC mode.
Step 6	<p>debug atm ha-error</p> <p>Example:</p> <pre>Router# debug atm ha-error</pre>	Displays information about ATM HA errors on the networking device.
Step 7	<p>debug atm ha-events</p> <p>Example:</p> <pre>Router# debug atm ha-events</pre>	Displays information about ATM HA events on the networking device.
Step 8	<p>debug atm ha-state</p> <p>Example:</p> <pre>Router# debug atm ha-state</pre>	Displays information about ATM high-availability state information on the networking device.
Step 9	<p>debug frame-relay redundancy</p> <p>Example:</p> <pre>Router# debug frame-relay redundancy</pre>	Displays information about Frame Relay redundancy on the networking device.
Step 10	<p>debug ppp redundancy [detailed event]</p> <p>Example:</p> <pre>Router# debug ppp redundancy</pre>	Displays information about PPP redundancy on the networking device.
Step 11	<p>debug redundancy {config-sync ehSA errors fsm ldb-sync-history kpa msg progression status timer }</p> <p>Example:</p> <pre>Router# debug redundancy all</pre>	Displays information about redundancy on the networking device.

Command or Action	Purpose
Step 12 <code>show diag</code> [<i>slot-number</i> chassis subslot slot / subslot] [details summary] Example: Router# <code>show diag</code>	Displays hardware information for the router.
Step 13 <code>show redundancy</code> [clients counters history switchover history states] Example: Router# <code>show redundancy</code>	Displays the redundancy configuration mode of the RP. Also displays information about the number of switchovers, system uptime, processor uptime, and redundancy state, and reasons for any switchovers.
Step 14 <code>show version</code> Example: Router# <code>show version</code>	Displays image information for each RP.

Troubleshooting SNMP for Stateful Switchover

SUMMARY STEPS

1. `enable`
2. `show redundancy history`
3. `show redundancy switchover history`
4. `debug snmp sync`
5. `exit`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: Router> <code>enable</code>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

Command or Action	Purpose
Step 2 <code>show redundancy history</code> Example: Router# <code>show redundancy history</code>	Displays switchover history.
Step 3 <code>show redundancy switchover history</code> Example: Router# <code>show redundancy switchover history</code>	Displays switchover history details.
Step 4 <code>debug snmp sync</code> Example: Router# <code>debug snmp sync</code>	Displays information about SNMP synchronization and faults in synchronization.
Step 5 <code>exit</code> Example: Router# <code>exit</code>	Exits to user EXEC mode.

Configuration Examples for Stateful Switchover

- [Example SSO on the Cisco ASR 1000 Series Router, page 29](#)
- [Example SSO Protocols and Applications Registered on the Cisco ASR Series Router, page 30](#)

Example SSO on the Cisco ASR 1000 Series Router

The following sample output shows that SSO is configured on the Cisco ASR 1000 Series Router:

```
Router# show redundancy states
  my state = 13 -ACTIVE
  peer state = 8 -STANDBY HOT
    Mode = Duplex
    Unit ID = 49
Redundancy Mode (Operational) = sso
Redundancy Mode (Configured) = sso
Redundancy State = sso
  Maintenance Mode = Disabled
  Manual Swact = enabled
Communications = Up
  client count = 67
  client_notification_TMR = 30000 milliseconds
  RF debug mask = 0x0
```

Example SSO Protocols and Applications Registered on the Cisco ASR Series Router

The following sample output shows a list of applications and protocols that have registered as SSO protocols or applications on the Cisco ASR 1000 Series Router:

```
Router# show redundancy clients
clientID = 0      clientSeq = 0      RF_INTERNAL_MSG
clientID = 29     clientSeq = 60     Redundancy Mode RF
clientID = 139    clientSeq = 62     IfIndex
clientID = 25     clientSeq = 69     CHKPT RF
clientID = 1340   clientSeq = 90     ASR1000-RP Platform
clientID = 1501   clientSeq = 91     Cat6k CWAN HA
clientID = 78     clientSeq = 95     TSPTUN HA
clientID = 305    clientSeq = 96     Multicast ISSU Conso
clientID = 304    clientSeq = 97     IP multicast RF Clie
clientID = 22     clientSeq = 98     Network RF Client
clientID = 88     clientSeq = 99     HSRP
clientID = 114    clientSeq = 100    GLBP
clientID = 1341   clientSeq = 102    ASR1000 DPIDX
clientID = 1505   clientSeq = 103    Cat6k SPA TSM
clientID = 1344   clientSeq = 110    ASR1000-RP SBC RF
clientID = 227    clientSeq = 111    SBC RF
clientID = 71     clientSeq = 112    XDR RRP RF Client
clientID = 24     clientSeq = 113    CEF RRP RF Client
clientID = 146    clientSeq = 114    BFD RF Client
clientID = 306    clientSeq = 120    MFIB RRP RF Client
clientID = 1504   clientSeq = 128    Cat6k CWAN Interface
clientID = 75     clientSeq = 130    Tableid HA
clientID = 401    clientSeq = 131    NAT HA
clientID = 402    clientSeq = 132    TPM RF client
clientID = 5      clientSeq = 135    Config Sync RF clien
clientID = 68     clientSeq = 149    Virtual Template RF
clientID = 23     clientSeq = 152    Frame Relay
clientID = 49     clientSeq = 153    HDLC
clientID = 72     clientSeq = 154    LSD HA Proc
clientID = 113    clientSeq = 155    MFI STATIC HA Proc
clientID = 20     clientSeq = 171    IPROUTING NSF RF cli
clientID = 100    clientSeq = 173    DHCP
clientID = 101    clientSeq = 174    DHCPD
clientID = 74     clientSeq = 183    MPLS VPN HA Client
clientID = 34     clientSeq = 185    SNMP RF Client
clientID = 52     clientSeq = 186    ATM
clientID = 69     clientSeq = 189    AAA
clientID = 118    clientSeq = 190    L2TP
clientID = 82     clientSeq = 191    CCM RF
clientID = 35     clientSeq = 192    History RF Client
clientID = 90     clientSeq = 204    RSVP HA Services
clientID = 70     clientSeq = 215    FH COMMON RF CLIENT
clientID = 54     clientSeq = 220    SNMP HA RF Client
clientID = 73     clientSeq = 221    LDP HA
clientID = 76     clientSeq = 222    IPRM
clientID = 57     clientSeq = 223    ARP
clientID = 50     clientSeq = 230    FH_RF_Event_Detector
clientID = 1342   clientSeq = 240    ASR1000 SpaFlow
clientID = 1343   clientSeq = 241    ASR1000 IF Flow
clientID = 83     clientSeq = 255    AC RF Client
clientID = 84     clientSeq = 257    AToM manager
clientID = 85     clientSeq = 258    SSM
clientID = 102    clientSeq = 273    MQC QoS
clientID = 94     clientSeq = 280    Config Verify RF cli
clientID = 135    clientSeq = 289    IKE RF Client
clientID = 136    clientSeq = 290    IPSEC RF Client
clientID = 130    clientSeq = 291    CRYPTO RSA
clientID = 148    clientSeq = 296    DHCPv6 Relay
clientID = 4000   clientSeq = 303    RF_TS_CLIENT
clientID = 4005   clientSeq = 305    ISSU Test Client
clientID = 93     clientSeq = 309    Network RF 2 Client
clientID = 205    clientSeq = 311    FEC Client
```

```

clientID = 141      clientSeq = 319      DATA_DESCRIPTOR RF C
clientID = 4006     clientSeq = 322      Network Clock
clientID = 225      clientSeq = 326      VRRP
clientID = 65000    clientSeq = 336      RF_LAST_CLIENT

```

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS High Availability commands	<i>Cisco IOS High Availability Command Reference</i>
Cisco IOS debug commnds	<i>Cisco IOS Debug Command Reference</i>
DHCP proxy client	ISSU and SSO--DHCP High Availability Features module of the <i>Cisco IOS XE IP Addressing Services Configuration Guide</i> .
SSO - BFD	Bidirectional Forwarding Detection chapter in the <i>Cisco IOS XE IP Routing Protocols: BFD Configuration Guide</i>
SSO HSRP	Configuring HSRP chapter in the <i>Cisco IOS XE IP Application Services Configuration Guide</i>
SSO - MPLS VPN 6VPE and 6PE SSO support	<i>Cisco IOS Multiprotocol Label Switching Configuration Guide</i>
SSO and RPR on the Cisco ASR 1000 Series Routers	<i>Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide</i>
SSO VRRP	Configuring VRRP chapter in the <i>Cisco IOS IP XE Application Services Configuration Guide</i>
Basic IPv6 configuration	Implementing IPv6 Addressing and Basic Connectivity chapter in the <i>Cisco IOS XE IPv6 Configuration Guide</i>
SNMP configuration tasks	Configuring SNMP Support module of <i>Cisco IOS XE Network Management Configuration Guide</i>
SNMP commands	<i>Cisco IOS Network Management Command Reference</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
<ul style="list-style-type: none"> • CISCO-RF-MIB--This MIB has been modified for SNMP for SSO. • ENTITY-MIB • IF-MIB • SNMP-FRAMEWORK-MIB • SNMP-TARGET-MIB • SNMP-USM-MIB • SNMP-VACM-MIB • SNMPv2-MIB 	<p>To locate and download MIBs for selected platforms, Cisco IOS Software releases, and feature sets, use Cisco MIB Locator found at the following URL:</p> <p>http://www.cisco.com/go/mibs</p>

