



## **Cisco Secure Firewall Threat Defense and Cisco XDR Integration Guide**

**First Published:** 2024-07-31

### **Americas Headquarters**

Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
<http://www.cisco.com>  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 527-0883

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies of this document are considered uncontrolled. See the current online version for the latest version.

Cisco has more than 200 offices worldwide. Addresses and phone numbers are listed on the Cisco website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/c/en/us/about/legal/trademarks.html>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

© 2024 Cisco Systems, Inc. All rights reserved.



## CHAPTER 1

# Introduction to Integrating Secure Firewall Threat Defense and Cisco XDR

---

- [About Secure Firewall Threat Defense and Cisco XDR Integration, on page 1](#)
- [Regional Clouds, on page 2](#)
- [Supported Event Types, on page 3](#)
- [Comparison of Methods for Sending Events to the Cloud, on page 3](#)

## About Secure Firewall Threat Defense and Cisco XDR Integration

Integrate Secure Firewall Threat Defense with Cisco Extended Detection and Response (Cisco XDR) to connect Cisco's integrated security portfolio and your firewall deployment for a consistent experience that unifies visibility, enables automation, and strengthens your security across network.

### About Cisco XDR

Cisco XDR is a cloud-based solution that unifies visibility by correlating detections across multiple telemetry sources, and enables security teams to detect, prioritize, and respond to the most sophisticated threats.

By integrating your firewall deployment with Cisco XDR, you can:

- Correlate and analyze the firewall events to determine end-to-end incidents and promote incident on the basis of risk to enable analysts to focus on what needs to be addressed with urgency.
- Enhances threat detection and response capabilities through clear prioritization of alerts and providing the shortest path from detection to response.
- Remediate threats confidently using automation and guided response recommendations.

For more information about Cisco XDR, see [Cisco XDR Help Center](#).



---

**Note** Cisco XDR is a separately licensed product. It requires an additional subscription beyond the licenses required for Cisco Secure Firewall products. For more information, see [Cisco XDR Licenses](#).

---

## Regional Clouds

*Table 1: URLs of the Regional Clouds*

Region	Link to the Cloud	Supported Integration Methods and Threat Defense Device Version
North America	<ul style="list-style-type: none"> <li>• <a href="https://api-sse.cisco.com">api-sse.cisco.com</a></li> <li>• <a href="https://mx*.sse.itd.cisco.com">mx*.sse.itd.cisco.com</a></li> <li>• <a href="https://eventing-ingest.sse.itd.cisco.com">eventing-ingest.sse.itd.cisco.com</a></li> <li>• <a href="https://defenseorchestrator.com">defenseorchestrator.com</a></li> <li>• <a href="https://edge.us.cdo.cisco.com">edge.us.cdo.cisco.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Direct integration: Version 6.4 and later</li> <li>• Integration using syslog: Version 6.3 and later</li> </ul>
Europe	<ul style="list-style-type: none"> <li>• <a href="https://api.eu.sse.itd.cisco.com">api.eu.sse.itd.cisco.com</a></li> <li>• <a href="https://mx*.eu.sse.itd.cisco.com">mx*.eu.sse.itd.cisco.com</a></li> <li>• <a href="https://eventing-ingest.eu.sse.itd.cisco.com">eventing-ingest.eu.sse.itd.cisco.com</a></li> <li>• <a href="https://defenseorchestrator.eu">defenseorchestrator.eu</a></li> <li>• <a href="https://edge.eu.cdo.cisco.com">edge.eu.cdo.cisco.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Direct integration: Version 6.5 and later</li> <li>• Integration using syslog: Version 6.3 and later</li> </ul>
Asia (APJC)	<ul style="list-style-type: none"> <li>• <a href="https://api.apj.sse.itd.cisco.com">api.apj.sse.itd.cisco.com</a></li> <li>• <a href="https://mx*.apj.sse.itd.cisco.com">mx*.apj.sse.itd.cisco.com</a></li> <li>• <a href="https://eventing-ingest.apj.sse.itd.cisco.com">eventing-ingest.apj.sse.itd.cisco.com</a></li> <li>• <a href="https://apj.cdo.cisco.com">apj.cdo.cisco.com</a></li> <li>• <a href="https://edge.apj.cdo.cisco.com">edge.apj.cdo.cisco.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Direct integration: Version 6.5 and later</li> <li>• Integration using syslog: Version 6.3 and later</li> </ul>
Australia	<ul style="list-style-type: none"> <li>• <a href="https://api.aus.sse.itd.cisco.com">api.aus.sse.itd.cisco.com</a></li> <li>• <a href="https://mx*.aus.sse.itd.cisco.com">mx*.aus.sse.itd.cisco.com</a></li> <li>• <a href="https://eventing-ingest.aus.sse.itd.cisco.com">eventing-ingest.aus.sse.itd.cisco.com</a></li> <li>• <a href="https://aus.cdo.cisco.com">aus.cdo.cisco.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Direct integration: Version 6.5 and later</li> <li>• Integration using syslog: Version 6.3 and later</li> </ul>
India	<ul style="list-style-type: none"> <li>• <a href="https://api.in.sse.itd.cisco.com">api.in.sse.itd.cisco.com</a></li> <li>• <a href="https://mx*.in.sse.itd.cisco.com">mx*.in.sse.itd.cisco.com</a></li> <li>• <a href="https://eventing-ingest.in.sse.itd.cisco.com">eventing-ingest.in.sse.itd.cisco.com</a></li> <li>• <a href="https://in.cdo.cisco.com">in.cdo.cisco.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Direct integration: Version 6.5 and later</li> <li>• Integration using syslog: Version 6.3 and later</li> </ul>

## Guidelines and Limitations for Choosing a Regional Cloud

While choosing a regional cloud, keep in mind that:

- Choosing a regional cloud depends on your threat defense device versions, and integration method (syslog or direct).

