Cisco Cyber Vision Network Sensor Installation Guide for Cisco IC3000, Release 4.1.0

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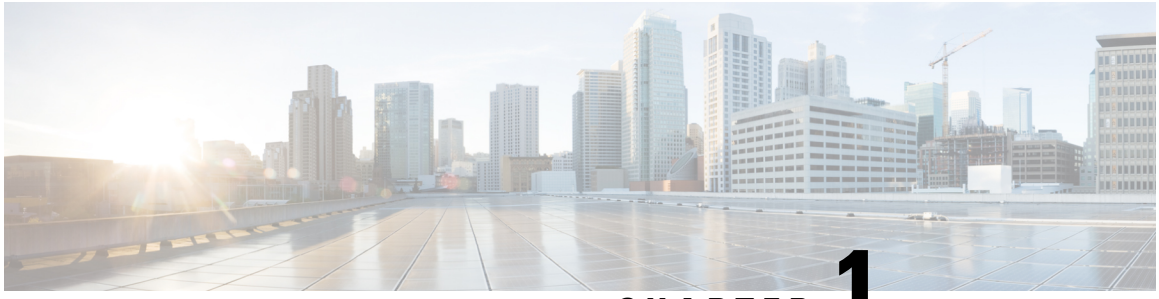


CHAPTER 1

About this documentation

Document purpose

This installation guide describes how to perform a clean installation of Cisco Cyber Vision on a Cisco IC3000 Industrial Compute Gateway.

This documentation is applicable to **system version 4.1.0**.

Warnings and notices

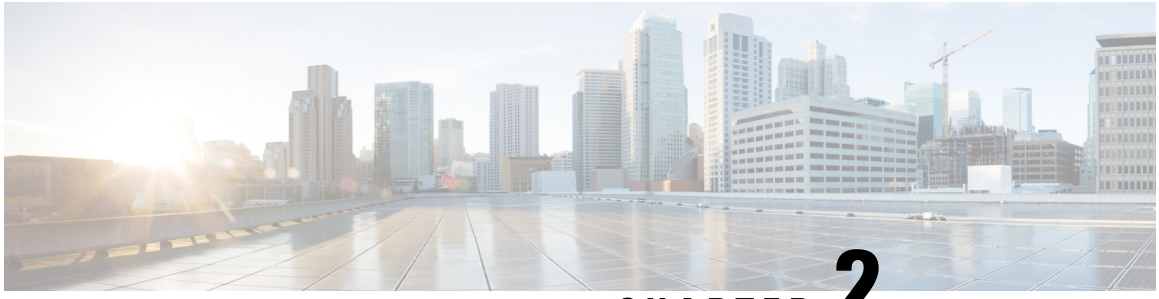
This manual contains notices you have to observe to ensure your personal safety as well as to prevent damage to property.

The notices referring to your personal safety and to your property damage are highlighted in the manual by a safety alert symbol described below. These notices are graded according to the degree of danger.

Warning Indicates risks that involve industrial network safety or production failure that could possibly result in personal injury or severe property damage if proper precautions are not taken.

Important Indicates risks that could involve property or Cisco equipment damage and minor personal injury if proper precautions are not taken.

Note Indicates important information on the product described in the documentation to which attention should be paid.



CHAPTER 2

Overview

Overview

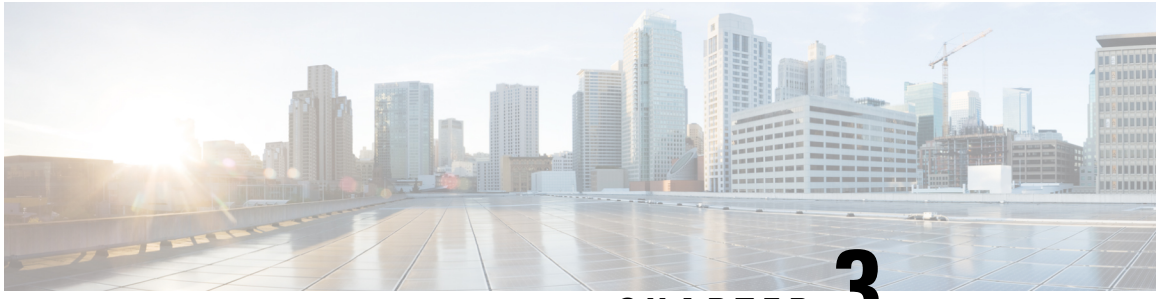
The Cisco IC3000 Industrial Compute Gateway is an edge computing platform which extends the cloud computing paradigm to the edge of the network. The Cisco IC3000 captures traffic in SPAN mode. It contains 2 RJ45 10/100/1000 BaseT connectors ports and 2 SFP fiber ports to connect switches in port mirroring.

To enroll the Cisco IC3000 in Cisco Cyber Vision, take a moment to look at the Cisco IC3000 front view, then start by Connect the Cisco IC3000, and proceed with one of the installation methods available:

- Use Sensor management extension installation available on cisco.com (recommended).
- Perform a Manual installation.
- Perform a Manual installation without USB (Local Manager access).

To upgrade the Cisco IC3000, refer to one of the methods available:

- Use the Upgrade with the combined update file.
- If the sensor management was used to deploy the sensor, use the redeploy button from the sensor popup.
- Upgrade through the CLI.

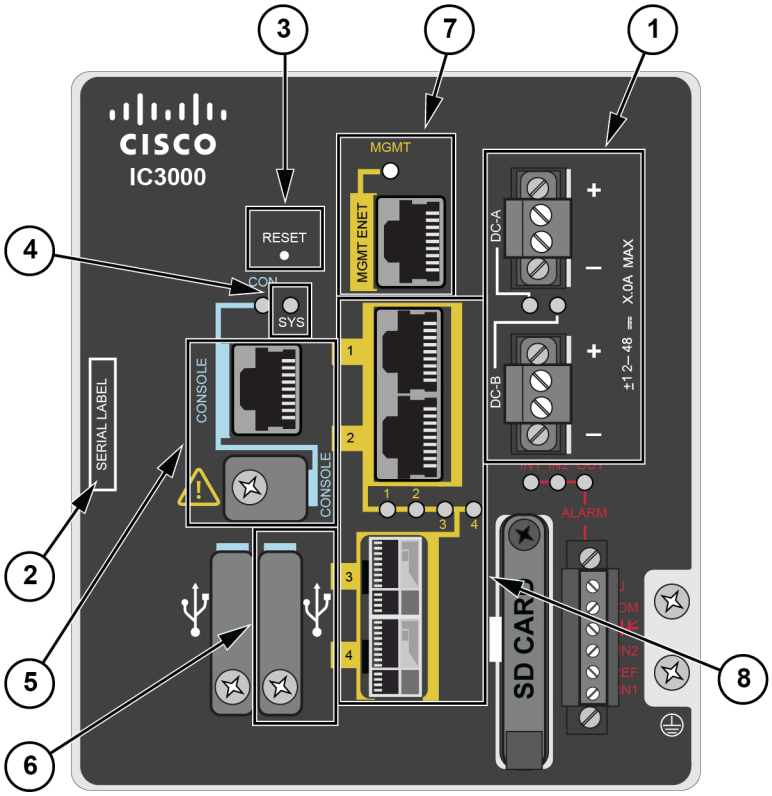


CHAPTER 3

Cisco IC3000 front view

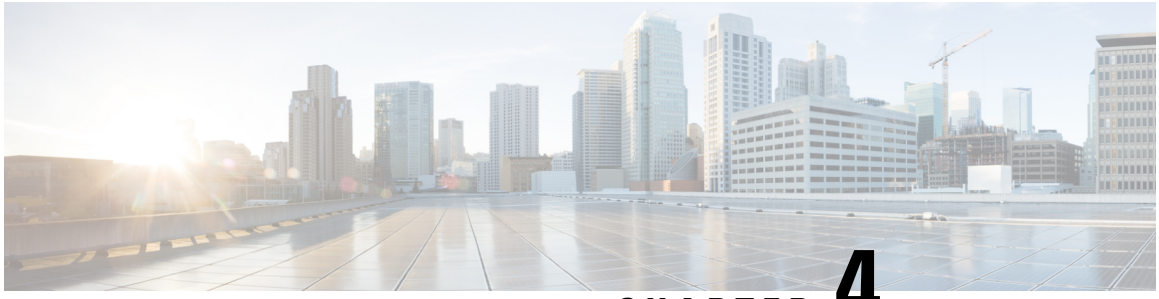
Cisco IC3000 front view

Before starting, take a moment to note and unscrew the following parts you're going to use during the procedure.



- DC-in connectors **(1)**
- Serial number **(2)**
- Reset pinhole **(3)**

- SYS LED **(4)**
- Console connectors **(5)**: RJ-45 and mini-USB
- USB port 2 **(6)**
- MGMT Ethernet port **(7)**: Local Manager and Collection network interfaces
- Industrial Network Interfaces **(8)**: 2x RJ45 10/100/1000 BaseT connectors and 2x SFP fiber ports



CHAPTER 4

Connect the Cisco IC3000

Connect the Cisco IC3000

The Cisco IC3000 contains 4 independent ports which can be used to capture in SPAN mode or to do active scanning on the network. Depending on the port usage the corresponding switch port must have the right configuration (SPAN or access).

The Cisco IC3000's Industrial network interface to do the dPI is to be connected to **switches configured in port mirroring only**.

To connect the network interfaces to the Cisco IC3000:

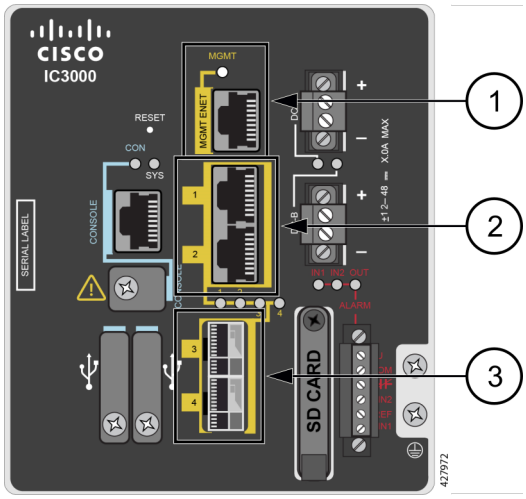
Procedure

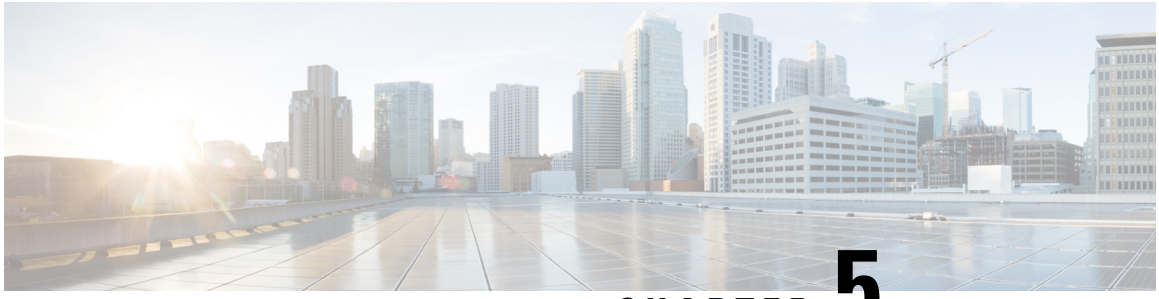
Step 1 Connect the Collection network interface (IC3000 to Center) to the MGMT ENET port **(1)**.

Step 2 Connect the Industrial network interface (IC3000 to on-site switches) to ports 1, 2, 3, 4 (up to 4 switches configured in port mirroring or access depending on the port usage).

Step 3
- Ports 1 and 2 are RJ45 10/100/1000 BaseT Connectors **(2)**.
- Ports 3 and 4 are SFP fiber ports **(3)**.

Connect the Cisco IC3000





CHAPTER 5

Connect to the with the serial console

Connect to the Cisco IC3000 with the serial console

This section describes how to establish a connection to the Cisco IC3000 from Windows 10 using PuTTY. It is required to perform a sensor management extension installation and to enable Active Discovery (optional) when performing a manual installation.

Note This procedure will also work for other versions of Windows.

Requirements:

- A RJ45 or mini USB console cable.
- A serial console emulator, like PuTTY.

To connect a console to the Cisco IC3000:

Procedure

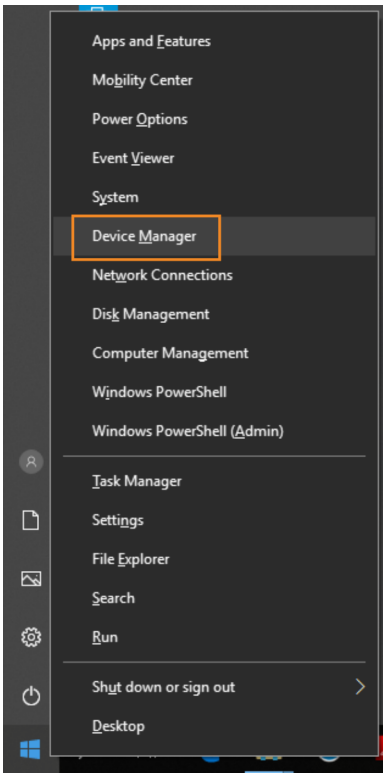
Step 1 Download and install on your computer a serial console emulator like PuTTY. Refer to its own documentation to use it.

Step 2 Connect your computer to the Cisco IC3000 through its serial port using the RJ45 or mini USB console cable.

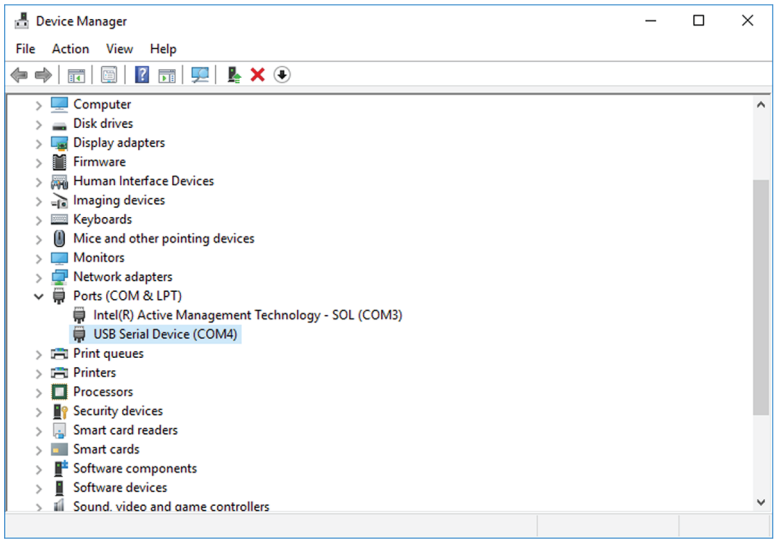
If you are using **Windows**, you need to identify to which COM port the console is connected.

To identify the COM port:

Step 3 Right click on the Windows Start icon and select "Device Manager".



Step 4 Scroll down and click "Ports (COM & LPT)" menu. The COM number appears.