RFCs

RFC	Title
RFC 1907	<i>Management Information Base for Version 2 of the Simple Network Management Protocol</i>
RFC 2571	<i>An Architecture for Describing SNMP Management Frameworks</i>
RFC 2573	<i>SNMP Applications</i>
RFC 2574	<i>User-Based Security Model (USM) for Version 3 of the Simple Network Management Protocol (SNMPv3)</i>
RFC 2575	<i>View-based Access Control Model (VACM) for the Simple Network Management Protocol (SNMP)</i>
RFC 2863	<i>The Interfaces Group MIB</i>
RFC 4133	<i>Entity MIB (Version 3)</i>

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for Stateful Switchover

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 1 **Feature Information for Cisco Stateful Switchover**

Feature Name	Releases	Feature Information
Stateful Switchover (SSO)	Cisco IOS XE Release 2.1	<p>The following features were introduced:</p> <ul style="list-style-type: none"> • Dual IOS processes on the same RP was introduced. • IPv6: Base protocols high availability • NSF/SSO (Nonstop Forwarding with Stateful Switchover) <ul style="list-style-type: none"> ◦ NSF/SSO - HSRPv6 ◦ NSF/SSO - IPsec ◦ NSF/SSO - IPv6 uRPF ◦ NSF/SSO - Managed LNS MPLS ◦ NSF/SSO - MLD Access Group ◦ NSF/SSO - MPLS VPN ◦ NSF/SSO - VRRP • Stateful Switchover (SSO) <ul style="list-style-type: none"> ◦ SSO - Frame Relay ◦ SSO - HDLC ◦ SSO - IGMP Snooping ◦ SSO - Multilink PPP (MLP) ◦ SSO - PPP ◦ SSO - QoS
Enhanced SNMP Support for High Availability	Cisco IOS XE Release 2.1	<p>The following commands were introduced or modified:</p> <p>crashdump-timeout, debug frame-relay redundancy, debug ppp redundancy, debug qos ha, debug redundancy, frame-relay redundancy auto-sync lmi-sequence-numbers, mode (redundancy), redundancy, redundancy force-switchover, reload, show redundancy.</p>

Feature Name	Releases	Feature Information
NSF/SSO - HSRPv6 on VRF interfaces	Cisco IOS XE Release 3.1S	This feature was introduced for Cisco ASR 1000 Series Aggregation Services Routers was introduced.
NSF/SSO - Multicast MPLS VPN	Cisco IOS XE Release 2.5	This feature was introduced.
SSO - ATM	Cisco IOS XE Release 2.3	This feature was introduced. The following commands were introduced or modified: debug atm ha-error , debug atm ha-events , debug atm ha-state .
SSO - BFD	Cisco IOS XE Release 2.5	This feature was introduced.
SSO - MPLS VPN 6VPE and 6PE SSO support	Cisco IOS XE Release 2.5	This feature was introduced.
SSO - PPPoE IPv6	Cisco IOS XE Release 2.5	This feature was introduced.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.



Configuring Nonstop Forwarding

This module describes how to configure Nonstop Forwarding (NSF) in Cisco software to minimize the amount of time a network is unavailable to its users following a switchover. The main objective of NSF is to continue forwarding IP packets following a Route Processor (RP) switchover. NSF is supported by the BGP, EIGRP, IPv6, IS-IS, and OSPF protocols for routing and by CEF for forwarding.

The following terms are used throughout this document:

- NSF-aware device--A device that is running NSF-compatible software
- NSF-capable device--A device that is configured to support NSF. NSF-capable devices can rebuild routing information from either NSF-aware or NSF-capable neighboring devices.
- [Finding Feature Information, page 37](#)
- [Prerequisites for Nonstop Forwarding, page 37](#)
- [Restrictions for Nonstop Forwarding, page 38](#)
- [Information About Nonstop Forwarding, page 39](#)
- [How to Configure Nonstop Forwarding, page 44](#)
- [Configuration Examples for Nonstop Forwarding, page 56](#)
- [Additional References, page 59](#)
- [Feature Information for Configuring Nonstop Forwarding, page 61](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the Feature Information Table at the end of this document.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Prerequisites for Nonstop Forwarding

- The networking device that is to be configured for NSF must first be configured for SSO. For information, see the Configuring Stateful Switchover section.
- For Border Gateway Protocol (BGP) NSF, all neighboring devices must be NSF-aware and must be configured for BGP graceful restart.
- For Enhanced Interior Gateway Routing Protocol (EIGRP) NSF:

- All neighboring devices must be NSF-capable or NSF-aware.
- An NSF-aware device must be completely converged with the network before it can assist an NSF-capable device in an NSF restart operation.
- For Internet Engineering Task Force (IETF) Intermediate System to Intermediate System (IS-IS), all neighboring devices must be NSF-aware.
- For Open Shortest Path First (OSPF) NSF, all networking devices on the same network segment must be NSF-aware.
- For IPv6 NSF, IPv6 must be enabled on your networking device.
- On platforms supporting the Route Switch Processor (RSP), and where the Cisco Express Forwarding (CEF) switching mode is configurable, configure distributed CEF (dCEF) switching mode using the **ip cef distributed** command.

Restrictions for Nonstop Forwarding

- [General Restrictions, page 38](#)
- [BGP NSF Restrictions, page 38](#)
- [EIGRP NSF Restrictions, page 38](#)
- [OSPF NSF Restrictions, page 39](#)

General Restrictions

- The Hot Standby Routing Protocol (HSRP) is not supported with Cisco NSF with SSO. Do not use HSRP with Cisco NSF with SSO.
- NSF capability is not enabled by default for OSPF, ISIS, or BGP. NSF capability is enabled by default for EIGRP only.

BGP NSF Restrictions

- BGP support in NSF requires that neighbor networking devices be NSF-aware. If an NSF-capable device discovers that a particular BGP neighbor does not have graceful restart capability, it will not establish an NSF-capable session with that neighbor. All other neighbors that have graceful restart capability will continue to have NSF-capable sessions with this NSF-capable networking device.
- All devices must be configured with the same type of NSF helper mode, either IETF graceful restart or Cisco NSF.

EIGRP NSF Restrictions

- An NSF-aware device cannot support two NSF-capable peers performing an NSF restart operation at the same time. However, both neighbors will reestablish peering sessions after the NSF restart operation is complete.
- Distributed platforms that run a supporting version of Cisco software can support full NSF capabilities. These devices can perform a restart operation and can support other NSF capable peers.
- Single processor platforms that run a supporting version of Cisco software support only NSF awareness. These devices maintain adjacency and hold known routes for the NSF-capable neighbor

until it signals that it is ready for the NSF-aware device to send its topology table or the route-hold timer expires.

OSPF NSF Restrictions

- OSPF NSF for virtual links is not supported.
- OSPF NSF for sham links is not supported.
- OSPF NSF supports NSF/SSO for IPv4 traffic only.
- OSPFv3 is not supported with NSF/SSO. Only OSPFv2 is supported with NSF/SSO.
- All neighbor networking devices must be NSF-aware. If an NSF-capable device discovers that it has non-NSF-aware neighbors on a particular network segment, it will disable NSF capabilities for that segment. Other network segments composed entirely of NSF-capable or NSF-aware devices will continue to provide NSF capabilities.
- You can configure strict link state advertisement (LSA) checking on both NSF-aware and NSF-capable devices; however, it is effective only when the device is in helper mode.

Information About Nonstop Forwarding

- [Nonstop Forwarding, page 39](#)
- [Cisco NSF Routing and Forwarding, page 40](#)
- [Cisco Express Forwarding and NSF, page 40](#)
- [BGP NSF Operations, page 41](#)
- [EIGRP NSF Operations, page 41](#)
- [IPv6 support for NSF Operations, page 42](#)
- [IS-IS NSF Operations, page 43](#)
- [OSPF NSF Operations, page 44](#)

Nonstop Forwarding



Note

Throughout this document, the term Route Processor (RP) is used to describe the route processing engine on all networking devices, regardless of the platform designation, unless otherwise noted.

NSF works with the SSO feature in Cisco software to minimize the amount of time a network is unavailable to its users following a switchover. The main objective of NSF is to continue forwarding IP packets following an RP switchover.

Usually, when a networking device restarts, all routing peers of that device detect that the device went down and then came back up. This transition results in what is called a routing flap, which could spread across multiple routing domains. Routing flaps caused by routing restarts create routing instabilities, which are detrimental to the overall network performance. NSF helps to suppress routing flaps in SSO-enabled devices, thus reducing network instability.

NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored following a switchover. With NSF, peer networking devices do not experience routing flaps. Data traffic is forwarded through intelligent line cards or dual forwarding processors (FPs) while the standby RP assumes control from the failed active RP during a switchover. The

ability of line cards and FPs to remain up through a switchover and to be kept current with the Forwarding Information Base (FIB) on the active RP is key to NSF operation.

The NSF feature provides the following benefits:

- Improved network availability--NSF continues forwarding network traffic and application state information so that user session information is maintained after a switchover.
- Overall network stability--Network stability may be improved with the reduction in the number of route flaps that had been created when devices in the network failed and lost their routing tables.
- Neighboring devices do not detect link flapping--Because the interfaces remain up across a switchover, neighboring devices do not detect a link flap (that is, the link does not go down and come back up).
- Prevents routing flaps--Because SSO continues forwarding network traffic in the event of a switchover, routing flaps are avoided.
- No loss of user sessions--User sessions established prior to the switchover are maintained.

