



Preface

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Purpose

This document provides instructions on using the Self Service interface to:

- View basic telephone information such as phone numbers and lines
- Add, edit, or delete personal phones
- Manage aspects of a phone's lines such as line label, management of missed calls, visual and audible message waiting indicator (MWI) setting, and ring settings
- Configure telephone services such as Voicemail, Do Not Disturb, Call Forwarding, and Speed Dial

Audience

This document is intended for end users to configure and manage their telephone services using the Cisco Hosted Collaboration Solution (HCS) Self Service interface.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation*, at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

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