For a list of regional clouds and their URLs, see [Regional Clouds](#).

- When possible, use the regional cloud nearest to your deployment.
- You cannot merge or aggregate data in different regional clouds. To aggregate data from multiple regions, devices in all the regions must send data to the same regional cloud.
- You can create an account on each regional cloud, and the data on each cloud remains separate.
- The regional cloud you select is also used for the Cisco Support Diagnostics and Cisco Support Network capabilities. This setting also governs the cloud region for the Secure Network Analytics cloud using Security Analytics and Logging (SaaS).

## Supported Event Types

The threat defense and Cisco XDR integration supports the following event types:

**Table 2: Supported Event Types for Sending Events to the Cisco Security Cloud**

Event Type	Supported Threat Defense Device Version for Direct Integration	Supported Threat Defense DeviceVersion for Syslog Integration
Intrusion events	6.4 and later	6.3 and later
Following high-priority connection events: <ul style="list-style-type: none"> <li>• Security-related connection events.</li> <li>• Connection events related to file and malware events.</li> <li>• Connection events related to intrusion events.</li> </ul>	6.5 and later	Not supported
File and malware events	6.5 and later	Not supported

## Comparison of Methods for Sending Events to the Cloud

The threat defense devices send events to the cloud through the Security Services Exchange portal, either using syslog or directly.

Sending Events Directly	Sending Events Using Syslog
Supports only threat defense devices running supported versions of software.	Supports all devices running supported versions of software.
Supports version 6.4 and later.	Supports version 6.3 and later.
Supports all event types listed.	Supports only intrusion events.
Threat defense devices must be connected to the internet.	Devices do not need to be connected to the internet.
Your deployment cannot be using a Smart Software Manager on-premises server (formerly known as a Smart Software Satellite Server).	Your deployment can be using a Smart Software Manager on-premises server.
No need to set up and maintain an on-premises proxy server.	<p>Requires an on-premises virtual Cisco Security Service Proxy server.</p> <p>More information about this proxy server, see <a href="#">Cisco Security Services Proxy</a>.</p> <p>To access Security Services Exchange, see <a href="#">Access Security Services Exchange</a>.</p>



## CHAPTER 2

# Cisco Security Cloud Accounts

---

- [Required Account for Enabling Cisco XDR Integration, on page 5](#)
- [Get an Account for Enabling Cisco XDR Integration, on page 5](#)
- [Manage Access to Your Cloud Accounts, on page 6](#)

## Required Account for Enabling Cisco XDR Integration

To integrate the management center with Cisco Security Cloud and send events to Cisco XDR for analysis and threat investigation, you must have one of the following accounts on the regional cloud:

- Cisco security cloud sign on account.
- Secure Endpoint account.
- Secure Malware Analytics account.
- Cisco Security account.



---

**Important**

If you or your organization already has any of the above accounts on the regional cloud, use the existing account. Do not create a new account. Remember that the data associated with an account is available only to that account.

---

If you do not have an account, see [Get an Account for Enabling Cisco XDR Integration, on page 5](#).

For direct integration you require a CDO tenant to register your management center and the managed devices. If you do not already have a CDO tenant, request one. See [Request a CDO Tenant](#) for more information.

## Get an Account for Enabling Cisco XDR Integration

### Before you begin

If you or your organization already has an account on the regional cloud you want to use, do not create a new account. Use the existing account for enabling sending firewall event data to Cisco XDR. Check if your organization already has any of the supported accounts for that cloud. For supported account types, see [Required Account for Enabling Cisco XDR Integration, on page 5](#). If anyone else in your organization

already has an account for that regional cloud, then have the administrator of that account add an account for you. For instructions, see [Manage Access To Your CDO Account, on page 6](#).

### Procedure

---

- Step 1** Determine which regional cloud you want to use. For more information, see [Guidelines and Limitations for Choosing a Regional Cloud, on page 3](#).
- Step 2** If you do not have a security cloud sign on account and you want to create one, go to your chosen regional cloud.
- For a list of regional clouds and their URLs, see [Regional Clouds, on page 2](#).
- Step 3** Click **Sign Up Now**.
- For more information about creating a security cloud sign on account, see [Create a New Cisco Security Cloud Sign On Account](#).
- 

## Manage Access to Your Cloud Accounts

Managing user accounts varies based on the type of cloud account you have.



**Note** If you access the cloud using a Secure Malware Analytics or Secure Endpoint account, see the documentation for those products.

---

## Manage Access To Your CDO Account

If you are using CDO account to access the Cisco Security Cloud, use this procedure to manage users.

### Before you begin

You must have **Super Admin** privileges in CDO to perform this task.