NSF always runs together with SSO. SSO supported protocols and applications must be high-availability (HA)-aware. A feature or protocol is HA-aware if it maintains, either partially or completely, undisturbed operation through an RP switchover. For some HA-aware protocols and applications, state information is synchronized from the active to the standby processor. For Cisco NSF, enhancements to the routing protocols (CEF; OSPF; BGP; and IS-IS) have been made to support the HA features in SSO.

Cisco NSF Routing and Forwarding

Cisco NSF is supported by the BGP, EIGRP, IPv6, IS-IS, and OSPF protocols for routing and by CEF for forwarding. Of the routing protocols, BGP, EIGRP, IPv6, IS-IS, and OSPF have been enhanced with NSF-capability and awareness, which means that devices running these protocols can detect a switchover and take the necessary actions to continue forwarding network traffic and to recover route information from the peer devices. The IS-IS protocol can be configured to use state information that has been synchronized between the active and the standby RP to recover route information following a switchover instead of information received from peer devices.

Each protocol depends on CEF to continue forwarding packets during switchover while the routing protocols rebuild the Routing Information Base (RIB) tables. Once the routing protocols have converged, CEF updates the FIB table and removes stale route entries. CEF, in turn, updates the line cards with the new FIB information.

Cisco Express Forwarding and NSF

A key element of NSF is packet forwarding. In a Cisco networking device, packet forwarding is provided by CEF. CEF maintains the FIB, and uses the FIB information that was current at the time of the switchover to continue forwarding packets during a switchover. This feature reduces traffic interruption during the switchover.

During normal NSF operation, CEF on the active RP synchronizes its current FIB and adjacency databases with the FIB and adjacency databases on the standby RP. Upon switchover of the active RP, the standby RP initially has FIB and adjacency databases that are mirror images of those that were current on the active RP. For platforms with intelligent line cards, the line cards will maintain the current forwarding information over a switchover; for platforms with forwarding engines, CEF will keep the forwarding engine on the standby RP current with changes that are sent to it by CEF on the active RP. In this way, the line cards or forwarding engines will be able to continue forwarding after a switchover as soon as the interfaces and a data path are available.

As the routing protocols start to repopulate the RIB on a prefix-by-prefix basis, the updates in turn cause prefix-by-prefix updates to CEF, which it uses to update the FIB and adjacency databases. Existing and

new entries will receive the new version (“epoch”) number, indicating that they have been refreshed. The forwarding information is updated on the line cards or forwarding engine during convergence. The RP signals when the RIB has converged. The software removes all FIB and adjacency entries that have an epoch older than the current switchover epoch. The FIB now represents the newest routing protocol forwarding information.

The routing protocols run only on the active RP, and they receive routing updates from their neighbor devices. Routing protocols do not run on the standby RP. Following a switchover, the routing protocols request that the NSF-aware neighbor devices send state information to help rebuild the routing tables. Alternately, the IS-IS protocol can be configured to synchronize state information from the active to the standby RP to help rebuild the routing table on the NSF-capable device in environments where neighbor devices are not NSF-aware.

For NSF operation, the routing protocols depend on CEF to continue forwarding packets while the routing protocols rebuild the routing information. The CEF NSF feature operates by default while the networking device is running in SSO mode. No configuration is necessary.

BGP NSF Operations

When a NSF-capable device begins a BGP session with a BGP peer, it sends an OPEN message to the peer. Included in the message is a declaration that the NSF-capable device has “graceful restart capability.” Graceful restart is the mechanism by which BGP routing peers avoid a routing flap following a switchover. If the BGP peer has received this capability, it is aware that the device sending the message is NSF-capable. Both the NSF-capable device and its BGP peers need to exchange the graceful restart capability in their OPEN messages, at the time of session establishment. If both the peers do not exchange the graceful restart capability, the session will not be graceful restart capable.

If the BGP session is lost during the RP switchover, the NSF-aware BGP peer marks all the routes associated with the NSF-capable device as stale; however, it continues to use these routes to make forwarding decisions for a set period of time. This functionality means that no packets are lost while the newly active RP is waiting for convergence of the routing information with the BGP peers.

After an RP switchover occurs, the NSF-capable device reestablishes the session with the BGP peer. In establishing the new session, it sends a new graceful restart message that identifies the NSF-capable device as having restarted.

At this point, the routing information is exchanged between the two BGP peers. Once this exchange is complete, the NSF-capable device uses the routing information to update the RIB and the FIB with the new forwarding information. The NSF-aware device uses the network information to remove stale routes from its BGP table. Following that, the BGP protocol is fully converged.

If a BGP peer does not support the graceful restart capability, it will ignore the graceful-restart capability in an OPEN message but will establish a BGP session with the NSF-capable device. This function will allow interoperability with non-NSF-aware BGP peers (and without NSF functionality), but the BGP session with non-NSF-aware BGP peers will not be graceful restart-capable.

BGP support in NSF requires that neighbor networking devices be NSF-aware; that is, the devices must have the graceful restart capability and advertise that capability in their OPEN message during session establishment. If an NSF-capable device discovers that a particular BGP neighbor does not have graceful restart capability, it will not establish an NSF-capable session with that neighbor. All other neighbors that have graceful restart capability will continue to have NSF-capable sessions with this NSF-capable networking device.

EIGRP NSF Operations

EIGRP NSF capabilities are exchanged by EIGRP peers in hello packets. The NSF-capable device notifies its neighbors that an NSF restart operation has started by setting the restart (RS) bit in a hello packet. When

an NSF-aware device receives notification from an NSF-capable neighbor that an NSF-restart operation is in progress, the NSF-capable and NSF-aware devices immediately exchange their topology tables. The NSF-aware device sends an end-of-table (EOT) update packet when the transmission of its topology table is complete. The NSF-aware device then performs the following actions to assist the NSF-capable device:

- The EIGRP hello hold timer is expired to reduce the time interval set for hello packet generation and transmission. This allows the NSF-aware device to reply to the NSF-capable device more quickly reducing the amount of time required for the NSF-capable device to rediscover neighbors and rebuild the topology table.
- The route-hold timer is started. This timer is used to set the period of time that the NSF-aware device will hold known routes for the NSF-capable neighbor.
- The NSF-aware device notes in the peer list that the NSF-capable neighbor is restarting, maintains adjacency, and holds known routes for the NSF-capable neighbor until the neighbor signals that it is ready for the NSF-aware device to send its topology table or the route-hold timer expires. If the route-hold timer expires on the NSF-aware device, the NSF-aware device will discard held routes and treat the NSF-capable device as a new device joining the network and reestablishing adjacency accordingly.
- The NSF-aware device will continue to send queries to the NSF-capable device that is still converging after switchover, effectively extending the time before a stuck-in-active (SIA) condition can occur.

When the switchover operation is complete, the NSF-capable device notifies its neighbors that it has reconverged and has received all of their topology tables by sending an EOT update packet to the assisting devices. The NSF-capable device then returns to normal operation. The NSF-aware device will look for alternate paths (go active) for any routes that are not refreshed by the NSF-capable (restarting device). The NSF-aware device will then return to normal operation. If all paths are refreshed by the NSF-capable device, the NSF-aware device will immediately return to normal operation.

NSF-aware devices are completely compatible with non-NSF aware or -capable neighbors in an EIGRP network. A non-NSF-aware neighbor will ignore NSF capabilities and reset adjacencies and otherwise maintain the peering sessions normally.

IPv6 support for NSF Operations

- [Nonstop Forwarding and Graceful Restart for MP-BGP IPv6 Address Family, page 42](#)
- [Nonstop Forwarding for IPv6 RIP, page 43](#)
- [Nonstop Forwarding for Static Routes, page 43](#)

Nonstop Forwarding and Graceful Restart for MP-BGP IPv6 Address Family

The graceful restart capability is supported for IPv6 BGP unicast, multicast, and VPNv6 address families, enabling Cisco NSF functionality for BGP IPv6. The BGP graceful restart capability allows the BGP routing table to be recovered from peers without keeping the TCP state.

NSF continues forwarding packets while routing protocols converge, therefore avoiding a route flap on switchover. Forwarding is maintained by synchronizing the FIB between the active and standby RP. On switchover, forwarding is maintained using the FIB. The RIB is not kept synchronized; therefore, the RIB is empty on switchover. The RIB is repopulated by the routing protocols and subsequently informs the FIB about RIB convergence by using the NSF_RIB_CONVERGED registry call. The FIB tables are updated from the RIB, removing any stale entries. The RIB starts a fail-safe timer during RP switchover, in case the routing protocols fail to notify the RIB of convergence.

The Cisco BGP address family identifier (AFI) model is modular and scalable, and supports multiple AFIs and subsequent address family identifier (SAFI) configurations.

Nonstop Forwarding for IPv6 RIP

RIP registers as an IPv6 NSF client. Doing so has the benefit of using RIP routes installed in the Cisco Express Forwarding table until RIP has converged on the standby.

Nonstop Forwarding for Static Routes

Cisco NSF supports IPv6 static routes.

