



## **Command Line Interface Reference Guide for Cisco Unified Communications Solutions, Release 11.5(1)**

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## CONTENTS

---

### Preface

#### Preface **xxi**

- Purpose **xxi**
- Audience **xxi**
- Organization **xxi**
- Related Documents **xxii**

---

### CHAPTER 1

#### About CLI **1**

- CLI Privilege Levels **1**
- Start CLI session **2**
- Tab completes command **3**
- Command help **3**
- Ctrl-C exits command **4**
- Quit CLI session **5**

---

### CHAPTER 2

#### Delete Commands **7**

- delete account **7**
- delete cuc futuredelivery **8**
- delete cuc locale **8**
- delete dns **9**
- delete dscp **10**
- delete ipsec policy\_group **10**
- delete ipsec policy\_name **11**
- delete process **11**
- delete smtp **12**

---

### CHAPTER 3

#### File Commands **13**

- file build log **13**

- file check 17
- file delete\* 17
  - file delete 17
  - file delete tftp 18
    - file delete dir tftp 19
- file dump\* 20
  - file dump 20
  - file dump sftpdetails 21
  - file dump tftp 21
- file fragmentation sdi\* 22
  - file fragmentation sdi 22
    - file fragmentation sdi file 22
    - file fragmentation sdi all 23
- file fragmentation sdl\* 24
  - file fragmentation sdl 24
    - file fragmentation sdl file 24
    - file fragmentation sdl all 25
- file get\* 25
  - file get 25
    - file get salog 27
  - file get tftp 27
- file list\* 28
  - file list 28
    - file list salog 30
  - file list tftp 30
- file search\* 31
  - file search 31
  - file search tftp 32
- file tail\* 33
  - file tail activelog 33
  - file tail tftp 34
- file view\* 34
  - file view 34
    - file view system-management-log 35
  - file view tftp 36

---

**CHAPTER 4****License Commands 37**

- license client reset registration 37
- license file 37
- license management 38
  - license management change user name 38
  - license management reset user password 39
  - license management list users 39
  - license management product re-register all 39
  - license management reset 40
  - license management security update 40
  - license management service 40
  - license management set log level\* 41
    - license management set log level core\_services 41
    - license management set log level product\_instances 42
  - license management show log level\* 42
    - license management show log level core\_services 42
    - license management show log level product\_instances 43
  - license management show system 43
- license management system remove 43
- license management unlock admin 44

---

**CHAPTER 5****Run Commands 45**

- run cuc\* 45
  - run cuc dbquery 45
  - run cuc preupgrade test 46
  - run cuc smtpstest 48
  - run cuc sysagent task 48
  - run cuc vui rebuild 49
- run loadcsv 50
- run loadxml 50
- run sql 51
- run pe sql 51

---

**CHAPTER 6****Set Commands 53**

set account*	54
set account enable	54
set account name	54
set accountlocking*	55
set accountlocking	55
set accountlocking count	56
set accountlocking unlocktime	57
set cert*	57
set cert bulk consolidate	57
set cert bulk export	58
set cert bulk import	59
set cert bulk sftp	59
set cert delete	60
set cert import	60
set cert regen	61
set cert regen ITLRecovery	62
set cli*	63
set cli pagination	63
set cli session timeout	63
set commandcount	64
set csr gen	64
set cuc jetty*	65
set cuc jetty stderrlog	65
set cuc jetty stdoutlog	66
set cuc jetty requestlog	67
set cuc srsv timeout	68
set cuc trace	68
set date	69
set dscp*	70
set dscp defaults	70
set dscp	71
set dscp marking	71
set ipsec*	72
set ipsec policy_group	72
set ipsec policy_name	73

set logging	73
set Login Grace Timeout	74
set network*	75
set network cluster publisher	75
set network cluster subscriber details	75
set network cluster subscriber dynamic-cluster-configuration	76
set network dhcp eth0	77
set network dns	77
set network dns options	78
set network domain	79
set network failover	80
set network gateway	80
set network hostname	81
set network ip eth0	83
set network ipv6 dhcp	84
set network ipv6 gateway	84
set network ipv6 service	85
set network ipv6 static_address	85
set network max_ip_contrack	86
set network mtu	87
set network name-service hosts cache-enable	87
set network name-service hosts max-db-size	88
set network name-service hosts negative-time-to-live	88
set network name-service hosts persistent	89
set network name-service hosts positive-time-to-live	89
set network name-service hosts suggested-size	90
set network name-service services cache-enable	90
set network name-service services max-db-size	91
set network name-service services negative-time-to-live	91
set network name-service services persistent	92
set network name-service services positive-time-to-live	92
set network name-service services suggested-size	93
set network nic eth0	93
set network ntp option	94
set network pmtud state	95

- set network restore 95
- set network status eth0 97
- set network name-service 97
- set password complexity minimum-length 98
- set password\* 99
  - set password age 99
  - set password change-at-login 99
  - set password complexity character 100
  - set password complexity character difference 101
  - set password complexity character max-repeat 102
  - set password complexity minimum-length 102
  - set password expiry maximum-age 103
  - set password expiry user maximum-age configure 104
  - set password expiry minimum-age 104
  - set password expiry user maximum-age 105
  - set password expiry user minimum-age 106
  - set password history 107
  - set password inactivity 108
  - set password system bootloader encryptHash 109
  - set password user admin 109
  - set password user security 109
- Set replication-sync monitor 110
- set samltrace level 111
- set session maxlimit 112
- set smtp 112
- set timezone 113
- set trace\* 114
  - set trace disable 114
  - set trace enable 114
- set tlsresumptiontimeout 115
- set tlstrace\* 115
  - set tlstrace disable 116
  - set tlstrace enable 116
- set web-security 117
- set webapp session timeout 118



set workingdir 119

---

**CHAPTER 7****Show Commands 121**

show account 122

show accountlocking 123

show cert\* 123

    show cert list 123

    show cert list type 124

    show cert own 124

    show cert trust 125

show cli\* 125

    show cli pagination 125

    show cli session timeout 126

show csr\* 126

    show csr list 126

    show csr list type 127

    show csr own 127

    show csr own name 128

show ctl 129

show cuc\* 129

    show cuc cluster status 129

    show cuc config groups 130

    show cuc config settings 130

    show cuc dbconsistency 131

    show cuc dbcontents 133

    show cuc dbschema 134

    show cuc dbserver disk 134

    show cuc dbserver session 135

    show cuc dbserver sessions all 136

    show cuc dbserver sessions list 136

    show cuc dbserver user list 137

    show cuc dbserver user waiting 137

    show cuc dbtable contents 138

    show cuc dbtable list 139

    show cuc dbtable schema 140

show cuc dbview contents	141
show cuc dbview list	142
show cuc dbview schema	143
show cuc jetty ssl status	144
show cuc locales	144
show cuc sysagent task list	145
show cuc sysagent task results	146
show cuc sysinfo	147
show cuc tech dbschemaversion	148
show cuc tech dbserver all	149
show cuc tech dbserver integrity	149
show cuc tech dbserver log diagnostic	150
show cuc tech dbserver log message	150
show cuc tech dbserver status	151
show cuc trace levels	151
show cuc version	152
show date	153
show diskusage	153
show dscp*	154
show dscp all	154
show dscp defaults	154
show dscp marking	154
show dscp status	155
show environment	156
show environment fans	156
show environment power-supply	156
show environment temperatures	157
show fileserver transferspeed	157
show hardware	158
show ipsec*	159
show ipsec information	159
show ipsec policy_group	160
show ipsec policy_name	160
show ipsec status	160
show itl	161

- show logins\* 161
  - show logins 161
    - show logins successful 162
    - show logins unsuccessful 162
- show Login Grace Timeout 163
- show media streams 163
- show memory 165
- show myself 165
- show network\* 166
  - show network all 166
  - show network cluster 166
  - show network dhcp eth0 167
  - show network eth0 167
  - show network failover 168
  - show network ip\_contrack 168
  - show network ipprefs 168
  - show network ipv6 169
  - show network max\_ip\_contrack 170
  - show network ntp option 170
  - show network route 170
  - show network status 171
  - show network name-service attributes 172
  - show network name-service cache-stats 172
  - show network name-service {hosts|services} attributes 173
- show open\* 174
  - show open files\* 174
    - show open files all 174
    - show open files process 174
    - show open files regexp 174
  - show open ports\* 175
    - show open ports all 175
    - show open ports process 175
    - show open ports regexp 176
- show packages 176
- show password\* 177

- show password 177
  - show password change-at-login 177
- show password complexity character 178
- show password complexity length 178
- show password expiry\* 179
  - show password expiry 179
  - show password expiry user 179
  - show password expiry user list 180
- show perf\* 180
  - show perf counterhelp 180
  - show perf list categories 181
  - show perf list classes 181
  - show perf list counters 182
  - show perf list instances 182
  - show perf query class 183
  - show perf query counter 183
  - show perf query instance 184
  - show perf query path 185
- show process\* 186
  - show process list 186
  - show process load 186
  - show process name 187
  - show process name process-name 188
  - show process open 188
  - show process open-fd 189
  - show process pid 189
  - show process search 190
  - show process user 190
  - show process using-most cpu 191
  - show process using-most memory 191
- show registry 192
- show risdb\* 193
  - show risdb list 193
  - show risdb query 194
- show samltrace level 194

show session maxlimit	195
show smtp	195
show stats io	195
show status	196
show tech*	197
show tech activesql	197
show tech all	197
show tech ccm_service	198
show tech database	198
show tech dberrcode	199
show tech dbhighputasks	199
show tech dbintegrity	199
show tech dbschema	200
show tech dbinuse	200
show tech dbstateinfo	201
show tech devdefaults	201
show tech dumpCSVandXML	202
show tech gateway	202
show tech locales	203
show tech network all	203
show tech network hosts	204
show tech network interfaces	204
show tech network resolv	205
show tech network routes	206
show tech network sockets	206
show tech notify	207
show tech params	207
show tech prefs	208
show tech procedures	208
show tech repltimeout	209
show tech routepatterns	209
show tech routeplan	209
show tech runtime	210
show tech sqlhistory	211
show tech systables	211

- show tech system 211
- show tech table 212
- show tech triggers 213
- show tech version 213
- show timezone 214
  - show timezone config 214
  - show timezone list 214
- show tlstrace 215
- show tlsresumptiontimeout 215
- show trace 215
- show ups status 216
- show version\* 217
  - show version active 217
  - show version inactive 217
- show web-security 217
- show webapp session timeout 218
- show workingdir 218
- show logins unsuccessful 218

---

**CHAPTER 8**
**Unset Commands 221**

- unset ipsec\* 221
  - unset ipsec policy\_group 221
  - unset ipsec policy\_name 221
- unset network\* 222
  - unset network cluster subscriber details 222
  - unset network cluster subscriber dynamic-cluster-configuration 223
  - unset network dns options 223
  - unset network domain 224
  - unset network ntp options 224
  - unset network ipv6 gateway 224
  - unset network ipv6 static\_address 225

---

**CHAPTER 9**
**Utils Commands 227**

- utils auditd 228
- utils contactsearchauthentication\* 229

- utils contactsearchauthentication disable 229
- utils contactsearchauthentication enable 229
- utils contactsearchauthentication status 230
- utils core\* 230
  - utils core analyze 230
  - utils core list 231
- utils capf\* 231
  - utils capf cert import 231
  - utils capf csr 232
- utils create report 232
- utils create report database 233
- utils ctl 233
  - utils ctl reset localkey 234
- utils cuc\* 235
  - utils cuc activate CUSRSV 235
  - utils cuc cluster activate 235
  - utils cuc cluster deactivate 236
  - utils cuc cluster makeprimary 236
  - utils cuc cluster overwrittenb 237
  - utils cuc cluster renegotiate 237
  - utils cuc create report 238
  - utils cuc dbreplication\* 238
    - utils cuc dbreplication 01\_tear\_down 238
    - utils cuc dbreplication 02\_define\_servers 239
    - utils cuc dbreplication 03\_define\_db\_template 240
    - utils cuc dbreplication 04\_sync\_database 240
    - utils cuc dbreplication reset\_all 241
  - utils cuc jetty ssl disable 242
  - utils cuc jetty ssl enable 242
  - utils cuc networking clear\_replication 243
  - utils cuc networking dscp 243
  - utils cuc reset password 244
  - utils cuc set PinExpiry\_PromptTime "Authentication Rule Name" 245
- utils dbreplication\* 245
  - utils dbreplication clusterreset 245

utils dbreplication dropadmindb	246
utils dbreplication forcedatasyncsub	246
utils dbreplication quickaudit	247
utils dbreplication rebuild	248
utils dbreplication repair	248
utils dbreplication repairreplicate	249
utils dbreplication repairtable	250
utils dbreplication reset	251
utils dbreplication runtimestate	251
utils dbreplication setprocess	252
utils dbreplication setreptimeout	253
utils dbreplication status	253
utils dbreplication stop	254
utils imdb_replication replication status	255
utils diagnose	255
utils disaster_recovery*	256
utils disaster_recovery backup network	256
utils disaster_recovery cancel_backup	257
utils disaster_recovery device add network	257
utils disaster_recovery device delete	258
utils disaster_recovery device list	259
utils disaster_recovery estimate_tar_size	259
utils disaster_recovery history	259
utils disaster_recovery jschLogs operation	260
utils disaster_recovery prepare restore pub_from_sub	261
utils disaster_recovery restore network	261
utils disaster_recovery schedule add	262
utils disaster_recovery schedule	262
utils disaster_recovery schedule delete	263
utils disaster_recovery schedule disable	263
utils disaster_recovery schedule list	264
utils disaster_recovery show_backupfiles	264
utils disaster_recovery show_registration	265
utils disaster_recovery status	265
utils EnhancedSecurityMode*	266



- utils EnhancedSecurityMode disable 266
- utils EnhancedSecurityMode enable 266
- utils EnhancedSecurityMode status 267
- utils filebeat\* 267
  - utils filebeat config 267
  - utils filebeat disable 268
  - utils filebeat enable 268
  - utils filebeat status 268
- utils fior\* 269
  - utils fior 269
  - utils fior disable 269
  - utils fior enable 270
  - utils fior list 270
  - utils fior start 270
  - utils fior status 271
  - utils fior stop 271
  - utils fior top 272
- utils fips 272
- utils firewall\* 273
  - utils firewall ipv4 debug 273
  - utils firewall ipv4 274
  - utils firewall ipv4 list 275
  - utils firewall ipv4 status 275
  - utils firewall ipv6 debug 276
  - utils firewall ipv6 276
  - utils firewall ipv6 list 277
  - utils firewall ipv6 status 277
- utils ha\* 278
  - utils ha failover 278
  - utils ha fallback 279
  - utils ha recover 279
  - utils ha status 280
- utils ils showpeerinfo 281
- utils import config 281
  - Execute utils import config in Vmware Deployment 282

- utils iostat 282
- utils iothrottle 282
- utils itl reset 283
- utils ldap config 284
  - utils ldap config status 285
- utils network\* 285
  - utils network arp delete 285
  - utils network arp set 286
  - utils network arp list 286
  - utils network capture 287
  - utils network capture-rotate 288
  - utils network connectivity 289
  - utils network host 290
  - utils network ipv6 host 291
  - utils network ipv6 traceroute 291
  - utils network ipv6 ping 292
  - utils network ping 292
  - utils network traceroute 293
  - utils network name-service {hosts|services} cache invalidate 293
- utils ntp\* 294
  - utils ntp server add 294
  - utils ntp server delete 295
  - utils ntp config 296
  - utils ntp restart 297
  - utils ntp server list 297
  - utils ntp start 298
  - utils ntp status 298
- utils os\* 299
  - utils os kerneldump 299
  - utils os kerneldump ssh 299
  - utils os kerneldump status 300
  - utils os secure 301
- utils PlatformWebAccess\* 301
  - utils PlatformWebAccess disable 301
  - utils PlatformWebAccess enable 302

- utils PlatformWebAccess status 302
- utils processCoreDumps\* 302
  - utils processCoreDumps disable 302
  - utils processCoreDumps enable 303
  - utils processCoreDumps status 303
- utils remote\_account\* 303
  - utils remote\_account create 303
  - utils remote\_account disable 304
  - utils remote\_account enable 304
  - utils remote\_account status 305
- utils remotesyslog set protocol\* 305
  - utils remotesyslog set protocol tcp 305
  - utils remotesyslog set protocol udp 305
- utils remotesyslog show protocol 306
- utils reset\_application\_ui\_administrator\_name 306
- utils reset\_application\_ui\_administrator\_password 307
- utils restore\_application\_ui\_administrator\_account 307
- utils scheduled-task\* 307
  - utils scheduled-task disable 307
  - utils scheduled-task enable 308
  - utils scheduled-task list 308
- utils set urlpattern\* 309
  - utils set urlpattern disable 309
  - utils set urlpattern enable 309
- utils service\* 310
  - utils service 310
  - utils service list 310
  - utils service auto-restart 311
  - utils service start 312
  - utils service stop 312
- utils snmp\* 313
  - utils snmp config 1/2c community-string 313
  - utils snmp config 1/2c inform 314
  - utils snmp config 1/2c trap 314
  - utils snmp config 3 inform 315

utils snmp config mib2	316
utils snmp config 3 trap	316
utils snmp config 3 user	317
utils snmp get	318
utils snmp get 1	319
utils snmp get 2c	319
utils snmp get 3	320
utils snmp hardware-agents	321
utils snmp test	321
utils snmp walk	322
utils snmp walk 1	323
utils snmp walk 2c	324
utils snmp walk 3	324
utils soap realservice test	325
utils sso*	326
utils sso	326
utils sso recovery-url	326
utils system*	327
utils system restart	327
utils system shutdown	327
utils system switch-version	328
utils system boot	328
utils system upgrade	329
utils update dst	329
utils users validate	330
utils vmtools*	331
utils vmtools refresh	331
utils vmtools upgrade	331
utils system boot status	332



## Preface

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- [Purpose](#), page [xxi](#)
- [Audience](#), page [xxi](#)
- [Organization](#), page [xxi](#)
- [Related Documents](#), page [xxii](#)

## Purpose

The *Command Line Interface Reference Guide for Cisco Unified Communications Solutions* provides information about all the commands supported on the IM and Presence service, Cisco Unified Communications, and Cisco Unity Connection. Every command includes an "Applies to" section identifying applicable products.

## Audience

The *Command Line Interface Reference Guide for Cisco Unified Communications Solutions* provides information to execute specific commands for network administrators responsible for managing and supporting IM and Presence, Cisco Unified Communications Manager, and Cisco Unity Connection.

## Organization

The following table shows the organization for this guide:

**Table 1: Organization of Command Line Interface Reference Guide for Cisco Unified Communications Solutions**

Chapter	Description
About CLI	Provides information about the CLI and tips to help make the management of the products easier to navigate.

Delete commands	Lists all commands relating to the removal of specific information.
File commands	Lists all commands relating to the management of files and logs.
License commands	Lists all commands relating to licensing.
Run commands	Lists all commands relating to the execution of sql queries, various tests, and tasks.
Set commands	Lists all commands relating to the tasks such as enabling, disabling, importing, and exporting.
Show commands	Lists all commands relating to the display of specified information.
Unset commands	Lists all commands relating to the disabling of specified network and ipsec options.
Utils commands	Lists all commands relating to utilities.

## Related Documents

See the *Cisco Unified Communications Manager Documentation Guide* to learn about the documentation for Cisco Unified Communications Manager and IM and Presence Service.

For the latest IM and Presence Service and Cisco Unified Communications Manager requirements, see the *Release Notes for Cisco Unified Communications Manager*.



## About CLI

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- [CLI Privilege Levels, page 1](#)
- [Start CLI session, page 2](#)
- [Tab completes command, page 3](#)
- [Command help, page 3](#)
- [Ctrl-C exits command, page 4](#)
- [Quit CLI session, page 5](#)

## CLI Privilege Levels

During installation of Cisco Unified Communications Manager, an administrator with level 4 privilege is created at the platform level. This administrator has all privileges to execute all the command line interface (CLI) commands. Through the CLI commands, the administrator with level 4 privilege creates the following administrators:

- Administrator with level 0 privilege—This administrator has read-only access privilege on the interface.
- Administrator with level 1 privilege—This administrator has both read and write access privilege on the interface.



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**Note**

---

Administrators can execute CLI commands based on the privileges defined for each of them.

---

After the administrators with the various privileges are created, you can start the CLI session.

# Start CLI session

**Note**

This procedure applies to both Cisco Unified Communications Manager and the IM and Presence Service. The Operating System for Cisco Unified Communications Manager is called the Cisco Unified Operating System. The Operating System for the IM and Presence Service is called the Cisco Unified IM and Presence Operating System. To start a CLI session for the IM and Presence Service, you must use the Cisco Unified IM and Presence Operating System.

You can access the Cisco Unified Operating System (or, for the IM and Presence Service, the Cisco Unified IM and Presence Operating System) remotely or locally:

- From a web client workstation, such as the workstation that you use for Cisco Unified Operating System Administration, you can use SSH to connect securely to the Cisco Unified Operating System.
- You can access the Cisco Unified Operating System CLI directly by using the monitor and keyboard that you used during installation or by using a terminal server that is connected to the serial port. Use this method if a problem exists with the IP address.

**Before You Begin**

Ensure you have the following information that is defined during installation:

- A primary IP address and hostname
- An administrator ID
- A password

You will need this information to log in to the Cisco Unified Operating System.

**Procedure**

**Step 1** Perform one of the following actions depending on your method of access:

- a) From a remote system, use SSH to connect securely to the Cisco Unified Operating System. In your SSH client, enter

```
ssh adminname@hostname
```

where *adminname* specifies the Administrator ID and *hostname* specifies the hostname that was defined during installation.

For example, `ssh admin@ipt-1`.

- b) From a direct connection, you receive this prompt automatically:

```
ipt-1 login:
```

where *ipt-1* represents the host name of the system.

Enter the administrator ID that was defined during installation.

**Step 2** Enter the password that was defined at installation.

The CLI prompt displays. The prompt represents the Administrator ID; for example:



```
admin:
```

You can now use any CLI command.

## Tab completes command

To complete commands, use Tab:

- Enter the start of a command and press **Tab** to complete the command. For example, if you enter `se` and press **Tab**, `set` is completed.
- Enter a full command name and press **Tab** to display all the commands or subcommands that are available. For example, if you enter `set` and press **Tab**, you see all the `set` subcommands. An `*` identifies the commands that have subcommands.
- If you reach a command, keep pressing **Tab**, and the current command line repeats; this indicates that no additional expansion is available.

## Command help

You can get two kinds of help about any command:

- Detailed help that includes a definition of the command and an example of its use
- Short query help that includes only command syntax

If you want to:	At the CLI prompt:
Get detailed help	Enter <b>help</b> <i>command</i> Where <i>command</i> specifies the command name or the command and parameter. See “Detailed Help Example.”
Query only command syntax	Enter <i>command</i> ? Where <i>command</i> represents the command name or the command and parameter. See “Query Example.”

### Troubleshooting Tips

If you enter a `?` after a menu command, such as `set`, it acts like the **Tab** key and lists the commands that are available.

**Detailed Help Example:**

```

admin:help file list activelog
activelog help:
This will list active logging files

options are:
page      - pause output
detail    - show detailed listing
reverse   - reverse sort order
date      - sort by date
size      - sort by size

file-spec can contain '*' as wildcards

Example:
admin:file list activelog platform detail
02 Dec,2004 12:00:59      <dir>    drf
02 Dec,2004 12:00:59      <dir>    log
16 Nov,2004 21:45:43      8,557   enGui.log
27 Oct,2004 11:54:33     47,916  startup.log
dir count = 2, file count = 2

```

**Query Example:**

```

admin:file list activelog?Syntax:
file list activelog file-spec [options]
file-spec  mandatory   file to view
options    optional    page|detail|reverse|[date|size]

```

## Ctrl-C exits command

You can stop most interactive commands by entering the **Ctrl-C** key sequence, as shown in the following example:

**Exiting a Command with Ctrl-C**

```

admin:utils system upgrade initiateWarning: Do not close this window
without first exiting the upgrade command.
Source:
1) Remote Filesystem
2) DVD/CD
q) quit
Please select an option (1 - 2 or "q" ):
Exiting upgrade command. Please wait...
Control-C pressed
admin:

```

**Note**

If you execute the command **utils system switch-version** and enter **Yes** to start the process, entering **Ctrl-C** exits the command but does not stop the switch-version process.

## Quit CLI session

At the CLI prompt, enter **quit**. If you are logged in remotely, you get logged off, and the ssh session is dropped. If you are logged in locally, you get logged off, and the login prompt returns.





## CHAPTER 2

# Delete Commands

---

- [delete account](#), page 7
- [delete cuc futuredelivery](#), page 8
- [delete cuc locale](#), page 8
- [delete dns](#), page 9
- [delete dscp](#), page 10
- [delete ipsec policy\\_group](#), page 10
- [delete ipsec policy\\_name](#), page 11
- [delete process](#), page 11
- [delete smtp](#), page 12

## delete account

This command allows you to delete an administrator account.

**delete account** *account-name*

### Syntax Description

Parameters	Description
<i>account-name</i>	Specifies the name of an administrator account.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1  
Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## delete cuc futuredelivery

This command deletes all messages that have been marked for future delivery.

**delete cuc futuredelivery**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

### Example

The following example deletes two messages that have been marked for future delivery.

```
admin: delete cuc futuredelivery
```

```
Deleting File : UmssMtaFutureDelivery/UnityMbxDb1/5C56C086-E64B-11DC-9BAF-41FC55D89593.eml
```

```
Deleting File : UmssMtaFutureDelivery/UnityMbxDb1/6D7DD796-E64B-11DC-A0E6-D1FD55D89593.eml
```

```
Files : Found = 2, Deleted = 2
```

Note: Files that are in use cannot be deleted

## delete cuc locale

This command deletes the specified locale and all of the associated files and settings from Connection.

**delete cuc locale** *locale-id*

### Syntax Description

Parameters	Description
<i>locale-id</i>	Specifies the ID of the locale that you want to delete.

### Command Modes

Administrator (admin:)

**Usage Guidelines**

Before you run this command, you must stop the Connection Conversation Manager and Connection Mixer services. After you run this command, you must restart the Connection Conversation Manager and Connection Mixer services. While running "delete cuc" locale command, you can choose to retain or not retain the locale mappings at your Unity Connection System. If you choose to retain locale mapping, then after re-install of same locale, all objects like Subscribers and Call handlers are automatically mapped to retained locale. If you choose not to retain the locale mapping, then after uninstall all locale mappings are lost.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

The following example deletes the en-GB locale and all of the associated files and settings.

```
admin:delete cuc locale en-GB
```

```
en-GB uninstalled
```

## delete dns

This command allows you to delete the IP address for a DNS server.

**delete dns** *addr*

**Syntax Description**

Parameters	Description
<i>addr</i>	Represents the IP address of the DNS server that you want to delete.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

After you execute this command, the system asks whether you want to continue.

**Caution**

If you continue, this command causes a temporary loss of network connectivity.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## delete dscp

This command deletes a DSCP port tag.

**delete dscp** *port-tag*

### Syntax Description

Parameters	Description
<i>port-tag</i>	Represents a DSCP port tag, which is a string that is mapped to a TCP or UDP port to identify the application that uses the port. This value is for the portTag field displayed when you use the command <b>show dscp defaults</b> . The set of port tags is predefined.

### Command Modes

Administrator (admin:)

### Usage Guidelines

After you delete an enabled port tag, DSCP marking on that port tag stops. You can recreate a deleted port tag when you use the set dscp marking command; enter the name of the port tag that you previously deleted.



#### Tip

Use the command **show dscp defaults** to list the configured port tags.

### Requirements

Command privilege level: 1

Applies to: Unified Communications Manager, Cisco Unity Connection

## delete ipsec policy\_group

This command deletes all policies within the specified group or all groups.

**delete ipsec policy\_group** {*group*| **all**}

### Syntax Description

Parameters	Description
<i>group</i>	Represents a specific group name.
<b>all</b>	Deletes all groups.



**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, Cisco Unity Connection

## delete ipsec policy\_name

This command deletes an Ipsec policy with given policy name.

**delete ipsec policy\_name** {*policy\_name*| **all**}

**Syntax Description**

Parameters	Description
<i>policy_name</i>	Represents the policy name.
<b>all</b>	Deletes policies within all policy names.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, Cisco Unity Connection

## delete process

This command allows you to delete a particular process.

**delete process** *process-id* [**force**| **terminate**| **crash**]

**Syntax Description**

Parameters	Description
<i>process-id</i>	Represents the process ID number.
<b>force</b>	Causes the process to stop.

Parameters	Description
<b>terminate</b>	Causes the operating system to terminate the process.
<b>crash</b>	Crashes the process and produces a crash dump.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

Use the **force** option only if the command alone does not delete the process; use the **terminate** option only if **force** does not delete the process.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## delete smtp

This command allows you to delete the SMTP host.

**delete smtp****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection



## File Commands

---

- [file build log](#), page 13
- [file check](#), page 17
- [file delete\\*](#), page 17
- [file dump\\*](#), page 20
- [file fragmentation sdi\\*](#), page 22
- [file fragmentation sdl\\*](#), page 24
- [file get\\*](#), page 25
- [file list\\*](#), page 28
- [file search\\*](#), page 31
- [file tail\\*](#), page 33
- [file view\\*](#), page 34

### file build log

This command collects log information by service or feature and duration.

**file build log** *service/feature duration*

#### Syntax Description

Parameters	Description
<i>service/feature</i>	specifies the component or functional area from which to retrieve log information
<i>duration</i>	specifies the time period, measured in days, from which the log information is retrieved.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Requirements**

Command privilege level:

Allowed during upgrade:

**Examples**

This command collects logs for the Client Profile Agent.

```
admin: file build log cpa 10
Collecting logs
```

```
Collecting: logname1.txt
Collecting: logname2.txt
```

```
To retrieve run the following command:
file get epas/trace/acdc_2012-06-28-111258.tar.gz
```

This command collects all logs defined in the xml config.

```
admin:file build log all
Collecting logs
```

```
Collecting: logname1.txt
Collecting: logname2.txt
```

```
To retrieve run the following command:
file get epas/trace/acdc_2012-06-28-111258.tar.gz
```

This command collects logs for multiple services.

```
admin:file build log dbmon cpa
Collecting logs
```

```
Collecting: logname1.txt
Collecting: logname2.txt
```

```
To retrieve run the following command:
file get epas/trace/acdc_2012-06-28-111258.tar.gz
```

This command shows help.

```
admin:file build log ?
Syntax:
file build log [serviceName [serviceName] ..]
```

```
Service Names:
FullName                               ShortName
-----
cisco_client_profile_agent             cpa
cisco_database_layer_monitor           dbmon
cisco_audit_logs                       audit
cisco_ris_dat_collector                 risdc
```

This command shows information for the deployment.

```
admin: file build log deployment info 0
```

```
DB Queries may take up to 5 minutes to complete. Please be patient...
About to start queries for deployment data... please wait...
```

```
-----
Gathering CUCM Version...
ccmversion
11.0.1.100000(9)
```

```
-----  
Gathering CUCM Publisher Node  
cmpublisherhostname  
gwydlg050498vm1  
-----  
Gathering Rosters table...  
rosters  
3032681  
-----  
Gathering Groups table...  
groups  
1518966  
-----  
Gathering Non-Presence contacts...  
nonpresencecontacts  
502573  
-----  
Gathering Number of inter-cluster users...  
enduser  
0  
-----  
Gathering CUCM Nodes in cluster...  
processnode  
2  
-----  
Gathering CUCM Node names in cluster...  
name  
EnterpriseWideData  
processnode  
gwydlg050408vm1  
-----  
Gathering IM&P nodes in cluster...  
processnode  
2  
-----  
Gathering XCP Routing Node...  
paramvalue  
t  
-----  
Gathering Exchange Calendaring...  
pebackendgateway  
-----  
Gathering SIP Inter-domain Federation...  
domainname  
  
paramvaluegwydlg050408vm2-public.cisco.com  
-----  
Gathering XMPP Inter-domain Federation...  
xmpps2ssnodes  
0  
-----  
Gathering Intra-domain Partitioned Federation...  
enablepartitionedfedwithacs  
f  
-----  
Gathering Inter-cluster Peering...  
cupsinterclusterpeers  
-----  
Gathering Message Archiver...  
pkid  
8fede7a9-b6a6-4ad4-8da6-b8ea4c8d5411  
databasetype  
Postgres  
databasename  
tcmadb  
name  
gwydlg050408vm2  
tknodeusage  
0  
tkprocessnoderole  
2  
nodeid
```

```

3
-----
Gathering Third-party compliance...
ftextdbprocessnodemap
0
-----
Gathering Persistent Chat...
enablepersistentgear
t
databasetype
Postgres
datanasename
tcmadb
name
gwydlg050408vm2
tknodeusage
0
tkprocessnoderole
2
nodeid
2
-----
Gathering Advanced File Transfer...
tkfiletransfer
2
databasetype
Postgres
datbasename
tcmadb
name
gwydlg050408vm2
tknodeusage
0
tkprocessnoderole
2
nodeid
3
-----
Gathering AD Groups...
paramvalue
t
-----
Gathering XEP-198...
paramvalue
t
-----
Gathering DB Replication Status...
replicationdynamic
2
Services on this node that currently have debug logging enabled are:

Cisco Presence Engine
Cisco DRF Local
Cisco XCP File Transfer Manager

Collecting Logs for deployment_info

Collected: platformConfig.xml
Collected: deployment_info.xml
Collected: system_info.txt

To retrieve the logs, run the following CLI Command:
  file get activelog epas/trace/log_2015-08-17-154010.tar.gz
To maintain a stable system it is recommended that you remove the file after retrieval.
To do this run the CLI Command:
  file delete activelog epas/trace/log_2015-08-17-154010.tar.gz
Please Note: Debug logging is not enabled for any of the files you have retrieved

```

# file check

This command checks the /usr directory tree to see whether files or directories have been added, removed, or changed in size since the last fresh installation or upgrade and shows the results.

