Maintain the Node

This chapter provides procedures for maintaining the Cisco ONS 15454.

Before You Begin

Before performing any of the following procedures, investigate all alarms and clear any trouble conditions. Refer to the *Cisco ONS 15454 Troubleshooting Guide* as necessary. This section lists the chapter procedures (NTPs). Turn to a procedure to view its tasks (DLPs).

- 1. NTP-A107 Inspect and Maintain the Air Filter, page 15-2—Complete as needed.
- 2. NTP-A108 Back Up the Database, page 15-8—Complete as needed.
- 3. NTP-A109 Restore the Database, page 15-9—Complete as needed.
- **4.** NTP-A163 Restore the Node to Factory Configuration, page 15-12—Complete as needed to clear the database and upload a blank database and the latest software.
- 5. NTP-A214 Offload the Security Audit Trail Log, page 15-17—Complete as needed.
- **6.** NTP-A110 Inhibit Protection Switching, page 15-18—Complete as needed.
- 7. NTP-A111 Revert to an Earlier Software Load, page 15-21—Complete as needed
- **8.** NTP-A112 Clean Fiber Connectors, page 15-23—Complete as needed.
- **9.** NTP-A113 Reset the TCC+/TCC2 Card Using CTC, page 15-26—Complete this procedure as needed to reset the TCC2 card and switch the node to the redundant TCC2.
- **10.** NTP-A215 View Ethernet Maintenance Information, page 15-27—Complete this procedure as needed to view the Ethernet card maintenance information.
- **11.** NTP-A218 Change the Node Timing Reference, page 15-30—Complete this procedure as needed to switch the node timing reference to perform maintenance or return to normal timing operation.

NTP-A107 Inspect and Maintain the Air Filter

Purpose This procedure explains how to inspect and maintain reusable and

disposable fan tray air filters.

Tools/Equipment Spare air filters

Prerequisite ProceduresNoneRequired/As NeededAs neededOnsite/RemoteOnsiteSecurity LevelNone



Do not reach into a vacant slot or chassis while you install or remove a module or a fan. Exposed circuitry could constitute an energy hazard.



Although the filter can work if it is installed with either side facing up, Cisco recommends that you install it with the metal bracing facing up to preserve the surface of the filter.

Step 1 To maintain the reusable air filter, complete the "DLP-A199 Inspect, Clean, and Replace the Reusable Air Filter" task on page 15-2.

Step 2 To maintain the disposable air filter, complete the "DLP-A200 Inspect and Replace the Disposable Air Filter" task on page 15-5.

Stop. You have completed this procedure.

DLP-A199 Inspect, Clean, and Replace the Reusable Air Filter

Purpose This task ensures that the air filter is free from dirt and dust, which

allows optimum air flow and prevents dirt and dust from entering the

shelf.

Tools/Equipment Vacuum or detergent and water faucet, spare filter, pinned hex key tool

Prerequisite Procedures None

Required/As Needed Inspection required every 30 days. Clean as needed.

Onsite/Remote Onsite
Security Level None



Do not reach into a vacant slot or chassis while you install or remove a module or a fan. Exposed circuitry could constitute an energy hazard.

Step 1 Verify that you are replacing a reusable air filter. The reusable filter is made of a gray, open-cell, polyurethane foam that is specially coated to provide fire and fungi resistance. NEBS 3E and later versions of the ONS 15454 use a reusable air filter.

- **Step 2** If the air filter is installed in the external filter brackets, slide the filter out of the brackets while being careful not to dislodge any dust that may have collected on the filter and proceed to Step 9. Figure 15-1 illustrates a reusable fan-tray air filter in an external filter bracket.
- **Step 3** If the filter is installed below the fan tray and not in the external filter brackets, open the front door of the shelf assembly. If the front door is already open, proceed to Step 4.
 - **a.** Open the front door lock.
 - The ONS 15454 comes with a pinned hex key for locking and unlocking the front door. Turn the key counterclockwise to unlock the door and clockwise to lock it.
 - **b.** Press the door button to release the latch.
 - c. Swing the door open.
- **Step 4** Remove the front door (optional). If you do not want to remove the door or it is already removed, proceed to Step 5:
 - a. Detach the ground strap from either the door or the chassis by removing one of the Kepnuts.
 - b. Place the Kepnut back on the stud after the ground strap is removed to avoid misplacement.
 - c. Secure the dangling end of the ground strap to the door or chassis with tape.

Fan tray filter

Figure 15-1 Reusable Fan-Tray Air Filter in an External Filter Bracket (Front Door Removed)

- **Step 5** Push the outer side of the handles on the fan-tray assembly to expose the handles.
- **Step 6** Pull the handles and slide the fan-tray assembly one inch out of the shelf assembly and wait until the fans stop.
- **Step 7** When the fans have stopped, pull the fan-tray assembly completely out of the shelf assembly.
- **Step 8** Gently remove the air filter from the shelf assembly. Be careful not to dislodge any dust that may have collected on the filter.
- **Step 9** Visually inspect the air filter material for dirt and dust.

Step 10 If the reusable air filter contains a concentration of dirt and dust, replace the dirty air filter with a clean air filter (spare filters should be kept in stock) and re-insert the fan-tray assembly. Then, vacuum or wash the dirty air filter under a faucet with a light detergent.



Caution

Do not leave the fan tray out of the chassis for an extended period of time because excessive heat can damage the ONS 15454 cards.



Note

Cleaning should take place outside the operating environment to avoid releasing dirt and dust near the equipment.

Step 11 If you washed the filter, allow it to completely air dry for at least eight hours.



Warning

Do not put a damp filter back in the ONS 15454.

