

Network Analysis Module (NM-NAM)

The Network Analysis Module (NM-NAM) feature is a network module that monitors and analyzes network traffic for a system using extended Remote Monitoring (RMON) standards, RMON2, and other Management Information Bases (MIBs).



The Network Analysis Module (NAM) is available in multiple hardware forms for some Cisco routers and Catalyst switches. This document applies only to the NAM for branch routers, also known as modular access, multiservice, or integrated services routersNAM provides Layer 2 to Layer 7 visibility into network traffic for remote troubleshooting, real-time traffic analysis, application performance monitoring, capacity planning, and managing network-based services, including quality of service (QoS) and Voice over IP (VoIP). The NAM Traffic Analyzer is software that is embedded in the NM-NAM that gives you browser-based access to the RMON1, RMON2, DSMON, and voice monitoring features of the NAM.

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Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see Bug Search Tool and the release notes for your platform and software release. To

find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table at the end of this module.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Prerequisites for the Network Analysis Module (NM-NAM)

- Install Cisco IOS Release 12.3(4)XD, Cisco IOS Release 12.3(7)T, or a later release.
- Install the NM-NAM network module. Make sure that the network module is properly seated and that the EN (enable) and PWR (power) LEDs come on. Refer to the Cisco Network Modules Hardware Installation Guide.
- For Cisco 2691, Cisco 3725, and Cisco 3745 routers only, make sure that the router runs ROM Monitor (ROMMON) Version 12.2(8r)T2 or a later version. This ROMMON version contains a fix that prevents the router from resetting all the network modules when it is reloaded. Refer to the ROM Monitor Download Procedures for Cisco 2691, Cisco, 3631, Cisco 3725, and Cisco 3745 Routers.

Restrictions for the Network Analysis Module (NM-NAM)

General Restrictions

- Cisco IOS Release 12.3(4)XD, Cisco IOS Release 12.3(7)T, or a later release is required.
- Network Analysis Module Release 3.2 or a later release is required.
- Only one NM-NAM can be installed in the router at any time.
- SNMPv3 is not supported.
- Online insertion and removal (OIR), or hot swapping network modules, is supported on some platforms.

Traffic Monitoring Restrictions for the Internal NAM Interface

The following restrictions apply only to traffic that is monitored through the internal NAM interface:

- Only IP traffic can be monitored.
- The NAM Traffic Analyzer (web GUI) provides Layer 3 and higher layer information about the original packets. The Layer 2 header is modified by the router when it forwards the packets to the NAM, so the Layer 2 information that the NAM records is not applicable to the original packets.
- When Network Address Translation (NAT) is used, the router forwards packets containing the NAT
 "inside" network addresses to the NAM
- When access control lists are used:
 - Packets dropped by an inbound access list are not forwarded to the NAM.
 - Packets dropped by an outbound access list are forwarded to the NAM for analysis.
- The NAM does *not* monitor the following:

- Packets that are dropped by the Cisco IOS because of errors
- Outbound IP multicast, IP broadcast, and User Datagram Protocol (UDP) flooding packets
- Packets in generic routing encapsulation (GRE) tunnels

Information About the Network Analysis Module (NM-NAM)



For NM-NAM features and benefits, supported hardware and software, and other product information, refer to the Cisco Branch Router Network Analysis Module Data Sheet.

NM-NAM Hardware

For information on hardware installation and cable connections, refer to the Cisco Network Modules Hardware Installation Guide.

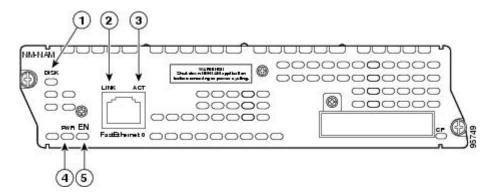
Specifications

Table 1: NM-NAM Specifications

Specification	Description
Processor	500 Mhz Intel Mobile Pentium III
SDRAM	256 MB
Internal disk storage	NM-NAM 20 GB IDE
Dimensions (H x W x D)	1.55 x 7.10 x 7.2 in. (3.9 x 18.0 x 19.3 cm)
Weight	1.5 lb (0.7 kg) (maximum)
Operating temperature	3° to 104°F (0° to 40°C)
Nonoperating temperature	-40° to 185°F (-40° to 85°C)
Humidity	5 to 95% noncondensing
Operating altitude	0 to 10,000 ft (0 to 3,000 m)

Faceplate and LEDs

Figure 1: NM-NAM Faceplate and LEDs



Callout	LED	Indicates
1	DISK	There is activity on the hard drive.
2	LINK	The Fast Ethernet connection is available to the network module.
3	ACT	There is activity on the Fast Ethernet connection.
4	PWR	Power is available to the network module.
5	EN	The module has passed self-test and is available to the router.

NAM User Interface

The NAM has three interfaces;

- Web GUI—The NAM Traffic Analyzer provides a browser-based GUI to configure and monitor the NAM.
- CLI—A NAM-specific CLI is used to configure the NAM. It can be accessed through a NAM console session from the router or through Telnet or Secure Shell Protocol (SSH) over the network.
- SNMP—The NAM supports SNMPv1 and SNMPv2 access to the SNMP agent in the router. The agents use different IP addresses and have independent communities.

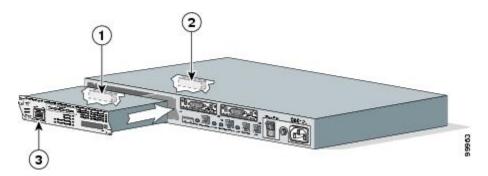
NAM Network Interfaces

The NAM uses three interfaces for communication (see the figure below):



The NM-NAM does not have an external console port. To access the NAM console, open a NAM console session from the router or use Telnet or SSH over the network. The lack of an external console port on the NM-NAM means that the initial boot configuration is possible only through the router.

Figure 2: NAM Network Interfaces



Callout	Interface	Location	Configure and Manage From
1	Internal NAM interface	NM-NAM internal	NAM CLI
2	Analysis-Module interface	Router internal	Cisco IOS CLI
3	External NAM interface	NM-NAM faceplate	NAM CLI

Analysis-Module Interface

The Analysis-Module interface is used to access the NAM console for the initial configuration. After configuring the NAM IP parameters, the Analysis-Module interface is typically used only during NAM software upgrades and while troubleshooting if the NAM Traffic Analyzer is inaccessible.

Visible only to the Cisco IOS software on the router, the Analysis-Module interface is an internal Fast Ethernet interface on the router that connects to the internal NAM interface. The Analysis-Module interface is connected to the router's Peripheral Component Interconnect (PCI) backplane, and all configuration and management of the Analysis-Module interface must be performed from the Cisco IOS CLI.

Internal NAM Interface

The internal NAM interface is used for monitoring traffic that passes through router interfaces. You can also select the internal NAM interface as the management interface for the NAM.

Visible only to the NAM software on the NM-NAM, the internal NAM interface is the Fast Ethernet interface on the NM-NAM that connects to the Analysis-Module interface on the router. The internal NAM interface is connected to the PCI bus on the NM-NAM, and all configuration and management of the internal NAM interface must be performed from the NAM software.

External NAM Interface

The external NAM interface can be used to monitor LAN traffic. You can also select the external NAM interface as the management interface for the NAM.

Visible only to the NAM software on the NM-NAM, the external NAM interface is the Fast Ethernet interface on the NM-NAM faceplate (see the first figure above). The external NAM interface supports data requests and data transfers from outside sources, and it provides direct connectivity to the LAN through an RJ-45 connector. All configuration and management of the external NAM interface must be performed from the NAM software.

NM-NAM Operating Topologies and IP Address Assignments

Management Traffic--Choose One of the NM-NAM Interfaces

Select either the internal or external NAM interface to handle management traffic such as IP, HTTP, SNMP, Telnet, and SSH. You cannot send management traffic through both NAM interfaces at the same time.

How you assign IP addresses on the NAM network interfaces depends on which NAM interface, internal or external, you use for management traffic. See the following sections:

Internal NAM Interface for Management Traffic--How to Assign IP Addresses

If you select the internal NAM interface to handle management traffic:

- For the Analysis-Module interface (in Cisco IOS CLI), assign an IP address from a routable subnet. To conserve IP address space, you can configure the Analysis-Module as an IP unnumbered interface and borrow the IP address of another router interface, such as a Fast Ethernet or loopback interface. The borrowed IP address must come from a routable subnet.
- For the NAM system (in NAM CLI), assign an IP address from the same subnet that is assigned to the Analysis-Module interface.

External NAM Interface for Management Traffic--How to Assign IP Addresses

If you select the external NAM interface to handle management traffic:

- For the Analysis-Module interface (in Cisco IOS CLI), we recommend that you use the IP unnumbered interface configuration to borrow the IP address of another router interface. The subnet does not need to be routable.
- For the NAM system (in NAM CLI), assign an IP address from the subnet that is connected to the external NAM interface.

Monitored Traffic--Use One or Both of the NM-NAM Interfaces

You can use either or both the internal and external NAM interfaces for monitoring traffic:

The same interface can be used for both management traffic and monitored traffic simultaneously.

Internal NAM Interface--Monitor LAN and WAN Traffic

When you monitor traffic through the internal NAM interface, you must enable NAM packet monitoring on each router interface that you want to monitor. NAM packet monitoring uses Cisco Express Forwarding (CEF) to send a copy of each packet that is received or sent out of the router interface to the NAM.



Note

Some restrictions apply when monitoring traffic through the internal NAM interface. See the "Traffic Monitoring Restrictions for the Internal NAM Interface" section.

Monitoring traffic through the internal NAM interface enables the NAM to see any encrypted traffic after it has already been decrypted by the router.



Traffic sent through the internal NAM interface--and the router's Analysis-Module interface--uses router resources such as CPU, SDRAM bandwidth, and backplane PCI bandwidth. Therefore, we recommend that you use the internal NAM interface to monitor WAN interfaces, and use the external NAM interface to monitor LAN interfaces.