IS-IS NSF Operations

When an IS-IS NSF-capable device performs an RP switchover, it must perform two tasks in order to resynchronize its Link State Database with its IS-IS neighbors. First, it must relearn the available IS-IS neighbors on the network without causing a reset of the neighbor relationship. Second, it must reacquire the contents of the Link State Database for the network.

The IS-IS NSF feature offers two options when configuring NSF:

- IETF IS-IS
- Cisco IS-IS

If neighbor devices on a network segment are NSF-aware, meaning that neighbor devices are running a software version that supports the IETF Internet draft for device restartability, they will assist an IETF NSF device that is restarting. With IETF, neighbor devices provide adjacency and link-state information to help rebuild the routing information following a switchover. A benefit of IETF IS-IS configuration is operation between peer devices based on a proposed standard.

If you configure IETF on the networking device, but neighbor devices are not IETF-compatible, NSF will abort following a switchover.

If the neighbor devices on a network segment are not NSF-aware, you must use the Cisco configuration option. The Cisco IS-IS configuration transfers both protocol adjacency and link-state information from the active to the standby RP. A benefit of Cisco configuration is that it does not rely on NSF-aware neighbors.

- [IETF IS-IS Configuration, page 43](#)
- [Cisco IS-IS Configuration, page 44](#)

IETF IS-IS Configuration

With the IETF IS-IS configuration, the NSF-capable device sends IS-IS NSF restart requests to neighboring NSF-aware devices as quickly as possible after an RP switchover. Neighbor networking devices recognize this restart request as a cue that the neighbor relationship with this device should not be reset, but that they should initiate database resynchronization with the restarting device. As the restarting device receives restart request responses from devices on the network, it can begin to rebuild its neighbor list.

Once this exchange is complete, the NSF-capable device uses the link-state information to remove stale routes, update the RIB, and update the FIB with the new forwarding information. IS-IS is then fully converged.

The switchover from one RP to the other happens within seconds. IS-IS reestablishes its routing table and resynchronizes with the network within a few additional seconds. At this point, IS-IS waits for a specified interval before it will attempt a second NSF restart. During this time, the new standby RP will boot up and synchronize its configuration with the active RP. The IS-IS NSF operation waits for a specified interval to ensure that connections are stable before attempting another restart of IS-IS NSF. This functionality prevents IS-IS from attempting back-to-back NSF restarts with stale information.

Cisco IS-IS Configuration

With the Cisco configuration option, full adjacency and link-state packet (LSP) information is saved, or “checkpointed,” to the standby RP. Following a switchover, the newly active RP maintains its adjacencies using the checkpointed data, and can quickly rebuild its routing tables.

The switchover from one RP to the other happens within seconds. IS-IS reestablishes its routing table and resynchronizes with the network within a few additional seconds. At this point, IS-IS waits for a specified interval before it will attempt a second NSF restart. During this time, the new standby RP will boot up and synchronize its configuration with the active RP. Once this synchronization is completed, IS-IS adjacency and LSP data is checkpointed to the standby RP; however, a new NSF restart will not be attempted by IS-IS until the interval time expires. This functionality prevents IS-IS from attempting back-to-back NSF restarts. IS-IS NSF provides a command to extend the wait time for interfaces that, for whatever reason, do not come up in a timely fashion.

Following a switchover, Cisco IS-IS NSF has complete neighbor adjacency and LSP information; however, it must wait for all interfaces that had adjacencies prior to the switchover to come up. If an interface does not come up within the allocated interface wait time, the routes learned from these neighbor devices are not considered in routing table recalculation.

OSPF NSF Operations

Before an OSPF NSF-capable device can perform an RP switchover, it must relearn the available OSPF neighbors on the network, without resetting the neighbor relationship, and it must reacquire the contents of the Link State Database for the network.

To do this, the NSF-capable device sends an OSPF NSF signal to neighboring NSF-aware devices to notify the devices that the neighbor relationship with the sending device must not be reset. Then the NSF-capable device uses the signals it receives from other devices on the network to rebuild its neighbor list.

Next, the NSF-capable device resynchronizes its database with all of the NSF-aware neighbors on its list. After all of the neighbors exchange routing information, the NSF-capable device uses the routing information to remove stale routes, update the RIB, and update the FIB with the new forwarding information. The OSPF protocols are then fully converged.

Prior to RFC 3623, Cisco implemented the proprietary Cisco NSF. The RFC 3623 Graceful OSPF Restart feature supports IETF NSF for OSPF processes in multivendor networks. The NSF device modes of operation common to the Cisco and IETF NSF implementations are as follows:

- Restarting mode--In this mode, the OSPF device is performing nonstop forwarding recovery because of an RP switchover.
- Helper mode--Also known as NSF-awareness. In this mode, the neighboring device is restarting and helping in the NSF recovery.

The strict LSA checking feature allows a helper device to terminate the graceful restart process if it detects a changed LSA that would cause flooding during the graceful restart process. Strict LSA checking is disabled by default. You can enable strict LSA checking when there is a change to an LSA that would be flooded to the restarting device.

How to Configure Nonstop Forwarding

- [Configuring and Verifying BGP NSF, page 45](#)
- [Configuring and Verifying EIGRP NSF, page 46](#)

- [Configuring OSPF NSF, page 48](#)
- [Configuring and Verifying IS-IS NSF, page 51](#)
- [Troubleshooting Nonstop Forwarding, page 53](#)

Configuring and Verifying BGP NSF

Repeat this procedure on each peer device.

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **router bgp** *autonomous-system-number*
4. **bgp graceful-restart** [**restart-time** *seconds* | **stalepath-time** *seconds*]
5. **end**
6. **show ip bgp neighbors** [*ip-address* [**advertised-routes** | **dampened-routes** | **flap-statistics** | **paths** [*reg-exp*] | **received prefix-filter** | **received-routes** | **routes** | **policy**[**detail**]]]

DETAILED STEPS

Command or Action	Purpose
<p>Step 1 enable</p> <p>Example:</p> <pre>Router> enable</pre>	<p>Enables privileged EXEC mode.</p> <ul style="list-style-type: none"> • Enter your password if prompted.
<p>Step 2 configure terminal</p> <p>Example:</p> <pre>Router# configure terminal</pre>	<p>Enters global configuration mode.</p>
<p>Step 3 router bgp <i>autonomous-system-number</i></p> <p>Example:</p> <pre>Router(config)# router bgp 120</pre>	<p>Enables a BGP routing process, and enters router configuration mode.</p>
<p>Step 4 bgp graceful-restart [restart-time <i>seconds</i> stalepath-time <i>seconds</i>]</p> <p>Example:</p> <pre>Router(config-router)# bgp graceful-restart</pre>	<p>Enables the BGP graceful restart capability, which starts NSF for BGP.</p>

Command or Action	Purpose
Step 5 <code>end</code> Example: <pre>Router(config-router)# end</pre>	Exits to privileged EXEC mode.
Step 6 <code>show ip bgp neighbors [ip-address [advertised-routes dampened-routes flap-statistics paths [reg-exp] received prefix-filter received-routes routes policy[detail]]]</code> Example: <pre>Router# show ip bgp neighbors</pre>	Displays information about BGP and TCP connections to neighbors.

Configuring and Verifying EIGRP NSF

Repeat this task on each peer device.

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `router eigrp as-number`
4. `nsf`
5. `timers nsf converge seconds`
6. `timers nsf signal seconds`
7. `timers graceful-restart purge-time seconds`
8. `end`
9. `show ip protocols`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

Command or Action	Purpose
<p>Step 2 <code>configure terminal</code></p> <p>Example:</p> <pre>Router# configure terminal</pre>	<p>Enters global configuration mode.</p>
<p>Step 3 <code>router eigrp as-number</code></p> <p>Example:</p> <pre>Router(config)# router eigrp 109</pre>	<p>Enables an EIGRP routing process, and enters router configuration mode.</p>
<p>Step 4 <code>nsf</code></p> <p>Example:</p> <pre>Router(config)# no nsf</pre>	<p>(Optional) Enables NSF capabilities.</p> <ul style="list-style-type: none"> This command is enabled by default.
<p>Step 5 <code>timers nsf converge seconds</code></p> <p>Example:</p> <pre>Router(config-router)# timers nsf converge 120</pre>	<p>(Optional) Adjusts the maximum time that the restarting device will wait for the EOT notification from an NSF-capable or NSF-aware peer.</p> <ul style="list-style-type: none"> Enter this command on NSF-capable devices only.
<p>Step 6 <code>timers nsf signal seconds</code></p> <p>Example:</p> <pre>Router(config-router)# timers nsf signal 20</pre>	<p>(Optional) Adjusts the maximum time for the initial restart period.</p> <ul style="list-style-type: none"> Enter this command on NSF-capable devices only.
<p>Step 7 <code>timers graceful-restart purge-time seconds</code></p> <p>Example:</p> <pre>Router(config-router)# timers graceful-restart purge-time 240</pre>	<p>(Optional) Sets the route-hold timer to determine how long an NSF-aware EIGRP device will hold routes for an inactive peer.</p> <ul style="list-style-type: none"> This command is supported in Cisco IOS Release 12.2(33)SRE and later releases.
<p>Step 8 <code>end</code></p> <p>Example:</p> <pre>Router(config-router)# end</pre>	<p>Exits to privileged EXEC mode.</p>

Command or Action	Purpose
Step 9 <code>show ip protocols</code> Example: Router# <code>show ip protocols</code>	Displays the parameters and current state of the active routing protocol process.

