



## **Cisco Application Visibility and Control User Guide for IOS Release 15.4(2)T and IOS XE Release 3.12S**

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**GLOSSARY**



# Preface

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**Revised: March 2014**

This preface describes the objectives, audience, organization, and conventions used in this guide and describes related documents that have additional information. It contains the following sections:

- [Objective, page v](#)
- [Audience, page v](#)
- [Organization, page vi](#)
- [Conventions, page vi](#)
- [Related Documentation, page vii](#)
- [Obtaining Documentation and Submitting a Service Request, page vii](#)

## Objective

## Scope

This guide provides an overview of Cisco Application Visibility and Control (AVC) and explains how to configure various Cisco AVC features for routers operating Cisco IOS or Cisco IOS XE.

Some information may not apply to your particular router model.

This guide does not provide step-by-step setup procedures for operating AVC with each management and reporting package. Refer to the documentation for your management and reporting tools, such as Cisco Prime Infrastructure or third-party tools, for step-by-step setup information.

## Audience

This guide is intended for Cisco equipment providers, partners, and networking teams who are technically knowledgeable and familiar with Cisco routers and Cisco IOS software and features.

# Organization

This guide is organized into the following sections.

**Table 1**      **Organization**

| Chapter    | Name   | Description   |
|------------|--|---|
| Chapter 1  | <a href="#">Business Overview</a>                      | Describes how the Cisco AVC solution can address challenges faced by enterprise network administrators.         |
| Chapter 2  | <a href="#">Technology Overview</a>                    | Overview of the Cisco AVC solution, including benefits, features, architecture, and interoperability.           |
| Chapter 3  | <a href="#">AVC Licensing and Feature Activation</a>   | Describes Cisco AVC licensing and feature activation, including temporary feature activation without a license. |
| Chapter 4  | <a href="#">AVC Configuration</a>                      | Describes configuration within the Cisco AVC solution, including examples.                                      |
| Chapter 5  | <a href="#">Troubleshooting</a>                        | Procedures for resolving configuration issues.  |
| Chapter 6  | <a href="#">AVC Notes, Limitations, and Caveats</a>    | Important limitations and caveats.  |
| Appendix A | <a href="#">AVC Supported Platforms and Interfaces</a> | Platforms that support Cisco AVC, and interfaces that AVC supports.   |
| Appendix B | <a href="#">AVC Feature History</a>                    | Highlights of new features and optimizations in recent AVC releases.  |
| Appendix C | <a href="#">References</a>                             | Related documentation.  |
| Glossary   | <a href="#">Glossary</a>                               | Glossary of terms used in this guide.   |

# Conventions

[Table 2](#) lists the command conventions used in this documentations to convey instructions and information.

**Table 2**      **Command Conventions**

| Convention                  | Description   |
|-----------------------------|---|
| <b>bold font</b>            | Commands and keywords.  |
| <i>italic font</i>          | Variables for which you supply values.  |
| [ ]                         | Optional keywords or arguments appear in square brackets.   |
| { x   y   z }               | Choice of required keywords appear in braces separated by vertical bars. You have to select one.                      |
| screen font                 | Examples of information displayed on the screen.  |
| <b>boldface screen font</b> | Examples of information you have to enter.  |
| < >                         | Nonprinting characters, for example: passwords, appear in angle brackets in contexts where italics are not available. |
| [ ]                         | Default responses to system prompts appear in square brackets.  |

**Note**

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Means *reader take note*. Notes contain helpful suggestions or references to additional information and material.

---

**Caution**

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This symbol means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

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**Tip**

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Means *the following information will help you solve a problem*. The tips information might not be troubleshooting or even an action, but could be useful information, similar to a Timesaver.

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## Related Documentation

For more information, see [Appendix C, “References,”](#) or see:

<http://www.cisco.com/go/avc>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.







# Business Overview

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## Introduction

Enterprise networks are carrying a growing volume of both business and recreational web traffic. Often business applications, including cloud applications such as Cisco WebEx, use the same HTTP and HTTPS protocols used by recreational web traffic. This complicates the task of optimizing network performance.

To optimize network performance and define policy for each of the applications utilizing the network, administrators need detailed visibility into the different types of applications running on the network.

The Cisco Application Visibility and Control (AVC) solution offers truly innovative and powerful capabilities of application awareness in enterprise networks. AVC incorporates into the routing devices application recognition and performance monitoring capabilities traditionally available as dedicated appliances. This integrated approach simplifies network operations, maximizes the return on network investments, and reduces the total cost of ownership.

With application awareness built into the network infrastructure, plus visibility into the performance of applications running on the network, AVC enables per-application policy for granular control of application bandwidth use, resulting in a better end user experience.

|  |  |   |
|--|--|---|
| <p>More devices and applications compete for bandwidth on the network.</p>  <p><b>CHALLENGE</b></p> <p>Must identify a growing number of applications, not only by port number.</p> | <p>Cloud computing and virtualization are growing.</p>  <p><b>CHALLENGE</b></p> <p>Must understand the performance issues that affect the user experience.</p> | <p>Managing performance and protecting business-critical applications is more complex.</p>  <p><b>CHALLENGE</b></p> <p>Must identify and isolate performance issues to maximize business-critical performance and minimize downtime.</p> |
|--|--|---|

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# Business Use Case

The following use case illustrates how Cisco AVC can improve the user experience.

A user asks: “Why is Exchange running so slowly?”

IT engineers need answers to questions such as:

- Is Exchange actually running slowly? What are the users seeing?
- Where is the delay: branch LAN, WAN, data center LAN, or server?
- If the delay is in the network, why?
  - What is the mix of application traffic?
  - What are the key network performance metrics?

To solve the problem, IT engineers need to determine the best option. Cisco AVC offers tools to help find the best option.

- De-prioritize or block competing non-critical traffic.  
Cisco QoS tools can help.
- Send different applications over different routes.  
Cisco Performance Routing (PfR) can help.
- Squeeze more traffic over the same WAN links.  
Cisco Wide Area Application Services (WAAS) WAN optimization can help.
- Reduce apparent application latency over the WAN.  
Cisco Wide Area Application Services (WAAS) application acceleration can help.

**Or...**

- Need to add more capacity?

Cisco AVC integration with management and reporting tools, such as Cisco Prime Infrastructure, can help provide the data needed for planning new capacity.



# Technology Overview

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**Revised: March 2014**

This overview of AVC technology includes the following topics:

- [Overview, page 2-1](#)
- [AVC Features and Capabilities, page 2-3](#)
- [AVC Architecture, page 2-5](#)
- [Interoperability of AVC with other Services, page 2-9](#)

## Overview

The Cisco Application Visibility and Control (AVC) solution leverages multiple technologies to recognize, analyze, and control over 1000 applications, including voice and video, email, file sharing, gaming, peer-to-peer (P2P), and cloud-based applications. AVC combines several Cisco IOS/IOS XE components, as well as communicating with external tools, to integrate the following functions into a powerful solution.

- **Application Recognition**

Operating on Cisco IOS and Cisco IOS XE, NBAR2 utilizes innovative deep packet inspection (DPI) technology to identify a wide variety of applications within the network traffic flow, using L3 to L7 data.

NBAR2 can monitor over 1000 applications, and supports Protocol Pack updates for expanding application recognition, without requiring IOS upgrade or router reload.

- **Metrics Collection and Exporting**

Metric providers, an embedded monitoring agent, and Flexible NetFlow combine to provide a wide variety of network metrics data. The monitoring agent collects:

- TCP performance metrics such as bandwidth usage, response time, and latency.
- RTP performance metrics such as packet loss and jitter.

Performance metrics can be measured at multiple points within the router.

Metrics are aggregated and exported in NetFlow v9 or IPFIX format to a management and reporting package. Metrics records are sent out directly from the data plane when possible, to maximize system performance. When more complex processing is required, such as when the router is maintaining a history of exported records, records may be exported by the route processor, which is slower than direct export from the data plane.

- **Management and Reporting Systems**

Management and reporting systems, such as Cisco Prime Infrastructure or third-party tools, receive the network metrics data in Netflow v9 or IPFIX format, and provide a wide variety of system management and reporting functions. These functions include configuring metrics reporting, creating application and network performance reports, system provisioning, configuring alerts, and assisting in troubleshooting.

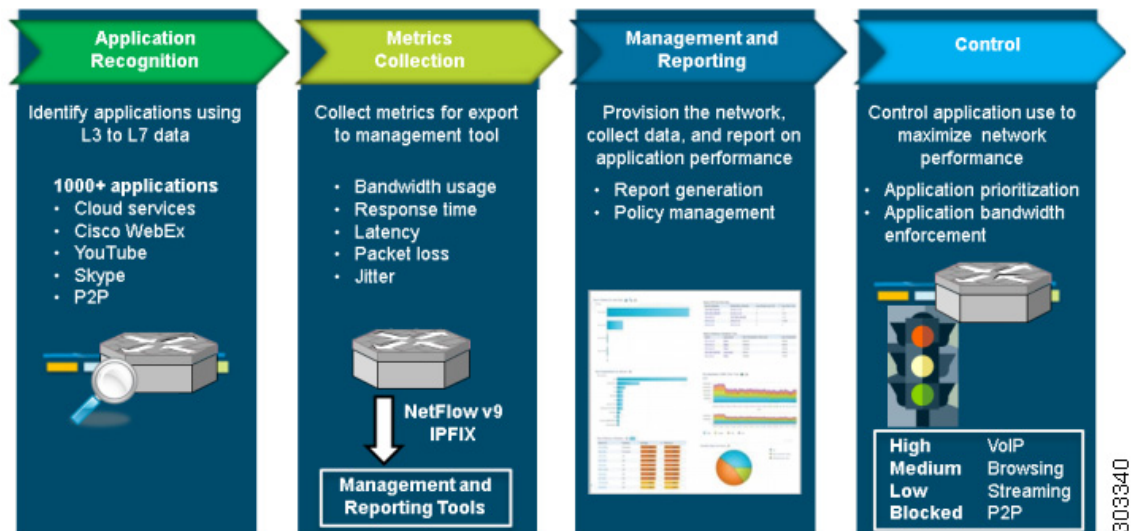
Using the Cisco Prime Infrastructure management console, an administrator can configure each router in the network remotely using a GUI.

- **Control**

Administrators can use industry-leading Quality of Service (QoS) capabilities to control application prioritization, manage application bandwidth, and so on. Cisco QoS employs the same deep packet inspection (DPI) technology used by NBAR2, to enable Cisco routers to reprioritize critical applications and enforce application bandwidth use.

Figure 2-1 provides a high level overview the functions of the Cisco AVC solution.

**Figure 2-1** *Functional Overview of the Cisco AVC Solution*



# AVC Features and Capabilities

Table 2-1 describes individual Cisco AVC solution features and their availability on Cisco IOS and Cisco IOS XE platforms. For a release-by-release history of AVC features and enhancements, see Appendix B, “AVC Feature History”.

**Table 2-1** AVC Features

| Feature  | Description   | Available on IOS Platforms <sup>1</sup> | Available on IOS XE Platforms <sup>2</sup> |
|--|---|---|--|
| <b>General</b>   |   |   |  |
| Unified Solution   | Cisco AVC combines application recognition, advanced metrics collection, sophisticated reporting, and network traffic control and optimization technologies into a unified solution.  | Yes                                     | Release 3.4S and later                     |
| IPv6 Support   | Cisco AVC supports both IPv4 and IPv6.  | Yes                                     | Release 3.5S and later                     |
| Support on a wide range of Cisco routers operating with Cisco IOS and Cisco IOS XE | For details about supported platforms and feature activation, see:<br><a href="#">AVC Supported Platforms, page A-1</a><br><a href="#">AVC Licensed Features, page 3-1</a>  | Yes                                     | Yes  |
| NBAR Interoperability with Cisco GET VPN   | For information, see <a href="#">NBAR Interoperability with Cisco GET VPN, page 2-13</a> .  | —                                       | Release 3.11S and later                    |
| AVC Interoperability with Cisco GET VPN  | For information, see <a href="#">AVC Interoperability with Cisco GET VPN, page 2-13</a> .   | —                                       | Release 3.12S and later                    |
| <b>Application Recognition</b>   |   |   |  |
| Network Based Application Recognition 2 (NBAR2)                                    | Provides application recognition. Uses an innovative deep packet inspection (DPI) technology to identify a wide variety of applications within the network traffic flow, using L3 to L7 data. NBAR2 can monitor over 1000 applications.   | Yes                                     | 3.4S                                       |
| Protocol Pack updates  | Expands NBAR2 application recognition without requiring IOS upgrade or router reload.   | Yes                                     | 3.4S                                       |
| <b>Metrics Collection</b>  |   |   |  |
| Accounting   | <ul style="list-style-type: none"> <li>Accounting of all metrics is performed by Flexible NetFlow (FNF) and the IPFIX exporter.</li> <li>Multiple parallel monitors with overlapping data for the same traffic are permitted.</li> <li>Flexible record keys provide different aggregation schemes for different traffic types.</li> </ul> | Yes                                     | 3.4S                                       |

| Feature                                | Description   | Available on IOS Platforms <sup>1</sup> | Available on IOS XE Platforms <sup>2</sup> |
|--|---|---|--|
| Media Monitoring                       | Media performance metrics are provided by Cisco Medianet technology. For more information, see: <a href="http://www.cisco.com/web/solutions/trends/medianet/index.html">http://www.cisco.com/web/solutions/trends/medianet/index.html</a>   | Yes                                     | 3.4S                                       |
| Traffic Filtering                      | A policy-map defined in Cisco Common Classification Policy Language (C3PL) filters the traffic to be reported. Traffic filters operate separately from other types of policy-maps employed in the system.   | Yes                                     | 3.4S                                       |
| Interoperability with Cisco AppNav     | Cisco AppNav is the Wide Area Application Services (WAAS) diversion mechanism. AVC provides statistics before and after the AppNav WAAS service controller (AppNav SC), as well as inspecting and reporting application information on optimized traffic. For more information about Cisco AppNav, see: <a href="http://www.cisco.com/en/US/prod/collateral/contnetw/ps5680/ps6474/white_paper_c11-705318.html">http://www.cisco.com/en/US/prod/collateral/contnetw/ps5680/ps6474/white_paper_c11-705318.html</a>   | —                                       | 3.4S                                       |
| Packet Capture                         | Cisco Embedded Packet Capture (EPC) technology performs packet capture. For more information about Cisco EPC, see: <a href="http://www.cisco.com/en/US/products/ps9913/products_ios_protocol_group_home.html">http://www.cisco.com/en/US/products/ps9913/products_ios_protocol_group_home.html</a>  | —                                       | 3.4S                                       |
| Reporting on Individual Transactions   | Flexible NetFlow (FNF) monitors can report on individual transactions within a flow. This enables greater resolution for traffic metrics. For more information, see: <a href="#">Connection/Transaction Metrics, page 4-24</a>  | —                                       | 3.9S                                       |
| QoS Metrics                            | Cisco AVC provides monitors to collect metrics related to Quality of Service (QoS) policy. Monitors can indicate: <ul style="list-style-type: none"> <li>• Packets dropped on an interface, per QoS queue, due to a QoS policy that limits resources available to a specific type of traffic.</li> <li>• Class hierarchy (indicating traffic priority) of a reported flow, as determined by the QoS policy map.</li> </ul> For more information, see: <a href="#">QoS Metrics: Cisco IOS XE Platforms, page 4-18</a>  | Yes                                     | 3.4S                                       |
| Easy Performance Monitor Configuration | The Easy Performance Monitor (“Easy perf-mon” or “ezPM”) feature provides an “express” method of provisioning monitors. Easy perf-mon provides “profiles” that represent typical deployment scenarios. After a user selects a profile and specifies a small number of parameters, Easy perf-mon provides the remaining provisioning details. In its initial release, it provided one profile, based on the exporting model improvements of the same release. Subsequent releases provide additional options. For more information, see: <a href="#">Easy Performance Monitor, page 4-27</a> | 15.4(1)T                                | 3.10S                                      |
| Customizing attribute values           | See <a href="#">Customizing Attribute Values, page 4-11</a> .   | 15.4(1)T                                | 3.11S                                      |

| Feature  | Description  | Available on IOS Platforms <sup>1</sup> | Available on IOS XE Platforms <sup>2</sup> |
|--|--|---|--|
| <b>Management and Reporting</b>  |  |   |  |
| Cisco Prime Infrastructure 2.0 or later                                    | The Cisco Prime Infrastructure management and reporting system is an integral part of the Cisco AVC solution and provides extensive management and reporting features, including provisioning the system, storing exported data, and generating reports. For more information about Cisco Prime Infrastructure, see:<br><a href="http://www.cisco.com/en/US/products/ps12239/index.html">http://www.cisco.com/en/US/products/ps12239/index.html</a>  | Yes                                     | 3.4S                                       |
| Management and reporting products available from Cisco certified partners. | For information, see the Cisco Developer Network Solutions Catalog:<br><a href="http://marketplace.cisco.com/catalog">http://marketplace.cisco.com/catalog</a><br><br>1. Select <b>Technology</b> .<br>2. In the <b>Technologies</b> list, select <b>Application Visibility and Control</b> .<br>3. Click <b>Find Solution</b> . A list of partner solutions appears. A <b>Cisco Compatible</b> logo indicates that the solution has passed compatibility tests with AVC.<br><br><b>Note</b> Operation of Solutions Catalog page is subject to change. | Yes                                     | Yes  |
| <b>Control</b>   |  |   |  |
| Cisco Quality of Service (QoS)   | For information, see:<br><a href="http://www.cisco.com/go/qos">http://www.cisco.com/go/qos</a>   | Yes                                     | Yes  |

1. Applicable prior to Cisco IOS release 15.4(1)T where not specified.

2. Applicable prior to Cisco IOS XE release 3.11S where not specified.

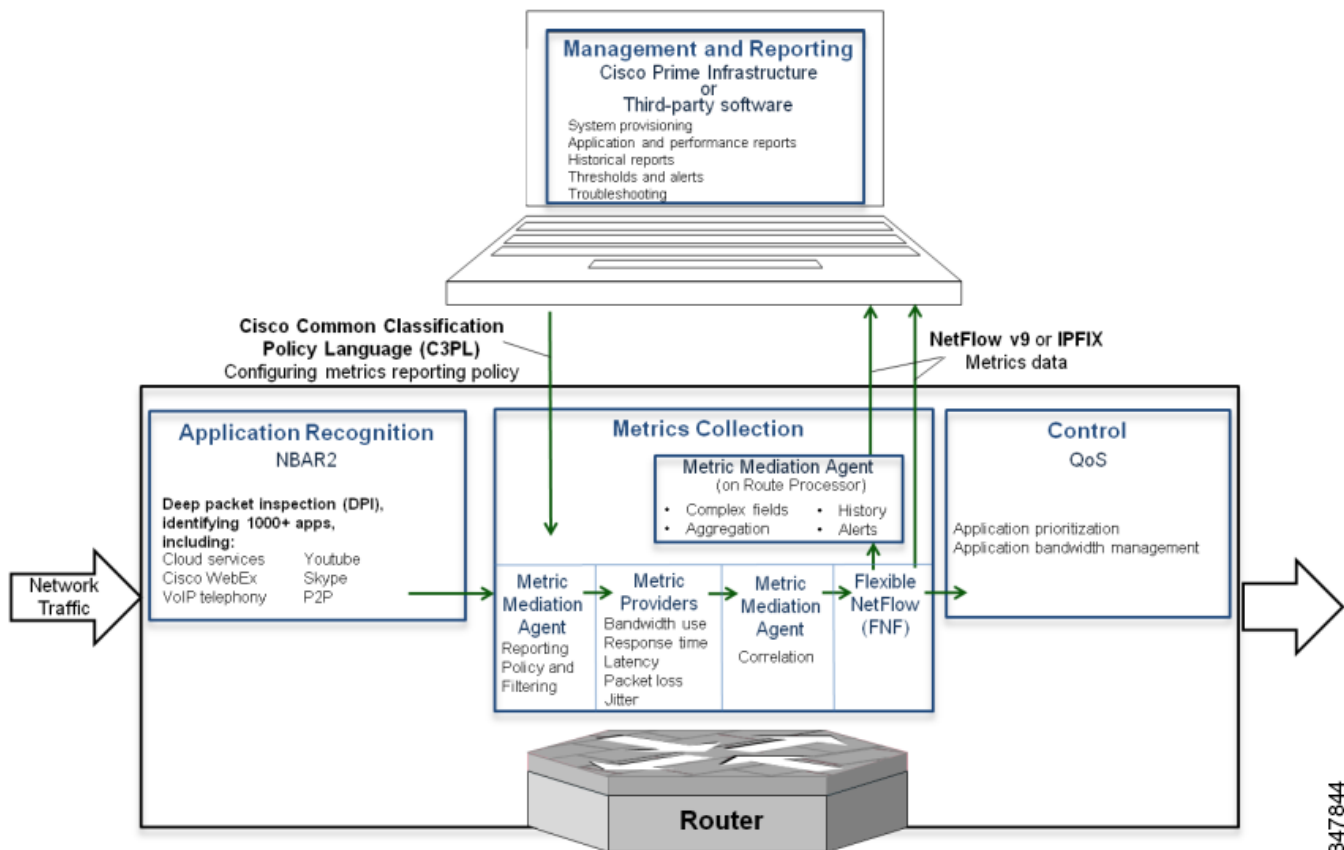
## AVC Architecture

The following Cisco AVC components are described in this section:

- [NBAR2, page 2-6](#)
- [Metric Mediation Agent, page 2-7](#)
- [Metric Providers, page 2-7](#)
- [Flexible NetFlow, page 2-8](#)
- [QoS, page 2-8](#)
- [Embedded Packet Capture, page 2-8](#)
- [Common Flow Table, page 2-8](#)
- [Management and Reporting Systems, page 2-9](#)

Figure 2-2 describes the components in the Cisco AVC architecture.

