cisco.



Cisco Catalyst 8500 and 8500L/8530L Series Edge Platforms Software Configuration Guide

First Published: 2020-08-20 Last Modified: 2023-04-10

Americas Headquarters

Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706 USA http://www.cisco.com Tel: 408 526-4000 800 553-NETS (6387) Fax: 408 527-0883 © 2020 Cisco Systems, Inc. All rights reserved.



CONTENTS

CHAPTER 1	Preface 1
	Objectives 1
	Document Revision History 1
	Communications, Services, and Additional Information 2
CHAPTER 2	Read Me First 3
CHAPTER 3	Overview 5
CHAPTER 4	Software Packaging and Architecture 7
	Software Packaging on the Cisco Catalyst 8500 Series Edge Platforms 7
	Cisco Catalyst 8500 Series Edge Platforms Software Overview 7
	Consolidated Packages 7
	Important Information About Consolidated Packages 7
	Individual Software SubPackages Within a Consolidated Package 8
	Important Notes About Individual SubPackages 8
	Provisioning Files 9
	Important Notes About Provisioning Files 9
	File to Upgrade Field Programmable Hardware Devices 9
	Processes Overview 10
	IOS as a Process 10
	Dual IOS Processes 10
	File Systems on the Cisco Catalyst 8500 Series Edge Platforms 10
	Autogenerated File Directories and Files 11
	Important Notes About Autogenerated Directories 11

CHAPTER 5	Deploy IOS-XE and SDWAN 13
	Overview 13
	Restrictions 13
	Autonomous or Controller Mode 13
	Switch Between Controller and Autonomous Modes 13
	PnP Discovery Process 14
CHAPTER 6	Using Cisco IOS XE Software 15
	Accessing the CLI Using a Router Console 15
	Accessing the CLI Using a Directly-Connected Console 15
	Connecting to the Console Port 15
	Using the Console Interface 16
	Accessing the CLI from a Remote Console Using Telnet 17
	Preparing to Connect to the Router Console Using Telnet 17
	Using Telnet to Access a Console Interface 18
	Using Keyboard Shortcuts 19
	Using the History Buffer to Recall Commands 20
	Understanding the Command Mode 20
	Getting Help 21
	Finding Command Options 22
	Using the no and default Forms of Commands 25
	Saving Configuration Changes 25
	Managing Configuration Files 25
	Dynamic Allocation of Cores 27
	Filtering the Output of the show and more Commands 28
	Disabling Front-Panel USB Ports 28
	Configuration Examples for Disabling of Front-Panel USB Ports 29
	Verifying Disabling of Front Panel USB Ports 29
	Powering Off a Router 29
	Finding Support Information for Platforms and Cisco Software Images
	Using the Cisco Feature Navigator 30
	Using the Software Advisor 30
	Using the Software Release Notes 30

I

30

CHAPTER 7	Bay Configuration 31
	Bay Configuration C8500-12X4QC 31
	Bay Configuration Examples 33
	Examples 33
	Breakout Support 37
	Understand Breakout Support 37
	Breakout Support 38
	Sample Commands to Configure Breakout Support 39
	Bay Configuration C8500-12X 39
	Bay Configuration C8500-20X6C 39
CHAPTER 8	Licenses and Licensing Models 41
	Feature Information for Available Licenses and Licensing Models 41
	Available Licenses 44
	Cisco DNA License 44
	Guidelines for Using a Cisco DNA License 45
	Ordering Considerations for a Cisco DNA License 45
	High Security License 46
	Guidelines for Using an HSECK9 License 47
	Ordering Considerations for an HSECK9 License 47
	Cisco CUBE License 48
	Cisco Unified CME License 48
	Cisco Unified SRST License 49
	Throughput 49
	Numeric and Tier-Based Throughput 49
	Encrypted and Unencrypted Throughput 50
	Throttled and Unthrottled Throughput 51
	Types of Throttling Behavior: Aggregate and Bidirectional 51
	Release-Wise Changes in Throttling Behavior 52
	Tier and Numeric Throughput Mapping 52
	Entitled Throughput and Throttling Specifications in the Autonomous Mode 54
	Entitled Throughput and Throttling Specifications in the SD-WAN Controller Mode
	Numeric vs. Tier-Based Throughput Configuration 59

	How to Configure Available Licenses and Throughput 62
	Configuring a Boot Level License 63
	Installing SLAC for an HSECK9 License 65
	Configuring a Numeric Throughput 66
	Configuring a Tier-Based Throughput 68
	Converting From a Numeric Throughput Value to a Tier 73
	Upgrading from a Release Supporting Numeric Throughput to a Release Supporting Tiers 75
	Downgrading from a Release Supporting Tiers to a Release Supporting Only Numeric Throughput 76
	Available Licensing Models 76
CHAPTER 9	Consolidated Package Management 79
	Running the Cisco Catalyst 8500 Series Edge Platforms: An Overview 79
	Running the Cisco Catalyst 8500 Series Edge Platforms Using a Consolidated Package: An Overview 79
	Running the Cisco Catalyst 8500 Series Edge Platforms: A Summary 80
	Software File Management Using Command Sets 80
	The request platform Command Set 80
	The copy Command 81
	Managing and Configuring the Router to Run Using Consolidated Packages 81
	Quick Start Software Upgrade 81
	Managing and Configuring a Router to Run Using a Consolidated Package 82
	Managing and Configuring a Consolidated Package Using the copy Command 82
	Managing and Configuring a Consolidated Package Using the request platform software package install Command 82
	Installing the Software Using install Commands 83
	Restrictions for Installing the Software Using install Commands 84
	Information About Installing the Software Using install Commands 84
	Install Mode Process Flow 84
	Booting the Platform in Install Mode 90
	One-Step Installation or Converting from Bundle Mode to Install Mode 90
	Three-Step Installation 91
	Upgrading in Install Mode 93
	Downgrading in Install Mode 93
	Terminating a Software Installation 93

I

I

Configuration Examples for Installing the Software Using install Commands 94 Troubleshooting Software Installation Using install Commands 106

CHAPTER 10	Software Upgrade Processes 107					
CHAPTER 11	Factory Reset 109					
	Feature Information for Factory Reset 109					
	Information About Factory Reset 109					
	Software and Hardware Support for Factory Reset 111					
	Prerequisites for Performing Factory Reset 111					
	Restrictions for Performing a Factory Reset 112					
	When to Perform Factory Reset 112					
	How to Perform a Factory Reset 112					
	What Happens after a Factory Reset 113					
HAPTER 12						
	Overview 115					
	Prerequisites for SELinux 115					
	Restrictions for SELinux 115					
	Information About SELinux 115					
	Supported Platforms 116					
	Configuring SELinux 116					
	Configuring SELinux (EXEC Mode) 117					
	Configuring SELinux (CONFIG Mode) 117					
	Examples for SELinux 117					
	SysLog Message Reference 118					
	Verifying SELinux Enablement 118					
	Troubleshooting SELinux 119					
HAPTER 13	— High Availability Overview 121					
	Finding Feature Information in This Module 121					
	Contents 122					
	Software Redundancy on the Cisco 8500 Series Catalyst Edge Platform 122					
	Software Redundancy Overview 122					

	Configuring two Cisco IOS processes 122
	Example 123
	Stateful Switchover 123
	SSO-Aware Protocol and Applications 124
	IPsec Failover 124
	Bidirectional Forwarding Detection 124
CHAPTER 14	Using the Management Ethernet Interface 125
	Finding Feature Information in This Module 125
	Contents 125
	Gigabit Ethernet Management Interface Overview 125
	Gigabit Ethernet Port Numbering 126
	IP Address Handling in ROMmon and the Management Ethernet Port 126
	Gigabit Ethernet Management Interface VRF 126
	Common Ethernet Management Tasks 127
	Viewing the VRF Configuration 127
	Viewing Detailed VRF Information for the Management Ethernet VRF 127
	Setting a Default Route in the Management Ethernet Interface VRF 127
	Setting the Management Ethernet IP Address 128
	Telnetting over the Management Ethernet Interface 128
	Pinging over the Management Ethernet Interface 128
	Copy Using TFTP or FTP 128
	NTP Server 129
	SYSLOG Server 129
	SNMP-Related Services 129
	Domain Name Assignment 129
	DNS service 129
	RADIUS or TACACS+ Server 130
	VTY lines with ACL 130
CHAPTER 15	Configuring Bridge Domain Interfaces 131
	Restrictions for Bridge Domain Interfaces 131
	Information About Bridge Domain Interface 132

Ethernet Virtual Circuit Overview 132

	Bridge Domain Interface Encapsulation 132
	Assigning a MAC Address 133
	Support for IP Protocols 133
	Support for IP Forwarding 133
	Packet Forwarding 134
	Layer 2 to Layer 3 134
	Layer 3 to Layer 2 134
	Link States of a Bridge Domain and a Bridge Domain Interface 134
	BDI Initial State 134
	BDI Link State 135
	Bridge Domain Interface Statistics 135
	Creating or Deleting a Bridge Domain Interface 135
	Bridge Domain Interface Scalability 136
	Bridge-Domain Virtual IP Interface 136
	How to Configure a Bridge Domain Interface 136
	Example 138
	Displaying and Verifying Bridge Domain Interface Configuration 138
С	onfiguring Bridge-Domain Virtual IP Interface 140
	Associating VIF Interface with a Bridge Domain 140
	Verifying Bridge-Domain Virtual IP Interface 140
	Example Configuration Bridge-Domain Virtual IP Interface 140

CHAPTER 16 Packet Trace 143

Information About Packet Trace 143 Usage Guidelines for Configuring Packet Trace 144 Configuring Packet Trace 144 Configuring Packet Tracer with UDF Offset 146 Displaying Packet-Trace Information 149 Removing Packet-Trace Data 150 Configuration Examples for Packet Trace 150 Example: Configuring Packet Trace 150 Example: Using Packet Trace 152 Additional References 157 Feature Information for Packet Trace 158

CHAPTER 17	Packet Drops 161						
	Information About Packet Drops 161						
	Viewing Packet Drops 161						
	Viewing Packet Drop Information 162						
	Verifying Packet Information 163						
	Packet Drops Warnings 164						
	Configuring Packet Drops Warning Thresholds 165						
	Viewing Packet Drops Warning Thresholds 166						
	Feature Information for Packet Drops 167						
CHAPTER 18	EVPN VPWS over SR-TE Preferred Path 169						
	Feature Information for EVPN VPWS over SR-TE Preferred Path 169						
	Restrictions for EVPN VPWS over SR-TE Preferred Path 169						
	Information About EVPN VPWS over SR-TE Preferred Path 170						
	How to Configure EVPN VPWS over SR-TE Preferred Path 170						
	Configuring EVPN VPWS over SR-TE Preferred Path 170						
	Configuring EVPN VPWS over SR-TE Preferred Path with Fallback Disable 171						
	Removing Fallback Disable from EVPN VPWS over SR-TE Preferred Path 171						
	Disabling EVPN VPWS over SR-TE Preferred Path Configuration 171						
	Verifying EVPN VPWS over SR-TE Preferred Path 171						
CHAPTER 19	Configuring SFP 173						
	Configuring SFP+ 173						
	Configuring FEC 174						
CHAPTER 20	Cisco Thousand Eyes Enterprise Agent Application Hosting 175						
	Cisco ThousandEyes Enterprise Agent Application Hosting 175						
	Feature Information for Cisco ThousandEyes Enterprise Agent Application Hosting 176						
	Supported Platforms and System Requirements 176						
	Workflow to Install and Run the Cisco ThousandEyes Application 177						
	Workflow to Host the Cisco ThousandEyes Application 177						
	Downloading and Copying the Image to the Device 179						
	Connecting the Cisco ThousandEyes Agent with the Controller 181						

I

Modifying the Agent Parameters 181 Uninstalling the Application 181 Troubleshooting the Cisco ThousandEyes Application 182

Contents



Preface

This preface describes the objectives and organization of this document and explains how to find additional information on related products and services.

- Objectives, on page 1
- Document Revision History, on page 1
- Communications, Services, and Additional Information, on page 2

Objectives

This document provides an overview of software functionality that is specific to the Cisco Catalyst 8500 Series Edge (includes Cisco Catalyst 8500 platform and Cisco Catalyst 8500L Series platform). It is not intended as a comprehensive guide to all of the software features that can be run using the Cisco Catalyst 8500 Series Edge Platforms, but only the software aspects that are specific to this platform.

For information on general software features that are also available on the Cisco Catalyst 8500 Series Edge Platforms, see the Cisco IOS XE technology guide for that specific software feature.

Document Revision History

The Document Revision History records technical changes to this document. The table shows the Cisco IOS XE software release number and document revision number for the change, the date of the change, and a brief summary of the change.

Release No.	Date	Change Summary
IOS XE 17.15.1	September 19, 2024	Included information on Cisco Catalyst C8530L-8S8X4Y and C8530L-8S2X2Y platforms.
IOS XE 17.4	March 17, 2021	Included information on Cisco Catalyst 8500L Series platform.
IOS XE 17.3.2	October 22, 2020	First release of the book.

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.



Read Me First

Feature Information

Use Cisco Feature Navigator to find information about feature support, platform support, and Cisco software image support. An account on Cisco.com is not required.

Related References

Cisco IOS Command References, All Releases

Obtaining Documentation and Submitting a Service Request

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.



Overview

Cisco Catalyst 8500 and 8500L/8530L Series Edge platforms significantly increases services performance, router throughput, and router scale at lower costs.

This document covers configuration details for the following models:

- Catalyst 8500 Platforms (C8500-12X4QC, C8500-12X and C8500-20X6C)
- Catalyst 8500L Platform (C8500L-8S4X)
- Catalyst 8530L Platforms (C8530L-8S8X4Y, C8530L-8S2X2Y)

Features	C8500-12X4QC	C8500-12X	C8500-20X6C	C8500L-8S4X	C8530L-8S8X4Y	C8530L-8S2X2Y
Support for In-Service Software Upgrade (ISSU)	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Data plane processing	QFP 3.0	QFP 3.0	QFP 3.0	Software-based	Software-based	Software-based
Support for Unified Threat Defense(UTD)	Not supported	Not supported	Not Supported	Support exists	Support exists	Support exists
Support for Fast Reroute(FRR)	Not supported	Not supported	Support exists	Not supported	Support exists	Support exists

Overview

I



Software Packaging and Architecture

The Cisco Catalyst 8500 Series Edge Platform (includes Cisco Catalyst 8500 platform and Cisco Catalyst 8500L Series platform) introduces a new software packaging model and architecture.

This chapter discusses this new packaging and architecture and contains the following sections:

- Software Packaging on the Cisco Catalyst 8500 Series Edge Platforms, on page 7
- Processes Overview, on page 10

Software Packaging on the Cisco Catalyst 8500 Series Edge Platforms

This section covers the following topics:

Cisco Catalyst 8500 Series Edge Platforms Software Overview

The Cisco Catalyst 8500 Series Edge Platforms are high-performance cloud edge platforms designed for accelerated services, multi-layer security, cloud-native agility, and edge intelligence to accelerate your journey to cloud.

Consolidated Packages

A consolidated package is a single image composed of individual software subpackage files. A single consolidated package file is a bootable file, and the Cisco Catalyst 8500 Series Edge Platforms can be run using the consolidated package.

Each consolidated package also contains a provisioning file. A provisioning file is used for booting in cases where the individual subpackages are extracted from the consolidated package, or optional subpackages are used to run the router. For additional information on the advantages and disadvantages of running a complete consolidated package, see the *Running the Cisco Catalyst 8500 Series Edge Platforms: An Overview*.

Important Information About Consolidated Packages

The important information about consolidated packages include:

• For each version of a consolidated package, the RPBase, RPControl, and ESPBase subpackages are identical among consolidated packages.

- For each version of consolidated package, the RPIOS subpackage is always different among consolidated packages.
- A consolidated package file is a bootable file. If the router is configured to run using the complete consolidated package, boot the router using the consolidated package file. If the router is configured to run using individual subpackages, boot the router using the provisioning file. For additional information on the advantages and disadvantages of running a complete consolidated package, see the *Running the Cisco Catalyst 8500 Series Edge Platforms: An Overview* section .
- If you need to install optional subpackages, then you must boot the router using the individual subpackage provisioning file method.

Individual Software SubPackages Within a Consolidated Package

This section provides an overview of the Cisco Catalyst 8500 Series Edge Platforms subpackages and the purpose of each individual subpackage. Every consolidated package will have all of these individual subpackages. To see additional information about each individual subpackages in a particular Cisco IOS XE release, see *Cisco IOS XE Release Notes* for that release.

Table 1: Individual SubPackages

SubPackage	Purpose
RPBase	Provides the operating system software for the Route Processor.
RPControl	Controls the control plane processes that interface between the IOS process and the rest of the platform.
RPAccess	Exports processing of restricted components, such as Secure Socket Layer (SSL), Secure Shell (SSH), and other security features.
RPIOS	Provides the Cisco IOS kernel, which is where IOS features are stored and run. Each consolidated package has a different RPIOS.
ESPBase	Provides the ESP operating system and control processes, and the ESP software.

Important Notes About Individual SubPackages

The important information about individual subpackage include:

- Individual subpackages cannot be downloaded from Cisco.com individually. To get these individual subpackages, users must download a consolidated package and then extract the individual subpackages from the consolidated package using the command-line interface.
- If the router is being run using individual subpackages instead of being run using a complete consolidated package, the router must be booted using a provisioning file. A provisioning file is included in all consolidated packages and is extracted from the image along with the individual subpackages whenever individual subpackages are extracted.

Provisioning Files



You must use the provisioning files to manage the boot process if you need to install optional subpackages.

Provisioning files manage the boot process when the Cisco Catalyst 8500 Series Edge Platforms is configured to run using individual subpackages or optional subpackages (such as the package for the Cisco WebEx Node Cisco Catalyst 8500 Series Edge Platforms Series). When individual subpackages are being used to run the Cisco Catalyst 8500 Series Edge Platforms, the router has to be configured to boot the provisioning file. The provisioning file manages the bootup of each individual subpackage and the Cisco Catalyst 8500 Series Edge Platform assumes normal operation.

Provisioning files are extracted automatically when individual subpackage files are extracted from a consolidated package.

Provisioning files are not necessary for running the router using the complete consolidated package; if you want to run the router using the complete consolidated package, simply boot the router using the consolidated package file.

Important Notes About Provisioning Files

The important information about provisioning files include:

- Each consolidated package contains two provisioning files. One of the provisioning files is always named "packages.conf", while the other provisioning file will have a name based on the consolidated package naming structure. In any consolidated package, both provisioning files perform the exact same function.
- In most cases, the "packages.conf" provisioning file should be used to boot the router. Configuring the router to boot using this file is generally easier because the router can be configured to boot using "packages.conf", so no changes have to be made to the boot statement when Cisco IOS XE is upgraded (the **boot system** *file-system*:**packages.conf** configuration command can remain unmodified before and after an upgrade).
- The provisioning file and individual subpackage files must be kept in the same directory. The provisioning file does not work properly if the individual subpackage files are in other directories.
- The provisioning filename can be renamed; the individual subpackage filenames cannot be renamed.
- After placing the provisioning file and the individual subpackage files in a directory and booting the router, it is highly advisable not to rename, delete, or alter any of these files. Renaming, deleting, or altering the files can lead to unpredictable router problems and behaviors.

File to Upgrade Field Programmable Hardware Devices

Starting in Cisco IOS XE Release 17.3.2, a hardware programmable package file used to upgrade field programmable hardware devices is released as needed. A package file is provided for the field programmable device to customers in cases where a field upgrade is required. If the Cisco Catalyst 8500 Series Edge Platforms contains an incompatible version of the hardware programmable firmware, then that firmware may need to be upgraded.

Generally an upgrade is only necessary in cases where a system message indicates one of the field programmable devices on the Cisco Catalyst 8500 Series Edge Platforms needs an upgrade or a Cisco technical support representative suggests an upgrade.

Processes Overview

Cisco IOS XE has numerous components that run entirely as separate processes on the Cisco Catalyst 8500 Series Edge Platforms. This modular architecture increases network resiliency by distributing operating responsibility among separate processes rather than relying on Cisco IOS software for all operations.

IOS as a **Process**

In almost all previous Cisco router platforms, an overwhelming majority of the internal software processes are run using Cisco IOS memory.

The Cisco Catalyst 8500 Series Edge Platforms introduce a distributed software architecture that moves many operating system responsibilities out of the IOS process. In this architecture, IOS, which previously was responsible for almost all of the internal software processes, now runs as one of many Linux processes while allowing other Linux processes to share responsibility for running the router. This architecture allows for better allocation of memory so the router can run more efficiently.

Dual IOS Processes

The Cisco Catalyst 8500 Series Edge Platforms introduces a dual IOS process model that allows for increased high availability at all times.

Using SSO, a second IOS process can be enabled on a Cisco Catalyst 8500 Series Edge Router. On Cisco Catalyst 8500 Series Edge Platforms configured with dual Route Processors, the second IOS process runs on the standby Route Processor.

The state of these dual IOS processes can be checked by entering the **show platform** command.

The advantages of a second IOS process includes:

 Increased fault tolerance—In the event of an active IOS failure, the second IOS process immediately becomes the active IOS process with little to no service disruption.

File Systems on the Cisco Catalyst 8500 Series Edge Platforms

The following table provides a list of file systems that can be seen on the Cisco Catalyst 8500 Series Edge Platforms.

Table 2: File Systems	
-----------------------	--

File System	Description	
bootflash:	The boot flash memory file system on the active RP.	
cns:	The Cisco Networking Services file directory.	
harddisk:	The hard disk file system on the active RP.	
nvram:	Router NVRAM. You can copy the startup configuration to NVRAM or from NVRAM.	
obfl:	The file system for Onboard Failure Logging files.	

File System	Description	
system:	The system memory file system, which includes the running configuration.	
tar:	The archive file system.	
tmpsys:	The temporary system files file system.	
usb[0-1]:	The Universal Serial Bus (USB) flash drive file systems on the active RP.	

If you run into a file system not listed in the above table, enter the? help option or see the **copy** command reference for additional information on that file system.

Autogenerated File Directories and Files

This section discusses the autogenerated files and directories that might appear on your Cisco Catalyst 8500 Series Edge Platforms, and how the files in these directories can be managed.

The following table provides a list and descriptions of autogenerated files on the Cisco Catalyst 8500 Series Edge Platforms.

File or Directory	Description	
crashinfo files	A crashinfo file may appear in the bootflash: or harddisk: file system.	
	These files provide descriptive information of a crash and may be useful for tuning or troubleshooting purposes, but the files are not part of router operations and can be erased without impacting the functioning of the router.	
core directory	The storage area for.core files.	
	If this directory is erased, it will automatically regenerate itself at bootup. The .core files in this directory can be erased without impacting any router functionality, but the directory itself should not be erased.	
lost+found directory	This directory is created on bootup if a system check is performed. Its appearance is completely normal and does not indicate any issues with the router.	
tracelogs directory	The storage area for trace files.	
	Trace files are useful for troubleshooting. Trace files, however, are not part of router operations and can be erased without impacting the router's performance.	

Table 3: Autogenerated Files

Important Notes About Autogenerated Directories

The important information about autogenerated directories include:

- Any autogenerated file on the bootflash: directory should not be deleted, renamed, moved, or altered in any way unless directed by customer support. Altering autogenerating files on the bootflash: can have unpredictable consequences for system performance.
- Crashinfo, core, and trace files can be deleted, but the core and tracelog directories that are automatically part of the harddisk: file system should not be deleted.



Deploy IOS-XE and SDWAN

- Overview, on page 13
- Restrictions, on page 13
- Autonomous or Controller Mode, on page 13
- Switch Between Controller and Autonomous Modes, on page 13
- PnP Discovery Process, on page 14

Overview

You can use the universalk9 image to deploy both Cisco IOS XE SD-WAN and Cisco IOS XE on Cisco IOS XE devices. This helps in seamless upgrades of both the SD-WAN and non SD-WAN features and deployments.

Restrictions

Autonomous or Controller Mode

Access the Cisco IOS XE and Cisco IOS XE SD-WAN functionality through Autonomous and Controller execution modes, respectively. The Autonomous mode is the default mode for the routers and includes the Cisco IOS XE functionality. To access Cisco IOS XE SD-WAN functionality switch to the Controller mode.

For more information, see https://www.cisco.com/c/en/us/td/docs/routers/sdwan/configuration/ sdwan-xe-gs-book/install-upgrade-17-2-later.html#Cisco_Concept.dita_ 42020dbf-1563-484f-8824-a0b3f468e787

Switch Between Controller and Autonomous Modes

The default mode of the device is autonomous mode. Use the **controller-mode** command in Privileged EXEC mode to switch between controller and autonomous modes.

The controller-mode enable command switches the device to controller mode

The controller-mode disable command switches the device to autonomous mode

For information see Cisco SD-WAN Getting Started Guide

PnP Discovery Process

You can use the existing Plug and Play Workflow to determine the mode of the device.

The PnP-based discovery process determines the mode in which the device operates, based on the controller discovery and initiates a mode change, if required. This discovery is based on the controller profile attached to the device UID in the smart account/virtual account. The mode change results in a reboot of the device. Once reboot is complete, the device performs appropriate discovery process.

Boot up Mode	Discovery Process	Mode Change
Autonomous	Plug and Play Connect Discovery or on-premise plug and play server discovery	No Mode change
Controller	Plug and Play Connect Discovery or on-premise plug and play server discovery	Mode change to autonomous mode

Plug and Play (PnP) deployment include the following discovery process scenarios:



Using Cisco IOS XE Software

This chapter provides information to prepare you to configure the Cisco Catalyst 8500 Series Edge Platforms:

- Accessing the CLI Using a Router Console, on page 15
- Using Keyboard Shortcuts, on page 19
- Using the History Buffer to Recall Commands, on page 20
- Understanding the Command Mode, on page 20
- Getting Help, on page 21
- Using the no and default Forms of Commands, on page 25
- Saving Configuration Changes, on page 25
- Managing Configuration Files, on page 25
- Dynamic Allocation of Cores, on page 27
- Filtering the Output of the show and more Commands, on page 28
- Disabling Front-Panel USB Ports, on page 28
- Powering Off a Router, on page 29
- Finding Support Information for Platforms and Cisco Software Images, on page 30

Accessing the CLI Using a Router Console

The following sections describe how to access the command-line interface (CLI) using a directly-connected console or by using Telnet or a modem to obtain a remote console:

Accessing the CLI Using a Directly-Connected Console

This section describes how to connect to the console port on the router and use the console interface to access the CLI.

The console port on a Cisco Catalyst 8500 Series Edge Platforms is an EIA/TIA-232 asynchronous, serial connection with no flow control and an RJ-45 connector. The console port is located on the front panel of each Route Processor (RP).

Connecting to the Console Port

To connect to the console port, complete the following steps:

SUMMARY STEPS

- **1.** Configure your terminal emulation software with the following settings:
- **2.** Connect to the port using the RJ-45-to-RJ-45 cable and RJ-45-to-DB-25 DTE adapter or using the RJ-45-to-DB-9 DTE adapter (labeled "Terminal").

DETAILED STEPS

Step 1 Configure your terminal emulation software with the following settings:

- 9600 bits per second (bps)
- 8 data bits
- No parity
- 1 stop bit
- No flow control
- **Step 2** Connect to the port using the RJ-45-to-RJ-45 cable and RJ-45-to-DB-25 DTE adapter or using the RJ-45-to-DB-9 DTE adapter (labeled "Terminal").

Using the Console Interface

Every RP on a Cisco Catalyst 8500 Series Edge Platforms has a console interface. Notably, a standby RP can be accessed using the console port in addition to the active RP in a dual RP configuration.

To access the CLI using the console interface, complete the following steps:

SUMMARY STEPS

- **1.** After you attach the terminal hardware to the console port on the router and you configure your terminal emulation software with the proper settings, the following prompt appears:
- 2. Press Return to enter user EXEC mode. The following prompt appears:
- **3.** From user EXEC mode, enter the **enable** command as shown in the following example:
- **4.** At the password prompt, enter your system password. If an enable password has not been set on your system, this step may be skipped. The following example shows entry of the password enablepass:
- 5. When your enable password is accepted, the privileged EXEC mode prompt appears:
- **6.** You now have access to the CLI in privileged EXEC mode and you can enter the necessary commands to complete your desired tasks.
- 7. To exit the console session, enter the quit command as shown in the following example:

DETAILED STEPS

Step 1 After you attach the terminal hardware to the console port on the router and you configure your terminal emulation software with the proper settings, the following prompt appears:

Example:

Press RETURN to get started.

Step 2 Press **Return** to enter user EXEC mode. The following prompt appears:

	Example:
	Router>
Step 3	From user EXEC mode, enter the enable command as shown in the following example:
	Example:
	Router> enable
Step 4	At the password prompt, enter your system password. If an enable password has not been set on your system, this step may be skipped. The following example shows entry of the password enablepass:
	Example:
	Password: enablepass
Step 5	When your enable password is accepted, the privileged EXEC mode prompt appears:
	Example:
	Router#
Step 6	You now have access to the CLI in privileged EXEC mode and you can enter the necessary commands to complete your desired tasks.
Step 7	To exit the console session, enter the quit command as shown in the following example:
	Example:
	Router# quit

Accessing the CLI from a Remote Console Using Telnet

This section describes how to connect to the console interface on a router using Telnet to access the CLI.

Preparing to Connect to the Router Console Using Telnet

Before you can access the router remotely using Telnet from a TCP/IP network, you need to configure the router to support virtual terminal lines (vtys) using the **line vty** global configuration command. You also should configure the vtys to require login and specify a password.



Note To prevent disabling login on the line, be careful that you specify a password with the **password** command when you configure the **login** line configuration command. If you are using authentication, authorization, and accounting (AAA), you should configure the **login authentication** line configuration command. To prevent disabling login on the line for AAA authentication when you configure a list with the **login authentication** command, you must also configure that list using the **aaa authentication login** global configuration command. For more information about AAA services, see the *Cisco IOS XE Security Configuration Guide*, and the *Cisco IOS Security Command Reference Guide*.

In addition, before you can make a Telnet connection to the router, you must have a valid host name for the router or have an IP address configured on the router. For more information about requirements for connecting to the router using Telnet, information about customizing your Telnet services, and using Telnet key sequences, see the *Cisco IOS Configuration Fundamentals Configuration Guide*.

Using Telnet to Access a Console Interface

To access a console interface using Telnet, complete the following steps:

SUMMARY STEPS

- **1.** From your terminal or PC, enter one of the following commands:
- **2.** At the password prompt, enter your login password. The following example shows entry of the password mypass:
- **3.** From user EXEC mode, enter the **enable** command as shown in the following example:
- **4.** At the password prompt, enter your system password. The following example shows entry of the password enablepass:
- 5. When the enable password is accepted, the privileged EXEC mode prompt appears:
- **6.** You now have access to the CLI in privileged EXEC mode and you can enter the necessary commands to complete your desired tasks.
- 7. To exit the Telnet session, use the exit or logout command as shown in the following example:

DETAILED STEPS

Step 1 From your terminal or PC, enter one of the following commands:

- connect host [port] [keyword]
- telnet host [port] [keyword]

In this syntax, *host* is the router hostname or an IP address, *port* is a decimal port number (23 is the default), and *keyword* is a supported keyword. For more information, see the *Cisco IOS Configuration Fundamentals Command Reference Guide*.

Note If you are using an access server, then you will need to specify a valid port number such as telnet 172.20.52.40 2004, in addition to the hostname or IP address.

The following example shows the **telnet** command to connect to the router named router:

Example:

```
unix_host% telnet router
Trying 172.20.52.40...
Connected to 172.20.52.40.
Escape character is '^]'.
unix host% connect
```

Step 2 At the password prompt, enter your login password. The following example shows entry of the password mypass:

Example:

User Access Verification Password: **mypass**

Note If no password has been configured, press Return.

Step 3	From user EXEC mode, enter the enable command as shown in the following example:		
	Example:		
	Router> enable		
Step 4	At the password prompt, enter your system password. The following example shows entry of the password enablepass:		
	Example:		
	Password: enablepass		
Step 5	When the enable password is accepted, the privileged EXEC mode prompt appears:		
	Example:		
	Router#		
Step 6	You now have access to the CLI in privileged EXEC mode and you can enter the necessary commands to complete your desired tasks.		
Step 7	To exit the Telnet session, use the exit or logout command as shown in the following example:		
	Example:		
	Router# logout		

Using Keyboard Shortcuts

Commands are not case sensitive. You can abbreviate commands and parameters if the abbreviations contain enough letters to be different from any other currently available commands or parameters.

The following table lists the keyboard shortcuts for entering and editing commands.

Table 4: Keyboard Shortcuts

Keystrokes	Purpose
Ctrl-B or the Left Arrow key^{\perp}	Move the cursor back one character
Ctrl-F orthe Right Arrow key1	Move the cursor forward one character
Ctrl-A	Move the cursor to the beginning of the command line
Ctrl-E	Move the cursor to the end of the command line
Esc B	Move the cursor back one word
Esc F	Move the cursor forward one word

 $^{1\,}$ The arrow keys function only on ANSI-compatible terminals such as VT100s.

Using the History Buffer to Recall Commands

The history buffer stores the last 20 commands you entered. History substitution allows you to access these commands without retyping them, by using special abbreviated commands.

The following table lists the history substitution commands.

Table 5: History Substitution Commands

Command	Purpose
Ctrl-P or the Up Arrow key^2	Recall commands in the history buffer, beginning with the most recent command. Repeat the key sequence to recall successively older commands.
Ctrl-N or the Down Arrow key1	Return to more recent commands in the history buffer after recalling commands with Ctrl-P or the Up Arrow key.
Router# show history	While in EXEC mode, list the last several commands you have just entered.

² The arrow keys function only on ANSI-compatible terminals such as VT100s.

Understanding the Command Mode

The command modes available in the traditional Cisco IOS CLI are exactly the same as the command modes available in Cisco IOS XE.

You use the CLI to access Cisco IOS XE software. Because the CLI is divided into many different modes, the commands available to you at any given time depend on the mode that you are currently in. Entering a question mark (?) at the CLI prompt allows you to obtain a list of commands available for each command mode.

When you log in to the CLI, you are in user EXEC mode. User EXEC mode contains only a limited subset of commands. To have access to all commands, you must enter privileged EXEC mode, normally by using a password. From privileged EXEC mode, you can issue any EXEC command—user or privileged mode—or you can enter global configuration mode. Most EXEC commands are one-time commands. For example, **show** commands show important status information, and **clear** commands clear counters or interfaces. The EXEC commands are not saved when the software reboots.

Configuration modes allow you to make changes to the running configuration. If you later save the running configuration to the startup configuration, these changed commands are stored when the software is rebooted. To enter specific configuration modes, you must start at global configuration mode. From global configuration mode, you can enter interface configuration mode and a variety of other modes, such as protocol-specific modes.

ROM monitor mode is a separate mode used when the Cisco IOS XE software cannot load properly. If a valid software image is not found when the software boots or if the configuration file is corrupted at startup, the software might enter ROM monitor mode.

The following table describes how to access and exit various common command modes of the Cisco IOS XE software. It also shows examples of the prompts displayed for each mode.

Table 6: Accessing and Exiting Command Modes

Command Mode	Access Method	Prompt	Exit Method
User EXEC	Log in.	Router>	Use the logout command.
Privileged EXEC	From user EXEC mode, use the enable EXEC command.	Router#	To return to user EXEC mode, use the disable command.
Global configuration	From privileged EXEC mode, use the configure terminal privileged EXEC command.	Router(config)#	To return to privileged EXEC mode from global configuration mode, use the exit or end command.
Interface configuration	From global configuration mode, specify an interface using an interface command.	Router(config-if)#	To return to global configuration mode, use the exit command.
			To return to privileged EXEC mode, use the end command.
Diagnostic	The router boots up or accesses diagnostic mode in the following scenarios: In some cases, diagnostic mode will be reached when the IOS process or processes fail. In most scenarios, however, the router will. A user-configured access policy was configured using the transport-map command that directed the user into diagnostic mode. See the Chapter 4, "Console Port, Telnet, and SSH Handling" of this book for information on configuring access policies. The router was accessed using a Route Processor auxiliary port. A break signal (Ctrl-C , Ctrl-Shift-6 , or the send break command) was entered and the router was configured to go into diagnostic mode when the break signal was received.	Router(diag)#	If the IOS process failing is the reason for entering diagnostic mode, the IOS problem must be resolved and the router rebooted to get out of diagnostic mode. If the router is in diagnostic mode because of a transport-map configuration, access the router through another port or using a method that is configured to connect to the Cisco IOS CLI. If the router is accessed through the Route Processor auxiliary port, access the router through another port. Accessing the router through the auxiliary port is not useful for customer purposes anyway.
ROM monitor	From privileged EXEC mode, use the reload EXEC command. Press the Break key during the first 60 seconds while the system is booting.	>	To exit ROM monitor mode, use the continue command.

