



# System Operation and Configuration

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The ASR 5500 is designed to provide subscriber management services for Mobile Packet Core networks.

Before you connect to the command line interface (CLI) and begin system configuration, you must understand how the system supports these services. This chapter provides terminology and background information to consider before you configure the system.

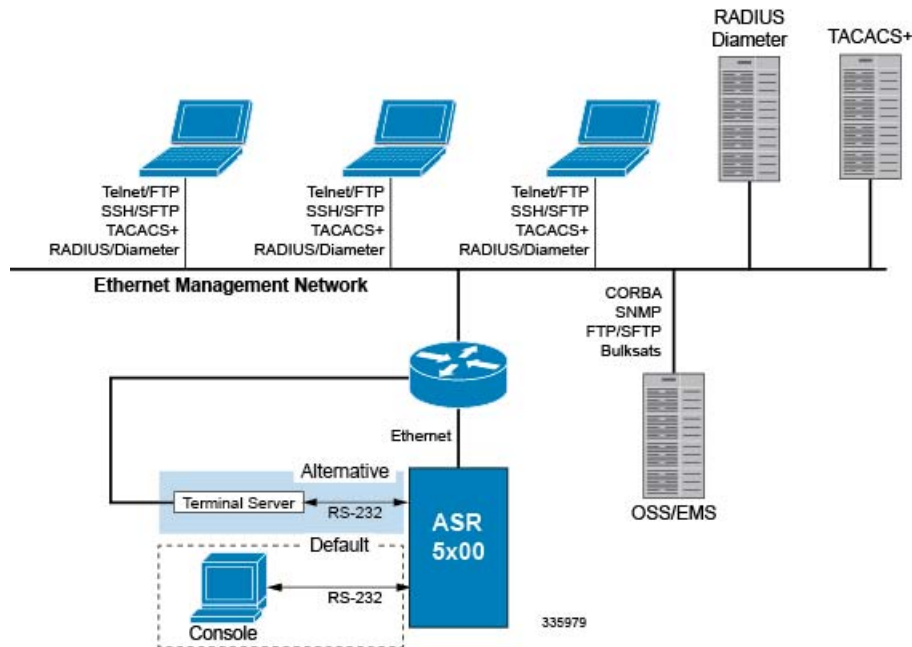
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## System Management Overview

ASR 5500 management capabilities reflect the requirements of the Telecommunications Management Network (TMN) model for network element (NE) and element management system (EMS) functions. The system also supports external element management applications via standards-based protocols (CORBA and SNMPv1, v2). Wireless operators can readily integrate the ASR 5500 into their overall network, service, and business management systems. All management is performed out-of-band for security and to maintain system performance.

There are multiple ways to manage the system either locally or remotely using its out-of-band management interfaces.

Figure 1: System Management Interfaces



Management options include:

- Local login through the Console port on the MIO/MIO2 card using an RS-232 Console connection (RJ45) directly or indirectly via a terminal server
- Remote login using Telnet, and Secure Shell (SSH) access to the CLI through the MIO/MIO2 card's Ethernet management interfaces:
  - Two autosensing RJ45 10/100/1000Base-T (IEEE 802.3ab) shielded twisted-pair (STP) ports



**Important** In release 20.0 and higher Trusted StarOS builds, the Telnet and FTP options are not available.

- The MIO2 card also supports two 10 GbE ports that accept 10GBase-SR fiber optic-to-electrical signal Small Form-Factor Pluggable (SFP+) transceivers. These ports are intended for local context only offload of data records and bulk statistics.
- Support for Common Object Request Broker Architecture (CORBA) via an Object Request Broker Element Manager (ORBEM) interface and Simple Network Management Protocol version 1 (SNMPv1) and version 2 (SNMPv2) for fault management
- Authentication via RADIUS/Diameter or TACACS+

The StarOS CLI provides complete Fault, Configuration, Accounting, Performance, and Security (FCAPS) capabilities as described in the remaining chapters of this guide.



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**Important** By default StarOS supports local Console access to the CLI via the RS-232 Console port for initial system configuration.

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## Terminology

This section defines important terms used throughout this guide.