### Procedure

---

- Step 1** Log in to CDO.
- Step 2** From the CDO navigation bar, click **Settings > User Management**.
- See the CDO online help to know more about the user management in CDO.
-





## CHAPTER 3

# Send Events to the Cloud Directly

- [About Direct Integration, on page 7](#)
- [Requirements for Direct Integration, on page 7](#)
- [High Availability Deployment and Cisco Security Cloud Integration, on page 11](#)
- [How to Send Events Directly to the Cisco Security Cloud and Integrate with Cisco XDR, on page 12](#)
- [Troubleshoot a Direct Integration, on page 22](#)

## About Direct Integration

Starting from threat defense release 6.4, you can configure your threat defense devices to send supported firewall events directly to the Cisco Security Cloud. The devices send events to the Security Services Exchange, from where the events can be promoted to various cloud services, including Cisco XDR, to improve your event analysis and investigations.

## Requirements for Direct Integration

Requirement Type	Requirement
Secure Firewall Version	<ul style="list-style-type: none"><li>• Threat Defense version 6.4 or later for US cloud.</li><li>• Threat Defense version 6.5 or later for Europe, APJC, India, and Australia clouds.</li><li>• For sending events directly by enabling SecureX Integration, management center from version 7.0.2 to 7.0.x, or version 7.2.0 and later.</li></ul>

Requirement Type	Requirement
Licensing	<p>No special license is required for this integration. However:</p> <ul style="list-style-type: none"><li>• Your system must be licensed to generate the events that you want to send to the Cisco cloud.</li></ul> <p>For details, see <a href="#">Cisco Secure Firewall Licensing Information</a>.</p> <ul style="list-style-type: none"><li>• Your environment cannot be using a Cisco Smart Software Manager On-Prem server (formerly known as Smart Software Satellite Server) or be deployed in an air-gapped environment.</li><li>• Cisco XDR is a separately licensed product. It requires an additional subscription beyond the licenses for Cisco Secure Firewall products. For more information, see <a href="#">Cisco XDR Licenses</a>.</li></ul>

Requirement Type	Requirement
Connectivity	

Requirement Type	Requirement
	<p>The management center and the managed devices must be able to connect outbound on port 443 to the Cisco Security Cloud at the following addresses:</p> <ul style="list-style-type: none"> <li>• US region: <ul style="list-style-type: none"> <li>• api-sse.cisco.com</li> <li>• mx*.sse.itd.cisco.com</li> <li>• dex.sse.itd.cisco.com</li> <li>• eventing-ingest.sse.itd.cisco.com</li> <li>• registration.us.sse.itd.cisco.com</li> <li>• defenseorchestrator.com</li> <li>• edge.us.cdo.cisco.com</li> </ul> </li> <li>• EU region: <ul style="list-style-type: none"> <li>• api.eu.sse.itd.cisco.com</li> <li>• mx*.eu.sse.itd.cisco.com</li> <li>• dex.eu.sse.itd.cisco.com</li> <li>• eventing-ingest.eu.sse.itd.cisco.com</li> <li>• registration.eu.sse.itd.cisco.com</li> <li>• defenseorchestrator.eu</li> <li>• edge.eu.cdo.cisco.com</li> </ul> </li> <li>• Asia (APJC) region: <ul style="list-style-type: none"> <li>• api.apj.sse.itd.cisco.com</li> <li>• mx*.apj.sse.itd.cisco.com</li> <li>• dex.apj.sse.itd.cisco.com</li> <li>• eventing-ingest.apj.sse.itd.cisco.com</li> <li>• registration.apj.sse.itd.cisco.com</li> <li>• apj.cdo.cisco.com</li> <li>• edge.apj.cdo.cisco.com</li> </ul> </li> <li>• Australia region: <ul style="list-style-type: none"> <li>• api.aus.sse.itd.cisco.com</li> <li>• mx*.aus.sse.itd.cisco.com</li> <li>• dex.au.sse.itd.cisco.com</li> </ul> </li> </ul>

Requirement Type	Requirement
	<ul style="list-style-type: none"> <li>• eventing-ingest.aus.sse.itd.cisco.com</li> <li>• registration.au.sse.itd.cisco.com</li> <li>• aus.cdo.cisco.com</li> <li>• India region: <ul style="list-style-type: none"> <li>• api.in.sse.itd.cisco.com</li> <li>• mx*.in.sse.itd.cisco.com</li> <li>• dex.in.sse.itd.cisco.com</li> <li>• eventing-ingest.in.sse.itd.cisco.com</li> <li>• registration.in.sse.itd.cisco.com</li> <li>• in.cdo.cisco.com</li> </ul> </li> </ul>
General	Your firewall deployment is generating events as expected.

## High Availability Deployment and Cisco Security Cloud Integration

The following describes the guidelines for integrating firewall high availability deployment with Cisco Security Cloud.

- To integrate threat defense high availability or cluster deployment with Cisco Security Cloud, you must integrate all peers with Security Services Exchange.
- Security Services Exchange integration requires all threat defense devices in the high availability deployment to have connectivity to the internet.
- When integrating a management center high availability deployment with Cisco Security Cloud, you must enable Cisco Security Cloud integration in the active peer.
- If you promote the standby management center peer to the active role, the Cisco Security Cloud integration gets transferred between the active and standby peers.
- If you break management center high availability deployment, both the peers remain integrated with Cisco Security Cloud.