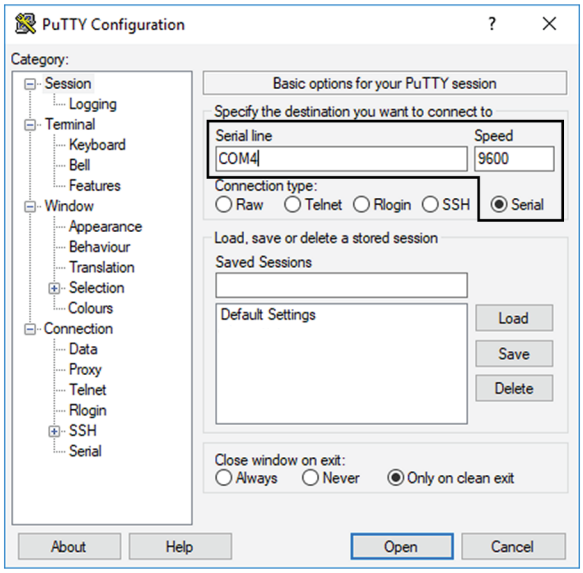
To start a connection to the Cisco IC3000:

Step 5 Make sure there is no USB drive plugged into the Cisco IC3000.

Step 6 Disconnect the Cisco IC3000 from the DC Current source.

Step 7 Open PuTTY.

The following screen appears:



Step 8 Select Serial for the Connection type.

Step 9 Enter "COM<number>" into the serial line field.

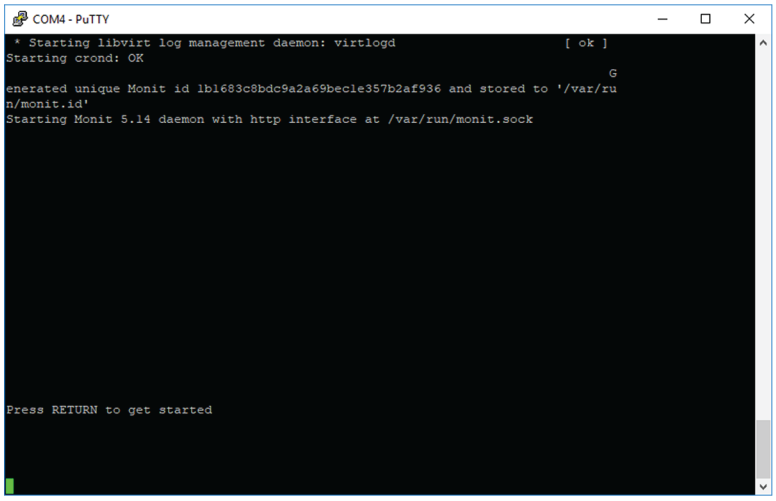
Set speed at 9600.

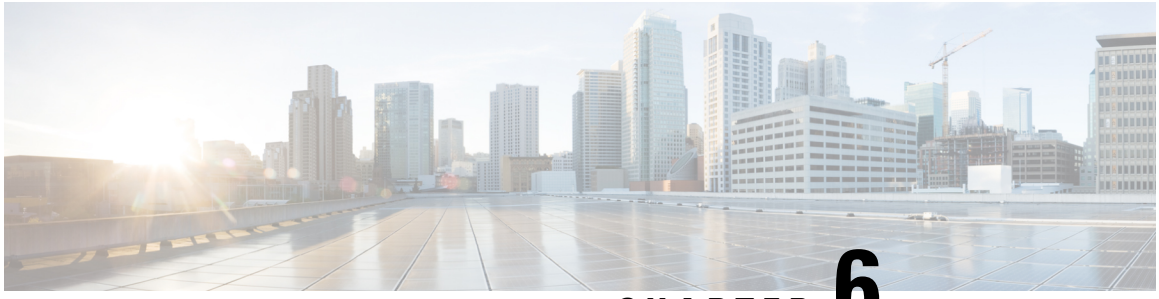
Step 10 Click Open to display the shell prompt for PuTTY.

Step 11 Connect the Cisco IC3000 to the DC current source.

Wait a few moments. When booting is complete, the shell prompt will ask you to press return to start.

The connection has established with success.





CHAPTER 6

Installation procedures

Sensor management extension installation

This section explains how to install the Cisco IC3000 thanks to the sensor management extension. You will:

1. Retrieve the sensor management extension on cisco.com.
2. Install the sensor management extension on Cisco Cyber Vision.
3. Connect to the Cisco IC3000 with the serial console and check its firmware version and management interface IP address.
4. Create a new sensor on Cisco Cyber Vision through the Cisco device deployment and proceed to its configuration.

Requirements

The hardware must have an access set to the Local Manager and to the CLI (ssh or console port).

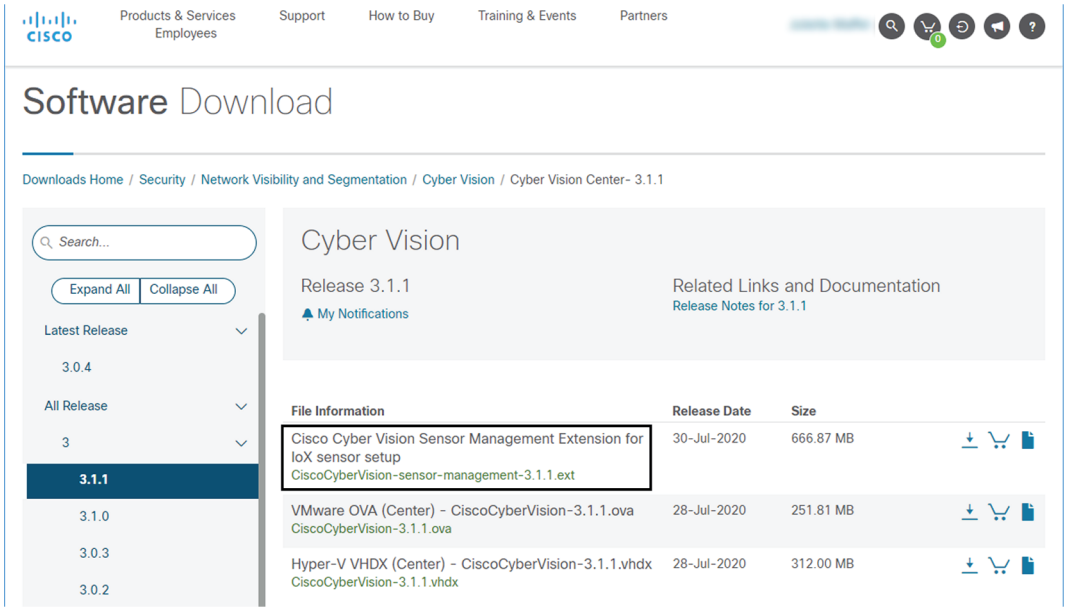
Required material and information:

- An Admin or Product access to Cisco Cyber Vision.
- The network information of the Collection network interface (IP address, subnet mask and gateway).
- A RJ45 or mini USB console cable.
- A serial console emulator, like PuTTY.

Note To be able to use the Cisco Cyber Vision sensor management extension, an IP address reachable by the Center Collection interface must be set on the Collection VLAN.

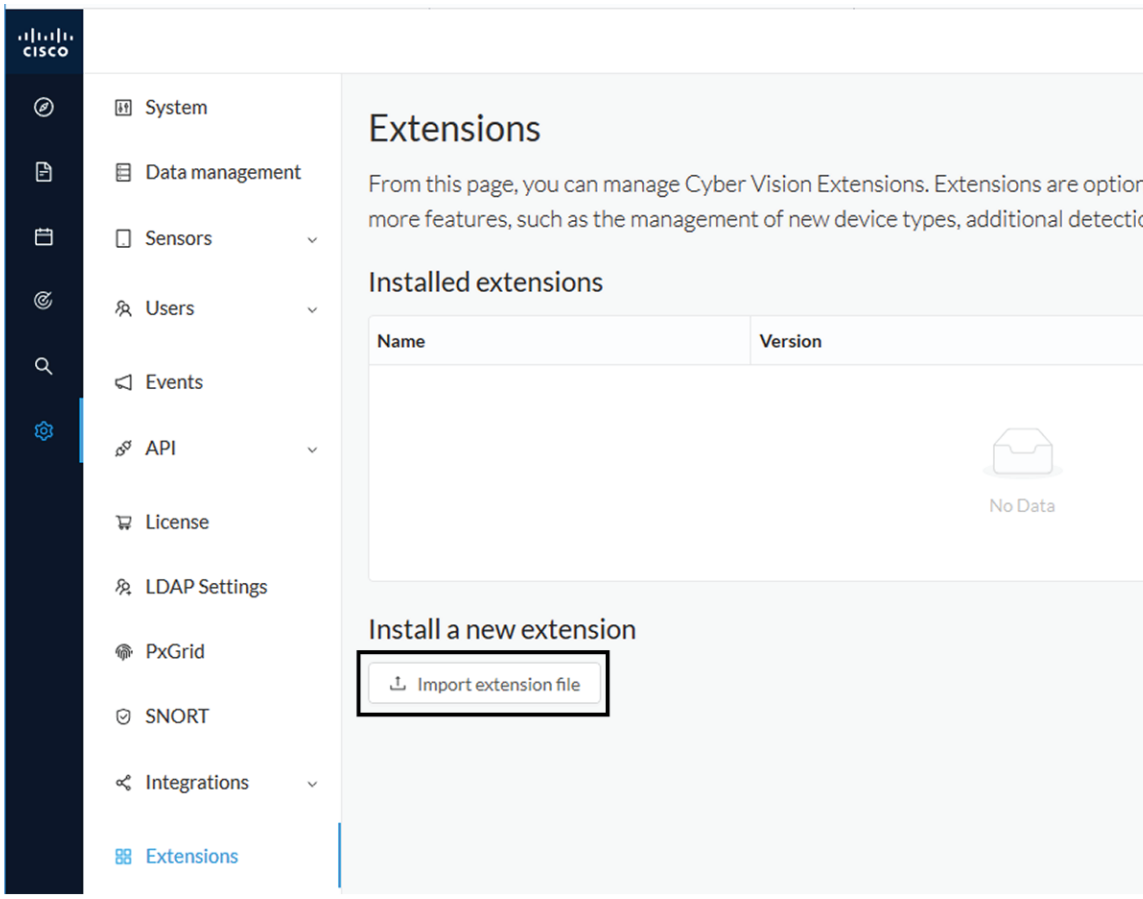
Retrieve the sensor management extension file

1. On cisco.com, navigate to Cisco Cyber Vision's Software Download page.
2. Download Cisco Cyber Vision Sensor Management Extension for IoX sensor setup. Version of the extension must be the same as the version of the center.

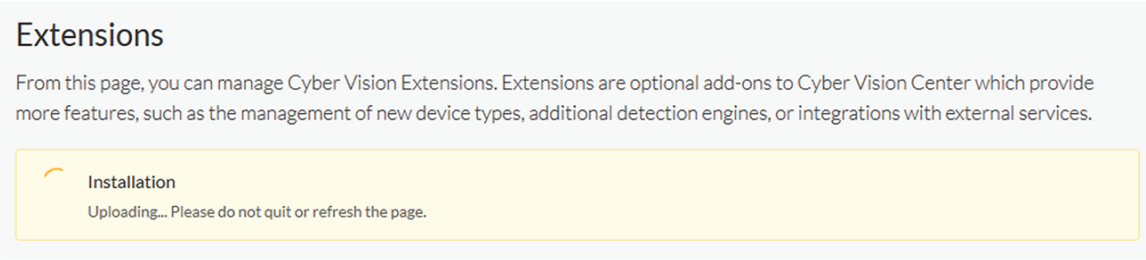


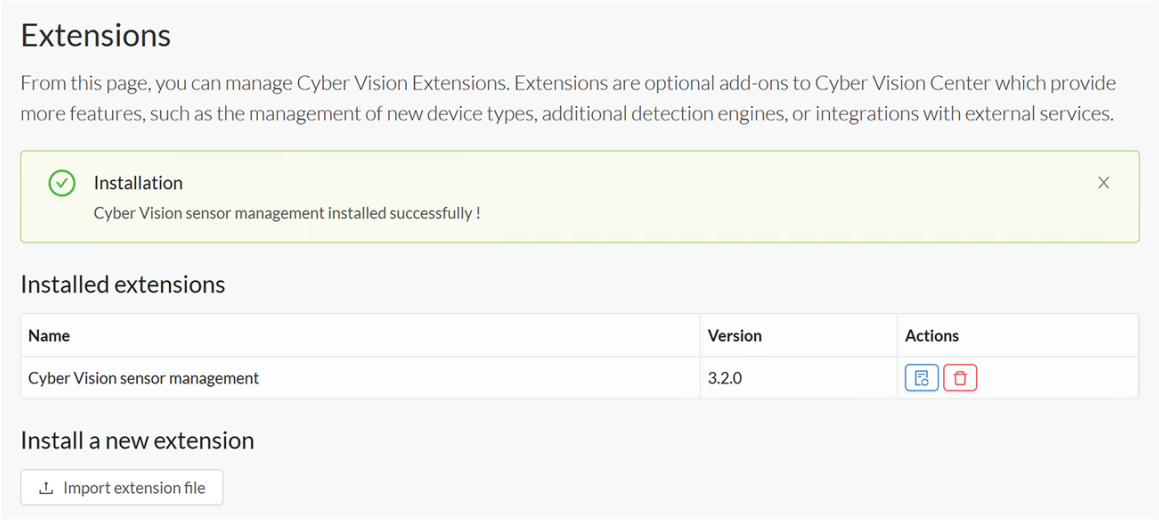
Install the sensor management extension

1. In Cisco Cyber Vision, navigate to Admin > Extensions.
2. Click Import extension file and select CiscoCyberVision-sensor-management-<version>.ext.



The file upload takes a few minutes.





Check the Cisco IC3000 firmware version

To ensure a proper installation of the Cisco IC3000, you must check that its firmware version is 1.2.1 or newer.

Procedure

Step 1 To check the version:

Step 2
- Use the following command in the Cisco IC3000 shell prompt:

```
ic3k>show version
```

Example:

```
ic3k>show version
Version: 1.2.1
Platform ID: IC3000-2C2F-K9
Hardware ID: FCH2312Y04M
ic3k>
```

The version should be 1.2.1 or newer.

Check the MGMT interface IP address

Check that the IP address set on the MGMT network is the one you've configured on the Cisco Cyber Vision GUI.

To check the MGMT network interface:

Procedure

Step 1 Use the following command in the Cisco IC3000 shell prompt:

```
ic3k>show interfaces
```

Step 2 Search for the reference "svcbr_0" which corresponds to the MGMT interface.

The IP address you've set as Host Management on Cisco Cyber Vision GUI should follow the mention "inet addr: <IP ADDRESS>".