External NAM Interface--Monitor LAN Traffic

Monitoring traffic through the external NAM interface does not impact router resources. Therefore, we recommend that you use the external NAM interface to monitor LAN traffic.

To monitor ports on Ethernet switching cards or modules (NM-16ESW-x, NMD-36ESW-x, HWIC-4ESW, or HWIC-D-9ESW), configure a Switched Port Analyzer (SPAN) session whose destination is the Ethernet switch port that connects to the external NAM interface. For more information about configuring SPAN for these cards and modules, refer to the following documents:

- 16- and 36-Port Ethernet Switch Module for Cisco 2600 Series, Cisco 3600 Series, and Cisco 3700 Series, Cisco IOS feature module
- Cisco HWIC-4ESW and HWIC-D-9ESW EtherSwitch Interface Cards, Cisco IOS feature module

Sample Operating Topologies

In each of the following topologies, the router's LAN interface is monitored through the external NAM interface, and the router's WAN interface is monitored through the internal NAM interface:

To see sample configurations for the following topologies, see the Configuration Examples for the Network Analysis Module (NM-NAM), on page 53.

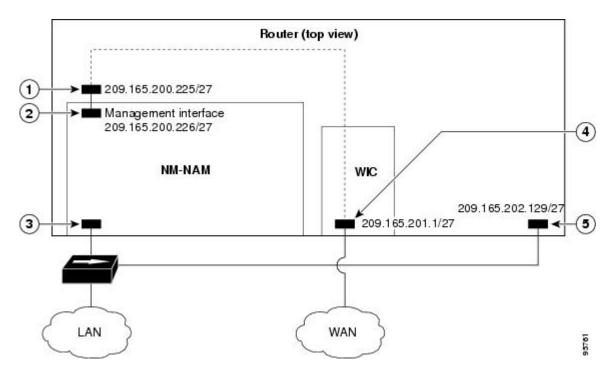
NAM Management Interface Is Internal and Analysis-Module Interface Is Assigned an IP Address

The figure below shows a sample topology, in which:

• The internal NAM interface is used for management traffic.

• IP addresses from the same routable subnet are assigned to the Analysis-Module interface and the NAM system.

Figure 3: Sample Topology: NAM Management Interface Is Internal and Analysis-Module Interface Is Assigned an IP Address



Callout	Interface	Location
1	Analysis-Module interface	Router internal
2	Internal NAM interface (management)	NM-NAM internal
3	External NAM interface	NM-NAM faceplate
4	Serial interface	WAN interface card (WIC)
5	Fast Ethernet interface	Router rear panel

NAM Management Interface Is Internal and Analysis-Module Interface Is IP Unnumbered

The figure below shows a sample topology, in which:

- The internal NAM interface is used for management traffic.
- IP addresses from the same routable subnet are assigned to the Analysis-Module interface and the NAM system.

• To conserve IP address space, the Analysis-Module interface is configured as IP unnumbered to borrow the IP address of the Fast Ethernet interface.

Figure 4: Sample Topology: NAM Management Interface Is Internal and Analysis-Module Interface Is IP Unnumbered

Callout	Interface	Location
1	Analysis-Module interface	Router internal
2	Internal NAM interface (management)	NM-NAM internal
3	External NAM interface	NM-NAM faceplate
4	Serial interface	WAN interface card (WIC)
5	Fast Ethernet interface	Router rear panel

NAM Management Interface Is External and Analysis-Module Interface Is IP Unnumbered

The figure below shows a sample topology where:

- The external NAM interface is used for management traffic.
- The Analysis-Module interface is configured as IP unnumbered to borrow an IP address from the loopback interface.
- The borrowed loopback interface IP address is not routable.

LAN

• The NAM system is configured with an IP address from the LAN subnet that is connected to the external NAM interface.

| NM-NAM | Wic | 209.165.201.1/27 | 209.165.202.129/27 | 6

Figure 5: Sample Topology: NAM Management Interface Is External and Analysis-Module Interface Is IP Unnumbered

Callout	Interface	Location
1	Analysis-Module interface	Router internal
2	Internal NAM interface	NM-NAM internal
3	External NAM interface (management)	NM-NAM faceplate
4	Loopback interface	Router internal
5	Serial interface	WAN interface card (WIC)
6	Fast Ethernet interface	Router rear panel

WAN

NAM CLI

NAM CLI Access

There are three ways to access the NAM CLI:

Until you properly configure the NAM IP parameters, the only way to access the NAM CLI is by opening a NAM console session from the router.

NAM CLI Prompt

The NAM CLI prompt is root@nam-system-hostname#. For example, if the NAM system hostname is configured as "nam1," then the NAM CLI prompt appears as root@nam1#.

If the NAM system hostname has not yet been configured, the NAM CLI prompt is root@localhost#.

Basic NAM CLI Commands

The table below briefly describes the basic NAM CLI commands that are used for initial configuration and maintenance of the NM-NAM. For a complete description of all NAM CLI commands, refer to the *Network Analysis Module Command Reference* for your NAM software release.



Although NAM CLI commands appear similar to Cisco IOS commands, the commands described in the table below operate in the NAM CLI only.

Table 2: Basic NAM CLI Commands

NAM CLI Command	Purpose
exsession on	Enables outside logins (Telnet).
exsession on ssh	Enables outside logins (SSH).
ip address	Sets the system IP address.
ip broadcast	Sets the system broadcast address.
ip domain	Sets the system domain name.
ip gateway	Sets the system default gateway address.
ip host	Sets the system hostname.
ip http secure server enable	Enables the secure HTTP server.
ip http server enable	Enables the HTTP server.

NAM CLI Command	Purpose
ip interface external	Selects the external NAM interface for management traffic.
ip interface internal	Selects the internal NAM interface for management traffic.
ip nameserver	Sets the system name server address.
password root	Sets a new password to access the root (read/write) level of NAM.
patch	Downloads and installs a software patch.
ping	Checks connectivity to a network device.
show ip	Displays the NAM IP parameters.

NAM CLI Context-Sensitive Help

The table below shows how to use the NAM CLI context-sensitive help.

Table 3: NAM CLI Context-Sensitive Help Commands

NAM CLI Command	Purpose
(prompt)# ?	Displays a list of commands available for the command mode.
or	
(prompt) # help	
<pre>(prompt) # abbreviated-command-entry <tab></tab></pre>	Lists commands in the current mode that begin with a particular character string.
(prompt)# command?	Lists the available syntax options (arguments and keywords) for the command.
(prompt)# command keyword ?	Lists the next available syntax option for the command.

How to Configure and Manage the Network Analysis Module (NM-NAM)

Configuring the Analysis-Module Interface on the Router

This section describes how to configure the Analysis-Module interface on the router. For general information on the Analysis-Module interface, see the Analysis-Module Interface, on page 5.

For information on assigning the IP address of the Analysis-Module interface, see the NM-NAM Operating Topologies and IP Address Assignments, on page 6.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. interface type number
- 4. ip address ip-address mask
- 5. interface analysis-module slot /0
- **6.** Do one of the following:
 - ip unnumbered interface number
 - •
 - •
 - ip address ip-address mask
- 7. no shutdown
- 8. end
- **9.** Do one of the following:
 - show ip interface brief
 - •
 - · show running-config

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	<pre>interface type number Example: Router(config) # interface loopback 0</pre>	 (Optional) Configures an interface, and enters interface configuration mode. Perform this step if you plan to configure the Analysis-Module interface as an IP unnumbered interface. This step configures the router interface (such as a loopback or Fast Ethernet interface) whose IP address you plan to borrow for the IP unnumbered Analysis-Module interface.
Step 4	ip address ip-address mask	(Optional) Sets an IP address and mask for the interface.
	Example: Router(config-if) # ip address 10.20.30.40 255.255.255.0	 Perform this step if you plan to configure the Analysis-Module interface as an IP unnumbered interface. If you plan to use the internal NAM interface for management traffic, this IP address must come from a routable subnet.
Step 5	interface analysis-module slot /0	Configures the Analysis-Module interface.
	Example:	• This is the Fast Ethernet interface on the router that is connected to the internal NM-NAM interface.
	Router(config) # interface analysis-module 1/0	
Step 6	Do one of the following: • ip unnumbered interface number	Configures the Analysis-Module interface as IP unnumbered and specifies the interface whose IP address is borrowed by the Analysis-Module interface.
	• ip address ip-address mask	or Sets an IP address and mask on the Analysis-Module interface. • Use the ip unnumbered command if you performed Step 3 and Step 4.
	Example:	
	Router(config-if)# ip unnumbered loopback 0	
	Example:	
	Router(config-if)# ip address 10.20.30.40 255.255.255.0	

	Command or Action	Purpose
Step 7	no shutdown	Activates the Analysis-Module interface.
	<pre>Example: Router(config-if)# no shutdown</pre>	
Step 8	end	Returns to privileged EXEC mode.
	<pre>Example: Router(config-if)# end Example:</pre>	
	Router#	
Step 9	Do one of the following:	Displays the IP addresses and summary status of the interfaces.
	• show ip interface brief • • show running-config Example: Router# show ip interface brief	 Displays the contents of the currently running configuration file. Verify that you properly configured the Analysis-Module interface. If you configured the Analysis-Module interface as IP unnumbered, then use the show running-config command to verify proper configuration of both the Analysis-Module interface and the interface whose IP address you borrowed for the Analysis-Module interface.
	Example: Router# show running-config	

What to Do Next



Tip

To avoid losing your configuration at the next system reload or power cycle, save the running configuration to the startup configuration by entering the **copy run start** command in privileged EXEC mode.

Examples

This section provides the following examples:

Configuring the Analysis-Module Interface--Routable Subnet: Example

In the following example, the Analysis-Module interface is configured with a routable IP address. The NM-NAM is installed in router slot 2.