For more information about configuring and managing a high availability deployment, see the High Availability section in [Cisco Secure Firewall Management Center Administration Guide](#).

# How to Send Events Directly to the Cisco Security Cloud and Integrate with Cisco XDR

	Do This	More Information
Step 1	Decide the following: <ul style="list-style-type: none"> <li>• Types of events you want to send to the cloud.</li> <li>• The method of sending events.</li> <li>• The regional cloud to use for sending the events.</li> </ul>	See <a href="#">About Secure Firewall Threat Defense and Cisco XDR Integration</a> , on page 1.
Step 2	Meet the requirements for direct integration.	See <a href="#">Requirements for Direct Integration</a> , on page 7.
Step 3	Access Security Services Exchange, the cloud portal that you will use for managing devices and filtering events for the Cisco XDR integration.	See <a href="#">Access Security Services Exchange</a> , on page 21.
Step 4	In Security Services Exchange, enable the eventing service.	Click <b>Cloud Services</b> and enable the following options: <ul style="list-style-type: none"> <li>• <b>Cisco SecureX threat response or Cisco XDR</b></li> <li>• <b>Eventing</b></li> </ul>
Step 5	If you are using CDO to manage configurations on your threat defense device or to register your devices with Cisco Security Cloud, merge your CDO account with the Security Services Exchange account you use for this integration.	See <a href="#">Link Your Cisco Defense Orchestrator and Security Services Exchange Accounts</a> , on page 13.
Step 6	If you are using Smart Licensing account to register your devices with Cisco Security Cloud, link your Smart Licensing account with the Security Services Exchange account you use for this integration.	See <a href="#">Link Smart Licensing Accounts with Security Services Exchange</a> , on page 14.
Step 7	In your firewall manager, enable integration with the Cisco Security Cloud.	<ul style="list-style-type: none"> <li>• For devices managed by the device manager, see: <a href="#">Configure the Device Manager to Send Events Directly</a>, on page 15</li> <li>• For devices managed by the management center, see: <a href="#">Configure Management Center to Send Events Directly</a>, on page 16</li> </ul>

	Do This	More Information
Step 8	In Security Services Exchange, configure the system to automatically promote significant events.	<p><b>Important</b> If you do not automate event promotion, you may need to manually review and promote events in order to view them in Security Services Exchange.</p> <p>For more information, see <i>About Promoting Events to Incidents</i> in the Security Services Exchange <a href="#">Online Help</a></p>
Step 9	(Optional) In Security Services Exchange, configure automatic deletion of certain non-significant events.	For more information, see <i>Events</i> in the Security Services Exchange <a href="#">Online Help</a>
Step 10	Verify that your integration is set up correctly. If necessary, troubleshoot issues.	<p>See:</p> <ul style="list-style-type: none"> <li>• <a href="#">Verify that Events Reach Security Services Exchange Using Direct Connection, on page 22</a></li> <li>• <a href="#">Troubleshoot a Direct Integration, on page 22</a></li> </ul>
Step 11	In Cisco XDR, verify that promoted events appear as expected in the Incident Manager.	For instructions, see <a href="#">Cisco XDR Help Center</a> .

## Link Your Cisco Defense Orchestrator and Security Services Exchange Accounts

If you register your threat defense device with Cisco Security Cloud using CDO account and you want to send events to Security Services Exchange, you must link your CDO account with the Security Services Exchange account.

Note that only one CDO account can be linked with one Security Services Exchange account. If you have tenant accounts on more than one regional cloud, you must link tenant accounts separately for each regional cloud.




---

**Note** This operation is not reversible.


---

### Before you begin

- You must be able to sign in to CDO and to the applicable regional cloud with your Cisco security cloud sign-on account.
- Your CDO account must have **Admin** or **Super Admin** privileges.
- Your Security Services Exchange account must have **Admin** privileges.

### Procedure

---

- Step 1** Sign in to the CDO account that contains the tenant you wish to link with Security Services Exchange.
- Step 2** Choose the tenant to link with Security Services Exchange.
- Step 3** Generate a new API token for your account:
- From the user menu on the top-right corner of the window, select **Settings**.
  - In the **My Tokens** section, click **Generate API Token** or **Refresh**.
  - Copy the token.
- For more information about API tokens, see [API Tokens](#).
- Step 4** In Security Services Exchange, click the **Tools** () icon on the top-right and select **Link Cisco Defense Orchestrator Account**.
- Step 5** Paste the token that you copied from CDO.
- Step 6** Verify that you are linking the tenant that you intended to link.
- Step 7** Click **Link Cisco Defense Orchestrator Account**.
- Step 8** Sign out of your CDO account, and then sign back in.
- 

### What to do next

- Events generated by devices before linking tenants will have a different device ID than events generated by the same device after linking tenants.
- If you do not need to map events to the devices that generated them, you can delete the "Unregistered" device entries for devices that are now associated with the linked tenant.

## Link Smart Licensing Accounts with Security Services Exchange


To integrate products registered under different Smart Licensing accounts into a single view in the cloud, you must link those Smart Licensing accounts to the Security Services Exchange tenant.

### Before you begin

To link Smart Licensing accounts, you must have administrator-level privileges for all of the Smart Licensing accounts and the Security Services Exchange tenant that you are using for this integration.