Example:

```
svcbr_0   Link encap:Ethernet  HWaddr d0:ec:35:ca:99:a0
          inet addr:192.168.71.22  Bcast:192.168.71.255  Mask:255.255.255.0
          inet6 addr: fe80::d2ec:35ff:feca:99a0/64 Scope:Link
          UP BROADCAST RUNNING MULTICAST  MTU:1500  Metric:1
          RX packets:227 errors:0 dropped:0 overruns:0 frame:0
          TX packets:16 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:1000
          RX bytes:12676 (12.3 KiB)  TX bytes:1980 (1.9 KiB)
```

Step 3

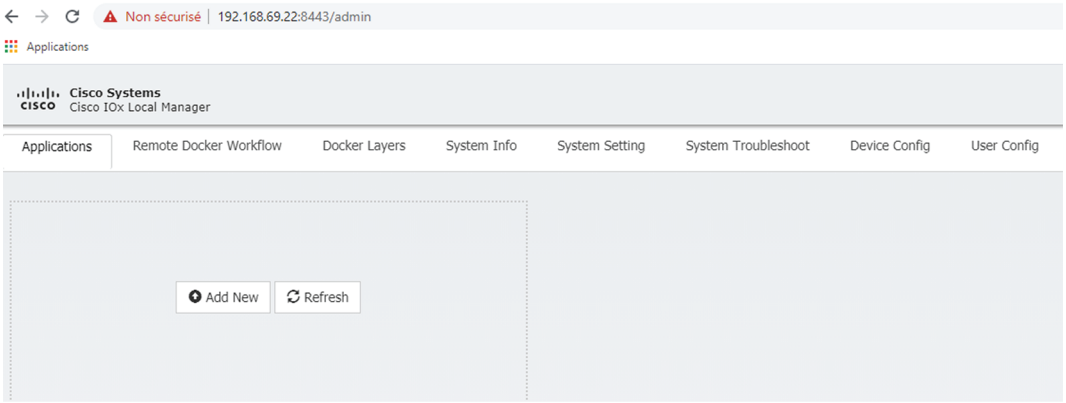
Test connectivity between Cisco IC3000 and IOx Local Manager

To proceed with the installation, you must first test if you have access to the Cisco IC3000's Cisco IOx Local Manager. To do so:

1. Open Chrome.
2. Access Cisco Iox Local Manager using the Cisco IC3000's MGMT IP address and the MGMT port number, which is 8443:

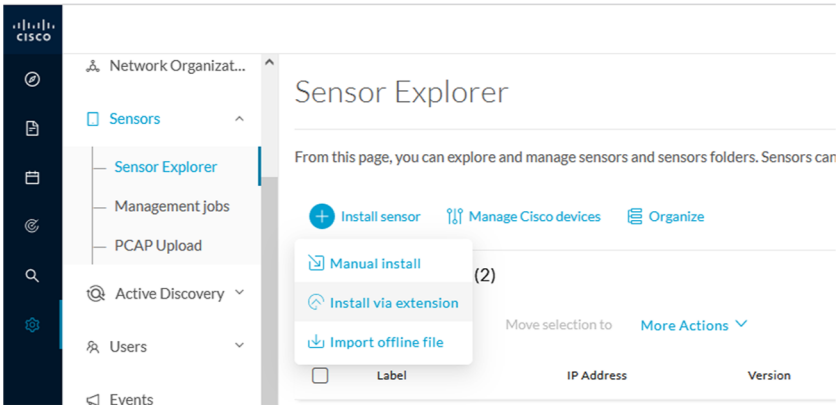
   https://Management_Address:8443

   ex: https://192.168.71.22:8443
3. If you're able to see the following screen it means that the connectivity between the Cisco IC3000 and IOx Local Manager is on.

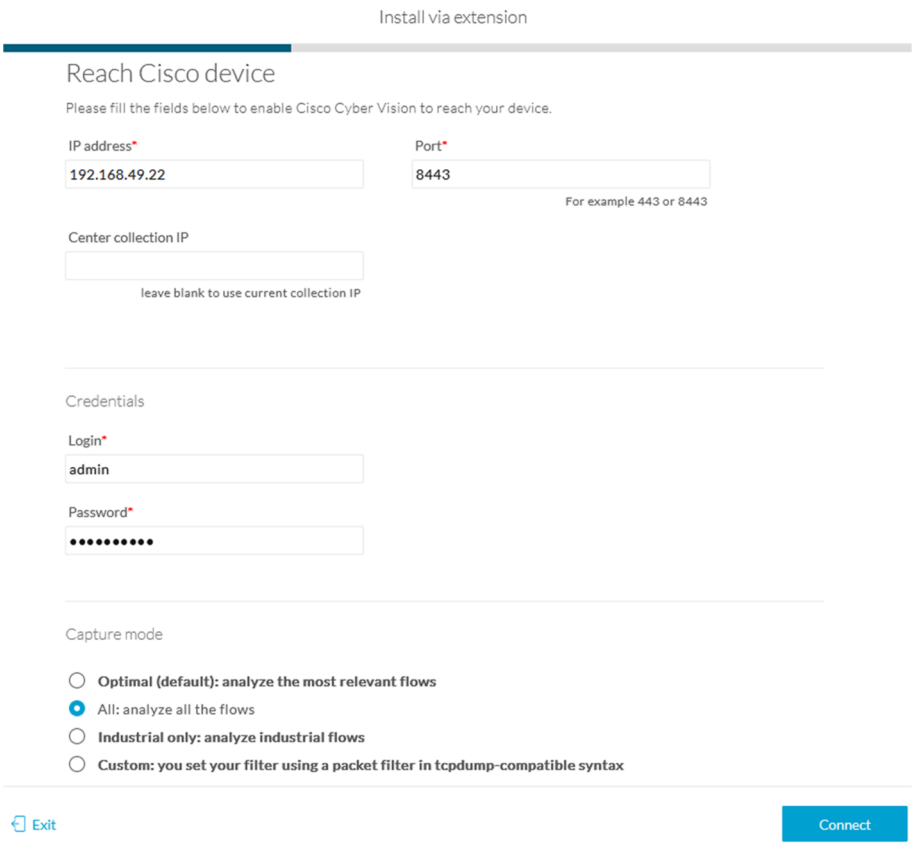


Create a sensor in Cisco Cyber Vision

1. In Cisco Cyber Vision, navigate to Admin > Sensors > Sensor Explorer and click Install sensor, then Install via extension.



2. Fill the requested fields so Cisco Cyber Vision can reach the equipment:
   - IP Address: admin address of the equipment
   - Port: management port (8443)
   - User: user with the admin rights of the equipment
   - Password: password of the admin user
   - Capture Mode: Optionally, select a capture mode.



3. Click the Connect button.

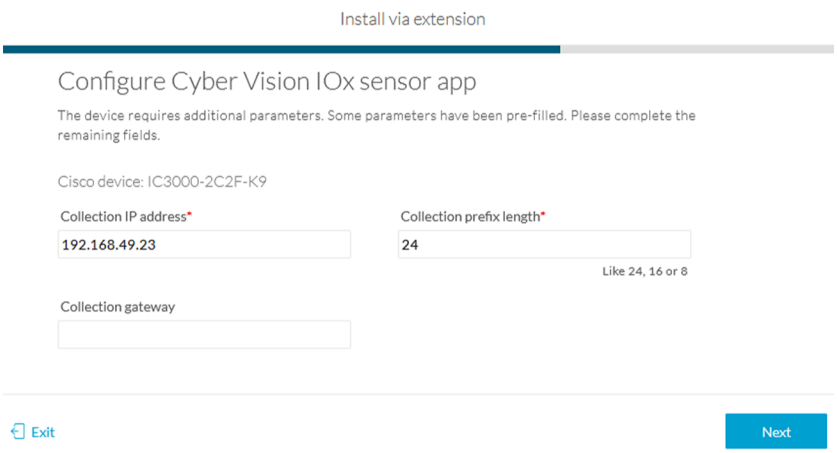
The Center will join the equipment and display the second parameter list. For this step to succeed, the equipment needs to be reachable by the Center on its eth0 connection for a Center with single interface or eth1 for a Center with dual interface.

Configure the sensor

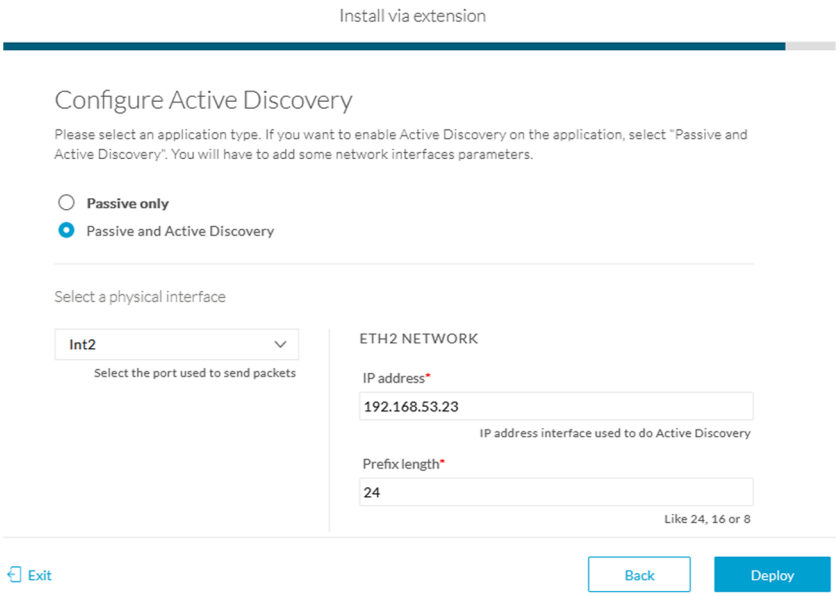
Once the Center can join the equipment, you will have to configure the Cisco Cyber Vision IOx sensor app by setting the Collection interface and, if needed, Active Discovery.

While some parameters are filled automatically, you can still change them if necessary.

1. Fill the following parameters for the Collection interface:
   - Collection IP address: IP address of the sensor in the sensor (must be different than the ip address of the device)
   - Collection subnet mask: mask of the Collection IP address
   - Collection gateway: gateway of the Collection IP address (optional)

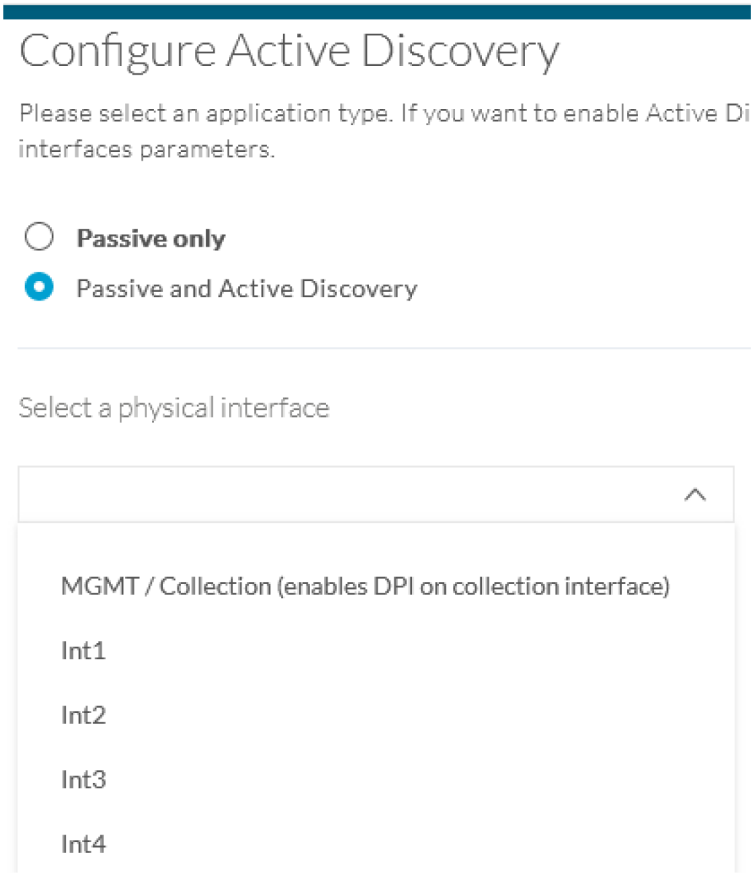


2. Select the Application type (passive only or passive and Active Discovery).
3. If selecting Passive and Active Discovery, the following fields will appear to set its interface:

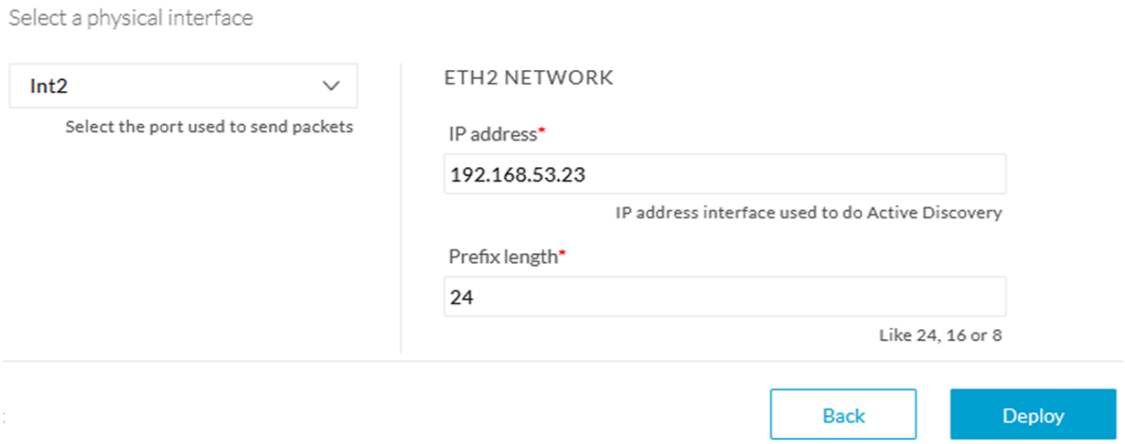


Physical interface: port that will be used to send packets.

- Physical interface: port that will be used to send packets.



- IP address of the interface dedicated to Active Discovery.
- Prefix lenght: subnet mask of the interface.

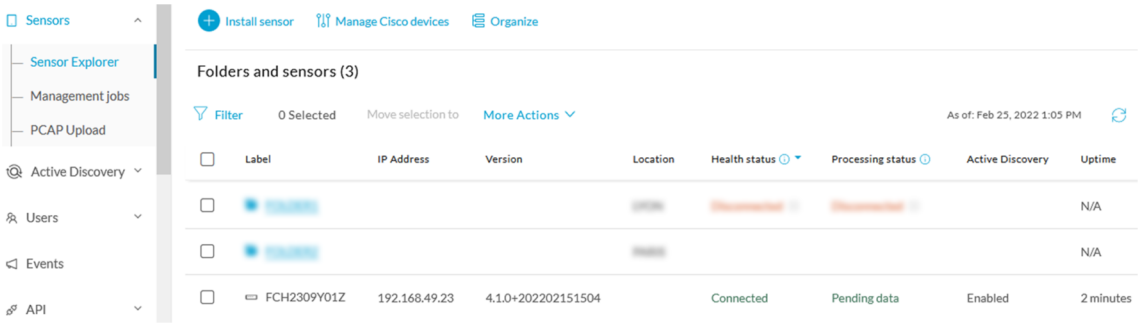


4. Click the Deploy button.

   The Center starts deploying the sensor application on the target equipment. This can take a few minutes. Once the deployment is finished, a new sensor appears in the sensors list.

If Active Discovery has been enabled, the Active Discovery status will switch to Available and the Active Discovery button will be displayed in the right side panel as you click the sensor in the list.

The sensor status will turn to connected.



Note You can change the Active Discovery configuration by clicking the Active Discovery button. However, for changes to be applied, you will have to download a new provisioning package and deploy it on the hardware.

Manual installation

This section explains how to install the Cisco IC3000 manually. You will generate and retrieve the provisioning package from the Cisco Cyber Vision, and manually import it into the Cisco IC3000. The last step, which is optional, consists in enabling Active Discovery.

Requirements

The hardware must have an access set to the Local Manager and to the CLI (ssh or console port).

