



# **How to Manage a Device with the Firepower Management Center**

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# **About This Guide**

This how-to guide explains how to set up a Firepower Management Center Version 6.2.3 device to manage a Firepower Threat Defense Version 6.2.3 device to provide inspection and security for a sample network that includes an inside network and outside network (that is, the internet). If you follow all the steps in this guide, you can configure a system identical to this one.

- What's In This Guide, on page 1
- About the Network Setup, on page 2
- Network Setup Task Overview, on page 4

# What's In This Guide

This guide discusses setting up a basic network with the Firepower Version 6.2.3 System (that is, Firepower Management Center and a Firepower Threat Defense device both running Version 6.2.3). This basic setup is required to use the Firepower Management Center for access control, intrusion prevention, and monitoring. You must perform these tasks before you can do anything else with the Firepower System.



Note

This guide has sample IP addresses that you can use in your system, provided they do not conflict with addresses in your network. You can either use the same IP addresses described in this guide or you can use IP addresses that are compatible with your network. If you change IP addresses to conform with your network, make sure that the Firepower Threat Defense management interface and the Firepower Management Center interface are on the same subnet.

#### **Setup Tasks Covered in this Guide**

This guide uses sample values to tell you step by step how to:

- Configure a Firepower Management Center on the network.
- Configure a Firepower Threat Defense on the network.
- License the Firepower Management Center.
- Manage the Firepower Threat Defense device using Firepower Management Center.
- Configure a NAT policy and a static route.

• Set up an initial access control rule that allows all traffic so you can test internet access from a client connected to the inside network and make sure the managed device is filtering the traffic.

#### Who Should Use This Guide

Anyone who wants to configure the Firepower System, including administrators and integrators.

#### What You'll Need

To complete the tasks discussed in this guide, you'll need:

- Firepower Management Center (any model, physical or virtual) running version 6.2.3
- Firepower Threat Defense (any model, physical or virtual) running version 6.2.3

For information about upgrading a Firepower Management Center or Firepower Threat Defense device, see the Firepower Management Center Upgrade Guide.



Note

You can use another version of the Firepower System software but additional tasks, or different tasks, might be required. Consult the appropriate configuration or quick start guide for the version you're using for details.

- For virtual devices, a hypervisor manager and client.
- A private network so the IP addresses used in this system don't conflict with IP addresses used in your network. For example, you can set up a Virtual LAN (VLAN). Explaining how to isolate this system from the rest of your network is beyond the scope of this guide.
- (Optional.) Cisco Smart License. If you don't have a Smart License, you can use a 90-day evaluation license.

For more information about Smart Licenses in version 6.2.3, see Smart Licensing for the Firepower System.

### **Related Topics**

About the Network Setup, on page 2 Network Setup Task Overview, on page 4

# **About the Network Setup**

This guide walks you through setting up the following network:

Internet outside GigabitEthernet 0/2 209.165.200.225/16 Firepower Threat Defense inside Management GigabitEthernet 0/1 10.10.2.45/24 10.10.1.1/24 Firepower Management Management Center computer 10.10.2.2 Switch client 10.10.1.50

Figure 1: Sample network used in this guide

### **Firepower Threat Defense Interfaces**

In this example network, the Firepower Threat Defense device has three interfaces: management, inside, and outside. The outside interface connects directly to the internet. Using an allow access control rule, clients attached to the inside network can connect to the internet through the Firepower Threat Defense device. This type of configuration is sometimes referred to as a *bootstrap* because this is the minimum amount of configuration you need to connect to the internet.

#### Management (1/1)

IP address 10.10.2.45. Used only to communicate with the Firepower Management Center. The management IP address must be on the same subnet as the Firepower Management Center.

### **Inside (GigabitEthernet 1 / 2)**

IP address 10.10.2.1. Computers attached to the inside interface can have access control and intrusion prevention policies applied to them. The default gateway for the inside network is 10.10.2.254.

#### Outside (GigabitEthernet 1 / 1)

IP address 209.165.200.255. Used to connect to the internet. The default gateway for the outside network is 209.165.200.254.



Note

This guide has sample IP addresses that you can use in your system, provided they do not conflict with addresses in your network. You can either use the same IP addresses described in this guide or you can use IP addresses that are compatible with your network. If you change IP addresses to conform with your network, make sure that the Firepower Threat Defense management interface and the Firepower Management Center interface are on the same subnet.



Note

Depending on what type of device you're managing, the interfaces might be identified differently than the preceding. For example, a virtual managed device has interfaces numbered GigabitEthernet0/0, GigabitEthernet0/1, and so on. A Firepower Threat Defense 4100 or 9300 series device has interfaces numbered Ethernet1/1, Ethernet2/1, Ethernet3/1, and so on.

### **Firepower Management Center**

The Firepower Management Center has one interface with an IP address of 10.10.2.2. This interface is used to manage Firepower Threat Defense devices, each of which must all have a management IP address on the same subnet.