### Procedure

---

- Step 1** In the top right corner of any page in Security Services Exchange, click the **Tools** button () and choose **Link Smart/Virtual Accounts**.
- Step 2** Click **Link more accounts**.
- Step 3** Select the accounts to integrate with this cloud account.
- Step 4** Click **Link Smart/Virtual Accounts**.



**Step 5** Click **OK**.

---

## Configure the Device Manager to Send Events Directly



**Note** Available options depend on your **device manager** version. Skip any step that is not applicable to your version. For example, the ability to select region and event types are version-dependent.

---

### Before you begin

- Register the device with cloud services before you continue with this procedure. For more information, see *Configuring Cloud Services* section in [Cisco Secure Firewall Device Manager Configuration Guide](#).
- If you are using CDO register your device with cloud services, link your CDOaccount with the Security Services Exchange tenant. For more information, see [Link Your Cisco Defense Orchestrator and Security Services Exchange Accounts, on page 13](#).
- If you are using Smart License to register your device with cloud services, link your Smart Licensing account with the Security Services Exchange tenant. For more information, see [Link Smart Licensing Accounts with Security Services Exchange, on page 14](#)
- In the device manager:
  - Make sure that your device has a unique name. If not, click **Devices > System Settings > Hostname** and assign a name.
  - Verify that the threat defense device is successfully generating events.
- Make sure you have your Cisco Security Cloud Sign On credentials and can sign in to the regional cloud on which your account was created.

### Procedure

---

- Step 1** In the device manager: Click **Device**, then click the **System Settings > Cloud Services** link.
- Step 2** Click **Enable** for the **Send Events to the Cisco Cloud** option.
- Step 3** Select the types of events to send to the cloud and click **OK**. Later, you can change the event selection by clicking **Edit** next to the list of selected events.
- If you choose to send connection events, only security-related connection events are used in this integration.
- Step 4** Verify that your device has registered successfully in Security Services Exchange:
- a) If you do not already have device manager open in a browser window, see [Access Security Services Exchange, on page 21](#).
  - b) In Security Services Exchange, click **Devices**.
  - c) Verify that your threat defense device appears in the list.

**Note** The description shown for the threat defense device in the **Devices** list is the serial number, which matches the serial number shown if you run the **show running-config** command in the command-line interface of the device.

## Configure Management Center to Send Events Directly

Sending firewall events to the cloud allows you to use external tools to investigate the firewall incidents. The devices send firewall events to the Security Services Exchange, from where they can be forwarded to various cloud services to unify visibility and enhance your threat investigations.

To allow your devices to send firewall events to Cisco Security Cloud, you must either register the management center with the smart license (**System** (⚙️) > **Smart License**) or integrate with Cisco Security Cloud by enabling **SecureX Integration**. Integrating with Cisco Security Cloud associates the management center with your CDO account and brings your secure firewall deployment onboard to the Cisco cloud tenancy, allowing it to connect to Cisco's integrated security cloud services.



**Note** Your management center must be between version 7.0.2 and 7.0.x, or version 7.2 and later to integrate management center with Cisco Security Cloud by enabling **SecureX Integration**.

For more information about integrating management center with Cisco Security Cloud, see [Enable Management Center With Cisco Security Cloud, on page 16](#).

## Enable Management Center With Cisco Security Cloud

This procedure describes how to integrate the management center with Cisco Security Cloud. By enabling Cisco Security Cloud integration, your management center gets registered to the Cisco cloud tenancy. This allows you to send firewall events to the Cisco cloud and use the various cloud services, such as Cisco XDR, to view and analyze the events.

### Before you begin

- CDO uses Cisco security cloud sign on as its identity provider and Duo for multifactor authentication. Ensure that you have your Cisco security cloud sign on credentials and can sign in to the Cisco regional cloud where your account was created. For the regional cloud URLs, see [Regional Clouds, on page 2](#).
- A CDO tenant is required to integrate the management center with Cisco Security Cloud. If you do not already have a CDO tenant, request one. See [Request a CDO Tenant](#) for more information.
- Link your CDO tenant, the one you want to use for onboarding the management center, to your Security Services Exchange account. For more information, see [Link Your CDO and SecureX or Cisco XDR Tenant Accounts](#).
- Ensure that you are modifying the configuration from the global domain.
- Ensure that **Cisco SecureX threat response** or **Cisco XDR** and **Eventing** services are enabled in Security Services Exchange. Verify this setting under > **Cloud Services**.
- Your management center must be between version 7.0.2 and 7.0.x, or version 7.2 and later to perform this procedure.

## Procedure

**Step 1** In your management center, click **Integration > SecureX**.

**Step 2** (Optional) Choose a Cisco regional cloud from the **Current Region** drop-down list.

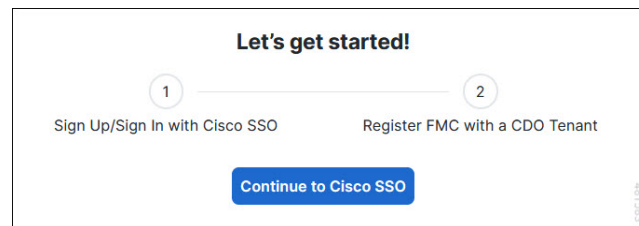
- Note**
- The regional cloud you choose here is also used for the Cisco Success Network and Cisco Support Diagnostics capabilities. This setting also governs the cloud region for the Secure Network Analytics cloud using Security Analytics and Logging (SaaS).
  - If you have already registered the management center with Smart License, the region selected by default will correspond to your Smart Licensing region. In such scenario, you don't have to change the region.