Configuring the Analysis-Module Interface--IP Unnumbered with Routable Subnet: Example

In the following example, the Analysis-Module interface is IP unnumbered and borrows the IP address of the Fast Ethernet interface. The IP address is from a routable subnet, and the NM-NAM is installed in router slot 1

```
! interface FastEthernet 0/0 ip address 209.165.202.129 255.255.255.224 no shutdown ! interface Analysis-Module 1/0 ip unnumbered FastEthernet 0/0 no shutdown
```

Configuring the Analysis-Module Interface--IP Unnumbered with Subnet That Is Not Routable: Example

In the following example, the Analysis-Module interface is IP unnumbered and borrows a loopback interface IP address that is not routable. The NM-NAM is installed in router slot 3.

```
! interface loopback 0 ip address 10.20.30.40 255.255.255.0 ! interface Analysis-Module 3/0 ip unnumbered loopback 0 no shutdown
```

Sample Output for the show ip interface brief Command

Router# show ip interface brief

Interface	IP-Address	OK?	Method	Status	Protocol
FastEthernet0/0	172.20.105.213	YES	NVRAM	up	up
FastEthernet0/1	172.20.105.53	YES	NVRAM	up	up
Analysis-Module2/0	10.1.1.1	YES	manual	up	up
Router#					

What to Do Next

If you configured authentication, authorization, and accounting (AAA) on your router, then proceed to the Disabling AAA Login Authentication on the NAM Console Line, on page 16.

Otherwise, proceed to the Opening and Closing a NAM Console Session from the Router, on page 18.

Disabling AAA Login Authentication on the NAM Console Line

If you configured authentication, authorization, and accounting (AAA) on your router, then you may have to log in twice to open a NAM console session from the router: first with your AAA username and password, and second with the NAM login and password.

If you do not want to log in twice to open a NAM console session from the router, then disable AAA login authentication on the router's NAM console line by performing the steps in this section.

Note, however, that if your router contains both the NM-NAM and the NM-CIDS, the Cisco intrusion detection system network module, then AAA can be a useful tool for centrally controlling access to both network modules. For information about AAA, refer to the *Cisco IOS Security Configuration Guide*.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. aaa authentication login list-name none
- 4. line number
- 5. login authentication list-name
- 6. end
- 7. show running-config

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	aaa authentication login list-name none	Creates a local authentication list.
	Example:	• The none keyword specifies no authentication for this list.
	Router(config) # aaa authentication login nam none	
Step 4	line number	Enters line configuration mode for the line to which you want to apply the authentication list.
	Example:	• The <i>number</i> value is determined by the slot number in which
	Router(config)# line 33	the NM-NAM is installed:
		$number = (32 \times slot) + 1$
Step 5	login authentication list-name	Applies the authentication list to the line.

	Command or Action	Purpose
		Specify the list name that you configured in Step 3.
	Example:	
	Router(config-line)# login authentication nam	
Step 6	end	Returns to privileged EXEC mode.
	Example:	
	Router(config-line)# end	
	Example:	
	Router#	
Step 7	show running-config	Displays the contents of the currently running configuration file.
	Example:	 Verify that you configured the local authentication list and applied it to the line associated with the NM-NAM.
	Router# show running-config	

What to Do Next

Proceed to the Opening and Closing a NAM Console Session from the Router, on page 18.

Opening and Closing a NAM Console Session from the Router

This section describes how to open and close a NAM console session from the router.

SUMMARY STEPS

- 1. enable
- 2. service-module analysis-module slot /0 session
- **3.** Do one of the following:
 - Press Return.

•

- If a username prompt appears, then log in with your AAA username and password.
- 4. At the login prompt, enter root.
- **5.** Do one of the following:
 - At the password prompt, enter your password.

•

- If you have not changed the password from the factory-set default, enter **root** as the root password.
- **6.** Perform the tasks that you need to perform in the NAM CLI. When you want to end the NAM console session and return to the Cisco IOS CLI, complete Step 7 through Step 10.
- 7. exit
- **8.** Hold Ctrl-Shift and press **6**. Release all keys, and then press x.
- 9. disconnect
- 10. Press Enter.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	service-module analysis-module slot /0 session	Establishes a console session with the NAM.
	Example: Router# service-module analysis-module 1/0 session Example:	 If you cannot open a NAM console session, make sure that the NAM console line is clear by first entering the service-module analysis-moduleslot/0 session clear command in privileged EXEC mode.
	Router# service-module analysis-module 1/0 session clear	
	Example:	
	[confirm]	

	Command or Action	Purpose
	Example:	
	[OK]	
	Example:	
	Router# service-module analysis-module 1/0 session	
Step 3	Do one of the following:	Activates the NAM console line.
	• Press Return .	or
	If a username prompt appears, then log in with your AAA username and password.	Completes AAA login authentication and activates the NAM console line.
	Example:	
	Trying 10.1.1.1, 2065 Open	
	Example:	
	<press return=""></press>	
	Example:	
	Example:	
	Cisco Network Analysis Module (NM-NAM)	
	Example:	
	Example:	
	nam1.cisco.com login:	
	Example:	
	Trying 10.1.1.1, 2065 Open	
	Example:	
	User Access Verification	

	Command or Action	Purpose
	Example:	
	Example:	
	Username: myaaausername	
	Example:	
	Password: <myaaapassword></myaaapassword>	
	Example:	
	Cisco Network Analysis Module (NM-NAM)	
	Example:	
	Example:	
	nam1.cisco.com login:	
Step 4	At the login prompt, enter root .	Accesses the root (read/write) level of NAM.
	Example:	
	login: root	
Step 5	Do one of the following:	
	• At the password prompt, enter your password.	
	•	
	• If you have not changed the password from the factory-set default, enter root as the root password.	
	Example:	
	Password: <root></root>	
Step 6	Perform the tasks that you need to perform in the NAM CLI. When you want to end the NAM console session and return to the Cisco	
	IOS CLI, complete Step 7 through Step 10.	For help using NAM CLI commands, see the NAM CLI Context-Sensitive Help, on page 12.

_	Command or Action	Purpose
Step 7	exit	Logs out of the NAM system or leaves a subcommand mode.
	Example:	• If you are in a subcommand mode, continue
	root@localhost(sub-custom-filter-capture)# exit	to enter the exit command until you see the NAM login prompt.
	Example:	
	root@localhost# exit	
	Example:	
	Example:	
	login:	
Step 8	Hold Ctrl-Shift and press 6 . Release all keys, and then press x .	Suspends and closes the Telnet session.
	Example:	
	login: <suspend keystroke=""></suspend>	
	Example:	
	Router#	
Step 9	disconnect	Disconnects a line.
	Example:	
	Router# disconnect	
Step 10	Press Enter.	Confirms that you want to disconnect the line.
	Example:	
	Closing connection to 10.20.30.40 [confirm] <enter></enter>	

Examples

This section provides the following examples:

Opening and Closing a NAM Console Session When AAA Authentication Is Not Configured or Is Disabled on the NAM Console Line: Example

In the following example, a NAM console session is opened and closed from the router. The NM-NAM is installed in router slot 2.

```
Router# service-module analysis-module 2/0 session
Trying 10.1.1.1, 2065 ... Open
Cisco Network Analysis Module (NM-NAM)
nam1.cisco.com login: root
Password: <password>
Terminal type: vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2
Copyright (c) 1999-2003 by cisco Systems, Inc.
WARNING! Default password has not been changed!
root@nam1.cisco.com#
root@nam1.cisco.com# exit
Cisco Network Analysis Module (NM-NAM)
nam1.cisco.com login: <suspend keystroke>
Router# disconnect
Closing connection to 10.1.1.1 [confirm] <Enter>
Deleting login session
```

Opening and Closing a NAM Console Session When AAA Authentication Is Configured and Enabled on the NAM Console Line: Example

In the following example, a NAM console session is opened and closed from the router. The NM-NAM is installed in router slot 2.

```
Router# service-module analysis-module 2/0 session
Trying 10.1.1.1, 2065 ... Open
User Access Verification
Username: myaaausername
Password: <myaaapassword>
Cisco Network Analysis Module (NM-NAM)
nam1.cisco.com login: root
Password: <nampassword>
Terminal type: vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2
Copyright (c) 1999-2003 by cisco Systems, Inc.
WARNING! Default password has not been changed!
root@nam1.cisco.com#
root@nam1.cisco.com# exit
Cisco Network Analysis Module (NM-NAM)
nam1.cisco.com login: <suspend keystroke>
Router# disconnect
Closing connection to 10.1.1.1 [confirm] <Enter>
Deleting login session
```

Troubleshooting Tips

Make sure that the NAM console line is clear by entering the **service-module** analysis-module *slot* /0 session clear command in privileged EXEC mode.

What to Do Next

Proceed to the Configuring the NM-NAM, on page 24 section.

Configuring the NM-NAM

This section describes how to configure the NM-NAM to establish network connectivity and configure IP parameters. This task must be performed from the NAM CLI. For more advanced NAM configuration, use the NAM Traffic Analyzer (web GUI) or refer to the *Network Analysis Module Command Reference* for your NAM software release.

For information on assigning IP addresses, see the NM-NAM Operating Topologies and IP Address Assignments, on page 6.

Before You Begin

Before performing this task, access the NAM console by performing Step 1 through Step 5 in the Opening and Closing a NAM Console Session from the Router, on page 18.