# **Network Setup Task Overview**

This topic provides a high-level overview of setting up the network discussed in About the Network Setup, on page 2.

### **Procedure**

	Command or Action	Purpose
Step 1	Prerequisites.	What's In This Guide, on page 1
Step 2	Connect the Firepower Management Center to a switch that connects it to the Firepower Threat Defense and to a network that is accessible by the computer you'll use to access the Firepower Management Center.	
Step 3	Set up the Firepower Management Center on the network.	Access the device using SSH or a terminal server and run the <b>configure-network</b> command to set the device's management IP address, subnet, DNS servers, and so on. See Connect the Firepower Management Center to the Network, on page 7.
Step 4	Set up the Firepower Threat Defense on the network.	Firepower Threat Defense has a setup script that performs the same tasks as Firepower Management Center and also enables you to choose routed mode and to allow the device to be managed by Firepower Management Center. See Connect the Managed Device to the Network, on page 8.
Step 5	Initially configure the Firepower Management Center.	Access the Firepower Management Center with a web browser and set additional options, including time zone, time servers, automatic backup, and so on. See Configure the Firepower Management Center for the First Time, on page 11.
Step 6	License the Firepower Management Center.	Apply either a Smart License or a 90-day evaluation license. The evaluation license is fully functional but for production use, you need a Smart License. See Configure

	Command or Action	Purpose
		the Firepower Management Center for the First Time, on page 11.
Step 7	Add Firepower Threat Defense as a managed device to the Firepower Management Center.	After adding the managed device, you perform all further configuration in the Firepower Management Center. See Add a Managed Device to the Firepower Management Center, on page 15.
Step 8	Configure Firepower Threat Defense interfaces, static route, and NAT rule.	Configure the inside and outside interfaces and a NAT rule to send traffic from any network to the outside interface. Configure a static route to the outside interface. See Configure the Managed Device, on page 15.
Step 9	Edit an access control policy to allow internet access.	This temporary access control rule allows traffic to the outside interface. See Edit the Access Control Policy, on page 25.
Step 10	Connect a client to the inside network and make sure it can access the internet.	Make sure the client can access the internet and make sure the managed device is filtering the traffic. See Troubleshoot the System, on page 30.
Step 11	Troubleshoot issues you might encounter.	Typically, issues are related either to physical networking problems or improperly configured static route or NAT policy. See Test the System, on page 27.

**Network Setup Task Overview** 



# **Set Up Devices and Connect them to the Network**

The first thing you must do is connect your Firepower Management Center and Firepower Threat Defense devices to the network. Depending on how your organization manages network devices, you might need assistance to install the devices in a rack.

- Set Up Devices, on page 7
- Connect the Firepower Management Center to the Network, on page 7
- Connect the Managed Device to the Network, on page 8

# **Set Up Devices**

Because the various models of physical and virtual devices are set up differently, consult the documentation for your Firepower Management Center and Firepower Threat Defense device to:

- (Physical appliances): Unpack, rack, and connect the device to the network using the hardware installation guide.
- (Virtual devices): Install the virtual machine image and power it up using the virtual device quick start guides.

After performing those tasks, continue with the next section to configure IP addresses and to perform the other tasks necessary to get the Firepower System running.

# Connect the Firepower Management Center to the Network

This task enables you to initially configure the Firepower Management Center for access to the internet. You'll provide an IP address, subnet mask, and other parameters. Refer to the sample network diagram About the Network Setup, on page 2.

### Before you begin

See Set Up Devices and Connect them to the Network, on page 7.

- **Step 1** Connect to the virtual machine's console in vSphere or the physical appliance's Console port or using Secure Shell (SSH).
- Step 2 Log in to the Firepower Management Center as the admin user. (By default, the password is Admin123.)
- **Step 3** At the prompt, enter the following command:

sudo configure-network

**Step 4** When prompted, enter the password Admin123.

**Step 5** Enter the following information at the prompts:

```
Do you want to configure IPv4 (y or n)?  
Management IP address [192.168.45.45]?  
10.10.2.2

Management netmask [255.255.255.0]?  
255.255.255.0

Management default gateway?  
10.10.2.254

Are these settings correct (y or n)?  
Do you wish to configure IPv6?  
n
```

**Step 6** The following messages are displayed to indicate configuration was successful:

```
Updated network configuration Updated comms. channel communication
```

#### What to do next

See Connect the Managed Device to the Network, on page 8.

# **Connect the Managed Device to the Network**

Connecting a Firepower Threat Defense to the network is very similar to connecting a Firepower Management Center to the network. You'll provide an IP address and subnet mask for its management interface, DNS, and, in addition, specify the device should operate in routed mode and be managed by a Firepower Management Center. Refer to the sample network diagram About the Network Setup, on page 2.

For more information about routed mode, see About Routed Firewall Mode.

### Before you begin

See Set Up Devices and Connect them to the Network, on page 7.