Step 12 Replace the clean filter:

- **a.** If the air filter is installed in the external filter brackets, slide the dry air filter all the way to the back of the brackets to complete the procedure.
- **b.** If the filter is installed below the fan-tray assembly, remove the fan-tray assembly and slide the dry/clean air filter into the recessed compartment at the bottom of the shelf assembly. Put the front edge of the air filter flush against the front edge of the recessed compartment. Push the fan tray back into the shelf assembly.



Caution

If the fan tray does not slide all the way to the back of the shelf assembly, pull the fan tray out and readjust the position of the reusable filter until the fan tray fits correctly.



Note

On a powered-up ONS 15454, the fans start immediately after the fan-tray assembly is correctly inserted.

- **Step 13** To verify that the tray is plugged into the backplane, ensure that the LCD on the front of the fan-tray assembly is activated and displays node information.
- **Step 14** Rotate the retractable handles back into their compartments.
- **Step 15** If you replace the door, also reattach the ground strap.
- **Step 16** Close and lock the door.
- **Step 17** Return to your originating procedure (NTP).

DLP-A200 Inspect and Replace the Disposable Air Filter

Purpose This task ensures that the air filter is free from dirt and dust to allow

optimum air flow and prevent dirt and dust from entering the ONS

15454.

Tools/Equipment Extra filters, pinned hex key

Prerequisite Procedures None

Required/As Needed Inspection required every 30 days. Replace as needed.

Onsite/Remote Onsite
Security Level None



The disposable air filter is installed below the fan-tray assembly only, so you must remove the fan-tray assembly to inspect and replace the disposable air filter.

- **Step 1** Verify that you are replacing a disposable air filter. The disposable filter is made of spun white polyester that is flame retardant. NEBS 3E and earlier versions of the ONS 15454 use a disposable air filter.
- Step 2 Open the front door of the shelf assembly. If the front door is already open, proceed to Step 4.
 - a. Open the front door lock.
 - The ONS 15454 comes with a pinned hex key for locking and unlocking the front door. Turn the key counterclockwise to unlock the door and clockwise to lock it.
 - **b.** Press the door button to release the latch.
 - **c.** Swing the door open.
- **Step 3** Remove the front door (optional). If the door is already removed or you do not want to remove it, Step 4:
 - a. Detach the ground strap from either the door or the chassis by removing one of the Kepnuts.
 - **b.** Place the Kepnut back on the stud after the ground strap is removed to avoid misplacement.
 - **c.** Secure the dangling end of the ground strap to the door or chassis with tape.
- **Step 4** Push the outer side of the handles on the fan-tray assembly to expose the handles.
- **Step 5** Pull the handles and slide the fan-tray assembly one inch out of the shelf assembly and wait until the fans stop.
- **Step 6** When the fans have stopped, pull the fan-tray assembly completely out of the shelf assembly (Figure 15-2).



Caution

Do not leave the fan tray out of the chassis for an extended period of time because excessive heat can damage the ONS 15454 cards.

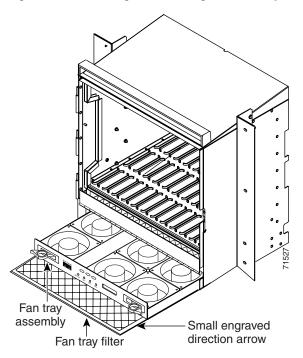


Figure 15-2 Inserting or Removing the Fan-Tray Assembly (Front Door Removed)

- **Step 7** Gently remove the air filter from the shelf assembly (Figure 15-3). Be careful not to dislodge any dust that may have collected on the filter.
- **Step 8** Visually inspect the white filter material for dirt and dust.
- **Step 9** If the air filter shows a heavy concentration of dirt and dust, replace it with a new filter by sliding the new filter into the bottom of the shelf assembly. Make sure that the front of the filter is flush with the front of the shelf assembly and that the air flow indicators on the filter point upwards.

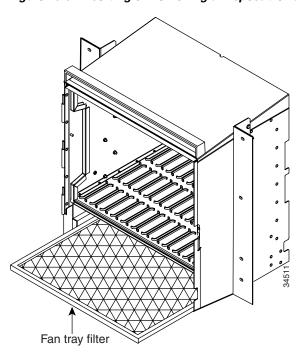


Figure 15-3 Inserting or Removing a Disposable Fan-Tray Air Filter (Front Door Removed)

- **Step 10** Slide the fan-tray assembly into the shelf assembly until the electrical plug at the rear of the tray plugs into the corresponding receptacle on the backplane.
- **Step 11** To verify that the tray is plugged into the backplane, ensure that the LCD on the front of the fan-tray assembly is activated and displays node information.
- **Step 12** Rotate the retractable handles back into their compartments.
- **Step 13** If you replace the door, also reattach the group strap.
- **Step 14** Close and lock the door.
- **Step 15** Return to your originating procedure (NTP).

NTP-A108 Back Up the Database

Purpose This procedure stores a backup version of the TCC+/TCC2 (software)

database on the workstation running CTC or on a network server.

Tools/Equipment None **Prerequisite Procedures** None

Required/As Needed Required. Cisco recommends performing a database backup at

approximately weekly intervals and prior to and after configuration

changes.

Onsite/Remote Onsite or remote

Security Level Superuser



You must back up and restore the database for each node on a circuit path in order to maintain a complete circuit.



The following parameters are not backed up and restored: node name, IP address, subnet mask and gateway, and IIOP port. If you change the node name and then restore a backed up database with a different node name, the circuits map to the new node name. Cisco recommends keeping a record of the old and new node names.

