



CHAPTER 2

Viewing Cisco Unified Videoconferencing 5100 MCU Status Information

- [Viewing the Number of Current Conferences, page 2-1](#)
- [Viewing the Number of Conference Participants, page 2-1](#)
- [Viewing Gatekeeper Connection Status, page 2-2](#)
- [Viewing SIP Server Connection Status, page 2-2](#)
- [Viewing Ethernet Connection Status, page 2-2](#)
- [Viewing Fan Operation Status, page 2-3](#)
- [Viewing Chassis Temperature Status, page 2-3](#)
- [Viewing Chassis Power Supply Status, page 2-3](#)
- [Viewing MCU Resource Usage, page 2-4](#)
- [Viewing Current Users, page 2-4](#)
- [Viewing System Version Information, page 2-4](#)

Viewing the Number of Current Conferences

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Utilization section.
The Conferences box displays the number of conferences currently hosted on the MCU.
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Viewing the Number of Conference Participants

Procedure

- Step 1** Select **Status**.

- Step 2** Locate the Utilization section.
The Participants box displays the current number of calls on the MCU.
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Viewing Gatekeeper Connection Status

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Status Map section.
A green arrow next to the Gatekeeper box indicates that the MCU is registered to a gatekeeper.
A red cross next to the Gatekeeper box indicates a gatekeeper registration error.
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Viewing SIP Server Connection Status

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Status Map section.
A green arrow next to the SIP Server box indicates that the MCU is registered to a SIP server.
A red cross next to the SIP Server box indicates a SIP server registration error.
A dotted line to the SIP Server box without a tick or a cross indicates that the MCU has not attempted to register to a SIP server.
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Viewing Ethernet Connection Status

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Status Map section.
The Ethernet box indicates the status of the Ethernet connection.
The Ethernet connection speed is displayed below the Ethernet box.
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Viewing Fan Operation Status

Procedure

Step 1 Select **Status**.

Step 2 Locate the Status Map section.

The Fan box indicates the operational status of the fan.

A green tick indicates normal operation.

A red cross indicates that one or more fans have failed. The Fan problem SNMP trap lists the specific fan affected.

The average speed for all fans is displayed below the Fan box.

Viewing Chassis Temperature Status

Procedure

Step 1 Select **Status**.

Step 2 Locate the Status Map section.

The Temperature box indicates the temperature status of the chassis.

A green tick indicates normal operation.

A red cross indicates the ambient chassis temperature has risen above the high temperature threshold.

The chassis temperature is displayed below the Temperature box.

Viewing Chassis Power Supply Status

Procedure

Step 1 Select **Status**.

Step 2 Locate the Status Map section.

The PSU box indicates the operational status of the chassis power supply unit.

A green tick indicates normal operation.

A red cross indicates an error in at least one of the power supply units.

Viewing MCU Resource Usage

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Status Map section.
The CPU box indicates the percentage of MCU resources currently occupied.
We recommend that this value does not exceed 90 percent.
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Viewing Current Users

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Logged users section.
A list displays all of the users currently logged in to the MCU.
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Viewing System Version Information

Procedure

- Step 1** Select **Status**.
- Step 2** Locate the Product Information section to view software and serial number version information.
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