Getting Help

Entering a question mark (?) at the CLI prompt displays a list of commands available for each command mode. You can also get a list of keywords and arguments associated with any command by using the context-sensitive help feature.

To get help specific to a command mode, a command, a keyword, or an argument, use one of the commands listed in the following table:

Command	Purpose
help	Provides a brief description of the help system in any command mode.
abbreviated-command-entry?	Provides a list of commands that begin with a particular character string. (No space between command and question mark.)
abbreviated-command-entry <tab></tab>	Completes a partial command name.
?	Lists all commands available for a particular command mode.
command ?	Lists the keywords or arguments that you must enter next on the command line. (Space between command and question mark.)

Table 7: Help Commands and Purpose

Finding Command Options

This section provides an example of how to display syntax for a command. The syntax can consist of optional or required keywords and arguments. To display keywords and arguments for a command, enter a question mark (?) at the configuration prompt or after entering part of a command followed by a space. The Cisco IOS XE software displays a list and brief description of available keywords and arguments. For example, if you were in global configuration mode and wanted to see all the keywords or arguments for the **arap** command, you would type **arap** ?.

The <cr> symbol in command help output stands for "carriage return." On older keyboards, the carriage return key is the Return key. On most modern keyboards, the carriage return key is the Enter key. The <cr> symbol at the end of command help output indicates that you have the option to press **Enter** to complete the command and that the arguments and keywords in the list preceding the <cr> symbol are optional. The <cr> symbol by itself indicates that no more arguments or keywords are available and that you must press **Enter** to complete the complete the command.

The following table shows examples of how you can use the question mark (?) to assist you in entering commands.

Table 8: Finding Command Options

Command	Comment
Router> enable Password: <i><password></password></i> Router#	Enter the enable command and password to access privileged EXEC commands. You are in privileged EXEC mode when the prompt changes to a "#" from the "> "; for example, Router> to Router# .
Router# configure terminal Enter configuration commands, one per line. End with CNTL/Z. Router(config)#	Enter the configure terminal privileged EXEC command to enter global configuration mode. You are in global configuration mode when the prompt changes to Router(config)#.

Command		Comment
Router(config) # interface serial ?		Enter interface configuration mode by specifying the serial interface that you want to configure using the interface serial global configuration command.
/ Router(config)# interface serial 4/ ? <0-3> Serial interface number		Enter ? to display what you must enter next on the command line. In this example, you must enter the serial interface slot number and port number, separated by a forward slash.
<pre><cr> Router(config)# int Router(config-if)#</cr></pre>	erface serial 4/0	When the <cr> symbol is displayed, you can press Enter to complete the command.</cr>
		You are in interface configuration mode when the prompt changes to Router(config-if)# .
Router(config-if)# Interface configura		Enter ? to display a list of all the interface configuration commands available for the serial interface. This example shows only some of the available interface configuration commands.
ip	Interface Internet Protocol config	
commands keepalive lan-name llc2 load-interval	Enable keepalive LAN Name command LLC2 Interface Subcommands Specify interval for load	
calculation for an locaddr-priority logging loopback	interface Assign a priority group Configure logging for interface Configure internal loopback on	
an interface mac-address	Manually set interface MAC address	
mls	mls router sub/interface commands	
mpoa MPOA interface configuration commands		
mtu Transmission Unit (netbios or enable	Set the interface Maximum MTU) Use a defined NETBIOS access list	
no defaults	name-caching Negate a command or set its	
nrzi-encoding ntp	Enable use of NRZI encoding Configure NTP	
Router(config-if)#		

Command		Comment
authentication bandwidth-percent broadcast-address interface cgmp directed-broadcast broadcasts dvmrp hello-interval helper-address for UDP broadcasts hold-time	ration subcommands: Specify access control for packets Enable IP accounting on this Set the IP address of an interface authentication subcommands Set EIGRP bandwidth limit Set the broadcast address of an Enable/disable CGMP Enable forwarding of directed DVMRP interface commands Configures IP-EIGRP hello interval Specify a destination address Configures IP-EIGRP hold time	This example shows only some of the available interface IP configuration commands.
Router(config-if)# i Router(config-if)# i A.B.C.D negotiated Router(config-if)# i	p address ? IP address IP Address negotiated over PPP	Enter the command that you want to configure for the interface. This example uses the ip address command. Enter ? to display what you must enter next on the command line. In this example, you must enter an IP address or the negotiated keyword. A carriage return (<cr>) is not displayed; therefore, you must enter additional keywords or arguments to complete the command.</cr>
Router(config-if)# i A.B.C.D Router(config-if)# i	<pre>p address 172.16.0.1 ? IP subnet mask p address 172.16.0.1</pre>	Enter the keyword or argument that you want to use. This example uses the 172.16.0.1 IP address. Enter ? to display what you must enter next on the command line. In this example, you must enter an IP subnet mask. A <cr>> is not displayed; therefore, you must enter additional keywords or arguments to complete the command.</cr>
? secondary address <cr></cr>	p address 172.16.0.1 255.255.255.0 Make this IP address a secondary p address 172.16.0.1 255.255.255.0	Enter ? to display what you must enter next on the command line. In this example, you can enter the secondary keyword, or you can
Router(config-if)# i Router(config-if)#	p address 172.16.0.1 255.255.255.0	In this example, Enter is pressed to complete the command.

Using the no and default Forms of Commands

Almost every configuration command has a **no** form. In general, use the **no** form to disable a function. Use the command without the **no** keyword to re-enable a disabled function or to enable a function that is disabled by default. For example, IP routing is enabled by default. To disable IP routing, use the **no ip routing** command; to re-enable IP routing, use the **ip routing** command. The Cisco IOS software command reference publications provide the complete syntax for the configuration commands and describe what the **no** form of a command does.

Many CLI commands also have a **default** form. By issuing the command **default** *command-name*, you can configure the command to its default setting. The Cisco IOS software command reference publications describe the function of the **default** form of the command when the **default** form performs a different function than the plain and **no** forms of the command. To see what default commands are available on your system, enter **default** ? in the appropriate command mode.

Saving Configuration Changes

Use the **copy running-config startup-config** command to save your configuration changes to the startup configuration so that the changes will not be lost if the software reloads or a power outage occurs. For example:

```
Router# copy running-config startup-config
Building configuration...
```

It might take a minute or two to save the configuration. After the configuration has been saved, the following output appears:

[OK] Router#

This task saves the configuration to NVRAM.

Managing Configuration Files

On the Cisco Catalyst 8500 Series Edge Platforms, the startup configuration file is stored in the nvram: file system and the running-configuration files are stored in the system: file system. This configuration file storage setup is not unique to the Cisco Catalyst 8500 Series Edge Platforms and is used on several Cisco router platforms.

As a matter of routine maintenance on any Cisco router, users should backup the startup configuration file by copying the startup configuration file from NVRAM onto one of the router's other file systems and, additionally, onto a network server. Backing up the startup configuration file provides an easy method of recovering the startup configuration file in the event the startup configuration file in NVRAM becomes unusable for any reason.

The **copy** command can be used to backup startup configuration files. The following examples show the startup configuration file in NVRAM being backed up:

Example 1: Copying a Startup Configuration File to Bootflash

```
Router# dir bootflash:
```

Directory of bootflash:/ 11 drwx 16384 Sep 18 2020 15:16:35 +00:00 lost+found 1648321 drwx 4096 Oct 22 2020 12:08:47 +00:00 .installer 97921 drwx 4096 Sep 18 2020 15:18:00 +00:00 .rollback timer 12 -rw- 1910 Oct 22 2020 12:09:09 +00:00 mode event log 1566721 drwx 4096 Sep 18 2020 15:33:23 +00:00 core 1215841 drwx 4096 Oct 22 2020 12:09:48 +00:00 .prst sync 1289281 drwx 4096 Sep 18 2020 15:18:18 +00:00 bootlog history 13 -rw- 133219 Oct 22 2020 12:09:34 +00:00 memleak.tcl 14 -rw- 20109 Sep 18 2020 15:18:39 +00:00 ios core.p7b 15 -rwx 1314 Sep 18 2020 15:18:39 +00:00 trustidrootx3 ca.ca 391681 drwx 4096 Oct 6 2020 15:08:54 +00:00 .dbpersist 522241 drwx 4096 Sep 18 2020 15:32:59 +00:00 .inv 783361 drwx 49152 Oct 27 2020 08:36:44 +00:00 tracelogs 832321 drwx 4096 Sep 18 2020 15:19:17 +00:00 pnp-info 1207681 drwx 4096 Sep 18 2020 15:19:20 +00:00 onep 750721 drwx 4096 Oct 22 2020 12:09:57 +00:00 license evlog 946561 drwx 4096 Sep 18 2020 15:19:24 +00:00 guest-share 383521 drwx 4096 Sep 18 2020 15:34:13 +00:00 pnp-tech 1583041 drwx 4096 Oct 22 2020 11:27:38 +00:00 EFI 16 -rw- 34 Oct 6 2020 13:56:03 +00:00 pnp-tech-time 17 -rw- 82790 Oct 6 2020 13:56:14 +00:00 pnp-tech-discovery-summary 18 -rw- 8425 Oct 6 2020 15:09:18 +00:00 lg snake 19 -rw- 6858 Oct 7 2020 10:53:21 +00:00 100g snake 20 -rw- 4705 Oct 22 2020 13:01:54 +00:00 startup-config

26975526912 bytes total (25538875392 bytes free) Router# copy nvram:startup-config bootflash: Destination filename [startup-config]? 3517 bytes copied in 0.647 secs (5436 bytes/sec)

Example 2: Copying a Startup Configuration File to USB Flash Disk

Router# dir usb0: Directory of usb0:/ 43261 -rwx 208904396 Oct 27 2020 14:10:20 -07:00 c8000aep-universalk9.17.02.01.SPA.bin 255497216 bytes total (40190464 bytes free) Router# copy nvram:startup-config usb0: Destination filename [startup-config]? 3172 bytes copied in 0.214 secs (14822 bytes/sec) Router# dir usb0: Directory of usb0:/ 43261 -rwx 208904396 Oct 27 2020 14:10:20 -07:00 c8000aep-universalk9.17.02.01.SPA.bin 15:40:45 -07:00 startup-config255497216 bytes total (40186880 bytes free)

Example 3: Copying a Startup Configuration File to a TFTP Server

```
Router# copy bootflash:startup-config tftp:
Address or name of remote host []? 172.17.16.81
Destination filename [pe24_asr-1002-confg]? /auto/tftp-users/user/startup-config
!!
3517 bytes copied in 0.122 secs (28828 bytes/sec)
```

For more detailed information on managing configuration files, see the *Managing Configuration Files* section in the *Cisco IOS XE Configuration Fundamentals Configuration Guide*

Dynamic Allocation of Cores

Dynamic core allocations on the Cisco Catalyst 8500L/8530L Series platform provide flexibility for users to leverage the CPU cores for different services and/or CEF/IPSec performances. The Cisco Catalyst 8500L/8530L Series platform are equipped with 1a number of CPU cores and have the flexibility to allocate cores into the service plane from the data plane. The core allocation is based on the customer configuration of the different services available on these platforms.



Important

If C8500-12X4QC and C8500-12X are running in controller mode, then dynamic CPU allocation is not supported.

From Cisco IOS XE Release 17.4 onwards, you can use the **platform resource { service-plane-heavy | data-plane-heavy }** command to adjust the cores across service plane and data plane. However, you have to reboot the device for the configured profile to take effect.

Router(config) # platform resource { service-plane-heavy | data-plane-heavy }



Note By default, when a device boots up, the mode is data-plane-heavy.

The following show command output shows the CPU cores allocation for the data plane:

```
Router# show platform software cpu allocation
CPU alloc information:
Control plane cpu alloc: 0-1,12-13
Data plane cpu alloc: 2-11
Service plane cpu alloc: 0
Template used: CLI-data_plane_heavy
```



Note In the above example, the maximum data plane core allocation is 12.

The following show command output shows the CPU cores allocation for the service plane:

```
Router# show platform software cpu allocation
```

```
CPU alloc information:
Control plane cpu alloc: 0-1,12-13
Data plane cpu alloc: 6-11
Service plane cpu alloc: 2-5,14-17
Template used: CLI-service_plane_heavy
```

Filtering the Output of the show and more Commands

You can search and filter the output of **show** and **more** commands. This functionality is useful if you need to sort through large amounts of output or if you want to exclude output that you need not see.

To use this functionality, enter a **show** or **more** command followed by the "pipe" character (|); one of the keywords **begin**, **include**, or **exclude**; and a regular expression on which you want to search or filter (the expression is case sensitive):

show command | {append | begin | exclude | include | redirect | section | tee} regular-expression

The output matches certain lines of information in the configuration file. The following example illustrates how to use output modifiers with the **show interface** command when you want the output to include only lines in which the expression "protocol" appears:

Router# show interface | include protocol FastEthernet0/0 is up, line protocol is up Serial4/0 is up, line protocol is up Serial4/1 is up, line protocol is up Serial4/2 is administratively down, line protocol is down Serial4/3 is administratively down, line protocol is down

Disabling Front-Panel USB Ports

SUMMARY STEPS

- **1.** enable
- **2.** configure terminal
- **3.** platform usb disable
- **4.** end
- **5.** write memory

DETAILED STEPS

	Purpose
enable	Enables privileged EXEC mode.
Example:	• Enter your password if prompted.
Device> enable	
configure terminal	Enters global configurationmode.
Example:	
Device# configure terminal	
platform usb disable	Disables USB ports.
Example:	Note For re-enabling of front-panel usb ports, us
Device # platform usb disable	the no form of command (no platform usl disable).
	Example: Device> enable configure terminal Example: Device# configure terminal platform usb disable Example:

	Command or Action	Purpose
Step 4	end	Exits address family configuration mode and returns to
	Example:	privileged EXEC mode.
	<pre>Device(config-router-af)# end</pre>	
Step 5	write memory	Save to configuration.

Configuration Examples for Disabling of Front-Panel USB Ports

Example: Disabling Front-Panel USB Ports On Autonomous, Controller and vManage Mode

The following example shows the configuration of disabling front-panel USB ports on autonomous, controller and vManage mode:

```
13RU#sh run | inc usb
platform usb disable
13RU#
```

Verifying Disabling of Front Panel USB Ports

To verify the disabling of USB ports on your device, use the following show command:

show platform usb status

```
Router#show platform usb status
USB enabled
Router#
```

Powering Off a Router

Before you turn off a power supply, make certain the chassis is grounded and you perform a soft shutdown on the power supply. Not performing a soft shutdown will often not harm the router, but may cause problems in certain scenarios.

To perform a soft shutdown before powering off the router, enter the **reload** command to halt the system and then wait for ROM Monitor to execute before proceeding to the next step.

The following screenshot shows an example of this process:

```
Router# reload
Proceed with reload? [confirm]
...(Some messages are omitted here)
Initializing Hardware...
```

Place the power supply switch in the Off position after seeing this message.

Finding Support Information for Platforms and Cisco Software Images

Cisco software is packaged in feature sets consisting of software images that support specific platforms. The feature sets available for a specific platform depend on which Cisco software images are included in a release. To identify the set of software images available in a specific release or to find out if a feature is available in a given Cisco IOS XE software image, you can use Cisco Feature Navigator or the software release notes.

Using the Cisco Feature Navigator

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which Cisco IOS XE software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn . An account on Cisco.com is not required.

Using the Software Advisor

To see if a feature is supported by a Cisco IOS XE release, to locate the software document for that feature, or to check the minimum software requirements of Cisco IOS XE software with the hardware installed on your router, Cisco maintains the Software Advisor tool on Cisco.com at http://www.cisco.com/cgi-bin/Support/CompNav/Index.pl.

You must be a registered user on Cisco.com to access this tool.

Using the Software Release Notes

Cisco IOS XE software releases include release notes that provide the following information:

- Platform support information
- · Memory recommendations
- New feature information
- Open and resolved severity 1 and 2 caveats for all platforms

Release notes are intended to be release-specific for the most current release, and the information provided in these documents may not be cumulative in providing information about features that first appeared in previous releases. Refer to Cisco Feature Navigator for cumulative feature information.



Bay Configuration

- Bay Configuration C8500-12X4QC, on page 31
- Breakout Support, on page 37
- Bay Configuration C8500-12X, on page 39
- Bay Configuration C8500-20X6C, on page 39

Bay Configuration C8500-12X4QC

On C8500-12X4QC there are three built-in EPAs that are configurable.

The following table describes the port details:

Bay Number	EPA	Port Configuration	Interface numbers
Bay 0	1/10G EPA	Eight 1/10G interfaces -	0/0/0
8xSFP+		TE0 - TE7	0/0/1
		Disabled when 100G port in used in Bay 1	0/0/2
		0/0/3	
			0/0/4
			0/0/5
			0/0/6
			0/0/7
			0/0/8

EPA	Port Configuration	Interface numbers	
1/10/40/100G EPA	Four 1/10G interfaces	0/1/0	
	active - TE0 - TE3 (interfaces $0/1/0 \dots 0/1/3$)	0/1/1	
		0/1/2	
	following modes:	0/1/3	
	• Four 1/10G interfaces		
	• One 40G interface active		
	• One 100G interface. This utilizes the eight 1/10G ports of Bay 0		
40/100G EPA	Three 40G interfaces	0/0/0	
	(0/1/0 to 0/1/2)	0/1/0	
	One 100G interface	0/1/1	
	(0/0/0)	0/1/2	
	1/10/40/100G EPA	1/10/40/100G EPAFour 1/10G interfaces active - TE0 - TE3 (interfaces 0/1/0 0/1/3) The bay can be used in the following modes: • Four 1/10G interfaces • One 40G interface active • One 100G interface. This utilizes the eight 1/10G ports of Bay 040/100G EPAThree 40G interfaces 	

ſŊ,
V

Note The speed of a 10G interface can be 1G or 10G based on the SFP transceiver plugged into to the port. Even when the speed changes the interface name is still indicated as TenGigabitEthernet.

By default, C8500-12X4QC operates Bay 1 in 10G mode and Bay 2 in 40G mode. The Bay 1 mode can be changed from 10G to 40G to 100G and vice versa. But if Bay 1 is set to 100G, all ports of Bay 0 move to *admin down* state and the ports are no longer functional.

The Bay 2 mode can be changed from 40G to 100G and vice versa. The mode change on Bay 2 does not impact traffic on Bay 1.

Use the **show platform** and **show ip interface** commands to view the bay and interface details:

Router#show platform

Chassis type: C8500-12X4QC

Slot	Туре	State	Insert time (ago)
0 0/0 0/1 0/2 R0 R0/0 R0/1 F0 P0 P1	C8500-12X4QC BUILTIN-8x1/10G BUILTIN-100/40/4x10 BUILTIN-100G/3X40G C8500-12X4QC C8500-12X4QC AIR-AC-750W-R AIR-AC-750W-R	ok ok Gok ok ok, active ok, standby ok, active ok ps, fail	1w3d 1w3d 00:04:53 00:08:16 1w3d 1w3d 1w3d 1w3d 1w3d 1w3d 1w3d

P2	C8500-FAN-1F	a ok			1w3d	
Slot	CPLD Versior	i Fi	rmware Ver	sion		
0	19020715	12	.2(2018112	0:10454	7) [user-gd_secur	
RO	19020715	12	.2(2018112	0:10454	7) [user-gd secur	
FO	19020715	12	.2(2018112	0:10454	7) [user-gd_secur	
Router#sh	now ip interfa	ce				
Te0/0/0		unassigne	d YES	NVRAM	down	down
Te0/0/1		unassigne	d YES	NVRAM	down	down
Te0/0/2		unassigne	d YES	NVRAM	down	down
Te0/0/3		unassigne	d YES	NVRAM	down	down
Te0/0/4		unassigne	d YES	NVRAM	down	down
Te0/0/5		unassigne	d YES	NVRAM	down	down
Te0/0/6		unassigne	d YES	NVRAM	down	down
Te0/0/7		unassigne	d YES	NVRAM	down	down
Te0/1/0		unassigne	d YES	NVRAM	down	down
Te0/1/1		unassigne	d YES	NVRAM	down	down
Te0/1/2		unassigne	d YES	NVRAM	down	down
Te0/1/3		unassigne		NVRAM	down	down
Fo0/2/0		unassigne	d YES	unset	down	down
Fo0/2/4		unassigne		unset	down	down
Fo0/2/8		unassigne		unset	down	down
GigabitEt	thernet0	10.104.33	.213 YES	NVRAM	up	up
Router#						

Bay Configuration Examples

The following examples show how mode can be changed on C8500-12X4QC to achieve different traffic speeds:

Examples

The following example shows how to change to 40G mode on Bay 1 of C8500-12X4QC:

```
Router(config) # hw-module subslot 0/1 mode 40G
Present configuration of this subslot will be erased and will not be restored.
CLI will not be available until mode change is complete and EPA returns to OK state.
Do you want to proceed? [confirm]
The "[no] negotiation auto" command will have no effect with this interface
The "[no] negotiation auto" command will have no effect with this interface
The "[no] negotiation auto" command will have no effect with this interface
The "[no] negotiation auto" command will have no effect with this interface
*Oct 29 17:58:10.020 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 0 would be lost
*Oct 29 17:58:10.028 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from
 console as console
*Oct 29 17:58:10.028 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from
console as console
*Oct 29 17:58:10.028 IST: BUILTIN-100/40/4x10G[0/1] : TenGigabitEthernet0/1/0 moved to
default config
*Oct 29 17:58:10.028 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 1 would be lost
*Oct 29 17:58:10.035 IST: %SYS-5-CONFIG_P: Configured programmatically by process Exec from
console as console
*Oct 29 17:58:10.036 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from
console as console
*Oct 29 17:58:10.036 IST: BUILTIN-100/40/4x10G[0/1] : TenGigabitEthernet0/1/1 moved to
default config
*Oct 29 17:58:10.036 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 2 would be lost
```

*Oct 29 17:58:10.043 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 17:58:10.043 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 17:58:10.043 IST: BUILTIN-100/40/4x10G[0/1] : TenGigabitEthernet0/1/2 moved to default config *Oct 29 17:58:10.043 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 3 would be lost *Oct 29 17:58:10.050 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 17:58:10.050 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 17:58:10.050 IST: BUILTIN-100/40/4x10G[0/1] : TenGigabitEthernet0/1/3 moved to default config *Oct 29 17:58:11.050 IST: BUILTIN-100/40/4x10G[0/1] : Received mode change request from 10G to 40G! system configured TRUE *Oct 29 17:58:11.057 IST: %IOSXE OIR-6-SOFT RELOADSPA: SPA(BUILTIN-100/40/4x10G) reloaded on subslot 0/1 *Oct 29 17:58:11.057 IST: BUILTIN-100/40/4x10G[0/1] : EPA moving from 10G mode to 40G mode *Oct 29 17:58:11.057 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 0 would be lost *Oct 29 17:58:11.058 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 1 would be lost *Oct 29 17:58:11.059 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 2 would be lost *Oct 29 17:58:11.059 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 3 would be lost *Oct 29 17:58:11.060 IST: BUILTIN-100/40/4x10G[0/1] : Old mode cleanup done! *Oct 29 17:58:11.061 IST: %SPA OIR-6-OFFLINECARD: SPA (BUILTIN-100/40/4x10G) offline in subslot 0/1 *Oct 29 17:58:16.297 IST: BUILTIN-100/40/4x10G[0/1] : Number of ports 1 *Oct 29 17:58:16.298 IST: BUILTIN-100/40/4x10G[0/1] : XCVR namestring create: Maximum number of XCVR = 1

The following example shows how to change to 40G mode to 100G on Bay 1 of C8500-12X4QC:

Router(config) # hw-module subslot 0/1 mode 100G Changing mode of subslot 0/1 to 100G will cause EPA in subslot 0/0 to go offline Present configuration of this subslot will be erased and will not be restored. CLI will not be available until mode change is complete and EPA returns to OK state. Do you want to proceed? [confirm] *Oct 29 18:09:01.360 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 0 would be lost *Oct 29 18:09:01.368 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:01.368 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface The "[no] negotiation auto" command will have no effect with this interface *Oct 29 18:09:01.368 IST: BUILTIN-100/40/4x10G[0/1] : FortyGigabitEthernet0/1/0 moved to default config *Oct 29 18:09:02.368 IST: BUILTIN-8x1/10G[0/0] : config for spa port 0 would be lost *Oct 29 18:09:02.375 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.376 IST: %SYS-5-CONFIG_P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.376 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/0 moved to default config *Oct 29 18:09:02.376 IST: BUILTIN-8x1/10G[0/0] : config for spa port 1 would be lost *Oct 29 18:09:02.382 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.382 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console

*Oct 29 18:09:02.382 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/1 moved to default config *Oct 29 18:09:02.382 IST: BUILTIN-8x1/10G[0/0] : config for spa port 2 would be lost *Oct 29 18:09:02.389 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.389 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.389 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/2 moved to default config *Oct 29 18:09:02.389 IST: BUILTIN-8x1/10G[0/0] : config for spa port 3 would be lost *Oct 29 18:09:02.395 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.395 IST: %SYS-5-CONFIG_P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.395 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/3 moved to default config *Oct 29 18:09:02.395 IST: BUILTIN-8x1/10G[0/0] : config for spa port 4 would be lost *Oct 29 18:09:02.402 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.402 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.402 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/4 moved to default config *Oct 29 18:09:02.402 IST: BUILTIN-8x1/10G[0/0] : config for spa port 5 would be lost *Oct 29 18:09:02.409 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.409 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.409 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/5 moved to default config *Oct 29 18:09:02.409 IST: BUILTIN-8x1/10G[0/0] : config for spa port 6 would be lost *Oct 29 18:09:02.415 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.415 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.415 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/6 moved to default config *Oct 29 18:09:02.415 IST: BUILTIN-8x1/10G[0/0] : config for spa port 7 would be lost *Oct 29 18:09:02.422 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.422 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:09:02.422 IST: BUILTIN-8x1/10G[0/0] : TenGigabitEthernet0/0/7 moved to default config *Oct 29 18:09:03.423 IST: BUILTIN-100/40/4x10G[0/1] : Received mode change request from 40G to 100G! system configured TRUE *Oct 29 18:09:03.433 IST: BUILTIN-8x1/10G[0/0] : config for spa port 0 would be lost *Oct 29 18:09:03.434 IST: BUILTIN-8x1/10G[0/0] : config for spa port 1 would be lost *Oct 29 18:09:03.435 IST: BUILTIN-8x1/10G[0/0] : config for spa port 2 would be lost *Oct 29 18:09:03.435 IST: BUILTIN-8x1/10G[0/0] : config for spa port 3 would be lost *Oct 29 18:09:03.436 IST: BUILTIN-8x1/10G[0/0] : config for spa port 4 would be lost *Oct 29 18:09:03.437 IST: BUILTIN-8x1/10G[0/0] : config for spa port 5 would be lost *Oct 29 18:09:03.437 IST: BUILTIN-8x1/10G[0/0] : config for spa port 6 would be lost *Oct 29 18:09:03.438 IST: BUILTIN-8x1/10G[0/0] : config for spa port 7 would be lost *Oct 29 18:09:03.439 IST: BUILTIN-8x1/10G[0/0] : Old mode cleanup done! *Oct 29 18:09:03.440 IST: %SPA OIR-6-OFFLINECARD: SPA (BUILTIN-8x1/10G) offline in subslot 0/0 *Oct 29 18:09:03.445 IST: %IOSXE OIR-6-SOFT RELOADSPA: SPA(BUILTIN-100/40/4x10G) reloaded on subslot 0/1*Oct 29 18:09:03.445 IST: BUILTIN-100/40/4x10G[0/1] : EPA moving from 40G mode to 100G mode *Oct 29 18:09:03.445 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 0 would be lost *Oct 29 18:09:03.446 IST: BUILTIN-100/40/4x10G[0/1] : Old mode cleanup done! *Oct 29 18:09:03.446 IST: %SPA OIR-6-OFFLINECARD: SPA (BUILTIN-100/40/4x10G) offline in subslot 0/1

*Oct 29 18:09:08.790 IST: BUILTIN-100/40/4x10G[0/1] : Number of ports 1
*Oct 29 18:09:08.792 IST: BUILTIN-100/40/4x10G[0/1] : XCVR namestring create: Maximum number
of XCVR = 1
Router(config)#
*Oct 29 18:09:15.552 IST: %SPA_OIR-6-ONLINECARD: SPA (BUILTIN-100/40/4x10G) online in subslot
0/1

The following example shows how to change to 10G mode from 100G on Bay 1 of C8500-12X4QC:

Router(config) # hw-module subslot 0/1 mode 10G Present configuration of this subslot will be erased and will not be restored. CLI will not be available until mode change is complete and EPA returns to OK state. Do you want to proceed? [confirm] *Oct 29 18:14:36.484 IST: %PLATFORM SCC-1-AUTHENTICATION FAIL: Chassis authentication failed *Oct 29 18:14:38.219 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 0 would be lost *Oct 29 18:14:38.227 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:14:38.227 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:14:38.227 IST: BUILTIN-100/40/4x10G[0/1] : HundredGigE0/1/0 moved to default config *Oct 29 18:14:39.228 IST: BUILTIN-100/40/4x10G[0/1] : Received mode change request from 100G to 10G! system configured TRUE *Oct 29 18:14:39.230 IST: %IOSXE OIR-6-SOFT RELOADSPA: SPA(BUILTIN-100/40/4x10G) reloaded on subslot 0/1 *Oct 29 18:14:39.230 IST: BUILTIN-100/40/4x10G[0/1] : EPA moving from 100G mode to 10G mode *Oct 29 18:14:39.230 IST: BUILTIN-100/40/4x10G[0/1] : config for spa port 0 would be lost *Oct 29 18:14:39.231 IST: BUILTIN-100/40/4x10G[0/1] : Old mode cleanup done! *Oct 29 18:14:39.232 IST: %SPA OIR-6-OFFLINECARD: SPA (BUILTIN-100/40/4x10G) offline in subslot 0/1 *Oct 29 18:14:44.472 IST: BUILTIN-100/40/4x10G[0/1] : Number of ports 4 *Oct 29 18:14:44.475 IST: BUILTIN-100/40/4x10G[0/1] : XCVR namestring create: Maximum number of XCVR = 4*Oct 29 18:15:03.336 IST: %SPA OIR-6-ONLINECARD: SPA (BUILTIN-100/40/4x10G) online in subslot 0/1

The following example shows how to change to 100G mode from 100G on Bay 2 of C8500-12X4QC:

Router(config) # hw-module subslot 0/2 mode 100G Present configuration of this subslot will be erased and will not be restored. CLI will not be available until mode change is complete and EPA returns to OK state. Do you want to proceed? [confirm] *Oct 29 18:17:03.394 IST: BUILTIN-100G/3X40G[0/2] : config for spa port 0 would be lost *Oct 29 18:17:03.401 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:17:03.401 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console *Oct 29 18:17:03.401 IST: BUILTIN-100G/3X40G[0/2] : FortyGigabitEthernet0/2/0 moved to default config *Oct 29 18:17:03.401 IST: BUILTIN-100G/3X40G[0/2] : config for spa port 1 would be lost *Oct 29 18:17:03.406 IST: BUILTIN-100G/3X40G[0/2] : Breakout XCVR type QSFP 4X10G AC7M (546) is not allowed as XCVR port Fortyrnet0/2/0 is not configured in breakout *Oct 29 18:17:03.406 IST: %IOSXE EPA-3-XCVR PROHIBIT: Transceiver is prohibited to come online for interface FortyGigabitEther *Oct 29 18:17:03.407 IST: BUILTIN-100G/3X40G[0/2] : XCVR prohibited on port FortyGigabitEthernet0/2/0, epa name=BUILTIN-100G/3=FortyGigabitEthernet0/2/0, xcvr speed=40000000, admin state=UNSHUT xcvr type=546 *Oct 29 18:17:03.409 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from console as console

*Oct 29 18:17:03.409 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from

```
console as console
*Oct 29 18:17:03.409 IST: BUILTIN-100G/3X40G[0/2] : FortyGigabitEthernet0/2/4 moved to
default config
*Oct 29 18:17:03.409 IST: BUILTIN-100G/3X40G[0/2] : config for spa port 2 would be lost
*Oct 29 18:17:03.417 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from
 console as console
*Oct 29 18:17:03.417 IST: %SYS-5-CONFIG P: Configured programmatically by process Exec from
console as console
*Oct 29 18:17:03.417 IST: BUILTIN-100G/3X40G[0/2] : FortyGigabitEthernet0/2/8 moved to
default config
*Oct 29 18:17:03.423 IST: BUILTIN-100G/3X40G[0/2] : Breakout XCVR type QSFP 4SFP10G CU4M
(541) is not allowed as XCVR port Forhernet0/2/4 is not configured in breakout
*Oct 29 18:17:03.423 IST: %IOSXE_EPA-3-XCVR_PROHIBIT: Transceiver is prohibited to come
online for interface FortyGigabitEther
*Oct 29 18:17:03.423 IST: BUILTIN-100G/3X40G[0/2] : XCVR prohibited on port
FortyGigabitEthernet0/2/4, epa name=BUILTIN-100G/3=FortyGigabitEthernet0/2/4,
xcvr speed=40000000, admin state=UNSHUT xcvr type=541
*Oct 29 18:17:04.418 IST: BUILTIN-100G/3X40G[0/2] : Received mode change request from 40G
to 100G! system configured TRUE
*Oct 29 18:17:04.423 IST: %IOSXE_OIR-6-SOFT_RELOADSPA: SPA(BUILTIN-100G/3X40G) reloaded on
subslot 0/2
*Oct 29 18:17:04.423 IST: BUILTIN-100G/3X40G[0/2] : EPA moving from 40G mode to 100G mode
*Oct 29 18:17:04.423 IST: BUILTIN-100G/3X40G[0/2] : config for spa port 0 would be lost
*Oct 29 18:17:04.424 IST: BUILTIN-100G/3X40G[0/2] : config for spa port 1 would be lost
*Oct 29 18:17:04.425 IST: BUILTIN-100G/3X40G[0/2] : config for spa port 2 would be lost
*Oct 29 18:17:04.425 IST: BUILTIN-100G/3X40G[0/2] : Old mode cleanup done!
*Oct 29 18:17:04.426 IST: %SPA OIR-6-OFFLINECARD: SPA (BUILTIN-100G/3X40G) offline in subslot
0/2
*Oct 29 18:17:09.685 IST: BUILTIN-100G/3X40G[0/2] : Number of ports 1
*Oct 29 18:17:09.686 IST: BUILTIN-100G/3X40G[0/2] : XCVR namestring create: Maximum number
of XCVR = 1
Router(config)#
Router(config)#
*Oct 29 18:17:16.017 IST: %SPA OIR-6-ONLINECARD: SPA (BUILTIN-100G/3X40G) online in subslot
 0/2
```

Breakout Support

Understand Breakout Support

Breakout support for a port helps to split a higher density port to multiple independent and logical ports. Starting from Cisco IOS XE 17.4, breakout support is introduced in Bay 2 of C8500-12X4QC that supports breakout capable 40G native ports. The breakout support is of 4X10G and uses a 3-tuple approach.



Note Breakout support is only supported on C8500-12X4QC (not C8500-20X6C).

The following table explains the interface names when breakout is configured:

Sr. No	Interface names	Description
	Te0/2/0, Te0/2/1, Te0/2/2, Te0/2/3, Te0/2/4, Te0/2/5, Te0/2/6, Te0/2/7, Te0/2/8, Te0/2/9, Te0/2/10, Te0/2/11	All three 40 G native ports working in 10G breakout mode
	Fo0/2/0,Fo0/2/4, Te0/2/8, Te0/2/9, Te0/2/10, Te0/2/11	1st native port in 40G mode 2nd native port in 40G mode
		3rd native port in 10G breakout mode
	Fo0/2/0,	1st native port in 40G mode
	Te0/2/4, Te0/2/5, Te0/2/6, Te0/2/7	2nd native port 10G breakout mode
	Fo0/2/8	3rd native port in 40G mode
	Te0/2/0, Te0/2/1, Te0/2/2, Te0/2/3, Fo0/2/4,	1st native port in 10G breakout mode
	Fo0/2/8	2nd native port in 40G mode
		3rd native port in 40G mode
	1st native port in 10G breakout mode	1st native port in 40G mode
	2nd native port in 40G mode 3rd native port in 40G mode	2nd native port in 10G breakout mode
	Sid harve port in 100 mode	3rd native port in 10G breakout mode
	Te0/2/0, Te0/2/1, Te0/2/2, Te0/2/3,	1st native port in 10G breakout
	Te0/2/4, Te0/2/5, Te0/2/6, Te0/2/7,	mode
	Fo0/2/8	2nd native port in 10G breakout mode
		3rd native port in 40G mode
	Te0/2/0, Te0/2/1, Te0/2/2, Te0/2/3,	1st native port in 10G breakout mode
	Fo0/2/4,	2nd native port in 40G mode
	Te0/2/8, Te0/2/9, Te0/2/10, Te0/2/11	3rd native port in 10G breakout mode

Table 9: Interface Names when Breakout is Configured

Breakout Support



Before using the breakout capability, ensure that Bay 2 is configured in 40G mode

Router(config) #hw-module subslot 0/2 breakout 10G port ? all configure all native ports in breakout mode

```
native_port_0configure native port 0 in breakout modenative_port_4configure native port 4 in breakout modenative_port_8configure native port 8 in breakout mode
```

Sample Commands to Configure Breakout Support

When native port 0 and 8 are in 10G breakout and native port 4 is running in 40G mode

hw-module subslot 0/2 breakout 10g port native_port_0 hw-module subslot 0/2 breakout 10g port native port 8

When all three native 40G ports have same breakout config

hw-module subslot 0/2 breakout 10g port all hw-module subslot 0/2 breakout none port all

When you want to remove breakout configuration from all ports

hw-module subslot 0/2 breakout none port all

Bay Configuration C8500-12X

On C8500-12X4 there is one built-in EPA that supports ports TE0 - TE11 for SFP/SFP+ transceivers.