- Step 1 Log into the node where you are performing the database backup. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- **Step 2** In node (default) view, click the **Maintenance > Database** tabs (Figure 15-4).

doc-123 IP Addr : 10.92.18 7/17/02 : CISCO15 : Authority : Superus Defaults : Factory Alarms Conditions History Circuits Provisioning Inventory Maintenance Ether Bridge Protection BLSR Software XC Cards Overhead XConnect Diagnostic Timing Audit Routing Table RIP Routing Table Test Access NET CKT

Figure 15-4 Backing up the TCC2 Database

- Step 3 Click Backup.
- **Step 4** Save the database on the workstation's hard drive or on network storage. Use an appropriate file name with the .db file extension; for example, database.db.
- Step 5 Click Save.
- **Step 6** Click **OK** in the confirmation dialog box.

Stop. You have completed this procedure.

NTP-A109 Restore the Database

Purpose This procedure restores the TCC+/TCC2 software database.

Tools/Equipment None

Prerequisite Procedures NTP-A108 Back Up the Database, page 15-8

Required/As Needed As needed

Onsite/Remote Onsite or remote

Security Level Superuser



The following parameters are not backed up and restored: node name, IP address, subnet mask and gateway, and IIOP port. If you change the node name and then restore a backed up database with a different node name, the circuits map to the new renamed node. Cisco recommends keeping a record of the old and new node names.



E1000-2 cards lose traffic for approximately 90 seconds when an ONS 15454 database is restored. Traffic is lost during the period of spanning tree reconvergence. The CARLOSS alarm appears and clears during this period.



If you are restoring the database on multiple nodes, wait until the TCC2 reboot has completed on each node before proceeding to the next node.

- Step 1 Log into the node where you are restoring the database. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- Step 2 Ensure that there are no ring or span (four-fiber only) switch events; for example, ring-switch east or west, and span-switch east or west. In network view, click the Conditions tab and click Retrieve Conditions to view a list of conditions.
- **Step 3** If there are switch events that need to be cleared, in node view click the **Maintenance > BLSR** tabs and view the West Switch and East Switch columns.
 - **a.** If there is a switch event (not caused by a line failure), clear the switch by choosing **CLEAR** from the drop-down menu and click **Apply**.
 - **b.** If there is a switch event caused by the Wait to Restore (WTR) condition, choose **LOCKOUT SPAN** from the drop-down menu and click **Apply**. When the LOCKOUT SPAN is applied, choose **CLEAR** from the drop-down menu and click **Apply**.
- **Step 4** In node view, click the **Maintenance > Database** tabs (Figure 15-5).

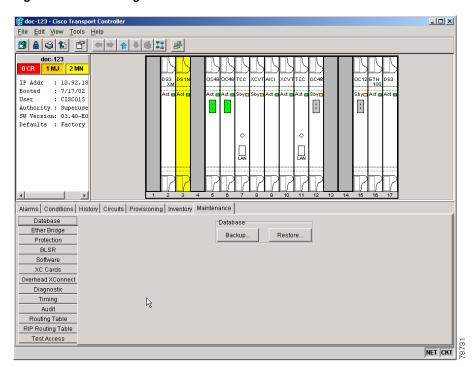


Figure 15-5 Restoring the TCC2 Database

Step 5 Click Restore.

Step 6 Locate the database file stored on the workstation hard drive or on network storage.

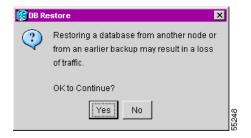


Note

To clear all existing provisioning, locate and upload the database found on the latest ONS 15454 software CD.

- **Step 7** Click the database file to highlight it.
- **Step 8** Click **Open**. The DB Restore dialog box appears. Opening a restore file from another node or from an earlier backup may affect traffic on the login node (Figure 15-6).

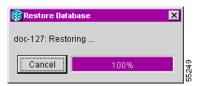
Figure 15-6 Restoring the Database - Traffic Loss Warning



Step 9 Click Yes.

The Restore Database dialog box monitors the file transfer (Figure 15-7).

Figure 15-7 Restoring the Database – In-Process Notification



- **Step 10** Wait for the file to complete the transfer to the TCC2.
- **Step 11** Click **OK** when the "Lost connection to node, changing to Network View" dialog box appears. Wait for the node to reconnect.
- **Step 12** If you cleared a switch in Step 3, reapply the switch as needed.

NTP-A163 Restore the Node to Factory Configuration

Purpose Use this procedure to clear the TCC2 database and restore customer or

factory defaults. This process involves uploading the most recent software package and a blank database. This process is performed by the

RE-INIT.jar utility, also called the reinitialization (reinit) tool.

Tools/Equipment Software CD containing Software Release 3.4 or later, the node NE

defaults, and the reinitialization tool. JRE 1.03_02 must also be installed

on the computer you use to perform this procedure.

Prerequisite Procedures NTP-A108 Back Up the Database, page 15-8

Required/As Needed As needed
Onsite/Remote Onsite
Security Level Superuser



If you are restoring the database on multiple nodes, wait until the TCC2 cards have rebooted on each node before proceeding to the next node.



Cisco strongly recommends that you keep different node databases in separate folders. This is because the reinit tool chooses the first product-specific software package in the specified directory if you only use the Search Path field. You may accidentally copy an incorrect database if multiple databases are kept in the specified directory.



The following parameters are not backed up and restored when you delete the database and restore the factory settings: node name, IP address, subnet mask and gateway, and IIOP port. If you change the node name and then restore a backed up database with a different node name, the circuits map to the new renamed node. Cisco recommends keeping a record of the old and new node names.

- Step 1 If you need to install or replace one or more TCC2 cards, see the "DLP-A36 Install the TCC+/TCC2 Cards" task on page 2-7.
- **Step 2** If you are using Microsoft Windows, complete the "DLP-A244 Use the Reinitialization Tool to Clear the Database and Upload Software (Windows)" task on page 15-13.
- **Step 3** If you are using UNIX, complete the "DLP-A245 Use the Reinitialization Tool to Clear the Database and Upload Software (UNIX)" task on page 15-15.