Figure 2-2 AVC Architecture for Cisco IOS and Cisco IOS XE



## NBAR2

Network Based Application Recognition 2 (NBAR2) provides native stateful deep packet inspection (DPI) capabilities. NBAR2 is the next generation of NBAR, enhancing the application recognition engine to support more than 1000 applications.



### Note

Full NBAR2 functionality requires an advanced license, providing full AVC functionality. See [AVC Licensed Features, page 3-1](#).

NBAR2 provides powerful capabilities, including:

- Categorizing applications into meaningful terms, such as category, sub-category, application group, and so on. This categorization simplifies report aggregation and control configuration.
- Field extraction of data such as HTTP URL, SIP domain, mail server, and so on. The extracted application information can be used for classification or can be exported by IPFIX to the collector for creating reports.
- Customized definition of applications, based on ports, payload values, or URL/Host of HTTP traffic.
- The set of attributes for each protocol can be customized.



### Additional Application Protocol Definitions

With NBAR2 Protocol Packs, new and updated application signatures can be loaded into a router without upgrading the software image. Major protocol packs providing new and updated signatures are released periodically. Minor protocol packs are released between major releases; they provide updates and bug fixes. For information about protocol pack support, see:

[http://www.cisco.com/en/US/docs/ios-xml/ios/qos\\_nbar/prot\\_lib/config\\_library/nbar-prot-pack-library.html](http://www.cisco.com/en/US/docs/ios-xml/ios/qos_nbar/prot_lib/config_library/nbar-prot-pack-library.html)

In addition to the predefined application protocols, you can create customized application definitions based on ports, payload values, or URL/Host of the HTTP traffic. Protocol attributes, such as application categorization, sub-categorization, application group, and so on, can also be customized.

For more information, see: <http://www.cisco.com/go/nbar>

## Metric Mediation Agent

| Cisco IOS Platforms  | Cisco IOS XE Platforms        |
|--|-------------------------------|
| <p>Added in release 15.4(1)T.</p> <p>Prior to this release, on Cisco IOS platforms, Cisco AVC made use of the Measurement, Aggregation, and Correlation Engine (MACE). Beginning with the current release, MMA replaces MACE functionality. AVC continues to support MACE, but users are encouraged to migrate to MMA.</p> <p>For links to information about MACE configuration, see <a href="#">Appendix C, “References”</a>.</p> | <p>Added in release 3.8S.</p> |

The Metric Mediation Agent (MMA) manages, correlates, and aggregates metrics from different metric providers. It provides the following functions:

- Controls traffic monitoring and filtering policy.
- Correlates data from multiple metric providers (see [Metric Providers, page 2-7](#)) into the same record.
- Aggregates metrics.
- Supports history and alert functions. This requires sending the metrics records to the route processor (RP) before exporting them to the management and reporting tools.

## Metric Providers

Metric providers collect and calculate metrics and provide them to the Metric Mediation Agent (MMA) for correlation. There are a variety of metric providers: some collect simple, stateless metrics per packet, while other more complex metric providers track states and collect metrics per flow, transforming the metrics at the time of export and making sophisticated calculations. These transformations may require punting of records to the route processor (RP) before the metrics are exported to the management and reporting system.

The MMA compiles multiple metric providers of different types into the same record (see [Metric Mediation Agent, page 2-7](#)).

## Flexible NetFlow

Netflow/IPFIX is the industry standard for acquiring operational data from IP networks to enable network planning, monitoring traffic analysis, and IP accounting. Flexible NetFlow (FNF) enables customizing traffic analysis parameters according to specific requirements. The AVC solution is compatible with NetFlow v9 (RFC-3954) and IPFIX (RFC-5101).

For more information, see: <http://www.cisco.com/go/fnf>

## QoS

Cisco Quality of Service (QoS) provides prioritization, shaping, or rate-limiting of traffic. QoS can place designated applications into specific QoS classes/queues. This enables:

- Placing high priority, latency-sensitive traffic into a priority queue.
- Guaranteeing a minimum bandwidth for an individual application or for a group of applications within a QoS traffic class.

Similarly, QoS can also be used for “policing” or managing non-enterprise, recreational applications such as YouTube and Facebook.

The Cisco AVC solution integrates QoS functionality with NBAR2. QoS can use application information provided by NBAR2 in managing network traffic. The QoS class-map statements enable matching to NBAR2-supported applications and L7 application fields (such as HTTP URL or Host), as well as to NBAR2 attributes. Class-map statements can coexist with all other traditional QoS match attributes, such as IP, subnet, and DSCP.

For more information, see: <http://www.cisco.com/go/qos>

## Embedded Packet Capture

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Added in release 3.8S  |

Embedded Packet Capture (EPC) enables capturing the entire traffic for a given traffic class. The capture is limited only by available memory. The management and reporting system can read packets captured as a packet capture (pcap) file.

For more information, see: <http://www.cisco.com/go/epc>

## Common Flow Table

The Common Flow Table (CFT) manages L4 connections and enables storing and retrieving states for each flow. Using a common flow table optimizes use of system memory and improves performance by storing and running data for each flow only once. The CFT standardizes flow management across the entire system.

## Management and Reporting Systems

Cisco AVC operates with a variety of management and reporting systems.

- **Cisco Prime Infrastructure Management and Reporting**—For additional information, see [Cisco Prime Infrastructure, page 2-9](#).
- **Third-Party Management and Reporting Solutions**—Cisco certifies solutions for AVC through the Cisco Developer Network. For a list of certified third-party management solutions, see the Cisco Developer Network Solutions Catalog:
  1. Navigate to <http://marketplace.cisco.com/catalog>
  2. Select **Technology**.
  3. In the **Technologies** list, select **Application Visibility and Control**.
  4. Click **Find Solution**. A list of partner solutions appears. A **Cisco Compatible** logo indicates that the solution has passed compatibility tests with AVC.



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**Note** Operation of the Solutions Catalog page is subject to change.

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### Cisco Prime Infrastructure

Cisco Prime Infrastructure provides infrastructure lifecycle management and end-to-end visibility of services and applications for improved troubleshooting. It combines the solution lifecycle from design phase to monitor and troubleshooting phase.

For configuration, Cisco Prime Infrastructure has a provisioning GUI and built-in templates for enabling AVC capabilities on network devices.

For monitoring, Cisco Prime Infrastructure leverages the rich information provided by the network infrastructure, such as routers, and provides network administrators with a single tool for monitoring both network and application performance.

Network administrators can use Cisco Prime Infrastructure to drill down from an enterprise-wide network view to an individual user at a site, to proactively monitor and troubleshoot network and application performance problems.

For more information, see: <http://www.cisco.com/go/primeinfrastructure>

## Interoperability of AVC with other Services

Cisco AVC is interoperable with many router features and services. This section provides additional information about AVC integration with AppNav WAAS, NAT, and VRF.

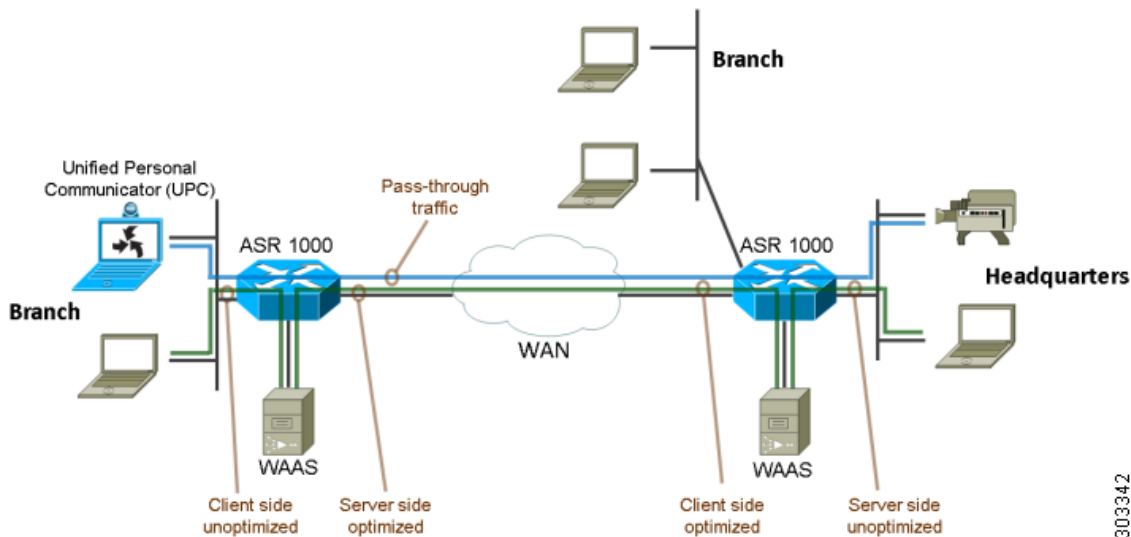
- [Interoperability with AppNav WAAS, page 2-10](#)
- [AppNav Interoperability with NAT and VRF, page 2-12](#)
- [NBAR Interoperability with Cisco GET VPN, page 2-13](#)
- [AVC Interoperability with Cisco GET VPN, page 2-13](#)

## Interoperability with AppNav WAAS

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Added in release 3.8S  |

Figure 2-3 shows a typical deployment scenario for Cisco AVC, demonstrating the integration with WAAS and the combination of optimized and pass-through traffic.

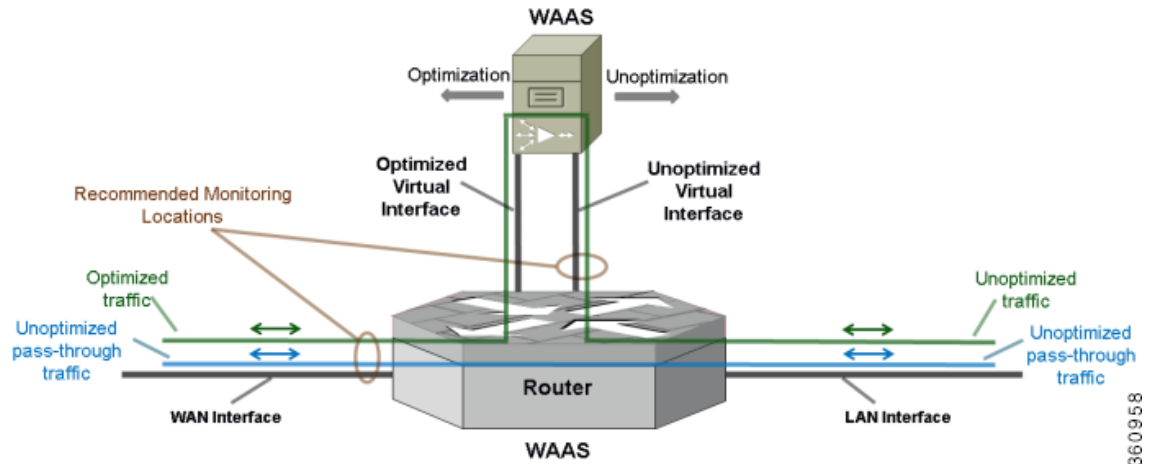
**Figure 2-3** Typical AVC Deployment



### Attachment to a WAAS-Enabled Interface

Cisco Wide Area Application Services (WAAS) provides WAN optimization and application acceleration. The Cisco AVC solution operates closely with Cisco WAAS, reporting performance on both optimized and unoptimized traffic.

Figure 2-4 shows two recommended locations for metric collection. The monitoring location on the WAN interface collects metrics for optimized and unoptimized traffic. The monitoring location on the unoptimized virtual interface collects metrics for unoptimized traffic.

**Figure 2-4 Recommended WAAS Monitoring Points**

Because optimized traffic may be exported twice (pre/post WAAS), a new segment field, `servicesWaaSsegment`, is exported within the record in order to describe the type of traffic at the monitoring location. [Table 2-2](#) describes the segment definitions.

**Table 2-2 AppNav “servicesWaaSsegment” Field Values**

| Value | Description        |
|-------|--------------------|
| 0     | Unknown            |
| 1     | Client unoptimized |
| 2     | Server optimized   |
| 4     | Client optimized   |
| 8     | Server unoptimized |
| 16    | Pass-through       |

For pass-through traffic (bypassing WAAS), the `servicesWaaSPassThroughReason` field indicates the reason for pass-through. See the [Cisco Application Visibility and Control Field Definition Guide for Third-Party Customers](#) for a description of this field.

## Application Recognition on Optimized Traffic

The interoperability of Cisco AVC and WAAS enables executing traffic policies and monitoring on optimized traffic, utilizing NBAR2 application recognition.



### Note

When using WAAS, application L7 fields are only supported on unoptimized traffic. URL records must be attached on the unoptimized AppNav virtual interface.

## Reported Input/Output Interfaces

[Table 2-3](#) describes the input/output interface field values used by AppNav when a monitor is attached to the WAN, LAN, or an AppNav virtual interface.

**Table 2-3 AppNav Exported Interfaces**

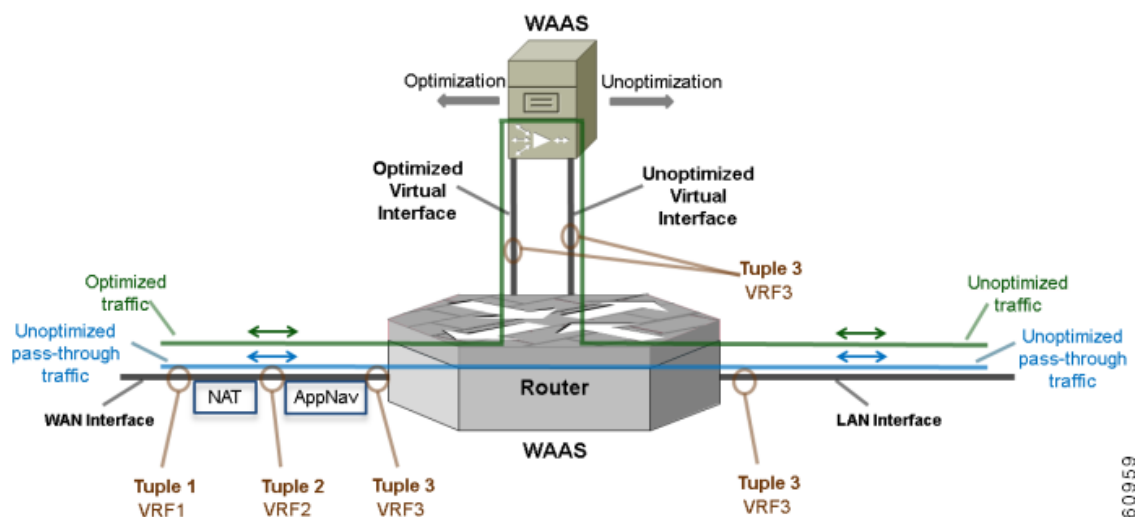
| Interface      | Direction | Input interface value | Output interface value |
|----------------|-----------|-----------------------|------------------------|
| WAN            | Ingress   | WAN                   | LAN                    |
| WAN            | Egress    | LAN                   | WAN                    |
| Optimized VI   | Ingress   | Optimized VI          | LAN                    |
| Optimized VI   | Egress    | WAN                   | Optimized VI           |
| UnOptimized VI | Ingress   | UnOptimized VI        | LAN                    |
| UnOptimized VI | Egress    | LAN                   | UnOptimized VI         |
| LAN            | Ingress   | LAN                   | WAN                    |
| LAN            | Egress    | WAN                   | LAN                    |

## AppNav Interoperability with NAT and VRF

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Added in release 3.8S  |

When AppNav is enabled, it uses the virtual routing and forwarding (VRF) configuration of the LAN interface although it is installed on the WAN interface. AppNav uses the LAN VRF to divert traffic to WAAS, based on local addresses.

Up to three tuples can be used per flow. [Figure 2-5](#) shows an example. Using more than one tuple can be necessary because of different VRF configurations and/or NAT translation. The NBAR/FNF/AppNav features in the path interact together using the same flow.

**Figure 2-5 AppNav Interaction in VRF/NAT Cases**

360959

## NBAR Interoperability with Cisco GET VPN

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Added in release 3.11S |

### Background

Cisco Group Encrypted Transport VPN (GET VPN) is a tunnel-less VPN technology designed to provide the security of encrypted communication, with high media performance, such as lower audio/video latency, and advanced provisioning and management abilities. When using GET VPN, the router performs the encryption and decryption of the VPN traffic.

### Encrypted Traffic and NBAR Functionality

Prior to IOS XE release 3.11S, for encrypted traffic, the NBAR component operated on the traffic in its encrypted form. As a result, NBAR was not able to provide deep packet inspection of GET VPN traffic.

Beginning with release 3.11S, NBAR operates on clear traffic (after decryption for ingress, before encryption for egress). This enables running output QoS on inspected applications. In this release, input QoS and reporting in this release continue to operate on encrypted traffic.

To revert to the NBAR functionality that existed prior to release 3.11S, use the following command:

```
ip nbar disable classification encrypted-app
```



#### Note

Enabling NBAR to operate on encrypted traffic requires additional processing, which may impact overall performance.

### Limitations

The following limitations apply to NBAR interoperability with GET VPN:

- As in previous releases, QoS continues to operate on ingress traffic in its encrypted form, utilizing application identification information provided by the NBAR legacy component.
- In this release, only the operation of NBAR and QoS output have changed. AVC visibility functionality is not supported for GET VPN encrypted traffic.

### Related Topics

- For more information about Cisco GET VPN, see [Group Encrypted Transport VPN](#).
- [AVC Interoperability with Cisco GET VPN, page 2-13](#)

## AVC Interoperability with Cisco GET VPN

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Added in release 3.12S |

## Background

Cisco Group Encrypted Transport VPN (GET VPN) is a tunnel-less VPN technology designed to provide the security of encrypted communication, with high media performance, such as lower audio/video latency, and advanced provisioning and management abilities. When using GET VPN, the router performs the encryption and decryption of the VPN traffic.

## Encrypted Traffic and AVC Functionality

Beginning with Cisco IOS XE 3.12S, when GET VPN is configured, AVC operates on clear text traffic (after decryption for ingress to the interface, before encryption for egress from the interface).

This clear text functionality applies to the following traffic types:

- IPv4 unicast
- IPv4 multicast
- IPv6 unicast
- IPv6 multicast

The feature does not apply to the following:

- Virtual (tunnel) interfaces
- Native FNF monitors attached to the same interface

### FNF Native Monitors

FNF native monitors continue to operate in the same way as prior to release 3.12S, operating on traffic on the encrypted side.

## Overriding AVC Operation on Clear Text

The default behavior when using GET VPN is for AVC to operate on clear text.

In special circumstances, it may be useful to disable the feature enabling AVC to operate on clear text. To revert to the AVC functionality that existed prior to release 3.12S, use the following command (in general configuration mode):

```
performance monitor observation-point encrypted-text
```

### Example

To disable the feature on all policies attached to interfaces configured with GET VPN:

```
Device# configure t  
Device(conf)# performance monitor observation-point encrypted-text
```

## Limitations

The following limitations apply to AVC interoperability with GET VPN:

- For performance monitors, FNF on the egress side operates on traffic before encryption. Consequently, the accounting includes egress traffic that might be dropped later by other features, such as QoS and ACL.



- For performance monitors, FNF on the egress side operates before QoS. Consequently, QoS class hierarchy and QoS queue ID cannot be collected.
- The following L2 fields cannot be matched or collected:
  - datalink destination-vlan-id
  - datalink mac source address output
- When Perf-mon and native FNF are configured on an interface and operating in full GET VPN interoperability mode, native FNF monitors do not support account on resolution (AOR). Do not configure AOR on these monitors.
- AVC cannot operate on both clear and encrypted traffic.
- AVC interoperability with GET VPN is not supported on tunnel interfaces.