Bay Configuration C8500-20X6C

On C8500-20X6C there are two built-in EPAs that are configurable.

I

Bay Number	EPA	Port Configuration	Interface numbers
Bay 0	1/10G EPA	Twenty 1G interfaces	0/0/0
20xSFP+		Twenty 10G interfaces	0/0/1
		Twenty 1/10G interfaces	0/0/2
			0/0/3
			0/0/4
			0/0/5
			0/0/6
			0/0/7
			0/0/8
			0/0/9
			0/0/10
			0/0/11
			0/0/12
			0/0/13
			0/0/14
			0/0/15
			0/0/16
			0/0/17
			0/0/18
			0/0/19
Bay 1	40/100G EPA	Six 40/100G interfaces	0/1/0
6xQSFP+		active	0/1/1
		The bay can be used in the	0/1/2
		following modes:	0/1/3
		• Six 40G interfaces	0/1/4
		Six 100G interfaces	0/1/5
		• Six 40/100G interfaces	



Licenses and Licensing Models

This chapter provides information about the licenses that are available on Cisco Catalyst 8000 Edge Platforms Family, supported throughput options, and how to configure the available licenses and throughput. It also outlines the licensing models available on Cisco Catalyst 8000 Edge Platforms Family.



Note

The information in this chapter applies predominantly to a device operating in the autonomous mode. References to the controller mode are included in certain sections for the sake of comparison and completeness. Where the information applies to controller mode, this has been called-out categorically.

For a more detailed overview on Cisco Licensing, go to https://cisco.com/go/licensingguide.

This chapter includes the following major sections:

- Feature Information for Available Licenses and Licensing Models, on page 41
- Available Licenses, on page 44
- Throughput, on page 49
- How to Configure Available Licenses and Throughput, on page 62
- Available Licensing Models, on page 76

Feature Information for Available Licenses and Licensing Models

The following table provides a summary of license related changes applicable to the Cisco Catalyst 8000 Edge Platforms Family. The table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Feature Name	Release	Feature Information
500 Mbps Aggregate for Tier 1 and 250 Mbps Throughput Configuration in Autonomous Mode	Cisco IOS XE 17.14.1a	On virtual platforms - when you configure a throughput of 250 Mbps or T1, if an HSECK9 license is available on the device, then throughput is capped at 500 Mbps transmitted (Tx) data only. In earlier releases, throughput was capped at 200 Mbps Tx.
		On physical platforms - when you configure a throughput of 250 Mbps or T1, if an HSECK9 license is available on the device, then aggregate throughput throttling is effective. Throughput is capped at 500 Mbps and any distribution of traffic in the upstream and downstream direction is allowed. In earlier releases, bidirectional throughput throttling was applicable to T1 and 250 Mbps - throughput was capped at 250 Mbps in each direction.
		See Release-Wise Changes in Throttling Behavior, on page 52.
Aggregate Throughput Throttling - Virtual Platforms	Cisco IOS XE Cupertino 17.9.1a	On virtual platforms of the Cisco Catalyst 8000 Edge Platforms Family, <i>for all throughput levels</i> , when you configure a bidirectional throughput value on the device, aggregate throughput throttling is effective.
		This enhancement does not change the throttling behaviour that has always been applicable to virtual platforms: any throttling applies only to data that is transmitted (Tx). Data that is received (Rx) is unthrottled.
		See Throughput, on page 49 and Numeric and Tier-Based Throughput, on page 49.
Aggregate Throughput Throttling - Physical Platforms	Cisco IOS XE Cupertino 17.8.1a	On the <i>physical</i> platforms of Cisco Catalyst 8000 Edge Platforms Family, for throughput levels greater than 250 Mbps and Tier 2 and higher tiers, when you configure the bidirectional throughput value on the device, aggregate throughput throttling is effective. This means that traffic is throttled in an aggregate manner irrespective of the distribution of the traffic in the upstream and downstream direction.
		The bidirectional throughput is represented in the license PID (For example, DNA-C- 500M -E-3Y and DNA-C- T2 -E-3Y). The aggregate throughput is double the bidirectional throughput.
		See Release-Wise Changes in Throttling Behavior, on page 52.

Feature Name	Release	Feature Information
Tier-Based Licenses	Cisco IOS XE Cupertino 17.7.1a	Support for tier-based throughput configuration was introduced in addition to existing bandwidth-based (numeric) throughput configuration.
		Starting with the lowest throughput level, the available tiers are Tier 0 (T0), Tier 1 (T1), Tier 2 (T2), and Tier3 (T3). Each tier represents a throughput level.
		If the license PID for a product is tier-based, the license is displayed with the tier value in the CSSM Web UI.
		For a product with a tier-based license, you can <i>configure</i> a tier-based throughput value, and you can also <i>convert</i> to a tier-based throughput value.
		See Throughput, on page 49 and Numeric and Tier-Based Throughput, on page 49.
Cisco Digital Network Architecture (DNA)	Cisco IOS XE Amsterdam 17.3.2	Support for Cisco DNA licenses was introduced on Cisco Catalyst 8000 Edge Platforms Family.
licenses		Cisco DNA Licenses are categorised into network-stack licenses and a DNA-stack add-on licenses.
		See Cisco DNA License, on page 44.
High Security License (HSECK9)	Cisco IOS XE Amsterdam 17.3.2	Support for the HSECK9 license was introduced on Cisco Catalyst 8000 Edge Platforms Family.
		See High Security License, on page 46.
Cisco Unified Border Element license (Cisco UBE license)	Cisco IOS XE Amsterdam 17.3.2	Support for Cisco UBE, Cisco Unified CME, Cisco Unified SRST licenses was introduced on Cisco Catalyst 8000 Edge Platforms Family
Cisco Unified Communications Manager Express license (Cisco Unified CME license)		See Cisco CUBE License, on page 48, Cisco Unified CME License, on page 48, and Cisco Unified SRST License, on page 49.
Cisco Unified Survivable Remote Site Telephony license (Cisco Unified SRST license)		

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Available Licenses

This section lists all the licenses that are available on Cisco Catalyst 8000 Edge Platforms Family, usage guidelines, and ordering considerations.

Cisco DNA License

A Cisco Digital Network Architecture (DNA) software license combines several feature-specific licenses.



Note A Cisco DNA license includes all feature licenses except the following: High Security (HSECK9), Cisco Unified Border Element (Cisco UBE), Cisco Unified Communications Manager Express (Cisco Unified CME), and Cisco Unified Survivable Remote Site Telephony (Cisco Unified SRST). See Ordering Considerations for a Cisco DNA License, on page 45.

Cisco DNA licenses are categorized into network-stack licenses and DNA-stack add-on licenses.

Cisco DNA Licenses Available on Catalyst 8000V Edge Software, Catalyst 8200, and 8300 Series Edge Platforms:

Network-stack licenses:

- Network Essentials
- Network Advantage: includes features available with Network Essentials, and more.
- Network Premier: includes features available Network Essentials, Network Advantage, and more.

DNA-stack add-on licenses:

- Cisco DNA Essentials: add-on license available only with Network Essentials.
- Cisco DNA Advantage: add-on license available only with Network Advantage. Includes features available with DNA Essentials and more.
- Cisco DNA Premier: add-on license available only with Network Premier. Includes features available with DNA Essentials, DNA Advantage and more.

Cisco DNA Licenses Available on Catalyst 8500 Series Edge Platforms:

Network-stack licenses:

- Network Advantage
- Network Premier: includes features available Network Advantage, and more.

DNA-stack add-on licenses:

- Cisco DNA Advantage
- Cisco DNA Premier: add-on license available only with Network Premier. Includes features available with DNA Advantage and more.

Guidelines for Using a Cisco DNA License

• Guidelines that apply to all platforms in the Cisco Catalyst 8000 Edge Platforms Family:

- A network-stack license is a perpetual or permanent license and has no expiration date.
- A DNA-stack add-on license is a subscription or term license and is valid only until a certain date. A 3-year and 5-year option is available for all DNA-stack add-on licenses. A 7-year subscription option is available for certain DNA-stack add-on licenses.
- Tier 3 (T3) or higher tiers are not supported with the Network Essentials and DNA Essentials licenses.

This also means that if you have configured T3 or higher tiers as the throughput, you cannot change the boot level license to Network Essentials and DNA Essentials.

For information about the various tiers available with Cisco DNA Licenses, see Tier and Numeric Throughput Mapping, on page 52.

• Guidelines that apply only to Catalyst 8000V Edge Software:

On Catalyst 8000V Edge Software, when you configure a network-stack license, you must also configure the corresponding DNA-stack add-on license.

- Guidelines that apply only to Catalyst 8200, 8300, 8500 Series Edge Platforms:
 - The DNA-stack add-on license that is available with each network-stack license is optional. You can configure a network-stack license without a DNA-stack add-on license, but you cannot configure DNA-stack add-on license without the corresponding network-stack license.
 - If you use a DNA-stack add-on license, renew the license before term expiry to continue using it, or deactivate the DNA-stack add-on license and then reload the device to continue operating with the network-stack license capabilities.

Ordering Considerations for a Cisco DNA License

A Cisco DNA license subsumes all performance, boost, and technology package licenses (securityk9, uck9, and appxk9). This means that when you order a Cisco DNA network-stack license, or a Cisco DNA-stack add-on license, if a performance, boost, and technology package license is required or applicable, it is automatically added to the order.

The license Product ID (PID) you purchase can only be a DNA-stack add-on license PID.

Even if you order a Cisco DNA license along with new hardware, the license is not preconfigured on the device. You must configure the boot level license and then the throughput, on the device.

When ordering a Cisco DNA license, you are also specifying a throughput value. If the throughput you order is greater than 250 Mbps, an HSECK9 license is *required* on all variants of Cisco Catalyst 8000 Edge Platforms Family - except for Catalyst 8500 and 8500L/8530L Series Edge Platforms. For more information, see High Security License, on page 46.

When you order a license PID with a tier-based throughput value of *T1*, an HSECK9 license is automatically added to the order.

High Security License

The High Security license (HSECK9 license) is an export-controlled license and is restricted by U.S. export control laws. This license is required for the use of full cryptographic functionality, that is, throughput greater than 250 Mbps, and tunnel count over and above a certain number (refer to table below). This requirement applies to all devices of Cisco Catalyst 8000 Edge Platforms Family except for Catalyst 8500 and 8500L Series Edge Platforms.

Only on Catalyst 8500 and 8500L/8530L Series Edge Platforms, throughput and tunnel scale are not impacted by the non-availability of the HSECK9 license. On these platforms, the HSECK9 license is required only for compliance purposes. On all remaining models of Cisco Catalyst 8000 Edge Platforms Family, supported tunnel count and throughput are restricted in the absence of an HSECK9 license. The table below specifies supported tunnel count and supported throughput without the HSECK9 license:

PID	No. Of Tunnels <i>Without</i> HSECK9 License	Supported Throughput <i>Without</i> HSECK9 License
C8000V	150	T0, T1
C8200-1N-4T	1000	T0, T1
C8200L-1N-4T	1000	T0, T1
C8300-1N1S-4T2X	1000	T0, T1
C8300-1N1S-6T	1000	T0, T1
C8300-2N2S-4T2X	1000	T0, T1
C8300-2N2S-6T	1000	T0, T1
C8500-12X4QC	N/A	N/A
C8500-12X	N/A	N/A
C8500-20X6C	N/A	N/A
C8500L-8S4X	N/A	N/A
C8530L-8S8X4Y	N/A	N/A
C8530L-8S2X2Y	N/A	N/A

V

By using an HSECK9 license, the tunnel count restriction is lifted and you can also configure throughput greater than 250 Mbps. For detailed information about the available throughput options, see Tier and Numeric Throughput Mapping, on page 52.

Note The term "throughput" refers to encrypted throughput on physical platforms. On virtual platforms, it refers to encrypted *and* unencrypted throughput - combined.

To know if an HSECK9 license is being used on a device, enter the **show license summary** command in privileged EXEC mode. On all devices in the Cisco Catalyst 8000 Edge Platforms Family, the HSECK9 license as displayed as: Router US Export Lic. for DNA (DNA HSEC). For example:

```
Device# show license summary
Account Information:
Smart Account: Eg-SA As of Dec 03 15:26:02 2021 UTC
Virtual Account: Eg-VA
License License Entitlement Tag Count Status
network-advantage_T2 (NWSTACK_T2_A) 1 IN USE
dna-advantage_T2 (DSTACK_T2_A) 1 IN USE
Router US Export Lic... (DNA_HSEC) 1 IN USE
```

Guidelines for Using an HSECK9 License

The HSECK9 license is tied to the chassis. Therefore, one HSECK9 license is required for each chassis UDI where you want to use cryptographic functionality.

An HSECK9 license requires authorization before use. This authorisation is provided by a Smart Licensing Authorization Code (SLAC). You must install a SLAC for each HSECK9 license you use. A SLAC is generated in and obtained from CSSM. How you obtain SLAC from CSSM depends on the topology you have implemented. For more information, see Installing SLAC for an HSECK9 License, on page 65.

To know if SLAC is installed, enter the **show license authorization** command in privileged exec mode, to confirm. If SLAC is installed, the status field displays: SMART AUTHORIZATION INSTALLED on <timestamp>. For example:

```
Device# show license authorization
Overall status:
  Active: PID:C8300-1N1S-4T2X, SN:FD02250A0J5
      Status: SMART AUTHORIZATION INSTALLED on Dec 03 08:24:35 2021 UTC
      Last Confirmation code: 418b11b3
Authorizations:
 Router US Export Lic. for DNA (DNA HSEC):
   Description: U.S. Export Restriction Compliance license for DNA based Routers
   Total available count: 1
   Enforcement type: EXPORT RESTRICTED
   Term information:
      Active: PID:C8300-1N1S-4T2X, SN:FD02250A0J5
        Authorization type: SMART AUTHORIZATION INSTALLED
        License type: PERPETUAL
         Term Count: 1
Purchased Licenses:
 No Purchase Information Available
```

Ordering Considerations for an HSECK9 License

If you order your DNA licenses in the same order as Catalyst 8000 hardware platforms, the option to order an HSECK9 license is available or is selected, if applicable. For example, in case of Catalyst 8500 Series Edge Platforms, when you order hardware, an HSECK9 license is automatically added to the order, because throughput support *starts* at greater than 250 Mbps on these platforms. Further, the requisite SLAC for the HSECK9 license is also factory-installed on the device.

If you order your DNA licenses in an order that is separate from your Catalyst 8000 hardware platforms, you must separately order the HSECK9 license in the order for the Catalyst 8000 hardware platforms, if required.

If you plan to use an HSECK9 license with new hardware that you are ordering, provide your Smart Account and Virtual Account information *with* the hardware order. This enables Cisco to factory-install SLAC for the HSECK9 license on the hardware. You must still configure throughput on the device before you start using it.

Note

If the HSECK9 license is ordered separately (not with the hardware order), SLAC cannot be factory-installed.

Cisco CUBE License

A Cisco Unified Border Element License (Cisco UBE license) does not require any boot level configuration before you enable it. After purchase, you can refer to the configuration guide to configure the available Cisco UBE features.

For information about the features available with a Cisco UBE license, see the *Cisco Unified Border Element Configuration Guide* for the required release at: https://www.cisco.com/c/en/us/support/unified-communications/ unified-border-element/products-installation-and-configuration-guides-list.html.

For information about supported platforms and about purchasing a Cisco UBE license, see the datasheet at: https://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-border-element/data-sheet-c78-729692.html. You must order a Cisco UBE license separately if required. It is not automatically included with any other license.

For information about how to report usage of a Cisco UBE license, see Smart Licensing Using Policy for Cisco Enterprise Routing Platforms. In the context of this licensing model, a Cisco UBE license is an *unenforced* license.

Cisco Unified CME License

A Cisco Unified Communications Manager Express License (Cisco Unified CME license) does not require any boot level configuration before you enable it. After purchase, you can refer to the configuration guide to configure the available features.

For information about the features available with a Cisco Unified CME license, see the Cisco Unified Communications Manager Express System Administrator Guide.

For information about supported platforms and about purchasing a Cisco Unified CME license, see the datasheet at:

https://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-communications-manager-express/datasheet-c78-744069.html. You must order a Cisco Unified CME license separately if required. It is not automatically included with any other license.

For information about how to report usage of a Cisco Unified CME license, see Smart Licensing Using Policy for Cisco Enterprise Routing Platforms. In the context of this licensing model, a Cisco Unified CME license is an *unenforced* license.

Cisco Unified SRST License

A Cisco Unified Survivable Remote Site Telephony License (Cisco Unified SRST license) does not require any boot level configuration before you enable it. After purchase, you can refer to the configuration guide to configure the available Unified SRST features.

For information about the features available with a Cisco Unified SRST license, see the Cisco Unified SCCP and SIP SRST System Administrator Guide (All Versions).

For information about supported platforms and about purchasing a Cisco Unified SRST license, see the datasheet at:

https://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-communications-manager-express/datasheet-c78-744069.html. You must order a Cisco Unified SRST license separately if required. It is not automatically included with any other license.

For information about how to report usage of a Unified SRST license, see Smart Licensing Using Policy for Cisco Enterprise Routing Platforms. In the context of this licensing model, a Unified SRST license is an *unenforced* license.

Throughput

The *throughput* tells you how much data is allowed to be transferred through the device. You configure this value in the autonomous mode. Data is then transmitted (Tx) and received (Rx) at the configured rate.

If you don't explicitly configure a throughput, default throughput is effective.

To know the configured throughput of a device, enter the applicable command:

- For physical platforms enter the **show platform hardware throughput crypto** command, in privileged EXEC mode.
- For virtual platforms enter the **show platform hardware throughput level** command, in privileged EXEC mode.

The following sections provide information about how a throughput value is represented, whether the throughput on a device refers to encrypted or unencrypted throughput and what this means, and if and how a limit may be enforced on device throughput.

Numeric and Tier-Based Throughput

The throughput you are entitled to, is specified in the device's Cisco DNA license product ID (PID). It is a value that can be represented by a number or by a tier. It is this same value that is also configured on the device.

Numeric Throughput Value

When throughput is represented by a number, it is called a numeric throughput value. For example, DNA-C-10M-E-3Y is a license PID with a numeric throughput value of 10M, that is, 10 Mbps.

Depending on the device, some of the other available numeric throughput values are: 15M, 25M, 50M, 100M, 250M, 500M, 1G, 2.5G, 5G, 10G, and so on. Throughput *greater* than 250 Mbps requires an HSECK9 license.

Tier-Based Throughput Value

When throughput is represented by a tier, it is called a tier-based throughput value. A tier represents a throughput level and is mapped to a numeric throughput value. For example, DNA-C-**T0**-E-3Y is a license PID with a tier-based throughput value of T0. The numeric equivalent it is mapped to is a throughput of up to 25 Mbps.



Note Tier-based throughput configuration is supported starting with Cisco IOS XE Cupertino 17.7.1a. From this release onwards, tier-based throughput configuration is also the recommended way of configuring throughput on the device.

Starting with the lowest throughput level, the available tiers are Tier 0 (T0), Tier 1 (T1), Tier 2 (T2), Tier 3 (T3), Tier 4 (T4), and Tier 5 (T5). T2 and higher tiers require an HSECK9 license.

Note the following about tiers:

· Not all tiers are available with all Cisco DNA licenses.

For example, T3 and higher tiers are not available with the Network Essentials and DNA-Essentials licenses. This also means that if you have T3 as the configured throughput, you cannot change the boot level license to Network Essentials and DNA Essentials.

• Each tier maps to or means a different numeric value for different platforms.

The different platforms in the Cisco Catalyst 8000 Edge Platforms Family support different maximum throughput levels. For example, T2 means 1G throughput for C8300-2N2S-4T2X, 500M for C8200-1N-4T, and 250M for C8200L-1N-4T.

To know which tiers are available with a particular DNA License and to know the numeric equivalent of each tier for a particular platform and see the Tier and Numeric Throughput Mapping, on page 52 section in this chapter.

To know when to configure a numeric throughput value and when to configure tier-based throughput on your device, see the Numeric vs. Tier-Based Throughput Configuration, on page 59 section in this chapter.

Encrypted and Unencrypted Throughput

Encrypted throughput, also known as crypto throughput, is throughput that is protected by a cryptographic algorithm.

Unencrypted throughput on the other hand, is in plain text. Unencrypted throughput is also referred to as Cisco Express Forwarding (CEF) traffic.



Important In case of physical platforms (Catalyst 8200, 8300, and 8500 Series Edge Platforms), all references to "throughput" in this document refer to cryptographic throughput.

In case of virtual platforms (Catalyst 8000V Edge Software), all references to "throughput" in this document refer to encrypted *and* unencrypted throughput, combined.

Throttled and Unthrottled Throughput

Throttled throughput, is throughput on which a limit has been enforced. (When you configure a throughput value, you are throttling device throughput to the configured extent.)

Unthrottled throughput means that no limit is enforced, and the device throughput is at the maximum capability of the device.

Note On virtual platforms, if throughput is throttled, throttling applies only to Tx data. Rx is always unthrottled. On physical platforms, if throughput is throttled, throttling applies to Tx and Rx data.

On physical platforms (Catalyst 8200, 8300, and 8500 Series Edge Platforms), unencrypted throughput (Tx and Rx), is unthrottled by default.

Types of Throttling Behavior: Aggregate and Bidirectional

The system can impose throttling in a bidirectional manner or an aggregate manner.

Bidirectional throughput throttling

Here the system throttles data in each direction. When bidirectional throttling is effective, Tx data is capped at the bidirectional throughput value and the Rx data is capped at the bidirectional throughput value - separately. (Note the exception that always applies to virtual platforms: Rx is unthrottled.)

For example, if the bidirectional throughput value is 25 Mbps or T0 and bidirectional throughput throttling is effective:

- On virtual platforms, Tx data is capped at 25 Mbps. Rx is unthrottled.
- On physical platforms, Tx data is capped at 25 Mbps and Rx data is capped at 25 Mbps.



Note The value that you see in a license PID (whether numeric or tier-based) represents a bidirectional throughput value.

Aggregate throughput throttling

Here the system doubles the configured value and throttles throughput at this aggregate limit. When aggregate throughput throttling is effective, traffic is not throttled separately in each direction.

For example, if the bidirectional throughput value that is configured is 500 Mbps and aggregate throughput throttling is effective:

- On virtual platforms, Tx data is capped at 1 Gbps. Rx is unthrottled.
- On physical platforms, traffic in the upstream and downstream direction can be any ratio within the 1 Gbps aggregate limit. For instance, 800 Mbps Tx and 200 Mbps Rx, or, 300 Mbps Tx and 700 Mbps Rx)

Release-Wise Changes in Throttling Behavior

To know if the throughput on your device will be throttled in a bidirectional manner or in an aggregate manner, check the software version running on the device, and refer to the release-wise changes in throttling behavior described below.

- Until Cisco IOS XE Cupertino 17.7.x: Only bidirectional throughput throttling is effective. This applies to physical and virtual platforms.
- Starting with Cisco IOS XE Cupertino 17.8.1a:
 - Only on physical platforms, when you configure a *throughput value greater than 250 Mbps* or T2 and higher tiers, aggregate throughput throttling is effective.

On C8200L-1N-4T, if you configure a numeric value of 250 Mbps, bidirectional throughput throttling is effective and a maximum of 250 Mbps is available in each direction. But if you configure tier T2, aggregate throttling is effective and 500 Mbps is available for use in any Tx and Rx ratio.

- On virtual platforms, Tx throttling continues to apply, and Rx continues to remain unthrottled.
- Starting with Cisco IOS XE Cupertino 17.9.1a: On virtual platforms, for all throughput levels and all tiers, aggregate throughput throttling is effective.



Note If the aggregate for the throughput level you configure on a virtual platform amounts to *greater than 250 Mbps*, aggregate throughput throttling is not effective unless an HSECK9 license is available on the device (that is, SLAC is installed).

• Starting with Cisco IOS XE 17.14.1a: On physical and virtual platforms, when you configure a throughput of 250 Mbps or T1, aggregate throughput throttling is effective - as long as an HSECK9 license is available on the device. On virtual platforms, this means that Tx throughput is capped at 500 Mbps. On physical platforms, this means an aggregate limit of 500 Mbps is available for use in any Tx and Rx ratio.

If an HSECK9 license is not available on the device and you configure a throughput value of 250 Mbps, or T1, then bidirectional throughput throttling is effective. On virtual platforms this means Tx throughput is throttled at 250 Mbps. On physical platforms throughput is throttled at 250 Mbps in each direction.

Tier and Numeric Throughput Mapping

The following tables provide information about about the numeric equivalent of each tier, and the DNA licenses that each tier is available with.

$$\mathcal{P}$$

Tip The mapping tables clarify only the numeric equivalent of a tier. This mapping does not reflect the final throughput that you are entitled to. The entitled throughput depends on the device's capability, the software version running on the device, and throttling behavior for that version.

Note When you purchase a license PID with a tier-based throughput value of *T1*, an HSECK9 license is automatically provided.

- **Y**: Network Premium and DNA Premium
- Example: Network Advantage and DNA Advantage
- **M**: Network Essentials and DNA Essentials

* = HSECK9 license required. On C8500 and C8500L/C8530L, the HSECK9 license is required for compliance purposes only.

Table 11: Tier and Numeric Throughput Mapping for Virtual Platforms (C8000v)

Tiers from 17.9.1a:	ТО		T1		T2*			T3*			T4*
Tiers in 17.7.x, 17.8.x:	ТО	T1			T2*			T3*			T4*
Numeric Mapping:	15M	25M	50M	100M	250M	500M	1G	2.5G	5G	10G	Unthrottled
Available DNA Licenses:	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YY	YY	YY	YY

Table 12: Tier and Numeric Throughput Mapping for Physical Platforms (C8200, C8300, C8500)

Tiers from 17.8.1a:	Т0			T1		T2*			T3*			T4*	T5*
Tiers in 17.7.x:	Т0		T1			T2*			T3*			n.a.	n.a.
Configured Numeric Value:	10M	15M	25M	50M	100M	250M	500M	1G	2.5G	5G	10G	50G	Unholld
C8200-1N-4T	YYY	YYY	YYY	YYY	YYY	YYY	YYY						
C8200L-1N-4T	YYY	YYY	YYY	YYY	YYY	YYY							
C8300-1N1S-4T2X	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YY				
C8300-1N1S-6T	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YYY					
C8300-2N2S-4T2X	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YY				
C8300-2N2S-6T	YYY	YYY	YYY	YYY	YYY	YYY	YYY	YYY					
C8500-12X									YY	YY	YY		
C8500-12X4QC									YY	YY	YY		
C8500-20X6C												YY	YY

C8500L-8S4X				YY	YY	YY	YY	
C8530L-8S8X4Y				YY	YY	YY	YY	
C8530L-8S2X2Y				YY	YY	YY	YY	

Entitled Throughput and Throttling Specifications in the Autonomous Mode

These tables tell you about the throughput you are entitled to. This is based on the device, the throughput value, which can be aggregate or numeric, and the release, which determines if throttling is imposed in an aggregate or bidirectional manner.

Table 13: C8000v

Throughput = Encrypted and Unencrypted Throughput Rx is Unthrottled * HSECK9 license is required. **Entitled Throughput Entitled Throughput Entitled Throughput Entitled Throughput &** Supported **Throughput Values** & Throttling in >= & Throttling in >= & Throttling in Throttling in >=17.14.1a 17.4.1a 17.7.1a >=17.9.1a (default 10M) 10M 10M Tx Only 10M Tx Only 20M Tx Only 20M Tx Only 15M 15M Tx Only 15M Tx Only 30M Tx Only 30M Tx Only 25M 25M Tx Only 25M Tx Only 50M Tx Only 50M Tx Only 50M 50M Tx Only 50M Tx Only 100M Tx Only 100M Tx Only 100M 100M Tx Only 100M Tx Only 200M Tx Only 200M Tx Only 250M 250M Tx Only 250M Tx Only 250M Tx Only With HSECK9: 500M Tx Without HSECK9: 250M Tx 500M* 500M Tx Only 500M Tx Only 1G Tx Only 1G Tx Only 1G* 1G Tx Only 1G Tx Only 2G Tx Only 2G Tx Only 2.5G* 2.5G Tx Only 2.5G Tx Only 5G Tx Only 5G Tx Only 5G* 5G Tx Only 5G Tx Only 10G Tx Only 10G Tx Only 10G* 10G Tx Only 10G Tx Only 20G Tx Only 20G Tx Only T0 50M Tx Only 50M Tx Only 15M Tx Only T1 With HSECK9: 500M Tx 100M Tx Only 200M Tx Only Without HSECK9: 250M Tx T2* 1G Tx Only 2G Tx Only 2G Tx Only

T3*	-	10 Tx Only	20G Tx Only	20G Tx Only
T4*	-	Unthrottled	Unthrottled	Unthrottled

Table 14: C8200-1N-4T

			T	hroughput = Encrypted Throughput
				* HSECK9 license is required
Supported Throughput Values (default 10M)	Entitled Throughput & Throttling in >= 17.4.1a	Entitled Throughput & Throttling in >= 17.7.1a	Entitled Throughput & Throttling in >= 17.8.1a	Entitled Throughput & Throttling in >= 17.14.1a
10M	10M Bidirectional	10M Bidirectional	10M Bidirectional	10M Bidirectional
15M	15M Bidirectional	15M Bidirectional	15M Bidirectional	15M Bidirectional
25M	25M Bidirectional	25M Bidirectional	25M Bidirectional	25M Bidirectional
50M	50M Bidirectional	50M Bidirectional	50M Bidirectional	50M Bidirectional
100M	100M Bidirectional	100M Bidirectional	100M Bidirectional	100M Bidirectional
250M	250M Bidirectional	250M Bidirectional	250M Bidirectional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
500M*	500M Bidirectional	500M Bidirectional	1G Aggregate	1G Aggregate
Т0	-	15M Bidirectional	25M Bidirectional	25M Bidirectional
T1	-	100M Bidirectional	100M Bidirectional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
T2	-	500M Bidirectional	1G Aggregate	1G Aggregate

Table 15: C8200L-1N-4T

Throughput = Encrypted Throughput * HSECK9 license is required.						
Supported Throughput Values (default 10M)	Entitled Throughput & Throttling in >= >= 17.5.1a	Entitled Throughput & Throttling in >= 17.7.1a	Entitled Throughput & Throttling in >= 17.8.1a	Entitled Throughput & Throttling in >= 17.14.1a		
10M	10M Bidirectional	10M Bidirectional	10M Bidirectional	10M Bidirectional		
15M	15M Bidirectional	15M Bidirectional	15M Bidirectional	15M Bidirectional		

25M	25M Bidirectional	25M Bidirectional	25M Bidirectional	25M Bidirectional
50M	50M Bidirectional	50M Bidirectional	50M Bidirectional	50M Bidirectional
100M	100M Bidirectional	100M Bidirectional	100M Bidirectional	100M Bidirectional
250M	250M Bidirectional	250M Bidirectional	250M Bidirectional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
ТО	-	15M Bidirectional	25M Bidirectional	25M Bidirectional
T1	-	100M Bidirectional	100M Bidirectional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
T2*	-	250M Bidirectional	500M Aggregate	500M Aggregate
-			configure maximum direction. T2 (which	3.1a, On C8200-1N-4T-L, if you a numeric value of 250 Mbps, a of 250 Mbps is available in each But if you configure tier-based value a requires an HSECK9 license), 500 vailable for use in any Tx and Rx

Table 16: C8300-1N1S-4T2X, C8300-2N2S-4T2X

			T	hroughput = Encrypted Throughput
				* HSECK9 license is required.
Supported Throughput Values (default 10M)	Entitled Throughput & Throttling in >= 17.3.2	Entitled Throughput & Throttling in >= 17.7.1a	Entitled Throughput & Throttling in >= 17.8.1a	Entitled Throughput & Throttling in >= 17.14.1a
10M	10M Bidirectional	10M Bidirectional	10M Bidirectional	10M Bidirectional
15M	15M Bidirectional	15M Bidirectional	15M Bidirectional	15M Bidirectional
25M	25M Bidirectional	25M Bidirectional	25M Bidirectional	25M Bidirectional
50M	50M Bidirectional	50M Bidirectional	50M Bidirectional	50M Bidirectional
100M	100M Bidirectional	100M Bidirectional	100M Bidirectional	100M Bidirectional
250M	250M Bidirectional	250M Bidirectional	250M Bidirectional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
500M*	500M Bidirectional	500M Bidirectional	1G Aggregate	1G Aggregate

1G*	1G Bidirectional	1G Bidirectional	2G Aggregate	2G Aggregate
2.5G*	2.5G Bidirectional	2.5G Bidirectional	5G Aggregate	5G Aggregate
ТО	-	15M Bidirectional	25M Bidirectional	25M Bidirectional
T1	-	100M Bidirectional	100M Bidirectional	With HSECK9: 500M Aggregate
				Without HSECK9: 250M Bidirectional
T2*	-	1G Bidirectional	2G Aggregate	2G Aggregate
T3*	-	10G Bidirectional	20G Aggregate	20G Aggregate

Table 17: C8300-1N1S-6T, C8300-2N2S-6T

			T	hroughput = Encrypted Throughput
				* HSECK9 license is required.
Supported Throughput Values (default 10M)	Entitled Throughput & Throttling in >= 17.3.2	Entitled Throughput & Throttling in >= 17.7.1a	Entitled Throughput & Throttling in >= 17.8.1a	Entitled Throughput & Throttling in >= 17.14.1a
10M	10M Bidirectional	10M Bidirectional	10M Bidirectional	10M Bidirectional
15M	15M Bidirectional	15M Bidirectional	15M Bidirectional	15M Bidirectional
25M	25M Bidirectional	25M Bidirectional	25M Bidirectional	25M Bidirectional
50M	50M Bidirectional	50M Bidirectional	50M Bidirectional	50M Bidirectional
100M	100M Bidirectional	100M Bidirectional	100M Bidirectional	100M Bidirectional
250M	250M Bidirectional	250M Bidirectional	250M Bidirectional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
500M*	500M Bidirectional	500M Bidirectional	1G Aggregate	1G Aggregate
1G*	1G Bidirectional	1G Bidirectional	2G Aggregate	2G Aggregate
ТО	-	15M Bidirectional	25M Bi-directional	25M Bi-directional
T1	-	100M Bidirectional	100M Bi-directional	With HSECK9: 500M Aggregate Without HSECK9: 250M Bidirectional
T2*	-	1G Bidirectional	2G Aggregate	2G Aggregate

Table 18: C8500-12X, C8500-12X4QC

	Throughput = Encrypted Throu						
	*HSECK9 license required for compliance purposes only						
Supported Throughput Values (default 10M)Entitled Throughput & Throttling in >= 17.3.2Entitled Throughput & Throttling in >= 17.7.1aEntitled Throughput & Throttling in >= 17.8.1a							
2.5G*	2.5G Bidirectional	2.5G Bidirectional	5G Aggregate				
5G*	5G Bidirectional	5G Bidirectional	10G Aggregate				
10G*	10G Bidirectional	10G Bidirectional	20G Aggregate				
T3*	-	10G Bidirectional	20G Aggregate				

Table 19: C8500L-8S4X

	Throughput = Encrypted Through			
		*HSECK9 license required for compliance purposes only.		
Supported Throughput Values (default 10M)	Entitled Throughput & Throttling in >= 17.4.1a	Entitled Throughput & Throttling in >= 17.7.1a	Entitled Throughput & Throttling in >= 17.8.1a	
1G*	1G Bidirectional	1G Bidirectional	2G Aggregate	
2.5G*	2G Bidirectional	2G Bidirectional	5G Aggregate	
5G*	5G Bidirectional	5G Bidirectional	10G Aggregate	
10G*	10G Bidirectional	10G Bidirectional	20G Aggregate	
T2*	-	1G Bidirectional	2G Aggregate	
T3*	-	10G Bidirectional	20G Aggregate	

Table 20: C8500-20X6C

	Throughput = Encrypted Throughput			
	*HSECK9 license required for compliance purposes only			
Supported Throughput ValuesEntitled Throughput and Throttling in >= 17.10.1				
(default T4)				
T4*	50G Aggregate			
T5*	Unthrottled			

Entitled Throughput and Throttling Specifications in the SD-WAN Controller Mode

PID	Introductory	Throughput Without HSECK9 - Bi-directional	Throughput With HSECK9 (>=17.3.2 and <17.8.1a, Bi-directional)	Throughput With HSECK9 (>17.8.1a, Aggregate)
	Release for PID			
C8300-1N1S-4T2X	17.3.2	250M	unthrottled	unthrottled
(default 250M)				
C8300-2N2S-6T	17.3.2	250M	1G	2G
(default 250M)				
C8300-1N1S-6T	17.3.2	250M	1G	2G
(default 250M)				
C8300-2N2S-4T2X	17.3.2	250M	unthrottled	unthrottled
(default 250M)				
C8200-1N-4T	17.4.1a	250M	500M	1G
(default 250M)				
C8200L-1N-4T	17.5.1a	250M	250M	500M
(default 250M)				
C8500-12X4QC	17.3.2	unthrottled	unthrottled	unthrottled
(default unthrottled)				
C8500-12X	17.3.2	unthrottled	unthrottled	unthrottled
(default unthrottled)				
C8500L-8S4X	17.4.1a	unthrott	unthrottled	unthrottled
(default unthrottled)		led		
C8500-20X6C	17.10.1a	unthrottled	-	unthrottled
(default T4)				
C8000v	17.4.1a	250M	unthrottled	unthrottled
(default 250M)				

Numeric vs. Tier-Based Throughput Configuration

With the introduction of tier-based throughput configuration in Cisco IOS XE Cupertino 17.7.1a, when you configure throughput on the device, both numeric and tier-based options are available. This section provides information about when to configure a numeric throughput value and when to configure tier-based throughput.