Required material and information:

- An Admin or Product access to Cisco Cyber Vision.
- The serial number of the Cisco IC3000 to be configured (located on the hardware's front view).
- The Cisco IC3000 and sensor network information.
- The Cisco Cyber Vision Sensor application to collect from cisco.com, i.e. CiscoCyberVision-IOx-IC3K-<version>.tar.
- A console cable, for the connection to the hardware's console port.

  OR

- An Ethernet cable, for the connection to one of the hardware's port.

Configure the Cisco IC3000

Login to Cisco Cyber Vision GUI to create and configure a new Cisco IC3000. During this step, you will have to set the Local Manager's and the Cisco IC3000 Sensor Application's network parameters to retrieve the provisioning package.

Requirements:

- An Admin or Product access to Cisco Cyber Vision.
- An IP addressing scheme for the Local Manager and the Collection Network Interfaces.

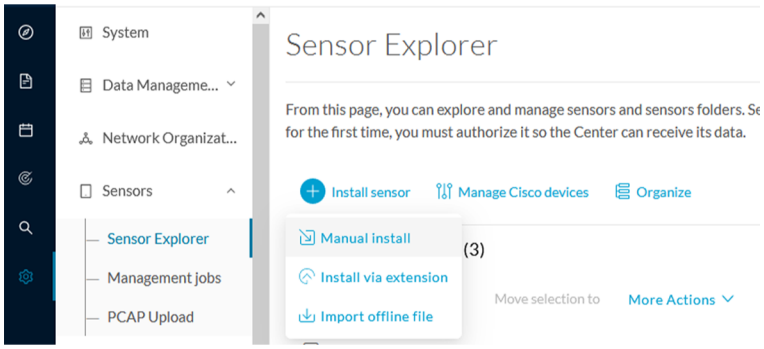
Important Make sure network information entered below is set accordingly to your network infrastructure and won't result in conflict. Any mistake could bring you to perform a factory reset of the Cisco IC3000 and to start the whole procedure again.

To create and configure the Cisco IC3000 in the GUI:

Procedure

Step 1 Login to Cisco Cyber Vision.

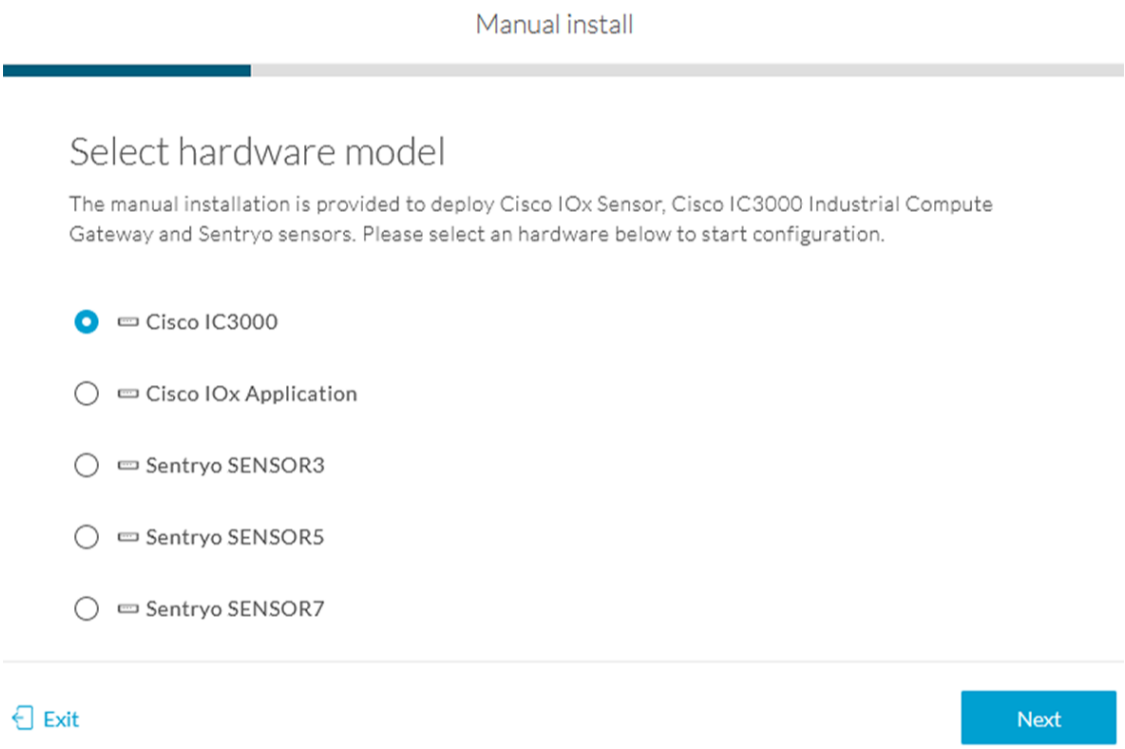
Step 2 Navigate to Admin > Sensors > Sensor Explorer.



Step 3 Click Manual install.

The manual sensor installation opens.

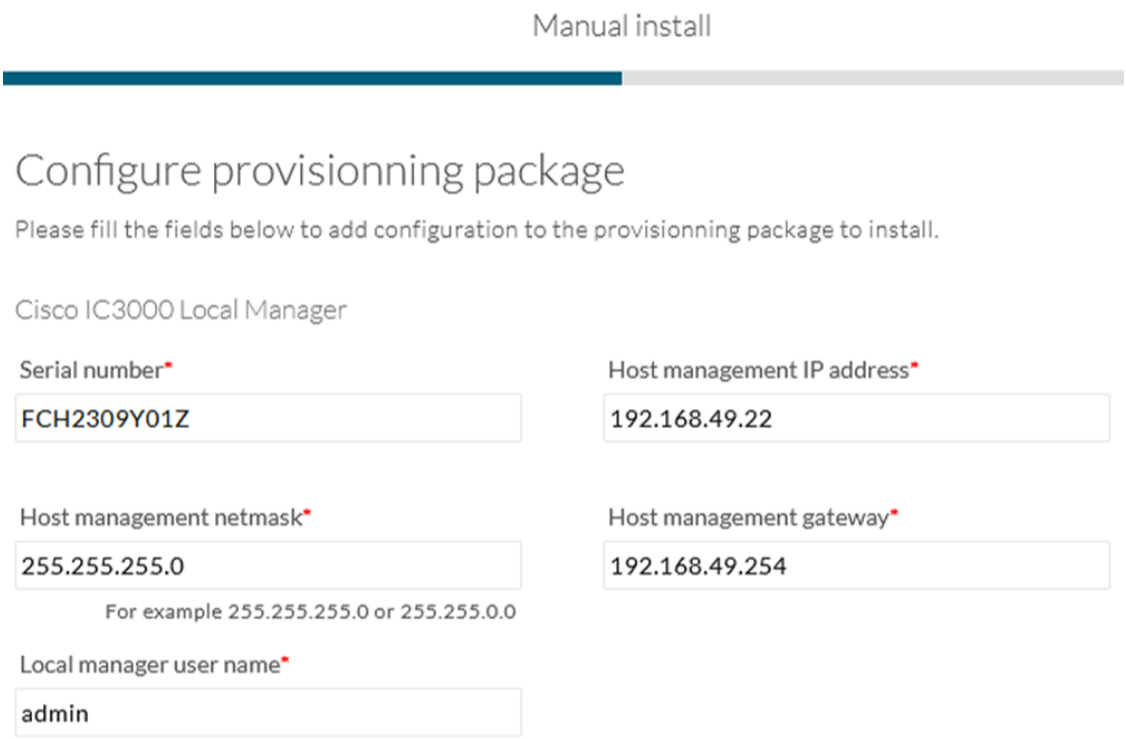
Step 4 Select Cisco Cisco IC3000 as hardware model.



Important Two types of configuration are needed: - **Cisco Cisco IC3000 configuration** is to set the Local Manager Network to access the Cisco IC3000 device for configuration and troubleshooting purposes. - **Sensor configuration** is to set the Cisco Cyber Vision Sensor Application's to the Collection Network Interface for normal operation of Cisco Cyber Vision. Consequently, **two IP addresses belonging to different subnetworks** must be set accordingly to your network configuration. Pay attention to the contextual help to guide you through the configuration and keep these information stored for a later use.

To set Cisco Cisco IC3000 Local Manager:

Fill the following fields to set the Local Manager's network parameters and login:



Step 5 Type the Cisco IC3000s' serial number. It is available on the hardware's front view.

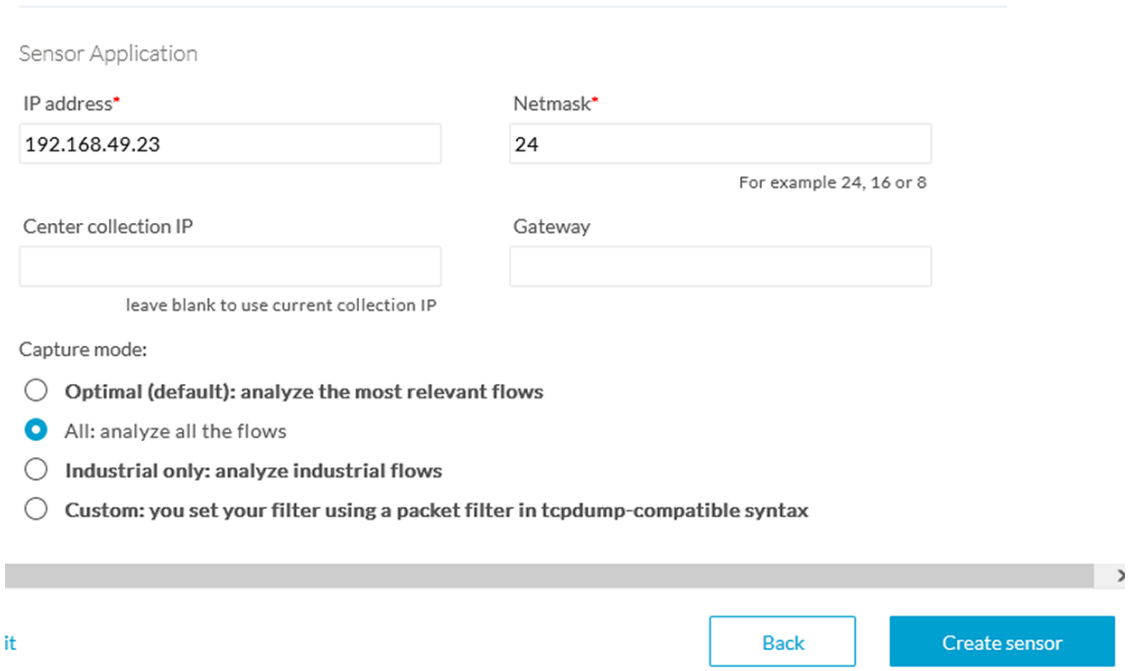
Step 6 Type the Host Management's IP address, netmask and gateway. They must be set to access the Local Manager of the Cisco IC3000 device.

Step 7 Type the Local Manager admin user name. The login is "admin" by default. You must use the default login in case a factory reset is performed and thus to avoid starting the whole procedure again.

The user name will be asked later to log in to IOx Local Manager and in case of troubleshooting and configuration. Therefore, make sure to keep this piece of information stored.

To set the Sensor application:

Fill the following fields to set Cisco Cyber Vision Sensor Application's network parameters. These correspond to the Collection Network Interface within Cisco Cyber Vision's infrastructure.



Step 8 Type Cisco Cyber Vision Cisco IC3000 Application's IP address and subnet mask.

The Center IP and gateway are optional.

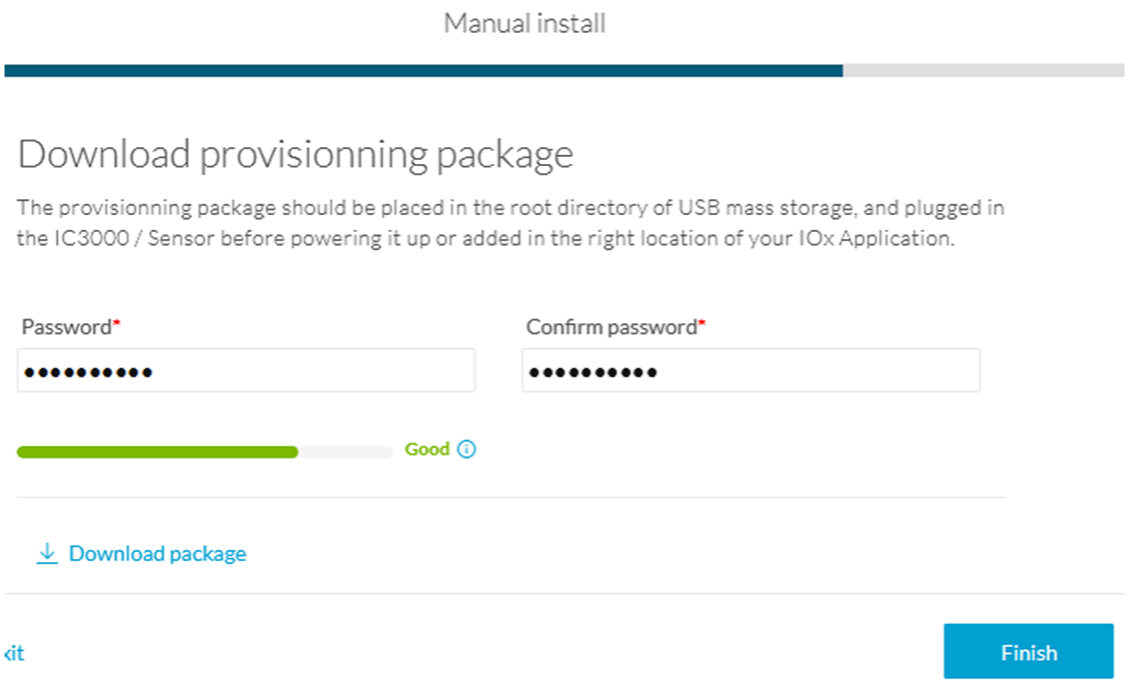
You can select the default capture mode and change it later.

Step 9 Click Create Sensor.

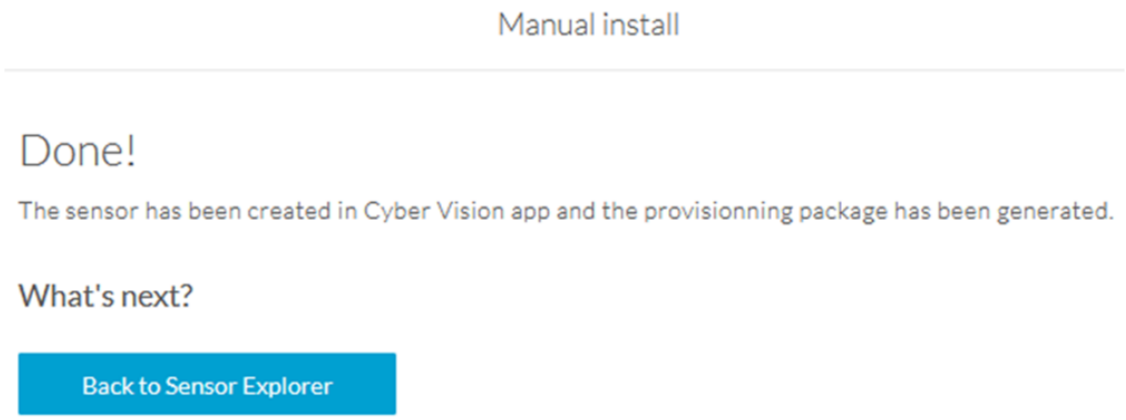
To get the provisioning package:

Step 10 Set the Local Manager's password for troubleshooting. Make sure to keep this piece of information stored as it will be asked to access IOx Local Manager and for further troubleshooting and configuration purposes.