## Contexts

A context is a logical grouping or mapping of configuration parameters that pertain to various physical ports, logical IP interfaces, and services. A context can be thought of as a virtual private network (VPN).

The system supports the configuration of multiple contexts. Each context is configured and operates independently of the others. Once a context has been created, administrative users can configure services, logical IP interfaces, and subscribers for that context and then bind the logical interfaces to physical ports.

You can also assign a domain alias to a context; if a subscriber's domain name matches one of the configured alias names for a context, that context is used.

## Ports

Ports are the physical connectors on line cards that support remote access and subscriber traffic. Port configuration includes traffic profiles, data encapsulation methods, media type, and other information for physical connectivity between the system and the rest of the network.

Ports are identified by the chassis slot number for the Management Input/Output (MIO/UMIO/MIO2) card, followed by the physical connector number. For example, Port 5/10 identifies connector number 10 on the MIO/UMIO/MIO2 card in slot 5.

Associate ports with contexts through bindings. For additional information on bindings, refer to the *Bindings* section below. You can configure each physical port to support multiple logical IP interfaces, each with up to 17 IP addresses (one primary and up to 16 secondaries).

For complete information on line cards and port assignments, refer to the *ASR 5500 Installation Guide*.



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**Important** UMIO cards and UDPC/UDPC2s are direct replacements for MIO cards and DPC/DPC2s. However, a special Universal PID license must be purchased and installed on the chassis for each installed UMIO and UDPC/UDPC2. Contact your Cisco account representative for additional licensing information.

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**Important** Throughout this guide, any reference to an MIO card or DPC is assumed to also refer to the UMIO and UDPC/UDPC2 respectively.

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## Logical Interfaces

You must associate a port with a StarOS virtual circuit or tunnel called a *logical interface* before the port can allow the flow of user data. Within StarOS, a logical interface is a named interface associated with a virtual router instance that provides higher-layer protocol transport, such as Layer 3 IP addressing. Interfaces are configured as part of VPN contexts and are independent from the physical ports that will be used to bridge the virtual interfaces to the network.

Logical interfaces are associated with ethernet+ppp+tunnel addresses and are bound to a specific port during the configuration process. Logical interfaces are also associated with services through bindings. Services are bound to an IP address that is configured for a particular logical interface. When associated, the interface takes on the characteristics of the functions enabled by the service.

There are several types of logical interfaces to configure to support Simple and Mobile IP data applications. These are briefly defined below.

## Management Interface

This interface provides the point of attachment to the management network. The interface supports remote access to the StarOS command line interface (CLI). It also supports event notification via the Simple Network Management Protocol (SNMP).

Define management interfaces in the *local* context and bind them to the ports on the Management Input/Output (MIO/UMIO/MIO2) cards.

## Bindings

A binding is an association between elements within the system. There are two types of bindings: static and dynamic.

*Static binding* is accomplished through system configuration. Static bindings associate:

- A specific logical interface (configured within a particular context) to a physical port. Once the interface is bound, traffic can flow through the context as if it were any physically-defined circuit. Static bindings support any encapsulation method over any interface and port type.
- A service to an IP address assigned to a logical interface within the same context. This allows the interface to take on the characteristics (that is, support the protocols) required by the service.

*Dynamic binding* associates a subscriber to a specific egress context based on the configuration of their profile or system parameters. This provides a higher degree of deployment flexibility, as it allows a wireless carrier to support multiple services and facilitates seamless connections to multiple networks.

Management ports can only be bound in the local context. Traffic or subscriber ports can only be bound in a non-local context.

## Services

Configure services within a context to enable certain functionality. The following are examples of services you can configure on the system, subject to licensing availability and platform type:

- Gateway GPRS Support Node (GGSN) services
- Serving GPRS Support Node (SGSN) Services
- Packet Data Serving Node (PDSN) services

- Home Agent (HA) services
- Layer 2 Tunneling Protocol Access Concentrator (LAC) services
- Dynamic Host Control Protocol (DHCP) services
- Mobility Management Entity (MME) Services
- PDN Gateway (P-GW) Services
- Serving Gateway (S-GW) Services
- Intelligent Policy Control Function (IPCF) Services (PCC-Service, PCC-Policy, PCC-AF)

## AAA Servers

Authentication, Authorization and Accounting (AAA) servers store profiles, perform authentication, and maintain accounting records for each mobile data subscriber. The AAA servers communicate with the system over an AAA interface. The system supports the configuration of up to 128 interfaces to AAA servers.