**file check** [ *detection-size-kb* ]

## Syntax Description

Parameters	Description
<i>detection-size-kb</i>	Specifies the minimum file size change that is required for the command to display the file as changed. Default value: 100 KB.

## Command Modes

Administrator (admin:)

## Usage Guidelines

The command notifies you about a possible impact to system performance and asks you whether you want to continue. The display includes both deleted and new files.



### Caution

Because this command can affect system performance, Cisco recommends that you run the command during off-peak hours.

## Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

# file delete\*

## file delete

This command deletes a log on the active or inactive side.

**file delete** {*activelog*| *inactivelog*| *install*} *file-spec* [*detail*] [*noconfirm*]

**Syntax Description**

Parameters	Description
<b>activelog</b>	Specifies a log on the active side.
<b>inactivelog</b>	Specifies a log on the inactive side.
<b>install</b>	Specifies an installation log.
<i>file-spec</i>	Specifies the path and filename of the log or logs to delete (includes install log files).
<b>detail</b>	Shows a listing of deleted files with the date and time.
<b>noconfirm</b>	Deletes files without asking you to confirm each deletion.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

You get prompted for confirmation after you enter the command. You cannot delete directories or files that are in use.

**Caution**

You cannot recover a deleted file, but you may be able to with The Disaster Recovery System.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

**file delete tftp**

This command deletes a TFTP file.

**file delete tftp** *file-spec* [**detail**] [**noconfirm**]

**Syntax Description**

Parameters	Description
<i>file-spec</i>	Represents the TFTP file name.



Parameters	Description
<b>detail</b>	Shows a listing of deleted files with the date and time.
<b>noconfirm</b>	Deletes files without asking you to confirm each deletion.

**Command Modes** Administrator (admin:)

**Usage Guidelines** You get prompted for confirmation after you enter the command. You cannot delete directories or files that are in use.



**Caution**

You cannot recover a deleted file, but you may be able to with The Disaster Recovery System.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## file delete dir tftp

This command deletes the TFTP directory.

**file delete dir tftp** *dir-name* [**detail**]

**Syntax Description**

Parameters	Description
<i>dir-name</i>	Specifies the TFTP directory to delete.
<b>detail</b>	Shows a listing of deleted files with the date and time.

**Command Modes** Administrator (admin:)

**Usage Guidelines** You get prompted for confirmation after you enter the command. You cannot delete directories or files that are in use.



**Caution**

You cannot recover a deleted file, but you may be able to with The Disaster Recovery System.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

# file dump\*

## file dump

This command dumps the contents of a log, a page at a time.

**file dump** {**activelog**|**inactivelog**|**install**} *file-spec* [**hex**] [**recent**] [**regexp** *expression*]

**Syntax Description**

Parameters	Description
<b>activelog</b>	Specifies a log on the active side.
<b>inactivelog</b>	Specifies a log on the inactive side.
<b>install</b>	Specifies an installation log.
<i>file-spec</i>	Represents the log file to dump.
<b>hex</b>	Shows output in hexadecimal.
<b>recent</b>	Dumps the most recently changed file in the directory.
<b>regexp</b> <i>expression</i>	Displays only the lines in the file that match the regular expression <i>expression</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

**Example**

This command dumps contents of file `_cdrIndex.idx`.  
 admin: file dump activelog cm/cdr/\_cdrIndex.idx

**file dump sftpdetails**

This command specifies the list of files that can be dumped in the SFTP context and allows you to choose which file to dump.

**file dump sftpdetails****Command Modes**

Administrator (admin:)

**Usage Guidelines**

Enter **a** to dump all SFTP-related files. Enter **q** to exit this command.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

**file dump tftp**

This command dumps the contents of a TFTP file to the screen, a page at a time.

**file dump tftp** *file-spec* [**page**] [**detail**] [**hex**]

**Syntax Description**

Parameters	Description
<i>file-spec</i>	Represents the name of a TFTP file.
<b>page</b>	Displays the output one screen at a time.
<b>detail</b>	Displays the listing with the date and time.
<b>hex</b>	Displays the output in hexadecimal.

**Command Modes**

Administrator (admin:)

**Usage Guidelines** 

**Note** *file-spec* must resolve to a single file.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

## file fragmentation sdi\*

### file fragmentation sdi

This command shows file fragmentation information about SDI log files.

**file fragmentation sdi most {fragmented| recent} [ *number* ]**

**Syntax Description**

Parameters	Description
<b>most fragmented</b>	Represents the most fragmented log files.
<b>most recent</b>	Represents the most recent logs files.
<i>number</i>	Represents the number of files to list.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

### file fragmentation sdi file

This command shows file fragmentation information about an SDI log file.

**file fragmentation sdi file *filename* [verbose]**

Syntax Description	Parameters	Description
	<i>filename</i>	Represents the SDI log file name.
	<b>verbose</b>	Shows more detailed information on the screen.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

**file fragmentation sdi all**

This command shows file fragmentation information about all SDI log files in the directory.

**file fragmentation sdi all** *filename*

Syntax Description	Parameters	Description
	<i>filename</i>	Specifies the SDI log file name for which you want to show all fragmentation details.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

# file fragmentation sdl\*

## file fragmentation sdl

This command shows file fragmentation information about the most fragmented SDL log files.

**file fragmentation sdl most** {fragmented| recent} [ *number* ]

### Syntax Description

Parameters	Description
<b>most fragmented</b>	Represents the most fragmented log files.
<b>most recent</b>	Represents the most recent log files.
<i>number</i>	Represents the number of files to list.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection.

## file fragmentation sdl file

This command displays file fragmentation information about an SDL log file.

**file fragmentation sdl file** *filename* [verbose]

### Syntax Description

Parameters	Description
<i>filename</i>	Represents the file name of the SDL log file.
<b>verbose</b>	Shows more detailed information on the screen.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection.

## file fragmentation sdl all

This command shows file fragmentation information about all SDL log files in the directory.

**file fragmentation sdl all** *filename*

**Syntax Description**

Parameters	Description
<i>filename</i>	Represents the file name for which you want to show all fragmentation details.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection.

## file get\*

### file get

This command sends a log to another system by using SFTP.

**file get** {**activelog**|**inactivelog**|**install**} *file-spec* [*reltime*|*abstime*] [**match** *regex*] [**recurs**] [**compress**]

**Syntax Description**

Parameters	Description
<b>activelog</b>	Specifies a log on the active side.

Parameters	Description
<b>inactivelog</b>	Specifies a log on the inactive side.
<b>install</b>	Specifies an installation log.
<i>file-spec</i>	Specifies the name of the file to transfer.
<i>reltime</i>	The relative time period, specified in minutes   hours   days   weeks   months   time value
<i>abstime</i>	The absolute time period, specified as hh:mm:MM/DD/YY hh:mm:MM/DD/YY
<b>match</b> <i>regex</i>	Match a particular string in the filename, specified as <i>regex</i> .
<b>recurs</b>	Get all files, including subdirectories.
<b>compress</b>	Transfer files as compressed file.
<b>tftp</b>	

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

After the command identifies the specified files, you get prompted to enter an SFTP host, username, and password.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

**Example**

This example gets all files in the activelog operating system directory that match the string "plat."

```
admin: file get activelog platform match plat
```

This example gets all operating system log files for a particular time period.

```
admin: file get activelog platform/log abstime 18:00:10/20/13 18:00:10/21/13
```



## file get salog

This command sends the partBsalog or salog directory to another system by using SFTP.

**file get** {partBsalog|salog} *file-spec* [*reltime*|*abstime*] [**match** *regex*] [**recurs**] [**compress**]

### Syntax Description

Parameters	Description
<b>partBsalog</b>	Specifies the partBsalog directory.
<b>salog</b>	Specifies the salog directory.
<i>file-spec</i>	Specifies the name of the file to transfer.
<i>reltime</i>	The relative time period, specified in minutes   hours   days   weeks   months   time value
<i>abstime</i>	The absolute time period, specified as hh:mm:MM/DD/YY hh:mm:MM/DD/YY
<b>match</b> <i>regex</i>	Match a particular string in the filename, specified as <i>regex</i> .
<b>recurs</b>	Get all files, including subdirectories.
<b>compress</b>	Transfer files as compressed file.

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the command identifies the specified files, you get prompted to enter an SFTP host, username, and password.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

## file get tftp

This command sends a TFTP file to another system by using SFTP.

**file get tftp** *file-spec* [*reltime*|*abstime*] [**match** *regex*] [**recurs**] [**compress**]

### Syntax Description

Parameters	Description
<i>file-spec</i>	Specifies the name of the TFTP file to transfer.
<i>reltime</i>	The relative time period, specified in minutes   hours   days   weeks   months   time value
<i>abstime</i>	The absolute time period, specified as hh:mm:MM/DD/YY hh:mm:MM/DD/YY
<b>match</b> <i>regex</i>	Match a particular string in the filename, specified as <i>regex</i> .
<b>recurs</b>	Get all files, including subdirectories.
<b>compress</b>	Transfer files as compressed file.

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the command identifies the specified files, you get prompted to enter an SFTP host, username, and password.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

## file list\*

### file list

This command lists the log files in an available log directory.

**file list** {**activelog**|**inactivelog**|**install**} *file-spec* [**page**|**detail**|**reverse**] [**date**|**size**]

**Syntax Description**

Parameters	Description
<b>activelog</b>	Specifies a log on the active side.
<b>inactivelog</b>	Specifies a log on the inactive side.
<b>install</b>	Specifies an installation log.
<i>file-spec</i>	Specifies the name of the log file .
<b>page</b>	Shows the output one screen at a time.
<b>detail</b>	Shows a detailed listing with date and time.
<b>reverse</b>	Reverses the sort direction.
<b>date</b>	Sorts files by date.
<b>size</b>	Sorts files by size.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

**Example: Log Files with Details**

This example lists operating system log files with details.

```
admin: file list activelog platform/log page detail
```

**Example: Directories in the CDR Repository**

This example lists directories in CDR repository.

```
admin: file list activelog cm/cdr_repository
```

**Example: CDR Files by Size**

This example lists CDR files in a specified directory by size.

```
admin: file list activelog cm/cdr_repository/processed/20050812 size
```

## file list salog

This command lists the partBsalog or salog directory.

**file list** {**partBsalog**| **salog**} *file-spec* [**page**| **detail**| **reverse**] [**date**| **size**]

### Syntax Description

Parameters	Description
<b>partBsalog</b>	Specifies the partBsalog log directory.
<b>salog</b>	Specifies the salog log directory.
<i>file-spec</i>	Specifies the path to the file or files to list.
<b>page</b>	Shows the output one screen at a time.
<b>detail</b>	Shows a detailed listing with date and time.
<b>reverse</b>	Reverses the sort direction.
<b>date</b>	Sorts files by date.
<b>size</b>	Sorts files by size.

### Command Modes

Administrator (admin):

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

## file list tftp

This command lists TFTP files.

**file list tftp** *file-spec* [**page**| **detail**| **reverse**] [**date**| **size**]

### Syntax Description

Parameters	Description
<i>file-spec</i>	Specifies the name of the TFTP file

Parameters	Description
<b>page</b>	Shows the output one screen at a time.
<b>detail</b>	Shows a detailed listing with date and time.
<b>reverse</b>	Reverses the sort direction.
<b>date</b>	Sorts files by date.
<b>size</b>	Sorts files by size.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

## file search\*

### file search

This command searches the content of a log and shows the matching lines a page at a time.

**file search** {**activelog**|**inactivelog**|**install**} *file-spec* [*reltime*|*abstime*] [**ignorecase**]

**Syntax Description**

Parameters	Description
<b>activelog</b>	Specifies a log on the active side.
<b>inactivelog</b>	Specifies a log on the inactive side.
<b>install</b>	Specifies an installation log.
<i>file-spec</i>	Specifies the name of the file to search.
<i>reltime</i>	The relative time period, specified in minutes   hours   days   weeks   months   time value

Parameters	Description
<i>abstime</i>	The absolute time period, specified as hh:mm:MM/DD/YY hh:mm:MM/DD/YY
<b>ignorecase</b>	Ignores case in a search.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

Write the search term in the form of a regular expression, which is a special text string to describe a search pattern.

If the search term is found in only one file, the filename appears at the top of the output. If the search term is found in multiple files, each line of the output begins with the filename in which the matching line was found.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

## file search tftp

This command searches the content of a TFTP file and shows the matching lines a page at a time.

**file search tftp** *file-spec* [*reltime*|*abstime*] [**ignorecase**]

**Syntax Description**

Parameters	Description
<i>file-spec</i>	Specifies the name of the TFTP file to search.
<i>reltime</i>	The relative time period, specified in minutes   hours   days   weeks   months   time value
<i>abstime</i>	The absolute time period, specified as hh:mm:MM/DD/YY hh:mm:MM/DD/YY
<b>ignorecase</b>	Ignores case in a search.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

Write the search term in the form of a regular expression, which is a special text string to describe a search pattern.

If the search term is found in only one file, the filename appears at the top of the output. If the search term is found in multiple files, each line of the output begins with the filename in which the matching line was found.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

# file tail\*

## file tail activelog

This command tails (prints the last few lines) of a log file.

**file tail** {**activelog**|**inactivelog**|**install**} *filespec* [**hex**] [*lines*] [**regexp** *expression*]

**Syntax Description**

Parameters	Description
<b>activelog</b>	Specifies a log on the active side.
<b>inactivelog</b>	Specifies a log on the inactive side.
<b>install</b>	Specifies an installation log.
<i>filespec</i>	Specifies the path to the file. You can use the wildcard character, *, for filename as long as it resolves to one file.
<b>hex</b>	Show the listing in hexadecimal.
<i>lines</i>	Specifies the number of lines to display.
<b>regexp</b> <i>expression</i>	Tails log files that match <i>expression</i>

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

### Example

This example tails the operating system CLI log file.

```
admin: file tail activelog platform/log/cli00001.log
```

## file tail tftp

This command tails (prints the last few lines) of a TFTP file.

```
file tail tftp filespec [detail] [hex] [ lines ]
```

### Syntax Description

Parameters	Description
<i>filespec</i>	Specifies the path to the file. You can use the wildcard character, *, for filename as long as it resolves to one file.
<b>detail</b>	Long listing with date and time
<b>hex</b>	Show the listing in hexadecimal.
<i>lines</i>	Specifies the number of lines to display.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

## file view\*

### file view

This command shows the contents of log files.

```
file view {activelog|inactivelog|install} file-spec
```



**Syntax Description**

Parameters	Description
<b>activelog</b>	Shows the contents of an active side logging files
<b>inactivelog</b>	Shows the contents of an inactive side logging files
<b>install</b>	Shows the contents of an install logging file
<i>file-spec</i>	Specifies the path to the file to view. You can use the wildcard character, *, as long as it resolves to one file.

**Command Modes**

Administrator (admin:)

**Usage Guidelines** **Caution**

Do not use this command to view binary files because this can corrupt the terminal session.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence Service on Unified Communications Manager, Cisco Unity Connection

**Example**

This example shows a particular CDR log on the active side.

```
admin: file view activelog /cm/cdr_repository/processed/20058012/{filename}
```

**file view system-management-log**

This command shows the contents of the Integrated Management Logs (IML).

**file view system-management-log****Command Modes**

Administrator (admin:)

**Usage Guidelines** **Caution**

Do not use this command to view binary files because this can corrupt the terminal session.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection

**file view tftp**

This command displays the contents of the installation log.

**file view tftp** *file-spec*

**Syntax Description**

Parameters	Description
<i>file-spec</i>	Specifies the path to the file to view. You can use the wildcard character, *, as long as it resolves to one file.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Caution**

Do not use this command to view binary files because this can corrupt the terminal session.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, Cisco Unity Connection



## License Commands

---

- [license client reset registration, page 37](#)
- [license file, page 37](#)
- [license management, page 38](#)
- [license management system remove, page 43](#)
- [license management unlock admin, page 44](#)

### license client reset registration

Use this command to reset the license client registration state to unregistered.

**license client reset registration**

#### **Command Modes**

Administrator (admin)

#### **Requirements**

Command privilege level: 1 and 4

Allowed during upgrade: No

Applies to: Cisco Prime License Manager

### license file

This command asks to select a license file from a list.

**license file {diagnose| get}**

**Syntax Description**

Parameters	Description
<b>diagnose</b>	Prints diagnostic information of the selected file.
<b>get</b>	Creates a TAR file of the license file(s) on the system and transfers the TAR file to a remote area.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level for **diagnose** : 1 and 4

Command privilege level for **get** : 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

# license management

## license management change user name

This command takes parameters interactively and changes the username of the administrator.

**license management change user {name}**

**Syntax Description**

Parameters	Description
<b>name</b>	Specifies the administrator username.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management reset user password

This command takes parameters interactively and changes the password of the administrator.

**license management reset user {password}**

### Syntax Description

Parameters	Description
<b>password</b>	Specifies the administrator password.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Prime License Manager

## license management list users

This command lists the administrative users.

**license management list users**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0,1, and 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management product re-register all

This command forces re-registration of all product instances associated with this Enterprise License Manager/Cisco Prime License Manager server. This command may take some time for re-registration and synchronization with all product instances to complete.

**license management product re-register all**

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 1 and 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management reset

This command resets the identity, store data, and essentially removes all the installed licenses. It also restarts the Cisco Prime License Manager server process to make the changes effective.

**license management reset** {**identity**|**registration**}

**Syntax Description**

Parameters	Description
<b>identity</b>	Resets the identity
<b>registration</b>	Resets the registration

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management security update

Use this command to download the Cisco Prime License Manager security update from the specified remote server location and install the contents of the specified security update file.

**license management security update**

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management service

This command activates or deactivates a given service on the Cisco Prime License Manager server.

**license management service {activate| deactivate}**

#### Syntax Description

Parameters	Description
<b>activate</b>	Activates a given service on the Cisco Prime License Manager server.
<b>deactivate</b>	Deactivates a given service on the Cisco Prime License Manager server.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1 and 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management set log level\*

### license management set log level core\_services

This command sets the log level for core services.

**license management set log level core\_services {error| warning| info| debug}**

#### Syntax Description

Parameters	Description
<b>error</b>	Provides runtime errors or unexpected conditions that could be critical.
<b>warning</b>	Provides messages about potential problems.
<b>info</b>	Provides general information that may be useful. This parameter is set by default.
<b>debug</b>	Provides detailed information about the flow of the process. We recommend that you use set this parameter on an as needed basis only.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0, 1, and 4

Allowed during upgrade: No

Applies to: Cisco Prime License Manager.

## license management set log level product\_instances

This command sets the log level for product instances.

**license management set log level product\_instances {error| warning| info| debug}**

### Syntax Description

Parameters	Description
<b>error</b>	Provides runtime errors or unexpected conditions that could be critical.
<b>warning</b>	Provides messages about potential problems.
<b>info</b>	Provides general information that may be useful. This parameter is set by default.
<b>debug</b>	Provides detailed information about the flow of the process. We recommend that you use set this parameter on an as needed basis only.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0,1, and 4

Allowed during upgrade: No

Applies to: Cisco Prime License Manager.

## license management show log level\*

### license management show log level core\_services

This command displays the current log level for core services.

**license management show log level core\_services**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Prime License Manager.



## license management show log level product\_instances

This command displays the current log level for product instances.

**license management show log level product\_instances**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Prime License Manager.

## license management show system

This command lists the administrative users.

**license management show system**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1 and 4

Allowed during upgrade: No

Applies to: Enterprise License Manager, Cisco Prime License Manager

## license management system remove

This command allows you to remove an unused Cisco Prime License Manager instance from a coresident deployment.

**license management system remove**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Prime License Manager

# license management unlock admin

Use this command to unlock a Cisco Prime Licence Manager server defined user. The command prompts for the name of the user to unlock.

**license management unlock admin**

## Command Modes

Administrator (admin:)

## Requirements

Command privilege level: 1 and 4

Allowed during upgrade: No

Applies to: Cisco Prime License Manager



## Run Commands

- [run cuc\\*](#), page 45
- [run loadcsv](#), page 50
- [run loadxml](#), page 50
- [run sql](#), page 51
- [run pe sql](#), page 51

### run cuc\*

### run cuc dbquery

This command runs an SQL query and displays the results.

**run cuc dbquery** *database\_name sql\_query* [page]

#### Syntax Description

Parameters	Description
<i>database_name</i>	Specifies the database that <i>sql_statement</i> operates on. <b>Note</b> Be aware that database names are case sensitive. Connection databases include: unitydirdb: Contains the directory and configuration data. unitydyndb: Contains dynamic data that Connection uses internally. unitymbxdb1 to unitymbxdb5: Contains the data about the current voice messages in the corresponding mailbox store. This data includes pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always unitymbxdb1. unityrptdb: Contains audit log data.

Parameters	Description
<i>sql_query</i>	Specifies the SQL query that you want to run.
<b>page</b>	Shows the output one page at a time.  <b>Note</b> Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

You can also use the **run cuc dbquery** command with the `csp_ConfigurationModify` procedure, which configures the Wait for Blind Transfer Ringing timer. The command usage for this timer is as follows:

```
run cuc dbquery unitydirdb execute procedure
csp_ConfigurationModify(pFullName='System.Telephony.WaitForBlindTransferLongTimeoutMs',pvaluealong="new
value"
```

where, *new value* specifies the value of the Wait for Blind Transfer Ringing Timer parameter. The default and minimum value of this parameter is 500ms. The maximum value of this parameter can be 5000ms.

•

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

The following example runs the SQL query `select alias from vw_usertemplate` on the `unitydirdb` database.

```
admin: run cuc dbquery unitydirdb select alias from vw_usertemplate
```

```
alias
```

```
-----
```

```
AdministratorTemplate
```

```
VoiceMailUserTemplate
```

**run cuc preupgrade test**

This command verifies the state of the connection server on which the upgrade process is to be performed and specifies the actions that can be taken before upgrading the system.

**run cuc preupgrade test**

**Command Modes** Administrator (admin:)

**Usage Guidelines** None

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only.

### Example

```
admin:run cuc preupgrade test
=====
DISCLAIMER ::
This cli command should be executed from publisher before upgrade to
check system health. This cli command is not intended to correct the
system state , rather it aims at informing the administrator what all
actions are advised to be taken before running upgrade.
=====
Checking connection db. Please wait...Done
Checking critical services. Please wait...Done
Checking cluster state. Please wait...Done
Checking cop file installation. Please wait...Done
Checking locales installation. Please wait...Done
Checking drs backup history. Please wait...Done
=====
R E P O R T   C A R D
=====
Locales Installation Test: PASS
Connection DB Test: PASS
DRS Backup History Test: FAIL
Cluster State Test: SKIPPED
Critical Services Test: PASS
Cop File Installation Test: SKIPPED
=====
A C T I O N   S U M M A R Y
=====
ACTION : Connection DB is online.
        NO constraints were found disabled in :unitydirdb,NO ACTION required before upgrade.

        NO indexes were found disabled in :unitydirdb,NO ACTION required before upgrade.
        NO constraints were found disabled in :unitydyndb,NO ACTION required before upgrade.

        NO indexes were found disabled in :unitydyndb,NO ACTION required before upgrade.
        NO constraints were found disabled in :unitymbxdb1,NO ACTION required before
upgrade.

        NO indexes were found disabled in :unitymbxdb1,NO ACTION required before upgrade.
        NO constraints were found disabled in :unityrptdb,NO ACTION required before upgrade.

        NO indexes were found disabled in :unityrptdb,NO ACTION required before upgrade.
        Connection DB state is GOOD,NO ACTION required before upgrade.
ACTION : All Critical services are running ,NO ACTION required before upgrade.
ACTION : Standalone/Cores detected , excluding cluster state checking
ACTION : Skipping COP installation check, product version detected :'8.6.2.21018-1',NO
ACTION required before upgrade.
ACTION : No locales were found installed ,NO ACTION required before upgrade.
ACTION : Make Sure DRS backup is taken atleast a day before upgrade.
Check report /var/log/active/cuc/cli/preupgrade_120325-224523.txt for details.
```

## run cuc smtpstest

This command initiates a test that helps to verify the outgoing or incoming SMTP configuration for SpeechView transcriptions.

**run cuc smtpstest** *email-address*

### Syntax Description

Parameters	Description
<i>email-address</i>	Specifies the email address.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The test sends a test message to a specified email address. You then access the email account and reply to the test message without changing the subject line. The test passes after the Cisco Unity Connection server receives the response. The success or failure of parts of the test help to pinpoint problems in the outgoing or incoming SMTP configuration for transcriptions.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection.

#### Example

The following example runs the Sysagent task CleanDeletedMessagesTask.

```
admin: run cuc sysagent task CleanDeletedMessagesTask
```

## run cuc sysagent task

This command runs a Sysagent task.

**run cuc sysagent task** *task\_name*

### Syntax Description

Parameters	Description
<i>task_name</i>	Specifies the name of the Sysagent task that you want to run.

In an HTTP(S) network, you need to provide the HTTP(S) link display name as a parameter in the command to run directory synchronization (Data.LocalNetworkSync) and voice name synchronization (Data.LocalNetworkSync.Voicename) tasks. The syntax is shown below:

**run cuc sysagent task** *task\_name HTTP(S)LinkDisplayName*

The following example runs the `Data.LocalNetworkSync` task:

```
admin: run cuc sysagent task Data.LocalNetworkSync HTTP(S)LinkDisplayName1
```

```
Data.LocalNetworkSync started
```

Where `HTTP(S)LinkDisplayName` is the display name of the `HTTP(S)` link with which you want to synchronize the directory information.



**Note**

Before running the command, make sure that the scheduled task for directory or voice name synchronization is disabled for the specified `HTTP(S)` link "`HTTP(S)LinkDisplayName`" to avoid any issues in synchronization.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

For a list of Sysagent tasks, run the command **show cuc sysagent task list** (Cisco Unity Connection only). Be aware that sysagent task names are case sensitive.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

The following example runs the Sysagent task `Umss.CleanDeletedMessagesTask`.

```
admin: run cuc sysagent task Umss.CleanDeletedMessagesTask
```

```
Umss.CleanDeletedMessagesTask started
```

## run cuc vui rebuild

This command instructs the voice recognition transport utility to immediately rebuild the voice recognition name grammars with pending changes.

**run cuc vui rebuild**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command rebuilds only grammars that have changes flagged in the database. This command ignores name grammar update blackout schedules and executes immediately. Due to the overhead of retrieving

potentially large amounts of name-related data from the database, you should use this command sparingly and only when absolutely necessary.

#### Requirements

Command privilege level: 1  
 Allowed during upgrade: Yes  
 Applies to: Cisco Unity Connection

## run loadcsv

This command is used on the publisher node to install the csv files that are available on a server.

#### run loadcsv

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

#### Requirements

Command privilege level: 1  
 Allowed during upgrade: No  
 Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## run loadxml

This command is a workaround for when service parameters or product-specific information does not appear in the administration window as expected.

#### run loadxml

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

#### Note

---

This command is processor intensive, and you may need to restart some services after you run this command.

---

#### Requirements

Command privilege level: 1  
 Allowed during upgrade: No



Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## run sql

This command allows you to run an SQL command.

**run sql** *sql\_statement*

### Syntax Description

Parameters	Description
<i>sql_statement</i>	Specifies the SQL command to run.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: 0

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection



#### Note

Users with ordinary privileges can run read-only SQL commands.

#### Example

This example runs an SQL command.

```
admin: run sql select name from device
```

## run pe sql

This command allows you to run an input SQL statement against the specified presence datastore.

**run pe sql** *datastore\_name sql\_statement*

### Syntax Description

Parameters	Description
<i>datastore_name</i>	Represents the name of the datastore.
<i>sql_statement</i>	Represents the SQL command to run.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: IM and Presence service on Unified Communications Manager

**Note**

---

Users with ordinary privileges can run read-only SQL commands.

---

**Example**

This example runs an SQL command against the datastore.

```
admin: run pe sql ttsoft select * from presenceeventtable
```



## CHAPTER

# 6

## Set Commands

---

- [set account\\*](#), page 54
- [set accountlocking\\*](#), page 55
- [set cert\\*](#), page 57
- [set cli\\*](#), page 63
- [set commandcount](#), page 64
- [set csr gen](#), page 64
- [set cuc jetty\\*](#), page 65
- [set cuc srsv timeout](#), page 68
- [set cuc trace](#), page 68
- [set date](#), page 69
- [set dscp\\*](#), page 70
- [set ipsec\\*](#), page 72
- [set logging](#), page 73
- [set Login Grace Timeout](#), page 74
- [set network\\*](#), page 75
- [set password\\*](#), page 99
- [Set replication-sync monitor](#), page 110
- [set samltrace level](#), page 111
- [set session maxlimit](#), page 112
- [set smtp](#), page 112
- [set timezone](#), page 113
- [set trace\\*](#), page 114
- [set tlsresumptiontimeout](#), page 115
- [set tlstrace\\*](#), page 115

- [set web-security, page 117](#)
- [set webapp session timeout, page 118](#)
- [set workingdir, page 119](#)

## set account\*

### set account enable

This command enables the OS user account that was disabled because of password inactivity.

**set account enable** *user-id*

Syntax Description	Parameters	Description
	<i>user-id</i>	Specifies the user ID of the account that was disabled.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 4

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

### set account name

This command sets up a new account on the operating system.

**set account name** *name*

Syntax Description	Parameters	Description
	<i>name</i>	Represents the username for the new account.

#### Command Modes

Administrator (admin:)

**Usage Guidelines**

After you enter the username, the system prompts you to enter the privilege level (0 or 1) and password for the new account. The privilege levels definitions are as follows:

**Privilege level 0**

Specifies an ordinary privilege level. Users with ordinary privileges can run CLI commands with privilege level 0 only.

**Privilege level 1**

Specifies an advanced privilege level. Users with advanced privileges can run CLI commands with privilege level 1 and below.

**Note**

The administrator account that the system creates when Unified Communications Manager installs has a privilege level of 4. The administrator can run all commands in the CLI.

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

# set accountlocking\*

## set accountlocking

This command enables or disables account locking for the current administration accounts.

**set accountlocking** {enable| disable}

**Syntax Description**

Parameters	Description
<b>enable</b>	Enable account locking.
<b>disable</b>	Disable account locking.

**Command Modes**

Administrator (admin:)

**Usage Guidelines** **Note**

After you run this command with **enable**, the system automatically enables account lockout notification after the system enables the audit logging function.

**Requirements**

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## set accountlocking count

This command sets the global consecutive failed sign-in attempt count that triggers locking a user account.

**set accountlocking count** *attempts*

**Syntax Description**

Parameters	Description
<i>attempts</i>	Represents the number of consecutive sign-in attempts before the system locks the account. Value Range: 2-5 Default value: 3

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

To change the global value for consecutive failed sign-in attempts before the system locks a user account, execute this command.

**Note**

This command is only valid when account locking is enabled. If account locking is disabled, the system does not remember the account locking value and uses the default value, 3, after you enable account locking.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## set accountlocking unlocktime

This command configures the unlock time for the current Unified Communications Manager admin accounts.

**set accountlocking unlocktime** *seconds*

### Syntax Description

Parameters	Description
<i>seconds</i>	Specifies the unlock time in seconds. Value Range: 30-3600 Default value: 300



### Note

- The account gets automatically unlocked only after the configured unlock time.
- This command is only valid when account locking is enabled. If account locking is disabled, the system does not remember the account locking unlock time and uses the default value, 300, after you enable account locking.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, Cisco Unity Connection

## set cert\*

### set cert bulk consolidate

This command consolidates all the certificates that are available on the unit.

**set cert bulk consolidate** *unit*

### Syntax Description

Parameters	Description
<i>unit</i>	Represents the unit name.

**Command Modes** Administrator (admin:)

**Usage Guidelines** You must specify the SFTP server information to use for cert bulk operations.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**Related Topics**

[set cert bulk sftp](#), on page 59

## set cert bulk export

This command exports all the certificates that are available on the unit.

**set cert bulk export** *unit*

**Syntax Description**

Parameters	Description
<b>export</b>	Exports all the available certificates for this unit in this cluster to the preconfigured SFTP location.
<i>unit</i>	Represents the unit name.

**Command Modes** Administrator (admin:)

**Usage Guidelines** You must specify the SFTP server information to use for cert bulk operations.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.



**Example**

```
admin:set cert bulk export all
Successfully exported tomcat certificate(s) to sftp server.
Successfully exported tftp certificate(s) to sftp server.
```

**Related Topics**

[set cert bulk sftp, on page 59](#)

## set cert bulk import

This command imports the certificates that are in the SFTP location into the specified unit trust-store.

**set cert bulk import** *unit*

**Syntax Description**

Parameters	Description
<i>unit</i>	Represents the unit name.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

You must specify the SFTP server information to use for cert bulk operations.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set cert bulk import all
Successfully imported tomcat certificates.
Successfully imported tftp certificates.
```

**Related Topics**

[set cert bulk sftp, on page 59](#)

## set cert bulk sftp

This command prompts for the SFTP server information to use for bulk operations.

**set cert bulk sftp**

**Command Modes** Administrator (admin:)

**Usage Guidelines** You must specify the SFTP server information to use for cert bulk operations.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set cert delete

This command deletes a specific certificate file from the trust unit.

**set cert delete** *unit name*

**Syntax Description**

Parameters	Description
<i>unit</i>	Specifies the name of the trust category, as “own” or “trust”.
<i>name</i>	Certificate file name.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set cert delete cucm siptest.pem
```

## set cert import

This command imports the specified certificate for the specified certificate type.

**set cert import** *type name* [ *caCert* ]

**Syntax Description**

Parameters	Description
<i>type</i>	Specifies the certificate type as “own” or “trust”.
<i>name</i>	Represents the unit name.
[ <i>caCert</i> ]	Represents the name of the CA certificate file name.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set cert import trust tomcat
Successfully imported certificate for tomcat.
Please restart services related to tomcat for the new certificate to
become active.
```

## set cert regen

This command regenerates the certificate for the specified unit.

**set cert regen** *name*

**Syntax Description**

Parameters	Description
<i>name</i>	Represents the unit name.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set cert regen tomcat
Successfully regenerated certificate for tomcat.
```

## set cert regen ITLRecovery

This command regenerates the ITLRecovery certificate for the specified unit.