## Related Topics

- For more information about Cisco GET VPN, see [Group Encrypted Transport VPN](#).
- [NBAR Interoperability with Cisco GET VPN, page 2-13](#)





# AVC Licensing and Feature Activation

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**Revised: March 2014**

This chapter addresses Cisco AVC feature licensing and includes the following topic(s):

- [AVC Licensed Features, page 3-1](#)
- [AVC Feature Activation, page 3-3](#)
- [Cisco IOS Images and Licensing, page 3-6](#)

## AVC Licensed Features

Cisco AVC software components are provided as part of each Cisco IOS and Cisco IOS XE release. No additional software packages are required for AVC functionality.

Activating full AVC functionality may require additional feature licensing and activation. License and activation details vary according to the platform. For information about supported platforms, see [AVC Supported Platforms, page A-1](#). For platform-specific details about activating features, see [AVC Feature Activation, page 3-3](#).

### Licensing AVC

A very limited subset of AVC capabilities (recognizing approximately 150 applications based on port numbers) is available without a software license and is included in IP Base with the router. For full AVC capabilities, the Application Experience, or AppX, license is the recommended way to procure AVC functionality. Application Experience licenses provide a cost-effective combination of AVC, WAN Optimization, and Medianet capabilities.

Combined hardware-software offerings simplify the procurement of ISR G2, ISR 4451-X, ASR 1001, and ASR 1002-X routers with the Application Experience licenses. Software licenses may be used to add Application Experience capabilities to previously purchased routers.

[Table 3-1](#) and [Table 3-2](#) describe recommended OS images and feature licenses for a variety of platforms. For detailed, up-to-date information about images and licenses for a particular platform, refer to the documentation associated with the platform.

### Application Experience Licensing

For complete details about Application Experience licensing, see:

[Application Experience](#)

**Table 3-1 Recommended OS Image and License—IOS Platforms**

| Platform                               | OS Image   | Recommended AVC License <sup>1</sup>  |
|--|--|---|
| Cisco ISR G2 (880 series)              | Universal - Data<br>For information, see:<br><a href="http://www.cisco.com/c/en/us/products/collateral/routers/887-integrated-services-router-isr/data_sheet_c78_459542.html">http://www.cisco.com/c/en/us/products/collateral/routers/887-integrated-services-router-isr/data_sheet_c78_459542.html</a> | <a href="#">Application Experience (AppX)</a><br>For information about purchasing and installing the AppX license, see:<br><a href="#">Cisco Software Activation on Integrated Services Routers</a> |
| Cisco ISR G2 (890 series)              | Universal<br>For information, see:<br><a href="http://www.cisco.com/c/en/us/products/collateral/routers/800-series-routers/data_sheet_c78-519930.html">http://www.cisco.com/c/en/us/products/collateral/routers/800-series-routers/data_sheet_c78-519930.html</a>  | <a href="#">Application Experience (AppX)</a><br>For information about purchasing and installing the AppX license, see:<br><a href="#">Cisco Software Activation on Integrated Services Routers</a> |
| Cisco ISR G2 (1900, 2900, 3900 series) | Universal  | <a href="#">Application Experience (AppX)</a><br>For information about purchasing and installing the AppX license, see:<br><a href="#">Cisco Software Activation on Integrated Services Routers</a> |

1. For the ISR G2 family, the Data license also enables the Right to Use the AVC feature set.

**Table 3-2 Recommended OS Image and License—IOS XE Platforms**

| Platform                                   | OS Image   | Recommended AVC License   |
|--|--|---|
| Cisco ASR 1001-5G and 1002X                | AIS <sup>1</sup> or AES <sup>2</sup>               | <a href="#">Application Experience (AppX)</a>   |
| Cisco ASR 1000 routers not described above | AIS, AES, or Universal (depending on router model) | AVC Feature License   |
| Cisco CSR1000v                             | Premium  | Premium OS image includes Right to Use AVC  |
| Cisco ISR 4451-X                           | Universal  | <a href="#">Application Experience (AppX)</a><br>For information about purchasing and installing the AppX license, see:<br><a href="#">Cisco Software Activation on Integrated Services Routers</a> |

1. AIS = Advanced IP Services

2. AES = Advanced Enterprise Services

# AVC Feature Activation

The following sections describe the Cisco IOS/IOS XE image and license to use for full AVC feature activation, and the activation process for different platforms:

- [AVC Feature Activation: Cisco ISR G2 Series, page 3-3](#)
- [AVC Feature Activation: Cisco ASR 1000 Series Routers, page 3-4](#)
- [AVC Feature Activation: Cisco ISR 4400 Series, page 3-5](#)
- [AVC Feature Activation: Cisco CSR 1000V, page 3-5](#)

## AVC Feature Activation: Cisco ISR G2 Series

### Image and License Required

| OS Image and License   | Temporary License Activation Supported |
|--|--|
| See <a href="#">Table 3-1</a><br>Cisco IOS 15.4(1)T or later | Yes                                    |

### Temporary Activation/Deactivation of the Application Experience License

Cisco ISR G2 platforms support temporary 90-day activation of Application Experience (AppX) features, for evaluation, before obtaining a full license, using the `license boot module` CLI command. Activating AppX features provides full AVC functionality.

#### Activation

To temporarily activate AppX features, load the AppX package and reboot the router. Execute the following from the console:

---

```

Step 1  configure terminal
Step 2  license boot module module-name technology-package datak9
Step 3  end
Step 4  reboot

```

---

To display the *module-name* for your router, use the following command:

```
module ?
```

To display the software packages and features supported by your router, enter the following command:

```
technology-package ?
```

For additional information about activating an evaluation license, see [Software Activation on Cisco Integrated Services Routers and Cisco Integrated Service Routers G2](#):

[http://www.cisco.com/c/en/us/td/docs/routers/access/sw\\_activation/SA\\_on\\_ISR.html#wp1155619](http://www.cisco.com/c/en/us/td/docs/routers/access/sw_activation/SA_on_ISR.html#wp1155619)

**Deactivation**

To deactivate the AppX features, unload the AppX package and reboot the router. Execute the following from the console:

- 
- ```

Step 1 configure terminal
Step 2 no license boot module module-name technology-package datak9
Step 3 end
Step 4 reboot

```
- 

## AVC Feature Activation: Cisco ASR 1000 Series Routers

### Image and License Required

| OS Image and License          | Temporary License Activation Supported |
|-------------------------------|----------------------------------------|
| See <a href="#">Table 3-2</a> | Yes                                    |

**Licenses**

For information about purchasing and installing the AES or AIS license for Cisco ASR 1000 series routers, see:

- [Software Activation Configuration Guide, Cisco IOS XE Release 3S](#)
- [Cisco ASR 1000 Series Aggregation Services Routers Ordering Guide](#)

### Temporary Activation/Deactivation of the AES or AIS License

Cisco ASR 1001 and Cisco ASR 1002-X routers support temporary 90-day activation of AES or AIS features, for evaluation, before obtaining a full license, using the `license boot level` CLI command. Activating either of these feature sets provides full AVC functionality.

**Note**

Cisco ASR 1000 series models other than Cisco ASR 1001 and Cisco ASR 1002-X do not support temporary license activation.

**Activation**

To temporarily activate AES or AIS features, load the AES or AIS image and reboot the router. Execute the following from the console (using `adventerprise` for the AES image or `advipservices` for the AIS image):

```

conf t
    license boot level [adventerprise | advipservices]
end
reboot

```

**Deactivation**

To deactivate the AES/AIS license features, load the IPbase image and reboot the router. Execute the following from the console:

```
conf t
    license boot level ipbase
end
reboot
```

## AVC Feature Activation: Cisco ISR 4400 Series

### Image and License Required

| OS Image and License          | Temporary License Activation Supported |
|-------------------------------|----------------------------------------|
| See <a href="#">Table 3-2</a> | Yes                                    |

### Temporary Activation/Deactivation of the Application Experience License

The Cisco ISR 4400 supports temporary 90-day activation of Application Experience (AppX) features, for evaluation, before obtaining a full license, using the `license boot level` CLI command. Activating AppX features provides full AVC functionality.

**Activation**

To temporarily activate AppX features, load the AppX package and reboot the router. Execute the following from the console:

```
conf t
    license boot level datak9
end
reboot
```

**Deactivation**

To deactivate the AppX features, unload the AppX package and reboot the router. Execute the following from the console:

```
conf t
    no license boot level datak9
end
reboot
```

## AVC Feature Activation: Cisco CSR 1000V

### Image and License Required

| OS Image and License          | Temporary License Activation Supported |
|-------------------------------|----------------------------------------|
| See <a href="#">Table 3-2</a> | Yes                                    |

### License

For information about purchasing and installing the Application Experience (AppX) license, see [Cisco IOS and IOS XE Licenses, page 3-6](#).

## Temporary Activation/Deactivation of the Premium License

Cisco CSR 1000V Cloud Services Routers support temporary 90-day activation of Premium license features, for evaluation, before obtaining a full license, using the `license boot level` CLI command. Activating Premium features provides full AVC functionality.

### Activation

To temporarily activate Premium features, execute the following from the console:

```
conf t
    license boot level premium
end
reboot
```

### Deactivation

To deactivate the Premium features, reboot the router and execute one of the following from the console:

#### Option 1:

```
conf t
    license boot level standard
end
reboot
```

#### Option 2:

```
conf t
    license boot level advanced
end
reboot
```

For information about images and licenses for the Cisco CSR 1000V, see: [Cisco CSR 1000V Series Cloud Services Router Release Notes](#)

# Cisco IOS Images and Licensing

## Cisco IOS and IOS XE Licenses

For information about Application Experience (AppX) licensing, see:

- [Application Experience](#)  
<http://www.cisco.com/c/en/us/solutions/enterprise-networks/application-experience/index.html>
- [Cisco Software Activation on Integrated Services Routers](#)  
<http://www.cisco.com/c/en/us/products/cloud-systems-management/software-activation-on-integrated-services-routers-isr/index.html>



## Universal Image and Software Activation License

The feature activation section for each platform indicates whether it supports use of a universal IOS XE software image. The universal software image includes all IOS XE functionality. You can purchase new software capabilities at any time for a deployed router. With the purchase, you receive a Product Activation Key (PAK). To activate the purchased functionality, you enter the PAK into the Software Activation License (SAL), which is preinstalled on the device.

The software activation licensing system simplifies IOS XE software deployment. The IOS XE software image remains unchanged, regardless of which functionality has been activated, and only one archive image must be maintained per device.





# AVC Configuration

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**Revised: March 2014**

This chapter addresses Cisco AVC configuration and includes the following topics:

- [Recent Configuration Enhancements and Limitations, page 4-2](#)
- [Unified Policy CLI, page 4-2](#)
- [Metric Producer Parameters, page 4-3](#)
- [Reacts, page 4-4](#)
- [NetFlow/IPFIX Flow Monitor, page 4-4](#)
- [NetFlow/IPFIX Flow Record, page 4-5](#)
- [QoS Metrics: Cisco IOS Platforms, page 4-13](#)
- [QoS Metrics: Cisco IOS XE Platforms, page 4-18](#)
- [Connection/Transaction Metrics, page 4-24](#)
- [Easy Performance Monitor, page 4-27](#)
- [CLI Field Aliases, page 4-33](#)
- [Identifying the Monitored Interface, page 4-33](#)
- [Configuration Examples, page 4-34](#)

# Recent Configuration Enhancements and Limitations

Table 4-1 describes configuration features added in recent releases, and limitations.

**Table 4-1 Configuration Features and Enhancements**

| Feature                                                            | IOS Platforms         | IOS XE Platforms      | Information/Limitations                                                                                                                  |
|--------------------------------------------------------------------|-----------------------|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Export Spreading                                                   | Added in IOS 15.4(1)T | Added in IOS XE 3.11S | For information, see <a href="#">NetFlow/IPFIX Flow Monitor, page 4-4</a>                                                                |
| Easy Performance Monitor “express” method of provisioning monitors | Added in IOS 15.4(1)T | Added in IOS XE 3.10S | For information, see <a href="#">Easy Performance Monitor, page 4-27</a>                                                                 |
| Support for configuring 40 fields for each FNF record              | Not applicable        | Added in IOS XE 3.10S | For limitations, see: <a href="#">Downgrading to an IOS XE Version that Does Not Support More than 32 Fields, page 6-4</a>               |
| CLI field aliases                                                  | Added in IOS 15.4(1)T | Added in IOS XE 3.10S | For limitations, see: <a href="#">Removing Aliases before Downgrading from Cisco IOS 15.4(1)T / Cisco IOS XE 3.10 or Later, page 6-4</a> |

## Unified Policy CLI

| Cisco IOS Platforms       | Cisco IOS XE Platforms |
|---------------------------|------------------------|
| Added in release 15.4(1)T | Added in release 3.8S  |

Monitoring a configuration is done using performance-monitor unified monitor and policy.

### Configuration Format

```
policy-map type performance-monitor <policy-name>
  [no] parameter default account-on-resolution
  class <class-map name>
    flow monitor <monitor-name> [sampler <sampler name>]
    [sampler <sampler name>]
    monitor metric rtp
```

### Usage Guidelines

- Supports:
  - Multiple flow monitors under a class-map
  - Up to 5 monitors per attached class-map
  - Up to 256 classes per performance-monitor policy
- No support for:
  - Hierarchical policy
  - Inline policy
- Metric producer parameters are optional.

- Account-on-resolution (AOR) configuration causes all classes in the policy-map to work in AOR mode, which delays the action until the class-map results are finalized (the application is determined by NBAR2).

### Attaching a Policy

Attach a policy to the interface using following command:

```
interface <interface-name>
  service-policy type performance-monitor <policy-name> {input|output}
```

### Displaying Policy Map Performance Monitor Data

Display policy map performance monitor data using the command below. Example output is shown here.

- On Cisco IOS platforms, the data is reported once per flow, either for the first packet of the flow or for the packet of resolution if AOR is enabled.
- On Cisco IOS XE platforms, the data is reported for all packets that match the policy map.

```
Router# show policy-map type performance-monitor interface
Ethernet1/0

Service-policy performance-monitor input: policy

Class-map: classmap (match-all)
  20 packets, 1280 bytes
  5 minute offered rate 0000 bps, drop rate 0000 bps
  Match: access-group name seawolf_acl_ipv4_tcp

Class-map: class-default (match-any)
  0 packets, 0 bytes
  5 minute offered rate 0000 bps, drop rate 0000 bps
  Match: any

Service-policy performance-monitor output: policy

Class-map: classmap (match-all)
  20 packets, 1160 bytes
  5 minute offered rate 0000 bps, drop rate 0000 bps
  Match: access-group name seawolf_acl_ipv4_tcp

Class-map: class-default (match-any)
  0 packets, 0 bytes
  5 minute offered rate 0000 bps, drop rate 0000 bps
  Match: any
```

## Metric Producer Parameters

Metric producer-specific parameters are optional and can be defined for each metric producer for each class-map.

### Configuration Format

```
monitor metric rtp
  clock-rate {type-number | type-name | default} rate
  max-dropout number
  max-reorder number
  min-sequential number
  ssrc maximum number
```

# Reacts

The **react** CLI defines the alerts applied to a flow monitor. The **react** CLI has a performance impact on the router. When possible, send the monitor records directly to the Management and Reporting system and apply the network alerts in the Management and Reporting system.



## Note

**Cisco IOS XE Platforms:** Applying reacts on the device requires punting the monitor records to the route processor (RP) for alert processing. To avoid the performance reduction of punting the monitor records to the RP, send the monitor records directly to the Management and Reporting system, as described above.

### Configuration Format

```
react <id> [media-stop|mrv|rtp-jitter-average|transport-packets-lost-rate]
```

# NetFlow/IPFIX Flow Monitor

| Cisco IOS Platforms                                | Cisco IOS XE Platforms                             |
|----------------------------------------------------|----------------------------------------------------|
| <b>export-spread</b> feature added in IOS 15.4(1)T | <b>export-spread</b> feature added in IOS XE 3.11S |

Flow monitor defines monitor parameters, such as record, exporter, and other cache parameters.

### Configuration Format: Cisco IOS Platforms

```
flow monitor type performance-monitor <monitor-name>
  record <name | default-rtp | default-tcp>
  exporter <exporter-name>
  history size <size> [timeout <interval>]
  cache entries <num>
  cache timeout {{active | inactive} <value> | synchronized <value> {export-spread
<interval>}}
  cache type {permanent | normal | immediate}
  react-map <react-map-name>
```

### Configuration Format: Cisco IOS XE Platforms

```
flow monitor type performance-monitor <monitor-name>
  record <name | default-rtp | default-tcp>
  exporter <exporter-name>
  history size <size> [timeout <interval>]
  cache entries <num>
  cache timeout {{active | inactive} <value> | synchronized <value>
{export-spread <interval>} event transaction end}
  cache type {permanent | normal | immediate}
  react-map <react-map-name>
```

### Usage Guidelines

- The **react-map** CLI is allowed under the class in the policy-map. In this case, the monitor must include the exporting of the class-id in the flow record. The route processor (RP) correlates the class-id in the monitor with the class-id where the react is configured.
- Applying history or a react requires punting the record to the RP.

- Export on the “event transaction end” is used to export the records when the connection or transaction is terminated. In this case, the records are not exported based on timeout. Exporting on the event transaction end should be used when detailed connection/transaction granularity is required, and has the following advantages:
  - Sends the record close to the time that it has ended.
  - Exports only one record on true termination.
  - Conserves memory in the cache and reduces the load on the Management and Reporting system.
  - Enables exporting multiple transactions of the same flow. (This requires a protocol pack that supports multi-transaction.)
- Export spreading—In a case of synchronized cache, all network devices export records from the monitor cache at the same time. If multiple network devices are configured with the same monitor interval and synchronized cache, the collector may receive all records from all devices at the same time, which can impact the collector performance. The export-spreading feature spreads out the export over a time interval, which is automatically set by MMA or specified by the user.

## NetFlow/IPFIX Flow Record

The flow record defines the record fields. With each Cisco IOS release, the Cisco AVC solution supports a more extensive set of metrics.

The sections that follow list commonly used AVC-specific fields organized by functional groups. These sections do not provide detailed command reference information, but highlight important usage guidelines.

In addition to the fields described below, a record can include any NetFlow field supported by the platform.

A detailed description of NetFlow fields appears in the [Cisco IOS Flexible NetFlow Command Reference](#).



### Note

On Cisco IOS XE platforms, the record size is limited to 40 fields (key and non-key fields or match and collect fields).

## L3/L4 Fields

The following are L3/L4 fields commonly used by the Cisco AVC solution.

```
[collect | match] connection [client|server] [ipv4|ipv6] address
[collect | match] connection [client|server] transport port
[collect | match] [ipv4|ipv6] [source|destination] address
[collect | match] transport [source-port|destination-port]
[collect | match] [ipv4|ipv6] version
[collect | match] [ipv4|ipv6] protocol
[collect | match] routing vrf [input|output]
[collect | match] [ipv4|ipv6] dscp
[collect | match] ipv4 ttl
[collect | match] ipv6 hop-limit
collect          transport tcp option map
collect          transport tcp window-size [minimum|maximum|sum]
collect          transport tcp maximum-segment-size
```

**Usage Guidelines**

The client is determined according to the initiator of the connection.

The **client** and **server** fields are bi-directional. The **source** and **destination** fields are uni-directional.

**L7 Fields**

The following are L7 fields commonly used by the Cisco AVC solution.

```
[collect | match] application name [account-on-resolution]
collect application http url
collect application http uri statistics
collect application http host
collect application http user-agent
collect application http referer
collect application rtsp host-name
collect application smtp server
collect application smtp sender
collect application pop3 server
collect application nntp group-name
collect application sip source
collect application sip destination
```

**Usage Guidelines**

- The application ID is exported according to RFC-6759.
- Account-On-Resolution configures FNF to collect data in a temporary memory location until the record key fields are resolved. After resolution of the record key fields, FNF combines the temporary data collected with the standard FNF records. Use the **account-on-resolution** option when the field used as a key is not available at the time that FNF receives the first packet.

The following limitations apply when using Account-On-Resolution:

- Flows ended before resolution are not reported.
- On Cisco IOS XE platforms, FNF packet/octet counters, timestamp, and TCP performance metrics are collected until resolution. All other field values are taken from the packet that provides resolution or the following packets.
- For information about extracted fields, including the formats in which they are exported, see: [Cisco Application Visibility and Control Field Definition Guide for Third-Party Customers](#)

**Interfaces and Directions**

The following are interface and direction fields commonly used by the Cisco AVC solution:

```
[collect | match] interface [input|output]
[collect | match] flow direction
collect connection initiator
```



## Counters and Timers

The following are counter and timer fields commonly used by the Cisco AVC solution.



