



## New and Changed Information

- [New and Changed Information for July 2024, on page 1](#)
- [New and Changed Information for April 2024, on page 2](#)
- [New and Changed Information for January 2024, on page 2](#)
- [New and Changed Information October 2023, on page 2](#)
- [New and Changed Information August 2023, on page 3](#)
- [New and Changed Information October 2020, on page 4](#)
- [New and Changed Information June 2020, on page 4](#)
- [New and Changed May 2019, on page 4](#)
- [New and Changed March 2019, on page 4](#)
- [New and Changed Information August 2018, on page 5](#)
- [New and Changed Information January 2018, on page 5](#)
- [New and Changed Information October 2017, on page 5](#)
- [New and Changed Information July 2017, on page 6](#)
- [New Information July 2016, on page 7](#)
- [New Information December 2015, on page 8](#)
- [New Information July 2015, on page 8](#)
- [New Information May 2015, on page 9](#)
- [New Information September 2014, on page 9](#)
- [New Information for Cisco Unified Communications Manager 10.5 \(July 2014\), on page 10](#)
- [New Information for Cisco Unified Communications Manager 10.0, on page 11](#)
- [New Information for Cisco Unified Communications Manager 9.1\(1\), on page 11](#)
- [New Information for Cisco Unified Communications Manager 8.5\(1\), on page 11](#)
- [New Information for Cisco Unified Communications Manager 8.0\(1\), on page 12](#)

## New and Changed Information for July 2024

Section	Reason
<a href="#">Cisco Desk Phone 9800 Series XML Object Support</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a>	Added new models 9861 and 9871 to the Cisco Desk Phone 9800 Series.

Section	Reason
<a href="#">CiscoIPPhoneImageFile</a>	Added new models 9861 and 9871 and the relevant specifications
<a href="#">Supported Key URIs for 9800 Series</a>	Added new models 9861 and 9871 to the Cisco Desk Phone 9800 Series.  Added new keys supported for Conference, Hold, and Transfer

## New and Changed Information for April 2024

Section	Reason
<a href="#">Cisco Desk Phone 9800 Series Documentation</a>	Added the link of Cisco Desk Phone 9800 Series documentation
<a href="#">Cisco Desk Phone 9800 Series XML Object Support</a> <a href="#">CiscoIPPhoneImageFile</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a> <a href="#">Supported IP Phones and Codecs</a>	Added Cisco Desk Phone 9800 Series to the supported phone list
Throughout the file	Removed End-of-Support devices: 3950, 6900, 7900, 8900, 9900, SPA, and Business Edition 5000

## New and Changed Information for January 2024

The following updates were made.

Section	Reason
<a href="#">Supported URIs by Model</a>	Added a note that Cisco Video Phone 8875 and 8875NR uses Key:Applications instead of Key:Settings.
<a href="#">Key</a>	Changed Key:Settings for 8875 and 8875NR to <i>Not Supported</i> .
<a href="#">Settings Menu</a>	Added new URIs for Settings menu control on Cisco Video Phone 8875 and 8875NR

## New and Changed Information October 2023

The following updates were made.

Section	Reason
<a href="#">Documentation</a>	Added the link of Cisco Wireless Phone 800 Series documentation
<a href="#">Cisco Wireless Phone 800 Series XML Object Support</a>	Added new section for 800 series
<a href="#">CiscoIPPhoneImageFile</a>	Added a new Note specific to 840/860
<a href="#">CiscoIPPhoneExecute</a>	Added a new Note specific to 840/860
<a href="#">Supported URIs by Phone Model</a>	Table 23: URIs Supported by Cisco Unified IP Phone Services SDK for Cisco Unified Wireless IP Phone 7920 Series, Cisco Wireless IP Phone 8820 Series and Cisco Wireless Phone 800 Series
<a href="#">SoftKey URI Format</a>	Table 35: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 1)
<a href="#">SoftKey URI Format</a>	Table 36: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 2)
<a href="#">SoftKey URI Format</a>	Table 37: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 3)

## New and Changed Information August 2023

The following updates were made.