Step 11 Click the link to download the provisionning package.



Step 12 Click Finish.A message saying that the sensor has been successfully created is displayed.



The Cisco IC3000 status switches to Disconnected.

Important Do not install several provisioning package on the Cisco IC3000. The provisioning package will NOT overwrite a previously installed one with incorrect network information or a misconfigured password. In such case, a factory reset will have to be performed.

Prepare and import the provisioning package

To deploy the provisioning package in the Cisco IC3000:

Procedure

Step 1 Unzip and extract the downloaded provisioning package files at the root directory of a USB drive formatted as FAT32.

The new file is named with the Cisco IC3000's serial number.

Make sure the provisioning package name is strictly the Cisco IC3000 serial number. Any space or duplicate number will result in an unsuccessful installation.

Step 2 Disconnect the Cisco IC3000 from the DC Current source. The USB drive must be plugged at the Cisco IC3000 boot.

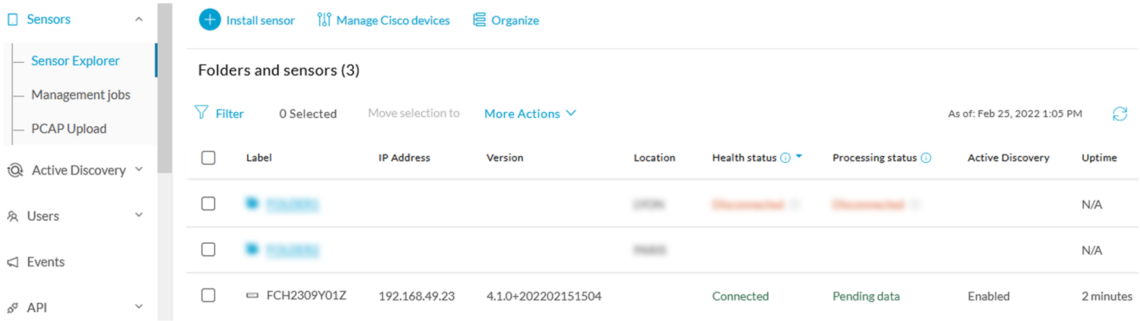
Step 3 Plug the USB drive on port 2 of the Cisco IC3000.

Step 4 Connect the sensor to the DC Current source.

Wait a few moments. The Cisco IC3000 status changes to Enrolled on the Cisco Cyber Vision GUI.

Step 5 Unplug the USB drive from port 2.

The status should quickly change to Connected.



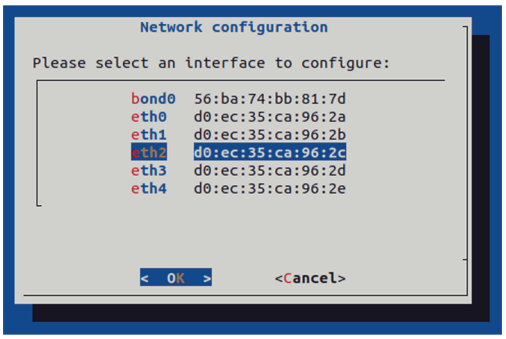
The provisioning package has been installed successfully on the Cisco IC3000 and traffic starts to appear in Cisco Cyber Vision.

Enable Active Discovery

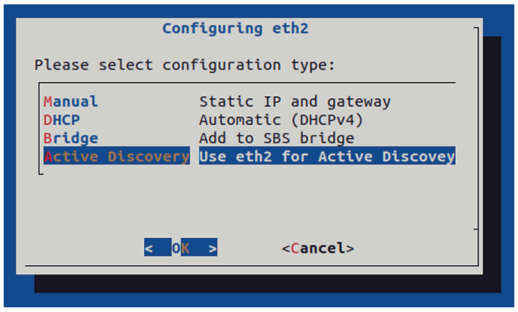
1. Connect to the Cisco IC3000 console and type the following command to set the Active Discovery interface.

   ```
   root@sensor:~# sbs-netconf
   ```

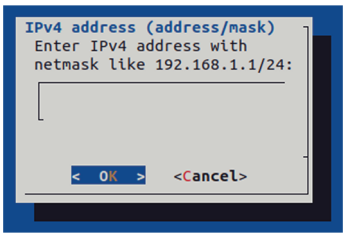
2. Choose which interface to configure between eth1, eth2, eth3 and eth4.



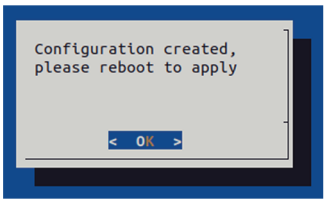
3. Select Active Discovery and make sure the right interface will be used for Active Discovery.



4. Type the subnetwork IP address dedicated to Active Discovery.



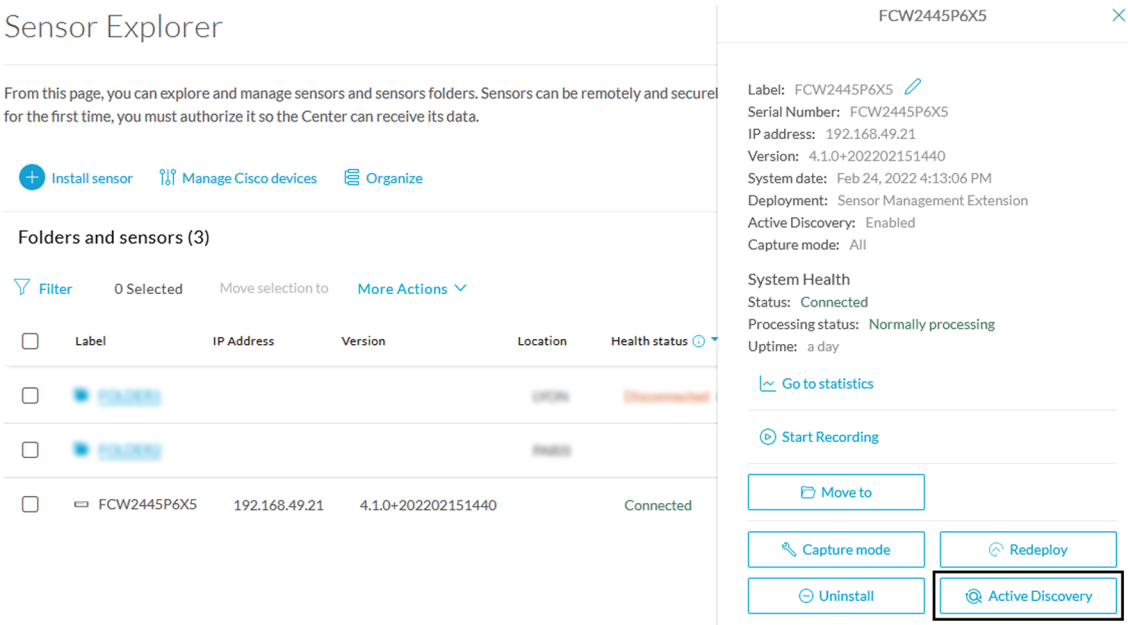
5. Select OK.



6. Type the following command to reboot the sensor.

```
root@sensor:~# reboot
```

7. On the Cisco Cyber Vision Sensor Explorer page, the sensor's Active Discovery status will switch to Enabled, and the Active Discovery button will appear on the sensor's right side panel. This may take a few moments.



Note You can change the Active Discovery configuration by clicking the Active Discovery button. However, for changes to be applied, you will have to download a new provisioning package and deploy it on the hardware.

Manual installation without USB (Local Manager access)

This section explains how to install the Cisco IC3000 manually without USB. You will:

1. Create and configure a new sensor on Cisco Cyber Vision to retrieve its provisioning package.
2. Install and configure the virtual sensor application on the Local Manager to deploy the provisioning package on the Cisco IC3000.
3. The last step, which is optional, consists in enabling Active Discovery on the Cisco IC3000.

Requirements

The hardware must have an access set to the Local Manager and to the CLI (ssh or console port).

Required material and information:

- An Admin or Product access to Cisco Cyber Vision.
- A Local Manager user account and password.
- The serial number of the Cisco IC3000 to be configured (located on the hardware's front view).
- An IP addressing scheme for the Local Manager and the Collection Network Interfaces.

- The Cisco Cyber Vision Sensor application to collect from cisco.com, i.e. CiscoCyberVision-IOx-IC3K-<version>.tar.

Configure the Cisco IC3000

Login to Cisco Cyber Vision GUI to create and configure a new Cisco IC3000. During this step, you will have to set the Local Manager's and the Cisco IC3000 Sensor Application's network parameters to retrieve the provisioning package.

Requirements:

- An Admin or Product access to Cisco Cyber Vision.
- An IP addressing scheme for the Local Manager and the Collection Network Interfaces.

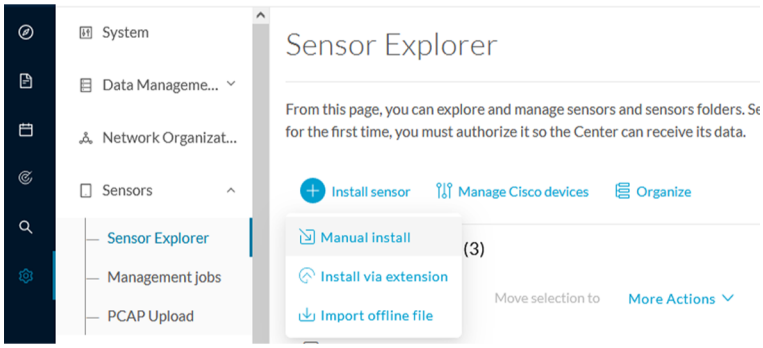
Important Make sure network information entered below is set accordingly to your network infrastructure and won't result in conflict. Any mistake could bring you to perform a factory reset of the Cisco IC3000 and to start the whole procedure again.

To create and configure the Cisco IC3000 in the GUI:

Procedure

Step 1 Login to Cisco Cyber Vision.

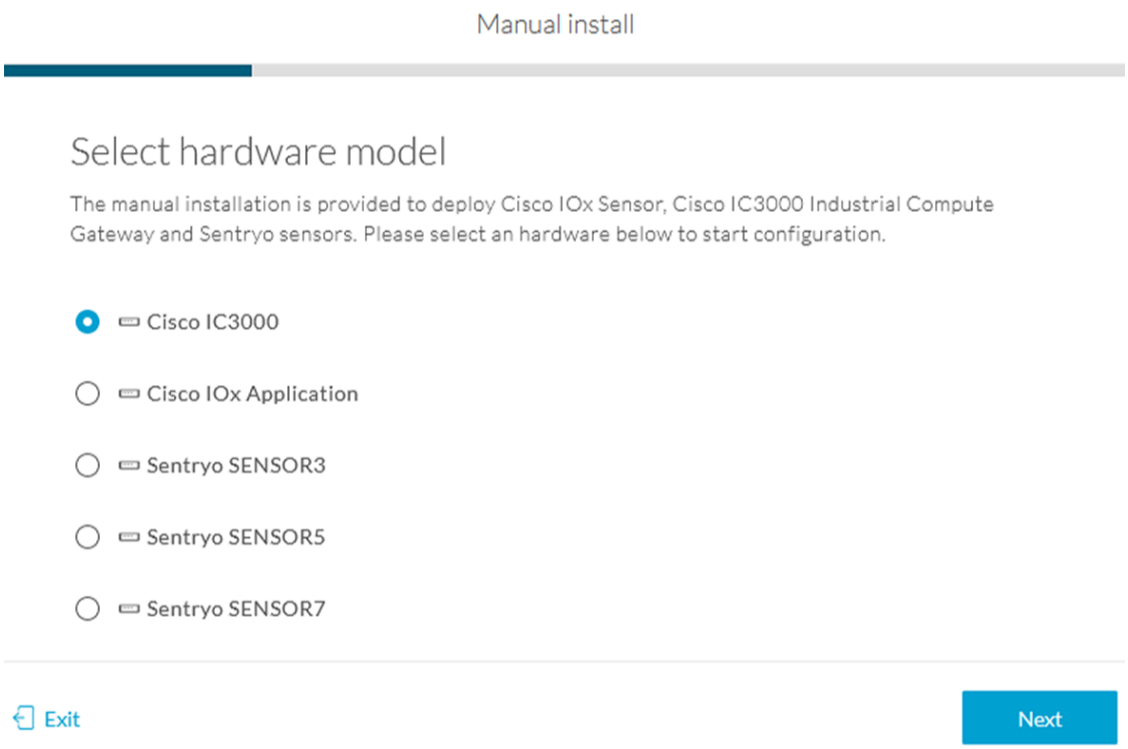
Step 2 Navigate to Admin > Sensors > Sensor Explorer.



Step 3 Click Manual install.

The manual sensor installation opens.

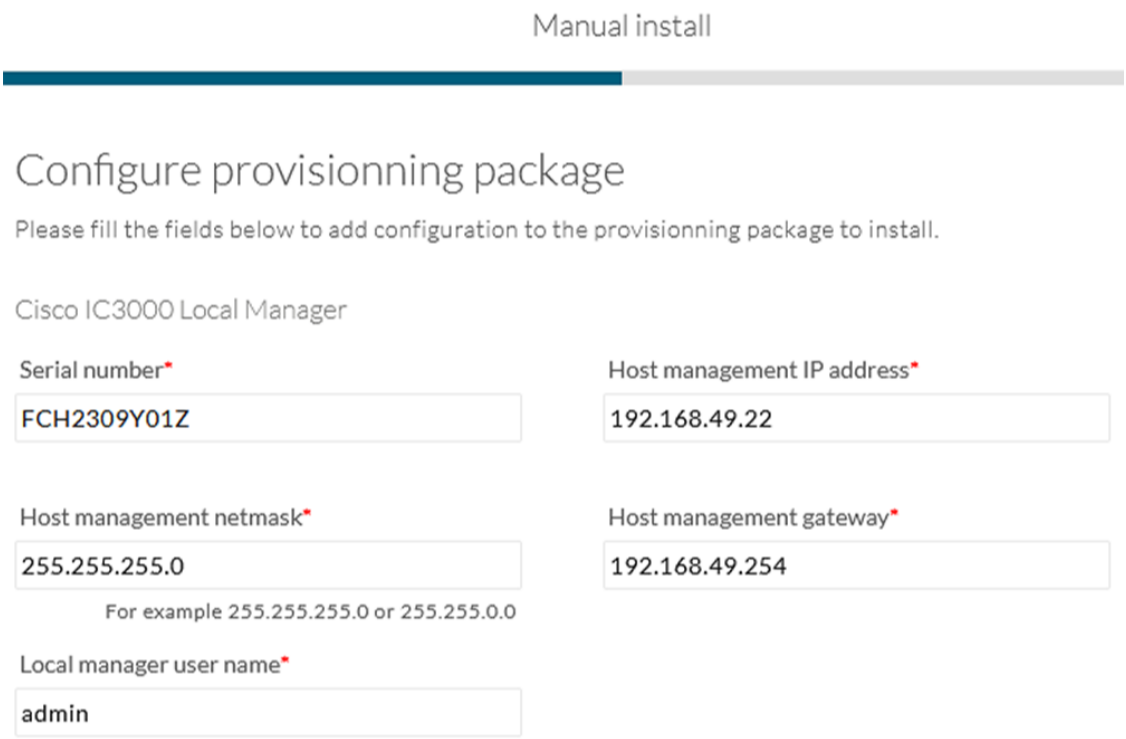
Step 4 Select Cisco Cisco IC3000 as hardware model.