It is important to note that for Mobile IP, there can be Foreign AAA (FAAA) and Home AAA (HAAA) servers. FAAA servers typically reside in the carrier's network. HAAA servers could be owned and controlled by either the carrier or the home network. If the HAAA server is owned and controlled by the home network, accounting data is transferred to the carrier via an AAA proxy server.



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**Important**

Mobile IP support depends on the availability and purchase of a license bundle that includes Home Agent (HA).

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## Subscribers

Subscribers are the end-users of the service; they gain access to the Internet, their home network, or a public network through the system.

There are three primary types of subscribers:

- **RADIUS-based Subscribers:** The most common type of subscriber, these users are identified by their International Mobile Subscriber Identity (IMSI) number, an Electronic Serial Number (ESN), or by their domain name or user name. They are configured on and authenticated by a RADIUS AAA server.

Upon successful authentication, various attributes that are contained in the subscriber profile are returned. The attributes dictate such things as session parameter settings (for example, protocol settings and IP address assignment method), and what privileges the subscriber has.



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**Important**

Attribute settings received by the system from a RADIUS AAA server take precedence over local-subscriber attributes and parameters configured on the system.

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- **Local Subscribers:** These are subscribers, primarily used for testing purposes, that are configured and authenticated within a specific context. Unlike RADIUS-based subscribers, the local subscriber's user profile (containing attributes like those used by RADIUS-based subscribers) is configured within the context where they are created.

When local subscriber profiles are first created, attributes for that subscriber are set to the system's default settings. The same default settings are applied to all subscriber profiles, including the subscriber named *default* which is created automatically by the system for each system context. When configuring local profile attributes, the changes are made on a subscriber-by-subscriber basis.




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**Important** Attributes configured for local subscribers take precedence over context-level parameters. However, they *could* be over-ridden by attributes returned from a RADIUS AAA server.

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- **Management Subscribers:** A management user is an authorized user who can monitor, control, and configure the system through the CLI. Management is performed either locally, through the system Console port, or remotely through the use of the Telnet or secure shell (SSH) protocols. Management users are typically configured as a local subscriber within the Local context, which is used exclusively for system management and administration. As with a local subscriber, a management subscriber's user profile is configured within the context where the subscriber was created (in this case, the Local context). However, management subscribers may also be authenticated remotely via RADIUS, if an AAA configuration exists within the local context, or TACACS+.

## Trusted Builds

A Trusted build is a starfile image from which non-secure or low security features have been deleted or disabled. However, the binaries in the Trusted starfile image are identical to those found in other starfiles for a particular StarOS release-build number. In general, a Trusted build is more restrictive than a Normal build image.

You can identify whether your platform is running a Trusted build via the Exec mode **show version** command. The output of the command displays the word "Trusted" as part of the image description text.

The following non-secure programs and features are disabled/removed from a Trusted build:

- Telnet
- FTP (File Transfer Protocol)
- Local user database access
- **tcpdump** utility
- **rlogin** (Remote Login) utility and **rlogind** (Remote Login daemon)
- **rsh** (Remote Shell) and **rcp** (Remote Copy) utilities

## How the System Selects Contexts

This section describes the process that determines which context to use for context-level administrative users or subscriber sessions. Understanding this process allows you to better plan your configuration in terms of how many contexts and interfaces you need to configure.

## Context Selection for Context-level Administrative User Sessions

The system comes configured with a context called *local* that you use specifically for management purposes. The context selection process for context-level administrative users (those configured within a context) is simplified because the management ports on the MIO are associated only with the Local context. Therefore, the source and destination contexts for a context-level administrative user responsible for managing the entire system should always be the local context.

A context-level administrative user can be created in a non-local context. These management accounts have privileges only in the context in which they are created. This type of management account can connect directly to a port in the context in which they belong, if local connectivity is enabled (SSHD, for example) in that context.

For all FTP or SFTP connections, you must connect through an MIO management interface. If you SFTP or FTP as a non-local context account, you must use the username syntax of *username@contextname*.