- Step 1 Connect to the virtual machine's console in vSphere or the physical appliance's Console port or using Secure Shell (SSH).
- Step 2 Log in to the device with the default username admin and password Admin123.
- Step 3 If required by your device, enter connect ftd.
- **Step 4** Press Enter to display the EULA and press Space to page through it.
- **Step 5** When prompted, enter yes to accept the EULA.
- Step 6 At the Enter new password prompt, enter a password for your managed device and confirm the password when prompted.
- **Step 7** Enter the following information at the next prompts:

```
Do you want to configure IPv4 (y/n)? [y] y
Do you want to configure IPv6 (y/n)? [n] n
Configure IPv4 via DHCP or manually? (dhcp/manually) [manual] manual
Enter an IPv4 address for the management interface [192.168.45.1] 10.10.2.45
Enter an IPv4 netmask for the management interface [255.255.255.0] 255.255.255.0
Enter an IPv4 default gateway for the management interface 10.10.2.254
```

```
Enter a fully qualified hostname for this device [firepower] firepower
Enter a comma-separated list of DNS servers or 'none' [208.67.222.222,208.67.202.202] 8.8.8.8
Enter a comma-separated list of search domains or 'none' [] none
Are these settings correct (y or n)? \underline{y}
```

**Step 8** The following prompts are displayed:

If your networking information has changed, you will need to reconnect. For HTTP Proxy configuration, run 'configure network http-proxy'

**Step 9** Enter the following information:

Manage the device locally? (yes/no) [yes] no Configure firewall mode (routed/transparent) [routed] routed

**Step 10** The following prompt is displayed:

Configuring firewall mode ...

**Step 11** At the next prompt, enter the following command:

configure manager add 10.10.2.2 cisco123

**Step 12** The following prompt confirms the action was successful:

Manager successfully configured.

#### What to do next

See Configure the Firepower Management Center, on page 11.

**Connect the Managed Device to the Network** 



# **Configure the Firepower Management Center**

Before you can manage devices and control access to the network, you must configure the Firepower Management Center with additional internet settings and a license.

- Configure the Firepower Management Center for the First Time, on page 11
- License the Firepower Management Center, on page 14

# Configure the Firepower Management Center for the First Time

### Before you begin

See Connect the Firepower Management Center to the Network, on page 7.

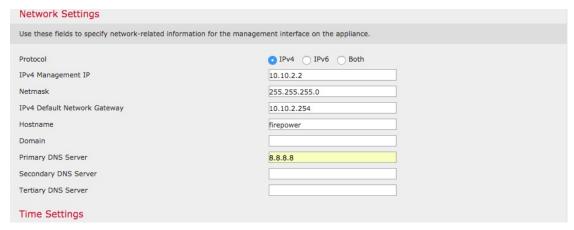
- **Step 1** In your browser's address or location field, enter https://10.10.2.2.
- **Step 2** Log in with username admin and password Admin123.

An initial configuration page is displayed. The following steps walk you through the configuration one section at a time.

**Step 3** Enter a new Firepower Management Center password in the following fields.



**Step 4** Enter the network settings shown in the following figure. Enter DNS server specific to your organization, if applicable.



Step 5 Enter the time server and time zone settings shown in the following figure. If necessary, click America/New York and follow the prompts on your screen to select a time zone.

Time Settings				
Use these fields to specify how you want to set the time for the Defense Center.				
Set My Clock	• Via NTP from         0.sourcefire.pool.ntp.org, 1.sourcefire           • Manually         2018 ♦ / March ♦ / 28 ♦ , 13 ♦ : 15 ♦			
Current Time	2018-03-28 14:06			
Set Display Time Zone	America/New York			

- **Step 6** Select options for recurring updates and automatic backup:
  - Recurring Rule Update Imports: As new vulnerabilities become known, the Vulnerability Research Team (VRT)
    releases intrusion rule updates. Rule updates provide new and updated intrusion rules and preprocessor rules, modified
    states for existing rules, and modified default intrusion policy settings. Rule updates might also delete rules and
    provide new rule categories and system variables.

You can specify the **Import Frequency**, as well as configure the system to perform an intrusion **Policy Reapply** after each rule update. To perform a rule update as part of the initial configuration process, check **Install Now**.

Rule updates might contain new binaries. Make sure your process for downloading and installing rule updates complies with your security policies. In addition, rule updates may be large, so make sure to import rules during periods of low network use.

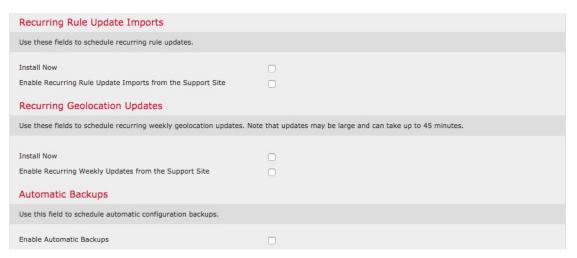
• **Recurring Geolocation Updates**: Firepower Management Centers can display geographical information about the routed IP addresses associated with events generated by the system, as well as monitor geolocation statistics in the dashboard and Context Explorer.