Important Two types of configuration are needed: - **Cisco Cisco IC3000 configuration** is to set the Local Manager Network to access the Cisco IC3000 device for configuration and troubleshooting purposes. - **Sensor configuration** is to set the Cisco Cyber Vision Sensor Application's to the Collection Network Interface for normal operation of Cisco Cyber Vision. Consequently, **two IP addresses belonging to different subnetworks** must be set accordingly to your network configuration. Pay attention to the contextual help to guide you through the configuration and keep these information stored for a later use.

To set Cisco Cisco IC3000 Local Manager:

Fill the following fields to set the Local Manager's network parameters and login:



Step 5 Type the Cisco IC3000s' serial number. It is available on the hardware's front view.

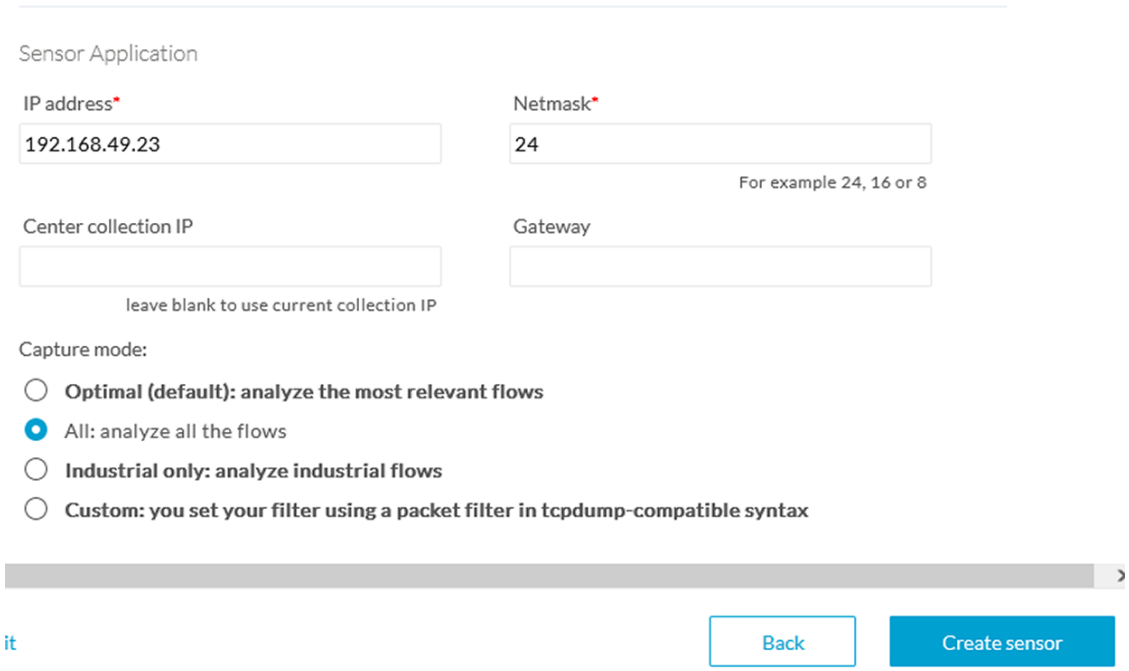
Step 6 Type the Host Management's IP address, netmask and gateway. They must be set to access the Local Manager of the Cisco IC3000 device.

Step 7 Type the Local Manager admin user name. The login is "admin" by default. You must use the default login in case a factory reset is performed and thus to avoid starting the whole procedure again.

The user name will be asked later to log in to IOx Local Manager and in case of troubleshooting and configuration. Therefore, make sure to keep this piece of information stored.

To set the Sensor application:

Fill the following fields to set Cisco Cyber Vision Sensor Application's network parameters. These correspond to the Collection Network Interface within Cisco Cyber Vision's infrastructure.



Step 8 Type Cisco Cyber Vision Cisco IC3000 Application's IP address and subnet mask.

The Center IP and gateway are optional.

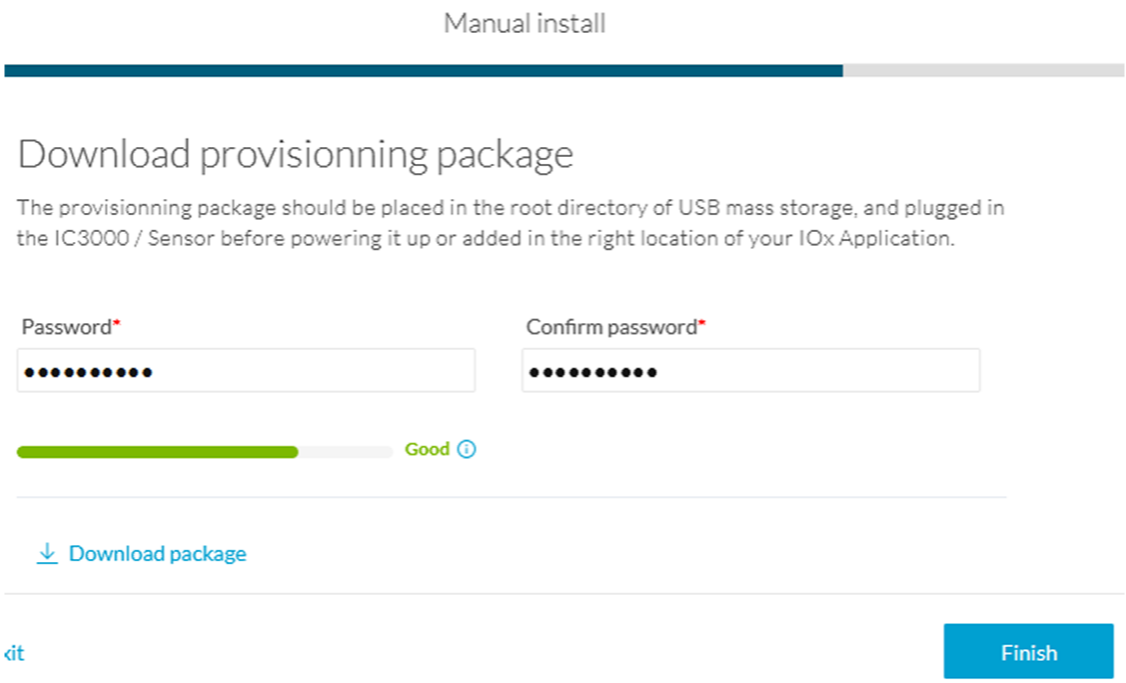
You can select the default capture mode and change it later.

Step 9 Click Create Sensor.

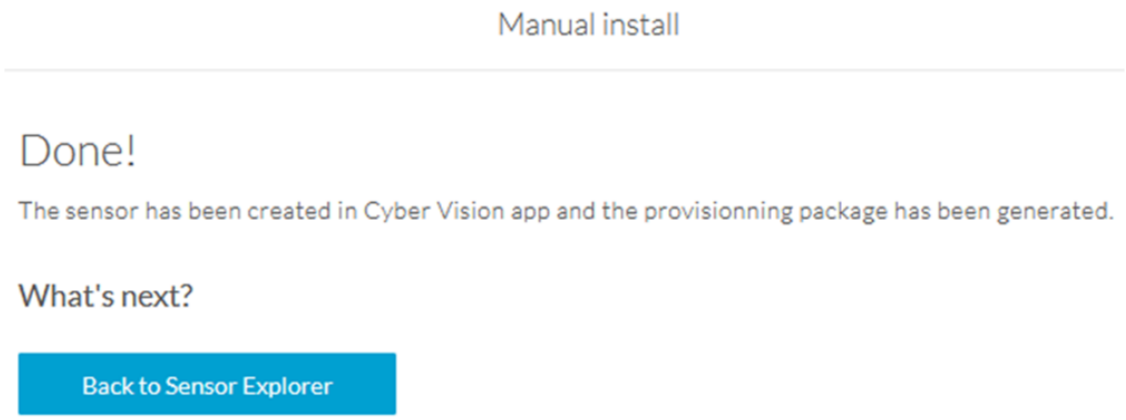
To get the provisioning package:

Step 10 Set the Local Manager's password for troubleshooting. Make sure to keep this piece of information stored as it will be asked to access IOx Local Manager and for further troubleshooting and configuration purposes.

Step 11 Click the link to download the provisionning package.



Step 12 Click Finish.A message saying that the sensor has been successfully created is displayed.

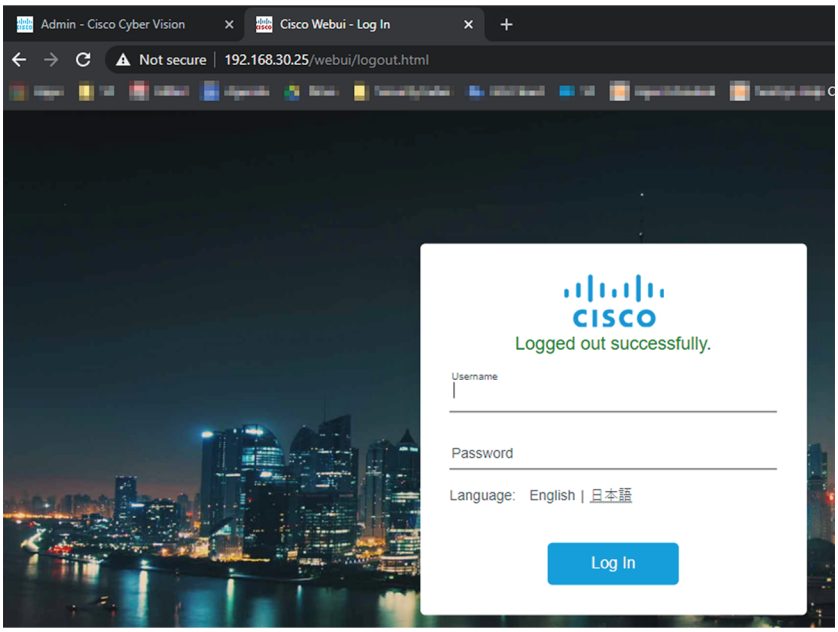


The Cisco IC3000 status switches to Disconnected.

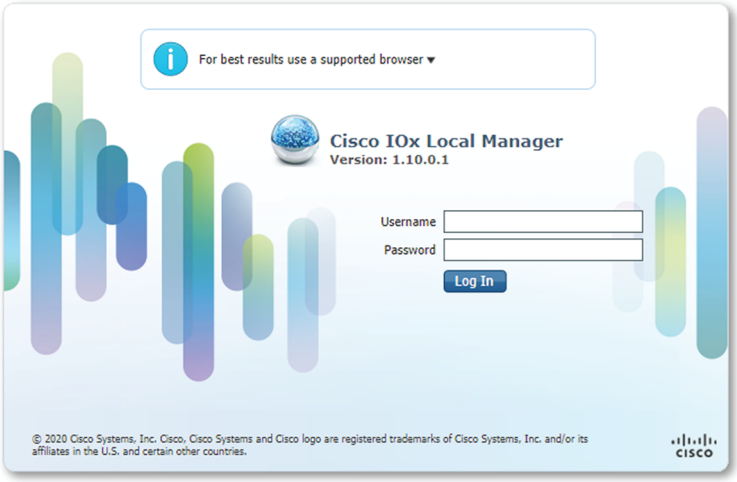
Important Do not install several provisioning package on the Cisco IC3000. The provisioning package will NOT overwrite a previously installed one with incorrect network information or a misconfigured password. In such case, a factory reset will have to be performed.

Access the Local manager

1. Open a browser and navigate to the IP address you configured on the interface you are connected to.
2. Log in using the Local Manager user account and password.

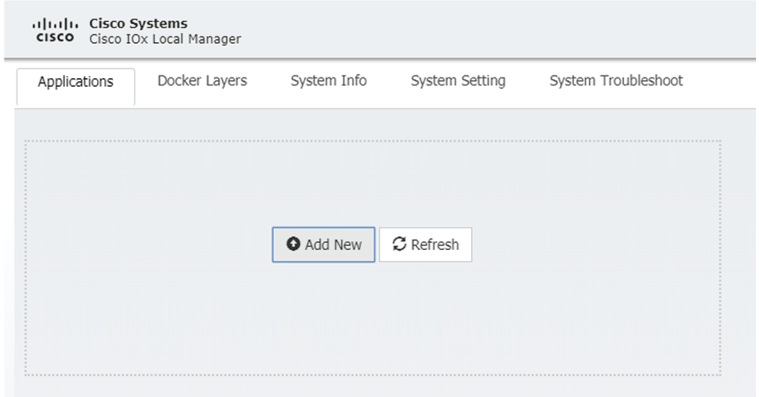


3. Once logged into the Local Manager, navigate to Configuration > Services > IOx.
4. Log in using the user account and password.



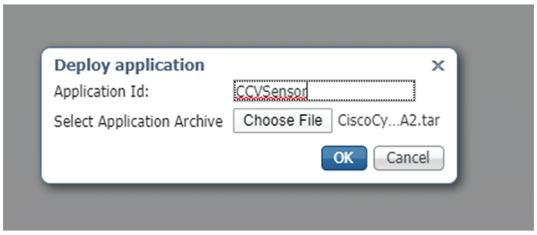
Install the sensor virtual application

Once logged in, the following menu appears:

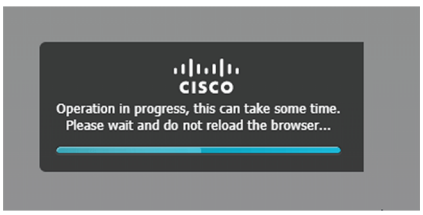


1. Click Add New.
2. Add an Application id name (e.g. CCVSensor).
3. Select the application archive file

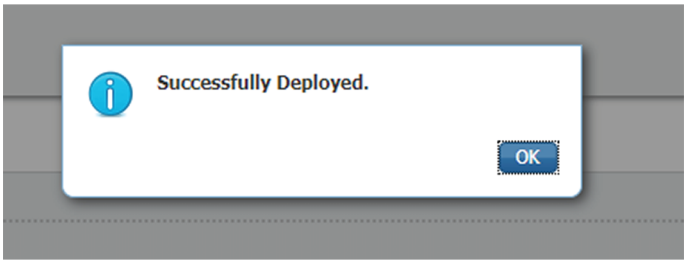
   (i.e. "CiscoCyberVision-IOx-IC3K-<version>.tar")



The installation takes a few minutes.