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**Important**

In release 20.0 and higher Trusted StarOS builds, FTP is not supported.

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The context selection process becomes more involved if you are configuring the system to provide local authentication or work with a AAA server to authenticate the context-level administrative user.

The system gives you the flexibility to configure context-level administrative users locally (meaning that their profile will be configured and stored in its own memory), or remotely on an AAA server. If a locally-configured user attempts to log onto the system, the system performs the authentication. If you have configured the user profile on an AAA server, the system must determine how to contact the AAA server to perform authentication. It does this by determining the AAA context for the session.

The following table and flowchart describe the process that the system uses to select an AAA context for a context-level administrative user. Items in the table correspond to the circled numbers in the flowchart.

Figure 2: Context-level Administrative User AAA Context

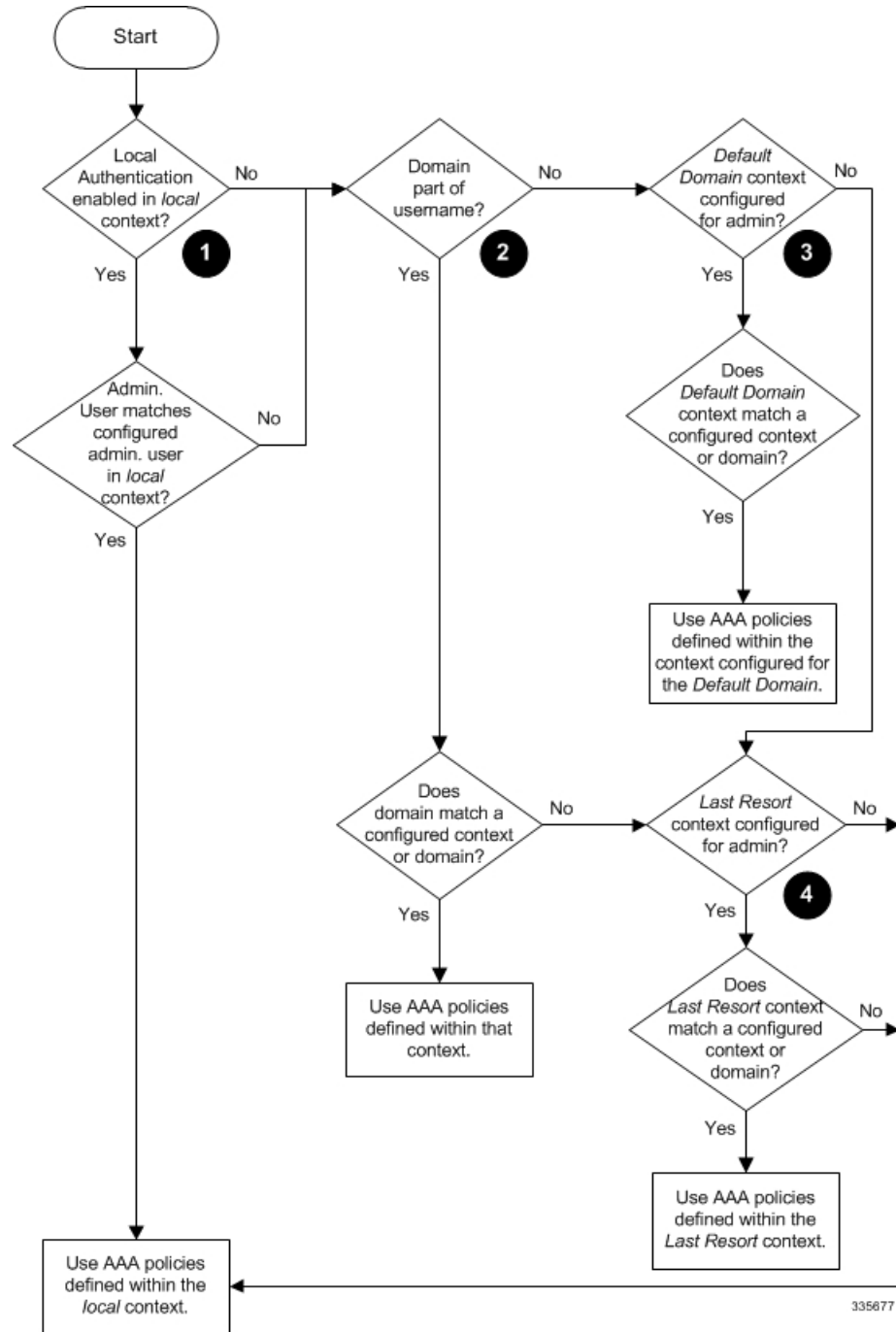




Table 1: Context-level Administrative User AAA Context Selection

Item	Description
1	<p>During authentication, the system determines whether local authentication is enabled in the <i>local</i> context.</p> <p>If it is, the system attempts to authenticate the administrative user in the <i>local</i> context. If it is not, proceed to item 2 in this table.</p> <p>If the administrative user's username is configured, authentication is performed by using the AAA configuration within the <i>local</i> context. If not, proceed to item 2 in this table.</p>
2	<p>If local authentication is disabled on the system or if the administrative user's username is not configured in the <i>local</i> context, the system determines if a domain was received as part of the username.</p> <p>If there is a domain and it matches the name of a configured context or domain, the systems uses the AAA configuration within that context.</p> <p>If there is a domain and it does not match the name of a configured context or domain, Go to item 4 in this table.</p> <p>If there is no domain as part of the username, go to item 3 in this table.</p>