### Note

Two aliases provide backward compatibility for configurations created on earlier releases:

- **connection client bytes transport long** is an alias for **connection client bytes long**.
- **connection server bytes transport long** is an alias for **connection server bytes long**.

```
collect connection server counter bytes network long
collect connection server counter bytes transport long
collect connection server counter bytes long
collect connection server counter packets long
```

```
collect connection client counter bytes network long
collect connection client counter bytes transport long
collect connection client counter bytes long
collect connection client counter packets long
```

```
collect counter bytes rate
collect connection server counter responses
collect connection client counter packets retransmitted
collect connection transaction duration {sum, min, max}
collect connection transaction counter complete
collect connection new-connections
collect connection sum-duration
collect timestamp sys-uptime first
collect timestamp sys-uptime last
```

On Cisco IOS platforms:

```
collect counter packets long
collect counter bytes long
```

On Cisco IOS XE platforms:

```
collect counter packets [long]
collect counter bytes [long]
```

## TCP Performance Metrics

The following are fields commonly used for TCP performance metrics by the Cisco AVC solution:

```
collect connection delay network to-server {sum, min, max}
collect connection delay network to-client {sum, min, max}
collect connection delay network client-to-server {sum, min, max}
collect connection delay response to-server {sum, min, max}
collect connection delay response to-server histogram
[bucket1 ... bucket7 | late]
collect connection delay response client-to-server {sum, min, max}
collect connection delay application {sum, min, max}
```

**Usage Guidelines**

The following limitations apply to TCP performance metrics:

- All TCP performance metrics must observe bi-directional traffic.
- The policy-map must be applied in both directions.

Figure 4-1 provides an overview of network response time metrics.

**Figure 4-1 Network Response Times**

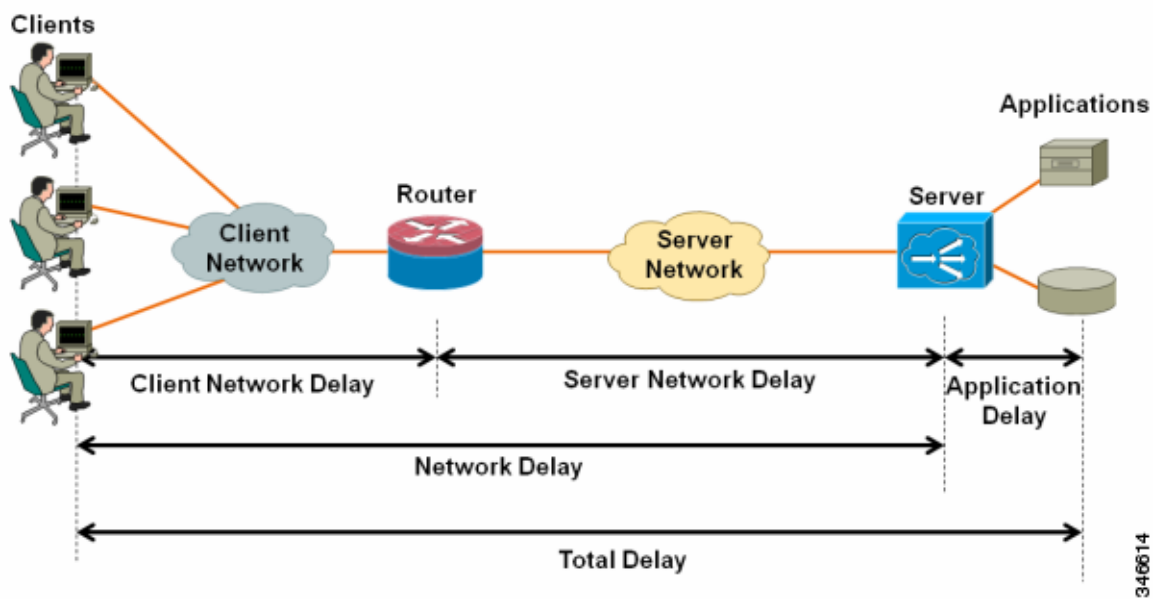
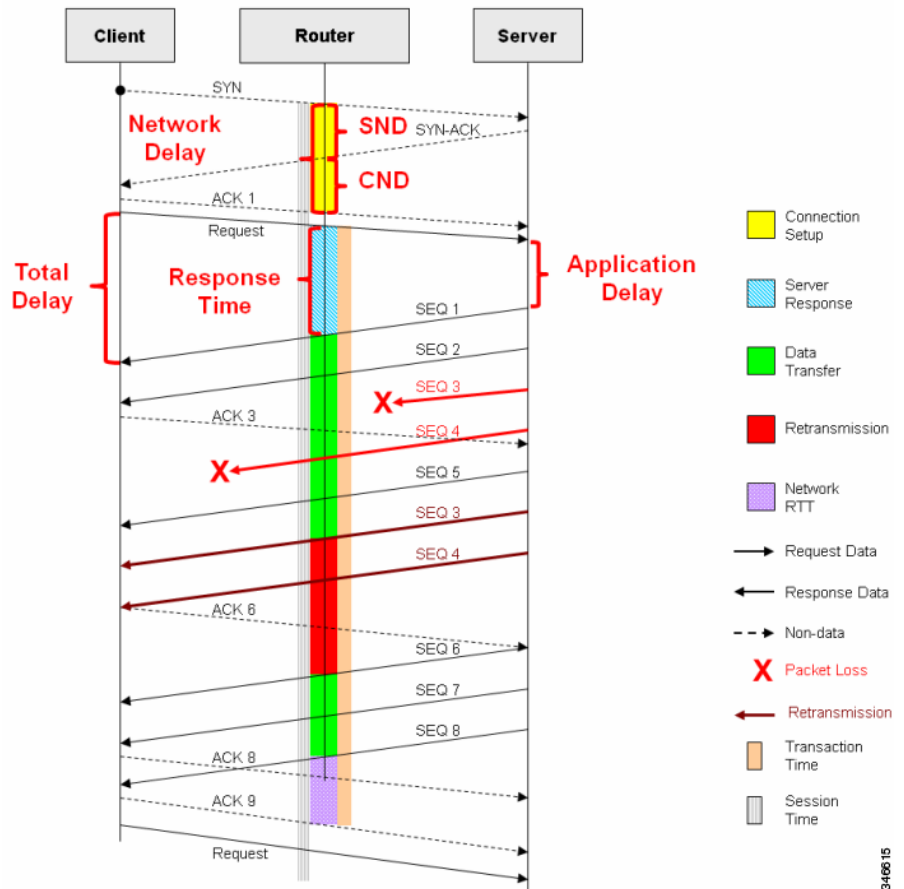


Figure 4-2 provides details of network response time metrics.

Figure 4-2 Network Response Time Metrics in Detail



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## Media Performance Metrics

The following are fields commonly used for media performance metrics by the Cisco AVC solution:

```
[collect | match] match transport rtp ssrc
collect transport rtp payload-type
collect transport rtp jitter mean sum
collect transport rtp jitter [minimum | maximum]
collect transport packets lost counter
collect transport packets expected counter
collect transport packets lost counter
collect transport packets lost rate
collect transport event packet-loss counter
collect counter packets dropped
collect application media bytes counter
collect application media bytes rate
collect application media packets counter
collect application media packets rate
collect application media event
collect monitor event
```

**Usage Guidelines**

Some of the media performance fields require punt to the route processor (RP). For more information, see [Cisco Application Visibility and Control Field Definition Guide for Third-Party Customers](#).

## L2 Information

The following are L2 fields commonly used by the Cisco AVC solution:

```
[collect | match] datalink [source-vlan-id | destination-vlan-id]
[collect | match] datalink mac [source | destination] address [input | output]
```

## WAAS Interoperability

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Available              |

The following are WAAS fields commonly used by the Cisco AVC solution:

```
[collect | match] services waas segment [account-on-resolution]
collect services waas passthrough-reason
```

**Usage Guidelines**

Account-On-Resolution configures FNF to collect data in a temporary memory location until the record key fields are resolved. After resolution of the record key fields, FNF combines the temporary data collected with the standard FNF records. Use this option (**account-on-resolution**) when the field used as a key is not available at the time that FNF receives the first packet.

The following limitations apply when using Account-On-Resolution:

- Flows ended before resolution are not reported.
- FNF packet/octet counters, timestamp and TCP performance metrics are collected until resolution. All other field values are taken from the packet that provides resolution or the following packets.

## Classification

The following are classification fields commonly used by the Cisco AVC solution:

```
[collect | match] policy performance-monitor classification hierarchy
```

**Usage Guidelines**

Use this field to report the matched class for the performance-monitor policy-map.

## NetFlow/IPFIX Option Templates

NetFlow option templates map IDs to string names and descriptions:

```
flow exporter my-exporter
  export-protocol ipfix
  template data timeout <timeout>
```

```

option interface-table timeout <timeout>
option vrf-table timeout <timeout>
option sampler-table timeout <timeout>
option application-table timeout <timeout>
option application-attributes timeout <timeout>
option sub-application-table timeout <timeout>
option c3pl-class-table timeout <timeout>
option c3pl-policy-table timeout <timeout>

```

## NetFlow/IPFIX Show commands

Use the following commands to show NetFlow/IPFIX information:

```

show flow monitor type performance-monitor [<name> [cache [raw]]]
show flow record type performance-monitor
show policy-map type performance-monitor [<name> | interface]

```

## Customizing NBAR Attributes

Use the following commands to customize the NBAR attributes:

```

[no] ip nbar attribute-map <attribute-map-name>
      attribute category <category>
      attribute sub-category <sub-category>
      attribute application-group <application-group>
      attribute tunnel <tunnel-info>
      attribute encrypted <encrypted-info>
      attribute p2p-technology <p2p-technology-info>
[no] ip nbar attribute-set <protocol-name> <attribute-map-name>

```



### Note

These commands support all attributes defined by the NBAR2 Protocol Pack, including custom-category, custom-sub-category, and custom-group available in Protocol Pack 3.1 and later.

## Customizing Attribute Values

| Cisco IOS Platforms   | Cisco IOS XE Platforms |
|-----------------------|------------------------|
| Added in IOS 15.4(1)T | Added in IOS XE 3.11   |

### Background

Attribute maps enable users to map various attribute values to protocols, changing the built-in grouping of protocols. The “custom attributes value” feature enables users to add new values to existing attributes.

For example, when using custom protocols to define enterprise specific protocols, it can be useful to classify the custom protocols as a new group (example: my-db-protocols-group). Beginning in the current release, new values can be defined for:

- category
- sub-category
- application-group

Customized attributes can be used for QoS matching, and the customized values appear in AVC reports.

Future Protocol Pack versions may enable defining additional attributes. For information about viewing which attributes can be customized and how many new groups can be defined, see [Additional Usage Guidelines, page 4-12](#).

## Basic Usage

### CLI

```
[no] ip nbar attribute <attribute name> custom <user-defined value> [<user-defined help string>]
```

### Backward Compatibility

Previous releases of AVC included the following pre-defined attribute values, which could not be user-customized:

- For the category attribute: **custom-category**
- For the sub-category attribute: **custom-sub-category**
- For the application-group attribute: **custom-application-group**

To provide backward compatibility with existing configurations, the current release supports configurations that were created for earlier releases and that include one or more of these attributes.

### Examples—Defining Values

The following examples define custom values for the category and sub-category attributes, and provide the optional explanatory help string:

```
ip nbar attribute category custom dc_backup_category "Data center backup traffic"
ip nbar attribute sub-category custom hr_sub_category "HR custom applications traffic"
ip nbar attribute application-group custom Home_grown_finance_group "our finance tools network traffic"
```

### Example—Removing Custom Values

The following example removes the custom value (“XYZ-app-group”) that had been assigned for the application-group attribute:

```
no ip nbar attribute application-group custom XYZ-app-group
```

## Additional Usage Guidelines

### Help

The following command provides help, indicating which attributes can have custom values.

```
ip nbar attribute ?
```

### Displaying Customizable Attributes and Custom Values

The following command indicates which attributes can be defined with custom values (depends on the Protocol Pack version installed on the device), and displays the currently defined custom values.

```
show ip nbar attribute-custom
```

## Customizing NBAR Protocols

Use the following commands to customize NBAR protocols and assign a protocol ID. A protocol can be matched based on HTTP URL/Host or other parameters:

```
ip nbar custom <protocol-name> [http {[url <urlregexp>] [host <hostregexp>]}] [offset
[format value]] [variable field-name field-length] [source | destination] [tcp | udp ]
[range start end | port-number ] [id <id>]
```

## Packet Capture Configuration

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Available              |

Use the following commands to enable packet capture:

```
policy-map type packet-services <policy-name>
  class <class-name>
    capture limit packet-per-sec <pps> allow-nth-pak <np> duration <duration>
      packets <packets> packet-length <len>
    buffer size <size> type <type>

interface <interface-name>
  service-policy type packet-services <policy-name> [input|output]
```

## QoS Metrics: Cisco IOS Platforms

This section applies to Cisco IOS platforms. (For information about QoS Metrics configuration for Cisco IOS XE platforms, see [QoS Metrics: Cisco IOS XE Platforms, page 4-18.](#) )

This section describes how to configure a performance monitor to include Quality of Service (QoS) metrics.

## Background—QoS

QoS configuration is based on **class maps** and **policy maps**. Class maps categorize traffic; policy maps determine how to handle the traffic. Based on the policy identified for each packet, the packet is placed into a specific **QoS queue**, which determines the priority and pattern of transmission. Each queue is identified by a Queue ID field.

For additional information about QoS, see: <http://www.cisco.com/go/qos>

## Exported Metrics

AVC enables configuration of QoS Packet Drop and QoS Class Hierarchy monitors on an interface, using one or more of the following QoS metrics, which can be included in exported performance monitor records:

- Queue ID—Identifies a QoS queue.
- Queue Packet Drops—Packets dropped (on the monitored interface) per QoS queue, due to a QoS policy that limits resources available to a specific type of traffic.
- Class Hierarchy—Class hierarchy of the reported flow. The class hierarchy is determined by the QoS policy map and determines the traffic priority.

### QoS Packet Drop Monitor Output in Exported Record

When a QoS Packet Drop monitor is configured, the performance monitor record includes packet drop data per QoS queue in the following format:

| Queue id | Queue packet drops |
|----------|--------------------|
| 1        | 100                |
| 2        | 20                 |

### QoS Class Hierarchy Information Included in Exported Record

QoS class hierarchy information is exported using the following performance monitor fields:

- Hierarchy policy for each flow (defined by the policy map)
- Queue ID for each flow

This section provides an example of a QoS policy map configuration, followed by the information provided in a performance monitor record for three flows governed by this configuration.

The example includes two levels of policy map hierarchy. In the example, the `service-policy P11` statement in **bold** type creates a hierarchy with the P11 policy map as a child of the P1 policy map.



#### Note

QoS class hierarchy reporting supports a hierarchy of five levels.

Based on the configuration, the following applies to a packet with, for example, a DSCP value of “ef” in the IP header:

1. The C1 class definition includes the packet by the `match any` statement.
2. The C11 class definition includes the packet by the `match ip dscp ef` statement.
3. Because the packet is included in class C1, policy map P1 defines the policy for the packet with the `shaping average` statement.



4. Policy map P1 invokes policy map P11 for class C1 with the `service-policy P11` statement.
5. Because the packet is included in class C11, policy map P11 assigns the packet to a queue which has been allocated 10% of remaining bandwidth.

```

class-map match-all C1
  match any
class-map match-all C11
  match ip dscp ef
class-map match-all C12
  match ip dscp cs2
!
policy-map P11
  class C11
    bandwidth remaining percent 10
  class C12
    bandwidth remaining percent 70
  class class-default
    bandwidth remaining percent 20

policy-map P1
  class C1
    shaping average 16000000
    service-policy P11

```

Table 4-2 shows an example of the information provided in an FNF record for three flows governed by this configuration.

**Table 4-2** QoS Class Hierarchy Information in the Flow Record

| Flow   | Hierarchy   | Queue id |
|--------|-------------|----------|
| Flow 1 | P1, C1, C11 | 1        |
| Flow 2 | P1, C1, C11 | 1        |
| Flow 3 | P1, C1, C12 | 2        |

In Table 4-2, policy and class information is shown using the true policy and class names, such as P1 and C1. However, the record exports policy and class names using numerical identifiers in place of policy and class names. The monitor periodically outputs a “policy option template” and a “class option template” indicating the policy names and class names that correspond to the numbers used in the exported records. These option templates are defined in the exporter configuration, using statements such as the following, which create the option templates and indicate the time interval at which the monitor outputs the option template information:

```

option c3pl-class-table timeout <timeout>
option c3pl-policy-table timeout <timeout>

```

# Configuration

## Configuring a QoS Packet Drop Monitor

A QoS Packet Drop monitor can only export the Queue ID and Queue Packet Drop fields. It cannot be combined with other monitors to export additional fields. At the given reporting interval, the monitor reports only on queues that have dropped packets (does not report value of 0).

### Step 1: Create the QoS Packet Drop Monitor

Use the following performance monitor configuration to create a QoS Packet Drop monitor. The process specifies a flow record of type performance monitor named “qos-record” and attaches the record to a monitor of type performance monitor named “qos-monitor.” In the steps that follow, the qos-monitor is attached to the desired policy map.

```
flow record type performance monitor qos-record
  match policy qos queue index
  collect policy qos queue drops
flow monitor type performance monitor qos-monitor
  exporter my-exporter
  record qos-record
  cache timeout synchronized 60
```

### Step 2: Configure the QoS Policy

The following example shows configuration of a QoS policy map. It includes a hierarchy of three policies: avc, avc-parent, and avc-gparent. Note that avc-gparent includes avc-parent, and avc-parent includes avc.

```
policy-map avc
  class prec4
    bandwidth remaining ratio 3
  class class-default
    bandwidth remaining ratio 1
policy-map avc-parent
  class class-default
    shape average 10000000
    service-policy avc
policy-map avc-gparent
  class class-default
    shape average 100000000
    service-policy avc-parent
```

### Step 3: Create the QoS Class Hierarchy Record

To correlate the queue drops collected from the QoS Drops monitor, create a flow record that includes the class hierarchy and Queue id and flow key fields. The data exported by this monitor indicates which flows are assigned to which QoS Queue Id.

The following example configuration creates a QoS class record. The process specifies a record of type performance monitor named “qos-class-record.”

```
flow record type performance-monitor qos-class-record
  match connection client ipv4 (or ipv6) address
  match connection server ipv4 (or ipv6) address
  match connection server transport port
  collect policy qos class hierarchy
  collect policy qos queue id
```

### Step 4: Create the QoS Class Hierarchy Monitor

Use the following performance monitor configuration to create a QoS Class Hierarchy monitor. The process specifies a monitor of type “class-hier-monitor.” In the steps that follow, the monitor is attached to the desired interface.

```
flow monitor type performance-monitor class-hier-monitor
  exporter my-exporter
  record qos-class-record
  cache timeout synchronized 60
```

### Step 5: Create the Performance Monitor Policy

Use the following configuration to create a policy-map that will collect both monitors.

```
policy-map type performance monitor pm-qos
  class http
    flow monitor qos-monitor
    flow monitor qos-class-record
```

### Step 6: Attach the Performance Monitor and QoS Policy to an Interface

Use the following to attach the monitor to the desired interface. For *<interface>*, specify the interface type—for example: GigabitEthernet0/2/1

Specify the IP address of the interface in IPv4 or IPv6 format.

```
interface <interface>
  ip address <interface_IP_address>
  service-policy type performance monitor output pm-qos
  service-policy output avc-gparent
```

### Verifying the QoS Packet Drop Monitor Configuration

This section provides commands that are useful for verifying or troubleshooting a QoS Packet Drop Monitor configuration.

#### Verifying that the Monitor is Allocated

Use the following command to verify that the QoS monitor exists:

```
show flow monitor type performance monitor
```

Use the following commands to verify additional monitor details:

```
show flow monitor type performance monitor qos-monitor
show flow monitor type performance monitor qos-class-monitor
```

#### Verifying QoS Queue IDs, Queue Drops, and Class Hierarchies

The following show command displays the record collected:

```
show performance monitor history interval all
```

# QoS Metrics: Cisco IOS XE Platforms

This section applies to Cisco IOS XE platforms. (For information about QoS Metrics configuration for Cisco IOS platforms, see [QoS Metrics: Cisco IOS Platforms, page 4-13.](#))

This section describes how to configure Flexible NetFlow (FNF) monitors to include Quality of Service (QoS) metrics.

## Background—FNF and QoS

### FNF Monitors

Flexible NetFlow (FNF) enables monitoring traffic on router interfaces. FNF monitors are configured for a specific interface to monitor the traffic on that interface. At defined intervals, the monitor sends collected traffic data to a “collector,” which can be a component within the router or an external component.

Beginning with Cisco AVC for IOS XE release 3.9, FNF records include new fields for QoS metrics.

### QoS

QoS configuration is based on **class maps** and **policy maps**. Class maps categorize traffic; policy maps determine how to handle the traffic. Based on the policy identified for each packet, the packet is placed into a specific **QoS queue**, which determines the priority and pattern of transmission. Each queue is identified by a Queue ID field.