SUMMARY STEPS

- 1. ip interface {internal | external}
- 2. ip address ip-address subnet-mask
- 3. ip broadcast broadcast-address
- 4. ip gateway ip-address
- **5.** Do one of the following:
 - exsession on
 - •
 - •
 - exsession on ssh
- 6. ip domain name
- 7. ip host name
- **8.** ip nameserver ip-address [ip-address] [ip-address]
- **9. ping** {host | ip-address }
- 10. show ip

	Command or Action	Purpose
Step 1	ip interface {internal external}	Specifies which NAM interface will handle management traffic.
	Example:	
	root@localhost# ip interface internal	
	Example:	
	root@localhost# ip interface external	
Step 2	ip address ip-address subnet-mask	Configures the NAM system IP address.
	Example:	
	root@localhost# ip address 172.20.104.126 255.255.255.248	
Step 3	ip broadcast broadcast-address	(Optional) Configures the NAM system broadcast address.
	Example:	
	root@localhost# ip broadcast 10.255.255.255	
Step 4	ip gateway ip-address	Configures the NAM system default gateway address.
	Example:	
	root@localhost# ip gateway 172.20.104.125	
Step 5	Do one of the following:	(Optional) Enables outside logins.
	• exsession on	• exsession on enables Telnet access.
	•	• exsession on ssh enables SSH access.
	• exsession on ssh	Note The NAM software K9 crypto patch is required to configure the ssh option. You can download the patch from Cisco.com.
	Example:	
	root@localhost# exsession on	
	Example:	
	root@localhost# exsession on ssh	

Command or Action	Purpose
ip domain name	(Optional) Sets the NAM system domain name.
Example:	
root@localhost# ip domain cisco.com	
ip host name	(Optional) Sets the NAM system hostname.
Example:	
root@localhost# ip host nam1	
ip nameserver ip-address [ip-address][ip-address]	(Optional) Sets one or more NAM system name servers.
Example:	We recommend that you configure a name server for the NAM system to resolve Domain Name System
root@nam1# ip nameserver 209.165.201.1	(DNS) requests.
ping {host ip-address }	Checks connectivity to a network device.
Example:	Verify connectivity to the router or another known host.
root@nam1# ping 10.20.30.40	nost.
show ip	Displays the NAM IP parameters.
Example:	Verify that you properly configured the NM-NAM.
root@nam1# show ip	
	<pre>ip domain name Example: root@localhost# ip domain cisco.com ip host name Example: root@localhost# ip host nam1 ip nameserver ip-address [ip-address][ip-address] Example: root@nam1# ip nameserver 209.165.201.1 ping {host ip-address } Example: root@nam1# ping 10.20.30.40 show ip Example:</pre>

Examples

This section provides the following examples:

Configuring the NM-NAM: Example

In the following example, the external NAM interface is used for management traffic. The HTTP server and Telnet access are enabled. The resulting NAM CLI prompt is root@nam1.cisco.com# .

```
!
ip address 172.20.105.215 255.255.255.192
!
ip host "nam1"
!
ip domain "cisco.com"
!
ip gateway 172.20.105.210
!
ip broadcast 10.255.255.255
!
ip nameserver 209.165.201.29
```

```
!
ip interface external
!
ip http server enable
!
exsession on
```

Checking Network Connectivity with Ping: Example

```
root@nam1.cisco.com# ping 172.20.105.213
PING 172.20.105.213 (172.20.105.213) from 172.20.105.215 : 56(84) bytes of data.
64 bytes from 172.20.105.213: icmp_seq=0 ttl=255 time=353 usec
64 bytes from 172.20.105.213: icmp_seq=1 ttl=255 time=289 usec
64 bytes from 172.20.105.213: icmp_seq=2 ttl=255 time=284 usec
64 bytes from 172.20.105.213: icmp_seq=3 ttl=255 time=283 usec
64 bytes from 172.20.105.213: icmp_seq=4 ttl=255 time=297 usec
--- 172.20.105.213 ping statistics ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max/mdev = 0.283/0.301/0.353/0.028 ms
root@nam1.cisco.com#
```

Sample Output for the show ip NAM CLI Command

```
root@nam1.cisco.com# show ip
                        172.20.105.215
IP address:
Subnet mask:
                        255.255.255.192
IP Broadcast:
                        10.255.255.255
IP Interface:
                        External
DNS Name:
                        nam1.cisco.com
Default Gateway:
                        172.20.105.210
                        209.165.201.29
Nameserver(s):
HTTP server:
                        Enabled
HTTP secure server:
                        Disabled
HTTP port:
HTTP secure port:
                        443
TACACS+ configured:
                        No
                        Enabled
Telnet:
SSH:
                        Disabled
root@nam1.cisco.com#
```

What to Do Next

If you selected the internal NAM interface to handle management traffic in Step 1, then proceed to the Configuring a Static Route to the NAM Through the Analysis-Module Interface, on page 27.

If you plan to monitor traffic through the internal NAM interface, then proceed to the Enabling NAM Packet Monitoring, on page 30.

If you do not plan to monitor traffic through the internal NAM interface, then proceed to the Enabling and Accessing the NAM Traffic Analyzer, on page 32.

Configuring a Static Route to the NAM Through the Analysis-Module Interface

This section describes how to ensure that the router can route packets to the NAM by configuring a static route through the Analysis-Module interface.

If you select the internal NAM interface to handle management traffic, then configuring a static route to the NAM through the Analysis-Module interface is:

- Required when the Analysis-Module interface is IP unnumbered.
- Recommended when the Analysis-Module interface is assigned a unique IP address.

If you select the external NAM interface to handle management traffic, then you do not need to perform this task. Proceed to the What to Do Next, on page 29.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. ip route nam-ip-address mask analysis-module slot / unit
- 4. end
- **5. ping** {nam-ip-address | nam-hostname}

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	ip route nam-ip-address mask analysis-module slot / unit	Establishes a static route to the NAM.
	Example:	
	Router(config)# ip route 172.20.105.215 255.255.255.192 analysis-module 1/0	
Step 4	end	Returns to privileged EXEC mode.
	Example:	
	Router(config-if)# end	
	Example:	
	Router#	

	Command or Action	Purpose
Step 5	<pre>ping {nam-ip-address nam-hostname}</pre>	Verifies network connectivity to the NAM.
	Example:	
	Router# ping 172.20.105.215	

Examples

This section provides the following examples:

Configuring a Static Route to the NAM Through the Analysis-Module Interface: Example

In the following example, a static route is configured to the NAM whose system IP address is 172.20.105.215. The NM-NAM is installed in router slot 1.

```
! ip route 172.20.105.215 255.255.255.192 analysis-module 1/0 ! interface FastEthernet 0/0 ip address 209.165.202.129 255.255.255.224 no shutdown ! interface Analysis-Module 1/0 ip unnumbered FastEthernet 0/0 no shutdown !
```

Verifying Network Connectivity with Ping: Example

In the following example, entering the **ping** command verifies network connectivity to the NAM with IP address 172.20.105.215.

```
Router# ping 172.20.105.215

Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 172.20.105.215, timeout is 2 seconds:
!!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 1/1/1 ms
Router#
```

What to Do Next

If you plan to monitor traffic through the internal NAM interface, then proceed to the Enabling NAM Packet Monitoring, on page 30.

If you do not plan to monitor traffic through the internal NAM interface, then proceed to the Enabling and Accessing the NAM Traffic Analyzer, on page 32.

Enabling NAM Packet Monitoring

This section describes how to enable NAM packet monitoring on router interfaces that you want to monitor through the internal NAM interface.

When you enable NAM packet monitoring on an interface, CEF sends an extra copy of each IP packet that is received or sent out on that interface to the NAM through the Analysis-Module interface on the router and the internal NAM interface.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. ip cef
- **4.** Do one of the following:
 - interface type slot / port
 - interface type slot / wic-slot / port
- 5. analysis-module monitoring
- **6.** Repeat Step 4 and Step 5 for each interface that you want the NAM to monitor through the internal NAM interface.
- **7.** end
- 8. show running-config

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	ip cef	Enables the CEF switching path.
	Example:	
	Router(config)# ip cef	

	Command or Action	Purpose
Step 4	Do one of the following:	Selects an interface for configuration.
	• interface type slot / port	
	•	
	• interface type slot wic-slot port	
	Example:	
	Router(config) # interface serial 0/0	
Step 5	analysis-module monitoring	Enables NAM packet monitoring on the interface.
	Example:	
	Router(config-if)# analysis-module monitoring	
Step 6	Repeat Step 4 and Step 5 for each interface that you want the NAM to monitor through the internal NAM interface.	
Step 7	end	Returns to privileged EXEC mode.
	Example:	
	Router(config-if)# end	
	Example:	
	Router#	
Step 8	show running-config	Displays the contents of the currently running configuration file.
	Example:	• Verify that you enabled the CEF switching pat
	Router# show running-config	and enabled packet monitoring on the correct interfaces.

Example

This section provides the following example:

Enabling NAM Packet Monitoring: Example

In the following example, NAM packet monitoring is enabled on the serial interfaces:

```
interface Serial 0/0
  ip address 172.20.105.213 255.255.255.240
  ip route-cache flow
```

```
speed auto
full-duplex
analysis-module monitoring
no mop enabled
!
interface Serial 0/1
ip address 172.20.105.53 255.255.255.252
ip route-cache flow
duplex auto
speed auto
analysis-module monitoring
!
interface Analysis-Module 2/0
ip address 10.1.1.1 255.255.255.0
hold-queue 60 out
```

What to Do Next

This task must be repeated on the router on the other side of the satellite link. Substitute the sample IP addresses, hostnames, and other parameters for the appropriate values on the second router.

After the task is completed on the router on the other side of the satellite link, proceed to the Verifying RBSCP Tunnel Configuration and Operation.

Enabling and Accessing the NAM Traffic Analyzer

This section describes how to enable and access the NAM Traffic Analyzer (web GUI).

Before You Begin

- Make sure that your web browser supports your NAM software release. For a list of supported browsers, refer to the NAM software release notes.
- If you plan to use the HTTP secure server (HTTPs), then you must first download and install the NAM software K9 crypto patch. Until you install the patch, the **ip http secure** commands are disabled. You can download the NAM software K9 crypto patch from Cisco.com.