The Firepower Management Center's geolocation database (GeoDB) contains information such as an IP address's associated Internet service provider (ISP), connection type, proxy information, and exact location. Enabling regular GeoDB updates ensures that the system uses up-to-date geolocation information.

You can specify the weekly update frequency for the GeoDB. To download the database as part of the initial configuration process, check **Install Now**.

GeoDB updates might take up to 45 minutes to install after download. You should update the GeoDB during periods of low network use.

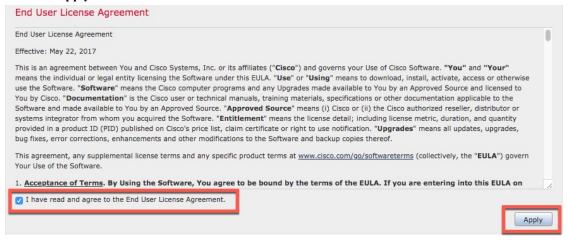
• **Enable Automatic Backups**: Creates a scheduled task that creates a weekly backup of the configurations on the Firepower Management Center.



**Step 7** Leave the License Settings section blank because it applies to Classic licenses only; you'll apply a Smart License later.



Step 8 Scroll through the license agreement and, if you agree, check I have read and agree to the End User License Agreement and click Apply.



**Step 9** Wait until the Firepower Management Center processes the information you entered. At that point, the Dashboard is displayed.

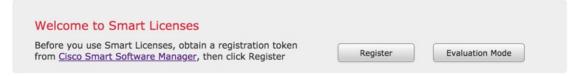
#### What to do next

See License the Firepower Management Center, on page 14.

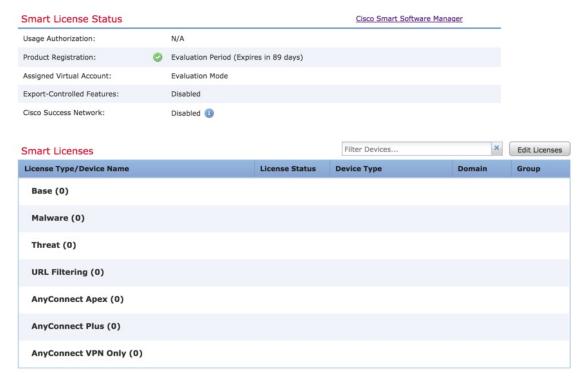
# **License the Firepower Management Center**

This task discusses how to use a 90-day evaluation license with the Firepower Management Center and managed devices. If you have a Smart License, you can use it instead.

- **Step 1** If necessary, log in to the Firepower Managemet Center.
- **Step 2** Click System > Licenses > Smart Licenses.
- **Step 3** Click **Evaluation Mode** for a 90-day evaluation license or click **Register** to register with a Smart License.



**Step 4** If you are using an evaluation license, click **Yes** to start the 90-day evaluation period. If you selected an evaluation license, the following page is displayed.



#### What to do next

See Configure the Managed Device, on page 15.



# **Configure the Managed Device**

Configuring a managed device means adding it to the Firepower Management Center and setting up its interfaces.

- Add a Managed Device to the Firepower Management Center, on page 15
- Configure Managed Device Interfaces, on page 17
- Add Static Routes, on page 19
- Add a NAT Policy, on page 20

# Add a Managed Device to the Firepower Management Center

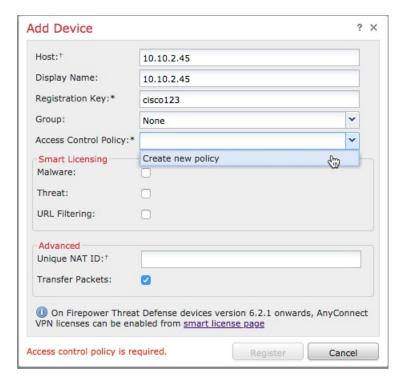
After you add a Firepower Threat Defense as a managed device, you configure it further using the Firepower Management Center.

## Before you begin

You must complete all of the following tasks first:

- Connect the Firepower Management Center to the Network, on page 7
- Connect the Managed Device to the Network, on page 8
- Configure the Firepower Management Center, on page 11
- **Step 1** In the Firepower Management Center, click **Devices** > **Device Management**.
- $\textbf{Step 2} \qquad \qquad \textbf{Click Add} > \textbf{Device}.$

Enter the information shown in the following figure.



- **Step 3** From the Access Control Policy list, click Create New Policy.
- Step 4 In the New Policy dialog box, enter a name and, optionally, a description for the policy and click **Block All Traffic** as the following figure shows. (You'll change the default policy action later.)