Configuring OSPF NSF

Perform only one of the following tasks:

- [Configuring Cisco NSF for OSPF, page 48](#)
- [Configuring IETF NSF for OSPF, page 49](#)

Configuring Cisco NSF for OSPF

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `router ospf process-id [vrf vpn-name]`
4. `nsf cisco [enforce global]`
5. `no nsf cisco helper disable`
6. `nsf ietf helper disable`
7. `end`
8. `show ip ospf nsf`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: Router> <code>enable</code>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2 <code>configure terminal</code> Example: Router# <code>configure terminal</code>	Enters global configuration mode.

Command or Action	Purpose
Step 3 <code>router ospf process-id [vrf vpn-name]</code> Example: <code>Router(config)# router ospf 12</code>	Enables OSPF and enters router configuration mode.
Step 4 <code>nsf cisco [enforce global]</code> Example: <code>Router(config-router)# nsf cisco</code>	Enables Cisco NSF restarting mode. <ul style="list-style-type: none"> This command is not required on devices that will operate in NSF helper mode only.
Step 5 <code>no nsf cisco helper disable</code> Example: <code>Router(config-router)# no nsf cisco helper disable</code>	(Optional) Reenables Cisco NSF helper support. <ul style="list-style-type: none"> This command is included here only to show how to reenables Cisco NSF helper mode if helper mode was explicitly disabled
Step 6 <code>nsf ietf helper disable</code> Example: <code>Router(config-router)# nsf ietf helper disable</code>	(Optional) Disables IETF NSF helper mode on an NSF-aware device.
Step 7 <code>end</code> Example: <code>Router(config-router)# end</code>	Exits to privileged EXEC mode.
Step 8 <code>show ip ospf nsf</code> Example: <code>Router# show ip ospf nsf</code>	Displays OSPF NSF state information

Configuring IETF NSF for OSPF

SUMMARY STEPS

1. enable
2. configure terminal
3. router ospf *process-id* [**vrf** *vpn-name*]
4. nsf ietf [**restart-interval** *seconds*]
5. nsf ietf [**helper** [**disable** | **strict-lsa-checking**]]
6. no nsf ietf helper disable
7. nsf cisco helper disable
8. end
9. show ip ospf nsf

DETAILED STEPS

Command or Action	Purpose
Step 1 enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2 configure terminal Example: Router# configure terminal	Enters global configuration mode.
Step 3 router ospf <i>process-id</i> [vrf <i>vpn-name</i>] Example: Router(config)# router ospf 12	Enables OSPF and enters router configuration mode.
Step 4 nsf ietf [restart-interval <i>seconds</i>] Example: Router(config-router)# nsf ietf restart-interval 180	Enables IETF NSF restarting mode. <ul style="list-style-type: none"> • This command is not required on devices that will operate in helper mode only.
Step 5 nsf ietf [helper [disable strict-lsa-checking]] Example: Router(config-router)# nsf ietf helper strict-lsa-checking	(Optional) Configures IETF NSF helper mode on neighbor devices that will operate in helper mode.

Command or Action	Purpose
<p>Step 6 <code>no nsf ietf helper disable</code></p> <p>Example:</p> <pre>Router(config-router)# no nsf ietf helper disable</pre>	<p>(Optional) Reenables IETF NSF helper mode.</p> <ul style="list-style-type: none"> This command is included here only to show how to reenables IETF NSF helper mode if helper mode was explicitly disabled.
<p>Step 7 <code>nsf cisco helper disable</code></p> <p>Example:</p> <pre>Router(config-router)# nsf cisco helper disable</pre>	<p>(Optional) Disables Cisco NSF helper mode on an NSF-aware device.</p>
<p>Step 8 <code>end</code></p> <p>Example:</p> <pre>Router(config-router)# end</pre>	<p>Exits to privileged EXEC mode.</p>
<p>Step 9 <code>show ip ospf nsf</code></p> <p>Example:</p> <pre>Router# show ip ospf nsf</pre>	<p>Displays OSPF NSF state information</p>

Configuring and Verifying IS-IS NSF

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `router isis area-tag`
4. `nsf [cisco | ietf]`
5. `nsf interval minutes`
6. `nsf t3 {manual seconds | adjacency}`
7. `nsf interface wait seconds`
8. `end`
9. `show isis nsf`

DETAILED STEPS

Command or Action	Purpose
<p>Step 1 <code>enable</code></p> <p>Example:</p> <pre>Router> enable</pre>	<p>Enables privileged EXEC mode.</p> <ul style="list-style-type: none"> Enter your password if prompted.
<p>Step 2 <code>configure terminal</code></p> <p>Example:</p> <pre>Router# configure terminal</pre>	<p>Enters global configuration mode.</p>
<p>Step 3 <code>router isis area-tag</code></p> <p>Example:</p> <pre>Router(config)# router isis cisco1</pre>	<p>Enables the IS-IS routing protocol to specify an IS-IS process and enters router configuration mode.</p>
<p>Step 4 <code>nsf [cisco ietf]</code></p> <p>Example:</p> <pre>Router(config-router)# nsf ietf</pre>	<p>Enables IS-IS NSF operations.</p>
<p>Step 5 <code>nsf interval minutes</code></p> <p>Example:</p> <pre>Router(config-router)# nsf interval 2</pre>	<p>(Optional) Configures the minimum time between NSF restart attempts.</p>
<p>Step 6 <code>nsf t3 {manual seconds adjacency}</code></p> <p>Example:</p> <pre>Router(config-router)# nsf t3 manual 40</pre>	<p>(Optional) Specifies the methodology used to determine how long IETF NSF will wait for the link-state packet (LSP) database to synchronize before generating overloaded link-state information.</p> <ul style="list-style-type: none"> This command is supported for IETF NSF only.
<p>Step 7 <code>nsf interface wait seconds</code></p> <p>Example:</p> <pre>Router(config-router)# nsf interface wait 15</pre>	<p>(Optional) Specifies how long a Cisco NSF restart will wait for all interfaces with IS-IS adjacencies to come up before completing the restart.</p> <ul style="list-style-type: none"> This command is supported for Cisco NSF only.

Command or Action	Purpose
<p>Step 8 <code>end</code></p> <p>Example:</p> <pre>Router(config-router)# end</pre>	<p>Exits to privileged EXEC mode.</p>
<p>Step 9 <code>show isis nsf</code></p> <p>Example:</p> <pre>Router# show isis nsf</pre>	<p>Displays current state information regarding IS-IS NSF.</p>

Troubleshooting Nonstop Forwarding

SUMMARY STEPS

1. `enable`
2. `debug eigrp nsf`
3. `debug ip eigrp notifications`
4. `debug isis nsf [detail]`
5. `debug ospf nsf [detail]`
6. `show cef nsf`
7. `show cef state`
8. `show clns neighbors`
9. `show ip bgp`
10. `show ip bgp neighbor`
11. `show ip cef`
12. `show ip eigrp neighbors [interface-type | as-number | static | detail]`
13. `show ip ospf`
14. `show ip ospf neighbor [detail]`
15. `show ip protocols`
16. `show isis database [detail]`
17. `show isis nsf`

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	debug eigrp nsf Example: Router# debug eigrp nsf	Displays notifications and information about NSF events for an EIGRP routing process.
Step 3	debug ip eigrp notifications Example: Router# debug ip eigrp notifications	Displays information and notifications for an EIGRP routing process. This output includes NSF notifications and events.
Step 4	debug isis nsf [detail] Example: Router# debug isis nsf [detail]	Displays information about the IS-IS state during a Cisco NSF restart.
Step 5	debug ospf nsf [detail] Example: Router# debug ospf nsf [detail]	Displays debugging messages related to OSPF Cisco NSF commands.
Step 6	show cef nsf Example: Router# show cef nsf	Displays the current NSF state of CEF on both the active and standby RPs.
Step 7	show cef state Example: Router# show cef state	Displays the CEF state on a networking device.

	Command or Action	Purpose
Step 8	show clns neighbors Example: Router# show clns neighbors	Display both end system and intermediate system neighbors.
Step 9	show ip bgp Example: Router# show ip bgp	Displays entries in the BGP routing table.
Step 10	show ip bgp neighbor Example: Router# show ip bgp neighbor	Displays information about the TCP and BGP connections to neighbor devices.
Step 11	show ip cef Example: Router# show ip cef	Displays entries in the FIB that are unresolved, or displays a FIB summary.
Step 12	show ip eigrp neighbors [<i>interface-type</i> <i>as-number</i> <i>static</i> <i>detail</i>] Example: Router# show ip eigrp neighbors detail	To display detailed information about neighbors discovered by EIGRP.
Step 13	show ip ospf Example: Router# show ip ospf	Displays general information about OSPF routing processes.
Step 14	show ip ospf neighbor [<i>detail</i>] Example: Router# show ip ospf neighbor [<i>detail</i>]	Displays OSPF-neighbor information on a per-interface basis.

Command or Action	Purpose
Step 15 <code>show ip protocols</code> Example: Router# <code>show ip protocols</code>	Displays the parameters and current state of the active routing protocol process. <ul style="list-style-type: none"> The status of EIGRP NSF configuration and support is displayed in the output.
Step 16 <code>show isis database [detail]</code> Example: Router# <code>show isis database [detail]</code>	Displays the IS-IS link-state database.
Step 17 <code>show isis nsf</code> Example: Router# <code>show isis nsf</code>	Displays the current state information regarding IS-IS NSF.