Note

You can use the HTTP server or the HTTP secure server, but you cannot use both simultaneously.

SUMMARY STEPS

- **1.** Do one of the following:
 - Open a NAM console session from the router. See the Opening and Closing a NAM Console Session from the Router, on page 18.
 - Open a Telnet or SSH session to the NAM. See the Opening and Closing a Telnet or SSH Session to the NAM, on page 43.
- **2.** Do one of the following:
 - ip http server enable

 - ip http secure server enable
- **3.** Do one of the following:
 - Enter a web username.
 - •
 - Press **Return** to enter the default web username "admin".
- **4.** Enter a password.
- **5.** Enter the password again.
- **6.** On your PC, open a web browser.
- 7. In the web browser, enter the NAM system IP address or hostname as the URL.

	Command or Action	Purpose
Step 1	Do one of the following:	Accesses the NAM CLI.
	 Open a NAM console session from the router. See the Opening and Closing a NAM Console Session from the Router, on page 18. 	
	 Open a Telnet or SSH session to the NAM. See the Opening and Closing a Telnet or SSH Session to the NAM, on page 43. 	
Step 2	Do one of the following:	Enables the HTTP server.
	• ip http server enable	or
		Enables the HTTP secure server (HTTPs).

	Command or Action	Purpose
	• • ip http secure server enable	
	Example:	
	root@localhost# ip http server enable	
	Example:	
	root@localhost# ip http secure server enable	
Step 3	Do one of the following:	Configures a web username.
	• Enter a web username.	The NAM requires at least one web username and password configuration.
	• Press Return to enter the default web username "admin".	If NAM does not prompt you for a web username and password, then at least one wel username and password combination was
	Example:	previously configured.
	Please enter a web administrator user name [admin]: joeadmin	
	Example: Please enter a web administrator user name [admin]: <cr></cr>	
Step 4	Enter a password.	Configures a password for the web username.
	Example:	
	New password: <adminpswd></adminpswd>	
Step 5	Enter the password again.	Confirms the password for the web username.
	Example:	
	Confirm password: <adminpswd></adminpswd>	
Step 6	On your PC, open a web browser.	
Step 7	In the web browser, enter the NAM system IP address or hostname as the URL.	Opens the NAM Traffic Analyzer in your web browser.
	Example:	You are automatically redirected to the NAM Traffic Analyzer login page.
	http://172.20.105.215/	

Command or Action	Purpose
Example:	
https://172.20.105.215/	
Example:	
http://nam1/	
	Example: https://172.20.105.215/ Example:

Examples

This section provides the following examples:

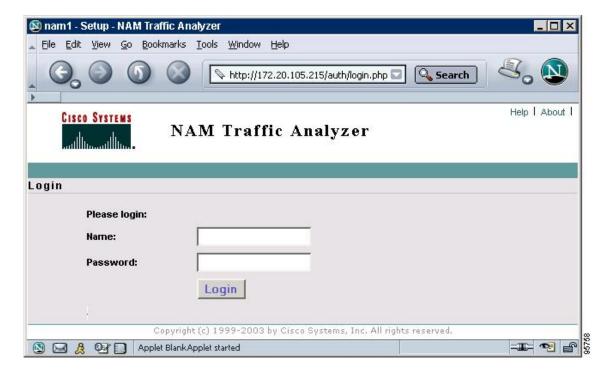
Enabling the NAM Traffic Analyzer: Example

```
root@nam1# ip http server enable
Enabling HTTP server...
No web users are configured.
Please enter a web administrator user name [admin]: <cr>
New password: <pswd>
Confirm password: <pswd>
User admin added.
Successfully enabled HTTP server.
root@nam1#
```

Accessing the NAM Traffic Analyzer: Example

The figure below shows the NAM Traffic Analyzer login page that appears when you enter the NAM system IP address or hostname as the URL in a web browser.

Figure 6: Sample NAM Traffic Analyzer Login Page



What to Do Next

For information on the NAM Traffic Analyzer, refer to the *User Guide for the Network Analysis Module Traffic Analyzer* for your NAM software release. This document is available on Cisco.com and as online help within the NAM Traffic Analyzer application.

Changing the NAM Root Password

This section describes how to set a new password to access the root (read/write) level of NAM, where you can enter NAM CLI commands. The factory-set default root password is "root".

Before You Begin

Before performing this task, access the NAM console by performing Step 1 through Step 5 in the Opening and Closing a NAM Console Session from the Router, on page 18.

SUMMARY STEPS

- 1. password root
- **2.** Enter the new password.
- **3.** Enter the new password again.
- 4. exit
- **5.** At the login prompt, enter **root**.
- **6.** At the password prompt, enter your password.

	Command or Action	Purpose
Step 1	password root	Starts the process of changing the NAM's roo (read/write) level password.
	Example:	-
	root@localhost.cisco.com# password root	
Step 2	Enter the new password.	Enters the new password.
	Example:	
	New UNIX password: <password></password>	
Step 3	Enter the new password again.	Confirms the new password.
	Example:	
	Retype new UNIX password: <password></password>	
Step 4	exit	Logs out of the NAM system.
	Example:	
	root@localhost# exit	
Step 5	At the login prompt, enter root .	Accesses the root (read/write) level of NAM.
	Example:	
	login: root	
Step 6	At the password prompt, enter your password.	Verifies that the new password is accepted.
	Example:	
	Password: <password></password>	
	I.	The state of the s

Examples

This section provides the following examples:

Changing the NAM Root Password: Example

```
root@nam1.cisco.com# password root
Changing password for user root
New UNIX password: <rtpswd>
Retype new UNIX password: <rtpswd>
passwd:all authentication tokens updated successfully root@nam1.cisco.com# root@nam1.cisco.com# exit
```

Verifying the NAM Root Password: Example

```
nam1.cisco.com login: root
Password: <rtpswd>
Terminal type: vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2
Copyright (c) 1999-2003 by cisco Systems, Inc.
root@nam1.cisco.com#
root@nam1.cisco.com# exit
```

Troubleshooting Tips

If you forget the NAM root password, see the Resetting the NAM Root Password to the Default Value, on page 38.

Resetting the NAM Root Password to the Default Value

This section describes how to reset the NAM root password to the default value of "root". Use this procedure when you cannot remember the NAM root password but need to access the NAM CLI.



Note This procedure requires that you reload the NAM software.

SUMMARY STEPS

- 1. enable
- 2. service-module analysis-module slot /0 reload
- **3**. y
- 4. service-module analysis-module slot /0 session
- **5.** When prompted, enter *** to change the boot configuration.
- 6. boot flash
- 7. When prompted to select from the helper menu, enter 6.
- **8.** When prompted to select from the helper menu, enter \mathbf{r} .
- 9. v
- **10.** Hold **Ctrl-Shift** and press **6**. Release all keys, and then press **x**.
- 11. disconnect
- 12. Press Enter.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password if prompted.
	Router> enable	
Step 2	service-module analysis-module slot /0 reload	Reloads the software on the NM-NAM.
	Example:	
	Router# service-module analysis-module 1/0 reload	
Step 3	У	Confirms that you want to proceed with the NAM software reload.
	Example:	
	Do you want to proceed with reload?[confirm]	
Step 4	service-module analysis-module slot /0 session	Establishes a console session with the NAM.
	Example:	Perform this step immediately after reloading the NAM software.
	Router# service-module analysis-module 1/0 session	• If you cannot open a NAM console session, make sure that the NAM console line is clear by first entering the
	Example:	service-module analysis-moduleslot/0 session clear command in privileged EXEC mode.
	Router# service-module analysis-module 1/0 session clear	

	Command or Action	Purpose
	Example:	
	[confirm]	
	Example:	
	[OK]	
	Example:	
	Router# service-module analysis-module 1/0 session	
Step 5	When prompted, enter *** to change the boot configuration. Example: Please enter '***' to change boot configuration: ***	 Interrupts the boot loader. Enter *** immediately after the prompt appears. If you do not enter *** in time to interrupt the boot loader, then the NAM login prompt eventually appears. Complete Step 10 through Step 12 to return to the Cisco IOS CLI on the router, and then retry this task, starting with Step 2.
Step 6	boot flash	Loads the NAM helper image.
	<pre>Example: ServicesEngine boot-loader> boot flash</pre>	This command is entered in the boot loader CLI, which is separate from the NAM CLI and Cisco IOS CLI.
Step 7	When prompted to select from the helper menu, enter 6 .	Selects the menu option to reset the root password to the default value of "root".
	Example: Selection [12345678rh]: 6	
Step 8	When prompted to select from the helper menu, enter r.	Selects the menu option to exit the helper and reset the NAM.
	Example:	
	Selection [12345678rh]:r	
Step 9	y	Confirms that you want to exit the helper and reset the NAM.
	Example: About to exit and reset Services Engine.	• This time, ignore the prompt to enter ***.