- Step 5 Click Save.
- **Step 6** In the Add Device dialog box, check all the boxes in the Smart Licensing section.
- **Step 7** Check **Transfer Packets**.
- Step 8 Click Register and wait for device discovery and registration to complete.

  The following page is displayed after the device has been added.



#### What to do next

See Configure Managed Device Interfaces, on page 17.

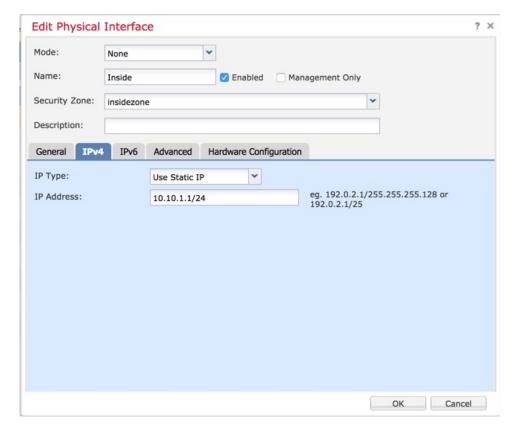
# **Configure Managed Device Interfaces**

This task shows how to configure the managed device's inside and outside interfaces with IP addresses and subnet masks. Refer to the sample network diagram About the Network Setup, on page 2.

### Before you begin

See Configure Managed Device Interfaces, on page 17.

Step 1	In the Firepower Management Center, click <b>Devices</b> > <b>Device Management</b> .	
Step 2	Click (edit) next to your managed device.  The Interfaces tab page is displayed.	
Step 3	Click (edit) next to <b>GigabitEthernet0/0</b> to configure the inside interface.	
Step 4	From the <b>Mode</b> list, click <b>None</b> .	
Step 5	Check Enabled.	
Step 6	In the Name field, enter inside.	
Step 7	From the Security Zone list, click New.	
Step 8	In the New Security Zone dialog box, enter insidezone and click OK.	
Step 9	Click the <b>IPv4</b> tab.	
Step 10	From the IP Type list, click Use Static IP.	
Step 11	In the <b>IP Address</b> field, enter 10.10.1.1/24. The following figure shows an example.	



### Step 12 Click OK.

**Step 13** Repeat these tasks to configure the remaining interface as follows:

a) Name: outside

Interface: GigabitEthernet0/1
Security Zone: outsidezone

IPv4 Address: 209.165.200.255/16

Depending on what type of device you're managing, the interfaces might be identified differently than the preceding. For example, a virtual managed device has interfaces numbered GigabitEthernet0/0, GigabitEthernet0/1, and so on. A Firepower Threat Defense 4100 or 9300 series device has interfaces numbered Ethernet1/1, Ethernet2/1, Ethernet3/1, and so on.

**Step 14** At the top of the page, click **Save**.

Your interfaces should be displayed as follows:



#### What to do next

See Add Static Routes, on page 19.

# **Add Static Routes**

A static route is a one-hop route that causes network traffic to go directly to a mapped resource; in this case, the outside gateway. We recommend setting up a static route in a simple network such as this.

For more information about static and dynamic routing, see Supported Route Types.

- **Step 1** In the Firepower Management Center, click **Devices** > **Device Management**.
- **Step 2** Click (edit) next to your managed device.
- **Step 3** Click the **Routing** tab.
- Step 4 Click Static Route.
- Step 5 Click Add Route.
- **Step 6** Enter the following information in the Add Static Route Configuration dialog box:

#### Interface

Click outside.

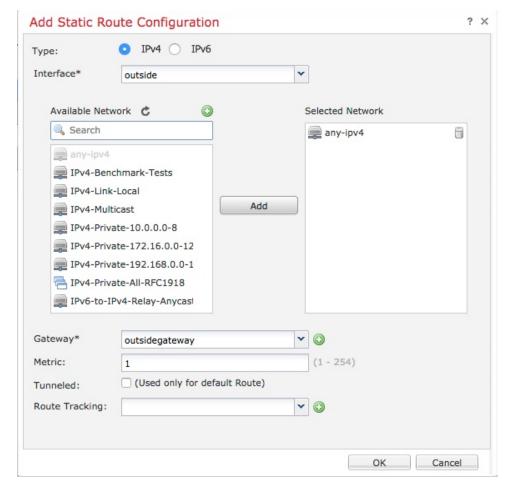
**Available Network** 

Add any-ipv4 to Selected Networks

Gateway

Click (add) and Name the gateway outsidegateway with a Network value of 209.165.200.254.

The following figure shows an example.



## Step 7 Click OK.

**Step 8** At the top of the page, click **Save**.

#### What to do next

See Add a NAT Policy, on page 20.

# **Add a NAT Policy**

The managed device uses NAT to enable communication between internal, non-routable IP addresses (like 10.10.2.1) and the internet. Routable, public IP addresses are scarce; without NAT, you would be severely restricted in the IP addresses you could use. The NAT policy you set up in this task forwards packets from the inside interface to the outside interface.