3	<p>If there was no domain specified in the username or the domain is not recognized, the system determines whether an AAA <i>Administrator Default Domain</i> is configured.</p> <p>If the default domain is configured and it matches a configured context, the AAA configuration within the AAA <i>Administrator Default Domain</i> context is used.</p> <p>If the default domain is not configured or does not match a configured context or domain, go to item 4 item below.</p>
4	<p>If a domain was specified as part of the username but it did not match a configured context, or if a domain was not specified as part of the username, the system determines if the AAA <i>Administrator Last Resort context parameter</i> is configured.</p> <p>If a last resort, context is configured and it matches a configured context, the AAA configuration within that context is used.</p> <p>If a last resort context is not configured or does not match a configured context or domain, the AAA configuration within the <i>local</i> context is used.</p>

In Release 21.4 and higher (Trusted builds only):

- Users can only access the system through their respective context interface.

- If the user attempts to log in to their respective context through a different context interface, that user will be rejected.
- Irrespective of whether the users are configured in any context with 'authorized-keys' or 'allowusers', with this feature these users will be rejected if they attempt to log in via any other context interface other than their own context interface.
- Users configured in any non-local context are required to specify which context they are trying to log in to. For example:

```
ssh username@ctx_name@ctx_ip_addr
```

## Context Selection for Subscriber Sessions

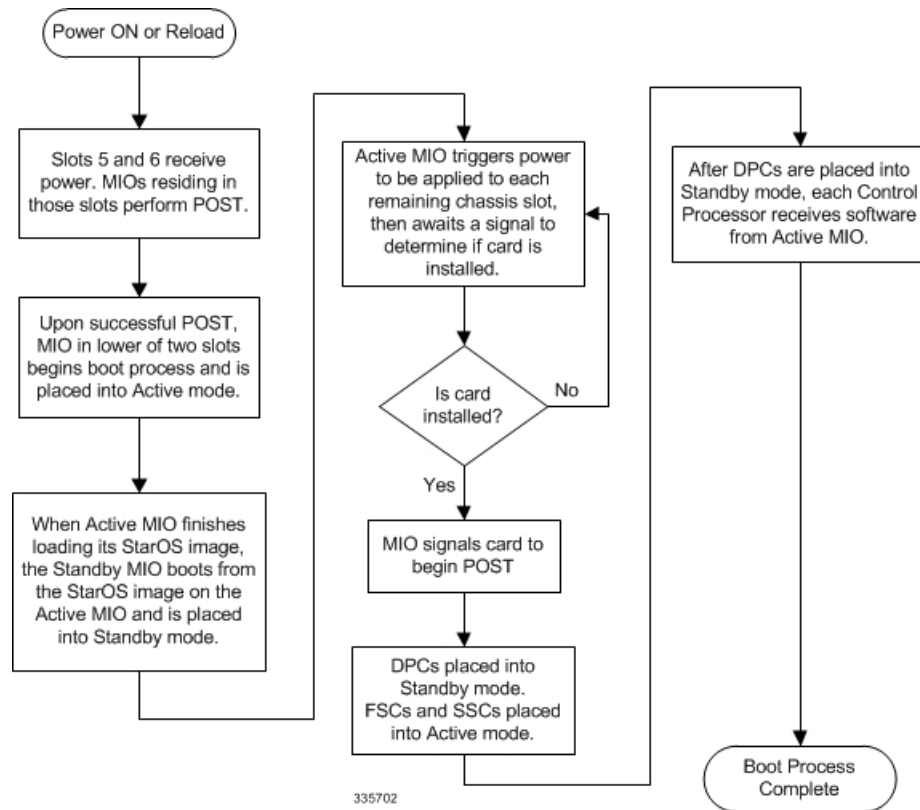
The context selection process for a subscriber session is more involved than that for the administrative users. Subscriber session context selection information for specific products is located in the *Administration Guide* for the individual product.