	Command or Action	Purpose
	Example:	
	Are you sure? [y/N] y	
Step 10	Hold Ctrl-Shift and press 6 . Release all keys, and then press x .	Suspends and closes the Telnet session.
	Example:	
	login: <suspend keystroke=""></suspend>	
	Example:	
	Router#	
Step 11	disconnect	Disconnects a line.
	Example:	
	Router# disconnect	
Step 12	Press Enter.	Confirms that you want to disconnect the line.
	Example:	
	Closing connection to 10.20.30.40 [confirm] <enter></enter>	

Example

This section provides the following example:

Resetting the NAM Root Password to the Default Value: Example

```
Router# service-module analysis-module 1/0 reload

Do you want to proceed with reload?[confirm] y

Trying to reload Service Module Analysis-Module1/0.
Router# service-module analysis-module 1/0 session

Trying 172.20.104.87, 2033 ... Open
...
debug output omitted>
...
Booting from flash..., please wait.
[BOOT-ASM]
7

Please enter '***' to change boot configuration: ***

ServicesEngine Bootloader Version :1.0.6aN
```

```
ServicesEngine boot-loader> boot flash
<debug output omitted>
Cisco Systems, Inc.
Services engine helper utility for NM-NAM
Version 1.1(1) [200311111641]
Main menu
1 - Download application image and write to HDD
2 - Download application image and reformat HDD
{\it 3} - Download bootloader and write to flash
4 - Download helper and write to flash
5 - Display software versions
6 - Reset application image CLI passwords to default
7 - Change file transfer method (currently ftp/http)
8 - Show upgrade log
9 - Send Ping
r - Exit and reset Services Engine
h - Exit and shutdown Services Engine
Selection [123456789rh]: 6
Restored default CLI passwords of application image.
Cisco Systems, Inc.
Services engine helper utility for NM-NAM
Version 1.1(1) [200311111641]
Main menu
{\bf 1} - Download application image and write to HDD
2 - Download application image and reformat HDD
3 - Download bootloader and write to flash
4 - Download helper and write to flash
5 - Display software versions
6 - Reset application image CLI passwords to default
7 - Change file transfer method (currently ftp/http)
8 - Show upgrade log
9 - Send Ping
r - Exit and reset Services Engine
h - Exit and shutdown Services Engine
Selection [123456789rh]: r
About to exit and reset Services Engine.
Are you sure? [y/N] y
INITSending all processes the TERM signal...
Sending all processes the KILL signal...
Unmounting file systems:
Please stand by while rebooting the system...
Restarting system.
<debug output omitted>
Cisco Network Analysis Module (NM-NAM)
nam1.cisco.com login: <suspend keystroke>
Router#
Router# disconnect
Closing connection to 10.1.1.1 [confirm] <Enter>
Deleting login session
```

Troubleshooting Tips

If you have trouble opening a NAM console session from the router, make sure that the NAM console line is clear by entering the **service-module analysis-module** *slot* /**0 session clear** command in privileged EXEC mode.

What to Do Next

Verify that the default root password of "root" is accepted by performing Step 1 through Step 5 in the Opening and Closing a NAM Console Session from the Router, on page 18.

To change the NAM root password, see the Changing the NAM Root Password, on page 36.

Opening and Closing a Telnet or SSH Session to the NAM

This section describes how to open and close a Telnet or SSH session to the NAM. This task is not commonly performed, because you would typically use the NAM Traffic Analyzer (web GUI) to monitor and maintain the NAM. If, however, you cannot access the NAM Traffic Analyzer, then you might want to use Telnet or SSH to troubleshoot from the NAM CLI.

If your NM-NAM is not properly configured for Telnet or SSH access (see the following Prerequisites section), then you can open a Telnet session to the router in which the NM-NAM is installed, and then open a NAM console session from the router. See the Opening and Closing a NAM Console Session from the Router, on page 18.

Before You Begin

- Configure the NAM system IP address. Optionally, set the NAM system hostname. See the Configuring the NM-NAM, on page 24.
- Verify NAM network connectivity by performing one of the following ping tests:
 - From a host beyond the gateway, ping the NAM system IP address.
 - From the NAM CLI, ping the NAM system default gateway.

Telnet Prerequisites SSH Prerequisites

- Install the NAM software K9 crypto patch, which you can download from Cisco.com.
- Enter the **exsession on ssh** NAM CLI command. See Step 5 of the Configuring the NM-NAM, on page 24.

SUMMARY STEPS

- **1.** Do one of the following:
 - **telnet** {*ip-address* | *hostname*}
 - •
 - ssh {ip-address | hostname}
- 2. At the login prompt, enter root.
- **3.** Do one of the following:
 - At the password prompt, enter your password.

.

- If you have not changed the password from the factory-set default, enter **root** as the root password.
- **4.** Perform the tasks that you need to perform in the NAM CLI. When you want to end the Telnet or SSH session to the NAM and return to the Cisco IOS CLI, complete Step 5 and Step 6.
- 5. exit
- 6. logout

	Command or Action	Purpose
Step 1	Do one of the following:	Logs in to a host that supports Telnet.
	• telnet {ip-address hostname}	or
	• ssh {ip-address hostname}	Starts an encrypted session with a remote networking device.
		 Use the NAM system IP address or NAM system hostname.
	Example:	
	Router# telnet 10.20.30.40	
	Example:	
	Router# ssh 10.20.30.40	
Step 2	At the login prompt, enter root .	Accesses the root (read/write) level of NAM.
	Example:	
	login: root	
Step 3	Do one of the following:	
	At the password prompt, enter your password.	
	•	

	Command or Action	Purpose
	 If you have not changed the password from the factory-set default, enter root as the root password. 	
	Example:	
	Password: root	
Step 4	Perform the tasks that you need to perform in the NAM CLI. When you want to end the Telnet or SSH session to the NAM and return to the Cisco IOS CLI, complete Step 5 and Step 6.	
Step 5	exit	Leaves a subcommand mode.
	Example:	Return to command mode.
	root@localhost(sub-custom-filter-capture)# exit	
	Example:	
	root@localhost#	
Step 6	logout	Logs out of the NAM system.
	Example:	
	root@localhost# logout	
	Example:	
	Example:	
	Connection closed by foreign host.	

Examples

This section provides the following examples:

Opening and Closing a Telnet Session to the NAM Using the NAM System IP Address: Example

```
Router> telnet 172.20.105.215

Trying 172.20.105.215 ... Open
Cisco Network Analysis Module (NM-NAM)
login: root

Password: 
password>
```

```
Terminal type: vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2
Copyright (c) 1999-2003 by cisco Systems, Inc.
WARNING! Default password has not been changed!
root@nam.cisco.com#
root@nam.cisco.com# logout

[Connection to 172.20.105.215 closed by foreign host]
Router>
```

Opening and Closing an SSH Session to the NAM Using the NAM System Hostname: Example

```
host [/home/user] ssh -1 root nmnam2

root@nmnam2's password: <password>

Terminal type: vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2
Copyright (c) 1999-2003 by cisco Systems, Inc.
WARNING! Default password has not been changed!
root@nmnam2.cisco.com#
root@nmnam2.cisco.com#
Connection to nmnam2 closed.
host [/home/user]
```

Upgrading the NAM Software

This section describes how to upgrade the NAM software. This task is performed from the NAM CLI.

NAM Software Images

The NM-NAM contains three NAM software images:

- NAM application image on the hard drive--Source of the NAM Traffic Analyzer and NAM CLI
- Helper image in flash memory--Used to recover or upgrade NAM software images
- Bootloader image in flash memory--Used to specify whether to boot the NAM application image or the helper image

Types of NAM Software Upgrades

NAM software upgrades are available in two forms:

- Patches--Incremental updates to software releases that are installed with the **patch** NAM CLI command. Patches are available only for the NAM application image.
- Images--Full image releases that are installed from the helper image. Full image upgrades are typically used to update the NAM application image, but if necessary and recommended by technical support, you can also use the helper image to upgrade the bootloader image or helper image.

Prerequisites

• Download the NAM software image from Cisco.com, and copy the image to an FTP server.

• Before performing this task, access the NAM console by completing Step 1 through Step 5 in the Opening and Closing a NAM Console Session from the Router, on page 18.

Perform one of the following tasks in this section, depending on whether you are adding a patch to your NAM application or are performing a full software image upgrade:

Upgrading the NAM Software--Patch

Perform this task to add a patch to your NAM application image. This task is performed from the NAM CLI.

SUMMARY STEPS

- 1. Do one of the following:
 - patch ftp://user:password@host/full-path/filename

 - •
 - patch ftp://user@host/full-path/filename
- 2. show patches

Command or Action	Purpose
	Downloads and installs a software patch.
• patch ftp://user@host/full-path/filename	• Use the first option, which includes the password, if the FTP server does not allow anonymous users.
Example:	 If you use the second option, enter your password when prompted.
<pre>root@nam1.cisco.com# patch ftp://person:mypwd@examplehost/dir/subdir/nam-app.3-2.cryptoK9.patch.1-0.bin</pre>	• Remember to perform this task in the NAM CLI.
Example:	
root@nam1.cisco.com# patch ftp://person@examplehost/dir/subdir/nam-app.3-2.cryptoK9.patch.1-0.bin	
Example:	
Example:	
Proceeding with installation. Please do not interrupt.	

Command or Action	Purpose
Example:	
If installation is interrupted, please try again.	
Example:	
Example:	
Downloading nam-app.3-2.cryptoK9.patch.1-0.bin. Please wait	
Example:	
Password for person@examplehost: <mypwd></mypwd>	
Step 2 show patches	Displays all installed patches.
Example:	 Verify that your patch was successfully installed.
root@nam1.cisco.com# show patches	

Upgrading the NAM Software--Full Image

Perform this task to upgrade one of your NAM software images to a new release. This task is performed from the NAM CLI.