Section	Reason
<a href="#">Cisco IP Phone 8800 Series Documentation</a>	Added the link of Cisco Video Phone 8875 documentation
<a href="#">Cisco DevNet, Cisco TAC, and Cisco Solutions Partner Program</a>	Updated the technical support resources
<a href="#">Cisco IP Phone 8800 Series XML Object Support</a> <a href="#">CiscoIPPhoneImageFile</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a> <a href="#">Supported IP Phones and Codecs</a>	Added phone 8875 and 8875NR to the supported phone list
<a href="#">Multiplatform Phone Support for XML Applications and Services</a>	Updated the supported XML objects for multiplatform phones

## New and Changed Information October 2020

The following update was made.

Section	Reason
<a href="#">CiscoIPPhoneInput Definition</a>	Phones with Multiplatform Firmware don't support the InputFlag "E".

## New and Changed Information June 2020

The following updates were made.

Section	Reason
<a href="#">SDK Overview</a>	Update URL.

## New and Changed May 2019

The following updates were made.

Section	Reason
<a href="#">Supported URIs by Phone Model</a>	Address the differences for the URI Key:Hold for the Cisco IP Phone 7800 and 8800 Series.
<a href="#">Cisco IP DECT 6800 Series Doesn't Support XSI</a>	The Cisco IP DECT 6800 Series doesn't support XSI.

## New and Changed March 2019

The following updates were made.

Section	Reason
<a href="#">Create a Remote Problem Report with CiscoIPPhoneExecute Device</a>	<p>The Cisco IP Wireless Phone 8821 Firmware Release 11.0(5) introduces the ability to create a problem report with CiscoIPPhoneExecute.</p> <p><b>Note</b> Only the Cisco IP Wireless Phone 8821 supports this ability. No other phones support it.</p>

## New and Changed Information August 2018

The following updates were made.

Section	Reason
<a href="#">SoftKey URI Format</a>	The Cisco IP Wireless Phone 8821 Firmware Release 11.0(4)SR1 changed the way that the Back and Exit keys function.

## New and Changed Information January 2018

The following updates were made.

Section	Reason
<a href="#">Related Documentation</a> <a href="#">Multiplatform Phone Support for XML Applications and Services</a> <a href="#">CiscoIPPhoneInput Definition</a> <a href="#">CiscoIPPhoneImageFile</a> <a href="#">Supported IP Phones and Codecs</a> <a href="#">Dynamic Application Status Window Size</a> <a href="#">CiscoIPPhoneResponse</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a> <a href="#">Supported IP Phones and Codecs</a>	<p>Added support for the Cisco IP Phone 6800 Series with Multiplatform Firmware.</p> <p><b>Note</b> The Cisco IP Phone 6800 Series is only supported with Multiplatform Firmware.</p>

## New and Changed Information October 2017

The following updates were made.

Section	Reason
<a href="#">Related Documentation</a> <a href="#">Cisco IP Phone 7800 Series XML Object Support</a> <a href="#">Cisco IP Phone 8800 Series XML Object Support</a> <a href="#">Multiplatform Phone Support for XML Applications and Services</a> <a href="#">CiscoIPPhoneInput Definition</a> <a href="#">CiscoIPPhoneImageFile</a> <a href="#">Supported IP Phones and Codecs</a> <a href="#">Dynamic Application Status Window Size</a> <a href="#">RTP Streaming API</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a> <a href="#">Supported IP Phones and Codecs</a>	<p>Added support for the Cisco IP Conference Phone 7832 and Cisco IP Conference Phone 8832.</p> <p><b>Note</b> The Cisco IP Conference Phone 8832 is only supported on Cisco Unified Communications Manager.</p>
<a href="#">Deprecated Phone Models for Cisco Unified Communications Manager and notes in various other sections</a>	<p>Updated information for Cisco Unified Communications Manager Firmware Release 12.0.</p>
<a href="#">SoftKey URI Format</a>	<p>Other sections that required clarifications.</p>

## New and Changed Information July 2017

The following updates were made.