DLP-A244 Use the Reinitialization Tool to Clear the Database and Upload Software (Windows)

Purpose This procedure describes how to use the reinitialization tool in

Windows. Use this tool to clear the database on the TCC2, upload

software, and restore factory or customer defaults.

Tools/Equipment Software CD containing Release 3.4 software, the NE defaults, and the

reinitialization tool

Straight-through (CAT-5) LAN cable

JRE 1.03_02 must be installed on your PC

Prerequisite Procedures NTP-A108 Back Up the Database, page 15-8

Required/As Needed As needed to clear the existing database from a TCC2 and restore the

node default settings.

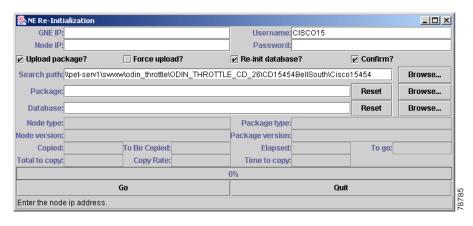
Onsite/Remote Onsite
Security Level Superuser



The TCC2 cards reboot several times during this procedure. Wait until they are completely rebooted before continuing.

- **Step 1** Insert the system software CD containing the reinit tool, software, and defaults database into the local craft interface PC drive. If the CTC Installation Wizard opens, click **Cancel**.
- **Step 2** To find the recovery tool file, go to **Start > Run > Browse** and select the CD drive.
- Step 3 On the CD drive, go to the CISCO15454 folder and choose All Files from the Files of Type drop-down menu.
- **Step 4** Select the **RE-INIT.jar** file and click **Open** to open the reinit tool (Figure 15-8).





- **Step 5** If the node you are reinitializing is an external network element (ENE) in a proxy server network, enter the IP address of the gateway network element (GNE) in the GNE IP field. If not, leave it blank.
- **Step 6** Enter the node name or IP address of the node you are reinitializing in the Node IP field (Figure 15-8 on page 15-13).

- **Step 7** Verify that the Re-Init Database, Upload Package, and Confirm checkboxes are checked. If one is not checked, click the checkbox.
- **Step 8** In the Search Path field, verify that the path to the CISCO15454 folder on the CD drive is listed.



Cisco strongly recommends that you keep different node databases in separate folders. This is because the reinit tool chooses the first product-specific software package in the specified directory if you use the Search Path field instead of the Package and Database fields. You may accidentally copy an incorrect database if multiple databases are kept in the specified directory.



Before you perform the next step, be sure you are uploading the correct database. You cannot reverse the upload process after you click Yes.

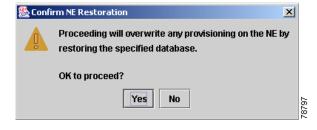
- Step 9 Click Go.
- **Step 10** A confirmation dialog box opens (Figure 15-9). Click **Yes**.
- **Step 11** The status bar at the bottom of the screen displays Complete when the node has activated the software and uploaded the database.



The Complete message only indicates that the TCC2 successfully uploaded the database, not that the database restore was successful. The TCC2 then tries to restore the database after it reboots.

- Step 12 If you are logged into CTC, close the browser window and disconnect the straight-through LAN cable from the RJ-45 (LAN) port on the TCC2 or on the hub or switch to which the ONS 15454 is physically connected. Reconnect your straight-through LAN cable to the LAN port and log back into CTC. See the "NTP-A22 Set Up CTC Computer to Connect to the ONS 15454" procedure on page 3-8.
- Step 13 Manually set the node name and network configuration to site-specific values. See the "NTP-A25 Set Up Name, Date, Time, and Contact Information" procedure on page 4-6 and "NTP-A169 Set Up CTC Network Access" procedure on page 4-8 for information on setting the node name, IP address, mask and gateway, and IIOP port.

Figure 15-9 Confirming NE Restoration



Step 14 Return to your originating procedure (NTP).

DLP-A245 Use the Reinitialization Tool to Clear the Database and Upload Software (UNIX)

Purpose This procedure describes how to use the reinitialization tool in a UNIX

environment. Use this tool to clear the database on the TCC2 and restore

factory or customer defaults.

Tools/Equipment Software CD containing Software R3.4 software, the node NE defaults,

and the reinitialization tool.

JRE 1.03_02 must also be installed on the computer you use to perform

this procedure.

Prerequisite Procedures NTP-A108 Back Up the Database, page 15-8

Required/As Needed As needed to clear the existing database from a TCC2 and restore the

node's default settings.

Onsite/Remote Onsite or remote

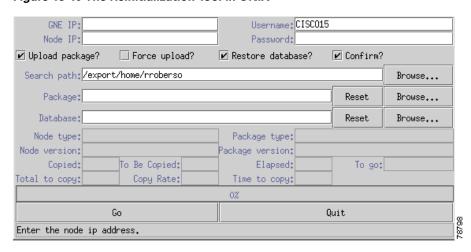
Security Level Superuser



The TCC2 cards reboot several times during this procedure. Wait until they are completely rebooted before continuing.

- **Step 1** Insert the system software CD containing the reinit tool, software, and defaults database into the local craft interface PC drive. If the CTC Installation Wizard opens, click **Cancel**.
- Step 2 To find the recovery tool file, go to the CISCO15454 directory on the CD (usually /cdrom/cdrom0/CISCO15454).
- Step 3 If you are using a file explorer, double-click the **RE-INIT.jar** file to open the reinit tool (Figure 15-10). If you are working with a command line interface, run java -jar RE-INIT.jar.

Figure 15-10 The Reinitialization Tool in UNIX



- **Step 4** If the node you are reinitializing is an external network element (ENE) in a proxy server network, enter the IP address of the gateway network element (GNE) in the GNE IP field. If not, leave it blank.
- Step 5 Enter the node name or IP address of the node you are reinitializing in the Node IP field (Figure 15-10 on page 15-15).