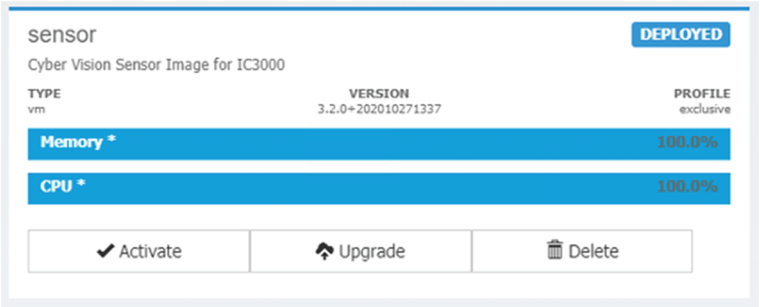
When the application is installed, the following message is displayed:



Configure the sensor virtual application

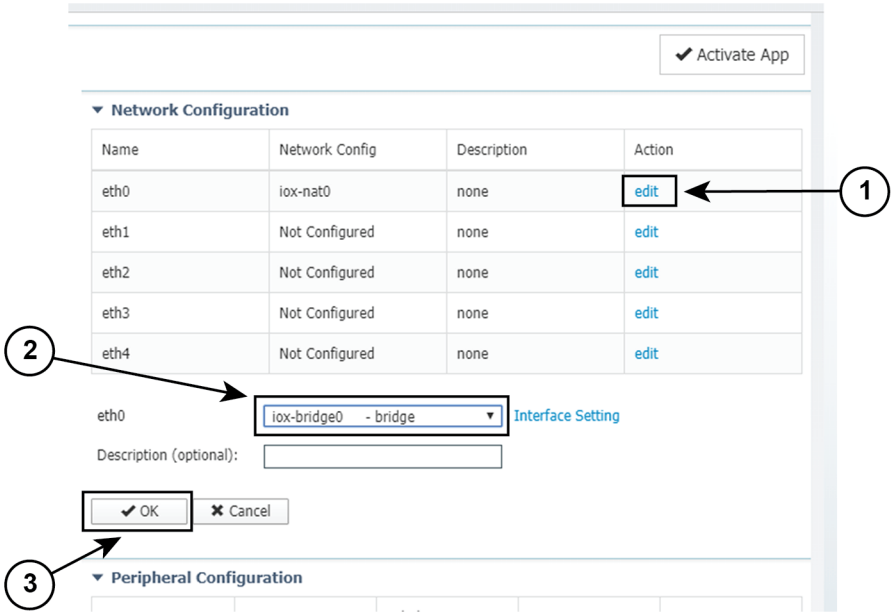
Procedure

Step 1 Click Activate to launch the configuration of the sensor application.



To map the Sensor network interfaces:

Step 2 Access Applications > Resources.



Step 3 Under Network Configuration, click Edit in the eth0 line **(1)**.

Step 4 Set eth0 as iox-bridge0 **(2)**.

Step 5 Click OK **(3)**.

Step 6 A message saying that the network interface has been changed displays. Click OK.

Step 7 Set the network interfaces eth1, eth2, eth3 and eth4 by repeating the previous steps and using the table below. You must click OK each time you map a new interface for changes to be taken into consideration.

Each network interface must be mapped like below:

Name	Network Configuration
eth0	iox-bridge0
eth1	int1
eth2	int2
eth3	int3
eth4	int4

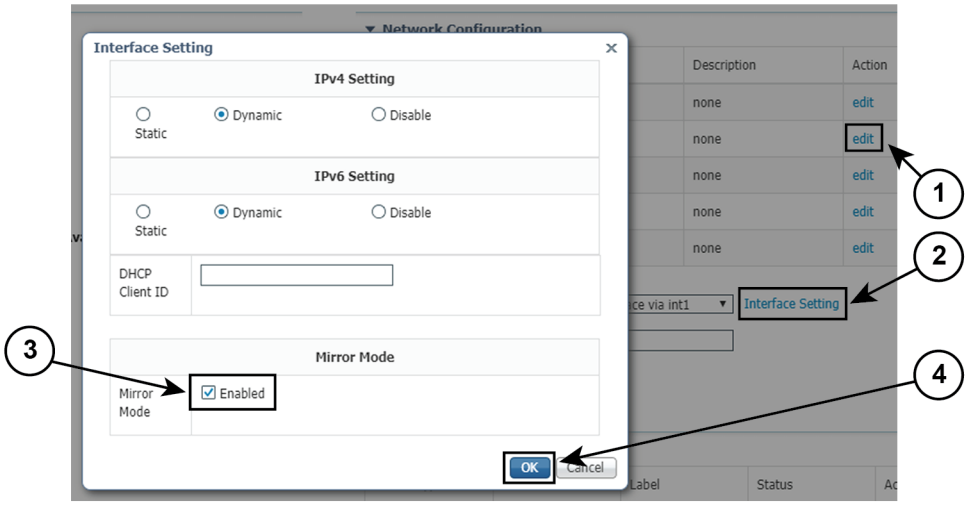
To set eth1, eth2, eth3 and eth4 as mirrored ports:

Step 8 Click Edit beside eth1 **(1)**.

Step 9 Click Interface Settings **(2)**.

Step 10 Tick Enabled for Mirror Mode **(3)**.

Step 11 Click OK **(4)**.



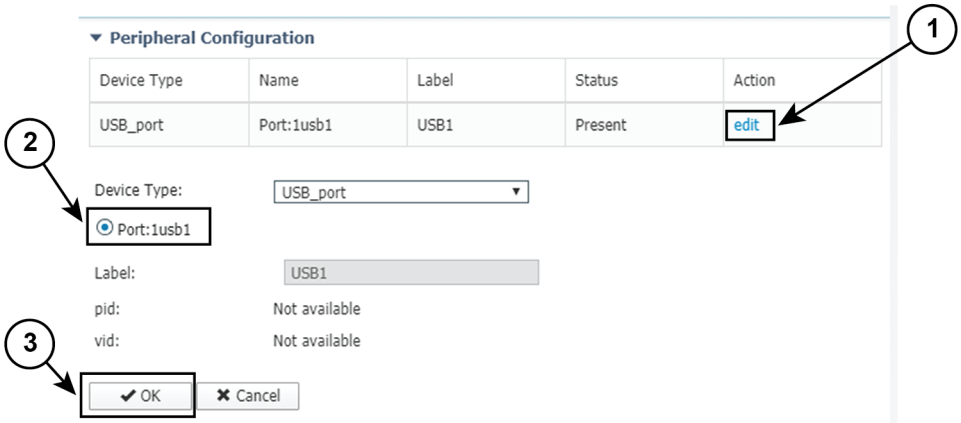
Step 12 Repeat the above steps for eth2, eth3 and eth4.

To set the peripherical configuration:

Step 13 Under Peripherical Configuration, click Edit **(1)**.

Step 14 Tick Port:1usb1 **(2)**.

Step 15 Click OK **(3)**.

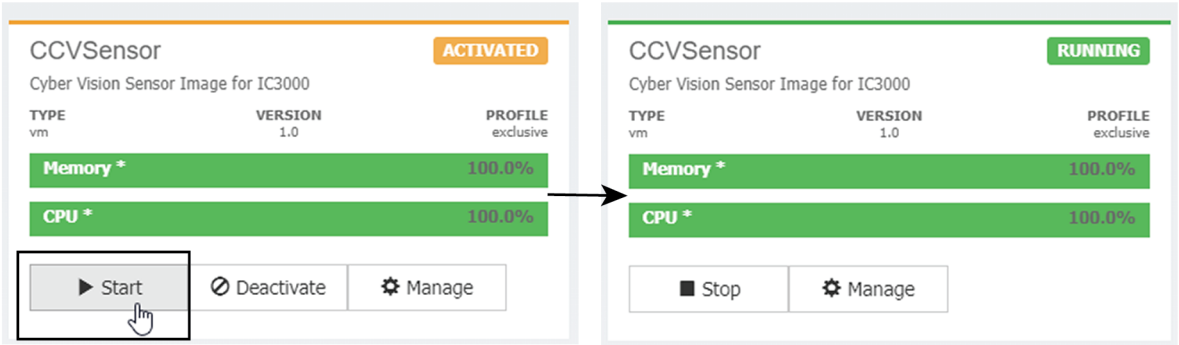


Step 16 Click Activate App on the page top right corner.

To start the Sensor Application:

Step 17 Access the Applications tab again.

Step 18 Click Start.

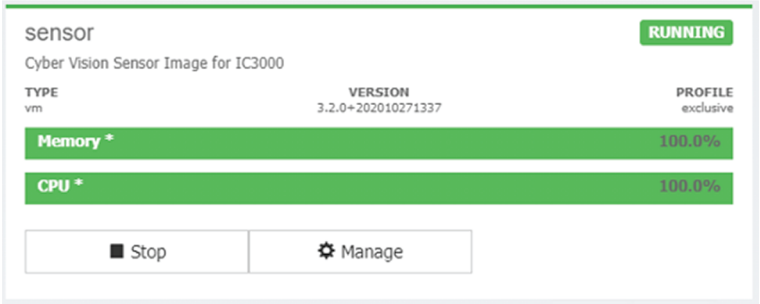


The application moves from Activated to Running state.

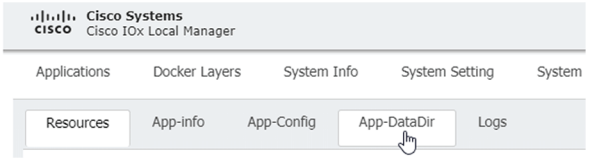
Step 19

Import the provisioning package

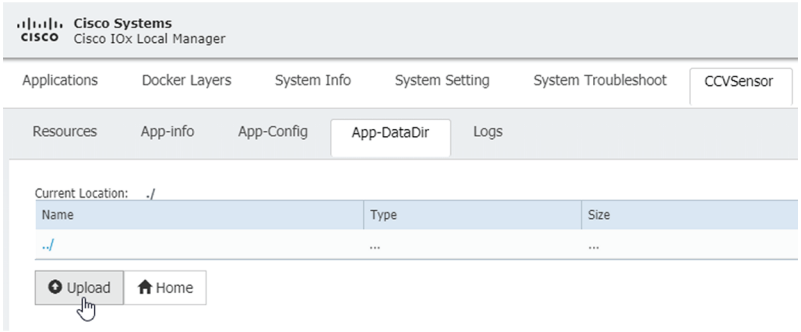
1. In the Local Manager, in the IOx configuration menu, click Manage.



2. Navigate to App_DataDir.



3. Before browsing the file,you must unzip the provisioning package.
4. Click Upload.



5. Navigate to the folder with the sensor serial name (i.e. FCH2312Y03F) > appconfigs, and select cybervision-sensor-config.zip.

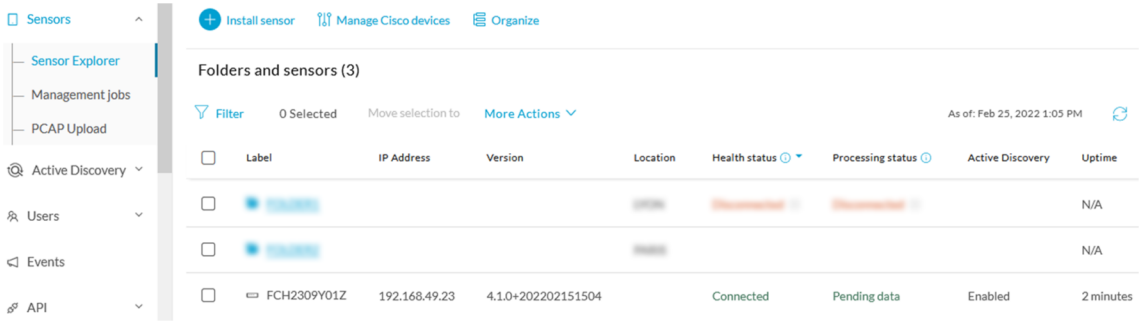
6. Make sure the path contains the entire file name (with .zip).

7. Click OK.

Reboot the Cisco IC3000

1. Disconnect the Cisco IC3000 from the DC Current source.
2. Connect the Cisco IC3000 to the DC Current source.

   Wait a few moments for the boot to complete.
3. After a few seconds, the sensor appears as connected in Cisco Cyber Vision.

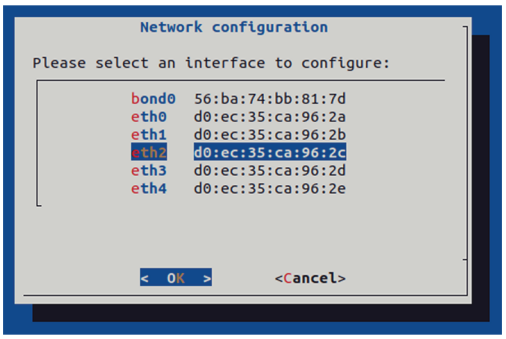


4. The Cisco IC3000 has been successfully installed. If the Cisco IC3000 has been connected to the Industrial Network, traffic starts to appear in Cisco Cyber Vision.

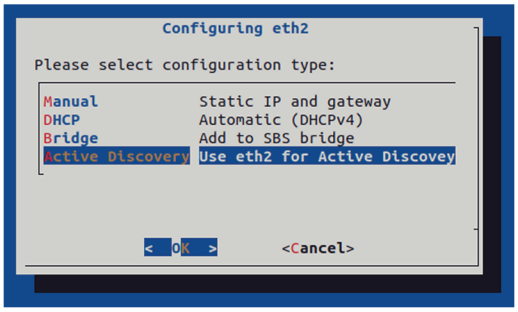
Enable Active Discovery

1. Connect to the Cisco IC3000 console and type the following command to set the Active Discovery interface.

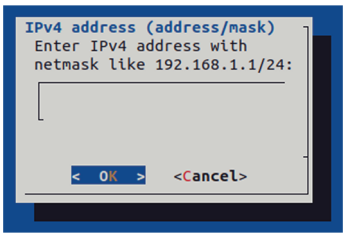
   ```
   root@sensor:~# sbs-netconf
   ```
2. Choose which interface to configure between eth1, eth2, eth3 and eth4.



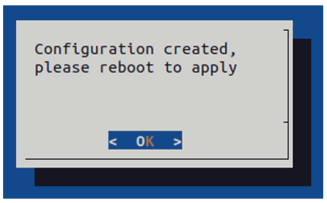
3. Select Active Discovery and make sure the right interface will be used for Active Discovery.



4. Type the subnetwork IP address dedicated to Active Discovery.



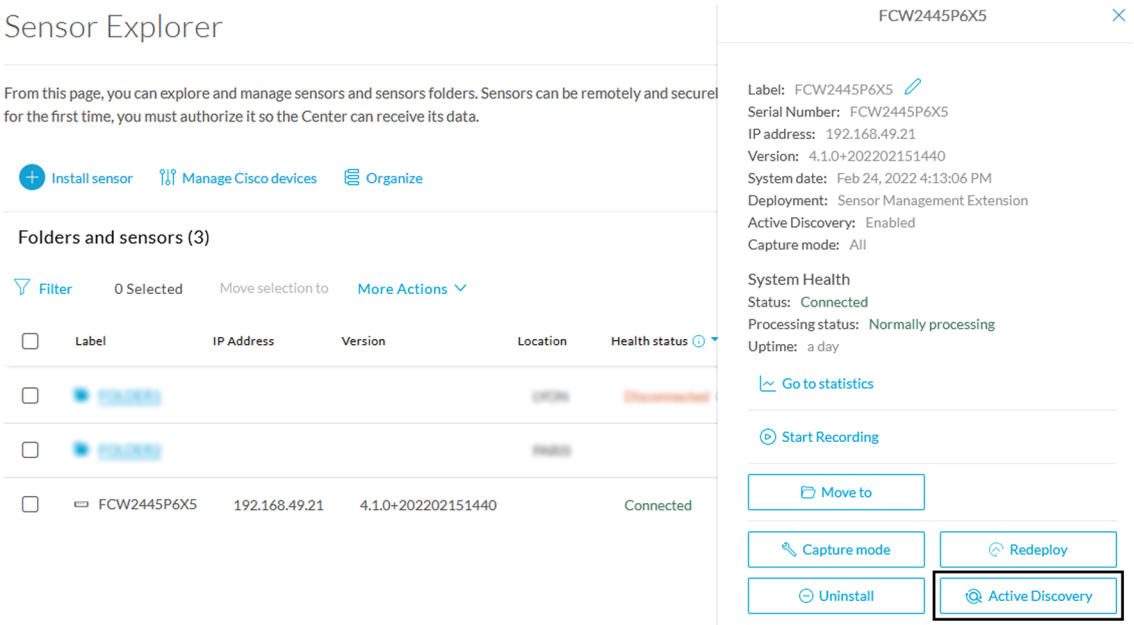
5. Select OK.