For more information about NAT, see Why Use NAT?

**Step 1** In the Firepower Management Center, click **Devices** > **NAT**.

- **Step 2** Click New Policy > Threat Defense NAT.
- **Step 3** In the New Policy dialog box, enter the following information:

Name

Enter Inside-Outside-NAT

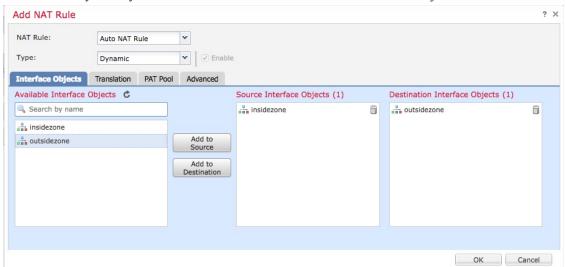
**Description** 

Enter an optional description.

**Selected Devices** 

Add 10.10.2.45 to Selected Devices.

- Step 4 Click Save.
- **Step 5** After the page refreshes, click **Add Rule**.
- Step 6 Click the Interface Objects tab.
- **Step 7** Add the security zones you created earlier as source and destination interface objects as follows:



- Step 8 Click the Translation tab.
- Step 9 Click (Add) next to Original Source.
- **Step 10** In the New Network Objects dialog box, enter the following information:

Name

 $Enter \; {\tt inside subnet}$ 

Description

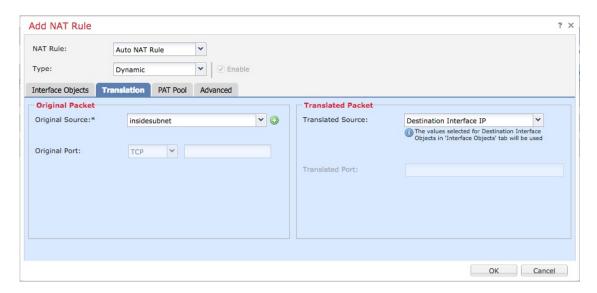
Enter an optional description.

Network

Enter 10.10.2.0/24

**Step 11** From the **Translated Source** list, click **Destination Interface IP**.

The following figure shows an example Add NAT Rule dialog box.



- Step 12 Click OK.
- **Step 13** At the top of the page, click **Save**.
- **Step 14** Deploy your changes.
  - a) At the top of the page, click **Deploy**.
  - b) Optional. Expand the device to display the changes you're about to make.
  - c) Check the box to the left of the device. The following figure shows an example.



- d) Click Deploy.
- e) Wait while the changes are deployed; deployment can take several minutes. Messages are displayed to indicate the progress of the deployment.

### What to do next

See Test the System, on page 25.

Add a NAT Policy



# **Test the System**

To make sure everything is set up properly, you'll create an access control policy to allow all traffic, connect a client to the inside network, and make sure the client can connect to the internet. Finally, you'll monitor traffic on the managed device directly as well as on the Firepower Management Center.

- Edit the Access Control Policy, on page 25
- Test the System, on page 27
- Troubleshoot the System, on page 30

# **Edit the Access Control Policy**

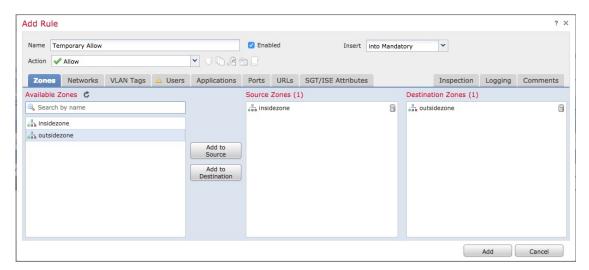
You'll create a temporary access control policy to allow all traffic, with no inspection, from the inside network to the outside network to test the following:

- A client connected to the inside network can connect to the internet.
- Traffic is being filtered through the Firepower Threat Defense device. (The managed device should "see" all the traffic even if it's not being filtered.)

### Before you begin

Make sure you have completed all other tasks discussed in this guide before continuing.

- Step 1 In the Firepower Management Center, click Policies > Access Control > Access Control.
- Step 2 Click (edit) next to Initial Policy.
- Step 3 Click Add Rule.
- **Step 4** Enter the following information in the Add Rule dialog box:



- Step 5 Click the Logging tab.
- Step 6 Check Log at end of connection.
- Step 7 Click Add.

The policy page is displayed.

- Step 8 On the Initial Policy page, from the **Default Action** list, click **Intrusion Prevention: Balanced Security and Connectivity**.
- **Step 9** Next to the list, click (logging).
- **Step 10** Check Log at end of connection.
- Step 11 Click OK.
- **Step 12** At the top of the page, click **Save**.
- **Step 13** Deploy the changes:
  - a) At the top of the page, click **Deploy**.
  - b) Optional. Expand the device to display the changes you're about to make.
  - c) Check the box to the left of the device. The following figure shows an example.