SUMMARY STEPS

- 1. reboot
- **2**. y
- **3.** When prompted, enter *** to change the boot configuration.
- 4. boot flash
- **5.** When prompted to select from the helper menu, enter 1 or 2.
- **6. ftp:**// ip-address/path/nam-image-file
- **7**. y
- 8. r
- 9. y

	Command or Action	Purpose
Step 1	reboot	Shuts down and restarts the NAM.
	Example:	Remember to perform this task in the NAM CLI.
	root@nam1.cisco.com# reboot	
Step 2	у	Confirms that you want to reboot the NAM.
	Example: Reboot the NAM? (Y/N) [N]: y	 After you confirm the reboot, the NAM displays a series of messages as it stops processes, shuts down, and then restarts.
	-	
Step 3	When prompted, enter *** to change the boot	Interrupts the boot loader.
	configuration.	• Enter *** immediately after the prompt appears.
	Example:	• If you do not enter the *** in time to interrupt the boot
	Please enter '***' to change boot configuration: ***	loader, then return to Step 1 and try again.
Step 4	boot flash	Loads the NAM helper image.
	Example:	• This command is entered in the boot loader CLI, which is separate from the NAM CLI and Cisco IOS CLI.
	ServicesEngine boot-loader> boot flash	
Step 5	When prompted to select from the helper menu, enter 1 or 2.	Selects the menu option to download the NAM software image onto the NM-NAM internal memory.
	Example:	 Option 1 preserves all configuration and report data while installing the NAM software image.
	Selection [12345678rh]: 1	 Option 2 reformats the NM-NAM hard drive, deleting all report data and NAM software configurations, except the
	Example:	basic IP configuration. Although useful for recovering a
	Selection [12345678rh]: 2	corrupted hard drive, Option 2 should be used with caution or when recommended by technical support.
		• The helper menu also has an option (7) to change the file transfer method from the default FTP method. Before performing Step 5, you may enter 7 to select the TFTP transfer method. Because many TFTP servers have problems transferring files as large as the NAM application image, we recommend that you use the default FTP method.

	Command or Action	Purpose
Step 6	ftp:// ip-address/path/nam-image-file	Specifies the FTP location and filename of the NAM software image.
	Example:	
	Download NAM application image via ftp and write to HDD	
	Example:	
	URL of application image []: ftp://172.20.98.136/dir1/dir2/nam-image.bin.gz	
Step 7	У	Confirms that you want to install the specified NAM software image.
	Example:	
	Do you want to proceed installing it? [y/N] y	
Step 8	r	Selects the menu option to exit the helper and reset the NAM.
	Example:	
	Selection [12345678rh]:r	
Step 9	у	Confirms that you want to exit the helper and reset the NAM.
	Example:	• This time, ignore the prompt to enter ***.
	About to exit and reset Services Engine.	
	Example:	
	Are you sure? [y/N] y	

Examples

This section provides the following examples:

Upgrading the NAM Software--Patch: Example

```
Router> enable

Password: <password>

Router#
Router# service-module analysis-Module 1/0 session

Trying 172.20.104.86, 2033 ... Open
Cisco Network Analysis Module (NM-NAM)
```

```
nam1.cisco.com login: root
Password: <password>
Terminal type:vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2(0.10)
Copyright (c) 1999-2003 by cisco Systems, Inc.
WARNING! Default password has not been changed!
root@nam1.cisco.com# patch
ftp://person@examplehost/dir/subdir/nam-app.3-2.cryptoK9.patch.1-0.bin
Proceeding with installation. Please do not interrupt.
If installation is interrupted, please try again.
Downloading nam-app.3-2.cryptoK9.patch.1-0.bin. Please wait...
Password for person@examplehost: <mypwd>
ftp://person@examplehost/dir/subdir/nam-app.3-2.cryptoK9.patch.1-0.bin
(1K)
/usr/local/nam/patch/wor [####################]
                                                        1K | 104.43K/s
1894 bytes transferred in 0.02 sec (102.35k/sec)
Verifying nam-app.3-2.cryptoK9.patch.1-0.bin. Please wait...
Patch nam-app.3-2.cryptoK9.patch.1-0.bin verified.
Applying /usr/local/nam/patch/workdir/nam-app.3-2.cryptoK9.patch.1-0.bin.
Please wait...
########### [100%]
############ [100%]
Patch applied successfully.
root@nam1.cisco.com# show patches
Tue Aug 31 21:04:28 2004 Patch:nam-app.3-2.strong-crypto-patchK9-1-0
Description:Strong Crypto Patch for NAM.
root@nam1.cisco.com#
```

Upgrading the NAM Software--Full Image: Example

```
Router> enable
Password: <password>
Router#
Router# service-module analysis-Module 1/0 session
Trying 172.20.104.86, 2033 ... Open
Cisco Network Analysis Module (NM-NAM)
nam1.cisco.com login: root
Password: <password>
Terminal type:vt100
Cisco Network Analysis Module (NM-NAM) Console, 3.2(0.10)
Copyright (c) 1999-2003 by cisco Systems, Inc.
WARNING! Default password has not been changed!
root@nam1.cisco.com#
root@nam1.cisco.com# reboot
Reboot the NAM? (Y/N) [N]: y
System reboot in process...
<debug output omitted>
Booting from flash..., please wait.
[BOOT-ASM]
Please enter '***' to change boot configuration: ***
 ServicesEngine Bootloader Version :1.0.6-NAM
ServicesEngine boot-loader>
ServicesEngine boot-loader> boot flash
```

```
<debug output omitted>
------
Cisco Systems, Inc.
Services engine helper utility for NM-NAM
Version 1.1(1) [200311111641]
Main menu
1 - Download application image and write to HDD
2 - Download application image and reformat HDD
3 - Download bootloader and write to flash
4 - Download helper and write to flash
5 - Display software versions
6 - Reset application image CLI passwords to default
7 - Change file transfer method (currently ftp/http)
8 - Show upgrade log
9 - Send Ping
r - Exit and reset Services Engine
h - Exit and shutdown Services Engine
Selection [123456789rh]: 1
Download NAM application image via ftp and write to HDD
URL of application image []: ftp://172.20.98.136/dir1/dir2/nam-image.bin.gz
Getting c6svc-nam.mainline-DAILY 20030825.bin.gz from 171.69.17.19 via ftp.
ftp://172.20.98.136/dir1/dir2/nam-image.bin.gz
(46389K)
                         [#################
                                                      46389K | 7421.38K/s
47502347 bytes transferred in 6.25 sec (7421.14k/sec)
upgrade.bin size:48241545
File transfer successful.
Checking upgrade.bin
Do you want to proceed installing it? [y/N] y
<debug output omitted>
Application image upgrade complete. You can boot the image now.
Cisco Systems, Inc.
Services engine helper utility for NM-NAM
Version 1.1(1) [200311111641]
Main menu
1 - Download application image and write to HDD
2 - Download application image and reformat HDD
3 - Download bootloader and write to flash
4 - Download helper and write to flash
5 - Display software versions
6 - Reset application image CLI passwords to default
7 - Change file transfer method (currently ftp/http)
8 - Show upgrade log
9 - Send Ping
\ensuremath{\text{r}} - Exit and reset Services Engine
h - Exit and shutdown Services Engine
Selection [123456789rh]: r
About to exit and reset Services Engine.
Are you sure? [y/N] \mathbf{y}
```

Troubleshooting Tips

If you have trouble opening a NAM console session from the router, make sure that the NAM console line is clear by entering the **service-module analysis-module** *slot* /**0 session clear** command in privileged EXEC mode.

Configuration Examples for the Network Analysis Module (NM-NAM)

NAM Management Interface Is Internal and Analysis-Module Interface Is Assigned an IP Address Example

In this configuration example:

- The internal NAM interface is used for management traffic.
- IP addresses from the same routable subnet are assigned to the Analysis-Module interface and the NAM system.
- A static route to the NAM through the Analysis-Module interface is configured.
- The internal NAM interface is used to monitor WAN traffic on interface Serial 0/0, and the external NAM interface is used to monitor LAN traffic on interface Fast Ethernet 0/0.
- The NM-NAM is installed in router slot 2.

The figure below shows the topology used in the example, and the following sections show the router and NAM configurations:

Router (top view)

209.165.200.225/27

Management interface
209.165.200.226/27

NM-NAM

WIC

209.165.202.129/27

3

WAN

WAN

Figure 7: NAM Management Interface Is Internal and Analysis-Module Interface Is Assigned an IP Address

Callout	Interface	Location
1	Analysis-Module interface	Router internal
2	Internal NAM interface (management)	NM-NAM internal
3	External NAM interface	NM-NAM faceplate
4	Serial interface	WAN interface card (WIC)
5	Fast Ethernet interface	Router rear panel

Router Configuration (Cisco IOS Software)

```
ip cef
ip route 209.165.200.226 255.255.255.224 analysis-module 2/0
interface FastEthernet0/0
ip address 209.165.202.129 255.255.255.224
 ip route-cache flow
speed auto
full-duplex
no mop enabled
no shutdown
interface Serial 0/0
encapsulation ppp
 ip address 209.165.201.1 255.255.255.224
analysis-module monitoring
no shutdown
interface analysis-module 2/0
 ip address 209.165.200.225 255.255.255.224
hold-queue 60 out
no shutdown
```

NAM Configuration (NAM Software)

```
! ip address 209.165.200.226 255.255.255.224 ! ip host "nam1" ! ip domain "cisco.com" ! ip gateway 209.165.200.225 ! ip broadcast 10.255.255.255 ! ip nameserver 172.16.201.29 ! ip interface internal ! ip http server enable ! exsession on !
```

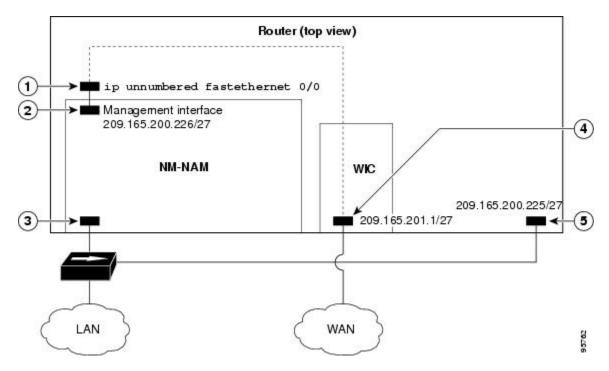
NAM Management Interface Is Internal and Analysis-Module Interface Is IP Unnumbered Example

In this configuration example:

- The internal NAM interface is used for management traffic.
- IP addresses from the same routable subnet are assigned to the Analysis-Module interface and the NAM system.
- To conserve IP address space, the Analysis-Module interface is configured as IP unnumbered to borrow the IP address of the Fast Ethernet interface.
- A static route to the NAM through the Analysis-Module interface is configured.
- The internal NAM interface is used to monitor WAN traffic on interface Serial 0/0, and the external NAM interface is used to monitor LAN traffic on interface Fast Ethernet 0/0.
- The NM-NAM is installed in router slot 2.