**Step 3** Click **Enable SecureX**.

A separate browser tab opens to log you in to your CDO account. Make sure this page is not blocked by a pop-up blocker.

**Step 4** Click **Continue to Cisco SSO**.

*Figure 1: Cisco Security Cloud Welcome Page*



**Step 5** Log in to your CDO account.

Figure 2: Cisco Security Cloud Sign On

CISCO

CONNECTING TO CISCO DEFENSE ORCHESTRATOR

## Security Cloud Sign On

Email

Continue

Don't have an account? [Sign up now](#)

Or

[Other login options](#)

481580

If you do not have a security cloud sign on account to log in to CDO and you want to create one, click **Sign up now** in the **Security Cloud Sign On** page. See [Create a New Cisco Security Cloud Sign On Account](#).

- Step 6** Choose a CDO tenant that you want to use for this integration. The management center and the managed devices get onboarded to the CDO tenant that you choose here.

**Figure 3: Choose the CDO Tenant**

**CISCO**

Welcome to Cisco Defense Orchestrator

**i** To proceed with the registration of your FMC, please select a CDO tenant to register with the FMC and verify the code displayed below matches the user code from your FMC.

Select Tenant  Create Tenant

Search Tenants

Grant Application Access

Compare the code below to the authorization code shown in the FMC tab. If the codes match, authorize the FMC to complete the registration. If the codes do not match, [cancel registration](#).

6059BAEC

Authorize FMC

If you do not already have a CDO tenant or if you want to use a new tenant for this integration, create a new tenant. See [Request a CDO Tenant](#) for more information.

**Step 7** Verify that the code displayed in the CDO login page matches the code provided by the management center.

**Figure 4: Verification Code in the Management Center**

Grant Application Access

Verify this code when prompted in the new browser window.

6059BAEC

Close

**Step 8** Click **Authorize FMC**.

**Step 9** In the management center UI, click **Save** to save the configuration.

You can view the task progress under **Notifications > Tasks**.

The registration task can take up to 90 second to complete. If you must use management center while the registration task is in progress, open the management center in a new window.

---

## Enable Sending Events to the Cloud

Configure your management center to have the managed devices send events directly to Cisco Security Cloud. The cloud region and event types that you configure in this page can be used for multiple integrations when applicable and enabled.

### Before you begin

- In the management center:
  - Go to the **System > Configuration** page and give your management center a unique name to clearly identify it in the **Devices** list in the cloud.
  - Add your threat defense devices to the management center, assign licenses to them, and ensure that the system is working correctly. Ensure that you have created necessary policies and the generated events are displayed as expected in the management center UI under the **Analysis** menu.
  - Register the management center with the Smart License or enable Cisco Security Cloud integration.
- Determine the Cisco regional cloud you want to use for sending firewall events. For more information, see [Guidelines and Limitations for Choosing a Regional Cloud, on page 3](#).
- If you are using Cisco Security Cloud integration to register your devices with cloud services, you must link your CDO account with the Security Services Exchange tenant. For more information, see [Link Your Cisco Defense Orchestrator and Security Services Exchange Accounts, on page 13](#).
- If you are using Smart License to register your devices with cloud services, you must link your Smart Licensing account with the Security Services Exchange tenant. For more information, see [Link Smart Licensing Accounts with Security Services Exchange, on page 14](#).
- Make sure you have your Cisco Security Cloud Sign On credentials and can sign in to the regional cloud on which your account was created.
- Make sure that you link your smart account or the CDO tenant to your Security Services Exchange account.
- If you are currently sending events to the cloud using syslog, disable it to avoid duplication.

### Procedure

---

- Step 1** In your management center, click **Integration > SecureX**.
- Step 2** (Optional) Choose a regional cloud from the **Current Region** drop-down list.
- Step 3** Check the **Send events to the cloud** check box.
- Step 4** Choose the event types that you want to send to the cloud.

**Note** Events that you send to the cloud can be used for multiple integrations, as shown in the following table.

Integration	Supported Event Options	Notes
Security Analytics and Logging (SaaS)	All	High priority connection events include: <ul style="list-style-type: none"> <li>• Security-related connection events.</li> <li>• Connection events related to file and malware events.</li> <li>• Connection events related to intrusion events.</li> </ul>
Cisco XDR	Depending on your version: <ul style="list-style-type: none"> <li>• Security-related connection events.</li> <li>• Intrusion events.</li> <li>• File and malware events.</li> </ul>	Even if you send all connection events, Cisco XDR support only security-related connection events. <p><b>Note</b> Cisco XDR is a separately licensed product. It requires an additional subscription beyond the licenses required for Cisco Secure Firewall products. For more information, see <a href="#">Cisco XDR Licenses</a>.</p>

- Note**
- If you enable **Intrusion Events**, the management center device sends the event along with the impact flag.
  - If you enable **File and Malware Events**, in addition to the events sent from the threat defense devices, the management center sends retrospective events.

**Step 5** Click **Save**.

## Access Security Services Exchange

### Before you begin

In your browser, disable pop-up blocking.