- d) Click Deploy.
- e) Wait while the changes are deployed; deployment can take several minutes. Messages are displayed to indicate the progress of the deployment.

### What to do next

See Test the System, on page 27.

# **Test the System**

To make sure the system is operating normally, connect a client to the inside network and make sure it can reach the internet. While the client is connecting to the internet, use diagnostics in the Firepower Management Center to make sure traffic is passing through it. You can also view connection events.

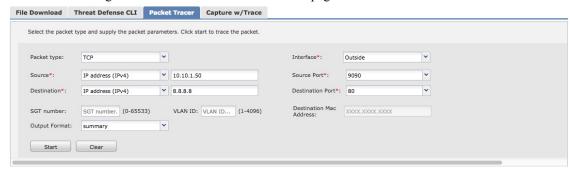
#### Before you begin

See Edit the Access Control Policy, on page 25.

- **Step 1** Connect a client to the managed device's inside network.
  - The client can run any operating system: Windows, Mac, UNIX, and so on. The details of how to connect the client depend on how your network is set up and are beyond the scope of this guide. If you have access to the network rack in which the managed device is installed, you can directly connect a client to the device's GigabitEthernet 0/1 port.
- Step 2 Set up the client with a static IP address of 10.10.1.50, a default gateway of 10.10.1.1, and any accessible DNS server.

The default gateway should be the IP address of the inside interface. The client contacts this gateway first before sending any traffic to inside or outside addresses.

- **Step 3** Log in to the Firepower Management Center.
- **Step 4** Click **Devices** > **Device Management**.
- Step 5 Next to your managed device, click (Troubleshoot).
- **Step 6** Click **Advanced Troubleshooting**.
- Step 7 Click the Packet Tracer tab.
- **Step 8** Enter the following information in the Packet Tracer tab page.

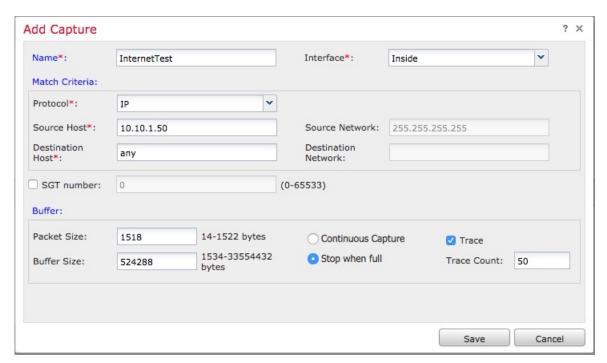


The values for **Source** IP address and **Source Port** can be anything. What's being tested is whether or not traffic is forwarded from the inside interface to the outside interface. Only the **Destination** IP address and **Destination Port** values are used in this example.

- **Step 9** On your client, ping or browse to an internet site.
- **Step 10** On the Packet Tracer tab page, click **Start**.

For information about interpreting the results, see Interpret the Results, on page 31.

- Step 11 Click the Capture w/ Trace tab.
- **Step 12** Check **Enable Auto-Refresh** and change the refresh interval if desired.
- Step 13 Click Add Capture.
- **Step 14** Enter the following information in the Add Capture dialog box.



- Step 15 Click Save.
- **Step 16** On your client, ping or browse to an internet site.
- Step 17 In the bottom pane, click (Refresh).

The Firepower Management Center bottom pane displays results of the packet capture and trace. Look for messages like the following, which confirms traffic from the managed device's inside interface is matching your access control policy:

```
Phase: 5
Type: SNORT
Subtype:
Result: ALLOW
Config:
Additional Information:
Snort Trace:
Packet: TCP, ACK, seq 2101701398, ack 3091508482
AppID: service HTTP (676), application Adobe Analytics (2846), out-of-order Firewall: allow rule, 'Temporary Allow Policy', allow
Snort id 1, NAP id 1, IPS id 0, Verdict PASS
Snort Verdict: (pass-packet) allow this packet
```

For additional information about interpreting the results, see Interpret the Results, on page 31.

For more information about the packet tracer, see Packet Tracer Overview.

- **Step 18** Click **Analysis** > **Connections** > **Events**.
- **Step 19** In the upper right corner, click  $\odot$  to adjust the frequency of page updates.
- **Step 20** Click the **Preferences** tab.
- Step 21 In the Refresh Interval (minutes) field, enter 1.
- Step 22 Click Apply.
- **Step 23** Navigate away from the page and come back to the Connection Events page.
- **Step 24** Wait for the page to refresh.

Connection events similar to the following should be displayed.



**Step 25** To customize the view, click **Table View of Connection Events**.

For more information, see Connection and Security Intelligence Event Fields and Using Connection and Security Intelligence Event Tables.

**Step 26** If you see packet capture messages and connection events, congratulations! You have set up your system successfully.