Identifying whether you have tier-based or numeric licenses

Cisco Smart Software Manager (CSSM) is a portal that enables you to manage all your Cisco software licenses. All the license PIDs you purchase are listed in the CSSM Web UI at: https://software.cisco.com \rightarrow Manage licenses. One way of identifying whether you have a tier-based or numeric licenses is to see how the license is displayed in CSSM.

To do this, log in to the portal and in the corresponding Smart Account and Virtual Account, navigate to **Inventory** > **Licences**, to display the licenses in the account. The screenshot below shows you how both are displayed:

Figure 1: Numeric and Tier Values Displayed in the CSSM Web UI

Ð	Routing DNA Advantage: Tier 2 Tier-Based	Prepaid
Ð	Routing DNA Advantage: Tier 2: 1G> Numeric	Prepaid
Ð	Routing DNA Advantage: Tier 2: 250M	Prepaid
Ð	Routing DNA Advantage: Tier 2: 500M	Prepaid
Ð	Routing DNA Advantage: Tier 3	Prepaid
Ð	Routing DNA Advantage: Tier 3: 5G	Prepaid
Ð	Routing DNA Advantage: Tier 4	Prepaid
Ð	Routing DNA Essentials: Tier 1: 100M	Prepaid
Ð	Routing DNA Essentials: Tier 2	Prepaid
Ð	Routing DNA Essentials: Tier 2: 1G	Prepaid
Ð	Routing DNA Essentials: Tier 2: 250M	Prepaid
Ð	Routing DNA Essentials: Tier 2: 500M	Prepaid
Ð	Routing DNA Essentials: Tier 3	Prepaid
Ð	Routing DNA Premier: Tier 1: 100M	Prepaid
Ð	Routing DNA Premier: Tier 2: 1G	Prepaid

Recommendations for whether to configure a numeric or tier-based throughput value

• If you purchase a numeric license PID, the license is displayed with the numeric throughput value *and* tier-based value in the CSSM Web UI. For such a license, we recommend that you configure only a numeric throughput value.

See Configuring a Numeric Throughput, on page 66.

• If you purchase a tier-based license PID, the license is displayed with only the tier value in the CSSM Web UI. For such a license, you can either configure a tier-based throughput value to match the display in the CSSM Web UI, or you can configure a numeric throughput value.

See Configuring a Tier-Based Throughput, on page 68 or Configuring a Numeric Throughput, on page 66.



Note There is no functional impact if you have tier-based license PID in CSSM and you configure a numeric throughput value on the device.

When to convert the configured value to a numeric or tier-based one

The following scenarios further clarify when you can *convert* from numeric to tier-based throughput configuration, or from tier-based throughput configuration to numeric, when conversion is required, and when it is optional:

- You have configured a numeric throughput value on the device and the license PID is a numeric license: *You must not* convert to tier-based throughput value.
- You have configured a numeric throughput value on the device and the license PID is a tier-based license: You can convert the throughput configuration to tier-based value - but this is optional. There is no functional impact if you do not convert to a tier-based throughput value.

If you want to convert to a tier-based value, see Converting From a Numeric Throughput Value to a Tier, on page 73

• You are upgrading to a release where tier-based throughput values are supported and the license PID is tier-based: You can convert the throughput to tier-based value after upgrade - but this is optional. There is no functional impact if you do not convert to a tier-based throughput value.

See Upgrading from a Release Supporting Numeric Throughput to a Release Supporting Tiers, on page 75.

- You are upgrading to a release where tier-based throughput values are supported, and your license PID is numeric: *You must not* convert to a tier-based throughput value.
- You are downgrading to a release where only numeric throughput values are supported and your license PID and throughput configuration are tier-based: *You must* change configuration to a numeric throughput value, *before you downgrade*.

See Downgrading from a Release Supporting Tiers to a Release Supporting Only Numeric Throughput, on page 76.

How to Configure Available Licenses and Throughput

This section provides information about the sequence in which you must complete tasks, for the various licenses available on the Cisco Catalyst 8000 Edge Platforms Family - before you can start using them.

For a Cisco DNA license: Configure a Boot Level License \rightarrow Configure Numeric or Tier-Based Throughput \rightarrow Implement a Smart Licensing Using Policy Topology \rightarrow Report License Usage (If Applicable). For an HSECK9 license: **Configure a Boot Level License** \rightarrow **Implement a Smart Licensing Using Policy Topology** \rightarrow **Install SLAC**³ \rightarrow **Enable HSECK9 on applicable platforms**⁴ \rightarrow **Configure Numeric or Tier-Based Throughput** \rightarrow **Report License Usage (If Applicable)**.

For a Cisco UBE, or Cisco Unified CME, or Cisco Unified SRST license: Implement a Smart Licensing Using Policy Topology \rightarrow Report License Usage (If Applicable).

Configuring a Boot Level License

If you have purchased a Cisco DNA license for a new device, or if you have an existing device and you want to change (upgrade or downgrade, add or remove) the currently configured license on your device, complete the following task.

This sets a boot level license and requires a reload before the configured changes are effective.

Step 1 show version

Displays the currently set boot level license.

In the accompanying example, Network Advantage and DNA Advantage licences are configured on the device.

Example:

<output truncated>

Step 2 configure terminal

Enters global configuration mode.

Example:

Device# configure terminal

- **Step 3** Depending on whether the device is a physical or virtual one, configure the applicable command:
 - For physical platforms: [no] license boot level {network-advantage [addon dna-advantage] | network-essentials [addon dna-essentials] | network-premier [addon dna-premier] }
 - For virtual platforms: [no] license boot level {network-advantage {addon dna-advantage} | network-essentials {addon dna-essentials} | network-premier {addon dna-premier} }

Sets a boot level license.

On all platforms, first configure a network-stack license. Only after this can you configure the corresponding add-on license.

³ If a SLAC has been factory-installed by Cisco (in case of new hardware), skip this step

Enter the license feature hseck9 command in global configuration mode for Catalyst 8200, and 8300 Series Edge Platforms only.

In the command syntax note how the configuration of a DNA-stack add-on license is optional on physical platforms, but mandatory on virtual platforms.

The accompanying example, shows configuration on a C8300-1N1S-4T2X router, which is a physical platform. The network-stack license, Network Premier and the corresponding add-on license, DNA-Premier are configured.

Example:

Device(config)# license boot level network-premier addon dna-premier % use 'write' command to make license boot config take effect on next boot

Step 4 exit

Exits global configuration mode and returns to privileged EXEC mode.

Example:

Device# exit

Step 5 copy running-config startup-config

Saves your entries in the configuration file.

Example:

```
Device# copy running-config startup-config
Destination filename [startup-config]?
Building configuration...
[OK]
<output truncated>
```

Step 6 reload

Reloads the device. License levels configured in Step 3 are effective and displayed only after this reload.

Example:

Device# **reload** Proceed with reload? [confirm]

```
*Dec 8 01:04:12.287: %SYS-5-RELOAD: Reload requested by console.
Reload Reason: Reload Command.
<output truncated>
```

Step 7 show version

Displays the currently set boot level license.

In the accompanying example, the output confirms that Network Premier and DNA-Premier licenses are configured.

Example:

```
Device# show version
<output truncated>
Technology Package License Information:
```

Technology Type Technology-package Technology-package Current Next Reboot Smart License Perpetual network-premier network-premier Smart License Subscription dna-premier dna-premier <output truncated>

Step 8 show license summary

Displays a summary of license usage, which includes information about licenses being used, the count, and status.

Example:

Step 9 Complete usage reporting - if required

After you configure a license level, you may have to send a RUM report (Resource Utilization Measurement Report) to CSSM to report license usage information. To know if reporting is required, you can wait for a system message or refer to the policy using show commands.

- The system message, which indicates that reporting is required: %SMART_LIC-6-REPORTING_REQUIRED: A Usage report acknowledgement will be required in [dec] days. [dec] is the amount of time (in days) left to meet reporting requirements.
- If using **show** commands, refer to the output of the **show license status** privileged EXEC command and check the Next ACK deadline field. This means a RUM report must be sent and the acknolwedgement (ACK) from CSSM must be installed by this date.

How you send the RUM report, depends on the topology you have implemented in the Smart Licensing Using Policy environment. For more information, see How to Configure Smart Licensing Using Policy: Workflows by Topology.

Installing SLAC for an HSECK9 License

A Smart Licensing Authorization Code (SLAC) is generated in and obtained from Cisco Smart Software Manager (CSSM) portal.

There are multiple ways in which a product may be connected to the CSSM, in order to obtain a SLAC. Each way of connecting to CSSM is called a topology. You must implement one of the supported topologies so you can then install SLAC in the corresponding method.

For information about all the methods, see the Supported Topologies section of the Smart Licensing Using Policy for Cisco Enterprise Routing Platforms document.



Note Ensure that a boot level license is already configured on the device. See Configuring a Boot Level License, on page 63. In the output of the show version privileged EXEC command ensure that a license is mentioned in the License Level field.

Required Tasks After Installing SLAC

Complete the following required tasks after installing SLAC - only if applicable to the platform:

Platform	Required Tasks After Installing SLAC
For Catalyst 8200 and 8300 Series Edge Platforms	Enter the license feature hseck9 command in global configuration mode. This <i>enables</i> the HSECK9 license on these platforms.
For the <i>C</i> 8500L/ <i>C</i> 8530L models of the Catalyst 8500 Series Edge Platforms	Reload the device after installing SLAC.

Configuring a Numeric Throughput

This task shows you how to change the numeric throughput level on physical and virtual platforms. If you do not configure a throughput level, the platform's default throughput level is effective.

Configuration of a throughput level requires a reload on physical platforms (Catalyst 8200, 8300, and 8500 Series Edge Platforms). A reload is not required for virtual platforms (Catalyst 8000V Edge Software).

Before you begin

- Read sections Numeric and Tier-Based Throughput, on page 49 and Numeric vs. Tier-Based Throughput Configuration, on page 59.
- Ensure that a boot level license is already configured on the device. Otherwise you will not be able to configure a throughput value. See Configuring a Boot Level License, on page 63. In the output of the show version privileged EXEC command ensure that a license is mentioned in the License Level field.
- If you are configuring throughput greater than 250 Mbps, you must install a Smart Licensing Authorization Code (SLAC) before you start with this task. See Installing SLAC for an HSECK9 License, on page 65.
- You can configure the 250M value with or without an HSECK9 license. The system allows both. The difference is that aggregate throttling is effective if HSECK9 is available on the device. See: Release-Wise Changes in Throttling Behavior, on page 52.
- Note the throughput you are entitled to. This is indicated in the Cisco DNA license PID you purchase.

Step 1 Depending on whether the device is a physical or virtual one, enter the applicable command:

- For physical platforms: show platform hardware throughput crypto
- For virtual platforms: show platform hardware throughput level

Displays the current throughput level on the device.

In the accompanying example:

- The **show platform hardware throughput crypto** sample output is of a physical platform (a C8300-2N2S-4T2X). Here the throughput level is throttled at 250M.
- The show platform hardware throughput level sample output is of a virtual platform (a C8000V).

Example:

```
Device# show platform hardware throughput crypto
Current configured crypto throughput level: 250M
Level is saved, reboot is not required
Current enforced crypto throughput level: 250M
```

Crypto Throughput is throttled at 250M Default Crypto throughput level: 10M Current boot level is network-advantage

OR

Device# show platform hardware throughput level The current throughput level is 1000000 kb/s

Step 2 configure terminal

Enters global configuration mode.

Example:

Device# configure terminal

- **Step 3** Depending on whether the device is a physical or virtual one, configure the applicable command:
 - For physical platforms: platform hardware throughput crypto {100M | 10M | 15M | 1G | 2.5G | 250M | 25M | 500M | 50M}
 - For virtual platforms: platform hardware throughput level MB {100 | 1000 | 1000 | 15 | 25 | 250 | 2500 | 50 | 500 | 500 | 5000}

Configures the throughput level. The displayed throughput options depend on the device.

Note On physical and virtual platforms, ensure that a boot level license is configured. Otherwise the command is not recognized as a valid one on the command line interface.

In the accompanying example:

- 1 Gbps is configured on the physical platform. The software version running on the device is Cisco IOS XE Cupertino 17.8.1a and this means aggregate throughput throttling applies. After reload, the sum of upstream and downstream throughput will not exceed the 2 Gbps limit.
- 5000 Mbps is configured on the virtual platform. The software version running on the device is Cisco IOS XE Cupertino 17.8.1a and this means Tx data is throttled at 5000 Mbps. Rx is unthrottled.

Example:

```
Device(config) # platform hardware throughput crypto ?
  100M 100 mbps bidirectional thput
  10M
       10 mbps bidirectional thput
       15 mbps bidirectional thput
  15M
  1G
        2 gbps aggregate thput
  2.5G 5 gbps aggregate thput
  250M 250 mbps bidirectional thput
  25M 25 mbps bidirectional thput
  500M lgbps aggregate thput
  50M
        50 mbps bidirectional thput
Device (config) # platform hardware throughput crypto 1G
% These values don't take effect until the next reboot.
Please save the configuration.
OR
```

Device(config)# platform hardware throughput level MB 5000 %Throughput has been set to 5000 Mbps.

Step 4 exit

Exits global configuration mode and returns to privileged EXEC mode.

Example:

Device# exit

Step 5 copy running-config startup-config

Saves your entries in the configuration file.

Example:

```
Device# copy running-config startup-config
Destination filename [startup-config]?
Building configuration...
[OK]
```

Step 6 reload

Reloads the device.

Note Perform this step only if the device you are configuring throughput on a physical platform.

Skip this step if you are configuring throughput on a virtual platform.

Example:

Device# reload

Step 7 Depending on whether the device is a physical or virtual one, enter the applicable command:

· For physical platforms: show platform hardware throughput crypto

· For virtual platforms: show platform hardware throughput level

Displays the current throughput level on the device.

Tip On physical platforms, you can also enter the **show platform hardware qfp active feature ipsec state** privileged EXEC command to display the configured throughput level.

Example:

```
Device# show platform hardware throughput crypto
Current configured crypto throughput level: 1G
Level is saved, reboot is not required
Current enforced crypto throughput level: 1G
Crypto Throughput is throttled at 2G(Aggregate)
Default Crypto throughput level: 10M
```

OR

```
Device# show platform hardware throughput level
The current throughput level is 5000000 kb/s
```

Configuring a Tier-Based Throughput

This task shows you how to configure a tier-based throughput level on physical and virtual platforms. If you do not configure a throughput level, the platform's default throughput level is effective.

Tier-based throughput levels are supported starting with Cisco IOS XE Cupertino 17.7.1a only.

Configuration of a throughput level requires a reload on physical platforms (Catalyst 8200, 8300, and 8500 Series Edge Platforms). A reload is not required for virtual platforms (Catalyst 8000V Edge Software).

Before you begin

- Read sections Numeric and Tier-Based Throughput, on page 49 and Numeric vs. Tier-Based Throughput Configuration, on page 59.
- Ensure that a boot level license is already configured on the device. Otherwise you will not be able to configure a throughput value. See Configuring a Boot Level License, on page 63. In the output of the **show version** privileged EXEC command ensure that a license is mentioned in the License Level field.
- If you are configuring Tier 2 (T2) or a higher tier, you must install a Smart Licensing Authorization Code (SLAC) before you start with this task. See Installing SLAC for an HSECK9 License, on page 65.
 - On physical platforms, T2 or higher tiers are not displayed if SLAC is not installed.
 - On virtual platforms, all tier options are displayed even if SLAC is not installed. But SLAC is required if you want to configure T2 or a higher tier.
- If you want to configure Tier 3 (T3) ensure that the boot level license is Network Advantage/ DNA Advantage, or Network Premier/DNA Premier. T3 and higher tiers are not supported with Network Essentials and DNA Essentials.
- You can configure the T1 value with or without an HSECK9 license. The system allows both. The difference is that aggregate throttling is effective if HSECK9 is available on the device. See: Release-Wise Changes in Throttling Behavior, on page 52.
- Note the throughput you are entitled to. This is indicated in the Cisco DNA license PID you purchase.

Step 1 Depending on whether the device is a physical or virtual one, enter the applicable command:

- For physical platforms: show platform hardware throughput crypto
- · For virtual platforms: show platform hardware throughput level

Displays the current throughput level on the device.

In the accompanying example:

- The **show platform hardware throughput crypto** sample output is of a physical platform (a C8300-2N2S-4T2X). Here throughput is currently throttled at 250 Mbps.
- The **show platform hardware throughput level** sample output is of a virtual platform (a C8000V). Here the current throughput level is 10 Mbps.

Example:

```
Device# show platform hardware throughput crypto
show platform hardware throughput crypto
Current configured crypto throughput level: 250M
Level is saved, reboot is not required
Current enforced crypto throughput level: 250M
Crypto Throughput is throttled at 250M
Default Crypto throughput level: 10M
Current boot level is network-premier
OR
```

Device# show platform hardware throughput level The current throughput level is 10000 kb/s

Step 2 show license authorization

(Optional) Displays SLAC information on the product instance.

In the accompanying example:

- SLAC is installed on the physical platform. This is so we can configure T2.
- SLAC is not available on the virtual platform. Note how this affects throughput configuration in the subsequent steps.

Example:

```
Device# show license authorization
Overall status:
 Active: PID:C8300-2N2S-4T2X, SN:FD02250A0J5
     Status: SMART AUTHORIZATION INSTALLED on Mar 02 05:05:19 2022 UTC
      Last Confirmation code: 418b11b3
Authorizations:
 Router US Export Lic. for DNA (DNA HSEC):
   Description: U.S. Export Restriction Compliance license for
   DNA based Routers
    Total available count: 1
   Enforcement type: EXPORT RESTRICTED
   Term information:
      Active: PID:C8300-1N1S-4T2X, SN:FD02250A0J5
       Authorization type: SMART AUTHORIZATION INSTALLED
       License type: PERPETUAL
          Term Count: 1
```

```
Purchased Licenses:
No Purchase Information Available
```

OR

```
Device# show license authorization
Overall status:
Active: PID:C8000V,SN:918GRCH8CMN
Status: NOT INSTALLED
```

Step 3 configure terminal

Enters global configuration mode.

Example:

Device# configure terminal

```
Step 4 Depending on whether the device is a physical or virtual one, configure the applicable command:
```

- For physical platforms: platform hardware throughput crypto {T0 | T1 | T2 | T3 | T4 | T5}
- For virtual platforms: platform hardware throughput level MB {T0 | T1 | T2 | T3 | T4 }

Configures a tier-based throughput. The throughput options that are displayed, depend on the device.

Note Only tiers are mentioned in command, for the sake of clarity. When you enter the command on the CLI, numeric and tier values are displayed - as shown in the accompanying example.

The following apply to both physical and virtual platforms:

• Ensure that you have configured a boot level license already. Otherwise the command for throughput configuration is not recognized as a valid one on the command line interface.

• If you are configuring T2 or a higher tier, you have installed SLAC.

On a physical platform, you will not be able to configure T2 or a higher tier if SLAC is not installed.

On a virtual platform, if you configure T2 or a higher tier without SLAC, the product instance automatically tries to reach CSSM to request and install SLAC. If it is successful, throughput is set to the configured tier. If it is not successful, the system sets the throughput *to* 250 Mbps. If and when SLAC is installed, the throughput is automatically set to the last configured value.

In the accompanying example:

- 1 Gbps is configured on the physical platform. The software version running on the device is Cisco IOS XE Cupertino 17.8.1a and this means aggregate throughput throttling applies. After reload, the sum of upstream and downstream throughput will not exceed the 2 Gbps limit.
- 5000 Mbps is configured on the virtual platform. The software version running on the device is Cisco IOS XE Cupertino 17.8.1a and this means Tx data is throttled at 5000 Mbps. Rx is unthrottled.
- On the physical platform (**platform hardware throughput crypto**), T2 and higher tiers are displayed, because SLAC is installed. If SLAC were not available, T1 would have been the highest tier displayed.

The software version running on the device is Cisco IOS XE Cupertino 17.8.1a and this means aggregate throughput throttling applies. After reload, the sum of upstream and downstream throughput will not exceed the 2 Gbps limit.

• On the virtual platform (**platform hardware throughput level MB**), all tiers are displayed. After T2 is configured, the system message alerts you to the fact that the configuration is not set, because SLAC is not installed.

Example:

```
Device (config) # platform hardware throughput crypto ?
  100M 100 mbps bidirectional thput
       10 mbps bidirectional thput
  10M
  15M 15 mbps bidirectional thput
  1G
        2 gbps aggregate thput
  2.5G 5 gbps aggregate thput
  250M 250 mbps bidirectional thput
  25M
        25 mbps bidirectional thput
  500M 1gbps aggregate thput
  50M
        50 mbps bidirectional thput
  т0
       TO(up to 15 mbps) bidirectional thput
  Т1
       T1(up to 100 mbps) bidirectional thput
  Т2
        T2(up to 2 gbps) aggregate thput
  тЗ
       T3(up to 5 gbps) aggregate thput
Device (config) # platform hardware throughput crypto T2
```

% These values don't take effect until the next reboot.
Please save the configuration.
*Mar 02 05:06:19.042: %CRYPTO_SL_TP_LEVELS-6-SAVE_CONFIG_AND_RELOAD:
New throughput level not applied until reload; please save config

OR

Device(config) # platform hardware throughput level MB ? 100 Mbps 1000 Mbps 10000 Mbps 15 Mbps 25 Mbps 250 Mbps 2500 Mbps 50 Mbps 500 Mbps

```
5000 Mbps
T0 Tier0(up to 15M throughput)
T1 Tier1(up to 100M throughput)
T2 Tier2(up to 1G throughput)
T3 Tier3(up to 10G throughput)
T4 Tier4(unthrottled)
```

Device(config) # platform hardware throughput level MB T2 %Requested throughput will be set once HSEC authorization code is installed

Step 5 exit

Exits global configuration mode and returns to privileged EXEC mode.

Example:

Device# exit

Step 6 copy running-config startup-config

Saves your entries in the configuration file.

Example:

```
Device# copy running-config startup-config
Destination filename [startup-config]?
Building configuration...
[OK]
```

Step 7 reload

Reloads the device.

Note Perform this step only if the device you are configuring throughput on a physical platform.

Skip this step if you are configuring throughput on a virtual platform.

Example:

Device# reload

Step 8 Depending on whether the device is a physical or virtual one, enter the applicable command:

· For physical platforms: show platform hardware throughput crypto

· For virtual platforms: show platform hardware throughput level

Displays the current throughput level on the device.

In the accompanying example:

- On the physical platform, the tier value is set to T2.
 - **Tip** On a physical platform, you can also enter the **show platform hardware qfp active feature ipsec state** privileged EXEC command to display the configured throughput level.
- On the virtual platform, throughput is set to 250 Mbps. If and when SLAC is installed, the throughput will be automatically set to the last configured value, which is T2.

Example:

```
Device# show platform hardware throughput crypto
Current configured crypto throughput level: T2
Level is saved, reboot is not required
```

```
Current enforced crypto throughput level: 1G
Crypto Throughput is throttled at 2G(Aggregate)
Default Crypto throughput level: 10M
Current boot level is network-premier
OR
Device# show platform hardware throughput level
The current throughput level is 250000 kb/s
```

Converting From a Numeric Throughput Value to a Tier

This task shows you how to convert a numeric throughput value to a tier-based throughput value. To know how numeric throughput values are mapped to tier values refer to the table here: Tier and Numeric Throughput Mapping, on page 52.

Converting the throughput level requires a reload on physical platforms (Catalyst 8200, 8300, and 8500 Series Edge Platforms). A reload is not required for virtual platforms (Catalyst 8000V Edge Software).

Before you begin

- Read section Numeric vs. Tier-Based Throughput Configuration, on page 59.
- If you are converting numeric throughput that is equal or greater than 250 Mbps, ensure that a SLAC is installed on the device. See Installing SLAC for an HSECK9 License, on page 65.
- The software version running on the device is Cisco IOS XE Cupertino 17.7.1a or a later release.

Step 1 Depending on whether the device is a physical or virtual one, enter the applicable command:

- For physical platforms: show platform hardware throughput crypto
- For virtual platforms: show platform hardware throughput level

Displays the currently running throughput on the device.

Example:

```
Device# show platform hardware throughput crypto
Current configured crypto throughput level: 500M
Level is saved, reboot is not required
Current enforced crypto throughput level: 500M
Crypto Throughput is throttled at 500M
Default Crypto throughput level: 10M
Current boot level is network-premier
```

OR

```
Device# show platform hardware throughput level
The current throughput level is 100000 kb/s
```

- **Step 2** Depending on whether the device is a physical or virtual one, enter the applicable command:
 - For physical platforms: license throughput crypto auto-convert
 - For virtual platforms: license throughput level auto-convert

Converts the numeric throughput to a tier-based throughput value. The converted tier value is displayed on the CLI.

Example:

```
Device# license throughput crypto auto-convert
Crypto throughput auto-convert from level 500M to T2
% These values don't take effect until the next reboot.
Please save the configuration.
*Dec 8 03:21:01.401: %CRYPTO_SL_TP_LEVELS-6-SAVE_CONFIG_AND_RELOAD:
New throughput level
not applied until reload; please save config
OR
```

Device# license throughput level auto-convert %Throughput tier set to T1 (100 Mbps) % Tier conversion is successful. Please write memory to save the tier config

Step 3 copy running-config startup-config

Saves your entries in the configuration file.

Note Even though the command you use to convert from numeric to tier-based throughput is a privileged EXEC command, it changes running configuration from a numeric value to a tier-based value. You must therefore save configuration for the next reload to be displayed with a tier value.

Example:

```
Device# copy running-config startup-config
Destination filename [startup-config]?
Building configuration...
[OK]
```

Step 4 reload

Reloads the device.

Note A reload is required only on physical platforms.

Example:

```
Device# reload

Proceed with reload? [confirm]

*Dec 8 03:24:09.534: %SYS-5-RELOAD: Reload requested by console.

Reload Reason:

Reload Command
```

Step 5 Depending on whether the device is a physical or virtual one, enter the applicable command:

- For physical platforms: show platform hardware throughput crypto
- For virtual platforms: **show platform hardware throughput level**

Displays the currently running throughput on the device.

Example:

```
Device# show platform hardware throughput crypto
Current configured crypto throughput level: T2
Level is saved, reboot is not required
Current enforced crypto throughput level: 1G
Crypto Throughput is throttled at 1G
Default Crypto throughput level: 10M
Current boot level is network-premier
```

```
OR

Device# show platform hardware throughput level

The current throughput level is 100000 kb/s

Step 6 Verify that conversion is complete.

• For physical platforms: license throughput crypto auto-convert

• For virtual platforms: license throughput level auto-convert

Tip To cross-check that conversion is complete, you can also enter the conversion command again. If the numeric

throughput value has already been converted, the system displays a message confirming this.

Example:

Device# license throughput crypto auto-convert

Crypto throughput is already tier based, no need to convert.

OR
```

```
Device# license throughput level auto-convert
% Tier conversion not possible since the device is already
in tier licensing
```

Upgrading from a Release Supporting Numeric Throughput to a Release Supporting Tiers

If you are upgrading to Cisco IOS XE Cupertino 17.7.1 or later release *and* the license PID is a tier-based one, you can convert throughput configuration to a tier-based value, or you can retain the numeric throughput configuration.



```
Note
```

P There is no functional impact if you have tier-based license PID in CSSM and a numeric throughput value is configured on the device.

If you want to convert to a tier-based value note the required action depending on the throughput level that is configured:

Throughput Configuration Before Upgrade	Action Before Upgrade	Action After Upgrade to 17.7.1 or Later
Lesser than 250 Mbps	No action required.	Converting From a Numeric Throughput Value to a Tier, on page 73
Equal to 250 Mbps	Obtain an HSECK9 license and install SLAC if you want to convert to T2.	Converting From a Numeric Throughput Value to a Tier, on page 73
Greater than 250 Mbps	No action required.	Converting From a Numeric Throughput Value to a Tier, on page 73

Downgrading from a Release Supporting Tiers to a Release Supporting Only **Numeric Throughput**

If you are downgrading to a release where only numeric throughput configuration is supported, you *must* convert tier-based throughput configuration to a numeric throughput value before downgrade. This is applicable even if the license PID is a tier-based license PID.

∕!∖

Caution

If a tier-based throughput value was configured before downgrade and you downgrade without changing to a numeric value, tier configuration is not recognized by a pre-17.7.1 image and configuration fails. Further, throughput may not be restored to the pre-downgrade level and you have to configure a numeric throughput level after downgrade.

Throughput Configuration Before Downgrade	Action Before Downgrade	Action After Downgrade to a pre-17.7.1 Version
Numeric	No action required.	No action required.
Tier	Configuring a Numeric Throughput, on page 66	No action required.

Available Licensing Models

The licensing model defines *how* you account for or report the licenses that you use, to Cisco. The following licensing models are available on the Cisco Catalyst 8000 Edge Platforms Family:

Smart Licensing Using Policy

With this licensing model, you purchase the licenses you want to use, configure them on the device, and then report license usage – as required. You do not have to complete any licensing-specific operations, such as registering or generating keys before you start using the software and the licenses that are tied to it - unless you are using export-controlled and enforced licenses.

This licensing model is supported on all products in the Cisco Catalyst 8000 Edge Platforms Family.

For more information, see Smart Licensing Using Policy for Cisco Enterprise Routing Platforms.

Pay As You Go (PAYG) Licensing



Note

This licensing model is available only on Catalyst 8000V Edge Software.

Cisco Catalyst 8000V supports the PAYG licensing model with Amazon Web Services (AWS) and Microsoft Azure Marketplace - in both the autonomous mode and the controller mode. The Cisco Catalyst 8000V hourly-billed Amazon Machine Image (AMI) or the Pay As You Go licensing model allows you to consume an instance for a defined period of time.

- In the autonomous mode, you can directly launch an instance from the AWS or Azure Marketplace and start using it. The licenses are embedded in the image and the selected license package and configured throughput level are effective when you launch the instance
- In the controller mode, which is supported from Cisco IOS-XE Bengaluru 17.5.1, you must first onboard the device into Cisco SD-WAN as per Onboard Cisco Catalyst 8000V Edge Software Hosted by a Cloud Service, Using PAYG Licensing. After this, when you launch the instance from AWS, the device comes-up with the license already installed for unlimited throughput.

Managed Service Licensing Agreement

A Managed Service License Agreement (MSLA) is a buying program agreement, designed for Service Providers.

MSLA in Cisco SD-WAN Controller Mode

In the Cisco SD-WAN controller mode, an MSLA is supported on all products in the Cisco Catalyst 8000 Edge Platforms Family. For more information, see:

Managed Service Licensing Agreement (MSLA) for Cisco SD-WAN At-a-Glance

Cisco SD-WAN Getting Started Guide \rightarrow Manage Licenses for Smart Licensing Using Policy.

Cisco vManage How-Tos for Cisco IOS XE SD-WAN Devices \rightarrow Manage Licenses for Smart Licensing Using Policy.

• MSLA in Autonomous Mode

In the autonomous mode, an MSLA is available only with Catalyst 8000V Edge Software, starting from Cisco IOS XE Cupertino 17.9.1a.

For more information, see: MSLA.



Consolidated Package Management

This chapter discusses how consolidated packages are managed and are used to run the Cisco Catalyst 8500 Series Edge Platforms.



Note

This process is not applicable for C8500L-8S4X.

It contains the following sections:

- Running the Cisco Catalyst 8500 Series Edge Platforms: An Overview, on page 79
- Software File Management Using Command Sets, on page 80
- Managing and Configuring the Router to Run Using Consolidated Packages, on page 81
- Installing the Software Using install Commands, on page 83

Running the Cisco Catalyst 8500 Series Edge Platforms: An Overview

The Cisco Catalyst 8500 Series Edge Platforms can be run using a complete consolidated package.

This section covers the following topics:

Running the Cisco Catalyst 8500 Series Edge Platforms Using a Consolidated Package: An Overview

The Cisco Catalyst 8500 Series Edge Platforms can be configured to run using a consolidated package.

When the router is configured to run using a consolidated package, the entire consolidated package file is copied onto the router or accessed by the router via TFTP or another network transport method. The router runs using the consolidated package file.

When a Cisco Catalyst 8500 Series Edge Platforms is configured to run using the consolidated package file, more memory is required to process router requests because the router has to search one larger file for every request. The peak amount of memory available for passing network traffic is therefore lower when the router is configured to run using a consolidated package.

A Cisco Catalyst 8500 Series Edge Platforms configured to run using a consolidated package is booted by booting the consolidated package file.

A consolidated package can be booted and utilized using TFTP or another network transport method.Running the router using a consolidated package may be the right method of running the router in certain networking environments.

The consolidated package should be stored on bootflash:, usb[0-1]:, or a remote file system when this method is used to run the router.

Running the Cisco Catalyst 8500 Series Edge Platforms: A Summary

This section summarizes the advantages and disadvantages of each method of running your Cisco Catalyst 8500 Series Edge Platforms.

The advantages of running your router using a consolidated package include:

- Simplified installation—Only one software file needs to be managed instead of several separate images.
- Storage—A consolidated package can be used to run the router while being stored in bootflash:, on a USB Flash disk, or on a network server. A consolidated package can be booted and utilized using TFTP or another network transport method.

Software File Management Using Command Sets

Software files can be managed on the Cisco Catalyst 8500 Series Edge Platforms using three distinct command sets. This section provides overviews of the following command sets:

The request platform Command Set

The **request platform software package** command is part of the larger **request platform** command set being introduced on the Cisco Catalyst 8500 Series Edge Platforms. For additional information on each **request platform** command and the options available with each command, see the *Cisco IOS Configuration Fundamentals Command Reference*.

The **request platform software package** command, which can be used to upgrade individual subpackages and a complete consolidated package, is used to upgrade software on the Cisco Catalyst 8500 Series Edge Platforms. Notably, the **request platform software package** command is the recommended way of performing an individual subpackage upgrade, and also provides the only method of no-downtime upgrades of individual subpackages on the router when the router is running individual subpackages.

The **request platform software package** command requires that the destination device or process be specified in the command line, so the commands can be used to upgrade software on both an active or a standby processor. The **request platform software package** command allows for no downtime software upgrades in many scenarios.

The basic syntax of the command is **request platform software package install rp** *rp-slot-number* **file** *file-URL*, where *rp-slot-number* is the number of the RP slot and *file-URL* is the path to the file being used to upgrade the Cisco Catalyst 8500 Series Edge Platforms. The command has other options; see the **request platform software package** command references for information on all of the options available with this command set.

The copy Command

To upgrade a consolidated package on the Cisco Catalyst 8500 Series Edge Platforms, copy the consolidated package onto a file system, usually bootflash: or usb[0-1]: on the router, using the **copy** command as you would on most other Cisco routers. After making this copy, configure the router to boot using the consolidated package file.

See the **copy** command reference for a list of the options that are available with the **copy** command.

Managing and Configuring the Router to Run Using Consolidated Packages

This section discusses the following topics:

Quick Start Software Upgrade

The following instructions provide a quick start version of upgrading the software running the Cisco Catalyst 8500 Series Edge Platforms. These instructions assume you have access to the consolidated package and that the files will be stored in a bootflash: file system and has enough room for the file or files.

For more detailed installation examples, see the other sections of this chapter.