For additional information about QoS, see: <http://www.cisco.com/go/qos>

## Exported Metrics

AVC enables configuration of QoS Packet Drop and QoS Class Hierarchy monitors on an interface, using one or more of the following QoS metrics, which can be included in exported FNF records:

- Queue ID—Identifies a QoS queue.
- Queue Packet Drops—Packets dropped (on the monitored interface) per QoS queue, due to a QoS policy that limits resources available to a specific type of traffic.
- Class Hierarchy—Class hierarchy of the reported flow. The class hierarchy is determined by the QoS policy map and determines the traffic priority.

### QoS Packet Drop Monitor Output in Exported Record

When a QoS Packet Drop monitor is configured, the FNF record includes packet drop data per QoS queue in the following format:

| Queue id | Queue packet drops |
|----------|--------------------|
| 1        | 100                |
| 2        | 20                 |

### QoS Class Hierarchy Information Included in Exported Record

QoS class hierarchy information is exported using the following FNF fields:

- Hierarchy policy for each flow (defined by the policy map)
- Queue ID for each flow

This section provides an example of a QoS policy map configuration, followed by the information provided in an FNF record for three flows governed by this configuration.

The example includes two levels of policy map hierarchy. In the example, the `service-policy P11` statement in **bold** type creates a hierarchy with the P11 policy map as a child of the P1 policy map.



#### Note

QoS class hierarchy reporting supports a hierarchy of five levels.

Based on the configuration, the following applies to a packet with, for example, a DSCP value of “ef” in the IP header:

1. The C1 class definition includes the packet by the `match any` statement.
2. The C11 class definition includes the packet by the `match ip dscp ef` statement.
3. Because the packet is included in class C1, policy map P1 defines the policy for the packet with the `shaping average` statement.
4. Policy map P1 invokes policy map P11 for class C1 with the `service-policy P11` statement.
5. Because the packet is included in class C11, policy map P11 assigns the packet to a queue which has been allocated 10% of remaining bandwidth.

```
class-map match-all C1
  match any
class-map match-all C11
  match ip dscp ef
class-map match-all C12
  match ip dscp cs2
!
policy-map P11
  class C11
    bandwidth remaining percent 10
  class C12
    bandwidth remaining percent 70
  class class-default
    bandwidth remaining percent 20

policy-map P1
  class C1
    shaping average 16000000
    service-policy P11
```

Table 4-3 shows an example of the information provided in an FNF record for three flows governed by this configuration.

**Table 4-3** QoS Class Hierarchy Information in the FNF record

| Flow   | Hierarchy   | Queue id |
|--------|-------------|----------|
| Flow 1 | P1, C1, C11 | 1        |
| Flow 2 | P1, C1, C11 | 1        |
| Flow 3 | P1, C1, C12 | 2        |

In Table 4-3, policy and class information is shown using the true policy and class names, such as P1 and C1. However, the FNF record exports policy and class names using numerical identifiers in place of policy and class names. The monitor periodically outputs a “policy option template” and a “class option template” indicating the policy names and class names that correspond to the numbers used in the exported FNF records. These option templates are defined in the exporter configuration, using statements such as the following, which create the option templates and indicate the time interval at which the monitor outputs the option template information:

```
option c3pl-class-table timeout <timeout>
option c3pl-policy-table timeout <timeout>
```

## Configuration

### Enabling QoS Metric Collection

#### Enabling

To enable the QoS metrics collection feature for the platform, enter global configuration mode using `configure terminal`, then use the following QoS configuration command. The command causes QoS to begin collecting QoS metrics for FNF.



#### Note

---

Enabling QoS metrics collection requires resetting all performance monitors on the device.

---

```
platform qos performance-monitor
```

#### Verifying

To verify that QoS metrics collection is enabled, use the following command:

```
show platform hardware qfp active feature qos config global
```

The following is an example of the output of the command:

```
Marker statistics are: disabled
Match per-filter statistics are: disabled
Match per-ace statistics are: disabled
Performance-Monitor statistics are: enabled
```

### Configuring a QoS Packet Drop Monitor

A QoS Packet Drop monitor can only export the Queue ID and Queue Packet Drop fields. It cannot be combined with other monitors to export additional fields. At the given reporting interval, the monitor reports only on queues that have dropped packets (does not report value of 0).

#### Step 1: Create the QoS Packet Drop FNF Monitor

Use the following FNF configuration to create a QoS Packet Drop monitor. The process specifies a flow record of type “qos-record” and attaches the record to a monitor of type “qos-monitor.” In the steps that follow, the qos-monitor is attached to the desired interface.

**Note**

Ensure that QoS metrics collection is enabled. See [Enabling QoS Metric Collection, page 4-20](#).

```
flow record qos-record
  match policy qos queue index
  collect policy qos queue drops
flow monitor qos-monitor
  exporter my-exporter
  record qos-record
```

**Step 2: Configure the QoS Policy**

The following example shows configuration of a QoS policy map. It includes a hierarchy of three policies: avc, avc-parent, and avc-gparent. Note that avc-gparent includes avc-parent, and avc-parent includes avc.

```
policy-map avc
  class prec4
    bandwidth remaining ratio 3
  class class-default
    bandwidth remaining ratio 1
policy-map avc-parent
  class class-default
    shape average 10000000
    service-policy avc
policy-map avc-gparent
  class class-default
    shape average 100000000
    service-policy avc-parent
```

**Step 3: Attach the FNF Monitor and QoS Policy to an Interface**

Use the following to attach the monitor to the desired interface. For *<interface>*, specify the interface type—for example: GigabitEthernet0/2/1

Specify the IP address of the interface in IPv4 or IPv6 format.

```
interface <interface>
  ip address <interface_IP_address>
  ip flow monitor qos-monitor output
  service-policy output avc-gparent
```

**Verifying the QoS Packet Drop Monitor Configuration**

This section provides commands that are useful for verifying or troubleshooting a QoS Packet Drop Monitor configuration.

**Verifying that the Monitor is Allocated**

Use the following command to verify that the QoS monitor exists:

```
show flow monitor
```

Use the following commands to verify additional monitor details:

```
show flow monitor qos-monitor
show flow monitor qos-monitor cache
show flow monitor qos-monitor statistics
show platform hardware qfp active feature fnf client flowdef name qos-record
show platform hardware qfp active feature fnf client monitor name qos-monitor
```

### Verifying QoS queues and Class-Hierarchies

The following **show** commands display the statistics that QoS has collected. “gigX/X/X” refers to the interface for which the monitor has been configured.

```
show policy-map int gigX/X/X
show platform hardware qfp active feature qos queue output all
```

### Verifying FNF-QoS FIA Activation

Use the following **show** command to verify that the FNF-QoS FIA (feature activation array) is enabled on the interface (GigabitEthernet0/2/1 in this example):

```
show platform hardware qfp active interface if-name GigabitEthernet0/2/1
```

### Verifying the FNF Monitor and Record

Use the following **debug** commands to verify that the FNF monitor and record have been created:

```
debug platform software flow flow-def errors
debug platform software flow monitor errors
debug platform software flow interface errors

debug platform hardware qfp active feature fnf server trace
debug platform hardware qfp active feature fnf server info
debug platform hardware qfp active feature fnf server error
```

## Configuring a QoS Class Hierarchy Monitor

In contrast to the QoS Packet Drop monitor, a QoS Class Hierarchy monitor can be combined with another monitor to export additional metrics.

### Step 1: Create the QoS Class Record

The following example configuration creates a QoS class record. The process specifies a record of type “qos-class-record.” The example specifies “ipv4 source” and “ipv4 destination” addresses, but you can configure the record to match according to other criteria.

**Note**


---

Ensure that QoS metrics collection is enabled. See [Enabling QoS Metric Collection, page 4-20](#).

---

```
flow record qos-class-record
  match ipv4 source address
  match ipv4 destination address
  collect counter bytes
  collect counter packets
  collect policy qos classification hierarchy
  collect policy qos queue index
```

### Step 2: Create the QoS Class Hierarchy Monitor

Use the following FNF configuration to create a QoS Class Hierarchy monitor. The process specifies a monitor of type “class-hier-monitor.” In the steps that follow, the monitor is attached to the desired interface.

```
flow monitor class-hier-monitor
  exporter my-exporter
  record qos-class-record
```



### Step 3: Attach the QoS Class Hierarchy Monitor to an Interface

Use the following to attach the monitor to the desired interface. For *<interface>*, specify the interface type—for example: GigabitEthernet0/2/1

Specify the IP address of the interface in IPv4 or IPv6 format.



#### Note

Attaching the service-policy to the interface, as indicated by the “service-policy” statement below, is a required step.

```
interface <interface>
  ip address <interface_IP_address>
  ip flow monitor class-hier-monitor output
  service-policy output avc-gparent
```

### Verifying the QoS Class Hierarchy Monitor Configuration

This section provides commands that are useful for verifying or troubleshooting a QoS Class Hierarchy Monitor configuration.

#### Verifying that the Monitor is Allocated

Use the following command to verify that the QoS monitor exists:

```
show flow monitor
```

Use the following commands to verify additional details:

```
show flow monitor class-hier-monitor
show flow monitor class-hier-monitor cache
show flow monitor class-hier-monitor statistics

show platform hardware qfp active feature fnf client flowdef name qos-class-record
show platform hardware qfp active feature fnf client monitor name qos-monitor
```

#### Verifying FNF-QOS FIA Activation

In the following feature invocation array (FIA) verification example, the interface is GigabitEthernet0/2/1.

```
show platform hardware qfp active interface if-name GigabitEthernet0/2/1
```

#### Verifying the FNF Monitor and Record

Use the following **debug** commands to verify that the FNF monitor and record have been created:

```
debug platform software flow flow-def errors
debug platform software flow monitor errors
debug platform software flow interface errors

debug platform hardware qfp active feature fnf server trace
debug platform hardware qfp active feature fnf server info
debug platform hardware qfp active feature fnf server error
```

# Connection/Transaction Metrics

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not available       | Added in release 3.9S  |

Flexible NetFlow (FNF) monitors can report on individual transactions within a flow. This enables greater resolution for traffic metrics. This section describes how to configure connection and transaction metrics, including **transaction-id** and **connection id**, for FNF monitors. The connection/transaction monitoring feature is referred to as “Multi-transaction.”



## Note

The Multi-transaction feature requires an NBAR protocol pack that supports the feature. The protocol pack provided with Cisco AVC for IOS XE release 3.9S and later protocol packs support this feature.

## Introduction

Flexible NetFlow (FNF) monitors typically report traffic metrics per flow. (A flow is defined as a connection between a specific source address/port and destination address/port.) A single flow can include multiple HTTP transactions. Enabling the Multi Transaction feature for a monitor enables reporting metrics for each transaction individually.

You can configure the FNF record to identify the flow or the flow+transaction, using one of the following two metrics:

- connection id—A 4-byte metric identifying the flow.
- transaction-id—An 8-byte metric composed of two parts:
  - MSB—Identifies the flow and is equivalent to the connection id metric.
  - LSB—Identifies the transaction. The value is a sequential index of the transaction, beginning with 0.

## Configuration

The following subsections describe the Multi-transaction feature:

- [Requirements, page 4-25](#)
- [Configuring Exporter, Record, and Monitor in Performance Monitor Mode, page 4-25](#)
- [Configuring Exporter, Record, and Monitor in Performance Monitor Mode, page 4-25](#)
- [Verifying and Troubleshooting the Configuration, page 4-26](#)

## Requirements

The following requirements apply when using the Multi-transaction feature:

- The record configuration must use **match**, not **collect**.
- Specify only “connection id” or “transaction-id,” but not both.
- Include “application name” in the record.
- Include “cache timeout event transaction-end” which specifies that the record is transmitted immediately and not stored in the monitor cache.

## Configuring Exporter, Record, and Monitor in Performance Monitor Mode

Flexible Netflow (FNF) performance monitor (perf-monitor) mode enables configuring monitors with advanced filtering options that filter data before reporting it. Options for configuring filtering include IP access list, policy-map, and so on.

The following perf-monitor example configures a monitor and specifies the **transaction-id** metric for the FNF record, as shown in **bold**. Alternatively, you can specify the **connection id** metric.



**Note**

See [Configuring Exporter, Record, and Monitor in Performance Monitor Mode, page 4-25](#) for additional configuration information.

```
ip access-list extended mt_perf_acl
  permit ip any any

class-map match-all mt_perf_class
  match access-group name mt_perf_acl
  match protocol http

flow exporter mt_perf_exporter
  destination 64.128.128.128
  transport udp 2055

flow record type performance-monitor mt_perf_record
  match connection transaction-id
  collect counter packets
  collect application name
  collect application http url

flow monitor type performance-monitor mt_perf_monitor
  record mt_perf_record
  exporter mt_perf_exporter
  cache type normal
  cache timeout event transaction-end

policy-map type performance-monitor mt_perf_policy
  parameter default account-on-resolution
  class mt_perf_class
  flow monitor mt_perf_monitor

interface GigabitEthernet0/0/2
  service-policy type performance-monitor input mt_perf_policy
```

## Verifying and Troubleshooting the Configuration

This section describes commands useful for verification and troubleshooting the FNF configuration. There are subsections for:

- [Native or Performance Monitor Mode, page 4-26](#)
- [Native FNF Mode, page 4-26](#)
- [Performance Monitor Mode, page 4-26](#)



### Note

For information about the **show** commands in the sections below, see the FNF command reference guide: <http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/fnetflow/command/fnf-cr-book.html>

### Native or Performance Monitor Mode

#### Verifying Multi-transaction Status

Display the Multi-transaction status:

```
show plat soft nbar statistics | inc is_multi_trs_enable
```

If Multi-transaction is enabled, the value is: `is_multi_trs_enable==1`

### Native FNF Mode

#### Validating the Configuration

Use the following **show** commands to validate the configuration.

```
show flow exporter <exporter_name> templates
show flow monitor <monitor_name>
show platform hardware qfp active feature fnf client flowdef name <record_name>
show platform hardware qfp active feature fnf client monitor name <monitor_name>
```

#### Viewing Collected FNF Data and Statistics

Use the following **show** commands to view the collected FNF data and statistics.

```
show flow monitor <monitor_name> cache
show flow monitor <monitor_name> statistics
show flow exporter <exporter_name> statistics
show platform hardware qfp active feature fnf datapath aor
```

### Performance Monitor Mode

#### Validating the Configuration

Use the following **show** commands to validate the configuration.

```
show flow exporter <exporter_name> templates
show flow record type performance-monitor <record_name>
show platform hardware qfp active feature fnf client monitor name <monitor_name>
```

#### Viewing Collected FNF Data and Statistics

Use the following **show** commands to view the FNF collected data and statistics.

```
show performance monitor cache monitor <monitor_name> detail
show flow exporter <exporter_name> statistics
show platform hardware qfp active feature fnf datapath aor
```

# Easy Performance Monitor

| Cisco IOS Platforms       | Cisco IOS XE Platforms |
|---------------------------|------------------------|
| Added in release 15.4(1)T | Added in release 3.10S |

## Overview

The Easy Performance Monitor (“Easy perf-mon” or “ezPM”) feature provides an “express” method of provisioning monitors. This new mechanism adds functionality and does not affect the existing methods for provisioning monitors.

Easy perf-mon does not provide the full flexibility of the traditional perf-mon configuration model. Easy perf-mon provides “profiles” that represent typical deployment scenarios. After selecting a profile and specifying a small number of parameters, Easy perf-mon provides the remaining provisioning details.

For additional information about configuring Easy perf-mon, see:  
[Easy Performance Monitor](#)

### Application Experience Profile

In the current release, Easy perf-mon includes one profile, called “Application Experience,” and five different traffic monitors, described in [Table 4-4](#). Future releases will provide additional options.

**Table 4-4 Application Experience Traffic Monitors**

|   | Monitor Name                    | Default Traffic Classification                       |
|---|---------------------------------|------------------------------------------------------|
| 1 | Application-Response-Time (ART) | All TCP                                              |
| 2 | URL                             | HTTP applications                                    |
| 3 | Media                           | RTP applications over UDP                            |
| 4 | Conversation-Traffic-Stats      | Remaining traffic not matching other classifications |
| 5 | Application-Traffic-Stats       | DNS and DHT                                          |

Users can override a small set of parameters in each of the traffic monitors, as described in [Table 4-5](#). For an example of how to configure parameters in the Application Experience profile, see [Easy Perf-Mon Configuration Example 2: Application Experience Profile](#), page 4-32.

**Table 4-5 Application Experience Traffic Monitors: Parameters**

|   | Monitor Name                    | Configurable Parameters |          |                            |               |            |
|---|---------------------------------|-------------------------|----------|----------------------------|---------------|------------|
|   |                                 | IPv4 / IPv6             | In / Out | Traffic Class              | Sampler       | Cache Size |
| 1 | Application-Response-Time (ART) | Y                       | N        | Class and Application only | N             | Y          |
| 2 | URL                             | Y                       | N        | Class and Application only | Sampling Rate | Y          |

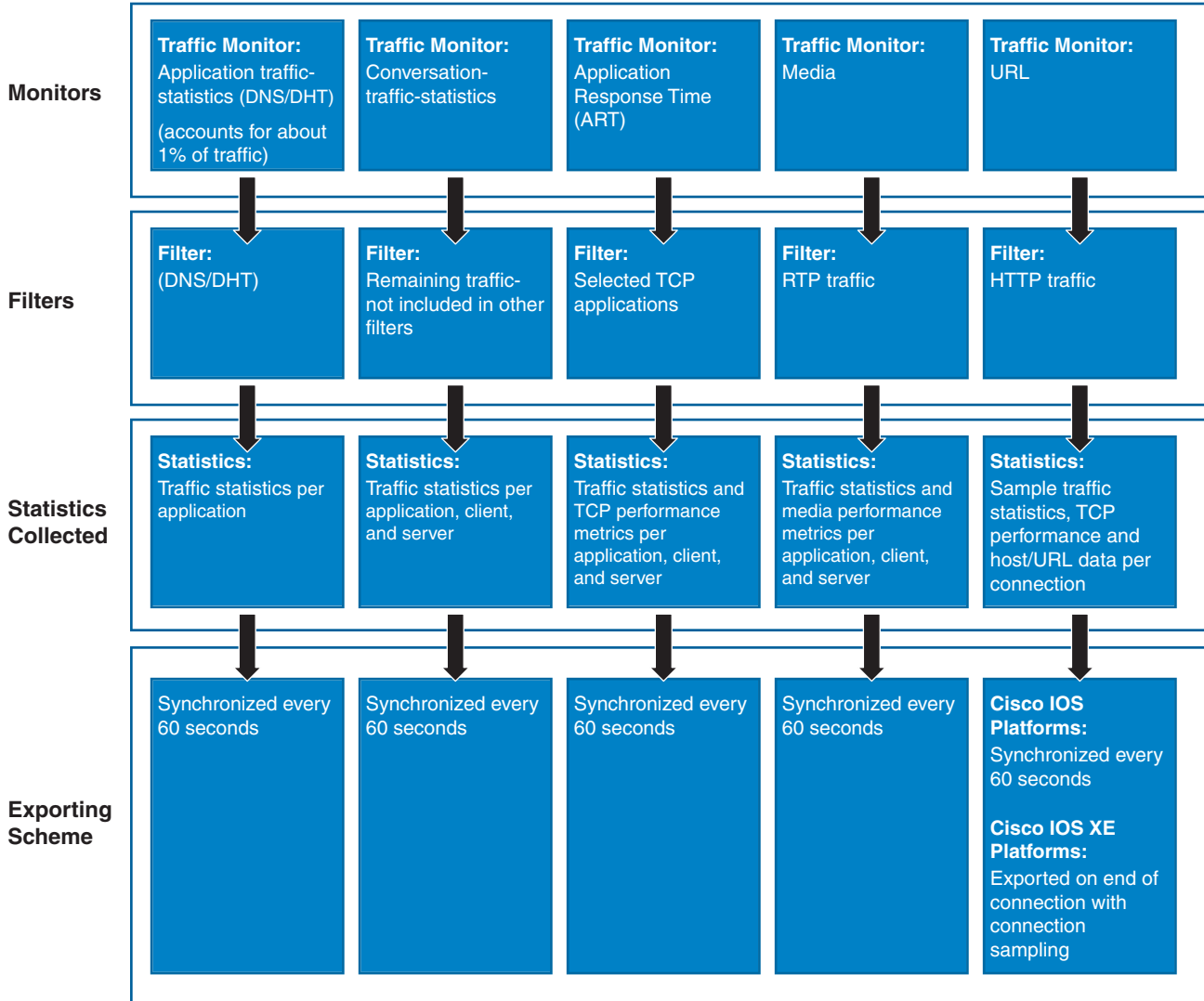
|   | Monitor Name               | Configurable Parameters |          |                            |         |            |
|---|----------------------------|-------------------------|----------|----------------------------|---------|------------|
|   |                            | IPv4 / IPv6             | In / Out | Traffic Class              | Sampler | Cache Size |
| 3 | Media                      | Y                       | Y        | Class and Application only | N       | Y          |
| 4 | Conversation-Traffic-Stats | Y                       | N        | N                          | N       | Y          |
| 5 | Application-Traffic-Stats  | N                       | N        | N                          | N       | Y          |

The Application Experience profile implements the improved data exporting model, which is optimized for maximum performance, exporting the maximum possible amount of available information for monitored traffic. Based on the requirements of the reports that have been defined:

- For each type of traffic, the exported record contains all of the collected data required for the defined reports, with the required granularity.
- Exported records do not contain unnecessary data, such as data redundant with previously exported records or data that is not required for the defined reports.
- Exported records include server information.