Configuration Examples for Nonstop Forwarding

- [Example NSF-Capable CEF, page 56](#)
- [Example BGP NSF, page 57](#)
- [Example EIGRP NSF, page 57](#)
- [Example OSPF and Cisco NSF, page 58](#)
- [Example OSPF and IETF NSF, page 58](#)
- [Example IS-ISNSF, page 58](#)

Example NSF-Capable CEF

The CEF NSF feature operates by default while the networking device is running in SSO mode. No configuration is necessary. The following sample output shows that CEF is NSF capable:

```
Router# show cef state
CEF Status [RP]
CEF enabled/running
dCEF enabled/running
CEF switching enabled/running
CEF default capabilities:
Always FIB switching:      yes
Default CEF switching:    yes
Default dCEF switching:   yes
Update HWIDB counters:   no
Drop multicast packets:   no
CEF NSF capable:         yes
IPC delayed func on SSO:  no
RRP state:
I am standby RRP:        no
My logical slot:         0
RF PeerComm:             no
```

Example BGP NSF

The following partial output shows the BGP configuration on the SSO-enabled device:

```
Router# show running-config
router bgp 120
  bgp graceful-restart
  neighbor 10.2.2.2 remote-as 300
```

The following sample output shows that the graceful restart function is both advertised and received and that the address families have the graceful restart capability. If no address families were listed, then BGP NSF will not occur.

```
Router# show ip bgp neighbors
192.168.2.2
BGP neighbor is 192.168.2.2, remote AS YY, external link
  BGP version 4, remote router ID 192.168.2.2
  BGP state = Established, up for 00:01:18
  Last read 00:00:17, hold time is 180, keepalive interval is 60 seconds
  Neighbor capabilities:
    Route refresh:advertised and received(new)
  Address family IPv4 Unicast:advertised and received
  Address family IPv4 Multicast:advertised and received
  Graceful Restart Capabilty:advertised and received
    Remote Restart timer is 120 seconds
    Address families preserved by peer:
      IPv4 Unicast, IPv4 Multicast
  Received 1539 messages, 0 notifications, 0 in queue
  Sent 1544 messages, 0 notifications, 0 in queue
  Default minimum time between advertisement runs is 30 seconds
```

Example EIGRP NSF

The following sample output shows that EIGRP NSF support is present in the installed software image.

- “EIGRP NSF-aware route hold timer is...” is displayed in the output for either NSF-aware or NSF-capable devices, and displays the default or user-defined value for the route-hold timer.
- “EIGRP NSF enabled,” or “EIGRP NSF diasabled,” appears in the output only when the NSF capability is supported by the device.

```
Router# show ip protocols
Routing Protocol is "eigrp 100"
  Outgoing update filter list for all interfaces is not set
  Incoming update filter list for all interfaces is not set
  Default networks flagged in outgoing updates
  Default networks accepted from incoming updates
  EIGRP metric weight K1=1, K2=0, K3=1, K4=0, K5=0
  EIGRP maximum hopcount 100
  EIGRP maximum metric variance 1
  Redistributing: eigrp 100
  EIGRP NSF-aware route hold timer is 240s
  EIGRP NSF enabled
    NSF signal timer is 20s
    NSF converge timer is 120s
  Automatic network summarization is in effect
  Maximum path: 4
  Routing for Networks:
    10.4.9.0/24
  Routing Information Sources:
    Gateway         Distance      Last Update
  Distance: internal 90 external 170
```

Example OSPF and Cisco NSF

The following output from the **show ip ospf nsf** command shows that NSF is enabled for OSPF process 400. NSF helper mode is enabled by default on routers running NSF-compatible software. Note that in this configuration, IETF helper mode is disabled for process 400.

```
Router> show ip ospf nsf

Routing Process "ospf 400"
  Non-Stop Forwarding enabled
  IETF NSF helper support disabled
  Cisco NSF helper support enabled
  OSPF restart state is NO_RESTART
  Handle 2162698, Router ID 192.0.2.155, checkpoint Router ID 0.0.0.0
  Config wait timer interval 10, timer not running
  Dbase wait timer interval 120, timer not running
```

Example OSPF and IETF NSF

The following output from the **show ip ospf nsf** command shows that NSF is enabled for OSPF process 500. NSF helper mode is enabled by default on routers running NSF-compatible software. Note that in this configuration, Cisco helper mode is disabled.

```
Router> show ip ospf nsf

Routing Process "ospf 500"
  Non-Stop Forwarding enabled
  IETF NSF helper support enabled
  Cisco NSF helper support disabled
  OSPF restart state is NO_RESTART
  Handle 1786466333, Router ID 192.0.2.2, checkpoint Router ID 0.0.0.0
  Config wait timer interval 10, timer not running
  Dbase wait timer interval 120, timer not running
```

Example IS-ISNSF

The following partial output shows that this device uses the Cisco implementation of IS-IS NSF. The display will show either Cisco IS-IS or IETF IS-IS configuration.

```
Router# show running-config
router isis
nsf cisco
```

In a Cisco NSF configuration, the display output is different on the active and the standby RPs.

The following sample output on the active RP shows that Cisco NSF is enabled on the device:

```
Router# show isis nsf
NSF is ENABLED, mode 'cisco'
RP is ACTIVE, standby ready, bulk sync complete
NSF interval timer expired (NSF restart enabled)
Checkpointing enabled, no errors
Local state:ACTIVE, Peer state:STANDBY HOT, Mode:SSO
```

The following sample output on the standby RP shows that NSF is enabled on the device (NSF restart enabled):

```
Router# show isis nsf
NSF enabled, mode 'cisco'
RP is STANDBY, chkpt msg receive count:ADJ 2, LSP 7
NSF interval timer notification received (NSF restart enabled)
```


Checkpointing enabled, no errors
Local state:STANDBY HOT, Peer state:ACTIVE, Mode:SSO

The following sample output shows that IETF NSF is configured for the IS-IS networking device:

```
Router# show isis nsf
NSF is ENABLED, mode IETF
NSF pdb state:Inactive
NSF L1 active interfaces:0
NSF L1 active LSPs:0
NSF interfaces awaiting L1 CSNP:0
Awaiting L1 LSPs:
NSF L2 active interfaces:0
NSF L2 active LSPs:0
NSF interfaces awaiting L2 CSNP:0
Awaiting L2 LSPs:
Interface:Serial3/0/2
  NSF L1 Restart state:Running
  NSF p2p Restart retransmissions:0
  Maximum L1 NSF Restart retransmissions:3
  L1 NSF ACK requested:FALSE
  L1 NSF CSNP requested:FALSE
  NSF L2 Restart state:Running
  NSF p2p Restart retransmissions:0
  Maximum L2 NSF Restart retransmissions:3
  L2 NSF ACK requested:FALSE
Interface:GigabitEthernet2/0/0
  NSF L1 Restart state:Running
  NSF L1 Restart retransmissions:0
  Maximum L1 NSF Restart retransmissions:3
  L1 NSF ACK requested:FALSE
  L1 NSF CSNP requested:FALSE
  NSF L2 Restart state:Running
  NSF L2 Restart retransmissions:0
  Maximum L2 NSF Restart retransmissions:3
  L2 NSF ACK requested:FALSE
  L2 NSF CSNP requested:FALSE
Interface:Loopback1
  NSF L1 Restart state:Running
  NSF L1 Restart retransmissions:0
  Maximum L1 NSF Restart retransmissions:3
  L1 NSF ACK requested:FALSE
  L1 NSF CSNP requested:FALSE
  NSF L2 Restart state:Running
  NSF L2 Restart retransmissions:0
  Maximum L2 NSF Restart retransmissions:3
  L2 NSF ACK requested:FALSE
  L2 NSF CSNP requested:FALSE
```

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco debug commands	<i>Cisco IOS Debug Command Reference</i>
Cisco IOS High Availability commands	<i>Cisco IOS High Availability Command Reference</i>

Related Topic	Document Title
BGP support for NSF/SSO	BGP Support for Nonstop Routing (NSR) with Stateful Switchover (SSO) module in the <i>Cisco IOS XE IP Routing: BGP Configuration Guide</i>
EIGRP NSF awareness	EIGRP Nonstop Awareness module in the Cisco IOS XE IP Routing: EIGRP Configuration Guide
IPv6 BGP Graceful Restart	Implementing Multiprotocol BGP for IPv6 module in the <i>Cisco IOS XE IPv6 Configuration Guide</i>
IPv6 RIP	Implementing RIP for IPv6 module in the <i>Cisco IOS XE IPv6 Configuration Guide</i>
IPv6 static routes	Implementing RIP for IPv6 module in the <i>Cisco IOS XE IPv6 Configuration Guide</i>
NSF/SSO--MPLS VPN	Configuring NSF/SSO--MPLS VPN module in the <i>Cisco IOS XE Multiprotocol Label Switching Configuration Guide</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported, and support for existing MIBs has not been modified.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
RFC 3623	<i>Graceful OSPF Restart</i>
RFC 3847	<i>Restart Signaling for Intermediate System to Intermediate System (IS-IS)</i>
RFC 4781	<i>Graceful Restart Mechanism for BGP</i>

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for Configuring Nonstop Forwarding

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 2 **Feature Information for Cisco Nonstop Forwarding**