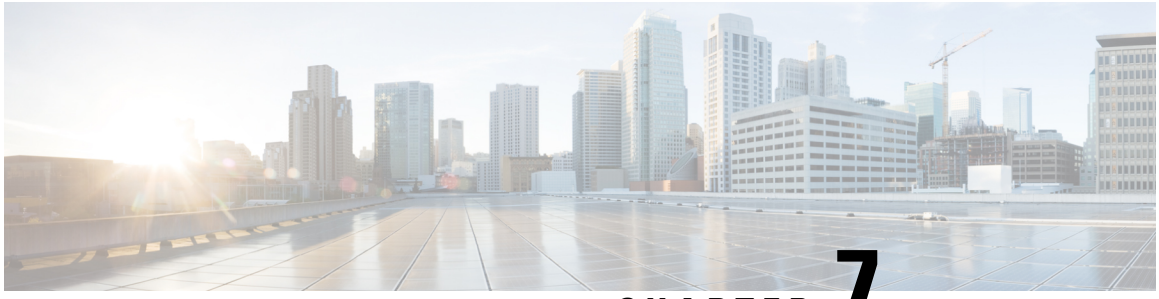
6. Type the following command to reboot the sensor.

```
root@sensor:~# reboot
```

7. On the Cisco Cyber Vision Sensor Explorer page, the sensor's Active Discovery status will switch to Enabled, and the Active Discovery button will appear on the sensor's right side panel. This may take a few moments.



Note You can change the Active Discovery configuration by clicking the Active Discovery button. However, for changes to be applied, you will have to download a new provisioning package and deploy it on the hardware.



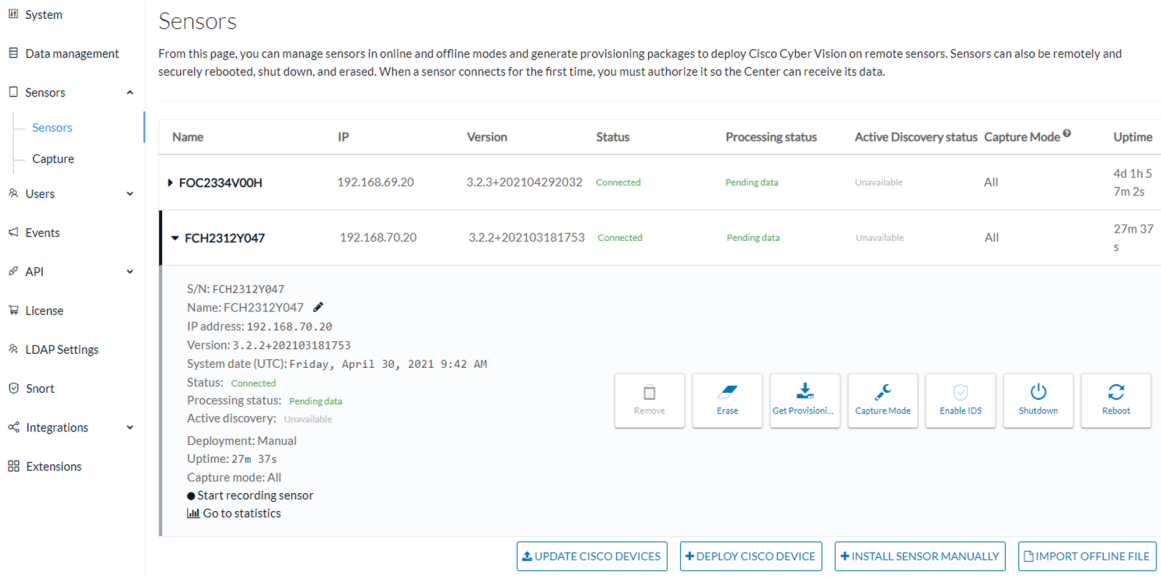
CHAPTER 7

Upgrade procedures

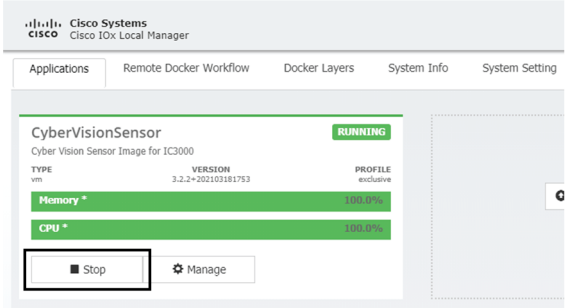
Upgrade through the Local Manager

The following section explains how to upgrade the sensor through the Local Manager.

In the Cisco Cyber Vision sensor administration page, the sensor is in 3.2.2. In the example below, we will upgrade the sensor to Cisco Cyber Vision version 3.2.3.

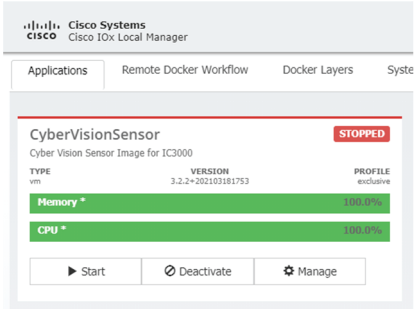


1. Access the Local Manager.
2. Stop the application.

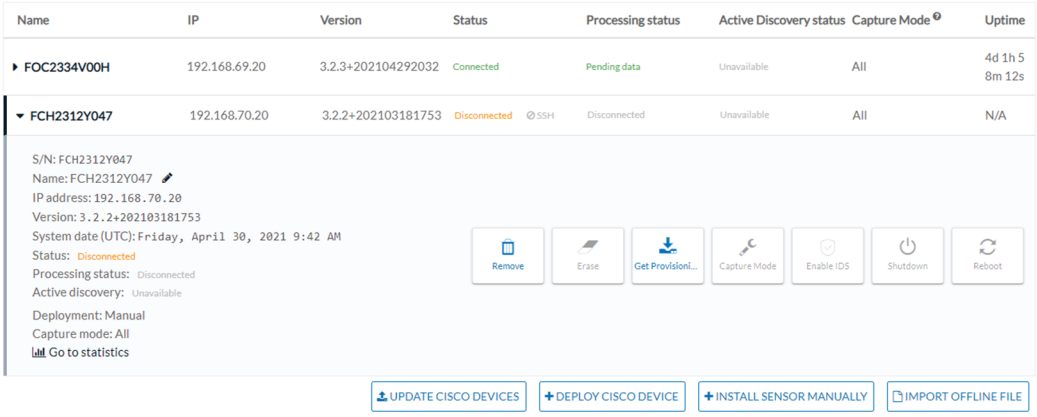


The operation takes a few moments.

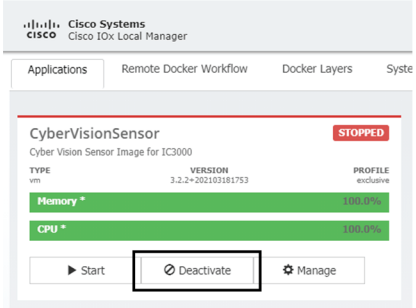
The application status switches to STOPPED.



In Cisco Cyber Vision, the sensor status moves to Disconnected.

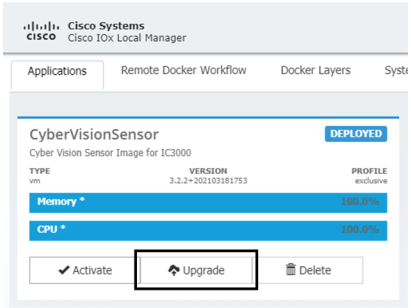


3. In the Local Manager, click the Deactivate button.

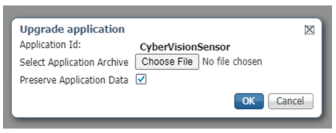


The application status moves to "DEPLOYED".

4. Click Upgrade.

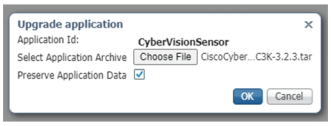


The pop up Upgrade application appears.



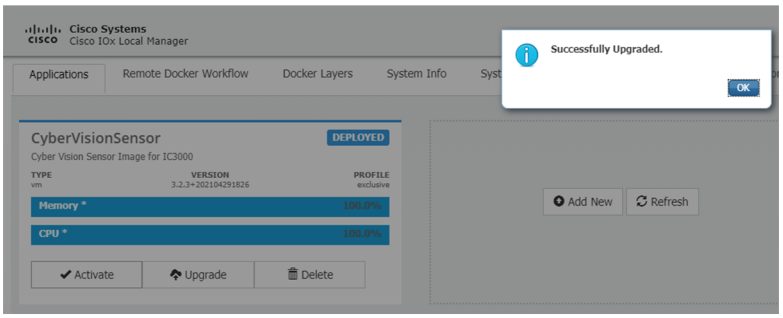
5. Select the option Preserve Application Data.
6. Select the new version of the application archive file.

   e.g. Cisco-Cyber-Vision-IOx-IC3K-3.2.3.tar



The operation takes a few moments.

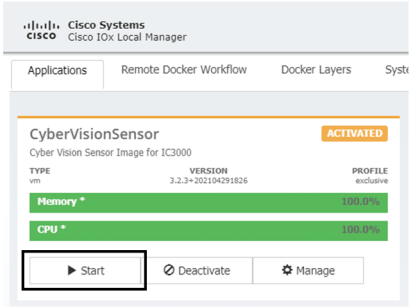
A message indicating that the sensor has been successfully upgraded is displayed.



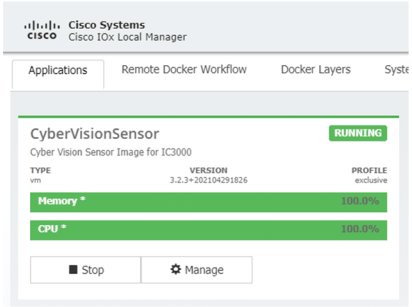
7. Check the number of the new version.
8. Click Activate.
9. Check configurations.

   It can happen that network configurations are lost during the upgrade. If they are, refer to Configure the sensor virtual application **and do as explained.**
10. Click the Activate App button.

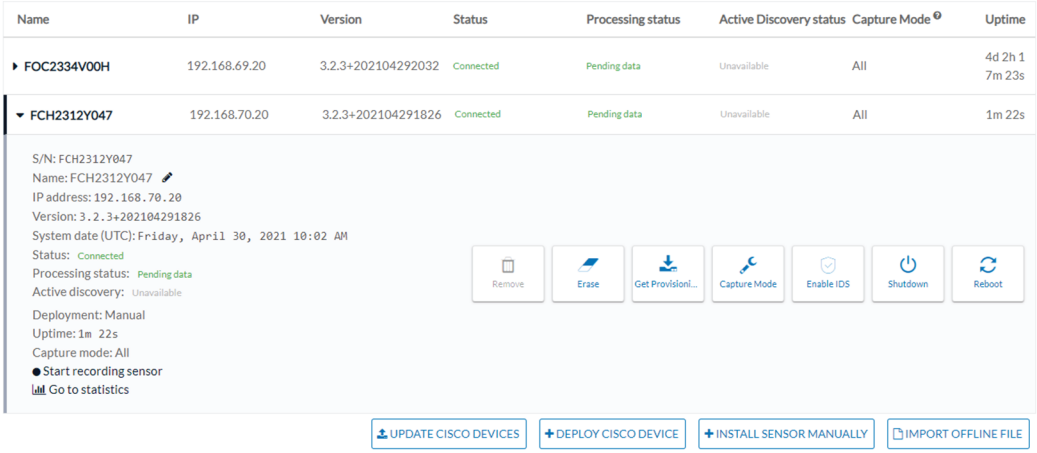
    The application status moves to ACTIVATED.
11. Click the Start button.



The application status changes to RUNNING.



In Cisco Cyber Vision, the sensor is upgraded from version 3.2.2 to 3.2.3 and its status moves to Connected.



Upgrade with the combined update file

Version releases usually include updates for both the Cisco IC3000 sensors and the Center (i.e. combined updates). If operating conditions make it possible , you can update the Center and all its Cisco IC3000 online sensors at once from the user interface. You can proceed to a combined update without opening a shell prompt and using SSH.

Note Combined updates are applied to the Center and all its Cisco IC3000 online sensors. Make sure (by accessing the sensor administration page) that all your Cisco IC3000 sensors are connected and SSH is authorized between the Center and the sensors before proceeding to a combined update.

Important Rolling back to an older Cisco Cyber Vision version is not possible.

Requirements:

- A combined update, available on cisco.com.

To verify that the file you just downloaded is healthy, it is recommended to use the SHA512 checksum provided by Cisco.

To do so (Windows users):

Procedure

Step 1 Access Cisco Cyber Vision download page.

Step 2 Download the file.

Step 3 Open a shell prompt such as Windows Powershell and use the following command to retrieve the file checksum:

Get-FileHash .\CiscoCyberVision-<TYPE>-<VERSION>.<EXT> -Algorithm SHA512 | Format-List

```
PS C:\Users\[redacted]> Get-FileHash .\Downloads\CiscoCyberVision-center-3.2.3.ova -Algorithm SHA512 | Format-List

Algorithm : SHA512
Hash      : 1338BFB1A17110AF80D751AE7B450F2B29CCB4CB54F550F38B8E6B4236865EC9EDF7773FD05D1055C7F1EF76E68C2B8A96CFE69AB
            18622E4B0BB8EBB9E94DB16
Path      : C:\Users\[redacted]\Downloads\CiscoCyberVision-center-3.2.3.ova
```

Step 4 In the download page, mouse over the file and copy the SHA512 checksum.

Step 5 Compare both checksums.

- If both checksums are identical it means the file is healthy.
- If the checksums do not match try to download the file again.
- If, after downloading the file again the checksums still don't match, please contact Cisco support.

To update the Center and all its Cisco IC3000 online sensors:

Step 6 Access the Cisco Cyber Vision's user interface.

Step 7 Access System administration > System and use the System update button.

Step 8 Select the update file CiscoCyberVision-update-combined-<VERSION>.dat

Step 9 Confirm the update.

As the Center and sensors updates proceed, you are redirected to a holding page. Once the update is finished the Center and the sensors need to reboot and you will be logged out from the user interface.

Step 10 Log in again to the user interface.

Step 11 If some sensors were offline when the update occurred, the same procedure can be used as many times as necessary to update all sensors.