- **Step 6** Verify that the Re-Init Database, Upload Package, and Confirm checkboxes are checked. If one is not checked, click the checkbox.
- **Step 7** In the Search Path field, verify that the path to the CISCO15454 folder on the CD drive is listed.



Cisco strongly recommends that you keep different node databases in separate folders. This is because the reinit tool chooses the first product-specific software package in the specified directory if you use the Search Path field instead of the Package and Database fields. You may accidentally copy an incorrect database if multiple databases are kept in the specified directory.



Before you perform the next step, be sure you are uploading the correct database. You cannot reverse the upload process after you click Yes.

- Step 8 Click Go.
- **Step 9** A confirmation dialog box opens (Figure 15-9). Click **Yes.**
- **Step 10** The status bar at the bottom of the screen displays Complete when the node has activated the software and uploaded the database.



The Complete message only indicates that the TCC2 successfully uploaded the database, not that the database restore was successful. The TCC2 then tries to restore the database after it reboots.

- Step 11 If you are logged into CTC, close the browser window and disconnect the straight-through LAN cable from the RJ-45 (LAN) port on the TCC2 or on the hub or switch where the ONS 15454 is physically connected. Reconnect your straight-through LAN cable to the LAN port and log back into CTC. See the "DLP-A53 Set Up a Solaris Workstation for a Craft Connection to an ONS 15454" task on page 3-17.
- Step 12 Set the node name and network configuration to site-specific values. See the "NTP-A81 Change Node Management Information" procedure on page 10-2 and the "NTP-A201 Change CTC Network Access" procedure on page 10-4 for information on provisioning the node name, IP address, subnet mask and gateway, and IIOP port.
- **Step 13** Return to your originating procedure (NTP).

NTP-A214 Offload the Security Audit Trail Log

Purpose This procedure stores up to 650 audit trail log entries in a local or

network drive file to maintain a record of actions performed for the node. If the audit trail log is not offloaded, the oldest entries are

overwritten after the log reaches capacity.

Tools/EquipmentNonePrerequisite ProceduresNoneRequired/As NeededAs needed

Onsite/Remote Onsite or remote

Security Level Superuser

- Step 1 Log into the node where you are offloading the audit tail log. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- **Step 2** In the node view, click the **Maintenance > Audit** tabs.
- Step 3 Click Retrieve.
- Step 4 Click Archive.
- **Step 5** In the Archive Audit Trail dialog, navigate to the directory (local or network) where you want to save the file.
- **Step 6** Enter a name in the File Name field.

You do not have to give the archive file a particular extension. It is readable in any application that supports text files, such as WordPad, Microsoft Word (imported), etc.

Step 7 Click Save.

The 650 entries are saved in this file. The next entries continue with the next number in the sequence, rather than starting over.

NTP-A110 Inhibit Protection Switching

Purpose This procedure describes how to apply and remove a lock on or lock out

to a traffic card in a linear protection configuration. For BLSR span lockouts, see the "DLP-A299 Initiate a BLSR Span Lockout" task on page 12-3 and the "DLP-A300 Clear a BLSR Span Lockout" task on

page 12-4.

Tools/EquipmentNonePrerequisite ProceduresNoneRequired/As NeededAs neededOnsite/RemoteOnsiteSecurity LevelSuperuser

- Step 1 Log into the node where you are offloading the audit tail log. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- Step 2 To prevent traffic on a working or protect card from switching to the other card in the pair, complete the "DLP-A201 Apply a Lock On" task on page 15-19.
- Step 3 To prevent traffic from switching to the protect card, complete the "DLP-A202 Apply a Lock Out" task on page 15-20.



A combination of Lock On and Lock Out is allowed in 1:1 and 1:N protection; for example, a Lock On on the working card and a Lock Out on the protect card is permissible.

Step 4 To remove a lock on or lock out and return a protection group to its usual switching method, complete the "DLP-A203 Clear a Lock On or Lock Out" task on page 15-21.



A non-alarmed event (INHSW) is raised when a card is placed in a Lock On or Lock Out state.

DLP-A201 Apply a Lock On

Purpose This task prevents traffic from being switched from one card to another.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed
Onsite/Remote Both

Security Level Maintenance



To apply a Lock On to a protect card in a 1:1 or 1:N protection group, the protect card must be active. If the protect card is in standby, the Lock On button is disabled. To make the protect card active, you must switch traffic from the working card to the protect card (Step 4). When the protect card is active, you can apply the Lock On.

Step 1 Use the following rules to determine if you can apply a lock on:

- For a 1:1 electrical protection group, both the working and protect cards can be placed in the Lock On state.
- For a 1:N electrical protection group, both the working and protect cards can be placed in the Lock On state.
- For a 1+1 optical protection group, only the working card can be placed in the Lock On state.
- **Step 2** In node (default) view, click the **Maintenance > Protection** tabs.
- **Step 3** In the Protection Groups list, click the protection group where you want to apply a lock on.
- **Step 4** If you determine that the protect card is in standby and you want to apply the lock on to the protect card, make the protect card active:
 - **a.** Under Selected Group, click the protect card.
 - b. Under switch Commands, click Switch.
- **Step 5** Under Selected Group, click the active card where you want to lock traffic.
- **Step 6** From Inhibit Switching, click Lock On.
- **Step 7** Click **Yes** on the confirmation dialog box.

The Lock On has been applied and traffic cannot be switched to the working card. To clear the Lock On, see the "DLP-A203 Clear a Lock On or Lock Out" task on page 15-21.

Step 8 Return to your originating procedure (NTP).