After you type this command, a warning message appears displaying that if you are using a tokenless CTL and if the you are regenerating the CallManager certificate, ensure that the CTL file has the updated CallManager certificate and that certificate is updated to endpoints. To regenerate the certificate, type **yes** or else type **no**.

**set cert regen** *ITLRecovery*

**Syntax Description**

Parameters	Description
<i>ITLRecovery</i>	Represents the ITLRecovery certificate.

**Command Modes**

Administrator (admin:)

**Requirements****Caution**

You must restart the services related to ITLRecovery for the regenerated certificates to become active.

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set cert regen ITLRecovery
```

```
WARNING: If you are using a tokenless CTL and if the CallManager certificate is recently
generated, please ensure that the CTL File already has the new CallManager certificate and
is
updated to the endpoints, before generating the ITL Recovery certificate. Are you sure want
to proceed?
```

```
Proceed with regeneration (yes|no)? yes
```

```
Successfully Regenerated Certificate for ITLRecovery.
```

You must restart the services related to ITLRecovery for the regenerated certificates to become active.

# set cli\*

## set cli pagination

For the current CLI session, this command turns automatic pagination On or Off.

**set cli pagination** {on| off}

### Syntax Description

Parameters	Description
<b>on</b>	Turns pagination on.
<b>off</b>	Turns pagination off.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

```
admin:set cli pagination off
Automatic pagination is turned off
```

## set cli session timeout

This command sets the time, in minutes, after which an active CLI session times out and disconnects.

**set cli session timeout** *minutes*

### Syntax Description

Parameters	Description
<i>minutes</i>	Specifies the time, in minutes, that can elapse before an active CLI session times out and disconnects. <ul style="list-style-type: none"> <li>Value range: 5-99999 minutes</li> <li>Default value: 30 minutes</li> </ul>

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

Be aware that the new session timeout value becomes effective immediately for a new CLI session; however, active sessions retain their original timeout value. Also the show cli session timeout command reflects the new value, even if the current session does not use that value.

**Note**

This setting gets preserved through a software upgrade and does not get reset to the default value.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set commandcount

This command changes the CLI command prompt, so it displays how many CLI commands have executed.

```
set commandcount {enable|disable}
```

**Syntax Description**

Parameters	Description
enable	Turns on command count.
disable	Turns off command count.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set csr gen

This command generates the csr for the unit name.

**set csr gen** *name*

### Syntax Description

Parameters	Description
<i>name</i>	Specifies the unit on which the certificate is generated.

### Command Modes

Administrator (admin:)

#### Requirements

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

#### Example

```
admin:set csr gen tomcat
Successfully Generated CSR for tomcat.
```

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

## set cuc jetty\*

### set cuc jetty stderrlog

This command enables or disables the error log getting generated while any standard error occurs during communicating with the Jetty server. This error log gets generated and is available at the path `/var/log/active/jetty/`.

**set cuc jetty stderrlog** {enable| disable}

### Syntax Description

Parameters	Description
<b>enable</b>	Enables the error log on the Jetty server. Be aware that enable is case sensitive.
<b>disable</b>	Disables the error log on the Jetty server. Be aware that disable is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Caution**


---

You must restart the Jetty services after enabling or disabling the error log on the Jetty server.

---

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unity Connection only.

**Enable Error Log on Jetty Server Example**

```
admin:set cuc jetty stderrlog enable
```

```
Command is executed successfully
To effect changes restart jetty server
Restart Jetty Server through Unity Connection Servicibility .
Go to Tools -> Service Management -> Restart Connection Jetty Service.
Check the logs that should not be generated after running above command.
Check the requestlog by sending one voice message through webinbox.
Notifications should not come in logs
```

## set cuc jetty stdoutlog

This command enables or disables the standard input and output log getting generated while communicating with Jetty server. This standard input and output log gets generated and is available at the path `/var/log/active/jetty/`.

```
set cuc jetty stdoutlog {enable| disable}
```

**Syntax Description**

Parameters	Description
<b>enable</b>	Enables the standard input and output log on the Jetty server. Be aware that enable is case sensitive.
<b>disable</b>	Disables the standard input and output log on the Jetty server. Be aware that disable is case sensitive.

**Command Modes**

Administrator (admin:)



**Usage Guidelines** **Caution**

You must restart the Jetty services after enabling or disabling the standard input and output log on the Jetty server.

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unity Connection only.

**Enable Standard Input and Output Log on Jetty Server Example**

```
admin:set cuc jetty stdoutlog enable
```

```
Command is executed successfully
To effect changes restart jetty server
Restart Jetty Server through Unity Connection Servicability .
Go to Tools -> Service Management -> Restart Connection Jetty Service.
Check the logs that should not be generated after running above command.
Check the requestlog by sending one voice message through webinbox.
Notifications should not come in logs
```

## set cuc jetty requestlog

This command enables or disables the request log getting generated from the Jetty server while any request is raised for notifications. This request log gets generated and is available at the path `/usr/local/jetty/logs/`.

```
set cuc jetty requestlog {enable| disable}
```

**Syntax Description**

Parameters	Description
<b>enable</b>	Enables the request log on the Jetty server. Be aware that “enable” is case sensitive.
<b>disable</b>	Disables the request log on the Jetty server. Be aware that “disable” is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines** **Caution**

You must restart the Jetty services after enabling or disabling the request log on the Jetty server.

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unity Connection only.

**Enable Request Log on Jetty Server Example**

```
admin:set cuc jetty requestlog enable
```

Command is executed successfully  
 To effect changes restart jetty server  
 Restart Jetty Server through Unity Connection Serviceability .  
 Go to Tools -> Service Management -> Restart Connection Jetty Service.  
 Check the logs that should not be generated after running above command.  
 Check the requestlog by sending one voice message through webinbox.  
 Notifications should not come in logs

## set cuc srsv timeout

This command sets the value for SRSV session timeout.

```
set cuc srsv timeout timeout_value
```

**Syntax Description**

Parameters	Description
<i>timeout_value</i>	Sets the time for session logout.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection

## set cuc trace

This command enables or disables the specified traces and trace levels.

**set cuc trace** {enable|disable} *trace\_name level*

### Syntax Description

Parameters	Description
<b>enable</b>	Enables Connection traces.
<b>disable</b>	Disables Connection traces.
<i>trace_name</i>	Specifies the name of the trace to enable or disable. Be aware that trace names are case sensitive.
<i>level</i>	Specifies the level or levels of <i>trace_name</i> that you want to enable or disable. Each trace comprises up to 31 levels, numbered 0 to 30; each level provides a different type of information for the specified trace. When you enable or disable multiple levels, use a comma to separate levels and a hyphen to indicate a range of levels. Do not include spaces.

### Command Modes

Administrator (admin:)

### Usage Guidelines

To display a list of the traces and trace levels that are currently enabled, use the **show cuc trace levels** (Cisco Unity Connection Only) command.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection only.

### Enable VUI Traces 1, 13, and 17 Through 20 Example

```
admin:set cuc trace enable VUI 1,13,17-20
VUI trace levels are now set to: 1,13,17-20
```

### Disable VUI Traces 17 Through 20 While VUI Trace Levels 1 and 13 Remain Set Example

```
admin:set cuc trace disable VUI 17-20
VUI trace levels are now set to: 1,13
```

### Related Topics

[show cuc trace levels, on page 151](#)

## set date

This command changes the time and date on the server.

**set date** *HH:mm:ss:MM/DD/YY*

**Syntax Description**

Parameters	Description
<i>HH:mm:ss</i>	Represents the time format (24 hours format).
<i>MM/DD/YY</i>	Represents the date format. <b>Note</b> Date format MM/DD/YYYY is also accepted.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the server is configured to synchronize with external NTP servers, this command requires the user to remove all of those NTP servers.

**Requirements**

Applies to: Unified Communications Manager and Cisco Unity Connection.

**Set Date and Time to 2:10:33 Pm April 13th 2012 Example**

```
admin:set date 14:10:33:04/13/12
```

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

# set dscp\*

## set dscp defaults

This command sets the factory default DSCP settings for all of the port tags.

**set dscp defaults****Command Modes**

Administrator (admin:)

**Usage Guidelines**

All non-default DSCP settings get removed after you run this command.

You can use the command show dscp defaults to see the factory default DSCP settings.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set dscp

This command enables or disables DSCP marking on outgoing TCP or UDP packets. You can enable or disable DSCP on a single port tag, or on all port tags at once.

```
set dscp {enable|disable} {all|port_tag}
```

### Syntax Description

Parameters	Description
<b>all</b>	Disables all DSCP port tags.
<i>port_tag</i>	Represents a DSCP port tag, which is a string that is mapped to a TCP or UDP port to identify the application that uses the port. This value is for the portTag field displayed when you use the command <b>show dscp defaults</b> . The set of port tags is predefined.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set dscp marking

This command sets DSCP markings on port tags by using well-known DSCP classes and numeric values.

```
set dscp marking port_tag value
```

### Syntax Description

Parameters	Description
<i>port_tag</i>	Represents a DSCP port tag, which is a string that is mapped to a TCP or UDP port to identify the application that uses the port. This value is for the portTag field displayed when you use the command <b>show dscp defaults</b> . The set of port tags is predefined.
<i>value</i>	A DSCP value. You can enter the name of a well-known DSCP class or a numeric value in decimal or hexadecimal format. Precede hexadecimal values with 0x or 0X.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The valid class names as defined by DSCP are:

- Class Selector: values CS0, CS1, CS2, CS3, CS5, CS6, CS7

The class selector (CS) values correspond to IP Precedence values and are fully compatible with IP Precedence.

- Expedited Forwarding: value EF

EF PHB is ideally suited for applications such as VoIP that require low bandwidth, guaranteed bandwidth, low delay, and low jitter.

- Best Effort: value BE

Also called default PHB, this value essentially specifies that a packet be marked with 0x00, which gets the traditional best-effort service from the network router.

- Assured Forwarding: values AF11, AF12, AF13, AF21, AF22, AF23, AF41, AF42, AF43

There are four types of Assured Forwarding classes, each of which has three drop precedence values.

These precedence values define the order in which a packet is dropped (if needed) due to network congestion. For example, packets in AF13 class are dropped before packets in the AF12 class.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set ipsec\*

### set ipsec policy\_group

This command enables ipsec policies with the specified policy group name.

```
set ipsec policy_group {ALL|group}
```

**Syntax Description**

Parameters	Description
ALL	Enables all ipsec policy groups.

Parameters	Description
<i>group</i>	Specifies the name of a particular ipsec policy group to enable.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager and Cisco Unity Connection.

## set ipsec policy\_name

This command enables the specified ipsec policy.

**set ipsec policy\_name** {**ALL**| *policy\_name*}

**Syntax Description**

Parameters	Description
<b>ALL</b>	Enables all ipsec policies.
<i>policy_name</i>	Specifies the name of a particular ipsec policy to enable.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager and Cisco Unity Connection.

## set logging

This command allows you to enable or disable CLI Admin logs.

**set logging** {**enable**| **disable**}

**Syntax Description**

Parameters	Description
<b>enable</b>	Turns on logging.
<b>disable</b>	Turns off logging.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set Login Grace Timeout

This command allows you to configure the LoginGraceTimeout value to the mentioned value.

**set Login Grace Timeout** *LoginGraceTimeout value*

**Syntax Description**

Parameters	Description
<i>LoginGraceTimeout value</i>	Sets the LoginGraceTimeout value for login grace timeout.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.



## set network\*

### set network cluster publisher

This command sets the network cluster publisher hostname and IP address.

**set network cluster publisher** {hostname| ip} *name*

#### Syntax Description

Parameters	Description
<b>hostname</b>	Specifies the hostname of the network cluster.
<b>ip</b>	Specifies the ip address of the network cluster.
<i>name</i>	Hostname or IP address to assign to the network cluster publisher.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

### set network cluster subscriber details

Use this command to add subscriber to the processnode or appserver table when Tomcat Webserver is server down and GUI is inaccessible.

**set network cluster subscriber details** *servertype hostname ip domainname*

#### Syntax Description

Parameter	Description
<i>servertype</i>	Choose one of these products for this parameter—Cisco Unified Communications Manager, IM and Presence Service, and Cisco Unity Connection. This field is mandatory.

Parameter	Description
<i>hostname</i>	The hostname of the node that you add to the cluster. The hostname is supported on the same domain. This field is mandatory.
<i>ip</i>	The IPv4 address of the node that you add to the cluster. This field is mandatory for IM and Presence publisher and Cisco Unity Connection.
<i>domainname</i>	The domain name of the IM and Presence Service publisher. This field is mandatory for IM and Presence publisher.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to Cisco Unified Communications Manager, IM and Presence Service, and Cisco Unity Connection

**set network cluster subscriber dynamic-cluster-configuration**

Use this command to enable the Dynamic Cluster Configuration on the publisher. Use this command to specify the duration in which you can add subscriber nodes to the publisher server table. The addition of subscriber nodes is authenticated immediately and those nodes need not wait for the publisher details during the installation of the subscriber nodes.

**set network cluster subscriber dynamic-cluster-configuration {default | no. of hours}**

**Syntax Description**

Parameter	Description
<b>default</b>	Enables the Dynamic Cluster Configuration for 24 hours.
<b>no. of hours</b>	Specifies a value from 1 to 24 hours.

**Command Modes**

Administrator (admin)

**Requirements**

Applies to Cisco Unified Communications Manager, IM and Presence Service, and Cisco Unity Connection

## set network dhcp eth0

This command enables or disables DHCP for Ethernet interface 0. You cannot configure Ethernet interface 1.

```
set network dhcp eth0 {enable| disable } {node_ip| net_mask| gateway_ip }
```

### Syntax Description

Parameters	Description
<b>eth0</b>	Specifies Ethernet interface 0.
<b>enable</b>	This enables DHCP.
<b>disable</b>	This disables DHCP.
<b>disable</b>	This disables DHCP.
<i>node_ip</i>	Represents the static IP address for the server.
<i>net_mask</i>	Represents the subnet mask for the server.
<i>gateway_ip</i>	Represents the IP address of the default gateway.

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Caution

If you continue, this command causes the system to restart. Cisco also recommends that you restart all nodes whenever any IP address gets changed.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network dns

This command sets the IP address for the primary or secondary DNS server.

```
set network dns {primary| secondary} addr
```

**Syntax Description**

Parameters	Description
<b>primary</b>	
<b>secondary</b>	
<i>addr</i>	Represents the IP address of the primary or secondary DNS server.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network dns options

This command sets DNS options.

**set network dns options** [**timeout** *seconds*] [**attempts** *number*] [**rotate**]

**Syntax Description**

Parameters	Description
<b>timeout</b>	Sets the DNS timeout.
<b>attempts</b>	Sets the number of times to attempt a DNS request.
<b>rotate</b>	Causes the system to rotate among the configured DNS servers and distribute the load.
<i>seconds</i>	Specifies the DNS timeout period in seconds.
<i>number</i>	Specifies the number of attempts.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network domain

This command sets the domain name for the system.



**Note** Changing the domain name triggers an automatic regeneration of all Cisco Unified Communications Manager certificates, including any third party signed certificates that have been uploaded. After the server reboots automatically, phones running in secure (mixed) mode cannot connect to the server until after the CTL client updates the new CTL file to the phones.



**Note** Reboot the servers one at a time in order for the phones to register correctly. For more information about changing the domain name, see *Changing the IP Address and Hostname for Cisco Unified Communications Manager*.

**set network domain** [ *domain-name* ]

### Syntax Description

Parameters	Description
<i>domain_name</i>	Represents the system domain that you want to assign.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system asks whether you want to continue to execute this command.



#### Caution

If you continue, this command causes a temporary loss of network connectivity.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network failover

This command enables and disables Network Fault Tolerance on the Media Convergence Server network interface card.

**set network failover** {**ena**|**dis**}

### Syntax Description

Parameters	Description
<b>ena</b>	Enables Network Fault Tolerance.
<b>dis</b>	Disables Network Fault Tolerance.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network gateway

This command enables you to configure the IP address of the network gateway.

**set network gateway** *addr*

### Syntax Description

Parameters	Description
<i>addr</i>	Represents the IP address of the network gateway that you want to assign.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system asks whether you want to continue to execute this command.



### Caution

If you continue, this command causes the system to restart.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**set network hostname**

This command allows an administrator to set the network host name, change the IP address of the node, and restart the system.

Before attempting this command, the administrator should have a valid DRF backup. Additionally, before attempting a Hostname (or Hostname and IP address) change, the administrator should perform the following:

- verify the cluster configuration does not have any configuration problems by executing **show hcs cluster verify detailed**
- update the cluster configuration by executing **set hcs cluster config**
- validate the cluster configuration by executing **show hcs cluster verify detailed**

**set network hostname** *hostname*

**Syntax Description**

Parameters	Description
<i>hostname</i>	Represents the new network hostname of the system.  <b>Note</b> The host name must follow the rules for ARPANET host names. It must start with an alphabetic character, end with an alphanumeric character, and consist of alphanumeric characters and hyphens. The host name can have a maximum length of 63 characters.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The system asks whether you want to continue to execute this command.

**Caution**

If you continue, this command causes the system to restart.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example**

```

admin:set network hostname

WARNING: Changing this setting will invalidate software license
on this server. The license will have to be re-hosted.
Continue(y/n):
Continue (y/n)?y

ctrl-c: To quit the input.

*** W A R N I N G ***
Do not close this window without first canceling the command.

This command will automatically restart system services.
The command should not be issued during normal operating
hours.

=====
Note: Please verify that the new hostname is a unique
name across the cluster and, if DNS services are
utilized, any DNS configuration is completed
before proceeding.
=====

Security Warning : This operation will regenerate
all CUCM Certificates including any third party
signed Certificates that have been uploaded.

Enter the hostname:: app-lfwelty5
Would you like to change the network ip address at this time [yes]::

Warning: Do not close this window until command finishes.

ctrl-c: To quit the input.

*** W A R N I N G ***
=====
Note: Please verify that the new ip address is unique
across the cluster.
=====

Enter the ip address:: 106.1.34.154
Enter the ip subnet mask:: 255.0.0.0
Enter the ip address of the gateway:: 106.1.1.1
Hostname: app-lfwelty5
IP Address: 106.1.34.154
IP Subnet Mask: 255.0.0.0
Gateway: 106.1.1.1

Do you want to continue [yes/no]? yes
...

```

**Note**


---

The administrator can change both the hostname and IP address by responding **yes**. To change just the hostname, respond **no**.

---



## set network ip eth0

This command sets the IP address for Ethernet interface 0. You cannot configure Ethernet interface 1.

Before attempting this command, the administrator should have a valid DRF backup. Additionally, before attempting an IP address change, the administrator should perform the following:

- verify the cluster configuration does not have any configuration problems by executing **show hcs cluster verify detailed**
- update the cluster configuration by executing **set hcs cluster config**
- validate the cluster configuration by executing **show hcs cluster verify detailed**

**set network ip eth0** *addr mask gw*

### Syntax Description

Parameters	Description
<b>eth0</b>	Specifies Ethernet interface 0.
<i>addr</i>	Represents the IP address that you want to assign.
<i>mask</i>	Represents the IP mask that you want to assign.
<i>gw</i>	Represents the IP default gw that you want to assign.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system asks whether you want to continue to execute this command.



#### Caution

If you continue, this command causes the system to restart.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set network ipv6 dhcp

This command sets the DHCPv6 client on the server and enables IPv6 support. For changes to take effect, you must restart the server.

```
set network ipv6 dhcp {enable| disable} [reboot]
```

### Syntax Description

Parameters	Description
<b>dhcp</b>	Sets the DHCPv6 client on the server. By default, the server does not restart after you enable the DHCPv6 client. For your changes to take effect, you must restart the server by either entering the reboot parameter or manually restarting the server.
<b>enable</b>	Enables IPv6 support.
<b>disable</b>	Disables IPv6 support.
<b>reboot</b>	(Optional) Causes the server to automatically restart after you enter the command.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Unified Communications Manager, and Cisco Unity Connection.

## set network ipv6 gateway

This command sets the IPv6 gateway for the server. For changes to take effect, you must restart the server.

```
set network ipv6 gateway addr [reboot]
```

### Syntax Description

Parameters	Description
<b>gateway</b>	Sets the IPv6 gateway for the server. By default, the server does not restart after you set the IPv6 gateway for the server. For your changes to take effect, you must restart the server by either entering the reboot parameter or manually restarting the server.
<i>addr</i>	The IPv6 gateway address.
<b>reboot</b>	(Optional) Causes the server to automatically restart after you enter the command.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Unified Communications Manager, and Cisco Unity Connection.

## set network ipv6 service

This command enables or disables the IPv6 service on the server. For changes to take effect, you must restart the server.

**set network ipv6 service {enable| disable} [reboot]**

**Syntax Description**

Parameters	Description
<b>service</b>	Sets the IPv6 service on the server. By default, the server does not restart after you enable or disable the IPv6 service on the server. For your changes to take effect, you must restart the server by either entering the reboot parameter or manually restarting the server.
<i>enable</i>	Enables IPv6 service on the server.
<i>disable</i>	Disables IPv6 service on the server.
<b>reboot</b>	(Optional) Causes the server to automatically restart after you enter the command.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Unified Communications Manager, and Cisco Unity Connection.

## set network ipv6 static\_address

This command assigns the static IPv6 address to the server. For changes to take effect, you must restart the server.

**set network ipv6 static\_address** *addr mask [reboot]*

### Syntax Description

Parameters	Description
<b>static_address</b>	Assigns a static IPv6 address to the server. By default, the server does not restart after you assign the static IPv6 address. For your changes to take effect, you must restart the server by either entering the reboot parameter or manually restarting the server.
<i>addr</i>	Specifies the static IPv6 address you assign to the server.
<i>mask</i>	Specifies the IPv6 network mask (0-128).
<b>reboot</b>	(Optional) Causes the server to automatically restart after you enter the command.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Unified Communications Manager, and Cisco Unity Connection.

## set network max\_ip\_conntrack

This command sets the `ip_conntrack_max` value.

**set network max\_ip\_conntrack** *ip\_conntrack\_max value*

### Syntax Description

Parameters	Description
<i>ip_conntrack_max value</i>	Specifies the value for <code>ip_conntrack_max</code> .
	<b>Note</b> The value of <code>ip_conntrack_max</code> cannot be less than 65536.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

### Example

```
admin:set network max_ip_conntrack 65536
```

## set network mtu

This command sets the maximum MTU value.

```
set network mtu mtu_max
```

### Syntax Description

Parameters	Description
<i>mtu_max</i>	Specifies the maximum MTU value. The system default MTU value equals 1500.  <b>Caution</b> When packets on UDP port 8500 that have the DF bit set are exchanged between nodes, if there is any policy on the WAN router to clear the DF bit and fragment large packets, this may cause dbreplication issues.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system asks whether you want to continue to execute this command.



#### Caution

If you continue, the system loses network connectivity temporarily.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

### Example

```
admin:set network mtu 576      W A R N I N G
This will cause the system to temporarily lose network connectivity
Do you want to continue ?
Enter "yes" to continue or any other key to abort
yes
executing...
```

## set network name-service hosts cache-enable

This command enables the nscd related cache.

**set network name-service hosts cache-enable** *value*

### Syntax Description

Parameters	Description
<i>value</i>	The boolean value must be either <i>yes</i> or <i>no</i> .

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service hosts max-db-size

This command sets the maximum allowed size for a service.

**set network name-service hosts max-db-size** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter the number of bytes for the database size.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service hosts negative-time-to-live

This command sets the time-to-live (TTL) for negative entries or unsuccessful queries in the specified cache for service. So, using this command improves the performance if there are various files owned by user IDs (UIDs) and are unavailable in system databases. For example, files that are available in the Linux kernel sources as root. To reduce the cache coherency problems, the number of such files should be kept to the minimum.

**set network name-service hosts negative-time-to-live** *value*

#### Syntax Description

Parameters	Description
<i>value</i>	Enter the number of seconds.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service hosts persistent

This command retains the content of the cache for service over server restarts. This command is useful when *paranoia* mode is configured.

**set network name-service hosts persistent** *value*

#### Syntax Description

Parameters	Description
<i>value</i>	Enter a value for a service.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service hosts positive-time-to-live

This command sets the time-to-live (TTL) for positive entries or successful queries in the specified cache for service. Configure the value in seconds. Larger values increase cache hit rates and reduce mean response times. However, such values increase problems with cache coherence.

**set network name-service hosts positive-time-to-live** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter the number of seconds.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service hosts suggested-size

This command changes the internal hash table size.

**set network name-service hosts suggested-size** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter a prime number for optimum efficiency.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service services cache-enable

This command enables the nscd related cache.

**set network name-service services cache-enable** *value*



Syntax Description	Parameters	Description
	<i>value</i>	The boolean value must be either <i>yes</i> or <i>no</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**set network name-service services max-db-size**

This command sets the maximum allowed size for the service.

**set network name-service services max-db-size** *value*

Syntax Description	Parameters	Description
	<i>value</i>	Enter the value in number of bytes.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

**set network name-service services negative-time-to-live**

This command sets the time-to-live (TTL) for negative entries or unsuccessful queries in the specified cache for service. So, using this command improves the performance if there are various files owned by user IDs (UIDs) and are unavailable in system databases. For example, files that are available in the Linux kernel sources as root. To reduce the cache coherency problems, the number of such files should be kept to the minimum.

**set network name-service services negative-time-to-live** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter a prime number for optimum efficiency.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service services persistent

This command retains the content of the cache for service over server restarts. This command is useful when *paranoia* mode is configured.

**set network name-service services persistent** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter a value for a service.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service services positive-time-to-live

This command sets the time-to-live (TTL) for positive entries or successful queries in the specified cache for service. If you enter a large value for this command, it increases cache hit rates and reduces mean response times. However, a large value increases issues with cache coherence.

**set network name-service services positive-time-to-live** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter the number of seconds.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network name-service services suggested-size

This command sets the internal hash table size.

**set network name-service services suggested-size** *value*

### Syntax Description

Parameters	Description
<i>value</i>	Enter a prime number for optimum efficiency.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network nic eth0

This command sets the properties of the Ethernet Interface 0. You cannot configure Ethernet interface 1.

**set network nic eth0** {auto | {en|dis}} {speed| {10| 100}} {duplex half| {half| full}}

**Syntax Description**

Parameters	Description
<b>eth0</b>	Specifies Ethernet interface 0.
<b>auto</b>	Specifies whether auto negotiation gets enabled or disabled.
<b>speed</b>	Specifies whether the speed of the Ethernet connection: 10 or 100 Mb/s.
<b>duplex</b>	Specifies half-duplex or full-duplex.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The system asks whether you want to continue to execute this command.

**Note**

You can enable only one active NIC at a time.

**Caution**

If you continue, this command causes a temporary loss of network connections while the NIC gets reset.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set network ntp option

This command adds the *noquery* option to the */etc/config* file.

**set network ntp option****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set network pmtud state

This command enables and disables Path MTU Discovery.

```
set network pmtud state {enable| disable}
```

### Syntax Description

Parameters	Description
<b>enable</b>	Enables Path MTU Discovery.
<b>disable</b>	Disables Path MTU Discovery.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system asks whether you want to continue to execute this command.



#### Caution

If you continue, the system loses network connectivity temporarily.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

### Example

```
admin:set network pmtud state enable      W A R N I N G
This will cause the system to temporarily lose network connectivity
Do you want to continue ?
Enter "yes" to continue or any other key to abort
yes
executing...
```

## set network restore

This command configures the specified Ethernet port to use a specified static IP address.

```
set network restore eth0 ip-address network-mask gateway
```

**Syntax Description**

Parameters	Description
<code>eth0</code>	Specifies Ethernet interface 0.
<code>ip-address</code>	Represents the IP address of the primary or secondary DNS server, or the network gateway that you want to assign. If you continue, this command causes a temporary loss of network connectivity. If you change the IP address for the primary DNS server, you must also restart the Cisco Tomcat service. For more information, see the <b>utils service</b> command. We also recommend that you restart all nodes whenever any IP address gets changed.
<code>network-mask</code>	Represents the subnet mask for the server.
<code>gateway</code>	Specifies the IP address of the default gateway.
<code>ip-address</code>	Represents the IP address of the primary or secondary DNS server, or the network gateway that you want to assign. If you continue, this command causes a temporary loss of network connectivity. If you change the IP address for the primary DNS server, you must also restart the Cisco Tomcat service. For more information, see the <b>utils service</b> command. We also recommend that you restart all nodes whenever any IP address gets changed.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Caution**

Only use this command option if you cannot restore network connectivity through any other set network commands. This command deletes all previous network settings for the specified network interface, including Network Fault Tolerance. After you run this command, you must restore your previous network configuration manually.

**Caution**

The server temporarily loses network connectivity after you run this command.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set network restore eth0 10.94.150.108 255.255.255.0 10.94.150.1
```

## set network status eth0

This command sets the status of Ethernet 0 to up or down. You cannot configure Ethernet interface 1.

```
set network status eth0 {up|down}
```

### Syntax Description

Parameters	Description
eth0	Specifies Ethernet interface 0.
up	Sets the status of Ethernet interface 0 to up.
down	Sets the status of Ethernet interface 0 to down.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system asks whether you want to continue to execute this command.



#### Caution

If you continue, the system loses network connectivity temporarily.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set network name-service

This command displays name service cache attributes.

```
set network name-service [attribute] [value]
```

### Syntax Description

Attribute	Value
Paranoia	Bool must be either Yes or No. Enabling paranoia mode causes Name Service to restart itself periodically.
debug-level	If level is higher than 0, Name Service will create some debug output. Higher the level, more verbose the output.

Attribute	Value
<b>reload-count</b>	Sets the number of times a cached record is reloaded before it is pruned from the cache. Each cache record has a timeout. When that timeout expires Name Service will either reload it (query the NSS service again if the data hasn't changed) or drop it.
<b>restart-interval</b>	Sets the restart interval to time seconds if periodic restart is enabled by enabling paranoia mode. The default value is 3600.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

## set password complexity minimum-length

This command modifies the value of minimum password length for the OS administration accounts.

**Note**

Use this command after you enable the character complexity of passwords.

**set password complexity minimum-length** *max-repeat*

**Syntax Description**

Parameters	Description
<i>value</i>	Enter a value of or greater than 6.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.



# set password\*

## set password age

This command modifies the value for password age, in days, for Cisco Unified Communications Operating System accounts.

```
set password age {maximum| minimum} days
```

### Syntax Description

Parameters	Description
<b>maximum</b>	Specifies the maximum age.
<b>minimum</b>	Specifies the minimum age.
<i>days</i>	Specifies the maximum password age and must be greater-than or equal-to 90 days.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password change-at-login

Use this command to force new or existing users to change their password when they sign in to the system the next time.

```
set password change-at-login {disable| enable} userid
```

### Syntax Description

Parameters	Description
<b>disable</b>	This does not force users to change their password.
<b>enable</b>	This forces users to change their password when they sign in to the system the next time.

Parameters	Description
<i>userid</i>	Specifies the affected user account.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

By default, this command is enabled for new users, so users have to change their password the first time they sign in to the system.

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: IM and Presence service on Cisco Unified Communications Manager only.

## set password complexity character

Use this command to enable or disable password complexity rules for the type of characters in a password.

**Note**

After you enable password complexity, this command also enables password history if it has not already been enabled (for more information, see the **set password history** command). If you had not previously enabled password history, the password history number parameter value gets set to 10. If you previously enabled password history with a value of less than 10, the value gets reset to 10 after you execute this command. If you previously enabled password history with a value of 10 or greater, the value remains unchanged after you execute this command.

**set password complexity character** {**disable**|**enable**} *num-char*

**Syntax Description**

Parameters	Description
<b>disable</b>	This turns off password complexity for character types.
<b>enable</b>	This turns on password complexity for character types. <b>Note</b> When you disable password complexity, you also turn off <b>password character difference</b> , <b>password character max-repeat</b> , and <b>password history</b> .
<i>num-char</i>	This specifies the number of characters required from each of the four character sets: lowercase, uppercase, numbers, and special characters. <ul style="list-style-type: none"> <li>• Value range: 0-8</li> <li>• Default value: 1</li> </ul>

**Command Modes** Administrator (admin:)

**Usage Guidelines** When you enable password complexity, you must follow these guidelines when you assign a password:

- It must have at least the current setting, num-chars, of lower-case character.
- It must have at least the current setting, num-chars, of uppercase characters.
- It must have at least the current setting, num-chars, of digit characters.
- It must have at least the current setting, num-chars, of special characters.
- You cannot use adjacent characters on the keyboard; for example, qwerty.
- You cannot reuse any of the previous passwords that match the passwords retained by password history.
- By default, the admin user password can be changed only once in a 24-hour day.

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password complexity character difference

This command specifies the number of characters that the character sequence in a new password must differ from the character sequence in the old password.

**set password complexity character difference** *num-char*

#### Syntax Description

Parameters	Description
<i>num-char</i>	This specifies the number of characters that the character sequence in a new password must differ from the character sequence in the old password. <ul style="list-style-type: none"> <li>• Value range: 0-31</li> </ul>

**Command Modes** Administrator (admin:)

**Usage Guidelines** Enter 0 to indicate no difference.




---

**Note** The maximum password length is 31 characters.

---

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password complexity character max-repeat

This command specifies the number of times you can consecutively repeat a single character in a new password.

**set password complexity character max-repeat** *max-repeat*

**Syntax Description**

Parameters	Description
<i>max-repeat</i>	<p>This specifies the number of times you can consecutively repeat a single character in a new password.</p> <ul style="list-style-type: none"> <li>Value range: 0 – 10</li> <li>Default value: 0</li> </ul>

---

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password complexity minimum-length

This command modifies the value of minimum password length for the OS administration accounts.




---

**Note** Use this command after you enable the character complexity of passwords.

---

**set password complexity minimum-length** *max-repeat*

Syntax Description	Parameters	Description
	<i>value</i>	Enter a value of or greater than 6.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password expiry maximum-age

This command enables or disables the password expiry maximum age settings for Cisco Unified Operating System Administrator accounts.