## Understanding the ASR 5500 Boot Process

Part of the configuration process requires that you allocate hardware resources for processing and redundancy. Therefore, before you configure the system, it is important to understand the boot process which determines how the hardware components are brought on line.

The following flowchart shows each step in the startup process. For additional information about system configuration files, refer to the *Understanding Configuration Files* section.

Figure 3: ASR 5500 Process Flowchart



The following steps describe the system's boot process:

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- Step 1** When power is first applied to the chassis, or after a reboot, only the MIO/UMIO/MIO2s in slot 5 and slot 6 receive power.
- Step 2** During the startup process, the MIO/UMIO/MIO2 performs a series of power-on self tests (POSTs) to ensure that its hardware is operational.
- Step 3** If the MIO/UMIO/MIO2 in slot 5 successfully executes all POSTs, it becomes the active MIO. The MIO in slot 6 becomes the standby card. If there is a problem with the MIO in slot 5, the MIO in slot 6 becomes the active MIO.
- Step 4** The active MIO/UMIO/MIO2 begins loading the operating system software image designated in the boot stack. The boot stack entries are contained in the boot.sys file that resides on flash memory on the MIO/UMIO. The standby MIO/UMIO/MIO2 observes the active card startup. If the file on the active MIO/UMIO/MIO2 is loads normally, the standby MIO/UMIO/MIO2 boots from the active card image. If the active MIO/UMIO/MIO2 experiences problems during this phase, the standby MIO/UMIO/MIO2 loads its software image designated by its own boot stack entry in its boot.sys file and takes over control of the system as the active MIO/UMIO/MIO2.
- Step 5** After the software image is loaded into its memory, the active MIO/UMIO/MIO2 determines whether other cards are installed in the chassis by applying power to the other chassis slots and signalling them. If the chassis slot contains a card, power is left On to that slot. All empty slots are powered off.
- If no MIOs are installed or if both fail to boot successfully, no other card installed in the system will boot.
- Step 6** When power is applied to the DPC/UDPCs or DPC2/UDPC2s installed in the system, they each perform their own series of POSTs.

- Step 7** After successful POST, each DPC/UDPC or DPC2/UDPC2 enters standby mode.
- Step 8** After entering the standby mode, each of the control processors (CPs) on the DPC/UDPCs or DPC2/UDPC2s communicate with the active MIO/UMIO/MIO2 to receive the appropriate code.
- Step 9** Upon successful loading of the software image, the system loads a configuration file designated in the boot stack (boot.sys file). If this is the first time the system is powered on and there is no configuration file, the active MIO/UMIO/MIO2 invokes the system's Quick Setup wizard. Use the Quick Setup wizard to configure basic system parameters for communication across the management network.

The wizard creates a configuration file (system.cfg) that you can use as a starting point for subsequent configurations. This allows you to configure the system automatically by applying the configuration file during any subsequent boot. For additional information about system configuration files, refer to the *Understanding Configuration Files* section.

## Understanding Configuration Files

The system supports the use of a file or script to modify configurable parameters. Using a file for offline system configuration reduces the time it takes to configure parameters on multiple systems.