DLP-A202 Apply a Lock Out

Purpose This task switches traffic from one card to another using a lock out,

which is a switching mechanism that overrides other manual switching

connections (Force, Manual, and Exercise).

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or remote
Security Level Maintenance or higher



Multiple Lock Outs in the same protection group are not allowed.

Step 1 Use the following rules to determine if you can put the intended card in a Lock Out state:

- For a 1:1 electrical protection group, you can apply a l lock out to the working and protect cards.
- For a 1:N electrical protection group, you can apply a lock out to the working and protect cards.
- For a 1+1 optical protection group, you can apply a lock out to the protect card.
- **Step 2** In node view, click the **Maintenance > Protection** tabs.
- **Step 3** In the Protection Groups list, click the protection group that contains the card you want to lock out.
- **Step 4** Under Selected Group, click the card you want to lock traffic out of.
- Step 5 From Inhibit Switching, click Lock Out.
- **Step 6** Click **Yes** on the confirmation dialog box.

The lock out has been applied and traffic is switched to the opposite card. To clear the lock out, see the "DLP-A203 Clear a Lock On or Lock Out" task on page 15-21.



Note

Provisioning a lock out causes a LOCKOUT-REQ or an FE-LOCKOUT condition to be raised on CTC. Clearing the lockout switch request clears these conditions.

Step 7 Return to your originating procedure (NTP).

DLP-A203 Clear a Lock On or Lock Out

Purpose This task clears a lock on or lock out.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

DLP-A201 Apply a Lock On, page 15-19 or DLP-A202 Apply a Lock Out, page 15-20

Required/As Needed As needed
Onsite/Remote Both

Security Level Maintenance

Step 1 In node view, click the **Maintenance > Protection** tabs.

Step 2 In the Protection Groups list, click the protection group that contains the card you want to clear.

Step 3 Under Selected Group, click the card you want to clear.

Step 4 From Inhibit Switching, click Unlock.

Step 5 Click **Yes** on the confirmation dialog box.

The Lock On or Lock Out is cleared.

Step 6 Return to your originating procedure (NTP).

NTP-A111 Revert to an Earlier Software Load

Purpose This procedure reverts the ONS 15454 database to an earlier software

load.

Tools/Equipment None
Prerequisite Procedures None
Required/As Needed As needed

Onsite/Remote On site or remote

Security Level Superuser



Reverting to a 2.2.1 or later load switches to the older software load and its attendant database without affecting traffic or DCC connectivity. This feature requires dual TCC+/TCC2 cards and CTC Software R 2.2.1 or later as the protect version.



The revert feature is useful if a maintenance window closes while you are upgrading CTC software. You can revert to the standby software load without losing traffic. When the next maintenance window opens, complete the upgrade and activate the new software load.



e A revert to a maintenance release software load uses the current active database; therefore, no provisioning is lost. All other reverts do restore the database. (A maintenance release has a three-digit release number, e.g. 2.2.2).



Circuits created and provisioning performed after a software load is activated (upgraded to a higher software release) does not reinstate with a revert. The database configuration at the time of activation is reinstated after a revert. This note does not apply to maintenance reverts (e.g. 2.2.2 to 2.2.1), because maintenance releases use the same database.

- Step 1 Log into the node where you are offloading the audit tail log. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- **Step 2** Record the IP address of that node; the IP address is displayed on the left side of the node view window.



To find the IP address you can also click the **Provisioning > Network > General** tabs.

- **Step 3** If you are reverting to a previous software release (not a maintenance release) record any new circuits created since the previous software upgrade because these circuits have to be manually recreated (if needed) once the software reversion has taken place.
- **Step 4** Click the **Maintenance** > **Software** tabs.
- **Step 5** Verify that the protect software is Software R2.2.0 or later. If the protect software is not Software R2.2.0 or later, do not revert.
- **Step 6** Click **Revert**. The Revert button activates the protect software load.
- Step 7 Click Yes on the revert confirmation dialog box. The ONS 15454 reboots and loses the connection to CTC.
- **Step 8** Wait until the software upgrade finishes. This may take as long as 30 minutes.
- **Step 9** When the software upgrade is finished, click the **Delete CTC Cache** button in the browser window.
- **Step 10** Completely close the browser.
- **Step 11** Restart the browser and log back into the node using the IP address recorded in Step 2. See the "DLP-A60 Log into CTC" task on page 3-23 as needed.

The browser downloads the CTC applet for the standby software load.

Step 12 If needed, recreate the circuits recorded in Step 3. See Chapter 6, "Create Circuits and VT Tunnels" for specific circuit creation procedures.

NTP-A112 Clean Fiber Connectors

Purpose This procedure cleans the fiber connectors.

Tools/Equipment Inspection microscope

Compressed air/duster

"Type A" Fiber Optic Connector Cleaner (Cletop reel)

Isopropyl alcohol 70% or higher

Optical swab

Optical receiver cleaning stick

Prerequisite ProceduresNoneRequired/As NeededRequiredOnsite/RemoteOnsiteSecurity LevelNone



Invisible laser radiation may be emitted from the end of the unterminated fiber cable or connector. Do not stare into the beam or view directly with optical instruments.

- **Step 1** Using an inspection microscope, inspect each fiber connector for dirt, cracks, or scratches.
- **Step 2** Replace any damaged fiber connectors.



Note

Replace all dust caps whenever the equipment is unused for 30 minutes or more.

- Step 3 Complete the "DLP-A204 Scope and Clean Fiber Connectors and Adapters with Alcohol and Dry Wipes" task on page 15-24 as necessary.
- **Step 4** Complete the "DLP-A205 Clean Fiber Connectors with Cletop" task on page 15-25 as necessary.
- **Step 5** Complete the "DLP-A206 Clean the Fiber Adapters" task on page 15-25 as necessary.