**set password expiry maximum-age** {**enable**|**disable**}

Syntax Description	Parameters	Description
	<b>enable</b>	Turns on password expiry maximum age settings for Cisco Unified Operating System administrator accounts. The set password expiry enable command sets the value of <b>maximum password age</b> to 3650 days (10 yrs) for Cisco Unified Operating System Administrator accounts.
	<b>disable</b>	Turns off password expiry maximum age settings for Cisco Unified Operating System administrator accounts. The set password expiry disable command results in Cisco Unified Operating System Administrator accounts never expiring.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set password expiry maximum-age disable
Operation Successful.
```

**set password expiry user maximum-age configure**

This command modifies the value of the maximum password age for a particular Cisco Collaboration Communication OS Administration account in days.

**set password expiry user maximum-age configure** *userid maximum password age*

**Syntax Description**

Parameters	Description
<i>userid</i>	Enter Cisco Collaboration Communication OS (C3OS) Administrator account.
<i>maximum password age</i>	Enter the maximum password age in days. This value must be equal to or greater than 10 days but less than 3650 days (10 years).

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**set password expiry minimum-age**

This command enables or disables the password expiry minimum age settings for Cisco Unified Operating System Administrator accounts.

**set password expiry minimum-age {enable| disable}**

### Syntax Description

Parameters	Description
<b>enable</b>	Turns on password expiry minimum age settings for Cisco Unified Operating System administrator accounts. The set password expiry enable command sets the value of minimum password age to one day (24 hrs) for Cisco Unified Operating System Administrator accounts.
<b>disable</b>	Turns off password expiry minimum age settings for Cisco Unified Operating System administrator accounts. This means that passwords for administrator accounts can be changed at any interval.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

#### Example

```
admin:set password expiry minimum-age disable
Operation Successful.
```

## set password expiry user maximum-age

This command disables the maximum age password expiry for a particular Cisco Unified Operating System Administrator account.

**set password expiry user maximum-age {enable| disable} *userid***

**Syntax Description**

Parameters	Description
<b>enable</b>	Turns on the maximum age password expiry settings for a particular Cisco Unified Operating System administrator account. The set password expiry user enable command sets the value of maximum password age to 3650 days (10 yrs) for the Cisco Unified Operating System Administrator account.
<b>disable</b>	Turns off the maximum age password expiry settings for a particular Cisco Unified Operating System administrator account. The set password expiry user disable command results in that Cisco Unified Operating System Administrator account never expiring.
<i>userid</i>	Specifies a particular Cisco Unified Operating System Administrator account.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set password expiry user maximum-age enable
Operation Successful.
```

## set password expiry user minimum-age

This command enables or disables the maximum age password expiry for a particular Cisco Unified Operating System Administrator account.

```
set password expiry user minimum-age {enable| disable} userid
```

**Syntax Description**

Parameters	Description
<b>enable</b>	Turns on the minimum age password expiry settings for a particular Cisco Unified Operating System administrator account.
<b>disable</b>	Turns off the minimum age password expiry settings for a particular Cisco Unified Operating System administrator account.



Parameters	Description
<i>userid</i>	Specifies a particular Cisco Unified Operating System Administrator account.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:set password expiry user minimum-age disable
Operation Successful.
```

## set password history

This command modifies the number of passwords that get maintained in the history for OS admin accounts. New passwords matching remembered passwords get rejected.

**set password history** *number*

**Syntax Description**

Parameters	Description
<i>number</i>	Specifies the mandatory number of passwords to maintain in history.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

- To disable, enter 0.
- Default specifies 10.
- Upper limit specifies 20.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password inactivity

**set password inactivity** {enable| disable| period} *days*

### Syntax Description

Parameters	Description
<b>enable</b>	Enable the password inactivity globally and update individual OS users according to the setting.
<b>disable</b>	Disable the password inactivity globally and update individual OS users according to the setting.
<b>period</b>	Configure the password inactivity period globally and update individual OS users according to the setting.
<i>days</i>	Specify the number of days of inactivity after a password has expired before the account gets disabled. Valid range is 1 - 99.

### Command Modes

Administrator (admin:)

### Usage Guidelines

- To enable password inactivity globally, execute the set password inactivity enable command. This command enables the password inactivity globally and updates individual OS users according to the setting.
- To disable password inactivity globally, execute the set password inactivity disable command. This command disables the password inactivity globally and updates individual OS users according to the setting.  
A user whose account is disabled must contact the system administrator to use the system again.
- To configure the password inactivity period execute the set password inactivity period days command. This command configures the password inactivity globally and updates individual OS users according to the setting.

### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password system bootloader encryptHash

Use this command to configure the encrypted password in the `grub.conf` file for the system boot loader.

**set password system bootloader encryptHash**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password user admin

This command allows you to change the administrator password.

**set password user admin**

### Command Modes

Administrator (admin:)

### Usage Guidelines

The systems prompts you for the old and new passwords.



#### Note

- You can change the password only for the administrator account that you logged in to.
- The password must contain at least six characters, and the system checks it for strength.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set password user security

This command allows you to change the security password.

**set password user security**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The systems prompts you for the old and new passwords.

**Note**

The password must contain at least six characters, and the system checks it for strength.

**Note**

Before running the `set user password security` command on the IM and Presence Service servers (nodes), you must first go to the **Cisco Unified CM IM and Presence Administration > System > CUCM Publisher** window for each IM and Presence Service server (node), and enter the new security password.

Servers in a cluster use the security password to authenticate communication between servers. You must reset the cluster after you change the security password.

- 1 Change the security password on the publisher server (first node) and then reboot the server (node).
- 2 Change the security password on all the subsequent servers and nodes to the same password that you created on the first node and restart subsequent nodes, including application servers, to propagate the password change.

**Note**

Cisco recommends that you restart each server after the password is changed on that server.

**Note**

Failure to reboot the servers (nodes) causes system service problems and problems with the Cisco Unified Communications Manager Administration windows on the subscriber servers.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## Set replication-sync monitor

This command enables or disables replication monitoring by the Cisco Replication Watcher service. The Cisco Replication Watcher service blocks other services from starting until database replication is setup and functioning normally.

**set replication-sync monitor {enable | disable}**

**Syntax Description**

Parameters	Description
<b>enable</b>	Turns on the replication monitoring service.
<b>disable</b>	Turns off the replication monitoring service

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: IM and Presence service on Unified Communications Manager only

## set samltrace level

This command sets the SAML trace level.

**set samltrace level** *trace level*

**Syntax Description**

Parameters	Description
<i>trace level</i>	Specifies the trace level. The available options are: <ul style="list-style-type: none"> <li>• DEBUG</li> <li>• INFO</li> <li>• WARNING</li> <li>• ERROR</li> <li>• FATAL</li> </ul>
<b>Note</b>	The default trace level is INFO.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection.

## set session maxlimit

This command sets the upper limit for concurrent sessions.

**set session maxlimit** [ *value* ]

### Syntax Description

Parameters	Description
<b>maxlimit</b>	This command sets the upper limit for concurrent sessions. Acceptable values are 1 - 100.  If no upper limit is entered, the default value of 10 is assigned to <code>sshd_config</code> param.
<i>value</i>	Acceptable values are 1 - 100.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set smtp

This command sets the SMTP server hostname.

**set smtp** *hostname*

### Syntax Description

Parameters	Description
<i>hostname</i>	Represents the SMTP server name.

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set timezone

This command lets you change the system timezone.

**set timezone** *zone*

**Syntax Description**

Parameters	Description
<i>zone</i>	Specifies the new timezone. Enter the appropriate string or zone index id to uniquely identify the timezone. To view a list of valid timezones, use the CLI command: <b>show timezone list</b> .

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

Enter characters to uniquely identify the new timezone. Be aware that the timezone name is case-sensitive.

**Caution**

You must restart the system after you change the timezone.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example Setting Timezone to Pacific Time**

```
admin:set timezone Pac
```

## set trace\*

### set trace disable

This command unsets trace activity for the specified task.

**set trace disable** *tname*

#### Syntax Description

Parameters	Description
<b>disable</b>	Unsets the task trace settings.
<i>tname</i>	Represents the task for which you want to disable traces.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

### set trace enable

This command sets trace activity for the specified task.

**set trace enable** {**Arbitrary**| **Detailed**| **Entry\_exit**| **Error**| **Significant**| **Special**| **State\_Transition**} *tname*

#### Syntax Description

Parameters	Description
<b>Arbitrary</b>	Sets task trace settings to the arbitrary level.
<b>Detailed</b>	Sets task trace settings to the detailed level.
<b>Entry_exit</b>	Sets task trace settings to the entry_exit level.
<b>Error</b>	Sets task trace settings to the error level.
<b>Significant</b>	Sets task trace settings to the significant level.
<b>Special</b>	Sets task trace settings to the special level.



Parameters	Description
<b>State_transition</b>	Sets task trace settings to the state transition level.
<i>tname</i>	Represents the task for which you want to disable traces.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set tlsresumptiontimeout

This command sets the number of seconds after which TLS resumption will not work and sessions are invalidated.

**set tlsresumptiontimeout** *seconds*

**Syntax Description**

Parameters	Description
<i>seconds</i>	Enter a value up to 3600 seconds. The TLS sessions are invalid after the configured value.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set tlstrace\*

Cisco Unified Communications Manager Release 11.0 onwards, you can enable or disable TLS tracing for services. Currently, Tomcat is the only supported service. Use the CLI commands to view the reasons of connection failure of TLS connections to Cisco Unified Communications Manager.

Following TLS-based CLI commands are added for TLS tracing:

## set tlstrace disable

This CLI command disables the TLS tracing for a service.

**set tlstrace disable** *service*

Syntax Description	Parameters	Description
	<i>service</i>	Specifies the service that you use to disable TLS tracing.

### Command Modes

Administrator (admin:)

### Example

```
admin:set tlstrace disable tomcat
TLS tracing is disabled for: tomcat
```

### Requirements

Command privilege level: 1

Allowed during upgrade: No

## set tlstrace enable

This CLI command enables the TLS tracing for a service.

**set tlstrace enable** *service*

Syntax Description	Parameters	Description
	<i>service</i>	Specifies the service that you use to enable TLS tracing.

### Command Modes

Administrator (admin:)

### Example

```
admin:set tlstrace enable tomcat
TLS tracing is enabled for: tomcat
```

### Requirements

Command privilege level: 1

Allowed during upgrade: No

## set web-security

This command sets the web security certificate information for the operating system.

```
set web-security orgunit orgname locality state [ country ] [ alternatehostname ]
```

### Syntax Description

Parameters	Description
<i>orgunit</i>	Represents the organizational unit (OU) name.  You can use this command to enter multiple organizational units. To enter more than one organizational unit name, separate the entries with a comma. For entries that already contain a comma, enter a backslash before the comma that is included as part of the entry. To enter multiple values for organizational unit, enclose them in quotation marks, as shown in the example for this command.
<i>orgname</i>	Represents the organizational name.
<i>locality</i>	Represents the organization location.
<i>state</i>	Represents the organization state.
<i>country</i>	(Optional) Represents the organization country.
<i>alternatehostname</i>	(Optional) Specifies an alternate name for the host when you generate a web-server (Tomcat) certificate.  You can use <i>alternatehostname</i> to set subject alternate hostname for self signed certificates. Subject alternate hostname for CSR is defined in the Certificate Management page. If you have set the alternate hostname for CSR using this command, the CSR generation process replaces the set alternate hostname.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

#### Example

This example shows the web-security command with multiple organizational unit names using comma separators. The certificate has three OU fields:

- OU=accounting
- OU=personnel, CA
- OU=personnel, MA

```
admin:set web-security "accounting,personnel\,CA,personnel\,MA" Cisco Milpitas
CA
```

## set webapp session timeout

This command sets the time, in minutes, that can elapse before a web application, such as Cisco Unified Communications Manager Administration, times out and logs off the user.

For the new webapp session timeout setting to become effective, you must restart the Cisco Tomcat service. Until you restart the Cisco Tomcat service, the **show webapp session timeout** command reflects the new values, but system continues to use and reflect the old values. This command prompts you to restart the service.



### Caution

Restarting the Cisco Tomcat service ends all active sessions and can affect system performance. Cisco recommends that you only execute this command during off-peak traffic hours.



### Note

This setting gets preserved through a software upgrade and does not get reset to the default value.

**set webapp session timeout** *minutes*

### Syntax Description

Parameters	Description
<i>minutes</i>	Specifies the time, in minutes, that can elapse before a web application times out and logs off the user. <ul style="list-style-type: none"> <li>• Value range: 5-99999 minutes</li> <li>• Default value: 30 minutes</li> </ul>

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## set workingdir

This command sets the working directory for active, inactive, and installation logs.

```
set workingdir {activelog| inactivelog| tftp} directory
```

### Syntax Description

Parameters	Description
<b>activelog</b>	Sets the working directory for active logs. Choose a valid sub-directory of activelog.
<b>inactivelog</b>	Set the working directory for inactive logs. Choose a valid sub-directory of inactivelog.
<b>tftp</b>	Sets the working directory for TFTP files.
<i>directory</i>	Represents the current working directory.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.





## Show Commands

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- [show account](#), page 122
- [show accountlocking](#), page 123
- [show cert\\*](#), page 123
- [show cli\\*](#), page 125
- [show csr\\*](#), page 126
- [show ctl](#), page 129
- [show cuc\\*](#), page 129
- [show date](#), page 153
- [show diskusage](#) , page 153
- [show dscp\\*](#), page 154
- [show environment](#), page 156
- [show fileserver transferspeed](#) , page 157
- [show hardware](#), page 158
- [show ipsec\\*](#), page 159
- [show itl](#), page 161
- [show logins\\*](#), page 161
- [show Login Grace Timeout](#), page 163
- [show media streams](#), page 163
- [show memory](#), page 165
- [show myself](#), page 165
- [show network\\*](#), page 166
- [show open\\*](#), page 174
- [show packages](#), page 176
- [show password\\*](#), page 177

- [show perf\\*](#), page 180
- [show process\\*](#), page 186
- [show registry](#), page 192
- [show risdb\\*](#), page 193
- [show samltrace level](#), page 194
- [show session maxlimit](#), page 195
- [show smtp](#), page 195
- [show stats io](#), page 195
- [show status](#), page 196
- [show tech\\*](#), page 197
- [show timezone](#), page 214
- [show tlstrace](#), page 215
- [show tlsresumptiontimeout](#), page 215
- [show trace](#), page 215
- [show ups status](#), page 216
- [show version\\*](#), page 217
- [show web-security](#), page 217
- [show webapp session timeout](#), page 218
- [show workingdir](#), page 218
- [show logins unsuccessful](#), page 218

## show account

This command lists current administrator accounts, except the master administrator account.

### show account

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 4

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.



# show accountlocking

This command displays the current account locking settings.

**show accountlocking**

## Command Modes

Administrator (admin:)

## Requirements

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## Example

```
admin:show accountlocking
Account Lockout is enabled
Unlock Time : 300 seconds
Retry Count : 3 attempts
```

## Requirements

Command privilege level: 0

Allowed during upgrade: Yes

# show cert\*

## show cert list

This command displays certificate trust lists.

**show cert list {own| trust}**

## Syntax Description

Parameters	Description
<b>own</b>	Specifies owned certificates.
<b>trust</b>	Specifies trusted certificates.

## Command Modes

Administrator (admin:)

## Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

### Example

```
admin:cert list own
```

## show cert list type

This command displays the available selected type certificate files.

```
show cert list type {own| trust}
```

### Syntax Description

Parameters	Description
<b>own</b>	Specifies owned certificates.
<b>trust</b>	Specifies trusted certificates.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## show cert own

This command displays certificate contents.

```
show cert own filename
```

### Syntax Description

Parameters	Description
<b>own</b>	Specifies owned certificates.
<i>filename</i>	Represents the name of the certificate file.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## show cert trust

This command displays certificate contents.

**show cert trust** *filename*

**Syntax Description**

Parameters	Description
<b>trust</b>	Specifies trusted certificates.
<i>filename</i>	Represents the name of the certificate file.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## show cli\*

### show cli pagination

This command displays the status of automatic CLI automatic pagination.

**show cli pagination**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Example**

```
admin:show cli pagination
Automatic Pagination : Off.
```

## show cli session timeout

This command displays the CLI session timeout value, which is the amount of time, in minutes, that can elapse before a CLI session times out and disconnects.

**show cli session timeout****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## show csr\*

### show csr list

This command displays Certificate Sign Request contents and certificate trust lists.

**show csr list {own | trust}**

**Syntax Description**

Parameters	Description
<b>own</b>	Shows a list of owned Certificate Sign Requests.
<b>trust</b>	Shows a list of trusted Certificate Sign Requests.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The certificate name can be obtained by using the **show cert list own** command.

**Requirements**

Command privilege level: 1

Allowed during upgrade:

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**Example**

```
admin: show csr list own
tomcat/tomcat.csr
Vipr-QuetzalCoatl/Vipr-QuetzalCoatl.csr
.....
.....
.....
```

**show csr list type**

This command displays the selected own Certificate Sign Request files.

**show csr list type own**

**Syntax Description**

Parameters	Description
<b>own</b>	Shows a list of owned Certificate Sign Requests.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show csr own**

This command displays Certificate Sign Request (CSR) contents and certificate trust lists.

**show csr own *name***

Syntax Description	Parameters	Description
	<i>name</i>	The name of the CSR file.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The certificate name can be obtained by using the **show cert list own** command.

### Requirements

Command privilege level: 1

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### Example

```
admin:show csr own tomcat/tomcat.csr

[
[
-----BEGIN CERTIFICATE SIGN REQUEST-----
MIIDrDCCAxUCBENEUewwDQYJKoZIhvcNAQEEBQAwwgEbmTQwMgYDVQQGEytVbmFibGUgdG8gZmlu
ZCBDb3VudHJ5IGluIHBSYXRmb3JtIGRhdGF1YXNlMTIwMAYDVQQIEy1VbmFibGUgdG8gZmluZCBT
dGF0ZSBpb3BibWbGF0Zm9ybSBkYXRhYmFzZTE1MDMGA1UEBxMsVW5hYm91IHRvIGZpbmQgTG9jYXRp
b24gaW4gcGxhdGZvc0gZGF0YWJhc2UxMDAuBGNVBAoTJ1VuYWJsZSB0byBmaW5kIE9yZyBpb3BibW
bGF0Zm9ybSBkYXRhYmFzZTEwMCA1UECBMjVW5hYm91IHRvIGZpbmQgVW5pdCBpb3BibWbGF0Zm9y
bSBkYXRhYmFzZTE1MDMGA1UEAEMkYm91IHRvIGZpbmQgVW5pdCBpb3BibWbGF0Zm9ybSBkYXRh
NTQwMjhaMIIBGzEOMDIGA1UEBHMmVW5hYm91IHRvIGZpbmQgQ291bnRyeSBpb3BibWbGF0Zm9ybSBk
YXRhYmFzZTE1MDMGA1UECBMjVW5hYm91IHRvIGZpbmQgU3RhdGUgaW4gcGxhdGZvc0gZGF0YWJhc2Ux
NTAzBgNVBACeTFVudHJ5IGluIHBSYXRmb3JtIGRhdGF1YXNlMTAwLgYDVQQKEydVbmFibGUgdG8gZmlu
ZCBPcmcgYW4gcGxhdGZvc0gZGF0YWJhc2UxMTAvBgNV
BAStKFRVudHJ5IGluIHBSYXRmb3BibWbGF0Zm9ybSBkYXRhYmFzZTE1MDMGA1UEBxMsVW5hYm91IHRv
ZHI0Y2NtMzYwZDgncxT3Au4zpgGgMaQRl+mk+dAt8gdZfFKz8uUkUoibcUhvqk4h3FoTEM+6qgFWVMk
gSNUU+1i9MST4mlaq5hCP87GljtPbnCXEsFXaKH+gxBq5eBvmmzm0lD/otXrsfsnmSt1AgMBAAEw
DQYJKoZIhvcNAQEEBQAwwgEbmTQwMgYDVQQGEytVbmFibGUgdG8gZmluZCBDb3VudHJ5IGluIHBSYXRmb3JtIGRhdGF1YXNlMTIwMAYDVQQIEy1VbmFibGUgdG8gZmluZCBT
```

## show csr own name

This command displays Certificate Sign Request (CSR) own certificate files.

**show csr own name name of certificate sign request**

Syntax Description	Parameters	Description
	<i>name</i>	The name of the CSR file.
	<i>name of certificate sign request</i>	The name of the certificate sign request.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The certificate name can be obtained by using the **show cert list own** command.

**Requirements**

Command privilege level: 1

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show ctl

This command displays the contents of the Certificate Trust List (CTL) file on the server. It notifies you if the CTL is invalid.

**show ctl**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show cuc\*

### show cuc cluster status

This command shows the status of the servers in the cluster.

**show cuc cluster status**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc config groups

This command displays a list of the valid configuration group names.

**show cuc config groups [page]**

### Syntax Description

Parameters	Description
<b>page</b>	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

### Command Modes

Administrator (admin:)

### Usage Guidelines

To see a list of the settings for a specified group, run the command **show cuc config settings**.

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

### Example

```
admin: show cuc config groups
```

```
CiscoLicensing
ConfigurationAssistant
Conversations
Directory
Groupware
LogMgr
Messaging
:
:
Telephony
```

## show cuc config settings

This command displays the settings and values for a specified group of Connection configuration settings.

**show cuc config settings *group\_name* page**



**Syntax Description**

Parameters	Description
<i>group_name</i>	Specifies the name of the configuration group whose settings you want to display. To see a list of valid group names, run the command <b>show cuc config groups</b> . Be aware that group names are case sensitive.
<b>pagepage</b>	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Configuration Settings for the Group SA**

```
admin: show cuc config settings SA
```

SA Setting	Value
-----	-----
SessionTimeout	20
Use24HrClockFormat	0

**show cuc dbconsistency**

This command checks the tables and indexes of a specified database for inconsistencies.

```
show cuc dbconsistency [ database_name ]
```

**Syntax Description**

Parameters	Description
<i>database_name</i>	<p>Specifies the name of the database that you want to check. Be aware that database names are case sensitive. Connection databases include:</p> <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>-Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>-Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>-Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always unitymbxdb1.</li> <li>• <b>unityrptdb</b>-Contains audit log data.</li> </ul>

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

After the command completes, the system saves detailed information in a log file and displays a summary of the results, including the location of the log file. Use the **file** commands to display the contents of the file.

**Caution**

Checking database consistency makes a significant impact on system performance. Run this command only when little or no system activity is occurring. After the operation begins, you can not cancel it. Do not restart the server during the operation; the operation must complete successfully before Connection will function properly.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example of a Consistency Check of the unityrptdb Database**

```
admin: show cuc dbconsistency unityrptdb
```

```
Checking consistency of unityrptdb tables. Please wait.
```

```
Consistency check of unityrptdb tables successful.
```

```
Validation of unityrptdb indexes successful.
```

```
Output is in file: cuc/cli/consistency_unityrptdb_070404-123636.txt
```

## show cuc dbcontents

This command exports the data from a specified database to a CSV file.

```
show cuc dbcontents [ database_name ]
```

### Syntax Description

Parameters	Description
<i>database_name</i>	<p>Specifies the name of the database whose data you want to export to a CSV file. Be aware that database names are case sensitive. Connection databases include:</p> <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>-Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>-Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>-Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always unitymbxdb1.</li> <li>• <b>unityrptdb</b>-Contains audit log data.</li> </ul>

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the command completes, the location of the CSV file displays. Use the **file** commands to display the contents of the file.



#### Caution

Saving the contents of a database to a CSV file affects system performance. Run this command only when little or no system activity is occurring.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

### Example of Exporting the Data From the unitydirdb Database to a CSV File and Displays the Location of the File

```
admin: show cuc dbcontents unitydirdb
```

This operation may take a few minutes to complete. Please wait.

```
Output is in file: cuc/cli/contents_unitydirdb_070404-124027.csv
```

## show cuc dbschema

This command exports the SQL statements that are necessary to replicate the schema for a specified database to a file.

**show cuc dbschema** [ *database\_name* ]

### Syntax Description

Parameters	Description
<i>database_name</i>	<p>Specifies the name of the database whose schema you want to export. Be aware that database names are case sensitive. Connection databases include:</p> <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>-Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>-Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>-Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always unitymbxdb1.</li> <li>• <b>unityrptdb</b>-Contains audit log data.</li> </ul>

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the command completes, the location of the file displays. Use the **file** commands to display the file.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

#### Example of Exporting the Schema of the unitydirdb Database to a File and Displays the Location of the File

```
admin: show cuc dbschema unitydirdb
```

```
Output is in file: cuc/cli/schema_unitydirdb_061013-115815.sql
```

## show cuc dbserver disk

This command displays summary information about informix storage space for all Connection databases on the current server.

**show cuc dbserver disk** [page] [file]

**Syntax Description**

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.
[file]	Saves the output to a file. If you include this option, the summary includes the location of the file. Be aware that <b>file</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc dbserver session

This command displays summary information about a specified informix database user session.

**show cuc dbserver session** *session\_id* [page] [file]

**Syntax Description**

Parameters	Description
<i>session_id</i>	Specifies the database user session for which you want to display summary information. To get a list of current sessions, use either the <b>show cuc dbserver sessions list</b> command or the <b>show cuc dbserver user list</b> command.
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.
[file]	Saves the output to a file. If you include this option, the summary includes the location of the file. Be aware that <b>file</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc dbserver sessions all

This command displays summary information about all the current Informix database user sessions.

**show cuc dbserver sessions all** [**page**] [**file**]

### Syntax Description

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.
[file]	Saves the output to a file. If you include this option, the summary includes the location of the file. Be aware that <b>file</b> is case sensitive.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc dbserver sessions list

This command displays a list of the current Informix database user sessions.

**show cuc dbserver sessions list** [**page**]

### Syntax Description

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that page is case sensitive.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The names of internal database users generally correspond with the names of Connection components. Run this command before you run the **show cuc dbserver session** command to obtain the required session id. Results are sorted by session id.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc dbserver user list

This command displays a list of the active Connection internal database users.

**show cuc dbserver user list [page]**

**Syntax Description**

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The names of internal database users generally correspond with the names of Connection components. Results get sorted first by database and then by user.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc dbserver user waiting

This command displays a list of the Connection internal users that are waiting for a resource.

**show cuc dbserver user waiting [page]**

**Syntax Description**

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The names of the internal database users generally correspond with the names of Connection components.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## show cuc dbtable contents

This command exports the contents of a specified Connection table to a CSV file.

```
show cuc dbtable contents {database_name| table_name}
```

**Syntax Description**

Parameters	Description
<i>database_name</i>	Specifies the database that contains the table whose contents you want to export to a CSV file. Be aware that database names are case sensitive. Connection databases include: <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>—Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>—Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>—Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always <b>unitymbxdb1</b>.</li> <li>• <b>unityrptdb</b>—Contains audit log data.</li> </ul>
<i>table_name</i>	Specifies the table whose contents you want to export to a CSV file. <p><b>Note</b> For a list of the tables in a specified database, use the <b>show cuc dbtable list</b> command. Be aware that table names are case sensitive.</p>

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

After the command completes, the location of the CSV file displays. Use the **file** commands to display the contents of the file.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection



**Example**

```
admin: show cuc dbtable contents unitydirdb tbl_cos
```

Output is in file: cuc/cli/contents\_tbl\_cos\_1013-113910.csv

## show cuc dbtable list

This command displays a list of the tables in a specified database.

**show cuc dbtable list** *database\_name* [**page**]

**Syntax Description**

Parameters	Description
<i>database_name</i>	Specifies the database for which you want a list of tables. Be aware that database names are case sensitive. Connection databases include: <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>—Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>—Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>—Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always <b>unitymbxdb1</b>.</li> <li>• <b>unityrptdb</b>—Contains audit log data.</li> </ul>
<b>[page]</b>	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

```
admin: show cuc dbtable list unitydirdb
```

```
tbl_accountlogonpolicy
tbl_agency
tbl_agencyextensionrange
tbl_alias
tbl_alternatename
tbl_broadcastmessage
tbl_broadcastmessagerecipient
...
tbl_waveformat
```

## show cuc dbtable schema

This command displays a description for a specified table and a list of the columns in the table.

**show cuc dbtable schema** *{database\_name| table\_name}* [**page**]

### Syntax Description

Parameters	Description
<i>database_name</i>	<p>Specifies the database that contains the table show schema you want to display. Be aware that database names are case sensitive.</p> <p>Connection databases include:</p> <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>—Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>—Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>—Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always <b>unitymbxdb1</b>.</li> <li>• <b>unityrptdb</b>—Contains audit log data.</li> </ul>
<i>table_name</i>	<p>Specifies the table whose schema you want to display.</p> <p><b>Note</b> For a list of the tables in a specified database, use the <b>show cuc dbtable list</b> command. Be aware that table names are case sensitive.</p>
[ <b>page</b> ]	<p>Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.</p>

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example of Displaying the Schema for the Table tbl\_user in the unitydirdb Database**

```
admin: show cuc dbtable schema unitydirdb tbl_cos
```

A collection of service privileges for subscribers that control access to features and use of the system into classes. Class of Service objects determine which features a subscriber is licensed to use, the maximum length of their greetings and messages, what numbers they are allowed to dial, and what options are available to the subscriber among other things.

```
Columns:
displayname
movetodeletefolder
accessunifiedclient
...
accesslivereply
```

**show cuc dbview contents**

This command saves the results from a specified SQL view in a CSV file.

```
show cuc dbview contents {database_name| view_name}
```

**Syntax Description**

Parameters	Description
<i>database_name</i>	Specifies the database that contains the view whose results you want to save to a file. Be aware that database names are case sensitive. Connection databases include: <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>—Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>—Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>—Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always <b>unitymbxdb1</b>.</li> <li>• <b>unityrptdb</b>—Contains audit log data.</li> </ul>

Parameters	Description
<i>view_name</i>	Specifies the view whose results you want to save to a file. <b>Note</b> For a list of the views in a specified database, use the <b>show cuc dbview list</b> command. Be aware that view names are case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

After the command completes, the location of the CSV file displays. Use the file commands to display the contents of the file.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

The following example saves the results from the view `vw_cos`, in the database `unitydirdb`, to a CSV file.

```
admin: show cuc dbview contents unitydirdb vw_cos_061013-113910.csv
```

## show cuc dbview list

This command displays a list of the views in a specified database.

```
show cuc dbview list database_name [page]
```

**Syntax Description**

Parameters	Description
<i>database_name</i>	Specifies the database for which you want a list of views. Be aware that database names are case sensitive. Connection databases include: <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>—Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>—Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>—Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always <b>unitymbxdb1</b>.</li> <li>• <b>unityrptdb</b>—Contains audit log data.</li> </ul>
[ <b>page</b> ]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

**Example**

The following example displays a list of the views in the unitydirdb database.

admin: show cuc dbview list unitydirdb

```

vw_agency
vw_agencyextensionrange
vw_alias
vw_alternatename
vw_broadcastmessage
vw_broadcastmessagerecipient
vw_callaction
...
vw_waveformat

```

## show cuc dbview schema

This command displays the schema for a specified view.

**show cuc dbview schema** {*database\_name*|*view\_name*} [**page**]**Syntax Description**

Parameters	Description
<i>database_name</i>	Specifies the database that contains the view for which you want to display the schema. Be aware that database names are case sensitive. Connection databases include: <ul style="list-style-type: none"> <li>• <b>unitydirdb</b>—Contains the directory and configuration data.</li> <li>• <b>unitydyndb</b>—Contains dynamic data that Connection uses internally.</li> <li>• <b>unitymbxdb1</b> to <b>unitymbxdb5</b>—Contains the data about the current voice messages in the corresponding mailbox store, including pointers to the audio files that are stored in the file system. If only one mailbox store is configured, the name of the mailbox store database is always <b>unitymbxdb1</b>.</li> <li>• <b>unityrptdb</b>—Contains audit log data.</li> </ul>
<i>view_name</i>	Specifies the view for which you want to display the schema. <b>Note</b> For a list of the views in a specified database, use the show cuc dbview list command. Be aware that view names are case sensitive.
[ <b>page</b> ]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

The following example displays the schema for the view vw\_user in the database unitydirdb.

```
admin: show cuc dbview schema unitydirdb vw_cos
```

```
A simple view for tbl_Cos.
```

```
Columns:
objectid
accessfaxmail
access tts
callholdavailable
callscreenavailable
canrecordname
...
requiresecuremessages
```

## show cuc jetty ssl status

This command allows you to check the status of SSL (Enabled/Disabled) on the Jetty server for notifications.

**show cuc jetty ssl status****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

```
admin: show cuc jetty ssl status
```

```
Command completed successfully.
SSL notification is DISABLED
```

## show cuc locales

This command displays a list of the locales currently installed.

**show cuc locales****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

admin: show cuc locales

```

Installed Locale Package  Locale
-----
uc-locale-en_GB-6.0.0.0-0  en-GB
uc-locale-fr_CA-6.0.0.0-0  fr-CA

```

**show cuc sysagent task list**

This command displays a list of the Sysagent tasks.

**show cuc sysagent task list [page]****Syntax Description**

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

To run a sysagent task, use the run cuc sysagent task command. If the value of the Is Singleton column is Y for a specified task, the task can only be run on the primary server in a multi-server cluster. If this server is standalone, then all tasks run on this server.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

```
admin: show cuc sysagent task list
```

Task Name	Is Singleton
-----	-----
Data.BroadcastMessagePurge	N
Umss.CleanDeletedMessagesTask	Y
Umss.CleanDirectoryStreamFilesTask	Y
Umss.CleanOrphanAttachmentFilesTask	Y
...	
Data.UpdateDatabaseStats	N

## show cuc sysagent task results

This command displays the times at which the specified task started and completed, with the most recent time listed first.

**show cuc sysagent task results** *task\_name* [**page**]

**Syntax Description**

Parameters	Description
<i>task_name</i>	Specifies the task for which you want to display information when the task starts and completes. <b>Note</b> For a list of task names, run the show cuc sysagent task list command. Be aware that task names are case sensitive.
[ <b>page</b> ]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

To run a Sysagent task, use the **run cuc sysagent task** command.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection



**Example**

The following example displays the times at which the Sysagent task Umss.CleanDeletedMessagesTask started and completed.