A system configuration file is an ASCII text file that contains commands and configuration parameters. When you apply the configuration file, the system parses through the file line-by-line, testing the syntax and executing the command. If the syntax is incorrect, a message is displayed to the CLI and the system proceeds to the next command. Lines that begin with # are considered remarks and are ignored.



**Important** Pipes (|), used with the **grep** and **more** keywords, can potentially cause errors in configuration file processing. Therefore, the system automatically ignores keywords with pipes during processing.



**Important** Always save configuration files in UNIX format. Failure to do so can result in errors that prevent configuration file processing.

The commands and configuration data within the file are organized and formatted just as they would be if they were being entered at the CLI prompt. For example, if you wanted to create a context called *source* in the CLI, you would enter the following commands at their respective prompts:

```
[local]host_name# config
[local]host_name(config)# context source
[source]host_name(config-ctx)# end
```

To create a context called *source* using a configuration file, you would use a text editor to create a new file that consists of the following:

```
config
    context source
end
```

There are several important things to consider when using configuration files:

- The system automatically applies a configuration file at the end of the boot process. After the system boots up for the first time, a configuration file that you have created and that is tailored to your network

needs, can be applied. To make the system use your configuration file, modify the system's boot parameters according to the instructions located in *Software Management Operations*.

- In addition to being applied during the boot process, you can also apply configuration files manually at any time by executing the appropriate commands at the CLI prompt. Refer to the instructions in *Software Management Operations*.



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**Important** When you apply a configuration file after the boot process, the file does not delete the configuration loaded as part of the boot process. Only those commands that are duplicated are overwritten.

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- Configuration files can be stored in any of the following locations:
  - **USB Memory Stick:** Supported via a USB port on the active MIO (/usb1).
  - **Network Server:** Any workstation or server on the network that the system can access using the Secure File Transfer Protocol (SFTP). This is recommended for large network deployments in which multiple systems require the same configuration.
  - **/flash:** a solid-state device with limited storage.
  - **/hd-raid:** internal RAID storage.
- Each time you save configuration changes you made during a CLI session, you can save those settings to a file which you can use as a configuration file.

## IP Address Notation

When configuring a port interface via the CLI you must enter an IP address. The CLI always accepts an IPv4 address, and in some cases accepts an IPv6 address as an alternative.

For some configuration commands, the CLI also accepts CIDR notation. Always view the online Help for the CLI command to verify acceptable forms of IP address notation.

### IPv4 Dotted-Decimal Notation

An Internet Protocol Version 4 (IPv4) address consists of 32 bits divided into four octets. These four octets are written in decimal numbers, ranging from 0 to 255, and are concatenated as a character string with full stop delimiters (dots) between each number.

For example, the address of the loopback interface, usually assigned the host name localhost, is 127.0.0.1. It consists of the four binary octets 01111111, 00000000, 00000000, and 00000001, forming the full 32-bit address.

IPv4 allows 32 bits for an Internet Protocol address and can, therefore, support  $2^{32}$  (4,294,967,296) addresses.

## IPv6 Colon-Separated-Hexadecimal Notation

An Internet Protocol Version 6 (IPv6) address has two logical parts: a 64-bit network prefix, and a 64-bit host address part. An IPv6 address is represented by eight groups of 16-bit hexadecimal values separated by colons (:).

A typical example of a full IPv6 address is 2001:0db8:85a3:0000:0000:8a2e:0370:7334

The hexadecimal digits are case-insensitive.

The 128-bit IPv6 address can be abbreviated with the following rules:

- Leading zeroes within a 16-bit value may be omitted. For example, the address fe80:0000:0000:0202:b3ff:fe1e:8329 may be written as fe80:0:0:202:b3ff:fe1e:8329
- One group of consecutive zeroes within an address may be replaced by a double colon. For example, fe80:0:0:202:b3ff:fe1e:8329 becomes fe80::202:b3ff:fe1e:8329

IPv6 allows 128 bits for an Internet Protocol address and can support  $2^{128}$  (340,282,366,920,938,000,000,000,000,000,000,000,000) internet addresses.