#### What to do next

If errors are displayed or if your client cannot connect to the internet, see Troubleshoot the System, on page 30.

# **Troubleshoot the System**

This topic discusses solutions to problems you might encounter with your system; typically, no internet access for your network client.

### **Check the Static Route and Default Gateway**

Check the static route and default gateway by pinging an internet site from your managed device as follows:

- 1. Using an SSH client or a virtual device's management console, log in to your managed device.
- 2. If required by your managed device, enter connect ftd
- **3.** Enter **ping 8.8.8.8**

Successful results are displayed as follows:

```
Type escape sequence to abort. Sending 5, 100-byte ICMP Echoes to 8.8.8.8, timeout is 2 seconds: !!!!! Success rate is 100 percent (5/5), round-trip min/av/max = 60/62/70 ms
```

If you *cannot* ping an internet IP address, make sure the managed device interfaces are connected properly. Make sure the link and activity LEDs on both ends of the cable are on (activity LED should flash).

#### **Connection Events Not Displayed**

The most likely reason connection events are not displayed is that you didn't enable logging in your access control rule or access control policy. See Edit the Access Control Policy, on page 25.

## **Interpret the Results**

This topic discusses how to interpret the results of the packet capture and traceroute command.

### **Interpret Packet Tracer**

The following excerpts from the packet tracer show the significant information and decisions made in forwarding traffic from the inside interface to the outside interface. Some of the configuration information discussed in this guide is highlighted. Note the following:

- Phase 3 resolves the outside gateway to 209.165.200.254
- Phase 4 shows the first time the Temporary Allow Policy is invoked
- Phase 6 shows the NAT policy forwarding from the inside client to the outside interface
- Phase 16 shows the inspection engine (Snort) allowing the traffic according to the Temporary Allow Policy

A failure at any of these phases could result in traffic being rejected or dropped, depending on whether policies were configured incorrectly or configured to block the traffic.

```
Phase: 3
Type: ROUTE-LOOKUP
Subtype: Resolve Egress Interface
Result: ALLOW
Config:
Additional Information:
found next-hop 209.165.200.254 using egress ifc Outside
Phase: 4
Type: ACCESS-LIST
Subtype: log
Result: ALLOW
Config:
access-group CSM FW ACL global
access-list CSM FW ACL advanced permit ip ifc Inside any ifc Outside any rule-id 268434433
access-list CSM_FW_ACL_ remark rule-id 268434433: ACCESS POLICY: Initial Policy - Mandatory
access-list CSM FW ACL remark rule-id 268434433: L7 RULE: Temporary Allow Policy
Additional Information:
This packet will be sent to snort for additional processing where a verdict will be reached
Phase: 6
Type: NAT
Subtype:
Result: ALLOW
Config:
object network insidesubnet
nat (Inside, Outside) dynamic interface
Additional Information:
Dynamic translate 10.10.1.50/52177 to 209.165.200.225/52177
Phase: 15
Type: EXTERNAL-INSPECT
Subtype:
Result: ALLOW
Config:
Additional Information:
Application: 'SNORT Inspect'
Phase: 16
```

```
Type: SNORT
Subtype:
Result: ALLOW
Config:
Additional Information:
Snort Trace:
Packet: UDP
Session: new snort session
AppID: service DNS (617), application unknown (0)
Firewall: allow rule, 'Temporary Allow Policy', allow
Snort id 1, NAP id 1, IPS id 0, Verdict PASS
Snort Verdict: (pass-packet) allow this packet
```



Note

Packet Tracker and Capture w/ Trace might display different phase numbers but the information displayed in each phase should be very similar.



Note

If there is no final SNORT phase, look for errors in the ROUTE-LOOKUP phase. For example, the following could indicate there is a problem with your outside interface. Verify its IP address and the IP address of the outside gateway.

```
Phase: 15
Type: ROUTE-LOOKUP
Subtype: Resolve Egress Interface
Result: ALLOW
Config:
Additional Information:
found next-hop 209.165.200.254 using egress ifc outside
Result:
input-interface: inside
input-status: up
input-line-status: up
output-interface: outside
output-status: up
output-line-status: up
Action: drop
Drop-reason: (no-adjacency) No valid adjacency
```

#### Symptom: No Network Translation

If your packet capture does not have a line similar to the following, it likely means NAT is set up incorrectly.

```
Dynamic translate 10.10.1.50/65413 to 209.165.200.225/65413
```

**Solution**: Set up dynamic NAT as discussed in Add a NAT Policy, on page 20.

### **Symptom: Access Control Policy is Blocking Traffic**

If your access control policy is configured to block traffic instead of allowing it, your packet capture contains the following line:

```
Drop-reason: (acl-drop) Flow is denied by configured rule
```

You can confirm this is the case by looking at connection events: **Analysis** > **Connections** > **Events**.

**Solution**: Configure your access control policy to allow traffic as discussed in Edit the Access Control Policy, on page 25.

Interpret the Results