```
admin: show cuc sysagent task results Umss.CleanDeletedMessagesTask
```

```
Time Started           Time Completed
-----
2006-10-25 17:31:45.689 2006-10-25 17:31:45.785
2006-10-25 17:16:45.702 2006-10-25 17:16:45.742
2006-10-25 17:01:45.690 2006-10-25 17:01:45.730
```

**show cuc sysinfo**

This command displays a summary of hardware and software system information for the current Connection server, including the version installed on the active and inactive partitions; whether a cluster is configured; QOS settings; hardware specifications; the amount of used and free disk space on the active, inactive, and common partitions; licensing information; and so on.

**show cuc sysinfo****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unity Connection

**Example**

```
admin: show cuc sysinfo
Gather Data/Time : Wed Oct 21 09:45:29 PDT 2009
Connection Install Information:

Host Name : connection1

Version:
Active Version : 8.0.0.98000-210

Inactive Version : 8.0.0.98000-201

High Availability (this server is) : Pri_Single_Server

Publisher : connection1.cisco.com - 10.10.10.10
```

```

Subscriber(s) : None

QOS Settings :
  Call Signaling DSCP : CS3
  Media Signaling DSCP : EF

Hardware :
  HW Platform          : 7825I3
  Processors           : 1
  Type                 : Family: Core 2
  CPU Speed            : 2130
  Memory               : 2048
  Object Id            : 1.3.6.1.4.1.9.1.746
  OS Version           : UCOS 4.0.0.0-31
  ...

```

## show cuc tech dbschemaversion

This command displays the schema version information for each database.

**show cuc tech dbschemaversion [page]**

### Syntax Description

Parameters	Description
[page]	Causes the output to display one page at a time. Be aware that <b>page</b> is case sensitive.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

#### Example

```
admin: show cuc tech dbschemaversion
```

```
unitydirdb
```

```
=====
```

```
Schema Version   Product Version   Date
-----
1.2.363          2.1               2007-02-13 19:10:50.0
```

## show cuc tech dserver all

This command runs all the show cuc tech commands in sequence and saves the results in a text file.

**show cuc tech dserver all**

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the command completes, detailed information gets saved in a text file and the location of the text file displays. Use the file commands to display the contents of the file.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

### Example

```
admin: show cuc tech dserver all
```

Output is in file: cuc/cli/dserverall\_061013-111801.txt

## show cuc tech dserver integrity

This command checks the integrity of the Informix database server storage space structure.

**show cuc tech dserver integrity**

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the command completes, detailed information gets saved in a text file, and a summary of the results displays, including the location of the file. Use the file commands to display the contents of the file.

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

```
admin: show cuc tech dbserver integrity
Database system catalog tables were successfully validated.
Database disk extents were successfully validated.
Database reserved pages were successfully validated.
Output is in file: cuc/cli/integrity_061013-95853.txt
```

## show cuc tech dbserver log diagnostic

This command checks for the existence of Informix assertion-failure and shared-memory-dump logs.

**show cuc tech dbserver log diagnostic**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the logs exist, their location displays. Use the file commands to display the contents of the files.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only.

**Example**

```
admin:show cuc tech dbserver log diagnostic
The following Informix logs are available for the UC database server:
core/af.3599c
core/af.36858
```

## show cuc tech dbserver log message

This command displays the end of the Informix message log.

**show cuc tech dbserver log message** [ *lines* ] [ *page* ]

**Syntax Description**

Parameters	Description
<i>lines</i>	Specifies the number of lines that display at the end of the Informix message log. If the lines parameter is not included, the last 20 lines of the log are displayed.
<b>page</b>	(Optional) Causes the output to display one page at a time. Be aware that page is case sensitive.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only.

**Example**

```
admin:show cuc tech dbserver log message
Message Log File: online.ciscounity.log
18:09:01 Fuzzy Checkpoint Completed: duration was 0 seconds, 6 buffers
not flushed.
18:09:01 Checkpoint loguniqu 57, logpos 0x208418, timestamp: 0x33b807
18:09:01 Maximum server connections 159
18:14:01 Fuzzy Checkpoint Completed: duration was 0 seconds, 6 buffers
not flushed.
18:14:01 Checkpoint loguniqu 57, logpos 0x20a57c, timestamp: 0x33b9fc
```

**show cuc tech dbserver status**

This command saves a detailed status report of the database server instance to a file.

**show cuc tech dbserver status**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only.

**Example**

```
admin:show cuc tech dbserver status
Output is in file: cuc/cli/status_061013-95031.txt
```

**show cuc trace levels**

This command displays a list of all the diagnostic traces and trace levels that are currently enabled.

**show cuc trace levels [page]**

**Syntax Description**

Parameters	Description
page	(Optional) Causes the output to display one page at a time. Be aware that page is case sensitive.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

To enable or disable specified traces and trace levels, use the set cuc trace (Cisco Unity Connection only) command.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only.

**Example**

```
admin:show cuc trace levels
Trace Name Levels
-----
Arbiter -
AudioStore 0
AxlAccess -
BulkAdministrationTool 0
CCL 10,11
CDE 3,14
CDL 11,13,15,17
::
VirtualQueue -
```

**Related Topics**

[set cuc trace, on page 68](#)

## show cuc version

This command displays the Cisco Unity Connection version that is currently installed on the active and inactive partitions.

**show cuc version****Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command always displays the version in the active partition. If the active partition contains an upgrade, the command also shows the version in the inactive partition. The current Engineering Special also displays.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only.

**Example**

```
admin:show cuc version
Active version: 7.0.1.10000-323
Inactive version: 7.0.0.39700-277
```

## show date

This command displays the date and time on the server.

**show date****Command Modes**

Administrator (admin:)

**Example**

```
admin: show date
Sat Jul 17 01:28:57 IST 2010
```

## show diskusage

This command displays disk usage information about specific directories.

```
show diskusage activelog {activelog| common| inactivelog| install| tftp| tmp} filename filename{directory|
sort}
```

**Syntax Description**

Parameters	Description
<b>filename</b> <i>filename</i>	Saves the output to a specified file. These files are stored in the platform/cli directory. To view saved files, use the file view activelog command.
<b>directory</b>	Displays the directory sizes only.
<b>sort</b>	Sorts the output on the basis of file size. File sizes display in 1024-byte blocks.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## show dscp\*

### show dscp all

This command displays the current DSCP traffic markings on all the ports. It displays the DSCP markings in decimal and hexadecimal. If the value corresponds to a class then it displays the correct class. If the value does not correspond to a class, then it displays N/A.

**show dscp all**

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

### show dscp defaults

This command displays the default factory DSCP settings. These values take effect if the **set dscp defaults** command is executed.

**show dscp defaults**

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

### show dscp marking

This command displays the current DSCP traffic markings for a particular DSCP value.

**show dscp marking *value***



**Syntax Description**

Parameters	Description
<i>value</i>	DSCP value. You can enter the name of a well-known DSCP class, or a numeric value in decimal or hexadecimal format. Precede hexadecimal values with 0x or 0X.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The valid class names as defined by DSCP are:

- Class Selector: values **CS0**, **CS1**, **CS2**, **CS3**, **CS5**, **CS6** **CS7**

The class selector (CS) values correspond to IP Precedence values and are fully compatible with IP Precedence.

- Expedited Forwarding: value **EF**

EF PHB is ideally suited for applications such as VoIP that require low bandwidth, guaranteed bandwidth, low delay, and low jitter.

- Best Effort: value **BE**

Also called default PHB, this value essentially specifies that a packet be marked with 0x00, which gets the traditional best-effort service from the network router.

- Assured Forwarding: values **AF11**, **AF12**, **AF13**, **AF21**, **AF22**, **AF23**, **AF41**, **AF42**, **AF43**

There are four types of Assured Forwarding classes, each of which has three drop precedence values. These precedence values define the order in which a packet is dropped (if needed) due to network congestion. For example, packets in AF13 class are dropped before packets in the AF12 class.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**show dscp status**

This command displays the current DSCP traffic markings.

```
show dscp status {enabled| disabled}
```

**Syntax Description**

Parameters	Description
<b>enabled</b>	Filters the output to show only DSCP traffic markings that are enabled. If you do not specify a status, this filter is the default option.
<b>disabled</b>	Filters the output to show only DSCP traffic markings that are disabled.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## show environment

### show environment fans

This command shows the status of the fan sensors.

**show environment fans**

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show environment power-supply

This command shows the status of the power supply for MCS-7845, MCS-7835, MCS-7825H3/H4, and MCS-7816H3 servers—those with redundant power supply or embedded health hardware.

**show tlstrace**

**Command Modes** Administrator (admin:)

**Usage Guidelines**

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show environment temperatures

This command retrieves the status of the temperature sensors.

**show environment temperatures**

**Command Modes** Administrator (admin:)

**Usage Guidelines**

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show fileserver transferspeed

This command shows the reading and writing speed between the IM and Presence Service node and the external file server. It involves copying a large file onto the mounted directory and then copying it back onto the node. As a result, this command may have a performance impact on the node from which it is run.

**show fileserver transferspeed**

**Command Modes** Administrator (admin:)

**Requirements**

Applies to: IM and Presence Service on Cisco Unified Communications Manager.

### Example

```
admin:show fileserver transferspeed

WARNING: This command involves copying a large file to and from the mounted directory. It
can impact the performance of the system.

Do you want to continue? (y/n):y

Creating a file to perform the test, please wait...

Copying the file onto the mounted file system. Please note the writing speed recorded below.
262144+0 records in
262144+0 records out
1073741824 bytes (1.1 GB) copied, 28.9302 s, 37.1 MB/s

Copying the file from the mounted file system. Please note the reading speed recorded below.
262144+0 records in
262144+0 records out
1073741824 bytes (1.1 GB) copied, 67.7504 s, 15.8 MB/s

Clean-up finished
admin:
```

## show hardware

This command displays hardware-related information about the platform.

### show hardware

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

The following information is displayed:

- Platform
- Serial number
- BIOS build level
- BIOS manufacturer
- Active processors
- RAID controller status
- Disk partition details

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

# show ipsec\*

## show ipsec information

This command displays detailed information about the specified ipsec policy.

**show ipsec information** *{policy\_group|policy\_name}*

### Syntax Description

Parameters	Description
<i>policy_group</i>	
<i>policy_name</i>	

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Requirements

Command privilege level: 1

Allowed during upgrade: yes

Applies to: IM and Presence service on Cisco Unified Communications Manager

#### Example

```
admin:show ipsec information test test1
PolicyGroup           : test
PolicyName            : test1
Type                  : transport
Source Address        : 10.94.171.3
Source Type           : ip
Destination Address   : 10.94.1.2
Destination Type      : ip
Protocol              : tcp
Source Port           : Any
Destination Port      : Any
Remote Port           : Any
Authentication Method : psk
Destination Certificate : null
PSK                   : cisco
Phase 1 Life Time     : 3600
Encryption Algorithm  : des
Hash Algorithm        : sha1
Phase 1 DH Value      : null
Phase 2 Life Time     : 3600
ESP                   : null_enc
AH                    : hmac_sha1
Phase 2 DH Value      : null
Peer Type             : null
Status                : disabled
Source Certificate    : null
```

## show ipsec policy\_group

This command displays all the ipsec policy group on the node.

**show ipsec policy\_group**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

## show ipsec policy\_name

This command displays the list of ipsec policy names that exist in the specified policy group.

**show ipsec policy\_name** *policy\_group*

### Syntax Description

Parameters	Description
<i>policy_group</i>	Specifies the policy group name.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

## show ipsec status

**show ipsec status**

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Requirements

Command privilege level:

Allowed during upgrade:

Applies to: IM and Presence service on Cisco Unified Communications Manager

## show itl

This command displays the ITL file contents or prints an error message if the ITL file is invalid.

**show itl**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## show logins\*

### show logins

This command lists recent logins to the server

**show login** [ *number* ]

### Syntax Description

Parameters	Description
<i>number</i>	Specifies the number of the most recent logins to display. The default is 20.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

## show logins successful

This command shows the previous successful logins.

**show logins successful** [*last n*]

### Syntax Description

Parameters	Description
<i>last n</i>	(Optional) Represents the last number of logins. By default, the value of this variable is 20.

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show logins unsuccessful

Use this command to list recent unsuccessful login attempts to the following web applications:

- On Cisco Unified Communications Manager
  - Disaster Recovery System
  - Cisco Unified OS Administration
- On IM and Presence Service
  - IM and Presence Disaster Recovery System
  - Cisco Unified IM and Presence OS Administration

**show logins unsuccessful** [*number* ]



Syntax Description	Parameters	Description
	<i>number</i>	Specifies the number of most recent logins to display. The default is 20.

**Command Modes**

Administrator (admin)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to Cisco Unified Communications Manager and IM and Presence Service

## show Login Grace Timeout

This command shows the login Grace Timeout.

**show Login Grace Timeout**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show media streams

This command captures information on current media stream connections.

**show media streams** [ *options* ]

**Syntax Description**

Parameters	Description
<i>options</i>	<p>Enter one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>file fname</b>: Limit (valid characters alphanumeric [a-Z, A-Z, 0-9, (-) ad, (_)]. Default: mediainfo</li> <li>• <b>count #</b>: Range 1-1000; Default: 2</li> <li>• <b>sleep #</b>: Range 1-300 seconds; Default 5</li> <li>• <b>device</b> {ALL   ANN   CFB   CRA   MOH   MTP} Default: device ALL</li> <li>• <b>info</b>: Displays extra information</li> <li>• <b>buffers</b>: Displays buffer usage information.</li> <li>• <b>trace</b>: Activates extra trace from media driver to system log.</li> </ul> <p><b>Note</b> Ignore any kernel messages that display on the console screen when <b>show media streams trace</b> is entered.</p>

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

**Example**

```
admin: show media streams info buffers
```

Resulting file /platform/log/mediainfo.txt contains:

```
Time: 2008.03.04 11:01:42
I/F Ver=5, #Apps: Free= 7, Alloc= 4, #Conf: Free= 12, #Streams: Free= 40
Buffer Size = 652, Allocated Buffers= 1, Free Buffers = 5147
Buffer Size = 8192, Allocated Buffers= 0, Free Buffers = 450
App ID= 332, Cfg=CFB, Dead App Timer=86400, Active=Yes, Streams: Available= 92 Active=
4
Conf ID = 16777225, Type = Two No Sum, Streams: Tx = 2, Rx = 2, Active = Yes
Rx Stream: PktCnt= 5979, PID=16777653, PktSz=20ms, Payld=uLaw, IP=10.89.80.178:24652,
MCast=N, Mute=N, UsrcM=N, Actv=Y, QdPkts=2, PktOR=0, DtmfPL=0 DiscTimeSlice= 0 DiscPkts= 0
10:59:42
Buffer Size = 652, Used Buffers = 1
Buffer Size = 8192, Used Buffers = 0
Rx Stream: PktCnt= 6179, PID=16777651, PktSz=20ms, Payld=uLaw, IP=10.89.80.178:24650,
MCast=N, Mute=N, UsrcM=N, Actv=Y, QdPkts=0, PktOR=0, DtmfPL=0 DiscTimeSlice= 0 DiscPkts= 0
10:59:38
Buffer Size = 652, Used Buffers = 0
Buffer Size = 8192, Used Buffers = 0
Tx Stream: PktCnt= 5988, PID=16777653, PktSz=20ms, Payld=uLaw,
IP=10.13.5.189:29450 (24652), MCast=N, Mute=N, UsrcM=N, Actv=Y, DtmfPL=0, DtmfQ=0 10:59:42
Buffer Size = 652, Used Buffers = 0
Buffer Size = 8192, Used Buffers = 0
Tx Stream: PktCnt= 6193, PID=16777651, PktSz=20ms, Payld=uLaw,
```

```

IP=10.13.5.182:28516(24650), MCast=N, Mute=N, UsrcM=N, Actv=Y, DtmfPL=0, DtmfQ=0 10:59:42
Buffer Size = 652, Used Buffers = 0
Buffer Size = 8192, Used Buffers = 0
App ID= 331, Cfg=ANN, Dead App Timer=86400, Active=Yes, Streams: Available= 96 Active=
0
App ID= 330, Cfg=MOH, Dead App Timer=86400, Active=Yes, Streams: Available= 658 Active=
0
App ID= 329, Cfg=MTP, Dead App Timer=86400, Active=Yes, Streams: Available= 96 Active=
0

```

## show memory

This command displays information about the onboard memory.

**show memory** {count| modules| size}

### Syntax Description

Parameters	Description
<b>count</b>	Displays the number of memory modules on the system.
<b>modules</b>	Displays detailed information about all the memory modules.
<b>size</b>	Displays the total amount of physical memory.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## show myself

This command displays information about the current account.

**show myself**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## show network\*

### show network all

This command shows network information for listening and nonlistening sockets.

**show network all** [**detail**] [**page**] [**search** *srchtext*]

#### Syntax Description

Parameters	Description
<b>detail</b>	Shows additional information.
<b>page</b>	Displays information one page at a time.
<b>search</b> <i>srchtext</i>	Searches for <i>srchtext</i> in the output.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show network cluster

This command lists nodes in the network cluster and also shows the remaining timer value when you enable Dynamic Cluster Configuration.

**show network cluster**

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network dhcp eth0

This command shows DHCP status information.

**show network dhcp eth0**

### Command Modes

Administrator (admin:)

### Usage Guidelines

The **eth0** parameter displays Ethernet port 0 settings, including DHCP configurations and options.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network eth0

This command shows network information for ethernet 0.

**show network eth0 [detail] [search *srchtxt*]**

### Syntax Description

Parameters	Description
<b>detail</b>	Shows additional information.
<b>search <i>srchtxt</i></b>	Searches for <i>srchtxt</i> in the output.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The **eth0** parameter displays Ethernet port 0 settings

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network failover

This command shows Network Fault Tolerance information.

**show network failover [detail] [page]**

### Syntax Description

Parameters	Description
<b>detail</b>	Shows additional information.
<b>page</b>	Shows information one page at a time.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network ip\_contrack

This command shows ip\_contrack usage information.

**show network ip\_contrack**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network ipprefs

This command shows the list of ports that have been requested to be opened or translated in the firewall.

**show network ipprefs {all| enabled| public}**

### Syntax Description

Parameters	Description
<b>all</b>	Shows all incoming ports that may be used on the product.
<b>enabled</b>	Shows all incoming ports that are currently opened.
<b>public</b>	Shows all incoming ports that are currently opened for a remote client.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

#### Example

```
admin:show network ipprefs public
Application IPProtocol PortValue HashLimit (max:rate) H-Status ConnLimit C-Status Type
XlatedPort Status Description
-----
sshhd          tcp          22          1500:25/second  enabled    -          disabled public
-             enabled sftp and ssh
tomcat         tcp          443         4000:50/second  disabled   300        enabled public
8443          enabled secure web
tomcat         tcp          80          4000:50/second  disabled   300        enabled public
8080
```

## show network ipv6

This command shows IPv6 network routes and network settings.

**show network ipv6 {route| settings}**

### Syntax Description

Parameters	Description
<b>route</b>	Shows all IPv6 routes.
<b>settings</b>	Shows all IPv6 network settings.

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, Cisco Unity Connection

## show network max\_ip\_contrack

This command shows max\_ip\_contrack information.

**show network max\_ip\_contrack**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network ntp option

This command displays the security option that is configured in the `/etc/config` file.

**show network ntp option**

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show network route

This command shows network routing information.

**show network route [detail] [search *srchtext*]**



Syntax Description	Parameters	Description
	<b>detail</b>	Shows additional information.
	<b>search</b> <i>srchtext</i>	Searches for the <i>srchtext</i> in the output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show network status**

This command shows active internet connections.

**show network status** [**detail**] [**listen**] [**process**] [**all**] [**nodns**][**search** *stext*]

Syntax Description	Parameters	Description
	<b>detail</b>	Shows additional information.
	<b>listen</b>	Shows only listening sockets.
	<b>process</b>	Shows the process ID and name of the program to which each socket belongs.
	<b>all</b>	Shows both listening and nonlistening sockets.
	<b>nodns</b>	Shows numerical addresses without any DNS information.
	<b>search</b> <i>stext</i>	Searches for the <i>stext</i> in the output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### Example

This example displays active internet connections.

```
admin: show network status
```

## show network name-service attributes

This command displays name service cache general attributes.

**show network name - service attributes**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Example:

```
admin:show network name-service hosts attributes
enable-cache                yes
positive-time-to-live       3600
negative-time-to-live       20
```

Successful

## show network name-service cache-stats

This command displays name service cache statistics.

**show network name-services[host][services] cache-stats**

### Syntax Description

Parameters	Description
<b>hosts</b>	host services cache.
<b>services</b>	services service cache.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

**Example:**

```

admin:show network name-service hosts cache-stats
yes  cache is enabled
      no  cache is persistent
      yes cache is shared
      211 suggested size
216064 total data pool size
      272 used data pool size
3600  seconds time to live for positive entries
      20  seconds time to live for negative entries
      0   cache hits on positive entries
      0   cache hits on negative entries
      2   cache misses on positive entries
      0   cache misses on negative entries
      0%  cache hit rate
      2   current number of cached values
      2   maximum number of cached values
      0   maximum chain length searched
      0   number of delays on rdlock
      0   number of delays on wrlock
      0   memory allocations failed
yes    check /etc/hosts for changes

```

Successful

**show network name-service {hosts|services} attributes**

This command displays name service cache attributes.

**show networkname - service{hosts|services} attributes**

**Syntax Description**

Parameters	Description
<b>hosts</b>	hosts services cache.
<b>services</b>	services service cache.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

**Example:**

```

admin:show network name-service hosts attributes
enable-cache           yes
positive-time-to-live  3600
negative-time-to-live  20
suggested-size         211
persistent             no
max-db-size            33554432

```

Successful

# show open\*

## show open files\*

### show open files all

This command shows all open files on the system.

**show open files all**

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show open files process

The command shows open files that belong to a specified process.

**show open files process** *processID*

#### Syntax Description

Parameters	Description
<i>processID</i>	Specifies a process.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show open files regexp

This command shows open files that match the specified regular expression.

**show open files regexp** *reg\_exp*

Syntax Description	Parameters	Description
	<i>reg_exp</i>	Specifies a regular expression.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show open ports\*

### show open ports all

This command shows all open ports on the system.

**show open ports all**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show open ports process

This command displays open ports the belong to a specified process.

**show open ports process** *processID*

Syntax Description	Parameters	Description
	<i>processID</i>	Specifies a process.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show open ports regexp**

This command shows open ports that match the specified regular expression.

**show open ports regexp** *reg\_exp*

**Syntax Description**

Parameters	Description
<i>reg_exp</i>	Specifies a regular expression.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show packages**

This command displays the name and version for installed packages.

**show packages** {*active*|*inactive*} *name* [*page*]

**Syntax Description**

Parameters	Description
<b>active</b>	Specifies active packages.
<b>inactive</b>	Specifies inactive packages.
<i>name</i>	Specifies the package name. To display all active or inactive packages, use the wildcard character, *.
<b>page</b>	Shows the output one page at a time

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

# show password\*

## show password

This command shows information about the configured password.

**show password** {*age*| *history*| *inactivity*}

**Syntax Description**

Parameters	Description
<b>age</b>	Shows information about the configured password age parameters
<b>history</b>	Shows the number of passwords that the history maintains for OS administration accounts.
<b>inactivity</b>	Shows the status of the password inactivity for OS accounts. Password inactivity is the number of days of inactivity after a password has expired before the account is disabled.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show password change-at-login

This command shows whether a user is forced to change passwords after the user signs in to the system the next time.

**show password change-at-login** *userid*

Syntax Description	Parameters	Description
	<i>userid</i>	Specifies the user account that you want to show.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show password complexity character

This command displays the status of the password complexity rules—whether they are disabled or enabled. If the password complexity rules are enabled, this command displays the shows their current configuration.

**show password complexity character**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show password complexity length

This command displays the minimum length of passwords that need to be used for Cisco OS administrator accounts. The default minimum length of a password is six characters.

**show password complexity length**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0



Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show password expiry\*

### show password expiry

This command shows the configured password expiration parameters.

```
show password expiry {maximum-age| minimum-age}
```

#### Syntax Description

Parameters	Description
<b>maximum-age</b>	Shows the maximum number of days for set password expiry.
<b>minimum-age</b>	Shows the minimum number of days for set password expiry.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show password expiry user

This command shows the configured password expiration parameters for the specified user.

```
show password expiry user {maximum-age| minimum-age} userid
```

#### Syntax Description

Parameters	Description
<b>maximum-age</b>	Shows the maximum number of days for set password expiry.
<b>minimum-age</b>	Shows the minimum number of days for set password expiry.
<i>userid</i>	Specifies the user account that you want to show.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show password expiry user list**

This command shows the password maximum age and password minimum age for each CLI user in the system.

**show password expiry user****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show perf\*****show perf counterhelp**

This command displays information about the specified perfmon counter.

**show perf counterhelp** *class-name counter-name*

**Syntax Description**

Parameters	Description
<i>class-name</i>	Represents the class name that contains the counter.
<i>counter-name</i>	Represents the counter that you want to view.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the class name or counter name contains white spaces, enclose the name in double quotation marks.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf list categories

This command lists the categories in the perfmon system.

**show perf list categories**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf list classes

This command lists perfmon classes (objects).

**show perf list classes** [*cat category*] [**detail**]

**Syntax Description**

Parameters	Description
<i>cat category</i>	Displays perfmon classes for the specified category.
<b>detail</b>	Displays detailed information.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf list counters

This command lists perfmon counters for the specified perfmon class.

**show perf list counters** *class-name* [**detail**]

### Syntax Description

Parameters	Description
<i>class-name</i>	Represents the class name that contains the counter.
<b>detail</b>	Displays detailed information.

### Command Modes

Administrator (admin:)

### Usage Guidelines

If the class name contains white spaces, enclose the name in double quotation marks.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf list instances

This command lists the perfmon instances for the specified perfmon class.

**show perf list instances** *class-name* [**detail**]

### Syntax Description

Parameters	Description
<i>class-name</i>	Represents the class name that contains the counter.
<b>detail</b>	Displays detailed information.

### Command Modes

Administrator (admin:)

**Usage Guidelines**

If the class name contains white spaces, enclose the name in double quotation marks.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf query class

This command queries a perfmon class and displays all the instances and counter values of each instance.

**show perf query class** *class-name* [,*class-name*...]

**Syntax Description**

Parameters	Description
<i>class-name</i>	Represents the class name that contains the counter.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the class name contains white spaces, enclose the name in double quotation marks.

You can specify a maximum of five classes for each command.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf query counter

This command queries the specified counter or counters and displays the counter value of all instances.

**show perf query counter** *class-name counter-name* [,*counter-name*...]

**Syntax Description**

Parameters	Description
<i>class-name</i>	Represents the class name that contains the counter.

Parameters	Description
<i>counter-name</i>	Represents the counter that you want to view.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the class name or counter name contains white spaces, enclose the name in double quotation marks. You can specify a maximum of five counters for each command.

**Note**

The output that this command returns depends on the number of endpoints that is configured in the Route Groups in Cisco Unified Communications Manager.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show perf query instance

This command queries the specified instance and displays all its counter values.

**show perf query instance** *class-name instance-name* [*,instance-name...*]

**Syntax Description**

Parameters	Description
<i>class-name</i>	Represents the class name that contains the counter.
<i>instance-name</i>	Specifies the perfmon instance to view.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the class name contains white spaces, enclose the name in double quotation marks. You can specify a maximum of five instances for each command. This command does not apply to singleton perfmon classes.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show perf query path**

This command queries a specified perfmon path.

**show perf query path** *path-spec* [*,path-spec...*]

**Syntax Description**

Parameters	Description
<i>path-spec</i>	Specifies a perfmon path.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

For an instance-based perfmon class, you must specify *path-spec* as follows:  
*class-name(instance-name)\counter-name*

For a noninstance-based perfmon class (a singleton), you must specify *path-spec* as follows:  
*class-name\counter-name*

You can specify a maximum of five paths for each command.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**Example**

```
admin: show perf query path "Cisco Phones(phone-0)\CallsAttempted","Cisco Unified
Communications Manager\T1ChannelsActive"
```

# show process\*

## show process list

This command displays a list of all the processes and critical information about each process and visually indicates the child-parent relationships between the processes.

**show process list** [*file filename*] [*detail*]

### Syntax Description

Parameters	Description
<b>file</b>	Outputs the results to the file that is specified by the filename variable.
<i>filename</i>	Specifies the filename.
<b>detail</b>	Displays detailed output.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process load

This command displays the current load on the system.

**show process load** [*cont*] [*clear*] [*noidle*] [*num number*] [*thread*] [*cpu | memory | time*] [*page*]

### Syntax Description

Parameters	Description
<b>cont</b>	Repeats the command continuously.
<b>clear</b>	Clears the screen before displaying output.
<b>noidle</b>	Ignores the idle or zombie processes.
<b>num number</b>	Displays the number of processes that are specified by number. The default number of processes equals 10. Set <i>number</i> to all to display all processes.



Parameters	Description
<b>thread</b>	Displays threads.
<b>cpu</b>	Sorts output by CPU usage. This is the default sorting.
<b>memory</b>	Sorts output by memory usage.
<b>time</b>	Sorts output by time usage.
<b>page</b>	Displays the output in pages.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show process name**

This command displays the details of processes that share the same name and indicates their parent-child relationship.

**show process name** *process* [**file** *filename*]

**Syntax Description**

Parameters	Description
<i>process</i>	Specifies the name of a process.
<b>file</b> <i>filename</i>	Outputs the results to the file that is specified by <i>filename</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process name process-name

The command shows the details of processes that share the same name. This command displays parent-child relationship.

**show process name** *process name* [**file vm detail cont**]

### Syntax Description

Parameters	Description
<i>process name</i>	Specifies the name of a process.
<b>file</b>	(Optional) Shows the file name where the output is to be received.
<b>vm</b>	(Optional) Shows the virtual memory of the process.
<b>detail</b>	(Optional) Shows the details, such as page fault, virtual memory, and start time of the process.
<b>cont</b>	(Optional) Repeats the command continuously.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process open

This command lists the open file descriptors for a comma separated list of process IDs.

**show process open file**

### Syntax Description

Parameters	Description
<b>file</b>	(Optional) Shows the file name where the output is to be received.

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process open-fd

This command lists the open file descriptors for a comma-separated list of process IDs.

```
show process open-fd process-id [,process-id2]
```

**Syntax Description**

Parameters	Description
<i>process-id</i>	Specifies the process-id.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process pid

This command shows a specific process number or command name.

```
show process pid pid [file filename]
```

**Syntax Description**

Parameters	Description
<i>pid</i>	Specifies the process ID number of a process.
<b>file</b> <i>filename</i>	Outputs the results to the file that is specified by <i>filename</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process search

This command searches for the pattern that the regular expression *regex* specifies in the output of the operating system-specific process listing.

**show process search** *regex* [**file** *filename*]

**Syntax Description**

Parameters	Description
<i>regex</i>	Represents a regular expression.
<b>file</b> <i>filename</i>	Outputs the results to the file that is specified by <i>filename</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show process user

This command retrieves details of processes that share the user name and displays parent-child relationship.

**show process user** *username* [**file** *detail detail detail cont*]

**Syntax Description**

Parameters	Description
<i>username</i>	Specifies the username.
<b>file</b> <i>filename</i>	Outputs the results to the file that is specified by <i>filename</i> .
<i>vm</i>	(Optional) Shows the virtual memory of the process.

Parameters	Description
<i>detail</i>	(Optional) Shows the details, such as page fault, virtual memory, and start time of the process.
<i>cont</i>	(Optional) Repeats the command continuously.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show process using-most cpu**

This command displays a list of the most CPU-intensive processes.

**show process using-most cpu** [*number*] [**file** *filename*]

**Syntax Description**

Parameters	Description
<i>number</i>	Specifies the number of processes to display. The default specifies 5.
<b>file</b> <i>filename</i>	Outputs the results to the file that is specified by <i>filename</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show process using-most memory**

This command displays a list of the most memory-intensive processes.

**show process using-most memory** [*number*] [**file** *filename*]

**Syntax Description**

Parameters	Description
<i>number</i>	Specifies the number of processes to display. The default specifies 5.
<b>file</b> <i>filename</i>	Outputs the results to the file that is specified by <i>filename</i> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show registry

This command displays the contents of the registry.

**show registry** *system component* [*name*] [**page**]

**Syntax Description**

Parameters	Description
<i>system</i>	Represents the registry system name.
<i>component</i>	Represents the registry component name.
<i>name</i>	Represents the name of the parameter to show.
<b>page</b>	Displays one page at a time.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If the name is "page," and you want to display the output one page at a time, use the command **show registry** *system component name* **page page**

To show all components in a system, enter the wildcard character \* in the command: **show registry** *system* \*

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**Example**

This example shows the contents of the cm system, dbl/sdi component.

```
admin:show registry cm dbl/sdi
system = cm
  component = dbl/sdi
    tracelevel=127
    enable=1
    outputdebugstringflag=0
    numminutes=1440
    tracefile=/var/log/active/cm/trace/dbl/sdi/dbl.log
    numfiles=250
    numlines=10000
```

## show risdb\*

### show risdb list

This command displays the tables that are supported in the Realtime Information Service (RIS) database.

**show risdb list** [*file filename*]

**Syntax Description**

Parameters	Description
<b>file</b> <i>filename</i>	Outputs the information to a file.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the filename does not contain the "." character.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**Example**

This command displays a list of all RIS database tables.

```
admin: show risdb list
```

**show risdb query**

This command displays the contents of the specified RIS tables.