## CIDR Notation

Classless Inter-Domain Routing (CIDR) notation is a compact specification of an Internet Protocol address and its associated routing prefix. It is used for both IPv4 and IPv6 addressing in networking architectures.

CIDR is a bitwise, prefix-based standard for the interpretation of IP addresses. It facilitates routing by allowing blocks of addresses to be grouped into single routing table entries. These groups (CIDR blocks) share an initial sequence of bits in the binary representation of their IP addresses.

CIDR notation is constructed from the IP address and the prefix size, the latter being the number of leading 1 bits of the routing prefix. The IP address is expressed according to the standards of IPv4 or IPv6. It is followed by a separator character, the slash (/) character, and the prefix size expressed as a decimal number.

The address may denote a single, distinct, interface address or the beginning address of an entire network. In the latter case the CIDR notation specifies the address block allocation of the network. The maximum size of the network is given by the number of addresses that are possible with the remaining, least-significant bits below the prefix. This is often called the host identifier.

For example:

- the address specification 192.168.100.1/24 represents the given IPv4 address and its associated routing prefix 192.168.100.0, or equivalently, its subnet mask 255.255.255.0.
- the IPv4 block 192.168.0.0/22 represents the 1024 IPv4 addresses from 192.168.0.0 to 192.168.3.255.
- the IPv6 block 2001:DB8::/48 represents the IPv6 addresses from 2001:DB8:0:0:0:0:0:0 to 2001:DB8:0:FFFF:FFFF:FFFF:FFFF:FFFF.
- ::1/128 represents the IPv6 loopback address. Its prefix size is 128, the size of the address itself, indicating that this facility consists of only this one address.

The number of addresses of a subnet defined by the mask or prefix can be calculated as  $2^{\text{address size} - \text{mask}}$ , in which the address size for IPv4 is 32 and for IPv6 is 128. For example, in IPv4, a mask of /29 gives  $2^{32-29} = 2^3 = 8$  addresses.

# Alphanumeric Strings

Some CLI commands require the entry of an alphanumeric string to define a value. The string is a contiguous collection of alphanumeric characters with a defined minimum and maximum length (number of characters).

## Character Set

The alphanumeric character set is a combination of alphabetic (Latin letters) and/or numeric (Arabic digits) characters. The set consists of the numbers 0 to 9, letters A to Z (uppercase) and a to z (lowercase). The underscore character ( `_` ) and dash/hyphen ( `-` ) are also considered to be members of the alphanumeric set of characters.

Blank spaces (whitespaces or `SPACE` characters) should mostly be avoided in alphanumeric strings, except in certain ruledef formats, such as time/date stamps.

Do not use any of the following "special" characters in an alphanumeric string except as noted below:

- `&` (ampersand)
- `'` (apostrophe)
- `<` `>` (arrow brackets) [see exception below]
- `*` (asterisk) [see wildcard exception below]
- `{ }` (braces)
- `[ ]` (brackets)
- `$` (dollar sign) [see wildcard exception below]
- `!` (exclamation point) [see exception below]
- `( )` [parentheses]
- `%` (percent) [see exception below]
- `#` (pound sign) [see exception below]
- `?` (question mark)
- `'` (quotation mark – single)
- `"` (quotation mark – double)
- `;` (semicolon)
- `\` (slash – backward) [see exception below]
- `/` (slash – forward) [see exception below]
- `~` (tilde)
- `|` (vertical bar) [see exception below]

The following characters may appear in strings entered in ruledefs, APNs, license keys and other configuration/display parameters:

- < > (arrow brackets) [less than or greater than]
- \* (asterisk) [wildcard]
- : (colon)
- \$ (dollar sign) [wildcard]
- . (dot)
- = (equals sign)
- ! (exclamation point)
- % (percent)
- / (slash – forward)
- | (vertical bar)

The following characters may be used to delimit the domain from the user name for global AAA functions:

- @ (at sign)
- - (dash or hyphen)
- # (hash or pound sign)
- % [percent]
- \ (slash – backward) [must be entered as double slash "\\"]
- / (slash – forward)

## Quoted Strings

If descriptive text requires the use of spaces between words, the string must be entered within double quotation marks (" "). For example:

```
interface "Rack 3 Chassis 1 port 5/2"
```