To upgrade the software using a quick start version, perform the following steps:

SUMMARY STEPS

- 1. Copy the consolidated package into bootflash: using the copy URL-to-image bootflash: command.
- 2. Enter the **dir bootflash:** command to verify your consolidated package in the directory.
- **3.** Set up the boot parameters for your boot. Set the configuration register to 0x2 by entering the **config-register 0x2102** global configuration command, and enter the **boot system flash bootflash:***image-name*
- 4. Enter copy running-config startup-config to save your configuration.
- **5.** Enter the **reload** command to reload the router and finish the boot. The upgraded software should be running when the reload completes.

DETAILED STEPS

- **Step 1** Copy the consolidated package into bootflash: using the **copy** URL-to-image **bootflash:** command.
- **Step 2** Enter the **dir bootflash:** command to verify your consolidated package in the directory.
- **Step 3** Set up the boot parameters for your boot. Set the configuration register to 0x2 by entering the **config-register 0x2102** global configuration command, and enter the **boot system flash bootflash:***image-name*
- **Step 4** Enter copy running-config startup-config to save your configuration.
- **Step 5** Enter the **reload** command to reload the router and finish the boot. The upgraded software should be running when the reload completes.

Managing and Configuring a Router to Run Using a Consolidated Package

This section documents the following procedures:

Managing and Configuring a Consolidated Package Using the copy Command

To upgrade a consolidated package on the Cisco Catalyst 8500 Series Edge Platforms using the **copy** command, copy the consolidated package into the bootflash: directory on the router using the **copy** command as you would on most other Cisco routers. After making this copy, configure the router to boot using the consolidated package file.

In the following example, the consolidated package file is copied onto the bootflash: file system from TFTP. The config-register is then set to boot using **boot system** commands, and the **boot system** commands instruct the router to boot using the consolidated package stored in the bootflash: file system. The new configuration is then saved using the **copy running-config startup-config** command, and the system is then reloaded to complete the process.

```
Router# dir bootflash:
Directory of bootflash:/
11 drwx 16384 Dec 4 2007 04:32:46 -08:00 lost+found
86401 drwx 4096 Dec 4 2007 06:06:24 -08:00 .ssh
14401 drwx 4096 Dec 4 2007 06:06:36 -08:00 .rollback_timer
28801 drwx 4096 Mar 18 2008 17:31:17 -07:00 .prst_sync
43201 drwx 4096 Dec 4 2007 04:34:45 -08:00 .installer
13 -rw- 45977 Apr 9 2008 16:48:46 -07:00 target_support_output.tgz.tgz
928862208 bytes total (712273920 bytes free)
Router# copy tftp bootflash:
Router# dir bootflash:
Router# dir bootflash:
Router# reload
```

Managing and Configuring a Consolidated Package Using the request platform software package install Command

In the following example, the **request platform software package install** command is used to upgrade a consolidated package running on RP 0. The **force** option, which forces the upgrade past any prompt (such as already having the same consolidated package installed), is used in this example.

Router# request platform software package install rp 0 file bootflash: force --- Starting installation state synchronization ---Finished installation state synchronization --- Starting file path checking ---Finished file path checking --- Starting image file verification ---Checking image file names Verifying image file locations Locating image files and validating name syntax Inspecting image file types Processing image file constraints

```
Extracting super package content
Verifying parameters
Validating package type
Copying package files
Checking and verifying packages contained in super package
Creating candidate provisioning file
  WARNING:
  WARNING: Candidate software will be installed upon reboot
  WARNING:
Finished image file verification
--- Starting candidate package set construction ---
Verifying existing software set
Processing candidate provisioning file
Constructing working set for candidate package set
Constructing working set for running package set
Checking command output
Constructing merge of running and candidate packages
Finished candidate package set construction
--- Starting compatibility testing ---
Determining whether candidate package set is compatible
WARNING:
WARNING: Candidate software combination not found in compatibility database
WARNING:
Determining whether installation is valid
Determining whether installation is valid ... skipped
Checking IPC compatibility with running software
Checking IPC compatibility with running software ... skipped
Checking candidate package set infrastructure compatibility
Checking infrastructure compatibility with running software
Checking infrastructure compatibility with running software ... skipped
Finished compatibility testing
--- Starting commit of software changes ---
Updating provisioning rollback files
Creating pending provisioning file
Committing provisioning file
Finished commit of software changes
SUCCESS: Software provisioned. New software will load on reboot.
```

Router# reload



A reload must be performed to finish this procedure. The Managing and Configuring a Consolidated Package Using the copy Command, on page 82 includes an example of how to configure the router to boot using the consolidated package, and then an example of what happens after the reload is performed to finish the installation.

Installing the Software Using install Commands

From Cisco IOS XE Cupertino 17.7.1a, Cisco Catalyst 8000 Edge platforms are shipped in install mode by default. Users can boot the platform, and upgrade or downgrade to Cisco IOS XE software versions using a set of **install** commands.

Restrictions for Installing the Software Using install Commands

- ISSU is not covered in this feature.
- · Install mode requires a reboot of the system.

Information About Installing the Software Using install Commands

From Cisco IOS XE Cupertino 17.7.1a release, for routers shipped in install mode, a set of **install** commands can be used for starting, upgrading and downgrading of platforms in install mode. This update is applicable to the Cisco Catalyst 8000 Edge platforms.

The following table describes the differences between Bundle mode and Install mode:

Bundle Mode		
This mode provides a consolidated boot process, using local (hard disk, flash) or remote (TFTP) .bin image.		
Note Bundle boot from USB and TFTP Boot is not supported.		
This mode uses a single .bin file.	.bin file is replaced with expanded .pkg files in this mode.	
CLI:	CLI:	
#boot system file < <i>filename</i> >	<pre>#install add file bootflash: [activate commit</pre>	
To upgrade in this mode, point the boot system to the new image.	To upgrade in this mode, use the install commands.	
Image Auto-Upgrade: When a new Field-Replaceable Unit (FRU) is inserted in a modular chassis, manual intervention is required to get the new FRU running with the same version as the active FRUs.	Image Auto-Upgrade: When a new FRU is inserted in a modular chassis, the joining FRU is auto-upgraded to the image version in sync with the active FRUs.	
Rollback: Rollback to the previous image with multiple Software Maintenance Updates (SMUs) may require multiple reloads.	Rollback: Enables rollback to an earlier version of Cisco IOS XE software, including multiple patches in single reload.	

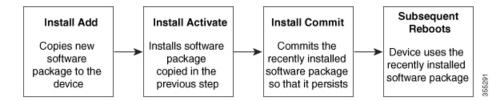
Table 21: Bundle Mode vs Install Mode

Install Mode Process Flow

The install mode process flow comprises three commands to perform installation and upgrade of software on platforms-install add, install activate, and install commit.

The following flow chart explains the install process with install commands:

Process with Install Commit



The **install add** command copies the software package from a local or remote location to the platform. The location can be FTP, HTTP, HTTPs, or TFTP. The command extracts individual components of the .package file into subpackages and packages.conf files. It also validates the file to ensure that the image file is specific to the platform on which it is being installed.

The **install activate** command performs the required validations and provisions the packages previously added using the **install add** command. It also triggers a system reload.

The **install commit** command confirms the packages previously activated using the **install activate** command, and makes the updates persistent over reloads.



Note

Installing an update replaces any previously installed software image. At any time, only one image can be installed in a device.

The following set of install commands is available:

Command	Syntax	Purpose
install add	install add file location:filename.bin	Copies the contents of the image, package, and SMUs to the software repository. File location may be local or remote. This command does the following:
		• Validates the file-checksum, platform compatibility checks, and so on.
		• Extracts individual components of the package into subpackages and packages.conf
		• Copies the image into the local inventory and makes it available for the next steps.

Table 22: List of install Commands

Command	Syntax	Purpose
install activate	install activate	Activates the package added using the install add command.
		• Use the show install summary command to see which image is inactive. This image will get activated.
		• System reloads on executing this command. Confirm if you want to proceed with the activation. Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
(install activate) auto abort-timer	install activate auto-abort timer	The auto-abort timer starts
	<30-1200>	automatically, with a default value of 120 minutes. If the install commit command is not executed within the time provided, the activation process is terminated, and the system returns to the last-committed state.
		• You can change the time value while executing the install activate command.
		• The install commit command stops the timer, and continues the installation process.
		• The install activate auto-abort timer stop command stops the timer without committing the package.
		• Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
		• This command is valid only in the three-step install variant.

Command	Syntax	Purpose
install commit	install commit	Commits the package activated using the install activate command, and makes it persistent over reloads.
		• Use the show install summary command to see which image is uncommitted. This image will get committed.
install abort	install abort	Terminates the installation and returns the system to the last-committed state.
		• This command is applicable only when the package is in activated status (uncommitted state).
		• If you have already committed the image using the install commit command, use the install rollback to command to return to the preferred version.
install remove	<pre>install remove {file <filename> inactive}</filename></pre>	Deletes inactive packages from the platform repository. Use this command to free up space.
		• file: Removes specified files.
		• inactive : Removes all the inactive files.

Command	Syntax	Purpose
install rollback to	install rollback to {base label committed id}	Rolls back the software set to a saved installation point or to the last-committed installation point. The following are the characteristics of this command:
		• Requires reload.
		• Is applicable only when the package is in committed state.
		• Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
		Note If you are performing install rollback to a previous image, the previous image must be installed in install mode. Only SMU rollback is possible in bundle mode.
install deactivate	install deactivate file <filename></filename>	Removes a package from the platform repository. This command is supported only for SMUs.
		• Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.

The following show commands are also available:

Table 23: List of show Commands

Command	Syntax	Purpose
show install log	show install log	Provides the history and details of all install operations that have been performed since the platform was booted.
show install package	<pre>show install package <filename></filename></pre>	Provides details about the .pkg/.bin file that is specified.

Command	Syntax	Purpose
show install summary	show install summary	Provides an overview of the image versions and their corresponding install states for all the FRUs.
		• The table that is displayed will state for which FRUs this information is applicable.
		• If all the FRUs are in sync in terms of the images present and their state, only one table is displayed.
		• If, however, there is a difference in the image or state information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install active	show install active	Provides information about the active packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install inactive	show install inactive	Provides information about the inactive packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install committed	show install committed	Provides information about the committed packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.

Command	Syntax	Purpose
show install uncommitted	show install uncommitted	Provides information about uncommitted packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install rollback	show install rollback {point-id label}	Displays the package associated with a saved installation point.
show version	show version [rp-slot] [installed [user-interface] provisioned running]	Displays information about the current package, along with hardware and platform information.

Booting the Platform in Install Mode

You can install, activate, and commit a software package using a single command (one-step install) or multiple separate commands (three-step install).

If the platform is working in bundle mode, the one-step install procedure must be used to initially convert the platform from bundle mode to install mode. Subsequent installs and upgrades on the platform can be done with either one-step or three-step variants.

One-Step Installation or Converting from Bundle Mode to Install Mode



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
 - The configuration save prompt will appear if an unsaved configuration is detected.
 - The reload prompt will appear after the second step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.
 - If the prompt-level is set to None, and there is an unsaved configuration, the install fails. You must save the configuration before reissuing the command.

Use the one-step install procedure described below to convert a platform running in bundle boot mode to install mode. After the command is executed, the platform reboots in install boot mode.

Later, the one-step install procedure can also be used to upgrade the platform.

This procedure uses the **install add file activate commit** command in privileged EXEC mode to install a software package, and to upgrade the platform to a new version.

SUMMARY STEPS

- 1. enable
- 2. install add file location: filename [activate commit]
- 3. exit

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Device>enable	Enables privileged EXEC mode. Enter your password, if prompted.
Step 2	install add file location: <i>filename</i> [activate commit] Example: Device#install add file hotflachcd000euniversalk9.HD/177_THOMIE_IAIRST_20211021_031123_V17_7_0_117.SSA.bir activate commit	Copies the software install package from a local or remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform and extracts the individual components of the .package file into subpackages and packages.conf files. It also performs a validation and compatibility check for the platform and image versions, activates the package, and commits the package to make it persistent across reloads. The platform reloads after this command is run.
Step 3	exit Example: Device#exit	Exits privileged EXEC mode and returns to user EXEC mode.

Three-Step Installation

Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
 - The configuration save prompt will appear if an unsaved configuration is detected.
 - The reload prompt will appear after the install activate step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.

The three-step installation procedure can be used only after the platform is in install mode. This option provides more flexibility and control to the customer during installation.

This procedure uses individual **install add**, **install activate**, and **install commit** commands for installing a software package, and to upgrade the platform to a new version.

SUMMARY STEPS

- 1. enable
- 2. install add file location: filename
- **3**. show install summary
- 4. install activate [auto-abort-timer <time>]

I

- 5. install abort
- 6. install commit
- 7. install rollback to committed
- **8. install remove** {**file** *filesystem: filename* | **inactive**}
- **9**. show install summary
- **10**. exit

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Device>enable	Enables privileged EXEC mode. Enter your password, if prompted.
Step 2	install add file location: <i>filename</i> Example: Device#install add file kouflash:c8000e-universall@HD_V177_THROTTLE_IAUST_20211027_030841_V17.7.0.120.ssa.bir	Copies the software install package from a remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform, and extracts the individual components of the .package file into subpackages and packages.conf files.
Step 3	<pre>show install summary Example: Device#show install summary</pre>	(Optional) Provides an overview of the image versions and their corresponding install state for all the FRUs.
Step 4	<pre>install activate [auto-abort-timer <time>] Example: Device# install activate auto-abort-timer 120</time></pre>	 Activates the previously added package and reloads the platform. When doing a full software install, do not provide a package filename. In the three-step variant, auto-abort-timer starts automatically with the install activate command; the default for the timer is 120 minutes. If the install commit command is not run before the timer expires, the install process is automatically terminated. The platform reloads and boots up with the last committed version.
Step 5	<pre>install abort Example: Device#install abort</pre>	 (Optional) Terminates the software install activation and returns the platform to the last committed version. Use this command only when the image is in activated state, and not when the image is in committed state.
Step 6	install commit Example: Device#install commit	Commits the new package installation and makes the changes persistent over reloads.

	Command or Action	Purpose
Step 7	install rollback to committed Example:	(Optional) Rolls back the platform to the last committed state.
	Device#install rollback to committed	
Step 8	install remove {file filesystem: filename inactive}	(Optional) Deletes software installation files.
	Example: Device#install remove inactive	 file: Deletes a specific file inactive: Deletes all the unused and inactive installation files.
Step 9	show install summary Example: Device#show install summary	(Optional) Displays information about the current state of the system. The output of this command varies according to the install commands run prior to this command.
Step 10	exit Example: Device#exit	Exits privileged EXEC mode and returns to user EXEC mode.

Upgrading in Install Mode

Use either the one-step installation or the three-step installation to upgrade the platform in install mode.

Downgrading in Install Mode

Use the **install rollback** command to downgrade the platform to a previous version by pointing it to the appropriate image, provided the image you are downgrading to was installed in install mode.

The **install rollback** command reloads the platform and boots it with the previous image.



Note The **install rollback** command succeeds only if you have not removed the previous file using the **install remove inactive** command.

Alternatively, you can downgrade by installing the older image using the **install** commands.

Terminating a Software Installation

You can terminate the activation of a software package in the following ways:

• When the platform reloads after activating a new image, the auto-abort-timer is triggered (in the three-step install variant). If the timer expires before issuing the **install commit** command, the installation process is terminated, and the platform reloads and boots with the last committed version of the software image.

Alternatively, use the **install auto-abort-timer stop** command to stop this timer, without using the **install commit** command. The new image remains uncommitted in this process.

• Using the **install abort** command returns the platform to the version that was running before installing the new software. Use this command before issuing the **install commit** command.

Configuration Examples for Installing the Software Using install Commands

The following is an example of the one-step installation or converting from bundle mode to install mode:

```
Router# install add file
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
 activate commit
install add activate commit: START Thu Oct 28 21:57:21 UTC 2021
System configuration has been modified.
Press Yes(y) to save the configuration and proceed.
Press No(n) for proceeding without saving the configuration.
Press Quit(q) to exit, you may save configuration and re-enter the command. [y/n/q]y
Building configuration...
[OK]Modified configuration has been saved
*Oct 28 21:57:39.818: %SYS-6-PRIVCFG ENCRYPT SUCCESS: Successfully encrypted private config
 file
*Oct 28 21:57:39.925: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started install
 one-shot
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bininstall add activate commit:
Adding PACKAGE
install add activate commit: Checking whether new add is allowed ....
--- Starting Add ---
Performing Add on Active/Standby
  [1] Add package(s) on R0
  [1] Finished Add on R0
Checking status of Add on [R0]
Add: Passed on [R0]
Finished Add
Image added. Version: 17.07.01.0.1515
install add activate commit: Activating PACKAGE
Following packages shall be activated:
/bootflash/c8000be-rpboot.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware_sm_async.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_sm_1t3e3.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_sm_10g.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware_nim_ssd.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_nim_shdsl.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_nim_ssd.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_nim_cwan.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware_ngwic_tle1.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_dsp_tilegx.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_dsp_sp2700.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware_dsp_analogbri.BLD_V177_THROTTLE_LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware dreamliner.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
```

```
This operation may require a reload of the system. Do you want to proceed? [y/n]y
--- Starting Activate ---
Performing Activate on Active/Standby
*Oct 28 22:05:49.484: %INSTALL-5-INSTALL AUTO ABORT TIMER PROGRESS: R0/0: rollback timer:
Install auto abort timer will expire in 7200 seconds [1] Activate package(s) on R0
 [1] Finished Activate on R0
Checking status of Activate on [R0]
Activate: Passed on [R0]
Finished Activate
--- Starting Commit ---
Performing Commit on Active/Standby
 [1] Commit package(s) on R0
Building configuration ...
 [1] Finished Commit on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
Finished Commit
[OK]
*Oct 28 22:06:55.375: %SYS-6-PRIVCFG ENCRYPT SUCCESS: Successfully encrypted private config
fileSend model notification for install add activate commit before reload
Install will reload the system now!
SUCCESS: install add activate commit Thu Oct 28 22:07:22 UTC 2021
Router#
*Oct 28 22:07:22.661: %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install_engine: Completed
install one-shot PACKAGE
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.binOct
28 22:07:26.864: %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: reload action
requested
Press RETURN to get started!
```

The following is an example of the three-step installation:

```
Router# install add file
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
install add: START Thu Oct 28 22:36:43 UTC 2021
*Oct 28 22:36:44.526: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started install
add
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bininstall add:
Adding PACKAGE
install add: Checking whether new add is allowed ....
--- Starting Add ---
Performing Add on Active/Standby
  [1] Add package(s) on R0
  [1] Finished Add on R0
Checking status of Add on [R0]
Add: Passed on [R0]
Finished Add
Image added. Version: 17.07.01.0.1601
SUCCESS: install add Thu Oct 28 22:40:25 UTC 2021
Router#
```

```
*Oct 28 22:40:25.971: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine: Completed
install add PACKAGE
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
Router# show install log
[0|install_op_boot]: START Thu Oct 28 22:09:29 Universal 2021
[0|install op boot(INFO, )]: Mount IMG INI state base image
[0|install op boot]: END SUCCESS Thu Oct 28 22:09:30 Universal 2021
[0|install op boot(INFO, )]: cleanup trap remote invocation 0 operation install op boot
... 0 ... 0
[1|display_install_log]: START Thu Oct 28 22:12:11 UTC 2021
[2|install add]: START Thu Oct 28 22:36:43 UTC 2021
[2|install add(INFO, )]: Set INSTALL TYPE to PACKAGE
[2|install add(CONSOLE, )]: Adding PACKAGE
[2|install add(CONSOLE, )]: Checking whether new add is allowed ....
[2|install add(INFO, )]: check add op allowed: Install type PACKAGE
[remote|install_add]: START Thu Oct 28 22:37:12 UTC 2021
[remote|install add]: END SUCCESS Thu Oct 28 22:40:10 UTC 2021
[remote|install_add(INFO, )]: cleanup_trap remote_invocation 1 operation install_add .. 0
 .. 0
[2|install add(INFO, )]: Remote output from RO
[2|install_add(INFO, )]: install_add: START Thu Oct 28 22:37:12 UTC 2021
Expanding image file:
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
Verifying parameters
Expanding superpackage
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
... parameters verified
Validating package type
... package type validated
Copying package files
   c8000be-firmware dreamliner.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware dsp analogbri.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
   c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
   c8000be-firmware dsp tilegx.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
   c8000be-firmware_ngwic_t1e1.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg
```

c8000be-firmware_nim_async.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg

c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg

c8000be-firmware_nim_cwan.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_nim_ge.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_nim_shdsl.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg

c8000be-firmware_nim_ssd.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_nim_xdsl.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_prince.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_sm_10g.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_sm_113e3.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_sm_113e3.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-firmware_sm_1202.SSA.pkg

c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg

c8000be-firmware_sm_nim_adpt.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg

c8000be-mono-universalk9.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg c8000be-rpboot.BLD V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg

WARNING: A different version of provisioning file packages.conf already exists in bootflash: WARNING: The provisioning file from the expanded bundle will be saved as WARNING: bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 0.conf ... package files copied SUCCESS: Finished expanding all-in-one software package. Image file expanded SUCCESS: install add Thu Oct 28 22:40:10 UTC 2021 [2|install add]: END SUCCESS Thu Oct 28 22:40:25 UTC 2021 [2|install_add(INFO,)]: cleanup_trap remote_invocation 0 operation install_add .. 0 .. 0 [3|COMP CHECK]: START Thu Oct 28 22:40:26 UTC 2021 [3|COMP CHECK]: END FAILED exit(1) Thu Oct 28 22:40:27 UTC 2021 [3|COMP CHECK(INFO,)]: cleanup trap remote invocation 0 operation COMP CHECK .. 1 .. 1 [4|install activate]: START Thu Oct 28 22:42:53 UTC 2021 [4|install activate(INFO, require user prompt)]: install cli [4|install activate(CONSOLE,)]: Activating PACKAGE [4|install_activate(INFO,)]: Acquiring transaction lock... [4|install activate(INFO,)]: global trans lock: /bootflash/.installer/install_global_trans_lock [4|install activate(INFO,)]: tmp global trans lock: /tmp/tmp install global trans lock [4|install activate(INFO,)]: tmp lock does not exist: /tmp/tmp install global trans lock [4|install_activate(INFO,)]: global_trans_lock: /bootflash/.installer/install_global_trans_lock [4|install activate(INFO,)]: tmp global trans lock: /tmp/tmp install global trans lock [4|install activate(INFO,)]: local trans lock: /bootflash/.installer/install_local_trans_lock [4|install activate(INFO,)]: global trans lock: /bootflash/.installer/install_global_trans_lock [4|install_activate(INFO,)]: validate_lock: lock_duration is 7200 [4|install_activate(INFO,)]: install type stored in lock PACKAGE, install type PACKAGE, install operation install_activate [4|install activate(INFO,)]: lock duration: 7200 [4|install activate(INFO,)]: extend trans lock done. /bootflash/.installer/install_global_trans_lock [4|install activate(INFO, require user prompt)]: install cli [4|install activate(FATAL)]: Cannot proceed activate because of user input [4|install activate(INFO,)]: cleanup trap remote invocation 0 operation install activate .. 6 .. 0 [5|install add]: START Thu Oct 28 22:45:48 UTC 2021 [5|install_add(INFO,)]: Set INSTALL_TYPE to PACKAGE [5|install_add(CONSOLE,)]: Adding PACKAGE [5|install_add(CONSOLE,)]: Checking whether new add is allowed [5|install add(INFO,)]: check add op allowed: Install type PACKAGE [5|install add(FATAL)]: Super package already added. Add operation not allowed. install remove inactive can be used to discard added packages Router# install activate install activate: START Thu Oct 28 23:57:57 UTC 2021 install activate: Activating PACKAGE *Oct 28 23:57:57.823: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started install activateFollowing packages shall be activated: /bootflash/c8000be-rpboot.BLD_V177_THROTTLE_LATEST_20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware_sm_dsp_sp2700.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware sm async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware sm 1t3e3.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware sm 10g.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware_nim_xdsl.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_nim_ssd.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware nim shdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg /bootflash/c8000be-firmware_nim_bri_st_fw.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_nim_async.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_ngwic_t1e1.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_dsp_tilegx.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_dsp_sp2700.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_dsp_analogbri.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_dsp_analogbri.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg /bootflash/c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_0120.SSA.pkg /bootflash/c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_0120.SSA.pkg /bootflash/c8000be-firmware_dre

--- Starting list of software package changes ---

```
Old files list:
Modified
```

Modified

- c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_dsp_analogbri.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
- c8000be-firmware_dsp_sp2700.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_dsp_tilegx.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_ngwic_t1e1.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_nim_async.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_nim_bri_st_fw.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
- Modified c8000be-firmware_nim_cwan.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_nim_ge.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_nim_shdsl.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_nim_ssd.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_nim_xdsl.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
- Modified c8000be-firmware_prince.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_sm_10g.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_sm_1t3e3.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_sm_async.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_sm_dsp_sp2700.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-firmware_sm_nim_adpt.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified
- c8000be-mono-universalk9.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg Modified c8000be-rpboot.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg New files list: Added
- c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg Added
- c8000be-firmware_dsp_analogbri.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg

Added c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware dsp tilegx.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware ngwic tle1.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware nim shdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware_nim_ssd.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg Added c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware_sm_10g.BLD_V177_THROTTLE_LATEST_20211027_030841 V17 7 0 120.SSA.pkg Added c8000be-firmware sm 1t3e3.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware_sm_async.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg Added c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Added c8000be-rpboot.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg Finished list of software package changes [1] Finished Activate on R0 Checking status of Activate on [R0] Activate: Passed on [R0] Finished Activate Send model notification for install activate before reload Install will reload the system now! SUCCESS: install activate Fri Oct 29 00:05:09 UTC 2021 Router# *Oct 29 00:05:09.504: %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install engine: Completed install activate PACKAGEOct 29 00:05:14.494: %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: reload action requested Initializing Hardware ... Checking for PCIe device presence...done System integrity status: 0x610 System Bootstrap, Version 17.3(4.1r), RELEASE SOFTWARE Copyright (c) 1994-2021 by cisco Systems, Inc. Current image running : Boot ROM1 Last reset cause : LocalSoft

C8300-2N2S-6T platform with 8388608 Kbytes of main memory

```
Press RETURN to get started!
Router# install commit
install commit: START Fri Oct 29 00:13:58 UTC 2021
install commit: Committing PACKAGE
--- Starting Commit ---
Performing Commit on Active/Standby
*Oct 29 00:13:59.552: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started install
commit [1] Commit package(s) on R0
 [1] Finished Commit on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
Finished Commit
SUCCESS: install commit Fri Oct 29 00:14:03 UTC 2021
Router#
*Oct 29 00:14:03.712: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine: Completed
install commit PACKAGE
```

The following is an example of downgrading in install mode:

```
ROUTER# install activate file bootflash:c8000be-universalk9.17.06.01a.SPA.bin activate
commit
install add activate commit: START Fri Dec 10 18:07:17 GMT 2021
*Dec 10 18:07:18.405 GMT: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started
install one-shot bootflash:c8000be-universalk9.17.06.01a.SPA.bininstall add activate commit:
Adding PACKAGE
install add activate commit: Checking whether new add is allowed ....
--- Starting Add ---
Performing Add on Active/Standby
  [1] Add package(s) on R0
  [1] Finished Add on R0
Checking status of Add on [R0]
Add: Passed on [R0]
Finished Add
Image added. Version: 17.06.01a.0.298
install add activate commit: Activating PACKAGE
Following packages shall be activated:
/bootflash/c8000be-rpboot.17.06.01a.SPA.pkg
/bootflash/c8000be-mono-universalk9.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_sm_nim_adpt.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_sm_dsp_sp2700.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware sm async.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_sm_1t3e3.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware sm 10g.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware prince.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_nim_xdsl.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware nim ssd.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware nim shdsl.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware nim ge.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware nim cwan.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_nim_bri_st_fw.17.06.01a.SPA.pkg
```

```
/bootflash/c8000be-firmware nim async.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware ngwic tle1.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_dsp_tilegx.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware dsp sp2700.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware_dsp_analogbri.17.06.01a.SPA.pkg
/bootflash/c8000be-firmware dreamliner.17.06.01a.SPA.pkg
This operation may require a reload of the system. Do you want to proceed? [y/n]y
--- Starting Activate ---
Performing Activate on Active/Standby
  [1] Activate package(s) on R0
  [1] Finished Activate on R0
Checking status of Activate on [R0]
Activate: Passed on [R0]
Finished Activate
--- Starting Commit ---
Performing Commit on Active/Standby
 [1] Commit package(s) on R0
Building configuration ...
  [1] Finished Commit on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
Finished Commit
[OK]
*Dec 10 18:14:57.782 GMT: %SYS-6-PRIVCFG ENCRYPT SUCCESS: Successfully encrypted private
config fileSend model notification for install_add_activate_commit before reload
/usr/binos/conf/install_util.sh: line 164: /bootflash/.prst_sync/reload_info: No such file
or directory
/usr/binos/conf/install util.sh: line 168: /bootflash/.prst sync/reload info: No such file
or directory
cat: /bootflash/.prst sync/reload info: No such file or directory
Install will reload the system now!
SUCCESS: install add activate commit Fri Dec 10 18:15:23 GMT 2021
ROUTER#
*Dec 10 18:15:23.955 GMT: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine: Completed
install one-shot PACKAGE bootflash:c8000be-universalk9.17.06.01a.SPA.binDec 10 18:15:27.708:
 %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: reload action requested
Initializing Hardware ...
Checking for PCIe device presence...done
System integrity status: 0x610
Rom image verified correctly
System Bootstrap, Version 17.3(5r), RELEASE SOFTWARE
Copyright (c) 1994-2021 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
ROUTER platform with 8388608 Kbytes of main memory
Press RETURN to get started!
ROUTER#
ROUTER# show version
```

Cisco IOS XE Software, Version 17.06.01a Cisco IOS Software [Bengaluru], c8000be Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Version 17.6.1a, RELEASE SOFTWARE (fc2) Technical Support: http://www.cisco.com/techsupport Copyright (c) 1986-2021 by Cisco Systems, Inc. Compiled Sat 21-Aug-21 03:27 by mcpre

Cisco IOS-XE software, Copyright (c) 2005-2021 by cisco Systems, Inc. All rights reserved. Certain components of Cisco IOS-XE software are licensed under the GNU General Public License ("GPL") Version 2.0. The software code licensed under GPL Version 2.0 is free software that comes with ABSOLUTELY NO WARRANTY. You can redistribute and/or modify such GPL code under the terms of GPL Version 2.0. For more details, see the documentation or "License Notice" file accompanying the IOS-XE software, or the applicable URL provided on the flyer accompanying the IOS-XE software.

ROM: 17.3(5r)

ROUTER uptime is 0 minutes Uptime for this control processor is 2 minutes System returned to ROM by LocalSoft System image file is "bootflash:packages.conf" Last reload reason: LocalSoft

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: http://www.cisco.com/wwl/export/crypto/tool/stqrg.html

If you require further assistance please contact us by sending email to export@cisco.com.

Technology Package License Information:

Technology	Туре	Technology-package Current	Technology-package Next Reboot
Smart License	Perpetual	None	None
Smart License	Subscription	None	None

The current crypto throughput level is 250000 kbps

Smart Licensing Status: Registration Not Applicable/Not Applicable

cisco ROUTER (1RU) processor with 3747220K/6147K bytes of memory. Processor board ID FD02521M27S Router operating mode: Autonomous 5 Gigabit Ethernet interfaces 2 2.5 Gigabit Ethernet interfaces 2 Cellular interfaces 32768K bytes of non-volatile configuration memory. 8388608K bytes of physical memory. 7573503K bytes of flash memory at bootflash:. 1875361792K bytes of NVMe SSD at harddisk:. 16789568K bytes of USB flash at usb0:.

```
Configuration register is 0x2102
The following is an example of terminating a software installation:
Router# install abort
install abort: START Fri Oct 29 02:42:51 UTC 2021
This install abort would require a reload. Do you want to proceed? [y/n]
                                                                      *Oct 29 02:42:52.789:
%INSTALL-5-INSTALL START INFO: R0/0: install engine: Started install aborty
--- Starting Abort ---
Performing Abort on Active/Standby
  [1] Abort package(s) on R0
 [1] Finished Abort on R0
Checking status of Abort on [R0]
Abort: Passed on [R0]
Finished Abort
Send model notification for install abort before reload
Install will reload the system now!
SUCCESS: install abort Fri Oct 29 02:44:47 UTC 2021
Router#
*Oct 29 02:44:47.866: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine: Completed
install abort PACKAGEOct 29 02:44:51.577: %PMAN-5-EXITACTION: R0/0: pvp: Process manager
is exiting: reload action requested
Initializing Hardware ...
Checking for PCIe device presence...done
System integrity status: 0x610
System Bootstrap, Version 17.3(4.1r), RELEASE SOFTWARE
Copyright (c) 1994-2021 by cisco Systems, Inc.
Current image running : Boot ROM1
Last reset cause
                       : LocalSoft
C8300-2N2S-6T platform with 8388608 Kbytes of main memory
Press RETURN to get started!
```

The following are sample outputs for show commands:

show install log

```
Device# show install log
[0|install_op_boot]: START Thu Oct 28 22:09:29 Universal 2021
[0|install_op_boot(INFO, )]: Mount IMG INI state base image
[0|install_op_boot]: END SUCCESS Thu Oct 28 22:09:30 Universal 2021
```

show install summary

```
Device# show install summary
[ R0 ] Installed Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
```

C - Activated & Committed, D - Deactivated & Uncommitted Type St Filename/Version IMG C 17.07.01.0.1515 Auto abort timer: inactive

show install package filesystem: filename

```
Device# show install package
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
Package: c8000be-universalk9.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.bin
 Size: 831447859
 Timestamp: 2021-10-23 17:08:14 UTC
 Canonical path:
/bootflash/c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
 Raw disk-file SHA1sum:
   5c4e7617a6c71ffbcc73dcd034ab58bf76605e3f
                 1192 bytes
  Header size:
                 30000
  Package type:
  Package flags: 0
 Header version: 3
  Internal package information:
   Name: rp_super
   BuildTime: 2021-10-21 13.00
   ReleaseDate: 2021-10-21 03.11
   BootArchitecture: i686
   RouteProcessor: radium
    Platform: C8000BE
   User: mcpre
   PackageName: universalk9
   Build: BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117
   CardTypes:
  Package is bootable from media and tftp.
  Package contents:
  Package:
c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
    Size: 2966620
   Timestamp: 2021-10-21 20:10:44 UTC
   Raw disk-file SHA1sum:
     501d59d5f152ca00084a0da8217bf6f6b95dddb1
   Header size: 1116 bytes
Package type: 40000
   Package type:
   Package flags: 0
   Header version: 3
   Internal package information:
      Name: firmware_nim_ge
      BuildTime: 2021-10-21 13.00
      ReleaseDate: 2021-10-21 03.11
      BootArchitecture: none
      RouteProcessor: radium
      Platform: C8000BE
      User: mcpre
      PackageName: firmware nim ge
      Build: BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117
```

CardTypes:

```
Package is not bootable.
  Package:
c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
   Size: 10204252
    Timestamp: 2021-10-21 20:10:43 UTC
   Raw disk-file SHA1sum:
     a57bed4ddecfd08af3b456f69d11aaeb962865ea
    Header size: 1116 bytes
                    40000
    Package type:
    Package flags: 0
   Header version: 3
    Internal package information:
     Name: firmware prince
      BuildTime: 2021-10-21 13.00
     ReleaseDate: 2021-10-21 03.11
     BootArchitecture: none
     RouteProcessor: radium
     Platform: C8000BE
     User: mcpre
     PackageName: firmware prince
     Build: BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117
     CardTypes:
    Package is not bootable.
show install active
```

```
Device# show install active
[ R0 ] Active Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted
Type St Filename/Version
```

```
IMG C 17.07.01.0.1515
```

```
Auto abort timer: inactive
```

```
-----
```

show install inactive

No Inactive Packages

show install committed

Auto abort timer: inactive

show install uncommitted

Troubleshooting Software Installation Using install Commands

Problem Troubleshooting the software installation

Solution Use the following show commands to view installation summary, logs, and software versions.

- show install summary
- show install log
- show version
- show version running

Problem Other installation issues

Solution Use the following commands to resolve installation issue:

- dir <install directory>
- more location: packages.conf
- **show tech-support install**: this command automatically runs the **show** commands that display information specific to installation.
- request platform software trace archive target bootflash *<location>*: this command archives all the trace logs relevant to all the processes running on the system since the last reload, and saves this information in the specified location.



Software Upgrade Processes

If you want to upgrade the ROMMON and IOS at the same time, perform the steps given below:

- Copy the XE image to the router and configure the boot system to point to the new image.
- Copy the ROMMON package to the router and perform the ROMMON upgrade.
- Reload the router and verify that it boots to the IOS prompt on the new XE image.
- Verify that the new ROMMON image was successfully installed using a show platform.