Figure 4-3 illustrates how the “Application Experience” profile exports different types of traffic statistics.

Figure 4-3 Export Model—Application Experience Profile



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## Configuring Easy Performance Monitor

### Usage Guidelines

- Only traffic monitors available in the profile can be activated.
- Each traffic monitor is configured on a separate line. If only the traffic-monitor name is specified, the monitor is activated with the default configuration defined in the profile.

## Configuration Steps



### Note

See [Table 4-6](#) for information about which releases support each option.

1. **enable**
2. **configure terminal**
3. **performance monitor context** *context-name* **profile application-experience**
4. **exporter destination** {*hostname* | *ipaddress*} **source interface** *interface-type number* [**port** *port-value* **transport udp vrf** *vrf-name*]
5. (Optional) Repeat Step 4 to configure additional exporters.
6. **traffic monitor** {**application-response-time** | **application-traffic-stats** | **conversation-traffic-stats** | **media** [**ingress** | **egress**] | **url**} [[**cache-size** *max-entries*] | [{**class-and** | **class-replace**} *class-name*] | **ipv4** | **ipv6**] [**sampling-rate** *number*]
7. To configure additional traffic monitor parameters, repeat Step 6.
8. **exit**
9. **interface** *interface-type number*
10. **performance monitor context** *context-name*
11. **exit**

**Table 4-6 Easy Performance Monitor Configuration Options**

| Option                            | Description                                                                                               | Added in Release |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------|------------------|
| <b>url</b>                        | Traffic monitor type                                                                                      | IOS 15.4(1)T     |
| <b>application-response-time</b>  |                                                                                                           | IOS XE 3.10      |
| <b>application-traffic-stats</b>  |                                                                                                           |                  |
| <b>conversation-traffic-stats</b> |                                                                                                           |                  |
| <b>media</b>                      |                                                                                                           |                  |
| <b>ingress</b>                    | Selects whether monitor is active for ingress or egress traffic. If not specified, it is applied to both. | IOS 15.4(1)T     |
| <b>egress</b>                     |                                                                                                           | IOS XE 3.10      |



| Option                                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Added in Release                                                                      |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <b>cache-size</b> <i>max-entries</i>   | <p>Cache size: Maximum aggregate number of entries for all monitors.</p> <p><b>Examples</b></p> <p>The following example includes four monitors: IPv4 in, IPv4 out, IPv6 in, IPv6 out. Each monitor can have a maximum of 1000 entries.</p> <pre>traffic-monitor media cache-size 4000</pre> <p>The following example includes two monitors: IPv4 in, IPv4 out. Each monitor can have a maximum of 2000 entries.</p> <pre>traffic-monitor media ipv4 cache-size 4000</pre> | IOS 15.4(1)T<br>IOS XE 3.10                                                           |
| <b>class-and</b> <i>class-name</i>     | <p>Restrict the default traffic classification.</p> <p><i>class-name</i> represents a user defined class-map.</p>                                                                                                                                                                                                                                                                                                                                                          | IOS 15.4(1)T<br>IOS XE 3.10                                                           |
| <b>class-replace</b> <i>class-name</i> | <p>Replace the entire class hierarchy with a user pre-defined class.</p> <p><i>class-name</i> represents a user defined class-map.</p>                                                                                                                                                                                                                                                                                                                                     | IOS 15.4(1)T<br>IOS XE 3.11                                                           |
| <b>ipv4</b><br><b>ipv6</b>             | <p>Selects whether monitor is active for IPv4 or IPv6.</p> <p>Default: both</p>                                                                                                                                                                                                                                                                                                                                                                                            | IOS 15.4(1)T<br>IOS XE 3.10                                                           |
| <b>sampling-rate</b> <i>number</i>     | <p>Optionally overrides the default traffic-monitor sampling rate.</p> <p>The range of possible sampling-rate values is determined by the platform.</p> <p>A value of 1 disables the sampler.</p>                                                                                                                                                                                                                                                                          | IOS: Not supported<br>IOS XE 3.11<br>IOS XE 3.12: Added option to enter 1 as a value. |

**Related Topics**

For additional information about configuring Easy perf-mon, see:

[Easy Performance Monitor](#)

## Configuration Examples

### Easy Perf-Mon Configuration Example 1

The following Easy perf-mon configuration example activates all traffic monitors in the profile and attaches the policy-maps, both ingress and egress, to the GigabitEthernet0/0/1 interface:

```
!
! Easy performance monitor context
! -----
!
performance monitor context my-avc profile application-experience
  exporter destination 1.2.3.4 source GigabitEthernet0/0/1 port 4739
  traffic-monitor all
!
!
! Interface attachments
! -----
interface GigabitEthernet0/0/1
  performance monitor context my-avc
```

### Easy Perf-Mon Configuration Example 2: Application Experience Profile

The following Easy perf-mon “Application Experience” profile configuration example activates three traffic monitors, and specifies monitoring only IPv4 traffic. The context is then attached to two interfaces:

```
!
! Easy performance monitor context
! -----
!
performance monitor context my-visibility profile application-experience
  exporter destination 1.2.3.4 source GigabitEthernet0/0/1 port 4739

  traffic-monitor application-response-time ipv4
  traffic-monitor conversation-traffic-stats ipv4
  traffic-monitor media ipv4
!
! Interface attachments
! -----
interface GigabitEthernet0/0/1
  performance monitor context my-visibility
interface GigabitEthernet0/0/2
  performance monitor context my-visibility
```

## CLI Field Aliases

| Cisco IOS Platforms       | Cisco IOS XE Platforms |
|---------------------------|------------------------|
| Added in release 15.4(1)T | Added in release 3.10S |

Aliases provide a mechanism for simplifying configuration statements. The **all** alias refers to the set of all fields possible for a given statement. For example, “collect connection delay **all**” configures all fields that are possible to configure by the “collect connection delay” statement.

The following are examples:

```
collect connection delay all
collect connection transaction all
collect connection client all
collect connection server all
collect connection delay response to-server histogram all
```



### Caution

When using aliases, see [Removing Aliases before Downgrading from Cisco IOS 15.4\(1\)T / Cisco IOS XE 3.10 or Later, page 6-4](#) before downgrading from Cisco IOS release 15.4(1)T or later, or from Cisco IOS XE release 3.10S or later.

## Identifying the Monitored Interface

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| —                   | Added in release 3.11S |

The “observation point id” metric identifies a monitored interface for traffic in both directions (ingress and egress). A single flow definition using this metric can be used in place of **match interface input** and **match interface output**, making configuration more compact and enabling a single record collected on an interface to include metrics for traffic in both directions.

### Usage Guidelines

Configure the monitor on both the ingress and egress directions.

### Example

In the following example configuration, a single monitor identifies the interface for traffic in both directions:

```
flow record my-application-record
  match application name account-on-resolution
  match flow observation point
  match flow direction
  collect counter packets
  collect counter bytes
```

# Configuration Examples

This section contains AVC configuration examples. These examples provide a general view of a variety of configuration scenarios, combining multiple AVC features. Configuration is flexible and supports different types of record configurations.

## Conversation Based Records—Omitting the Source Port

The monitor configured in the following examples sends traffic reports based on conversation aggregation. For performance and scale reasons, it is preferable to send TCP performance metrics only for traffic that requires TCP performance measurements. It is recommended to configure two similar monitors:

- One monitor includes the required TCP performance metrics. In place of the line shown in **bold** in the example below (collect <any TCP performance metric>), include a line for each TCP metric for the monitor to collect.
- One monitor does not include TCP performance metrics.

The configuration is for IPv4 traffic. Similar monitors should be configured for IPv6.

### Example 1: For Cisco IOS Platforms

```
flow record type performance-monitor conversation-record
  match connection client ipv4 (or ipv6) address
  match connection server ipv4 (or ipv6) address
  match connection server transport port
  match ipv4 (or ipv6) protocol
  match application name account-on-resolution
  collect interface input
  collect interface output
  collect connection server counter bytes long
  collect connection client counter bytes long
  collect connection server counter packets long
  collect connection client counter packets long
  collect connection sum-duration
  collect connection new-connections
  collect policy qos class hierarchy
  collect policy qos queue id
  collect <any TCP performance metric>
```

```
flow monitor type performance-monitor conversation-monitor
  record conversation-record
  exporter my-exporter
  history size 0
  cache type synchronized
  cache timeout synchronized 60
  cache entries <cache size>
```

```
flow record qos-record
  match policy qos queue index
  collect policy qos queue drops
flow monitor qos-monitor
  exporter my-exporter
  record qos-record
```

**Example 2: For Cisco IOS XE Platforms**

```

flow record type performance-monitor conversation-record
  match services waas segment account-on-resolution
  match connection client ipv4 (or ipv6) address
  match connection server ipv4 (or ipv6) address
  match connection server transport port
  match ipv4 (or ipv6) protocol
  match application name account-on-resolution
  collect interface input
  collect interface output
  collect connection server counter bytes long
  collect connection client counter bytes long
  collect connection server counter packets long
  collect connection client counter packets long
  collect connection sum-duration
  collect connection new-connections
  collect policy qos class hierarchy
  collect policy qos queue id
collect <any TCP performance metric>

```

```

flow monitor type performance-monitor conversation-monitor
  record conversation-record
  exporter my-exporter
  history size 0
  cache type synchronized
  cache timeout synchronized 60
  cache entries <cache size>

```

## HTTP URL

The monitor configured in the following example sends the HTTP host and URL. If the URL is not required, the host can be sent as part of the conversation record (see [Conversation Based Records—Omitting the Source Port, page 4-34](#)).

```

flow record type performance-monitor url-record
  match transaction-id
  collect application name
  collect connection client ipv4 (or ipv6) address
  collect routing vrf input
  collect application http url
  collect application http host
  <other metrics could be added here if needed.
  For example bytes/packets to calculate BW per URL
  Or performance metrics per URL>

flow monitor type url-monitor
  record url-record
  exporter my-exporter
  history size 0
  cache type normal
  cache timeout event transaction-end
  cache entries <cache size>

```

## HTTP URI

The **uri statistics** command enables exporting the first level of a parsed URI address. The command exports the value in the URI statistics field, which contains the depth 1 URI value, followed by a URI hit count value.



### Note

**Cisco IOS XE Platforms:** The URI hit count value is always 1 because the URI statistics field can only be configured per connection or transaction.

If no backslash exists at all after the URL, a zero length field is exported.

If the depth 1 value of the parsed URI exceeds a maximum number of characters, the value is truncated to the maximum length.



### Note

**Cisco IOS XE Platforms:** The **uri statistics** command must be configured with either the **connection id** or **transaction-id** commands.

### Configuration Example

```
flow record er_uri_stat_record_1
  match connection transaction-id
  collect application name
  collect counter packets
  collect application http uri statistics
```

### Example of Exported Value—Typical Address

Address: http://usr:pwd@www.test.com:81/dir/dir.2/index.htm?q1=0&&test1&test2=value#top

The **uri statistics** command exports: **/dir:1**

- **/dir** is the URI depth 1 level value.
- The “:” indicates a null character, followed by a URI hit count value of **1**.

### Example of Exported Value—No Backslash after URL

Address: http://usr:pwd@www.test.com

The **uri statistics** command exports a zero length field.

## Application Traffic Statistics

The monitor configured in the following example collects application traffic statistics:

```
flow record type performance-monitor application-traffic-stats
  match ipv4 protocol
  match application name account-on-resolution
  match ipv4 version
  match flow direction
  collect connection initiator
  collect counter packets
  collect counter bytes long
  collect connection new-connections
  collect connection sum-duration

flow monitor type application-traffic-stats
  record application-traffic-stats
```

```
exporter my-exporter
history size 0
cache type synchronized
cache timeout synchronized 60
cache entries <cache size>
```

## Media RTP Report

The monitor configured in the following example reports on media traffic:

```
flow record type performance-monitor media-record
  match ipv4(or ipv6) protocol
  match ipv4(or ipv6) source address
  match ipv4(or ipv6) destination address
  match transport source-port
  match transport destination-port
  match transport rtp ssrc
  match routing vrf input
  collect transport rtp payload-type
  collect application name
  collect counter packets long
  collect counter bytes long
  collect transport rtp jitter mean sum
  collect transport rtp payload-type
  collect <other media metrics>

flow monitor type media-monitor
  record media-record
  exporter my-exporter
  history size 10 // default history
  cache type synchronized
  cache timeout synchronized 60
  cache entries <cache size>
```

## QoS Example 1: Control and Throttle Traffic

The following QoS configuration example illustrates how to control and throttle the peer-to-peer (P2P) traffic in the network to 1 megabit per second:

```
class-map match-all p2p-class-map
  match protocol attribute sub-category p2p-file-transfer

policy-map p2p-attribute-policy
  class p2p-class-map
    police 1000000
interface Gig0/0/3
  service-policy input p2p-attribute-policy
```

## QoS Example 2: Assigning Priority and Allocating Bandwidth

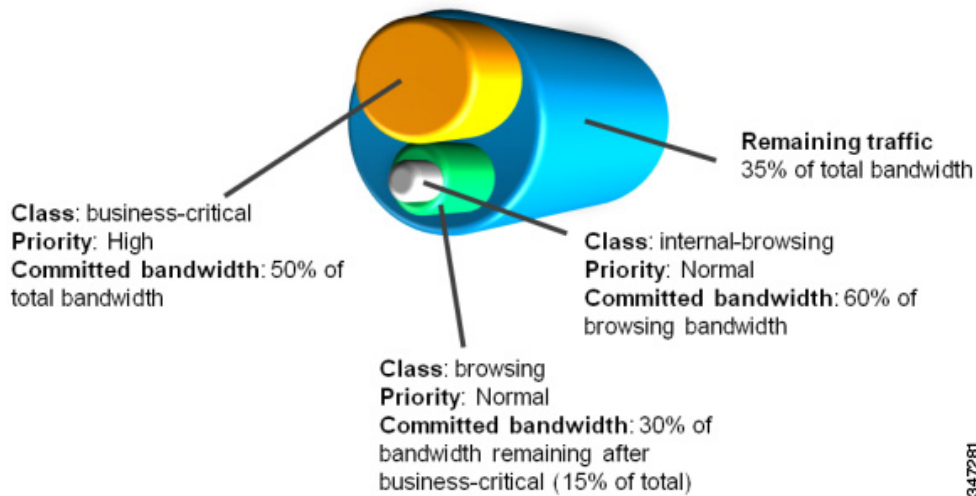
The following QoS configuration example illustrates how to allocate available bandwidth on the eth0/0 interface to different types of traffic. The allocations are as follows:

- Business-critical Citrix application traffic for “access-group 101” users receives highest priority, with 50% of available bandwidth committed and traffic assigned to a priority queue. The `police` statement limits the bandwidth of business-critical traffic to 50% in the example.
- Web browsing receives a committed 30% of the remaining bandwidth after the business-critical traffic. This is a commitment of 15% of the total bandwidth available on the interface.
- Internal browsing, as defined by a specific domain (myserver.com in the example), receives a committed 60% of the browsing bandwidth.
- All remaining traffic uses the remaining 35% of the total bandwidth.

The policy statements commit minimum bandwidth in the percentages described for situations of congestion. When bandwidth is available, traffic can receive more than the “committed” amount. For example, if there is no business-critical traffic at a given time, more bandwidth is available to browsing and other traffic.

Figure 4-4 illustrates the priority and bandwidth allocation for each class. “Remaining traffic” refers to all traffic not specifically defined by the class mapping.

**Figure 4-4 Bandwidth Allocation**



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In class-map definition statements:

- **match-all** restricts the definition to traffic meeting all of the “match” conditions that follow. For example, the “business-critical” class only includes Citrix protocol traffic from IP addresses in “access-group 101.”
- **match-any** includes traffic meeting one or more of the “match” conditions that follow.

```
class-map match-all business-critical
  match protocol citrix
  match access-group 101
class-map match-any browsing
  match protocol attribute category browsing

class-map match-any internal-browsing
  match protocol http url "*myserver.com*"

policy-map internal-browsing-policy
  class internal-browsing
    bandwidth remaining percent 60

policy-map my-network-policy
  class business-critical
    priority
    police cir percent 50
  class browsing
    bandwidth remaining percent 30
    service-policy internal-browsing-policy

interface eth0/0
  service-policy output my-network-policy
```





# Troubleshooting

---

Revised: March 2014

This troubleshooting section includes the following topics:

- [Report Is Not Displayed Correctly, page 5-1](#)
- [Incorrect TCP Performance Statistics, page 5-2](#)
- [Memory/Cache Warning, page 5-3](#)
- [More Than 32 Matches per Class, page 5-3](#)
- [More Than Five Monitors per Class, page 5-4](#)

## Report Is Not Displayed Correctly

The following may be helpful for troubleshooting a report that is not displayed correctly:

- Verify that your flow exporter is configured with the correct destination IP.
- If you are using a VRF, ensure that it is added at the destination.

```
(config-flow-exporter)# destination 1.1.1.1 vrf myVrf
```

- Check whether samplers are configured correctly.
- Check the flow exporter statistics for errors.

```
# show flow exporter statistics
Flow Exporter my_exporter:
Packet send statistics (last cleared 4d00h ago):
  Successfully sent:          203808          (280136412 bytes)
Client send statistics:
  Client: Option options interface-table
Records added:              18528
  - sent:                   18528
Bytes added:                1852800
  - sent:                   1852800
Client: Option options vrf-id-name-table
Records added:              3474
  - sent:                   3474
Bytes added:                125064
  - sent:                   125064
```

```

Client: Option options sampler-table
Records added:      0
Bytes added:        0
Client: Option options application-name
Records added:      1213584

```

- Check the cache output and verify that the specific monitor is not empty.

```

# show performance monitor cache detail [format record]
# show performance monitor history

```

- Verify policy and class-map hits (counters should increase).

```

# show policy-map type performance-monitor interface g0/0/2
GigabitEthernet0/0/2
Service-policy performance-monitor input: mymon_in
Class-map: select_ipv4_tcpperf (match-all)
  354704 packets, 75729623 bytes
  30 second offered rate 1000 bps, drop rate 0000 bps
Match: protocol ip
Match: access-group name ipv4_tcpperf
Class-map: class-default (match-any)
  0 packets, 0 bytes
  30 second offered rate 0000 bps, drop rate 0000 bps
Match: any

```

- Review the running-config and verify that nothing is missing or misconfigured. The problem can be caused by even a single access-list missing.

- **Cisco IOS XE Platforms:** Verify that account-on-resolution (AOR) is active.

- If AOR is active, handles will have a non-zero value, as shown in the following example:

```

# show platform hardware qfp active feature fnf datapath aor
CFT: ConfigAddress 0x8a1e16a0, Instance 0x8a1de760, Feat ID 1, FlowObj ID 1
CVLA: handle 0x97f00000 epoch 0x4

```

- If AOR is inactive, handles will have the value of zero, as shown in the following example:

```

# show platform hardware qfp active feature fnf datapath aor
CFT: ConfigAddress 0x8a1e16a0, Instance 0x00000000, Feat ID 0, FlowObj ID 0
CVLA: handle 0x0 epoch 0x4

```

## Incorrect TCP Performance Statistics

The following may be helpful for troubleshooting incorrect TCP performance statistics:

- Verify that the monitor that includes TCP performance metrics is applied to only one interface.
- For that interface, service-policy must be attached in both directions.
- Check for asymmetric routing.
- Verify that routes/route-maps are configured correctly.
- If filtering applications, ensure that the appropriate class-map has hits.
- Verify that account-on-resolution (AOR) is active. For details about verifying AOR, see [Report Is Not Displayed Correctly, page 5-1](#).
- Enable IP NBAR Protocol Discovery on the interface to determine whether the protocol of interest is identified.

```

Router(config-if)# ip nbar protocol-discovery
Router# show ip nbar protocol-discovery interface g0/0/3

```

```
GigabitEthernet0/0/3
Last clearing of "show ip nbar protocol-discovery" counters 00:00:10

```

| Protocol | Input                    |                          | Output                   |                          |
|----------|--------------------------|--------------------------|--------------------------|--------------------------|
|          | Packet Count             | Byte Count               | Packet Count             | Byte Count               |
|          | 30sec Bit Rate (bps)     | 30sec Bit Rate (bps)     | 30sec Bit Rate (bps)     | 30sec Bit Rate (bps)     |
|          | 30sec Max Bit Rate (bps) | 30sec Max Bit Rate (bps) | 30sec Max Bit Rate (bps) | 30sec Max Bit Rate (bps) |
| -----    | -----                    | -----                    | -----                    | -----                    |
| http     | 7                        |                          | 8                        |                          |
|          | 3472                     |                          | 1740                     |                          |
|          | 0                        |                          | 0                        |                          |
|          | 0                        |                          | 0                        |                          |

## Memory/Cache Warning

An error message typically occurs if the total memory consumed by all monitors exceeds 25% of the total available memory. If the memory required for all enabled features exceeds the memory available, the following may be helpful for troubleshooting:

- Review the configuration. If there are mismatches, remove the configuration and reapply it.
- Reduce the FNF monitor cache size.