```
show risdb query table1 table2 table3 ...[file filename]
```

**Syntax Description**

Parameters	Description
<i>table1</i>	Specifies the name of a table.
<b>file filename</b>	Outputs the information to a file.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The file option saves the information to `platform/cli/filename.txt`. Ensure that the filename does not contain the "." character.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show samltrace level**

This command displays the trace level that is currently configured.

```
show samltrace level
```

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence Service on Unified Communications Manager, Cisco Unity Connection.



## show session maxlimit

This command shows the upper limit for concurrent SSH sessions.

**show session maxlimit**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show smtp

This command displays the name of the SMTP host.

**show snmp**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show stats io

This command displays the IO statistics.

**show stats io** [**kilo**] [**detail**] [**page**] [**file filename**]

### Syntax Description

Parameters	Description
<b>kilo</b>	Displays statistics in kilobytes.
<b>detail</b>	Displays detailed statistics on every available device on the system and overrides the <b>kilo</b> option.

Parameters	Description
<code>page</code>	Displays one page at a time.
<code>file filename</code>	Outputs the information to a file specified by <i>filename</i>

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the filename does not contain the "." character.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show status

This command displays basic platform status.

**show status****Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command displays the following basic platform status:

- hostname
- date
- timezone
- locale
- product version
- platform version
- CPU usage
- memory and disk usage

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech\*

### show tech activesql

This command displays the active queries to the database taken at one minute intervals as far back as the logs allow.

**show tech activesql**

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show tech all

This command displays the combined output of all **show tech** commands.

**show tech all** [*page*] [*file filename*]

#### Syntax Description

Parameters	Description
<i>page</i>	Displays one page at a time.
<i>file filename</i>	Outputs the information to a file.

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

The file option saves the information to `platform/cli/filename.txt`. Ensure that the file name does not contain the "." character

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show tech ccm\_service**

This command displays information about all services that can run on the system.

**show tech ccm\_service****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show tech database**

This command shows information about the database.

**show tech database {dump|sessions}****Syntax Description**

Parameters	Description
<b>dump</b>	Creates a CSV file of the entire database.
<b>sessions</b>	Redirects the session and SQL information of the present session IDs to a file.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dberrcode

This command displays information (from the database log files) about the error code that is specified.

**show tech dberrcode** *errorcode*

### Syntax Description

Parameters	Description
<i>errorcode</i>	Specifies the error code as a positive integer.

### Command Modes

Administrator (admin:)

### Usage Guidelines

If the error code is a negative number, enter it without the minus sign (-).

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dbhighcputasks

This command displays the currently running high cost tasks and high CPU-intensive tasks.

**show tech dbhighcputasks**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dbintegrity

This command displays the database integrity.

**show tech dbintegrity**

**Command Modes**

Administrator (admin:)

**Requirements**

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dbschema

This command displays the database schema in a CSV file.

**show tech dbschema** [**car**| **cm**]

**Syntax Description**

Parameters	Description
<b>car</b>	Represents the car database.
<b>cm</b>	Represents the cm database.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dbinuse

This command displays the database in use.

**show tech dbinuse** [**car**| **cm**]

**Syntax Description**

Parameters	Description
<b>car</b>	Represents the car database.
<b>cm</b>	Represents the cm database.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dbstateinfo

This command displays the state of the database.

**show tech dbstateinfo [car| cm]**

**Syntax Description**

Parameters	Description
<b>car</b>	Represents the car database.
<b>cm</b>	Represents the cm database.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech devdefaults

This command displays the device defaults table.

**show tech devdefaults**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech dumpCSVandXML

This command provides detailed information for customer support in the case of a standard upgrade condition.

**show tech dumpCSVandXML**

### Command Modes

Administrator (admin:)

### Usage Guidelines

You can get this file in the following ways:

- 1 Use the `file view activelog cm/trace/dbl/xmlcsv.tar` command to view the contents of the file.
- 2 Use the `file get activelog cm/trace/dbl/xmlcsv.tar` command to download the file.
- 3 Use RTMT: **Trace and Log Central** > **Collect Files** > **Cisco Database Cli Output** > **Install and upgrade log**.

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech gateway

This command displays the gateway table from the database.

**show tech gateway**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection



## show tech locales

This command displays the locale information for devices, device pools, and end users.

**show tech locales**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech network all

This command displays all network tech information.

**show tech network all** [**page**] [**search text**] [**file filename**]

### Syntax Description

Parameters	Description
<b>page</b>	Displays one page at a time.
<b>search text</b>	Searches the output for the string that text specifies. Be aware that the search is case insensitive.
<b>file filename</b>	Outputs the information to a file.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the file name does not contain the "." character

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech network hosts

This command displays information about hosts configuration.

**show tech network hosts** [**page**] [**search** *text*] [**file** *filename*]

### Syntax Description

Parameters	Description
<b>page</b>	Displays one page at a time.
<b>search</b> <i>text</i>	Searches the output for the string that text specifies. Be aware that the search is case insensitive.
<b>file</b> <i>filename</i>	Outputs the information to a file.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the file name does not contain the "." character

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech network interfaces

This command displays information about the network interfaces.

**show tech network interfaces** [**page**] [**search** *text*] [**file** *filename*]

### Syntax Description

Parameters	Description
<b>page</b>	Displays one page at a time.
<b>search</b> <i>text</i>	Searches the output for the string that text specifies. Be aware that the search is case insensitive.
<b>file</b> <i>filename</i>	Outputs the information to a file.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the file name does not contain the “.” character

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech network resolv

This command displays information about hostname resolution.

**show tech network resolv** [**page**] [**search text**] [**file filename**]

**Syntax Description**

Parameters	Description
<b>page</b>	Displays one page at a time.
<b>search text</b>	Searches the output for the string that text specifies. Be aware that the search is case insensitive.
<b>file filename</b>	Outputs the information to a file.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the file name does not contain the “.” character

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech network routes

This command displays information about network routes.

**show tech network routes** [**page**] [**search** *text*] [**file** *filename*]

### Syntax Description

Parameters	Description
<b>page</b>	Displays one page at a time.
<b>search</b> <i>text</i>	Searches the output for the string that <i>text</i> specifies. Be aware that the search is case insensitive.
<b>file</b> <i>filename</i>	Outputs the information to a file.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The **file** option saves the information to `platform/cli/filename.txt`. Ensure that the file name does not contain the "." character

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech network sockets

This command displays the list of open sockets.

**show tech network sockets** {**numeric**}

### Syntax Description

Parameters	Description
<b>numeric</b>	Displays the numerical addresses of the ports instead of determining symbolic hosts. This parameter is equivalent to running the Linux shell <b>numeric [-n]</b> command.

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech notify

This command displays the database change notify monitor.

**show tech notify** [ *search pattern\_to\_match* ]

**Syntax Description**

Parameters	Description
<i>search pattern_to_match</i>	Represents the string that needs to be searched in the command output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech params

This command displays the database parameters.

**show tech params** {**all** | **enterprise** | **service**}

**Syntax Description**

Parameters	Description
<b>all</b>	Displays all the database parameters.
<b>enterprise</b>	Displays the database enterprise parameters.
<b>service</b>	Displays the database service parameters.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech prefs

This command displays database settings.

**show tech prefs****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech procedures

This command displays the CAR or CM procedures that are in use for the database.

**show tech procedures {car | cm}****Syntax Description**

Parameters	Description
<b>car</b>	Specifies the CAR procedures.
<b>cm</b>	Specifies the CM procedures.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech repltimeout

This command displays the replication timeout.

**show tech repltimeout**

### Command Modes

Administrator (admin:)

### Usage Guidelines

When you increase the replication timeout, ensure that as many servers as possible in a large system are included in the first round of replication setup. If you have the maximum number of servers and devices, set the replication timeout to the maximum value. Be aware that this delays the initial set up of replication to give all servers time to get ready for setup.

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech routepatterns

This command displays the route patterns that are configured for the system.

**show tech routepatterns**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech routeplan

This command displays the route plans that are configured for the system.

**show tech routeplan****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show tech runtime**

This command displays CPU usage information at the time the command is run.

**show tech runtime** {**all**| **cpu**| **disk**| **env**| **memory**} **page file** *filename***Syntax Description**

Parameters	Description
<b>all</b>	Displays all runtime information.
<b>cpu</b>	Displays CPU usage information at the time the command is run.
<b>disk</b>	Displays system disk usage information.
<b>env</b>	Displays environment variables.
<b>memory</b>	Displays memory usage information.
<b>page</b>	Displays one page at a time.
<b>file filename</b>	Outputs the information to a specified file. <b>Note</b> This option saves the information to platform/cli/<filename>.txt. Ensure that the file name does not contain the "." character.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection



## show tech sqlhistory

This command prints the history of SQL statements executed.

**show tech sqlhistory**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech systables

This command displays the name of all tables in the sysmaster database.

**show tech systables**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech system

This command displays all the system information.

**show tech system** {all| bus| hardware| host| kernel modules| software| tools} page file *filename*

### Syntax Description

Parameters	Description
<b>all</b>	Displays all the system information.
<b>bus</b>	Displays information about the data buses on the server.

Parameters	Description
<b>hardware</b>	Displays information about the server hardware.
<b>host</b>	Displays information about the server.
<b>kernel modules</b>	Lists the installed kernel modules.
<b>software</b>	Displays information about the installed software versions.
<b>tools</b>	Displays information about the software tools on the server.
<b>page</b>	Displays one page at a time.
<b>file <i>filename</i></b>	Outputs the information to a file. This option saves the information to platform/cli/<filename>.txt. Ensure that the file name does not contain the "." character.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**show tech table**

This command displays the contents of the specified database table.

**show tech table** *table\_name* [**page**]

**Syntax Description**

Parameters	Description
<i>table_name</i>	Represents the name of the table to display.
<b>page</b>	Displays the output one page at a time.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech triggers

This command displays table names and the triggers that are associated with those tables.

**show tech triggers**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tech version

This command displays the version of the installed components.

**show tech version [page]**

**Syntax Description**

Parameters	Description
page	Displays one page at a time.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show timezone

### show timezone config

This command displays the current timezone settings.

**show timezone config**

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show timezone list

This command displays the available timezones.

**show timezone list [page]**

#### Syntax Description

Parameters	Description
page	Displays the output one page at a time.

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

Although the list of available time zones includes **Factory**, Cisco Unified Communications Manager does not support the **Factory** timezone.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tlstrace

This command shows the status of TLS trace for a service.

```
show tlstrace [service]
```

### Syntax Description

Parameters	Description
<i>service</i>	Represents the TLS tracing status of a service. It is a mandatory parameter.

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show tlsresumptiontimeout

This command shows the TLS session resumption timeout.

```
show tlsresumptiontimeout
```

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show trace

This command displays trace information for a particular task.

**show trace** [*task\_name*]

### Syntax Description

Parameters	Description
<i>task_name</i>	Represents the name of the task for which you want to display the trace information.

### Command Modes

Administrator (admin:)

### Usage Guidelines

If you do not enter a parameter, the command returns a list of available tasks.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

#### Example

```
admin: show trace cdps
```

## show ups status

This command shows the current status of the USB-connected APC smart-UPS device and starts the monitoring service if this service is not already started.

**show ups status**

### Command Modes

Administrator (admin:)

### Usage Guidelines

This command provides full status only for 7835-H2 and 7825-H2 servers.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show version\*

### show version active

This command displays the software version on the active partition.

**show version active**

#### **Command Modes**

Administrator (admin:)

#### **Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### show version inactive

This command displays the software version on the inactive partition

**show version inactive**

#### **Command Modes**

Administrator (admin:)

#### **Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show web-security

This command displays the contents of the current web-security certificate.

**show web-security**

#### **Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show webapp session timeout

This command displays the webapp session timeout value, which is the amount of time, in minutes, that can elapse before a web application times out and logs off the user.

**show webapp session timeout****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show workingdir

This command retrieves the current working directory for activelog, inactivelog, install, and TFTP.

**show workingdir****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## show logins unsuccessful

Use this command to list recent unsuccessful login attempts to the following web applications:

- On Cisco Unified Communications Manager



- Disaster Recovery System
- Cisco Unified OS Administration
- On IM and Presence Service
  - IM and Presence Disaster Recovery System
  - Cisco Unified IM and Presence OS Administration

**show logins unsuccessful** [ *number* ]

### Syntax Description

Parameters	Description
<i>number</i>	Specifies the number of most recent logins to display. The default is 20.

### Command Modes

Administrator (admin)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to Cisco Unified Communications Manager and IM and Presence Service

**show logins unsuccessful**



## Unset Commands

- [unset ipsec\\*](#), page 221
- [unset network\\*](#), page 222

### unset ipsec\*

#### unset ipsec policy\_group

This command disables the ipsec policy on the specified group.

**unset ipsec policy\_group** *policy\_group*

#### Syntax Description

Parameters	Description
<i>policy_group</i>	Specifies the group name.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

#### unset ipsec policy\_name

This command disables the ipsec policy with the specified name.

**unset ipsec policy\_name** *policy\_name*

### Syntax Description

Parameters	Description
<i>policy_name</i>	Specifies the policy name to disable.

### Command Modes

Administrator (admin:)

### Usage Guidelines

Enter `ALL` for *policy\_name* to disable all policy names.

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## unset network\*

### unset network cluster subscriber details

This command shows the message that you need to delete a subscriber node from the GUI instead of the command prompt.

#### unset network cluster subscriber details

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to Cisco Unified Communications Manager, IM and Presence Service on Communications Manager, and Cisco Unity Connection

#### Message to delete the subscriber from GUI

```
admin: unset network cluster subscriber details
Please use the Cisco Unified Communications Manager on the first node.
Navigate to System > Server and click "Find".
Unable to del: NULL
Executed command unsuccessfully.
```

## unset network cluster subscriber dynamic-cluster-configuration

This command disables Dynamic Cluster Configuration on the publisher. The value of **Dynamic Cluster Configuration** option is set to zero on publisher.

**unset network cluster subscriber dynamic-cluster-configuration**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, and Cisco Unity Connection

## unset network dns options

This command unsets DNS options.

**unset network dns options [timeout] [attempts] [rotate]**

### Syntax Description

Parameters	Description
<b>timeout</b>	Sets the wait time before the system considers a DNS query as failed to the default.
<b>attempts</b>	Sets the number of DNS attempts to make before the system fails to the default.
<b>rotate</b>	Sets the method for selecting a nameserver to the default. This affects how loads are distributed across nameservers.

### Command Modes

Administrator (admin:)

### Usage Guidelines

You are asked to confirm that you want to execute this command.



#### Caution

If you continue, the system loses network connectivity temporarily.

**Requirements**

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## unset network domain

This command unsets the domain name and restarts the server.

**unset network domain****Command Modes**

Administrator (admin:)

**Usage Guidelines**

You are asked to confirm that you want to execute this command.

**Requirements**

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**Example**

```
admin: unset network domain
cmdSetIp.domain.name.change.warning
Continue (y/n)?
trying to restart system...
Warning: Restart could take up to 5 minutes...
Shutting down Service Manager. Please wait...
```

## unset network ntp options

This command unsets the domain name and restarts the server.

**unset network ntp options****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## unset network ipv6 gateway

This command unsets the IPv6 gateway on the server.

**unset network ipv6 gateway** [*reboot*]

### Syntax Description

Parameters	Description
<i>reboot</i>	Reboots the server after applying the change.
	<b>Note</b> By default, the reboot on the server does not happen.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## unset network ipv6 static\_address

This command unsets the IPV6 static address.

**unset network ipv6 static\_address** [*reboot*]

### Syntax Description

Parameters	Description
<i>reboot</i>	Reboots the server after applying the change.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, Cisco Unity Connection

#### Example

```
admin: admin:unset network ipv6 static_address
      W A R N I N G
The Server must be rebooted for these changes to take effect.
Please make sure that you reboot this server.
IPv6 static address was removed.
```

```
unset network ipv6 static_address
```





## Utils Commands

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- [utils auditd](#), page 228
- [utils contactsearchauthentication\\*](#), page 229
- [utils core\\*](#), page 230
- [utils capf\\*](#), page 231
- [utils create report](#), page 232
- [utils create report database](#), page 233
- [utils ctl](#), page 233
- [utils cuc\\*](#), page 235
- [utils dbreplication\\*](#), page 245
- [utils diagnose](#), page 255
- [utils disaster\\_recovery\\*](#), page 256
- [utils EnhancedSecurityMode\\*](#), page 266
- [utils filebeat\\*](#), page 267
- [utils fior\\*](#), page 269
- [utils fips](#), page 272
- [utils firewall\\*](#), page 273
- [utils ha\\*](#), page 278
- [utils ils showpeerinfo](#), page 281
- [utils import config](#), page 281
- [utils iostat](#), page 282
- [utils ithrottle](#), page 282
- [utils itl reset](#), page 283
- [utils ldap config](#), page 284
- [utils network\\*](#), page 285

- [utils ntp\\*](#), page 294
- [utils os\\*](#), page 299
- [utils PlatformWebAccess\\*](#), page 301
- [utils processCoreDumps\\*](#), page 302
- [utils remote\\_account\\*](#), page 303
- [utils remotesyslog set protocol\\*](#), page 305
- [utils remotesyslog show protocol](#), page 306
- [utils reset\\_application\\_ui\\_administrator\\_name](#), page 306
- [utils reset\\_application\\_ui\\_administrator\\_password](#), page 307
- [utils restore\\_application\\_ui\\_administrator\\_account](#), page 307
- [utils scheduled-task\\*](#), page 307
- [utils set urlpattern\\*](#), page 309
- [utils service\\*](#), page 310
- [utils snmp\\*](#), page 313
- [utils soap realservice test](#), page 325
- [utils sso\\*](#), page 326
- [utils system\\*](#), page 327
- [utils update dst](#), page 329
- [utils users validate](#), page 330
- [utils vmtools\\*](#), page 331
- [utils system boot status](#), page 332

## utils auditd

This command starts, stops, and provides the status of the system auditing service.

**utils auditd** {**enable**|**disable**|**status**}

### Syntax Description

Parameters	Description
<b>enable</b>	Enables the collection of audit logs. When enabled, the system monitors and records user actions as well as Linux events such as the creation and removal of users, as well as the editing and deleting of files .
<b>disable</b>	Disables the collection of audit logs.

Parameters	Description
status	Displays the status of audit log collection. Cisco recommends that you retrieve the audit log by using the Real-Time Monitoring Tool, but you can also retrieve it by using the CLI.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

After the service has been enabled, it monitors and logs activity on the system. Be aware that the system auditing service logs a lot of information. Care must be taken not to overfill the disk.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils contactsearchauthentication\*

### utils contactsearchauthentication disable

This command disables the secure contact search authentication mode. After this mode is disabled, you need to reset the phone for the changes to take effect.

**utils contactsearchauthentication disable****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### utils contactsearchauthentication enable

This command enables the secure contact search authentication mode. After this mode is enabled, reset the phone for the changes to take effect.

**utils contactsearchauthentication enable**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils contactsearchauthentication status

This command shows whether the system is operating in contact search authentication enable mode or contact search authentication disable mode.

**utils contactsearchauthentication status****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils core\*

### utils core analyze

This command generates a backtrace for a core file, a thread list, and the current value of all CPU registers.

```
utils core {active|inactive} analyze [ core_filename ]
```

**Syntax Description**

Parameters	Description
<b>active</b>	Specifies an active version
<b>inactive</b>	Specifies an inactive version
<i>core_filename</i>	Specifies the name of the core file from which to generate the stack trace.

**Command Modes** Administrator (admin:)

**Usage Guidelines** This command creates a file of the same name as the core file, with a .txt extension, in the same directory as the core file. After you execute this command on a core file created by cimserver, an unexpected message displays. This message is a known limitation of the command.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils core list

This command displays all active or inactive core files.

**utils core {active|inactive} list**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils capf\*

### utils capf cert import

**utils capf cert import**

Use this command to upload signed phone certificates to your system.

**Usage Guidelines** You can choose to import your signed certificates through either FTP or TFTP.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager

## utils capf csr

**utils capf csr {dump| count| delete}**

This command helps you manage third-party CA signed certificates on your system.

**Syntax Description**

Parameters	Description
<b>count</b>	View the number of certificates and CSRs available on your system.
<b>delete</b>	Remove all certificates and CSRs on your system.
<b>dump</b>	After all CSRs are signed by the CA, download them to your local server with this parameter.

**Usage Guidelines**

For information about how to use this command set, see the “Generate and Import Third Party CA-Signed LSCs” procedure in the *Cisco Unified Communications Manager Security Guide* at <http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html>.

**Requirements**

Command privilege level: 0 for the count parameter, 1 for delete and dump parameters.

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager

## utils create report

This command creates reports about the server in the platform/log directory.

**utils create report {hardware| platform| security}**

**Syntax Description**

Parameters	Description
<b>hardware</b>	Creates a system report that contains disk array, remote console, diagnostic, and environmental data.

Parameters	Description
<b>platform</b>	Collects the platform configuration files into a TAR file.
<b>security</b>	Collects the diagnostic reports and creates a TAR file that you can download for troubleshooting purposes. You can retrieve this file with the <b>file get</b> command.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

You are prompted to continue after you enter the command.

After you create a report, use the command **file get activelog platform/log/filename** command, to get the report. where *filename* specifies the report filename that displays after the command completes.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils create report database

This command collects all log the files that are needed for database troubleshooting.

**utils create report {hardware| platform| security}**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils ctl

**utils ctl {set-cluster mixed-mode| set-cluster non-secure-mode| update CTLFile}**

This command changes the cluster security mode or updates the CTL file in each of the nodes.

**Syntax Description**

Parameters	Description
<b>set-cluster mixed-mode</b>	Updates the CTL file and sets the cluster to mixed mode (db secure mode is set to 1).  If the cluster is already in mixed mode, this command shows that Unified Communications Manager is in mixed mode and Autoregistration is active. You will need to confirm your action.
<b>set-cluster non-secure-mode</b>	Updates the CTL file and set the cluster to non-secure mode.  If the cluster is already in mixed mode, this command shows that Unified Communications Manager is in non-secure mode.
<b>update CTLFile</b>	Updates the CTL file in each of the nodes of the cluster.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The CLI must be executed on the publisher. On all other nodes, this CLI command is disabled.

**Note**

After you regenerate the CTL file, you must restart CallManager and TFTP services across the cluster.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager.

## utils ctl reset localkey

This command is used to regenerate the CTL file and sign it with the secondary SAST role (ITLRecovery). Use this command where the CallManager certificate that was used to sign the original CTL file has changed and so, the endpoints are locked out.

**utils ctl reset {localkey}**

**Syntax Description**

<b>localkey</b>	Generates a new CTL file, updates the CTL file on the publisher. The command signs the CTLfile with ITLRecovery key.
-----------------	--



**Command Modes** Administrator (admin:)

**Usage Guidelines** 

**Note**

- You must run this command on the Unified Communications Manager publisher node.
- After the endpoints receive the new CTL file, which is signed by ITLrecovery and contains the new CallManager certificate, execute the CTL update command again to sign it with the new CallManager certificate. The CTL file is regenerated but signed by the new CallManager certificate, which is then trusted by the endpoints.

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Unified Communications Manager

## utils cuc\*

### utils cuc activate CUSRSV

This command converts the standalone Cisco Unity Connection server to Cisco Unity Connection SRSV server.

**utils cuc activate CUSRSV**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection

### utils cuc cluster activate

This command activates this server in a Cisco Unity Connection cluster.

**utils cuc cluster activate**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## utils cuc cluster deactivate

This command deactivates this server in a Cisco Unity Connection cluster.

**utils cuc cluster deactivate****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## utils cuc cluster makeprimary

This command forces the specified server to take the primary server status in a Cisco Unity Connection cluster.

**utils cuc cluster makeprimary****Syntax Description**

Parameters	Description
server	Specifies the name of the server to take the primary server status in a Cisco Unity Connection cluster.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## utils cuc cluster overwrittenb

This command overwrites the data on the server with the data on the other server in a Cisco Unity Connection cluster.

**utils cuc cluster overwrittenb**

### Command Modes

Administrator (admin:)

### Usage Guidelines

This command overwrites the database on the server on which you run this command with the database from the other server in the Connection cluster. Replication restarts after the database is overwritten. This method is used when you restore one server from a backup and must copy the restored data to the other server.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## utils cuc cluster renegotiate

This command creates a cluster relationship with the publisher server in a Connection cluster after the server was replaced or the Connection was reinstalled on the publisher server. This command overwrites all data on the publisher server with data from the subscriber server and initializes replication between the servers.

**utils cuc cluster renegotiate**

### Command Modes

Administrator (admin:)

### Usage Guidelines

Run this command on the subscriber server in a Connection cluster to set up a trust with a publisher server that has been replaced or on which Connection has been reinstalled.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

## utils cuc create report

This command collects data that is helpful to technical support staff for troubleshooting the system. Data collected includes version information, cluster status, service information, database information, trace files, log files, disk information, memory information, and restart information.

### utils cuc create report

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

After the command completes, detailed information gets saved in a .zip file, and the location of the zip file displays. Use the **file get** command to move the file to a computer on which you can uncompress the file and view the contents.

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only

#### Example

```
admin: utils cuc create report
Getting unity connection version. Please wait...Done
Getting cluster status. Please wait...Done
Getting service information. Please wait...Done
Getting installed locales. Please wait...Done
Getting database schema version. Please wait...Done
Getting database integrity. Please wait...Done
Getting database diagnostic log. Please wait...Done
Getting database message log. Please wait...Done
Getting trace files. Please wait...Done
Getting log files. Please wait...Done
Getting platform status. Please wait...Done
Compressing 75 files. Please wait...Done
Output is in file: cuc/cli/systeminfo_080318-140843.zip
To free disk space, delete the file after copying it to another computer
```

## utils cuc dbreplication\*

### utils cuc dbreplication 01\_tear\_down

This command breaks the replication and connectivity between two Unity Connection servers in a cluster. Running this command on both the servers ensures ideal cleanup before establishing a good replication between the servers.

#### utils cuc dbreplication 01\_tear\_down

##### Command Modes

Administrator (admin:)

##### Usage Guidelines

In case of long Unity Connection database CDR queue buildup, this command cleans the buildup for providing clean ground to establish server connectivity and replication between the two servers in the cluster.

**Note**

It is recommended to :

- Take the system backup before running the command.
- Collect the screen log information along with command line logs if the command fails and escalate it to Cisco TAC.
- Ensure that only Cisco TAC runs the command.
- Run the command on the server with obsolete data as the synchronization process deletes the data that clashes with the information on the other server.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection

## utils cuc dbreplication 02\_define\_servers

This command establishes the network connectivity between the two Unity Connection servers in a cluster.

**utils cuc dbreplication 02\_define\_servers****Command Modes**

Administrator (admin:)

**Usage Guidelines**

You can use this command to track and report the CDR traffic from one server to another in a Unity Connection cluster. During SBR process, this command helps in defining the roles of the two server in a cluster.

**Note**

It is recommended to :

- Take the system backup before running the command.
- Collect the screen log information along with command line logs if the command fails and escalate it to Cisco TAC.
- Ensure that only Cisco TAC runs the command.
- Run the command on the server with obsolete data as the synchronization process deletes the data that clashes with the information on the other server.

**Note**

You should run this command on the server that has obsolete data in a Unity Connection cluster.

**Requirements**

Command privilege level: 1  
Allowed during upgrade: No  
Applies to: Cisco Unity Connection

## utils cuc dbreplication 03\_define\_db\_template

This command creates the replication record of the set of tables in Unity Connection databases for replication synchronization. This command also negotiates the table templates of Unity Connection database on which the replication scheme needs to be established.

### utils cuc dbreplication 03\_define\_db\_template

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

This command lists all the tables and defines templates on basis of which the data is negotiated and synchronized between the two servers in a Unity Connection cluster.



#### Note

It is recommended to :

- Take the system backup before running the command.
- Collect the screen log information along with command line logs if the command fails and escalate it to Cisco TAC.
- Ensure that only Cisco TAC runs the command.
- Run the command on the server with obsolete data as the synchronization process deletes the data that clashes with the information on the other server.

#### Requirements

Command privilege level: 1  
Allowed during upgrade: No  
Applies to: Cisco Unity Connection

## utils cuc dbreplication 04\_sync\_database

This command synchronizes the database from the remote server to the server on which the command is executed.

### utils cuc dbreplication 04\_sync\_database

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

You should run this command on the server that has obsolete data in a Unity Connection cluster to copy the recent data from the remote server on the current server.

**Note**

It is recommended to :

- Take the system backup before running the command.
- Collect the screen log information along with command line logs if the command fails and escalate it to Cisco TAC.
- Ensure that only Cisco TAC runs the command.
- Run the command on the server with obsolete data as the synchronization process deletes the data that clashes with the information on the other server.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection

## utils cuc dbreplication reset\_all

This command performs all the tasks, such as tear down and defining servers required to reset database replication between the two servers in a Unity Connection cluster.

**utils cuc dbreplication reset\_all****Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command executes the following commands sequentially to successfully reset database replication between the two servers in a Unity Connection cluster:

- utils cuc dbreplication01\_tear\_down
- utils cuc dbreplication 02\_define\_servers
- utils cuc dbreplication 03\_define\_db\_template
- utils cuc dbreplication 04\_sync\_database

**Note**

It is recommended to :

- Take the system backup before running the command.
- Collect the screen log information along with command line logs if the command fails and escalate it to Cisco TAC.
- Ensure that only Cisco TAC runs the command.
- Run the command on the server with obsolete data as the synchronization process deletes the data that clashes with the information on the other server.

---

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection

## utils cuc jetty ssl disable

This command allows you to set the status of SSL (Disabled) on the Jetty Server for notifications.

### utils cuc jetty ssl disable

---

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

```
admin: utils cuc jetty ssl disable
```

```
After successful execution of this command restart of Jetty server is required, which will  
result in loss of current event subscriptions. Are you sure?  
Enter (yes/no)? yes
```

```
Command completed successfully.  
Please restart Connection Jetty Service.  
In case of cluster, run this command on the other node also.
```

## utils cuc jetty ssl enable

This command allows you to set the status of SSL (Enabled) on the Jetty Server for notifications.

### utils cuc jetty ssl enable



**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection

**Example**

```
admin: utils cuc jetty ssl enable
```

```
After successful execution of this command restart of Jetty server is required, which will
result in loss of current event subscriptions. Are you sure?
Enter (yes/no)? yes
```

```
Command completed successfully.
Please restart Connection Jetty Service.
In case of cluster, run this command on the other node also.
```

## utils cuc networking clear\_replication

This command stops all Digital Networking replication activities on the server.

**utils cuc networking clear\_replication****Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command stops the Connection Digital Networking Replication Agent and Connection SMTP service, deletes the drop, queue, and pickup replication folders, clears the status of in-progress directory pushes to or pulls from this server, and restarts the Connection Digital Networking Replication Agent and Connection SMTP service. Depending on the size of the replication folders, this operation may take several minutes.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unity Connection

## utils cuc networking dscp

This command causes Connection either to start or to stop including a DSCP value of 18 in packets sent between the Connection servers in a cluster, so a router configured to prioritize packets based on their DSCP value can prioritize Connection data and voice messages.