I



Factory Reset

This chapter describes Factory Reset feature and how it can be used to protect or restore a router to an earlier, fully functional state.

- Feature Information for Factory Reset, on page 109
- Information About Factory Reset, on page 109
- Software and Hardware Support for Factory Reset, on page 111
- Prerequisites for Performing Factory Reset, on page 111
- Restrictions for Performing a Factory Reset, on page 112
- When to Perform Factory Reset, on page 112
- How to Perform a Factory Reset, on page 112
- What Happens after a Factory Reset, on page 113

Feature Information for Factory Reset

Table 24: Feature Information for Factory Reset

Feature Name	Releases	Feature Information
Option to retain RUM reports, SLR, and HSEC key using the factory-reset keep-licensing-info command	Cisco IOS XE Bengaluru 17.5.1	This feature was introduced.
Secure Factory Reset	Cisco IOS XE Bengaluru 17.6.1	Added the factory-reset all secure command.

Information About Factory Reset

Factory Reset is a process of clearing the current running and start-up configuration information on a device, and resetting the device to an earlier, fully-functional state.

The factory reset process uses the **factory-reset all** command to take backup of existing configuration, and then reset the router to an earlier, fully functional state. The duration of the factory reset process is dependent on the storage size of the router. It can vary between 30 minutes on a C8500 consolidated platform, and up to 3 hours on a high availability setup.

I

From Cisco IOS XE Bengaluru 17.6 release and later, you can use the **factory-reset all secure** command to reset the router and securely clear the files stored in the bootflash memory.

Command Name	Data Eras	ed	Data Retained
factory-reset all secure		tile random-access NVRAM) data	Data from remote field-replaceable units (FRUs).
	OBFL (O logs	nboard Failure Logging)	Value of configuration register
	Licenses		Contents of USB
	User data configura	, startup, and running tion	Credentials (Secure Unique Device Identifier [SUDI] certificates, public key infrastructure (PKI) keys, and FIPS-related keys)
	ROMMO	N variables	
	All writea personal o	able file systems and data.	
	Note	If the current boot image is a remote image or stored on a USB, NIM-SSD, or such, ensure that you take a backup of the image before performing factory reset.	

Table 25: Data Erased or Retained during Factory Reset

Command Name	Data Erased	Data Retained
factory-reset keep-licensing-info	 License Boot level configuration Throughput level configuration Smart license transport type Smart license URL data 	 Real User Monitoring (RUM) Reports (open/unacknowledged license usage report) Usage reporting details (last ACK received, next ACK scheduled, last/next report push) Unique Device Identification (UDI) trust codes Customer policy received from CSSM SLAC, SLR authorization codes return codes Factory installed purchase information

After the factory reset process is complete, the router reboots to ROMMON mode. If you have the zero-touch provisioning (ZTP) capability setup, after the router completes the factory reset procedure, the router reboots with ZTP configuration.

Software and Hardware Support for Factory Reset

- This feature is supported on all Cisco Catalyst 8500 and 8500L/8530L Series Edge Platforms.
- Factory Reset process is supported on standalone routers as well as on routers configured for high availability.

Prerequisites for Performing Factory Reset

- Ensure that all the software images, configurations and personal data is backed up before performing factory reset.
- Ensure that there is uninterrupted power supply when factory reset is in progress.
- The factory reset process takes a backup of the boot image if the system is booted from an image stored locally (bootflash or hard disk). If the current boot image is a remote image or stored on an USB, NIM-SSD or such, ensure that you take a backup of the image before performing factory reset.
- The **factory-reset all secure** command erases all files, including the boot image, even if the image is stored locally. If the current boot image is a remote image or stored on a USB, NIM-SSD, or such, ensure that you take a backup of the image before performing secure factory reset.

• Ensure that ISSU/ISSD (In- Service Software Upgrade or Downgrade) is not in progress before performing factory reset.

Restrictions for Performing a Factory Reset

- Any software patches that are installed on the router are not restored after the factory reset operation.
- If the factory reset command is issued through a Virtual Teletype (VTY) session, the session is not restored after the completion of the factory reset process.

When to Perform Factory Reset

- Return Material Authorization (RMA): If a router is returned back to Cisco for RMA, it is important that all sensitive information is removed.
- Router is compromised: If the router data is compromised due to a malicious attack, the router must be reset to factory configuration and then reconfigured once again for further use.
- Repurposing: The router needs to be moved to a new topology or market from the existing site to a different site.

How to Perform a Factory Reset

Before you begin

Refer Table 2 to determine which information is going to be deleted and retained. Based on the information you require, execute the appropriate command mentioned below.

Step 1 Log in to a Cisco Catalyst 8500 or 8500L/8530L device.

Important If the current boot image is a remote image or is stored in a USB or a NIM-SSD, ensure that you take a backup of the image before starting the factory reset process.

- Step 2 This step is divided into two parts (a and b). If you need to retain the licensing information while performing the factory-reset command, follow step 2. a. If you do not need to retain the licensing information and want all the data to be erased, perform step 2. b.
 - a) Execute factory-reset keep-licensing-info command to retain the licensing data.

The system displays the following message when you use the **factory-reset keep-licensing-info** command:

Router# factory-reset keep-licensing-info

The factory reset operation is irreversible for Keeping license usage. Are you sure? [confirm] This operation may take 20 minutes or more. Please do not power cycle.

Dec 1 20:58:38.205: %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: process exit with reload chassis code /bootflash failed to mount

Dec 01 20:59:44.264: Factory reset operation completed. Initializing Hardware ... Current image running: Boot ROM1 Last reset cause: LocalSoft ISR4331/K9 platform with 4194304 Kbytes of main memory rommon 1

b) Execute the **factory-reset all secure 3-pass** command to securely erase all data.

The system displays the following message when you use the **factory-reset all secure 3-pass** command:

Router# factory-reset all secure 3-pass

The factory reset operation is irreversible for securely reset all. Are you sure? [confirm] This operation may take hours. Please do not power cycle.

*Jun 19 00:53:33.385: %SYS-5-RELOAD: Reload requested by Exec. Reload Reason: Factory Reset.Jun 19 00:53:42.856: %PMAN-5-EXITACTION:

Enabling factory reset for this reload cycle
Jun 19 00:54:06.914: Factory reset secure operation. Write 0s. Please do not power cycle.
Jun 19 01:18:36.040: Factory reset secure operation. Write 1s. Please do not power cycle.
Jun 19 01:43:49.263: Factory reset secure operation. Write random. Please do not power cycle.
Jun 19 02:40:29.770: Factory reset secure operation completed.
Initializing Hardware

- **Step 3** Enter **confirm** to proceed with the factory reset.
 - **Note** The duration of the factory reset process depends on the storage size of the router. It can extend between 30 minutes and up to 3 hours on a high availability setup. If you want to quit the factory reset process, press the **Escape** key.

What Happens after a Factory Reset

After the factory reset is successfully completed, the router boots up. However, before the factory reset process started, if the configuration register was set to manually boot from ROMMON, the router stops at ROMMON.

After you configure Smart Licensing, execute the **#show license status** command, to check whether Smart Licensing is enabled for your instance.



Note If you had Specific License Reservation enabled before you performed the factory reset, use the same license and enter the same license key that you received from the smart agent.

I



Support for Security-Enhanced Linux

This chapter describes the SELinux feature, and includes the following sections:

- Overview, on page 115
- Prerequisites for SELinux, on page 115
- Restrictions for SELinux, on page 115
- Information About SELinux, on page 115
- Configuring SELinux, on page 116
- Verifying SELinux Enablement, on page 118
- Troubleshooting SELinux, on page 119

Overview

Security-Enhanced Linux (SELinux) is a solution composed of Linux kernel security module and system utilities to incorporate a strong, flexible Mandatory Access Control (MAC) architecture into Cisco IOS-XE platforms.

SELinux provides an enhanced mechanism to enforce the separation of information, based on confidentiality and integrity requirements, which addresses threats of tampering and bypassing of application security mechanisms and enables the confinement of damage that malicious or flawed applications can cause.

Prerequisites for SELinux

There are no specific prerequisites for this feature.

Restrictions for SELinux

There are no specific restrictions for this feature.

Information About SELinux

SELinux enforces mandatory access control policies that confine user programs and system services to the minimum privilege required to perform their assigned functionality. This reduces or eliminates the ability of

these programs and daemons to cause harm when compromised (for example, through buffer overflows or misconfigurations). This is a practical implementation of principle of least privilege by enforcing MAC on Cisco IOS-XE platforms. This confinement mechanism works independently of the traditional Linux access control mechanisms. SELinux provides the capability to define policies to control the access from an application process to any resource object, thereby allowing for the clear definition and confinement of process behavior.

SELinux can operate either in **Permissive mode** or **Enforcing mode** when enabled on a system.

- In Permissive mode, SELinux does not enforce the policy, and only generates system logs for any denials caused by violation of the resource access policy. The operation is not denied, but only logged for resource access policy violation.
- In Enforcing mode, the SELinux policy is enabled and enforced. It denies resource access based on the access policy rules, and generates system logs.

From Cisco IOS XE 17.13.1a, SELinux is enabled in Enforcing mode by default on supported Cisco IOS XE platforms. In the Enforcing mode, any system resource access that does not have the necessary allow policy is treated as a violation, and the operation is denied. The violating operation fails when a denial occurs, and system logs are generated. In Enforcing mode, the solution works in access-violation prevention mode.

Supported Platforms

From Cisco IOS XE 17.13.1a, SELinux is enabled on the following platforms:

- Cisco 1000 Series Aggregation Services Routers
- Cisco 1000 Series Integrated Services Routers
- Cisco 4000 Series Integrated Services Routers
- Cisco Catalyst 8000v Edge Software
- Cisco Catalyst 8200 Series Edge Platforms
- Cisco Catalyst 8300 Series Edge Platforms
- Cisco Catalyst 8500 and 8500L/8530L Series Edge Platforms
- Cisco VG Series Gateways: VG400, VG410, VG420, and VG450
- Cisco 1100 Terminal Services Gateway

Configuring SELinux

The are no additional requirements or configuration steps needed to enable or use the SELinux feature in Enforcing mode.

The following commands are introduced as part of the SELinux feature:

set platform software selinux {default | enforcing | permissive}
platform security selinux {enforcing | permissive}
show platform software selinux



These new commands are implemented as **service internal** commands.

Configuring SELinux (EXEC Mode)

Use the set platform software selinux command to configure SELinux in EXEC mode.

The following example shows SELinux configuration in EXEC mode:

Device# set platform software selinux ?

```
default Set SELinux mode to default
enforcing Set SELinux mode to enforcing
permissive Set SELinux mode to permissive
```

Configuring SELinux (CONFIG Mode)

Use the **platform security selinux** command to configure SELinux in configuration mode.

The following example shows SELinux configuration in CONFIG mode:

Device(config) # platform security selinux

enforcing Set SELinux policy to Enforcing mode permissive Set SELinux policy to Permissive mode

Device (config) # platform security selinux permissive

Device(config)#
*Oct 20 21:52:45.155: %IOSXE-1-PLATFORM: R0/0:
SELINUX_MODE_PROG: Platform Selinux confinement mode downgraded to permissive!

Device(config)#

Examples for SELinux

The following example shows the output for changing the mode from Enforcing to Permissive:

"*Oct 20 21:44:03.609: %IOSXE-1-PLATFORM: R0/0: SELINUX MODE PROG: Platform Selinux confinement mode downgraded to permissive!"

The following example shows the output for changing the mode from Permissive to Enforcing:

"*Oct 20 21:44:34.160: %IOSXE-1-PLATFORM: R0/0: SELINUX MODE PROG: Platform Selinux confinement mode upgraded to enforcing!"



Note If the SELinux mode is changed, this change is considered a system security event, and a system log message is generated.

SysLog Message Reference

Facility-Severity-Mnemonic	%SELINUX-1-VIOLATION
Severity-Meaning	Alert Level Log
Message	N/A
Message Explanation	Resource access was made by the process for which a resource access policy does not exist. The operation was flagged, and resource access was denied. A system log was generated with information that process resource access has been denied.
Component	SELINUX
Recommended Action	Contact Cisco TAC with the following relevant information as attachments:
	• The exact message as it appears on the console or in the system
	• Output of the show tech-support command (text file)
	• Archive of Btrace files from the box using the following command:
	request platform software trace archive target <url></url>
	• Output of the show platform software selinux command

The following examples demonstrate sample syslog messages:

Example 1:

```
*Nov 14 00:09:04.943: %SELINUX-1-VIOLATION: R0/0: audispd: type=AVC
msg=audit(1699927057.934:129): avc: denied { getattr } for pid=5899 comm="ls"
path="/root/test" dev="rootfs" ino=25839
scontext=system_u:system_r:polaris_iosd_t:s0
tcontext=system_u:object_r:admin_home_t:s0 tclass=file permissive=0
```

Example 2:

```
*Nov 14 00:09:04.947: %SELINUX-1-VIOLATION: R0/0: audispd: t type=AVC
msg=audit(1699927198.486:130): avc: denied { write } for pid=6012 comm="echo"
path="/root/test" dev="rootfs" ino=25839
scontext=system_u:system_r:polaris_iosd_t:s0
tcontext=system_u:object_r:admin_home_t:s0 tclass=file permissive= 0
```

Verifying SELinux Enablement

Use the show platform software selinux command to view the SELinux configuration mode:

```
Device# show platform software selinux

IOS-XE SELINUX STATUS

SElinux Status : Enabled

Current Mode : Enforcing

Config file Mode : Enforcing
```

Troubleshooting SELinux

If there is an instance of an SELinux violation on your device or network, please reach out to Cisco TAC with the following details:

• The message exactly as it appears on the console or in the system log. For example:

device#request platform software trace archive target
 flash:selinux_btrace_logs

- Output of the show tech-support command (text file)
- Archive of Btrace files from the box using the following command:

request platform software trace archive target <URL>

• Output of the show platform software selinux command



High Availability Overview

Cisco High Availability (HA) enables network-wide protection by providing fast recovery from faults that may occur in any part of the network. With Cisco High Availability, network hardware and software work together and enable rapid recovery from disruptions to ensure fault transparency to users and network applications.

The unique hardware and software architecture of the Cisco 8500 Series Catalyst Edge Platform is designed to maximize router uptime during any network event, and thereby provide maximum uptime and resilience within any network scenario.

This guide covers the aspects of High Availability that are unique to the Cisco 8500 Series Catalyst Edge Platform. It is not intended as a comprehensive guide to High Availability, nor is it intended to provide information on High Availability features that are available on other Cisco routers that are configured and implemented identically on the Cisco 8500 Series Catalyst Edge Platform. The Cisco IOS feature documents and guides should be used in conjunction with this chapter to gather information about High Availability-related features that are available on multiple Cisco platforms and work identically on the Cisco 8500 Series Catalyst Edge Platform.

- Finding Feature Information in This Module, on page 121
- Contents, on page 122
- Software Redundancy on the Cisco 8500 Series Catalyst Edge Platform, on page 122
- Stateful Switchover, on page 123
- IPsec Failover, on page 124
- Bidirectional Forwarding Detection, on page 124

Finding Feature Information in This Module

Your software release might not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn . An account on Cisco.com is not required.

Contents

This section discusses various aspects of High Availability on the Cisco 8500 Series Catalyst Edge Platform and contains the following sections:

Software Redundancy on the Cisco 8500 Series Catalyst Edge Platform

This section covers the following topics:

Software Redundancy Overview

On the Cisco 8500 Series Catalyst Edge Platform, IOS runs as one of many processes within the operating system. This is different than on traditional Cisco IOS, where all processes are run within Cisco IOS. See the "IOS as a Process" section on page 2-7 for more information regarding IOS as a process on the Cisco 8500 Series Catalyst Edge Platform.

This architecture allows for software redundancy opportunities that are not available on other platforms that run Cisco IOS software. Specifically, a standby IOS process can be available on the same Route Processor as the active IOS process. This standby IOS process can be switched to in the event of an IOS failure.

On the Cisco 8500 Series Catalyst Edge Platform, the second IOS process can run only on the standby Route Processor.

Configuring two Cisco IOS processes

On the Cisco 8500 Series Catalyst Edge Platform, Cisco IOS runs as one of the many processes. This architecture supports software redundancy opportunities. Specifically, a standby Cisco IOS process is available on the same Route Processor as the active Cisco IOS process. In the event of a Cisco IOS failure, the system switches to the standby Cisco IOS process.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- **3.** redundancy
- **4.** mode SSO
- 5. exit
- 6. reload

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.

	Command or Action	Purpose
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	redundancy	Enters redundancy configuration mode.
	Example:	
	Router(config)# redundancy	
Step 4	mode SSO	Configures SSO. When this command is entered, the
	Example:	redundant supervisor engine is reloaded and begins to work in SSO mode.
	Router(config)# mode SSO	
Step 5	exit	Exits configuration mode and returns to global configuration
	Example:	mode.
	Router(config)# exit	
	Example:	
	Router #	
Step 6	reload	Reloads IOS.
	Example:	
	Router # reload	

Example

```
Router# configure terminal
Router(config)# redundancy
Router(config)# mode SSO
Router(config)# exit
Router# reload
```

Stateful Switchover

On the Cisco 8500 Series Catalyst Edge Platform, Stateful Switchover (SSO) can be used to enable a second IOS process.

Stateful Switchover is particularly useful in conjunction with Nonstop Forwarding. SSO allows the dual IOS processes to maintain state at all times, and Nonstop Forwarding lets a switchover happen seamlessly when a switchover occurs

For additional information on NSF/SSO, see the Cisco Nonstop Forwarding document.

SSO-Aware Protocol and Applications

SSO-supported line protocols and applications must be SSO-aware. A feature or protocol is SSO-aware if it maintains, either partially or completely, undisturbed operation through an RP switchover. State information for SSO-aware protocols and applications is synchronized from active to standby to achieve stateful switchover for those protocols and applications.

The dynamically created state of SSO-unaware protocols and applications is lost on switchover and must be reinitialized and restarted on switchover.

To see which protocols are SSO-aware on your router, use the following commands **show redundancy client** or **show redundancy history**.

IPsec Failover

IPSec failover is a feature that increases the total uptime (or availability) of a customer's IPSec network. Traditionally, this is accomplished by employing a redundant (standby) router in addition to the original (active) router. If the active router becomes unavailable for any reason, the standby router takes over the processing of IKE and IPSec. IPSec failover falls into two categories: stateless failover and stateful failover.

The IPsec on the Cisco 8500 Series Catalyst Edge Platform supports only stateless failover. Stateless failover uses protocols such as the Hot Standby Router Protocol (HSRP) to provide primary to secondary cutover and also allows the active and standby VPN gateways to share a common virtual IP address.

Bidirectional Forwarding Detection

Bidirectional Forwarding Detection (BFD) is a detection protocol designed to provide fast forwarding path failure detection times for all media types, encapsulations, topologies, and routing protocols. In addition to fast forwarding path failure detection, BFD provides a consistent failure detection method for network administrators. Because the network administrator can use BFD to detect forwarding path failures at a uniform rate rather than the variable rates for different routing protocol hello mechanisms, network profiling and planning is easier, and reconvergence time is consistent and predictable.

On the Cisco 8500 Series Catalyst Edge Platform, BFD for IPv4 Static Routes and BFD for BGP are fully supported.

For more information on BFD, see the Bidirectional Forwarding Detection document.



Using the Management Ethernet Interface

The Cisco 8500 Series Catalyst Edge Platform have one Gigabit Ethernet Management Ethernet interface.

- Finding Feature Information in This Module, on page 125
- Contents, on page 125
- Gigabit Ethernet Management Interface Overview, on page 125
- Gigabit Ethernet Port Numbering, on page 126
- IP Address Handling in ROMmon and the Management Ethernet Port, on page 126
- Gigabit Ethernet Management Interface VRF, on page 126
- Common Ethernet Management Tasks, on page 127

Finding Feature Information in This Module

Your software release might not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn . An account on Cisco.com is not required.

Contents

This guide covers the following topics:

Gigabit Ethernet Management Interface Overview

The purpose of this interface is to allow users to perform management tasks on the router; it is basically an interface that should not and often cannot forward network traffic but can otherwise access the router, often via Telnet and SSH, and perform most management tasks on the router. The interface is most useful before a router has begun routing, or in troubleshooting scenarios when the SPA interfaces are inactive.

The following aspects of the Management Ethernet interface should be noted:

- IPv4, IPv6, and ARP are the only routed protocols supported for the interface.
- The Ethernet Management Interface cannot be used as a Lawful Intercept MD source interface.

• The Management Ethernet interface is part of its own VRF. This is discussed in more detail in the Gigabit Ethernet Management Interface VRF, on page 126.

Gigabit Ethernet Port Numbering

The Gigabit Ethernet Management port is always GigabitEthernet0.

The port can be accessed in configuration mode like any other port on the Cisco 8500 Series Catalyst Edge Platform:

```
Router#config t
Enter configuration commands, one per line. End with CNTL/Z.
Router(config)#interface gigabitethernet0
Router(config-if)#
```

IP Address Handling in ROMmon and the Management Ethernet Port

On the Cisco 8500 Series Catalyst Edge Platform, IP addresses can be configured in ROMmon (the **IP_ADDRESS=** and **IP_SUBNET_MASK=** commands) and through the use of the IOS command-line interface (the **ip address** command in interface configuration mode).

Assuming the IOS process has not begun running on the Cisco 8500 Series Catalyst Edge Platform, the IP address that was set in ROMmon acts as the IP address of the Management Ethernet interface. In cases where the IOS process is running and has taken control of the Management Ethernet interface, the IP address specified when configuring the Gigabit Ethernet 0 interface in the IOS CLI becomes the IP address of the Management Ethernet interface. The ROMmon-defined IP address is only used as the interface address when the IOS process is inactive.

For this reason, the IP addresses specified in ROMmon and in the IOS CLI can be identical and the Management Ethernet interface will function properly in single RP configurations.

Gigabit Ethernet Management Interface VRF

The Gigabit Ethernet Management interface is automatically part of its own VRF. This VRF, which is named "Mgmt-intf," is automatically configured on the Cisco 8500 Series Catalyst Edge Platform and is dedicated to the Management Ethernet interface; no other interfaces can join this VRF. Therefore, this VRF does not participate in the MPLS VPN VRF or any other network-wide VRF. The Mgmt-intf VRF supports loopback interface.

Placing the management ethernet interface in its own VRF has the following effects on the Management Ethernet interface:

- Many features must be configured or used inside the VRF, so the CLI may be different for certain Management Ethernet functions on the Cisco 8500 Series Catalyst Edge Platform than on Management Ethernet interfaces on other routers.
- Prevents transit traffic from traversing the router. Because all built-in portd and the Management Ethernet interface are automatically in different VRFs, no transit traffic can enter the Management Ethernet interface and leave a built-in port, or vice versa.

• Improved security of the interface. Because the Mgmt-intf VRF has its own routing table as a result of being in its own VRF, routes can only be added to the routing table of the Management Ethernet interface if explicitly entered by a user.

The Management Ethernet interface VRF supports both IPv4 and IPv6 address families.

Common Ethernet Management Tasks

Because users can perform most tasks on a router through the Management Ethernet interface, many tasks can be done by accessing the router through the Management Ethernet interface.

This section documents tasks that might be common or slightly tricky on the Cisco 8500 Series Catalyst Edge Platform. It is not intended as a comprehensive list of all tasks that can be done using the Management Ethernet interface.

This section covers the following processes:

Viewing the VRF Configuration

The VRF configuration for the Management Ethernet interface is viewable using the **show running-config vrf** command.

This example shows the default VRF configuration:

```
Router# show running-config vrf
Building configuration...
Current configuration : 351 bytes
vrf definition Mgmt-intf
!
address-family ipv4
exit-address-family
!
address-family ipv6
exit-address-family
!
(some output removed for brevity)
```

Viewing Detailed VRF Information for the Management Ethernet VRF

To see detailed information about the Management Ethernet VRF, enter the **show vrf detail Mgmt-intf** command:

Router# show vrf detail Mgmt-intf

Setting a Default Route in the Management Ethernet Interface VRF

To set a default route in the Management Ethernet Interface VRF, enter the following command **ip route vrf Mgmt-intf 0.0.0 0.0.0** *next-hop-IP-address*

Setting the Management Ethernet IP Address

The IP address of the Management Ethernet port is set like the IP address on any other interface.

Below are two simple examples of configuring an IPv4 adress and an IPv6 address on the Management Ethernet interface.

IPv4 Example

```
Router(config)# interface GigabitEthernet 0
Router(config-if)# ip address
A.B.C.D A.B.C.D
```

IPv6 Example

```
Router(config)# interface GigabitEthernet 0
Router(config-if)# ipv6 address X:X:X:X:X
```

Telnetting over the Management Ethernet Interface

Telnetting can be done through the VRF using the Management Ethernet interface.

In the following example, the router telnets to 172.17.1.1 through the Management Ethernet interface VRF:

```
Router# telnet 172.17.1.1 /vrf Mgmt-intf
```

Pinging over the Management Ethernet Interface

Pinging other interfaces using the Management Ethernet interface is done through the VRF.

In the following example, the router pings the interface with the IP address of 172.17.1.1 through the Management Ethernet interface:

```
Router# ping vrf Mgmt-intf 172.17.1.1

Type escape sequence to abort.

Sending 5, 100-byte ICMP Echos to 172.17.1.1, timeout is 2 seconds:

.!!!!

Success rate is 80 percent (4/5), round-trip min/avg/max = 1/1/1 ms
```

Copy Using TFTP or FTP

To copy a file using TFTP through the Management Ethernet interface, the **ip tftp source-interface GigabitEthernet 0** command must be entered before entering the **copy tftp** command because the **copy tftp** command has no option of specifying a VRF name.

Similarly, to copy a file using FTP through the Management Ethernet interface, the **ip ftp source-interface GigabitEthernet 0** command must be entered before entering the **copy ftp** command because the **copy ftp** command has no option of specifying a VRF name.

TFTP Example

Router(config) # ip tftp source-interface gigabitethernet 0

FTP Example

Router(config) # ip ftp source-interface gigabitethernet 0

NTP Server

To allow the software clock to be synchronized by a Network Time Protocol (NTP) time server over the Management Ethernet interface, enter the **ntp server vrf Mgmt-intf** command and specify the IP address of the device providing the update.

The following CLI provides an example of this procedure.

Router(config) # ntp server vrf Mgmt-intf 172.17.1.1

SYSLOG Server

To specify the Management Ethernet interface as the source IP or IPv6 address for logging purposes, enter the **logging host <ip-address> vrf Mgmt-intf** command.

The following CLI provides an example of this procedure.

Router(config) # logging host <ip-address> vrf Mgmt-intf

SNMP-Related Services

To specify the Management Ethernet interface as the source of all SNMP trap messages, enter the **snmp-server source-interface traps gigabitEthernet 0** command.

The following CLI provides an example of this procedure:

Router(config) # snmp-server source-interface traps gigabitEthernet 0

Domain Name Assignment

The IP domain name assignment for the Management Ethernet interface is done through the VRF.

To define the default domain name as the Management Ethernet VRF interface, enter the **ip domain-name vrf Mgmt-intf** *domain* command.

Router(config) # ip domain-name vrf Mgmt-intf cisco.com

DNS service

To specify the Management Ethernet interface VRF as a name server, enter the **ip name-server vrf Mgmt-intf** *IPv4-or-IPv6-address* command.

Router(config)# ip name-server vrf Mgmt-intf
IPv4-or-IPv6-address

RADIUS or TACACS+ Server

To group the Management VRF as part of a AAA server group, enter the **ip vrf forward Mgmt-intf** command when configuring the AAA server group.

The same concept is true for configuring a TACACS+ server group. To group the Management VRF as part of a TACACS+ server group, enter the **ip vrf forwarding Mgmt-intf** command when configuring the TACACS+ server group.

RADIUS Server Group Configuration

```
Router(config)# aaa group server radius hello
Router(config-sg-radius)# ip vrf forwarding Mgmt-intf
```

TACACS+ Server Group Example

```
outer(config)# aaa group server tacacs+ hello
Router(config-sg-tacacs+)# ip vrf forwarding Mgmt-intf
```

VTY lines with ACL

To ensure an access control list (ACL) is attached to vty lines that are and are not using VRF, use the **vrf-also** option when attaching the ACL to the vty lines.

```
Router(config)# line vty 0 4
Router(config-line)# access-class 90 in vrf-also
```



Configuring Bridge Domain Interfaces

The Cisco 8500 Series Catalyst Edge Platform support the bridge domain interface (BDI) feature for packaging Layer 2 Ethernet segments into Layer 3 IP.

- Restrictions for Bridge Domain Interfaces, on page 131
- Information About Bridge Domain Interface, on page 132
- Configuring Bridge-Domain Virtual IP Interface, on page 140

Restrictions for Bridge Domain Interfaces

The following are the restrictions pertaining to bridge domain interfaces:

- Only 4096 bridge domain interfaces are supported per system.
- For a bridge domain interface, the maximum transmission unit (MTU) size can be configured between 1500 and 9216 bytes.
- Bridge domain interfaces support only the following features:
 - IPv4 Multicast
 - · QoS marking and policing. Shaping and queuing are not supported
 - IPv4 VRF
 - IPv6 unicast forwarding
 - Dynamic routing such as BGP, OSPF, EIGRP, RIP, IS-IS, and STATIC
 - Hot Standby Router Protocol (HSRP)
 - Virtual Router Redundancy Protocol (VRRP) from IOS XE 3.8.0 onwards.
- Bridge domain interfaces do not support the following features:
 - PPP over Ethernet (PPPoE)
 - Bidirectional Forwarding Detection (BFD) protocol
 - QoS
 - Network-Based Application Recognition (NBAR) or Advanced Video Coding (AVC)

Information About Bridge Domain Interface

Bridge domain interface is a logical interface that allows bidirectional flow of traffic between a Layer 2 bridged network and a Layer 3 routed network traffic. Bridge domain interfaces are identified by the same index as the bridge domain. Each bridge domain represents a Layer 2 broadcast domain. Only one bridge domain interface can be associated with a bridge domain.

Bridge domain interface supports the following features:

- IP termination
- Layer 3 VPN termination
- · Address Resolution Protocol (ARP), G-ARP, and P-ARP handling
- MAC address assignment

Prior to configuring a bridge domain interface, you must understand the following concepts:

- Ethernet Virtual Circuit Overview
- Bridge Domain Interface Encapsulation
- Assigning a MAC Address
- Support for IP Protocols
- Support for IP Forwarding
- · Packet Forwarding
- · Bridge Domain Interface Statistics

Ethernet Virtual Circuit Overview

An Ethernet Virtual Circuit (EVC) is an end-to-end representation of a single instance of a Layer 2 service that is offered by a provider. It embodies the different parameters on which the service is being offered. In the Cisco EVC Framework, the bridge domains are made up of one or more Layer 2 interfaces known as service instances. A service instance is the instantiation of an EVC on a given port on a given router. Service instance is associated with a bridge domain based on the configuration.

An incoming frame can be classified as service instance based on the following criteria:

- Single 802.1Q VLAN tag, priority-tagged, or 802.1ad VLAN tag
- Both QinQ (inner and outer) VLAN tags, or both 802.1ad S-VLAN and C-VLAN tags
- Outer 802.1p CoS bits, inner 802.1p CoS bits, or both
- Payload Ethernet type (five choices are supported: IPv4, IPv6, PPPoE-all, PPoE-discovery, and PPPoE-session)

Service instance also supports alternative mapping criteria:

- Untagged—Mapping to all the frames lacking a 802.1Q or 802.1ad header
- Default—Mapping to all the frames

Bridge Domain Interface Encapsulation

Security Group classification includes both Source and Destination Group, which is specified by source SGT and DGT. SGT Based PBR feature provides the PBR route-map match clause for SGT/DGT based packet classification. SGT Based PBR feature supports configuration of unlimited number of tags, but it is recommended to configure the tags based on memory available in the platform.

An EVC provides the ability to employ different encapsulations on each Ethernet flow point (EFP) present in a bridge domain. A BDI egress point may not be aware of the encapsulation of an egress packet because the packet may have egressed from one or more EFPs with different encapsulations.

In a bridge domain, if all the EFPs have different encapsulations, the BDI must be untagged (using the no 802.1Q tag). Encapsulate all the traffic in the bridge domain (popped or pushed) at the EFPs. Configure rewrite at each EFP to enable encapsulation of the traffic on the bridge domain.

In a bridge domain, if all the EFPs have the same encapsulation, configure the encapsulations on the BDI using the encapsulation command. Enabling encapsulation at the BDI ensures effective pushing or popping of tags, thereby eliminating the need for configuring the rewrite command at the EFPs. For more information on configuring the encapsulations on the BDI, see the How to Configure a Bridge Domain Interface.

Assigning a MAC Address

All the bridge domain interfaces on the Cisco Catalyst 8500 Series Edge Platforms share a common MAC address. The first bridge domain interface on a bridge domain is allocated a MAC address. Thereafter, the same MAC address is assigned to all the bridge domain interfaces that are created in that bridge domain.



```
Note
```

You can configure a static MAC address on a bridge domain interface using the mac-address command.

Support for IP Protocols

Brigde domain interfaces enable the Cisco 8500 Series Catalyst Edge Platform to act as a Layer 3 endpoint on the Layer 2 bridge domain for the following IP-related protocols:

- ARP
- DHCP
- HTTP
- ICMP
- NTP
- RARP
- SNMP
- TCP
- Telnet
- TFTP
- UDP

Support for IP Forwarding

Bridge domain interface supports the following IP forwarding features:

- IPv4 input and output access control lists (ACL)
- IPv4 input and output QoS policies. The operations supported for the input and output service policies on a bridge domain interface are:
 - Classification
 - Marking

- · Policing
- IPv4 L3 VRFs

Packet Forwarding

A bridge domain interface provides bridging and forwarding services between the Layer 2 and Layer 3 network infrastructure.

Layer 2 to Layer 3

During a packet flow from a Layer 2 network to a Layer 3 network, if the destination MAC address of the incoming packet matches the bridge domain interface MAC address, or if the destination MAC address is a multicast address, the packet or a copy of the packet is forwarded to the bridge domain interface.



MAC address learning cannot not be performed on the bridge domain interface.

Layer 3 to Layer 2

When a packet arrives at a Layer 3 physical interface of a router, a route lookup action is performed. If route lookup points to a bridge domain interface, then the bridge domain interface adds the layer 2 encapsulation and forwards the frame to the corresponding bridge domain. The byte counters are updated.

During a Layer 2 lookup on a bridge domain to which the bridge domain interface belongs, the bridge domain forwards the packets to the correct service instance based on the destination MAC address.

Link States of a Bridge Domain and a Bridge Domain Interface

Bridge domain interface acts as a routable IOS interface on Layer 3 and as a port on a bridge domain. Both bridge domain interfaces and bridge domains operate with individual administrative states.

Shutting down a bridge domain interface stops the Layer 3 data service, but does not override or impact the state of the associated bridge domain.

Shutting down a bridge domain stops Layer 2 forwarding across all the associated members including service instances and bridge domain interfaces. The associated service instances influence operational state of a bridge domain. Bridge domain interface cannot be operational unless one of the associated service instances is up.



Note

Because a bridge domain interface is an internal interface, the operational state of bridge domain interface does not affect the bridge domain operational state.

BDI Initial State

The initial administrative state of a BDI depends on how the BDI is created. When you create a BDI at boot time in the startup configuration, the default administrative state for the BDI is up. It will remain in this state unless the startup configuration includes the shutdown command. This behavior is consistent with all the other interfaces. When you create a BDI dynamically at command prompt, the default administrative state is down.

BDI Link State

A BDI maintains a link state that comprises of three states: administratively down, operationally down, and up. The link state of a BDI is derived from two independent inputs: the BDI administrative state set by the corresponding users and the fault indication state from the lower levels of the interface states. It defines a BDI link state based on the state of the two inputs.

Fault Indication State	BDI Admin{start straddle 2 columns}{end straddle 2 columns}	
{start emdash} {end emdash}	Shutdown	No Shutdown
No faults asserted	Admin-down	Up
At least one fault asserted	Admin-down	Operationally-Down

Bridge Domain Interface Statistics

For virtual interfaces, such as the bridge domain interface, protocol counters are periodically queried from the QFP.

When packets flow from a Layer 2 bridge domain network to a Layer 3 routing network through the bridge domain interface, the packets are treated as bridge domain interface input packets and bytes. When packets arrive at a Layer 3 interface and are forwarded through the bridge domain interface to a Layer 2 bridge domain, the packets are treated as output packets and bytes, and the counters are updated accordingly.

A BDI maintains a standard set of Layer 3 packet counters as the case with all Cisco IOS interfaces. Use the show interface command to view the Layer 3 packet counters.

The convention of the counters is relative to the Layer 3 cloud. For example, input refers to the traffic entry to the Layer 3 cloud from the Layer 2 BD, while output refers to the traffic exit from the Layer 3 cloud to the Layer 2 BD.

