



## Viewing Support Information

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This chapter contains the following topics:

- [Support Information, page 1](#)

## Support Information

Cisco IMC Supervisor support provides basic and advanced system information, displaying and downloading logs. It also allows you to record debug logging and download API logs.

## Viewing Support Information

You can use this procedure to view the support information for Cisco IMC Supervisor.

### Before You Begin

Ensure that the pop-up blocker is disabled for your web browser.

### Procedure

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**Step 1** From the menu bar, choose **Administration > Support Information**.

**Step 2** In the **Support Information** window, you can view:

*Table 1: System information (basic)*

Field	Description
Support Information drop-down list	Choose <b>System Information (Basic)</b> and click <b>Submit</b> to view basic information.

**Table 2: System information (advanced)**

Field	Description
Support Information drop-down list	Choose <b>System Information (Advanced)</b> and click <b>Submit</b> to view advanced information such as processor, memory, disk information and so on.

**Table 3: View Logs**

Field	Description
Support Information drop-down list	Choose <b>Show log</b> .
Show Log drop-down list	Choose the log type you want to view and click <b>Show Logs</b> .

**Table 4: Download All Logs**

Field	Description
Support Information drop-down list	Choose <b>Download All Logs</b> and click <b>Download</b> .

**Table 5: Download Debug Logging**

Field	Description
Support Information drop-down list	<ol style="list-style-type: none"> <li>1 Choose <b>Debug Logging</b> and click <b>Start Debug Logging</b>.</li> <li>2 To stop and download log data, click <b>Stop Debug Logging</b> and click the download debug link.</li> </ol>

**Table 6: API Logging**

Field	Description
Support Information drop-down list	<ol style="list-style-type: none"> <li>1 Choose <b>API Logging</b> and click <b>Start API Logging</b>.</li> <li>2 To stop and download log data, click <b>Stop API Logging</b> and click the download API debug logs link.</li> </ol>