```
utils cuc networking dscp {on| off}
```

**Syntax Description**

Parameters	Description
<b>on</b>	Causes Connection to start including a DSCP value of 18 packets sent over the network.
<b>off</b>	Causes to stop including a DSCP value of 18 in packets sent over the network. 18 is the default value.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command makes the DSCP value available in the packets being passed between the Connection servers in a cluster. For the information to be used, you must configure the router. The command lets you control whether a DSCP value is included in outgoing packets, but you can not change the value.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only

## utils cuc reset password

This command resets the password for a specified user account. If Connection locked the account because of too many failed sign-in attempts, this command also unlocks the account.

**utils cuc reset password****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: Yes

Applies to: Cisco Unity Connection only

**Example**

```
admin: utils cuc reset password jdoe
Enter password:
Re-enter password:
jdoe
07/29/2008 12:41:14.704 : Update SUCCEEDED
```

## utils cuc set PinExpiry\_PromptTime "Authentication Rule Name"

This Command enables the Cisco Unity Connection telephone user interface (touchtone conversation) PIN feature and allows you to update the time interval during when the conditional expiry warning prompt will be played.

### Requirements

If the value is set to:

- 0: disabled
- 1: enabled
  - Enter the time interval

For more information on `utilscuc set PinExpiry_PromptTime "Authentication Rule Name"` CLI command, see the Cisco Unity Connection telephone user interface (touchtone conversation) PIN section in Release Notes for Cisco Unity Connection 10.0(1).

## utils dbreplication\*

### utils dbreplication clusterreset

This command resets replication on an entire cluster.

**utils dbreplication clusterreset**

**Command Modes** Administrator (admin:)

### Usage Guidelines

**Note** Before you run this command, run the command **utils dbreplication stop** first on all subscribers servers and then on the publisher server.

You can use this command to debug database replication. However, you should only use it if you have already tried **utils dbreplication reset all**, and it failed to restart replication on the cluster. This command tears down and rebuilds replication for the entire cluster. After you use this command, you must restart each subscriber server. After all subscriber servers have been restarted, you must go to the publisher server and issue the CLI command **utils dbreplication reset all**.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication dropadmindb

This command drops the Informix syscdr database on any server in the cluster.

### utils dbreplication dropadmindb

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

You should run this command only if database replication reset or cluster reset fails and replication cannot be restarted.

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication forcedatasyncsub

This command forces a subscriber server to have its data restored from data on the publisher server.

**utils dbreplication forcedatasyncsub** *nodename* [**offloadpub**] [*timeoutvalue* ]

#### Syntax Description

Parameters	Description
<i>nodename</i>	Specifies a particular subscriber server to have its data restored from data on the publisher server. Enter all to restore data on all subscriber servers.
<b>offloadpub</b>	Minimizes the usage of the publisher server during the forcedatasyncsub process. <b>Note</b> Adding this option increases the time taken for forcedatasyncsub to finish
<i>timeoutvalue</i>	Specifies the recovery timeout value for each node in minutes (should be greater than the default timeout). Default: 40 minutes.

#### Command Modes

Administrator (admin:)

**Usage Guidelines**

Use this command only after you have run the **utils dbreplication repair** command several times, but the **utils dbreplication status** command still shows non-dynamic tables that are not in sync



**Note**

Do not run this command if only dynamic tables are out of sync; dynamic tables can be out of sync during normal system operation.

You can only run this command from the publisher server. Enter **all** to force sync on all subscriber servers in the cluster. If only one subscriber server is out of sync, use the *nodename* parameter.



**Note**

This command erases all existing data on the subscriber server and replaces it with the database from the publisher server. This erasure makes it impossible to determine the root cause for the subscriber server tables going out of sync.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication quickaudit

This command runs a quick database check on selected content on dynamic tables.

**utils dbreplication quickaudit** {*nodename*| **all**}

**Syntax Description**

Parameters	Description
<i>nodename</i>	Specifies the node on which the quick audit should be run.
<b>all</b>	Causes the audit to be run on all nodes

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication rebuild

After you change the hostname of a Unified Communications Manager publisher or subscriber node, you must run this command to set up database replication across the cluster. This command will run the following commands on the specified nodes:

- **utils dbreplication stop**
- **utils dbreplication dropadmindb** or **dropadmindbforce**
- **utils dbreplication reset**

**utils dbreplication rebuild** {[ *nodename* ]| **all**}

### Syntax Description

Parameters	Description
<i>nodename</i>	Specifies the node or nodes on which database replication will be rebuilt.
<b>all</b>	Specifies that database replication will be rebuilt on all nodes in the cluster.

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Caution

This command can affect performance of other nodes in your cluster. We recommend that you run this command during a system maintenance window.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication repair

This command repairs database replication.

**utils dbreplication repair** {*nodename*| **all**}

### Syntax Description

Parameters	Description
<i>nodename</i>	Specifies a particular subscriber server for data repair.

Parameters	Description
all	Causes data repair to take place on all subscriber servers.

**Command Modes** Administrator (admin:)

**Usage Guidelines** If the command **utils dbreplication status** shows that servers are connected but one or more tables have data that is out of sync, the **utils dbreplication repair** repairs the data on the subscriber servers so that the data is in sync with the data on the publisher server.

Specify **all** to repair all nodes in the cluster, or if only one subscriber server is out of sync, specify the *nodename* parameter.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication repairreplicate

This command repairs mismatched data between cluster nodes and changes the node data to match the publisher data.

**utils dbreplication repairreplicate** *replicatename* [*nodename*] **all**

**Syntax Description**

Parameters	Description
<i>replicatename</i>	Specifies the replicate to repair.
<i>nodename</i>	Specifies the node on which to repair replication.
<b>all</b>	Specifies to fix replication on all nodes.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The parameter *nodename* may not specify the publisher; any subscriber node name is acceptable.



**Note** This command can be executed on the publisher.

**Note**


---

This command does not repair replication setup

---

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication repairable

This command repairs mismatched data between cluster nodes and changes the node to match the publisher data.

**utils dbreplication repairable** *tablename* [*nodename*| **all**]

**Syntax Description**

Parameters	Description
<i>tablename</i>	Specifies the table to repair
<i>nodename</i>	Specifies the node on which to repair replication.
<b>all</b>	Specifies to fix replication on all nodes.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Note**


---

This command does not repair replication setup.

---

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection



## utils dbreplication reset

This command resets and restarts database replication. You can use this command to rebuild replication when the system has not set up replication properly.

**utils dbreplication reset** {*nodename*| **all**}

### Syntax Description

Parameters	Description
<i>nodename</i>	Specifies a particular subscriber server to on which to have replication rebuilt.
<b>all</b>	Specifies that all subscriber servers in the cluster have replication rebuilt.

### Command Modes

Administrator (admin:)

### Usage Guidelines

This command is the best option to use when servers show an RTMT state of 4. If only one subscriber server shows an RTMT state of 4, you may reset that server by specifying the *hostname* parameter. To reset the entire cluster, use the **all** parameter.



#### Tip

Before you run this command, first run the command **utils dbreplication stop** on all subscriber servers that are reset and then on the publisher server.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication runtimestate

This command monitors progress of the database replication process and provides replication state in the cluster.

**utils dbreplication runtimestate** *nodename*

**Syntax Description**

Parameters	Description
<i>nodename</i>	Specifies the node to monitor.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If you provide a node name, the system provides the replication state from the context of the selected node.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication setprocess

This command improves replication performance of clusters that have nodes separated by WANs with delay (Clustering over WAN configuration).

**utils dbreplication setprocess** [*process* ]

**Syntax Description**

Parameters	Description
<b>process</b>	The new database replication . Ensure that the value is between 1 and 40. Default value: 1

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Caution**

Setting the PROCESS option to near maximum consumes more system resources.

Changes made to this setting after an upgrade but before the switch-over to the new version will need to be manually re-applied.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

## utils dbreplication setreptimeout

This command sets the timeout for database replication on large clusters.

**utils dbreplication setreptimeout** *timeout*

### Syntax Description

Parameters	Description
<i>timeout</i>	The new database replication timeout, in seconds. Ensure that the value is between 300 and 3600. Default value: 300 (5 minutes)

### Command Modes

Administrator (admin:)

### Usage Guidelines

After the first subscriber server requests replication with the publisher server, the system sets this timer. After the timer expires, the first subscriber server, plus all other subscriber servers that requested replication within that time period, begin data replication with the publisher server in a batch. If you have several subscriber servers, batch replication is more efficient than individual server replication. For large clusters, you can use the command to increase the default timeout value, so that more subscriber servers are included in the batch.



#### Tip

Cisco recommends that you restore this value back to the default of 300 (5 minutes) after you finish upgrading the entire cluster, and the subscriber servers have successfully set up replication.



#### Note

After you upgrade the publisher server and restart it on the upgraded partition, you should set this timer value before you switch the first subscriber server to the new release. After the first subscriber server requests replication, the publisher server sets the replication timer based on the new value.

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication status

This command shows the status of database replication and indicates whether the servers in the cluster are connected and the data is in sync.

**utils dbreplication status** {all| node| replicate}

### Syntax Description

Parameters	Description
<b>all</b>	Specifies to show the status of all servers.
<b>node</b>	Specifies the node for which to show status.
<b>replicate</b>	Specifies the replicate for which to show status.

### Command Modes

Administrator (admin:)

### Usage Guidelines

#### Note

You should run this command only on the first node (publisher server) of a cluster.

### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils dbreplication stop

This command stops the automatic setup of database replication. Run this command on subscriber and publisher servers before executing the CLI command **utils dbreplication reset** or **utils dbreplication clusterreset**. You can run this command on the subscriber servers simultaneously, before you run it on the publisher server.

**utils dbreplication stop** {nodename| all}

### Syntax Description

Parameters	Description
<i>nodename</i>	Specifies the name of the node on which to stop the automatic setup of database replication.
<b>all</b>	Stops database replication on all nodes.

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils imdb\_replication replication status

This command validates that In Memory Database (IMDB) replication between the node pairs in each subcluster of the deployment has run correctly.

The command performs writes and reads on IMDB tables in each relevant Datastore using a utility from the calling IM and Presence Service node.

**utils imdb\_replication status**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

For the utility to run successfully, ports 6603, 6604, and 6605 must be opened on any firewalls that are configured between the nodes on the IM and Presence Service clusters.

This is not required for the normal operation of the IMDB.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: IM and Presence Service

## utils diagnose

This command enables you to diagnose and attempt to automatically fix system problems.

**utils diagnose {fix| list| module| test| version} [module\_name]**

**Syntax Description**

Parameters	Description
<b>fix</b>	Runs all diagnostic commands and attempts to fix problems.
<b>list</b>	Lists all available diagnostic commands.
<b>module</b>	Runs a single diagnostic command or group of commands and attempts to fix problems

Parameters	Description
<b>test</b>	Runs all diagnostic commands but does not attempt to fix problems.
<b>version</b>	Displays the diagnostic framework version.
<i>module_name</i>	Specifies the name of a diagnostics module.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0 for **version** and 1 for all other parameters

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery\*

### utils disaster\_recovery backup network

Displays information about the backup files that are stored on a remote server.

**utils disaster\_recovery backup network** [*featurelist*] [*path*] [*servername*] [*username*]

**Syntax Description**

Parameters	Description
[ <i>featurelist</i> ]	Specifies a list of features to back up, separated by commas.
[ <i>path</i> ]	Represents the location of the backup files on the remote server.
[ <i>servername</i> ]	Represents the IP address or hostname of the server where you stored the backup files.
[ <i>username</i> ]	Represents the username that is needed to log in to the remote server.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The system prompts you to enter the password for the account on the remote server.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery cancel\_backup

This command cancels the ongoing backup.

**utils disaster\_recovery cancel\_backup** [ *confirm* ]

### Command Modes

Administrator (admin:)

### Usage Guidelines

After you enter the command, you must confirm that you want to cancel the backup. Enter **Y** to cancel the backup or any other key to continue the backup.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

### Example

```
admin: utils disaster_recovery cancel_backup yes
Cancelling backup...
Backup cancelled successfully.
```

## utils disaster\_recovery device add network

This command adds the backup network device.

**utils disaster\_recovery device add network** *devicename path server\_name/ip\_address username*  
[ *Number\_of\_backups* ]

### Syntax Description

Parameters	Description
<i>devicename</i>	Specifies the name of the backup device to be added (mandatory).
<i>path</i>	Specifies the path to retrieve the backup device (mandatory).
<i>server_name/ip_address</i>	Specifies the hostname or IP address of the server where the backup file is stored (mandatory).
<i>username</i>	Specifies the userid required to connect to the remote machine (mandatory).

Parameters	Description
[ <i>Number_of_backups</i> ]	Specifies the number of backups to store on the Network Directory (default 2). This parameter is optional.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**Example**

```
admin: utils disaster_recovery device add network networkDevice /root 10.77.31.116 root 3
```

## utils disaster\_recovery device delete

This command deletes the specified device.

**utils disaster\_recovery device delete** *device\_name* \*

**Syntax Description**

Parameters	Description
<i>device_name</i>	Name of the device to be deleted.
*	Deletes all existing devices except for the ones associated to a schedule.

**Command Modes**

Administrator (admin:)

**Usage Guidelines****Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection



## utils disaster\_recovery device list

Displays the device name, device type, and device path for all the backup devices.

**utils disaster\_recovery device list**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery estimate\_tar\_size

This command provides the estimated size of last successful backup from SFTP or local device.

**utils disaster\_recovery estimate\_tar\_size** **utils disaster\_recovery device list**

### Syntax Description

Parameters	Description
<b>featurelist</b>	Specifies a list of features to back up, separated by commas.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery history

This command displays the history of previous backups and restores.

**utils disaster\_recovery history** [ *operation* ]

Syntax Description	Parameters	Description
	<i>operation</i>	Specifies backup or restore.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level:

Allowed during upgrade:

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**Example**

```
admin: utils disaster_recovery history backup
Tar Filename: Backup Device: Completed On: Result: Backup Type: Features Backed Up:
2009-10-30-14-53-32.tar TAPE Fri Oct 30 14:55:31 CDT 2009 ERROR MANUAL
2009-12-10-10-30-17.tar TAPE Thu Dec 10 10:35:22 CST 2009 SUCCESS MANUAL CDR_CAR,CCM
```

## utils disaster\_recovery jschLogs operation

This command enables and disables the detailed JSch logging.

**utils disaster\_recovery jschLogs operation** [ *operation* ]

Syntax Description	Parameters	Description
	<i>operation</i>	Specifies the name of operation—enable or disable.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery prepare restore pub\_from\_sub

This command handles the tasks to prepare for restore of a publisher node from a subscriber node.



**Note**

This command is applicable only when a publisher node is rebuilt and restored from the subscriber node database. A specific procedure is used for restore instead of restoring the data from the remote backup source. After a publisher node is rebuilt, you must use this command prior to the insertion of process node information.

### utils disaster\_recovery prepare restore pub\_from\_sub

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery restore network

This command restores a remote server. You must restore the Cisco Unified Communications Manager publisher node before you restore subscriber nodes in the same cluster. If you are restoring IM and Presence Service nodes, you must restore the database publisher node before you restore subscriber nodes in the same cluster.

**utils disaster\_recovery restore network** *restore\_server tarfilename devicename*

**Syntax Description**

Parameters	Description
<i>restore_server</i>	Specifies the hostname of the remote server that you want to restore.
<i>tarfilename</i>	Specifies the name of the file to restore.
<i>devicename</i>	Specifies the name of the device on which to restore files.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery schedule add

This command adds the configured schedules.

**utils disaster\_recovery schedule add** *schedulename devicename featurelist datetime frequency*

### Syntax Description

Parameters	Description
<i>schedulename</i>	Represents the name of the scheduler (mandatory).
<i>devicename</i>	Represents the name of the device for which scheduling is done (mandatory).
<i>featurelist</i>	Represents the comma-separated feature list to back up (mandatory).
<i>datetime</i>	Represents the date when the scheduler is set (mandatory). Format specified (yyyy/mm/dd-hh:mm) 24-hr clock.
<i>frequency</i>	Represents the frequency at which the schedule is set to take a backup. Examples: once, daily, weekly and monthly.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery schedule

This command enables or disables the specified schedule.

**utils disaster\_recovery schedule** {*enable*|*disable*} [*schedulename* ]

### Syntax Description

Parameters	Description
<b>enable</b>	Enables the specified schedule.

Parameters	Description
<b>disable</b>	Disables the specified schedule.
<i>schedulename</i>	Represents the name of the scheduler.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**Example**

```
admin: utils disaster_recovery schedule enable schedule1
Schedule enabled successfully.
```

**utils disaster\_recovery schedule delete**

This command deletes the configured schedules.

**utils disaster\_recovery schedule delete** *schedulename*

**Syntax Description**

Parameters	Description
<i>schedulename</i>	Represents the name of the schedule that is to be deleted.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils disaster\_recovery schedule disable**

This command disables the configured schedules.

**utils disaster\_recovery schedule disable** *schedulename*

### Syntax Description

Parameters	Description
<i>schedulename</i>	Represents the name of the schedule that is to be disabled.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery schedule list

Displays the schedules that are configured.

**utils disaster\_recovery schedule list**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

#### Example

```
admin: utils disaster_recovery schedule list
schedule name device_name Schedule Status
-----
schedule1      device 1      enabled
schedule2      device 2      disabled
```

## utils disaster\_recovery show\_backupfiles

This command retrieves the information of backup files, which are available at storage location.

**utils disaster\_recovery show\_backupfiles** *devicename*

Syntax Description	Parameters	Description
	<i>devicename</i>	Represents the name of the device to show backup files at the storage location.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery show\_registration

This command displays the registered features and components on the specified server.

**utils disaster\_recovery show\_registration** *hostname*

Syntax Description	Parameters	Description
	<i>hostname</i>	Specifies the server for which you want to display registration information.

**Command Modes** Administrator (admin:)

**Usage Guidelines**

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils disaster\_recovery status

This command displays the status of the current backup or restore job.

**utils disaster\_recovery status operation**

### Syntax Description

Parameters	Description
<i>operation</i>	Specifies the name of the ongoing operation: backup or restore.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils EnhancedSecurityMode\*

### utils EnhancedSecurityMode disable

The command disables the EnhancedSecurityMode mode on the system. The system reboots after this mode is disabled.

**utils EnhancedSecurityMode disable**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

### utils EnhancedSecurityMode enable

The command enables the EnhancedSecurityMode mode on the system. The system reboots after this mode is enabled.

**utils EnhancedSecurityMode enable**

### Command Modes

Administrator (admin:)



**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils EnhancedSecurityMode status**

The command displays whether the system is operating in EnhancedSecurityMode or non-EnhancedSecurityMode mode.

**utils EnhancedSecurityMode status****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils filebeat\*****utils filebeat config**

The command configures the Logstash server details for downloading the information.

**utils filebeat config IP address port number log type****Syntax Description**

Parameters	Description
<b>IP address</b>	Enter the IP address of the Logstash server.
<b>port number</b>	Enter the port number of Logstash server.
<b>log type</b>	Enter the log type that you have to uploaded to the Logstash server.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils filebeat disable

The command disables the filebeat configuration on the system.

**utils filebeat disable****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils filebeat enable

The command enables the filebeat configuration on the system.

**utils filebeat disable****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils filebeat status

The command shows whether the filebeat is running or not and its configuration values.

**utils filebeat status**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior\*

### utils fior

This command allows you to monitor the I/O on the server. The File I/O Reporting service provides a kernel-base daemon for collecting file I/O per process.

**utils fior**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

### utils fior disable

This command disables I/O statistics monitoring and deletes all the monitoring data collected on the system. Use this command to disable monitoring and free up disk space that is used by the monitoring data.

**utils fior disable**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior enable

This command enables I/O statistics monitoring.

**Note**

---

Use this command before monitoring begins.

---

### utils fior enable

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior list

This command displays a list of the I/O events for all processes.

### utils fior list

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior start

This command starts the I/O statistics utility monitoring and data collection. After the monitoring starts, the I/O statistics data is collected in the platform logs. This data can range up to 25 MB per day. Data is rotated after 7 days of data collection. This data is deleted after you disable the I/O statistics utility monitoring.

**Note**

---

Enable the I/O statistics utility monitoring begins before the monitoring begins.

---

## utils fior start

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior status

This command provides the status of the I/O statistics monitoring utility.

### utils fior status

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior stop

This command stops the I/O statistics monitoring and data collection. However, this command does not delete the collected data.



### Note

---

If I/O statistics are no longer needed, disable the cleanup of the monitoring data from the platform logs.

---

### utils fior stop

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fior top

This command displays a list of I/O statistics for I/O bound processes at the time that you run this command.

### utils fior top

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils fips



#### Caution

FIPS mode is only supported on releases that have been through FIPS compliance. Be warned that FIPS mode should be disabled before you upgrade to a non-FIPS compliance version of Cisco Unified Communications Manager.

For information about which releases are FIPS compliant and to view their certifications, see the *FIPS 140* document at [http://www.cisco.com/web/strategy/government/security\\_certification/net\\_business\\_benefit\\_seccert\\_fips140.html](http://www.cisco.com/web/strategy/government/security_certification/net_business_benefit_seccert_fips140.html).

This command enables, disables, or displays the status of FIPS 140-2 mode. FIPS 140-2 mode is disabled by default; only an administrator can enable FIPS.

**utils fips** {enable| disable| status}

#### Syntax Description

Parameters	Description
<b>enable</b>	Activates FIPS 140-2 mode.
<b>disable</b>	Deactivates FIPS 140-2 mode.
<b>status</b>	Displays the status of FIPS 140-2 mode.

#### Command Modes

Administrator (admin:)

### Usage Guidelines

Before enabling FIPS mode, we recommend that you perform a system backup. If FIPS checks fail at start-up, the system halts and requires a recovery CD to be restored.

Consider the following information before you enable FIPS 140-2 mode:

- When you switch from non-FIPS to FIPS mode, the MD5 and DES protocols will not be functional.
- After FIPS mode is enabled on a server, please wait until the server reboots and the phones re-register successfully before enabling FIPS on the next server.
- In FIPS mode, the IM and Presence service uses Red Hat Openswan (FIPS validated) in place of Racoon (non-FIPS validated). If the security policies in Racoon contain functions that are not FIPS approved, the CLI command asks you to redefine the security policies with FIPS approved functions and abort.



#### Note

Certificates and SSH key are regenerated automatically, in accordance with FIPS requirements.

Consider the following information before you disable FIPS 140-2 mode: In multiple server clusters, each server must be disabled separately; FIPS mode is not disabled cluster-wide but on a per server basis.

Consider the following information after you enable FIPS 140-2 mode: If you have a single server cluster and chose to apply "Prepare Cluster for Rollback to pre 8.0" enterprise parameter before enabling FIPS mode, disable this parameter after making sure that all the phones registered successfully with the server.

Consider the following information before you enable or disable FIPS 140-2 mode for IM and Presence Service: After you enable or disable FIPS 140-2 mode for IM and Presence Service, the Tomcat certificate is regenerated and the node reboots. The Intercluster Sync Agent syncs the new Tomcat certificate across the cluster; this can take up to 30 minutes. Until the new Tomcat certificate is synced across the cluster, an IM and Presence Service subscriber node cannot access information from the IM and Presence Service database publisher node. For example, a user who is logged into the Cisco Unified Serviceability GUI on a subscriber node will not be able to view services on the IM and Presence Service database publisher node. Users will see the following error message until the sync is complete: `Connection to server cannot be established (certificate exception)`

#### Requirements

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils firewall\*

### utils firewall ipv4 debug

This command turns IPv4 firewall debugging on or off. If you do not enter a time parameter, this command turns on debugging for 5 minutes.

**utils firewall ipv4 debug** {**off** [ *time* ]}

### Syntax Description

Parameters	Description
<b>off</b>	Turns off the IPv4 firewall debugging. If you do not enter the time parameter, this command disables the firewall for 5 minutes.
<i>time</i>	(Optional) Sets the duration for which the firewall debugging is to be enabled in the following formats: <ul style="list-style-type: none"> <li>• Minutes: 0–1440m</li> <li>• Hours: 0–23h</li> <li>• Hours and minutes: 0–23h 0–60m</li> </ul>

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils firewall ipv4

This commands enables and disables IPv4 firewall.

**utils firewall ipv4** {**enable**| **disable**| [*time*]}

### Syntax Description

Parameters	Description
<b>enable</b>	Turns on the IPv4 firewall.
<b>disable</b>	Turns off the IPv4 firewall. If you do not enter the time parameter, this command disables the firewall for 5 minutes.
<i>time</i>	(Optional) Sets the duration for which the firewall is to be disabled in the following formats: <ul style="list-style-type: none"> <li>• Minutes: 0–1440m</li> <li>• Hours: 0–23h</li> <li>• Hours and minutes: 0–23h 0–60m</li> </ul>



**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils firewall ipv4 list

This commands displays the current configuration of the IPv4 firewall.

**utils firewall ipv4 list**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils firewall ipv4 status

This command displays the current status of the IPv4 firewall.

**utils firewall ipv4 status**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils firewall ipv6 debug

This command turns IPv6 firewall debugging on for the configured time period. The default value of time period is 5 minutes.

```
utils ipv6 firewall debug {off} [ time ]
```

### Syntax Description

Parameters	Description
<b>off</b>	(Optional) Turns off the IPv6 firewall debugging. If you do not enter the time parameter, this command disables the firewall as per the default time period value.
<i>time</i>	(Optional) Sets the duration for which the firewall debugging is to be enabled in the following formats: <ul style="list-style-type: none"> <li>• Minutes: 0–1440m</li> <li>• Hours: 0–23h</li> <li>• Hours and minutes: 0–23h 0–60m</li> </ul>

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils firewall ipv6

This commands enables and disables IPv6 firewall.

```
utils firewall ipv6 {enable| disable} [time]
```

### Syntax Description

Parameters	Description
<b>enable</b>	Turns on the IPv6 firewall.
<b>disable</b>	Turns off the IPv6 firewall. If you do not enter the time parameter, this command disables the firewall for 5 minutes.

Parameters	Description
<i>time</i>	(Optional) Sets the duration for which the firewall is to be disabled in the following formats: <ul style="list-style-type: none"> <li>• Minutes: 0–1440m</li> <li>• Hours: 0–23h</li> <li>• Hours and minutes: 0–23h 0–60m</li> </ul>

**Command Modes** Administrator (admin:)

**Usage Guidelines** You can use this command to enable or disable firewall tables. If you are testing the Unified Communications Manager for compliance with the USGv6 Profile, you must disable the IPv6 firewall tables for a duration of 23 hours before you begin the test.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection.

## utils firewall ipv6 list

This commands displays the current configuration of the IPv6 firewall.

**utils firewall ipv6 list**

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection.

## utils firewall ipv6 status

This command displays the current status of the IPv6 firewall.

**utils firewall ipv6 status**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection.

## utils ha\*

### utils ha failover

This command initiates a manual failover for a specified node, where the Cisco Server Recovery Manager stops the critical services on the failed node and moves all users to the backup node.

For IM and Presence nodes, the backup node must be another IM and Presence server. Two servers must be assigned to the same presence redundancy group before you specify the backup server. The back-up server you specify is the other server that is assigned to the presence redundancy group.

**utils ha failover {node name}**

**Syntax Description**

Parameters	Description
<b>node name</b>	Specifies the node on which to perform the manual failover.

**Command Modes**

Administrator (admin:)

**Requirements**

Applies to: Cisco Unified Communications Manager and IM and Presence service on Cisco Unified Communications Manager

**Failover Example**

```
admin: ha failover shorty-cups
Initiate Manual Failover for Node > shorty-cups
Request SUCCESSFUL.
Subcluster Name: DefaultCluster
Node 1 Name : kal-cup1 State: Taking Over Reason: On Admin Request
Node 2 Name : shorty-cups State: Failover Reason: On Admin Request
```

## utils ha fallback

This command initiates a manual fallback for a specified node, where the Cisco Server Recovery Manager restarts the critical services on the active node and moves users back to the active node.

**utils ha fallback** *node name*

### Syntax Description

Parameters	Description
<i>node name</i>	Specifies the node on which to perform a manual fallback.

### Command Modes

Administrator (admin:)

### Requirements

Applies to: Cisco Unified Communications Manager and IM and Presence service on Cisco Unified Communications Manager

### Fallback Example

```
admin: ha fallback shorty-cups
Initiate Manual fallback for Node >shorty-cups<
Request SUCCESSFUL.
Subcluster Name: DefaultCluster
Node 1 Name : kal-cup1 State: Falling Back Reason: On Admin Request
Node 2 Name : shorty-cups State: Taking Back Reason: On Admin Request
```

## utils ha recover

This command initiates a manual recovery of the presence redundancy group (when nodes are in a Failed state), where IM and Presence restarts the Cisco Server Recovery Manager service in that presence redundancy group.

**utils ha recover** *presence redundancy group name*

### Syntax Description

Parameters	Description
<i>presence redundancy group name</i>	Specifies the presence redundancy group on which to monitor HA status. If no presence redundancy group name is provided, all cluster information is provided.

### Command Modes

Administrator (admin:)

**Requirements**

Applies to: Cisco Unified Communications Manager and IM and Presence service on Cisco Unified Communications Manager

**Recover Example**

```
admin: ha recover Defaultcluster
Stopping services... Stopped
Starting services... Started
admin:
```

**utils ha status**

This command displays the HA status for a specified presence redundancy group.

**utils ha status** *presence redundancy group name*

**Syntax Description**

Parameters	Description
<i>presence redundancy group name</i>	Specifies the presence redundancy group for which to monitor HA status. If no presence redundancy group name is provided, all cluster information is displayed.

**Command Modes**

Administrator (admin:)

**Requirements**

Applies to: Cisco Unified Communications Manager and IM and Presence service on Cisco Unified Communications Manager

**Status Example with HA Not Enabled**

```
admin: ha status
Subcluster Name: DefaultCluster
Node 1 Name : kal-cup1 State: Unknown Reason: High Availability Not Enabled
Node 2 Name : shorty-cups State: Unknown Reason: High Availability Not Enabled
```

**Status Example with HA Enabled**

```
admin: ha status
Subcluster Name: DefaultCluster
Node 1 Name : kal-cup1 State: Normal
Node 2 Name : shorty-cups State: Normal
```

**Status Example with a Critical Service Down**

```
admin: ha status
Subcluster Name: DefaultCluster
Node 1 Name : kal-cup1 State: Failed Over with Critical Services not Running Reason:
Critical Service Down
Node 2 Name : shorty-cups State: Running in Backup Mode Reason: Critical Service Down
```

**Status Example Failed**

```
admin: ha status
Subcluster Name: DefaultCluster
Node 1 Name : kal-cup1 State: Failed Reason: Critical Service Down
Node 2 Name : shorty-cups State: Failed Reason: Critical Service Down
```

## utils ils showpeerinfo

This command returns the peer info vector for either a single cluster in an ILS network, or for all the clusters in an ILS network.

**utils ils showpeerinfo** *clustername*

**Syntax Description**

Parameters	Description
<i>clustername</i>	Specifies the fully qualified domain name of the publisher node for a Cisco Unified Communications Manager cluster in an ILS network.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The peer info vector contains information about a cluster in an ILS network. The available information includes *clustername*, cluster ID and IP addresses for the cluster nodes. If you want information about a specific cluster in an ILS network, enter the *clustername* parameter. If you want information on all the clusters in the network, leave the *clustername* parameter empty

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager

## utils import config

This command takes data from the platformConfig.xml file on the virtual floppy drive and modifies the system to match the configuration file. The system reboots after the command successfully completes.

**utils import config**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command can be executed on any VMware deployment.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## Execute utils import config in Vmware Deployment

**Procedure**

## utils iostat

This command displays the iostat output for the given number of iterations and intervals.

**utils iostat {interval| iterations| filename}**

**Syntax Description**

Parameters	Description
<b>interval</b>	Sets the seconds between two iostat readings. You must set this value if you are using the iteration parameter
<b>iterations</b>	Sets the number of iostat iterations. You must set this value if you are using the interval parameter.
<b>filename</b>	Redirects the output to a file.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils iothrottle

This command allows you to manage and monitor IO throttling on the server.

**utils iothrottle {enable| disable| status}**



Syntax Description	Parameters	Description
	<b>Enable</b>	Enables I/O throttling enhancements which lowers the impact of upgrades on an active system.
	<b>Disable</b>	Disables I/O throttling enhancements.
	<b>Status</b>	Displays the status of I/O throttling enhancements.

**Command Modes** Administrator (admin:)

**Usage Guidelines** Disabling I/O throttling enhancements can adversely affect the system during upgrades.

#### Requirements

Command privilege level: 1 for **Enable** and **Disable**, 0 for **Status**

## utils itl reset

This command is used when endpoints are unable to validate their configuration files.

**utils itl reset** {localkey| remotekey}

Syntax Description	Parameters	Description
	<b>localkey</b>	Generates a new ITL file by taking the existing ITL file on the publisher. The command replaces the signature of that ITL file and signs the new ITL file with the ITL recovery key.
	<b>remotekey</b>	Generates a new ITL file after importing the PKCS 12 bag that contains the recovery certificate key pair from the remote location. It then signs the newly generated ITL file with the recovery private key.  <b>remotekey</b> has the following parameters: <ul style="list-style-type: none"> <li>• IP address or hostname</li> <li>• User ID</li> <li>• ITLRecovery.p12</li> </ul>

**Command Modes** Administrator (admin:)

**Usage Guidelines** **Note**


---

You must run this command on the Unified Communications Manager publisher node.

---

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Unified Communications Manager

**Example**

```
admin:utils itl reset
```

```
Name is None
```

```
Generating the reset ITL file.....
```

```
The reset ITL file was generated successfully
```

```
Locating active Tftp servers in the cluster.....
```

```
Following is the list of Active tftp servers in the cluster
```

```
=====
```

```
se032c-94-42
```

```
=====
```

```
Number of Active TFTP servers in the cluster : 1
```

```
Transferring new reset ITL file to the TFTP server nodes in the cluster.....
```

```
Successfully transferred reset ITL to node se032c-94-42
```

## utils ldap config

This command configures the system LDAP authentication.

**utils ldap config** {*fqdn*|*ipaddr*}

**Syntax Description**

Parameters	Description
<i>fqdn</i>	Configures the system to use an FQDN for LDAP authentication.
<i>ipaddr</i>	Configures the system to use an IP address for LDAP authentication

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

- **utils ldap config fqdn**—This command is preferred for LDAP authentication, however, you can only use this command if DNS is configured on the system; if the system is not configured to use DNS, use **utils ldap config ipaddr**.
- **utils ldap config ipaddr**—This command is not preferred and should only be used if the system is not, or can not be, configured to use DNS; if the system is configured to use DNS, use **utils ldap config fqdn**.

**Requirements**

Command privilege level: 1

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

## utils ldap config status

This command displays the utils ldap configuration status.

**utils ldap config status**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

## utils network\*

### utils network arp delete

This command deletes an entry in the Address Resolution Protocol table.

**utils network arp delete** *host*

**Syntax Description**

Parameters	Description
<i>host</i>	(Optional) Represents the host name or IP address of the host to delete from the table.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Delete Example**

```
admin:utils network arp delete myhost
```

## utils network arp set

This command sets an entry in the Address Resolution Protocol table.

```
utils network arp set {host} {addr}
```

**Syntax Description**

Parameters	Description
<i>host</i>	Represents the host name or IP address of the host to add to the table.
<i>addr</i>	Represents the hardware address (MAC) of the host to be added in the format: XX:XX:XX:XX:XX:XX

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**Set Example**

```
admin:utils network arp set myhost 11:22:33:44:55:66
```

## utils network arp list

This command lists the contents of the Address Resolution Protocol table.

```
utils network arp list host hostname [ options ]
```

Syntax Description	Parameters	Description
	<b>host</b>	
	<i>hostname</i>	
	<i>options</i>	(Optional) page, numeric <ul style="list-style-type: none"> <li>• Page: Pauses to display the output one page at a time.</li> <li>• Numeric: Shows hosts as dotted IP addresses.</li> </ul>

**Command Modes** Administrator (admin:)

**Usage Guidelines** In the Flags column, C=cached, M=permanent, P=published.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

#### List example

```
admin:admin: utils network arp listAddress HWtype HWaddress
Flags Mask Iface
sjc21-3f-hsrp.cisco.com ether 00:00:0C:07:AC:71 C
eth0
philly.cisco.com ether 00:D0:B7:85:98:8E C
eth0
Entries: 2 Skipped: 0 Found: 2
```

## utils network capture

This command captures IP packets on the specified Ethernet interface.

**utils network capture eth0** [*page*] [*numeric*] [**file**|*fname*] [**count**|*num*] [**size**|*bytes*] [**src**|*addr*] [**dest**|*addr*] [**port**|*num*]

Syntax Description	Parameters	Description
	<b>eth0</b>	Specifies Ethernet interface 0.

Parameters	Description
<i>page</i>	(Optional) Displays the output one page at a time. When you use the page or file options, the complete capture of all requested packets must occur before the command completes.
<i>numeric</i>	(Optional) Displays hosts as dotted IP addresses.
<b>file</b> <i>fname</i>	(Optional) Outputs the information to a file. The file option saves the information to <code>platform/cli/fname.cap</code> . The filename cannot contain the "." character.
<b>count</b> <i>num</i>	(Optional) Sets a count of the number of packets to capture. For screen output, the maximum count equals 1000, and, for file output, the maximum count equals 10,000.
<b>size</b> <i>bytes</i>	(Optional) Sets the number of bytes of the packet to capture. For screen output, the maximum number of bytes equals 128, for file output, the maximum of bytes can be any number or ALL.
<b>src</b> <i>addr</i>	(Optional) Specifies the source address of the packet as a host name or IPV4 address.
<b>dest</b> <i>addr</i>	(Optional) Specifies the destination address of the packet as a host name or IPV4 address.
<b>port</b> <i>num</i>	(Optional) Specifies the port number of the packet, either source or destination.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**utils network capture-rotate**

This command captures IP packets beyond the 100,000 packet limit of **utils network capture**.