Use the **show interfaces accounting** command to display the statistics for the BDI status. Use the **show interface** *<if-name>* command to display the overall count of the packets and bytes that are transmitted and received.

Creating or Deleting a Bridge Domain Interface

When you define an interface or subinterface for a Cisco IOS router, you name it and specify how it is assigned an IP address. You can create a bridge domain interface before adding a bridge domain to the system. This new bridge domain interface will be activated after the associated bridge domain is configured.



Note When a bridge domain interface is created, a bridge domain is automatically created.

When you create the bridge domain interface and the bridge domain, the system maintains the required associations for mapping the bridge domain-bridge domain interface pair.

The mapping of bridge domain and bridge domain interface is maintained in the system. The bridge domain interface uses the index of the associated bridge domain to show the association.

Bridge Domain Interface Scalability

The following table lists the bridge domain interface scalability numbers, based on the type of Cisco 8500 Series Catalyst Edge Platform Forwarding Processors.

Table 26: Bridge Domain Interface Scalability Numbers Based on the Type of Cisco 8500 Series Catalyst Edge Platform Forwarding Processor

Description

Maximum bridge domain interfaces per router

Bridge-Domain Virtual IP Interface

The Virtual IP Interface (VIF) feature helps to associate multiple BDI interfaces with a BD instance. The BD-VIF interface inherits all the existing L3 features of IOS logical IP interface.

Note You must configure every BD-VIF interface with a unique MAC address and it should belong to a different VRF.

The Virtual IP Interface (VIF) feature has the following limitations:

- BD-VIF interface does not support IP multicast.
- Number of BD-VIF interfaces with automatically generated MAC address varies on the basis of platforms.
- BD-VIF Interface does not support MPLS.
- The maximum number of BD-VIF interfaces per bridge-domain and the total number of BD-VIF interface for per system vary based on the type of platforms.

The maximum number of BD-VIF supported on Cisco Catalyst 8500 Series Edge Platforms are:

- C8500-12X4QC supports maximum 100 BD-VIF for a Bridge Domain
- C8500-12X (support maximum 16 BD-VIF for a Bridge Domain

From Cisco IOS XE 17.7 release, BD-VIF supports Flexible Netflow (FNF).

How to Configure a Bridge Domain Interface

To configure a bridge domain interface, perform the following steps:

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- **3.** interface BDI {interface number}
- **4.** encapsulation encapsulation dot1q <first-tag> [second-dot1q <second-tag>]
- **5.** Do one of the following:

- 6. match security-group destination tag *sgt-number*
- 7. mac address {mac-address}
- 8. no shut
- 9. shut

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	<pre>interface BDI {interface number}</pre>	Specifies a bridge domain interface on a Cisco 8500 Series
	Example:	Catalyst Edge Platform.
	Router(config-if)# interface BDI3	
Step 4	encapsulation encapsulation dot1q <first-tag></first-tag>	Defines the encapsulation type.
	[second-dot1q <second-tag>]</second-tag>	The example shows how to define dot1q as the
	Example:	encapsulation type.
	Router(config-if)# encapsulation dotlQ 1 second-dotlq 2	
Step 5	Do one of the following:	Specifies either the IPv4 or IPv6 address for the bridge
	Example:	domain interface.
	ip address <i>ip-address mask</i>	
	Example:	
	Example:	
	<pre>ipv6 address {X:X:X:X: Iink-local}</pre>	
	<pre>X:X:X:X:X/prefix [anycast eui-64] autoconfig [default]}</pre>	
	Example:	
	Router(config-if)# ip address 2.2.2.1 255.255.255.0	
	Example:	
	Example:	

	Command or Action	Purpose
	Router(config-if)# ipv6 address AB01:CD1:123:C::/64 eui-64	
Step 6	match security-group destination tag <i>sgt-number</i> Example:	Configures the value for security-group destination security tag.
	Router(config-route-map)# match security-group destination tag 150	
Step 7	mac address {mac-address}	Specifies the MAC address for the bridge domain interface.
	Example:	
	Router(config-if)# mac-address 1.1.3	
Step 8	no shut	Enables the bridge domain interface on the Cisco 8500
	Example:	Series Catalyst Edge Platform.
	Router(config-if)# no shut	
Step 9	shut	Disables the bridge domain interface on the Cisco 8500
	Example:	Series Catalyst Edge Platform.
	Router(config-if)# shut	

Example

The following example shows the configuration of a bridge domain interface at IP address 2.2.2.1 255.255.255.0:

```
Router# configure terminal
Router(config)# interface BDI3
Router(config-if)# encapsulation dot1Q 1 second-dot1q 2
Router(config-if)# ip address 2.2.2.1 255.255.255.0
Router(config-if)# mac-address 1.1.3
Router(config-if)# no shut
Router(config-if)# exit
```

Displaying and Verifying Bridge Domain Interface Configuration

SUMMARY STEPS

- 1. enable
- 2. show interfaces bdi
- **3**. show platform software interface fp active name
- 4. show platform hardware qfp active interface if-name
- 5. debug platform hardware qfp feature
- 6. platform trace runtime process forwarding-manager module

7. platform trace boottime process forwarding-manager module interfaces

DETAILED STEPS

	Command or Action	Purpose	
Step 1	enable Example:	Enables privileged EXEC mode. Enter your password if prompted.	
	Router> enable		
Step 2	show interfaces bdi	Displays the configuration summary of the corresponding	
	Example:	BDI.	
	Router# show interfaces BDI3		
Step 3	show platform software interface fp active name	Displays the bridge domain interface configuration in a Forwarding Processor.	
	Example:	Forwarding Frocessor.	
	Router# show platform software interface fp active name BDI4		
Step 4	show platform hardware qfp active interface if-name	Displays the bridge domain interface configuration in a data path.	
	Example:	paur.	
	Router# show platform hardware qfp active interface if-name BDI4		
Step 5	debug platform hardware qfp feature	The selected CPP L2BD Client debugging is on.	
	Example:		
	Router# debug platform hardware qfp active feature 12bd client all		
Step 6	platform trace runtime process forwarding-manager module	Enables the Forwarding Manager Route Processor and Embedded Service Processor trace messages for the	
	Example:	Forwarding Manager process.	
	Router(config)# platform trace runtime slot F0 bay 0 process forwarding-manager module interfaces level info		
Step 7	platform trace boottime process forwarding-manager module interfaces	Enables the Forwarding Manager Route Processor and Embedded Service Processor trace messages for the Route	
	Example:	Processor Forwarding Manager process during bootup.	
	Router(config)# platform trace boottime slot		

Command or Action	Purpose
R0 bay 1 process forwarding-manager forwarding-manager level max	

What to do next

For additional information on the commands and the options available with each command, see the Cisco IOS Configuration Fundamentals Command Reference Guide located at:

{start hypertext} http://www.cisco.com/en/US/docs/ios/fundamentals/command/reference/cf_book.html {end hypertext}

Configuring Bridge-Domain Virtual IP Interface

```
enable
configure terminal
[no] interface BD-VIF interface-number
  [[no] vrf forwarding vrf-name]
  [[no] mac address mac-address]
  [[no] ip address ip-address mask]
  [[no] ipv6 address {X:X:X:X:X link-local| X:X:X:X:X/prefix [anycast | eui-64] | autoconfig
  [default]}]
```

exit

To delete BD-VIF interface, use the 'no' form of the command.

Associating VIF Interface with a Bridge Domain

```
enable
configure terminal
bridge-domain bridge-domain number
[no] member BD-VIF interface-number
exit
```

Verifying Bridge-Domain Virtual IP Interface

All existing show commands for interface and IP interface can be used for the BD-VIF interface.

show interface bd-vif bd-vif-id

show ip interface bd-vif bd-vif-id

show bd-vif interfaces in fman-fp

show pla sof inter fp ac brief | i BD VIF

Example Configuration Bridge-Domain Virtual IP Interface

```
Detail sample:
interface Port-channel1
mtu 9000
no ip address
```

```
!Ethernet service endpoint one per neutron network
service instance 1756 ethernet
 description 4e8e5957-649f-477b-9e5b-f1f75b21c03c
 encapsulation dot1q 1756
 rewrite ingress tag pop 1 symmetric
 bridge-domain 1756
1
interface BD-VIF5001
no shutdown
vrf forwarding vrf5001
ip address 10.0.0.1 255.255.255.0
interface BD-VIF5002
no shutdown
vrf forwarding vrf5002
ip address 10.0.0.2 255.255.255.0
bridge-domain 1756
member Port-channel1 service-instance 1756
member bd-vif5001
```

member bd-vif5002



Packet Trace

First Published: August 03, 2016

The Packet-Trace feature provides a detailed understanding of how data packets are processed by the Cisco IOS XE platform, and thus helps customers to diagnose issues and troubleshoot them more efficiently. This module provides information about how to use the Packet-Trace feature.

- Information About Packet Trace, on page 143
- Usage Guidelines for Configuring Packet Trace, on page 144
- Configuring Packet Trace, on page 144
- Configuring Packet Tracer with UDF Offset, on page 146
- Displaying Packet-Trace Information, on page 149
- Removing Packet-Trace Data, on page 150
- Configuration Examples for Packet Trace, on page 150
- Additional References, on page 157
- Feature Information for Packet Trace, on page 158

Information About Packet Trace

The Packet-Trace feature provides three levels of inspection for packets: accounting, summary, and path data. Each level provides a detailed view of packet processing at the cost of some packet processing capability. However, Packet Trace limits inspection to packets that match the debug platform condition statements, and is a viable option even under heavy-traffic situations in customer environments.

The following table explains the three levels of inspection provided by packet trace.

Packet-Trace Level	Description	
Accounting	Packet-Trace accounting provides a count of packets that enter and leave the network processor. Packet-Trace accounting is a lightweight performance activity, and runs continuously until it is disabled.	

Table 27: Packet-Trace Level

Packet-Trace Level	Description		
Summary	Packet-Tra punt, drop,	the summary level of packet trace, data is collected for a finite number of packets. et-Trace summary tracks the input and output interfaces, the final packet state, and drop, or inject packets, if any. Collecting summary data adds to additional performance pared to normal packet processing, and can help to isolate a troublesome interface.	
Path data	The packet-trace path data level provides the greatest level of detail in packet trace, is collected for a finite number of packets. Packet-Trace path data captures data, incl a conditional debugging ID that is useful to correlate with feature debugs, a timesta and also feature-specific path-trace data.		
	(FIA) trace layers of th	lso has two optional capabilities: packet copy and Feature Invocation Array . The packet-copy option enables you to copy input and output packets at various e packet (layer 2, layer 3 or layer 4). The FIA- trace option tracks every feature ted during packet processing and helps you to know what is happening during cessing.	
	Note	Collecting path data consumes more packet-processing resources, and the optional capabilities incrementally affect packet performance. Therefore, path-data level should be used in limited capacity or in situations where packet performance change is acceptable.	

Usage Guidelines for Configuring Packet Trace

Consider the following best practices while configuring the Packet-Trace feature:

- Use of ingress conditions when using the Packet-Trace feature is recommended for a more comprehensive view of packets.
- Packet-trace configuration requires data-plane memory. On systems where data-plane memory is constrained, carefully consider how you will select the packet-trace values. A close approximation of the amount of memory consumed by packet trace is provided by the following equation:

memory required = (statistics overhead) + number of packets * (summary size + data size + packet copy size).

When the Packet-Trace feature is enabled, a small, fixed amount of memory is allocated for statistics. Similarly, when per-packet data is captured, a small, fixed amount of memory is required for each packet for summary data. However, as shown by the equation, you can significantly influence the amount of memory consumed by the number of packets you select to trace, and whether you collect path data and copies of packets.

Configuring Packet Trace

Perform the following steps to configure the Packet-Trace feature.



Note The amount of memory consumed by the Packet-Trace feature is affected by the packet-trace configuration. You should carefully select the size of per-packet path data and copy buffers and the number of packets to be traced in order to avoid interrupting normal services. You can check the current data-plane DRAM memory consumption by using the **show platform hardware qfp active infrastructure exmem statistics** command.

SUMMARY STEPS

- 1. enable
- 2. debug platform packet-trace packet *pkt-num* [fia-trace | summary-only] [circular] [data-size data-size]
- 3. debug platform packet-trace {punt |inject|copy|drop|packet|statistics}
- **4. debug platform condition [ipv4 | ipv6] [interface** *interface*]**[access-list** *access-list -name | ipv4-address | subnet-mask | ipv6-address | subnet-mask*] **[ingress | egress | both**]
- 5. debug platform condition start
- 6. debug platform condition stop
 7. show platform packet-trace {configuration | statistics | summary | packet {all | *pkt-num*}}
- 8. clear platform condition all
- 9. exit

DETAILED STEPS

	Command or Action	Purpose
Step 1	<pre>enable Example: Router> enable</pre>	Enables the privileged EXEC mode. Enter your password if prompted.
Step 2	<pre>debug platform packet-trace packet pkt-num [fia-trace summary-only] [circular] [data-size data-size] Example: Router# debug platform packet-trace packets 2048 summary-only</pre>	Collects summary data for a specified number of packets. Captures feature path data by default, and optionally performs FIA trace. <i>pkt-num</i> —Specifies the maximum number of packets maintained at a given time. fia-trace —Provides detailed level of data capture, including summary data, feature-specific data. Also displays each feature entry visited during packet processing. summary-only —Enables the capture of summary data with minimal details. circular —Saves the data of the most recently traced packets. <i>data-size</i> —Specifies the size of data buffers for storing feature and FIA trace data for each packet in bytes. When very heavy packet processing is performed on packets, users can increase the size of the data buffers if necessary. The default value is 2048.

I

	Command or Action	Purpose	
Step 3	debug platform packet-trace {punt inject copy drop packet statistics}	Enables tracing of punted packets from data to control plane.	
	Example:		
	Router# debug platform packet-trace punt		
Step 4	debug platform condition [ipv4 ipv6] [interface interface][access-list access-list -name ipv4-address / subnet-mask ipv6-address / subnet-mask] [ingress egress both]	Specifies the matching criteria for tracing packets. Provides the ability to filter by protocol, IP address and subnet mask, access control list (ACL), interface, and direction.	
	Example:		
	Router# debug platform condition interface g0/0/0 ingress		
Step 5	debug platform condition start	Enables the specified matching criteria and starts packet	
	Example:	tracing.	
	Router# debug platform condition start		
Step 6	debug platform condition stop	Deactivates the condition and stops packet tracing.	
	Example:		
	Router# debug platform condition start		
Step 7	show platform packet-trace {configuration statistics	Displays packet-trace data according to the specified option.	
	<pre>summary packet {all pkt-num}} Example:</pre>	See {start cross reference} Table 21-1 {end cross reference for detailed information about the show command option	
	Router# show platform packet-trace 14		
Step 8	clear platform condition all	Removes the configurations provided by the debug platform condition and debug platform packet-trace	
	Example:	commands.	
	Router(config)# clear platform condition all		
Step 9	exit	Exits the privileged EXEC mode.	
	Example:		
	Router# exit		

Configuring Packet Tracer with UDF Offset

Perform the following steps to configure the Packet-Trace UDF with offset:

L

SUMMARY STEPS

- 1. enable
- **2**. configure terminal
- **3.** udf udf name header {inner | outer} {13|14} offset offset-in-bytes length length-in-bytes
- 4. udf udf name {header | packet-start} offset-base offset length
- **5. ip access-list extended** {*acl-name* |*acl-num*}
- 6. ip access-list extended { deny | permit } udf udf-name value mask
- 7. **debug platform condition [ipv4 | ipv6] [interface** *interface*] **[access-list** *access-list -name | ipv4-address | subnet-mask | ipv6-address | subnet-mask*] **[ingress | egress | both]**
- 8. debug platform condition start
- **9. debug platform packet-trace packet** *pkt-num* [**fia-trace** | **summary-only**] [**circular**] [**data-size** *data-size*]
- **10**. debug platform packet-trace {punt | inject|copy | drop |packet | statistics}
- **11**. debug platform condition stop
- **12**. exit

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	udf udf name header {inner outer} {13 14} offset	Configures individual UDF definitions. You can specify
	offset-in-bytes length length-in-bytes	the name of the UDF, the networking header from which offset, and the length of data to be extracted.
	<pre>Example: Router(config)# udf TEST_UDF_NAME_1 header inner 13 64 1</pre>	The inner or outer keywords indicate the start of the offset from the unencapsulated Layer 3 or Layer 4 headers, or if there is an encapsulated packet, they indicate the start of offset from the inner L3/L4.
	Router(config)# udf TEST_UDF_NAME_2 header inner 14 77 2	The length keyword specifies, in bytes, the length from the offset. The range is from 1 to 2.
	Router(config)# udf TEST_UDF_NAME_3 header outer 13 65 1	
	Router(config)# udf TEST_UDF_NAME_4 header outer 14 67 1	
Step 4	udf <i>udf name</i> { header packet-start } <i>offset-base offset length</i>	• header—Specifies the offset base configuration.
	Example:	• packet-start—Specifies the offset base from packet-start. packet-start" can vary depending on if

	Command or Action	Purpose
	Router(config)# udf TEST_UDF_NAME_5 packet-start 120 1	packet-trace is for an inbound packet or outbound packet. If the packet-trace is for an inbound packet then the packet-start will be layer2. For outbound, he packet-start will be layer3.
		• offset—Specifies the number of bytes offset from the offset base. To match the first byte from the offset base (Layer 3/Layer 4 header), configure the offset as 0.
		• length—Specifies the number of bytes from the offset. Only 1 or 2 bytes are supported. To match additional bytes, you must define multiple UDFs.
Step 5	ip access-list extended { <i>acl-name</i> <i>acl-num</i> }	Enables extended ACL configuration mode. The CLI enters
	Example:	the extended ACL configuration mode in which all subsequent commands apply to the current extended access
	Router(config)# ip access-list extended acl2	list. Extended ACLs control traffic by the comparison of the source and destination addresses of the IP packets to the addresses configured in the ACL.
Step 6	ip access-list extended { deny permit } udf udf-name value mask	Configures the ACL to match on UDFs along with the current access control entries (ACEs). The bytes defined in ACL is 0xD3. Masks are used with IP addresses in IP
	Example:	ACL's oxed what should be permitted and denied.
	Router(config-acl)# permit ip any any udf TEST_UDF_NAME_5 0xD3 0xFF	
Step 7	debug platform condition [ipv4 ipv6] [interface interface] [access-list access-list -name ipv4-address / subnet-mask ipv6-address / subnet-mask] [ingress egress both]	Specifies the matching criteria for tracing packets. Provides the ability to filter by protocol, IP address and subnet mask, access control list (ACL), interface, and direction.
	Example:	
	Router# debug platform condition interface gi0/0/0 ipv4 access-list acl2 both	
Step 8	debug platform condition start	Enables the specified matching criteria and starts packet
	Example:	tracing.
	Router# debug platform condition start	
Step 9	debug platform packet-trace packet <i>pkt-num</i> [fia-trace summary-only] [circular] [data-size <i>data-size</i>]	Collects summary data for a specified number of packets. Captures feature path data by default, and optionally performs FIA trace.
	Example: Router# debug platform packet-trace packet 1024	<i>pkt-num</i> —Specifies the maximum number of packets maintained at a given time.
	fia-trace data-size 2048	fia-trace —Provides detailed level of data capture, including summary data, feature-specific data. Also

	Command or Action	Purpose
		displays each feature entry visited during packet processing.
		summary-only —Enables the capture of summary data with minimal details.
		circular —Saves the data of the most recently traced packets.
		<i>data-size</i> —Specifies the size of data buffers for storing feature and FIA trace data for each packet in bytes. When very heavy packet processing is performed on packets, users can increase the size of the data buffers if necessary. The default value is 2048.
Step 10	debug platform packet-trace {punt inject copy drop packet statistics}	Enables tracing of punted packets from data to control plane.
	Example:	
	Router# debug platform packet-trace punt	
Step 11	debug platform condition stop	Deactivates the condition and stops packet tracing.
	Example:	
	Router# debug platform condition start	
Step 12	exit	Exits the privileged EXEC mode.
	Example:	
	Router# exit	

Displaying Packet-Trace Information

Use these show commands to display packet-trace information.

Table 28: show Commands

Command	Description
show platform packet-trace configuration	Displays packet trace configuration, including any defaults.
show platform packet-trace statistics	Displays accounting data for all the traced packets.
show platform packet-trace summary	Displays summary data for the number of packets specified.
<pre>show platform packet-trace {all pkt-num} [decode]</pre>	Displays the path data for all the packets or the packet specified. The decode option attempts to decode the binary packet into a more human- readable form.

Removing Packet-Trace Data

Use these commands to clear packet-trace data.

Table 29: clear Commands

Command	Description
clear platform packet-trace statistics	Clears the collected packet-trace data and statistics.
clear platform packet-trace configuration	Clears the packet-trace configuration and the statistics.

Configuration Examples for Packet Trace

This section provides the following configuration examples:

Example: Configuring Packet Trace

This example describes how to configure packet trace and display the results. In this example, incoming packets to Gigabit Ethernet interface 0/0/1 are traced, and FIA-trace data is captured for the first 128 packets. Also, the input packets are copied. The **show platform packet-trace packet 0** command displays the summary data and each feature entry visited during packet processing for packet 0.

```
Router>
enable
Router# debug platform packet-trace packet 128 fia-trace
Router# debug platform packet-trace punt
Router# debug platform condition interface g0/0/1 ingress
Router# debug platform condition start
Router#! ping to UUT
Router# debug platform condition stop
Router# show platform packet-trace packet 0
Packet: 0
                   CBUG ID: 9
Summarv
 Input
          : GigabitEthernet0/0/1
 Output : GigabitEthernet0/0/0
 State
          : FWD
 Timestamp
          : 1819281992118 ns (05/17/2014 06:42:01.207240 UTC)
   Start
          : 1819282095121 ns (05/17/2014 06:42:01.207343 UTC)
   Stop
Path Trace
  Feature: IPV4
   Source : 198.51.100.2
   Destination : 198.51.100.2
   Protocol : 1 (ICMP)
  Feature: FIA TRACE
   Entry : 0x8059dbe8 - DEBUG COND INPUT PKT
   Timestamp : 3685243309297
  Feature: FIA TRACE
   Entry
          : 0x82011a00 - IPV4 INPUT DST LOOKUP CONSUME
   Timestamp : 3685243311450
  Feature: FIA TRACE
   Entry : 0x82000170 - IPV4 INPUT FOR US MARTIAN
```

```
Timestamp : 3685243312427
  Feature: FIA TRACE
   Entry : 0x82004b68 - IPV4 OUTPUT LOOKUP PROCESS
   Timestamp : 3685243313230
  Feature: FIA TRACE
            : 0x8034f210 - IPV4 INPUT IPOPTIONS PROCESS
   Entry
   Timestamp : 3685243315033
  Feature: FIA TRACE
   Entry : 0x82013200 - IPV4 OUTPUT GOTO OUTPUT FEATURE
   Timestamp : 3685243315787
  Feature: FIA TRACE
          : 0x80321450 - IPV4 VFR REFRAG
   Entry
   Timestamp : 3685243316980
  Feature: FIA TRACE
   Entry : 0x82014700 - IPV6 INPUT L2 REWRITE
   Timestamp : 3685243317713
 Feature: FIA TRACE
          : 0x82000080 - IPV4 OUTPUT FRAG
   Entry
   Timestamp : 3685243319223
 Feature: FIA TRACE
   Entry : 0x8200e500 - IPV4_OUTPUT_DROP_POLICY
   Timestamp : 3685243319950
  Feature: FIA TRACE
   Entry : 0x8059aff4 - PACTRAC_OUTPUT_STATS
   Timestamp : 3685243323603
  Feature: FIA TRACE
   Entry : 0x82016100 - MARMOT SPA D TRANSMIT PKT
    Timestamp : 3685243326183
Router# clear platform condition all
Router# exit
```

Linux Forwarding Transport Service (LFTS) is a transport mechanism to forward packets punted from the CPP into applications other than IOSd. This example displays the LFTS-based intercepted packet destined for binos application.

```
Router# show platform packet-trace packet 10
Packet: 10
              CBUG ID: 52
Summary
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 State : PUNT 55 (For-us control)
 Timestamp
   Start : 597718358383 ns (06/06/2016 09:00:13.643341 UTC)
   Stop : 597718409650 ns (06/06/2016 09:00:13.643392 UTC)
Path Trace
 Feature: IPV4
   Input : GigabitEthernet0/0/0
   Output : <unknown>
   Source : 10.64.68.2
   Destination : 224.0.0.102
   Protocol : 17 (UDP)
     SrcPort : 1985
     DstPort : 1985
  Feature: FIA TRACE
    Input : GigabitEthernet0/0/0
   Output : <unknown>
   Entry : 0x8a0177bc - DEBUG COND INPUT PKT
   Lapsed time : 426 ns
 Feature: FIA TRACE
   Input : GigabitEthernet0/0/0
   Output : <unknown>
   Entry : 0x8a017788 - IPV4 INPUT DST LOOKUP CONSUME
   Lapsed time : 386 ns
```

```
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : <unknown>
 Entry : 0x8a01778c - IPV4 INPUT FOR US MARTIAN
 Lapsed time : 13653 ns
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 Entry : 0x8a017730 - IPV4 INPUT LOOKUP PROCESS EXT
 Lapsed time : 2360 ns
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 Entry : 0x8a017be0 - IPV4 INPUT IPOPTIONS PROCESS EXT
 Lapsed time : 66 ns
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 Entry : 0x8a017bfc - IPV4_INPUT_GOTO_OUTPUT_FEATURE_EXT
 Lapsed time : 680 ns
Feature: FIA_TRACE
 Input : GigabitEthernet0/0/0
  Output : internal0/0/rp:1
 Entry : 0x8a017d60 - IPV4_INTERNAL_ARL_SANITY_EXT
 Lapsed time : 320 ns
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 Entry : 0x8a017a40 - IPV4 VFR REFRAG EXT
 Lapsed time : 106 ns
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 Entry : 0x8a017d2c - IPV4 OUTPUT DROP POLICY EXT
 Lapsed time : 1173 ns
Feature: FIA TRACE
 Input : GigabitEthernet0/0/0
 Output : internal0/0/rp:1
 Entry : 0x8a017940 - INTERNAL TRANSMIT PKT EXT
 Lapsed time : 20173 ns
LFTS Path Flow: Packet: 10
                             CBUG ID: 52
 Feature: LFTS
 Pkt Direction: IN
 Punt Cause : 55
      subCause : 0
```

Example: Using Packet Trace

This example provides a scenario in which packet trace is used to troubleshoot packet drops for a NAT configuration on a Cisco ASR 1006 Router. This example shows how you can effectively utilize the level of detail provided by the Packet-Trace feature to gather information about an issue, isolate the issue, and then find a solution.

In this scenario, you can detect that there are issues, but are not sure where to start troubleshooting. You should, therefore, consider accessing the Packet-Trace summary for a number of incoming packets.

```
Router# debug platform condition ingress
Router# debug platform packet-trace packet 2048 summary-only
Router# debug platform condition start
Router# debug platform condition stop
Router# show platform packet-trace summary
```

PktInputOutputStateReason0Gi0/0/0Gi0/0/0DROP402 (NoStatsUpdate)1internal0/0/rp:0internal0/0/rp:0PUNT21 (RP<->QFP keepalive)2internal0/0/recycle:0Gi0/0/0FWD

The output shows that packets are dropped due to NAT configuration on Gigabit Ethernet interface 0/0/0, which enables you to understand that an issue is occurring on a specific interface. Using this information, you can limit which packets to trace, reduce the number of packets for data capture, and increase the level of inspection.

```
Router# debug platform packet-trace packet 256
Router# debug platform packet-trace punt
Router# debug platform condition interface Gi0/0/0
Router# debug platform condition start
Router# debug platform condition stop
Router# show platform packet-trace summary
Router# show platform packet-trace 15
                   CBUG ID: 238
Packet: 15
Summary
           : GigabitEthernet0/0/0
 Tnput.
         : internal0/0/rp:1
: PUNT 55 (For-us control)
 Output
 State
 Timestamp
   Start : 1166288346725 ns (06/06/2016 09:09:42.202734 UTC)
   Stop : 1166288383210 ns (06/06/2016 09:09:42.202770 UTC)
Path Trace
  Feature: IPV4
   Input : GigabitEthernet0/0/0
   Output
              : <unknown>
   Source
              : 10.64.68.3
   Destination : 224.0.0.102
               : 17 (UDP)
   Protocol
     SrcPort
               : 1985
     DstPort : 1985
IOSd Path Flow: Packet: 15 CBUG ID: 238
  Feature: INFRA
   Pkt Direction: IN
   Packet Rcvd From CPP
  Feature: TP
   Pkt Direction: IN
   Source : 10.64.68.122
   Destination : 10.64.68.255
  Feature: IP
   Pkt Direction: IN
   Packet Enqueued in IP layer
   Source : 10.64.68.122
   Destination : 10.64.68.255
   Interface : GigabitEthernet0/0/0
  Feature: UDP
   Pkt Direction: IN
             : 10.64.68.122(1053)
   src
   dst
               : 10.64.68.255(1947)
   length
              : 48
Router#show platform packet-trace packet 10
              CBUG TD: 10
Packet: 10
Summary
 Input
          : GigabitEthernet0/0/0
          : internal0/0/rp:0
 Output
  State
           : PUNT 55 (For-us control)
 Timestamp
   Start : 274777907351 ns (01/10/2020 10:56:47.918494 UTC)
   Stop
         : 274777922664 ns (01/10/2020 10:56:47.918509 UTC)
```

```
Path Trace
  Feature: IPV4(Input)
   Input
           : GigabitEthernet0/0/0
   Output
              : <unknown>
              : 10.78.106.2
   Source
    Destination : 224.0.0.102
   Protocol : 17 (UDP)
     SrcPort : 1985
     DstPort : 1985
IOSd Path Flow: Packet: 10
                           CBUG ID: 10
  Feature: INFRA
   Pkt Direction: IN
Packet Rcvd From DATAPLANE
Feature: IP
   Pkt Direction: IN
    Packet Enqueued in IP layer
    Source : 10.78.106.2
   Destination : 224.0.0.102
   Interface : GigabitEthernet0/0/0
  Feature: UDP
   Pkt Direction: IN DROP
   Pkt : DROPPED
   UDP: Discarding silently
   src
             : 881 10.78.106.2(1985)
              : 224.0.0.102(1985)
   dst
   length
              : 60
Router#show platform packet-trace packet 12
Packet: 12
                  CBUG ID: 767
Summary
           : GigabitEthernet3
  Input
         : internal0/0/rp:0
: PUNT 11 (For-us data)
  Output
 State
 Timestamp
   Start : 16120990774814 ns (01/20/2020 12:38:02.816435 UTC)
           : 16120990801840 ns (01/20/2020 12:38:02.816462 UTC)
   Stop
Path Trace
  Feature: IPV4(Input)
           : GigabitEthernet3
   Input
   Output
              : <unknown>
            : 12.1.1.1
   Source
   Destination : 12.1.1.2
   Protocol : 6 (TCP)
SrcPort : 46593
     DstPort : 23
IOSd Path Flow: Packet: 12
                           CBUG ID: 767
  Feature: INFRA
   Pkt Direction: IN
   Packet Rcvd From DATAPLANE
  Feature: IP
   Pkt Direction: IN
    Packet Enqueued in IP layer
    Source : 12.1.1.1
   Destination : 12.1.1.2
   Interface : GigabitEthernet3
  Feature: IP
   Pkt Direction: IN
    FORWARDEDTo transport layer
   Source : 12.1.1.1
    Destination : 12.1.1.2
```

I	nterface : GigabitEthe	rnet3			
P	ture: TCP kt Direction: IN cp0: I NoTCB 12.1.1.1:4659	3 12.1.1.2:23 seq 19253779	75 OPTS	4 SY	'N WIN 4128
Route	r# show platform packet-tra	ace summary			
Pkt	Input	Output	State	Reas	on
0	INJ.2	Gil	FWD		
1	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
2	INJ.2	Gil	FWD		
3	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
4	INJ.2	Gil	FWD		
5	INJ.2	Gil	FWD		
6	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
7	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
8	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
9	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
10	INJ.2	Gil	FWD		
11	INJ.2	Gil	FWD		
12	INJ.2	Gil	FWD		
13	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
14	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
15	Gil	internal0/0/rp:0	PUNT	11	(For-us data)
16	INJ.2	Gil	FWD		

The following example displays the packet trace data statistics.

```
Router#show platform packet-trace statistics
Packets Summary
 Matched 3
 Traced 3
Packets Received
 Ingress O
 Inject 0
Packets Processed
 Forward 0
 Punt 3
   Count
             Code Cause
              56 RP injected for-us control
   3
          0
 Drop
 Consume 0
         PKT DIR IN
            Dropped
                         Consumed
                                       Forwarded
INFRA
                0
                             0
                                        0
TCP
                0
                             0
                                          0
                0
                            0
                                          0
UDP
                0
                             0
                                          0
ΙP
IPV6
                0
                             0
                                          0
                0
                             0
                                          0
ARP
        PKT DIR OUT
           Dropped
                         Consumed
                                       Forwarded
INFRA
              0
                             0
                                          0
                             0
TCP
                0
                                          0
UDP
                0
                             0
                                          0
ΙP
                0
                             0
                                          0
IPV6
                             0
                0
                                          0
                             0
                                          0
ARP
                0
```

The following example displays packets that are injected and punted to the forwarding processor from the control plane.

```
Router#debug platform condition ipv4 10.118.74.53/32 both
Router#Router#debug platform condition start
Router#debug platform packet-trace packet 200
Packet count rounded up from 200 to 256
Router#show platform packet-tracer packet 0
show plat pack pa 0
Packet: 0
                   CBUG ID: 674
Summarv
          : GigabitEthernet1
 Input
 Output
         : internal0/0/rp:0
          : PUNT 11 (For-us data)
 State
  Timestamp
   Start : 17756544435656 ns (06/29/2020 18:19:17.326313 UTC)
           : 17756544469451 ns (06/29/2020 18:19:17.326346 UTC)
   Stop
Path Trace
 Feature: IPV4(Input)
            : GigabitEthernet1
   Input
    Output
               : <unknown>
              : 10.118.74.53
   Source
   Destination : 198.51.100.38
   Protocol : 17 (UDP)
     SrcPort : 2640
DstPort : 500
IOSd Path Flow: Packet: 0
                          CBUG ID: 674
  Feature: INFRA
  Pkt Direction: IN
   Packet Rcvd From DATAPLANE
  Feature: TP
  Pkt Direction: IN
   Packet Enqueued in IP layer
   Source : 10.118.74.53
    Destination : 198.51.100.38
   Interface : GigabitEthernet1
  Feature: IP
  Pkt Direction: IN
  FORWARDED To transport layer
   Source
                : 10.118.74.53
   Destination : 198.51.100.38
   Interface
                : GigabitEthernet1
  Feature: UDP
  Pkt Direction: IN
 DROPPED
UDP: Checksum error: dropping
 Source : 10.118.74.53(2640)
Destination : 198.51.100.38(500)
Router#show platform packet-tracer packet 2
Packet: 2
                 CBUG ID: 2
IOSd Path Flow:
 Feature: TCP
  Pkt Direction: OUTtcp0: O SYNRCVD 198.51.100.38:22 198.51.100.55:52774 seq 3052140910
OPTS 4 ACK 2346709419 SYN WIN 4128
  Feature: TCP
 Pkt Direction: OUT
 FORWARDED
 TCP: Connection is in SYNRCVD state
ACK
        : 2346709419
```

```
SEQ
            : 3052140910
 Source
           : 198.51.100.38(22)
Destination : 198.51.100.55(52774)
  Feature: IP
 Pkt Direction: OUTRoute out the generated packet.srcaddr: 198.51.100.38, dstaddr:
198.51.100.55
  Feature: IP
  Pkt Direction: OUTInject and forward successful srcaddr: 198.51.100.38, dstaddr:
198.51.100.55
  Feature: TCP
  Pkt Direction: OUTtcp0: O SYNRCVD 198.51.100.38:22 198.51.100.55:52774 seg 3052140910
OPTS 4 ACK 2346709419 SYN WIN 4128
Summary
 Input
           : INJ.2
 Out.put.
         : GigabitEthernet1
          : FWD
 State
 Timestamp
   Start : 490928006866 ns (06/29/2020 13:31:30.807879 UTC)
   Stop
           : 490928038567 ns (06/29/2020 13:31:30.807911 UTC)
Path Trace
  Feature: IPV4(Input)
   Input
              : internal0/0/rp:0
              : <unknown>
   Output
               : 172.18.124.38
   Source
   Destination : 172.18.124.55
   Protocol : 6 (TCP)
     SrcPort : 22
     DstPort : 52774
  Feature: IPSec
   Result : IPSEC_RESULT_DENY
Action : SEND CLEAR
   SA Handle : 0
   Peer Addr : 55.124.18.172
   Local Addr: 38.124.18.172
```

```
Router#
```

Additional References

Standards

Standard	Title
None	—

MIBs

MIB	MIBs Link
None	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at this URL:
	{start hypertext}http://www.cisco.com/go/mibs{end hypertext}

RFCs	
RFC	Title

None

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	hypertext}http://www.cisco.com/cisco/web/support/index.html {end hypertext}

Feature Information for Packet Trace

{start cross reference} Table 21-4 {end cross reference} lists the features in this module and provides links to specific configuration information.