Also see [Cache Size Recommendation](#), page 6-1.

### Cache Warning on Cisco IOS Platforms

On Cisco IOS platforms, the following type of MMA warning can occur:

```
7310: 2013-09-17T00:32:02: %SCRIPT-6-DIAG: Sep 16 23:55:56.459 PDT: %MMA-3-CACHE_OVERFLOW:
The number of flows has exceeded 95% of the configured size, monitor testing-url_ipv4,
please increase cache size
```

### Memory Warning on Cisco IOS XE Platforms

On Cisco IOS XE platforms, the following type of FNF warning can occur:

```
Oct 28 14:44:10.358 IST: %QFP_FNF-4-FNF_MEM_UPLIMIT_WARN: F0: cpp_cp: Netflow and
Flexible Netflow configuration is using (140199440) bytes of data plane DRAM which exceeds
the recommended maximum of (134217728) bytes.
```

This warning message indicates that a large amount of memory is allocated to Flexible NetFlow (FNF) monitors. Allocating this amount of memory to FNF monitors is acceptable, but the total memory required by all other enabled features must not exceed the available memory.

## More Than 32 Matches per Class

The following may be helpful for troubleshooting the following type of error message regarding configuring more than 32 matching statements:

```
cannot configure more than 32 matching statements per class-map for the interface
```

- Review your class-map configuration.
- ```
# show class-map
```
- Make sure every class-map has no more than 32 match instructions, including hierarchical classes. Remove redundant match instructions

## More Than Five Monitors per Class

The following may be helpful if you receive the following type of error message regarding the limit of five (5) monitors per policy per class:

```
%Only 5 monitors allowed per policy per class
```

- Review the class-map configuration.  
# **show class-map**
- Verify that every class-map has no more than five monitors, including FNF monitors which are applied directly on the interface. Remove any redundant monitors and retry.



## AVC Notes, Limitations, and Caveats

---

Revised: March 2014

This section includes the following topics:

- [Notes, page 6-1](#)
- [Limitations, page 6-2](#)
- [Caveats, page 6-7](#)

### Notes

- [Hidden Fields, page 6-1](#)
- [Cache Size Recommendation, page 6-1](#)
- [Fragmented Packets, page 6-1](#)

### Hidden Fields

Two hidden fields (first/last timestamp) are implicitly added to each record, even when these fields are not explicitly configured. When the fields are not explicitly configured, the fields are not exported and are not displayed using **show** commands. Because of these two hidden fields, the effective maximum number of supported fields is the upper limit defined for the release, minus two.

### Cache Size Recommendation

The cache size to configure is determined by the traffic profile. The cache should be large enough to store all traffic records, but not excessively large. A warning message may appear if the configured cache exceeds 25% of DRAM. For troubleshooting information, see [Memory/Cache Warning, page 5-3](#).

### Fragmented Packets

AVC handles fragmented packets as follows:

The first fragment packet is treated normally. AVC treats and reports subsequent fragments as non-TCP/UDP packets.

# Limitations

- [General Limitations, page 6-2](#)
- [ISSU Limitations, page 6-4](#)
- [Performance Monitor Limitations, page 6-5](#)

## General Limitations

- [Multicast, page 6-2](#)
- [Delay Before New NBAR Configuration Is Activated, page 6-2](#)
- [Do Not Use the Management Interface for Exporting Records, page 6-3](#)
- [Minimum Interval Between Assigning and Removing a Performance Monitor, page 6-3](#)

## Multicast

AVC support for multicast is as follows:

- Supported:
  - MediaMonitoring (Calculates and reports media (RTP) performance metrics)
- Not supported:
  - Account on Resolution (AOR)
  - Application Response Time (ART) metric collection
  - NBAR

## Delay Before New NBAR Configuration Is Activated

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| 15.4(2)T            | 3.12S                  |

After updating an NBAR configuration, there is a delay before the new configuration is active on the data path.

When you update a configuration, a parallel configuration (the previous) operates during the changeover of configuration to prevent any impact on classification during the transition from one configuration to the next.

After changing a configuration, it takes some time before NBAR classifies traffic according to the new configuration.

The following query indicates the status of the new configuration:

```
Device# show platform software nbar statistics | i NBAR
NBAR state is ACTIVATED
NBAR config send mode is ASYNC
NBAR config state is READY
```

Possible output:



- NBAR State—Status of NBAR component.
  - ACTIVATED
  - DEACTIVATED
- NBAR Configuration Send Mode
  - ASYNC—In normal operation, the NBAR configuration send mode is asynchronous.
- NBAR Configuration State
  - Ready—The new configuration is active.
  - Pending—The new configuration is not yet active. The previous configuration remains active until the new configuration becomes active.
  - Error—The new configuration is not active in the data path due to an error. In this error state, the previous configuration may or may not be active.

## Do Not Use the Management Interface for Exporting Records

| Cisco IOS Platforms | Cisco IOS XE Platforms                                       |
|---------------------|--|
| Not applicable      | Applicable to all Cisco IOS XE platforms operating with AVC. |

### Applicable To

All Cisco IOS XE platforms operating with AVC.

### Description

Do not use the management interface (typically GigabitEthernet0) as the source interface of the exporter. The management interface can be identified by the “MGMT ETHERNET” or “GigE” labeling of the physical port. Not following this guideline may cause unexpected behavior, including system crash.

## Minimum Interval Between Assigning and Removing a Performance Monitor

A minimum interval of approximately 5 seconds is required between assigning a performance monitor and removing it, or between removing and assigning again.

Specifically:

- After assigning an AVC performance monitor to an interface, wait approximately 5 seconds before removing the performance monitor from the interface.
- After removing an AVC performance monitor from an interface, wait approximately 5 seconds before re-assigning the same performance monitor to the interface.

Not waiting the required time interval may cause some AVC functionality to fail; waiting the required 5 seconds and attempting the configuration again typically resolves the issue. In extreme cases, AVC may stop functioning; to resolve this, restart the router.

## ISSU Limitations

Cisco In-Service Software Upgrade (ISSU) provides transparent router software upgrade or downgrade. ISSU enables bug fixes, deployment of new features, and even complete upgrade of the Cisco IOS software image. For more information, see: [In-Service Software Upgrade](#).

This section describes ISSU limitations for AVC.

- [Removing Aliases before Downgrading from Cisco IOS 15.4\(1\)T / Cisco IOS XE 3.10 or Later, page 6-4](#)
- [Downgrading to an IOS XE Version that Does Not Support More than 32 Fields, page 6-4](#)
- [Error Caused By Using a Performance Monitor With Default Cache Size, page 6-5](#)

### Removing Aliases before Downgrading from Cisco IOS 15.4(1)T / Cisco IOS XE 3.10 or Later

| Cisco IOS Platforms                      | Cisco IOS XE Platforms                |
|--|---------------------------------------|
| Applicable to release 15.4(1)T and later | Applicable to release 3.10S and later |

In Cisco IOS XE release 3.10S and Cisco IOS release 15.4(1)T, aliases were introduced to the AVC monitor configuration syntax. Using the **all** alias simplifies configuration statements and optimizes performance. (See [CLI Field Aliases, page 4-33](#).)

Before downgrading from one of these releases, or a later release, to a version that does not support aliases, remove the aliases and manually expand the statements to specify each of the required fields explicitly. Failure to remove aliases before downgrading will result in undesired behavior, including possible system crash.

### Downgrading to an IOS XE Version that Does Not Support More than 32 Fields

| Cisco IOS Platforms | Cisco IOS XE Platforms                |
|---------------------|---------------------------------------|
| Not applicable      | Applicable to release 3.10S and later |

AVC for Cisco IOS XE 3.10 introduced support for configuring records containing 40 fields. If a record configuration includes more than 32 fields, downgrading to an IOS XE version that does not support more than 32 fields is not supported.

Before downgrading from Cisco IOS XE 3.10 or later, to a version, such as IOS XE 3.9, that does not support more than 32 fields, remove any record configuration of more than 32 fields.


**Note**

Some record configurations include hidden fields. Hidden fields count toward the total supported number of fields. See [Hidden Fields, page 6-1](#).


**Note**

Upgrading from a version that does not support more than 32 fields to a version that does support more than 32 fields is supported.

## Error Caused By Using a Performance Monitor With Default Cache Size

| Cisco IOS Platforms | Cisco IOS XE Platforms                |
|---------------------|---------------------------------------|
| Not applicable      | Applicable to release 3.11S and later |

### Symptom

Using a performance monitor when the cache size is set to its default value may cause an error during the Cisco In-Service Software Upgrade (ISSU) process. An error in the console log will indicate a failure to update the monitor cache size.

### Conditions

1. Applicable to all Cisco IOS XE platforms.
2. Occurs when running ISSU, which provides transparent router software upgrade or downgrade.
3. May occur when doing either one of the following:
  - Upgrading from Cisco IOS XE 3.10 or earlier to IOS XE 3.11 or later version
  - Downgrading from IOS XE 3.11 (or later) to a version earlier than 3.11

### Workaround

A preventive workaround and typical use case is to configure the cache size manually rather than using the default.

If using the default cache size, use the following workaround to avoid the error:

1. Remove the service policy.
2. Run the system upgrade or downgrade.
3. Re-attach the service policy.

## Performance Monitor Limitations

- [Affect of Specific Metrics on Performance, page 6-5](#)

### Affect of Specific Metrics on Performance

| Cisco IOS Platforms | Cisco IOS XE Platforms             |
|---------------------|------------------------------------|
| Applicable          | This limitation is not applicable. |

Performance monitors operate in different modes, depending on the metrics that they are configured to collect. For maximum performance, any of the following metrics may be used. Including other metrics may impact performance.

- Match Fields
  - match application name [account-on-resolution]
  - match connection client ipv4 (or ipv6) address
  - match connection server ipv4 (or ipv6) address

- match connection client transport port
- match connection server transport port
- match ipv4 protocol
- match policy qos index
- match routing vrf input
- Collect Fields
  - collect application http host
  - collect application http uri statistics
  - collect connection all
  - collect datalink mac source address
  - collect interface [input/output]
  - collect ip dscp
  - collect ipv4 ttl (or ipv6 hop-limit)
  - collect policy qos classification hierarchy
  - collect policy qos queue [drops/index]
  - collect timestamp sys-uptime first
  - collect timestamp sys-uptime last

#### Example of Record Including Metrics That Do Not Reduce Performance

```

flow record type performance-monitor Conversation-Traffic-Stats-IPv4(6)
  match ipv4 protocol
  match application name account-on-resolution
  match connection client ipv4 (or ipv6) address
  match connection server ipv4 (or ipv6) address
  match connection server transport port
  match routing vrf input
  collect interface input
  collect interface output
  collect ipv4 dscp
  collect connection client counter packets long
  collect connection server counter packets long
  collect connection client counter bytes long
  collect connection server counter bytes long
  collect connection new-connections
  collect connection sum-duration
  collect ipv4 ttl (or ipv6 hop-limit)
  collect timestamp sys-uptime first
  collect timestamp sys-uptime last

```

```

flow record type performance-monitor Application-Response-Time-IPv4(6)
  match ipv4 protocol
  match application name account-on-resolution
  match connection client ipv4 (or ipv6) address
  match connection server ipv4 (or ipv6) address
  match connection server transport port
  match routing vrf input
  collect interface input
  collect interface output
  collect ipv4 dscp
  collect connection client counter packets long
  collect connection server counter packets long

```

```

collect connection client counter bytes long
collect connection server counter bytes long
collect connection new-connections
collect connection sum-duration
collect ipv4 ttl (or ipv6 hop-limit)
collect connection delay application sum
collect connection delay application max
collect connection delay response to-server sum
collect connection delay response client-to-server sum
collect connection delay network client-to-server sum
collect connection delay network to-client sum
collect connection delay network to-server sum
collect connection transaction duration sum
collect connection transaction counter complete
collect connection client counter packets retransmitted
collect connection server counter responses
collect connection delay response to-server histogram late
collect timestamp sys-uptime first
collect timestamp sys-uptime last

flow record type performance-monitor URL-IPv4(6)
match ipv4 protocol
match application name account-on-resolution
match connection client ipv4 (or ipv6) address
match connection server ipv4 (or ipv6) address
match connection server transport port
match routing vrf input
collect interface input
collect interface output
collect ipv4 dscp
collect connection client counter packets long
collect connection server counter packets long
collect connection client counter bytes long
collect connection server counter bytes long
collect connection new-connections
collect connection sum-duration
collect ipv4 ttl (or ipv6 hop-limit)
collect connection delay application sum
collect connection delay application max
collect connection delay response to-server sum
collect connection delay response client-to-server sum
collect connection delay network client-to-server sum
collect connection delay network to-client sum
collect connection delay network to-server sum
collect connection transaction duration sum
collect connection transaction counter complete
collect connection client counter packets retransmitted
collect connection server counter responses
collect connection delay response to-server histogram late
collect timestamp sys-uptime first
collect timestamp sys-uptime last
collect application http uri statistics
collect application http host

```

## Caveats

Caveats describe unexpected behavior. Severity 1 caveats are the most serious caveats. Severity 2 caveats are less serious. Severity 3 caveats are moderate caveats.

To view caveats related to the use of AVC, see the release notes for your platform.

If you have an account on Cisco.com, you can also use the [Bug Search](#) tool to find select caveats of any severity. See: <https://tools.cisco.com/bugsearch/search>

(If the defect that you have requested is not displayed, it may be that the defect number does not exist, the defect does not have a customer-visible description, or the defect is for internal Cisco use.)

- [Derived Fields Caveat, page 6-8](#)
- [Oversubscribed FNF Monitor Caveat, page 6-9](#)
- [Use Synchronized Cache for Optimized Monitors, page 6-10](#)
- [Incorrect Record Metric Values When FNF Cache Is Full, page 6-10](#)
- [Clock Mismatch Between QFP and Operating System Causes Records To Be Dropped, page 6-11](#)
- [CSR1000V Platform: Large Jitter Value Reported for Voice/Video Flow, page 6-12](#)
- [Incorrect Jitter Value Reported for RTP Streams, page 6-13](#)
- [After Route Processor Switchover, ezPM Record Export May Fail, page 6-13](#)

## Derived Fields Caveat

| Cisco IOS Platforms | Cisco IOS XE Platforms  |
|---------------------|-------------------------|
| Not applicable      | Releases prior to 3.10S |

Caveat **CSCue53207**, described in the *Cisco ASR 1000 Series Aggregation Services Routers Release Notes*, describes a bug in some earlier releases, in which a record that contains certain derived fields (listed below) may be punted incorrectly to the route processor (RP) and lost. When using any of the **connection delay** fields listed in the Workaround description below, downgrading to a release that contains this bug is not recommended.

The following is a description of the bug:

### Symptom

A record that contains certain derived fields (listed below) may be punted incorrectly to the route processor (RP) and lost.

### Conditions

Records can collect "derived" fields; calculating derived fields is dependent on the values of other fields. The fields listed below are incorrectly defined as derived and dependent on other fields. When a record contains one of these fields and does not include its dependent fields, the record is punted to the route processor (RP) to complete the record processing. Punting these records might lead to record loss.

### Workaround

When configuring a monitor to collect one of the fields listed below, collect each of the dependent fields also. The list indicates the dependencies:

1. "connection delay application sum" is dependent on:
  - connection delay response to-server sum
  - connection delay network to-server sum
  - connection server response sum

2. “connection delay application min” is dependent on:
  - connection delay response to-server min
  - connection delay network to-server sum
3. “connection delay application max” is dependent on:
  - connection delay response to-server max
  - connection delay network to-server sum
4. “connection delay response client-to-server sum” is dependent on:
  - connection delay response to-server sum
  - connection delay network to-server sum
  - connection server response sum
5. “connection delay response client-to-server min” is dependent on:
  - connection delay response to-server min
  - connection delay network to-server sum
  - connection server response sum
  - connection delay response to-server sum
  - connection delay network to-server min
6. “connection delay response client-to-server max” is dependent on:
  - connection delay response to-server max
  - connection delay network to-server sum
  - connection server response sum
  - connection delay response to-server sum
  - connection delay network to-server max

## Oversubscribed FNF Monitor Caveat

| Cisco IOS Platforms | Cisco IOS XE Platforms  |
|---------------------|-------------------------|
| Not applicable      | Releases prior to 3.10S |

Caveat **CSCud15949**, described in the [Cisco ASR 1000 Series Aggregation Services Routers Release Notes](#), describes a bug affecting releases prior to IOS XE 3.10S. For these releases, you can attach up to two policies per interface and direction. The total number of monitors included in the two policies should not exceed 10. In calculating the total number of monitors:

- Each policy is considered to include at least five monitors, even if fewer than five monitors are configured for the policy.
- An FNF static monitor is counted as 1 monitor.

The bug may occur (on the affected releases) if these limits are exceeded on any interface, either for ingress or egress traffic on the interface. This condition is called “oversubscribed.”

When a system is oversubscribed, downgrading to a release that contains this bug is not recommended. For oversubscribed systems, Cisco In-Service Software Upgrade (ISSU) does not enable downgrading to a release prior to 3.10S.

The following is a description of the bug:

#### Symptom

The CPP traceback notifying monitor cannot be reserved.

#### Conditions

The issue was seen when the MMA policy, mediatrace policy, and one FNF monitor were attached to an interface.

#### Workaround

Ensure that the total number of monitors does not exceed the limits outlined above, in the description of this bug.

## Use Synchronized Cache for Optimized Monitors

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Release 15.4(1)T    | Not applicable         |

Caveat **CSCuh87789** describes a limitation affecting routers running Cisco IOS 15.4(1)T. On affected releases, use “synchronized cache” when configuring optimized monitors. Do not use, for example, the “normal cache” option. Synchronized cache is the default cache mode for the router.

Using a cache option other than synchronized may result in failure to export certain metrics, resulting in incomplete records.

## Incorrect Record Metric Values When FNF Cache Is Full

| Cisco IOS Platforms | Cisco IOS XE Platforms   |
|---------------------|--------------------------|
| Not applicable      | 3.11.0<br>3.11.1<br>3.12 |

Caveat **CSCum52041** describes a problem that may occur when the FNF cache reaches a full state.

#### Symptom

Updating of some records in the FNF cache may fail intermittently. Metrics in these records may not reflect complete router traffic.

#### Conditions

1. A large number of match keys are defined in the configuration: total length of all key fields is more than 32 bytes.



2. The FNF record cache is full.

#### Workaround

None.

#### Further Problem Description

To determine if the FNF cache was full at some time during record collection, use one of the following commands. A value greater than 0 for the flows-not-added counter indicates that the cache reached the full state at some point.

For native FNF:

```
show flow monitor MONITOR-NAME cache
```

For a performance monitor:

```
show performance monitor cache MONITOR-NAME
```

## Clock Mismatch Between QFP and Operating System Causes Records To Be Dropped

| Cisco IOS Platforms | Cisco IOS XE Platforms   |
|---------------------|--|
| Not affected        | Affects the following releases: <ul style="list-style-type: none"> <li>• 3.10S: all releases</li> <li>• 3.11.0S</li> </ul> Issue resolved in: <ul style="list-style-type: none"> <li>• 3.11.1S and later</li> <li>• 3.12S: all releases</li> </ul> |

Caveat **CSCu127478** describes a problem that may occur due to a clock mismatch between the IOS XE operating system and the router's QuantumFlow Processor (QFP). When this occurs, records punted from the QFP to IOS may be identified as late records, and incorrectly dropped instead of being exported.

#### Symptom

Records are dropped (not exported).

#### Conditions

The problem may occur when there is a clock mismatch between QFP and the IOS XE operating system.

#### Workaround

A workaround for this issue may be to configure an NTP server that allows the IOS clock to be synchronized with network time.

Alternatively, upgrade to a release that resolves this issue.

**Further Problem Description**

If the following CLI shows that there are late records, this problem may be occurring:

```
Device# show performance monitor statistics <monitor name>
MMA Internal Stats:
Agg Record Stats:
=====
Record total recv : 41
Record dropped Gen      : 0
Record dropped late : 0
Record total processed : 0
Malloc failed (low memory) : 0
Others : 1
Per Monitor Record Stats:
=====
```

It is also possible to compare timestamps between QFP and IOS XE to determine whether there is a clock mismatch. This may be done by comparing timestamps in an RP platform debug log.