The figure below shows the topology used in the example, and the following sections show the router and NAM configurations:

Figure 8: Sample Topology: NAM Management Interface Is Internal and Analysis-Module Interface Is IP Unnumbered



Callout	Interface	Location
1	Analysis-Module interface	Router internal

Callout	Interface	Location
2	Internal NAM interface (management)	NM-NAM internal
3	External NAM interface	NM-NAM faceplate
4	Serial interface	WAN interface card (WIC)
5	Fast Ethernet interface	Router rear panel

Router Configuration (Cisco IOS Software)

```
ip cef
ip route 209.165.200.226 255.255.255.224 analysis-module 2/0
interface FastEthernet0/0
 ip address 209.165.200.225 255.255.255.224
 ip route-cache flow
speed auto
full-duplex
no mop enabled
no shutdown
interface Serial 0/0
encapsulation ppp ip address 209.165.201.1 255.255.255.224
 analysis-module monitoring
no shutdown
interface analysis-module 2/0
ip unnumbered FastEthernet0/0
no shutdown
hold-queue 60 out
```

NAM Configuration (NAM Software)

```
!
ip address 209.165.200.226 255.255.255.224
!
ip host "nam1"
!
ip domain "cisco.com"
!
ip gateway 209.165.200.225
!
ip broadcast 10.255.255.255
!
ip nameserver 172.16.201.29
!
ip interface internal
!
ip http server enable
!
exsession on
```

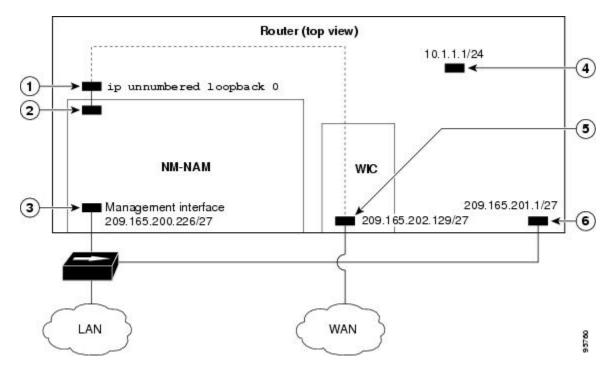
NAM Management Interface Is External and Analysis-Module Interface Is IP Unnumbered Example

In this configuration example:

- The external NAM interface is used for management traffic.
- The Analysis-Module interface is configured as IP unnumbered to borrow the IP address of the loopback interface.
- The borrowed loopback interface IP address is not routable.
- The NAM system is configured with an IP address from the LAN subnet that is connected to the external NAM interface.
- The internal NAM interface is used to monitor WAN traffic on interface Serial 0/0, and the external NAM interface is used to monitor LAN traffic on interface Fast Ethernet 0/0.
- The NM-NAM is installed in router slot 3.

The figure below shows the topology used in the example, and the following sections show the router and NAM configurations:

Figure 9: Sample Topology: NAM Management Interface Is External and Analysis-Module Interface Is IP Unnumbered



Callout	Interface	Location
1	Analysis-Module interface	Router internal

Callout	Interface	Location
2	Internal NAM interface	NM-NAM internal
3	External NAM interface (management)	NM-NAM faceplate
4	Loopback interface	Router internal
5	Serial interface	WAN interface card (WIC)
6	Fast Ethernet interface	Router rear panel

Router Configuration (Cisco IOS Software)

```
ip cef
interface loopback 0
ip address 10.1.1.1 255.255.255.0
interface FastEthernet0/0
ip address 209.165.201.1 255.255.255.224
ip route-cache flow
 speed auto
full-duplex
no mop enabled
no shutdown
interface Serial 0/0
encapsulation ppp
 ip address 209.165.202.129 255.255.255.224
analysis-module monitoring
no shutdown
interface analysis-module 3/0
ip unnumbered loopback 0
hold-queue 60 out
no shutdown
```

NAM Configuration (NAM software)

```
!
ip address 209.165.201.2 255.255.224
!
ip host "nam1"
!
ip domain "cisco.com"
!
ip gateway 209.165.201.1
!
ip broadcast 10.255.255.255
!
ip nameserver 209.165.201.29
!
ip interface external
!
ip http server enable
!
exsession on
```

Additional References

Related Documents

Related Topic	Document Title
IPv6 addressing and connectivity	IPv6 Configuration Guide
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
IPv6 commands	Cisco IOS IPv6 Command Reference
Cisco IOS IPv6 features	Cisco IOS IPv6 Feature Mapping

Standards and RFCs

Standard/RFC	Title
RFCs for IPv6	IPv6 RFCs

MIBs

MIB	MIBs Link
	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Command Reference

The following new commands are pertinent to this feature. To see the command pages for these commands and other commands used with this feature, go to the *Cisco IOS Master Commands List*, Release 12.4, at http://www.cisco.com/univercd/cc/td/doc/product/software/ios124/124mindx/124index.htm.

- · analysis-module monitoring
- · interface analysis-module
- service-module analysis-module reload
- · service-module analysis-module reset
- · service-module analysis-module session
- service-module analysis-module shutdown
- · service-module analysis-module status
- show controllers analysis-module
- · show interfaces analysis-module

Feature Information for Network Analysis Module (NM-NAM)

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 4: Feature Information for Network Analysis Module (NM-NAM)

Feature Name	Releases	Feature Information
Network Analysis Module (NM-NAM)	12.3(4)XD	This feature was introduced on the following platforms: Cisco 2600XM series, Cisco 2691, Cisco 3660, Cisco 3725, and Cisco 3745.
Network Analysis Module (NM-NAM)	12.3(7)T	This feature was integrated into Cisco IOS Release 12.3(7)T.
	12.3(8)T4	This feature was implemented on the following platforms: Cisco 2811, Cisco 2821, and Cisco 2851.
	12.3(11)T	This feature was implemented on the Cisco 3800 series.

Glossary

AAA --authentication, authorization, and accounting. Pronounced "triple a."

access list --A list kept by routers to control access to or from the router for a number of services (for example, to prevent packets with a certain IP address from leaving a particular interface on the router).

CEF -- Cisco Express Forwarding.

DSMON -- Differentiated Services Monitoring.

flooding --Traffic passing technique used by switches and bridges in which traffic received on an interface is sent out all the interfaces of that device except the interface on which the information was received originally.

GRE --generic routing encapsulation. Tunneling protocol developed by Cisco that can encapsulate a wide variety of protocol packet types inside IP tunnels, creating a virtual point-to-point link to Cisco routers at remote points over an IP internetwork. By connecting multiprotocol subnetworks in a single-protocol backbone environment, IP tunneling using GRE allows network expansion across a single-protocol backbone environment.

GUI --graphical user interface. A user environment that uses pictorial as well as textual representations of the input and the output of applications and the hierarchical or other data structure in which information is stored. Such conventions as buttons, icons, and windows are typical, and many actions are performed using a pointing device (such as a mouse). Microsoft Windows and the Apple Macintosh are prominent examples of platforms using a GUI.

IP multicast --Routing technique that allows IP traffic to be propagated from one source to a number of destinations or from many sources to many destinations. Rather than sending one packet to each destination, one packet is sent to a multicast group identified by a single IP destination group address.

MIB --Management Information Base. Database of network management information that is used and maintained by a network management protocol, such as SNMP or Common Management Information Protocol (CMIP). The value of a MIB object can be changed or retrieved using SNMP or CMIP commands, usually through a GUI network management system. MIB objects are organized in a tree structure that includes public (standard) and private (proprietary) branches.

NAT --Network Address Translation. Mechanism for reducing the need for globally unique IP addresses. NAT allows an organization with addresses that are not globally unique to connect to the Internet by translating those addresses into globally routable address space. Also known as *Network Address Translator*.

NetFlow --A feature of some routers that allows them to categorize incoming packets into flows. Because packets in a flow often can be treated in the same way, this classification can be used to bypass some of the work of the router and accelerate its switching operation.

PCI -- Peripheral Component Interconnect. An industry local bus standard.

QoS --quality of service. Cisco IOS QoS technology lets complex networks control and predictably service a variety of networked applications and traffic types.

RMON --remote monitoring. MIB agent specification described in RFC 1271 that defines functions for the remote monitoring of networked devices. The RMON specification provides numerous monitoring, problem detection, and reporting capabilities.

SNMP --Simple Network Management Protocol. Network management protocol used almost exclusively in TCP/IP networks. SNMP provides a means to monitor and control network devices, and to manage configurations, statistics collection, performance, and security. SNMPv2c supports centralized and distributed network management strategies and includes improvements in the Structure of Management Information (SMI), protocol operations, management architecture, and security. SNMPv3 provides secure access to devices by a combination of authenticating and encrypting packets over the network.

SSH --Secure Shell Protocol. A protocol that provides a secure remote connection to a router through a Transmission Control Protocol (TCP) application.

UDP --User Datagram Protocol. Connectionless transport layer protocol in the TCP/IP protocol stack. UDP is a simple protocol that exchanges datagrams without acknowledgments or guaranteed delivery, requiring that error processing and retransmission be handled by other protocols. UDP is defined in RFC 768.

VoIP --Voice over IP. The capability to carry normal telephony-style voice over an IP-based Internet with POTS-like functionality, reliability, and voice quality. VoIP enables a router to carry voice traffic (for example, telephone calls and faxes) over an IP network. In VoIP, the digital signal processor (DSP) segments the voice signal into frames, which then are coupled in groups of two and stored in voice packets. These voice packets are transported using IP in compliance with ITU-T specification H.323.



Refer to Internetworking Terms and Acronyms for terms not included in this glossary.