### Procedure

**Step 1** In a browser window, go to the Security Services Exchange admin portal using the URL: <https://admin.sse.itd.cisco.com>.

**Step 2** Sign in using the credentials for your Cisco security cloud sign on, Secure Endpoint, Secure Malware Analytics, or Cisco Security account.

Note that your account credentials are specific to the regional cloud.

# Verify that Events Reach Security Services Exchange Using Direct Connection

## Before you begin

Verify that the events you expect appear in device as expected.

## Procedure

---

- Step 1** Login to your Security Services Exchange account. For more information, see [Access Security Services Exchange, on page 21](#).
- Step 2** In Security Services Exchange, click **Events**.
- Step 3** Look for events from your device.
- If you do not see expected events, see [Troubleshoot a Direct Integration, on page 22](#).
- 

# Troubleshoot a Direct Integration

## Problems accessing the cloud

- If you activate your cloud account immediately before attempting to configure this integration and you encounter problems implementing this integration, wait for an hour or two and then log in to your cloud account.
- Make sure you are accessing the correct URL for the regional cloud associated with your account.

## Device managed by the Management Center is not listed correctly on the Security Services Exchange Devices page

(Releases earlier than 6.4.0.4) Manually give the device a unique name: Click the **Edit** icon for each row in the Devices list. Suggestion: Copy the IP address from the Description.

This change is valid only for this Devices list; it does not appear anywhere in your deployment.

(Releases from 6.4.0.4 to 6.6) Device name is sent from the management center to Security Services Exchange only at initial registration to Security Services Exchange and is not updated on Security Services Exchange if the device name changes in the management center.

## Expected events are missing from the Events list

- Make sure you are looking at the correct regional cloud and account.
- Make sure that your devices can reach the cloud and that you have allowed traffic through your firewall to all required addresses.
- Click the **Refresh** button on the **Events** page to refresh the list and verify that the expected events appear.
- Check your configurations for automatic deletion (filtering out events) in the **Eventing** settings on the **Cloud Services** page in Security Services Exchange.



- For more troubleshooting tips, see the online help in Security Services Exchange.

### Some events are missing

- If you send all connection events to the cloud, Cisco XDR uses only security connection events.
- If you are using custom Security Intelligence objects in the management center including global block or allow lists and threat intelligence director, you must configure Security Services Exchange to auto-promote events that are processed using those objects. For more information, see the Security Services Exchange online help.

### Failed to save the Cisco Security Cloud configuration

If the management center page fails to save the Cisco Security Cloud configuration,

- Verify that the management center has connectivity to the cloud.
- Ensure that you modify Cisco Security Cloud configuration from the global domain.

### Cisco Security Cloud integration failed due to timeout

After starting the configuration, management center page waits 15 minutes to receive the authorization before it times out. Ensure that you complete the authorization within 15 minutes. Click **Enable Cisco Security Cloud** to start a new authorization request after a timeout.

### Failed to register Firewall devices to Security Services Exchange using the CDO Account

When management center fails to register managed devices to Security Services Exchange using the CDO account, a message appears under **Notification > Tasks**. The management center restores the original configuration. When device registration fails, verify the following:

- Your CDO account has administrator privileges.
- Management Center has connectivity to Security Services Exchange.

Disable and enable the Cisco Security Cloud configuration to register firewall devices to Security Services Exchange again.





## CHAPTER 4

# Send Events to the Cloud Using Syslog

- [About Integration via Syslog, on page 25](#)
- [Requirements for Integration Using Syslog, on page 25](#)
- [How to Send Events to the Cisco Security Cloud Using Syslog and Integrate with Cisco XDR, on page 26](#)
- [Troubleshoot a Syslog Integration, on page 28](#)

## About Integration via Syslog

From threat defense release 6.3 onwards, you can use syslog to send supported events to the Cisco cloud from devices. You can set up an on-premises Cisco Security Services Proxy (CSSP) server and configure your devices to send syslog messages to this proxy.

Every 10 minutes, the proxy forwards collected events to Security Services Exchange from where the events can be promoted to various Cisco Security Cloud services, including Cisco XDR, to enrich your event analysis and investigations.

## Requirements for Integration Using Syslog

Requirement Type	Requirement
Threat Defense device version	6.3 or later.
Account on the regional cloud that you will use	See <a href="#">Required Account for Enabling Cisco XDR Integration, on page 5</a> .

Requirement Type	Requirement
Licensing	<ul style="list-style-type: none"> <li>Your Secure Firewall deployment must be licensed to generate the events that you want to send to the Cisco cloud. For details, see the <a href="#">Licensing Information</a>.</li> <li>This integration is not supported under an evaluation license.</li> <li>Your environment cannot be deployed in an air-gapped environment.</li> <li>Cisco XDR is a separately licensed product. It requires an additional subscription beyond the licenses for Cisco Secure Firewall products. For more information, see <a href="#">Cisco XDR Licenses</a>.</li> </ul>
General	Your threat defense device is generating events as expected.

## How to Send Events to the Cisco Security Cloud Using Syslog and Integrate with Cisco XDR



**Note** If your devices are already sending events to the Cisco Security Cloud, you do not need to configure sending them again.