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to {start hypertext} http://www.cisco.com/go/cfn{end hypertext}. An account on Cisco.com is not required.



Note

{start cross reference} Table 21-4 {end cross reference} lists only the software releases that support a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Feature Name	Releases	Feature Information
Packet Trace	Cisco IOS XE 3.10S	The Packet Trace feature provides information about how data packets are processed by the Cisco IOS XE software.
		In Cisco IOS XE Release 3.10S, this feature was introduced on the Cisco ASR 1000 Series Aggregation Services Routers.
		The following commands were introduced or modified:
		 debug platform packet-trace packet <i>pkt-num</i> [fia-trace summary-only] [data-size <i>data-size</i>] [circular] debug platform packet-trace copy packet {input output both} [size <i>num-bytes</i>] [L2 L3 L4]
		 show platform packet-trace {configuration statistics summary packet {all pkt-num}}
	Cisco IOS XE 3.11S	In Cisco IOS XE Release 3.11S, this feature was enhanced to include the following features:
		Matched versus traced statistics.
		• Trace stop timestamp in addition to trace start timestamp.
		The following commands were introduced or modified:
		 debug platform packet-trace drop [code drop-num] show platform packet-trace packet {all pkt-num} [decode]
	Cisco IOS XE Denali 16.3.1	In Cisco IOS XE Denali 16.3.1, this feature was enhanced to include Layer3 packet tracing along with IOSd.
		The following commands were introduced or modified: debug platform packet-trace punt .
	Cisco IOS XE Amsterdam 17.3.1	The output of the show platform packet-trace command now includes additional trace information for packets either originated from IOSd or destined to IOSd or other BinOS processes.

Table 30: Feature Information for Packet Trace



Packet Drops

This document provides information about Packet Drops on the Cisco ASR 1000 Series Aggregation Services Routers.

- Information About Packet Drops, on page 161
- Viewing Packet Drops, on page 161
- Viewing Packet Drop Information, on page 162
- Verifying Packet Information, on page 163
- Packet Drops Warnings, on page 164
- Configuring Packet Drops Warning Thresholds, on page 165
- Viewing Packet Drops Warning Thresholds, on page 166
- Feature Information for Packet Drops, on page 167

Information About Packet Drops

High Level Packet Flow

Cisco ASR 1000 Series Router comprises the following functional elements in the system:

- • Cisco ASR 1000 Series Route Processor (RP)
- •• Cisco ASR 1000 Series Embedded Services Processor (ESP)
- · · Cisco ASR 1000 Series SPA Interface Processor (SIP) or Modular Interface Processor

The Cisco ASR 1000 Series Routers introduce the Cisco Quantum Flow Processor (QFP) as their hardware architecture. In the QFP based architecture, all packets are forwarded through ESP, so, if a problem occurs in ESP, the forwarding stops.

Viewing Packet Drops

From Cisco IOS XE 17.6, you can run the show drops command to troubleshoot the root cause of packet drops.

With the show drops command, you can identify the following:

- The root cause of the drop based on the feature or the protocol.
- The history of the QFP Drops.

Viewing Packet Drop Information

Perform the following steps to view and filter the packet drop information for your instance based on the interface, protocol, or feature:

SUMMARY STEPS

- 1. enable
- 2. show drops
- 3. show drops { bqs | crypto| firewall| interface| ip-all| nat| punt| qfp| qos|history}

DETAILED STEPS

	Command or Action	Purpose	
Step 1	enable	Enables the privileged EXEC mode. Enter your password,	
	Example:	if prompted.	
	Router> enable		
Step 2	show drops	Displays the drop statistics.	
	Example:		
	Router# show drops		
Step 3	show drops { bqs crypto firewall interface ip-all nat punt qfp qos history}	Displays the drop statistics and the summary for the interface or the protocol that you choose.	
	Example:	Note From Cisco IOS XE 17.13.1a, a new keyword	
	Router# show drops qfp	option history is added to the show drops command. The show drops history qfp command will allow the user to view the history of the QFP drops.	

Example

Example for Viewing Packet Drop Information: Sample Output

The following is a sample output of the show drops command. This sample output displays the **packet drops** information related to the Quantum Flow Processor (QFP).

Router**#show drops** bqs BQS related drops crypto IPSEC related drops firewall Firewall related drops history History of drops interface Interface drop statistics ip-all IP related drops nat NAT related drops punt Punt path related drops qfp QFP drop statistics qos QoS related drops

```
| Output modifiers
<cr> <cr>
Router# show drops qfp
----- show platform hardware qfp active statistics drop detail
Last clearing of QFP drops statistics : Fri Feb 18 08:02:37 2022
(6d 23h 54m 29s ago)
 _____
ID Global Drop Stats Packets
Octets
          _____
319 BFDoffload 9
1350
61 Icmp 84
3780
53 IpFragErr 32136
48718168
244 IpLispHashLkupFailed 3
213
56 IpsecInput 18
4654
23 TailDrop 26713208
10952799454
216 UnconfiguredIpv6Fia 241788
26596680
------qfp active interface all
statistics drop_summary
_____
Drop Stats Summary:
note: 1) these drop stats are only updated when PAL
reads the interface stats.
2) the interface stats include the subinterface
Interface Rx Pkts Tx Pkts
_____
GigabitEthernet1 60547 0
GigabitEthernet2 60782 27769658
GigabitEthernet3 60581 0
GigabitEthernet4 60502 1323990
Tunnel14095001 0 1990214
Tunnel14095002 0 3883238
Tunnel14095003 0 3879243
Tunnel14095004 0 2018866
Tunnel14095005 0 3875972
Tunnel14095006 0 3991497
Tunnel14095007 0 4107743
Tunnel14095008 0 3990601
```

Verifying Packet Information

This section shows examples of command output to verify packet information.

In order to display statistics of drops for all interfaces in Packet Processor Engine (PPE), use the command **show drops qfp**.



Note The wrapper command show drops qfp is the shorthand notation for the original show platform hardware qfp active statistics drop command.

In order to display the history of QFP drops for all interfaces in Packet Processor Engine (PPE), use the command **show drops history qfp**. This command can also track the number of packet drops in the last 1-min, 5-min and 30-min time period.

Note

The wrapper command **show drops history qfp** is the shorthand notation for the original **show platform hardware qfp active statistics drop history** command.

Note The wrapper command show drops history qfp is not available on Catalyst 8500L Edge Platform.

```
Router# show drops history qfp
Last clearing of QFP drops statistics : Mon Jun 26 07:29:14
2023
(21s ago)
-------
Global Drop Stats 1-Min
5-Min 30-Min All
------
Ipv4NoAdj 0
0 0 99818
Ipv4NoRoute 0
0 0 99853
```

Packet Drops Warnings

From Cisco IOS XE 17.14, you can configure the warning thresholds for per drop cause and/or total QFP drop in packets per second. If the configured thresholds are exceeded, then a rate-limited syslog warning is generated. One warning is generated for total threshold exceeded and one warning per drop cause will be generated.

The warning is generated a maximum of once per minute for each drop cause. The drops over the previous minute are checked against the threshold (packets per second) x 60, and if the drops exceed this value, a warning is generated.

The following are the sample warnings for total and per drop cause respectively.

```
%QFP-5-DROP_OVERALL_RATE: Exceeded the overall drop threshold 10000 pps during the last
60-second measurement period, packets dropped in last 1 minute: 641220, last 5 minutes:
1243420, last 30 minutes: 124342200
```

%QFP-5-DROP_CAUSE_RATE: Exceeded the drop threshold 1000 pps for QosPolicing (drop code: 20) during the last 60-second measurement period, packets dropped due to QosPolicing in last 1 minute: 61220, last 5 minutes: 43420, last 30 minutes: 4611200

Configuring Packet Drops Warning Thresholds

Perform the following steps to configure the warning thresholds for per drop cause and/or total QFP drop in packets per second.

SUMMARY STEPS

- 1. enable
- **2**. configure terminal
- **3.** platform qfp drops threshold {per-cause drop_id threshold | total threshold}

DETAILED STEPS

	Command or Action	Purpose	
Step 1	enable	Enables the privileged EXEC mode. Enter your password,	
	Example:	if prompted.	
	Router> enable		
Step 2	configure terminal	Enters global configuration mode.	
	Example:		
	Router# configure terminal		
Step 3	<pre>platform qfp drops threshold {per-cause drop_id threshold total threshold}</pre>	Specifies the per drop cause or total threshold value for the drop.	
	Example:	Note Use the show platform hardware qfp active	
	Router# platform qfp drops threshold per-cause 206 10	statistics drop detail command to view the drop cause ID.	

Example

The following examples show how to configure the warning thresholds for per drop cause and total QFP drops.

Example for configuring warning threshold for per drop cause QFP drops

The following example shows how to configure the warning threshold of 15 pps for drop cause ID 24.

```
Router> enable
Router# configure terminal
Router(config)#platform qfp drops threshold ?
per-cause Set warning threshold for per cause QFP drops
total Set warning threshold for total QFP drops
Router(config)#platform qfp drops threshold per-cause ?
<0-1024> QFP drop cause ID
Router(config)#platform qfp drops threshold per-cause 24 ?
<0-2147483647> Drop threshold in packets per second (pps)
Router(config)#platform qfp drops threshold per-cause 24 15
```

Example for configuring warning threshold for total QFP drops

The following example shows how to configure the warning threshold of 100 pps for total QFP drops.

```
Router> enable
Router# configure terminal
Router(config)#platform qfp drops threshold ?
per-cause Set warning threshold for per cause QFP drops
total Set warning threshold for total QFP drops
Router(config)#platform qfp drops threshold total ?
<0-2147483647> Drop threshold in packets per second (pps)
Router(config)#platform qfp drops threshold total 100
```

Viewing Packet Drops Warning Thresholds

Perform the following steps to view the configured warning thresholds for per drop cause and total QFP drops.

SUMMARY STEPS

- 1. enable
- 2. show platform hardware qfp active statistics drop threshold

DETAILED STEPS

	Command or Action	Purpose		
Step 1	enable	Enables the privileged EXEC mode. Enter your password, if prompted.		
	Example:			
	Router> enable			
Step 2	show platform hardware qfp active statistics drop threshold	Displays the configured warning thresholds for per drop cause and total QFP drops.		
	Example:	Note• The wrapper command show drops		
	Router# show platform hardware qfp active statistics drop thresholds	thresholds is the shorthand notation of the show platform hardware qfp active statistics drop thresholdcommand.		
		• The wrapper command show drops thresholds is currently not available on Catalyst 8500L Edge Platform.		

Example

Example for Viewing Packet Drop Warning Thresholds

The following is a sample output of the **show platform hardware qfp active statistics drop threshold** command.

 Router#show platform hardware qfp active statistics drop thresholds

 Drop ID
 Drop Cause Name

 10
 BadIpChecksum

206	PuntPerCausePolicerDrops	10
20	QosPolicing	200
	Total	30

The following is a sample output of the show drops thresholds wrapper command.

Router#show platform hardware qfp active statistics drop thresholds

Drop ID	Drop Cause Name	Threshold
10	BadIpChecksum	100
206	PuntPerCausePolicerDrops	10
20	QosPolicing	200
	Total	30

Feature Information for Packet Drops

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Viewing Packet Drop Information	Cisco IOS XE 17.13.1a	A new keyword option history is added to the show drops command. The show drops history qfp command will allow the user to view the history of the QFP drops.
QFP Drops Threshold and Warning	IOS XE 17.14.1a	From Cisco IOS XE 17.14.1a, this feature enables you to configure the warning threshold for each drop cause, and the total QFP drop in packets per second. If the configured threshold exceeds, then a rate-limited syslog warning is generated.
		You can configure the threshold using the platform qfp drops threshold command on the Cisco ASR 1000 Series and Catalyst 8500 Series Edge Platforms.
Packet Drops History	IOS XE 17.13.1a	From Cisco IOS XE 17.13.1a, you can use the show drops history qfp command to view the history of the QFP drops on the Cisco ASR 1000 Series and Catalyst 8500 Series Edge Platforms.

Table 31: Feature Information for Packet Drops



EVPN VPWS over SR-TE Preferred Path

The Ethernet VPN Virtual Private Wire Service (EVPN VPWS) functionality implements the signaling and encapsulation techniques for establishing an EVPN instance between a pair of PEs. This enhancement extends EVPN VPWS to support the specification of an SR-TE policy using the **preferred path** feature.

- Feature Information for EVPN VPWS over SR-TE Preferred Path, on page 169
- Restrictions for EVPN VPWS over SR-TE Preferred Path, on page 169
- Information About EVPN VPWS over SR-TE Preferred Path, on page 170
- How to Configure EVPN VPWS over SR-TE Preferred Path, on page 170
- Verifying EVPN VPWS over SR-TE Preferred Path , on page 171

Feature Information for EVPN VPWS over SR-TE Preferred Path

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use the Cisco Feature Navigator to find information about platform support and Cisco software image support. To access the Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 32: Feature Information for EVPN VPWS over SR-TE Preferred Path

Feature Name	Releases	Feature Information
EVPN VPWS over SR-TE Preferred Path	Cisco IOS XE Cupertino 17.7.1a	This feature was introduced.

Restrictions for EVPN VPWS over SR-TE Preferred Path

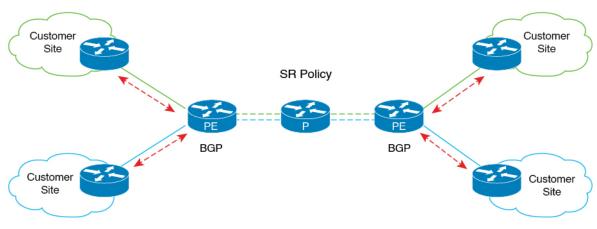
- SR On-Demand Next Hop (ODN) policy is not supported; only SR static policy is supported.
- SR Per-Flow Policy (PFP) is not supported; only SR Per-Destination Policy (PDP) is supported.
- Interior Gateway Protocol (IGP) is Intermediate System-to-Intermediate system (IS-IS).

Information About EVPN VPWS over SR-TE Preferred Path

The EVPN VPWS functionality implements the signaling and encapsulation techniques for establishing an EVPN instance between a pair of PEs. This enhancement enables EVPN VPWS to support the specification of an SR-TE policy using the **preferred path** feature. This feature includes the **fallback disable** option, which disables the default behavior of falling back on an alternate path if the preferred path is down.

The following figure illustrates the architecture:

Figure 2: EVPN VPWS over SR-TE Architecture



How to Configure EVPN VPWS over SR-TE Preferred Path

The following sections provide information about the tasks involved in configuring EVPN VPWS over the SR-TE preferred path.

Configuring EVPN VPWS over SR-TE Preferred Path

The following example shows how to enable EVPN VPWS over the configured SR-TE preferred path:

```
12vpn evpn instance 100 point-to-point
rd 100:100
route-target export 100:100
route-target import 100:100
!
vpws context vc100
preferred-path segment-routing traffic-eng policy p-100
service target 100 source 100
interface GigabitEthernet0/0/3
service instance 100 ethernet
encapsulation dot1q 100
```

357625

Configuring EVPN VPWS over SR-TE Preferred Path with Fallback Disable

The **fallback disable** command prevents a device from using the default path if the preferred path SR policy goes down.

```
l2vpn evpn instance 100 point-to-point
rd 100:100
route-target export 100:100
route-target import 100:100
vpws context vc100
service target 100 source 100
member GigabitEthernet0/0/3 service-instance 100
preferred-path segment-routing traffic-eng policy p-100 disable-fallback
```

Removing Fallback Disable from EVPN VPWS over SR-TE Preferred Path

The following example shows how to remove the fallback disable option in EVPN VPWS over SR-TE preferred path:

```
l2vpn evpn instance 100 point-to-point
vpws context vc100
preferred-path segment-routing traffic-eng policy p-100
```

Disabling EVPN VPWS over SR-TE Preferred Path Configuration

The following example shows how to disable the EVPN VPWS over SR-TE preferred path configuration:

```
l2vpn evpn instance 100 point-to-point
vpws context vc100
no preferred-path segment-routing traffic-eng policy p-100 disable-fallback
```

Verifying EVPN VPWS over SR-TE Preferred Path

The following sample outputs show how to to verify the EVPN VPWS over SR-TE preferred path and fallback disable configurations.

• The following is a sample output showing the EVPN VPWS configuration over an SR-TE preferred path:

```
device# show 12vpn evpn vpws VC ID 100 detail
EVPN name: vc100, state: up, type: point-to-point
 EVPN ID: 100
 VPWS Service Instance ID: Source 1, Target 2
 Labels: Local 17, Remote 17
 Next Hop Address: 6.6.6.6
 Associated member interface Gi0/0/3 up, Gi0/0/3:3000 status is up
 Output interface: Tu65536, imposed label stack {16016 17}
 Preferred path: active
 Default path: ready
device# show 12vpn evpn vpws vc preferred-path
Tunnel
      EVPN ID Source Target Name
                                           Status
_____
             ----- ------ ------ ------
Tunnel65536 100 1 2
                                         vc100
                                                    up
```

• The following is a sample output showing the EVPN VPWS configuration over an SR-TE preferred path, with fallback disabled:

```
device# show 12vpn evpn vpws VC ID 100 detail
EVPN name: vc100, state: up, type: point-to-point
 EVPN TD: 100
 VPWS Service Instance ID: Source 1, Target 2
 Labels: Local 17, Remote 17
 Next Hop Address: 6.6.6.6
 Associated member interface Gi0/0/3 up, Gi0/0/3:3000 status is up
 Output interface: Tu65536, imposed label stack {16016 17}
 Preferred path: active
 Default path: disabled
Dataplane:
SSM segment/switch IDs: 25037/12290 (used), PWID: 1
Rx Counters
1241 input transit packets, 463266 bytes
0 drops
Tx Counters
828 output transit packets, 402840 bytes
0 drops
24 VC FSM state transitions, Last 10 shown
DpUp: Act -> Est, Mon Sep 06 23:32:43.809 (2w2d ago)
RemDn: Est -> RemWait, Mon Sep 06 23:32:43.809 (2w2d ago)
RemUp: RemWait -> Act, Mon Sep 06 23:32:43.816 (2w2d ago)
DpUp: Act -> Est, Mon Sep 06 23:32:43.816 (2w2d ago)
DpDn: Est -> Act, Mon Sep 06 23:35:57.944 (2w2d ago)
DpUp: Act -> Est, Mon Sep 06 23:43:50.071 (2w2d ago)
DpDn: Est -> Act, Mon Sep 06 23:46:15.361 (2w2d ago)
DpUp: Act -> Est, Mon Sep 06 23:54:11.508 (2w2d ago)
DpDn: Est -> Act, Tue Sep 07 00:00:11.248 (2w2d ago)
DpUp: Act -> Est, Tue Sep 07 00:06:27.355 (2w2d ago)
```

• The following is a sample output showing the EVPN VPWS configuration over an SR-TE preferred path, with fallback disable option removed:

```
device# show l2vpn evpn vpws VC ID 100 detail
EVPN name: vc100, state: up, type: point-to-point
EVPN ID: 100
VPWS Service Instance ID: Source 1, Target 2
Labels: Local 17, Remote 17
Next Hop Address: 6.6.6.6
Associated member interface Gi0/0/3 up, Gi0/0/3:3000 status is up
Output interface: Tu65536, imposed label stack {16016 17}
Preferred path: active
Default path: ready
```

• The following is a sample output showing the EVPN VPWS configuration over an SR-TE preferred path disabled:

```
device# show l2vpn evpn vpws VC ID 100 detail
EVPN name: vc100, state: up, type: point-to-point
EVPN ID: 100
VPWS Service Instance ID: Source 1, Target 2
Labels: Local 17, Remote 17
Next Hop Address: 6.6.6.6
Associated member interface Gi0/0/3 up, Gi0/0/3:3000 status is up
Output interface: Gi0/0/0, imposed label stack {16 16}
Preferred path: not configured
Default path: active
```



Configuring SFP

- Configuring SFP+, on page 173
- Configuring FEC, on page 174

Configuring SFP+

SUMMARY STEPS

- **1.** enable source-interface gigabitethernet slot/port
- **2**. configure terminal
- **3.** interface tengigabitethernet *slot/port*

DETAILED STEPS

	Command or Action	Purpose	
Step 1	enable source-interface gigabitethernet slot/port Example:	Enables the privileged EXEC mode. If prompted, enter yo password.	
	Router# enable		
Step 2	configure terminal	Enters the global configuration mode.	
	Example:		
	Router# configure terminal		
Step 3	interface tengigabitethernet <i>slot/port</i>	Specifies the 10-Gigabit Ethernet interface to be configured.	
	Example:	Here:	
	Router(config)# interface tengigabitethernet 4/11	slot/port—Specifies the location of the interface.	

Configuring FEC

Forward Error Correction (FEC) checks and recovers potential errors during long-range data transmission. The Cisco Catalyst 8530L-8S8X4Y and the Cisco Catalyst 8530L-8S2X2Y Edge Platforms have long range SFP, therefore FEC must be configured.

SUMMARY STEPS

- **1. enable** *source-interface gigabitethernet slot/port*
- 2. configure terminal
- **3.** interface twentyfivegigabitethernet *slot/port*
- 4. fec { auto | cl108 | cl74 | off}

DETAILED STEPS

	Command or Action	Purpose		
Step 1	enable source-interface gigabitethernet slot/port Example:	Enables the privileged EXEC mode. If prompted, enter your password.		
	Router# enable			
Step 2	configure terminal	Enters the global configuration mode.		
	Example:			
	Router# configure terminal			
Step 3	interface twentyfivegigabitethernet slot/port	Specifies the 10-Gigabit Ethernet interface to be configure		
	Example:	Here:		
	Router(config)# interface twentyfivegigabitethernet 0/0/16 4/11	slot/port—Specifies the location of the interface.		
Step 4	fec { auto cl108 cl74 off}	Configures FEC on the 25-Gigabit Ethernet interface.		
	Example:	Following are the modes of the fec command:		
	Router(config)# interface twentyfivegigabitethernet 0/0/16 4/11	• auto— Enables FEC based on SFP type		
		• cl108— Enables clause108 <= RS-FEC(528,514)		
		• cl74— Enables clause74 <= FC-FEC		
		• disable— Disables FEC on interface		
		• The fee command is only applicable to 25G links.		
		• For 10/25G dual-rate SFP, if the speed is changed from 25G to 10G, fec configuration should be removed first before speed change.		



Cisco Thousand Eyes Enterprise Agent Application Hosting

This chapter provides information on Cisco Thousand Eyes Enterprise Agent Application Hosting. The following sections are included in this chapter:

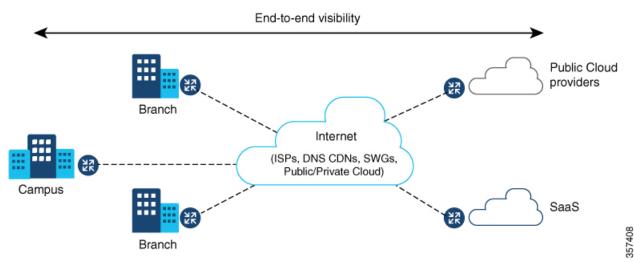
- Cisco ThousandEyes Enterprise Agent Application Hosting, on page 175
- Supported Platforms and System Requirements, on page 176
- Workflow to Install and Run the Cisco ThousandEyes Application, on page 177
- Modifying the Agent Parameters, on page 181
- Uninstalling the Application, on page 181
- Troubleshooting the Cisco ThousandEyes Application, on page 182

Cisco ThousandEyes Enterprise Agent Application Hosting

Cisco ThousandEyes is a network intelligence platform that allows you to use its agents to run a variety of tests from its agents to monitor the network and application performance. This application enables you to view end-to-end paths across networks and services that impact your business. Cisco ThousandEyes application actively monitors the network traffic paths across internal, external, and internet networks in real time, and helps to analyse the network performance. Also, isco ThousandEyes application provides application availability insights that are enriched with routing and device data for a multidimensional view of digital experience.

From Cisco IOS XE Release 17.8.1, you can use application-hosting capabilities to deploy the Cisco ThousandEyes Enterprise Agent as a container application on Cisco Catalyst 8500 and Catalyst 8500L Series Edge Platforms. This agent application runs as a docker image using Cisco IOx docker-type option. For more information on how to configure Cisco ThousandEyes in controller mode, see Cisco SD-WAN Systems and Interfaces Configuration Guide.

Figure 3: Network View through ThousandEyes Application



Feature Information for Cisco ThousandEyes Enterprise Agent Application Hosting

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 33: Feature	Information for	• ThousandEyes	Enterprise	Agent A	Application	Hosting

Feature Name	Releases	Feature Information
Cisco ThousandEyes Enterprise Agent Application Hosting	Cisco IOS XE 17.8.1	With the integration of ThousandEyes Agent Application running on routing platforms using the app-hosting capabilities as container, you can have visibility into application experience with deep insights into the Internet, cloud providers, and enterprise networks.

Supported Platforms and System Requirements

The following table lists the supported platforms and system requirements.

Platforms	Bootflash	FRU Storage	DRAM
Cisco C			
C8500-12X4QC	32 GB	(Default) 32 GB eUSB (Optional) HDD	16 GB

Platforms	Bootflash	FRU Storage	DRAM	
C8500-12X	32 GB	(Default) 32 GB eUSB (Optional) HDD	16 GB	
Cisco Catalyst 8500L Series Edge Platforms				
C8500L-8S4X	16 GB	(Default) 32GB M.2 USB	16 GB	

V

Note The minimum DRAM and bootflash storage requirement for running Cisco ThousandEyes Enterprise Agent is 8 GB. If the device does not have enough memory or storage, we recommend that you upgrade DRAM or add an external storage such as SSD/M.2 USB. When the available resources are not sufficient to run other applications, Cisco IOx generates an error message.

Workflow to Install and Run the Cisco ThousandEyes Application

To install and run the Cisco ThousandEyes image on a device, perform these steps:

- **Step 1** Create a new account on the Cisco ThousandEyes portal.
- **Step 2** Download the Cisco ThousandEyes application package from the software downloads page and ensure that you use the agent version 4.2.2.
- **Step 3** Copy the image on the device.
- **Step 4** Install and launch the image.
- **Step 5** Connect the agent to the controller.
 - **Note** When you order platforms that support Cisco ThousandEyes application with Cisco IOS XE 17.8.1 software, the Cisco ThousandEyes application package is available in the bootflash of the device.

Workflow to Host the Cisco ThousandEyes Application

To install and launch the application, perform these steps:

Before you begin

Create a new account on the Cisco ThousandEyes portal and generate the token. The Cisco ThousandEyes agent application uses this token to authenticate and check into the correct Cisco ThousandEyes account. you see a message stating that your token is invalid and you want to troubleshoot the issue, see Troubleshooting the Cisco ThousandEyes Application, on page 182.

```
Ŋ
```

Note If you configure the correct token and Domain Name Server (DNS) information, the device is discovered automatically.

Step 1 Enable Cisco IOX application environment on the device.

• Use the following commands for non-SD-WAN (autonomous mode) images:

```
config terminal
  iox
end
write
```

• Use the following commands for SD-WAN (controller mode) images:

```
config-transaction
iox
commit
```

Step 2 If the IOx command is accepted, wait for a few seconds and check whether the IOx process is up and running by using the **show iox** command. The output must display that the show IOxman process is running.

Device #show iox

```
IOx Infrastructure Summary:

IOx service (CAF) 1.11.0.0 : Running

IOx service (HA) : Not Supported

IOx service (IOxman) : Running

IOx service (Sec storage) : Not Supported

Libvirtd 1.3.4 : Running
```

- **Step 3** Ensure that the ThousandEyes application LXC tarball is available in the device *bootflash*:
- **Step 4** Create a virtual port group interface to enable the traffic path to the Cisco ThousandEyes application:

Step 5 Configure the app-hosting application with the generated token:

```
app-resource docker
prepend-pkg-opts
run-opts 2 "--hostname
```

- **Note** You can use the proxy configuration only if the Cisco ThousandEyes agent does not have an internet access without a proxy. Also, the hostname is optional. If you do not provide the hostname during the installation, the device hostname is used as the Cisco ThousandEyes agent hostname. The device hostname is displayed on the Cisco ThousandEyes portal. The DNS name server information is optional. If the Cisco ThousandEyes agent uses a private IP address, ensure that you establish a connection to the device through NAT.
- **Step 6** Configure the **start** command to run the application automatically when the application is installed on the device using the **install** command:

app-hosting appid te start

Step 7 On C8500-L platform, convert the device to app-heavy mode and reload the device using the following commands:

Device(config) #platform resource app-heavy Please reboot to activate this template

C8500L(config)#end C8500L#wr mem Building configuration... [OK] C8500L#

C8500L#reload Proceed with reload? [confirm]

Step 8 Install the ThousandEyes application:

app-hosting install appid <appid> package [bootflash: | harddisk: | https:]

Select a location to install the ThousandEyes application from these options:

```
Device# app-hosting install appid te package ?

bootflash: Package path 		ISR4K case if image is locally available in bootflash:

harddisk: Package path 		Cat8K case if image is locally available in M.2 USB

https: Package path 		Download over the internet if image is not locally present in

router. URL to ThousandEyes site hosting agent image to be provided here
```

Step 9 Check if the application is up and running:

Device#show app-hosting list App id State te RUNNING

Note If any of these steps fail, use the **show logging** command and check the IOx error message. If the error message is about insufficient disk space, clean the storage media (bootflash or hard disk) to free up the space. Use the **show app-hosting resource** command to check the CPU and disk memory.

Downloading and Copying the Image to the Device

To download and copy the image to bootflash, perform these steps:

- **Step 1** Check if the Cisco ThousandEyes image is precopied to *bootflash:/<directory name>*.
- **Step 2** If the image is not available in the device directory, perform these steps:
 - a) If the device has a direct access to internet, use the *https:*. option in the **application install** command. This option downloads the image from the Cisco ThousandEyes software downloads page into *bootflash:/apps* and installs the application.

Device# app-hosting install appid <appid string> package [bootflash: | flash | http | https://
| ftp |] URL to image location hosted on ThousandEyes portal

Device# app-hosting install appid te1000 package https://downloads.thousandeyes.com/enterprise-agent/thousandeyes-enterprise-agent-4.0.2.cisco.tar

Installing package
'https://downloads.thousandeyes.com/enterprise-agent/thousandeyes-enterprise-agent-4.0.2.cisco.tar'
for 'te1000'.

Use 'show app-hosting list' for progress.
*Jun 29 23:43:29.244: %IOSXE-6-PLATFORM: R0/0: IOx: App verification successful
*Jun 29 23:45:00.449: %IM-6-INSTALL_MSG: R0/0: ioxman: app-hosting: Install succeeded: te1000
installed successfully Current state is DEPLOYED
*Jun 29 23:45:01.801: %IOSXE-6-PLATFORM: R0/0: IOx: App verification successful
*Jun 29 23:45:51.054: %IM-6-START_MSG: R0/0: ioxman: app-hosting: Start succeeded: te1000 started
successfully Current state is RUNNING

Device#show app-hosting	ail appid te1000 (Details of Ap	plication)
App id	21000	
Owner	X	
State	INNING	
Application		
Туре	ocker	
Name	nousandEyes Enterprise Agent	
Version	0	
Author	nousandEyes <support@thousandeyes.< td=""><td>com></td></support@thousandeyes.<>	com>
Path	otflash:thousandeyes-enterprise-a	gent-4.0-22.cisco.tar
Resource reservation		
Memory	00 MB	
Disk	MB	
CPU	00 units	
CPU-percent) 응	

- b) If the device has a proxy server, copy the image manually to *bootflash:/apps*.
- c) Download the Cisco ThousandEyes application package from the software downloads page and ensure that you use the agent version 4.0.2.
- d) Create an application directory in the *bootflash*: to copy the image:

```
Device# mkdir bootflash:apps
Create directory filename [apps]?
Created dir bootflash:/apps
```

- e) Copy the Cisco ThousandEyes image to the *bootflash:apps* directory.
- f) Validate the image using the **verify** command:

verify /md5 bootflash:apps/<file name>

Connecting the Cisco ThousandEyes Agent with the Controller

Before you begin

Ensure that you have an Internet connection before you connect the agent with the controller.

After the Cisco ThousandEyes application is up and running, the agent (ThousandEyes-agent) process connects to the controller that is running on the cloud environment.

Modifying the Agent Parameters

To modify the agent parameters, perform these actions:

- Step 1Stop the application using the app-hosting stop appid appid command.
- **Step 2** Deactivate the application using the **app-hosting deactivate appid appid** command.
- **Step 3** Make the required changes to app-hosting configuration.
- **Step 4** Activate the application using the **app-hosting activate appid appid** command.
- **Step 5** Start the application using the **app-hosting start appid appid** command.

Uninstalling the Application

To uninstall the application, perform these steps:

- **Step 1** Stop the application using the **app-hosting stop appid te** command.
- Step 2 Check if the application is in active state using the show app-hosting list command.
- **Step 3** Deactivate the application using the **app-hosting deactivate appid te** command.
- **Step 4** Ensure that the application is not in active state. Use the **show app-hosting list** command to check status of the application.
- Step 5 Uninstall the application using the app-hosting uninstall appid te command.
- **Step 6** After the uninstallation process is complete, use the **show app-hosting list** command to check if the application is uninstalled successfully.

Note If you have issues related to connectivity, the application logs the relevant error messages in the application-specific logs (/var/logs).

Troubleshooting the Cisco ThousandEyes Application

To troubleshoot the Cisco ThousandEyes application, perform these steps:

- Connect to Cisco ThousandEyes agent application using the app-hosting connect appid appid session /bin/bash command.
- 2. Verify the configuration applied to the application at the following path /etc/te-agent.cfg.
- 3. View the logs at the following path /var/log/agent/te-agent.log. You can use these logs to troubleshoot the configuration.

Checking the ThousandEyes Application Status

When the Cisco ThousandEyes application is in running state, it is registered on the ThousandEyes portal. If the application does not show up in a few minutes after the agent is in running state, check the following using the **app-hosting connect appid thousandeyes_enterprise_agent session** command:

```
Device#app-hosting connect appid thousandeyes_enterprise_agent session
Device# cat /var/log/agent/te-agent.log
2021-02-04 08:59:29.642 DEBUG [e4736a40] [te.agent.AptPackageInterface] {} Initialized APT
package interface
2021-02-04 08:59:29.642 INFO [e4736a40] [te.agent.main] {} Agent version 1.103.0 starting.
 Max core size is 0 and max open files is 1024
2021-02-04 08:59:29.642 DEBUG [e4736a40] [te.agent.db] {} Vacuuming database
2021-02-04 08:59:29.643 INFO [e4736a40] [te.agent.db] {} Found version 0, expected version
 50
2021-02-04 08:59:29.672 INFO [e4708700] [te.probe.ServerTaskExecutor] {} ProbeTaskExecutor
started with 2 threads.
2021-02-04 08:59:29.673 INFO [e2f05700] [te.probe.ProbeTaskExecutor.bandwidth] {}
ProbeTaskExecutor started with 1 threads.
2021-02-04 08:59:29.673 INFO [e2704700] [te.probe.ProbeTaskExecutor.realtime] {}
ProbeTaskExecutor started with 1 threads.
2021-02-04 08:59:29.673 INFO [e1f03700] [te.probe.ProbeTaskExecutor.throughput] {}
ProbeTaskExecutor started with 1 threads.
2021-02-04 08:59:29.674 DEBUG [e4736a40] [te.agent.DnssecTaskProceessor] {} Agent is not
running bind
2021-02-04 08:59:29.674 DEBUG [e4736a40] [te.snmp.RequestDispatcher] {} Initialised SNMP++
session
2021-02-04 08:59:29.674 DEBUG [e4736a40] [te.snmp.RequestDispatcher] {} Initialised SNMP++
session
2021-02-04 08:59:29.674 DEBUG [e4736a40] [te.snmp.RequestDispatcher] {} Initialised SNMP++
 session
2021-02-04 08:59:29.674 INFO [e4736a40] [te.agent.main] {} Agent starting up
2021-02-04 08:59:29.675 INFO [e4736a40] [te.agent.main] {} No agent id found, attempting
to obtain one
2021-02-04 08:59:29.675 INFO [e4736a40] [te.agent.ClusterMasterAdapter] {} Attempting to
get agent id from scl.thousandeyes.com
2021-02-04 08:59:29.679 ERROR [e4736a40] [te.agent.main] {} Error calling create agent:
Curl error - Couldn't resolve host name
2021-02-04 08:59:29.680 INFO [e4736a40] [te.agent.main] {} Sleeping for 30 seconds
Note :
```

Note

Check the DNS server connection. If the Cisco ThousandEyes agent is assigned to a private IP address, check the NAT configuration.