Feature Name	Releases	Feature Information
NSF/SSO (Nonstop Forwarding with Stateful Switchover)	Cisco IOS XE Release 2.1	<p>The following features were introduced:</p> <ul style="list-style-type: none"> • IPv6: Static route nonstop forwarding • IPv6: RIPng nonstop forwarding • IPv6: NSF and graceful restart for MP-BGP IPv6 address family • IPv6: Base protocols high availability • NSF Awareness (Nonstop Forwarding Awareness) <ul style="list-style-type: none"> ◦ NSF - BGP ◦ NSF - EIGRP ◦ NSF - IS-IS ◦ NSF - OSPF ◦ NSF - OSPF (RFC 3623 OSPF Graceful Restart) ◦ NSF Awareness - EIGRP ◦ NSF Awareness - OSPF • NSF/SSO (Nonstop Forwarding with Stateful Switchover) <ul style="list-style-type: none"> ◦ NSF/SSO - GLBPv6 ◦ NSF/SSO - IPsec ◦ NSF/SSO - IPv6 uRPF ◦ NSF/SSO - Managed LNS MPLS ◦ NSF/SSO - MLD Access Group ◦ NSF/SSO - MPLS VPN

Feature Name	Releases	Feature Information
		The following commands were introduced or modified: bgp graceful-restart, debug eigrp nsf, debug ip eigrp notifications, debug isis nsf, debug ospf nsf, ip cef distributed, nsf (EIGRP), nsf (IS-IS), nsf(OSPF), nsf interface wait, nsf interval, nsf t3, router bgp, router eigrp, router isis, router ospf, show cef nsf, show cef state, show clns neighbors, show ip bgp, show ip bgp neighbors, show ip cef, show ip ospf, show ip ospf neighbor, show ip protocols, show isis database, show isis nsf, timers nsf converge, timers nsf route-hold, timers nsf signal.
NSF--OSPF (RFC 3623 OSPF Graceful Restart)	Cisco IOS XE Release 2.1	This document focuses on NSF for OSPFv2 in Cisco IOS XE software, using the IETF standardized graceful restart function as described in RFC 3623. The following commands were introduced or modified: nsf cisco, nsf ietf, nsf (OSPF).
NSF/SSO - HSRPv6	Cisco IOS XE Release 2.1	This feature was introduced.
NSF/SSO - HSRPv6 on VRF interfaces	Cisco IOS XE Release 3.1S	This feature was introduced for Cisco ASR 1000 Series Aggregation Services Routers.
NSF/SSO - Multicast MPLS VPN	Cisco IOS XE Release 2.5.	This feature was introduced.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.



Performing an In Service Software Upgrade

This module describes the In Service Software Upgrade (ISSU) process and provides configuration examples for ISSU on Cisco ASR 1000 Series routers.

- [Finding Feature Information, page 65](#)
- [Information About Performing an ISSU, page 65](#)
- [How to Perform an ISSU, page 66](#)
- [Configuration Examples for Performing an ISSU, page 66](#)
- [Additional References, page 68](#)
- [Feature Information for Performing an XE ISSU, page 69](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the Feature Information Table at the end of this document.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Information About Performing an ISSU

- [ISSU Process Overview, page 65](#)
- [ISSU and the Cisco ASR 1000 Series Router, page 66](#)

ISSU Process Overview

ISSU allows Cisco software to be upgraded or downgraded, at a router level, while the system continues to forward packets. ISSU takes advantage of the Cisco high availability infrastructure--Cisco NSF with SSO and hardware redundancy--and eliminates downtime associated with software upgrades or version changes by allowing updates while the system remains in service. Cisco high availability features combine to lower the impact that planned maintenance activities have on network service availability, with the results of less downtime and better access to critical systems.

SSO mode supports configuration synchronization. When images on the active and standby RPs are different, this feature allows the two Route Processors (RPs) to remain synchronized although they may support different sets of commands.

An ISSU-capable router consists of two RPs (active and standby) and one or more line cards. Before initiating the ISSU process, you must copy the Cisco IOS software into the file systems of both RPs

After you have copied the Cisco IOS software to both file systems, load the new version of Cisco IOS software onto the standby RP.

After switchover, the standby RP takes over as the new active RP.

Then, the former active RP, which is now the new standby RP, is loaded with the new software.

The two RPs in a system can be in one of three different states during ISSU:

- Active--One RP is actively forwarding packets with old software. After the ISSU process is performed, the original active RP becomes the standby RP.
- Standby--Perform ISSU on the standby RP, loading it with new software. After the ISSU process is performed, the original standby RP is the new active RP.
- Hot standby--After the original standby RP becomes the new active RP, load the new software image into the new standby RP. Doing so makes the standby RP a hot standby RP.

The figure below shows the ISSU states during the ISSU process.

Figure 3 **ISSU States During the ISSU Process**



ISSU and the Cisco ASR 1000 Series Router

See the *Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide* for information about ISSU and Cisco ASR 1000 Series routers.

How to Perform an ISSU

Unlike SSO, which is a mode of operation for the device and a prerequisite for performing ISSU, the ISSU process is a series of steps performed while the router or switch is in operation. The steps result in the implementation of new or modified Cisco software, and have a minimal impact to traffic.

For information on performing Cisco IOS XE ISSU upgrades on the Cisco ASR 1000 Series Router, see the “[Software Upgrade Process](#)” section in the *Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide*.

Configuration Examples for Performing an ISSU

- [Example Verifying Redundancy Mode Before Beginning the ISSU Process, page 67](#)
- [Example Verifying the ISSU State, page 67](#)

Example Verifying Redundancy Mode Before Beginning the ISSU Process

The following examples display verification that the system is in SSO mode and that slot R0 is the active RP1 and slot R1 is the standby RP1. Both RPs are running the same Cisco IOS XE Software image.

```
Router# show redundancy states
my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit ID = 48
Redundancy Mode (Operational) = sso
Redundancy Mode (Configured) = sso
Redundancy State = sso
Maintenance Mode = Disabled
Manual Swact = enabled
Communications = Up
client count = 67
client_notification_TMR = 30000 milliseconds
RF debug mask = 0x0
Router# show platform

Chassis type: ASR1006
Slot      Type                State                Insert time (ago)
-----
0         ASR1000-SIP10          ok                   02:48:56
  0/0     SPA-2X1GE-V2           ok                   02:46:38
  0/1     SPA-2XOC3-POS          ok                   02:46:38
R0        ASR1000-RP1            ok, active           02:48:56
R1        ASR1000-RP1            ok, standby          02:48:56
F0        ASR1000-ESP10          ok, active           02:48:56
F1        ASR1000-ESP10          ok, standby          02:48:56
P0        ASR1006-PWR-AC         ok                   02:47:55
P1        ASR1006-PWR-AC         ok                   02:47:55
Slot      CPLD Version            Firmware Version
-----
0         07091401                12.2(33r)XN2
R0        07062111                12.2(33r)XN2
R1        07062111                12.2(33r)XN2
F0        07051680                12.2(33r)XN2
F1        07051680                12.2(33r)XN2
```

Example Verifying the ISSU State

The following example displays and verifies the ISSU state:

```
Router# show issu state detail

--- Starting installation state synchronization ---
Finished installation state synchronization
No ISSU operation is in progress
```

The new version of the Cisco IOS XE Software must be present on both of the RPs. The directory information displayed for each of the RPs shows that the new version is present.

```
Router# dir harddisk:
Directory of harddisk:/
 11 drwx          16384 Jul 24 2008 15:04:47 +00:00 lost+found
1114113 drwx          65536 Nov 25 2008 16:58:36 +00:00 tracelogs
294913 drwx          4096 Jul 24 2008 15:14:39 +00:00 core
 12 -rw-    225308932 Nov 12 2008 15:50:37 +00:00 asr1000rp1-
adventerprisek9.02.02.00.122-33.XNB-20080810_010002-mcp_dev_2.bin
 13 -rw-    209227980 Aug 20 2008 17:31:59 +00:00 asr1000special
 14 -rw-    222240972 Sep 8 2008 17:13:22 +00:00 rp_super.ppc.bin
 15 -rw-    209985740 Nov 25 2008 16:50:39 +00:00 asr1000rp1-
adventerprisek9.02.01.02.122-33.XNA2.bin
39313059840 bytes total (38439649280 bytes free)
```

```

Router# dir stby-harddisk:
Directory of stby-harddisk:/
  11  drwx          16384  Jul 24 2008 15:05:35 +00:00  lost+found
1507329  drwx          73728  Nov 25 2008 16:58:50 +00:00  tracelogs
2424833  drwx           4096  Jul 24 2008 15:22:04 +00:00  core
  12  -rw-    225308932  Sep 8 2008 04:48:39 +00:00  asr1000rp1-
adventerprisek9.02.02.00.122-33.XNB-20080810_010002-mcp_dev_2.bin
  13  -rw-    209227980  Aug 20 2008 17:41:21 +00:00  asr1000special
  14  -rw-    222240972  Sep 8 2008 18:04:26 +00:00  rp_super.ppc.bin
  15  -rw-    209985740  Nov 25 2008 16:55:11 +00:00  asr1000rp1-
adventerprisek9.02.01.02.122-33.XNA2.bin
39313059840 bytes total (38438928384 bytes free)