Step	Do This	More Information
Step 1	Decide the following: <ul style="list-style-type: none"> <li>Types of events you want to send to the cloud.</li> <li>The method of sending events.</li> <li>The regional cloud to use for sending the events.</li> </ul>	See <a href="#">About Secure Firewall Threat Defense and Cisco XDR Integration, on page 1</a> .
Step 2	Meet the requirements for syslog integration.	See <a href="#">Requirements for Integration Using Syslog, on page 25</a> .
Step 3	Access Security Services Exchange, the cloud portal that you will use for managing devices and filtering events for Cisco XDR integration.	See <a href="#">Access Security Services Exchange, on page 21</a> .
Step 4	Install and configure a Cisco Security Services Proxy server.	Download the free installer and instructions from Security Services Exchange:  In Security Services Exchange, from the <b>Tools</b> icon near the top-right of the browser window, select <b>Downloads</b> .

Step	Do This	More Information
Step 5	In Security Services Exchange, enable features.	Click <b>Cloud Services</b> and enable the following options: <ul style="list-style-type: none"> <li>• <b>Cisco SecureX threat response or Cisco XDR</b></li> <li>• <b>Eventing</b></li> </ul>
Step 6	Configure your devices to send syslog messages for supported events to the proxy server.	<ul style="list-style-type: none"> <li>• For devices managed by the device manager, see the <i>Configuring Syslog for Intrusion Events</i> section in <a href="#">Cisco Secure Firewall Device Manager Configuration Guide</a>.</li> <li>• For devices managed by the management center, see the <i>Event Analysis Using External Tools</i> section in <a href="#">Cisco Secure Firewall Management Center Administration Guide</a>.</li> </ul>
Step 7	In your product, ensure that the messages identify the device that generated each event.	<ul style="list-style-type: none"> <li>• In the device manager: <p>Specify a hostname in <b>Device &gt; Hostname</b>.</p> </li> <li>• In the management center: <p>Under the Platform Settings <b>Syslog Settings</b> tab, <b>Enable Syslog Device ID</b>, and specify an identifier.</p> </li> </ul>
Step 8	In Security Services Exchange, configure the system to automatically promote significant events.	<p><b>Important</b> If you do not automate event promotion, you must manually review, and promote events to view them in Cisco XDR.</p> <p>See information in the online help in Security Services Exchange about promoting events.</p> <p>To access Security Services Exchange, see <a href="#">Access Security Services Exchange, on page 21</a>.</p>
Step 9	(Optional) In Security Services Exchange, configure automatic deletion of certain non significant events.	<p>For more information on filtering events, see Security Services Exchange online help.</p> <p>To access Security Services Exchange, see <a href="#">Access Security Services Exchange, on page 21</a>.</p>
Step 10	Verify that your events appear as expected in Security Services Exchange and troubleshoot if necessary.	<p>See:</p> <ul style="list-style-type: none"> <li>• <a href="#">Verify that Events Reach Security Services Exchange Using Syslog, on page 28</a>.</li> <li>• <a href="#">Troubleshoot a Syslog Integration, on page 28</a>.</li> </ul>

## Access Security Services Exchange

### Before you begin

In your browser, disable pop-up blocking.

### Procedure

---

- Step 1** In a browser window, go to the Security Services Exchange admin portal using the URL: <https://admin.sse.itd.cisco.com>.
- Step 2** Sign in using the credentials for your Cisco security cloud sign on, Secure Endpoint , Secure Malware Analytics, or Cisco Security account.
- Note that your account credentials are specific to the regional cloud.
- 

## Verify that Events Reach Security Services Exchange Using Syslog

### Before you begin

Verify that the events appear in the device as you expected.

### Procedure

---

- Step 1** Wait for about 15 minutes after your device has detected a supported event to allow messages to be forwarded from the proxy to Security Services Exchange.
- Step 2** Login to your Security Services Exchange account. For more information, see [Access Security Services Exchange, on page 21](#).
- Step 3** In Security Services Exchange, click **Events**.
- Step 4** Look for events from your device.
- If you do not see the expected events, see [Troubleshoot a Syslog Integration, on page 28](#).
- 

## Troubleshoot a Syslog Integration

### Events are not reaching Cisco Security Services Proxy

Make sure your devices can reach Cisco Security Services Proxy on the network.

### Problems accessing the cloud

- If you activate your cloud account immediately before attempting to configure this integration and you encounter problems implementing this integration, try waiting an hour or two and then log in to your cloud account.
- Make sure you are accessing the correct URL for the regional cloud associated with your account.

### Expected events are missing from the events list

Check the following:

- Verify that the expected events appear on the device.
- In Security Services Exchange, check your configurations for automatic deletion (filtering out events) in the **Eventing** settings on the **Cloud Services** page.
- Make sure you are viewing the regional cloud to which you are sending your events.

### Questions about Syslog Fields

For syslog fields and descriptions, see the [Threat Defense Syslog Messages](#).







## CHAPTER 5

### Additional References

---

- [More Information About Using Cisco XDR](#), on page 31
- [About Using Security Services Exchange](#), on page 31

### More Information About Using Cisco XDR

For more information about using Cisco XDR and for troubleshooting, see [Cisco XDR Help Center](#). For information about the Cisco XDR product, see [Cisco XDR](#) product page.

For Cisco XDR FAQ, see [Frequently Asked Questions](#).

### About Using Security Services Exchange

For information about using Security Services Exchange or Cisco Security Services Proxy, see Security Services Exchange's [Online Help](#).