```
utils network capture-rotate {file|fname} [size|bytes] [sizePerFile|megabytes] {maxFiles | num}[src|addr] [dest|addr] [port | num][host protocol|addr]
```

**Syntax Description**

Parameters	Description
<b>file</b> <i>fname</i>	Outputs the information to a file. <b>Note</b> The file will be saved in platform/cli/fname. fname should not contain the "." character.
<b>size</b> <i>bytes</i>	The number of bytes of the packet to capture. Valid values include any number up to 65535 or ALL. The default is ALL.
<b>sizePerFile</b> <i>megabytes</i>	The sizePerFile sets the value for the size of the log files. (Unit is millions of bytes.) The default value of sizePerFile is 25 MB.
<b>maxFiles</b> <i>num</i>	the maxFiles indicates the maximum number of log files to be created. The default value of maxFiles is 10.
<b>src</b> <i>addr</i>	(Optional) Specifies the source address of the packet as a hostname or IPV4 address.
<b>dest</b> <i>addr</i>	(Optional) Specifies the destination address of the packet as a host name or IPV4 address.
<b>port</b> <i>num</i>	(Optional) Specifies the port number of the packet, either source or destination.
<b>host</b> <i>protocol addr</i>	(Optional) Limits capture to traffic to and from a specific host. Options for <i>protocol</i> are IP, arp, rarp, all, and <i>addr</i> must be in IPv4 or hostname format. If <b>host</b> is used, do not provide <b>src</b> or <b>dest</b> .

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**utils network connectivity**

This command verifies the node network connection to the first node in the cluster. Be aware that this connection is only valid on a subsequent node.

**utils network connectivity** [**reset**] [ *hostname/ip address* ]

**Syntax Description**

Parameters	Description
<b>connectivity</b>	This command verifies the node network connection to the first node in the cluster.
<b>reset</b>	(Optional) Clears previous return codes.
<i>hostname/ip address</i>	(Optional) Hostname or ip address of cluster node.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils network host

This command resolves a host name to an address or an address to a host name.

**utils network host** *name* [*server|serv*] [*page*] [*detail*] [*srv*]

**Syntax Description**

Parameters	Description
<i>name</i>	Represents the host name or IP address that you want to resolve.
<i>serv</i>	(Optional) Specifies an alternate domain name server.
<b>[page]</b>	(Optional) Displays the output one screen at a time.
<b>[detail]</b>	(Optional) Displays a detailed listing.
<b>[srv]</b>	(Optional) Displays DNS SRV records.

**Command Modes**

Administrator (admin:)



**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

**utils network ipv6 host**

This command does an IPv6 host lookup (or IPv6 address lookup) for the specified host name or IPv6 address.

**utils network ipv6 host** {*host\_name*|*ipv6\_address*}

**Syntax Description**

Parameters	Description
<i>host_name</i>	Specifies the name of the server.
<i>ipv6_address</i>	Specifies the IPv6 address of the server.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection.

**utils network ipv6 traceroute**

This command to traces an IPv6 address or hostname.

**utils network ipv6 traceroute** [*ipv6-address*|*hostname*]

**Syntax Description**

Parameters	Description
<i>ipv6-address</i>	Specifies IPv6 address that you want to trace.
<i>hostname</i>	Specifies the host name that you want to trace.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection.

## utils network ipv6 ping

This command allows you to ping an IPv6 address or hostname.

**utils network ipv6 ping** *destination* [ *count* ]

**Syntax Description**

Parameters	Description
<i>destination</i>	Specifies a valid IPv6 address or host name that you want to ping.
[ <i>count</i> ]	Specifies the number of times to ping the external server. The default count equals 4.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection.

## utils network ping

This command allows you to ping another server.

**utils network ping** *destination* [ *count* ] [ *size* ]

**Syntax Description**

Parameters	Description
<i>destination</i>	Represents the ip address or host name of the server that you want to ping.
[ <i>count</i> ]	Specifies the number of times to ping the external server. The default count is 4.
[ <i>size</i> ]	Specifies the size of ping packets in bytes. The default value is 56.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils network traceroute

This command traces IP packets that are sent to a remote destination.

**utils network traceroute** [ *destination* ]

**Syntax Description**

Parameters	Description
<i>destination</i>	Represents the hostname or IP address of the server to which you want to send a trace.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection.

## utils network name-service {hosts|services} cache invalidate

This command clears the name service cache.

**utils network name-service** {*hosts \ services*} [ *cache invalidate* ]

**Syntax Description**

Parameters	Description
<b>Hosts</b>	Host services cache
<b>Services</b>	Services service cache

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Consider the following example for flushing/clearing the cache:

```
admin:utils network name-service hosts cache invalidate
admin:
Successful
```

# utils ntp\*

## utils ntp server add

The command adds a maximum of five specified NTP servers.

**utils ntp server add** *s1* [*s1* | *s2* | *s3* | *s4* | *s5*] [**norestart**]

**Syntax Description**

Parameters	Description
<i>s1</i> ...	Specifies the NTP servers.
<b>norestart</b>	Causes the NTP service to not restart after you add the servers.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If you use **norestart**, an explicit restart of the NTP service is required for the changes to take effect.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager

**Example: Attempting to Add Servers with Incorrect Command Line Parameters**

```
admin: admin:utils ntp server add s1 s2 s3 s4 s5 s6 s7 s8
Incorrect number of parameters entered for add
usage: utils ntp server add s1 [s2 s3 s4 s5] [norestart]
```

**Example: Attempting to Add a Server Using norestart Without Specifying a Server**

```
admin: utils ntp server add s1 s2 s3 s4 s5 s6 s7 s8
Incorrect number of parameters entered for add
usage: utils ntp server add s1 [s2 s3 s4 s5] [norestart]
```

**Example: Adding servers without norestart**

```
admin: utils ntp server add clock1.cisco.com clock2.cisco.com
clock1.cisco.com : added successfully.
clock2.cisco.com : added successfully.
Restarting NTP on the server.
```

**Example: Adding Servers That Are Already Added, Without norestart**

```
admin: utils ntp server add clock1.cisco.com clock2.cisco.com
clock1.cisco.com : [The host has already been added as an NTP server.]
clock2.cisco.com : [The host has already been added as an NTP server.]
```

**Example: Adding Server to Self Without norestart**

```
admin: utils ntp server add bglr-ccm26
bglr-ccm26 : [This server cannot be added as an NTP server.]
```

**Example: Adding Inaccessible Server Without norestart**

```
admin: utils ntp server add clock3.cisco.com
clock3.cisco.com : [ Inaccessible NTP server. Not added. ]
```

**Example: Adding Servers with norestart**

```
admin: utils ntp server add ntp01-syd.cisco.com ntp02-syd.cisco.com clock.cisco.com norestart
ntp01-syd.cisco.com : added successfully.
ntp02-syd.cisco.com : added successfully.
clock.cisco.com : added successfully.
The NTP service will need to be restarted for the changes to take effect.
```

**Example: Adding Servers When Five Are Already Configured**

```
admin:utils ntp server add clock3.cisco.com
The maximum permissible limit of 5 NTP servers is already configured.
```

## utils ntp server delete

This command deletes NTP servers that are configured.

**utils ntp server delete**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command allows you to delete a configured NTP server or all of them. When you choose the server to delete, you are prompted to indicate if you want to restart the NTP service. If you choose no, the NTP service does not get restarted after the server is deleted.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager

### Example: Deleting Servers with Incorrect Command Line Parameters

```
admin: utils ntp server delete clock1.cisco.com clock2.cisco.com
Incorrect number of optional parameters entered for delete
usage: utils ntp server delete
```

### Example: Deleting Single Server with NTP Restart

```
admin: utils ntp server delete
1: clock1.cisco.com
2: clock2.cisco.com
3: ntp01-syd.cisco.com
4: ntp02-syd.cisco.com
5: clock.cisco.com
a: all
q: quit

Choice: 1

Restart NTP (y/n): y

clock1.cisco.com will be deleted from the list of configured NTP servers.
Continue (y/n)?y

clock1.cisco.com : deleted successfully.
Restarting NTP on the server.
```

### Example: Deleting All Servers Without NTP Restart

```
admin: utils ntp server delete
1: clock1.cisco.com
2: clock2.cisco.com
3: ntp01-syd.cisco.com
4: ntp02-syd.cisco.com
5: clock.cisco.com
a: all
q: quit

Choice: a

Restart NTP (y/n): n

This will result in all the configured NTP servers being deleted.
Continue (y/n)?y

clock1.cisco.com : deleted successfully.
clock2.cisco.com : deleted successfully.
ntp01-syd.cisco.com : deleted successfully.
ntp02-syd.cisco.com : deleted successfully.
clock.cisco.com : deleted successfully.
The NTP service will need to be restarted for the changes to take effect.
```

### Example: Deleting All Servers When No Servers Are Configured

```
admin: utils ntp server delete
There are no NTP servers configured to delete.
```

## utils ntp config

This command displays the current configuration of the NTP client and server.

**Note**

To avoid potential compatibility, accuracy, and network jitter problems, the external NTP servers that you specify for the primary node should be NTP v4 (version 4). If you are using IPv6 addressing, external NTP servers must be NTP v4.

**utils ntp config****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence server on Cisco Unified Communications Manager, Cisco Unity Connection

## utils ntp restart

This command restarts the NTP service.

**utils ntp restart****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils ntp server list

This command lists all NTP servers.

**utils ntp server list****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: IM and Presence server on Cisco Unified Communications Manager

## utils ntp start

This command starts the NTP service if it is not already running.

**Note**

---

You can not stop the NTP service from the command line interface. Use this command when the `utils ntp status` command returns stopped.

---

### utils ntp start

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence server on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils ntp status

This command displays the current status of NTP.

### utils ntp status

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level:

Allowed during upgrade:

Applies to: IM and Presence service on Cisco Unified Communications Manager.



# utils os\*

## utils os kerneldump

This command configures kerneldump to provide a kernel crash dumping mechanism. The kernel captures the dump to the local disk, in case of a kernel crash.



**Note**

The netdump commands have been removed from release 8.6(1) and have been replaced with the kerneldump commands.

**utils os kerneldump** {enable| disable}

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If a kernel crash occurs, the capture kernel dumps the core on the local disk of the server. The primary kernel reserves 128MB of physical memory that the capture kernel uses to boot. The kerneldump uses the **kexec** command to boot into a capture kernel whenever the kernel crashes.

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

**Example**

```
admin: utils os kerneldump enable
*****WARNING*****
Enabling kerneldump requires system reboot
Would you like to boot the machine (y/n):y
kerneldump enable operation succeeded
System going for a reboot
```

## utils os kerneldump ssh

This command enables, disables, or displays the status of an external SSH server.

**utils os kerneldump ssh** {enable| disable| status}

**Syntax Description**

Parameters	Description
enable	Configures an external SSH server as a kerneldump server to kernel dumps.

Parameters	Description
<b>disable</b>	Removes support of the external SSH server that is configured to collect kernel dumps.
<b>status</b>	Indicates whether an external SSH server is configured or not, to collect kernel dumps.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

If external SSH server has the kerneldump service enabled and a kernel crash occurs, the capture kernel dumps the core on the external server that is configured to collect the dump. Enabling and disabling kerneldump require a system reboot for the changes to come into effect.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

**Example**

```
admin: utils os kerneldump ssh disable 10.77.31.60
Disabling kerneldump requires system reboot
Would you like to continue (y/n): y
kerneldump disable operation succeeded
System going for a reboot
```

## utils os kerneldump status

This command provides the status of the kdump service.

**utils os kerneldump status****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils os secure

This command is used to specify the level of security provided by selinux.

**utils os secure** {**enforce**| **permissive**| **status**}

### Syntax Description

Parameters	Description
<b>enforce</b>	
<b>permissive</b>	
<b>status</b>	

### Command Modes

Administrator (admin:)

### Usage Guidelines

Note that selinux does not handle rate limiting. Rate limiting is handled by ipprefs and ip tables.

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: IM and Presence service on Cisco Unified Communications Manager

## utils PlatformWebAccess\*

### utils PlatformWebAccess disable

Use this command to restrict the user sign-in to Cisco OS Administration and Disaster Recovery System applications when SSO is enabled.

**utils PlatformWebAccess disable**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 4

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils PlatformWebAccess enable

Use this command to enable the user sign-in to Cisco OS Administration and Disaster Recovery System applications.

**utils PlatformWebAccess enable**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 4

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils PlatformWebAccess status

Use this command to display the status of the web access of the system—whether the platform web access is enabled or disabled for Cisco OS Administration and Disaster Recovery System applications.

**utils PlatformWebAccess status**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 4

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils processCoreDumps\*

## utils processCoreDumps disable

This command disables the process core dumps.

**utils processCoreDumps disable**

### Command Modes

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils processCoreDumps enable

This command enables the process core dumps.

**utils processCoreDumps enable****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils processCoreDumps status

This command provides the status of the kdump service.

**utils processCoreDumps status****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils remote\_account\*

### utils remote\_account create

This command creates a remote account.

**utils remote\_account create****Command Modes**

Administrator (admin:)

**Usage Guidelines**

A remote account generates a pass phrase that allows Cisco Systems support personnel to get access to the system for the specified life of the account.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**utils remote\_account disable**

This command allows you to disable a remote account.

**utils remote\_account disable****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils remote\_account enable**

This command allows you to enable a remote account.

**utils remote\_account enable****Command Modes**

Administrator (admin:)

**Usage Guidelines**

You can have only one remote account that is enabled at a time.

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils remote\_account status

This command allows you to check the status of a remote account.

**utils remote\_account status**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils remotesyslog set protocol\*

### utils remotesyslog set protocol tcp

This command configures the protocol for communication with remote syslog server as TCP on the system. Restart the node for changes to take effect.

**utils remotesyslog set protocol tcp**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### utils remotesyslog set protocol udp

This command configures the protocol for communication with remote syslog server as UDP on the system. Restart the node for changes to take effect.

**utils remotesyslog set protocol udp****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 4

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils remotesyslog show protocol

This command shows whether the protocol for communication with remote syslog server is TCP or UDP on the system.

**utils remotesyslog show protocol****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils reset\_application\_ui\_administrator\_name

This command resets the application user interface administrator name.

**utils reset\_application\_ui\_administrator\_name****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, and Cisco Unity Connection



## utils reset\_application\_ui\_administrator\_password

This command resets the application user interface administrator password.

```
utils reset_application_ui_administrator_password
```

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils restore\_application\_ui\_administrator\_account

This command restores the application user interface administrator account.

```
utils restore_application_ui_administrator_account
```

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils scheduled-task\*

### utils scheduled-task disable

This command disables the scheduled-task.

```
utils scheduled-task disable scheduled-task
```

### Syntax Description

Parameters	Description
<code>scheduled-task</code>	Enter the name of the task that you need to disable.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**utils scheduled-task enable**

This command enables the scheduled-task.

**utils scheduled-task enable scheduled-task**

**Syntax Description**

Parameters	Description
<b>scheduled-task</b>	Enter the name of the task that you need to enable.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**utils scheduled-task list**

This command lists all the scheduled tasks.

**utils scheduled-task list**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils set urlpattern\*

### utils set urlpattern disable

This command disables the URL pattern and modifies the `zzz20_product_profile.sh` file. After the URL pattern is disabled, this command appends the following line:

```
export TOMCAT_EXCLUDE_URLPATTERNS="/ucmuser"
```

#### utils set urlpattern disable

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### utils set urlpattern enable

This command enables the URL pattern and modifies the `zzz20_product_profile.sh` file. After the URL pattern is enabled, this command appends the following line:

```
export TOMCAT_EXCLUDE_URLPATTERNS=""
```

#### utils set urlpattern enable

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

# utils service\*

## utils service

This command activates, deactivates, starts, stops, or restarts a service.

**utils service** {**activate**|**deactivate**|**start**|**stop**|**restart**} *service\_name*

### Syntax Description

Parameters	Description
<i>service_name</i>	<p>Represents the name of the service you want to affect, for example:</p> <ul style="list-style-type: none"> <li>• System NTP</li> <li>• System SSH</li> <li>• Service Manager</li> <li>• A Cisco DB</li> <li>• Cisco Database Layer Monitor</li> <li>• Cisco Unified Serviceability</li> </ul> <p>This list is not exhaustive. For a full list of services for the node enter the command: <b>utils service list</b></p> <p><b>Note</b> If you want to restart the Cisco Tomcat service for standalone Cisco Prime License Manager, execute the following command or reboot the server: <b>utils service restart Cisco Prime LM Server</b>.</p>

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils service list

This command retrieves a list of all services.

**utils service list** [page]

Syntax Description	Parameters	Description
	[page]	Displays the output one page at a time.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: IM and Presence service on Cisco Unified Communications Manager

## utils service auto-restart

This command starts or stops a specified service.

**utils service auto-restart** {enable| disable| show} *service-name*

Syntax Description	Parameters	Description
	<b>enable</b>	Starts auto-restart.
	<b>disable</b>	Stops auto-restart.
	<b>show</b>	Shows the status of a service.
	<i>service-name</i>	Represents the name of the service that you want to start, stop, or show: <ul style="list-style-type: none"> <li>• System NTP</li> <li>• System SSH</li> <li>• Service Manager</li> <li>• A Cisco DB</li> <li>• Cisco Tomcat</li> <li>• Cisco Database Layer Monitor</li> <li>• Cisco Unified Serviceability</li> </ul>

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils service start**

This command starts a service.

**utils** *service* **start**

**Syntax Description**

Parameters	Description
<i>service</i>	Enter the name of a service, which can consist of multiple words.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils service stop**

This command stops a service.

**utils** *service* **stop**

**Syntax Description**

Parameters	Description
<i>service</i>	Enter the name of a service, which can consist of multiple words.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

# utils snmp\*

## utils snmp config 1/2c community-string

This interactive command adds, deletes, lists or updates a community string.

**utils snmp config 1/2c community-string {add | delete | list | update}**

**Syntax Description**

Parameters	Description
<b>add</b>	Adds a new community string.
<b>delete</b>	Deletes a community string.
<b>list</b>	Lists all community strings.
<b>update</b>	Updates a community string.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The system prompts you for the parameters.

The SNMP Master Agent service is restarted for configuration changes to take effect. Do not abort command after execution until restart is complete. If the command is aborted during service restart, verify service status of “SNMP Master Agent” by using `utils service list`. If service is down, start it by using `utils service start SNMP Master Agent`

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp config 1/2c inform

This interactive command adds, deletes, lists or updates inform notification destinations.

**utils snmp config 1/2c inform {add | delete | list | update}**

### Syntax Description

Parameters	Description
<b>add</b>	Adds a notification destination.
<b>delete</b>	Deletes a notification destination.
<b>list</b>	Lists all notification destinations.
<b>update</b>	Updates a notification destination.

### Command Modes

Administrator (admin:)

### Requirements

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp config 1/2c trap

This interactive command affects trap notifications.

**utils snmp config 1/2c trap {add| delete| list| update}**

### Syntax Description

Parameters	Description
<b>add</b>	Adds a new v1/2c trap notification destination associated with a configured v1/2c community string.
<b>delete</b>	Deletes the configuration information for an existing v1/2c trap notification destination.
<b>list</b>	Lists the v1/2c trap notifications currently configured.
<b>update</b>	Updates configuration information for an existing v1/2c trap notification destination.



**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

**utils snmp config 3 inform**

This interactive command affects the v3 inform notification.

**utils snmp config 3 inform** {add | delete | list | update}

**Syntax Description**

Parameters	Description
<b>add</b>	Adds a new v3 inform notification destination associated with a configured v3 username.
<b>delete</b>	Deletes the configuration information for an existing v3 inform notification destination.
<b>list</b>	Lists the v3 inform notifications currently configured.
<b>update</b>	Updates configuration information for an existing v3 inform notification destination.

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

The system prompts you for the parameters.

The SNMP Master Agent service is restarted for configuration changes to take effect. Do not abort command after execution until restart is complete. If the command is aborted during service restart, verify service status of "SNMP Master Agent" by using `utils service list`. If service is down, start it by using `utils service start SNMP Master Agent`

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp config mib2

This interactive command affects the Mib2 configuration information.

**utils snmp config mib2** {add | delete | list | update}

### Syntax Description

Parameters	Description
<b>add</b>	Adds the Mib2 configuration information.
<b>delete</b>	Deletes the Mib2 configuration information.
<b>list</b>	Lists the Mib2 configuration information.
<b>update</b>	Updates the Mib2 configuration information.

### Command Modes

Administrator (admin:)

### Usage Guidelines

The system prompts you for the parameters.

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp config 3 trap

This interactive command affects trap notifications.

**utils snmp config 3 trap** {add | delete | list | update}

### Syntax Description

Parameters	Description
<b>add</b>	Adds a new v3 trap notification destination associated with a configured v3 username.
<b>delete</b>	Deletes the configuration information for an existing v 3 trap notification destination.
<b>list</b>	Lists the v3 trap notifications currently configured.

Parameters	Description
<b>update</b>	Updates configuration information for an existing v3 trap notification destination.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The system prompts you for the parameters.

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp config 3 user

This interactive command affects v3 user configuration.

**utils snmp config 3 user {add | delete | list | update}**

#### Syntax Description

Parameters	Description
<b>add</b>	Adds a new v3 user with the v3 authentication and privacy passwords.
<b>delete</b>	Deletes the configuration information for an existing v3 user.
<b>list</b>	Lists the v3 users currently configured.
<b>update</b>	Updates configuration information for an existing v3 user.

**Command Modes** Administrator (admin:)

**Usage Guidelines** The system prompts you for the parameters.

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp get

This interactive command gets the SNMP data using the specified version for the specified MIB OID.

**utils snmp get** *version*

### Syntax Description

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>object</i>	Specifies the SNMP Object ID (OID) to get.
<i>file</i>	Specifies a file in which to save the command output.

### Command Modes

Administrator (admin:)

### Usage Guidelines

If you run the command on a specific OID (leaf) in the MIB, you get the value of the MIB. For example to get the system uptime: `iso.3.6.1.2.1.25.1.1.0 = Timeticks: (19836825) 2 days, 7:06:08.25`

If you provide the IP address of a remote host, the command gets executed on the remote host.

The IP address is required. You cannot use a domain name.

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp get 1

This command gets the SNMP data using version 1 for the specified MIB OID.

**utils snmp get 1** *version*

### Syntax Description

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>object</i>	Specifies the SNMP Object ID (OID) to get.
<i>file</i>	Specifies a file in which to save the command output.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp get 2c

This command gets the SNMP data using version 2c for the specified MIB OID.

**utils snmp get 2c** *version*

### Syntax Description

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.

Parameters	Description
<i>object</i>	Specifies the SNMP Object ID (OID) to get.
<i>file</i>	Specifies a file in which to save the command output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

**utils snmp get 3**

This command gets the SNMP data for the specified MIB OID.

**utils snmp get 3** *version*

**Syntax Description**

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>object</i>	Specifies the SNMP Object ID (OID) to get.
<i>file</i>	Specifies a file in which to save the command output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp hardware-agents

This command affects the SNMP agents on the server.

**utils snmp hardware-agents** {**status** | **start** | **stop** | **restart**}

### Syntax Description

Parameters	Description
<b>status</b>	Displays the status of the SNMP agents provided by the vendor of the hardware. <b>Note</b> Only agents that provide status get displayed by this command. Not all hardware agents provide status.
<b>stop</b>	Stops all SNMP agents provided by the hardware vendor.
<b>restart</b>	Restarts all of the SNMP agents provided by the vendor of the hardware.
<b>start</b>	Starts all of the SNMP agents provided by the vendor of the hardware.

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp test

This command sends sample alarms to local syslog and remote syslog.

**utils snmp test**

### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**Example**

```

admin: admin:utils snmp test
Service Manager is running
Test SNMP Trap starts with Local Host Name, Specify a Remote Sever Name to test Remote
Syslog
TestAlarmInformational sent [Returncode=0]
TestAlarmEmergency sent [Returncode=0]
TestAlarmAlert sent [returncode=0]
TestAlarmCritical sent [Returncode=0]
TestAlarmDebug sent [Returncode=0]
TestAlarmNotice sent [Returncode=0]
TestAlarmWarning sent [Returncode=0]
TestAlarmError sent [Returncode=0]
TestAlarmWindows sent [Returncode=0]
Message from syslogd@ipcbu-plat44 at Sat Jul 17 03:56:11 2010 ...
ipcbu-plat44 local7 0 : 1: ipcbu-plat44.blr.eng: Jul 16 2010 22:26:11.53 UTC :
%UC_-0-TestAlarmEmergency: %[AppID=Cisco CallManager][ClusterID=][NodeID=ipcbu-plat44]:
Testing EMERGENCY_ALARM

```

## utils snmp walk

This interactive command walks through the SNMP MIB using the specified version, starting with the specified OID.

**utils snmp walk** *version*

**Syntax Description**

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>object</i>	Specifies the SNMP Object ID (OID) to walk
<i>file</i>	Specifies a file in which to save the command output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection



**Example**

If you run `snmp walk` on a leaf in the MIB, you basically get what you want with `utils snmp get ...` command. Here in the example we are getting the system's uptime.

```
iso.3.6.1.2.1.1.1.0 = STRING: "Hardware:7825H, 1 Intel(R) Pentium(R) 4 CPU 3.40GHz, 2048
MB Memory: Software:UCOS 2.0.1.0-62"
iso.3.6.1.2.1.1.2.0 = OID: iso.3.6.1.4.1.9.1.583
iso.3.6.1.2.1.1.3.0 = Timeticks: (15878339) 1 day, 20:06:23.39
iso.3.6.1.2.1.1.4.0 = ""
iso.3.6.1.2.1.1.5.0 = STRING: "bldr-ccm34.cisco.com"
iso.3.6.1.2.1.1.6.0 = ""
iso.3.6.1.2.1.1.7.0 = INTEGER: 72
iso.3.6.1.2.1.2.1.0 = INTEGER: 3
iso.3.6.1.2.1.2.2.1.1.1 = INTEGER: 1
iso.3.6.1.2.1.2.2.1.1.2 = INTEGER: 2
iso.3.6.1.2.1.2.2.1.1.3 = INTEGER: 3
iso.3.6.1.2.1.2.2.1.2.1 = STRING: "lo"
Press <enter> for 1 line, <space> for one page, or <q> to quit
```

## utils snmp walk 1

This interactive command walks through the SNMP MIB using SNMP version 1 starting with the specified OID

`utils snmp walk 1 version`

**Syntax Description**

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>object</i>	Specifies the SNMP Object ID (OID) to walk
<i>file</i>	Specifies a file in which to save the command output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp walk 2c

This interactive command walks through the SNMP MIB using SNMP version 2c starting with the specified OID.

**utils snmp walk 2c** *version*

### Syntax Description

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>object</i>	Specifies the SNMP Object ID (OID) to walk
<i>file</i>	Specifies a file in which to save the command output.

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils snmp walk 3

This interactive command walks through the SNMP MIB starting with the specified OID.

**utils snmp walk 3** *version*

### Syntax Description

Parameters	Description
<i>version</i>	Specifies the SNMP version. Possible values include 1, 2c or 3.
<i>community</i>	Specifies the SNMP community string.
<i>object</i>	Specifies the SNMP Object ID (OID) to walk

Parameters	Description
<i>ip-address</i>	Specifies the IP address of the server. Enter 127.0.0.0 to specify the local host. You can enter the IP address of another node in the cluster to run the command on that node.
<i>file</i>	Specifies a file in which to save the command output.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence Service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils soap realserviceservice test

This command executes a number of test cases on the remote server.

**utils soap realserviceservice test** [ *remote-ip* ]*remote-https**remote https-password*

**Syntax Description**

Parameters	Description
<i>remote-ip</i>	Specifies the IP address of the server under test.
<i>remote-https-user</i>	Specifies a username with access to the SOAP API.
<i>remote-https-password</i>	Specifies the password for the account with SOAP API access.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on IM and Presence, Cisco Unity Connection

## utils sso\*

### utils sso

This command provides information about SAML SSO authentication.

**utils sso {enable| disable| status}**

#### Syntax Description

Parameters	Description
<b>enable</b>	Provides the location in Cisco Unified CM Administration where you can enable SAML SSO.
<b>disable</b>	Disables SAML SSO based authentication.
<b>status</b>	Provides the status of SAML SSO.

#### Command Modes

Administrator (admin:)

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

#### Example

```
Admin: utils sso enable
*** W A R N I N G ***
SSO cannot be enabled using CLI command
=====
To enable Cluster wide SAML SSO please access
Cisco Unified CM Administration Page->System->SAML Single Sign On
=====
```

### utils sso recovery-url

This command enables or disables recovery URL for SAML SSO based authentication.

**utils sso recovery-url {enable| disable}**

Syntax Description	Parameters	Description
	<b>enable</b>	Enables recovery URL for SAML SSO based authentication.
	<b>disable</b>	Disables recovery URL for SAML SSO based authentication.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: Yes

Applies to: Unified Communications Manager, IM and Presence service on Unified Communications Manager, and Cisco Unity Connection

## utils system\*

### utils system restart

This command allows you to restart the system on the same partition.

**utils system restart**

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

### utils system shutdown

This command allows you to shut down the system.

**utils system shutdown**

**Command Modes**

Administrator (admin:)

**Usage Guidelines**

This command has a five-minute timeout. If the system does not shut down within five minutes, the command gives you the option of doing a forced shutdown.

**Caution**

If the server is forced to shutdown and restart from your virtual machine, the file system may become corrupted.

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

**utils system switch-version**

This command allows you to restart the system on the inactive partition.

**utils system switch-version****Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

**utils system boot**

This command redirects where the system boot output gets sent.

**utils system boot {console| serial}****Syntax Description**

Parameters	Description
<i>console</i>	Redirects the system boot output to the console.
<i>serial</i>	Redirects the system boot output to the COM1 (serial port 1).

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager and Cisco Unity Connection

## utils system upgrade

This command allows you to install upgrades and Cisco Option (COP) files from both local and remote directories.

**utils system upgrade {initiate| cancel| status}**

**Syntax Description**

Parameters	Description
<b>cancel</b>	Cancel the active upgrade.
<b>initiate</b>	Start a new upgrade wizard or assume control of an existing upgrade wizard. The wizard prompts you for the location of the upgrade file.
<b>status</b>	Display the status of an upgrade.

**Command Modes** Administrator (admin:)

**Requirements**

Command privilege level: 0

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection

## utils update dst

This command updates the daylight saving time (DST) rules for the current year.

**utils update dst**

**Command Modes** Administrator (admin:)

**Usage Guidelines**

This command takes a backup of the existing DST rules file and creates a new DST rules file for the current year.

**Caution**

Restart the phones after you execute the command. Not restarting the phones results in wrong DST start and stop dates.

**Requirements**

Command privilege level: 0

Allowed during upgrade: No

Applies to Unified Communications Manager and IM and Presence service.

## utils users validate

This command checks user records across all nodes and clusters in the deployment to identify duplicate or invalid userid or directory URI values.

**utils users validate** {all| userid| uri}

**Syntax Description**

Parameters	Description
<b>all</b>	Validate the userid and directory URI values for all users in the nodes and clusters.
<b>userid</b>	Validate the userid value for all users in the nodes and clusters.
<b>uri</b>	Validate the directory URI value for all users in the nodes and clusters.

**Command Modes**

Administrator (admin:)

**Requirements**

Command privilege level: 1

Allowed during upgrade: No

Applies to: IM and Presence Service on Cisco Unified Communications Manager



# utils vmtools\*

## utils vmtools refresh

This command refreshes the currently installed VMware Tools to the latest version that is prescribed by the ESXi host for that VM.

### utils vmtools refresh

#### Command Modes

Administrator (admin:)

#### Usage Guidelines

To update the current version of the VMware Tools, select **Guest > Install/Upgrade VMWare Tools > Interactive Tools Upgrade**.

#### Requirements

Command privilege level: 1

Allowed during upgrade: No

Applies to: Unified Communications Manager, IM and Presence Service on Unified Communications Manager, and Cisco Unity Connection.

#### Example

```
admin:utils vmtools refresh
VMware Tools match host. Upgrade allowed, though not required.

***  W A R N I N G  ***
Running this command will update your current version of VMware Tools
to the latest version prescribed by the ESXi host on which this VM is
running. The tools install will cause your system to reboot twice.
```

## utils vmtools upgrade

This command updates the currently installed VMware Tools to the latest version prescribed by the ESXi host for that VM.

### utils vmtools upgrade

#### Command Modes

Administrator (admin:)

#### Requirements

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, and Cisco Unity Connection

## utils system boot status

This command shows the location where the system boot messages are to be sent. The location is either console or serial port one.

**utils system boot status**

### Command Modes

Administrator (admin:)

### Requirements

Command privilege level: 0

Allowed during upgrade: Yes

Applies to: Cisco Unified Communications Manager, IM and Presence service on Cisco Unified Communications Manager, Cisco Unity Connection