**Related Topics**

- Caveat [CSCul00248](#). If you have an account on Cisco.com, you can use the [Bug Search](#) tool to view this caveat.
- Caveat [CSCum07636](#). If you have an account on Cisco.com, you can use the [Bug Search](#) tool to view this caveat.

## CSR1000V Platform: Large Jitter Value Reported for Voice/Video Flow

| Cisco IOS Platforms | Cisco IOS XE Platforms   |
|---------------------|--|
| Not affected        | Affects CSR1000V platforms only.<br>Affects the following releases: <ul style="list-style-type: none"> <li>• 3.9S: all releases</li> <li>• 3.10S: all releases</li> <li>• 3.11.0S, 3.11.1S</li> <li>• 3.12S</li> </ul> |

Caveat [CSCun33822](#) describes a problem affecting jitter values reported on CSR1000V platforms.

**Symptom**

Jitter values for voice/video flows are reported inaccurately, often in the hundreds of milliseconds.

**Conditions**

Relevant for a voice/video RTP flow on a CSR1000V platform.

A Medianet performance monitor is configured to monitor and report RTP statistics, such as jitter and packet-loss.

**Workaround**

None.

## Incorrect Jitter Value Reported for RTP Streams

| Cisco IOS Platforms | Cisco IOS XE Platforms            |
|---------------------|-----------------------------------|
| Not affected        | All releases, beginning with 3.8S |

### Symptom

The jitter measurement for RTP streams with a dynamic payload type (96-127) may be incorrect.

There is no dynamically learned mapping between the payload type and the clock frequency used in the specific RTP stream. The frequency is always set to 90 KHz.

### Conditions

Affects RTP streams with a dynamic payload type.

### Workaround

None.

## After Route Processor Switchover, ezPM Record Export May Fail

| Cisco IOS Platforms | Cisco IOS XE Platforms |
|---------------------|------------------------|
| Not affected        | 3.11.0<br>3.11.1       |

Caveat **CSCun24943** describes a problem affecting ezPM record export after a route processor switchover.

### Symptom

After route processor (RP) switchover, ezPM does not operate on the newly active RP. Records are not exported.

### Conditions

Stateful switchover (SSO) is configured. Switchover occurs.

### Workaround

Re-apply the ezPM configuration or switchover to the original RP after it recovers from failure.





# AVC Supported Platforms and Interfaces

---

**Revised: March 2014**

This chapter addresses the following topics:

- [AVC Supported Platforms, page A-1](#)
- [Logical Interface and VPN Support in AVC, page A-2](#)

## AVC Supported Platforms

Cisco AVC is supported on the following platforms:

- Cisco IOS Platforms (Cisco ISR G2 Routers)
  - Cisco C1921-AX/K9
  - Cisco C1941-AX/K9
  - Cisco C2901-AX/K9
  - Cisco C2911-AX/K9
  - Cisco C2921-AX/K9
  - Cisco C2951-AX/K9
  - Cisco C3925-AX/K9
  - Cisco C3925E-AX/K9
  - Cisco C3945-AX/K9
  - Cisco C3945E-AX/K9
  - Cisco 800 Series: C892FSP-K9, C896VA-K9, C897VA-K9, C897VAW-A-K9, C897VA-M-K9, C898EA-K9, C897VAW-E-K9, C897VAM-W-E-K9.
- Cisco IOS XE Platforms
  - Cisco ASR1000 Series Aggregation Services Routers
  - Cisco ISR4400 Series Integrated Services Routers
  - Cisco CSR 1000V Cloud Services Routers

For information about licensing and features for supported platforms, see: [AVC Licensed Features, page 3-1](#)

# Logical Interface and VPN Support in AVC

## Unsupported Logical Interfaces

Logical interfaces *not* supported by Cisco AVC in the current release:

- Dialer interfaces
  - Supported on Cisco IOS platforms, not supported on Cisco IOS XE platforms
- IPv6 tunnels that terminate on the device
- Pass-through tunneled IPv6
  - The external tunnel header is exported.
  - NBAR, QoS, and performance metric calculations support pass-through tunneling.
- Multiprotocol Label Switching (MPLS)
- Overlay Transport Virtualization (OTV) overlay interfaces

## Partially Supported Logical Interfaces

Logical interfaces *partially* supported by Cisco AVC in the current release:

- Virtual template interface
  - Only ezPM monitors can be configured on the virtual template. Static performance monitors (non-ezPM monitors) cannot be configured on the virtual template.

## VPN Support

AVC support for VPN modes in the current release:

- FLEXVPN
  - Supports spoke-to-spoke and hub-to-spoke topologies.
  - FLEXVPN does not support IPv6.
  - Only ezPM monitors can be configured for FLEXVPN. Static performance monitors (non-ezPM monitors) cannot be configured for FLEXVPN.
- EzVPN
  - Only ezPM monitors can be configured for ezVPN. Static performance monitors (non-ezPM monitors) cannot be configured for EzVPN.



# AVC Feature History

Revised: March 2014

This chapter addresses the following topic:

- [Feature History, page B-1](#)

## Feature History

The sections below describe highlights of new features and optimizations in recent AVC releases. They do not provide a full feature history of Cisco AVC.

- [AVC Features in Cisco IOS Releases, page B-1.](#)
- [AVC Features in Cisco IOS XE Releases, page B-3.](#)

## AVC Features in Cisco IOS Releases

**Table B-1**      *AVC Feature History for Cisco IOS Releases*

| Feature   | Description   |
|---|---|
| <b>Cisco IOS 15.4(1)T</b>                                   |   |
| Convergence of Cisco AVC Architecture Across Platform Types | The convergence of AVC architecture brings together the strongest AVC features from IOS and IOS XE platforms, providing powerful features and greater standardization of configuration tasks across different Cisco platforms.<br><br>Metrics, such as ART, HTTP, and QoS metrics, that were available in earlier releases can now be configured in the same way as on Cisco IOS XE platforms. Additional metrics are also newly available for Cisco IOS. |
| Metric Mediation Agent (MMA)                                | The Metric Mediation Agent (MMA) introduces an enhancement to Cisco AVC infrastructure, enabling addition of stateful and derived parameters with dynamic registration. The MMA provides aggregation of connections, history, and alarms from the route processor. The aggregated data is exported at a lower speed than the data path export.<br><br>For more information about the MMA, see: <a href="#">Metric Mediation Agent, page 2-7</a>           |

| Feature                                       | Description   |
|---|---|
| QoS Metrics                                   | <p>This Cisco AVC release provides new monitors for collecting metrics related to Quality of Service (QoS) policy. Monitors can indicate:</p> <ul style="list-style-type: none"> <li>• Packets dropped on an interface, per QoS queue, due to a QoS policy that limits resources available to a specific type of traffic.</li> <li>• Class hierarchy (indicating traffic priority) of a reported flow, as determined by the QoS policy map.</li> </ul> <p>For more information, see:<br/> <a href="#">QoS Metrics: Cisco IOS Platforms, page 4-13</a></p> |
| Easy Performance Monitor (ezPM) Configuration | <p>Easy Performance Monitor “express” method of provisioning monitors. Easy perf-mon provides “profiles” that represent typical deployment scenarios. After a user selects a profile and specifies a small number of parameters, Easy perf-mon provides the remaining provisioning details. This release provides one profile, which includes five different traffic monitors. Future releases will provide additional options. For more information, see:<br/> <a href="#">Easy Performance Monitor, page 4-27</a></p>                                   |
| Customizing attribute values                  | See <a href="#">Customizing Attribute Values, page 4-11</a> .   |
| Export Spreading                              | The export-spreading feature spreads out the export of records from the monitor cache over a time interval, to improve collector performance. For more information, see:<br><a href="#">NetFlow/IPFIX Flow Monitor, page 4-4</a>  |
| IPv6 Support                                  | The Cisco AVC solution supports both IPv4 and IPv6.   |

#### Features Available Prior to Cisco IOS 15.4(1)T

|   |  |
|---|--|
| Unified Solution  | Unifies the technologies of several reporting/control solutions. AVC technologies include the configuration mechanism, metrics, and reports of such components as TCP performance, Medianet, and so on.  |
| Media Metrics   | For an overview of the metrics collected by Cisco routers, both for Cisco IOS and for Cisco IOS XE, see:<br><a href="#">Cisco Application Visibility and Control Field Definition Guide for Third-Party Customers</a>                                    |
| Cisco Performance Agent (MACE) Metrics, including: <ul style="list-style-type: none"> <li>• Application response (ART)</li> <li>• FNF</li> <li>• HTTP</li> <li>• QoS</li> </ul> | For information about using these metrics, see <a href="#">Configuring AVC to Monitor MACE Metrics</a> .   |
| TCP Performance Metrics   | AVC includes several TCP performance measurements for traffic performance reporting.   |
| Cisco Prime Infrastructure  | The Cisco Prime Infrastructure management and reporting system is an integral part of the Cisco AVC solution and provides extensive management and reporting features, including provisioning the system, storing exported data, and generating reports. |



## AVC Features in Cisco IOS XE Releases

**Table B-2** AVC Feature History for Cisco IOS XE Releases

| Feature   | Description   |
|---|---|
| <b>Cisco IOS XE 3.12S</b>   |   |
| New sampling-rate option added to Easy Performance Monitor configuration. | Added option of entering value of 1 for <b>sampling-rate</b> in Easy Performance Monitor configuration, to disable the sampler feature.<br>For more information, see: <a href="#">Easy Performance Monitor, page 4-27</a>   |
| AVC interoperability with GETVPN  | AVC interoperability with Group Encrypted Transport VPN (GETVPN).<br>For more information, see <a href="#">AVC Interoperability with Cisco GET VPN, page 2-13</a> .   |
| Support for virtual template interface                                    | Support for configuring ezPM monitors on virtual template interfaces.<br>For more information, see: <a href="#">Logical Interface and VPN Support in AVC, page A-2</a>  |
| Additional support for FLEXVPN  | Added support for hub-to-spoke topologies.<br>For more information, see: <a href="#">Logical Interface and VPN Support in AVC, page A-2</a>   |
| Performance improvements  | This release includes optimization changes that improve AVC performance.  |
| NBAR protocol pack hitless upgrade  | When updating an NBAR protocol pack or any NBAR configuration, the previous configuration remains active until the new configuration becomes active. This ensures that NBAR continues to classify traffic in the data path.   |
| <b>Cisco IOS XE 3.11S</b>   |   |
| New metric added to track information about the interface being monitored | The <b>observation point id</b> metric provides the physical port number of the interface to which the monitor is attached.   |
| Customizing attribute values  | See <a href="#">Customizing Attribute Values, page 4-11</a> .   |
| Interoperability with Cisco GET VPN                                       | See <a href="#">NBAR Interoperability with Cisco GET VPN, page 2-13</a> .   |
| <b>Cisco IOS XE 3.10S</b>   |   |
| Improved Exporting Model  | An improved and optimized exporting configuration model includes: <ul style="list-style-type: none"> <li>Exporting only a single record per packet, reducing duplicate data.</li> <li>Optimizing monitor assignment.</li> <li>Filtering low-bandwidth traffic.</li> <li>Per server reports.</li> </ul> The improved exporting model is used as part of the Easy Performance Monitor profile included in this release. |

| Feature                                 | Description   |
|---|---|
| Easy Performance Monitor Configuration  | Easy Performance Monitor “express” method of provisioning monitors. Easy perf-mon provides “profiles” that represent typical deployment scenarios. After a user selects a profile and specifies a small number of parameters, Easy perf-mon provides the remaining provisioning details. This release provides one profile, which includes five different traffic monitors. Future releases will provide additional options. For more information, see:<br><a href="#">Easy Performance Monitor, page 4-27</a>  |
| Performance Improvements                | This release includes changes, such as an improved exporting model, predefined monitors, and MMA optimization, that improve performance by up to 30%.   |
| Parsing URI Address                     | This release introduces the ability to parse URI addresses, enabling AVC to report depth 1 of the URI and filter traffic according to that value. For more information, see:<br><a href="#">HTTP URI, page 4-36</a>   |
| Support for Records with 40 Fields      | This release introduces support for configuring records containing 40 fields.   |
| <b>Cisco IOS XE 3.9S</b>                |   |
| Enhanced Connection/Transaction Metrics | Beginning with IOS XE release 3.9S, Flexible NetFlow (FNF) monitors can report on individual transactions within a flow. This enables greater resolution for traffic metrics. For more information, see:<br><a href="#">Connection/Transaction Metrics, page 4-24</a>   |
| QoS Metrics                             | This Cisco AVC release provides new monitors for collecting metrics related to Quality of Service (QoS) policy. Monitors can indicate: <ul style="list-style-type: none"> <li>• Packets dropped on an interface, per QoS queue, due to a QoS policy that limits resources available to a specific type of traffic.</li> <li>• Class hierarchy (indicating traffic priority) of a reported flow, as determined by the QoS policy map.</li> </ul> For more information, see:<br><a href="#">QoS Metrics: Cisco IOS XE Platforms, page 4-18</a>  |
| <b>Cisco IOS XE 3.8S</b>                |   |
| Interoperability with Cisco AppNav      | Cisco AppNav is the Wide Area Application Services (WAAS) diversion mechanism. Beginning with IOS XE release 3.8S, AVC provides statistics before and after the AppNav WAAS service controller (AppNav SC), as well as inspecting and reporting application information on optimized traffic.   |
| Unified Solution                        | Unifies the technologies of several reporting/control solutions. AVC technologies include the configuration mechanism, metrics, and reports of such components as TCP performance, Medianet, and so on.   |
| Metric Mediation Agent (MMA)            | The Metric Mediation Agent (MMA) is a new infrastructure element developed in the IOS XE 3.8 release to manage, correlate, and aggregate metrics from different metric providers. MMA provides the following functions: <ul style="list-style-type: none"> <li>• Controls traffic monitoring and filtering policy.</li> <li>• Correlates data from multiple metric providers (see <a href="#">Metric Providers, page 2-7</a>) into the same record.</li> <li>• Aggregates metrics.</li> <li>• Supports history and alert functions. This requires sending the metrics records to the route processor (RP) before exporting them to the management and reporting tools.</li> </ul> |

| Feature                      | Description  |
|------------------------------|--|
| TCP Performance Metrics      | This release adds several TCP performance measurements for traffic performance reporting.  |
| Interoperability with AppNav | AppNav is the Wide Area Application Services (WAAS) diversion mechanism. AVC for IOS XE 3.8 provides statistics before and after the AppNav WAAS service controller (AppNav SC), as well as inspecting and reporting application information on optimized traffic. |
| Packet Capture               | Cisco Embedded Packet Capture (EPC) technology performs packet capture.  |
| Cisco Prime Infrastructure   | The Cisco Prime Infrastructure management and reporting system is an integral part of the Cisco AVC solution and provides extensive management and reporting features, including provisioning the system, storing exported data, and generating reports.           |
| IPv6 Support                 | The Cisco AVC solution supports both IPv4 and IPv6.  |





## References

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The following table provides additional reference material.

| Document  | Description  |
|---|--|
| <b>AVC</b>  |  |
| <a href="#">Application Visibility and Control (AVC)</a>  | Cisco Application Visibility and Control (AVC) home page ( <a href="http://www.cisco.com/go/avc">www.cisco.com/go/avc</a> ).   |
| <a href="#">Cisco Application Visibility and Control Field Definition Guide for Third-Party Customers</a> | Overview of the metrics and Flexible NetFlow (FNF) IDs exported by Cisco routers, both for Cisco IOS and for Cisco IOS XE.   |
| <b>AVC Configuration on Cisco IOS Platforms</b>   |  |
| <a href="#">Configuring AVC to Monitor MACE Metrics</a>   | Information about AVC configuration using MACE on Cisco ISR G2 routers, prior to the Cisco IOS release 15.4(1)T. AVC continues to support MACE configuration but users are encouraged to migrate to MMA. |
| <b>Licensing</b>  |  |
| <a href="#">Software Activation Configuration Guide, Cisco IOS XE Release 3S</a>                          | Activating licensed features in Cisco IOS XE.  |
| <a href="#">Cisco ASR 1000 Series Aggregation Services Routers Ordering Guide</a>                         | License ordering guide for Cisco ASR 1000 Series routers.  |
| <a href="#">Cisco CSR 1000V Series Cloud Services Router Release Notes</a>                                | Image and license information for CSR 1000V  |
| <a href="#">Cisco Software Activation on Integrated Services Routers</a>                                  | Activating licensed features for Cisco Integrated Services Routers (ISR)   |
| <b>Related Components</b>   |  |
| <a href="#">Applying QoS Features Using the MQC</a>   | Defining traffic policy using the Modular Quality of Service CLI (MQC).  |
| <a href="#">Cisco IOS Quality of Service Solutions Configuration Guide</a>                                | Configuring Cisco QoS.   |
| <a href="#">Classifying Network Traffic Using NBAR in Cisco IOS XE Software</a>                           | Configuring Cisco NBAR.  |
| <a href="#">NBAR Protocol Pack Library</a>  | NBAR protocol library and NBAR2 protocol packs.  |

| <b>Document</b>   | <b>Description</b>   |
|---|--|
| <i>Cisco Performance Monitor and Mediatrace QuickStart Guide</i>        | Cisco Performance Monitor and Mediatrace.                                  |
| <i>Cisco Prime Infrastructure</i>                                       | Cisco Prime Infrastructure home page, with links to product documentation. |
| <i>Cisco IOS Embedded Packet Capture</i>                                | Cisco IOS Embedded Packet Capture (EPC) documentation.                     |
| <b>Configuration</b>  |  |
| <i>Cisco IOS Flexible NetFlow Command Reference</i>                     | Flexible NetFlow commands.   |
| <i>Getting Started with Configuring NetFlow and NetFlow Data Export</i> | Configuring NetFlow and NetFlow Data Export.                               |
| <i>Configuring NetFlow and NetFlow Data Export</i>                      | Configuring NetFlow network traffic data export.                           |
| <i>Easy Performance Monitor</i>   | Configuring Easy Performance Monitor (ezPM) on Cisco IOS XE Release 3S.    |



**Revised: March 2014**

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## **A**

**AVC** Application Visibility and Control

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## **C**

**CFT** Common Flow Table

**CP** Control Plane

**CSR** Cloud Services Router

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## **D**

**DP** Data plane

---

## **E**

**ESP** Embedded Services Processor

---

## **F**

**FNF** Flexible NetFlow

**FW** Firewall

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## **I**

**IP** Internet Protocol – Layer 3 Datagram Protocol. IP provides features for addressing, type-of-service specification, fragmentation and reassembly, and security. Defined in RFC 791 (IPv4) and RFC 2460 (IPv6).

**IPC** Inter Process Communication  
**IPFIX** Internet Protocol Flow Information Export

---

**L**

**L2** Datalink Layer (layer 2) of the ISO reference model  
**L3** Network Layer (layer 3) of the ISO reference model  
**L4** Transport Layer (layer 4) of the ISO reference model  
**L7** Application Layer (layer 7) of the ISO reference model

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**M**

**MACE** Measurement, Aggregation, and Correlation Engine  
**MMA** Metric Mediation Agent  
**MMON** Media Monitoring

---

**N**

**NAT** Network Address Translation  
**NBAR/NBAR2** Network Based Application Recognition

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**P**

**PA** Performance Agent

---

**R**

**RP** Route Processor  
**RSVP** Resource Reservation Protocol



---

**S**

|             |                                    |
|-------------|------------------------------------|
| <b>SNMP</b> | Simple Network Management Protocol |
| <b>SSRC</b> | Synchronization Source             |

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**T**

|            |   |
|------------|---|
| <b>TCP</b> | Transmission Control Protocol—L4 Reliable Transport Mechanism. Connection-oriented transport layer protocol that provides reliable full-duplex data transmission. TCP is part of the TCP/IP protocol stack. |
| <b>TSS</b> | TCP Session State   |

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**U**

|            |   |
|------------|---|
| <b>UDP</b> | User Datagram Protocol—L4 Transport Mechanism. Connectionless transport layer protocol in the TCP/IP protocol stack. UDP is a simple protocol that exchanges datagrams without acknowledgments or guaranteed delivery, requiring that error processing and retransmission be handled by other protocols. UDP is defined in RFC 768. |
|------------|---|

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**V**

|            |                                |
|------------|--------------------------------|
| <b>VRF</b> | Virtual Routing and Forwarding |
|------------|--------------------------------|

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**W**

|             |                                |
|-------------|--------------------------------|
| <b>WAAS</b> | Wide Area Application Services |
| <b>WAN</b>  | Wide Area Network              |
| <b>WCM</b>  | WAAS Central Manager           |

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**Z**

|             |                     |
|-------------|---------------------|
| <b>ZBFW</b> | Zone Based Firewall |
|-------------|---------------------|