Caution

Do not reuse the optical swabs. Keep unused swabs off of work surfaces.

DLP-A204 Scope and Clean Fiber Connectors and Adapters with Alcohol and Dry Wipes

Purpose This task cleans the fiber connectors and adapters with alcohol and dry

wipes.

Tools/Equipment Compressed air/duster

Isopropyl alcohol 70% or higher

Optical swab

Optical receiver cleaning stick

Prerequisite ProceduresNoneRequired/As NeededRequiredOnsite/RemoteOnsiteSecurity LevelNone



Invisible laser radiation may be emitted from the end of the unterminated fiber cable or connector. Do not stare into the beam or view directly with optical instruments.

- **Step 1** Remove the dust cap from the fiber connector.
- **Step 2** Wipe the connector tip with the pre-moistened alcohol wipe.
- Step 3 Blow dry using filtered air.
- Step 4 Use an inspection microscope to inspect each fiber connector for dirt, cracks, or scratches. If the connector is not clean, repeat Steps 1 to 3.
- **Step 5** Insert the fiber connector into the applicable adapter or attach a dust cap to the fiber connector.



If you must replace a dust cap on a connector, first verify that the dust cap is clean. To clean the dust cap, wipe the outside of the cap using a dry lint free wipe and the inside of the dust cap using a Cletop stick swab (14100400).

Step 6 Return to your originating procedure (NTP).

DLP-A205 Clean Fiber Connectors with Cletop

Purpose This task cleans the fiber connectors with Cletop.

Tools/Equipment "Type A" Fiber Optic Connector Cleaner (Cletop reel)

Optical receiver cleaning stick

Prerequisite Procedures None
Required/As Needed Required
Onsite/Remote Onsite
Security Level None

- **Step 1** Remove the dust cap from the fiber connector.
- **Step 2** Press the lever down to open the shutter door. Each time you press the lever, you expose a clean wiping surface.
- **Step 3** Insert the connector into the Cletop cleaning cassette slot, rotate one quarter turn, and gently swipe downwards.
- Step 4 Use an inspection microscope to inspect each fiber connector for dirt, cracks, or scratches. If the connector is not clean, repeat Steps 1 to 3.
- **Step 5** Insert the fiber connector into the applicable adapter or attach a dust cap to the fiber connector.



If you must replace a dust cap on a connector, first verify that the dust cap is clean. To clean the dust cap, wipe the outside of the cap using a dry lint free wipe and the inside of the dust cap using a Cletop stick swab (14100400).

Step 6 Return to your originating procedure (NTP).

DLP-A206 Clean the Fiber Adapters

Purpose This task cleans the fiber adapters.

Tools/Equipment Cletop stick swab

Prerequisite ProceduresNoneRequired/As NeededRequiredOnsite/RemoteOnsiteSecurity LevelNone

- **Step 1** Remove the dust plug from the fiber adapter.
- **Step 2** Insert a Cletop stick swab (14100400) into the adapter opening and rotate the swab.
- **Step 3** Place dust plugs on the fiber adapters when not in use.
- **Step 4** Return to your originating procedure (NTP).

NTP-A113 Reset the TCC+/TCC2 Card Using CTC

Purpose This procedure resets the TCC+ or TCC2 card and switches the node to

the redundant card.

Tools/Equipment None
Prerequisite Procedures None
Required/As Needed As needed
Onsite/Remote Onsite or re-

Onsite/Remote Onsite or remote

Security Level Superuser



Do not reach into a vacant slot or chassis while you install or remove a module or a fan. Exposed circuitry could constitute an energy hazard.



Before you reset the TCC2, you should wait at least 60 seconds after the last provisioning change you made to avoid losing any changes to the database.



When a software reset is performed on an active TCC2, the AIC card goes through an initialization process and also resets. The AIC card reset is normal and happens each time an active TCC2 card goes through a software-initiated reset.

- Step 1 Log into the node where you are performing the software reset. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- **Step 2** In node view, right-click the TCC+/TCC2 card to reveal a drop-down menu.
- Step 3 Click Reset Card.
- Step 4 Click Yes when the "Are You Sure?" dialog box appears.
- **Step 5** Click **OK** when the "Lost connection to node, changing to Network View" dialog box appears.



For LED behavior during a TCC2 reboot, see Table 4-1 on page 4-11.

Step 6 Confirm that the TCC+/TCC2 card LED is amber (standby).

Onsite or RemoteStop. You have completed this procedure.

NTP-A215 View Ethernet Maintenance Information

Purpose This procedure enables you to view maintenance information on a

selected Ethernet card.

Tools/Equipment None

Prerequisite Procedures Before you view PMs, be sure you have created the appropriate circuits

and provisioned the card according to your specifications. For more information, see Chapter 6, "Create Circuits and VT Tunnels" and

Chapter 11, "Change Card Settings."

Required/As NeededAs neededOnsite/RemoteOnsite or remoteSecurity LevelRetrieve or higher

Step 1 Complete the "DLP-A60 Log into CTC" task on page 3-23. If you are already logged in, continue with Step 2.

Step 2 As needed, use the following tasks to change the display of Ethernet maintenance information:

- DLP-A305 View J1 Path Trace Information, page 15-27
- DLP-A306 View Loopback Status, page 15-28
- DLP-A307 View Ethernet Bandwidth Utilization, page 15-28
- DLP-A308 View Ethernet Spanning Tree Parameters, page 15-29
- DLP-A309 View the Ethernet MAC Address Table, page 15-29
- DLP-A310 View Ethernet Trunk Utilization, page 15-30

Stop. You have completed this procedure.

DLP-A305 View J1 Path Trace Information

Purpose This task changes the screen view to display J1 path trace information

on a selected G-Series Ethernet card.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or Remote
Security Level Retrieve or higher

Step 1 In node view, double-click a G-Series Ethernet card. The card view displays.