Section	Reason
<a href="#">Overview</a> <a href="#">Multiplatform Phone Support for XML Applications and Services</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a>	<p>The Small and Medium Business SPA and Multiplatform Phones also support XML. This affected the document title. Throughout the book, some references to “Cisco Unified Communications Manager” have been changed to “call control system”. The Multiplatform phones do not support all API elements.</p>
<a href="#">Cisco IP Phone 8800 Series XML Object Support</a>	<p>Split this series out into its own section.</p>

Section	Reason
<a href="#">Cisco IP Phone 8800 Series XML Object Support</a> <a href="#">CiscoIPPhoneImageFile</a> <a href="#">Supported IP Phones and Codecs</a> <a href="#">Dynamic Application Status Window Size</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a> <a href="#">Supported IP Phones and Codecs</a>	Added support for the Cisco IP Phone 8865NR.
<a href="#">Wireless Phone Application Differences</a>	This new section is to help customers migrate applications from the Cisco Unified Wireless IP Phone 792x Series to the Cisco Wireless IP Phone 882x Series.
<a href="#">SoftKey URI Format</a>	Add information about the Cisco Wireless IP Phone 882x Series use of the Back and Exit softkeys.

## New Information July 2016

The following updates were made.

Section	Reason
<a href="#">CiscoIPPhoneInput Definition</a>	Updated to indicate that the Cisco IP Phone 7800 Series supports the HTTP POST method.
<a href="#">SoftKeyItem Definition</a>	Updated to give the expected contents of the Position field.
<a href="#">CiscoIPPhoneStatus</a> <a href="#">CiscoIPPhoneStatusFile</a>	Updated to indicate the object is not supported for the Cisco Unified Wireless IP Phone 7925G, 7925G-EX, and 7926G.

Section	Reason
Cisco Unified IP Phone 8900 and 9900 Series XML Object Support <a href="#">CiscoIPPhoneImage Definition</a> <a href="#">CiscoIPPhoneImageFile</a> CiscoIPPhoneGraphicFileMenu <a href="#">Supported IP Phones and Codecs</a> <a href="#">CiscoIPPhoneStatus</a> <a href="#">CiscoIPPhoneStatusFile</a> <a href="#">SoftKeyItem Definition</a> <a href="#">Supported Phone Models</a> <a href="#">Supported URIs by Phone Model</a> <a href="#">Key</a> <a href="#">XSI Audio Path Control</a> Updated XML Parser and Schema Enforcement <a href="#">Supported IP Phones and Codecs</a>	Updated for Cisco Wireless IP Phone 8821.
Deprecated Endpoints (for Cisco Unified Communications Manager 11.5).	Added list of phones deprecated for Cisco Unified Communications Manager Release 11.5. All sections in the book that mention deprecated phones were also updated.
Cisco IP Phone 7900 Series and Cisco IP Communicator XML Object	Moved the 7920 Series phone information into a new section:  Cisco Unified Wireless IP Phone 7920 Series XML Object Support

## New Information December 2015

The following updates were made.

- The section [CiscoIPPhoneInput Definition](#) was updated to indicate that the Cisco IP Phone 8800 Series support HTTP Post.
- The section [Key](#) was updated to indicate that the Cisco IP Phone 8800 Series supports Key:Directores starting with Firmware Release 11.0

## New Information July 2015

Added information for the Cisco IP Phone 8845 and 8865 in the following sections:



- [Cisco Unified IP Phone 8900 and 9900 Series XML Object Support](#)
- [CiscoIPPhoneImageFile](#)
- [Supported IP Phones and Codecs](#)
- [Dynamic Application Status Window Size](#)
- [Supported Phone Models](#)
- [Supported URIs by Phone Model](#)
- [Key](#)
- [Content Expiration Header Setting](#)
- [Supported IP Phones and Codecs](#)

## New Information May 2015

Added information for the Cisco IP Phone 7811 and Cisco IP Phone 8851NR in the following sections:

- [Cisco IP Phone 7800 Series XML Object Support](#)
- [Cisco Unified IP Phone 8900 and 9900 Series XML Object Support](#)
- [CiscoIPPhoneImageFile](#)
- [Supported IP Phones and Codecs](#)
- [Dynamic Application Status Window Size](#)
- [Supported Phone Models](#)
- [Supported URIs by Phone Model](#)
- [Key](#)
- [Dial URI Format](#)
- [Content Expiration Header Setting](#)
- [Updated XML Parser and Schema Enforcement](#)
- [Supported IP Phones and Codecs](#)

