



## Preface

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## Audience

This guide is for experienced network administrators who are responsible for installing, configuring, and maintaining the Cisco TelePresence Exchange System.

## Purpose

The *Installation and Administration Guide for the Cisco TelePresence Exchange System* provides information about how to install, configure, maintain, troubleshoot, and upgrade the Cisco TelePresence Exchange System.

## Organization

This guide includes the following parts:

Part	Contents
Overview	Provides an overview of the Cisco TelePresence Exchange System and its user interfaces.
Installing the Cisco TelePresence Exchange System	Describes how to install the Cisco TelePresence Exchange System software, synchronize the database servers, and upgrade the software.

Part	Contents
Configuring the Cisco TelePresence Exchange System	Describes how to configure the Cisco TelePresence Exchange System.
Configuring External Network Components for the Cisco TelePresence Exchange System	Describes how to configure the solution components, which provide the signaling, media services, scheduling, and other functions that enable the Cisco TelePresence Exchange System to deliver an end-to-end solution.
Maintaining the Cisco TelePresence Exchange System	Describes how to set up the system for proper maintenance and how to perform maintenance tasks.
Troubleshooting the Cisco TelePresence Exchange System	Describes how to troubleshoot and recover from problems.
Appendixes	Provides an installation worksheet and reference information about supported commands, product-specific MIBs, and data migration. Also includes conceptual information on organization bandwidth, endpoint capacity, protocols, and bridge selection.
Glossary	Defines terms that are related to the Cisco TelePresence Exchange System that might not be commonly known.

## Conventions

This publication uses these conventions to convey instructions and information:

Convention	Indication
<b>bold font</b>	Commands and keywords and user-entered text appear in <b>bold font</b> .
<i>italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .
[ ]	Elements in square brackets are optional.
{ x   y   z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
<code>courier font</code>	Terminal sessions and information the system displays appear in <code>courier font</code> .
< >	Nonprinting characters such as passwords or tabs are in angle brackets.
[ ]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.



### Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the manual.

**Timesaver**

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Means *the described action saves time*. You can save time by performing the action described in the paragraph.

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**Tip**

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Means *the following information will help you solve a problem*. The tips information might not be troubleshooting or even an action, but could be useful information, similar to a Timesaver.

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**Caution**

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Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

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## Related Documentation

To access the documentation suite for the Cisco TelePresence Exchange System, go to the following URL: <http://www.cisco.com/go/ctx-docs>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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