```

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS High Availability commands	<i>Cisco IOS High Availability Command Reference</i>
FHRP and HSRP group shutdown	Configuring HSRP chapter of the <i>Cisco IOS XE IP Application Services Configuration Guide</i>
ISSU on the Cisco ASR 1000 Series Routers	In Service Software Upgrades chapter of the <i>Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide</i>
VRRP	Configuring VRRP chapter in the <i>Cisco IOS XE IP Application Services Configuration Guide</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported by this feature, and support for existing MIBs has not been modified by this feature.	To locate and download MIBs for selected platforms, Cisco IOS XE Software releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.	--

Technical Assistance

Description	Link
<p>The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.</p> <p>To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.</p> <p>Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.</p>	http://www.cisco.com/techsupport

Feature Information for Performing an XE ISSU

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 3 Feature Information for Performing an ISSU

Feature Name	Releases	Feature Information
In Service Software Upgrade (ISSU)	Cisco IOS XE Release 2.1	<p>The following features were introduced:</p> <ul style="list-style-type: none"> • Dual IOS processes on the same RP • In Service Software Upgrade (ISSU) <ul style="list-style-type: none"> ◦ ISSU - ARP ◦ ISSU - Frame Relay ◦ ISSU - GLBPv6 ◦ ISSU - HSRPv6 ◦ ISSU - HDLC ◦ ISSU - IGMP snooping ◦ ISSU - IPv6 uRPF ◦ ISSU - IS-IS ◦ ISSU - Managed LNS MPLS ◦ ISSU - MLD Access Group ◦ ISSU - NAT ◦ ISSU - PPP/MLP ◦ ISSU - QoS ◦ ISSU - SNMP <p>The following commands were introduced or modified issu abortversion, issu acceptversion, issu commitversion, issu loadversion, issu runversion, issu set rollback timer, show issu clients, show issu comp-matrix, show issu rollback timer, show issu sessions, show issu state, show redundancy.</p>
ISSU - ATM	Cisco IOS XE Release 2.3	This feature was introduced.
ISSU - HSRPv6 on VRF interfaces	Cisco IOS XE Release 3.1S	This feature was introduced for Cisco ASR 1000 Series Aggregation Services Routers.
ISSU - Multicast MPLS VPN	Cisco IOS XE Release 2.5	This feature was introduced.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.



AAA High Availability Support for Local PPPoX Sessions

This feature enhances the authentication, authorization, and accounting (AAA) capability to meet high availability (HA) criteria for locally terminated Point-to-Point Protocol (PPP) over Ethernet (PPPoE) and PPPoEoX sessions, where *X* represents VLAN or QinQ. The following Feature Manager features are supported in this implementation of AAA HA:

- Absolute (session) timeout
- Idle timeout
- Access control lists (ACLs)
- ACL Filter
- Quality of service (QoS)
- [Finding Feature Information, page 73](#)
- [Restrictions for AAA High Availability Support for Local PPPoX Sessions, page 73](#)
- [Information About AAA High Availability Support for Local PPPoX Sessions, page 74](#)
- [How to Configure AAA High Availability Support for Local PPPoX Sessions, page 76](#)
- [Additional References, page 76](#)
- [Feature Information for AAA High Availability Support for Local PPPoX Sessions, page 78](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the Feature Information Table at the end of this document.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Restrictions for AAA High Availability Support for Local PPPoX Sessions

- If an administrator changes the protocol of a server group (for example, from RADIUS to TACACS+), HA will not be available for sessions configured to use that server group.
- IP sessions are not supported in this implementation of AAA HA.

- This implementation of AAA HA supports only locally terminated PPPoX sessions, including the following:
 - PPP over Ethernet (PPPoE)
 - PPPoE terminated into a multiprotocol label switching (MPLS) virtual private network (VPN)
 - PPPoEoE 802.1q into MPLS VPN
 - PPPoEoE 802.1q-in-q into MPLS VPN
 - Dynamic Host Configuration Protocol (DHCP) VPN ID option 82
 - Per VPN AAA
- The following Feature Manager features are not supported in this implementation of AAA HA:
 - Prepaid Time Monitor
 - Prepaid Volume Monitor
 - L4 Redirect
 - Traffic Classification
 - Portbundle Hostkey
 - IPv6 DHCP from AAA

Information About AAA High Availability Support for Local PPPoX Sessions

- [AAA HA Enhancement, page 74](#)
- [HA and Authentication, page 75](#)
- [HA and Authorization, page 75](#)
- [HA and Accounting, page 75](#)

AAA HA Enhancement

Cisco HA delivers carrier grade reliability with Cisco devices running Cisco IOS XE software. Carrier grade means that service disruption because of outages, service upgrades, or other maintenance activities on Cisco IOS XE platforms are rarely experienced. To achieve this level of service, Cisco uses two route processors to manage and control the sessions and services for each device. One processor is active and the other is in standby mode, ready to provide backup. A transition from the active processor to the standby processor is transparent to the end user, but not necessarily to the service provider.

The router must maintain the following information during transient component failures:

- Authentication status of clients
- Authorization status
- Accounting and billing information

To maintain this information during transitions to the standby processor, Cisco IOS XE software uses an HA replay model to re-create as much state and database information as possible between the active and standby devices. The HA replay model works within existing external AAA server protocols to achieve the desired behavior.

HA and Authentication

For authentication, only the following state information is maintained: knowledge that a session authenticated on the active processor need not be reauthenticated on the standby processor. Each authentication protocol, such as local, TACACS+, or RADIUS, responds in its protocol-specific way to an authentication request from a standby device. All AAA client authentication replies on a standby device should be successful.

HA and Authorization

The HA process for authorization data is different from the authentication process. The AAA server caches the authorization responses for the sessions in order to provide the appropriate authorization attributes to AAA clients during a session replay. AAA clients use the authorization attributes to create a session copy on the standby route processor.

HA and Accounting

The AAA HA accounting framework takes advantage of existing AAA features such as system accounting and periodic accounting to limit the loss of accounting and billing information caused by a switchover between an active processor and a standby processor.

- [System Accounting, page 75](#)
- [Periodic Accounting, page 75](#)

System Accounting

System accounting is a separate accounting capability that informs AAA servers about the state of a client device, such as a router. The AAA server receives a “System-Off” message when a controlled restart takes place on a client device. The message notifies the AAA server to clear any active sessions being managed for the specified client. When the client restarts and becomes available for new sessions, the AAA server receives a “System-On” message. The “System-On” message is also sent following uncontrolled restarts caused by device failures or other events that do not generate a “System-Off” message. In either case, the AAA server no longer maintains any active sessions for the specified client device. The server bills or accounts for the sessions prior to the “System-On” message and starts a new session.

AAA’s accounting HA solution does not add any new requirements to system accounting for AAA servers. Any switchover will look like a very fast, minimally disruptive outage. Although end users do not experience any loss of service during an HA switchover, AAA servers reset their sessions and restart accounting for all switched-over sessions.

Periodic Accounting

You can use periodic accounting to dynamically update records of session utilization for billing purposes. Periodic accounting minimizes the loss of usage statistics. HA does not eliminate the need to configure periodic accounting on a device if you require dynamic usage statistics for billing purposes. To achieve the HA level of reliability, the existing network topology configuration must be maintained.

How to Configure AAA High Availability Support for Local PPPoX Sessions

- [Configuring AAA High Availability Support for Local PPPoX Sessions, page 76](#)
- [Troubleshooting an AAA High Availability Configuration, page 76](#)

Configuring AAA High Availability Support for Local PPPoX Sessions

There are no configuration tasks associated with this feature. If you maintain your network topology for HA, then the AAA functions automatically participate in the HA feature for locally terminated PPPoX sessions.

Troubleshooting an AAA High Availability Configuration

SUMMARY STEPS

1. `enable`
2. `debug aaa redundancy`
3. `disable`

DETAILED STEPS

	Command or Action	Purpose
Step 1	<p><code>enable</code></p> <p>Example:</p> <pre>Router> enable</pre>	<p>Enters the privileged EXEC mode.</p> <ul style="list-style-type: none"> • Enter your password, if prompted to do so.
Step 2	<p><code>debug aaa redundancy</code></p> <p>Example:</p> <pre>Router# debug aaa redundancy</pre>	<p>Displays AAA synchronization data for the session synchronization to the standby device.</p>
Step 3	<p><code>disable</code></p> <p>Example:</p> <pre>Router# disable</pre>	<p>Exits to user EXEC mode.</p>

Additional References

Related Documents

Related Topic	Document Title
AAA commands	<i>Cisco IOS Security Command Reference</i>
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS debug commands	<i>Cisco IOS Debug Command Reference</i>
Authentication, Authorization, and Accounting (AAA)	Authentication, Authorization, and Accounting (AAA) section of the <i>Cisco IOS XE Security Configuration Guide: Securing User Services</i>

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIB	MIBs Link
No new or modified MIBs are supported by this feature, and support for existing MIBs has not been modified by this feature.	To locate and download MIBs for selected platforms, Cisco IOS XE software releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFC	Title
No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.	--

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for AAA High Availability Support for Local PPPoX Sessions

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 4 Feature Information for AAA HA Support for Local PPPoX Sessions

Feature Name	Releases	Feature Information
AAA High Availability Support for Local PPPoX Sessions	Cisco IOS XE Release 2.1	This feature enhances the AAA capability to meet HA criteria for locally terminated PPPoE and PPPoEoX sessions. The following command was introduced or modified: debug aaa redundancy .

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