## New Information September 2014

Added information for the Cisco IP Phone 8811 in the following sections:

- [Cisco Unified IP Phone 8900 and 9900 Series XML Object Support](#)
- [CiscoIPPhoneImageFile](#)
- [Supported IP Phones and Codecs](#)
- [Dynamic Application Status Window Size](#)

- [Supported Phone Models](#)
- [Supported URIs by Phone Model](#)
- [Key](#)
- [Content Expiration Header Setting](#)
- [Supported IP Phones and Codecs](#)

Updated the following sections to correct the Cisco Unified IP Phone 8941 and 8945 support:

- Cisco Unified IP Phone 8900 and 9900 Series XML Object Support
- [Supported URIs by Phone Model](#)

## New Information for Cisco Unified Communications Manager 10.5 (July 2014)

Added information on Cisco IP Phones 8841, 8851, and 8861 in the following sections:

- XML Object Support
- Cisco Unified IP Phone 8900 and 9900 Series XML Object Support
- [CiscoIPPhoneImageFile](#)
- [Dynamic Application Status Window Size](#)
- [Supported IP Phones and Codecs](#)
- [Supported Phone Models](#)
- [Supported URIs by Phone Model](#)
- [Key](#)
- [Supported IP Phones and Codecs](#)

Added the following new section:

- [Restrictions and Limitations](#)

Updated the following sections to address other deficiencies:

- [Key](#)
- [Unsupported Key UIRs and Alternate Options](#)
- [Content Expiration Header Setting](#)

## New Information for Cisco Unified Communications Manager 10.0

Added information on Cisco IP Phones 7821, 7841, and 7861 in the following sections:

- [XML Object Support](#)
- [CiscoIPPhoneImageFile](#)
- [Supported Phone Models](#)
- [Key](#)
- [Supported IP Phones and Codecs](#)

## New Information for Cisco Unified Communications Manager 9.1(1)

• Added information on Cisco Unified IP Phones 8941 and 8945 in the following sections:

- [Object Behavior](#)
- [CiscoIPPhoneImageFile](#)
- [Supported IP Phones and Codecs](#)
- [Dynamic Application Status Window Size](#)
- [Supported Phone Models](#)
- [Supported URIs by Phone Model](#)
- [Key](#)

• Added information about the “s” parameter for the RTPRx and the RTPMRx URIs.

- [RTPRx](#)
- [RTPMRx](#)

## New Information for Cisco Unified Communications Manager 8.5(1)

• Added information on WindowMode attribute in the following sections:

- [CiscoIPPhoneImage](#)
- [CiscoIPPhoneImageFile](#)

- CiscoIPPhoneGraphicMenu
  - CiscoIPPhoneGraphicFileMenu
- Added information on the new Cisco Unified IP Phone 6945.

## New Information for Cisco Unified Communications Manager 8.0(1)

- Added information on support for CiscoIPPhoneStatus and CiscoIPPhoneStatusFile XML objects in [Object Behavior](#) on Cisco Unified IP Phones 8961, 9951, and 9971.
- Added information on the new Device.
- Added information on Cisco Unified IP Phone 7937 in the following sections:
  - [Object Behavior](#)
  - [Application Event Handlers](#)
  - [Component APIs](#)
  - [Supported URIs by Phone Model](#)
- Added information on [Enhanced Icon Menu Support Feature](#).
- Added information on [Device Capability Query via CTI Feature](#)
- Added information on Cisco Wireless IP Phone 7925G-EX and 7926G in the following sections:
  - [Object Behavior](#)
  - [CiscoIPPhoneImageFile](#)
  - [Enhanced Icon Menu Support Feature](#)
  - [Application Event Handlers](#)
  - [Component APIs](#)
  - [Supported URIs by Phone Model](#)
  - [Device Control URIs](#)
  - Vibrate
  - Updated XML and Schema Enforcement