Step 2 Click the Maintenance > J1 Path Trace tabs.

Step 3 Click the Retrieve button.

- **Step 4** View the columns to the right for the J1 Path Trace information for each port on the card.
- **Step 5** Return to your originating procedure (NTP).

DLP-A306 View Loopback Status

Purpose This task changes the screen view to display loopback status information

on a selected G-Series Ethernet card.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed
Onsite/Remote Onsite or remote
Security Level Retrieve or higher

Step 1 In node view, double-click a G-Series Ethernet card. The card view displays.

Step 2 Click the Maintenance > Loopback tabs.

The # and State columns identify the port number and current circuit state (IS, OOS, OOS_MT) of each port on the card. The Loopback Type column identifies the type of loopback (None or Terminal) applied to each port on the card.

Step 3 Return to your originating procedure (NTP).

DLP-A307 View Ethernet Bandwidth Utilization

Purpose This task changes the screen view to display Ethernet bandwidth

utilization on a selected G-Series Ethernet card.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or remote
Security Level Retrieve or higher

- **Step 1** In node view, double-click a G-Series Ethernet card. The card view displays.
- Step 2 Click the Maintenance > Bandwidth tabs.

The current STS bandwidth usage information appears.

Step 3 Return to your originating procedure (NTP).

DLP-A308 View Ethernet Spanning Tree Parameters

Purpose This task changes the screen view to display the Ethernet Spanning Tree

parameters for any node with one or more E-Series Ethernet cards

installed.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or Remote
Security Level Retrieve or higher

Step 1 In node view, click the **Maintenance** > **Ether Bridge** > **Spanning Trees** tabs.

The current spanning tree information is displayed.

Step 2 Return to your originating procedure (NTP).

DLP-A309 View the Ethernet MAC Address Table

Purpose This task displays the Ethernet MAC address table for any node with one

or more E-Series Ethernet cards installed.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or Remote
Security Level Retrieve or higher

Step 1 In node view, click the Maintenance > Ether Bridge > MAC Table tabs.

Step 2 Select the appropriate E-Series Ethernet card in the Layer 2 Domain field.

Step 3 Click the Retrieve button.

The MAC address table information is displayed.

Step 4 Return to your originating procedure (NTP).

DLP-A310 View Ethernet Trunk Utilization

Purpose This task displays the Ethernet Trunk bandwidth usage on any node with

one or more E-Series Ethernet cards installed.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or Remote
Security Level Retrieve or higher

Step 1 In node view, click the **Maintenance** > **Ether Bridge** > **Trunk Utilization** tabs.

Step 2 Select the desired time interval in the Interval field.

Step 3 Click the Refresh button.

The trunk utilization information for the current and previous time intervals is displayed.

Step 4 Return to your originating procedure (NTP).

NTP-A218 Change the Node Timing Reference

Purpose This procedure enables switching the node timing reference to enable

maintenance on a timing reference or returning the node timing to

normal operation.

Tools/Equipment None

Prerequisite Procedures NTP-A28 Set Up Timing, page 4-21

Required/As Needed As needed

Onsite/Remote Onsite or Remote
Security Level Maintenance or higher

- Step 1 Log into CTC at the node that you want to monitor. See the "DLP-A60 Log into CTC" task on page 3-23 for instructions. If you are already logged in, proceed to Step 2.
- Step 2 Complete the "DLP-A322 Manual or Force Switch the Node Timing Reference" task on page 15-31as needed.
- Step 3 Complete the "DLP-A323 Clear a Manual or Force Switch on a Node Timing Reference" task on page 15-31 as needed.

DLP-A322 Manual or Force Switch the Node Timing Reference

Purpose This task commands the NE to switch to the timing reference you have

selected if the SSM quality of the requested reference is not less than the

current reference.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or remote
Security Level Maintenance or higher

Step 1 In node view, click the **Maintenance > Timing** tabs. The Timing source window appears.

Step 2 From the Reference drop-down menu for the desired Clock choose the desired reference.

Step 3 From the Operation drop-down menu for the desired Clock choose one of the following options:

- Manual—This operation commands the node to switch to the reference you have selected if the SSM quality of the reference is not lower than the current timing reference.
- Force—This operation commands the node to switch to the reference you have selected, regardless of the SSM quality (if the reference is valid).
- Step 4 Click the Apply button.
- **Step 5** Click **Yes** in the confirmation dialog. If the selected timing reference is an acceptable valid reference, the node switches to the selected timing reference.
- **Step 6** If the selected timing reference is invalid, a warning dialog appears. Click **OK**; the node does not revert to the normal timing reference.
- **Step 7** Return to your originating procedure (NTP).

DLP-A323 Clear a Manual or Force Switch on a Node Timing Reference

Purpose This task clears a Manual or Force switch on a node timing reference and

reverts the timing reference to its provisioned reference.

Tools/Equipment None

Prerequisite Procedures DLP-A60 Log into CTC, page 3-23

Required/As Needed As needed

Onsite/Remote Onsite or remote
Security Level Maintenance or higher

Step 1 In node view, click the **Maintenance** > **Timing** tabs. The Timing source window appears.

Step 2 Find the Clock reference that is currently set to Manual or Force in the Operation menu.

Step 3 From the Operation drop-down menu choose the desired Clock and choose Clear.

Step 4 Click the Apply button.

- **Step 5** Click **Yes** in the confirmation dialog. If the normal timing reference is an acceptable valid reference, the node switches back to the normal timing reference as defined by the system configuration.
- **Step 6** If the normal timing reference is invalid or has failed, a warning dialog appears. Click **OK**; the timing reference does not revert.
- **Step 7** Return to your originating procedure (NTP).